Hurricane Harvey August 2017

All Hands on Deck
Leaders Across METRO Mobilized
• 120 buses parked on elevated express lane to protect them from flooding
• High water vehicles readied
• Humvees and military cargo trucks purchased after 2016 Tax Day Flood

Biggest Rain Event In United States History
• METRO bus operators drove higher-profile school buses, helping police and firefighters rescue stranded drivers
• METRO moved more than 15,000 people to safety and shelters
• METRO provided rides to grocery stores and pharmacies
• Communications staff worked around-the-clock shifts at TranStar to keep public informed

Impact On Services
• August 26 - All service suspended due to unsafe conditions
• August 27 - Catastrophic flooding starts
• August 31 - Limited bus service resumes on major routes
• September 5 - Nearly all bus routes operating

About Hurricane Harvey
• Second costliest hurricane in United States History
• $126 billion in damage (Katrina $160 billion)

Terrible Toll On Texas
• 68 deaths
• 60,049 rescues in Harris County alone
• Hundreds of thousands of homes, apartments and businesses destroyed or damaged

Up To 60” Of Rain
• Heavy for 120 straight hours (5 days)
• 32 trillion gallons would:
  • Fill the Astrodome more than 3,200 times
  • Fill NRG Stadium more than 1,400 times
  • Run Niagara Falls for 15 days

METRO called a “model for emergency response” and honored with the American Public Transportation Association’s (APTA) Gold Award for Security.