

METRO

Fiscal Year 2020

Monthly Performance Report

Revenue • Expense • Ridership • Performance

December 2019

(First Quarter Fiscal Year-to-Date)



MONTHLY PERFORMANCE REPORT

December 2019

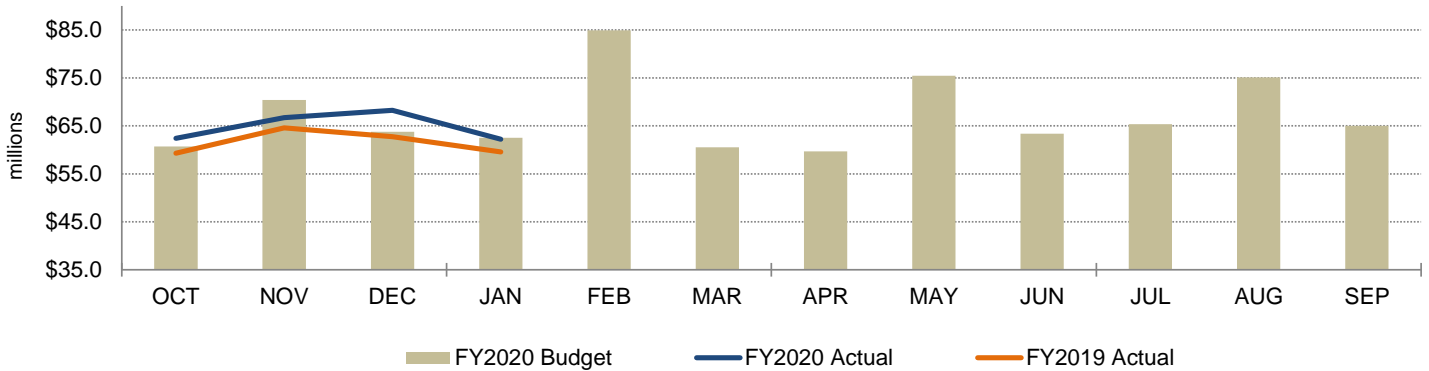
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MONTHLY PERFORMANCE REPORT

January 2020

Sales Tax Revenue



Total FY2020 Sales Tax budget is \$806.8 million

Budget to Actual FY2020

(\$ millions)

	Budget	Actual	Variance	%
October	60.7	62.4	1.7	2.8%
November	70.4	66.7	(3.7)	(5.2%)
December	63.8	68.2	4.5	7.0%
January	62.5	62.2	(0.3)	(0.5%)
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2020 YTD	\$ 257.4	\$ 259.6	\$ 2.2	0.9%

Prior Year vs. Current Year

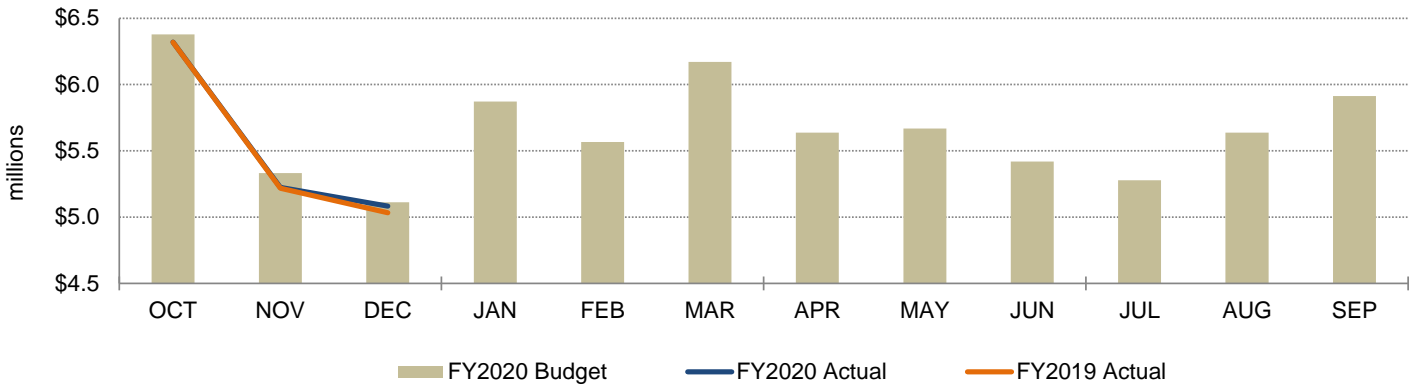
(\$ millions)

	Prior Year	Current Year	Variance	%
October	59.3	62.4	3.1	5.2%
November	64.6	66.7	2.1	3.3%
December	62.8	68.2	5.5	8.7%
January	59.6	62.2	2.7	4.5%
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2020 YTD	\$ 246.2	\$ 259.6	\$ 13.4	5.4%

Sales Tax revenue for the month of January 2020 of \$62.2 million is \$0.3 million or 0.5% under estimates.

Sales Tax revenue for the year-to-date through January 2020 of \$259.6 million is \$2.2 million or 0.9% over estimates.

MONTHLY PERFORMANCE REPORT
December 2019
Fare Revenue



Total FY2020 Fare Revenue budget is \$68.0 million

Budget to Actual FY2020

(\$ millions)

	Budget	Actual	Variance	%
October	6.4	6.3	(0.1)	(1.6%)
November	5.3	5.2	(0.1)	(1.9%)
December	5.1	5.1	(0.0)	0.0%
January	-	-	-	0.0%
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2020 YTD	\$ 16.8	\$ 16.6	\$ (0.2)	(1.2%)

Prior Year vs. Current Year

(\$ millions)

	Prior Year	Current Year	Variance	%
October	6.3	6.3	0.0	0.0%
November	5.2	5.2	0.0	0.0%
December	5.0	5.1	0.1	3.0%
January	-	-	-	0.0%
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2020 YTD	\$ 16.5	\$ 16.6	\$ 0.1	0.6%

Fare Revenue for the month of December 2019 of \$5.1 million is on budget.

Fare Revenue for the year-to-date through December 2019 of \$16.6 million is \$0.2 million or 1.2% under budget.

MONTHLY PERFORMANCE REPORT
December 2019

Service Related Grant Revenue
Total FY2020 Service Related Grant budget is \$90.0 million

	(\$ millions)				
	Budget	Actual	Variance	%	
October	2.1	2.1	0.0	(0.0%)	
November	0.3	5.7	5.4	1800.0%	
December	0.3	4.3	4.0	1333.3%	
January	-	-	-	0.0%	
February	-	-	-	0.0%	
March	-	-	-	0.0%	
April	-	-	-	0.0%	
May	-	-	-	0.0%	
June	-	-	-	0.0%	
July	-	-	-	0.0%	
August	-	-	-	0.0%	
September	-	-	-	0.0%	
FY2020 YTD	\$ 2.6	\$ 12.1	\$ 9.4	365.4%	

Service Related Grant Revenue for the month of December 2019 of \$4.3 million is \$4.0 million or 1333.3% over budget.

Service Related Grant Revenue for the year-to-date through December 2019 of \$12.1 million is \$9.4 million or 365.4% over budget.

Capital Grant Revenue
Total FY2020 Capital Grant budget is \$72.1 million

	(\$ millions)				
	Budget	Actual	Variance	%	
October	2.9	(0.5)	(3.4)	(117.2%)	
November	2.9	(0.6)	(3.5)	(120.7%)	
December	2.9	2.5	(0.4)	(13.8%)	
January	-	-	-	0.0%	
February	-	-	-	0.0%	
March	-	-	-	0.0%	
April	-	-	-	0.0%	
May	-	-	-	0.0%	
June	-	-	-	0.0%	
July	-	-	-	0.0%	
August	-	-	-	0.0%	
September	-	-	-	0.0%	
FY2020 YTD	\$ 8.8	\$ 1.4	\$ (7.4)	(84.1%)	

Capital Grant Revenue for the year-to-date through December 2019 of \$1.4 million is \$7.4 million under budget.

MONTHLY PERFORMANCE REPORT

December 2019

Interest & Miscellaneous Revenue

Total FY2020 Interest & Miscellaneous Revenue budget is \$13.8 million

(\$ millions)

	Budget	Actual	Variance	%
October	1.2	2.3	1.1	91.7%
November	1.1	1.4	0.3	27.3%
December	1.0	1.6	0.6	60.0%
January	-	-	0.0	0.0%
February	-	-	0.0	0.0%
March	-	-	0.0	0.0%
April	-	-	0.0	0.0%
May	-	-	0.0	0.0%
June	-	-	0.0	0.0%
July	-	-	0.0	0.0%
August	-	-	0.0	0.0%
September	-	-	0.0	0.0%
FY2020 YTD	\$ 3.3	\$ 5.3	\$ 2.0	60.6%

Composition of Interest & Miscellaneous Revenue

	<u>Year-to-Date Actual</u>		<u>Current Month Actual</u>	
	<u>\$ millions</u>	<u>% of Total</u>	<u>\$ millions</u>	<u>% of Total</u>
Interest Income	2.8	53.0%	0.7	44.7%
HOT Lanes Revenue	1.7	32.0%	0.5	29.4%
Inter Government Revenue	-	0.0%	-	0.0%
Other	0.8	15.0%	0.4	25.9%
Total	\$ 5.3	100.0%	\$ 1.6	100.0%

Interest & Misc. Revenue for the year-to-date of \$5.3 million through December 2019 is \$2.0 million or 60.6% over budget.

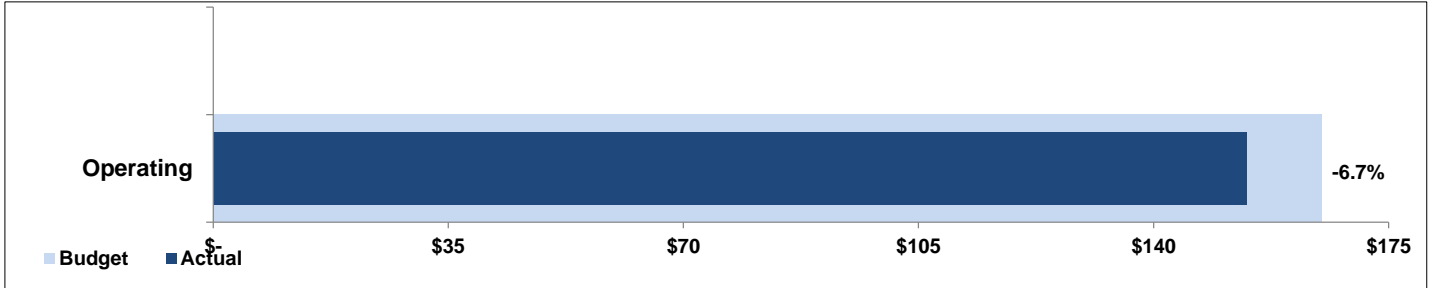
MONTHLY PERFORMANCE REPORT

December 2019

Budget Summary (\$ millions)

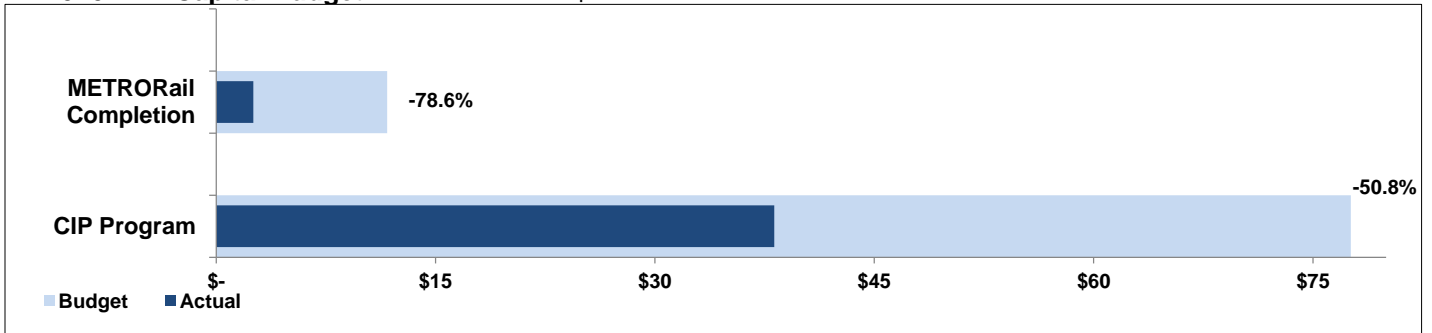
FY2020 Annual Operating Budget \$ 684.0

FY2020 YTD Operating Budget \$ 165.0



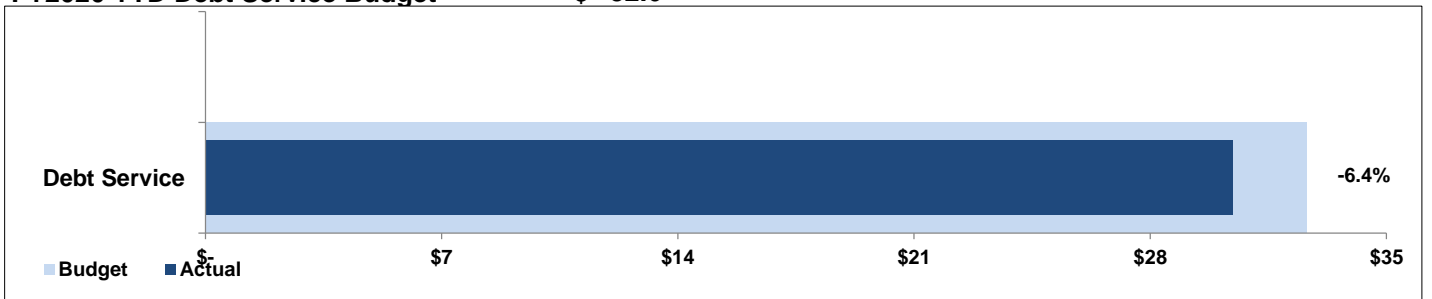
FY2020 Annual Capital Budget \$ 330.5

FY2020 YTD Capital Budget \$ 89.3



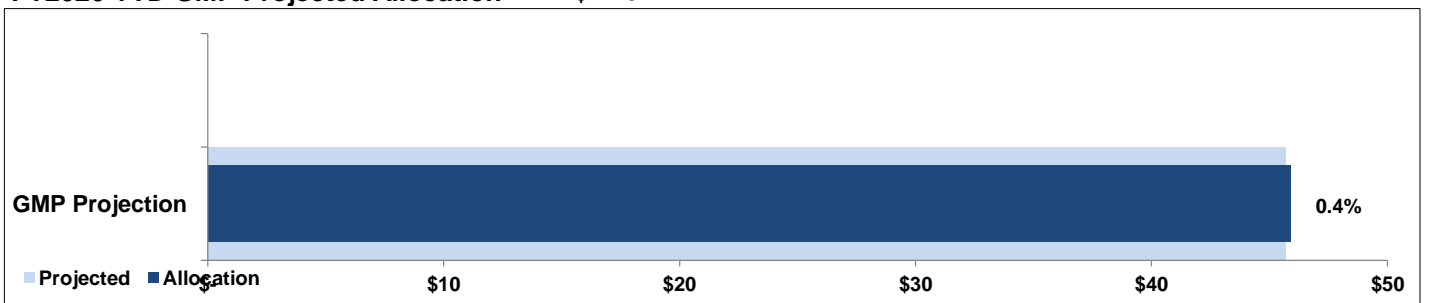
FY2020 Annual Debt Service Budget \$ 131.5

FY2020 YTD Debt Service Budget \$ 32.6



FY2020 Annual GMP Projected Allocation \$ 186.5

FY2020 YTD GMP Projected Allocation \$ 45.7



MONTHLY PERFORMANCE REPORT
December 2019
Operating Expenses

Comparison of Budget to Actual for the Month (December 2018)					
	FY20 Annual Budget	December Budget	December Actual	\$ Variance (favorable)/unfavorable	% Variance
Labor & Fringe Benefits	\$ 407,272,656	\$ 32,971,255	\$ 32,924,271	\$ (46,984)	(0.1%)
Non-Labor	274,227,344	\$ 24,389,990	\$ 20,292,536	(4,097,454)	(16.8%)
Subtotal Labor & Non-Labor	681,500,000	57,361,245	53,216,807	(4,144,438)	(7.2%)
Contingency	2,500,000	-	-	-	0.0%
Total Operating Budget	\$ 684,000,000	\$ 57,361,245	\$ 53,216,807	\$ (4,144,438)	(7.2%)

Comparison of Budget to Actual Year-to-Date December 2019 (3 months)					
	FY20 Annual Budget	Year-to-Date Budget	Year-to-Date Actual	\$ Variance (favorable)/unfavorable	% Variance
Payroll & Benefits					
Wages	\$ 161,542,389	\$ 37,938,500	\$ 38,167,299	\$ 228,799	0.6%
Union Fringe Benefits	87,654,869	21,688,581	20,577,331	(1,111,250)	(5.1%)
Subtotal Union Labor	249,197,258	59,627,081	58,744,630	(882,452)	(1.5%)
Salaries and Non-Union Wages	119,307,079	27,979,023	27,534,701	(444,323)	(1.6%)
Non-Union Fringe Benefits	50,608,114	12,204,424	10,866,142	(1,338,282)	(11.0%)
Subtotal Non-Union Labor	169,915,193	40,183,447	38,400,843	(1,782,605)	(4.4%)
Allocation to Capital & GMP	(11,839,795)	(2,901,462)	(2,435,815)	465,648	16.0%
Subtotal Labor and Fringe Benefits	407,272,656	96,909,067	94,709,658	(2,199,408)	(2.3%)
Total Materials & Supplies					
Services	64,505,550	16,939,546	12,353,683	(4,585,863)	(27.1%)
Materials and Supplies	32,920,021	7,876,513	7,141,853	(734,660)	(9.3%)
Fuel and Utilities	41,547,781	9,813,702	9,553,735	(259,967)	(2.6%)
	138,973,352	34,629,761	29,049,272	(5,580,489)	(16.1%)
Administration					
Casualty and Liability	5,812,894	1,374,926	1,199,518	(175,408)	(12.8%)
Purchased Transportation	107,554,303	26,746,927	26,845,904	98,977	0.4%
Leases, Rentals and Misc.	22,927,789	5,615,706	2,364,721	(3,250,985)	(57.9%)
Allocation to Capital & GMP - Non-Labor	(1,040,994)	(254,106)	(215,118)	38,988	(15.3%)
	135,253,992	33,483,452	30,195,025	(3,288,428)	(9.8%)
Subtotal Non-Labor	274,227,344	68,113,213	59,244,296	(8,868,917)	(13.0%)
Subtotal Labor and Non-Labor	681,500,000	165,022,280	153,953,954	(11,068,325)	(6.7%)
Contingency	2,500,000	-	-	-	0.0%
Subtotal Contingency	2,500,000	-	-	-	0.0%
Total Operating Budget	\$ 684,000,000	\$ 165,022,280	\$ 153,953,954	\$ (11,068,325)	(6.7%)
Non-Budgeted Expense					
Gain/ Loss Disposal	-	-	(1,092,978)	(1,092,978)	0.0%
Grand Total	\$ 684,000,000	\$ 165,022,280	\$ 152,860,976	\$ (12,161,304)	(7.4%)

Operating Expenses for the month of December 2019 of \$53.2 million are \$4.1 million or 7.2% under budget.

Operating Expenses year-to-date through December 2019 of \$154.0 million are \$11.1 million or 6.7% under budget.

**MONTHLY PERFORMANCE REPORT
December 2019**

Major Operating Budget Variance Items - Categories with major variances

<u>Expense Type</u>	<u>FY2020 Budget</u>	<u>FY2020 Actual</u>	<u>Fiscal Year 2020 \$ Variance (under budget) / over budget</u>
<u>Payroll & Benefits</u>			
Union Labor	59,627,081	58,744,630	\$ (882,452)
Union Vacancies - Wages - Bus Operator vacancies			(1,714,000)
Union Vacancies - Wages - Primarily Mechanic, Technician, Cleaners vacancies			(1,051,000)
Benefit Trust Contribution			(616,000)
Union Vacancies - Fringes - Uniform & Tool Allowance			(481,000)
Sick Leave Cash Out			(114,000)
<u>Offset by</u>			
Overtime primarily in METRORail			388,000
Overtime primarily in Bus Maintenance			461,000
Overtime in Bus Transportation to cover routine vacancies			2,158,000
Non-Union Labor	40,183,447	38,400,843	\$ (1,782,605)
Savings in base salaries due to vacancies			(1,326,000)
Savings in healthcare due to vacancies			(831,000)
Savings in retiree health benefits			(152,000)
<u>Offset by</u>			
Salaried overtime driven by vacancies			520,000
<u>Total Materials & Supplies</u>	34,629,761	29,049,272	\$ (5,580,489)
Services			
<u>Information Technology</u> - due to underrun in Equipment Repairs and Maintenance (-\$758,000) and Contract Management (-\$508,000)			(1,271,000)
<u>Operations</u> - due to underrun in Support and Other Services (-\$577,000), Contract Management (-\$268,000) and Education & Training (-\$151,000)			(1,086,000)
<u>Communications</u> - due to underrun in Advertising (-\$557,000) and			(692,000)
<u>Safety</u> - due to underrun in Contract Management			(398,000)
<u>Legal</u> - due to underrun in Legal Fees			(342,000)
<u>Facilities Maintenance</u> - due to underrun in BOF Maintenance Costs (-\$156,000) and Contract			(309,000)
<u>General underspending in other areas Authority wide not mentioned above</u>			
Underspending in Education and Training throughout the Authority			(103,000)
Underrun in Support & Other Services throughout the Authority			(111,000)

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MONTHLY PERFORMANCE REPORT
December 2019
Major Operating Budget Variance Items - Categories with major variances

<u>Expense Type</u>	<u>FY2020 Budget</u>	<u>FY2020 Actual</u>	<u>Fiscal Year 2020</u> <u>\$ Variance</u> <u>(under budget) / over budget</u>
Materials and Supplies			
<u>Underruns in -</u>			
Material prices variances on Production/refurbished orders and inventory revaluations mostly for unit overhauls			(968,000)
Supplies			(190,000)
Minor Tools			(180,000)
Tires & Tubes			(161,000)
Tech Equipment			(137,000)
<u>Offset by miscellaneous overruns in -</u>			
Transmission			132,000
Parts			170,000
Bus Engines - mostly in Unit Overhaul			617,000
Fuel and Utilities			
Underrun in Compressed Natural Gas			(114,000)
<u>Administration</u>	33,483,452	30,195,025	\$ (3,288,428)
Casualty & Liability			
Lower than expected vehicle liability			(118,000)
Purchased Transportation			
Northwest Contract			(185,000)
METROLift			253,000
Leases, Rentals, & Miscellaneous			
Lower than expected Information Technology Rent Software Payments			(2,919,000)
Underspending in discretionary (travel, memberships, etc.) and other miscellaneous items			(230,000)

MONTHLY PERFORMANCE REPORT
December 2019
Total Net Operating Budget / Expenses by Department

<u>Authorized</u> <u>EOY</u> <u>Headcount</u>	<u>Department</u>	<u>Annual Budget</u>	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Variance</u>
			-----Year-to-Date-----		--Current Month--	
3,818	Oper, Public Safety, & Cust Service	507,807,978	124,491,048	121,276,589	(3,214,459)	(324,772)
9	EVP Oper Pub Safety & Cust Service	1,330,270	330,946	307,452	(23,495)	(4,979)
3,262	Operations	455,772,389	112,831,765	110,728,005	(2,103,759)	236,372
427	METRO Police	34,604,200	7,392,101	7,051,531	(340,570)	(166,404)
46	Safety	10,761,448	2,705,297	2,138,947	(566,351)	(313,041)
74	Customer Services	5,339,671	1,230,939	1,050,654	(180,285)	(76,719)
255	Administration	62,659,968	18,878,766	13,452,037	(5,426,729)	(3,558,548)
2	EVP, Administration	500,161	125,415	93,098	(32,317)	(13,041)
74	IT	24,344,981	9,340,272	4,991,116	(4,349,156)	(3,145,730)
54	Human Resources	24,735,309	6,114,021	5,370,251	(743,770)	(308,857)
120	Procurement & Materials	12,290,954	3,100,898	2,845,932	(254,966)	(74,061)
5	State of Good Repair	788,563	198,160	151,639	(46,521)	(16,858)
251	Planning, Engineer, & Construction	46,694,810	9,493,390	8,820,657	(672,732)	(317,191)
2	EVP PE&C	130,278	27,511	(2,475)	(29,985)	(11,052)
185	Facilities Maint	37,420,404	8,408,271	7,905,003	(503,268)	(278,972)
21	Service Planning & Scheduling	2,624,140	529,143	511,323	(17,820)	(31,988)
16	Capital & Environmental Planning	4,665,831	318,000	322,617	4,617	24,167
19	Engineering & Capital Project	1,589,392	144,960	93,716	(51,244)	878
8	Construction	264,765	65,504	(9,527)	(75,031)	(20,223)
80	Finance	11,471,656	2,682,499	2,462,774	(219,725)	(9,455)
4	CFO	964,214	143,273	251,839	108,566	101,653
76	Finance	10,507,442	2,539,227	2,210,935	(328,292)	(111,108)
22	Govt & Public Affairs	4,786,384	1,091,450	992,206	(99,244)	5,903
2	Deputy CEO	565,981	140,522	137,644	(2,878)	894
10	Public Engagement	1,694,016	388,284	390,726	2,441	31,926
6	Ridership & Client Services	919,981	222,049	190,666	(31,383)	(111)
3	Gov't Affairs	1,093,774	283,596	236,104	(47,492)	(18,258)
1	Urban Design	512,632	56,999	37,066	(19,933)	(8,548)
19	Legal	4,821,476	1,203,705	776,074	(427,631)	(135,871)
40	Communications	18,755,831	5,979,235	5,115,962	(863,273)	161,364
3	EVP, Communications	497,538	123,726	122,679	(1,047)	982
7	Press Office	748,816	177,190	151,053	(26,137)	(8,110)
29	Marketing & Corporate Communication	17,037,089	5,554,291	4,722,043	(832,248)	121,729
1	Partnership Promotions	472,388	124,028	120,187	(3,841)	46,763
9	Executive and Board	2,347,600	604,065	538,704	(65,362)	(17,059)
11	Audit	1,546,869	322,806	243,470	(79,336)	(20,010)
5	Office of Innovation	1,087,530	253,486	275,065	21,579	93,029
	Non Departmental	19,519,898	21,829	-	(21,829)	(21,829)
	President & CEO Contingency	2,500,000	-	-	-	-
	Other (MTA Revenue/Expense)	-	-	416	416	(1)
4,510	Total Operating Budget	684,000,000	165,022,280	153,953,954	(11,068,325)	(4,144,438)

MONTHLY PERFORMANCE REPORT
December 2019
Total Net Operating Budget / Expenses by Department
as of the end of December 2019 vs. December 2018

<u>Department</u>	<u>December 2019</u>			<u>December 2018</u>		
	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>
Operations, Public Safety and Customer Service	124,491,048	121,276,589	(3,214,459)	118,166,121	113,798,909	(4,367,211)
EVP Oper Pub Safety & Cust Serv	330,946	307,452	(23,495)	303,661	299,556	(4,105)
Operations	112,831,765	110,728,005	(2,103,759)	107,985,858	104,576,322	(3,409,536)
METRO Police	7,392,101	7,051,531	(340,570)	6,471,433	5,926,609	(544,824)
Safety	2,705,297	2,138,947	(566,351)	2,273,550	2,027,299	(246,251)
Customer Service	1,230,939	1,050,654	(180,285)	1,131,618	969,123	(162,494)
Administration	18,878,766	13,452,037	(5,426,729)	17,635,573	16,472,879	(1,162,694)
EVP, Administration	125,415	93,098	(32,317)	115,909	109,395	(6,515)
IT	9,340,272	4,991,116	(4,349,156)	8,992,356	8,224,129	(768,227)
Human Resources	6,114,021	5,370,251	(743,770)	5,533,513	5,204,161	(329,352)
Procurement & Materials	3,100,898	2,845,932	(254,966)	2,842,464	2,767,226	(75,237)
State of Good Repair	198,160	151,639	(46,521)	151,331	167,967	16,636
Planning, Engineering and Construction	9,493,390	8,820,657	(672,732)	10,250,971	8,459,189	(1,791,782)
EVP PE&C	27,511	(2,475)	(29,985)	17,847	(11,083)	(28,930)
Facilities Maint	8,408,271	7,905,003	(503,268)	7,756,703	7,075,772	(680,930)
Service Planning & Scheduling	529,143	511,323	(17,820)	554,464	515,916	(38,548)
Capital & Environmental Planning	318,000	322,617	4,617	1,782,292	737,446	(1,044,847)
Engineering & Capital Project	144,960	93,716	(51,244)	101,586	134,885	33,299
Construction	65,504	(9,527)	(75,031)	38,080	6,252	(31,827)
Finance	2,682,499	2,462,774	(219,725)	2,534,621	2,211,730	(322,892)
CFO	143,273	251,839	108,566	153,054	128,362	(24,693)
Finance	2,539,227	2,210,935	(328,292)	2,381,567	2,083,368	(298,199)
Gov't & Public Affairs	1,091,450	992,206	(99,244)	1,105,203	907,175	(198,028)
Deputy CEO	140,522	137,644	(2,878)	123,486	224,065	100,579
Public Engagement	388,284	390,726	2,441	358,496	331,042	(27,454)
Ridership & Client Services	222,049	190,666	(31,383)	244,788	193,631	(51,157)
Gov't Affairs	283,596	236,104	(47,492)	336,122	128,101	(208,022)
Urban Design	56,999	37,066	(19,933)	42,311	30,336	(11,974)
Legal	1,203,705	776,074	(427,631)	984,634	749,542	(235,092)
Communications	5,979,235	5,115,962	(863,273)	2,827,133	1,230,107	(1,597,025)
EVP, Communications	123,726	122,679	(1,047)	88,002	102,310	14,308
Press Office	177,190	151,053	(26,137)	178,213	168,885	(9,329)
Marketing & Corporate Communication	5,554,291	4,722,043	(832,248)	2,507,866	957,396	(1,550,470)
Partnership Promotions	124,028	120,187	(3,841)	53,051	1,516	(51,535)
Executive & Board	604,065	538,704	(65,362)	545,818	328,307	(217,511)
Audit	322,806	243,470	(79,336)	365,087	314,409	(50,678)
Office of Innovation	253,486	275,065	21,579	219,838	138,262	(81,576)
Non-Departmental	21,829	-	(21,829)	-	-	-
Contingency	-	-	-	-	-	-
Other MTA Revenue / Expense	-	416	416	-	43	43
TOTAL OPERATING BUDGET	\$ 165,022,280	\$ 153,953,954	\$ (11,068,325)	\$ 154,634,999	\$ 144,610,551	\$ (10,024,447)

MONTHLY PERFORMANCE REPORT
December 2019
Capital, and Debt Service Expenses
Budget vs. Actual - Month and Fiscal Year-to-Date
(\$ millions)

Capital Budget

	FY2020		Month of December 2019				Fiscal Year to Date			
	Annual Budget	Budget	Budget	Actual	Variance		Budget	Actual	Variance	
	\$	\$	\$	\$	\$	%	\$	\$	\$	%
METRO Rail Completion	\$ 44.2	\$ 3.9	\$ 1.2	\$ (2.7)	(69.2%)		\$ 11.7	\$ 2.5	\$ (9.2)	(78.6%)
Capital Improvement Program	\$ 286.3	\$ 18.1	\$ 4.5	\$ (13.6)	(75.1%)		\$ 77.6	\$ 38.2	\$ (39.4)	(50.8%)
Total Capital	\$ 330.5	\$ 22.1	\$ 5.7	\$ (16.4)	(74.2%)		\$ 89.3	\$ 40.7	\$ (48.6)	(54.4%)

METRO Rail Completion expenses for the year-to-date through December 2019 of \$2.5 million are \$9.2 million or 78.6% under budget.

Other Capital Improvement Program expenses for the year-to-date through December 2019 of \$38.2 million are \$39.4 million or 50.8% under budget.

Debt Service Budget

	FY2020		Month of December 2019				Fiscal Year to Date			
	Annual Budget	Budget	Budget	Actual	Variance		Budget	Actual	Variance	
	\$	\$	\$	\$	\$	%	\$	\$	\$	%
Debt Service	\$ 131.5	\$ 11.4	\$ 10.0	\$ (1.4)	(12.3%)		\$ 32.6	\$ 30.5	\$ (2.1)	(6.4%)

Debt Service expenses for the year-to-date through December 2019 of \$30.5 million are \$2.1 million under budget.

General Mobility Transfers

General Mobility Program Projections
Projected Funding vs. Actual Allocation - Month and Fiscal Year-to-Date
(\$ millions)

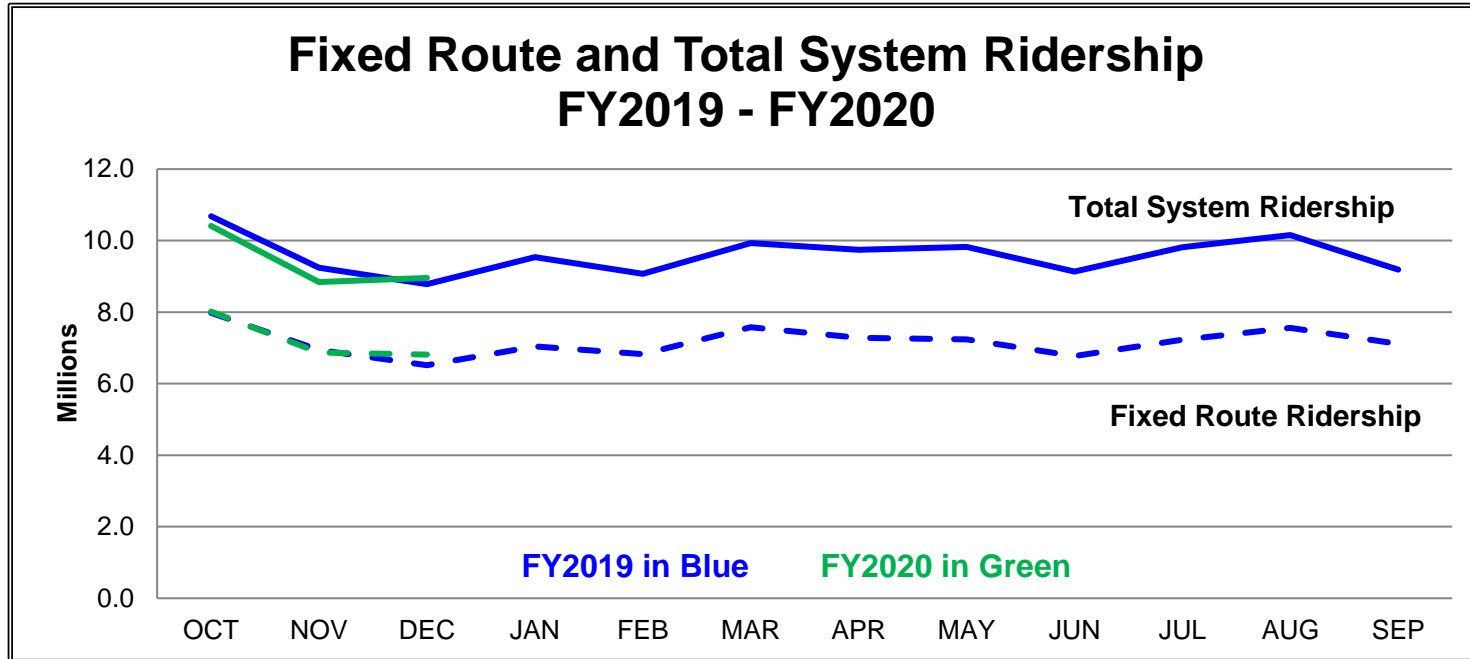
	FY2020		Month of December 2019				Fiscal Year to Date			
	Annual Projection	Projection	Allocation	Variance		Projection	Allocation	Variance		
	\$	\$	\$	\$	%	\$	\$	\$	%	
General Mobility	\$ 186.5	\$ 14.4	\$ 15.0	\$ 0.6	4.2%	\$ 45.7	\$ 45.9	\$ 0.2	0.4%	

Funds allocated to the General Mobility Fund totaling \$45.9 million for the year-to-date through December 2019 are \$0.2 million or 0.4% more than the amount projected.

MONTHLY PERFORMANCE REPORT
December 2019
Ridership by Service Category

Service Category	YTD % Change					
	Dec-18 Boardings	Dec-19 Boardings	Dec-19 vs. Dec-18	Dec-18 YTD Boardings	Dec-19 YTD Boardings	Dec-19 vs. Dec-18
Fixed Route Services						
<u>Local Network</u>						
Local Bus	4,679,787	4,878,402	4.2%	15,085,740	15,290,759	1.4%
<u>METRORail</u>						
Red (North) Line	1,095,313	1,119,137	2.2%	3,669,157	3,484,699	(5.0%)
Green (East) Line	118,693	126,083	6.2%	385,091	411,582	6.9%
Purple (Southeast) Line	122,973	125,083	1.7%	494,691	505,119	2.1%
METRORail (all lines)	1,336,979	1,370,303	2.5%	4,548,939	4,401,400	(3.2%)
METRORail-Bus Bridge	0	12,979	0.0%	13,864	59,987	332.7%
METRORail total	1,336,979	1,383,282	3.5%	4,562,803	4,461,387	(2.2%)
Subtotal Local Network	6,016,766	6,261,684	4.1%	19,648,543	19,752,146	0.5%
<u>Commuter</u>						
Park & Ride	485,298	548,657	13.1%	1,777,958	1,943,132	9.3%
Subtotal Fixed Route Service	6,502,064	6,810,341	4.7%	21,426,501	21,695,278	1.3%
Special Events	14,353	3,154	(78.0%)	18,213	5,517	(69.7%)
Total Fixed Route	6,516,417	6,813,495	4.6%	21,444,714	21,700,795	1.2%
Customized Bus Services						
METROLift	158,478	171,379	8.1%	513,634	536,375	4.4%
METRO STAR Vanpool	127,143	112,452	(11.6%)	456,369	395,439	(13.4%)
Internal Service	0	0	0.0%	156	74	(52.6%)
Subtotal Customized Bus	285,621	283,831	(0.6%)	970,159	931,888	(3.9%)
HOV/HOT Carpools, Vanpools, and Non-METRO Buses	1,980,700	1,858,647	(6.2%)	6,293,646	5,575,941	(11.4%)
Total System	8,782,738	8,955,973	2.0%	28,708,519	28,208,624	(1.7%)

MONTHLY PERFORMANCE REPORT
December 2019
Ridership by Service Category



Fixed Route ridership is reported on the same basis as in the National Transit Database

The Special Events category of ridership reflects customer service oriented short-term additional motor bus service provided for events at Reliant Park such as football games and RODEO Houston.

Total fixed route ridership, excluding special events, for the month of December 2019 of 6.8 million is 0.3 million or 4.6% greater than last year.

Total fixed route ridership, excluding special events, for the year-to-date through December 2019 of 21.7 million is 0.3 million or 1.2% greater than last year.

METRORail ridership for the month of December 2019 of 1.4 million is 3.5% greater than last year.

METRORail ridership year-to-date through December 2019 of 4.5 million is 2.2% less than last year.

MONTHLY PERFORMANCE REPORT
December 2019
Performance Statistics

Benchmark Met
Benchmark Missed

Fiscal Year 2020

	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2020 YTD Actual	FY2020 YTD GOAL
SAFETY & SECURITY															
Bus Accidents (Includes METROLift)	45	46	71										≤ 48	162	≤ 145
Bus Accidents per 100,000 vehicle miles	0.68	0.76	1.12										≤ 1.11	0.85	≤ 1.11
Rail Accidents	10	7	4										≤ 9	21	≤ 27
Rail Accidents per 100,000 vehicle miles	3.33	2.62	1.40										≤ 2.75	2.46	≤ 2.75
Group A Offenses	93	113	129											335	
Major Security Incidents per 100,000 boardings	0.893	1.278	1.440											1.188	
Group B Offenses	11	41	37											89	
Major Security Incidents per 100,000 boardings	0.106	0.464	0.413											0.316	
Group A & B Offenses - METRO properties	61	97	117											275	
Major Security Incidents per 100,000 boardings	0.586	1.097	1.306											0.975	
CUSTOMER SERVICE															
Complaint Contacts per 100,000 Boardings	18.85	17.62	15.96										< 18.50	17.55	< 18.50
Commendations	294	308	294										≥ 300	896	≥ 900
Average Call Center Answer Delay (Sec.)	98	55	65										< 105	73	< 105

Safety & Security

- The number of bus accidents did not meet the safety goal for both the month and the year-to-date
- The number of rail accidents met the safety goal for both the month and the year-to-date

Customer Service

- Complaint contacts per 100,000 boardings met the goal for both the month and the year-to-date.
- The number of commendations did not meet the goal for both the month and the year-to-date.
- The average call center answer delay met the goal for both the month and the year-to-date.

MONTHLY PERFORMANCE REPORT
December 2019
Performance Statistics

Benchmark Met Benchmark Missed

Fiscal Year 2020													Current Month Target	FY2020 YTD Actual	FY2020 YTD GOAL
SERVICE & RELIABILITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP			
On-Time Performance															
Bus - Local	75.3%	74.3%	74.2%										≥ 75%	74.6%	≥ 75%
Bus - Park & Ride	76.2%	76.1%	75.5%										≥ 76%	75.9%	≥ 76%
Bus - Weighted Average	75.7%	75.0%	74.7%										≥ 75%	75.2%	≥ 75%
METROLift	89.0%	90.5%	90.8%										≥ 90%	90.1%	≥ 90%
Rail - Red Line	93.6%	95.2%	94.6%										≥ 93%	94.5%	≥ 93.0%
Rail - South East Purple Line	95.7%	95.4%	95.5%										≥ 95%	95.5%	≥ 95.0%
Rail - East End Green Line	98.7%	97.3%	97.1%										≥ 95%	97.6%	≥ 95.0%
MDBF (Mean Distance Between Mechanical Failures) - All Buses	9,049	10,415	9,751										≥ 10,000	9,688	≥ 9,250
MDBF (Mean Distance Between Mechanical Failures) - METROLift	25,407	21,577	23,028										≥ 20,000	23,314	≥ 20,000
MDBSI (Mean Distance Between Service Interruptions) - METRORail	15,032	16,687	17,918										≥ 15,000	16,429	≥ 15,000
Average Peak HOT Lanes Speed (miles per hour)															
I-45 North HOV	52	53	56										≥ 45	54	≥ 45
I-45 South HOV	52	53	56										≥ 45	54	≥ 45
US-290 HOV	57	60	62										≥ 45	60	≥ 45
US-59 North HOV	57	59	61										≥ 45	59	≥ 45
US-59 South HOV	48	49	51										≥ 45	49	≥ 45

On-Time Performance

- On-time performance for Local Bus routes did not meet the minimum performance standard for both the month and the year-to-date.
- On-time performance for Park & Ride routes did not meet the minimum performance standard for both the month and the year-to-date.
- On-time performance for METROLift met the minimum performance standard for both the month and the year-to-date.

METRORail On-Time Performance

- Rail (Red Line) met the benchmark for both the month and the year-to-date.
- Rail (Purple Line) met the benchmark for both the month and the year-to-date.
- Rail (Green Line) met the benchmark for both the month and the year-to-date.

Service Reliability

- The Mean Distance Between Mechanical Failures (MDBF) for All Buses did not meet the minimum performance standard both the month but did for the year-to-date.
- The Mean Distance Between Mechanical Failures (MDBF) for METROLift met the minimum performance standard for both the month and the year-to-date.
- The Mean Distance Between Service Interruptions (MDBSI) for METRORail met the minimum performance standard for both the month and the year-to-date.

HOT Lane Average Speed

- The average peak speed for all HOT Lanes met the monthly goals and year-to-date goals.

MONTHLY PERFORMANCE REPORT
December 2019
Performance Statistic Definitions

Bus and Rail Accidents - An accident is a transit incident with passenger injuries that require immediate medical treatment away from the scene or a collision between a revenue vehicle and an object such that the amount of damage exceeds \$1,000. Bus accidents (which include METROLift) and rail accidents are reported separately and in terms of the absolute number of accidents and the relative number of accidents per 100,000 vehicle miles. Rail accidents reflect collisions between METRORail and other vehicles, pedestrians, or bicyclists. This definition has been revised beginning in FY2011 to include pedestrian accidents.

Group A Offenses - The Group A Offenses are based on the National Incident-Based Report System (NIBRS). Group A offenses consist of twenty-four (24) offense categories which address fifty-two (52) specific crimes. Group A offenses are more serious in nature and tend to be against persons or property and included: animal cruelty, arson, assault offenses, bribery, burglary/breaking & entering, counterfeiting/forgery, destruction/damage/vandalism of property, drug/narcotic offenses, embezzlement, extortion/blackmail, fraud offenses, gambling offenses, homicide offenses, human trafficking, kidnapping/ abduction, larceny/theft offenses, motor vehicle theft, pornography /obscene material, prostitution offenses, robbery, run aways/persons under 18, sex offenses, stolen property offenses and weapon law violations. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

Group B Offenses - The Group B Offenses are based on the National Incident-Based Report System (NIBRS). Group B consists of ten (10) offense categories. Group B encompass all, non-traffic, offenses which are not classified as Group A. Group B offenses are less serious in nature and tend to be against society and include: bad checks, curfew/loitering/vagrancy violations, disorderly conduct, driving under the influence, drunkenness, family offenses, nonviolent, liquor law violations, peeping tom, trespass of real property and all other offenses.

Group A & B Offenses - METRO Properties - The total Group A & B Offenses - METRO Properties is the number of incidents that occur on METRO property: Park & Ride, Transit Centers, On-board Buses and On-board Light Rail Vehicles (LRVs) and on LRV Platforms. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

Complaint Contacts - Patrons may contact METRO's Customer Care Center to express dissatisfaction with METRO Operations. Contacts made via telephone and over the internet which result in a complaint record being generated in the Public Comment System are reported as the number of contacts per 100,000 boardings.

Commendations - Patrons may contact METRO's Customer Care Center to recognize, compliment or praise a METRO employee or the METRO organization for exemplary work or performance. Contacts made via telephone, internet, email or mail which result in a commendation record being generated in the Public Comment System are reported as the absolute number of contacts received.

Average Call Center Answer Delay - METRO is committed to providing customers with accurate, customer-friendly bus and service information in a timely manner. Customers may obtain bus information over METRO's website and by telephone using an interactive voice response system without speaking to a representative and with no customer wait time. For those customers who prefer to speak with a representative, METRO's goal is to answer their calls in 105 seconds or less.

On-Time Performance (OTP) - A local bus is considered on-time if it does not leave early and is within a five (5) minute window after the scheduled departure time. A Park & Ride bus is considered on-time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is within a five (5) minute window after the scheduled departure time, with measurements during peak hours. OTP is measured by the IVOMS system which calculates data to the second, and the five (5) minute window is defined as anything less than six (6) minutes. For METRORail, a train departing from the beginning of the line or arriving at the end of the line less than five (5) minutes after the scheduled time is considered on-time. For METROLift, a trip is considered on-time if the vehicle arrives within 30 minutes of the scheduled pick-up time and no later than the appointment time.

Mean Distance Between Mechanical Failures (MDBF) - MDBF reflects any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude accidents.

Mean Distance Between Service Interruptions (MDBSI) - Measures total revenue service miles traveled by Light Rail Vehicles (LRVs) between service interruptions that delay LRVs for one minute or more due to mechanical failures.

Average Peak HOT Lane Speed - HOT Lane speed is based on an average of measurements conducted during the AM and PM high-volume commuter periods. METRO's 45 mph benchmark is based on Federal statute 23 USC 166: HOV facilities, which sets 45 mph as a minimal acceptable rate of speed.

MONTHLY PERFORMANCE REPORT
December 2019
Balance Sheet

	December 31, 2018 (\$)	December 31, 2019 (\$)	Change (\$)
Assets			
Cash	1,450,338	7,374,332	5,923,994
Receivables	160,347,157	159,441,066	(906,091)
Inventory	35,799,693	38,155,985	2,356,293
Investments	562,953,044	474,440,789	(88,512,256)
Other Assets	5,241,056	7,233,943	1,992,887
Land & Improvements	362,649,032	364,749,223	2,100,191
Capital Assets, Net of Depreciation	2,457,801,736	2,418,323,506	(39,478,230)
Total Assets	3,586,242,056	3,469,718,843	(116,523,212)
Deferred Outflow of Resources ¹	68,050,683	104,564,462 ²	36,513,779
	3,654,292,738	3,574,283,306	(80,009,433)
Liabilities			
Trade Payables	66,065,008	59,097,937	(6,967,071)
Accrued Payroll	30,304,950	27,281,191	(3,023,759)
Debt Payable	1,352,862,336	1,298,581,217	(54,281,119)
Debt Interest Payable	364,760	228,253	(136,507)
Pension and OPEB Liabilities	804,029,222	852,841,152	48,811,930
Other Liabilities	72,122,795	118,384,152	46,261,358
Total Liabilities	2,325,749,071	2,356,413,902	30,664,831
Net Assets - Retained Earnings	1,328,543,667	1,217,869,403	(110,674,264)
Total Liabilities and Net Assets	3,654,292,738	3,574,283,306	(80,009,433)

Notes:

- 1 A deferred outflow of resources is defined by the Governmental Accountability Standards Board as "a consumption of net assets by the government that is applicable to a future reporting period," and a deferred inflow of resources is defined as "an acquisition of net assets by the government that is applicable to a future reporting period."
- 2 The deferred outflow for FY2020 includes [1] Mark-to-Market (MTM) values of outstanding diesel fuel SWAP agreements at the fiscal year end (\$908,128), [2] Non Union Pension Plan (\$32,426,362), [3] Union Pension Plan (\$51,041,671), [4] Bonds (\$8,637,643), [5] Non Union OPEB (\$2,189,277) and [6] Union OPEB (\$9,361,382). These items will be recognized as expenses in future periods to which they relate.

MONTHLY PERFORMANCE REPORT
Budget Change Request Report
Operating Budget - \$684.0 million
First Quarter - Fiscal Year 2020

Date	Type	Description	Amount
October	Budget	Reallocation of Facilities Maintenance funds to cover the payment of work at 1900 Main which commenced in FY2019 and will be completed in FY2020	45,000
October	Budget	Reallocation of Facilities Maintenance funds to cover the replacement of the hot water compressor at the ROC and the train wash compressor at S&I	35,000
October	Budget	Reallocation of Facilities Maintenance funds to execute a project at Kashmere BOF to rehab offices	18,000
October	Budget	Reallocation of Support Facilities funds to cover cost of the FSC Oil/Water Separator (OWS) Paks project	203,500
October	Budget	Reallocation of Facilities Maintenance funds to cover the rehabilitation of the Transportation Street Supervisors Office	18,000
October	Technical/ Administrative	Reallocation of Public Facilities equipment repairs and maintenance funds to the Facilities Maintenance Shop to support a reorganization	107,470
October	Technical/ Administrative	Reallocation of Public Facilities overtime funds to support a reorganization	11,804
October	Budget	Reallocation of Facilities Maintenance Kashmere BOF funds to replace two critical centrifugal pumps for the boilers before the winter season	20,000
October	Budget	Reallocation of Urban Design funds to cover the cost of additional PSA services	81,563
October	Technical/ Administrative	Reallocation of Support Facilities funds to cover the parts required to repair the elevator at the ROC facilities and place it back in operation	3,000
October	Technical/ Administrative	Respreads Marketing & Corporate Communication funds to better align with expected FY2020 METRONext activity	1,655,000
November	Budget	Reallocation of Benefits and Wellness funds to cover 1095 reimbursement to the IRS	88,850
November	Technical/ Administrative	Respreads Marketing funds to line up brand health survey with expected starting month	25,000
November	Technical/ Administrative	Reallocation of Public Facilities waste removal funds to support a reorganization	10,400
November	Budget	Reallocation of Facilities Maintenance funds to cover the Operator's Breakroom Rehab at Kashmere BOF	11,400
November	Budget	Reallocation of Facilities Maintenance Contract Services funds to cover required equipment for the mapping and inspection team	4,000
November	Budget	Reallocation of Facilities Maintenance funds to cover the HQ 14th floor project, Cypress P&R Restriping, P&R/TC Restroom Rehab & Car Stops in four P&R Lots.	219,000
November	Technical/ Administrative	Reallocation of Bus Maintenance funds to cover van cleaning contract	38,704
November	Budget	Funds equity adjustment of the Chief Information Security Officer position in Information Technology	15,640
November	Budget	Funds salary adjustment of the Urban Design position in Government & Public Affairs	9,605
November	Technical/ Administrative	Respreads Facilities Maintenance Custodial funds to better align with expected start of Uptown Maintenance Agreement	150,000
November	Technical/ Administrative	Respreads Facilities Maintenance Custodial funds to better align with expected invoice for Midtown Management District	38,333
November	Technical/ Administrative	Respreads Facilities Maintenance Mechanical funds to better align with expected activity	15,300
November	Technical/ Administrative	Reallocation of Public Facilities funds to cover current and future shopping carts	40,000
November	Budget	Reallocation of Bus Maintenance funds to cover the purchase of safety glasses required by the Safety department	10,000
November	Technical/ Administrative	Reallocation of Marketing funds to cover the new South Coast contract	50,000
December	Budget	Reallocation of Facilities Maintenance funds to cover expenses incurred on the Remediation Project at the Admin Office Building	80,000
December	Technical/ Administrative	Reallocation of Facilities Maintenance Hiram Clarke BOF funds to cover Air Compressor Services	5,000
December	Budget	Reallocation of Facilities Maintenance Contract Services funds to cover purchase and installation of eight (8) computers for the Contract Services Inspectors personnel provided by contractors	9,000
December	Technical/ Administrative	Reallocation of Police Support Operation Services funds to support a reorganization	721,153
December	Technical/ Administrative	Reallocation of Customer Services funds to support a reorganization	173,737
December	Budget	Reallocation of Contract, Paratransit & Vanpool Services funds to cover TTI study	40,080
December	Budget	Reallocation of Bus Maintenance funds to cover contract to provide engine tune up services	109,354
December	Budget	Respreads of Corporate Communications funds to better align with expected invoices for The Marlin Company	76,497
December	Technical/ Administrative	Reallocation of Facilities Maintenance NW BOF funds to cover unanticipated electrical system work	6,000
December	Technical/ Administrative	Reallocation of Facilities Maintenance funds to cover continued work on the Bus Operator's Breakroom at Kashmere BOF	25,000
December	Budget	Reallocation of Public Facilities funds to cover current and future shopping carts	190,000
December	Budget	Reallocation of Public Engagement funds to cover purchase of furniture for the department	11,613
December	Technical/ Administrative	Allocation of FY2020 Salaried Employees Cost of Living Adjustment (COLA) allowance to departmental budgets	2,037,522
December	Technical/ Administrative	Accrued Vacation balance allowance to departmental budgets	285,342
December	Technical/ Administrative	Allocation of FY2020 Board approved salary adjustments for METRO Police Department	1,715,285
First Quarter Total			\$ 8,410,153

Notes:

Tech/Admin changes are changes within the original scope of the budgets and do not represent a change in the Authority's work plan or priorities.

MONTHLY PERFORMANCE REPORT
Budget Change Request Report
Capital Budget - \$330.5 million
First Quarter - Fiscal Year 2020

Date	Type	Description	Amount
October	Budget	Life Cycle Replacement to Rail OPS Equipment (CBR#1)	745,000
October	Budget	Life Cycle Replacement to Access Control Gate at Parking Lot "C"	160,000
October	Budget	ROC Turntable, Main St. Buildout, NHHIP, and Various Safety Projects (CBR#2)	2,653,000
November	Budget	Life Cycle Replacement & Accessibility Enhancement to Restrooms for Kashmere and N. Shepherd P&R (CBR#3)	885,000
November	Budget	Life Cycle Replacement to Rail OPS Equipment (CBR#1)	2,181,000
First Quarter Total			\$ 6,624,000

Notes:

Tech/Admin changes are changes within the original scope of the budgets and do not represent a change in the Authority's work