

METRO

Fiscal Year 2021

Monthly Performance Report

Revenue • Expense • Ridership • Performance

March 2021

(Second Quarter Fiscal Year-to-Date)



MONTHLY PERFORMANCE REPORT

March 2021

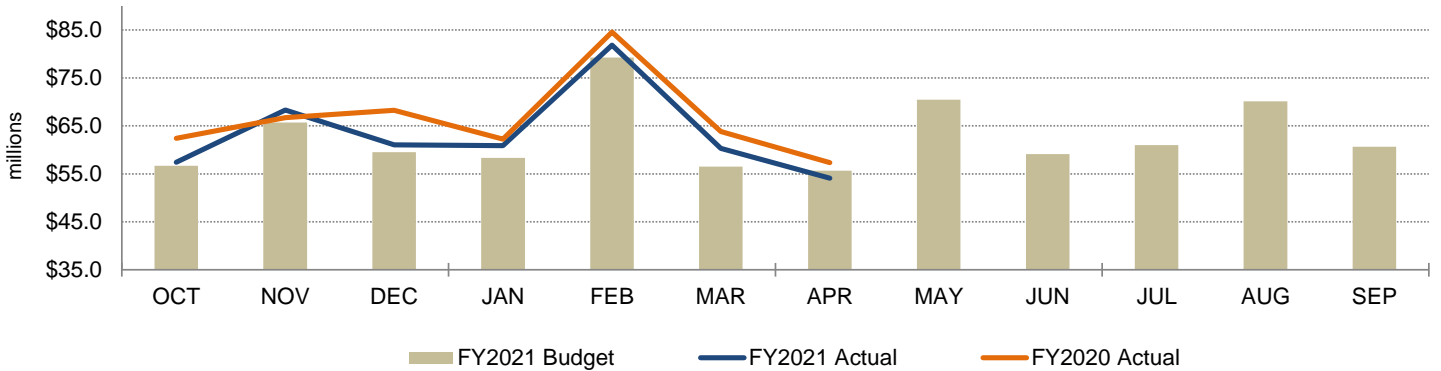
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MONTHLY PERFORMANCE REPORT

April 2021

Sales Tax Revenue



Total FY2021 Sales Tax budget is \$752.9 million

Budget to Actual FY2021

(\$ millions)

	Budget	Actual	Variance	%
October	56.7	57.4	0.7	1.3%
November	65.7	68.3	2.6	4.0%
December	59.5	61.1	1.5	2.6%
January	58.3	60.9	2.5	4.3%
February	79.3	81.8	2.6	3.2%
March	56.5	60.3	3.8	6.8%
April	55.7	54.1	(1.6)	(2.9%)
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2021 YTD	\$ 431.7	\$ 443.9	\$ 12.2	2.8%

Prior Year vs. Current Year

(\$ millions)

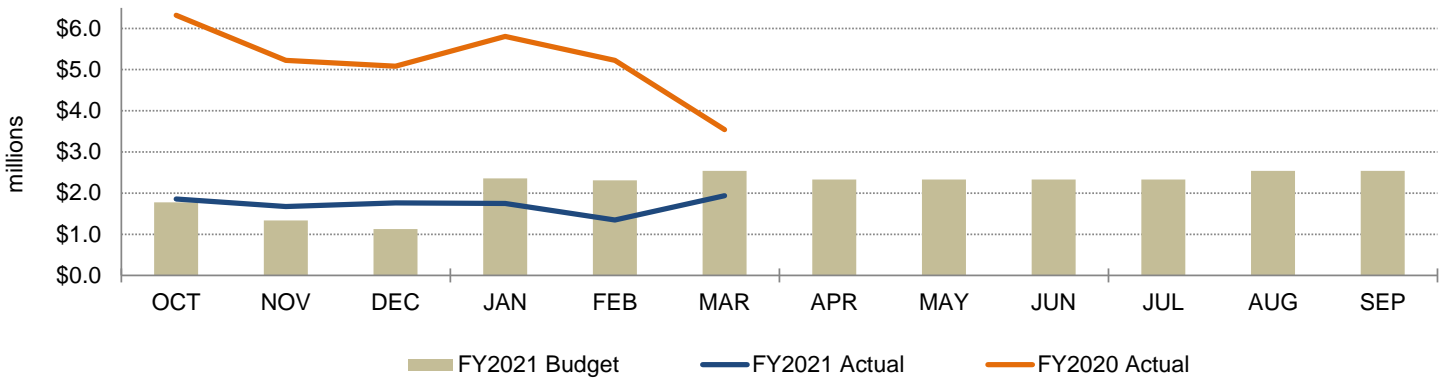
	Prior Year	Current Year	Variance	%
October	62.4	57.4	(5.0)	(8.0%)
November	66.7	68.3	1.6	2.4%
December	68.2	61.1	(7.2)	(10.5%)
January	62.2	60.9	(1.3)	(2.2%)
February	84.5	81.8	(2.7)	(3.2%)
March	63.8	60.3	(3.5)	(5.5%)
April	57.3	54.1	(3.2)	(5.7%)
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2021 YTD	\$ 465.3	\$ 443.9	\$ (21.4)	(4.6%)

Sales Tax revenue for the month of April 2021 of \$54.1 million is \$1.6 million or 2.9% under estimates.

Sales Tax revenue for the year-to-date through April 2021 of \$443.9 million is \$12.2 million or 2.8% over estimates.

MONTHLY PERFORMANCE REPORT

March 2021
Fare Revenue



Total FY2021 Fare Revenue budget is \$25.8 million

Budget to Actual FY2021

(\$ millions)

	Budget	Actual	Variance	%
October	1.8	1.9	0.1	5.6%
November	1.3	1.7	0.4	30.8%
December	1.1	1.8	0.7	63.6%
January	2.4	1.7	(0.7)	(29.2%)
February	2.3	1.3	(1.0)	(43.5%)
March	2.5	1.9	(0.6)	(24.0%)
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2021 YTD	\$ 11.4	\$ 10.3	\$ (1.1)	(9.6%)

January

Prior Year vs. Current Year

(\$ millions)

	Prior Year	Current Year	Variance	%
October	6.3	1.9	(4.4)	(69.8%)
November	5.2	1.7	(3.5)	(67.3%)
December	5.1	1.8	(3.3)	(64.7%)
January	5.8	1.7	(4.1)	(70.7%)
February	5.2	1.3	(3.9)	(75.0%)
March	3.5	1.9	(1.6)	(45.7%)
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2021 YTD	\$ 31.2	\$ 10.3	\$ (20.9)	(67.0%)

Fare Revenue for the month of March 2021 of \$1.9 million is \$0.6 million or 24.0% under budget.

Fare Revenue for the year-to-date through March 2021 of \$10.3 million is \$1.1 million or 9.6% under budget.

MONTHLY PERFORMANCE REPORT

March 2021

Service Related Grant Revenue

Total FY2021 Service Related Grant budget is \$83.0 million

	(\$ millions)			
	Budget	Actual	Variance	%
October	0.4	4.7	4.3	1075.0%
November	0.4	4.9	4.5	1125.0%
December	0.4	6.0	5.6	1400.0%
January	0.4	37.9	37.5	9375.0%
February	0.4	7.1	6.7	1675.0%
March	0.4	4.9	4.5	1125.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2021 YTD	\$ 2.5	\$ 65.4	\$ 62.9	2516.0%

Service Related Grant Revenue for the month of March 2021 of \$4.9 million is \$4.5 million or 1125.0% over budget.

Service Related Grant Revenue for the year-to-date through March 2021 of \$65.4 million is \$62.9 million or 2516.0% over budget.

Capital Grant Revenue

Total FY2021 Capital Grant budget is \$62.0 million

	(\$ millions)			
	Budget	Actual	Variance	%
October	3.4	1.4	(2.0)	(58.8%)
November	3.4	(0.0)	(3.4)	(100.0%)
December	3.4	1.1	(2.3)	(67.6%)
January	3.4	3.4	(0.0)	0.0%
February	3.4	1.5	(1.9)	(55.0%)
March	3.4	1.8	(1.6)	(47.1%)
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2021 YTD	\$ 20.5	\$ 9.2	\$ (11.3)	(55.1%)

Capital Grant Revenue for the year-to-date through March 2021 of \$9.2 million is \$11.3 million under budget.

MONTHLY PERFORMANCE REPORT

March 2021

Interest & Miscellaneous Revenue

Total FY2021 Interest & Miscellaneous Revenue budget is \$16.7 million

(\$ millions)

	Budget	Actual	Variance	%
October	1.0	0.6	(0.4)	(40.0%)
November	0.9	0.4	(0.5)	(55.6%)
December	0.9	0.6	(0.3)	(33.3%)
January	1.4	0.0	(1.4)	(100.0%)
February	1.3	0.1	(1.2)	(92.3%)
March	1.3	0.4	(0.9)	(69.2%)
April	-	-	0.0	0.0%
May	-	-	0.0	0.0%
June	-	-	0.0	0.0%
July	-	-	0.0	0.0%
August	-	-	0.0	0.0%
September	-	-	0.0	0.0%
FY2021 YTD	\$ 6.9	\$ 2.1	\$ (4.7)	(69.6%)

Composition of Interest & Miscellaneous Revenue

	<u>Year-to-Date Actual</u>		<u>Current Month Actual</u>	
	<u>\$ millions</u>	<u>% of Total</u>	<u>\$ millions</u>	<u>% of Total</u>
Interest Income	0.3	11.8%	0.1	30.7%
HOT Lanes Revenue	1.1	51.5%	0.2	51.2%
Inter Government Revenue	-	0.0%	-	0.0%
Other	0.8	36.7%	0.1	18.1%
Total	\$ 2.1	100.0%	\$ 0.4	100.0%

Interest & Misc. Revenue for the year-to-date of \$2.1 million through March 2021 is \$4.7 million or 69.6% under budget.

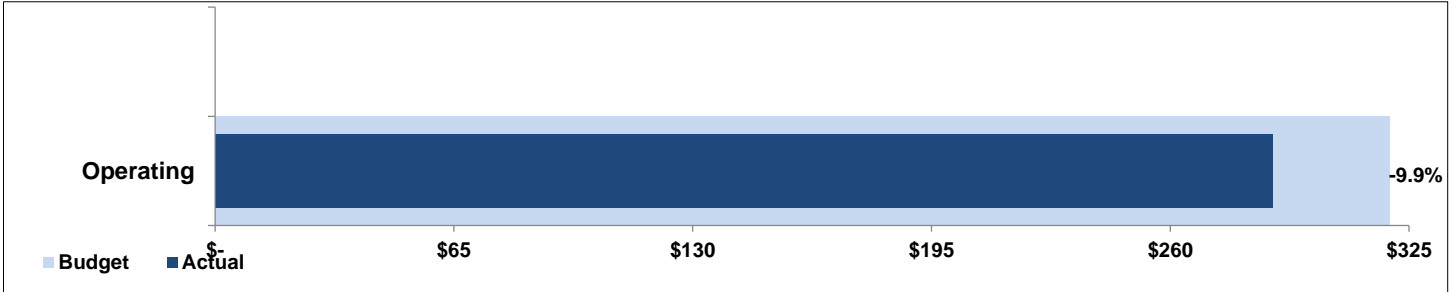
MONTHLY PERFORMANCE REPORT

March 2021

Budget Summary (\$ millions)

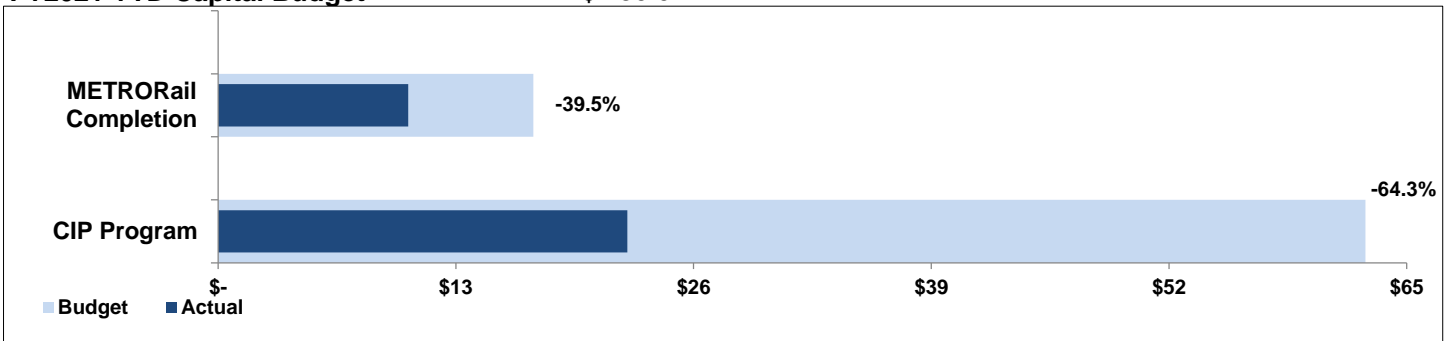
FY2021 Annual Operating Budget \$ 676.3

FY2021 YTD Operating Budget \$ 319.7



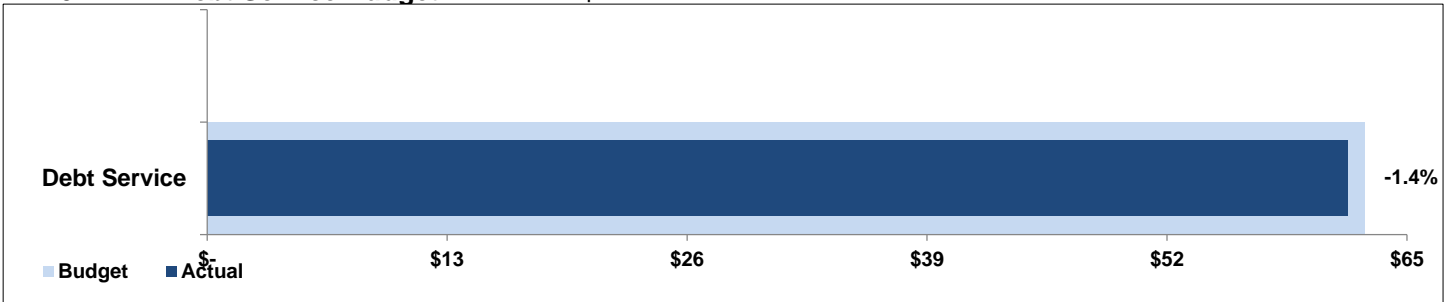
FY2021 Annual Capital Budget \$ 172.1

FY2021 YTD Capital Budget \$ 80.0



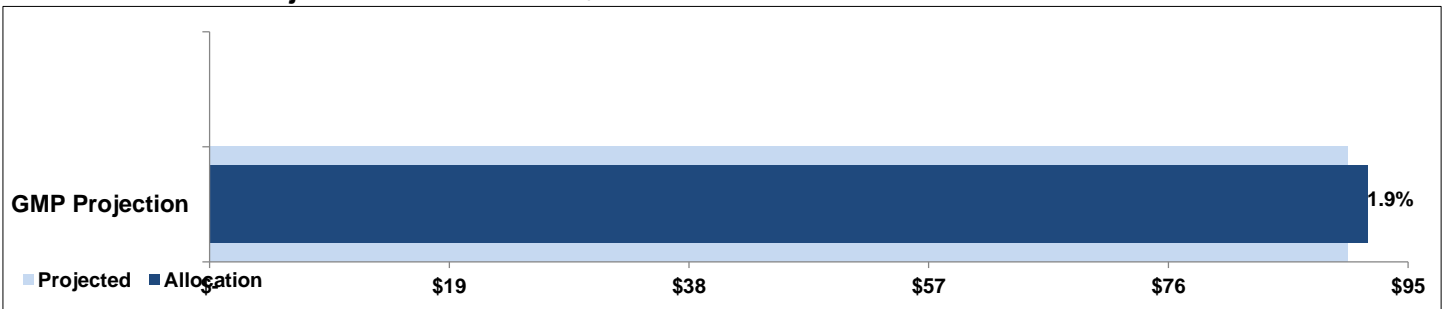
FY2021 Annual Debt Service Budget \$ 119.0

FY2021 YTD Debt Service Budget \$ 62.7



FY2021 Annual GMP Projected Allocation \$ 179.8

FY2021 YTD GMP Projected Allocation \$ 90.2



MONTHLY PERFORMANCE REPORT

March 2021

Operating Expenses

Comparison of Budget to Actual for the Month (March 2020)					
	FY21 Annual Budget	March Budget	March Actual	\$ Variance (favorable)/unfavorable	% Variance
Labor & Fringe Benefits	\$ 390,009,964	\$ 32,382,883	\$ 30,035,471	\$ (2,347,412)	(7.2%)
Non-Labor	278,674,959	\$ 24,449,981	\$ 19,114,007	(5,335,974)	(21.8%)
Subtotal Labor & Non-Labor	668,684,924	56,832,864	49,149,478	(7,683,386)	(13.5%)
Contingency	7,635,076	-	-	-	0.0%
Total Operating Budget	\$ 676,320,000	\$ 56,832,864	\$ 49,149,478	\$ (7,683,386)	(13.5%)

Comparison of Budget to Actual Year-to-Date March 2021 (6 months)					
	FY21 Annual Budget	Year-to-Date Budget	Year-to-Date Actual	\$ Variance (favorable)/unfavorable	% Variance
Payroll & Benefits					
Wages	\$ 145,943,967	\$ 73,229,464	\$ 68,011,185	\$ (5,218,279)	(7.1%)
Union Fringe Benefits	86,039,940	42,249,518	41,868,877	(380,641)	(0.9%)
Subtotal Union Labor	231,983,907	115,478,981	109,880,061	(5,598,920)	(4.8%)
Salaries and Non-Union Wages	115,006,976	54,529,512	54,423,472	(106,040)	(0.2%)
Non-Union Fringe Benefits	53,896,141	26,098,367	24,181,755	(1,916,612)	(7.3%)
Subtotal Non-Union Labor	168,903,117	80,627,879	78,605,227	(2,022,652)	(2.5%)
Allocation to Capital & GMP	(10,877,060)	(5,266,597)	(4,228,951)	1,037,646	(19.7%)
Subtotal Labor and Fringe Benefits	390,009,964	190,840,263	184,256,337	(6,583,926)	(3.4%)
Total Materials & Supplies					
Services	87,527,601	33,830,480	21,560,270	(12,270,210)	(36.3%)
Materials and Supplies	31,685,995	16,714,711	14,170,783	(2,543,928)	(15.2%)
Fuel and Utilities	37,919,770	17,789,283	14,927,135	(2,862,148)	(16.1%)
	157,133,366	68,334,474	50,658,188	(17,676,286)	(25.9%)
Administration					
Casualty and Liability	7,021,253	3,308,224	2,908,412	(399,812)	(12.1%)
Purchased Transportation	101,193,050	49,836,332	43,550,076	(6,286,256)	(12.6%)
Leases, Rentals and Misc.	14,383,333	7,901,237	6,979,720	(921,516)	(11.7%)
Allocation to Capital & GMP - Non-Labor	(1,056,042)	(524,336)	(412,526)	111,810	(21.3%)
	121,541,594	60,521,457	53,025,682	(7,495,775)	(12.4%)
Subtotal Non-Labor	278,674,959	128,855,931	103,683,870	(25,172,061)	(19.5%)
Subtotal Labor and Non-Labor	668,684,924	319,696,194	287,940,207	(31,755,987)	(9.9%)
Contingency	7,635,076	-	-	-	0.0%
Subtotal Contingency	7,635,076	-	-	-	0.0%
Total Operating Budget	\$ 676,320,000	\$ 319,696,194	\$ 287,940,207	\$ (31,755,987)	(9.9%)
Non-Budgeted Expense					
Gain/ Loss Disposal	-	-	(234,953)	(234,953)	0.0%
Grand Total	\$ 676,320,000	\$ 319,696,194	\$ 287,705,254	\$ (31,990,940)	(10.0%)

Operating Expenses for the month of March 2021 of \$49.1 million are \$7.7 million or 13.5% under budget.

Operating Expenses year-to-date through March 2021 of \$287.9 million are \$31.8 million or 9.9% under budget.

**MONTHLY PERFORMANCE REPORT
March 2021**

Major Operating Budget Variance Items - Categories with major variances

<u>Expense Type</u>	<u>FY2021 Budget</u>	<u>FY2021 Actual</u>	<u>Fiscal Year 2021 \$ Variance (under budget) / over budget</u>
<u>Payroll & Benefits</u>	190,840,263	184,256,337	\$ (6,583,926)
Union Labor			
Union Vacancies - Wages - Bus Operator			(4,736,000)
Union - Fringes - Savings driven by vacancies			(663,000)
Union Vacancies - Fringes - Uniform & Tool Allowance			(469,000)
Overtime in Bus Transportation			(440,000)
Union Vacancies - Wages - Bus Maintenance			(406,000)
Union Vacancies - Wages - Facilities Maintenance			(391,000)
Union Vacancies - Wages - METRORail			(180,000)
<u>Offset by</u>			
Overtime in Facilities Maintenance			154,000
Union Vacancies - Vacation Buyback			197,000
Overtime in METRORail			259,000
Overtime in Bus Maintenance			344,000
Benefit Trust Contribution			625,000
Non-Union Labor			
Savings in healthcare due to vacancies			(1,899,000)
Savings in overtime			(132,000)
<u>Total Materials & Supplies</u>	68,334,474	50,658,188	\$ (17,676,286)
Services			
Operations & Customer Service - due to underruns in Contract and Contractual Support Services (-\$20. million), Support and Other Services (-\$1.9 million), BOF Maintenance (-\$922,000), Building & Grounds Maintenance (-\$524,000), Education & Training (-\$193,000), Contracted Vehicle Repairs (-\$107,000) and an overrun in Temp Help (+\$122,000)			(5,550,000)
<u>Marketing & Corporate Communications</u> - due to underruns in Advertising (-\$1.5 million), Support Services (-\$257,000), Contract and Contractual Support Services (-\$240,000) and <u>Safety</u> - due to underruns in Contract and Contractual Support Services (-\$512,000) and <u>Engineering & Capital Project</u> - due to underrun in Contract and Contractual Support Services			(2,102,000)
Information Technology - due to underruns in Contract and Contractual Support Services			(625,000)
<u>Capital & Environmental Planning</u> - due to underrun in Contract and Contractual Support Services			(513,000)
<u>Government Affairs</u> - due to underrun in Legislative Coordination			(476,000)
<u>Legal</u> - due to underrun in Legal Fees			(355,000)
<u>Human Resources</u> - due to underrun in Contract Employment Services			(305,000)
<u>Finance</u> - due to underrun in Contract Employment Services			(284,000)
<u>Urban Design</u> - due to underrun in Contract and Contractual Support Services			(167,000)
<u>Partnership Promotions</u> - due to underrun in Promotion			(148,000)
<u>Client & Vanpool Ridership Services</u> - due to underrun in Contract and Contractual Support			(122,000)
<u>General underspending in other areas Authority wide not mentioned above</u>			(102,000)
Underspending in Support & Other Services throughout the Authority			(100,000)
Underspending in Contract and Contractual Support Services throughout the Authority			(402,000)
Underspending in Equipment Repairs & Maintenance throughout the Authority			(336,000)
Underspending in Education and Training throughout the Authority			(223,000)
			(155,000)

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MONTHLY PERFORMANCE REPORT
March 2021

Major Operating Budget Variance Items - Categories with major variances

<u>Expense Type</u>	<u>FY2021 Budget</u>	<u>FY2021 Actual</u>	<u>Fiscal Year 2021 \$ Variance (under budget) / over budget</u>
Materials and Supplies			
<u>Underruns in -</u>			
Material price variances on production/refurbished orders and inventory revaluations and disposals			(990,000)
Minor Tools			(1,903,000)
Other Supplies			(175,000)
Other Parts			(335,000)
Tech Equipment			(234,000)
Special Office Supplies			(160,000)
Maintenance Supplies			(237,000)
Tires & Tubes			(239,000)
Supplies - EDP			(246,000)
 <u>Offset by miscellaneous overruns in -</u>			
Parts - Exterior Body & Windows			130,000
Bus Parts - Brakes			310,000
Transmission			351,000
Bus Engines - mostly in Unit Overhaul			905,000
Fuel and Utilities			
<u>Underruns in -</u>			
Diesel Fuel and related taxes			(2,307,000)
Compressed Natural Gas			(689,000)
Gasoline			(99,000)
 <u>Offset by miscellaneous overruns in -</u>			
Propulsion Power			106,000
Telephone			123,000
 <u>Administration</u>	 60,521,457	 53,025,682	 \$ (7,495,775)
Casualty & Liability			
Higher than expected subrogation			(420,000)
Lower than expected premiums			(116,000)
Higher than expected vehicle liability			137,000
Purchased Transportation			
METROLift			(3,505,000)
Northwest Contract			(1,433,000)
Regional Vanpool			(1,379,000)
Leases, Rentals, & Miscellaneous			
Underspending in discretionary (travel, memberships, etc.) and other miscellaneous items			(405,000)
Lower than expected Information Technology Rent Software Payments			(402,000)

MONTHLY PERFORMANCE REPORT
March 2021
Total Net Operating Budget / Expenses by Department

<u>Authorized</u>			-----Year-to-Date-----			--Current Month--
<u>EOY</u>						
<u>Headcount</u>	<u>Department</u>	<u>Annual Budget</u>	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Variance</u>
3,238	Operations & Customer Service	479,507,148	237,993,439	218,205,374	(19,788,065)	(3,176,216)
	EVP Operations & Customer Service	-	-	3,030	3,030	2,119
3,238	Operations & Customer Service	479,507,148	237,993,439	218,202,344	(19,791,094)	(3,178,335)
258	Administration	63,532,833	33,405,339	31,828,630	(1,576,708)	(7,063)
2	EVP, Administration	502,231	248,947	270,674	21,726	(503)
73	Information Technology	23,157,346	13,519,166	13,417,047	(102,120)	306,442
53	Human Resources	26,406,437	13,026,462	11,836,414	(1,190,048)	(202,544)
123	Procurement & Materials	12,542,953	6,181,242	5,909,451	(271,792)	(77,637)
7	State of Good Repair	923,865	429,521	395,045	(34,476)	(32,821)
47	Planning, Engineer, & Construction	25,965,221	4,437,925	4,050,441	(387,484)	(1,376,093)
5	EVP PE&C	20,919,827	2,049,944	1,989,890	(60,054)	(1,322,745)
17	Capital & Environmental Planning	4,304,141	1,729,710	1,617,808	(111,902)	(123,355)
18	Engineering & Capital Project	707,401	632,749	387,126	(245,623)	69,420
7	Construction	33,852	25,522	55,618	30,096	588
77	Finance	12,968,396	6,298,373	5,474,110	(824,263)	(296,299)
4	CFO	2,496,698	1,124,335	788,099	(336,236)	(174,151)
73	Finance	10,471,698	5,174,038	4,686,011	(488,028)	(122,148)
44	Govt & Public Affairs	13,440,993	6,378,077	4,076,016	(2,302,061)	(390,073)
2	Deputy CEO	584,112	290,157	279,690	(10,467)	12,736
9	Public Engagement	1,534,498	772,667	683,977	(88,691)	(26,322)
29	Client & Vanpool Ridership Services	9,020,768	4,193,281	2,488,174	(1,705,108)	(337,727)
3	Gov't Affairs	1,993,268	996,148	620,583	(375,566)	(17,966)
1	Urban Design	308,348	125,823	3,592	(122,231)	(20,795)
19	Legal	3,956,998	1,827,784	1,464,723	(363,060)	(37,838)
38	Communications	14,209,063	4,996,937	2,578,465	(2,418,472)	(445,947)
4	EVP, Communications	807,309	423,906	386,445	(37,461)	3,697
7	Press Office	783,667	390,581	373,800	(16,781)	(5,833)
26	Marketing & Corporate Communication	12,147,978	3,916,552	1,655,037	(2,261,515)	(442,725)
1	Partnership Promotions	470,109	265,899	163,184	(102,715)	(1,087)
9	Audit	1,333,264	636,700	556,576	(80,124)	(12,650)
5	Office of Innovation	743,390	346,771	343,828	(2,943)	2,658
387	METRO Police	34,057,596	15,874,993	14,392,094	(1,482,899)	(258,125)
49	Safety	12,287,204	5,993,693	4,917,250	(1,076,443)	(316,481)
15	Executive and Board	3,127,306	1,506,164	1,247,840	(258,324)	(81,226)
	Non Departmental	3,267,064	-	(1,195,762)	(1,195,762)	(1,288,032)
	President & CEO Contingency	7,923,523	-	-	-	-
	Other (MTA Revenue/Expense)	-	-	622	622	-
4,186	Total Operating Budget	676,320,000	319,696,194	287,940,207	(31,755,987)	(7,683,386)

MONTHLY PERFORMANCE REPORT
March 2021
Total Net Operating Budget / Expenses by Department
as of the end of March 2021 vs. March 2020

<u>Department</u>	<u>March 2021</u>			<u>March 2020</u>		
	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>
Operations & Customer Service	237,993,439	218,205,374	(19,788,065)	242,635,416	239,174,680	(3,460,736)
EVP Operations & Customer Service	-	3,030	3,030	-	-	-
Operations & Customer Service	237,993,439	218,202,344	(19,791,094)	242,635,416	239,174,680	(3,460,736)
Administration	33,405,339	31,828,630	(1,576,708)	32,932,417	30,862,547	(2,069,870)
EVP, Administration	248,947	270,674	21,726	249,021	217,714	(31,307)
Information Technology	13,519,166	13,417,047	(102,120)	13,817,266	13,278,911	(538,355)
Human Resources	13,026,462	11,836,414	(1,190,048)	12,304,812	11,320,781	(984,031)
Procurement & Materials	6,181,242	5,909,451	(271,792)	6,154,823	5,691,335	(463,489)
State of Good Repair	429,521	395,045	(34,476)	406,495	353,806	(52,688)
Planning, Engineering and Construction	4,437,925	4,050,441	(387,484)	1,644,122	1,450,251	(193,871)
EVP PE&C	2,049,944	1,989,890	(60,054)	63,625	12,446	(51,179)
Capital & Environmental Planning	1,729,710	1,617,808	(111,902)	1,141,254	1,186,225	44,971
Engineering & Capital Project	632,749	387,126	(245,623)	306,456	274,434	(32,023)
Construction	25,522	55,618	30,096	132,786	(22,853)	(155,640)
Finance	6,298,373	5,474,110	(824,263)	5,547,674	5,130,332	(417,342)
CFO	1,124,335	788,099	(336,236)	387,227	293,194	(94,033)
Finance	5,174,038	4,686,011	(488,028)	5,160,447	4,837,138	(323,309)
Gov't & Public Affairs	6,378,077	4,076,016	(2,302,061)	7,817,305	7,146,709	(670,595)
Deputy CEO	290,157	279,690	(10,467)	277,349	266,995	(10,353)
Public Engagement	772,667	683,977	(88,691)	864,706	791,753	(72,954)
Client & Vanpool Ridership Services	4,193,281	2,488,174	(1,705,108)	6,028,552	5,586,956	(441,596)
Gov't Affairs	996,148	620,583	(375,566)	443,983	416,160	(27,823)
Urban Design	125,823	3,592	(122,231)	202,715	84,845	(117,870)
Legal	1,827,784	1,464,723	(363,060)	2,400,604	1,900,544	(500,061)
Communications	4,996,937	2,578,465	(2,418,472)	8,945,046	7,065,557	(1,879,490)
EVP, Communications	423,906	386,445	(37,461)	507,873	455,057	(52,816)
Press Office	390,581	373,800	(16,781)	366,491	314,251	(52,240)
Marketing & Corporate Communication	3,916,552	1,655,037	(2,261,515)	7,883,490	6,099,645	(1,783,845)
Partnership Promotions	265,899	163,184	(102,715)	187,193	196,604	9,411
Audit	636,700	556,576	(80,124)	728,673	508,539	(220,134)
Office of Innovation	346,771	343,828	(2,943)	672,340	614,887	(57,453)
METRO Police	15,874,993	14,392,094	(1,482,899)	16,148,608	14,674,272	(1,474,335)
Safety	5,993,693	4,917,250	(1,076,443)	5,526,056	4,699,679	(826,377)
Executive & Board	1,506,164	1,247,840	(258,324)	1,599,133	1,452,977	(146,156)
Non-Departmental	-	(1,195,762)	(1,195,762)	21,829	-	(21,829)
Contingency	-	-	-	-	-	-
Other MTA Revenue / Expense	-	622	622	-	(1,289,946)	(1,289,946)
TOTAL OPERATING BUDGET	\$ 319,696,194	\$ 287,940,207	\$ (31,755,987)	\$ 326,619,222	\$ 313,391,026	\$ (13,228,196)

MONTHLY PERFORMANCE REPORT
March 2021
Capital, and Debt Service Expenses
Budget vs. Actual - Month and Fiscal Year-to-Date
(\$ millions)

Capital Budget

	FY2021		<u>Month of March 2021</u>				<u>Fiscal Year to Date</u>							
	Annual		Budget		Actual		Variance		Budget		Actual		Variance	
	Budget		Budget	Actual	\$	%	Budget	Actual	\$	%	Budget	Actual	\$	%
METRORail Completion	\$ 37.1		\$ 3.2	\$ 2.8	\$ (0.4)	(12.5%)	\$ 17.2	\$ 10.4	\$ (6.8)	(39.5%)				
Capital Improvement Program	\$ 135.0		\$ 8.4	\$ 6.9	\$ (1.5)	(17.9%)	\$ 62.7	\$ 22.4	\$ (40.3)	(64.3%)				
Total Capital	\$ 172.1		\$ 11.6	\$ 9.8	\$ (1.8)	(15.5%)	\$ 80.0	\$ 32.8	\$ (47.2)	(59.0%)				

METRORail Completion expenses for the year-to-date through March 2021 of \$10.4 million are \$6.8 million or 39.5% under budget.

Other Capital Improvement Program expenses for the year-to-date through March 2021 of \$22.4 million are \$40.3 million or 64.3% under budget.

Debt Service Budget

	FY2021		<u>Month of March 2021</u>				<u>Fiscal Year to Date</u>							
	Annual		Budget		Actual		Variance		Budget		Actual		Variance	
	Budget		Budget	Actual	\$	%	Budget	Actual	\$	%	Budget	Actual	\$	%
Debt Service	\$ 119.0		\$ 9.5	\$ 9.5	\$ 0.0	0.0%	\$ 62.7	\$ 61.8	\$ (0.9)	(1.4%)				

Debt Service expenses for the year-to-date through March 2021 of \$61.8 million are \$0.9 million under budget.

General Mobility Transfers

General Mobility Program Projections
Projected Funding vs. Actual Allocation - Month and Fiscal Year-to-Date
(\$ millions)

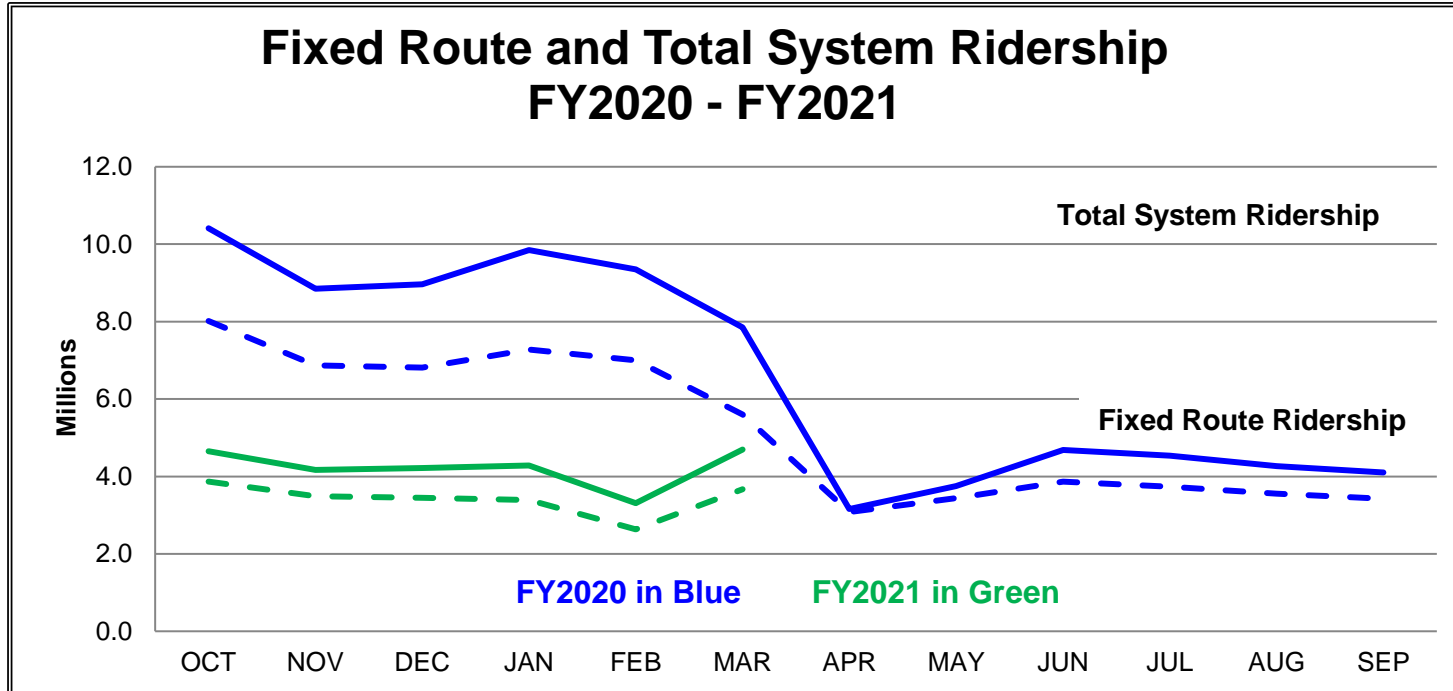
	FY2021		<u>Month of March 2021</u>				<u>Fiscal Year to Date</u>							
	Annual		Projection		Allocation		Variance		Projection		Allocation		Variance	
	Projection		Projection	Allocation	\$	%	Projection	Allocation	\$	%	Projection	Allocation	\$	%
General Mobility	\$ 179.8		\$ 13.5	\$ 14.0	\$ 0.5	3.7%	\$ 90.2	\$ 91.8	\$ 1.6	1.8%				

Funds allocated to the General Mobility Fund totaling \$91.8 million for the year-to-date through March 2021 are \$1.6 million or 1.8% more than the amount projected.

MONTHLY PERFORMANCE REPORT
March 2021
Ridership by Service Category

Service Category	Mar-20 Boardings	Mar-21 Boardings	Mar-21 vs. Mar-20	Mar-20 YTD Boardings	YTD % Change	
					Mar-21 YTD Boardings	Mar-21 vs. Mar-20
Fixed Route Services						
<u>Local Network</u>						
Local Bus	3,894,655	2,872,497	(26.2%)	29,034,347	15,891,833	(45.3%)
METRO Rapid Silver Line	0	20,827	0.0%	0	116,293	0.0%
<u>METRO Rail</u>						
Red (North) Line	1,050,893	535,588	(49.0%)	6,971,697	3,101,906	(55.5%)
Green (East) Line	95,210	68,768	(27.8%)	763,151	418,309	(45.2%)
Purple (Southeast) Line	117,463	57,460	(51.1%)	966,711	347,328	(64.1%)
METRO Rail (all lines)	1,263,566	661,816	(47.6%)	8,701,559	3,867,543	(55.6%)
METRO Rail-Bus Bridge	14,208	47,059	0.0%	89,201	206,053	131.0%
METRO Rail total	1,277,774	708,875	(44.5%)	8,790,760	4,073,596	(53.7%)
Subtotal Local Network	5,172,429	3,602,199	(30.4%)	37,825,107	20,081,722	(46.9%)
<u>Commuter</u>						
Park & Ride	384,165	89,740	(76.6%)	3,694,026	534,835	(85.5%)
Subtotal Fixed Route Service	5,556,594	3,691,939	(33.6%)	41,519,133	20,616,557	(50.3%)
Special Events	42,491	104	(99.8%)	63,124	912	(98.6%)
Total Fixed Route	5,599,085	3,692,043	(34.1%)	41,582,257	20,617,469	(50.4%)
Customized Bus Services						
METRO Lift	132,747	110,049	(17.1%)	1,031,564	576,620	(44.1%)
METRO STAR Vanpool	85,998	23,712	(72.4%)	786,439	121,145	(84.6%)
Internal Service	0	0	0.0%	74	0	(100.0%)
Subtotal Customized Bus	218,745	133,761	(38.9%)	1,818,077	697,765	(61.6%)
HOV/HOT Carpools, Vanpools, and Non-METRO Buses	2,029,500	890,169	(56.1%)	11,867,391	4,121,544	(65.3%)
Total System	7,847,330	4,715,973	(39.9%)	55,267,725	25,436,778	(54.0%)

MONTHLY PERFORMANCE REPORT
March 2021
Ridership by Service Category



Fixed Route ridership is reported on the same basis as in the National Transit Database

The Special Events category of ridership reflects customer service oriented short-term additional motor bus service provided for events at Reliant Park such as football games and RODEO Houston.

Total fixed route ridership, excluding special events, for the month of March 2021 of 3.7 million is 1.9 million or 33.6% less than last year.

Total fixed route ridership, excluding special events, for the year-to-date through March 2021 of 20.6 million is 20.9 million or 50.3% less than last year.

METRORail ridership for the month of March 2021 of 0.7 million is 44.5% less than last year.

METRORail ridership year-to-date through March 2021 of 4.1 million is 53.7% less than last year.

MONTHLY PERFORMANCE REPORT
March 2021
Performance Statistics

Benchmark Met
Benchmark Missed

Fiscal Year 2021													Current Month Target	FY2021 YTD Actual	FY2021 YTD GOAL
SAFETY & SECURITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP			
Bus Accidents (Includes METROLift)	54	28	31	17	24	36							≤ 52	190	≤ 298
Bus Accidents per 100,000 vehicle miles	1.10	0.63	0.67	0.38	0.69	0.75							≤ 1.11	0.71	≤ 1.11
Rail Accidents	5	5	4	4	6	5							≤ 8	29	≤ 51
Rail Accidents per 100,000 vehicle miles	1.73	1.88	1.86	2.05	4.04	2.59							≤ 2.75	2.22	≤ 2.75
BRT Accidents	0	0	0	1	0	0								1	
Group A Criminal Offenses	116	77	107	88	73	85							≤ 132	546	≤ 792
Group A Criminal Offenses per 100,000 boardings	2.49	1.84	2.52	2.04	2.20	1.80							≤ 2.10	2.15	≤ 2.10
Criminal Incidents - METRO properties	98	74	92	75	62	76							≤ 170	477	≤ 1,020
CUSTOMER SERVICE	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP			
Complaint Contacts per 100,000 Boardings	18.94	21.13	21.35	19.73	22.45	19.89							< 21.00	20.47	< 21.00
Commendations	192	170	178	173	132	169							≥ 150	1,014	≥ 900
Average Call Center Answer Delay (Sec.)	8	10	8	8	20	9							< 105	11	< 105

Safety & Security

- The number of bus accidents met the safety goal for both the month and the year-to-date.
- The number of rail accidents met the safety goal for both the month and the year-to-date.
- Group A criminal offenses met the benchmark for both the month and the year-to-date.
- Criminal incidents on METRO properties met the benchmark for both the month and the year-to-date.

Customer Service

- Complaint contacts per 100,000 boardings did not meet the goal for the month but did for the year-to-date.
- The number of commendations did not meet the goal for the month but did for the year-to-date.
- The average call center answer delay met the goal for both the month and the year-to-date.

MONTHLY PERFORMANCE REPORT
March 2021
Performance Statistics

Benchmark Met Benchmark Missed

Fiscal Year 2021																
SERVICE & RELIABILITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2021 YTD Actual	FY2021 YTD GOAL	
On-Time Performance																
Bus - Local	N/A	N/A	N/A	78.5%	78.9%	77.7%							≥ 75%	78.4%	≥ 75%	
Bus - Park & Ride	N/A	N/A	N/A	81.7%	78.5%	77.4%							≥ 76%	79.2%	≥ 76%	
Bus - Weighted Average	N/A	N/A	N/A	79.3%	78.8%	77.6%							≥ 75%	78.6%	≥ 75%	
METROLift	95.0%	95.5%	95.6%	96.0%	94.0%	92.1%							≥ 90%	94.7%	≥ 90%	
Rail - Red Line	95.2%	93.3%	N/A	93.9%	95.4%	95.3%							≥ 93%	94.6%	≥ 93.0%	
Rail - South East Purple Line	96.1%	97.5%	97.4%	96.6%	96.4%	98.6%							≥ 95%	97.1%	≥ 95.0%	
Rail - East End Green Line	98.7%	98.5%	96.7%	97.0%	97.4%	97.1%							≥ 95%	97.5%	≥ 95.0%	
BRT - METRORapid Silver Line	92.2%	90.3%	92.7%	94.2%	93.3%	94.0%							≥ 90%	92.8%	≥ 90.0%	
MDBF (Mean Distance Between Mechanical Failures) - Buses	7,852	7,207	8,277	8,720	7,447	7,855							≥ 7,500	7,882	≥ 7,250	
MDBF (Mean Distance Between Mechanical Failures) - METROLift	30,592	27,186	32,650	27,283	22,226	20,498							≥ 21,000	26,100	≥ 21,000	
MDBF (Mean Distance Between Mechanical Failures) - METRORapid	5,307	5,156	11,060	5,550	3,831	7,487							≥ 7,500	5,855	≥ 7,250	
MDBSI (Mean Distance Between Service Interruptions) - METRORail	24,150	20,410	17,913	19,501	24,726	19,323							≥ 15,000	20,741	≥ 15,000	
Average Peak HOT Lanes Speed (miles per hour)																
I-45 North HOV	63	63	63	63	62	63							≥ 45	75	≥ 45	
I-45 South HOV	61	61	61	61	61	61							≥ 45	73	≥ 45	
US-290 HOV	68	68	66	69	69	68							≥ 45	82	≥ 45	
US-59 North HOV	67	67	66	67	67	67							≥ 45	80	≥ 45	
US-59 South HOV	59	59	59	60	59	59							≥ 45	71	≥ 45	

Bus On-Time Performance

- On-time performance for Local Bus routes met the minimum performance standard for both the month and the year-to-date.
- On-time performance for Park & Ride routes met the minimum performance standard for both the month and the year-to-date.
- On-time performance for METROLift met the minimum performance standard for both the month and the year-to-date.

METRORail On-Time Performance

- Rail (Red Line) met the benchmark for both the month and the year-to-date.
- Rail (Purple Line) met the benchmark for both the month and the year-to-date.
- Rail (Green Line) met the benchmark for both the month and the year-to-date.

METRORapid On-Time Performance

- BRT (Silver Line) met the benchmark for both the month and the year-to-date.

Service Reliability

- The Mean Distance Between Mechanical Failures (MDBF) for Buses met the minimum performance standard for both the month and the year-to-date.
- The Mean Distance Between Mechanical Failures (MDBF) for METROLift did not meet the minimum performance standard for the month but did for the year-to-date.
- The Mean Distance Between Mechanical Failures (MDBF) for METRORapid did not meet the minimum performance standard for both the month and the year-to-date.
- The Mean Distance Between Service Interruptions (MDBSI) for METRORail met the minimum performance standard for both the month and year-to-date.

HOT Lane Average Speed

- The average peak speed for all HOT Lanes met both the monthly and year-to-date goals.

MONTHLY PERFORMANCE REPORT
March 2021
Performance Statistic Definitions

Bus and Rail Accidents - An accident is a transit incident with passenger injuries that require immediate medical treatment away from the scene or a collision between a revenue vehicle and an object such that the amount of damage exceeds \$1,000. Bus accidents (which include METROLift) and rail accidents are reported separately and in terms of the absolute number of accidents and the relative number of accidents per 100,000 vehicle miles. Rail accidents reflect collisions between METRORail and other vehicles, pedestrians, or bicyclists. This definition has been revised beginning in FY2011 to include pedestrian accidents.

Group A Criminal Incidents Offenses - The Group A Offenses are based on the National Incident-Based Report System (NIBRS). Group A offenses consist of twenty-four (24) offense categories which address fifty-two (52) specific crimes. Group A offenses are more serious in nature and tend to be against persons or property and included: animal cruelty, arson, assault offenses, bribery, burglary/breaking & entering, counterfeiting/forgery, destruction/damage/vandalism of property, drug/narcotic offenses, embezzlement, extortion/blackmail, fraud offenses, gambling offenses, homicide offenses, human trafficking, kidnapping/ abduction, larceny/theft offenses, motor vehicle theft, pornography /obscene material, prostitution offenses, robbery, run aways/persons under 18, sex offenses, stolen property offenses and weapon law violations. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boarding's.

Criminal Incidents - METRO Properties - The total Criminal Incidents - METRO Properties is the number of incidents that occur on METRO property: Park & Ride, Transit Centers, On-board Buses and On-board Light Rail Vehicles (LRVs) and on LRV Platforms. This metric is reported in terms of the absolute number of incidents.

Complaint Contacts - Patrons may contact METRO's Customer Care Center to express dissatisfaction with METRO Operations. Contacts made via telephone and over the internet which result in a complaint record being generated in the Public Comment System are reported as the number of contacts per 100,000 boarding's.

Commendations - Patrons may contact METRO's Customer Care Center to recognize, compliment or praise a METRO employee or the METRO organization for exemplary work or performance. Contacts made via telephone, internet, email or mail which result in a commendation record being generated in the Public Comment System are reported as the absolute number of contacts received.

Average Call Center Answer Delay - METRO is committed to providing customers with accurate, customer-friendly bus and service information in a timely manner. Customers may obtain bus information over METRO's website and by telephone using an interactive voice response system without speaking to a representative and with no customer wait time. For those customers who prefer to speak with a representative, METRO's goal is to answer their calls in 105 seconds or less.

On-Time Performance (OTP) - A local bus is considered on-time if it does not leave early and is within a five (5) minute window after the scheduled departure time. A Park & Ride bus is considered on-time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is within a five (5) minute window after the scheduled departure time, with measurements during peak hours. OTP is measured by the IVOMS system which calculates data to the second, and the five (5) minute window is defined as anything less than six (6) minutes. For Metrorail, a train departing from the beginning of the line or arriving at the end of the line less than five (5) minutes after the scheduled time is considered on-time. For METROLift, a trip is considered on-time if the vehicle arrives within 30 minutes of the scheduled pick-up time and no later than the appointment time.

Mean Distance Between Mechanical Failures (MDBF) - MDBF reflects any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude accidents.

Mean Distance Between Service Interruptions (MDBSI) - Measures total revenue service miles traveled by Light Rail Vehicles (LRVs) between service interruptions that delay LRVs for one minute or more due to mechanical failures.

Average Peak HOT Lane Speed - HOT Lane speed is based on an average of measurements conducted during the AM and PM high-volume commuter periods. METRO's 45 mph benchmark is based on Federal statute 23 USC 166: HOV facilities, which sets 45 mph as a minimal acceptable rate of speed.

MONTHLY PERFORMANCE REPORT
March 2021
Balance Sheet

	March 31, 2020 (\$)	March 31, 2021 (\$)	Change (\$)
Assets			
Cash	(4,127,085)	1,042,382	5,169,467
Receivables	145,077,419	126,727,650	(18,349,769)
Inventory	37,779,736	43,445,604	5,665,869
Investments	457,082,535	574,816,172	117,733,637
Other Assets	9,099,397	5,933,445	(3,165,952)
Land & Improvements	362,456,145	354,924,942	(7,531,203)
Capital Assets, Net of Depreciation	2,403,641,018	2,353,279,076	(50,361,942)
Total Assets	3,411,009,165	3,460,169,271	49,160,106
Deferred Outflow of Resources ¹	104,564,462	135,108,120 ²	30,543,658
	3,515,573,627	3,595,277,391	79,703,764
Liabilities			
Trade Payables	48,367,353	29,846,733	(18,520,621)
Accrued Payroll	29,825,836	32,313,820	2,487,984
Debt Payable	1,292,350,179	1,189,309,981	(103,040,198)
Debt Interest Payable	-	-	-
Pension and OPEB Liabilities	852,841,152	889,874,775	37,033,623
Other Liabilities	119,111,196	146,300,005	27,188,809
Total Liabilities	2,342,495,717	2,287,645,314	(54,850,402)
Net Assets - Retained Earnings	1,173,077,910	1,307,632,076	134,554,166
Total Liabilities and Net Assets	3,515,573,627	3,595,277,391	79,703,764

Notes:

- 1 A deferred outflow of resources is defined by the Governmental Accountability Standards Board as "a consumption of net assets by the government that is applicable to a future reporting period," and a deferred inflow of resources is defined as "an acquisition of net assets by the government that is applicable to a future reporting period."
- 2 The deferred outflow for FY2021 includes [1] Mark-to-Market (MTM) values of outstanding diesel fuel SWAP agreements at the fiscal year end (\$8,255,586), [2] Non Union Pension Plan (\$25,985,424), [3] Union Pension Plan (\$22,181,080), [4] Bonds (\$5,934,840), [5] Non Union OPEB (\$4,745,738) and [6] Union OPEB (\$68,005,452). These items will be recognized as expenses in future periods to which they relate.

MONTHLY PERFORMANCE REPORT
Budget Change Request Report
Operating Budget - \$676.3 million
Second Quarter - Fiscal Year 2021

Date	Type	Description	Amount
January	Budget	Reallocation of MPD funds to cover: + ILA with HCC for use of gun range training facility + Legal settlement ALDRIDGE, MICHAEL v METROPOLITAN TRANSIT AUTHORITY OF HARRIS COUNTY	34,100
January	Budget	Reallocation of METROLift Services funds to cover first year Trapeze software maintenance cost for vehicle MDT installation	100,000
January	Technical/ Administrative	Reallocation of Facilities Maintenance HQ funds to cover repairs/services	30,000
February	Budget	Reallocation of Operations funds to cover construction of repair and services in Facilities Maintenance	349,000
February	Technical/ Administrative	Reallocation of Operations COVID funds to Administrative COVID fund center to cover temperature screenings	1,000,000
February	Budget	Reallocate Salary, FICA and Non-Union Medical Benefits from the home fund center to President & CEO Contingency for the 40 eliminated positions	2,071,624
February	Budget	Reallocate Support Facilities funds to cover proper rehab of the detention pond at the Rail Operating Center	76,000
March	Budget	Reallocate Facilities Maintenance funds to cover rehabilitation of Industrial Waste Line at Kashmere	70,000
March	Budget	Reallocate Facilities Maintenance funds to cover State of Good Repair facility improvements and employee amenities	519,200
March	Technical/ Administrative	Allocation of FY2021 Merit Program allowance to departmental budgets	1,457,975
March	Technical/ Administrative	Allocation of FY2021 Merit Program Accrued Vacation balance allowance to departmental budgets	325,202
March	Technical/ Administrative	Reallocation of Communications payroll & benefits funds to support a reorganization	63,154
March	Technical/ Administrative	Respreads METRONext Operating Expense funds to better align with expected activity	1,758,881
Second Quarter Total			\$ 7,855,136

Notes:
Tech/Admin changes are changes within the original scope of the budgets and do not represent a change in the Authority's work plan or priorities.

MONTHLY PERFORMANCE REPORT
Budget Change Request Report
Capital Budget - \$172.1 million
Second Quarter - Fiscal Year 2021

Date	Type	Description	Amount
February	Budget	Brasewood Expansion Joint Return budget to Non-Obligated Capital Proj Fund	(1,257,900)
February	Budget	Automatic Pedestrian Gates Installation	725,000
February	Budget	RedLine Pedestrian Signals to Audible	190,000
February	Budget	Main Street Bridge Arch Refit	190,000
March	Budget	Shop Tools & Equipment	5,500
March	Budget	MPD Bomb Detection X-Ray Equipment	100,000
Second Quarter Total			\$ (47,400)

Notes:
Tech/Admin changes are changes within the original scope of the budgets and do not represent a change in the Authority's work plan or priorities.