METRO

Fiscal Year 2021

Monthly Performance Report

Revenue • Expense • Ridership • Performance

February 2021



Table of Contents

Section A Sales Tax Revenue

Section B Fare Revenue

Section C Grant and Interest & Miscellaneous Revenue

Section D Budget and Expense Summary

Section E Operating Expenses

February 2021 Budget vs. Actual FY2021 YTD Budget vs. Actual FY2021 YTD Major Variance Items

FY2021 YTD Operating Budget/Expenses by Department

Section F Capital and Debt Service Expenditures

General Mobility Transfers

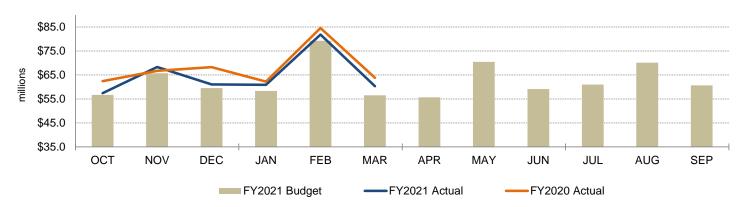
Section G Ridership by Service Category

Section H Performance Statistics

Performance Statistics Notes

Section I Balance Sheet

MONTHLY PERFORMANCE REPORT March 2021 Sales Tax Revenue



Total FY2021 Sales Tax budget is \$752.9 million

Budget to Actual FY2021

(\$ millions) **Budget** Variance % Actual October 57.4 0.7 1.3% 56.7 November 65.7 68.3 2.6 4.0% December 61.1 2.6% 59.5 1.5 January 58.3 60.9 2.5 4.3% February 79.3 81.8 2.6 3.2% March 56.5 60.3 3.8 6.8% April 0.0% 0.0% May 0.0% June July 0.0% August 0.0% September 0.0% FY2021 YTD \$ 376.0 \$ 389.8 13.8 3.7%

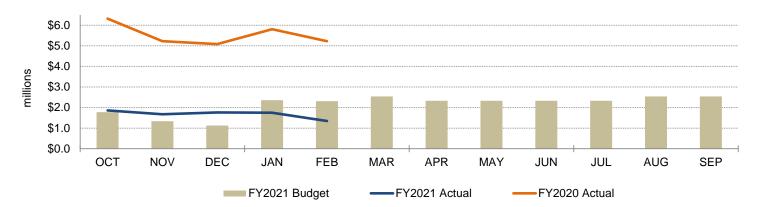
Prior Year vs. Current Year

(\$ millions) Prior Year **Current Year** Variance % October (8.0%)62.4 57.4 (5.0)November 66.7 68.3 1.6 2.4% 68.2 December 61.1 (7.2)(10.5%)**January** 62.2 60.9 (1.3)(2.2%)February 84.5 81.8 (2.7)(3.2%)March 63.8 60.3 (3.5)(5.5%)April 0.0% May 0.0% June 0.0% July 0.0% August 0.0% September 0.0% FY2021 YTD \$ 408.0 \$ 389.8 (18.2)(4.5%)

Sales Tax revenue for the month of March 2021 of \$60.3 million is \$3.8 million or 6.8% over estimates.

Sales Tax revenue for the year-to-date through March 2021 of \$389.8 million is \$13.8 million or 3.7% over estimates.

MONTHLY PERFORMANCE REPORT February 2021 Fare Revenue



Total FY2021 Fare Revenue budget is \$25.8 million

Budget to Actual FY2021

(\$ millions)

	Bu	dget	Actual	Variance	%
October		1.8	1.9	0.1	5.6%
November		1.3	1.7	0.4	30.8%
December		1.1	1.8	0.7	63.6%
January		2.4	1.7	(0.7)	(29.2%)
February		2.3	1.3	(1.0)	(43.5%)
March		-	-	-	0.0%
April		-	-	-	0.0%
May		-	-	-	0.0%
June		-	-	-	0.0%
July		-	-	-	0.0%
August		-	-	-	0.0%
September		-	-	-	0.0%
FY2021 YTD	\$	8.9	\$ 8.4	\$ (0.5)	(5.6%)

Prior Year vs. Current Year

(\$ millions)

	Duian Vaan	C	\	0/
	Prior Year	Current Year	Variance	%
October	6.3	1.9	(4.4)	(69.8%)
November	5.2	1.7	(3.5)	(67.3%)
December	5.1	1.8	(3.3)	(64.7%)
January	5.8	1.7	(4.1)	(70.7%)
February	5.2	1.3	(3.9)	(75.0%)
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2021 YTD	\$ 27.7	\$ 8.4	\$ (19.3)	(69.7%)

Fare Revenue for the month of February 2021 of \$1.3 million is \$1.0 million or 43.5% under budget. Fare Revenue for the year-to-date through February 2021 of \$8.4 million is \$0.5 million or 5.6% under budget.

Service Related Grant Revenue Total FY2021 Service Related Grant budget is \$83.0 million

(\$ millions) Budget Actual Variance % October 0.4 4.7 4.3 1075.0% November 0.4 4.9 4.5 1125.0% December 0.4 6.0 5.6 1400.0% 37.9 37.5 9375.0% 0.4 January **February** 0.4 7.1 6.7 1675.0% March 0.0% April 0.0% May 0.0% 0.0% June 0.0% July 0.0% August 0.0% September \$ 2.0 \$ **FY2021 YTD** 60.5 \$ 58.6 2900.0%

Service Related Grant Revenue for the month of February 2021 of \$7.1 million is \$6.7 million or 1675.0% over budget.

Service Related Grant Revenue for the year-to-date through February 2021 of \$60.5 million is \$58.6 million or 2900.0% over budget.

Capital Grant Revenue Total FY2021 Capital Grant budget is \$62.0 million

(\$ millions)

	Budget	Actual	Variance	%
October	3.4	1.4	(2.0)	(58.8%)
November	3.4	(0.0)	(3.4)	(100.0%)
December	3.4	1.1	(2.3)	(67.6%)
January	3.4	3.4	(0.0)	0.0%
February	3.4	1.5	(1.9)	(55.0%)
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2021 YTD	\$ 17.1 \$	7.4 \$	(9.7)	(56.7%)

Capital Grant Revenue for the year-to-date through February 2021 of \$7.4 million is \$9.7 million under budget.

Interest & Miscellaneous Revenue Total FY2021 Interest & Miscellaneous Revenue budget is \$16.7 million

(\$ millions)

	1	Budget	Actual	Variance	%
October		1.0	0.6	(0.4)	(40.0%)
November		0.9	0.4	(0.5)	(55.6%)
December		0.9	0.6	(0.3)	(33.3%)
January		1.4	0.0	(1.4)	(100.0%)
February		1.3	0.1	(1.2)	(92.3%)
March		-	-	0.0	0.0%
April		-	-	0.0	0.0%
May		-	-	0.0	0.0%
June		-	-	0.0	0.0%
July		-	-	0.0	0.0%
August		-	-	0.0	0.0%
September		-	-	0.0	0.0%
FY2021 YTD	\$	5.6 \$	1.7 \$	(3.9)	(69.6%)

Composition of Interest & Miscellaneous Revenue

	Year-to-	Date Actual	Current Month Actual				
	\$ millions	% of Total	\$ millions	% of Total			
Interest Income	0.1	6.8%	(0.2)	-156.2%			
HOT Lanes Revenue	0.9	51.6%	0.2	169.9%			
Inter Government Revenue	-	0.0%	-	0.0%			
Other	0.7	41.6%	0.1	86.2%			
Total \$	1.7	100.0% \$	0.1	100.0%			

Interest & Misc. Revenue for the year-to-date of \$1.7 million through February 2021 is \$3.9 million or 69.6% under budget.

Budget Summary (\$ millions)

FY2021 Annual Operating Budget

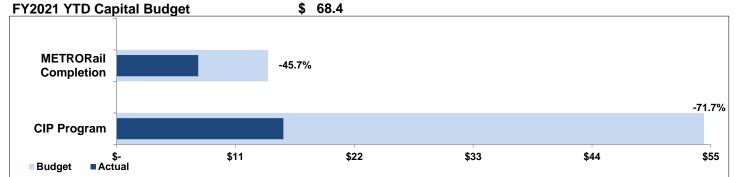
\$ 676.3

FY2021 YTD Operating Budget

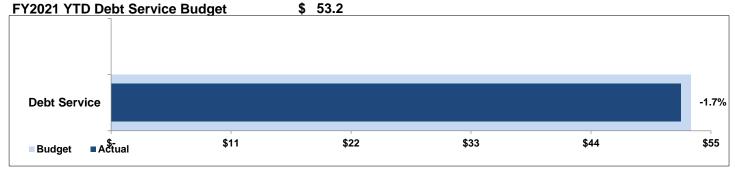
\$ 262.9



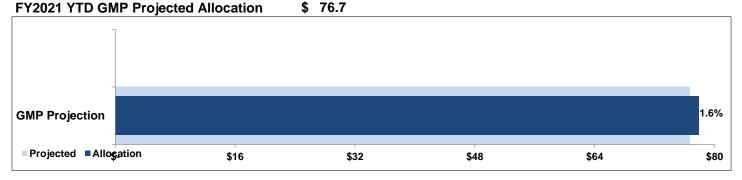
FY2021 Annual Capital Budget \$172.1



FY2021 Annual Debt Service Budget \$ 119.0



FY2021 Annual GMP Projected Allocation \$ 179.8



MONTHLY PERFORMANCE REPORT February 2021 Operating Expenses

Comparison of Budget to Actual for the Month (February 2020)												
	FY21 Annual Budget		February Budget	February Actual		•	\$ Variance % Variance (favorable)/unfavorable					
Labor & Fringe Benefits	\$ 390,009,964	\$	30,516,837	\$	29,588,538	\$	(928,300)	(3.0%)				
Non-Labor	278,674,959	\$	19,618,787	\$	15,404,139		(4,214,648)	(21.5%)				
Subtotal Labor & Non-Labor	668,684,924		50,135,624		44,992,676		(5,142,948)	(10.3%)				
Contingency	7,635,076		-		-		-	0.0%				
Total Operating Budget	\$ 676,320,000	\$	50,135,624	\$	44,992,676	\$	(5,142,948)	(10.3%)				

	\$ Variance %	6 Variance			
Payroll & Benefits	Budget	Budget	Actual	(favorable)/	unfavorable
Wages	\$ 145,943,967	\$ 61,104,453	\$ 56,752,140	\$ (4,352,313)	(7.1%)
Union Fringe Benefits	86,039,940	35,179,685	35,057,900	(121,785)	(0.3%)
Subtotal Union Labor	231,983,907	96,284,138	91,810,040	(4,474,098)	(4.6%)
Salaries and Non-Union Wages	114,986,976	44,837,442	44,846,290	8,849	0.0%
Non-Union Fringe Benefits	53,916,141	21,707,619	21,152,267	(555,353)	(2.6%)
Subtotal Non-Union Labor	168,903,117	66,545,061	65,998,557	(546,504)	(0.8%
Allocation to Capital & GMP	(10,877,060)	(4,371,819)	(3,587,731)	784,088	(17.9%
Subtotal Labor and Fringe Benefits	390,009,964	158,457,380	154,220,866	(4,236,514)	(2.7%
Total Materials & Supplies					
Services	87,595,551	26,345,427	17,790,885	(8,554,543)	(32.5%
Materials and Supplies	31,618,045	13,121,722	10,361,806	(2,759,916)	(21.0%
Fuel and Utilities	37,919,770	14,509,330	12,071,088	(2,438,242)	(16.8%
	157,133,366	53,976,479	40,223,778	(13,752,701)	(25.5%
<u>Administration</u>	•	, .	, .		`
Casualty and Liability	7,021,253	2,691,038	2,397,160	(293,878)	(10.9%
Purchased Transportation	101,193,050	41,122,945	36,150,008	(4,972,937)	(12.1%
Leases, Rentals and Misc.	14,383,333	7,131,769	6,207,663	(924,107)	(13.0%
Allocation to Capital & GMP - Non-Labor	(1,056,042)	(516,281)	(408,745)	107,536	(20.8%
	121,541,594	50,429,471	44,346,085	(6,083,386)	(12.1%
Subtotal Non-Labor	278,674,959	104,405,950	84,569,864	(19,836,087)	(19.0%
Subtotal Labor and Non-Labor	668,684,924	262,863,330	238,790,729	(24,072,601)	(9.2%
Contingency	7,635,076	<u>-</u> _	-	-	0.09
Subtotal Contingency	7,635,076	-	-		0.0%
Total Operating Budget	\$ 676,320,000	\$ 262,863,330	\$ 238,790,729	\$ (24,072,601)	(9.2%
Non-Budgeted Expense					
Gain/ Loss Disposal	-	-	(249,494)	(249,494)	0.09
Grand Total	\$ 676,320,000	\$ 262,863,330	\$ 238,541,235		(9.3%

Operating Expenses for the month of February 2021 of \$45.0 million are \$5.1 million or 10.3% under budget.

Operating Expenses year-to-date through February 2021 of \$238.8 million are \$24.1 million or 9.2% under budget.

February 2021

Major Operating Budget Variance Items - Categories with major variances

Fiscal Year 2021

				\$ Variance			
Expense Type	FY2021 Budget	FY2021 Actual		(under budget) / c	over budget		
Payroll & Benefits	158,457,380	154,220,866	\$	(4,236,514)			
Union Labor Union Vacancies - Wages - Bus Operator Union - Fringes - Savings driven by vacanc Union Vacancies - Wages - Bus Maintenan Overtime in Bus Transportation Union Vacancies - Fringes - Uniform & Too Union Vacancies - Wages - Facilities Maint Union Vacancies - Wages - METRORail	ce I Allowance			(3,879,000) (452,000) (440,000) (359,000) (349,000) (329,000) (157,000)			
Offset by Overtime in Facilities Maintenance Union Vacancies - Vacation Buyback Overtime in METRORail Overtime in Bus Maintenance Benefit Trust Contribution					118,000 161,000 204,000 339,000 580,000		
Non-Union Labor Savings in healthcare due to vacancies Savings in retiree health benefits				(514,000) (134,000)			
Offset by Base salaries					125,000		
Total Materials & Supplies	53,976,479	40,223,778	\$	(13,752,701)			
Services							
Operations & Customer Service - due to un (-\$1.8 million), Support and Other Services Maintenance (-\$650,000), Building & Grour \$152,000) and an overrun in Temp Help (+\$	(-\$1.6 million), BOF ads Maintenance (-\$322,000)			(4,421,000)			
Marketing & Corporate Communications - c Services (-\$287,000) and Contract and Cor	lue to underruns in Advertisi ntractual Support Services (-	\$210,000)	ort	(1,611,000)			
Engineering & Capital Project - due to under Information Technology - due to underruns Safety - due to underrun in Contract and Contract and Contract and Contract Affairs - due to underrun in Legal - due to underrun in Legal Fees	in Contract and Contractual ontractual Support Services gislative Coordination	Support Services		(524,000) (486,000) (429,000) (297,000) (211,000)			
Capital & Environmental Planning - due to u Services	underrun in Contract and Co	ntractual Support		(175,000)			
Finance - due to underrun in Contract Empl Human Resources - due to underrun in Cor Partnership Promotions - due to underrun in Procurement - due to underrun in Contract Urban Design - due to underrun in Contract	ntract Employment Services in Promotion and Contractual Support Se			(146,000) (124,000) (102,000) (102,000) (101,000)			
EVP PE&C - due to overrun in Contract and	d Contractual Support Servic	es			1,303,000		
General underspending in other areas Auth Underspending in Support & Other Services Underspending in Equipment Repairs & Ma Underspending in Education and Training the	s throughout the Authority iintenance throughout the Au			(320,000) (297,000) (122,000)			

Continued on Next Page

February 2021

Major Operating Budget Variance Items - Categories with major variances

Expense Type	FY2021 Budget	FY2021 Actual		Fiscal Year 2021 \$ Variance _(under budget) / over budg				
Materials and Supplies	<u> </u>		•	(unue buuge), e				
Underruns in -								
Material price variances on production/refurbish	ed orders and invento	ry revaluations and		(1,779,000)				
disposals				,				
Minor Tools				(1,115,000)				
Other Supplies Other Parts				(243,000)				
Tech Equipment				(233,000)				
				(229,000)				
Special Office Supplies Tires & Tubes				(156,000)				
Supplies - EDP				(149,000)				
Supplies - EDF				(121,000)				
Offset by miscellaneous overruns in -								
Bus Parts - Brakes					200,000			
Transmission					231,000			
Bus Engines - mostly in Unit Overhaul					606,000			
Fuel and Utilities								
<u>Underruns in</u> -								
Diesel Fuel and related taxes				(1,824,000)				
Compressed Natural Gas Gasoline				(517,000)				
Gasoline				(157,000)				
Offset by miscellaneous overruns in -								
Propulsion Power					127,000			
<u>Administration</u>	50,429,471	44,346,085	\$	(6,083,386)				
Casualty & Liability								
Higher than expected subrogation				(364,000)				
Higher than expected vehicle liability					116,000			
Purchased Transportation METROLift				(2,749,000)				
Northwest Contract				(1,110,000)				
Regional Vanpool				(1,108,000)				
Leases, Rentals, & Miscellaneous				(,,,				
Lower than expected Information Technology Re		(580,000)						
Underspending in discretionary (travel, member				(276,000)				
items				(2.0,000)				

Total Net Operating Budget / Expenses by Department

Authorized EOY					Year-to-Date-		Current Month
Headcount		<u>Department</u>	Annual Budget	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Variance</u>
3,238		Operations & Customer Service	478,679,560	196,476,978	179,865,130	(16,611,849)	(4,721,484)
		EVP Operations & Customer Service	-	-	910	910	219
	3,238	Operations & Customer Service	478,679,560	196,476,978	179,864,219	(16,612,759)	(4,721,704)
258		Administration	63,188,622	28,333,493	26,763,847	(1,569,646)	577,967
	2	EVP, Administration	494,709	202,721	224,950	22,229	1,565
	73	Information Technology	22,999,767	11,956,651	11,548,090	(408,562)	672,841
	53	Human Resources	26,330,525	10,713,288	9,725,784	(987,504)	(183,978)
	123	Procurement & Materials	12,453,565	5,136,597	4,942,442	(194,154)	90,792
	7	State of Good Repair	910,056	324,236	322,581	(1,655)	(3,253)
47		Planning, Engineer, & Construction	25,887,789	2,162,290	3,150,899	988,609	198,802
	5	EVP PE&C	20,915,804	229,220	1,491,911	1,262,691	209,556
	17	Capital & Environmental Planning	4,273,143	1,272,933	1,284,386	11,453	(187,131)
	18	Engineering & Capital Project	684,022	640,064	325,022	(315,043)	127,172
	7	Construction	14,820	20,072	49,580	29,507	49,205
77		Finance	12,832,330	5,030,853	4,502,889	(527,964)	53,368
	4	CFO	2,487,518	831,719	669,635	(162,085)	(9,634)
	73	Finance	10,344,813	4,199,134	3,833,254	(365,880)	63,002
44		Govt & Public Affairs	13,370,795	5,231,901	3,319,913	(1,911,988)	(370,317)
	2	Deputy CEO	574,793	237,884	214,681	(23,203)	(9,681)
	9	Public Engagement	1,517,560	636,271	573,902	(62,369)	(8,245)
	29	Client & Vanpool Ridership Services	8,983,556	3,423,378	2,055,997	(1,367,381)	(313,976)
	3	Gov't Affairs	1,986,538	829,378	471,778	(357,600)	(17,619)
	1	Urban Design	308,348	104,990	3,554	(101,436)	(20,795)
19		Legal	3,916,348	1,493,058	1,167,836	(325,222)	(49,252)
38		Communications	14,149,491	4,067,176	2,094,651	(1,972,524)	(596,901)
	3	EVP, Communications	500,689	205,991	211,083	5,092	2,236
	7	Press Office	772,679	318,632	307,684	(10,948)	(2,977)
	27	Marketing & Corporate Communication	12,409,238	3,299,732	1,434,692	(1,865,040)	(627,457)
	1	Partnership Promotions	466,886	242,820	141,192	(101,628)	31,297
9		Audit	1,316,646	525,311	457,838	(67,474)	(13,430)
5		Office of Innovation	733,948	284,320	278,720	(5,600)	(312)
387		METRO Police	33,957,851	13,163,320	11,938,546	(1,224,774)	(80,584)
49		Safety	12,213,788	4,856,055	4,096,093	(759,962)	(102,804)
15		Executive and Board	3,099,067	1,238,575	1,061,477	(177,098)	(52,610)
		Non Departmental	3,267,064	-	92,270	92,270	14,610
		President & CEO Contingency	9,706,700	-	-	-	-
		Other (MTA Revenue/Expense)	-	-	622	622	-
4,186		Total Operating Budget	676,320,000	262,863,330	238,790,729	(24,072,601)	(5,142,948)

February 2021

Total Net Operating Budget / Expenses by Department as of the end of February 2021 vs. February 2020

		February 2021 Year-to-Date		February 2020 Year-to-Date						
<u>Department</u>	<u>Budget</u>	Expense	<u>Variance</u>	<u>Budget</u>	Expense	<u>Variance</u>				
Operations & Customer Service	196,476,978	179,865,130	(16,611,849)	200,323,084	198,324,029	(1,999,055)				
EVP Operations & Customer Service	-	910	910	-	-	-				
Operations & Customer Service	196,476,978	179,864,219	(16,612,759)	200,323,084	198,324,029	(1,999,055)				
Administration	28,333,493	26,763,847	(1,569,646)	27,870,490	24,448,937	(3,421,553)				
EVP, Administration	202,721	224,950	22,229	203,710	173,509	(30,202)				
Information Technology	11,956,651	11,548,090	(408,562)	12,109,256	9,949,934	(2,159,322)				
Human Resources	10,713,288	9,725,784	(987,504)	10,144,740	9,348,474	(796,266)				
Procurement & Materials	5,136,597	4,942,442	(194,154)	5,101,743	4,708,225	(393,518)				
State of Good Repair	324,236	322,581	(1,655)	311,041	268,795	(42,246)				
Planning, Engineering and Construction	2,162,290	3,150,899	988,609	1,175,584	1,017,854	(157,730)				
EVP PE&C	229,220	1,491,911	1,262,691	54,332	6,701	(47,631)				
Capital & Environmental Planning	1,272,933	1,284,386	11,453	754,196	778,947	24,751				
Engineering & Capital Project	640,064	325,022	(315,043)	256,509	247,160	(9,349)				
Construction	20,072	49,580	29,507	110,548	(14,953)	(125,501)				
Finance	5,030,853	4,502,889	(527,964)	4,524,879	4,152,354	(372,525)				
CFO	831,719	669,635	(162,085)	327,055	245,279	(81,776)				
Finance	4,199,134	3,833,254	(365,880)	4,197,824	3,907,075	(290,749)				
Gov't & Public Affairs	5,231,901	3,319,913	(1,911,988)	6,456,913	5,934,035	(522,878)				
Deputy CEO	237,884	214,681	(23,203)	230,246	219,749	(10,497)				
Public Engagement	636,271	573,902	(62,369)	706,694	625,209	(81,485)				
Client & Vanpool Ridership Services	3,423,378	2,055,997	(1,367,381)	4,996,414	4,693,206	(303,208)				
Gov't Affairs	829,378	471,778	(357,600)	368,674	328,864	(39,810)				
Urban Design	104,990	3,554	(101,436)	154,885	67,008	(87,877)				
Legal	1,493,058	1,167,836	(325,222)	1,994,989	1,521,670	(473,319)				
Communications	4,067,176	2,094,651	(1,972,524)	8,303,680	6,419,054	(1,884,627)				
EVP, Communications	205,991	211,083	5,092	204,019	204,492	473				
Press Office	318,632	307,684	(10,948)	297,410	254,226	(43,183)				
Marketing & Corporate Communication	3,299,732	1,434,692	(1,865,040)	7,636,901	5,797,524	(1,839,377)				
Partnership Promotions	242,820	141,192	(101,628)	165,352	162,812	(2,539)				
Audit	525,311	457,838	(67,474)	586,655	419,654	(167,001)				
Office of Innovation	284,320	278,720	(5,600)	494,500	481,310	(13,190)				
METRO Police	13,163,320	11,938,546	(1,224,774)	13,038,188	12,139,693	(898,495)				
Safety	4,856,055	4,096,093	(759,962)	4,493,175	3,874,318	(618,857)				
Executive & Board	1,238,575	1,061,477	(177,098)	1,329,712	1,206,373	(123,339)				
Non-Departmental	-	92,270	92,270	21,829	-	(21,829)				
Contingency	-	-	-	-	-	_				
Other MTA Revenue / Expense	-	622	622	-	(1,110,586)	(1,110,586)				
TOTAL OPERATING BUDGET	\$ 262,863,330	\$ 238,790,729	\$ (24,072,601)	\$ 270,613,679	\$ 258,828,695	\$ (11,784,984)				

February 2021

Capital, and Debt Service Expenses

Budget vs. Actual - Month and Fiscal Year-to-Date (\$ millions)

Capital Budget

	F	FY2021 Month of February 2021								Fiscal Year to Date						
	Annual			Variance				Variance								
	В	udget	Е	Budget	A	ctual		\$	%	Вι	ıdget		Actual		\$	%
METRORail Completion	\$	37.1	\$	3.2	\$	0.2	\$	(3.0)	(93.8%)	\$	14.0	\$	7.6	\$	(6.4)	(45.7%)
Capital Improvement Program	\$	135.0	\$	11.8	\$	6.0	\$	(5.8)	(49.2%)	\$	54.4	\$	15.4	\$	(38.9)	(71.7%)
Total Capital	\$	172.1	\$	15.0	\$	6.2	\$	(8.8)	(58.7%)	\$	68.4	\$	23.0	\$	(45.4)	(66.4%)

METRORail Completion expenses for the year-to-date through February 2021 of \$7.6 million are \$6.4 million or 45.7% under budget.

Other Capital Improvement Program expenses for the year-to-date through February 2021 of \$15.4 million are \$38.9 million or 71.7% under budget.

Debt Service Budget

	FY2021	FY2021 Month of February 2021						Fiscal Year to Date							
	Annual						Varia	nce						Varian	се
	Budget		Budget	Ac	tual	,	\$	%	Bu	dget	Α	ctual		\$	%
Debt Service	\$ 119	.0 \$	\$ 9.5	\$	9.4	\$	(0.1)	(1.1%)	\$	53.2	\$	52.3	\$	(0.9)	(1.7%)

Debt Service expenses for the year-to-date through February 2021 of \$52.3 million are \$0.9 million under budget.

General Mobility Transfers

General Mobility Program Projections

Projected Funding vs. Actual Allocation - Month and Fiscal Year-to-Date (\$ millions)

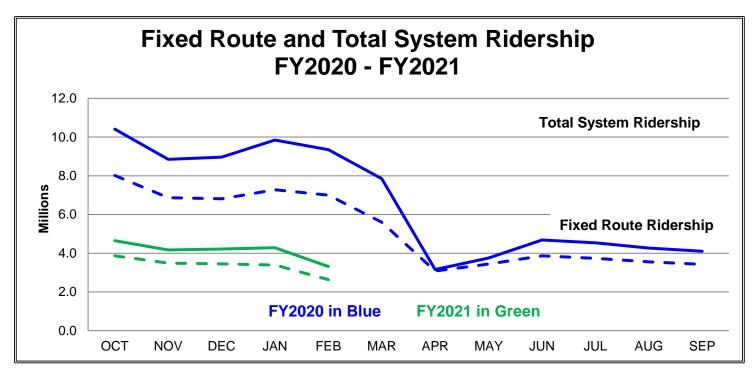
	FY2021 Month of February 2021								Fis	scal Yea	r to	o Date				
	Α	nnual						Varia	ince						Variar	ıce
	Pro	jection	Pr	ojection	All	ocation		\$	%	Pro	ection	Allo	cation		\$	%
General Mobility	\$	179.8	\$	18.9	\$	19.2	\$	0.3	1.6%	\$	76.7	\$	77.9	\$	1.2	1.6%

Funds allocated to the General Mobility Fund totaling \$77.9 million for the year-to-date through February 2021 are \$1.2 million or 1.6% more than the amount projected.

MONTHLY PERFORMANCE REPORT February 2021 Ridership by Service Category

						YTD % Change
Service Category	Feb-20 Boardings	Feb-21 Boardings	Feb-21 vs. Feb-20	Feb-20 YTD Boardings	Feb-21 YTD Boardings	Feb-21 vs. Feb-20
Fixed Route Services	20a. amgo	200.090	. 05 20	200.011190	20ai amgo	. 00 20
Local Network						
Local Bus	4,801,715	2,061,536	(57.1%)	25,139,692	13,019,336	(48.2%)
METRORapid Silver Line	0	13,796	0.0%	. 0	95,466	0.0%
METRORail		·			·	
Red (North) Line	1,203,406	368,070	(69.4%)	5,920,804	2,566,318	(56.7%)
Green (East) Line	128,702	51,749	(59.8%)	667,941	349,541	(47.7%)
Purple (Southeast) Line	181,675	41,098	(77.4%)	849,248	289,868	(65.9%)
METRORail (all lines)	1,513,783	460,917	(69.6%)	7,437,993	3,205,727	(56.9%)
METRORail-Bus Bridge	15,006	33,113	0.0%	74,993	158,994	112.0%
METRORail total	1,528,789	494,030	(67.7%)	7,512,986	3,364,721	(55.2%)
Subtotal Local Network	6,330,504	2,569,362	(59.4%)	32,652,678	16,479,523	(49.5%)
Commuter						
Park & Ride	658,713	77,328	(88.3%)	3,309,861	445,095	(86.6%)
Subtotal Fixed Route Service	6,989,217	2,646,690	(62.1%)	35,962,539	16,924,618	(52.9%)
Special Events	14,729	230	(98.4%)	20,633	808	(96.1%)
Total Fixed Route	7,003,946	2,646,920	(62.2%)	35,983,172	16,925,426	(53.0%)
Customized Bus Services						
METROLift	178,098	77,016	(56.8%)	898,817	466,932	(48.1%)
METRO STAR Vanpool	138,501	21,426	(84.5%)	700,441	99,604	(85.8%)
Internal Service	0	0	0.0%	74	0	(100.0%)
Subtotal Customized Bus	316,599	98,442	(68.9%)	1,599,332	566,536	(64.6%)
HOV/HOT Carpools, Vanpools, and Non-METRO Buses	2,029,500	580,545	(71.4%)	9,837,891	3,231,375	(67.2%)
Total System	9,350,045	3,325,907	(64.4%)	47,420,395	20,723,337	(56.3%)

MONTHLY PERFORMANCE REPORT February 2021 Ridership by Service Category



Fixed Route ridership is reported on the same basis as in the National Transit Database

The Special Events category of ridership reflects customer service oriented short-term additional motor bus service provided for events at Reliant Park such as football games and RODEO Houston.

Total fixed route ridership, excluding special events, for the month of February 2021 of 2.6 million is 4.3 million or 62.1% less than last year.

Total fixed route ridership, excluding special events, for the year-to-date through February 2021 of 16.9 million is 19.0 million or 52.9% less than last year.

METRORail ridership for the month of February 2021 of 0.5 million is 67.7% less than last year.

METRORail ridership year-to-date through February 2021 of 3.4 million is 55.2% less than last year.

February 2021

Performance Statistics

Fiscal Year 2021															
													Current	_	2021
SAFETY & SECURITY	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Month Target	YTD YT Actual GO	TD DAI
Bus Accidents (Includes METROLift)	54	28	31	17	24						7.00		≤ 52	154 ≤ 2	
Bus Accidents per 100,000 vehicle miles	1.10	0.63	0.67	0.38	0.69								≤ 1.11	0.70 ≤ 1	1.11
Rail Accidents	5	5	4	4	6								≤ 8	24 ≤	43
Rail Accidents per 100,000 vehicle miles	1.73	1.88	1.86	2.05	4.04								≤ 2.75		2.75
BRT Accidents	0	0	0	1	0									1	
Group A Criminal Offenses	116	77	107	88	73								≤ 132	461 ≤	660
Group A Criminal Offenses per 100,000 boardings	2.49	1.84	2.52	2.04	2.19								≤ 2.10	2.22 ≤	2.10
Criminal Incidents - METRO properties	98	74	92	75	62								≤ 170	401 ≤	850
													Current	FY2021 FY2	2021
CUSTOMER SERVICE	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Month		TD DAL
Complaint Contacts per 100,000 Boardings	18.94	21.13	21.35	19.73	22.43	WAR	APR	IVIAT	JUN	JUL	AUG	SEP	Target < 21.00		21.00
Commendations	192	170	178	173	132								≥ 150		750
Average Call Center Answer Delay (Sec.)	8	10	8	8	20								< 105	11 <	105

Safety & Security

- The number of bus accidents met the safety goal for both the month and the year-to-date.
- The number of rail accidents met the safety goal for both the month and the year-to-date.
- Group A criminal offenses met the benchmark for both the month and the year-to-date.
- Criminal incidents on METRO properties met the benchmark for both the month and the year-to-date.

Customer Service

- Complaint contacts per 100,000 boardings did not meet the goal for the month but did for the year-to-date.
- The number of commendations did not meet the goal for the month but did for the year-to-date.
- The average call center answer delay met the goal for both the month and the year-to-date.

Section H Page 16

Benchmark Met

Benchmark Missed

Performance Statistics

												Bench	mark Met	Benchi	nark Missed
Fiscal Year 2021															
													Current	FY2021	FY2021
SERVICE & RELIABILITY	ост	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Month Target	YTD Actual	YTD GOAL
On-Time Performance															
Bus - Local	N/A	N/A	N/A	78.5%	78.9%								≥ 75%	78.7%	
Bus - Park & Ride	N/A	N/A	N/A	81.7%	78.5%								≥ 76%	80.1%	≥ 76%
Bus - Weighted Average	N/A	N/A	N/A	79.3%	78.8%								≥ 75%	79.1%	
METROLift	95.0%	95.5%	95.6%	96.0%	94.0%								≥ 90%	95.2%	≥ 90%
Rail - Red Line	95.2%	93.3%	N/A	93.9%	95.4%								≥ 93%	94.4%	≥ 93.0%
Rail - South East Purple Line	96.1%	97.5%	97.4%	96.6%	96.4%								≥ 95%	96.8%	≥ 95.0%
Rail - East End Green Line	98.7%	98.5%	96.7%	97.0%	97.4%								≥ 95%	97.6%	≥ 95.0%
BRT - METRORapid Silver Line	92.2%	90.3%	92.7%	94.2%	93.3%								≥ 90%	92.5%	≥ 90.0%
MDBF (Mean Distance Between Mechanical Failures) - Buses	7,852	7,207	8,277	8,720	7,447								≥ 7,500	7,888	≥ 7,200
MDBF (Mean Distance Between Mechanical Failures) - METROLift	30,592	27,186	32,650	27,283	22,466								≥ 21,000	27,916	≥ 21,000
MDBF (Mean Distance Between Mechanical Failures) - METRORapid	5,307	5,156	11,060	5,550	3,831								≥ 7,500	5,590	≥ 7,200
MDBSI (Mean Distance Between Service Interruptions) - METRORail	24,150	20,410	17,913	19,501	24,726								≥ 15,000	21,008	≥ 15,000
Average Peak HOT Lanes Speed (miles pe	r hour)														
I-45 North HOV	63	63	63	63	62								≥ 45	79	≥ 45
I-45 South HOV	61	61	61	61	61								> 45	76	≥ 45
US-290 HOV	68	68	66	69	69								≥ 45	85	≥ 45
US-59 North HOV	67	67	66	67	67								≥ 45	84	≥ 45
US-59 South HOV	59	59	59	60	59								≥ 45	74	≥ 45

Bus On-Time Performance

- On-time performance for Local Bus routes met the minimum performance standard for both the month and the year-to-date.
- On-time performance for Park & Ride routes met the minimum performance standard for both the month and the year-to-date.
- On-time performance for METROLift met the minimum performance standard for both the month ad the year-to-date.

METRORail On-Time Performance

- Rail (Red Line) met the benchmark for both the month and the year-to-date.
- Rail (Purple Line) met the benchmark for both the month and the year-to-date.
- Rail (Green Line) met the benchmark for both the month and the year-to-date.

METRORapid On-Time Performance

• BRT (Silver Line) met the benchmark for both the month and the year-to-date.

Service Reliability

- The Mean Distance Between Mechanical Failures (MDBF) for Buses did not meet the minimum performance standard for the month but did for the year-to-date.
- The Mean Distance Between Mechanical Failures (MDBF) for METROLift met the minimum performance standard for both the month and the year-to-date.
- The Mean Distance Between Mechanical Failures (MDBF) for METRORapid did not meet the minimum performance standard for both the month and the year-to-date.
- The Mean Distance Between Service Interruptions (MDBSI) for METRORail met the minimum performance standard for both the month and year-to-date.

HOT Lane Average Speed

• The average peak speed for all HOT Lanes met both the monthly and year-to-date goals.

MONTHLY PERFORMANCE REPORT February 2021 Performance Statistic Definitions

Bus and Rail Accidents - An accident is a transit incident with passenger injuries that require immediate medical treatment away from the scene or a collision between a revenue vehicle and an object such that the amount of damage exceeds \$1,000. Bus accidents (which include METROLift) and rail accidents are reported separately and in terms of the absolute number of accidents and the relative number of accidents per 100,000 vehicle miles. Rail accidents reflect collisions between METRORail and other vehicles, pedestrians, or bicyclists. This definition has been revised beginning in FY2011 to include pedestrian accidents.

Group A Criminal Incidents Offenses - The Group A Offenses are based on the National Incident-Based Report System (NIBRS). Group A offenses consist of twenty-four (24) offense categories which address fifty-two (52) specific crimes. Group A offenses are more serious in nature and tend to be against persons or property and included: animal cruelty, arson, assault offenses, bribery, burglary/breaking & entering, counterfeiting/forgery, destruction/damage/vandalism of property, drug/narcotic offenses, embezzlement, extortion/blackmail, fraud offenses, gambling offenses, homicide offenses, human trafficking, kidnapping/ abduction, larceny/theft offenses, motor vehicle theft, pornography /obscene material, prostitution offenses, robbery, run aways/persons under 18, sex offenses, stolen property offenses and weapon law violations. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boarding's.

<u>Criminal</u> <u>Incidents</u> - <u>METRO</u> <u>Properties</u> - The total Criminal Incidents - METRO Properties is the number of incidents that occur on METRO property: Park & Ride, Transit Centers, On-board Buses and On-board Light Rail Vehicles (LRVs) and on LRV Platforms. This metric is reported in terms of the absolute number of incidents.

<u>Complaint Contacts</u> - Patrons may contact METRO's Customer Care Center to express dissatisfaction with METRO Operations. Contacts made via telephone and over the internet which result in a complaint record being generated in the Public Comment System are reported as the number of contacts per 100,000 boarding's.

<u>Commendations</u> - Patrons may contact METRO's Customer Care Center to recognize, compliment or praise a METRO employee or the METRO organization for exemplary work or performance. Contacts made via telephone, internet, email or mail which result in a commendation record being generated in the Public Comment System are reported as the absolute number of contacts received.

Average Call Center Answer Delay - METRO is committed to providing customers with accurate, customer-friendly bus and service information in a timely manner. Customers may obtain bus information over METRO's website and by telephone using an interactive voice response system without speaking to a representative and with no customer wait time. For those customers who prefer to speak with a representative, METRO's goal is to answer their calls in 105 seconds or less.

On-Time Performance (OTP) - A local bus is considered on-time if it does not leave early and is within a five (5) minute window after the scheduled departure time. A Park & Ride bus is considered on-time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is within a five (5) minute window after the scheduled departure time, with measurements during peak hours. OTP is measured by the IVOMS system which calculates data to the second, and the five (5) minute window is defined as anything less than six (6) minutes. For Metrorail, a train departing from the beginning of the line or arriving at the end of the line less than five (5) minutes after the scheduled time is considered on-time. For METROLift, a trip is considered on-time if the vehicle arrives within 30 minutes of the scheduled pick-up time and no later than the appointment time.

<u>Mean Distance Between Mechanical Failures (MDBF)</u> - MDBF reflects any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude accidents.

<u>Mean Distance Between Service Interruptions</u> (MDBSI) - Measures total revenue service miles traveled by Light Rail Vehicles (LRVs) between service interruptions that delay LRVs for one minute or more due to mechanical failures.

<u>Average Peak HOT Lane Speed</u> - HOT Lane speed is based on an average of measurements conducted during the AM and PM high-volume commuter periods. METRO's 45 mph benchmark is based on Federal statute 23 USC 166: HOV facilities, which sets 45 mph as a minimal acceptable rate of speed.

MONTHLY PERFORMANCE REPORT February 2021 Balance Sheet

	February 29, 2020 (\$)	February 28, 2021 (\$)	Change (\$)
Assets			
Cash	2,625,507	(1,656,776)	(4,282,283)
Receivables	130,578,278	122,944,541	(7,633,737)
Inventory	37,845,249	43,293,365	5,448,115
Investments	498,959,159	591,458,188	92,499,029
Other Assets	6,429,662	5,681,777	(747,885)
Land & Improvements	363,220,504	355,717,700	(7,502,804)
Capital Assets, Net of Depreciation	2,406,500,792	2,358,484,602	(48,016,190)
Total Assets	3,446,159,152	3,475,923,397	29,764,245
Deferred Outflow of Resources ¹	104,564,462	135,108,120 ²	30,543,658
	3,550,723,614	3,611,031,517	60,307,903
Liabilities			
Trade Payables	52,944,489	35,110,664	(17,833,825)
Accrued Payroll	27,307,336	29,360,096	2,052,761
Debt Payable	1,292,350,179	1,189,309,981	(103,040,198)
Debt Interest Payable	-	-	-
Pension and OPEB Liabilities	852,841,152	889,874,775	37,033,623
Other Liabilities	119,515,794	145,981,846	26,466,053
Total Liabilities	2,344,958,949	2,289,637,363	(55,321,586)
Net Assets - Retained Earnings	1,205,764,665	1,321,394,154	115,629,489
Total Liabilities and Net Assets	3,550,723,614	3,611,031,517	60,307,903

Notes:

¹ A deferred outflow of resources is defined by the Governmental Accountability Standards Board as "a consumption of net assets by the government that is applicable to a future reporting period," and a deferred inflow of resources is defined as "an acquisition of net assets by the government that is applicable to a future reporting period."

² The deferred outflow for FY2021 includes [1] Mark-to-Market (MTM) values of outstanding diesel fuel SWAP agreements at the fiscal year end (\$8,255,586), [2] Non Union Pension Plan (\$25,985,424), [3] Union Pension Plan (\$22,181,080), [4] Bonds (\$5,934,840), [5] Non Union OPEB (\$4,745,738) and [6] Union OPEB (\$68,005,452). These items will be recognized as expenses in future periods to which they relate.