

METRO

Fiscal Year 2021

Monthly Performance Report

Revenue • Expense • Ridership • Performance

January 2021



MONTHLY PERFORMANCE REPORT

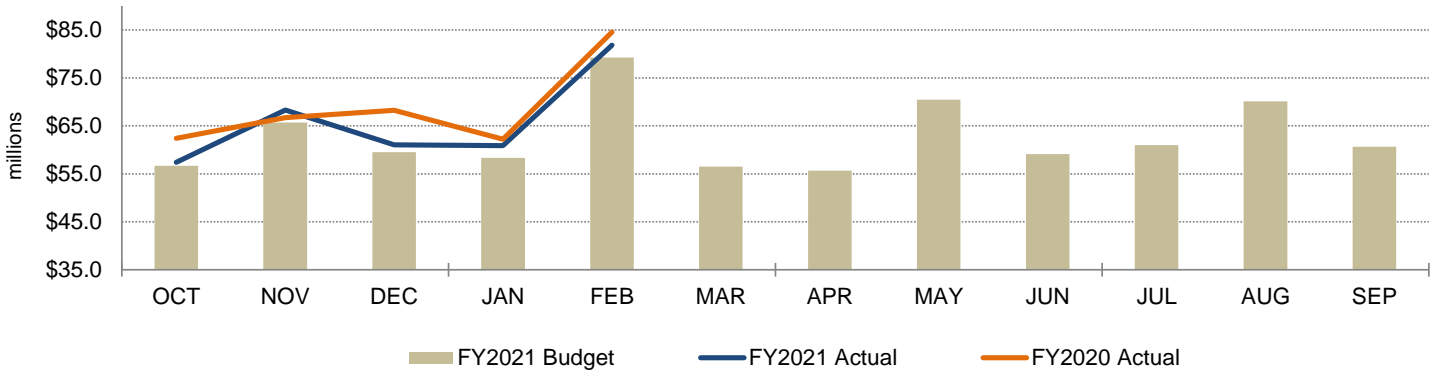
January 2021

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February 2021 Sales Tax Revenue



Total FY2021 Sales Tax budget is \$752.9 million

Budget to Actual FY2021

(\$ millions)

	Budget	Actual	Variance	%
October	56.7	57.4	0.7	1.3%
November	65.7	68.3	2.6	4.0%
December	59.5	61.1	1.5	2.6%
January	58.3	60.9	2.5	4.3%
February	79.3	81.8	2.6	3.2%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2021 YTD	\$ 319.5	\$ 329.5	\$ 10.0	3.1%

Prior Year vs. Current Year

(\$ millions)

	Prior Year	Current Year	Variance	%
October	62.4	57.4	(5.0)	(8.0%)
November	66.7	68.3	1.6	2.4%
December	68.2	61.1	(7.2)	(10.5%)
January	62.2	60.9	(1.3)	(2.2%)
February	84.5	81.8	(2.7)	(3.2%)
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2021 YTD	\$ 344.1	\$ 329.5	\$ (14.7)	(4.3%)

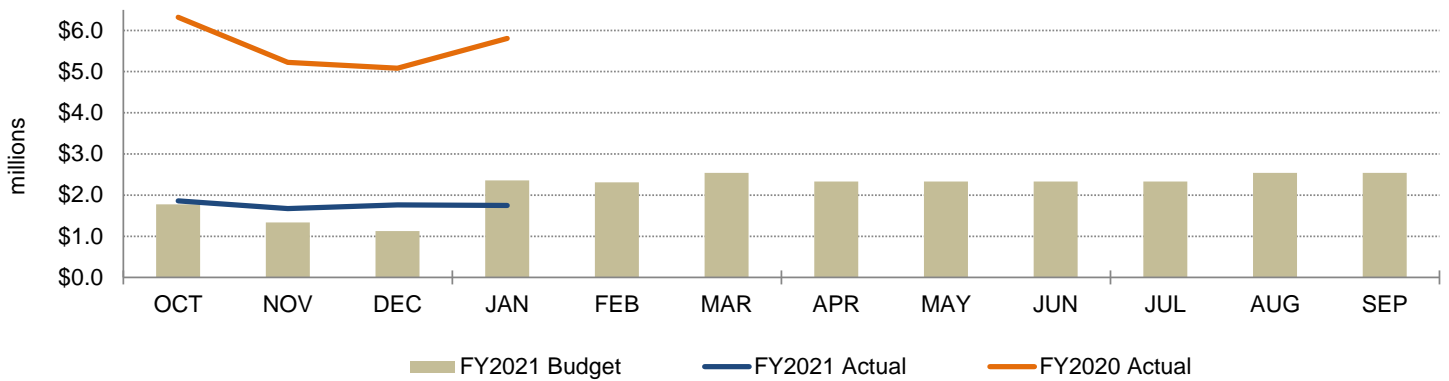
Sales Tax revenue for the month of February 2021 of \$81.8 million is \$2.6 million or 3.2% over estimates.

Sales Tax revenue for the year-to-date through February 2021 of \$329.5 million is \$10.0 million or 3.1% over estimates.

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Fare Revenue



Total FY2021 Fare Revenue budget is \$25.8 million

Budget to Actual FY2021

(\$ millions)

	Budget	Actual	Variance	%
October	1.8	1.9	0.1	5.6%
November	1.3	1.7	0.4	30.8%
December	1.1	1.8	0.7	63.6%
January	2.4	1.7	(0.7)	(29.2%)
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2021 YTD	\$ 6.6	\$ 7.0	\$ 0.4	6.1%

Prior Year vs. Current Year

(\$ millions)

	Prior Year	Current Year	Variance	%
October	6.3	1.9	(4.4)	(69.8%)
November	5.2	1.7	(3.5)	(67.3%)
December	5.1	1.8	(3.3)	(64.7%)
January	5.8	1.7	(4.1)	(70.7%)
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2021 YTD	\$ 22.4	\$ 7.0	\$ (15.4)	(68.8%)

Fare Revenue for the month of January 2021 of \$1.7 million is \$0.7 million or 29.2% under budget.

Fare Revenue for the year-to-date through January 2021 of \$7.0 million is \$0.4 million or 6.1% over budget.

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Service Related Grant Revenue
Total FY2021 Service Related Grant budget is \$83.0 million

	(\$ millions)			
	Budget	Actual	Variance	%
October	0.4	4.7	4.3	1075.0%
November	0.4	4.9	4.5	1125.0%
December	0.4	6.0	5.6	1400.0%
January	0.4	37.9	37.5	9375.0%
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2021 YTD	\$ 1.6	\$ 53.5	\$ 51.9	3243.8%

Service Related Grant Revenue for the month of January 2021 of \$37.9 million is \$37.5 million or 9375.0% over budget.

Service Related Grant Revenue for the year-to-date through January 2021 of \$53.5 million is \$51.9 million or 3243.8% over budget.

Capital Grant Revenue
Total FY2021 Capital Grant budget is \$62.0 million

	(\$ millions)			
	Budget	Actual	Variance	%
October	3.4	1.4	(2.0)	(58.8%)
November	3.4	(0.0)	(3.4)	(100.0%)
December	3.4	1.1	(2.3)	(67.6%)
January	3.4	3.4	(0.0)	0.0%
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2021 YTD	\$ 13.7	\$ 5.8	(7.9)	(57.7%)

Capital Grant Revenue for the year-to-date through January 2021 of \$5.8 million is \$7.9 million under budget.

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Interest & Miscellaneous Revenue

Total FY2021 Interest & Miscellaneous Revenue budget is \$16.7 million

(\$ millions)

	Budget	Actual	Variance	%
October	1.0	0.6	(0.4)	(40.0%)
November	0.9	0.4	(0.5)	(55.6%)
December	0.9	0.6	(0.3)	(33.3%)
January	1.4	0.0	(1.4)	(100.0%)
February	-	-	0.0	0.0%
March	-	-	0.0	0.0%
April	-	-	0.0	0.0%
May	-	-	0.0	0.0%
June	-	-	0.0	0.0%
July	-	-	0.0	0.0%
August	-	-	0.0	0.0%
September	-	-	0.0	0.0%
FY2021 YTD	\$ 4.3	\$ 1.6	\$ (2.7)	(62.8%)

Composition of Interest & Miscellaneous Revenue

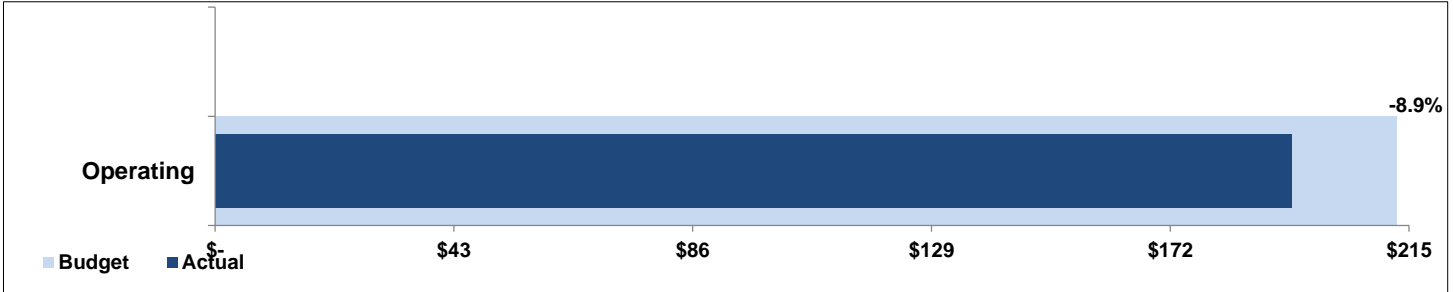
	<u>Year-to-Date Actual</u>		<u>Current Month Actual</u>	
	<u>\$ millions</u>	<u>% of Total</u>	<u>\$ millions</u>	<u>% of Total</u>
Interest Income	0.3	16.7%	(0.2)	-14201.3%
HOT Lanes Revenue	0.7	44.4%	0.2	10665.9%
Inter Government Revenue	-	0.0%	-	0.0%
Other	0.6	38.9%	0.1	3635.4%
Total \$	1.6	100.0%	\$ 0.0	100.0%

Interest & Misc. Revenue for the year-to-date of \$1.6 million through January 2021 is \$2.7 million or 62.8% under budget.

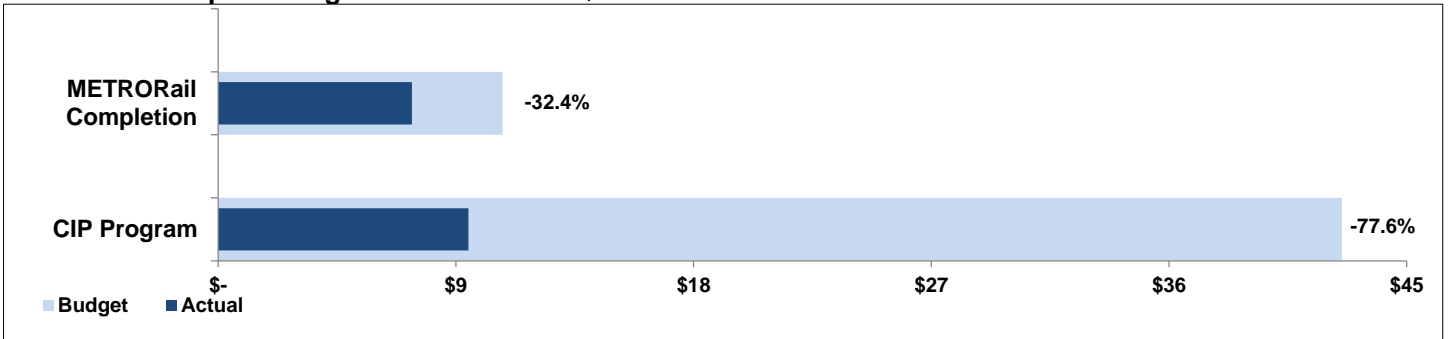
MONTHLY PERFORMANCE REPORT January 2021

Budget Summary (\$ millions)

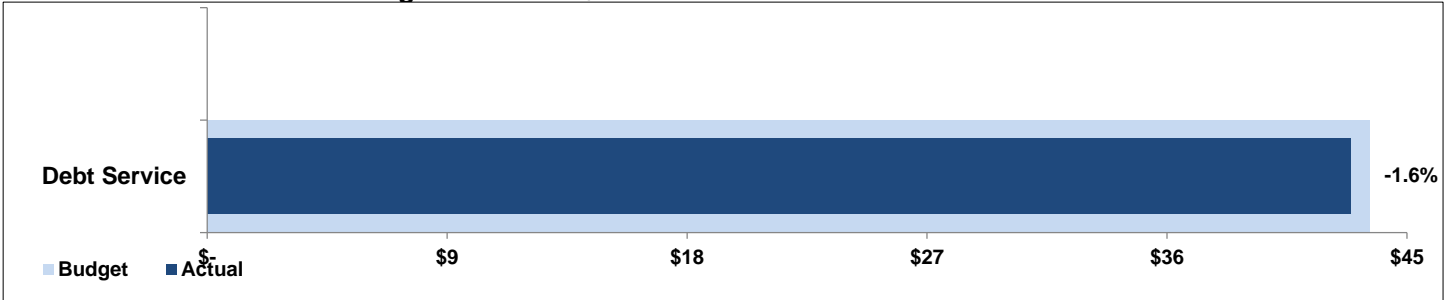
FY2021 Annual Operating Budget \$ 676.3
FY2021 YTD Operating Budget \$ 212.7



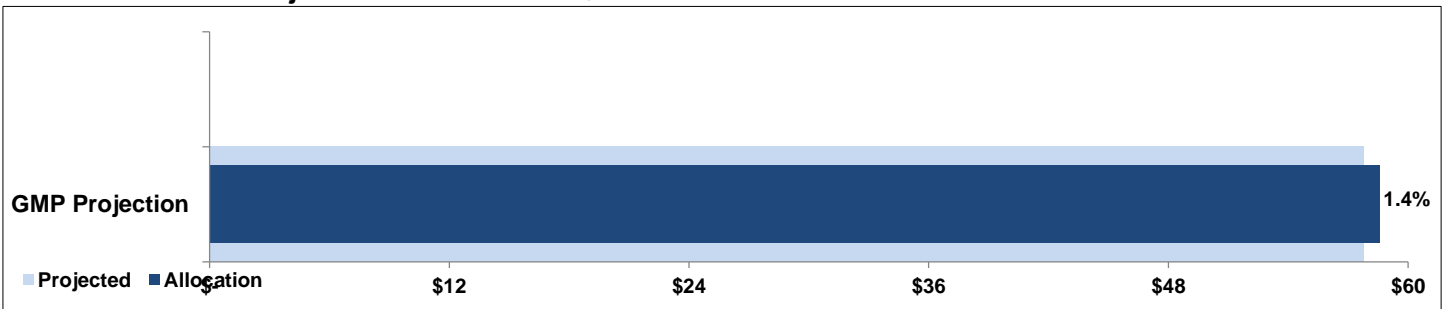
FY2021 Annual Capital Budget \$ 172.1
FY2021 YTD Capital Budget \$ 53.3



FY2021 Annual Debt Service Budget \$ 119.0
FY2021 YTD Debt Service Budget \$ 43.6



FY2021 Annual GMP Projected Allocation \$ 179.8
FY2021 YTD GMP Projected Allocation \$ 57.8



MONTHLY PERFORMANCE REPORT
January 2021
Operating Expenses

Comparison of Budget to Actual for the Month (January 2020)						
	FY21 Annual Budget	January Budget	January Actual	\$ Variance (favorable)/unfavorable	% Variance	
Labor & Fringe Benefits	\$ 390,009,964	\$ 32,054,776	\$ 31,895,390	\$ (159,386)	(0.5%)	
Non-Labor	278,674,959	\$ 20,410,501	\$ 19,411,692	(998,808)	(4.9%)	
Subtotal Labor & Non-Labor	668,684,924	52,465,276	51,307,083	(1,158,194)	(2.2%)	
Contingency	7,635,076	-	-	-	0.0%	
Total Operating Budget	\$ 676,320,000	\$ 52,465,276	\$ 51,307,083	\$ (1,158,194)	(2.2%)	

Comparison of Budget to Actual Year-to-Date January 2021 (4 months)						
	FY21 Annual Budget	Year-to-Date Budget	Year-to-Date Actual	\$ Variance (favorable)/unfavorable	% Variance	
Payroll & Benefits						
Wages	\$ 145,943,967	\$ 48,991,254	\$ 46,575,057	\$ (2,416,198)	(4.9%)	
Union Fringe Benefits	86,039,940	28,320,718	28,334,606	13,887	0.0%	
Subtotal Union Labor	231,983,907	77,311,972	74,909,662	(2,402,310)	(3.1%)	
Salaries and Non-Union Wages	114,986,976	36,626,198	35,575,675	(1,050,523)	(2.9%)	
Non-Union Fringe Benefits	53,916,141	17,555,967	17,019,760	(536,206)	(3.1%)	
Subtotal Non-Union Labor	168,903,117	54,182,165	52,595,435	(1,586,730)	(2.9%)	
Allocation to Capital & GMP	(10,877,060)	(3,553,595)	(2,872,769)	680,825	(19.2%)	
Subtotal Labor and Fringe Benefits	390,009,964	127,940,542	124,632,328	(3,308,214)	(2.6%)	
Total Materials & Supplies						
Services	86,246,551	20,626,893	14,018,421	(6,608,472)	(32.0%)	
Materials and Supplies	32,618,045	10,574,056	8,390,614	(2,183,442)	(20.6%)	
Fuel and Utilities	38,193,770	11,949,158	10,068,119	(1,881,039)	(15.7%)	
	157,058,366	43,150,106	32,477,153	(10,672,953)	(24.7%)	
Administration						
Casualty and Liability	7,021,253	2,150,838	1,890,672	(260,166)	(12.1%)	
Purchased Transportation	101,268,050	33,220,029	29,535,681	(3,684,348)	(11.1%)	
Leases, Rentals and Misc.	14,383,333	6,537,063	5,445,667	(1,091,396)	(16.7%)	
Allocation to Capital & GMP - Non-Labor	(1,056,042)	(270,873)	(183,449)	87,424	(32.3%)	
	121,616,594	41,637,057	36,688,571	(4,948,485)	(11.9%)	
Subtotal Non-Labor	278,674,959	84,787,163	69,165,725	(15,621,438)	(18.4%)	
Subtotal Labor and Non-Labor	668,684,924	212,727,706	193,798,053	(18,929,653)	(8.9%)	
Contingency	7,635,076	-	-	-	0.0%	
Subtotal Contingency	7,635,076	-	-	-	0.0%	
Total Operating Budget	\$ 676,320,000	\$ 212,727,706	\$ 193,798,053	\$ (18,929,653)	(8.9%)	
Non-Budgeted Expense						
Gain/ Loss Disposal	-	-	(165,935)	(165,935)	0.0%	
Grand Total	\$ 676,320,000	\$ 212,727,706	\$ 193,632,118	\$ (19,095,588)	(9.0%)	

Operating Expenses for the month of January 2021 of \$51.3 million are \$1.2 million or 2.2% under budget.

Operating Expenses year-to-date through January 2021 of \$193.8 million are \$18.9 million or 8.9% under budget.

**MONTHLY PERFORMANCE REPORT
January 2021**

Major Operating Budget Variance Items - Categories with major variances

<u>Expense Type</u>	<u>FY2021 Budget</u>	<u>FY2021 Actual</u>	<u>Fiscal Year 2021 \$ Variance (under budget) / over budget</u>
<u>Payroll & Benefits</u>	127,940,542	124,632,328	\$ (3,308,214)
Union Labor			
Union Vacancies - Wages - Bus Operator vacancies			(2,614,000)
Union Vacancies - Fringes - Uniform & Tool Allowance			(395,000)
Union - Fringes - Savings driven by vacancies			(291,000)
Union Vacancies - Wages - Facilities Maintenance			(220,000)
Union Vacancies - Wages - Bus Maintenance vacancies			(152,000)
<u>Offset by</u>			
Pension Union-Defined Contribution			107,000
Union Vacancies - Vacation Buyback			138,000
Overtime in Bus Maintenance			182,000
Overtime in METRORail			197,000
Benefit Trust Contribution			526,000
Non-Union Labor			
Savings in base salaries due to vacancies			(1,060,000)
Savings in healthcare due to vacancies			(388,000)
<u>Total Materials & Supplies</u>	43,150,106	32,477,153	\$ (10,672,953)
Services			
<u>Operations & Customer Service</u> - due to underruns in Contract Management (-\$1.4 million), Support and Other Services (-\$1.4 million), BOF Maintenance (-\$414,000), Building & Grounds			(3,305,000)
<u>Marketing & Corporate Communications</u> - due to underrun in Advertising (-\$570,000), Support			(1,031,000)
<u>Information Technology</u> - due to underruns in Equipment, Repairs & Maintenance (-\$394,000) and Contract Management (-\$389,000)			(783,000)
<u>Engineering & Capital Project</u> - due to underrun in Contract Management			(555,000)
<u>Safety</u> - due to underrun in Contract Management			(371,000)
<u>Government Affairs</u> - due to underrun in Legislative Coordination			(289,000)
<u>Legal</u> - due to underrun in Legal Fees			(181,000)
<u>Finance</u> - due to underrun in Contract Employment Services			(154,000)
<u>Partnership Promotions</u> - due to underrun in Promotion			(134,000)
<u>Procurement</u> - due to underrun in Contract Management			(100,000)
<u>EVP PE&C</u> - due to overrun in Contract Management			1,124,000
<u>General underspending in other areas Authority wide not mentioned above</u>			
Underspending in Support & Other Services throughout the Authority			(295,000)
Underspending in Equipment Repairs & Maintenance throughout the Authority			(161,000)
Underspending in Contract Employment Services throughout the Authority			(124,000)

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Major Operating Budget Variance Items - Categories with major variances

<u>Expense Type</u>	<u>FY2021 Budget</u>	<u>FY2021 Actual</u>	<u>Fiscal Year 2021</u> <u>\$ Variance</u> <u>(under budget) / over budget</u>
Materials and Supplies			
<u>Underruns in -</u>			
Material prices variances on Production/refurbished orders and inventory revaluations and disposals			(1,586,000)
Minor Tools			(862,000)
Other Supplies			(417,000)
Tech Equipment			(218,000)
Supplies - EDP			(121,000)
Tires & Tubes			(119,000)
<u>Offset by miscellaneous overruns in -</u>			
Parts			169,000
Transmission			184,000
Bus Engines - mostly in Unit Overhaul			520,000
Fuel and Utilities			
<u>Underruns in -</u>			
Diesel Fuel and related taxes			(1,328,000)
Compressed Natural Gas			(643,000)
Gasoline			(120,000)
<u>Offset by miscellaneous overruns in -</u>			
Propulsion Power			148,000
<u>Administration</u>	41,637,057	36,688,571	\$ (4,948,485)
Casualty & Liability			
Higher than expected subrogation			(377,000)
Higher than expected vehicle liability			161,000
Purchased Transportation			
METROLift			(2,048,000)
Regional Vanpool			(850,000)
Northwest Contract			(757,000)
Leases, Rentals, & Miscellaneous			
Lower than expected Information Technology Rent Software Payments			(781,000)
Underspending in discretionary (travel, memberships, etc.) and other miscellaneous items			(214,000)

MONTHLY PERFORMANCE REPORT
January 2021
Total Net Operating Budget / Expenses by Department

<u>Authorized</u>			-----Year-to-Date-----			--Current Month--
<u>EOY</u>						
<u>Headcount</u>	<u>Department</u>	<u>Annual Budget</u>	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Variance</u>
3,237	Operations & Customer Service	480,137,963	158,186,201	146,295,837	(11,890,365)	(2,885,759)
	EVP Operations & Customer Service	-	-	691	691	-
3,237	Operations & Customer Service	480,137,963	158,186,201	146,295,146	(11,891,055)	(2,885,759)
258	Administration	63,548,240	23,933,128	21,785,516	(2,147,612)	2,469,742
2	EVP, Administration	494,709	164,931	185,595	20,664	25,230
73	Information Technology	23,291,531	10,699,716	9,618,313	(1,081,402)	2,702,760
53	Human Resources	26,398,379	8,630,849	7,827,324	(803,526)	(193,544)
123	Procurement & Materials	12,453,565	4,174,190	3,889,244	(284,946)	(71,712)
7	State of Good Repair	910,056	263,443	265,040	1,598	7,008
46	Planning, Engineer, & Construction	26,135,935	1,687,159	2,476,966	789,807	834,244
4	EVP PE&C	20,915,804	174,404	1,227,538	1,053,135	897,528
17	Capital & Environmental Planning	4,365,529	835,966	1,034,551	198,584	(22,567)
18	Engineering & Capital Project	788,604	656,399	214,185	(442,214)	(15,939)
7	Construction	65,998	20,391	693	(19,698)	(24,778)
77	Finance	11,900,476	4,052,357	3,471,025	(581,332)	9,512
4	CFO	1,487,518	651,230	498,779	(152,451)	93,995
73	Finance	10,412,959	3,401,128	2,972,246	(428,881)	(84,483)
44	Govt & Public Affairs	13,574,591	4,190,170	2,648,499	(1,541,672)	(278,976)
2	Deputy CEO	574,793	193,082	179,560	(13,522)	3,402
9	Public Engagement	1,614,905	524,016	469,893	(54,124)	(18,855)
29	Client & Vanpool Ridership Services	9,090,008	2,722,895	1,669,491	(1,053,405)	(222,198)
3	Gov't Affairs	1,986,538	666,020	326,039	(339,981)	(20,531)
1	Urban Design	308,348	84,157	3,516	(80,641)	(20,795)
19	Legal	3,916,348	1,188,354	912,384	(275,970)	(85,717)
38	Communications	14,248,474	3,060,151	1,684,528	(1,375,623)	(876,417)
3	EVP, Communications	500,689	167,654	170,510	2,856	4,673
7	Press Office	772,679	259,783	251,812	(7,971)	1,614
27	Marketing & Corporate Communication	12,508,220	2,410,226	1,172,643	(1,237,583)	(847,059)
1	Partnership Promotions	466,886	222,488	89,563	(132,925)	(35,645)
9	Audit	1,316,646	425,876	371,832	(54,044)	(6,096)
5	Office of Innovation	733,948	230,648	225,360	(5,288)	18,221
387	METRO Police	34,534,521	10,792,422	9,648,232	(1,144,190)	(350,040)
49	Safety	12,271,649	3,963,227	3,306,070	(657,157)	55,055
13	Executive and Board	3,099,067	1,018,009	893,521	(124,488)	(62,007)
	Non Departmental	3,267,064	-	77,660	77,660	-
	President & CEO Contingency	7,635,076	-	-	-	-
	Other (MTA Revenue/Expense)	-	-	622	622	44
4,182	Total Operating Budget	676,320,000	212,727,706	193,798,053	(18,929,653)	(1,158,194)

MONTHLY PERFORMANCE REPORT
January 2021
Total Net Operating Budget / Expenses by Department
as of the end of January 2021 vs. January 2020

<u>Department</u>	<u>January 2021</u>			<u>January 2020</u>		
	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>
Operations & Customer Service	158,186,201	146,295,837	(11,890,365)	160,857,948	158,563,292	(2,294,655)
EVP Operations & Customer Service	-	691	691	-	-	-
Operations & Customer Service	158,186,201	146,295,146	(11,891,055)	160,857,948	158,563,292	(2,294,655)
Administration	23,933,128	21,785,516	(2,147,612)	23,655,786	19,851,886	(3,803,899)
EVP, Administration	164,931	185,595	20,664	166,410	123,379	(43,031)
Information Technology	10,699,716	9,618,313	(1,081,402)	10,940,563	8,267,625	(2,672,939)
Human Resources	8,630,849	7,827,324	(803,526)	8,150,900	7,480,595	(670,305)
Procurement & Materials	4,174,190	3,889,244	(284,946)	4,140,855	3,767,786	(373,069)
State of Good Repair	263,443	265,040	1,598	257,058	212,502	(44,556)
Planning, Engineering and Construction	1,687,159	2,476,966	789,807	774,413	775,429	1,017
EVP PE&C	174,404	1,227,538	1,053,135	43,880	15,902	(27,977)
Capital & Environmental Planning	835,966	1,034,551	198,584	430,658	506,582	75,924
Engineering & Capital Project	656,399	214,185	(442,214)	210,032	248,984	38,952
Construction	20,391	693	(19,698)	89,843	3,961	(85,882)
Finance	4,052,357	3,471,025	(581,332)	3,668,094	3,228,783	(439,311)
CFO	651,230	498,779	(152,451)	276,389	193,877	(82,513)
Finance	3,401,128	2,972,246	(428,881)	3,391,704	3,034,906	(356,798)
Gov't & Public Affairs	4,190,170	2,648,499	(1,541,672)	5,127,916	4,719,412	(408,505)
Deputy CEO	193,082	179,560	(13,522)	187,374	176,171	(11,203)
Public Engagement	524,016	469,893	(54,124)	556,572	495,378	(61,194)
Client & Vanpool Ridership Services	2,722,895	1,669,491	(1,053,405)	3,989,818	3,742,462	(247,356)
Gov't Affairs	666,020	326,039	(339,981)	296,907	256,949	(39,958)
Urban Design	84,157	3,516	(80,641)	97,245	48,451	(48,794)
Legal	1,188,354	912,384	(275,970)	1,608,920	1,125,632	(483,288)
Communications	3,060,151	1,684,528	(1,375,623)	7,769,186	6,027,693	(1,741,493)
EVP, Communications	167,654	170,510	2,856	165,848	161,128	(4,720)
Press Office	259,783	251,812	(7,971)	240,072	199,386	(40,685)
Marketing & Corporate Communication	2,410,226	1,172,643	(1,237,583)	7,218,397	5,525,663	(1,692,735)
Partnership Promotions	222,488	89,563	(132,925)	144,869	141,516	(3,353)
Audit	425,876	371,832	(54,044)	459,774	327,287	(132,487)
Office of Innovation	230,648	225,360	(5,288)	341,507	380,853	39,346
METRO Police	10,792,422	9,648,232	(1,144,190)	10,361,827	9,554,570	(807,257)
Safety	3,963,227	3,306,070	(657,157)	3,673,389	3,101,410	(571,979)
Executive & Board	1,018,009	893,521	(124,488)	1,090,763	971,206	(119,556)
Non-Departmental	-	77,660	77,660	21,829	-	(21,829)
Contingency	-	-	-	-	-	-
Other MTA Revenue / Expense	-	622	622	-	(1,118,787)	(1,118,787)
TOTAL OPERATING BUDGET	\$ 212,727,706	\$ 193,798,053	\$ (18,929,653)	\$ 219,411,351	\$ 207,508,667	\$ (11,902,684)

MONTHLY PERFORMANCE REPORT
January 2021
Capital, and Debt Service Expenses
Budget vs. Actual - Month and Fiscal Year-to-Date
(\$ millions)

Capital Budget

	FY2021		Month of January 2021				Fiscal Year to Date					
	Annual		Budget		Actual		Budget		Actual		Variance	
	Budget		Budget	Actual	\$	%	Budget	Actual	\$	%	\$	%
METRORail Completion	\$ 36.4		\$ 3.2	\$ 0.8	\$ (2.4)	(75.0%)	\$ 10.8	\$ 7.3	\$ (3.5)	(32.4%)		
Capital Improvement Program	\$ 135.7		\$ 10.2	\$ 3.3	\$ (6.9)	(67.6%)	\$ 42.5	\$ 9.5	\$ (33.0)	(77.6%)		
Total Capital	\$ 172.1		\$ 13.4	\$ 4.1	\$ (9.3)	(69.4%)	\$ 53.3	\$ 16.8	\$ (36.5)	(68.5%)		

METRORail Completion expenses for the year-to-date through January 2021 of \$7.3 million are \$3.5 million or 32.4% under budget.

Other Capital Improvement Program expenses for the year-to-date through January 2021 of \$9.5 million are \$33.0 million or 77.6% under budget.

Debt Service Budget

	FY2021		Month of January 2021				Fiscal Year to Date					
	Annual		Budget		Actual		Budget		Actual		Variance	
	Budget		Budget	Actual	\$	%	Budget	Actual	\$	%	\$	%
Debt Service	\$ 119.0		\$ 9.9	\$ 9.6	\$ (0.3)	(3.0%)	\$ 43.6	\$ 42.9	\$ (0.7)	(1.6%)		

Debt Service expenses for the year-to-date through January 2021 of \$42.9 million are \$0.7 million under budget.

General Mobility Transfers

General Mobility Program Projections
Projected Funding vs. Actual Allocation - Month and Fiscal Year-to-Date
(\$ millions)

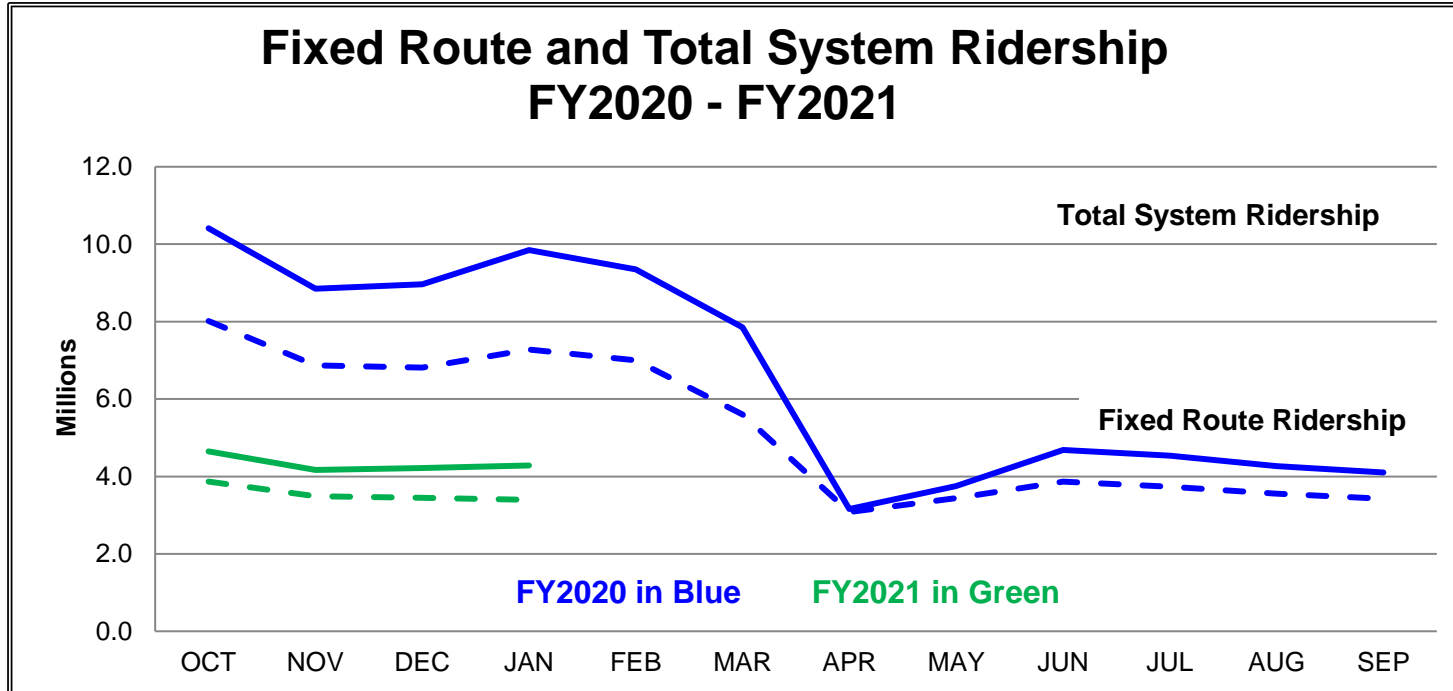
	FY2021		Month of January 2021				Fiscal Year to Date					
	Annual		Projection		Allocation		Projection		Allocation		Variance	
	Projection		Projection	Allocation	\$	%	Projection	Allocation	\$	%	\$	%
General Mobility	\$ 179.8		\$ 13.7	\$ 14.0	\$ 0.3	2.2%	\$ 57.8	\$ 58.6	\$ 0.8	1.4%		

Funds allocated to the General Mobility Fund totaling \$58.6 million for the year-to-date through January 2021 are \$0.8 million or 1.4% more than the amount projected.

MONTHLY PERFORMANCE REPORT
January 2021
Ridership by Service Category

Service Category	Jan-20 Boardings	Jan-21 Boardings	Jan-21 vs. Jan-20	Jan-20 YTD Boardings	YTD % Change	
					Jan-21 YTD Boardings	Jan-21 vs. Jan-20
Fixed Route Services						
<u>Local Network</u>						
Local Bus	5,047,218	2,642,447	(47.6%)	20,337,977	10,957,800	(46.1%)
METRORapid Silver Line	0	19,798	0.0%	0	81,670	0.0%
<u>METRORail</u>						
Red (North) Line	1,232,699	474,139	(61.5%)	4,717,398	2,198,248	(53.4%)
Green (East) Line	127,657	67,182	(47.4%)	539,239	297,792	(44.8%)
Purple (Southeast) Line	162,454	57,000	(64.9%)	667,573	248,770	(62.7%)
METRORail (all lines)	1,522,810	598,321	(60.7%)	5,924,210	2,744,810	(53.7%)
METRORail-Bus Bridge	0	51,809	0.0%	59,987	125,881	109.8%
METRORail total	1,522,810	650,130	(57.3%)	5,984,197	2,870,691	(52.0%)
Subtotal Local Network	6,570,028	3,312,375	(49.6%)	26,322,174	13,910,161	(47.2%)
<u>Commuter</u>						
Park & Ride	708,016	103,112	(85.4%)	2,651,148	370,691	(86.0%)
Subtotal Fixed Route Service	7,278,044	3,415,487	(53.1%)	28,973,322	14,280,852	(50.7%)
Special Events	387	0	(100.0%)	5,904	578	(90.2%)
Total Fixed Route	7,278,431	3,415,487	(53.1%)	28,979,226	14,281,430	(50.7%)
Customized Bus Services						
METROLift	182,511	97,035	(46.8%)	720,719	391,908	(45.6%)
METRO STAR Vanpool	151,156	19,993	(86.8%)	561,940	77,107	(86.3%)
Internal Service	0	0	0.0%	74	0	(100.0%)
Subtotal Customized Bus	333,667	117,028	(64.9%)	1,282,733	469,015	(63.4%)
HOV/HOT Carpools, Vanpools, and Non-METRO Buses	2,232,450	774,060	(65.3%)	7,808,391	2,650,830	(66.1%)
Total System	9,844,548	4,306,575	(56.3%)	38,070,350	17,401,275	(54.3%)

MONTHLY PERFORMANCE REPORT
January 2021
Ridership by Service Category



Fixed Route ridership is reported on the same basis as in the National Transit Database

The Special Events category of ridership reflects customer service oriented short-term additional motor bus service provided for events at Reliant Park such as football games and RODEO Houston.

Total fixed route ridership, excluding special events, for the month of January 2021 of 3.4 million is 3.9 million or 53.1% less than last year.

Total fixed route ridership, excluding special events, for the year-to-date through January 2021 of 14.3 million is 14.7 million or 50.7% less than last year.

METRORail ridership for the month of January 2021 of 0.7 million is 57.3% less than last year.

METRORail ridership year-to-date through January 2021 of 2.9 million is 52.0% less than last year.

MONTHLY PERFORMANCE REPORT
January 2021
Performance Statistics

Benchmark Met

Benchmark Missed

Fiscal Year 2021															
SAFETY & SECURITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2021 YTD Actual	FY2021 YTD GOAL
Bus Accidents (Includes METROLift)	54	28	31	17									≤ 49	130	≤ 194
Bus Accidents per 100,000 vehicle miles	1.10	0.63	0.67	0.38									≤ 1.11	0.70	≤ 1.11
Rail Accidents	5	5	4	4									≤ 8	18	≤ 35
Rail Accidents per 100,000 vehicle miles	1.73	1.88	1.86	2.05									≤ 2.75	1.87	≤ 2.75
BRT Accidents	0	0	0	1										1	
Group A Criminal Offenses	116	77	107	88									≤ 132	388	≤ 528
Group A Criminal Offenses per 100,000 boardings	2.49	1.84	2.52	2.04									≤ 2.10	2.23	≤ 2.10
Criminal Incidents - METRO properties	98	74	92	75									≤ 170	339	≤ 680
CUSTOMER SERVICE	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2021 YTD Actual	FY2021 YTD GOAL
Complaint Contacts per 100,000 Boardings	18.94	21.13	21.35	19.71									< 21.00	20.25	< 21.00
Commendations	192	170	178	173									≥ 150	713	≥ 600
Average Call Center Answer Delay (Sec.)	8	10	8	8									< 105	9	< 105

Safety & Security

- The number of bus accidents met the safety goal for both the month and the year-to-date.
- The number of rail accidents met the safety goal for both the month and the year-to-date.
- Group A criminal offenses met the benchmark for both the month and the year-to-date.
- Criminal incidents on METRO properties met the benchmark for both the month and the year-to-date.

Customer Service

- Complaint contacts per 100,000 boardings met the goal for both the month and the year-to-date.
- The number of commendations met the goal for both the month and the year-to-date.
- The average call center answer delay met the goal for both the month and the year-to-date.

MONTHLY PERFORMANCE REPORT
January 2021
Performance Statistics

Benchmark Met

Benchmark Missed

Fiscal Year 2021															Current Month Target	FY2021 YTD Actual	FY2021 YTD GOAL
SERVICE & RELIABILITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP					
On-Time Performance																	
Bus - Local	N/A	N/A	N/A	78.5%										≥ 75%	78.5%	≥ 75%	
Bus - Park & Ride	N/A	N/A	N/A	81.7%										≥ 76%	81.7%	≥ 76%	
Bus - Weighted Average	N/A	N/A	N/A	79.3%										≥ 75%	79.3%	≥ 75%	
METROLift	95.0%	95.5%	95.6%	96.0%										≥ 90%	95.5%	≥ 90%	
Rail - Red Line	95.2%	93.3%	N/A	93.9%										≥ 93%	94.2%	≥ 93.0%	
Rail - South East Purple Line	96.1%	97.5%	97.4%	96.6%										≥ 95%	96.9%	≥ 95.0%	
Rail - East End Green Line	98.7%	98.5%	96.7%	97.0%										≥ 95%	97.7%	≥ 95.0%	
BRT - METRORapid Silver Line	92.2%	90.3%	92.7%	94.2%										≥ 90%	92.3%	≥ 90.0%	
MDBF (Mean Distance Between Mechanical Failures) - Buses	7,852	7,207	8,277	8,720										≥ 7,500	7,976	≥ 7,125	
MDBF (Mean Distance Between Mechanical Failures) - METROLift	30,592	27,186	32,776	27,366										≥ 21,000	29,349	≥ 21,000	
MDBF (Mean Distance Between Mechanical Failures) - METRORapid	5,307	5,156	11,060	5,550										≥ 7,500	6,155	≥ 7,125	
MDBSI (Mean Distance Between Service Interruptions) - METRORail	24,150	20,410	17,913	19,501										≥ 15,000	20,534	≥ 15,000	
Average Peak HOT Lanes Speed (miles per hour)																	
I-45 North HOV	63	63	63	63										≥ 45	84	≥ 45	
I-45 South HOV	61	61	61	61										≥ 45	81	≥ 45	
US-290 HOV	68	68	66	69										≥ 45	90	≥ 45	
US-59 North HOV	67	67	66	67										≥ 45	89	≥ 45	
US-59 South HOV	59	59	59	60										≥ 45	79	≥ 45	

Bus On-Time Performance

- On-time performance for Local Bus routes met the minimum performance standard for both the month and the year-to-date.
- On-time performance for Park & Ride routes met the minimum performance standard for both the month and the year-to-date.
- On-time performance for METROLift met the minimum performance standard for both the month and the year-to-date.

METRORail On-Time Performance

- Rail (Red Line) met the benchmark for both the month and the year-to-date.
- Rail (Purple Line) met the benchmark for both the month and the year-to-date.
- Rail (Green Line) met the benchmark for both the month and the year-to-date.

METRORapid On-Time Performance

- BRT (Silver Line) met the benchmark for both the month and the year-to-date.

Service Reliability

- The Mean Distance Between Mechanical Failures (MDBF) for Buses met the minimum performance standard for both the month and the year-to-date.
- The Mean Distance Between Mechanical Failures (MDBF) for METROLift met the minimum performance standard for both the month and the year-to-date.
- The Mean Distance Between Mechanical Failures (MDBF) for METRORapid did not meet the minimum performance standard for both the month and the year-to-date.
- The Mean Distance Between Service Interruptions (MDBSI) for METRORail met the minimum performance standard for both the month and year-to-date.

HOT Lane Average Speed

- The average peak speed for all HOT Lanes met both the monthly and year-to-date goals.

MONTHLY PERFORMANCE REPORT
January 2021
Performance Statistic Definitions

Bus and Rail Accidents - An accident is a transit incident with passenger injuries that require immediate medical treatment away from the scene or a collision between a revenue vehicle and an object such that the amount of damage exceeds \$1,000. Bus accidents (which include METROLift) and rail accidents are reported separately and in terms of the absolute number of accidents and the relative number of accidents per 100,000 vehicle miles. Rail accidents reflect collisions between METRO Rail and other vehicles, pedestrians, or bicyclists. This definition has been revised beginning in FY2011 to include pedestrian accidents.

Group A Criminal Incidents Offenses - The Group A Offenses are based on the National Incident-Based Report System (NIBRS). Group A offenses consist of twenty-four (24) offense categories which address fifty-two (52) specific crimes. Group A offenses are more serious in nature and tend to be against persons or property and included: animal cruelty, arson, assault offenses, bribery, burglary/breaking & entering, counterfeiting/forgery, destruction/damage/vandalism of property, drug/narcotic offenses, embezzlement, extortion/blackmail, fraud offenses, gambling offenses, homicide offenses, human trafficking, kidnapping/ abduction, larceny/theft offenses, motor vehicle theft, pornography /obscene material, prostitution offenses, robbery, run aways/persons under 18, sex offenses, stolen property offenses and weapon law violations. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boarding's.

Criminal Incidents - METRO Properties - The total Criminal Incidents - METRO Properties is the number of incidents that occur on METRO property: Park & Ride, Transit Centers, On-board Buses and On-board Light Rail Vehicles (LRVs) and on LRV Platforms. This metric is reported in terms of the absolute number of incidents.

Complaint Contacts - Patrons may contact METRO's Customer Care Center to express dissatisfaction with METRO Operations. Contacts made via telephone and over the internet which result in a complaint record being generated in the Public Comment System are reported as the number of contacts per 100,000 boarding's.

Commendations - Patrons may contact METRO's Customer Care Center to recognize, compliment or praise a METRO employee or the METRO organization for exemplary work or performance. Contacts made via telephone, internet, email or mail which result in a commendation record being generated in the Public Comment System are reported as the absolute number of contacts received.

Average Call Center Answer Delay - METRO is committed to providing customers with accurate, customer-friendly bus and service information in a timely manner. Customers may obtain bus information over METRO's website and by telephone using an interactive voice response system without speaking to a representative and with no customer wait time. For those customers who prefer to speak with a representative, METRO's goal is to answer their calls in 105 seconds or less.

On-Time Performance (OTP) - A local bus is considered on-time if it does not leave early and is within a five (5) minute window after the scheduled departure time. A Park & Ride bus is considered on-time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is within a five (5) minute window after the scheduled departure time, with measurements during peak hours. OTP is measured by the IVOMS system which calculates data to the second, and the five (5) minute window is defined as anything less than six (6) minutes. For Metrorail, a train departing from the beginning of the line or arriving at the end of the line less than five (5) minutes after the scheduled time is considered on-time. For METROLift, a trip is considered on-time if the vehicle arrives within 30 minutes of the scheduled pick-up time and no later than the appointment time.

Mean Distance Between Mechanical Failures (MDBF) - MDBF reflects any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude accidents.

Mean Distance Between Service Interruptions (MDBSI) - Measures total revenue service miles traveled by Light Rail Vehicles (LRVs) between service interruptions that delay LRVs for one minute or more due to mechanical failures.

Average Peak HOT Lane Speed - HOT Lane speed is based on an average of measurements conducted during the AM and PM high-volume commuter periods. METRO's 45 mph benchmark is based on Federal statute 23 USC 166: HOV facilities, which sets 45 mph as a minimal acceptable rate of speed.

MONTHLY PERFORMANCE REPORT
January 2021
Balance Sheet

	January 31, 2020 (\$)	January 31, 2021 (\$)	Change (\$)
Assets			
Cash	3,232,357	931,977	(2,300,381)
Receivables	154,222,224	181,949,456	27,727,231
Inventory	38,013,340	42,020,312	4,006,972
Investments	486,283,257	558,096,735	71,813,478
Other Assets	6,977,776	6,201,489	(776,287)
Land & Improvements	363,984,863	356,514,458	(7,470,406)
Capital Assets, Net of Depreciation	2,412,328,081	2,366,625,853	(45,702,228)
Total Assets	3,465,041,899	3,512,340,279	47,298,380
Deferred Outflow of Resources ¹	104,564,462	135,108,120 ²	30,543,658
	3,569,606,361	3,647,448,399	77,842,038
Liabilities			
Trade Payables	49,738,658	40,803,931	(8,934,727)
Accrued Payroll	29,899,815	31,245,542	1,345,726
Debt Payable	1,298,581,217	1,189,309,981	(109,271,236)
Debt Interest Payable	228,253	33,427	(194,826)
Pension and OPEB Liabilities	852,841,152	889,874,775	37,033,623
Other Liabilities	118,587,649	146,176,638	27,588,989
Total Liabilities	2,349,876,745	2,297,444,295	(52,432,450)
Net Assets - Retained Earnings	1,219,729,616	1,350,004,104	130,274,487
Total Liabilities and Net Assets	3,569,606,361	3,647,448,399	77,842,038

Notes:

- 1 A deferred outflow of resources is defined by the Governmental Accountability Standards Board as "a consumption of net assets by the government that is applicable to a future reporting period," and a deferred inflow of resources is defined as "an acquisition of net assets by the government that is applicable to a future reporting period."
- 2 The deferred outflow for FY2021 includes [1] Mark-to-Market (MTM) values of outstanding diesel fuel SWAP agreements at the fiscal year end (\$8,255,586), [2] Non Union Pension Plan (\$25,985,424), [3] Union Pension Plan (\$22,181,080), [4] Bonds (\$5,934,840), [5] Non Union OPEB (\$4,745,738) and [6] Union OPEB (\$68,005,452). These items will be recognized as expenses in future periods to which they relate.