

METRO

Monthly Board Report

Operating • Capital • Service • Performance

August 2009

August 2009 MONTHLY BOARD REPORT

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A. OPERATING BUDGET

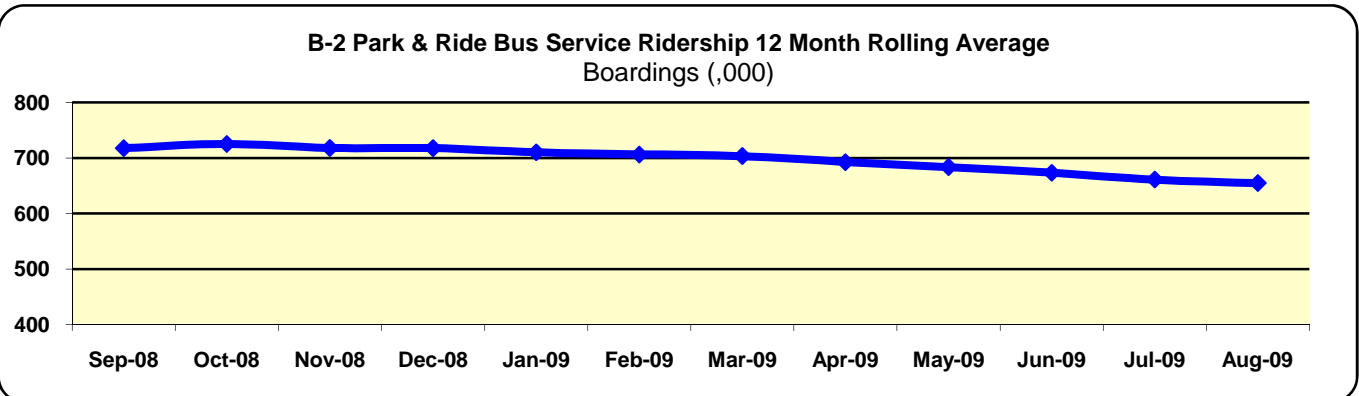
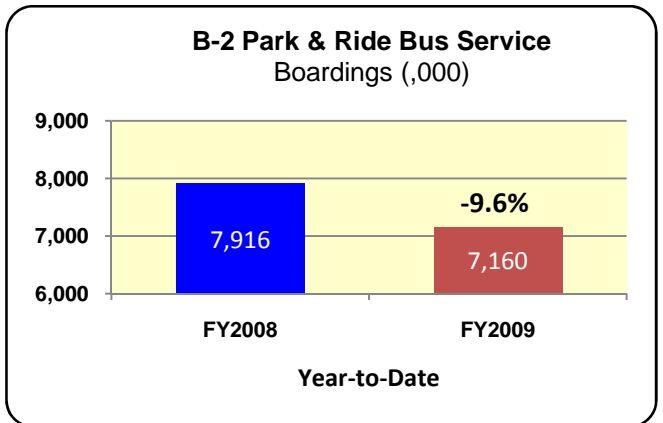
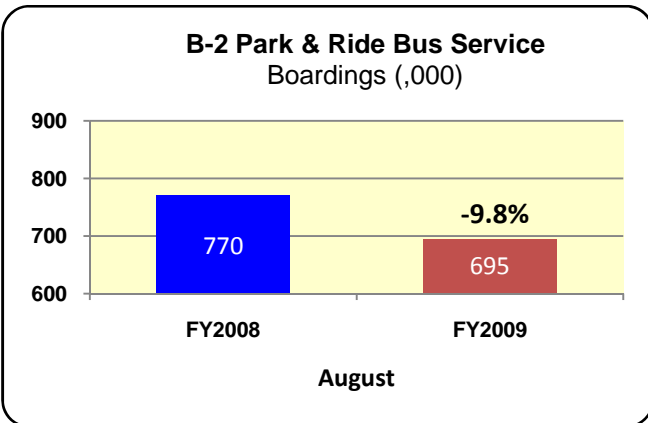
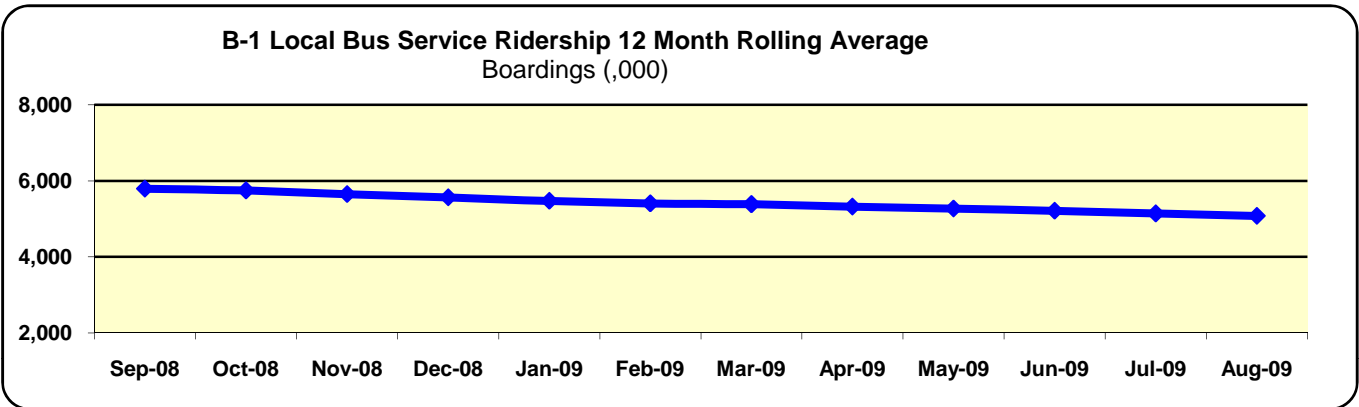
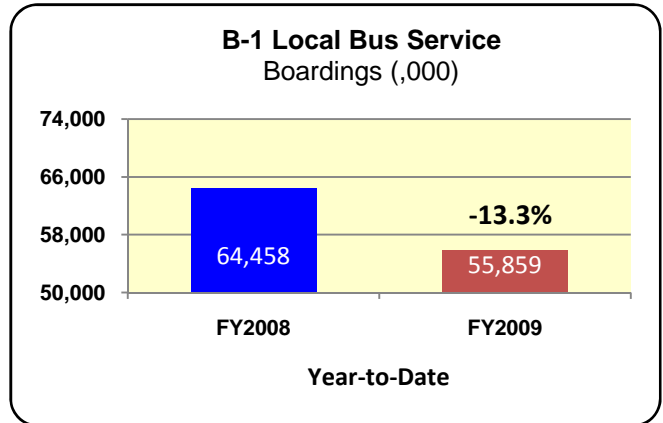
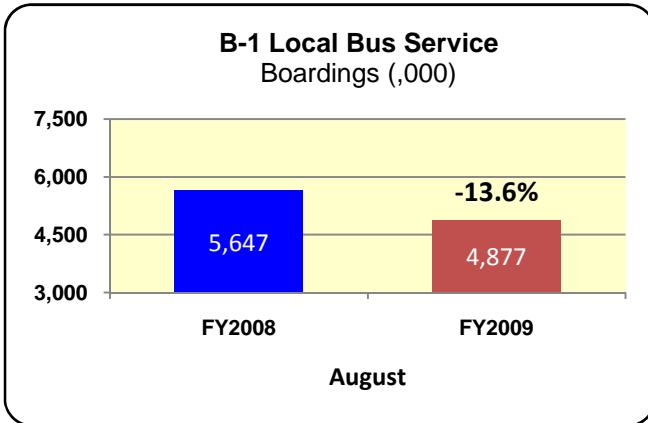
A-1. Comparison of Budget to Actual for the Month (August 2009)

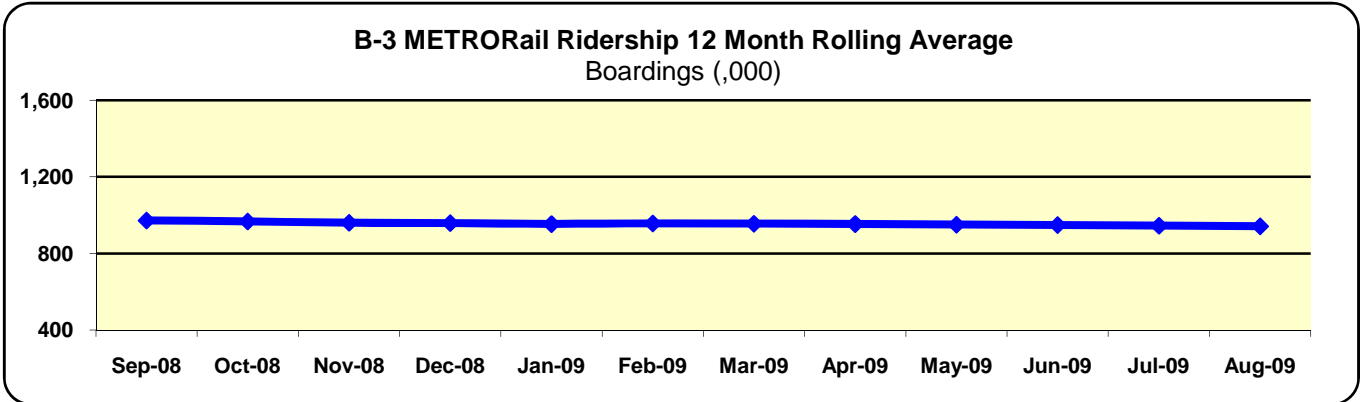
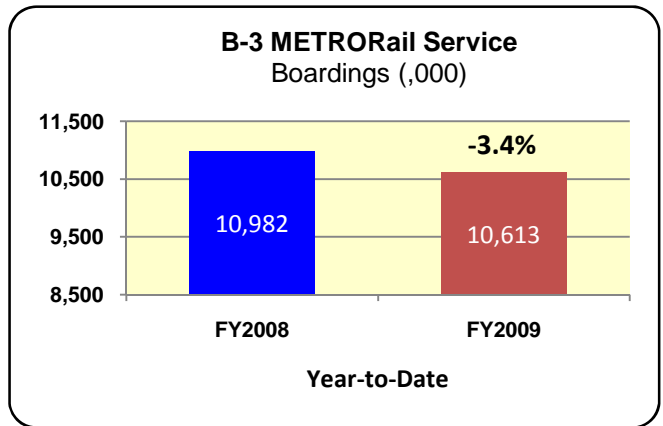
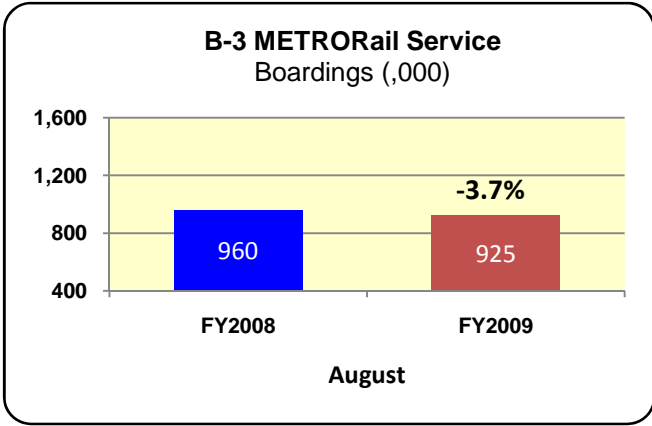
	FY2009 August Budget	FY2009 August Actual	\$ Variance (favorable)/unfavorable	Variance %
Labor & Fringe Benefits	20,585,879	19,640,697	(945,182)	-4.59%
Materials and Services	15,292,725	15,398,384	105,659	0.69%
Total Operating Expenses	35,878,604	35,039,081	(839,523)	-2.34%
Reimbursements	(9,208,067)	(9,610,719)	(402,652)	-4.37%
Operating Budget	26,670,537	25,428,362	(1,242,175)	-4.66%

A-2. Comparison of Budget to Actual Year-to-Date (11 Months)

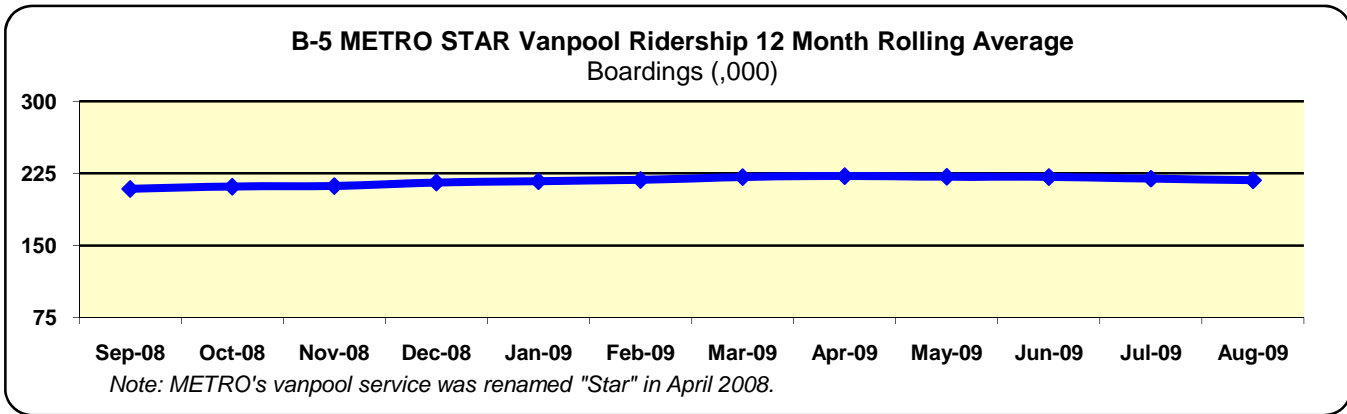
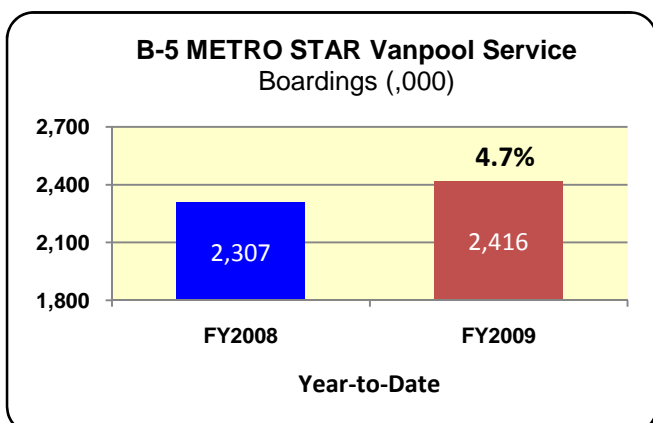
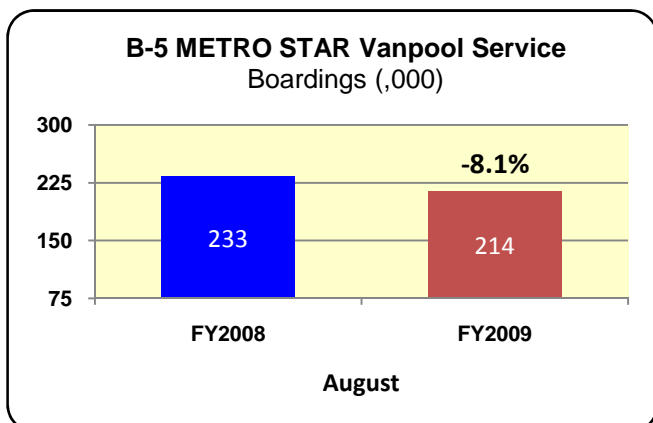
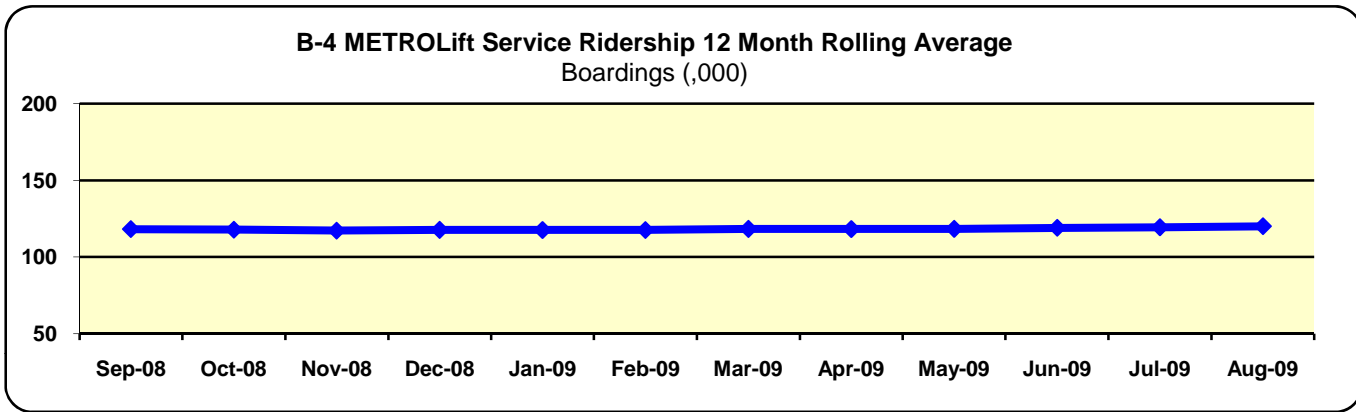
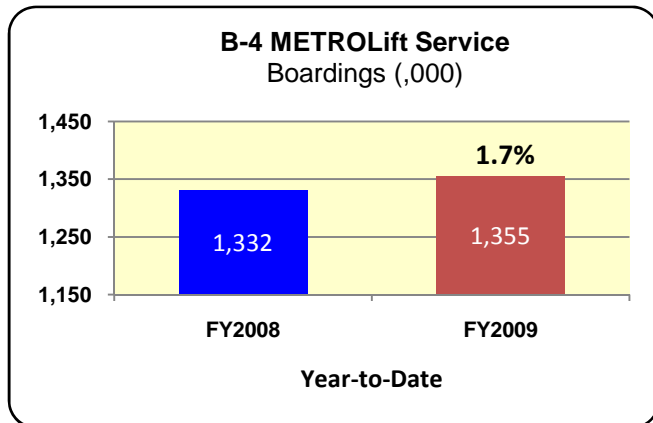
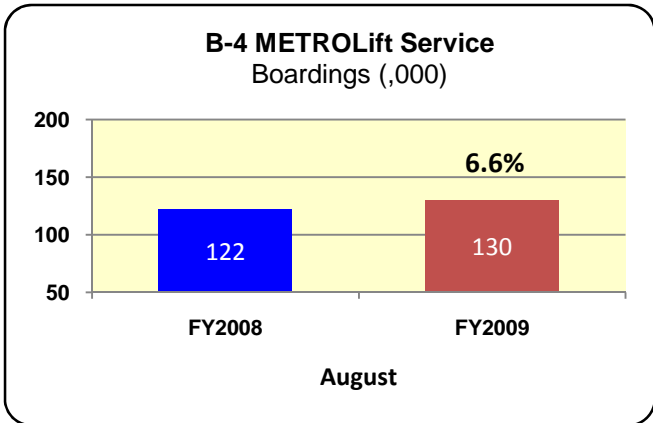
	FY2009 Year-to-date Budget	FY2009 Year-to-date Actual	\$ Variance (favorable)/unfavorable	Variance %
Labor & Fringe Benefits	226,103,811	219,803,270	(6,300,541)	-2.79%
Materials and Services	164,777,489	153,789,120	(10,988,369)	-6.67%
Total Operating Expenses	390,881,300	373,592,390	(17,288,910)	-4.42%
Reimbursements	(96,057,881)	(92,844,320)	3,213,561	3.35%
Operating Budget	294,823,419	280,748,070	(14,075,349)	-4.77%

B. RIDERSHIP

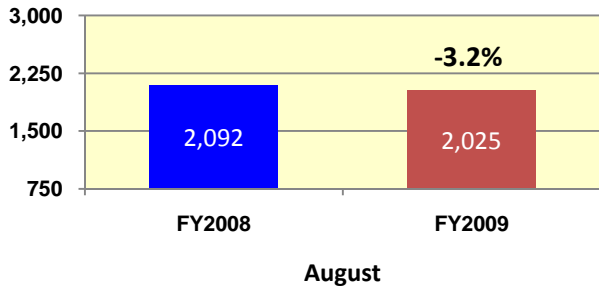




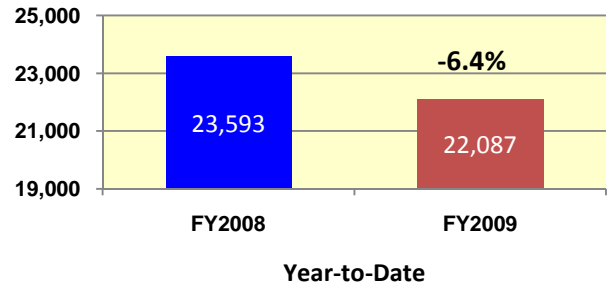
Note: Beginning in July 2008, fixed route ridership data reported are the unadjusted and unedited Automatic Passenger Counter (APC) registrations.



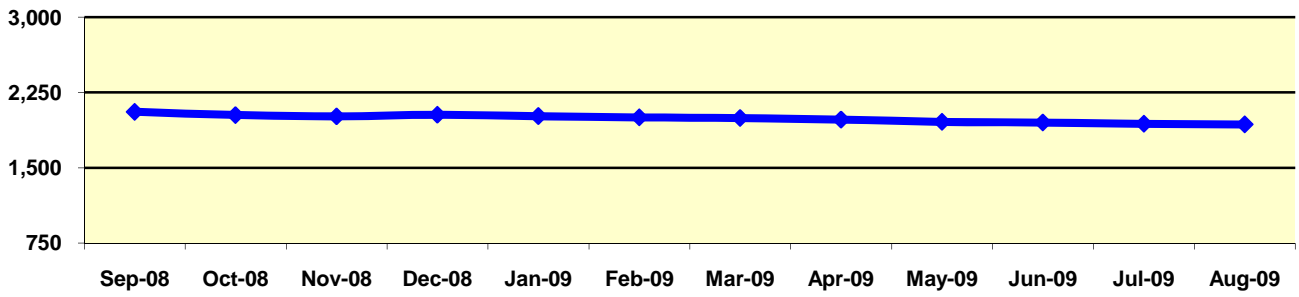
B-6 HOV Service
Boardings (,000)



B-6 HOV Service
Boardings (,000)



B-6 HOV, Carpools, Vanpools & Non-METRO Buses Ridership 12 Month Rolling Average - Boardings (,000)



B-7. Ridership By Service Category

RIDERSHIP DATA				
<i>(Fixed Route Boardings are the unadjusted and unedited APC registrations)</i>				
	August-09 Estimated Boardings	% Change August-09 vs. August-08	August-09 YTD Boardings	YTD % Change August-09 vs. August-08
Fixed Route Bus Services				
Local	4,877,078	-13.6%	55,858,809	-13.3%
Park & Ride	695,038	-9.8%	7,159,798	-9.6%
Total Fixed Route Bus Services	5,572,116	-13.2%	63,018,607	-12.9%
METRO Rail	925,262	-3.7%	10,613,150	-3.4%
Total Fixed Route Services	6,497,378	-11.9%	73,631,757	-11.7%
Special Bus Services				
METROLift	130,013	6.6%	1,354,646	1.7%
METRO STAR Vanpool	214,253	-8.1%	2,416,194	4.7%
Internal Service	26	30.0%	6,824	-91.1%
Total Special Bus Services	344,292	-3.0%	3,777,664	1.7%
Total Bus and Rail Services	6,841,670	-11.5%	77,409,421	-11.1%
HOV Carpools, Vanpools, and Non-METRO Buses	2,024,946	-3.2%	22,087,289	-6.4%
TOTAL SYSTEM RIDERSHIP	8,866,616	-9.7%	99,496,710	-10.1%

C. SALES TAX & FARE REVENUES

C-1. Comparison of Budget to Actual for the Month (August 2009)

	Dollars in Millions			
	FY2009 August Budget	FY2009 August Actuals	\$ Variance	% Variance
Fares	6.479	5.353	-1.127	-17.4%
Sales tax income (cash basis)	44.682	46.935	2.253	5.0%

C-2. Comparison of Budget to Actual Year-to-Date (11 Months)

	Dollars in Millions			
	FY2009 YTD Budget	FY2009 YTD Actuals	\$ Variance	% Variance
Fares	61.935	60.277	-1.658	-2.7%
Sales tax income (cash basis)	437.341	486.523	49.182	11.2%

C-3. Comparison of FY2008 to FY2009 for the Month (August 2009)

	Dollars in Millions			
	FY2008 August Actuals	FY2009 August Actuals	\$ Variance	% Variance
Fares	4.823	5.353	0.530	11.0%
Sales tax income (cash basis)	51.127	46.935	-4.192	-8.2%

C-4. Comparison of FY2008 to FY2009 Year-to-Date (11 Months)

	Dollars in Millions			
	FY2008 YTD Actuals	FY2009 YTD Actuals	\$ Variance	% Variance
Fares	49.325	60.277	10.953	22.2%
Sales tax income (cash basis)	476.023	486.523	10.500	2.2%

D. OPERATING RATIO STATISTICS

COST EFFECTIVENESS PERFORMANCE GOALS					
August 2009					
	Annual FY2008	THIS MONTH	FY2009 YTD	FY2009 GOAL	YTD % VARIANCE FROM GOAL
Operating Ratio	18%	20%	21%	19%	8%

Beginning in FY2006, a revised formula is being used to calculate the operating ratio. The revised formula more accurately states the revenues and cost relationships and is more comparable to published industry data.

$$\frac{\text{Total Fares plus Cost Recovery}}{\text{Total Transit Cost}}$$

E. SERVICE PERFORMANCE STATISTICS

SYSTEM QUALITY PERFORMANCE GOALS August 2009

	THIS MONTH	FY2009 YTD	FY2009 GOAL	YTD % VARIANCE
On-Time Performance ⁽¹⁾				
Local	66%	65.5%	61%	7.3%
Park & Ride	77%	75.7%	74%	2.3%
Weighted Average	69%	68.1%	65%	4.8%
Mean Distance Between Mechanical Failures (All buses) ⁽²⁾	6,877	7,350	6,000	22.5%

⁽¹⁾ A local or express bus is considered on-time if it does not leave early and is less than 5 minutes late. A Park & Ride bus is considered on-time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is less than 5 minutes late - measurements are for peak hours. OTP is measured by IVOMS which calculates data to the second. Beginning in FY2009, the 5 minute window is defined as anything less than 6 minutes.

⁽²⁾ Effective October 2006, MDBF Mechanical roadcalls are defined as any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude accidents. This indicator is for the bus system but excludes METROLift.

	THIS MONTH	FY2009 YTD	YTD FY2009 GOAL	YTD % VARIANCE (Neg=Better Than Goal)
Bus Accidents - absolute number ⁽³⁾	35	431	561	-23.2%
- per 100,000 vehicle miles	0.62	0.71	0.94	
Rail Accidents - absolute number ⁽⁴⁾	2	31	39	-20.5%
- per 100,000 vehicle miles	2.64	3.52	5.40	
Complaint Calls - absolute number	1,507	15,778	21,670	-27.2%
- as a % of boardings	0.0220	0.0204	0.0243	
Major Security Incidents - total ⁽⁵⁾	28	359	550	-34.7%
- per 100,000 boardings	0.409	0.464	0.616	
Major Security Incidents - METRO properties ⁽⁶⁾	20	188	352	-46.6%
- per 100,000 boardings	0.292	0.243	0.395	

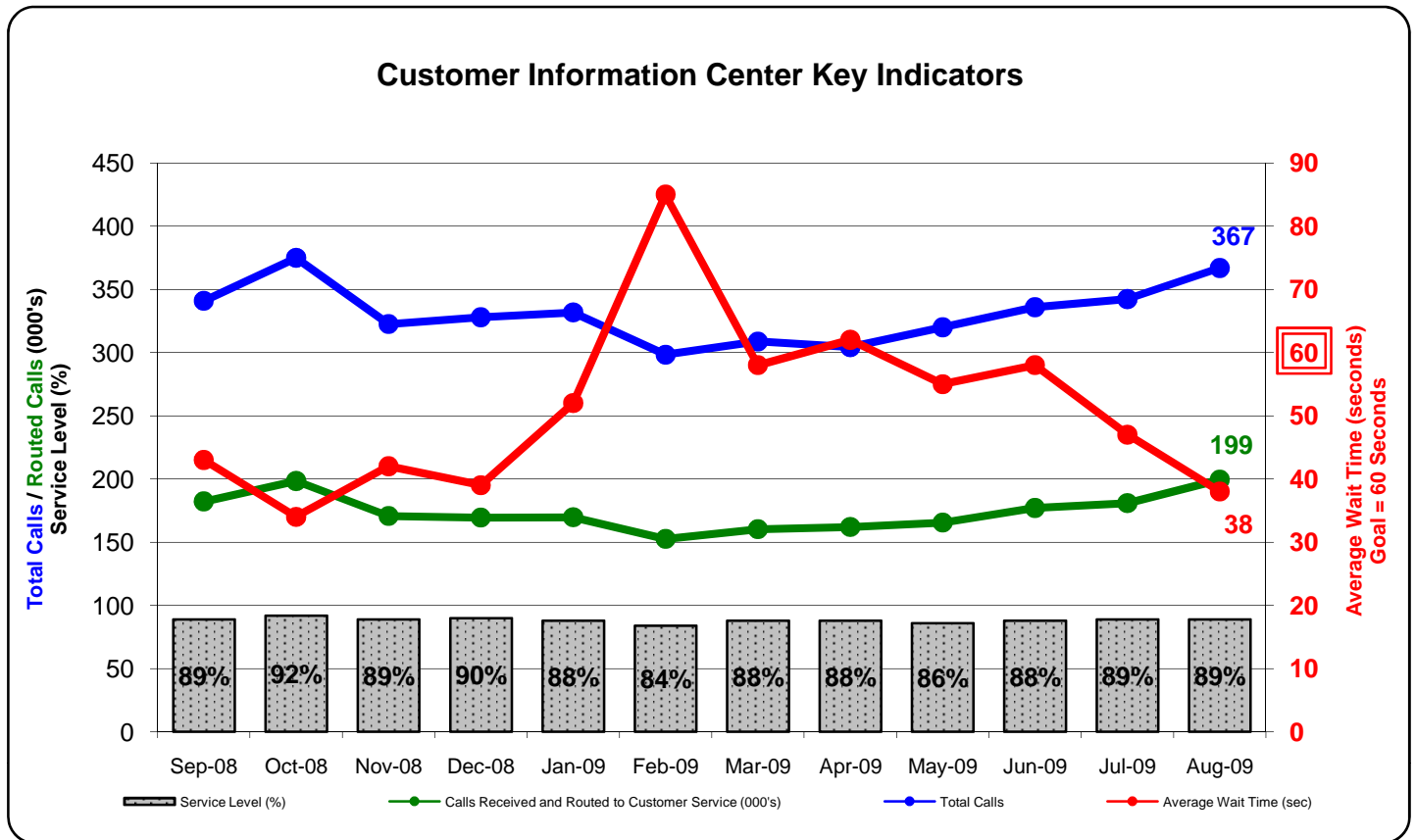
⁽³⁾ This indicator is for the bus system and includes METROLift.

⁽⁴⁾ Rail Accidents reflect collisions between METRORail and vehicles

⁽⁵⁾ Total Major Security Incidents are based on two industry standards: The FBI Uniform Crime Report and the National Transit Database Report issued by the Federal Transit Administration. The 8 categories included are: homicide, forcible rape, robbery, aggravated assault, burglary, larceny and theft, motor vehicle theft and arson.

⁽⁶⁾ Major Security Incidents at METRO controlled properties is defined as incidents that occur at park and ride lots, transit centers, on board buses & trains and on LRV platforms.

E. SERVICE PERFORMANCE STATISTICS



IVR and Web Trip Planner Implemented September 30, 2005

Total Calls includes total calls routed to agents plus total number of automated schedule lookups.

Service Level = Calls answered by Customer Information Specialists (CIS)/Calls Offered to CIS.

F. CAPITAL BUDGET

	August FY2009 Budget	August FY2009 Actuals	YTD FY2009 Budget	YTD FY2009 Actuals	YTD FY2009 Variance	
Total Capital Budget	45,963	26,947	402,440	165,542	(236,898)	-58.9%

G. GENERAL MOBILITY PROGRAM

	August FY2009 Budget	August FY2009 Actuals	YTD FY2009 Budget	YTD FY2009 Actuals	YTD FY2009 Variance	
Total General Mobility	28,929	19,668	141,580	87,927	(53,653)	-37.9%

H. DEBT SERVICE

	August FY2009 Budget	August FY2009 Actuals	YTD FY2009 Budget	YTD FY2009 Actuals	YTD FY2009 Variance	
Total Debt Service	681	22	6,835	2,262	(4,574)	-66.9%