



# **METRO**

## Monthly Board Report

Operating • Capital • Service • Performance

January 2009

# January 2009 MONTHLY BOARD REPORT

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## A. OPERATING BUDGET

### A-1. Comparison of Budget to Actual for the Month (January 2009)

	FY2009 January Budget	FY2009 January Actual	\$ Variance (favorable)/unfavorable	Variance %
Labor & Fringe Benefits	21,121,187	19,911,734	(1,209,453)	-5.73%
Materials and Services	14,984,593	13,133,062	(1,851,531)	-12.36%
<b>Total Operating Expenses</b>	36,105,780	33,044,796	(3,060,984)	-8.48%
Reimbursements	(8,700,206)	(7,466,643)	1,233,563	14.18%
<b>Operating Budget</b>	<b>27,405,574</b>	<b>25,578,153</b>	<b>(1,827,421)</b>	<b>-6.67%</b>

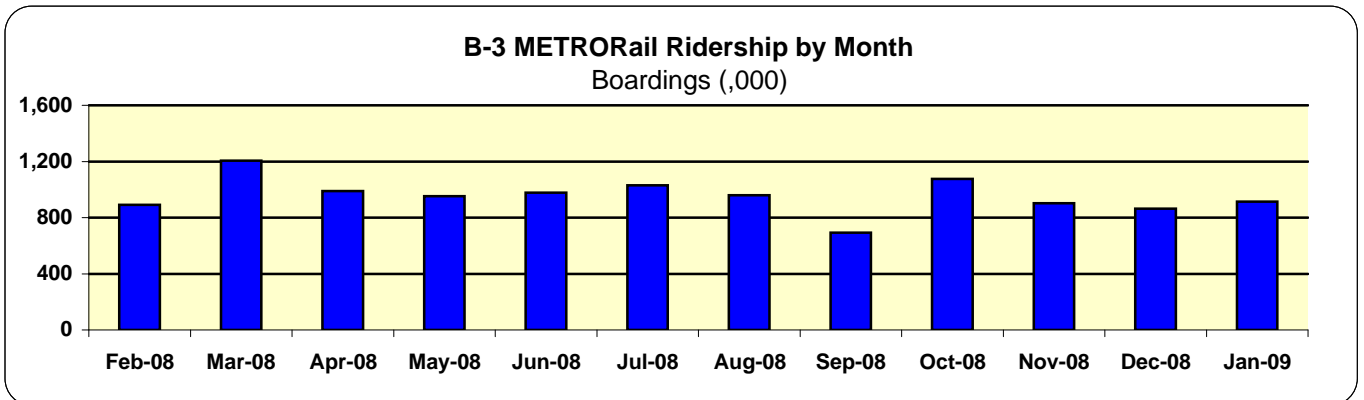
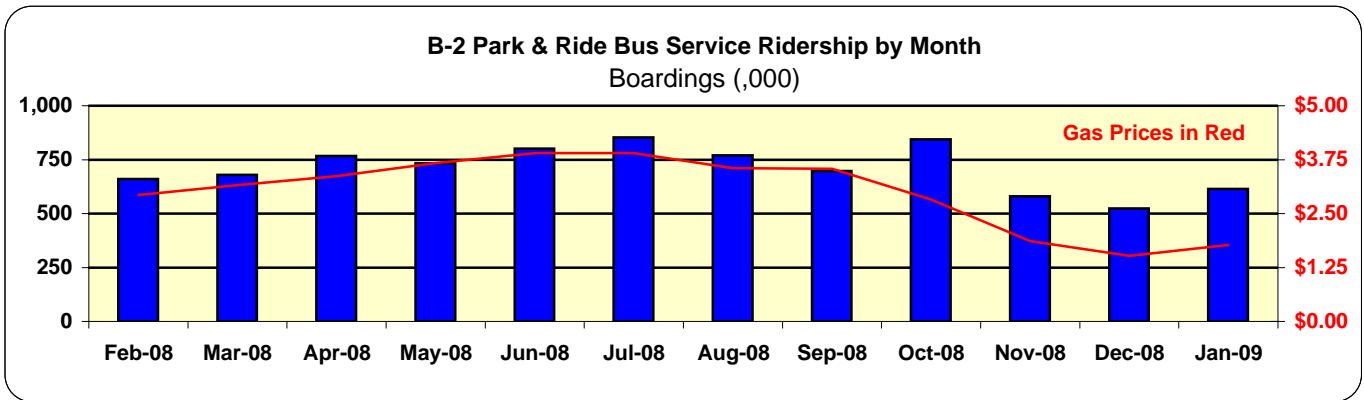
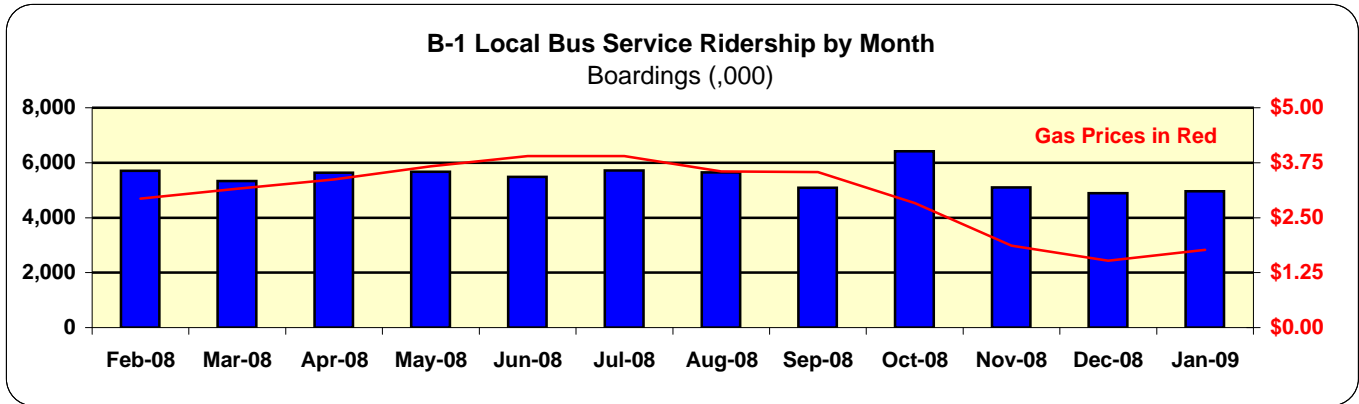
### A-2. Comparison of Budget to Actual Year-to-Date (4 Month)

	FY2009 Year-to-date Budget	FY2009 Year-to-date Actual	\$ Variance (favorable)/unfavorable	Variance %
Labor & Fringe Benefits	83,308,607	79,709,462	(3,599,145)	-4.32%
Materials and Services	58,879,962	52,858,824	(6,021,138)	-10.23%
<b>Total Operating Expenses</b>	142,188,569	132,568,286	(9,620,283)	-6.77%
Reimbursements	(34,645,365)	(32,436,473)	2,208,892	6.38%
<b>Operating Budget</b>	<b>107,543,204</b>	<b>100,131,813</b>	<b>(7,411,391)</b>	<b>-6.89%</b>

*Special Note:*

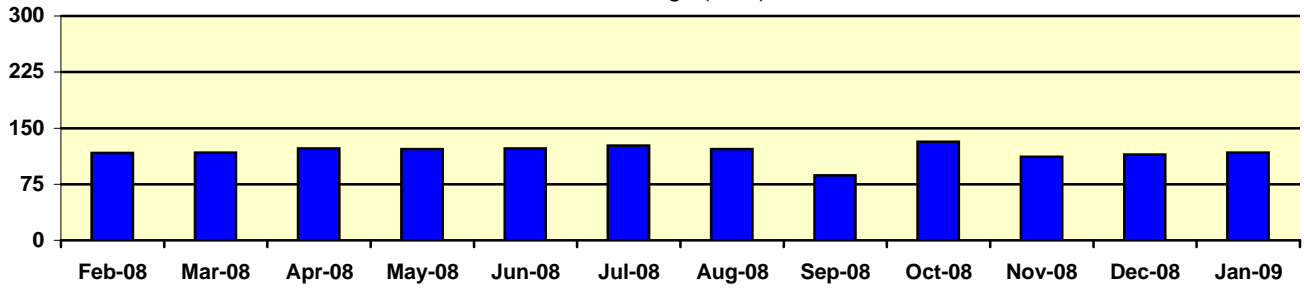
*In the past, METRO has not received timely grant reimbursement for vanpool expenses. In a positive step towards improving the payment process, METRO staff has worked closely with the Houston-Galveston Area Council (H-GAC) and the Texas Department of Transportation (TxDOT). Recently, METRO has learned that reimbursement for outstanding invoices has been approved for payment. This is significant in bringing payments current. Going forward, in a letter sent February 6, 2009 to H-GAC and TxDOT officials, METRO called for a commitment to improving the payment process to avoid similar delays in the future. As this reimbursement is accrued as monthly cost recovery, the expedited payments would not affect expenses, but will help cash flow.*

## B. RIDERSHIP

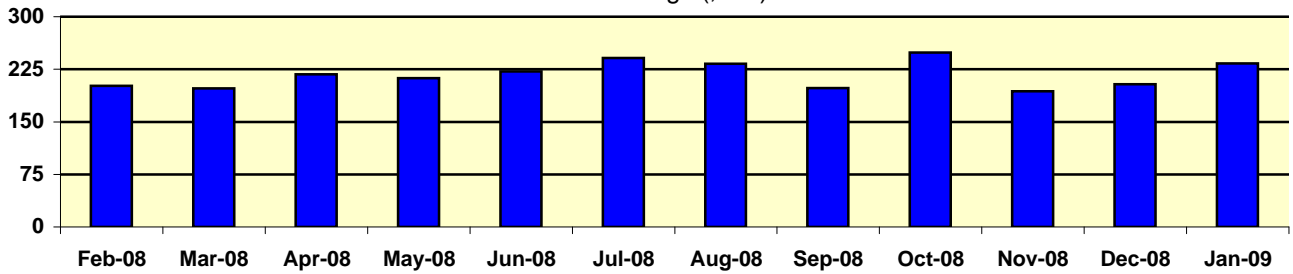


**Note:** Beginning in July 2008, fixed route ridership data reported are the unadjusted and unedited Automatic Passenger Counter (APC) registrations. Prior to July 2008, APC data was incomplete and have been adjusted to the same basis as the data after July 2008.

**B-4 METROLift Service Ridership by Month**  
Boardings (,000)

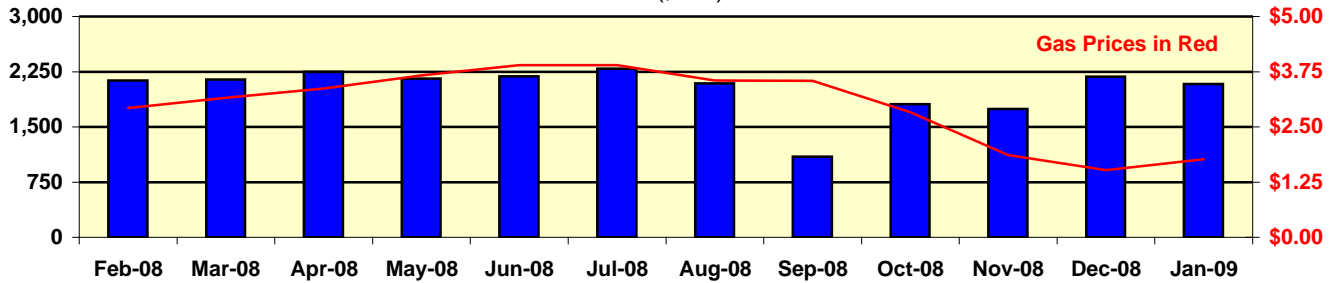


**B-5 Star Vanpool Ridership by Month**  
Boardings (,000)



*Note: METRO's vanpool service was renamed "Star" in April 2008.*

**B-6 HOV, Carpools, Vanpools & Non-METRO Buses Ridership by Month** Boardings (,000)



**B-7. Ridership By Service Category**

<b>RIDERSHIP DATA</b>			
<i>(Fixed Route Boardings are the unadjusted and unedited APC registrations)</i>			
	<b>FY2009 January-09 Estimated Boardings</b>	<b>FY2008 January-08 Boardings</b>	<b>% Change</b>
<b>Fixed Route Bus Services</b>			
Local	4,962,643	6,117,955	-18.9%
Park & Ride	614,222	704,134	-12.8%
<b>Total Fixed Route Bus Services</b>	<b>5,576,865</b>	<b>6,822,089</b>	<b>-18.3%</b>
METRO Rail	913,288	961,364	-5.0%
<b>Total Fixed Route Services</b>	<b>6,490,153</b>	<b>7,783,453</b>	<b>-16.6%</b>
<b>Special Bus Services</b>			
METROLift	117,439	117,915	-0.4%
Star Vanpool	233,332	215,862	8.1%
Special Events and Charter	43	9	377.8%
<b>Total Special Bus Services</b>	<b>350,814</b>	<b>333,786</b>	<b>5.1%</b>
<b>Total Bus and Rail Services</b>	<b>6,840,967</b>	<b>8,117,239</b>	<b>-15.7%</b>
HOV Carpools, Vanpools, and Non-METRO Buses	2,084,523	2,239,522	-6.9%
<b>TOTAL SYSTEM RIDERSHIP</b>	<b>8,925,490</b>	<b>10,356,761</b>	<b>-13.8%</b>

## C. SALES TAX & FARE REVENUES

### C-1. Comparison of Budget to Actual for the Month (January 2009)

	Dollars in Millions			
	FY2009 January Budget	FY2009 January Actuals	\$ Variance	% Variance
Fares	5.234	5.701	0.466	8.9%
Sales tax income (cash basis)	34.789	43.353	8.564	24.6%

### C-2. Comparison of Budget to Actual Year-to-Date (4 Month)

	Dollars in Millions			
	FY2009 YTD Budget	FY2009 YTD Actuals	\$ Variance	% Variance
Fares	20.488	22.126	1.638	8.0%
Sales tax income (cash basis)	149.644	171.965	22.321	14.9%

### C-3. Comparison of FY2008 to FY2009 for the Month (January 2009)

	Dollars in Millions			
	FY2008 January Actuals	FY2009 January Actuals	\$ Variance	% Variance
Fares	4.099	5.701	1.602	39.1%
Sales tax income (cash basis)	39.966	43.353	3.387	8.5%

### C-4. Comparison of FY2008 to FY2009 Year-to-Date (4 Month)

	Dollars in Millions			
	FY2008 YTD Actuals	FY2009 YTD Actuals	\$ Variance	% Variance
Fares	16.744	22.126	5.383	32.1%
Sales tax income (cash basis)	161.695	171.965	10.270	6.4%



**D. OPERATING RATIO STATISTICS**

<b>COST EFFECTIVENESS PERFORMANCE GOALS</b>					
<b>January 2009</b>					
	<b>Annual FY2008</b>	<b>THIS MONTH</b>	<b>FY2009 YTD</b>	<b>FY2009 GOAL</b>	<b>YTD % VARIANCE FROM GOAL</b>
Operating Ratio	18.1%	21.7%	21.2%	19.0%	11.6%

Beginning in FY2006, a revised formula is being used to calculate the operating ratio. The revised formula more accurately states the revenues and cost relationships and is more comparable to published industry data.

$$\frac{\text{Total Fares plus Cost Recovery}}{\text{Total Transit Cost}}$$

## E. SERVICE PERFORMANCE STATISTICS

### SYSTEM QUALITY PERFORMANCE GOALS January 2009

	THIS MONTH	FY2009 YTD	FY2009 GOAL	YTD % VARIANCE
On-Time Performance <sup>(1)</sup>				
Local	67%	65%	61%	7.0%
Park & Ride	76%	73%	74%	-1.4%
Weighted Average	69%	68%	65%	4.6%
Mean Distance Between Mechanical Failures (All buses) <sup>(2)</sup>	8,809	7,871	6,000	31.2%

<sup>(1)</sup> A local or express bus is considered on time if it does not leave early and is less than 5 minutes late. A Park & Ride bus is considered on time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is less than 5 minutes late - measurements are for peak hours. OTP is measured by IVOMS which calculates data to the second. Beginning in FY2009, the 5 minute window is defined as anything less than 6 minutes.

<sup>(2)</sup> Effective October 2006, MDBF Mechanical roadcalls are defined as any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude accidents. This indicator is for the bus system but excludes METROLift.

	THIS MONTH	FY2009 YTD	YTD FY2009 GOAL	YTD % VARIANCE (Neg=Better Than Goal)
Bus Accidents - absolute number <sup>(3)</sup>	39	149	204	-27.0%
- per 100,000 vehicle miles	0.71	0.68	0.94	
Rail Accidents - absolute number <sup>(4)</sup>	1	12	14	-14.3%
- per 100,000 vehicle miles	1.27	3.56	5.40	
Complaint Calls - absolute number	1,114	5,859	7,880	-25.6%
- as a % of boardings	0.0163	0.0202	0.0243	
Major Security Incidents - total <sup>(5)</sup>	36	143	200	-28.5%
- per 100,000 boardings	0.526	0.492	0.616	
Major Security Incidents - METRO properties <sup>(6)</sup>	14	58	128	-54.7%
- per 100,000 boardings	0.205	0.200	0.395	

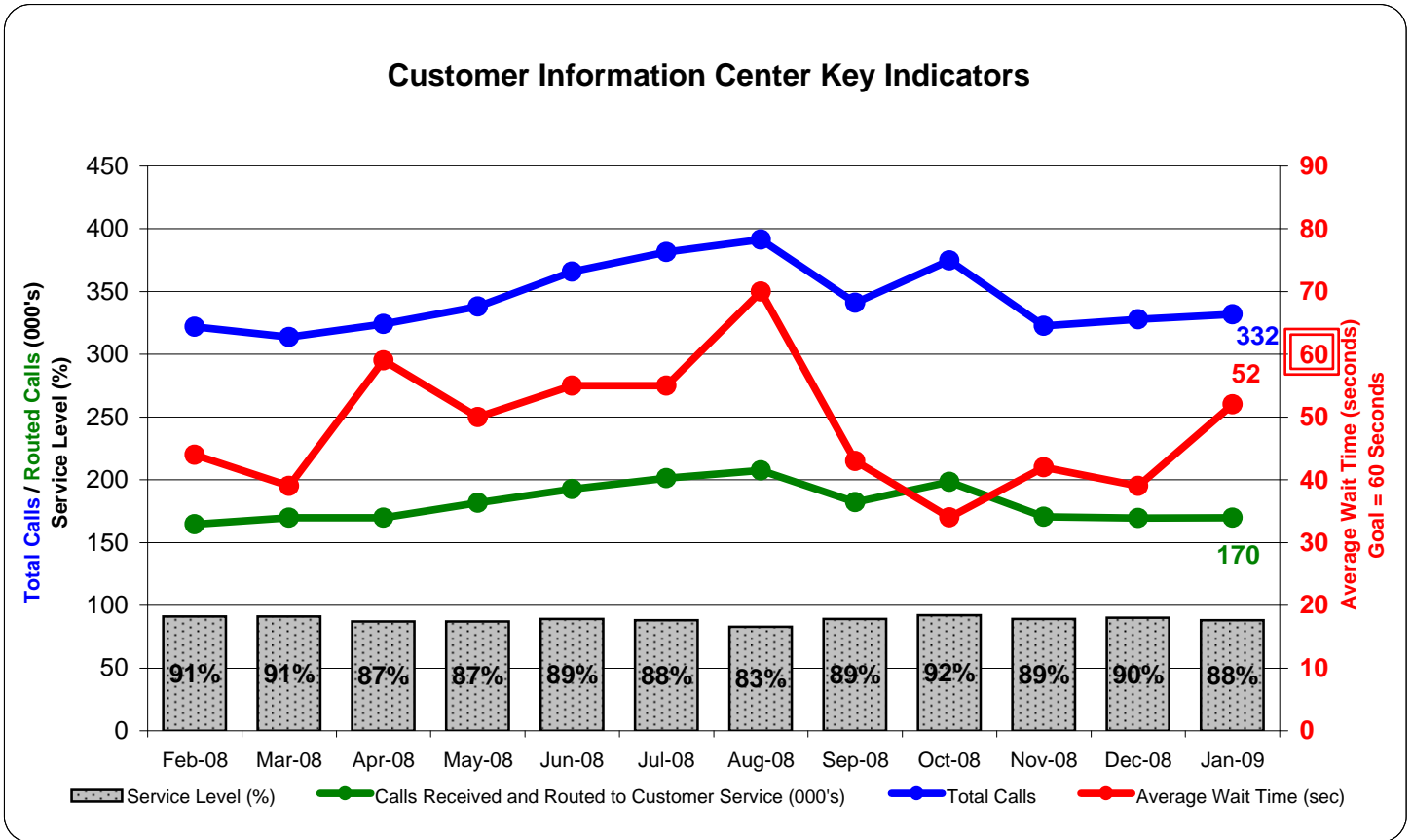
<sup>(3)</sup> This indicator is for the bus system and includes METROLift.

<sup>(4)</sup> Rail Accidents reflect collisions between METRORail and vehicles

<sup>(5)</sup> Total Major Security Incidents are based on two industry standards: The FBI Uniform Crime Report and the National Transit Database Report issued by the Federal Transit Administration. The 8 categories included are: homicide, forcible rape, robbery, aggravated assault, burglary, larceny and theft, motor vehicle theft and arson.

<sup>(6)</sup> Major Security Incidents at METRO controlled properties is defined as incidents that occur at park and ride lots, transit centers, on board buses & trains and on LRV platforms.

## E. SERVICE PERFORMANCE STATISTICS



IVR and Web Trip Planner Implemented September 30, 2005

Total Calls includes total calls routed to agents plus total number of automated schedule lookups.

Service Level = Calls answered by Customer Information Specialists (CIS)/Calls Offered to CIS.

## F. CAPITAL BUDGET

	January FY2009 Budget	January FY2009 Actuals	YTD FY2009 Budget	YTD FY2009 Actuals	YTD FY2009 Variance	
<b>Total Capital Budget</b>	37,734	9,989	125,887	47,355	(78,532)	-62.4%

## G. GENERAL MOBILITY PROGRAM

	January FY2009 Budget	January FY2009 Actuals	YTD FY2009 Budget	YTD FY2009 Actuals	YTD FY2009 Variance	
<b>Total General Mobility</b>	1,616	4,300	32,420	10,536	(21,884)	-67.5%

## H. DEBT SERVICE

	January FY2009 Budget	January FY2009 Actuals	YTD FY2009 Budget	YTD FY2009 Actuals	YTD FY2009 Variance	
<b>Total Debt Service</b>	312	56	1,557	608	(949)	-61.0%