

# **METRO**

Fiscal Year 2020

Monthly Performance Report

Revenue • Expense • Ridership • Performance

July 2020



# **MONTHLY PERFORMANCE REPORT**

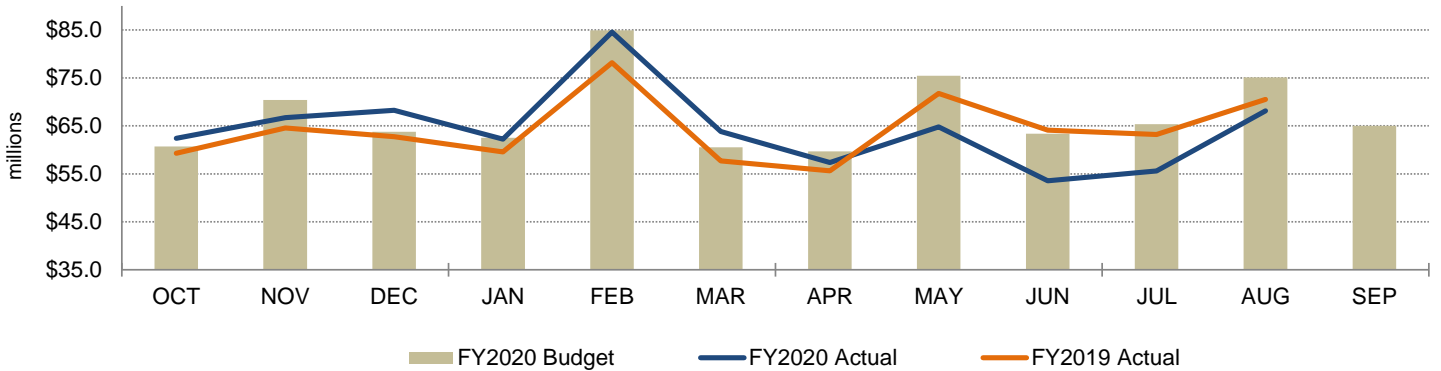
## **July 2020**

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## MONTHLY PERFORMANCE REPORT

### August 2020 Sales Tax Revenue



**Total FY2020 Sales Tax budget is \$806.8 million**

#### Budget to Actual FY2020

(\$ millions)

	Budget	Actual	Variance	%
October	60.7	62.4	1.7	2.8%
November	70.4	66.7	(3.7)	(5.2%)
December	63.8	68.2	4.5	7.0%
January	62.5	62.2	(0.3)	(0.5%)
February	84.9	84.5	(0.4)	(0.4%)
March	60.5	63.8	3.3	5.5%
April	59.7	57.3	(2.3)	(3.9%)
May	75.5	64.8	(10.7)	(14.1%)
June	63.3	53.5	(9.8)	(15.5%)
July	65.3	55.6	(9.7)	(14.9%)
<b>August</b>	<b>75.1</b>	<b>68.1</b>	<b>(7.0)</b>	<b>(9.3%)</b>
September	-	-	-	0.0%
<b>FY2020 YTD</b>	<b>\$ 741.8</b>	<b>\$ 707.4</b>	<b>\$ (34.4)</b>	<b>(4.6%)</b>

#### Prior Year vs. Current Year

(\$ millions)

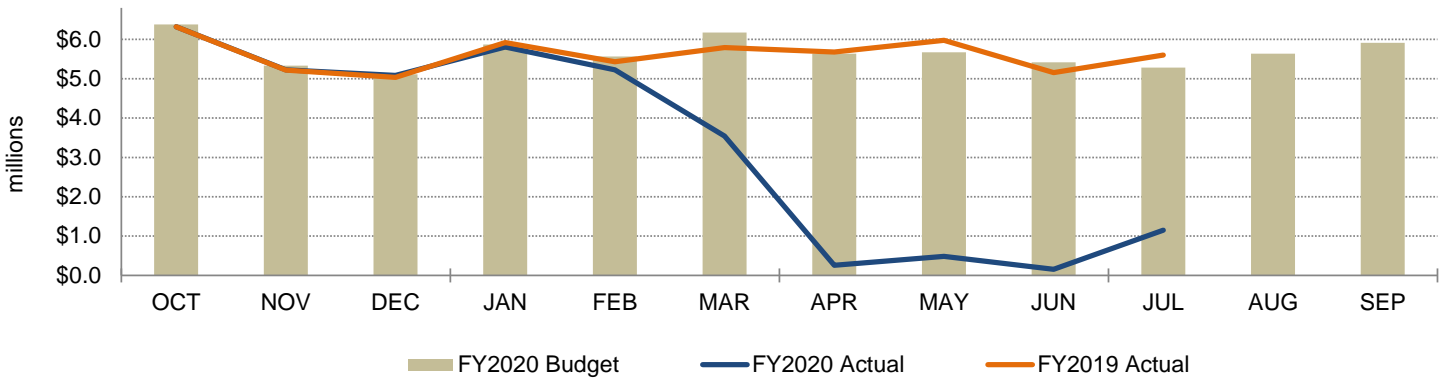
	Prior Year	Current Year	Variance	%
October	59.3	62.4	3.1	5.2%
November	64.6	66.7	2.1	3.3%
December	62.8	68.2	5.5	8.7%
January	59.6	62.2	2.7	4.5%
February	78.2	84.5	6.4	8.2%
March	57.7	63.8	6.1	10.7%
April	55.6	57.3	1.7	3.1%
May	71.8	64.8	(7.0)	(9.7%)
June	64.1	53.5	(10.6)	(16.5%)
July	63.2	55.6	(7.6)	(12.0%)
<b>August</b>	<b>70.5</b>	<b>68.1</b>	<b>(2.4)</b>	<b>(3.4%)</b>
September	-	-	-	0.0%
<b>FY2020 YTD</b>	<b>\$ 707.3</b>	<b>\$ 707.4</b>	<b>\$ 0.1</b>	<b>0.0%</b>

Sales Tax revenue for the month of August 2020 of \$68.1 million is \$7.0 million or 9.3% under estimates.

Sales Tax revenue for the year-to-date through August 2020 of \$707.4 million is \$34.4 million or 4.6% under estimates.

## MONTHLY PERFORMANCE REPORT

### July 2020 Fare Revenue



**Total FY2020 Fare Revenue budget is \$68.0 million**

#### Budget to Actual FY2020

(\$ millions)

	Budget	Actual	Variance	%
October	6.4	6.3	(0.1)	(1.6%)
November	5.3	5.2	(0.1)	(1.9%)
December	5.1	5.1	(0.0)	0.0%
January	5.9	5.8	(0.1)	(1.7%)
February	5.6	5.2	(0.4)	(7.1%)
March	6.2	3.5	(2.7)	(43.5%)
April	5.6	0.3	(5.3)	(94.6%)
May	5.7	0.5	(5.2)	(91.2%)
June	5.4	0.2	(5.2)	(96.3%)
<b>July</b>	<b>5.3</b>	<b>1.2</b>	<b>(4.1)</b>	<b>(77.4%)</b>
August	-	-	-	0.0%
September	-	-	-	0.0%
<b>FY2020 YTD</b>	<b>\$ 56.4</b>	<b>\$ 33.3</b>	<b>\$ (23.2)</b>	<b>(41.0%)</b>

#### Prior Year vs. Current Year

(\$ millions)

	Prior Year	Current Year	Variance	%
October	6.3	6.3	0.0	0.0%
November	5.2	5.2	0.0	0.0%
December	5.0	5.1	0.1	2.0%
January	5.9	5.8	(0.1)	(1.7%)
February	5.4	5.2	(0.2)	(3.7%)
March	5.8	3.5	(2.3)	(39.7%)
April	5.7	0.3	(5.4)	(94.7%)
May	6.0	0.5	(5.5)	(91.9%)
June	5.2	0.2	(5.0)	(96.2%)
<b>July</b>	<b>5.6</b>	<b>1.2</b>	<b>(4.4)</b>	<b>(78.6%)</b>
August	-	-	-	0.0%
September	-	-	-	0.0%
<b>FY2020 YTD</b>	<b>\$ 56.0</b>	<b>\$ 33.3</b>	<b>\$ (22.7)</b>	<b>(40.5%)</b>

Fare Revenue for the month of July 2020 of \$1.2 million is \$4.1 million or 77.4% under budget.

Fare Revenue for the year-to-date through July 2020 of \$33.3 million is \$23.2 million or 41.0% under budget.

**MONTHLY PERFORMANCE REPORT  
July 2020**

**Service Related Grant Revenue  
Total FY2020 Service Related Grant budget is \$90.0 million**

	(\$ millions)			
	Budget	Actual	Variance	%
October	2.1	2.1	0.0	(0.0%)
November	0.3	5.7	5.4	1800.0%
December	0.3	4.3	4.0	1333.3%
January	0.3	4.1	3.8	1266.7%
February	0.3	3.9	3.6	1200.0%
March	0.3	0.1	(0.2)	(66.7%)
April	0.3	4.4	4.1	1366.7%
May	0.3	160.7	160.4	53466.7%
June	0.3	46.8	46.5	15500.0%
<b>July</b>	<b>51.3</b>	<b>60.6</b>	<b>9.3</b>	<b>18.1%</b>
August	-	-	-	0.0%
September	-	-	-	0.0%
<b>FY2020 YTD</b>	<b>\$ 55.4</b>	<b>\$ 292.6</b>	<b>\$ 237.2</b>	<b>428.2%</b>

Service Related Grant Revenue for the month of July 2020 of \$60.6 million is \$9.3 million or 18.1% over budget.

Service Related Grant Revenue for the year-to-date through July 2020 of \$292.6 million is \$237.2 million or 428.2% over budget.

**Capital Grant Revenue  
Total FY2020 Capital Grant budget is \$72.1 million**

	(\$ millions)			
	Budget	Actual	Variance	%
October	2.9	(0.5)	(3.4)	(117.2%)
November	2.9	(0.6)	(3.5)	(120.7%)
December	2.9	2.5	(0.4)	(13.8%)
January	2.9	2.0	(0.9)	(31.0%)
February	2.9	2.3	(0.6)	(20.7%)
March	2.9	-	(2.9)	(100.0%)
April	2.9	5.0	2.1	72.4%
May	2.9	1.1	(1.8)	(62.1%)
June	2.9	4.6	1.7	58.6%
<b>July</b>	<b>2.9</b>	<b>2.0</b>	<b>(0.9)</b>	<b>(31.0%)</b>
August	-	-	-	0.0%
September	-	-	-	0.0%
<b>FY2020 YTD</b>	<b>\$ 29.5</b>	<b>\$ 18.5</b>	<b>\$ (11.0)</b>	<b>(41.5%)</b>

Capital Grant Revenue for the year-to-date through July 2020 of \$18.5 million is \$11.0 million under budget.

**MONTHLY PERFORMANCE REPORT**  
**July 2020**

**Interest & Miscellaneous Revenue**

**Total FY2020 Interest & Miscellaneous Revenue budget is \$13.8 million**

(\$ millions)

	Budget	Actual	Variance	%
October	1.2	2.3	1.1	91.7%
November	1.1	1.4	0.3	27.3%
December	1.0	1.6	0.6	60.0%
January	1.1	1.4	0.3	27.3%
February	1.1	1.6	0.5	45.5%
March	1.7	1.7	(0.0)	(0.0%)
April	1.1	0.7	(0.4)	(36.4%)
May	1.2	0.5	(0.7)	(58.3%)
June	1.1	0.5	(0.6)	(54.5%)
<b>July</b>	<b>1.0</b>	<b>0.5</b>	<b>(0.5)</b>	<b>(50.0%)</b>
August	-	-	0.0	0.0%
September	-	-	0.0	0.0%
<b>FY2020 YTD</b>	<b>\$ 11.5</b>	<b>\$ 12.1</b>	<b>\$ 0.6</b>	<b>5.2%</b>

**Composition of Interest & Miscellaneous Revenue**

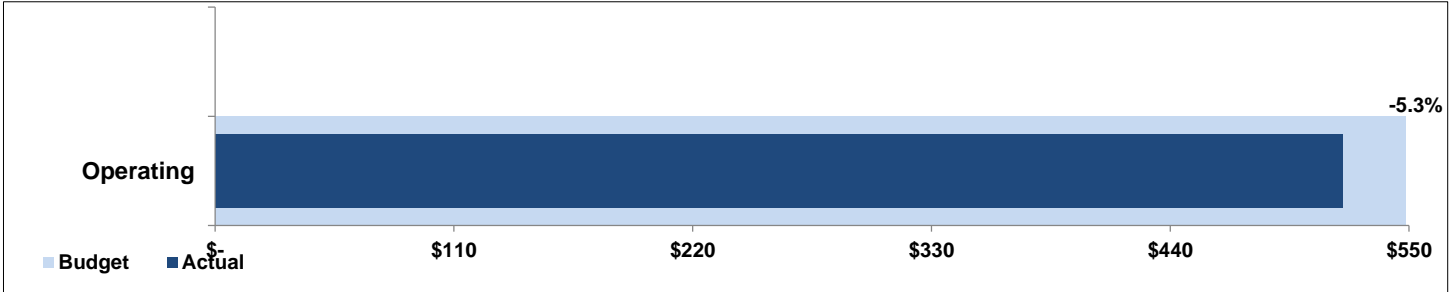
	<u>Year-to-Date Actual</u>		<u>Current Month Actual</u>	
	<u>\$ millions</u>	<u>% of Total</u>	<u>\$ millions</u>	<u>% of Total</u>
Interest Income	6.5	53.5%	0.3	57.4%
HOT Lanes Revenue	3.6	30.1%	0.1	21.6%
Inter Government Revenue	-	0.0%	-	0.0%
Other	2.0	16.4%	0.1	21.0%
<b>Total</b>	<b>\$ 12.1</b>	<b>100.0%</b>	<b>\$ 0.5</b>	<b>100.0%</b>

Interest & Misc. Revenue for the year-to-date of \$12.1 million through July 2020 is \$0.6 million or 5.2% over budget.

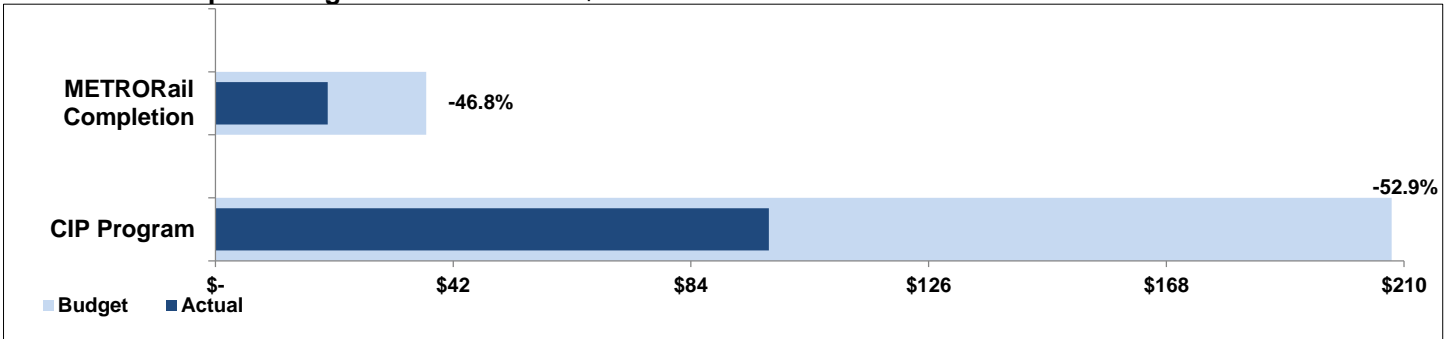
# MONTHLY PERFORMANCE REPORT July 2020

## Budget Summary (\$ millions)

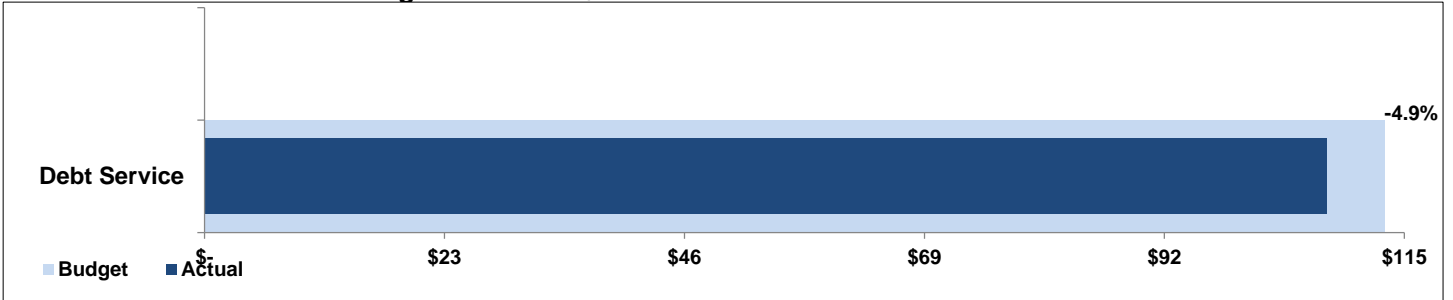
**FY2020 Annual Operating Budget**                    \$ 684.0  
**FY2020 YTD Operating Budget**                    \$ 548.7



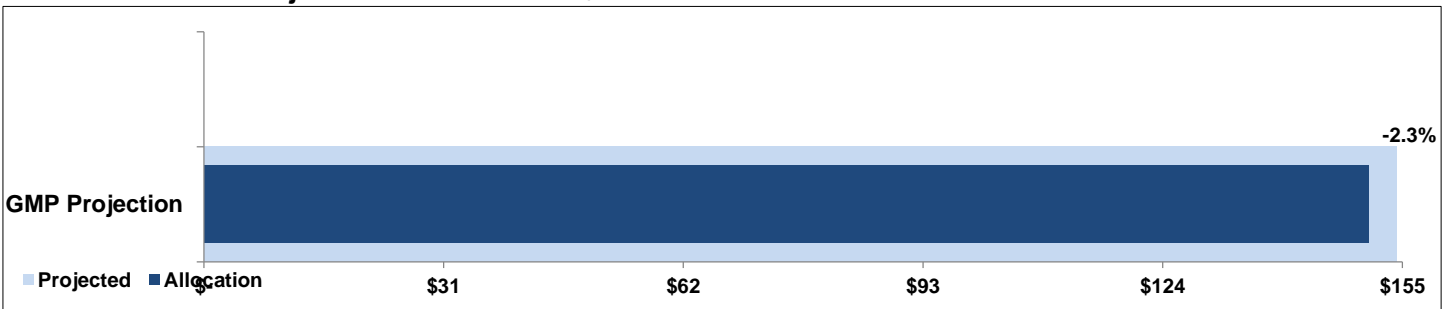
**FY2020 Annual Capital Budget**                    \$ 330.5  
**FY2020 YTD Capital Budget**                    \$ 245.1



**FY2020 Annual Debt Service Budget**                    \$ 131.5  
**FY2020 YTD Debt Service Budget**                    \$ 113.1



**FY2020 Annual GMP Projected Allocation**                    \$ 186.5  
**FY2020 YTD GMP Projected Allocation**                    \$ 154.2



**MONTHLY PERFORMANCE REPORT**

July 2020

**Operating Expenses**

<b>Comparison of Budget to Actual for the Month (July 2020)</b>					
	<b>FY20 Annual Budget</b>	<b>July Budget</b>	<b>July Actual</b>	<b>\$ Variance (favorable)/unfavorable</b>	<b>% Variance</b>
Labor & Fringe Benefits	\$ 407,094,378	\$ 33,566,344	\$ 31,860,651	\$ (1,705,693)	(5.1%)
Non-Labor	274,405,622	\$ 23,479,113	\$ 21,078,234	(2,400,879)	(10.2%)
<b>Subtotal Labor &amp; Non-Labor</b>	<b>681,500,000</b>	<b>57,045,457</b>	<b>52,938,885</b>	<b>(4,106,572)</b>	<b>(7.2%)</b>
Contingency	2,500,000	-	-	-	0.0%
<b>Total Operating Budget</b>	<b>\$ 684,000,000</b>	<b>\$ 57,045,457</b>	<b>\$ 52,938,885</b>	<b>\$ (4,106,572)</b>	<b>(7.2%)</b>

<b>Comparison of Budget to Actual Year-to-Date July 2020 (10 months)</b>					
	<b>FY20 Annual Budget</b>	<b>Year-to-Date Budget</b>	<b>Year-to-Date Actual</b>	<b>\$ Variance (favorable)/unfavorable</b>	<b>% Variance</b>
<b>Payroll &amp; Benefits</b>					
Wages	\$ 161,296,028	\$ 126,465,696	\$ 124,941,307	\$ (1,524,388)	(1.2%)
Union Fringe Benefits	87,537,777	72,168,540	69,588,834	(2,579,706)	(3.6%)
<b>Subtotal Union Labor</b>	<b>248,833,805</b>	<b>198,634,236</b>	<b>194,530,141</b>	<b>(4,104,095)</b>	<b>(2.1%)</b>
Salaries and Non-Union Wages	119,479,095	98,430,669	93,665,044	(4,765,625)	(4.8%)
Non-Union Fringe Benefits	50,621,273	41,944,962	39,106,209	(2,838,753)	(6.8%)
<b>Subtotal Non-Union Labor</b>	<b>170,100,368</b>	<b>140,375,632</b>	<b>132,771,253</b>	<b>(7,604,379)</b>	<b>(5.4%)</b>
Allocation to Capital & GMP	(11,839,795)	(9,843,583)	(8,683,185)	1,160,398	(11.8%)
<b>Subtotal Labor and Fringe Benefits</b>	<b>407,094,378</b>	<b>329,166,284</b>	<b>318,618,209</b>	<b>(10,548,075)</b>	<b>(3.2%)</b>
<b>Total Materials &amp; Supplies</b>					
Services	65,107,629	53,130,870	41,115,454	(12,015,416)	(22.6%)
Materials and Supplies	33,100,294	27,456,629	27,115,197	(341,432)	(1.2%)
Fuel and Utilities	41,268,972	33,978,573	30,618,655	(3,359,917)	(9.9%)
	<b>139,476,894</b>	<b>114,566,071</b>	<b>98,849,306</b>	<b>(15,716,766)</b>	<b>(13.7%)</b>
<b>Administration</b>					
Casualty and Liability	5,827,894	4,849,384	4,781,449	(67,935)	(1.4%)
Purchased Transportation	107,992,292	89,333,608	87,780,119	(1,553,489)	(1.7%)
Leases, Rentals and Misc.	22,149,535	11,549,979	9,994,106	(1,555,872)	(13.5%)
Allocation to Capital & GMP - Non-Labor	(1,040,994)	(793,443)	(698,802)	94,641	(11.9%)
	<b>134,928,728</b>	<b>104,939,527</b>	<b>101,856,873</b>	<b>(3,082,655)</b>	<b>(2.9%)</b>
<b>Subtotal Non-Labor</b>	<b>274,405,622</b>	<b>219,505,599</b>	<b>200,706,179</b>	<b>(18,799,420)</b>	<b>(8.6%)</b>
<b>Subtotal Labor and Non-Labor</b>	<b>681,500,000</b>	<b>548,671,883</b>	<b>519,324,387</b>	<b>(29,347,496)</b>	<b>(5.3%)</b>
Contingency	2,500,000	-	-	-	0.0%
<b>Subtotal Contingency</b>	<b>2,500,000</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>0.0%</b>
<b>Total Operating Budget</b>	<b>\$ 684,000,000</b>	<b>\$ 548,671,883</b>	<b>\$ 519,324,387</b>	<b>\$ (29,347,496)</b>	<b>(5.3%)</b>
<b>Non-Budgeted Expense</b>					
Gain/ Loss Disposal	-	-	(2,177,444)	(2,177,444)	0.0%
<b>Grand Total</b>	<b>\$ 684,000,000</b>	<b>\$ 548,671,883</b>	<b>\$ 517,146,943</b>	<b>\$ (31,524,940)</b>	<b>(5.7%)</b>

Operating Expenses for the month of July 2020 of \$52.9 million are \$4.1 million or 7.2% under budget.

Operating Expenses year-to-date through July 2020 of \$519.3 million are \$29.3 million or 5.3% under budget.



**MONTHLY PERFORMANCE REPORT**  
July 2020

**Major Operating Budget Variance Items - Categories with major variances**

<u>Expense Type</u>	<u>FY2020 Budget</u>	<u>FY2020 Actual</u>	<u>Fiscal Year 2020 \$ Variance (under budget) / over budget</u>
<b><u>Payroll &amp; Benefits</u></b>			
<b>Union Labor</b>	<b>198,634,236</b>	<b>194,530,141</b>	<b>\$ (4,104,095)</b>
Union Vacancies - Wages - Bus Operator vacancies			(6,027,000)
Benefit Trust Contribution			(2,270,000)
Union Vacancies - Wages - Bus Maintenance vacancies			(1,944,000)
Union Vacancies - Fringes - Savings driven by vacancies			(495,000)
Union Vacancies - Wages - METRORail areas			(438,000)
Union Vacancies - Wages - Facilities Maintenance			(412,000)
Union Vacancies - Fringes - Uniform & Tool Allowance			(428,000)
Union Vacancies - Wages - Operations Training Division			(156,000)
<u>Offset by</u>			
Pension Union-Defined Contribution			137,000
Workers Comp			477,000
Union Vacancies - Vacation Buyback			319,000
Overtime in Facilities Maintenance			352,000
Overtime in METRORail			1,067,000
Overtime in Bus Maintenance			1,824,000
Overtime in Bus Transportation			3,853,000
<b>Non-Union Labor</b>	<b>140,375,632</b>	<b>132,771,253</b>	<b>\$ (7,604,379)</b>
Savings in base salaries due to vacancies			(6,525,000)
Savings in healthcare due to vacancies			(1,732,000)
Savings in retiree health benefits			(189,000)
<u>Offset by</u>			
Salaried overtime driven by vacancies			845,000
<b><u>Total Materials &amp; Supplies</u></b>	<b>114,566,071</b>	<b>98,849,306</b>	<b>\$ (15,716,766)</b>
<b><u>Services</u></b>			
<u>Communications</u> - due to underruns in Advertising (-\$4.2 million), Support Services (-\$222,000) and Promotion (-\$102,000)			(4,524,000)
<u>Facilities Maintenance</u> - due to underruns in BOF Maintenance (-\$574,000), Building & Grounds Maintenance (-\$543,000), Custodial Services (-\$373,000), Contract Management (-\$183,000), Equipment Repairs & Maintenance (-\$160,000) and an overrun in Temp Help (+\$135,000)			(1,698,000)
<u>Legal</u> - due to underruns in Legal Fees (-\$1.1 million) and Support Services (-\$139,000)			(1,247,000)
<u>Capital &amp; Environmental Planning</u> - due to underrun in Contract Management			(945,000)
<u>Finance</u> - due to underruns in Contract Management (-\$305,000), Support Services (-\$233,000) and Equipment Repairs & Maintenance (-\$118,000)			(655,000)
<u>Safety</u> - due to underruns in Contract Management			(649,000)
<u>Information Technology</u> - due to underrun in Contract Management (-\$315,000) and Equipment Repairs & Maintenance (-\$95,000)			(410,000)
<u>Engineering &amp; Capital Project</u> - due to overrun in Contract Management			(327,000)
<u>Operations</u> - due to underrun in Education & Training (-\$407,000) and an overrun in Contract Management (+\$145,000)			(262,000)
<u>Procurement</u> - due to underrun in Contract Management			(208,000)
<u>Client &amp; Vanpool Ridership Services</u> - due to underrun in Contract Management			(149,000)
<u>Urban Design</u> - due to underrun in Contract Management			(141,000)
<u>Human Resources</u> - due to underrun in Education & Training			(130,000)
<u>EVP PE&amp;C</u> - due to overruns in Custodial Services (+\$232,000) and BOF Maintenance Costs (+\$236,000)			469,000
<u>General underspending in other areas Authority wide not mentioned above</u>			
Underspending in Education and Training throughout the Authority			(293,000)
Underspending in Contract Management throughout the Authority			(182,000)
Underspending in Incentive Program throughout the Authority			(163,000)
Underspending in Support & Other Services throughout the Authority			(155,000)
Underspending in Equipment Repairs & Maintenance throughout the Authority			(141,000)
Underspending in Advertising throughout the Authority			(139,000)

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**MONTHLY PERFORMANCE REPORT**  
**July 2020**

**Major Operating Budget Variance Items - Categories with major variances**

<u>Expense Type</u>	<u>FY2020 Budget</u>	<u>FY2020 Actual</u>	<u>Fiscal Year 2020 \$ Variance (under budget) / over budget</u>
<b>Materials and Supplies</b>			
<u>Underruns in -</u>			
Material prices variances on Production/refurbished orders and inventory revaluations and disposals			(3,796,000)
Tires & Tubes			(690,000)
Tech Equipment			(239,000)
Warranty Credits			(151,000)
Other Supplies			(137,000)
Supplies - EDP			(132,000)
Interior Body & Floor			(113,000)
<u>Offset by miscellaneous overruns in -</u>			
Cleaning Materials			242,000
Bus Batteries			275,000
Transmission			523,000
Minor Tools			896,000
Parts			1,092,000
Bus Engines - mostly in Unit Overhaul			1,927,000
<b>Fuel and Utilities</b>			
<u>Underruns in -</u>			
Diesel Fuel and related taxes			(1,628,000)
Gasoline			(1,335,000)
Compressed Natural Gas			(564,000)
<u>Offset by miscellaneous overruns in -</u>			
Telephone			204,000
<b><u>Administration</u></b>	<b>104,939,527</b>	<b>101,856,873</b>	<b>\$ (3,082,655)</b>
<b>Casualty &amp; Liability</b>			
Higher than expected subrogation			(175,000)
Higher than expected vehicle liability			168,000
<b>Purchased Transportation</b>			
Regional Vanpool			(1,900,000)
Northwest Contract			207,000
<b>Leases, Rentals, &amp; Miscellaneous</b>			
Lower than expected Information Technology Rent Software Payments			(739,000)
Discretionary Items			(706,000)
Other Miscellaneous Expenses			135,000

**MONTHLY PERFORMANCE REPORT**  
**July 2020**  
**Total Net Operating Budget / Expenses by Department**

<u>Authorized</u> <u>EOY</u> <u>Headcount</u>	<u>Department</u>	<u>Annual Budget</u>	-----Year-to-Date-----			--Current Month--
		<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Variance</u>	
<b>3,839</b>	<b>Oper, Public Safety, &amp; Cust Service</b>	<b>499,360,736</b>	<b>414,255,383</b>	<b>403,007,965</b>	<b>(11,247,418)</b>	<b>(558,889)</b>
	9 EVP Oper Pub Safety & Cust Service	1,330,270	1,112,060	1,029,553	(82,507)	5,116
	3,283 Operations	447,296,736	371,290,509	365,911,573	(5,378,936)	116,085
	427 METRO Police	34,604,200	28,378,994	24,541,036	(3,837,958)	(570,581)
	46 Safety	10,789,859	9,025,300	7,915,648	(1,109,653)	(29,925)
	74 Customer Service	5,339,671	4,448,519	3,610,155	(838,364)	(79,585)
<b>255</b>	<b>Administration</b>	<b>62,845,143</b>	<b>52,157,255</b>	<b>48,886,380</b>	<b>(3,270,875)</b>	<b>173,507</b>
	2 EVP, Administration	500,161	415,064	377,192	(37,872)	(2,682)
	74 IT	24,344,981	20,291,320	19,755,803	(535,517)	341,161
	54 Human Resources	24,735,309	20,501,737	18,527,214	(1,974,523)	(113,164)
	120 Procurement & Materials	12,382,466	10,233,553	9,592,483	(641,069)	(53,251)
	5 State of Good Repair	882,226	715,582	633,688	(81,894)	1,444
<b>230</b>	<b>Planning, Engineer, &amp; Construction</b>	<b>44,070,670</b>	<b>36,231,639</b>	<b>32,716,536</b>	<b>(3,515,103)</b>	<b>(381,371)</b>
	2 EVP PE&C	130,278	110,389	727,719	617,330	334,171
	185 Facilities Maint	37,420,404	31,474,903	29,302,077	(2,172,826)	9,568
	16 Capital & Environmental Planning	4,665,831	3,399,497	2,298,302	(1,101,195)	(449,220)
	19 Engineering & Capital Project	1,589,392	1,024,962	382,658	(642,304)	(254,284)
	8 Construction	264,765	221,889	5,780	(216,108)	(21,606)
<b>80</b>	<b>Finance</b>	<b>11,471,656</b>	<b>9,462,477</b>	<b>8,468,653</b>	<b>(993,824)</b>	<b>(136,515)</b>
	4 CFO	964,214	773,498	620,709	(152,789)	(33,382)
	76 Finance	10,507,442	8,688,979	7,847,944	(841,035)	(103,133)
<b>22</b>	<b>Govt &amp; Public Affairs</b>	<b>16,198,786</b>	<b>13,283,069</b>	<b>10,430,285</b>	<b>(2,852,783)</b>	<b>(668,246)</b>
	2 Deputy CEO	565,981	473,332	453,386	(19,946)	(526)
	10 Public Engagement	1,694,016	1,412,613	1,254,534	(158,079)	(23,362)
	6 Client & Vanpool Ridership Services	12,506,176	10,255,840	7,807,384	(2,448,456)	(629,438)
	3 Gov't Affairs	919,981	748,061	758,932	10,871	20,947
	1 Urban Design	512,632	393,223	156,049	(237,173)	(35,867)
<b>19</b>	<b>Legal</b>	<b>4,821,476</b>	<b>4,019,317</b>	<b>2,730,791</b>	<b>(1,288,525)</b>	<b>(158,984)</b>
<b>40</b>	<b>Communications</b>	<b>18,755,831</b>	<b>14,798,881</b>	<b>9,429,451</b>	<b>(5,369,429)</b>	<b>(2,250,696)</b>
	3 EVP, Communications	497,538	411,659	412,043	384	(4,270)
	7 Press Office	745,816	621,112	561,956	(59,156)	(5,935)
	29 Marketing & Corporate Communication	17,040,089	13,396,797	8,177,278	(5,219,519)	(2,238,045)
	1 Partnership Promotions	472,388	369,313	278,175	(91,138)	(2,446)
<b>9</b>	<b>Executive and Board</b>	<b>2,347,600</b>	<b>1,979,647</b>	<b>1,689,544</b>	<b>(290,103)</b>	<b>(119,158)</b>
<b>11</b>	<b>Audit</b>	<b>1,546,869</b>	<b>1,272,320</b>	<b>884,896</b>	<b>(387,424)</b>	<b>(22,184)</b>
<b>5</b>	<b>Office of Innovation</b>	<b>1,396,229</b>	<b>1,190,066</b>	<b>1,079,885</b>	<b>(110,181)</b>	<b>16,145</b>
	<b>Non Departmental</b>	<b>18,685,004</b>	<b>21,829</b>	<b>-</b>	<b>(21,829)</b>	<b>-</b>
	<b>President &amp; CEO Contingency</b>	<b>2,500,000</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
	<b>Other (MTA Revenue/Expense)</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>(180)</b>
<b>4,510</b>	<b>Total Operating Budget</b>	<b>684,000,000</b>	<b>548,671,883</b>	<b>519,324,387</b>	<b>(29,347,496)</b>	<b>(4,106,572)</b>

**MONTHLY PERFORMANCE REPORT**  
**July 2020**  
**Total Net Operating Budget / Expenses by Department**  
**as of the end of July 2020 vs. July 2019**

<u>Department</u>	<u>July 2020</u>			<u>July 2019</u>		
	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>
<b>Operations, Public Safety and Customer Service</b>	<b>414,255,383</b>	<b>403,007,965</b>	<b>(11,247,418)</b>	<b>387,860,700</b>	<b>379,467,514</b>	<b>(8,393,186)</b>
EVP Oper Pub Safety & Cust Serv	1,112,060	1,029,553	(82,507)	1,027,242	1,015,753	(11,489)
Operations	371,290,509	365,911,573	(5,378,936)	352,054,450	347,648,101	(4,406,349)
METRO Police	28,378,994	24,541,036	(3,837,958)	22,506,659	20,383,743	(2,122,916)
Safety	9,025,300	7,915,648	(1,109,653)	8,231,872	7,064,154	(1,167,718)
Customer Service	4,448,519	3,610,155	(838,364)	4,040,477	3,355,763	(684,714)
<b>Administration</b>	<b>52,157,255</b>	<b>48,886,380</b>	<b>(3,270,875)</b>	<b>48,827,970</b>	<b>45,606,834</b>	<b>(3,221,135)</b>
EVP, Administration	415,064	377,192	(37,872)	384,580	364,838	(19,742)
IT	20,291,320	19,755,803	(535,517)	19,873,945	18,190,459	(1,683,486)
Human Resources	20,501,737	18,527,214	(1,974,523)	18,604,698	17,537,915	(1,066,783)
Procurement & Materials	10,233,553	9,592,483	(641,069)	9,362,974	9,026,192	(336,782)
State of Good Repair	715,582	633,688	(81,894)	601,773	487,431	(114,343)
<b>Planning, Engineering and Construction</b>	<b>36,231,639</b>	<b>32,716,536</b>	<b>(3,515,103)</b>	<b>32,740,638</b>	<b>28,646,123</b>	<b>(4,094,515)</b>
EVP PE&C	110,389	727,719	617,330	68,716	3,697	(65,019)
Facilities Maint	31,474,903	29,302,077	(2,172,826)	27,510,795	24,423,973	(3,086,823)
Capital & Environmental Planning	3,399,497	2,298,302	(1,101,195)	4,467,976	3,973,553	(494,423)
Engineering & Capital Project	1,024,962	382,658	(642,304)	545,696	311,214	(234,482)
Construction	221,889	5,780	(216,108)	147,455	(66,314)	(213,768)
<b>Finance</b>	<b>9,462,477</b>	<b>8,468,653</b>	<b>(993,824)</b>	<b>9,188,754</b>	<b>11,000,582</b>	<b>1,811,828</b>
CFO	773,498	620,709	(152,789)	792,949	466,564	(326,385)
Finance	8,688,979	7,847,944	(841,035)	8,395,805	10,534,018	2,138,213
<b>Gov't &amp; Public Affairs</b>	<b>13,283,069</b>	<b>10,430,285</b>	<b>(2,852,783)</b>	<b>13,219,323</b>	<b>12,411,287</b>	<b>(808,036)</b>
Deputy CEO	473,332	453,386	(19,946)	412,064	517,250	105,186
Public Engagement	1,412,613	1,254,534	(158,079)	1,346,474	1,238,136	(108,338)
Client & Vanpool Ridership Services	10,255,840	7,807,384	(2,448,456)	10,192,115	9,534,269	(657,846)
Gov't Affairs	748,061	758,932	10,871	1,116,279	1,010,171	(106,108)
Urban Design	393,223	156,049	(237,173)	152,391	111,461	(40,930)
<b>Legal</b>	<b>4,019,317</b>	<b>2,730,791</b>	<b>(1,288,525)</b>	<b>3,686,535</b>	<b>3,197,111</b>	<b>(489,424)</b>
<b>Communications</b>	<b>14,798,881</b>	<b>9,429,451</b>	<b>(5,369,429)</b>	<b>11,923,137</b>	<b>9,467,809</b>	<b>(2,455,328)</b>
EVP, Communications	411,659	412,043	384	372,622	371,067	(1,555)
Press Office	621,112	561,956	(59,156)	601,892	550,558	(51,334)
Marketing & Corporate Communication	13,396,797	8,177,278	(5,219,519)	10,558,693	8,267,692	(2,291,000)
Partnership Promotions	369,313	278,175	(91,138)	389,930	278,492	(111,439)
<b>Executive &amp; Board</b>	<b>1,979,647</b>	<b>1,689,544</b>	<b>(290,103)</b>	<b>1,816,804</b>	<b>1,547,824</b>	<b>(268,981)</b>
<b>Audit</b>	<b>1,272,320</b>	<b>884,896</b>	<b>(387,424)</b>	<b>1,269,772</b>	<b>1,060,028</b>	<b>(209,743)</b>
<b>Office of Innovation</b>	<b>1,190,066</b>	<b>1,079,885</b>	<b>(110,181)</b>	<b>706,408</b>	<b>483,464</b>	<b>(222,944)</b>
<b>Non-Departmental</b>	<b>21,829</b>	<b>-</b>	<b>(21,829)</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Contingency</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Other MTA Revenue / Expense</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>(1,371,361)</b>	<b>(1,371,361)</b>
<b>TOTAL OPERATING BUDGET</b>	<b>\$ 548,671,883</b>	<b>\$ 519,324,387</b>	<b>\$ (29,347,496)</b>	<b>\$ 511,240,041</b>	<b>\$ 491,517,216</b>	<b>\$ (19,722,825)</b>

**MONTHLY PERFORMANCE REPORT**  
**July 2020**  
**Capital, and Debt Service Expenses**  
**Budget vs. Actual - Month and Fiscal Year-to-Date**  
(\$ millions)

**Capital Budget**

	FY2020		Month of July 2020				Fiscal Year to Date			
	Annual Budget	Budget	Budget	Actual	Variance		Budget	Actual	Variance	
	\$	\$	\$	\$	\$	%	\$	\$	\$	%
METRO Rail Completion	\$ 44.2	\$ 3.5	\$ 4.6	\$ 1.1	31.4%		\$ 37.2	\$ 19.8	\$ (17.4)	(46.8%)
Capital Improvement Program	\$ 286.3	\$ 17.7	\$ 9.0	\$ (8.7)	(49.2%)		\$ 207.8	\$ 97.8	\$ (110.0)	(52.9%)
<b>Total Capital</b>	<b>\$ 330.5</b>	<b>\$ 21.2</b>	<b>\$ 13.6</b>	<b>\$ (7.6)</b>	<b>(35.8%)</b>		<b>\$ 245.1</b>	<b>\$ 117.6</b>	<b>\$ (127.5)</b>	<b>(52.0%)</b>

METRO Rail Completion expenses for the year-to-date through July 2020 of \$19.8 million are \$17.4 million or 46.8% under budget.

Other Capital Improvement Program expenses for the year-to-date through July 2020 of \$97.8 million are \$110.0 million or 52.9% under budget.

**Debt Service Budget**

	FY2020		Month of July 2020				Fiscal Year to Date			
	Annual Budget	Budget	Budget	Actual	Variance		Budget	Actual	Variance	
	\$	\$	\$	\$	\$	%	\$	\$	\$	%
<b>Debt Service</b>	<b>\$ 131.5</b>	<b>\$ 11.6</b>	<b>\$ 10.9</b>	<b>\$ (0.7)</b>	<b>(6.0%)</b>		<b>\$ 113.1</b>	<b>\$ 107.6</b>	<b>\$ (5.5)</b>	<b>(4.9%)</b>

Debt Service expenses for the year-to-date through July 2020 of \$107.6 million are \$5.5 million under budget.

**General Mobility Transfers**

**General Mobility Program Projections**  
**Projected Funding vs. Actual Allocation - Month and Fiscal Year-to-Date**  
(\$ millions)

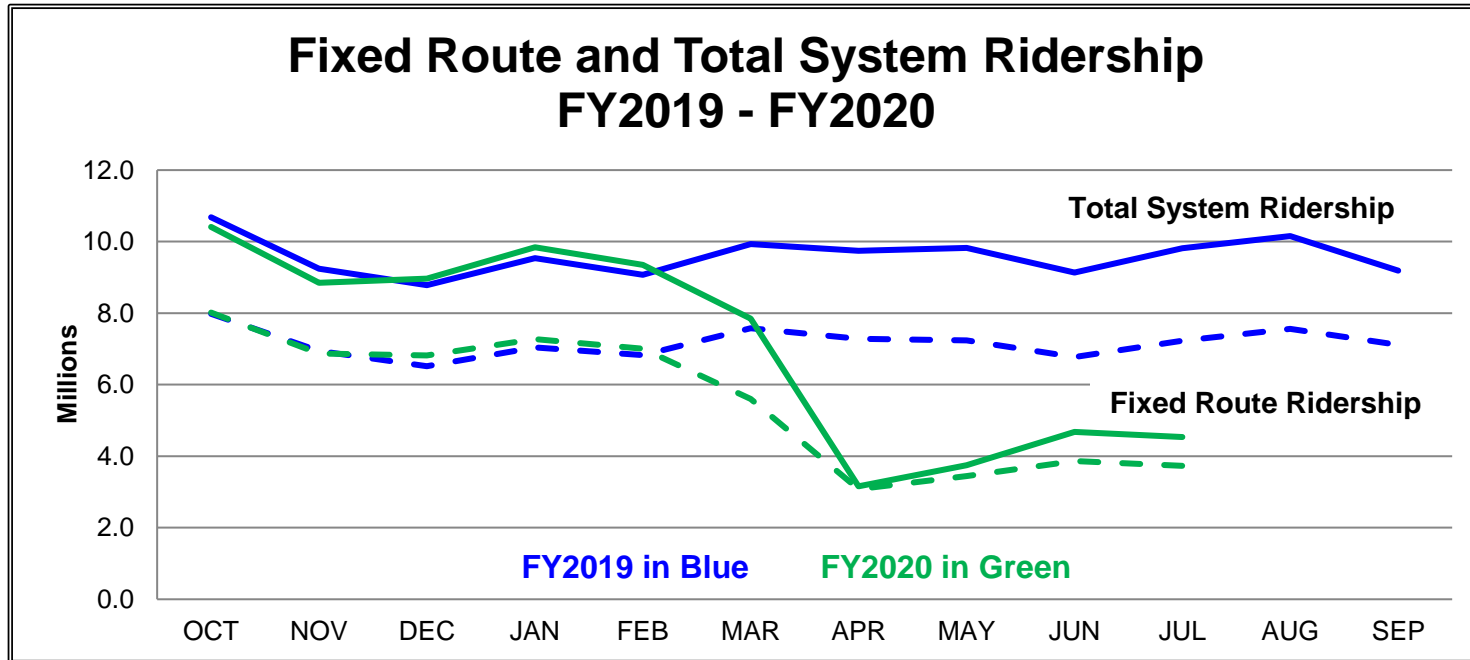
	FY2020		Month of July 2020				Fiscal Year to Date			
	Annual Projection	Projection	Allocation	Allocation	Variance		Projection	Allocation	Variance	
	\$	\$	\$	\$	\$	%	\$	\$	\$	%
<b>General Mobility</b>	<b>\$ 186.5</b>	<b>\$ 15.0</b>	<b>\$ 13.7</b>	<b>\$ (1.3)</b>	<b>(8.7%)</b>		<b>\$ 154.2</b>	<b>\$ 150.6</b>	<b>\$ (3.6)</b>	<b>(2.3%)</b>

Funds allocated to the General Mobility Fund totaling \$150.6 million for the year-to-date through July 2020 are \$3.6 million or 2.3% less than the amount projected.

**MONTHLY PERFORMANCE REPORT**  
**July 2020**  
**Ridership by Service Category**

Service Category	Jul-19 Boardings	Jul-20 Boardings	Jul-20 vs. Jul-19	Jul-19 YTD Boardings	YTD % Change	
					Jul-20 YTD Boardings	Jul-20 vs. Jul-19
<b>Fixed Route Services</b>						
<b><u>Local Network</u></b>						
<b>Local Bus</b>	<b>4,952,703</b>	<b>2,896,084</b>	<b>(41.5%)</b>	<b>49,307,419</b>	<b>40,163,006</b>	<b>(18.5%)</b>
<b><u>METRORail</u></b>						
Red (North) Line	1,310,353	629,924	(51.9%)	12,612,746	9,286,097	(26.4%)
Green (East) Line	144,092	67,433	(53.2%)	1,289,410	958,982	(25.6%)
Purple (Southeast) Line	139,254	54,937	(60.5%)	1,509,596	1,201,915	(20.4%)
METRORail (all lines)	1,593,699	752,294	(52.8%)	15,411,752	11,446,994	(25.7%)
METRORail-Bus Bridge	0	4,796	0.0%	39,246	103,983	165.0%
<b>METRORail total</b>	<b>1,593,699</b>	<b>757,090</b>	<b>(52.5%)</b>	<b>15,450,998</b>	<b>11,550,977</b>	<b>(25.2%)</b>
<b>Subtotal Local Network</b>	<b>6,546,402</b>	<b>3,653,174</b>	<b>(44.2%)</b>	<b>64,758,417</b>	<b>51,713,983</b>	<b>(20.1%)</b>
<b><u>Commuter</u></b>						
Park & Ride	683,688	79,041	(88.4%)	6,439,368	3,911,731	(39.3%)
<b>Subtotal Fixed Route Service</b>	<b>7,230,090</b>	<b>3,732,215</b>	<b>(48.4%)</b>	<b>71,197,785</b>	<b>55,625,714</b>	<b>(21.9%)</b>
Special Events	1,820	821	(54.9%)	216,922	82,836	(61.8%)
<b>Total Fixed Route</b>	<b>7,231,910</b>	<b>3,733,036</b>	<b>(48.4%)</b>	<b>71,414,707</b>	<b>55,708,550</b>	<b>(22.0%)</b>
<b>Customized Bus Services</b>						
METROLift	181,328	92,519	(49.0%)	1,733,908	1,364,197	(21.3%)
METRO STAR Vanpool	153,511	19,635	(87.2%)	1,514,115	865,337	(42.8%)
Internal Service	0	0	0.0%	372	112	(69.9%)
<b>Subtotal Customized Bus</b>	<b>334,839</b>	<b>112,154</b>	<b>(66.5%)</b>	<b>3,248,395</b>	<b>2,229,646</b>	<b>(31.4%)</b>
HOV/HOT Carpools, Vanpools, and Non-METRO Buses	2,251,832	694,704	(69.1%)	21,111,016	13,458,746	(36.2%)
<b>Total System</b>	<b>9,818,581</b>	<b>4,539,894</b>	<b>(53.8%)</b>	<b>95,774,118</b>	<b>71,396,942</b>	<b>(25.5%)</b>

**MONTHLY PERFORMANCE REPORT**  
**July 2020**  
**Ridership by Service Category**



*Fixed Route ridership is reported on the same basis as in the National Transit Database*

*The Special Events category of ridership reflects customer service oriented short-term additional motor bus service provided for events at Reliant Park such as football games and RODEO Houston.*

Total fixed route ridership, excluding special events, for the month of July 2020 of 3.7 million is 3.5 million or 48.4% less than last year.

Total fixed route ridership, excluding special events, for the year-to-date through July 2020 of 55.6 million is 15.6 million or 21.9% less than last year.

METRORail ridership for the month of July 2020 of 0.8 million is 52.5% less than last year.

METRORail ridership year-to-date through July 2020 of 11.6 million is 25.2% less than last year.

**MONTHLY PERFORMANCE REPORT**  
**July 2020**  
**Performance Statistics**

Benchmark Met
Benchmark Missed

**Fiscal Year 2020**

SAFETY & SECURITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2020 YTD Actual	FY2020 YTD GOAL
<b>Bus Accidents (Includes METROLift)</b>	45	48	71	46	59	50	26	29	50	41			≤ 49	465	≤ 496
Bus Accidents per 100,000 vehicle miles	0.68	0.79	1.12	0.71	0.98	0.88	0.70	0.68	1.05	0.81			≤ 1.11	0.84	≤ 1.11
<b>Rail Accidents</b>	10	7	4	6	8	5	2	3	7	3			≤ 8	55	≤ 83
Rail Accidents per 100,000 vehicle miles	3.33	2.62	1.40	2.02	2.85	1.66	0.94	1.12	2.32	0.94			≤ 2.75	1.94	≤ 2.75
<b>Group A Offenses</b>	93	113	129	116	107	93	90	150	93	110				1094	
Major Security Incidents per 100,000 boardings	0.893	1.277	1.439	1.178	1.144	1.185	2.850	4.001	1.986	2.423				1.532	
<b>Group B Offenses</b>	11	41	37	30	35	31	15	25	21	12				258	
Major Security Incidents per 100,000 boardings	0.106	0.463	0.413	0.305	0.374	0.395	0.475	0.667	0.449	0.264				0.361	
<b>Group A &amp; B Offenses - METRO properties</b>	61	97	117	100	89	76	73	121	82	93				909	
Major Security Incidents per 100,000 boardings	0.586	1.096	1.305	1.016	0.952	0.968	2.311	3.228	1.751	2.049				1.273	
CUSTOMER SERVICE	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2020 YTD Actual	FY2020 YTD GOAL
<b>Complaint Contacts per 100,000 Boardings</b>	18.85	17.60	15.94	18.23	18.05	17.64	21.40	21.63	20.89	22.09			< 18.50	18.61	< 18.50
<b>Commendations</b>	294	308	294	279	288	184	70	96	139	120			≥ 300	2,072	≥ 3000
<b>Average Call Center Answer Delay (Sec.)</b>	98	55	65	57	70	75	15	11	9	9			< 105	46	< 105

**Safety & Security**

- The number of bus accidents met the safety goal for both the month and the year-to-date.
- The number of rail accidents met the safety goal for both the month and the year-to-date.

**Customer Service**

- Complaint contacts per 100,000 boardings did not meet the goal for both the month and the year-to-date.
- The number of commendations did not meet the goal for both the month and the year-to-date.
- The average call center answer delay met the goal for both the month and the year-to-date.



**MONTHLY PERFORMANCE REPORT**  
**July 2020**  
**Performance Statistics**

Benchmark Met Benchmark Missed

**Fiscal Year 2020**

SERVICE & RELIABILITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2020 YTD Actual	FY2020 YTD GOAL
<b>On-Time Performance</b>															
Bus - Local	75.3%	74.3%	74.2%	75.5%	78.3%	N/A	N/A	N/A	N/A	N/A			≥ 75%	75.5%	≥ 75%
Bus - Park & Ride	76.2%	76.1%	75.5%	77.4%	80.8%	N/A	N/A	N/A	N/A	N/A			≥ 76%	77.2%	≥ 76%
Bus - Weighted Average	75.7%	75.0%	74.7%	76.2%	79.3%	N/A	N/A	N/A	N/A	N/A			≥ 75%	76.3%	≥ 75%
METROLift	89.0%	90.5%	90.8%	91.6%	89.6%	93.2%	97.0%	95.7%	96.1%	96.6%			≥ 90%	93.0%	≥ 90%
Rail - Red Line	93.6%	95.2%	94.6%	93.5%	93.3%	N/A	N/A	N/A	92.5%	93.3%			≥ 93%	93.8%	≥ 93.0%
Rail - South East Purple Line	95.7%	95.4%	95.5%	95.4%	96.1%	N/A	N/A	N/A	97.4%	95.9%			≥ 95%	95.8%	≥ 95.0%
Rail - East End Green Line	98.7%	97.3%	97.1%	96.1%	97.4%	N/A	N/A	N/A	95.3%	95.8%			≥ 95%	96.8%	≥ 95.0%
MDBF (Mean Distance Between Mechanical Failures) - All Buses	9,049	10,415	9,751	11,030	9,368	10,184	10,545	8,357	7,627	6,108			≥ 7,750	9,010	≥ 9,100
MDBF (Mean Distance Between Mechanical Failures) - METROLift	25,407	21,577	22,926	24,228	25,969	24,078	22,947	26,721	26,898	26,416			≥ 20,000	24,400	≥ 20,000
MDBSI (Mean Distance Between Service Interruptions) - METRORail	15,032	16,687	17,918	14,871	14,058	13,069	12,467	11,633	27,472	26,484			≥ 15,000	15,916	≥ 15,000
<b>Average Peak HOT Lanes Speed (miles per hour)</b>															
I-45 North HOV	52	53	56	53	54	60	N/A	65	64	65			≥ 45	58	≥ 45
I-45 South HOV	52	53	56	53	54	58	N/A	62	62	62			≥ 45	57	≥ 45
US-290 HOV	57	60	62	60	59	66	N/A	68	66	66			≥ 45	63	≥ 45
US-59 North HOV	57	59	61	59	59	64	N/A	69	68	68			≥ 45	63	≥ 45
US-59 South HOV	48	49	51	48	48	54	N/A	61	60	60			≥ 45	53	≥ 45

**Bus On-Time Performance**

- Note: Due to service adjustments made early March in response to COVID-19, there will be no report of Bus on-time-performance until regular service is restored.
- On-time performance for METROLift met the minimum performance standard for both the month and the year-to-date.

**METRORail On-Time Performance**

- Rail (Red Line) met the benchmark for both the month and the year-to-date.
- Rail (Purple Line) met the benchmark for both the month and the year-to-date.
- Rail (Green Line) met the benchmark for both the month and the year-to-date.

**Service Reliability**

- The Mean Distance Between Mechanical Failures (MDBF) for All Buses did not meet the minimum performance standard for both the month and the year-to-date.
- The Mean Distance Between Mechanical Failures (MDBF) for METROLift met the minimum performance standard for both the month and the year-to-date.
- The Mean Distance Between Service Interruptions (MDBSI) for METRORail met the minimum performance standard for both the month and the year-to-date.

**HOT Lane Average Speed**

- The average peak speed for all HOT Lanes met the monthly goals and year-to-date goals.

**MONTHLY PERFORMANCE REPORT**  
**July 2020**  
**Performance Statistic Definitions**

**Bus and Rail Accidents** - An accident is a transit incident with passenger injuries that require immediate medical treatment away from the scene or a collision between a revenue vehicle and an object such that the amount of damage exceeds \$1,000. Bus accidents (which include METROLift) and rail accidents are reported separately and in terms of the absolute number of accidents and the relative number of accidents per 100,000 vehicle miles. Rail accidents reflect collisions between METRORail and other vehicles, pedestrians, or bicyclists. This definition has been revised beginning in FY2011 to include pedestrian accidents.

**Group A Offenses** - The Group A Offenses are based on the National Incident-Based Report System (NIBRS). Group A offenses consist of twenty-four (24) offense categories which address fifty-two (52) specific crimes. Group A offenses are more serious in nature and tend to be against persons or property and included: animal cruelty, arson, assault offenses, bribery, burglary/breaking & entering, counterfeiting/forgery, destruction/damage/vandalism of property, drug/narcotic offenses, embezzlement, extortion/blackmail, fraud offenses, gambling offenses, homicide offenses, human trafficking, kidnapping/ abduction, larceny/theft offenses, motor vehicle theft, pornography /obscene material, prostitution offenses, robbery, run aways/persons under 18, sex offenses, stolen property offenses and weapon law violations. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

**Group B Offenses** - The Group B Offenses are based on the National Incident-Based Report System (NIBRS). Group B consists of ten (10) offense categories. Group B encompass all, non-traffic, offenses which are not classified as Group A. Group B offenses are less serious in nature and tend to be against society and include: bad checks, curfew/loitering/vagrancy violations, disorderly conduct, driving under the influence, drunkenness, family offenses, nonviolent, liquor law violations, peeping tom, trespass of real property and all other offenses.

**Group A & B Offenses - METRO Properties** - The total Group A & B Offenses - METRO Properties is the number of incidents that occur on METRO property: Park & Ride, Transit Centers, On-board Buses and On-board Light Rail Vehicles (LRVs) and on LRV Platforms. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

**Complaint Contacts** - Patrons may contact METRO's Customer Care Center to express dissatisfaction with METRO Operations. Contacts made via telephone and over the internet which result in a complaint record being generated in the Public Comment System are reported as the number of contacts per 100,000 boardings.

**Commendations** - Patrons may contact METRO's Customer Care Center to recognize, compliment or praise a METRO employee or the METRO organization for exemplary work or performance. Contacts made via telephone, internet, email or mail which result in a commendation record being generated in the Public Comment System are reported as the absolute number of contacts received.

**Average Call Center Answer Delay** - METRO is committed to providing customers with accurate, customer-friendly bus and service information in a timely manner. Customers may obtain bus information over METRO's website and by telephone using an interactive voice response system without speaking to a representative and with no customer wait time. For those customers who prefer to speak with a representative, METRO's goal is to answer their calls in 105 seconds or less.

**On-Time Performance (OTP)** - A local bus is considered on-time if it does not leave early and is within a five (5) minute window after the scheduled departure time. A Park & Ride bus is considered on-time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is within a five (5) minute window after the scheduled departure time, with measurements during peak hours. OTP is measured by the IVOMS system which calculates data to the second, and the five (5) minute window is defined as anything less than six (6) minutes. For METRORail, a train departing from the beginning of the line or arriving at the end of the line less than five (5) minutes after the scheduled time is considered on-time. For METROLift, a trip is considered on-time if the vehicle arrives within 30 minutes of the scheduled pick-up time and no later than the appointment time.

**Mean Distance Between Mechanical Failures (MDBF)** - MDBF reflects any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude accidents.

**Mean Distance Between Service Interruptions (MDBSI)** - Measures total revenue service miles traveled by Light Rail Vehicles (LRVs) between service interruptions that delay LRVs for one minute or more due to mechanical failures.

**Average Peak HOT Lane Speed** - HOT Lane speed is based on an average of measurements conducted during the AM and PM high-volume commuter periods. METRO's 45 mph benchmark is based on Federal statute 23 USC 166: HOV facilities, which sets 45 mph as a minimal acceptable rate of speed.

**MONTHLY PERFORMANCE REPORT**  
**July 2020**  
**Balance Sheet**

	July 31, 2019 (\$)	July 31, 2020 (\$)	Change (\$)
<b>Assets</b>			
Cash	8,030,094	9,692,881	1,662,787
Receivables	142,351,225	135,818,699	(6,532,527)
Inventory	36,871,340	38,028,627	1,157,287
Investments	514,599,164	649,339,817	134,740,653
Other Assets	4,195,065	7,171,050	2,975,986
Land & Improvements	356,474,599	358,128,629	1,654,031
Capital Assets, Net of Depreciation	2,414,352,238	2,391,291,104	(23,061,133)
<b>Total Assets</b>	<b>3,476,873,724</b>	<b>3,589,470,808</b>	<b>112,597,084</b>
Deferred Outflow of Resources <sup>1</sup>	68,050,683	104,564,462 <sup>2</sup>	36,513,779
	<b>3,544,924,407</b>	<b>3,694,035,270</b>	<b>149,110,863</b>
<b>Liabilities</b>			
Trade Payables	38,800,500	29,762,255	(9,038,245)
Accrued Payroll	33,666,053	33,799,142	133,089
Debt Payable	1,352,862,336	1,292,350,179	(60,512,157)
Debt Interest Payable	-	-	-
Pension and OPEB Liabilities	804,029,222	852,841,152	48,811,930
Other Liabilities	72,541,932	120,092,803	47,550,871
<b>Total Liabilities</b>	<b>2,301,900,043</b>	<b>2,328,845,532</b>	<b>26,945,488</b>
Net Assets - Retained Earnings	1,243,024,364	1,365,189,738	122,165,375
<b>Total Liabilities and Net Assets</b>	<b>3,544,924,407</b>	<b>3,694,035,270</b>	<b>149,110,863</b>

Notes:

- 1 A deferred outflow of resources is defined by the Governmental Accountability Standards Board as "a consumption of net assets by the government that is applicable to a future reporting period," and a deferred inflow of resources is defined as "an acquisition of net assets by the government that is applicable to a future reporting period."
- 2 The deferred outflow for FY2020 includes [1] Mark-to-Market (MTM) values of outstanding diesel fuel SWAP agreements at the fiscal year end (\$908,128), [2] Non Union Pension Plan (\$32,426,362), [3] Union Pension Plan (\$51,041,671), [4] Bonds (\$8,637,643), [5] Non Union OPEB (\$2,189,277) and [6] Union OPEB (\$9,361,382). These items will be recognized as expenses in future periods to which they relate.