**METRO HOT Lanes Usage Requirements and Agreement for Qualified Veterans**

1. A qualified veteran operating a passenger vehicle registered with METRO, and displaying a valid Texas Department of Motor Vehicles (DMV) Disabled Veteran, Medal of Honor, Legion of Valor or Purple Heart license plate, is eligible to receive discount tolls on the METRO HOT Lanes network by completing this application.

2. The qualifying license plate holder (Disabled Veteran, Medal of Honor, Legion of Valor or Purple Heart) may use the METRO HOT Lanes **only** during toll hours when driving as a single occupant.

3. Qualifying license plate holders (Disabled Veteran, Medal of Honor, Legion of Valor or Purple Heart) must use the **TOLL ONLY** lane in declaration areas when driving as a single occupant.

4. The qualifying license plate holder (Disabled Veteran, Legion of Honor, Legion of Valor, or Purple Heart) **may not** use the METRO HOT Lanes during HOV ONLY hours as a single occupant.

5. Vehicle must be registered with METRO prior to using lanes. Qualifying license plate holders (Disabled Veteran, Medal of Honor, Legion of Valor or Purple Heart) with toll tags will be charged if not registered.

By submitting via e-mail or by signing below and mailing this application, I acknowledge that I have read the METRO HOT Lanes Usage Requirements described above and I understand that I may receive a violation notice or a police citation if I don’t follow these conditions when using the METRO HOT Lanes. METRO will verify the information provided on this application and notify the applicant within 3-5 business days regarding eligibility.

**How to Apply for Your Qualified Veterans Discount Toll Status**

1. Complete, sign and submit the application in this brochure:
   - **By e-mail**: METRODV@hctrain.org
   - **By mail**: ATTN: IOP 7701 Wildshire Place Drive Houston, TX 77040
   - **In person**: Any of the 6 EZ TAG Store Locations

2. How to Apply for Your Qualified Veterans Discount Toll Status

   - **RideMETRO.org**
     - For more information call 281-875-3279
     - **Monday - Friday**
       - 7:30 A.M. - 5:30 P.M.
       - 8:00 A.M. - 4:40 P.M.
     - **Saturday**
       - 8:00 A.M. - 4:40 P.M.

**Current METRO HOT Lanes Hours**

<table>
<thead>
<tr>
<th>Route</th>
<th>Morning Hours</th>
<th>Afternoon Hours</th>
<th>Inbound</th>
<th>Outbound</th>
</tr>
</thead>
<tbody>
<tr>
<td>I-45 North (North Freeway)</td>
<td>5:30 a.m. - 11 a.m.</td>
<td>1:30 p.m. - 8 p.m.</td>
<td>Inbound</td>
<td>Outbound</td>
</tr>
<tr>
<td>I-45 South (Gulf Freeway)</td>
<td>5:30 a.m. - 11 a.m.</td>
<td>1:30 p.m. - 8 p.m.</td>
<td>Inbound</td>
<td>Outbound</td>
</tr>
<tr>
<td>U.S. 59 North (Eastex Freeway)</td>
<td>5:30 a.m. - 11 a.m.</td>
<td>1:30 p.m. - 8 p.m.</td>
<td>Inbound</td>
<td>Outbound</td>
</tr>
<tr>
<td>U.S. 59 South (Southwest Freeway)</td>
<td>5:30 a.m. - 11 a.m.</td>
<td>1:30 p.m. - 8 p.m.</td>
<td>Inbound</td>
<td>Outbound</td>
</tr>
<tr>
<td>U.S. 290 (Northwest Freeway)</td>
<td>5:30 a.m. - 11 a.m.</td>
<td>1:30 p.m. - 8 p.m.</td>
<td>Inbound</td>
<td>Outbound</td>
</tr>
</tbody>
</table>

*Subject to change based on service levels for transit vehicles.
Online Maps

You can also access the HOV/HOT Lanes information via our system map available online at RideMETRO.org/Pages/HOVandHOTLanes.aspx.

Discount Tolling for Qualified Veterans on METRO HOT Lanes

Requirements

1. A qualified veteran operating a passenger vehicle registered with METRO, and displaying a valid Texas Department of Motor Vehicles (DMV) Disabled Veteran, Medal of Honor, Legion of Valor or Purple Heart license plate, is eligible to receive discount tolls on the METRO HOT Lanes network by completing this application.

2. The qualifying license plate holder (Disabled Veteran, Medal of Honor, Legion of Valor or Purple Heart), may use the METRO HOT Lanes only during toll hours when driving as a single occupant.

3. Qualifying license plate holders (Disabled Veteran, Medal of Honor, Legion of Valor or Purple Heart) must use the TOLL ONLY lane in declaration areas when driving as a single occupant.

4. The qualifying license plate holder (Disabled Veteran, Legion of Honor, Legion of Valor, or Purple Heart) may not use the METRO HOT Lanes during HOV ONLY hours as a single occupant.

5. Vehicle must be registered with METRO prior to using lanes. Qualifying license plate holders (Disabled Veteran, Medal of Honor, Legion of Valor or Purple Heart) with toll tags will be charged if not registered.

Qualified veterans currently receive a discount toll of 100% (subject to change).

Using METRO HOT Lanes as a Qualified Veteran

How To Ride

1. Observe the electronic signage at the entrance to each METRO HOT Lane. This lets users know if the lane is open or closed, the occupancy requirement and toll amount. Qualified veterans with or without a valid toll tag must have a qualified veteran’s license plate on their vehicle.

2. When approaching the declaration site, the lane splits into two lanes, one for HOV only and one for Toll only. If driving as a single occupant vehicle, the driver must use the TOLL ONLY lane.

3. Qualified veterans can enter the METRO HOT Lane at any of the entrance locations. A map detailing the METRO HOT Lanes network can be found at: RideMETRO.org/Pages/HOVandHOTLanes.aspx

METRO HOT Lanes run in only one direction in the morning and reverse during the afternoon and evening.

METRO HOT Lanes Qualified Veterans Application Form

Following information is to be completed by applicant

Last Name*
First Name*
Middle Initial
Suffix
Street Address*
City*
State*
Zip Code*
County*
License Plate Number*
Driver’s License # / State ID *
Transponder/Toll Tag Number, if the vehicle has a toll tag*
E-mail Address*

* Required Information

Complete both sides of the application