

## THE FACTS



# Hurricane Harvey August 2017

### All Hands on Deck

#### Leaders Across METRO Mobilized

- 120 buses parked on elevated express lane to protect them from flooding
- High water vehicles readied
- Humvees and military cargo trucks purchased after 2016 Tax Day Flood

#### Biggest Rain Event In United States History

- METRO bus operators drove higher-profile school buses, helping police and firefighters rescue stranded drivers
- METRO moved more than 15,000 people to safety and shelters
- METRO provided rides to grocery stores and pharmacies
- Communications staff worked around-the-clock shifts at TranStar to keep public informed

#### Impact On Services

- **August 26** - All service suspended due to unsafe conditions
- **August 27** - Catastrophic flooding starts
- **August 31** - Limited bus service resumes on major routes
- **September 5** - Nearly all bus routes operating

### About Hurricane Harvey

- Second costliest hurricane in United States History
- \$126 billion in damage (Katrina \$160 billion)

### Terrible Toll On Texas

- 68 deaths
- 60,049 rescues in Harris County alone
- Hundreds of thousands of homes, apartments and businesses destroyed or damaged

### Up To 60" Of Rain

- Heavy for 120 straight hours (5 days)
- 32 trillion gallons would:
  - Fill the Astrodome more than 3,200 times
  - Fill NRG Stadium more than 1,400 times
  - Run Niagara Falls for 15 days

METRO called a "model for emergency response" and honored with the American Public Transportation Association's (APTA) Gold Award for Security.