

METRO

Monthly Board Report

Operating • Capital • Service • Performance

March 2007

# March 2007 MONTHLY BOARD REPORT

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## A. OPERATING BUDGET

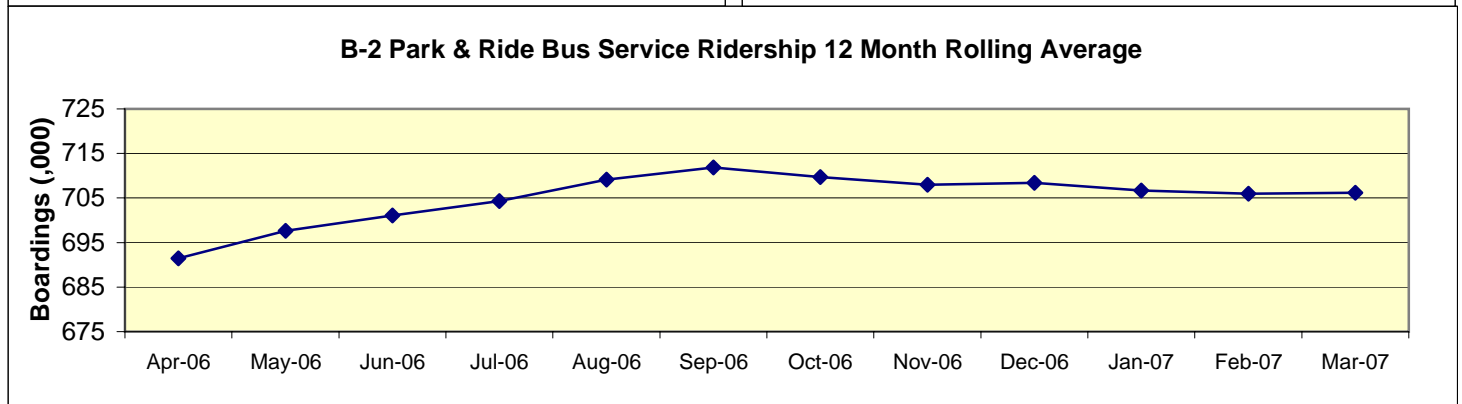
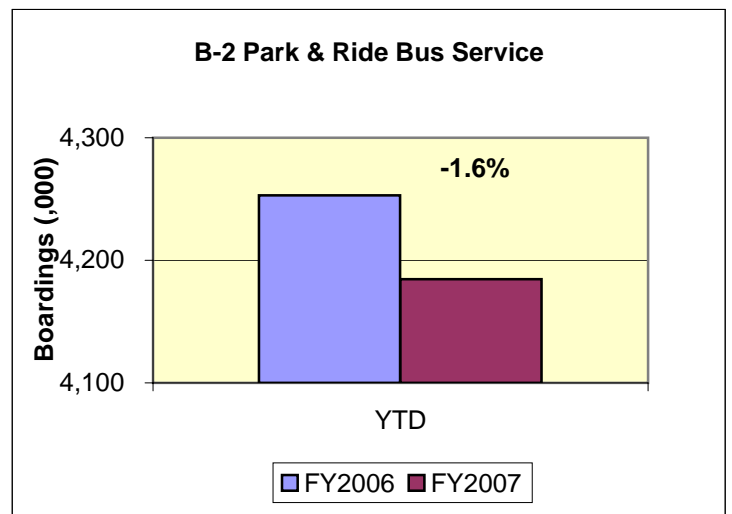
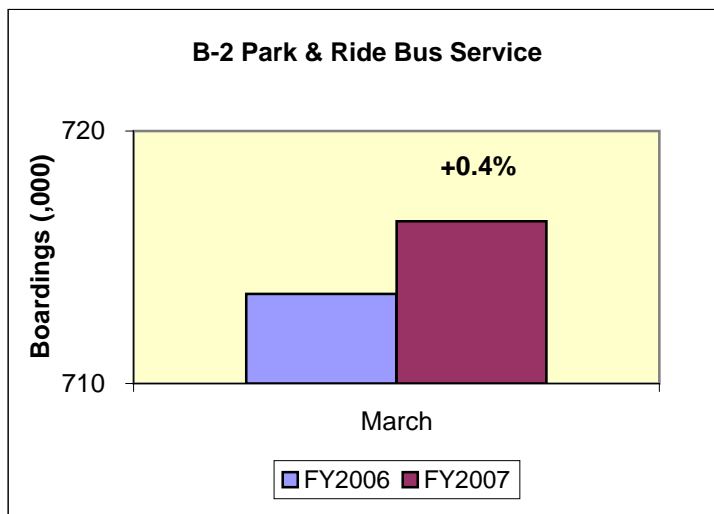
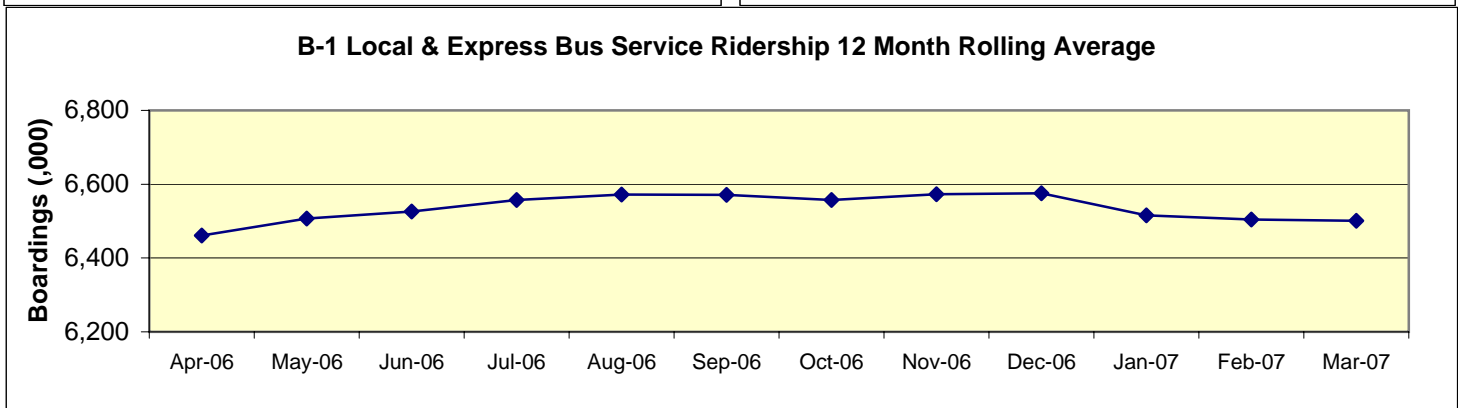
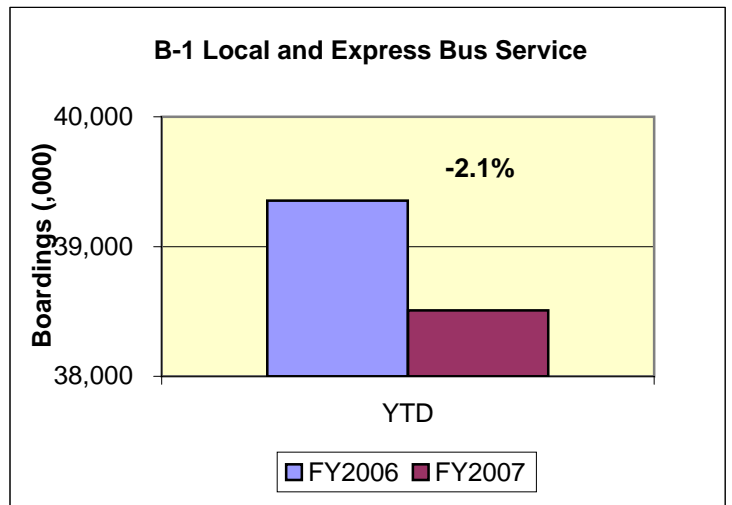
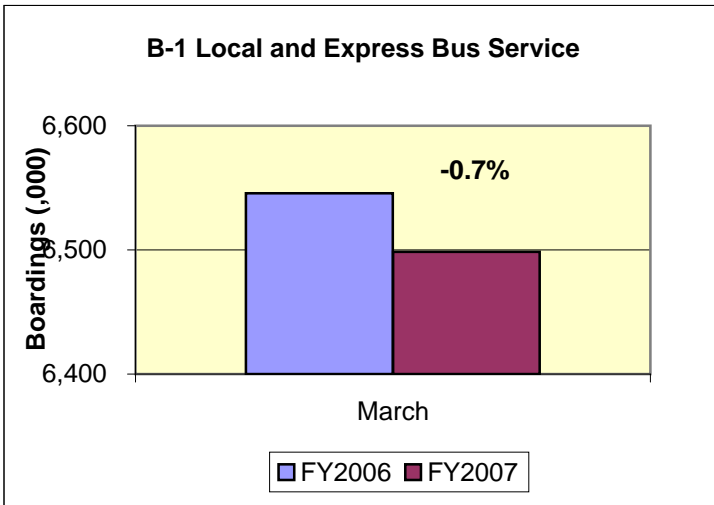
### A-1. Comparison of Budget to Actual for the Month (March 2007)

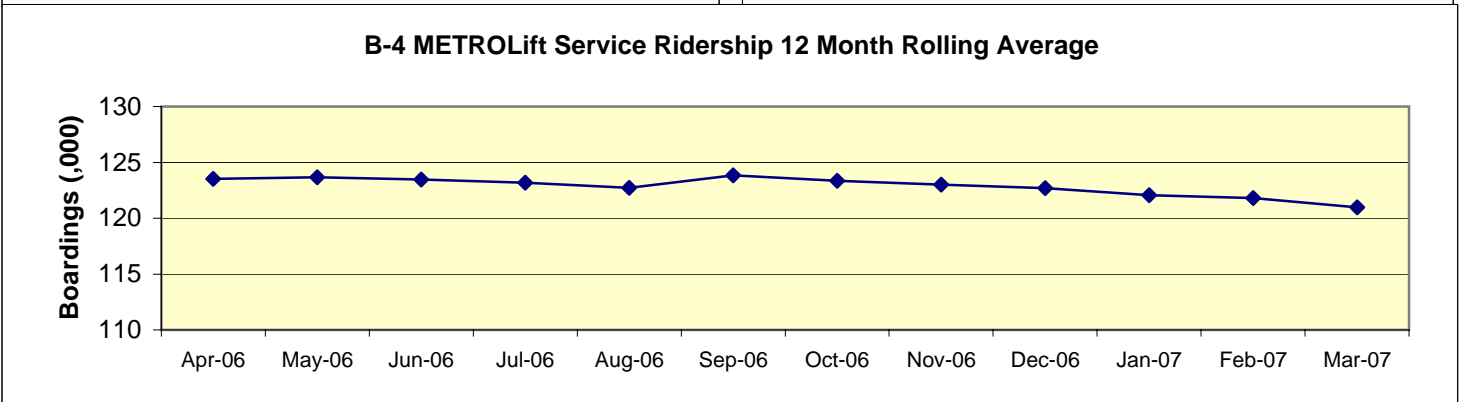
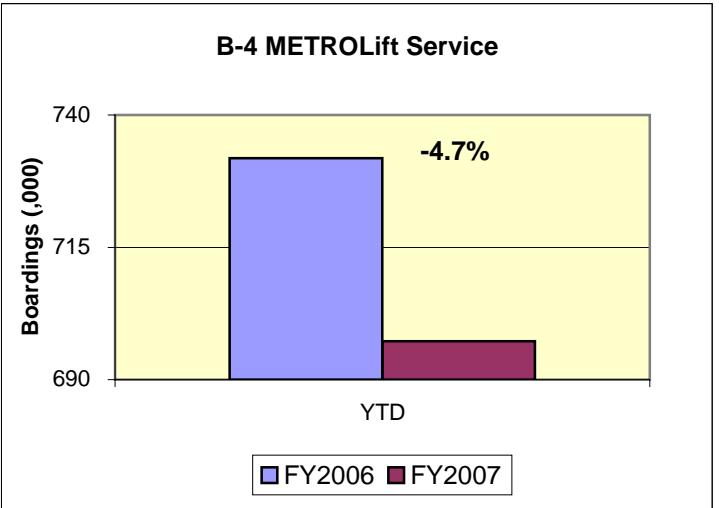
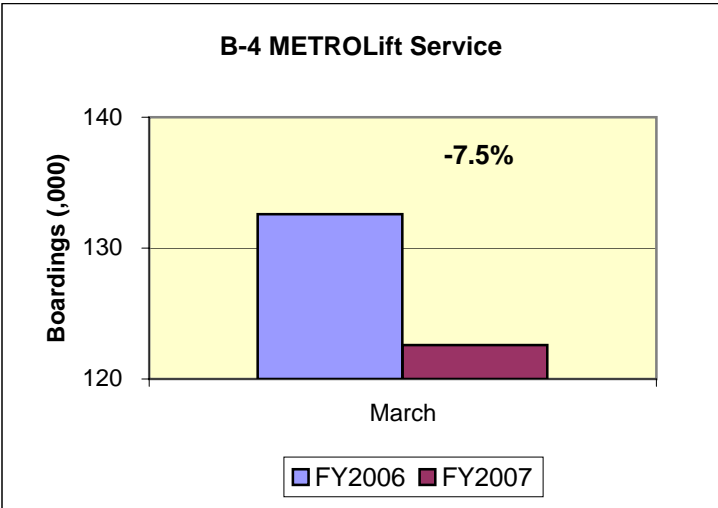
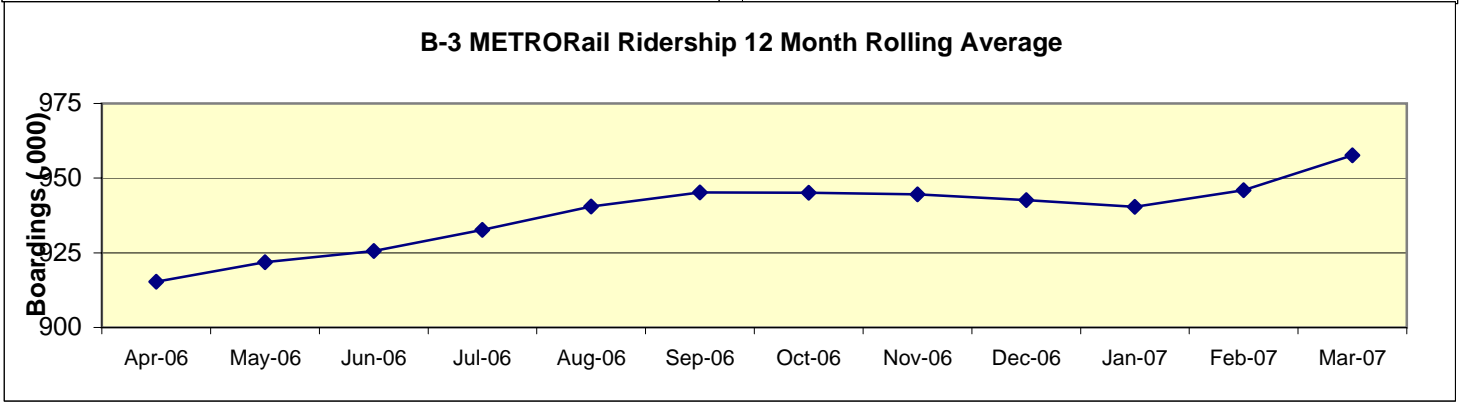
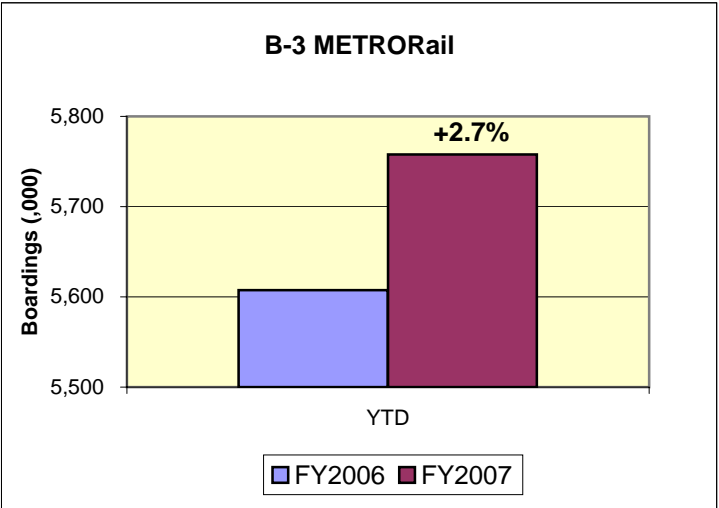
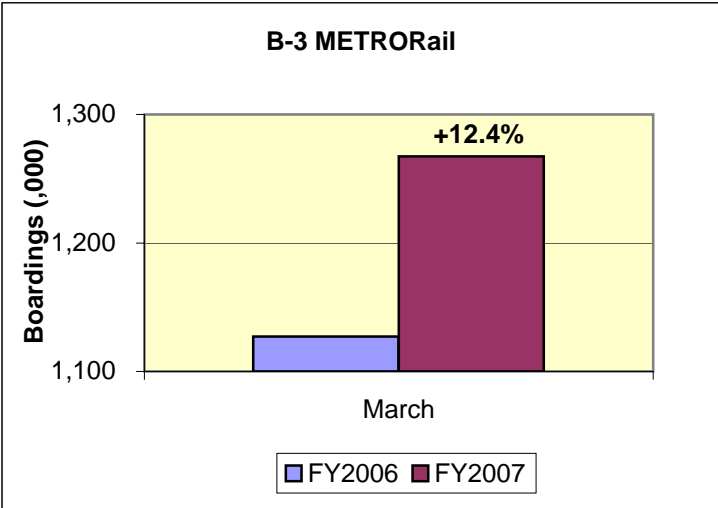
	<b>FY2007 March Budget</b>	<b>FY2007 March Actual</b>	<b>\$ Variance</b>	<b>Variance %</b>
<b>Labor &amp; Fringe Benefits</b>	20,208,361	19,394,909	(813,452)	-4.03%
<b>Materials and Services</b>	14,833,327	13,773,195	(1,060,132)	-7.15%
<b>Total Operating Expenses</b>	35,041,688	33,168,104	(1,873,584)	-5.35%
<b>Reimbursements</b>	(8,194,081)	(7,989,848)	204,233	-2.49%
<b>Operating Budget</b>	<b>26,847,607</b>	<b>25,178,256</b>	<b>(1,669,351)</b>	<b>-6.22%</b>

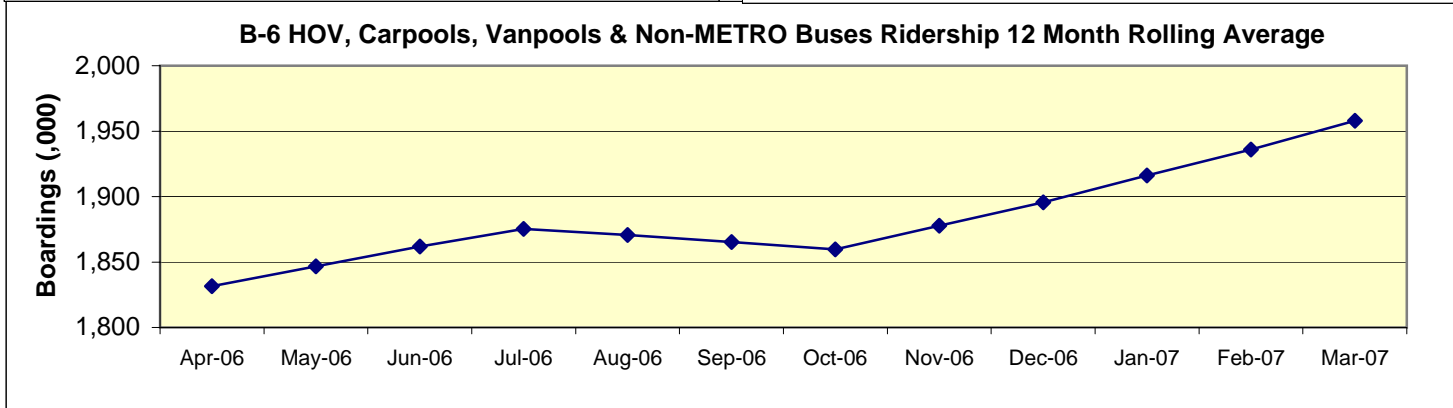
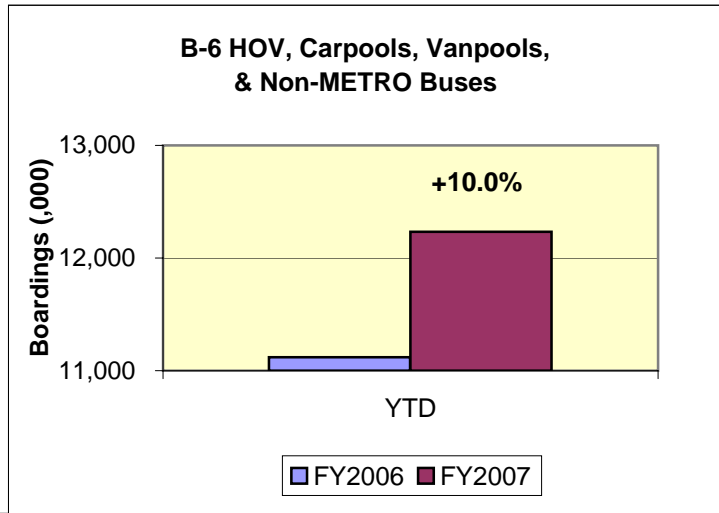
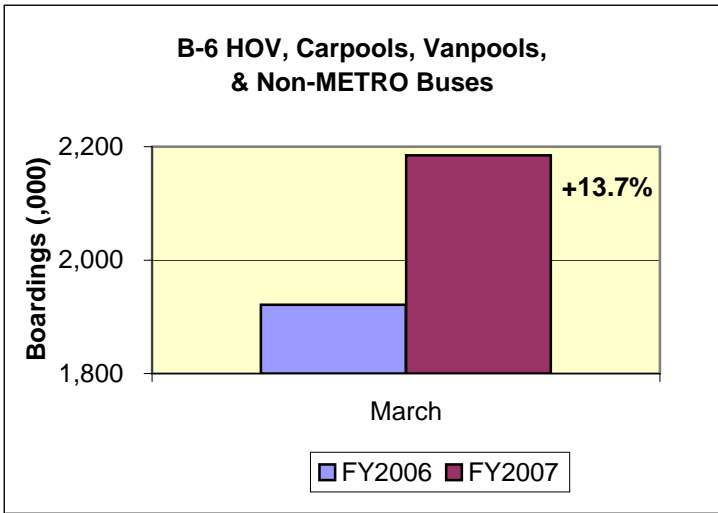
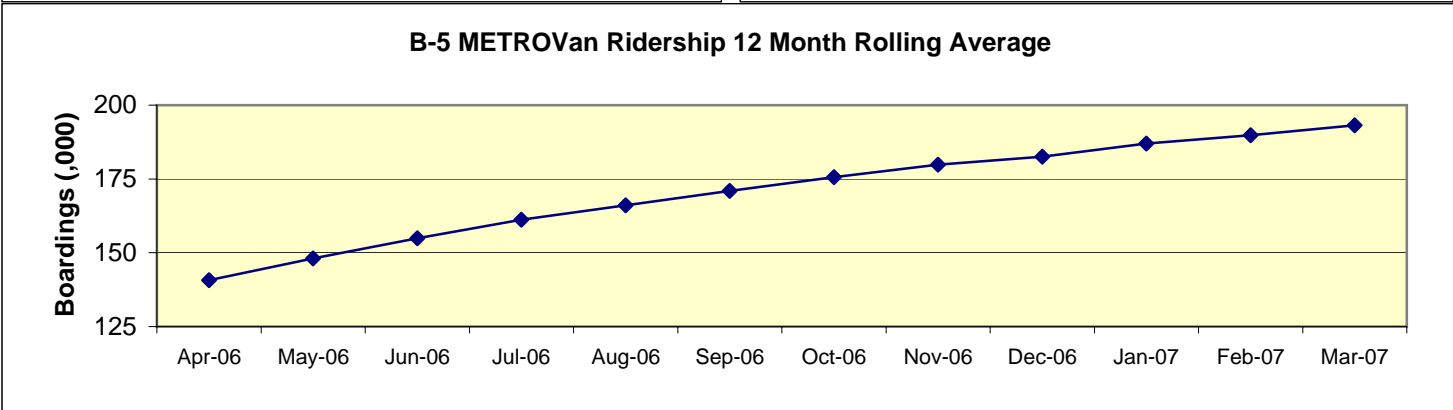
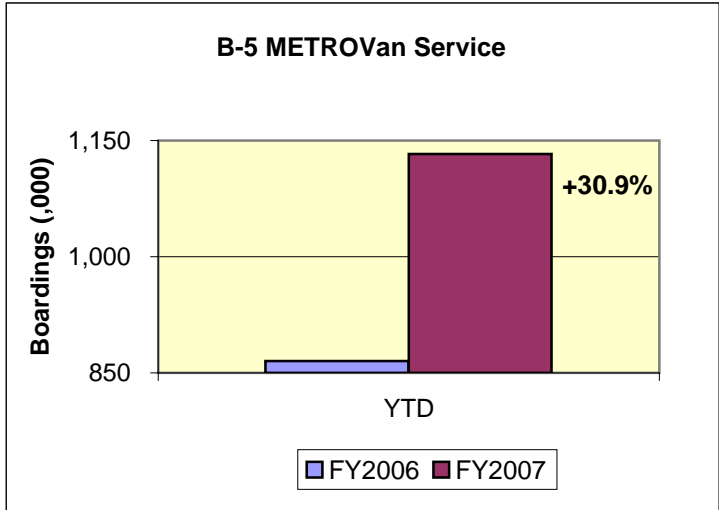
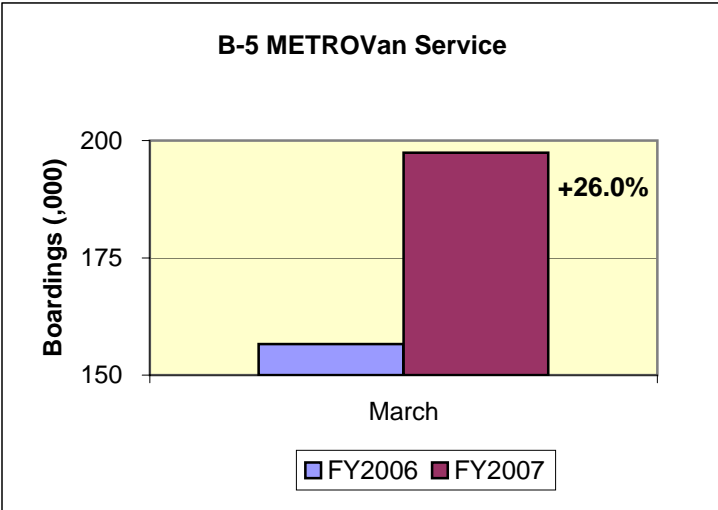
### A-2. Comparison of Budget to Actual Year-to-Date (6 Months)

	<b>FY2007 Year-to-date Budget</b>	<b>FY2007 Year-to-date Actual</b>	<b>\$ Variance</b>	<b>Variance %</b>
<b>Labor &amp; Fringe Benefits</b>	115,166,247	113,336,826	(1,829,421)	-1.59%
<b>Materials and Services</b>	74,965,170	69,363,425	(5,601,745)	-7.47%
<b>Total Operating Expenses</b>	190,131,417	182,700,251	(7,431,166)	-3.91%
<b>Reimbursements</b>	(46,782,277)	(45,707,170)	1,075,107	-2.30%
<b>Operating Budget</b>	<b>143,349,140</b>	<b>136,993,081</b>	<b>(6,356,059)</b>	<b>-4.43%</b>

## B. RIDERSHIP







## **B-7. Ridership Summary**

<b>Boardings in Millions</b>		
	<b>Total Fixed Route (1)</b>	<b>Total System (2)</b>
<b>March 2006</b>	8.386	11.247
<b>March 2007</b>	8.482	11.330
<b>Change</b>	1.1%	0.7%
<b>YTD FY2006</b>	49.214	62.729
<b>YTD FY2007</b>	48.450	62.993
<b>Change</b>	-1.6%	0.4%

### Notes

FY2006 boarding data has been calendar adjusted to give meaningful comparison to FY2007.

(1) Includes METRORail (local route) and the following bus services: local, express and Park & Ride.

(2) Includes all bus and rail services plus HOV carpools, vanpools, and non-METRO buses.

**B-8. Ridership By Service Category**

<b>MONTHLY AND YEAR-TO-DATE BOARDINGS</b>				
	<b>March 2007 Boardings</b>	<b>% Change March '06 Adj. vs March '07</b>	<b>FY2007 YTD Boardings</b>	<b>% Chg YTD FY2006 Adj. vs. FY2007</b>
<b>Fixed Route Bus Services</b>				
Local & Express	6,498,442	-0.7%	38,507,256	-2.1%
Park & Ride	716,423	0.4%	4,184,697	-1.6%
<b>Total Fixed Route Bus Services</b>	<b>7,214,865</b>	<b>-0.6%</b>	<b>42,691,953</b>	<b>-2.1%</b>
METRO Rail	1,267,375	12.4%	5,757,749	2.7%
<b>Total Fixed Route Services</b>	<b>8,482,240</b>	<b>1.1%</b>	<b>48,449,702</b>	<b>-1.6%</b>
<b>Special Bus Services</b>				
METROLift	122,597	-7.5%	697,234	-4.7%
METROVan	197,430	26.0%	1,132,820	30.9%
Special Events and Charter	343,103	-47.2%	480,021	-39.9%
<b>Total Special Bus Services</b>	<b>663,130</b>	<b>-29.4%</b>	<b>2,310,075</b>	<b>-3.6%</b>
<b>Total Bus and Rail Services</b>	<b>9,145,370</b>	<b>-1.9%</b>	<b>50,759,777</b>	<b>-1.6%</b>
HOV Carpools, Vanpools, and Non-METRO Buses	2,184,791	13.7%	12,233,509	10.0%
<b>TOTAL SYSTEM RIDERSHIP</b>	<b>11,330,161</b>	<b>0.7%</b>	<b>62,993,286</b>	<b>0.4%</b>

FY2006 boarding data has been calendar adjusted to give meaningful comparison to FY2007.



## C. SALES TAX & FARE REVENUES

### C-1. Comparison of Budget to Actual for the Month (March 2007)

	Dollars in Millions			
	FY2007	FY2007	\$ Variance	% Variance
	March	March		
	Budget	Actuals		
Fares	5.064	4.058	-1.006	-19.9%
Sales tax income (cash basis)	29.103	34.789	5.687	19.5%

### C-2. Comparison of Budget to Actual Year-to-Date (6 Months)

	Dollars in Millions			
	FY2007	FY2007	\$ Variance	% Variance
	YTD	YTD		
	Budget	Actuals		
Fares	26.179	23.927	-2.252	-8.6%
Sales tax income (cash basis)	201.502	237.645	36.143	17.9%

### C-2. Comparison of FY06 to FY07 for the Month (March 2007)

	Dollars in Millions			
	FY2006	FY2007	\$ Variance	% Variance
	March	March		
	Actuals	Actuals		
Fares	4.287	4.058	-0.229	-5.3%
Sales tax income (cash basis)	31.865	34.789	2.923	9.2%

### C-4. Comparison of FY06 to FY07 Year-to-Date (6 Months)

	Dollars in Millions			
	FY2006	FY2007	\$ Variance	% Variance
	YTD	YTD		
	Actuals	Actuals		
Fares	25.215	23.927	-1.288	-5.1%
Sales tax income (cash basis)	232.645	237.645	5.000	2.1%

**D. OPERATING RATIO STATISTICS**

<b>COST EFFECTIVENESS PERFORMANCE GOALS</b>					
<b>March 2007</b>					
	<b>Annual FY2006</b>	<b>THIS MONTH</b>	<b>FY2007 YTD</b>	<b>FY2007 GOAL</b>	<b>YTD % VARIANCE FROM GOAL</b>
Operating Ratio	17.5%	16.8%	17.1%	19.0%	-10.0%

Beginning in FY2006, a revised formula is being used to calculate the operating ratio. The revised formula more accurately states the revenues and cost relationships and is more comparable to published industry data.

$$\frac{\text{Total Fares plus Cost Recovery}}{\text{Total Transit Cost}}$$

## E. SERVICE PERFORMANCE STATISTICS

<b>SYSTEM QUALITY PERFORMANCE GOALS</b>				
<b>March 2007</b>				

	THIS MONTH	FY2007 YTD	FY2007 GOAL	YTD % VARIANCE
On-Time Performance <sup>(1)</sup>				
Mean Distance Between Mechanical Failures (All buses) <sup>(2)</sup>	7,305	6,767	5,000	35.3%

<sup>(1)</sup> The Operations Department is currently updating the On-time Performance methodology.

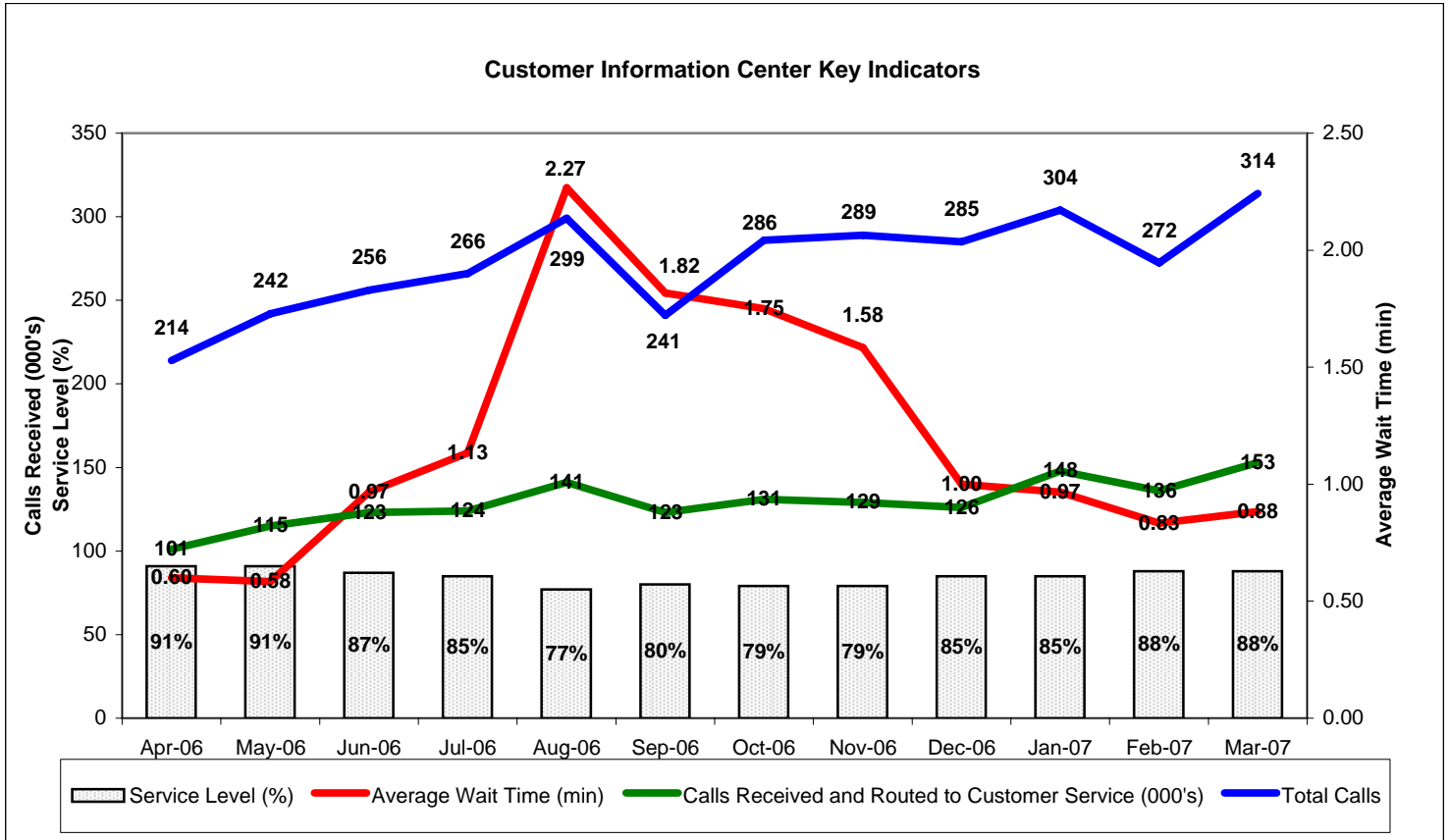
<sup>(2)</sup> Effective October 2006, MDBF Mechanical roadcalls are defined as any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude farebox, accidents and bus recalls. This indicator is for the bus system but excludes METROLift.

	THIS MONTH	FY2007 YTD	YTD FY2007 GOAL	YTD % VARIANCE <small>(Neg=Better Than Goal)</small>
Bus Accidents - absolute number <sup>(3)</sup>	46	236	480	-50.8%
- per 100,000 vehicle miles	0.82	0.74	1.50	
Rail Accidents - absolute number	4	16	24	-33.3%
- per 100,000 vehicle miles	4.41	3.43	6.00	
Complaints - absolute number	2,462	12,939	38,400	-66.3%
- as a % of boardings	0.0269	0.0255	0.0801	
Major Security Incidents <sup>(4)</sup> - absolute number	50	246	330	-25.5%
- per 100,000 boardings	0.55	0.48	0.69	

<sup>(3)</sup> This indicator is for the bus system and includes METROLift.

<sup>(4)</sup> The definition of "Major Security Incident" is based on two industry standards: The FBI Uniform Crime Report and the National Transit Database Report issued by the Federal Transit Administration. The 8 categories included are: homicide, forcible rape, robbery, aggravated assault, burglary, larceny and theft, motor vehicle theft and arson.

## E. SERVICE PERFORMANCE STATISTICS



IVR and Web Trip Planner Implemented September 30, 2005

Total Calls includes total calls routed to agents plus total number of automated schedule lookups.

Service Level = Calls answered by Trip Planners/Calls Offered to Trip Planners.

**F. CAPITAL BUDGET**

	<b>March FY2007 Budget</b>	<b>March FY2007 Actuals</b>	<b>YTD FY2007 Budget</b>	<b>YTD FY2007 Actuals</b>	<b>YTD FY2007 Variance</b>	
<b>Total Capital Budget</b>	<b>39,235</b>	<b>23,990</b>	<b>137,310</b>	<b>98,060</b>	<b>(39,250)</b>	<b>-28.6%</b>

**G. GENERAL MOBILITY PROGRAM**

	<b>March FY2007 Budget</b>	<b>March FY2007 Actuals</b>	<b>YTD FY2007 Budget</b>	<b>YTD FY2007 Actuals</b>	<b>YTD FY2007 Variance</b>	
<b>Total General Mobility</b>	<b>20,672</b>	<b>22,489</b>	<b>51,619</b>	<b>49,948</b>	<b>(1,671)</b>	<b>-3.2%</b>