**Planning Your Trip**

There are four convenient resources available to plan your trip with METRO:

- **Online**
  - METRO's website offers convenient and easy-to-use mobile applications for your smartphone or tablet. Download the METRO App for the power of METRO in your pocket. Updates are available today from your app store.

- **Customer Service**
  - Call Customer Service at 713-632-8080 or 713-635-6993 (TTY) to speak to a representative. METRO Customer Service Representatives are available from 8 a.m. to 10 p.m. on weekdays and noon to 10 p.m. on weekends and holidays.

- **METRO RideStores**
  - Visit our METRO RideStores in the Central Business District (CBD) at 1200 Travis or 1501 Main. RideStores are open Monday through Friday from 8 a.m. to 5 p.m.

**Bike & Ride**

METRO’s bike-friendly transportation system makes it easy to bike your way to the transit center and ride the bus or rail.

- **Bicycles in METRO Stations**
  - People riding bikes are asked to follow the same rules as all riders:
    - Never block the tracks.
    - Carry your bike on designated bike racks and look both ways before crossing the tracks.
    - Trains travel in both directions.
    - Be careful not to block the doors when you’re boarding.
    - Never ride with your bike around crossing gates.
  - METRO riders must:
    - Never leave your bike unattended.
    - Never tamper with any train equipment or signal equipment.
    - Avoid bumpering to avoid crossing gate damage.

- **Bike Parking**
  - Bike racks are available at most Park & Ride lots, train centers, and rail stations, and we continue to install them on a regular basis.
  - Check in the METRO app for more on how to bike and lock up at www.metroridefriendly.com.

**Accessibility**

METRO buses and light rail vehicles are 100% accessible and require no advance notice to board, a feature that will be expanded to all 28 Park & Ride, Express and Local buses by the end of 2023. METRO’s Boarding Assistance Service is available to assist riders with wheelchair accessibility needs. METRO also offers a variety of onboard services, including mobility assistants and designated accessible seats in selected trains.

**GreenLink - Green Route / Greenlink - Orange Route**

GreenLink buses will always stop at every stop along the route. For your safety, drivers are only allowed to stop at designated stops.

The GreenLink fleet runs on Compressed Natural Gas (CNG), making them a cleaner transportation alternative.

**Fares**

<table>
<thead>
<tr>
<th>Local Bus</th>
<th>METRORail</th>
<th>Day Pass</th>
<th>Park &amp; Ride</th>
</tr>
</thead>
<tbody>
<tr>
<td>41 Cents</td>
<td>$1.25</td>
<td>41 Cents</td>
<td>$5.00</td>
</tr>
</tbody>
</table>

**Fare Card**

METRO’s most popular form of payment is the METRO Q Fare Card. Just tap your fare card or use your smartphone app when you board to pay your fare. It’s reprogrammable and available in multiple money denominations for cash transfers for up to three hours of unlimited travel for your initial fare. For every 10 rides, you get a $0.25 discount on your fare card.

**Park & Ride**

METRO Bus and Park & Ride offers many travel options, including cashless options with a single card, passes, and mobile ticketing. These options make it easy to plan your trip and reduce your travel costs.

**Bikes on Buses**

Greenlink buses will always stop at every stop along the route. For your safety, drivers are only allowed to stop at designated stops.

**Accessibility**

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**Downtown / Midtown / Museum District / Texas Medical Center**

The METRO Transportation System can help you explore downtown and Midtown. The METRO Transportation System can help you explore downtown and Midtown. The METRO Transportation System can help you explore downtown and Midtown.

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**Service to the Client**

Llame al Centro de Servicio al Cliente al 713-632-8080 o al 713-635-6993 (TTY) para hablar con un representante de METRO; más opciones en español, además de inglés.

**Ridesharing**

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**El sistema de transporte de METRO puede ayudarle...**

Visit www.RideMETRO.org for plans, apps, and stations. METRO offers seven convenient and easy-to-use mobile applications for your smartphone or tablet. Download the METRO App for the power of METRO in your pocket. Updates are available today from your app store.

**Bus or Train Service?**

METRO rides come in all shapes and sizes – from local buses to limited stops to express rail services. To help you get the most out of your ride, METRO offers a variety of route options, including

**Non-Metro Service**

The Wheelin’ Bus Express connects with Park & Ride lots; METRO also offers service to the downtown, midtown, and medical centers. Call 713-635-6993 for details.

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**Bicycles in METRO Stations**

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- **Leave the tracks**
  - Cross the tracks only on designated bike racks and look both ways before crossing the tracks.
  - Trains travel in both directions.
  - Be careful not to block the doors when you’re boarding.
  - Never ride with your bike around crossing gates.

- **METRO riders must**
  - Never leave your bike unattended.
  - Never tamper with any train equipment or signal equipment.
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**METRO Q Mobile Ticketing**

All METRO Routes

**Bikes on Buses**

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