

METRO

Fiscal Year 2020

Monthly Performance Report

Revenue • Expense • Ridership • Performance

August 2020



MONTHLY PERFORMANCE REPORT

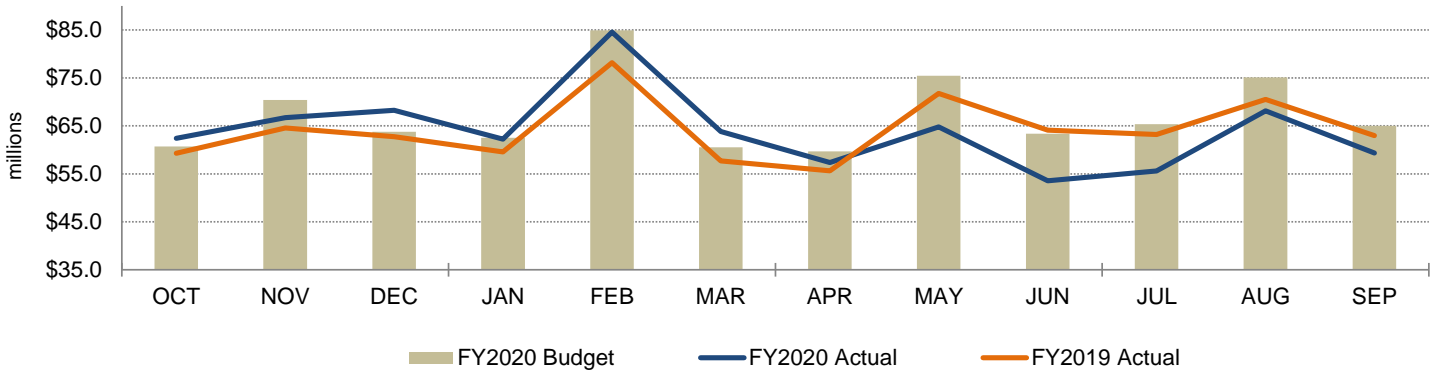
August 2020

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MONTHLY PERFORMANCE REPORT

September 2020 Sales Tax Revenue



Total FY2020 Sales Tax budget is \$806.8 million

Budget to Actual FY2020

(\$ millions)

	Budget	Actual	Variance	%
October	60.7	62.4	1.7	2.8%
November	70.4	66.7	(3.7)	(5.2%)
December	63.8	68.2	4.5	7.0%
January	62.5	62.2	(0.3)	(0.5%)
February	84.9	84.5	(0.4)	(0.4%)
March	60.5	63.8	3.3	5.5%
April	59.7	57.3	(2.3)	(3.9%)
May	75.5	64.8	(10.7)	(14.1%)
June	63.3	53.5	(9.8)	(15.5%)
July	65.3	55.6	(9.7)	(14.9%)
August	75.1	68.1	(7.0)	(9.3%)
September	65.0	59.3	(5.6)	(8.7%)
FY2020 YTD	\$ 806.8	\$ 766.7	\$ (40.0)	(5.0%)

Prior Year vs. Current Year

(\$ millions)

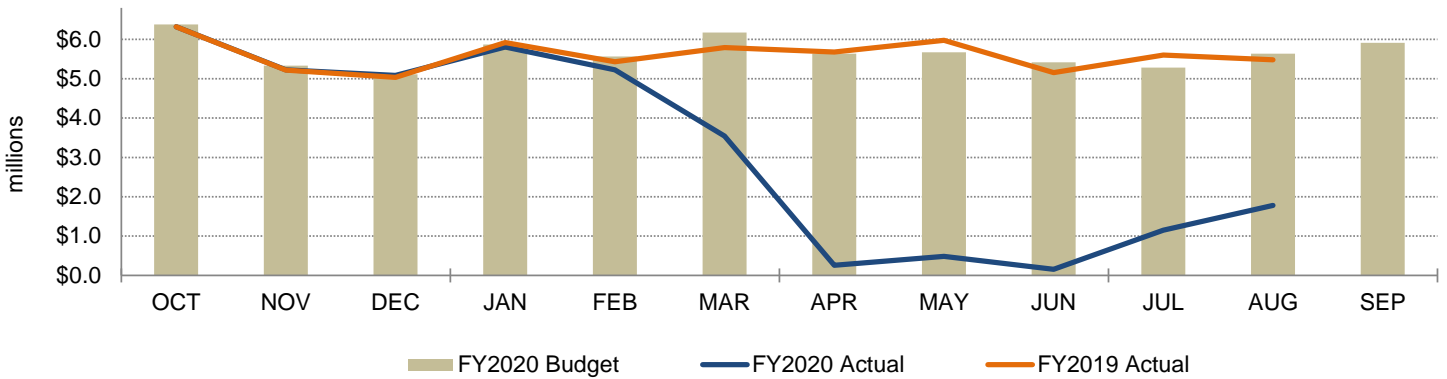
	Prior Year	Current Year	Variance	%
October	59.3	62.4	3.1	5.2%
November	64.6	66.7	2.1	3.3%
December	62.8	68.2	5.5	8.7%
January	59.6	62.2	2.7	4.5%
February	78.2	84.5	6.4	8.2%
March	57.7	63.8	6.1	10.7%
April	55.6	57.3	1.7	3.1%
May	71.8	64.8	(7.0)	(9.7%)
June	64.1	53.5	(10.6)	(16.5%)
July	63.2	55.6	(7.6)	(12.0%)
August	70.5	68.1	(2.4)	(3.4%)
September	62.9	59.3	(3.6)	(5.7%)
FY2020 YTD	\$ 770.2	\$ 766.7	\$ (3.5)	(0.5%)

Sales Tax revenue for the month of September 2020 of \$59.3 million is \$5.6 million or 8.7% under estimates.

Sales Tax revenue for the year-to-date through September 2020 of \$766.7 million is \$40.0 million or 5.0% under estimates.

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August 2020
Fare Revenue



Total FY2020 Fare Revenue budget is \$68.0 million

Budget to Actual FY2020

(\$ millions)

	Budget	Actual	Variance	%
October	6.4	6.3	(0.1)	(1.6%)
November	5.3	5.2	(0.1)	(1.9%)
December	5.1	5.1	(0.0)	0.0%
January	5.9	5.8	(0.1)	(1.7%)
February	5.6	5.2	(0.4)	(7.1%)
March	6.2	3.5	(2.7)	(43.5%)
April	5.6	0.3	(5.3)	(94.6%)
May	5.7	0.5	(5.2)	(91.2%)
June	5.4	0.2	(5.2)	(96.3%)
July	5.3	1.2	(4.1)	(77.4%)
August	5.6	1.8	(3.8)	(67.9%)
September	-	-	-	0.0%
FY2020 YTD	\$ 62.1	\$ 35.0	\$ (27.1)	(43.6%)

Prior Year vs. Current Year

(\$ millions)

	Prior Year	Current Year	Variance	%
October	6.3	6.3	0.0	0.0%
November	5.2	5.2	0.0	0.0%
December	5.0	5.1	0.1	2.0%
January	5.9	5.8	(0.1)	(1.7%)
February	5.4	5.2	(0.2)	(3.7%)
March	5.8	3.5	(2.3)	(39.7%)
April	5.7	0.3	(5.4)	(94.7%)
May	6.0	0.5	(5.5)	(91.7%)
June	5.2	0.2	(5.0)	(96.2%)
July	5.6	1.2	(4.4)	(78.5%)
August	5.5	1.8	(3.7)	(67.3%)
September	-	-	-	0.0%
FY2020 YTD	\$ 61.5	\$ 35.0	\$ (26.5)	(43.1%)

Fare Revenue for the month of August 2020 of \$1.8 million is \$3.8 million or 67.9% under budget.

Fare Revenue for the year-to-date through August 2020 of \$35.0 million is \$27.1 million or 43.6% under budget.

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Service Related Grant Revenue
Total FY2020 Service Related Grant budget is \$90.0 million

	(\$ millions)			
	Budget	Actual	Variance	%
October	2.1	2.1	0.0	(0.0%)
November	0.3	5.7	5.4	1800.0%
December	0.3	4.3	4.0	1333.3%
January	0.3	4.1	3.8	1266.7%
February	0.3	3.9	3.6	1200.0%
March	0.3	0.1	(0.2)	(66.7%)
April	0.3	4.4	4.1	1366.7%
May	0.3	160.7	160.4	53466.7%
June	0.3	46.8	46.5	15500.0%
July	51.3	60.6	9.3	18.1%
August	26.3	0.9	(25.4)	(96.6%)
September	-	-	-	0.0%
FY2020 YTD	\$ 81.7	\$ 293.5	\$ 211.8	259.2%

Service Related Grant Revenue for the month of August 2020 of \$0.9 million is \$25.4 million or 96.6% under budget.

Service Related Grant Revenue for the year-to-date through August 2020 of \$293.5 million is \$211.8 million or 259.2% over budget.

Capital Grant Revenue
Total FY2020 Capital Grant budget is \$72.1 million

	(\$ millions)			
	Budget	Actual	Variance	%
October	2.9	(0.5)	(3.4)	(117.2%)
November	2.9	(0.6)	(3.5)	(120.7%)
December	2.9	2.5	(0.4)	(13.8%)
January	2.9	2.0	(0.9)	(31.0%)
February	2.9	2.3	(0.6)	(20.7%)
March	2.9	-	(2.9)	(100.0%)
April	2.9	5.0	2.1	72.4%
May	2.9	1.1	(1.8)	(62.1%)
June	2.9	4.6	1.7	58.6%
July	2.9	2.0	(0.9)	(31.0%)
August	2.9	16.2	13.3	458.6%
September	-	-	-	0.0%
FY2020 YTD	\$ 32.4	\$ 34.7	\$ 2.3	7.1%

Capital Grant Revenue for the year-to-date through August 2020 of \$34.7 million is \$2.3 million over budget.

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Interest & Miscellaneous Revenue

Total FY2020 Interest & Miscellaneous Revenue budget is \$13.8 million

(\$ millions)

	Budget	Actual	Variance	%
October	1.2	2.3	1.1	91.7%
November	1.1	1.4	0.3	27.3%
December	1.0	1.6	0.6	60.0%
January	1.1	1.4	0.3	27.3%
February	1.1	1.6	0.5	45.5%
March	1.7	1.7	(0.0)	(0.0%)
April	1.1	0.7	(0.4)	(36.4%)
May	1.2	0.5	(0.7)	(58.3%)
June	1.1	0.5	(0.6)	(54.5%)
July	1.0	0.5	(0.5)	(50.0%)
August	1.1	0.4	(0.7)	(63.6%)
September	-	-	0.0	0.0%
FY2020 YTD	\$ 12.7	\$ 12.5	\$ (0.2)	(1.6%)

Composition of Interest & Miscellaneous Revenue

	<u>Year-to-Date Actual</u>		<u>Current Month Actual</u>	
	<u>\$ millions</u>	<u>% of Total</u>	<u>\$ millions</u>	<u>% of Total</u>
Interest Income	6.6	52.7%	0.1	29.4%
HOT Lanes Revenue	3.8	30.1%	0.1	30.4%
Inter Government Revenue	-	0.0%	-	0.0%
Other	2.1	17.2%	0.2	40.2%
Total	\$ 12.5	100.0%	\$ 0.4	100.0%

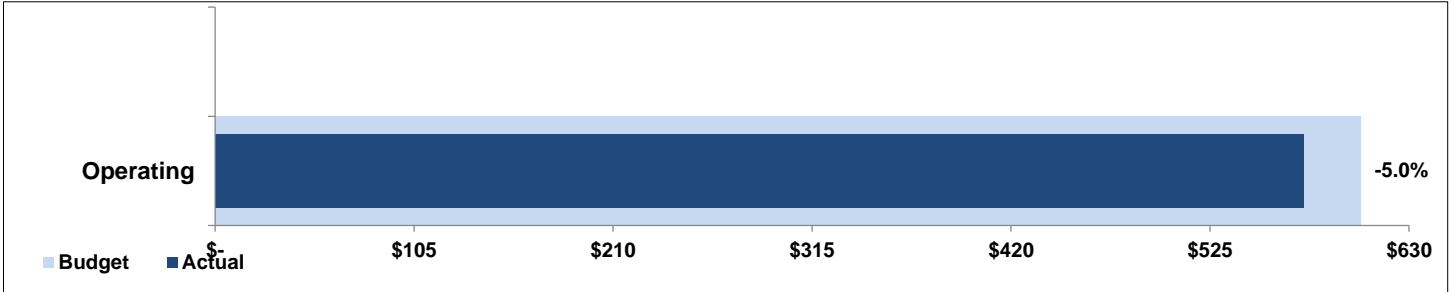
Interest & Misc. Revenue for the year-to-date of \$12.5 million through August 2020 is \$0.2 million or 1.6% under budget.

MONTHLY PERFORMANCE REPORT

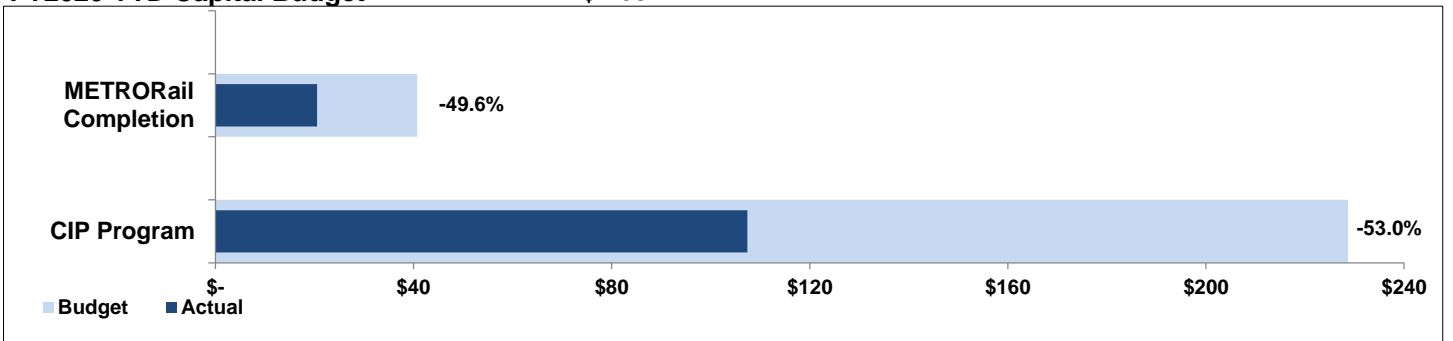
August 2020

Budget Summary (\$ millions)

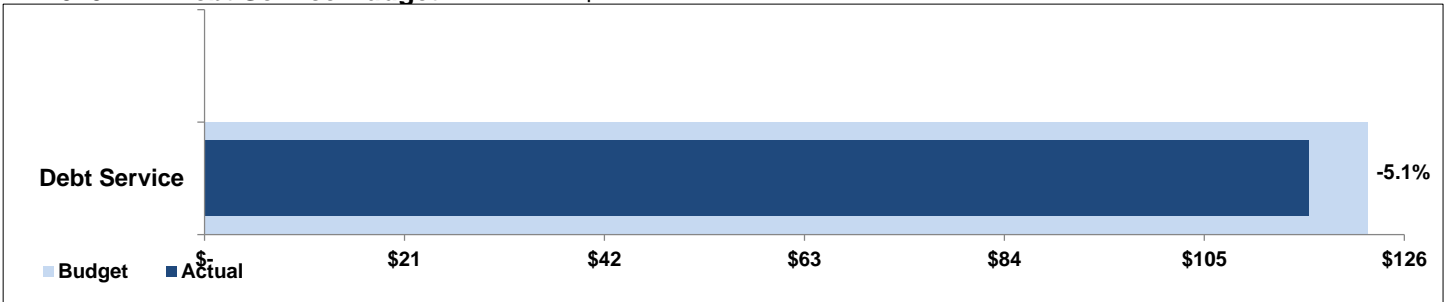
FY2020 Annual Operating Budget \$ 684.0
FY2020 YTD Operating Budget \$ 604.5



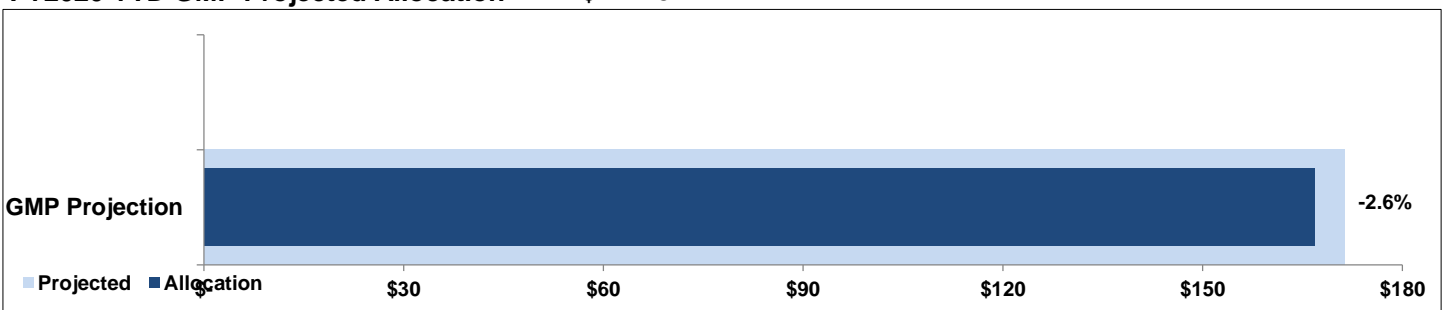
FY2020 Annual Capital Budget \$ 330.5
FY2020 YTD Capital Budget \$ 269.4



FY2020 Annual Debt Service Budget \$ 131.5
FY2020 YTD Debt Service Budget \$ 122.2



FY2020 Annual GMP Projected Allocation \$ 186.5
FY2020 YTD GMP Projected Allocation \$ 171.3



MONTHLY PERFORMANCE REPORT
August 2020
Operating Expenses

Comparison of Budget to Actual for the Month (August 2020)					
	FY20 Annual Budget	August Budget	August Actual	\$ Variance (favorable)/unfavorable	% Variance
Labor & Fringe Benefits	\$ 407,094,378	\$ 33,685,893	\$ 33,953,714	\$ 267,821	0.8%
Non-Labor	274,405,622	\$ 22,161,191	\$ 20,937,506	(1,223,686)	(5.5%)
Subtotal Labor & Non-Labor	681,500,000	55,847,084	54,891,220	(955,864)	(1.7%)
Contingency	2,500,000	-	-	-	0.0%
Total Operating Budget	\$ 684,000,000	\$ 55,847,084	\$ 54,891,220	\$ (955,864)	(1.7%)

Comparison of Budget to Actual Year-to-Date August 2020 (11 months)					
	FY20 Annual Budget	Year-to-Date Budget	Year-to-Date Actual	\$ Variance (favorable)/unfavorable	% Variance
Payroll & Benefits					
Wages	\$ 161,296,028	\$ 139,095,089	\$ 138,094,082	\$ (1,001,007)	(0.7%)
Union Fringe Benefits	87,537,777	79,538,500	76,897,977	(2,640,523)	(3.3%)
Subtotal Union Labor	248,833,805	218,633,589	214,992,059	(3,641,530)	(1.7%)
Salaries and Non-Union Wages	119,479,095	108,800,062	103,370,801	(5,429,262)	(5.0%)
Non-Union Fringe Benefits	50,621,273	46,274,733	43,978,016	(2,296,717)	(5.0%)
Subtotal Non-Union Labor	170,100,368	155,074,795	147,348,817	(7,725,979)	(5.0%)
Allocation to Capital & GMP	(11,839,795)	(10,856,207)	(9,768,777)	1,087,430	(10.0%)
Subtotal Labor and Fringe Benefits	407,094,378	362,852,177	352,572,099	(10,280,079)	(2.8%)
Total Materials & Supplies					
Services	65,109,129	57,950,605	45,971,123	(11,979,483)	(20.7%)
Materials and Supplies	33,100,294	30,101,531	31,269,182	1,167,651	3.9%
Fuel and Utilities	41,268,972	37,651,785	33,471,590	(4,180,195)	(11.1%)
	139,478,394	125,703,921	110,711,895	(14,992,026)	(11.9%)
Administration					
Casualty and Liability	5,827,894	5,381,145	5,129,242	(251,903)	(4.7%)
Purchased Transportation	107,992,292	98,701,019	96,065,043	(2,635,977)	(2.7%)
Leases, Rentals and Misc.	22,148,035	12,680,702	10,669,029	(2,011,674)	(15.9%)
Allocation to Capital & GMP - Non-Labor	(1,040,994)	(799,998)	(931,524)	(131,526)	16.4%
	134,927,228	115,962,869	110,931,789	(5,031,079)	(4.3%)
Subtotal Non-Labor	274,405,622	241,666,790	221,643,684	(20,023,106)	(8.3%)
Subtotal Labor and Non-Labor	681,500,000	604,518,967	574,215,783	(30,303,184)	(5.0%)
Contingency	2,500,000	-	-	-	0.0%
Subtotal Contingency	2,500,000	-	-	-	0.0%
Total Operating Budget	\$ 684,000,000	\$ 604,518,967	\$ 574,215,783	\$ (30,303,184)	(5.0%)
Non-Budgeted Expense					
Gain/ Loss Disposal	-	-	(2,252,651)	(2,252,651)	0.0%
Grand Total	\$ 684,000,000	\$ 604,518,967	\$ 571,963,132	\$ (32,555,835)	(5.4%)

Operating Expenses for the month of August 2020 of \$54.9 million are \$1.0 million or 1.7% under budget.

Operating Expenses year-to-date through August 2020 of \$574.2 million are \$30.3 million or 5.0% under budget.

MONTHLY PERFORMANCE REPORT
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Major Operating Budget Variance Items - Categories with major variances

<u>Expense Type</u>	<u>FY2020 Budget</u>	<u>FY2020 Actual</u>	<u>Fiscal Year 2020 \$ Variance (under budget) / over budget</u>
<u>Payroll & Benefits</u>			
Union Labor	218,633,589	214,992,059	\$ (3,641,530)
Union Vacancies - Wages - Bus Operator vacancies			(6,199,000)
Benefit Trust Contribution			(2,507,000)
Union Vacancies - Wages - Bus Maintenance vacancies			(1,819,000)
Union Vacancies - Fringes - Uniform & Tool Allowance			(524,000)
Union Vacancies - Wages - Facilities Maintenance			(413,000)
Union Vacancies - Wages - METRORail areas			(333,000)
Union Vacancies - Fringes - Savings driven by vacancies			(326,000)
Union Vacancies - Wages - Operations Training Division			(185,000)
 <u>Offset by</u>			
Overtime in Procurement & Materials			103,000
Pension Union-Defined Contribution			223,000
Union Vacancies - Vacation Buyback			345,000
Overtime in Facilities Maintenance			385,000
Workers Comp			493,000
Overtime in METRORail			1,128,000
Overtime in Bus Maintenance			2,051,000
Overtime in Bus Transportation			3,962,000
 Non-Union Labor	 155,074,795	 147,348,817	 \$ (7,725,979)
Savings in base salaries due to vacancies			(7,169,000)
Savings in healthcare due to vacancies			(1,235,000)
Savings in retiree health benefits			(246,000)
 <u>Offset by</u>			
Salaried overtime driven by vacancies			923,000
 <u>Total Materials & Supplies</u>	 125,703,921	 110,711,895	 \$ (14,992,026)
<u>Services</u>			
<u>Communications</u> - due to underruns in Advertising (-\$4.7 million), Support Services (-\$283,000) and Contract Management (-\$101,000)			(5,129,000)
<u>Legal</u> - due to underruns in Legal Fees (-\$1.2 million) and Support Services (-\$161,000)			(1,402,000)
<u>Facilities Maintenance</u> - due to underruns in Building & Grounds Maintenance (-\$470,000), BOF Maintenance (-\$465,000), Custodial Services (-\$198,000), Contract Management (-\$144,000) and an overrun in Temp Help (+\$168,000)			(1,109,000)
<u>Capital & Environmental Planning</u> - due to underrun in Contract Management			(1,029,000)
<u>Safety</u> - due to underrun in Contract Management			(652,000)
<u>Finance</u> - due to underruns in Contract Management (-\$358,000), Support and Other Services (-\$226,000) and Equipment Repairs & Maintenance (-\$130,000) and an			(619,000)
<u>Information Technology</u> - due to underrun in Contract Management (-\$450,000) and Equipment Repairs & Maintenance (-\$104,000)			(553,000)
<u>Engineering & Capital Project</u> - due to overrun in Contract Management			(552,000)
<u>Operations</u> - due to underrun in Education & Training (-449,000) and an overruns in Contract Management (+\$331,000) and Support and Other Services (+355,000)			(238,000)
<u>Procurement</u> - due to underrun in Contract Management			(205,000)
<u>Urban Design</u> - due to underrun in Contract Management			(164,000)
<u>Client & Vanpool Ridership Services</u> - due to underrun in Contract Management			(146,000)
<u>Human Resources</u> - due to underrun in Education & Training			(143,000)
 <u>METRO Police</u> - due to overrun in Contract Management			212,000
<u>EVP PE&C</u> - due to overruns in Custodial Services (+\$389,000) and BOF Maintenance Costs (+\$297,000)			685,000
 <u>General underspending in other areas Authority wide not mentioned above</u>			
Underspending in Education and Training throughout the Authority			(304,000)
Underspending in Equipment Repairs & Maintenance throughout the Authority			(244,000)
Underspending in Advertising throughout the Authority			(145,000)
Underspending in Promotion throughout the Authority			(139,000)
Underspending in Incentive Program throughout the Authority			(125,000)
Underspending in Support & Other Services throughout the Authority			(122,000)
Underspending in Contract Management throughout the Authority			(110,000)

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Major Operating Budget Variance Items - Categories with major variances

<u>Expense Type</u>	<u>FY2020 Budget</u>	<u>FY2020 Actual</u>	<u>Fiscal Year 2020 \$ Variance (under budget) / over budget</u>
Materials and Supplies			
<u>Underruns in -</u>			
Material prices variances on Production/refurbished orders and inventory revaluations and disposals			(4,118,000)
Tires & Tubes			(707,000)
Tech Equipment			(246,000)
Other Supplies			(160,000)
Warranty Credits			(151,000)
Interior Body & Floor			(116,000)
 <u>Offset by miscellaneous overruns in -</u>			
Cleaning Materials			272,000
Bus Batteries			304,000
Supplies - EDP			362,000
Transmission			611,000
Parts			1,335,000
Minor Tools			1,732,000
Bus Engines - mostly in Unit Overhaul			2,083,000
Fuel and Utilities			
<u>Underruns in -</u>			
Diesel Fuel and related taxes			(2,097,000)
Gasoline			(1,533,000)
Compressed Natural Gas			(686,000)
Power			(118,000)
 <u>Offset by miscellaneous overruns in -</u>			
Telephone			235,000
Administration	115,962,869	110,931,789	\$ (5,031,079)
Casualty & Liability			
Higher than expected subrogation			(205,000)
Purchased Transportation			
Regional Vanpool			(2,470,000)
METROLift			(518,000)
Northwest Contract			325,000
Leases, Rentals, & Miscellaneous			
Lower than expected Information Technology Rent Software Payments			(1,168,000)
Discretionary Items			(652,000)

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Total Net Operating Budget / Expenses by Department

<u>Authorized</u> <u>EOY</u> <u>Headcount</u>	<u>Department</u>	<u>Annual Budget</u>	-----Year-to-Date-----			--Current Month--
			<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Variance</u>
3,838	Oper, Public Safety, & Cust Service	499,360,736	456,818,051	445,861,644	(10,956,408)	290,835
	9 EVP Oper Pub Safety & Cust Service	1,330,270	1,221,508	1,167,492	(54,016)	28,491
	3,282 Operations	447,296,736	409,330,411	404,439,724	(4,890,687)	488,249
	427 METRO Police	34,604,200	31,460,729	27,416,649	(4,044,079)	(206,296)
	46 Safety	10,789,859	9,911,863	8,836,027	(1,075,836)	33,817
	74 Customer Service	5,339,671	4,893,540	4,001,751	(891,789)	(53,425)
255	Administration	62,845,143	57,307,882	54,004,011	(3,303,871)	(32,996)
	2 EVP, Administration	500,161	456,059	418,091	(37,968)	(96)
	74 IT	24,344,981	22,207,067	21,860,077	(346,990)	188,527
	54 Human Resources	24,735,309	22,541,692	20,328,913	(2,212,779)	(238,256)
	120 Procurement & Materials	12,382,466	11,315,204	10,690,235	(624,969)	16,100
	5 State of Good Repair	882,226	787,860	706,695	(81,165)	729
231	Planning, Engineer, & Construction	44,070,670	40,124,256	36,867,362	(3,256,895)	258,209
	2 EVP PE&C	130,278	120,483	982,147	861,664	244,334
	185 Facilities Maint	37,420,404	34,329,593	32,594,882	(1,734,711)	438,115
	17 Capital & Environmental Planning	4,665,831	4,109,714	2,902,261	(1,207,453)	(106,259)
	19 Engineering & Capital Project	1,589,392	1,321,639	401,469	(920,170)	(277,867)
	8 Construction	264,765	242,827	(13,396)	(256,224)	(40,115)
80	Finance	11,471,656	10,376,203	9,426,032	(950,171)	43,653
	4 CFO	964,214	829,115	702,543	(126,572)	26,217
	76 Finance	10,507,442	9,547,088	8,723,489	(823,599)	17,436
22	Govt & Public Affairs	16,198,786	14,670,877	11,118,568	(3,552,309)	(699,526)
	2 Deputy CEO	565,981	520,167	495,746	(24,421)	(4,475)
	10 Public Engagement	1,694,016	1,538,858	1,380,506	(158,353)	(274)
	6 Client & Vanpool Ridership Services	12,506,176	11,348,268	8,246,233	(3,102,034)	(653,578)
	3 Gov't Affairs	919,981	822,586	836,114	13,527	2,657
	1 Urban Design	512,632	440,997	159,969	(281,028)	(43,855)
19	Legal	4,821,476	4,423,332	2,975,082	(1,448,250)	(159,725)
40	Communications	18,755,831	15,921,678	9,878,346	(6,043,332)	(673,903)
	3 EVP, Communications	497,538	453,681	456,537	2,856	2,473
	7 Press Office	745,816	683,694	628,249	(55,446)	3,710
	29 Marketing & Corporate Communication	17,040,089	14,394,149	8,476,443	(5,917,706)	(698,187)
	1 Partnership Promotions	472,388	390,154	317,117	(73,037)	18,100
9	Executive and Board	2,347,600	2,150,280	1,957,343	(192,937)	97,166
11	Audit	1,546,869	1,411,888	978,799	(433,089)	(45,665)
5	Office of Innovation	1,396,229	1,292,690	1,148,344	(144,346)	(34,165)
	Non Departmental	18,685,004	21,829	261	(21,568)	261
	President & CEO Contingency	2,500,000	-	-	-	-
	Other (MTA Revenue/Expense)	-	-	(9)	(9)	(9)
4,510	Total Operating Budget	684,000,000	604,518,967	574,215,783	(30,303,184)	(955,864)

MONTHLY PERFORMANCE REPORT
August 2020
Total Net Operating Budget / Expenses by Department
as of the end of August 2020 vs. August 2019

<u>Department</u>	<u>August 2020</u>			<u>August 2019</u>		
	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>
Operations, Public Safety and Customer Service	456,818,051	445,861,644	(10,956,408)	426,584,601	422,297,522	(4,287,079)
EVP Oper Pub Safety & Cust Serv	1,221,508	1,167,492	(54,016)	1,133,769	1,139,517	5,748
Operations	409,330,411	404,439,724	(4,890,687)	387,136,983	386,066,926	(1,070,057)
METRO Police	31,460,729	27,416,649	(4,044,079)	24,749,223	23,326,808	(1,422,415)
Safety	9,911,863	8,836,027	(1,075,836)	9,107,643	8,031,202	(1,076,442)
Customer Service	4,893,540	4,001,751	(891,789)	4,456,982	3,733,069	(723,912)
Administration	57,307,882	54,004,011	(3,303,871)	53,241,885	50,485,681	(2,756,204)
EVP, Administration	456,059	418,091	(37,968)	422,525	419,017	(3,508)
IT	22,207,067	21,860,077	(346,990)	21,365,260	20,105,470	(1,259,791)
Human Resources	22,541,692	20,328,913	(2,212,779)	20,467,754	19,358,713	(1,109,040)
Procurement & Materials	11,315,204	10,690,235	(624,969)	10,327,950	10,066,607	(261,344)
State of Good Repair	787,860	706,695	(81,165)	658,397	535,875	(122,521)
Planning, Engineering and Construction	40,124,256	36,867,362	(3,256,895)	36,067,986	31,965,369	(4,102,617)
EVP PE&C	120,483	982,147	861,664	75,850	(68)	(75,918)
Facilities Maint	34,329,593	32,594,882	(1,734,711)	30,161,553	27,518,974	(2,642,579)
Capital & Environmental Planning	4,109,714	2,902,261	(1,207,453)	4,963,089	4,163,661	(799,427)
Engineering & Capital Project	1,321,639	401,469	(920,170)	702,707	368,154	(334,553)
Construction	242,827	(13,396)	(256,224)	164,787	(85,353)	(250,140)
Finance	10,376,203	9,426,032	(950,171)	10,067,745	31,680,248	21,612,503
CFO	829,115	702,543	(126,572)	849,606	511,626	(337,980)
Finance	9,547,088	8,723,489	(823,599)	9,218,139	31,168,622	21,950,483
Gov't & Public Affairs	14,670,877	11,118,568	(3,552,309)	14,606,298	13,690,708	(915,590)
Deputy CEO	520,167	495,746	(24,421)	453,216	569,734	116,518
Public Engagement	1,538,858	1,380,506	(158,353)	1,506,459	1,364,915	(141,544)
Client & Vanpool Ridership Services	11,348,268	8,246,233	(3,102,034)	11,256,663	10,545,356	(711,307)
Gov't Affairs	822,586	836,114	13,527	1,223,401	1,086,396	(137,005)
Urban Design	440,997	159,969	(281,028)	166,559	124,307	(42,252)
Legal	4,423,332	2,975,082	(1,448,250)	4,166,574	3,500,945	(665,630)
Communications	15,921,678	9,878,346	(6,043,332)	14,740,639	11,938,912	(2,801,728)
EVP, Communications	453,681	456,537	2,856	414,370	409,457	(4,913)
Press Office	683,694	628,249	(55,446)	661,321	606,670	(54,651)
Marketing & Corporate Communication	14,394,149	8,476,443	(5,917,706)	13,257,347	10,619,759	(2,637,588)
Partnership Promotions	390,154	317,117	(73,037)	407,601	303,025	(104,576)
Executive & Board	2,150,280	1,957,343	(192,937)	1,977,493	1,730,318	(247,175)
Audit	1,411,888	978,799	(433,089)	1,397,485	1,169,715	(227,770)
Office of Innovation	1,292,690	1,148,344	(144,346)	841,995	578,885	(263,110)
Non-Departmental	21,829	261	(21,568)	-	-	-
Contingency	-	-	-	-	-	-
Other MTA Revenue / Expense	-	(9)	(9)	-	(1,412,006)	(1,412,006)
TOTAL OPERATING BUDGET	\$ 604,518,967	\$ 574,215,783	\$ (30,303,184)	\$ 563,692,702	\$ 567,626,296	\$ 3,933,594

MONTHLY PERFORMANCE REPORT
August 2020
Capital, and Debt Service Expenses
Budget vs. Actual - Month and Fiscal Year-to-Date
(\$ millions)

Capital Budget

	FY2020		<u>Month of August 2020</u>				<u>Fiscal Year to Date</u>				
	Annual		Budget		Actual		Variance		Budget	Actual	Variance
	Budget		Budget	Actual	\$	%	Budget	Actual	\$	%	
METRO Rail Completion	\$ 44.2	\$ 3.5	\$ 0.7	\$ (2.8)	(80.0%)	\$ 40.7	\$ 20.5	\$ (20.2)	(49.6%)		
Capital Improvement Program	\$ 286.3	\$ 20.9	\$ 9.6	\$ (11.3)	(54.1%)	\$ 228.7	\$ 107.4	\$ (121.3)	(53.0%)		
Total Capital	\$ 330.5	\$ 24.4	\$ 10.3	\$ (14.1)	(57.8%)	\$ 269.4	\$ 127.9	\$ (141.5)	(52.5%)		

METRO Rail Completion expenses for the year-to-date through August 2020 of \$20.5 million are \$20.2 million or 49.6% under budget.

Other Capital Improvement Program expenses for the year-to-date through August 2020 of \$107.4 million are \$121.3 million or 53.0% under budget.

Debt Service Budget

	FY2020		<u>Month of August 2020</u>				<u>Fiscal Year to Date</u>				
	Annual		Budget		Actual		Variance		Budget	Actual	Variance
	Budget		Budget	Actual	\$	%	Budget	Actual	\$	%	
Debt Service	\$ 131.5	\$ 9.1	\$ 8.4	\$ (0.7)	(7.7%)	\$ 122.2	\$ 116.0	\$ (6.2)	(5.1%)		

Debt Service expenses for the year-to-date through August 2020 of \$116.0 million are \$6.2 million under budget.

General Mobility Transfers

General Mobility Program Projections
Projected Funding vs. Actual Allocation - Month and Fiscal Year-to-Date
(\$ millions)

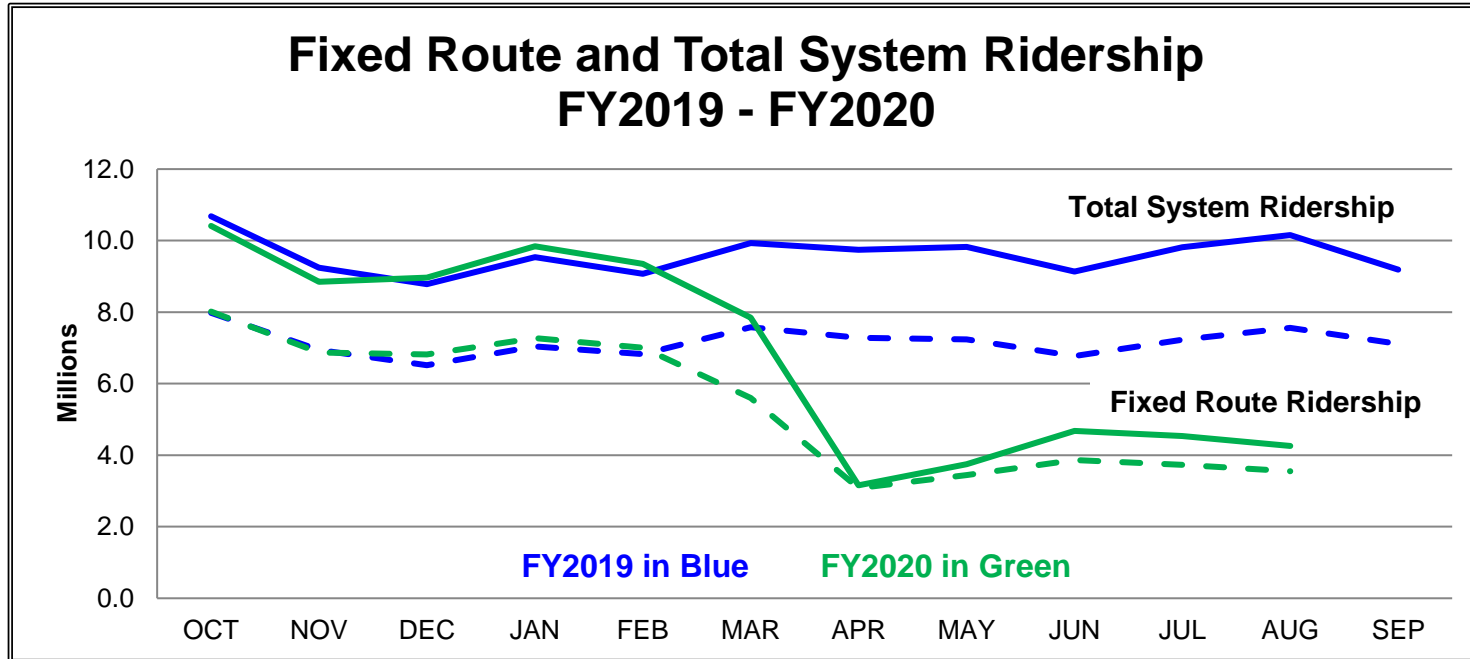
	FY2020		<u>Month of August 2020</u>				<u>Fiscal Year to Date</u>				
	Annual		Projection		Allocation		Variance		Projection	Allocation	Variance
	Projection		Projection	Allocation	\$	%	Projection	Allocation	\$	%	
General Mobility	\$ 186.5	\$ 17.2	\$ 16.3	\$ (0.9)	(5.2%)	\$ 171.3	\$ 166.8	\$ (4.5)	(2.6%)		

Funds allocated to the General Mobility Fund totaling \$166.8 million for the year-to-date through August 2020 are \$4.5 million or 2.6% less than the amount projected.

MONTHLY PERFORMANCE REPORT
August 2020
Ridership by Service Category

Service Category	YTD % Change					
	Aug-19 Boardings	Aug-20 Boardings	Aug-20 vs. Aug-19	Aug-19 YTD Boardings	Aug-20 YTD Boardings	Aug-20 vs. Aug-19
Fixed Route Services						
<u>Local Network</u>						
Local Bus	5,209,760	2,729,888	(47.6%)	54,517,179	42,892,894	(21.3%)
<u>METRORail</u>						
Red (North) Line	1,312,141	621,627	(52.6%)	13,924,887	9,907,724	(28.8%)
Green (East) Line	148,012	70,305	(52.5%)	1,437,422	1,029,287	(28.4%)
Purple (Southeast) Line	167,450	57,089	(65.9%)	1,677,046	1,259,004	(24.9%)
METRORail (all lines)	1,627,603	749,021	(54.0%)	17,039,355	12,196,015	(28.4%)
METRORail-Bus Bridge	0	0	0.0%	39,246	103,983	165.0%
METRORail total	1,627,603	749,021	(54.0%)	17,078,601	12,299,998	(28.0%)
Subtotal Local Network	6,837,363	3,478,909	(49.1%)	71,595,780	55,192,892	(22.9%)
<u>Commuter</u>						
Park & Ride	723,098	75,008	(89.6%)	7,162,466	3,986,739	(44.3%)
Subtotal Fixed Route Service	7,560,461	3,553,917	(53.0%)	78,758,246	59,179,631	(24.9%)
Special Events	1,636	60	(96.3%)	218,558	82,896	(62.1%)
Total Fixed Route	7,562,097	3,553,977	(53.0%)	78,976,804	59,262,527	(25.0%)
Customized Bus Services						
METROLift	185,939	88,305	(52.5%)	1,919,847	1,449,731	(24.5%)
METRO STAR Vanpool	151,955	16,042	(89.4%)	1,666,070	881,150	(47.1%)
Internal Service	198	0	0.0%	570	112	(80.4%)
Subtotal Customized Bus	338,092	104,347	(69.1%)	3,586,487	2,330,993	(35.0%)
HOV/HOT Carpools, Vanpools, and Non-METRO Buses	2,251,832	603,207	(73.2%)	23,362,848	14,061,953	(39.8%)
Total System	10,152,021	4,261,531	(58.0%)	105,926,139	75,655,473	(28.6%)

MONTHLY PERFORMANCE REPORT
August 2020
Ridership by Service Category



Fixed Route ridership is reported on the same basis as in the National Transit Database

The Special Events category of ridership reflects customer service oriented short-term additional motor bus service provided for events at Reliant Park such as football games and RODEO Houston.

Total fixed route ridership, excluding special events, for the month of August 2020 of 3.6 million is 4.0 million or 53.0% less than last year.

Total fixed route ridership, excluding special events, for the year-to-date through August 2020 of 59.2 million is 19.6 million or 24.9% less than last year.

METRORail ridership for the month of August 2020 of 0.7 million is 54.0% less than last year.

METRORail ridership year-to-date through August 2020 of 12.3 million is 28.0% less than last year.

MONTHLY PERFORMANCE REPORT
August 2020
Performance Statistics

Benchmark Met

Benchmark Missed

Fiscal Year 2020

SAFETY & SECURITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2020 YTD Actual	FY2020 YTD GOAL
	Bus Accidents (Includes METROLift) Bus Accidents per 100,000 vehicle miles	45 0.68	48 0.79	71 1.12	46 0.71	59 0.98	50 0.88	26 0.70	29 0.68	50 1.05	41 0.81	40 0.82		≤ 49 ≤ 1.11	505 0.84
Rail Accidents Rail Accidents per 100,000 vehicle miles	10 3.33	7 2.62	4 1.40	6 2.02	8 2.85	5 1.66	2 0.94	3 1.12	7 2.32	3 0.94	6 1.91		≤ 8 ≤ 2.75	61 1.94	≤ 91 ≤ 2.75
Group A Offenses Major Security Incidents per 100,000 boardings	93 0.893	113 1.277	129 1.439	116 1.178	107 1.144	93 1.185	90 2.850	150 4.001	93 1.986	110 2.425	101 2.370			1195 1.580	
Group B Offenses Major Security Incidents per 100,000 boardings	11 0.106	41 0.463	37 0.413	30 0.305	35 0.374	31 0.395	15 0.475	25 0.667	21 0.449	12 0.264	24 0.563			282 0.373	
Group A & B Offenses - METRO properties Major Security Incidents per 100,000 boardings	61 0.586	97 1.096	117 1.305	100 1.016	89 0.952	76 0.968	73 2.311	121 3.228	82 1.751	93 2.050	86 2.018			995 1.315	
CUSTOMER SERVICE	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2020 YTD Actual	FY2020 YTD GOAL
Complaint Contacts per 100,000 Boardings	18.85	17.60	15.94	18.23	18.05	17.64	21.40	21.63	20.89	22.11	20.98		< 18.50	18.74	< 18.50
Commendations	294	308	294	279	288	184	70	96	139	120	146		≥ 300	2,218	≥ 3300
Average Call Center Answer Delay (Sec.)	98	55	65	57	70	75	15	11	9	9	10		< 105	43	< 105

Safety & Security

- The number of bus accidents met the safety goal for both the month and the year-to-date.
- The number of rail accidents met the safety goal for both the month and the year-to-date.

Customer Service

- Complaint contacts per 100,000 boardings did not meet the goal for both the month and the year-to-date.
- The number of commendations did not meet the goal for both the month and the year-to-date.
- The average call center answer delay met the goal for both the month and the year-to-date.

MONTHLY PERFORMANCE REPORT
August 2020
Performance Statistics

Benchmark Met █ Benchmark Missed █

Fiscal Year 2020

SERVICE & RELIABILITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2020 YTD Actual	FY2020 YTD GOAL
On-Time Performance															
Bus - Local	75.3%	74.3%	74.2%	75.5%	78.3%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	≥ 75%	75.5%	≥ 75%
Bus - Park & Ride	76.2%	76.1%	75.5%	77.4%	80.8%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	≥ 76%	77.2%	≥ 76%
Bus - Weighted Average	75.7%	75.0%	74.7%	76.2%	79.3%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	≥ 75%	76.3%	≥ 75%
METROLift	89.0%	90.5%	90.8%	91.6%	89.6%	93.2%	97.0%	95.7%	96.1%	96.6%	96.0%		≥ 90%	93.3%	≥ 90%
Rail - Red Line	93.6%	95.2%	94.6%	93.5%	93.3%	N/A	N/A	N/A	92.5%	93.3%	93.5%		≥ 93%	93.7%	≥ 93.0%
Rail - South East Purple Line	95.7%	95.4%	95.5%	95.4%	96.1%	N/A	N/A	N/A	97.4%	95.9%	96.1%		≥ 95%	95.8%	≥ 95.0%
Rail - East End Green Line	98.7%	97.3%	97.1%	96.1%	97.4%	N/A	N/A	N/A	95.3%	95.8%	97.5%		≥ 95%	96.9%	≥ 95.0%
MDBF (Mean Distance Between Mechanical Failures) - All Buses	9,049	10,415	9,751	11,030	9,368	10,184	10,545	8,357	7,627	6,108	7,256		≥ 7,750	8,824	≥ 8,977
MDBF (Mean Distance Between Mechanical Failures) - METROLift	25,407	21,577	22,926	24,228	25,969	24,078	22,947	26,721	26,898	26,161	27,646		≥ 20,000	24,565	≥ 20,000
MDBSI (Mean Distance Between Service Interruptions) - METRORail	15,032	16,687	17,918	14,871	14,058	13,069	12,467	11,633	27,472	26,484	16,491		≥ 15,000	15,971	≥ 15,000
Average Peak HOT Lanes Speed (miles per hour)															
I-45 North HOV	52	53	56	53	54	60	N/A	65	64	65	65		≥ 45	59	≥ 45
I-45 South HOV	52	53	56	53	54	58	N/A	62	62	62	62		≥ 45	57	≥ 45
US-290 HOV	57	60	62	60	59	66	N/A	68	66	66	66		≥ 45	63	≥ 45
US-59 North HOV	57	59	61	59	59	64	N/A	69	68	68	68		≥ 45	63	≥ 45
US-59 South HOV	48	49	51	48	48	54	N/A	61	60	60	61		≥ 45	54	≥ 45

Bus On-Time Performance

- Note: Due to service adjustments made early March in response to COVID-19, there will be no report of Bus on-time-performance until regular service is restored.
- On-time performance for METROLift met the minimum performance standard for both the month and the year-to-date.

METRORail On-Time Performance

- Rail (Red Line) met the benchmark for both the month and the year-to-date.
- Rail (Purple Line) met the benchmark for both the month and the year-to-date.
- Rail (Green Line) met the benchmark for both the month and the year-to-date.

Service Reliability

- The Mean Distance Between Mechanical Failures (MDBF) for All Buses did not meet the minimum performance standard for both the month and the year-to-date.
- The Mean Distance Between Mechanical Failures (MDBF) for METROLift met the minimum performance standard for both the month and the year-to-date.
- The Mean Distance Between Service Interruptions (MDBSI) for METRORail met the minimum performance standard for both the month and the year-to-date.

HOT Lane Average Speed

- The average peak speed for all HOT Lanes met the monthly goals and year-to-date goals.

MONTHLY PERFORMANCE REPORT
August 2020
Performance Statistic Definitions

Bus and Rail Accidents - An accident is a transit incident with passenger injuries that require immediate medical treatment away from the scene or a collision between a revenue vehicle and an object such that the amount of damage exceeds \$1,000. Bus accidents (which include METROLift) and rail accidents are reported separately and in terms of the absolute number of accidents and the relative number of accidents per 100,000 vehicle miles. Rail accidents reflect collisions between METRORail and other vehicles, pedestrians, or bicyclists. This definition has been revised beginning in FY2011 to include pedestrian accidents.

Group A Offenses - The Group A Offenses are based on the National Incident-Based Report System (NIBRS). Group A offenses consist of twenty-four (24) offense categories which address fifty-two (52) specific crimes. Group A offenses are more serious in nature and tend to be against persons or property and included: animal cruelty, arson, assault offenses, bribery, burglary/breaking & entering, counterfeiting/forgery, destruction/damage/vandalism of property, drug/narcotic offenses, embezzlement, extortion/blackmail, fraud offenses, gambling offenses, homicide offenses, human trafficking, kidnapping/ abduction, larceny/theft offenses, motor vehicle theft, pornography /obscene material, prostitution offenses, robbery, run aways/persons under 18, sex offenses, stolen property offenses and weapon law violations. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

Group B Offenses - The Group B Offenses are based on the National Incident-Based Report System (NIBRS). Group B consists of ten (10) offense categories. Group B encompass all, non-traffic, offenses which are not classified as Group A. Group B offenses are less serious in nature and tend to be against society and include: bad checks, curfew/loitering/vagrancy violations, disorderly conduct, driving under the influence, drunkenness, family offenses, nonviolent, liquor law violations, peeping tom, trespass of real property and all other offenses.

Group A & B Offenses - METRO Properties - The total Group A & B Offenses - METRO Properties is the number of incidents that occur on METRO property: Park & Ride, Transit Centers, On-board Buses and On-board Light Rail Vehicles (LRVs) and on LRV Platforms. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

Complaint Contacts - Patrons may contact METRO's Customer Care Center to express dissatisfaction with METRO Operations. Contacts made via telephone and over the internet which result in a complaint record being generated in the Public Comment System are reported as the number of contacts per 100,000 boardings.

Commendations - Patrons may contact METRO's Customer Care Center to recognize, compliment or praise a METRO employee or the METRO organization for exemplary work or performance. Contacts made via telephone, internet, email or mail which result in a commendation record being generated in the Public Comment System are reported as the absolute number of contacts received.

Average Call Center Answer Delay - METRO is committed to providing customers with accurate, customer-friendly bus and service information in a timely manner. Customers may obtain bus information over METRO's website and by telephone using an interactive voice response system without speaking to a representative and with no customer wait time. For those customers who prefer to speak with a representative, METRO's goal is to answer their calls in 105 seconds or less.

On-Time Performance (OTP) - A local bus is considered on-time if it does not leave early and is within a five (5) minute window after the scheduled departure time. A Park & Ride bus is considered on-time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is within a five (5) minute window after the scheduled departure time, with measurements during peak hours. OTP is measured by the IVOMS system which calculates data to the second, and the five (5) minute window is defined as anything less than six (6) minutes. For METRORail, a train departing from the beginning of the line or arriving at the end of the line less than five (5) minutes after the scheduled time is considered on-time. For METROLift, a trip is considered on-time if the vehicle arrives within 30 minutes of the scheduled pick-up time and no later than the appointment time.

Mean Distance Between Mechanical Failures (MDBF) - MDBF reflects any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude accidents.

Mean Distance Between Service Interruptions (MDBSI) - Measures total revenue service miles traveled by Light Rail Vehicles (LRVs) between service interruptions that delay LRVs for one minute or more due to mechanical failures.

Average Peak HOT Lane Speed - HOT Lane speed is based on an average of measurements conducted during the AM and PM high-volume commuter periods. METRO's 45 mph benchmark is based on Federal statute 23 USC 166: HOV facilities, which sets 45 mph as a minimal acceptable rate of speed.

MONTHLY PERFORMANCE REPORT
August 2020
Balance Sheet

	August 31, 2019 (\$)	August 31, 2020 (\$)	Change (\$)
Assets			
Cash	(6,803,649)	11,199,333	18,002,981
Receivables	134,034,745	121,355,530	(12,679,215)
Inventory	36,146,789	38,150,402	2,003,613
Investments	514,009,360	630,166,362	116,157,002
Other Assets	6,187,015	6,576,621	389,606
Land & Improvements	358,433,906	357,374,223	(1,059,683)
Capital Assets, Net of Depreciation	2,401,729,515	2,387,362,393	(14,367,122)
Total Assets	3,443,737,681	3,552,184,864	108,447,183
Deferred Outflow of Resources ¹	68,050,683	104,564,462 ²	36,513,779
	3,511,788,364	3,656,749,326	144,960,963
Liabilities			
Trade Payables	34,640,009	59,861,715	25,221,706
Accrued Payroll	31,775,319	32,352,546	577,228
Debt Payable	1,324,307,336	1,254,860,179	(69,447,157)
Debt Interest Payable	-	-	-
Pension and OPEB Liabilities	804,029,222	852,841,152	48,811,930
Other Liabilities	71,741,890	120,298,911	48,557,021
Total Liabilities	2,266,493,776	2,320,214,503	53,720,727
Net Assets - Retained Earnings	1,245,294,588	1,336,534,823	91,240,235
Total Liabilities and Net Assets	3,511,788,364	3,656,749,326	144,960,963

Notes:

- 1 A deferred outflow of resources is defined by the Governmental Accountability Standards Board as "a consumption of net assets by the government that is applicable to a future reporting period," and a deferred inflow of resources is defined as "an acquisition of net assets by the government that is applicable to a future reporting period."
- 2 The deferred outflow for FY2020 includes [1] Mark-to-Market (MTM) values of outstanding diesel fuel SWAP agreements at the fiscal year end (\$908,128), [2] Non Union Pension Plan (\$32,426,362), [3] Union Pension Plan (\$51,041,671), [4] Bonds (\$8,637,643), [5] Non Union OPEB (\$2,189,277) and [6] Union OPEB (\$9,361,382). These items will be recognized as expenses in future periods to which they relate.