



# **METRO**

## Monthly Board Report

Operating • Capital • Service • Performance

September 2009

This report is based on a preliminary closing of the year-end financials for FY2009

# September 2009 MONTHLY BOARD REPORT

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## A. OPERATING BUDGET

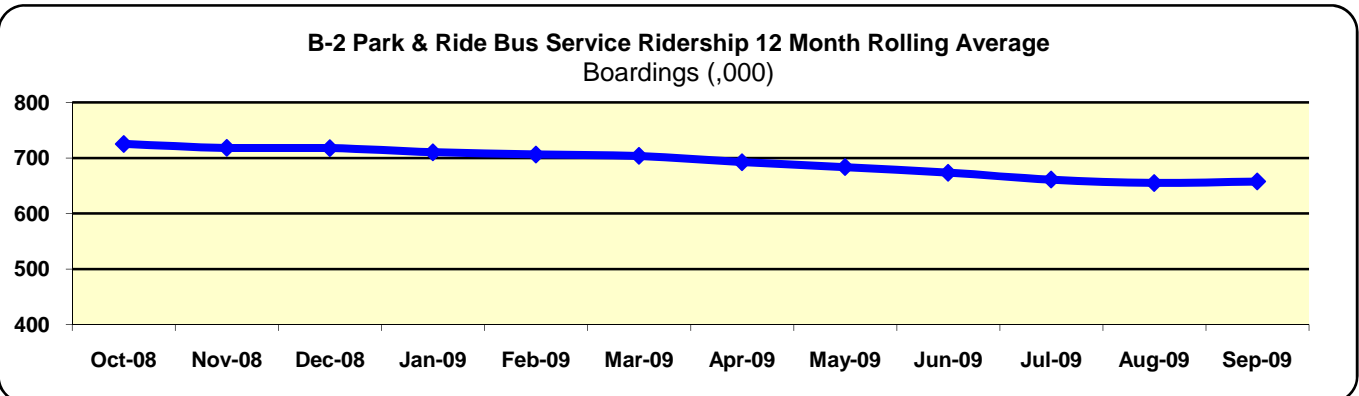
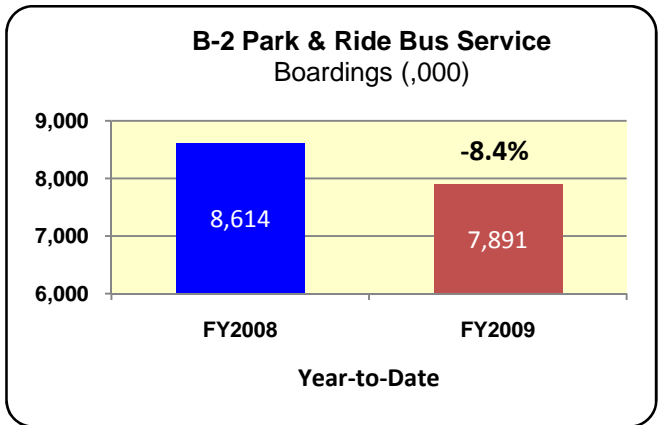
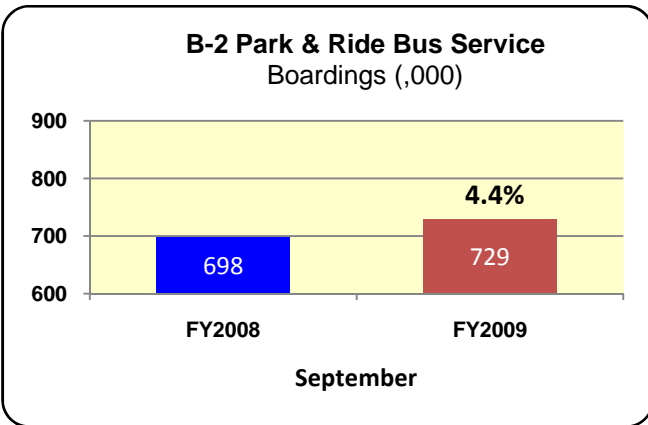
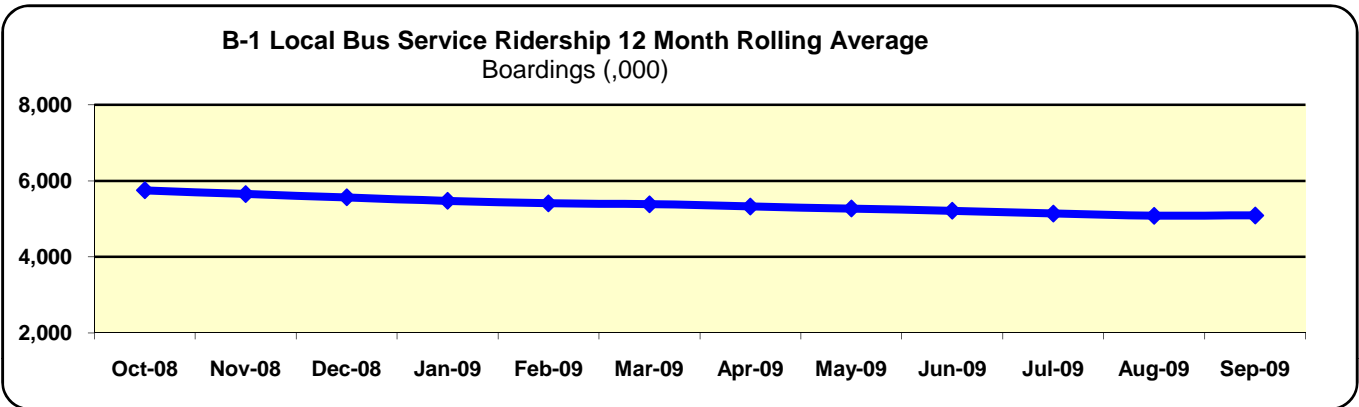
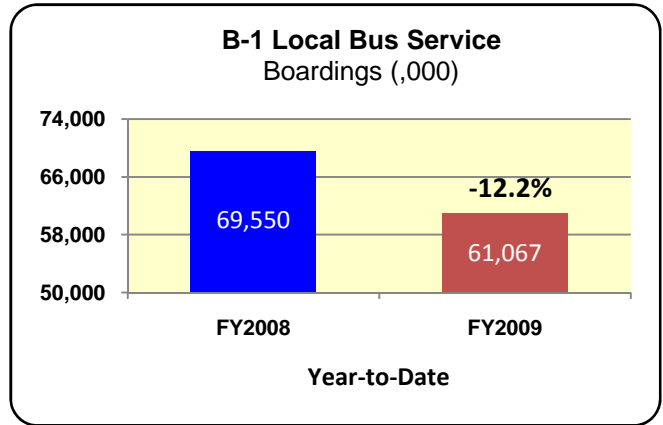
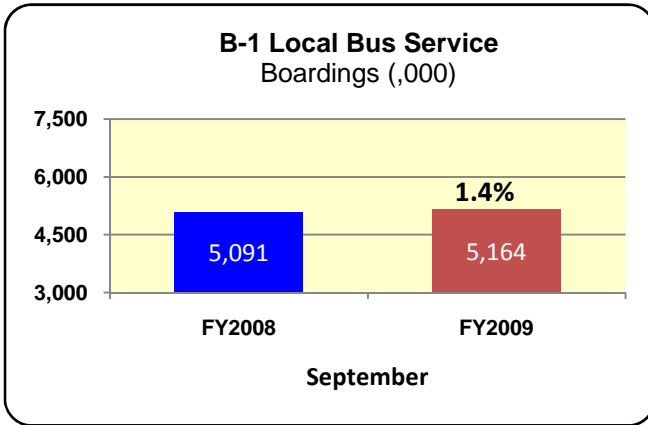
### A-1. Comparison of Budget to Actual for the Month (September 2009)

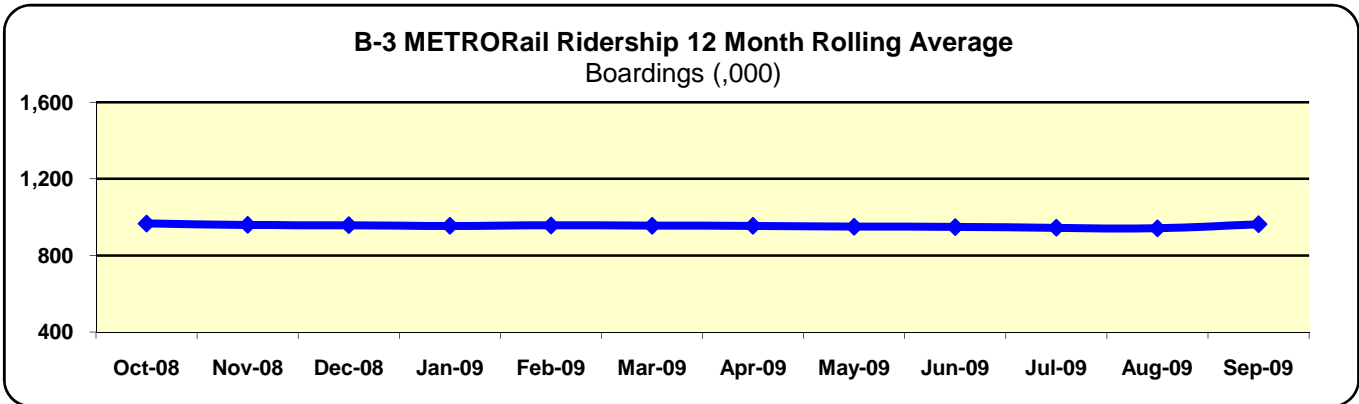
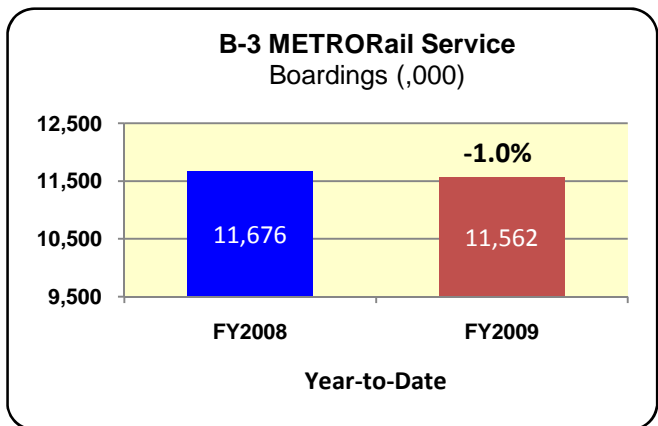
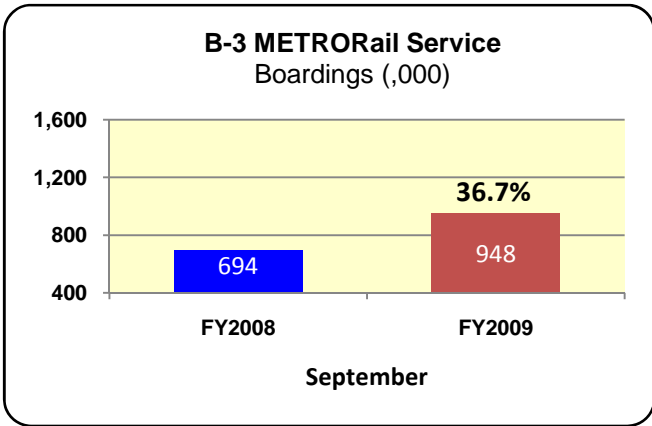
	<b>FY2009 September Budget</b>	<b>FY2009 September Actual</b>	<b>\$ Variance (favorable)/unfavorable</b>	<b>Variance %</b>
<b>Labor &amp; Fringe Benefits</b>	25,537,318	25,825,254	287,936	1.13%
<b>Materials and Services</b>	17,873,807	17,682,347	(191,460)	-1.07%
<b>Total Operating Expenses</b>	43,411,125	43,507,601	96,476	0.22%
<b>Reimbursements</b>	(8,234,544)	(9,146,818)	(912,274)	-11.08%
<b>Operating Budget</b>	<b>35,176,581</b>	<b>34,360,783</b>	<b>(815,798)</b>	<b>-2.32%</b>

### A-2. Comparison of Budget to Actual Year-to-Date (12 Months)

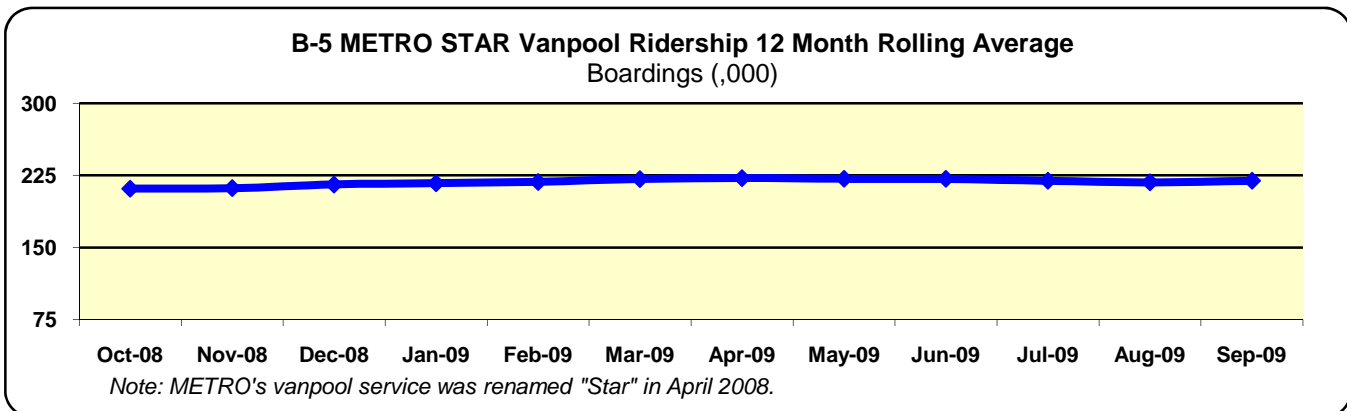
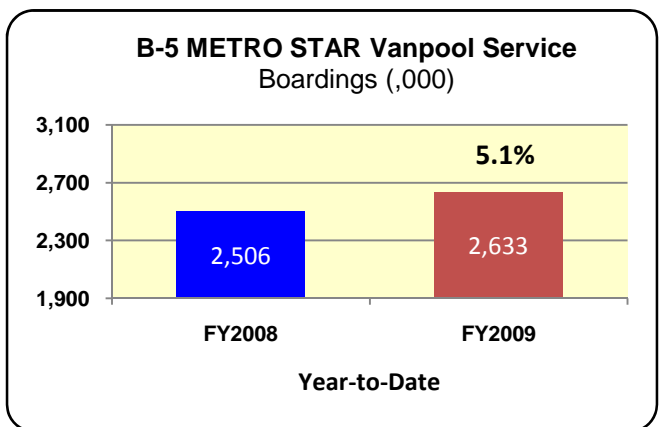
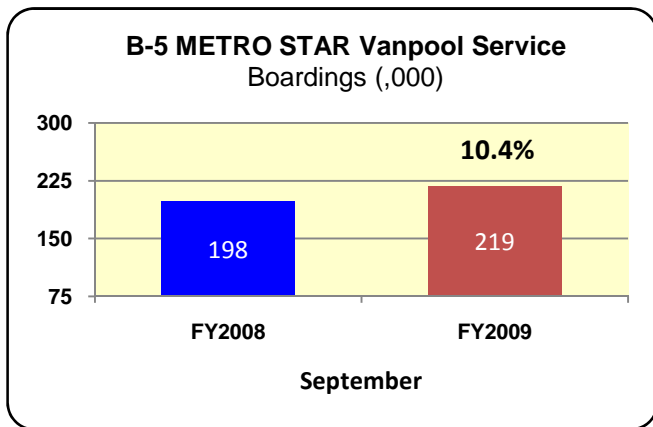
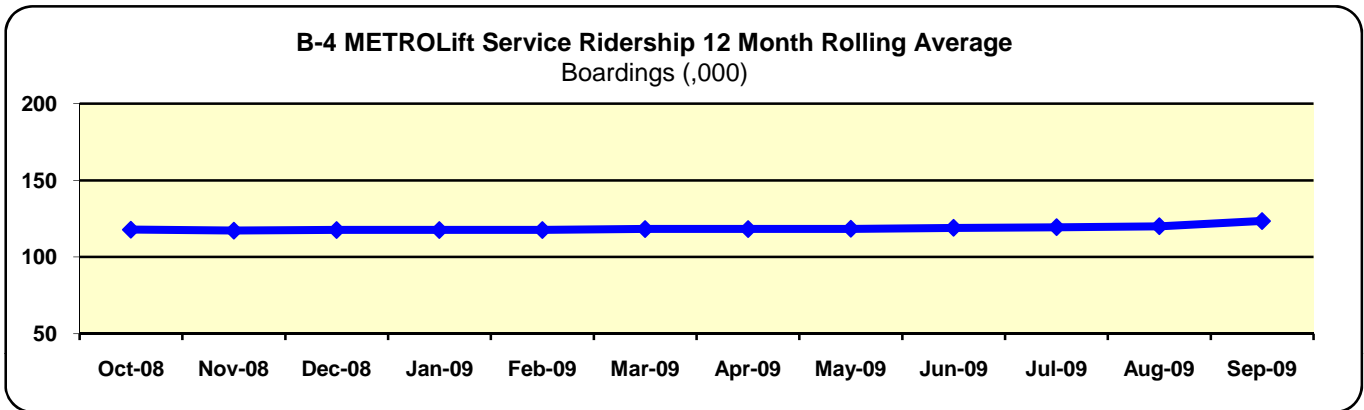
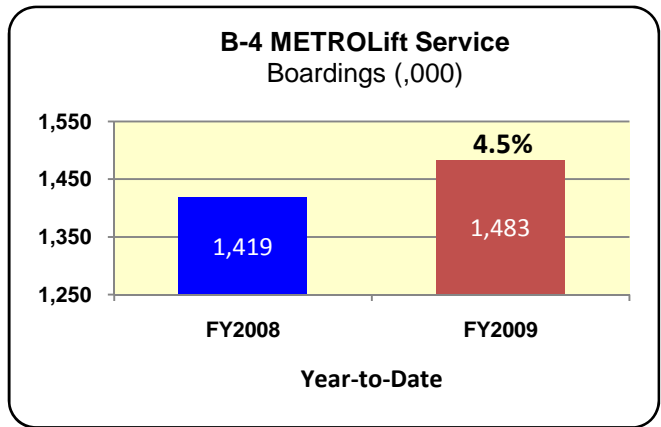
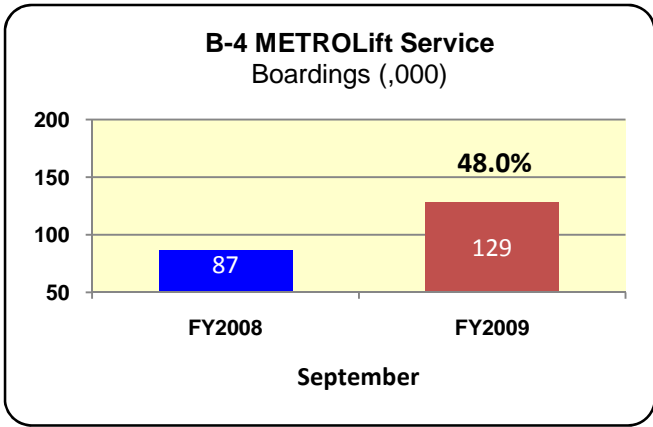
	<b>FY2009 Year-to-date Budget</b>	<b>FY2009 Year-to-date Actual</b>	<b>\$ Variance (favorable)/unfavorable</b>	<b>Variance %</b>
<b>Labor &amp; Fringe Benefits</b>	251,641,129	245,628,524	(6,012,605)	-2.39%
<b>Materials and Services</b>	182,651,296	171,471,467	(11,179,829)	-6.12%
<b>Total Operating Expenses</b>	434,292,425	417,099,991	(17,192,434)	-3.96%
<b>Reimbursements</b>	(104,292,425)	(101,991,138)	2,301,287	2.21%
<b>Operating Budget</b>	<b>330,000,000</b>	<b>315,108,853</b>	<b>(14,891,147)</b>	<b>-4.51%</b>

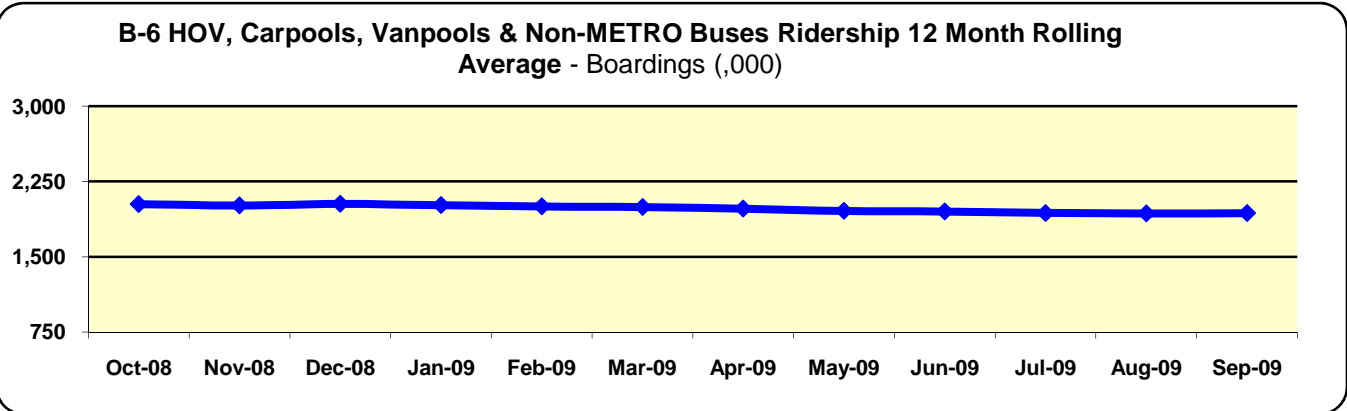
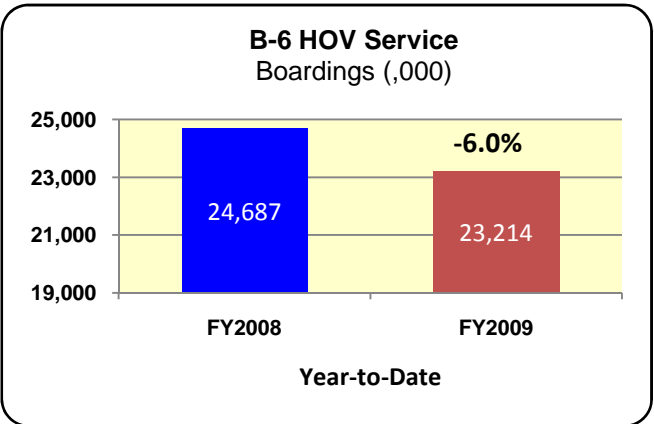
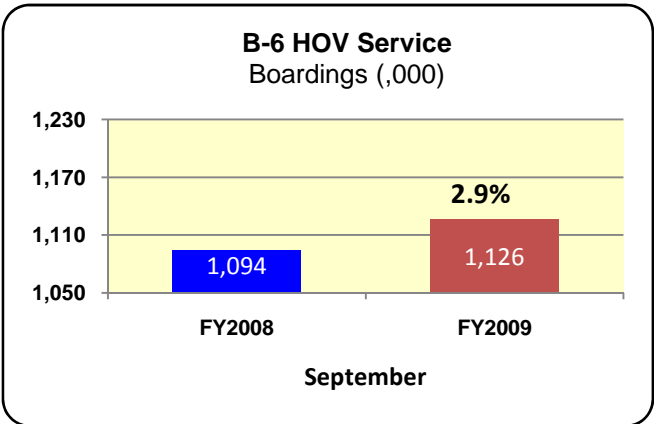
## B. RIDERSHIP





**Note:** Beginning in July 2008, fixed route ridership data reported are the unadjusted and unedited Automatic Passenger Counter (APC) registrations.







**B-7. Ridership By Service Category**

<b>RIDERSHIP DATA</b>				
<i>(Fixed Route Boardings are the unadjusted and unedited APC registrations)</i>				
	<b>September-09 Estimated Boardings</b>	<b>% Change September-09 vs. September-08</b>	<b>September-09 YTD Boardings</b>	<b>YTD % Change September-09 vs. September-08</b>
<b>Fixed Route Bus Services</b>				
Local	5,163,779	1.4%	61,066,725	-12.2%
Park & Ride	728,852	4.4%	7,891,072	-8.4%
<b>Total Fixed Route Bus Services</b>	<b>5,892,631</b>	<b>1.8%</b>	<b>68,957,797</b>	<b>-11.8%</b>
METRORail	948,483	36.7%	11,561,633	-1.0%
<b>Total Fixed Route Services</b>	<b>6,841,114</b>	<b>5.5%</b>	<b>80,519,430</b>	<b>-10.4%</b>
<b>Special Bus Services</b>				
METROLift	128,545	48.0%	1,483,119	4.5%
METRO STAR Vanpool	218,746	10.4%	2,632,841	5.1%
Internal Service	121	-	6,945	-90.9%
<b>Total Special Bus Services</b>	<b>347,412</b>	<b>21.9%</b>	<b>4,122,905</b>	<b>3.0%</b>
<b>Total Bus and Rail Services</b>	<b>7,188,526</b>	<b>6.2%</b>	<b>84,642,335</b>	<b>-9.8%</b>
HOV Carpools, Vanpools, and Non-METRO Buses	1,126,243	2.9%	23,213,532	-6.0%
<b>TOTAL SYSTEM RIDERSHIP</b>	<b>8,314,769</b>	<b>5.8%</b>	<b>107,855,867</b>	<b>-9.0%</b>

## C. SALES TAX & FARE REVENUES

### C-1. Comparison of Budget to Actual for the Month (September 2009)

	Dollars in Millions			
	FY2009 September Budget	FY2009 September Actuals	\$ Variance	% Variance
Fares	6.273	5.381	-0.892	-14.2%
Sales tax income (cash basis)	44.380	36.969	-7.411	-16.7%

### C-2. Comparison of Budget to Actual Year-to-Date (12 Months)

	Dollars in Millions			
	FY2009 YTD Budget	FY2009 YTD Actuals	\$ Variance	% Variance
Fares	68.208	65.658	-2.550	-3.7%
Sales tax income (cash basis)	481.721	523.492	41.771	8.7%

### C-3. Comparison of FY2008 to FY2009 for the Month (September 2009)

	Dollars in Millions			
	FY2008 September Actuals	FY2009 September Actuals	\$ Variance	% Variance
Fares	3.893	5.381	1.488	38.2%
Sales tax income (cash basis)	44.144	36.969	-7.176	-16.3%

### C-4. Comparison of FY2008 to FY2009 Year-to-Date (12 Months)

	Dollars in Millions			
	FY2008 YTD Actuals	FY2009 YTD Actuals	\$ Variance	% Variance
Fares	53.218	65.658	12.441	23.4%
Sales tax income (cash basis)	520.167	523.492	3.325	0.6%

**D. OPERATING RATIO STATISTICS**

<b>COST EFFECTIVENESS PERFORMANCE GOALS</b>					
<b>September 2009</b>					
	<b>Annual FY2008</b>	<b>THIS MONTH</b>	<b>FY2009 YTD</b>	<b>FY2009 GOAL</b>	<b>YTD % VARIANCE FROM GOAL</b>
Operating Ratio	18%	19%	20%	19%	6%

Beginning in FY2006, a revised formula is being used to calculate the operating ratio. The revised formula more accurately states the revenues and cost relationships and is more comparable to published industry data.

$$\frac{\text{Total Fares plus Cost Recovery}}{\text{Total Transit Cost}}$$

## E. SERVICE PERFORMANCE STATISTICS

### SYSTEM QUALITY PERFORMANCE GOALS September 2009

	THIS MONTH	FY2009 YTD	FY2009 GOAL	YTD % VARIANCE (Green = Better Than Goal)
On-Time Performance <sup>(1)</sup>				
Local	70%	65.8%	61%	7.9%
Park & Ride	79%	76.0%	74%	2.7%
Weighted Average	73%	68.5%	65%	5.4%
Mean Distance Between Mechanical Failures (All buses) <sup>(2)</sup>	6,568	7,278	6,000	21.3%

<sup>(1)</sup> A local or express bus is considered on-time if it does not leave early and is less than 5 minutes late. A Park & Ride bus is considered on-time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is less than 5 minutes late - measurements are for peak hours. OTP is measured by IVOMS which calculates data to the second. Beginning in FY2009, the 5 minute window is defined as anything less than 6 minutes.

<sup>(2)</sup> Effective October 2006, MDBF Mechanical roadcalls are defined as any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude accidents. This indicator is for the bus system but excludes METROLift.

	THIS MONTH	FY2009 YTD	YTD FY2009 GOAL	YTD % VARIANCE (Green = Better Than Goal)
Bus Accidents - absolute number <sup>(3)</sup>	42	473	612	-22.7%
- per 100,000 vehicle miles	0.75	0.71	0.94	
Rail Accidents - absolute number <sup>(4)</sup>	2	33	42	-21.4%
- per 100,000 vehicle miles	2.60	3.44	5.40	
Complaint Calls - absolute number	1,480	17,257	23,640	-27.0%
- as a % of boardings	0.0206	0.0204	0.0243	
Major Security Incidents - total <sup>(5)</sup>	34	395	600	-34.2%
- per 100,000 boardings	0.473	0.467	0.616	
Major Security Incidents - METRO properties <sup>(6)</sup>	19	208	384	-45.8%
- per 100,000 boardings	0.264	0.246	0.395	

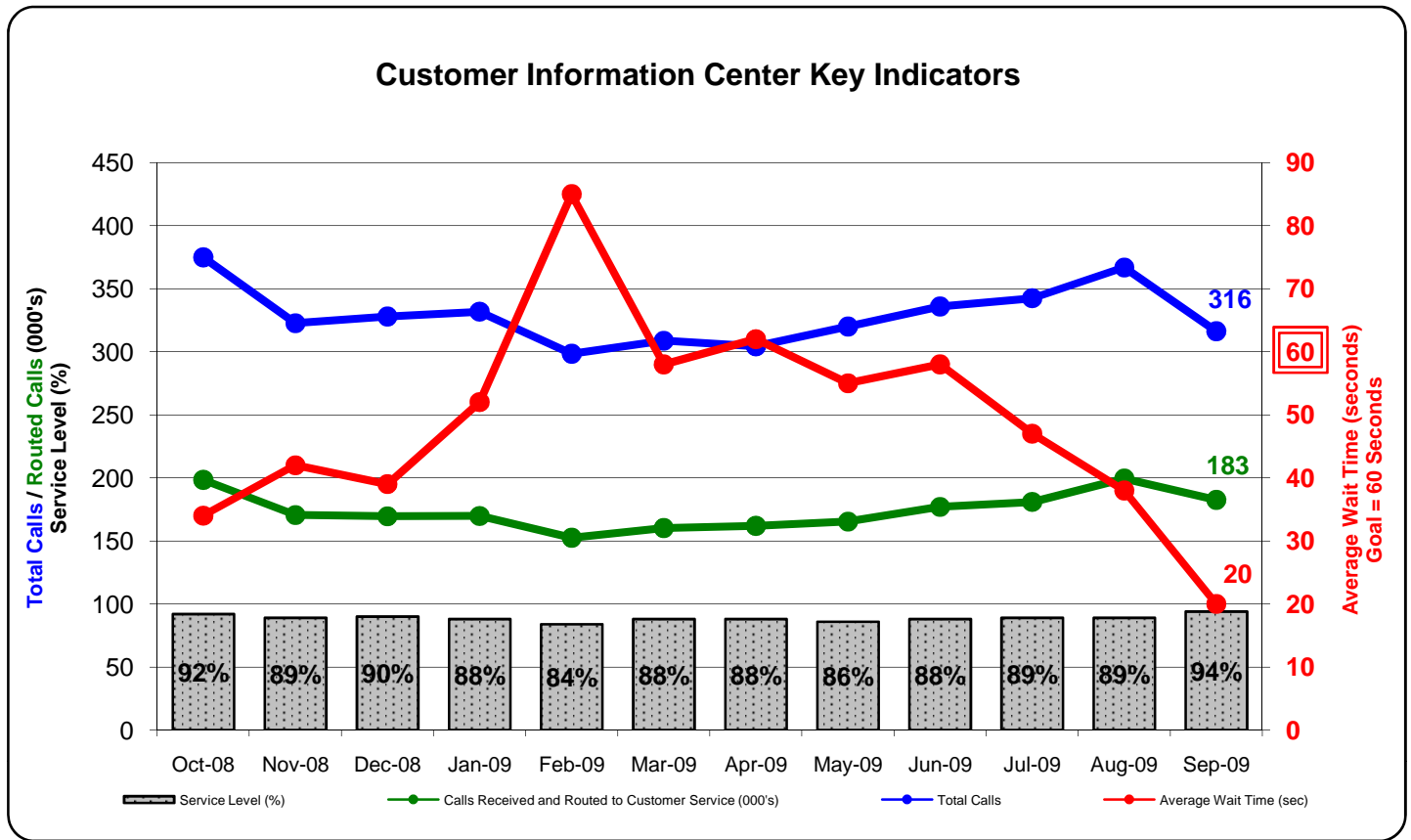
<sup>(3)</sup> This indicator is for the bus system and includes METROLift.

<sup>(4)</sup> Rail Accidents reflect collisions between METRORail and vehicles

<sup>(5)</sup> Total Major Security Incidents are based on two industry standards: The FBI Uniform Crime Report and the National Transit Database Report issued by the Federal Transit Administration. The 8 categories included are: homicide, forcible rape, robbery, aggravated assault, burglary, larceny and theft, motor vehicle theft and arson.

<sup>(6)</sup> Major Security Incidents at METRO controlled properties is defined as incidents that occur at park and ride lots, transit centers, on board buses & trains and on LRV platforms.

## E. SERVICE PERFORMANCE STATISTICS



IVR and Web Trip Planner Implemented September 30, 2005

Total Calls includes total calls routed to agents plus total number of automated schedule lookups.

Service Level = Calls answered by Customer Information Specialists (CIS)/Calls Offered to CIS.

**F. CAPITAL BUDGET**

	September FY2009 Budget	September FY2009 Actuals	YTD FY2009 Budget	YTD FY2009 Actuals	YTD FY2009 Variance	
<b>Total Capital Budget</b>	118,116	67,280	520,556	232,823	(287,733)	-55.3%

**G. GENERAL MOBILITY PROGRAM**

	September FY2009 Budget	September FY2009 Actuals	YTD FY2009 Budget	YTD FY2009 Actuals	YTD FY2009 Variance	
<b>Total General Mobility</b>	22,178	25,681	163,758	113,607	(50,151)	-30.6%

**H. DEBT SERVICE**

	September FY2009 Budget	September FY2009 Actuals	YTD FY2009 Budget	YTD FY2009 Actuals	YTD FY2009 Variance	
<b>Total Debt Service</b>	3,724	7,827	10,559	10,088	(471)	-4.5%