

METRO

Monthly Board Report

Operating • Capital • Service • Performance

September 2006

# September 2006 MONTHLY BOARD REPORT

## INDEX

- Section A      Operating Budget**  
September 2006 / budget vs. actual  
Year-to-date FY2006 / budget vs. actual
- Section B      Ridership Comparison**  
September 2005 vs. September 2006  
Year to date FY2005 vs. year to date FY2006  
12 month rolling average
1. Local & Express Bus
  2. Park & Ride Bus
  3. METRORail
  4. METROLift
  5. METROVan
  6. Special Events
  7. Charter
  8. HOV Car & Van Pools & Non-METRO Buses
- Ridership Summary**  
**Ridership by Service Category**
- Section C      Sales Tax & Fare Revenues**
- Section D      Operating Ratio Statistics**
- Section E      Service Performance Statistics**
- Section F      Capital Budget**
- Section G      General Mobility Budget**

## A. OPERATING BUDGET

### A-1. Comparison of Budget to Actual for the Month (September 2006)

	FY2006 September Budget	FY2006 September Actual	\$ Variance	Variance %
Labor & Fringe Benefits	18,742,028	20,333,586	1,591,558	8.49%
Materials and Services	12,515,399	14,108,928	1,593,529	12.73%
Contingency	7,000,000	0	(7,000,000)	-100.00%
<b>Total Operating Expenses</b>	38,257,427	34,442,514	(3,814,913)	-9.97%
Reimbursements	(7,580,596)	(8,782,582)	(1,201,986)	15.86%
<b>Operating Budget</b>	<b>30,676,831</b>	<b>25,659,932</b>	<b>(5,016,900)</b>	<b>-16.35%</b>

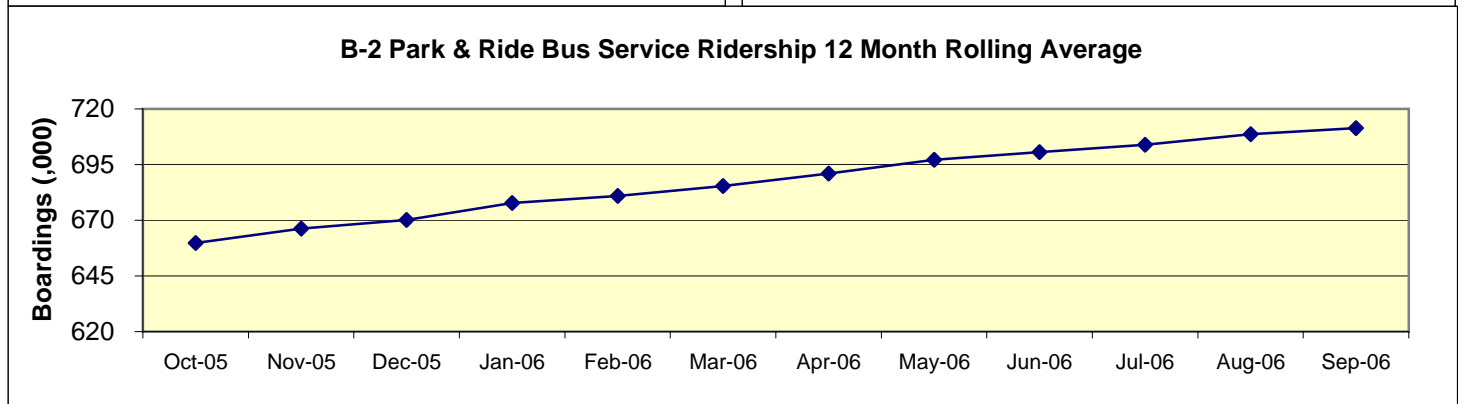
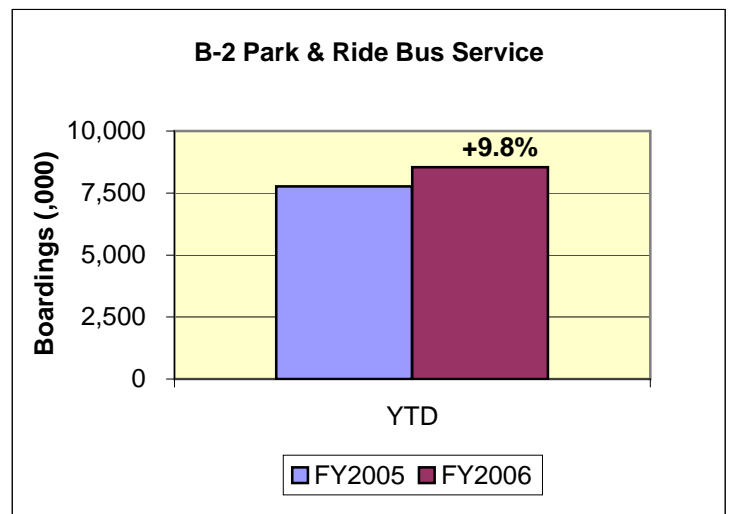
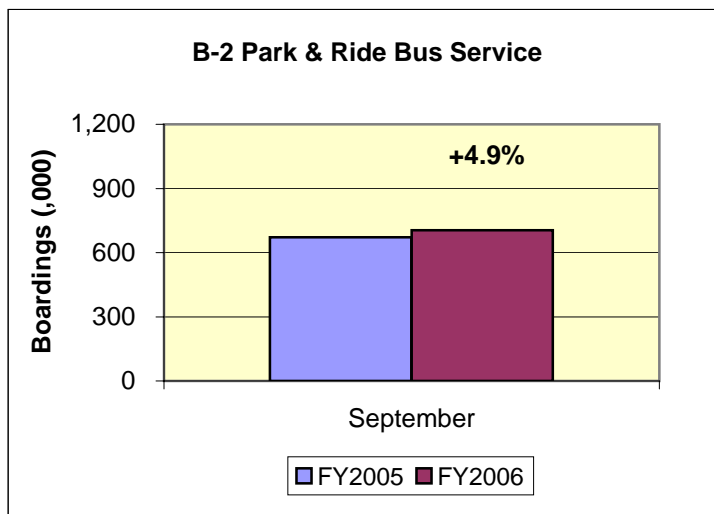
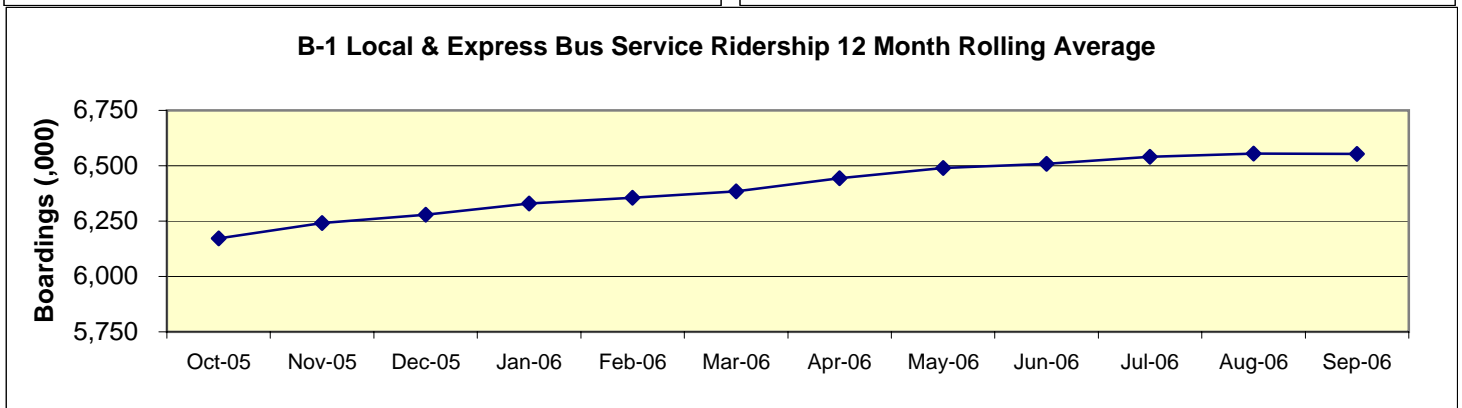
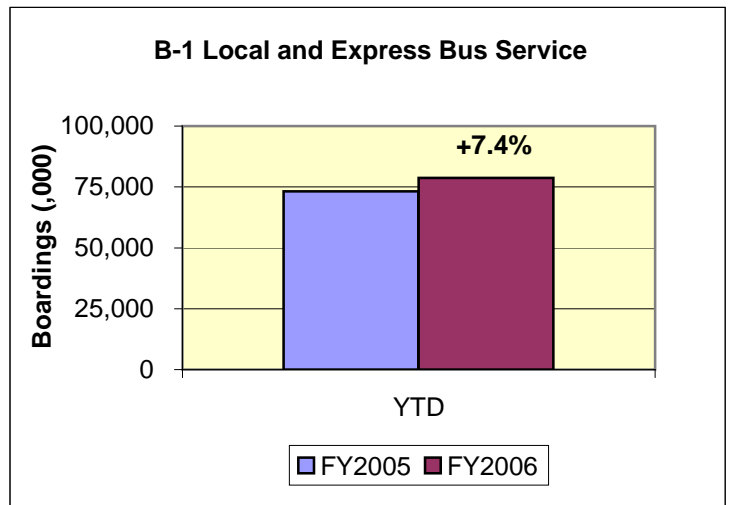
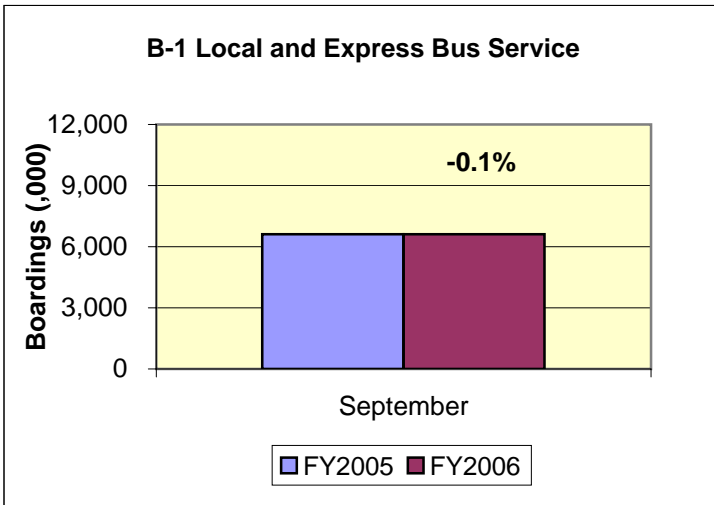
### A-2. Comparison of Budget to Actual Year-to-Date (12 Months)

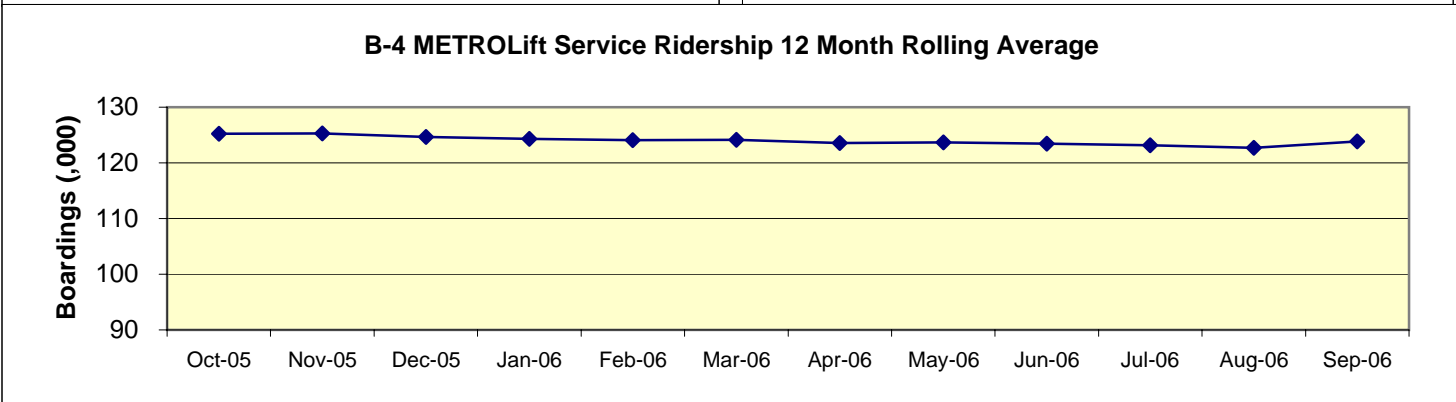
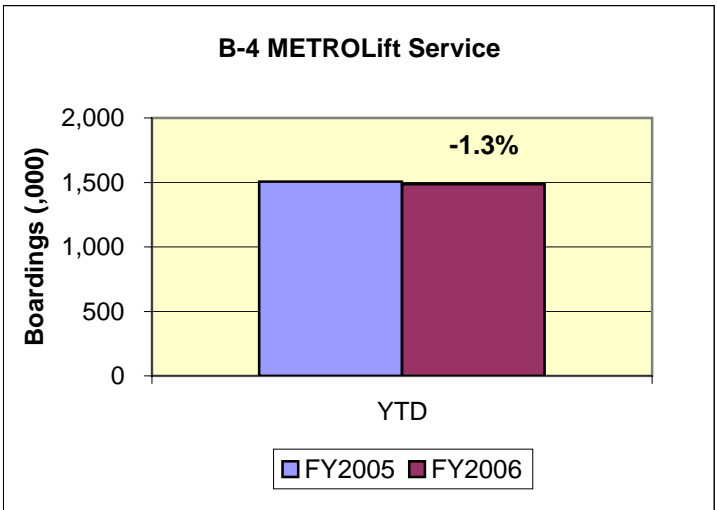
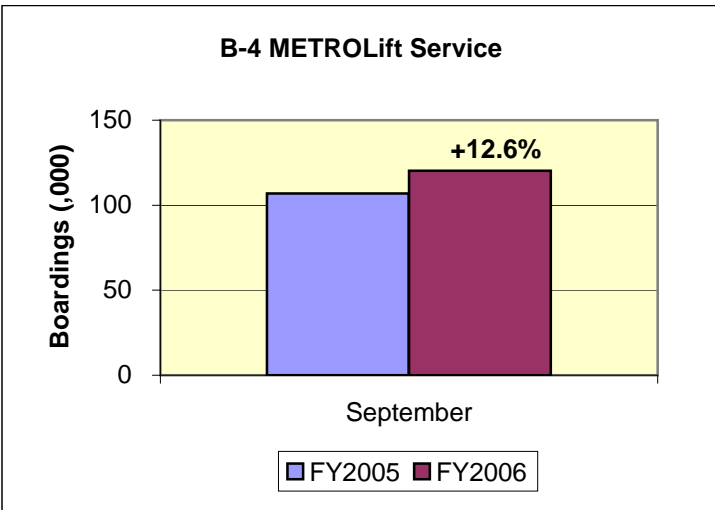
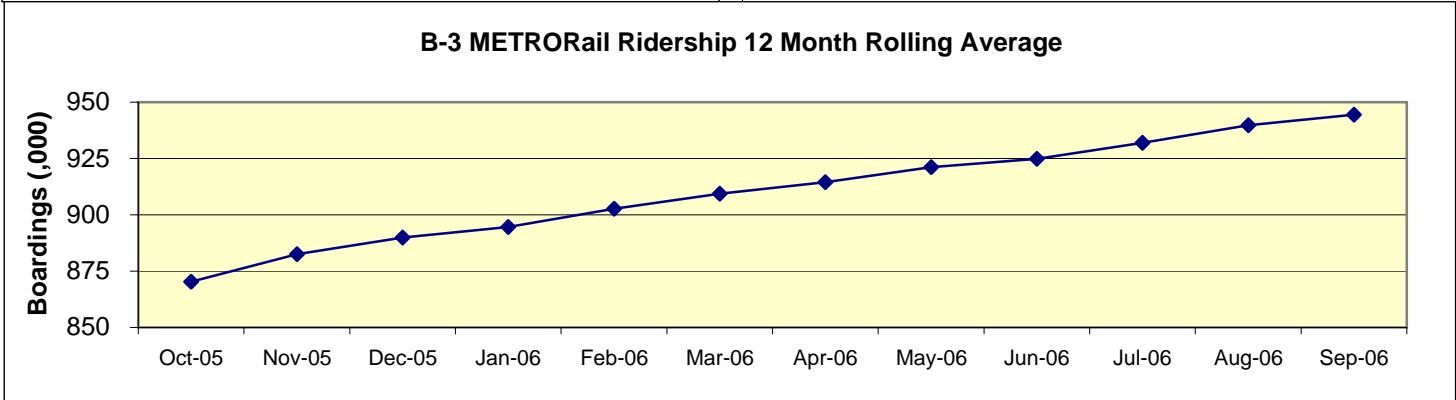
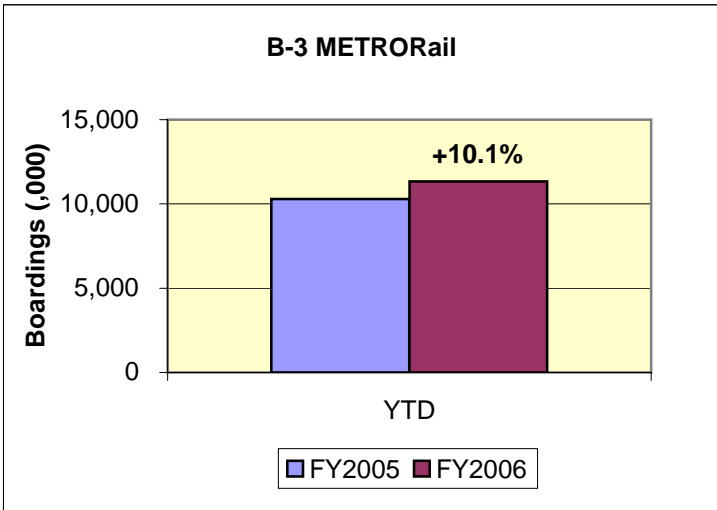
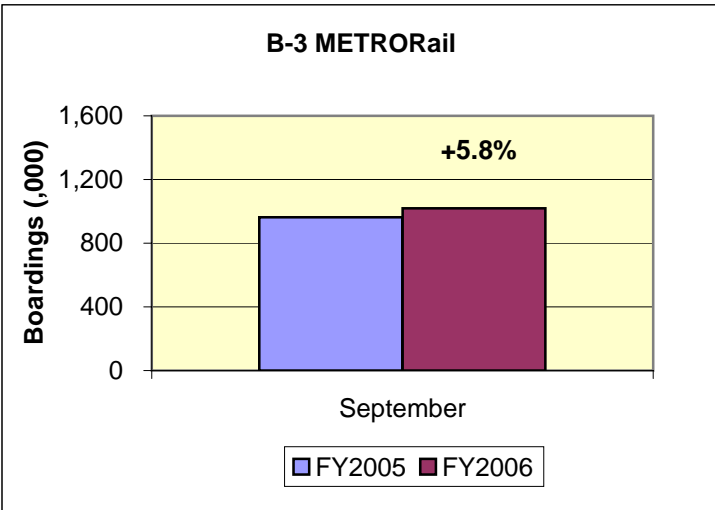
	FY2006 Year-to-date Budget	FY2006 Year-to-date Actual	\$ Variance	Variance %
Labor & Fringe Benefits	226,226,909	225,088,637	(1,138,272)	-0.50%
Materials and Services	135,257,780	133,617,444	(1,640,336)	-1.21%
Contingency	7,000,000	0	(7,000,000)	-100.00%
<b>Total Operating Expenses</b>	368,484,689	358,706,081	(9,778,608)	-2.65%
Reimbursements	(94,756,754)	(95,359,305)	(602,551)	0.64%
<b>Operating Budget</b>	<b>273,727,935</b>	<b>263,346,776</b>	<b>(10,381,159)</b>	<b>-3.79%</b>

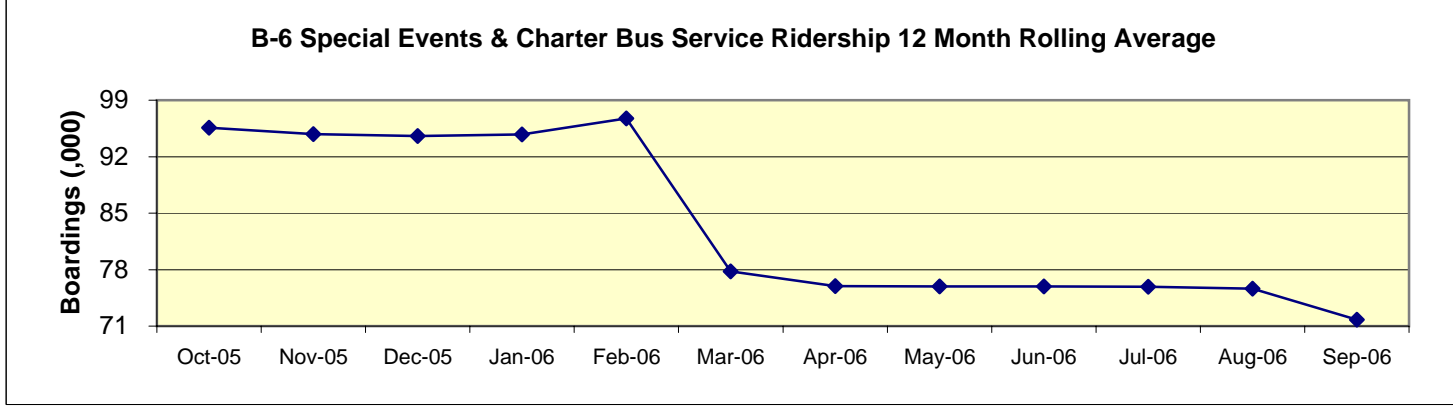
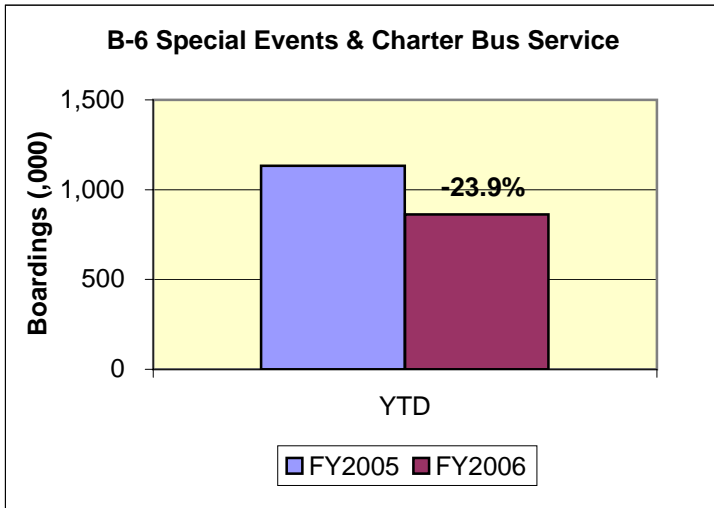
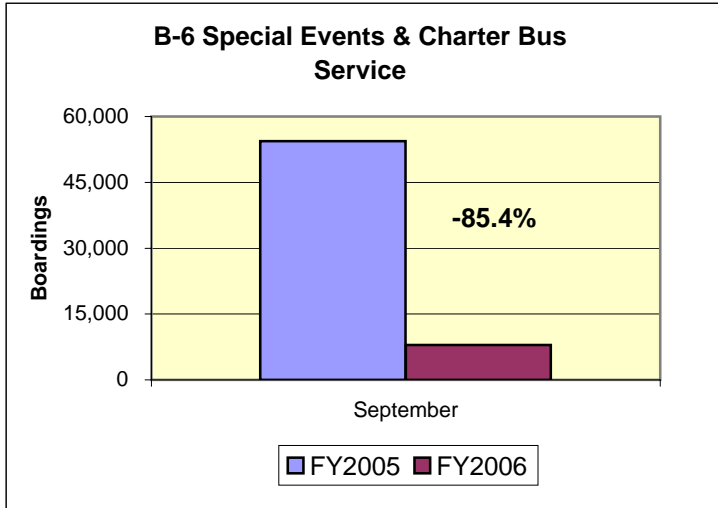
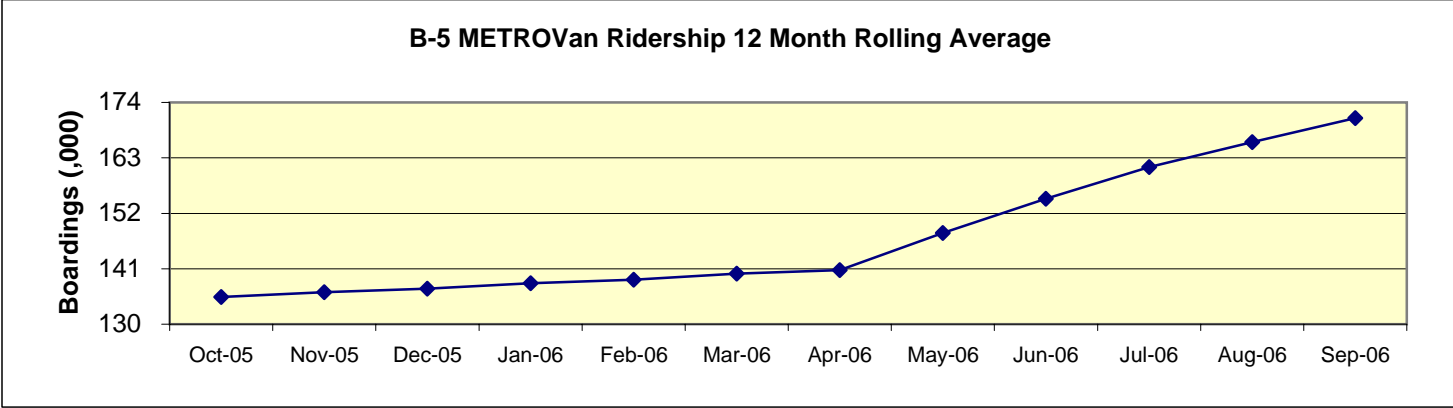
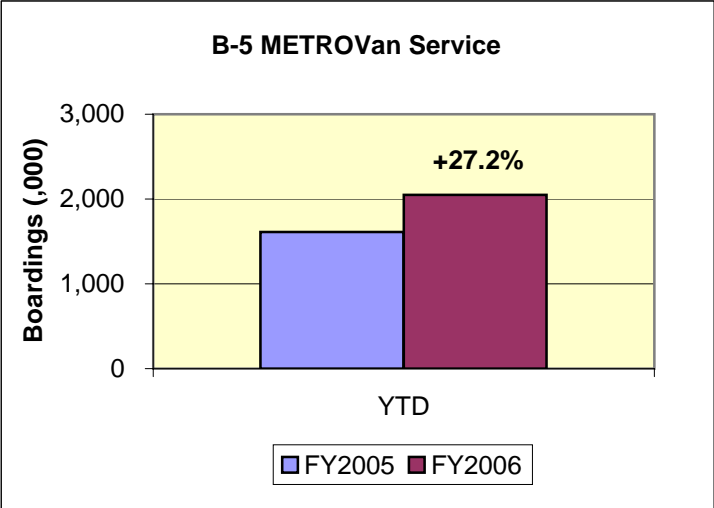
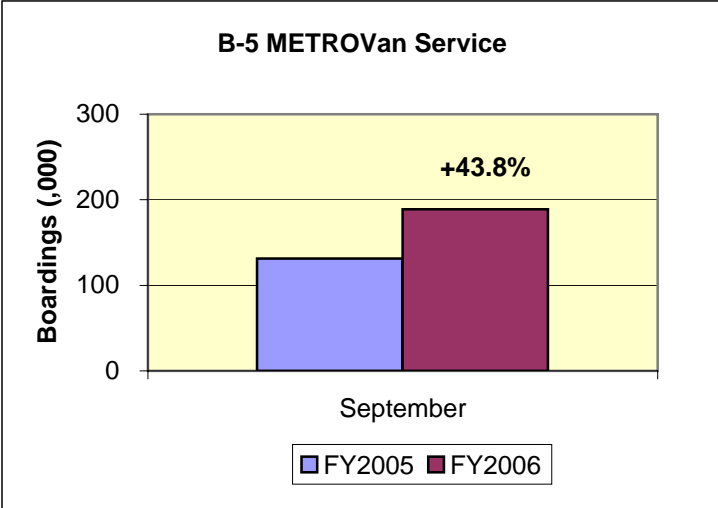
#### Note

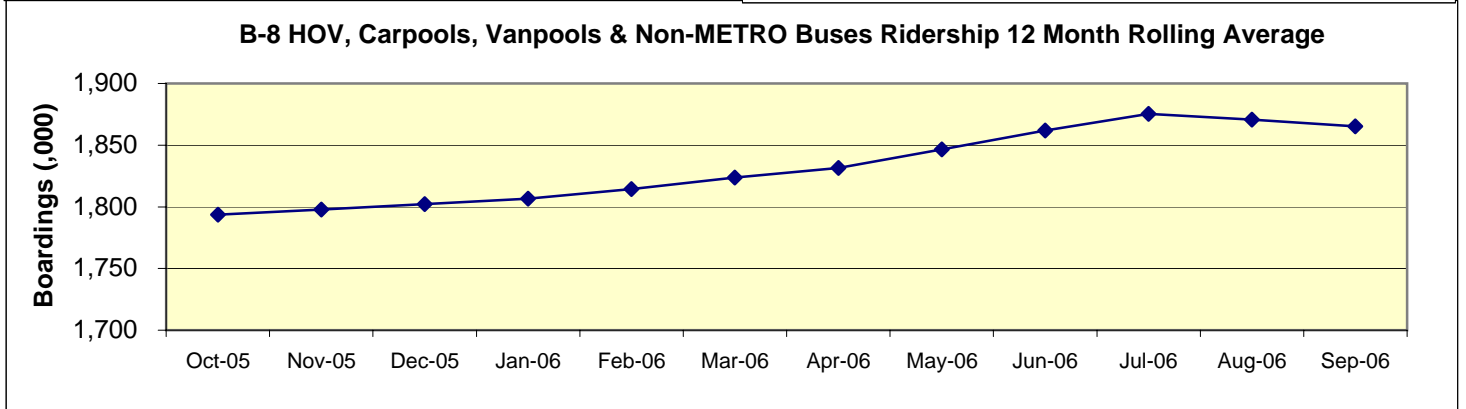
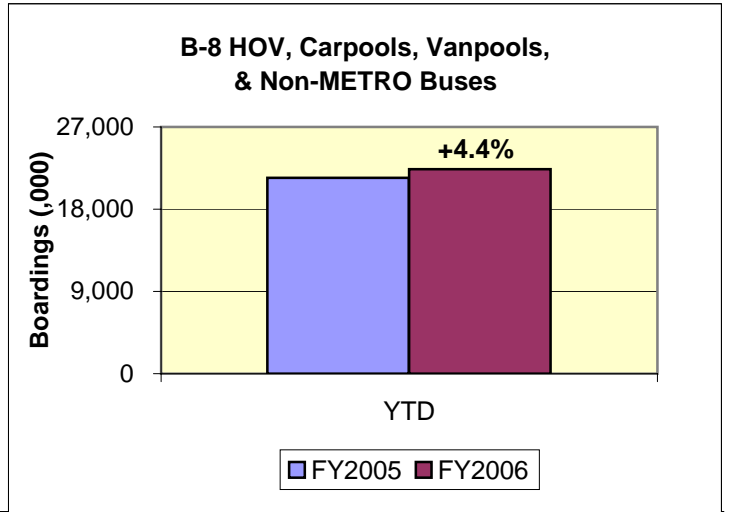
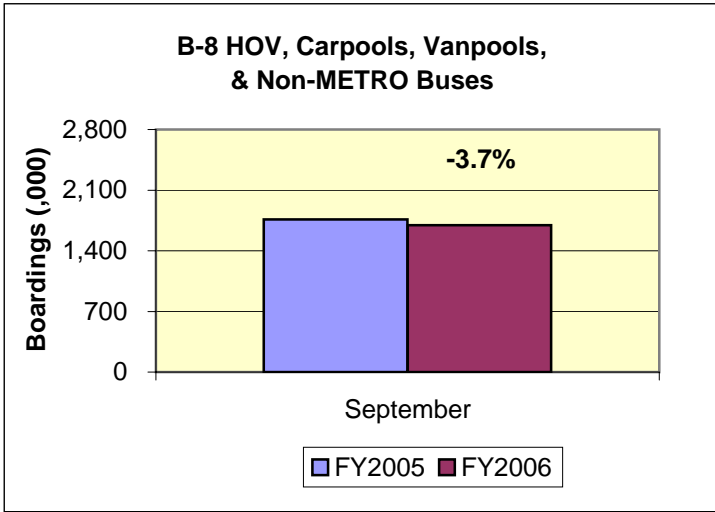
All financial data in the September 2006 Board Report is based on a preliminary close. Some adjustments are expected to be made before the final close.

## B. RIDERSHIP









## **B-9. Ridership Summary**

<b>Boardings in Millions</b>		
	<b>Total Fixed Route (1)</b>	<b>Total System (2)</b>
<b>September 2005</b>	8.253	10.308
<b>September 2006</b>	8.333	10.347
<b>Change</b>	1.0%	0.4%
<b>YTD FY2005</b>	91.289	116.977
<b>YTD FY2006</b>	98.518	125.299
<b>Change</b>	7.9%	7.1%

### Notes

FY2005 boarding data has been calendar adjusted to give meaningful comparison to FY2006.

(1) Includes METRORail (local route) and the following bus services: local, express and Park & Ride. (These are transit services which run on a fixed route according to a fixed schedule.)

(2) Includes all bus and rail services plus HOV carpools, vanpools, and non-METRO buses.



**B-10. Ridership By Service Category**

<b>MONTHLY AND YEAR-TO-DATE BOARDINGS</b>				
	<b>September 2006 Boardings</b>	<b>% Change September' 05 Adj. vs September' 06</b>	<b>FY2006 YTD Boardings</b>	<b>% Chg YTD FY2005 Adj. vs. FY2006</b>
<b>Fixed Route Bus Services</b>				
Local & Express	6,609,964	-0.1%	78,647,967	7.4%
Park & Ride	704,787	4.9%	8,537,188	9.8%
<b>Total Fixed Route Bus Services</b>	<b>7,314,751</b>	<b>0.3%</b>	<b>87,185,155</b>	<b>7.6%</b>
METRORail	1,018,343	5.8%	11,333,099	10.1%
<b>Total Fixed Route Services</b>	<b>8,333,094</b>	<b>1.0%</b>	<b>98,518,254</b>	<b>7.9%</b>
<b>Special Bus Services</b>				
METROLift	120,355	12.6%	1,486,114	-1.3%
METROVan	188,716	43.8%	2,050,861	27.2%
Special Events	7,920	-5.9%	848,047	-20.5%
Charter	6	-100.0%	13,354	-79.9%
<b>Total Special Bus Services</b>	<b>316,997</b>	<b>8.4%</b>	<b>4,398,376</b>	<b>3.5%</b>
<b>Total Bus and Rail Services</b>	<b>8,650,091</b>	<b>1.2%</b>	<b>102,916,630</b>	<b>7.7%</b>
HOV Carpools, Vanpools, and Non-METRO Buses	1,697,226	-3.7%	22,382,441	4.4%
<b>TOTAL SYSTEM RIDERSHIP</b>	<b>10,347,317</b>	<b>0.4%</b>	<b>125,299,071</b>	<b>7.1%</b>

FY2005 boarding data has been calendar adjusted to give meaningful comparison to FY2006.

## C. SALES TAX & FARE REVENUES

### C-1. Comparison of Budget to Actual for the Month (September 2006)

	Dollars in Millions			
	FY2006	FY2006	\$ Variance	% Variance
	September	September		
	<b>Budget</b>	<b>Actuals</b>		
Fares	3.886	4.316	0.430	11.1%
Sales tax income (cash basis)	29.010	34.507	5.497	18.9%

### C-2. Comparison of Budget to Actual Year-to-Date (12 Months)

	Dollars in Millions			
	FY2006	FY2006	\$ Variance	% Variance
	YTD	YTD		
	<b>Budget</b>	<b>Actuals</b>		
Fares	46.270	50.533	4.263	9.2%
Sales tax income (cash basis)	378.424	456.628	78.203	20.7%

### C-3. Comparison of FY05 to FY06 for the Month (September 2006)

	Dollars in Millions			
	FY2005	FY2006	\$ Variance	% Variance
	September	September		
	<b>Actuals</b>	<b>Actuals</b>		
Fares	3.847	4.316	0.469	12.2%
Sales tax income (cash basis)	30.356	34.507	4.151	13.7%

### C-4. Comparison of FY05 to FY06 Year-to-Date (12 Months)

	Dollars in Millions			
	FY2005	FY2006	\$ Variance	% Variance
	YTD	YTD		
	<b>Actuals</b>	<b>Actuals</b>		
Fares	46.009	50.533	4.523	9.8%
Sales tax income (cash basis)	391.247	456.628	65.381	16.7%

**D. OPERATING RATIO STATISTICS**

<b>COST EFFECTIVENESS PERFORMANCE GOALS</b>					
<b>September 2006</b>					
	<b>Annual FY2005</b>	<b>THIS MONTH</b>	<b>FY2006 YTD</b>	<b>FY2006 GOAL</b>	<b>YTD % VARIANCE FROM GOAL</b>
Operating Ratio	17.1%	17.0%	17.5%	16.0%	9.4%

Beginning in FY2006, a revised formula is being used to calculate the operating ratio. The revised formula more accurately states the revenues and cost relationships and is more comparable to published industry data. The FY2005 statistic has also been restated to be directly comparable.

$$\frac{\text{Total Fares plus Cost Recovery}}{\text{Total Transit Cost}}$$

## E. SERVICE PERFORMANCE STATISTICS

<b>SYSTEM QUALITY PERFORMANCE GOALS</b>				
<b>September 2006</b>				

	<b>THIS MONTH</b>	<b>FY2006 YTD</b>	<b>FY2006 GOAL</b>	<b>YTD % VARIANCE FROM GOAL</b>
On-Time Performance <sup>(1)</sup>				
Mean Distance Between Failures <sup>(1)</sup>				

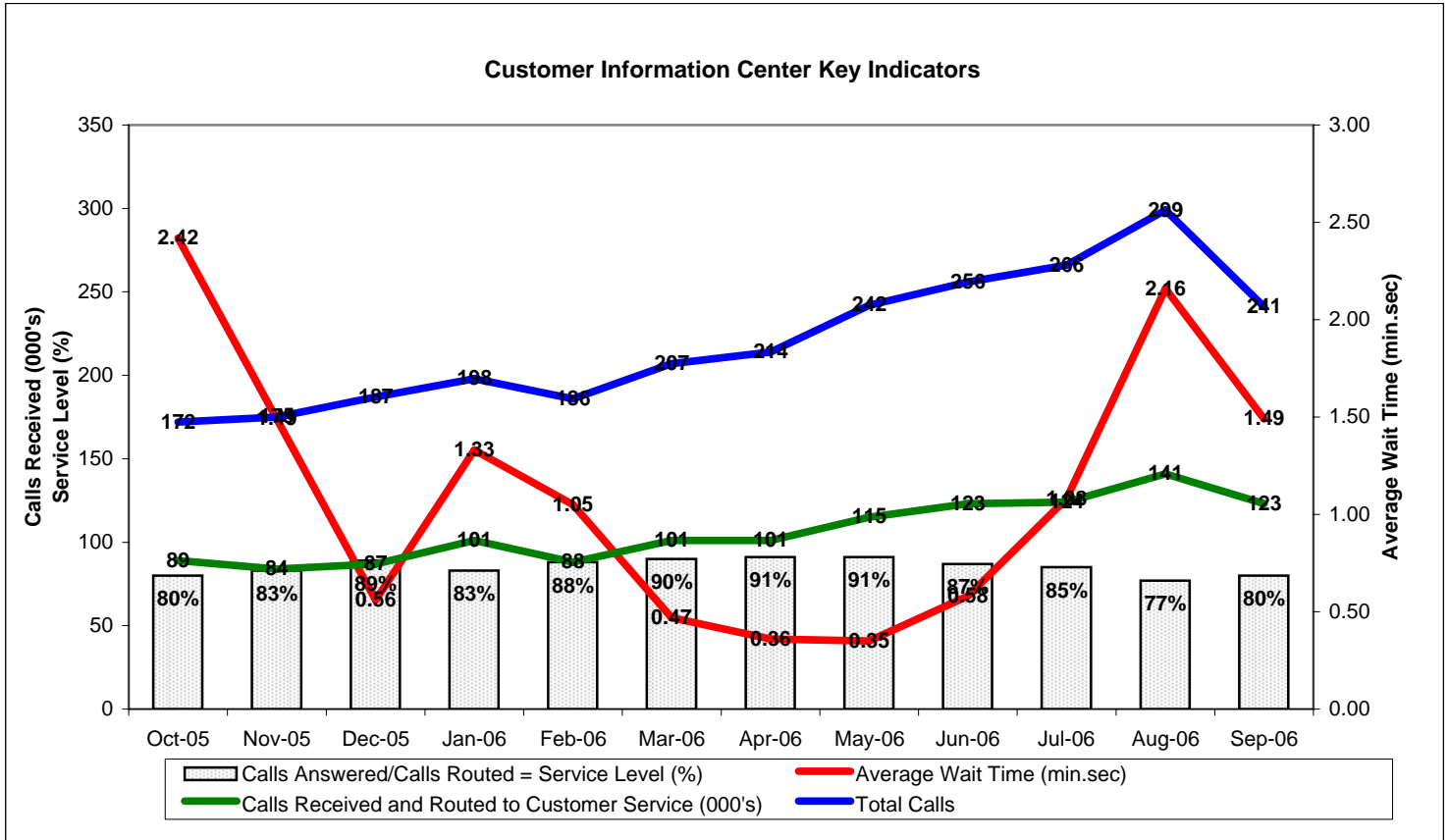
<sup>(1)</sup> These indicators are for the bus system. The Operations Department is currently updating the On-Time Performance and Mean Distance Between Failures methodologies.

	<b>THIS MONTH</b>	<b>FY2006 YTD</b>	<b>YTD FY2006 GOAL</b>	<b>YTD % VARIANCE FROM GOAL</b>
Bus Accidents - absolute number	33	430	504	-14.7%
- per 100,000 vehicle miles	0.66	0.70	0.80	
Rail Accidents - absolute number	3	43	60	-28.3%
- per 100,000 vehicle miles	3.93	4.74	7.48	
Complaints - absolute number <sup>(2)</sup>	1,805	19,065	96,000	-80.1%
- as a % of boardings	0.0209	0.0185	0.1000	
Major Security Incidents <sup>(3)</sup> - absolute number	57	561	480	16.9%
- per 100,000 boardings	0.66	0.55	0.49	

<sup>(2)</sup> The goal for Complaints was reviewed and revised effective March 2006.

<sup>(3)</sup> The definition of "Major Security Incident" is based on two industry standards: The FBI Uniform Crime Report and the National Transit Database Report issued by the Federal Transit Administration. The 8 categories included are: homicide, forcible rape, robbery, aggravated assault, burglary, larceny and theft, motor vehicle theft and arson.

## E. SERVICE PERFORMANCE STATISTICS



IVR and Web Trip Planner Implemented September 30, 2005

Total Calls includes total calls routed to agents plus total number of automated schedule lookups.

Service Level = Calls answered by Trip Planners/Calls Offered to Trip Planners.

**F. CAPITAL BUDGET**

	September FY2006 Budget	September FY2006 Actuals	YTD FY2006 Budget	YTD FY2006 Actuals	YTD FY2006 Variance	
<b>Total Capital Budget</b>	74,758	36,494	203,152	145,446	(57,706)	-28.4%

**G. GENERAL MOBILITY PROGRAM**

	September FY2006 Budget	September FY2006 Actuals	YTD FY2006 Budget	YTD FY2006 Actuals	YTD FY2006 Variance	
<b>Total General Mobility</b>	9,119	22,771	104,585	96,160	(8,425)	-8.1%