

METRO

Monthly Board Report

Operating • Capital • Service • Performance

August 2008

# August 2008 MONTHLY BOARD REPORT

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## A. OPERATING BUDGET

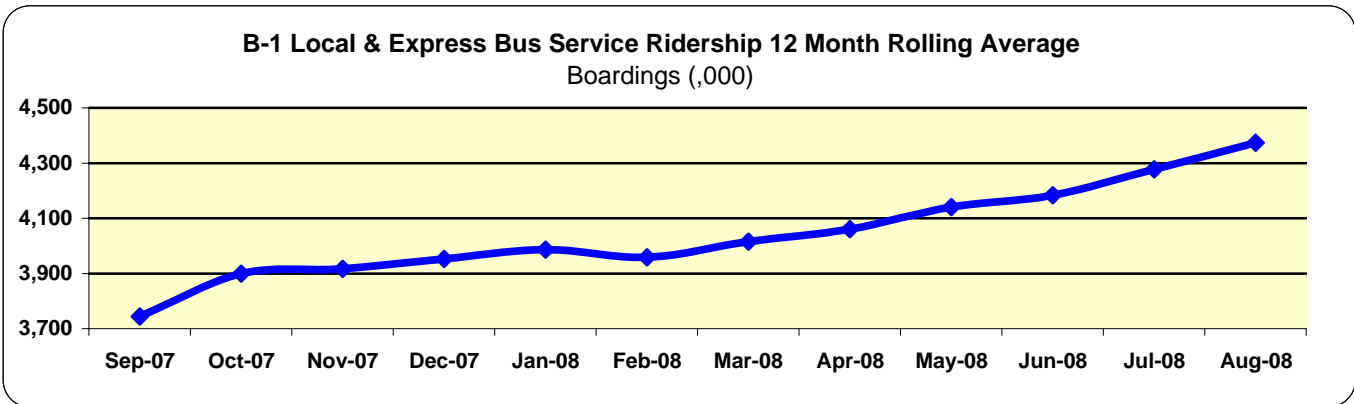
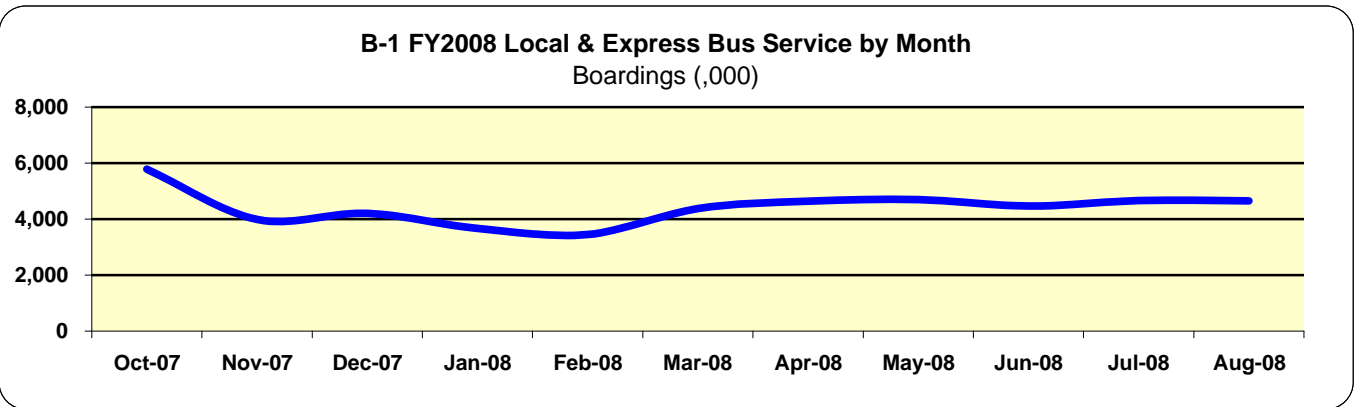
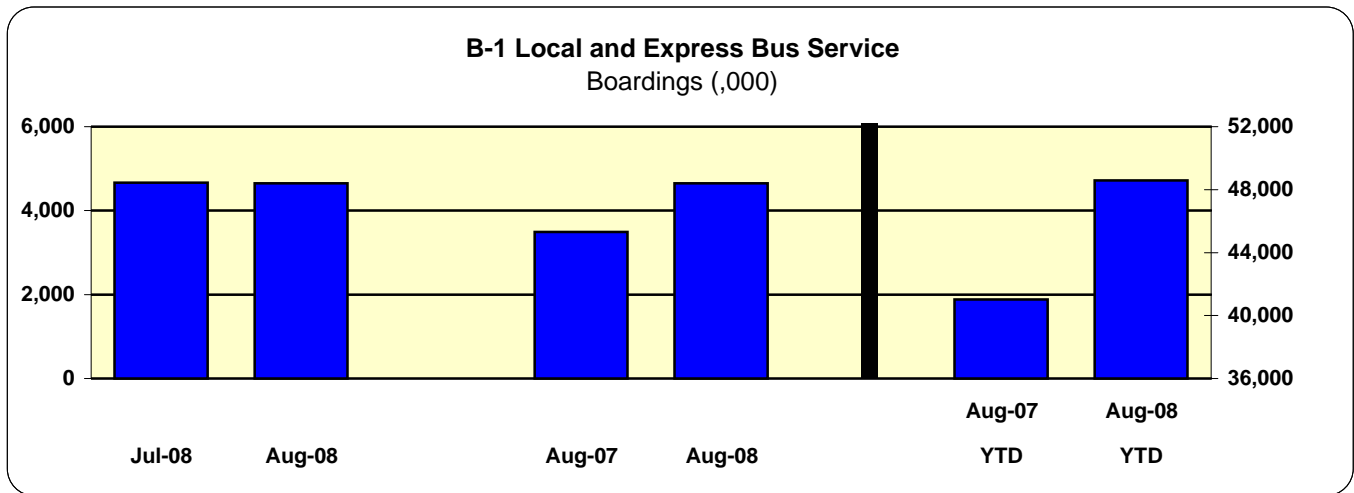
### A-1. Comparison of Budget to Actual for the Month (August 2008)

	<b>FY2008 August Budget</b>	<b>FY2008 August Actual</b>	<b>\$ Variance</b>	<b>Variance %</b>
<b>Labor &amp; Fringe Benefits</b>	20,201,969	19,885,666	(316,303)	-1.57%
<b>Materials and Services</b>	12,859,476	12,812,984	(46,492)	-0.36%
<b>Total Operating Expenses</b>	33,061,445	32,698,650	(362,795)	-1.10%
<b>Reimbursements</b>	(7,791,019)	(7,296,202)	494,817	-6.35%
<b>Operating Budget</b>	<b>25,270,426</b>	<b>25,402,448</b>	<b>132,022</b>	<b>0.52%</b>

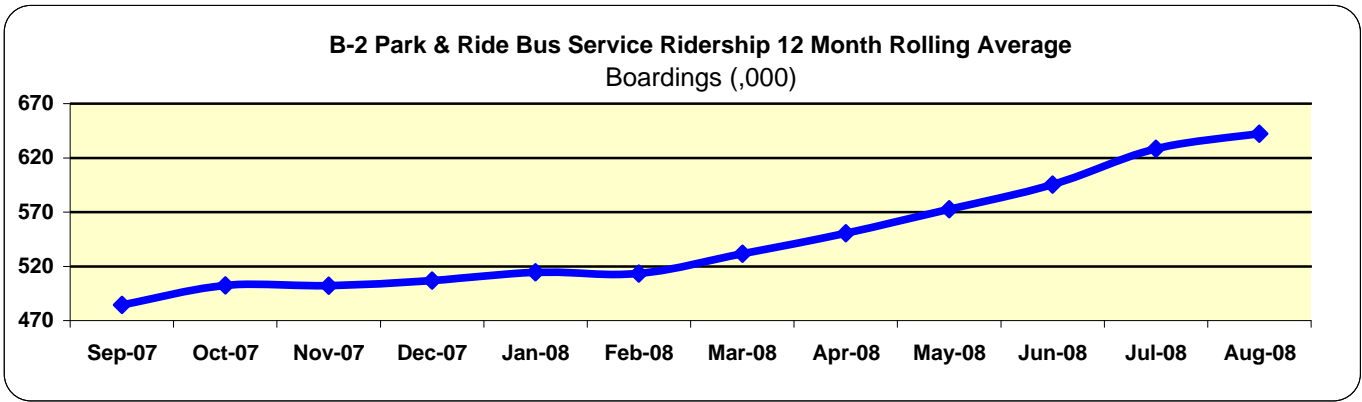
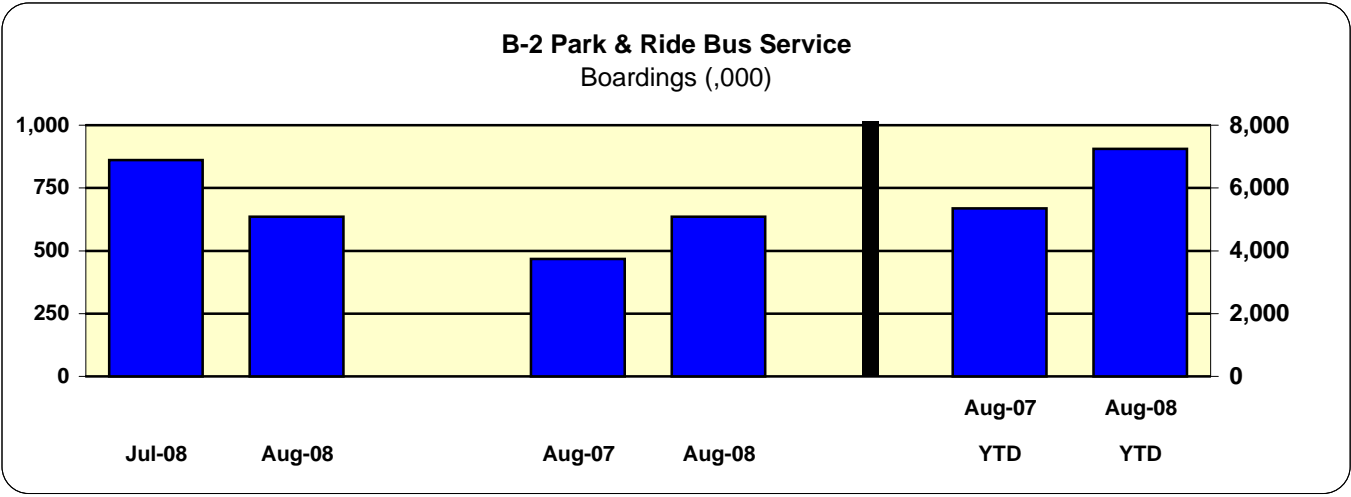
### A-2. Comparison of Budget to Actual Year-to-Date (11 Months)

	<b>FY2008 Year-to-date Budget</b>	<b>FY2008 Year-to-date Actual</b>	<b>\$ Variance</b>	<b>Variance %</b>
<b>Labor &amp; Fringe Benefits</b>	221,790,837	218,251,201	(3,539,636)	-1.60%
<b>Materials and Services</b>	138,238,297	128,556,805	(9,681,492)	-7.00%
<b>Total Operating Expenses</b>	360,029,134	346,808,006	(13,221,128)	-3.67%
<b>Reimbursements</b>	(91,122,726)	(88,782,781)	2,339,945	-2.57%
<b>Operating Budget</b>	<b>268,906,408</b>	<b>258,025,225</b>	<b>(10,881,183)</b>	<b>-4.05%</b>

## B. RIDERSHIP



*Note: Fixed Route Bus and Rail Ridership is now based on unadjusted Automatic Passenger Counter (APC) information. In FY2007, APC was not fully calibrated and therefore understated ridership.*



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**B-3. Fixed Route Bus Month to Month and Year to Year Ridership Comparisons**

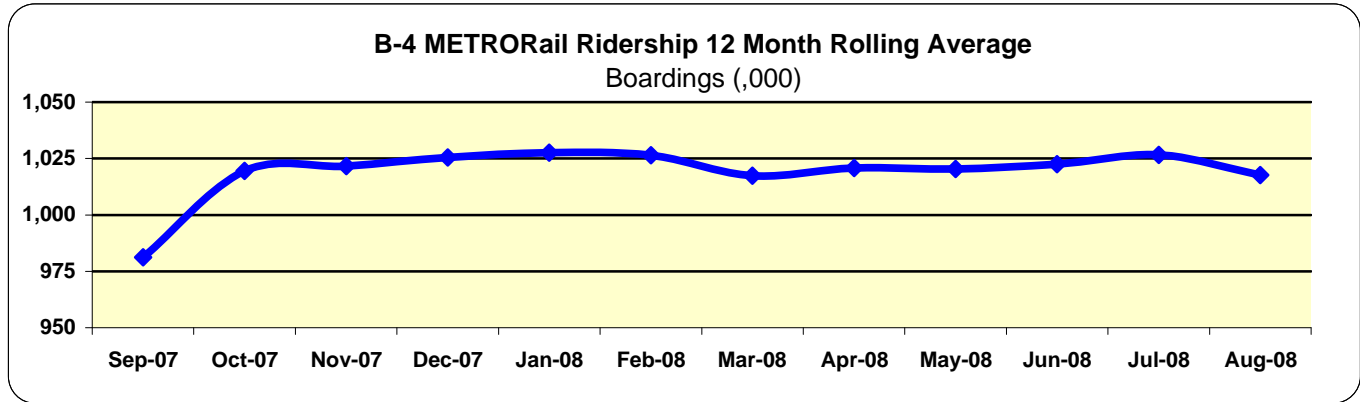
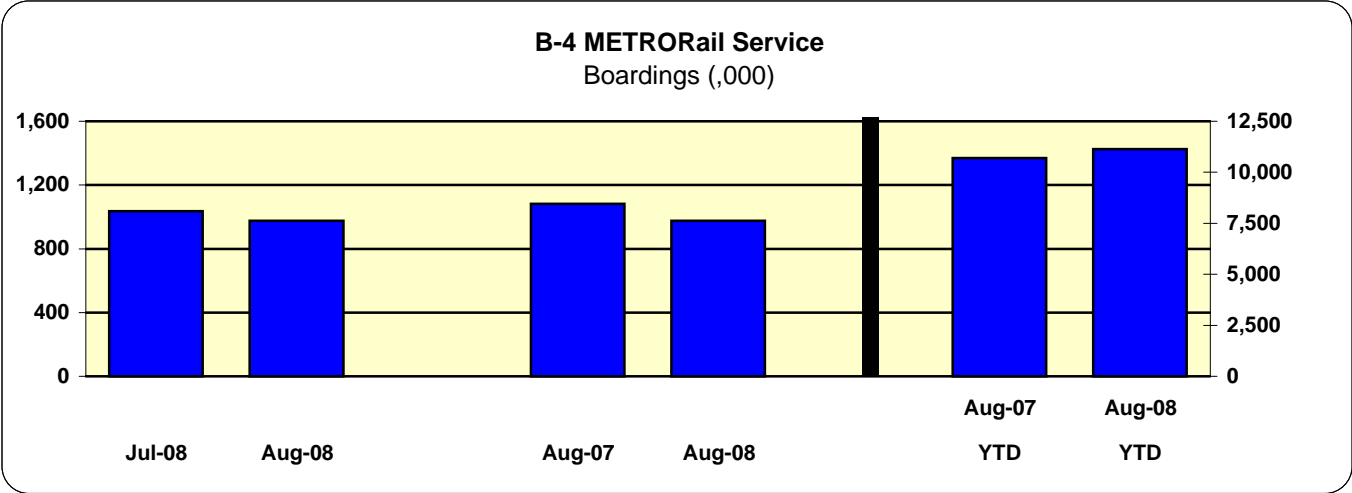
July 2008 - August 2008 Comparison				
Adjusted Boardings		Service Type	Unadjusted APC Boardings	
Current Month Total	Change from Previous Month		Current Month Total	Change from Previous Month
5,969,250	(273,047)	<b>Local &amp; Express</b>	4,654,214	(10,867)
807,185	(101,333)	<b>Park &amp; Ride</b>	635,788	(225,332)
<b>6,776,435</b>	<b>(374,380)</b>	<b>Total Fixed Route Bus</b>	<b>5,290,002</b>	<b>(236,199)</b>

**Fixed Route Bus Month to Month Ridership Variance (Adjusted)**

(374,000) Adjusted Boardings Variance  
 285,000 Add back 1 Weekday  
 (123,000) Subtract 1 Saturday  
 (80,000) Subtract 1 Sunday  
75,000 Add back 1 Holiday  
 (217,000)

August Year to Year Comparison - Unadjusted APC Boardings				
August		Service Type	August Year to Date	
Current Year	Previous Year		Current Year	Previous Year
4,654,214	3,494,186	<b>Local &amp; Express</b>	48,593,546	41,029,219
635,788	467,157	<b>Park &amp; Ride</b>	7,246,366	5,351,826
<b>5,290,002</b>	<b>3,961,343</b>	<b>Total Fixed Route Bus</b>	<b>55,839,912</b>	<b>46,381,045</b>

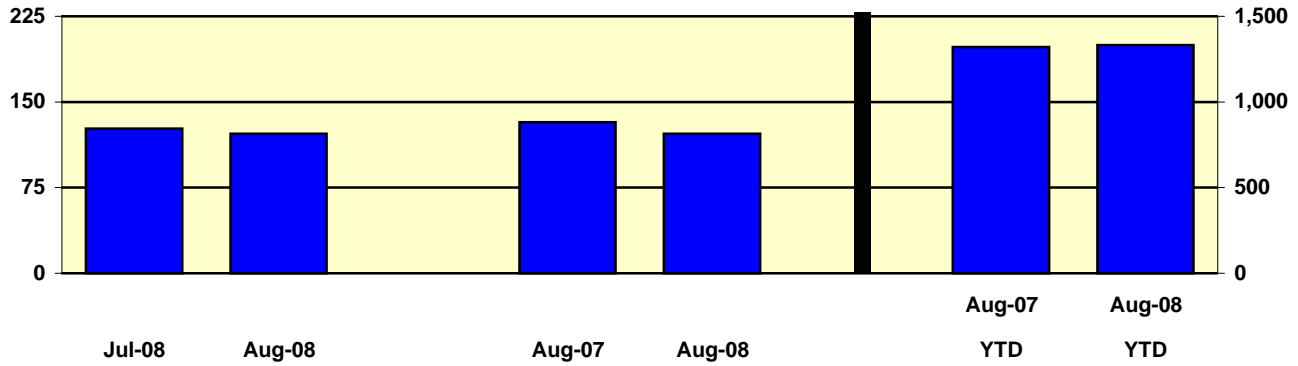
*Note: In FY2007, APC was not fully calibrated and therefore understated ridership.*



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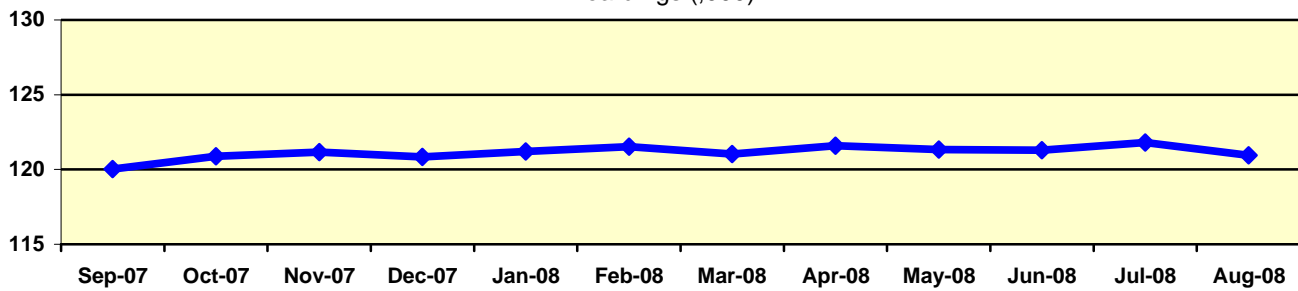
### B-5 METROLift Service

Boardings (,000)



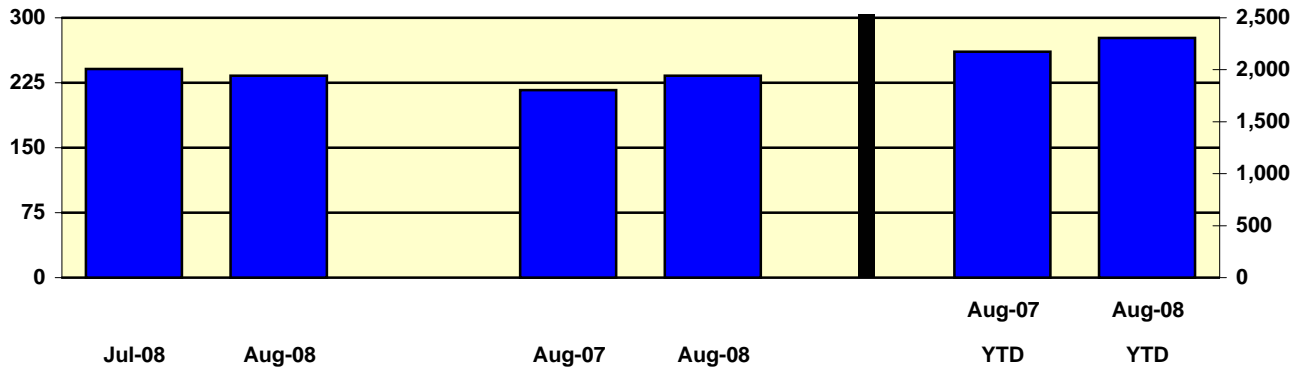
### B-5 METROLift Service Ridership 12 Month Rolling Average

Boardings (,000)



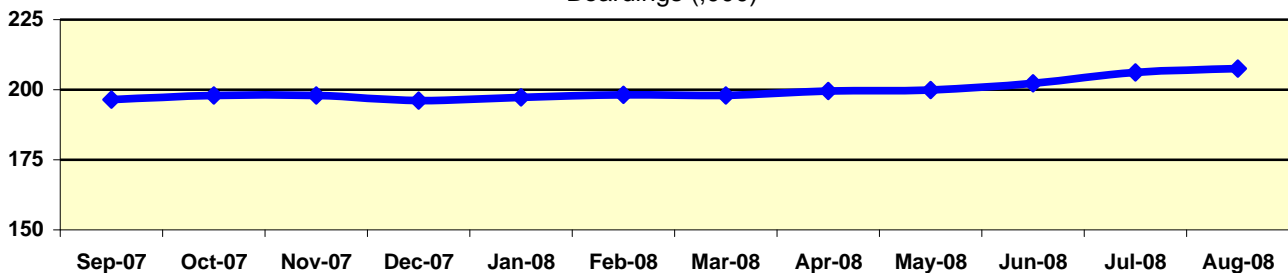
### B-6 Star Vanpool Service

Boardings (,000)



### B-6 Star Vanpool Ridership 12 Month Rolling Average

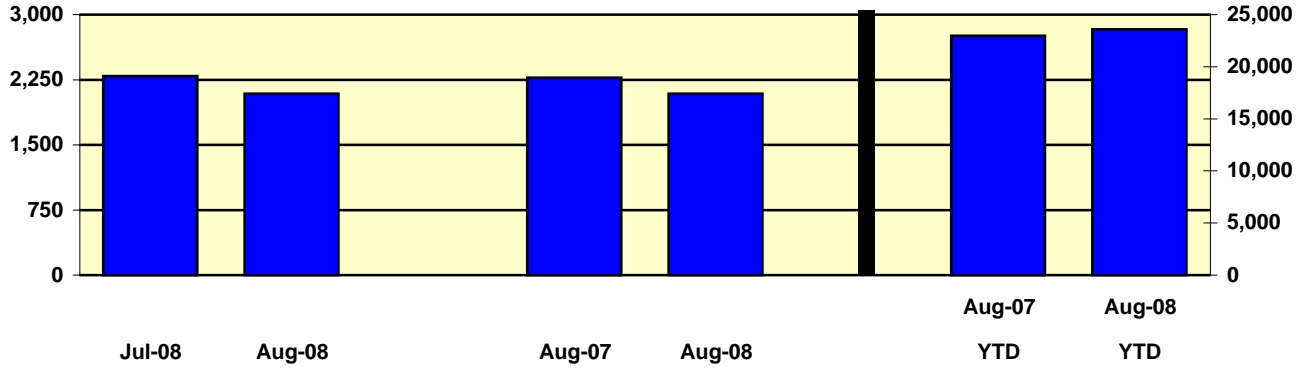
Boardings (,000)



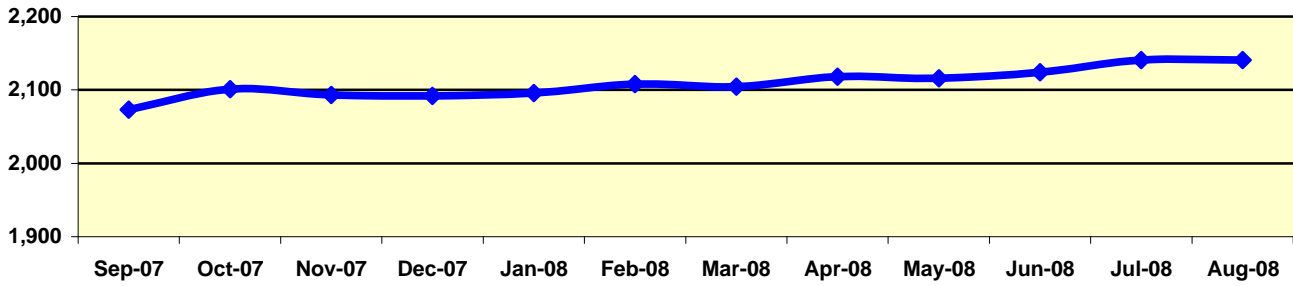
Note: METRO's vanpool service was renamed "Star" in April 2008.



**B-7 HOV, Carpools, Vanpools & Non-METRO Buses**  
Boardings (,000)



**B-7 HOV, Carpools, Vanpools & Non-METRO Buses Ridership 12 Month Rolling**  
Average - Boardings (,000)



## C. SALES TAX & FARE REVENUES

### C-1. Comparison of Budget to Actual for the Month (August 2008)

	Dollars in Millions			
	FY2008 August Budget	FY2008 August Actuals	\$ Variance	% Variance
Fares	4.935	4.823	-0.113	-2.3%
Sales tax income (cash basis)	44.273	51.127	6.853	15.5%

### C-2. Comparison of Budget to Actual Year-to-Date (11 Months)

	Dollars in Millions			
	FY2008 YTD Budget	FY2008 YTD Actuals	\$ Variance	% Variance
Sales tax income (cash basis)	415.003	476.023	61.020	14.7%

### C-3. Comparison of FY2007 to FY2008 for the Month (August 2008)

	Dollars in Millions			
	FY2007 August Actuals	FY2008 August Actuals	\$ Variance	% Variance
Fares	4.374	4.823	0.448	10.2%
Sales tax income (cash basis)	46.186	51.127	4.941	10.7%

### C-4. Comparison of FY2007 to FY2008 Year-to-Date (11 Months)

	Dollars in Millions			
	FY2007 YTD Actuals	FY2008 YTD Actuals	\$ Variance	% Variance
Fares	44.793	49.325	4.532	10.1%
Sales tax income (cash basis)	438.934	476.023	37.088	8.4%

**D. OPERATING RATIO STATISTICS**

<b>COST EFFECTIVENESS PERFORMANCE GOALS</b>					
<b>August 2008</b>					
	<b>Annual FY2007</b>	<b>THIS MONTH</b>	<b>FY2008 YTD</b>	<b>FY2008 GOAL</b>	<b>YTD % VARIANCE FROM GOAL</b>
Operating Ratio	17.9%	18.4%	18.4%	19.0%	-3.2%

Beginning in FY2006, a revised formula is being used to calculate the operating ratio. The revised formula more accurately states the revenues and cost relationships and is more comparable to published industry data.

$$\frac{\text{Total Fares plus Cost Recovery}}{\text{Total Transit Cost}}$$

## E. SERVICE PERFORMANCE STATISTICS

### SYSTEM QUALITY PERFORMANCE GOALS August 2008

	THIS MONTH	FY2008 YTD	FY2008 GOAL	YTD % VARIANCE
On-Time Performance <sup>(1)</sup>				
Local	58%	55%	61%	-9.5%
Park & Ride	71%	70%	70%	0.0%
Weighted Average	61%	59%	64%	-7.7%
Mean Distance Between Mechanical Failures (All buses) <sup>(2)</sup>	5,684	7,029	5,250	33.9%

<sup>(1)</sup> A local or express bus is considered on time if it does not leave early and is less than 5 minutes late. A Park & Ride bus is considered on time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is less than 5 minutes late - measurements are for peak hours. Delays of 20 minutes or more are considered anomalous and will be excluded.

<sup>(2)</sup> Effective October 2006, MDBF Mechanical roadcalls are defined as any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude farebox, accidents and bus recalls. This indicator is for the bus system but excludes METROLift.

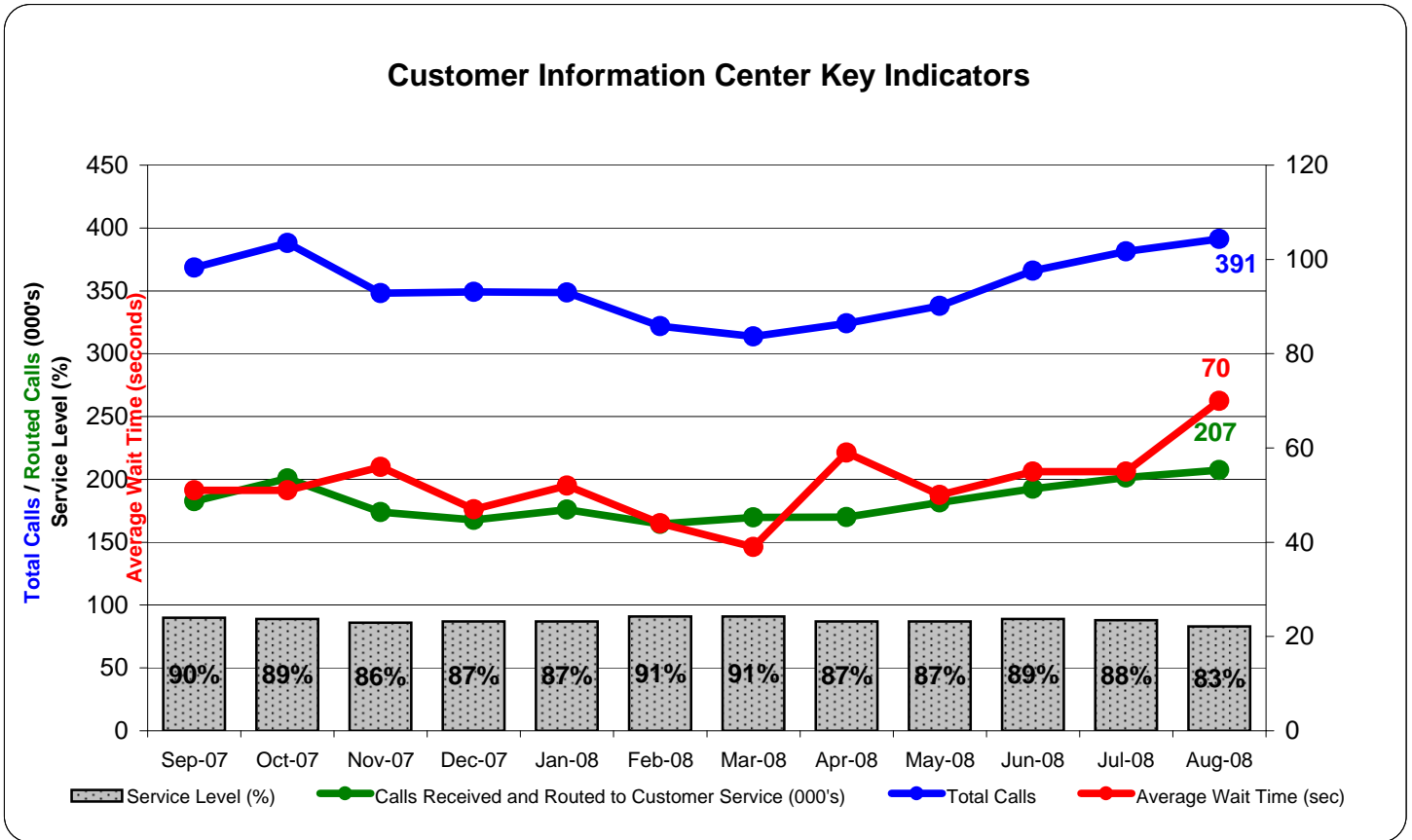
	THIS MONTH	FY2008 YTD	YTD FY2008 GOAL	YTD % VARIANCE (Neg=Better Than Goal)
Bus Accidents - absolute number <sup>(3)</sup>	49	488	592	-17.6%
- per 100,000 vehicle miles	0.89	0.82	1.00	
Rail Accidents - absolute number	3	47	33	42.4%
- per 100,000 vehicle miles	3.72	5.40	4.50	
Complaint Calls - absolute number	1,689	21,388	35,200	-39.2%
- as a % of boardings	0.0208	0.0228	0.0422	
Major Security Incidents - total <sup>(4)</sup>	36	412	550	-25.1%
- per 100,000 boardings	0.443	0.440	0.659	
Major Security Incidents - METRO properties <sup>(5)</sup>	10	168	352	-52.3%
- per 100,000 boardings	0.123	0.179	0.422	

<sup>(3)</sup> This indicator is for the bus system and includes METROLift.

<sup>(4)</sup> The total "Major Security Incidents" is based on two industry standards: The FBI Uniform Crime Report and the National Transit Database Report issued by the Federal Transit Administration. The 8 categories included are: homicide, forcible rape, robbery, aggravated assault, burglary, larceny and theft, motor vehicle theft and arson.

<sup>(5)</sup> Major Security Incidents at METRO controlled properties is defined as incidents that occur at park and ride lots, transit centers, on board buses & trains and on LRV platforms.

## E. SERVICE PERFORMANCE STATISTICS



IVR and Web Trip Planner Implemented September 30, 2005

Total Calls includes total calls routed to agents plus total number of automated schedule lookups.

Service Level = Calls answered by Customer Information Specialists (CIS)/Calls Offered to CIS.

**F. CAPITAL BUDGET**

	August FY2008 Budget	August FY2008 Actuals	YTD FY2008 Budget	YTD FY2008 Actuals	YTD FY2008 Variance	
<b>Total Capital Budget</b>	26,244	19,181	275,022	211,025	(63,997)	-23.3%

**G. GENERAL MOBILITY PROGRAM**

	August FY2008 Budget	August FY2008 Actuals	YTD FY2008 Budget	YTD FY2008 Actuals	YTD FY2008 Variance	
<b>Total General Mobility</b>	27,831	24,869	167,696	159,294	(8,402)	-5.0%