

METRO

Fiscal Year 2020

Monthly Performance Report

Revenue • Expense • Ridership • Performance

June 2020

(Third Quarter Fiscal Year-to-Date)



MONTHLY PERFORMANCE REPORT

June 2020

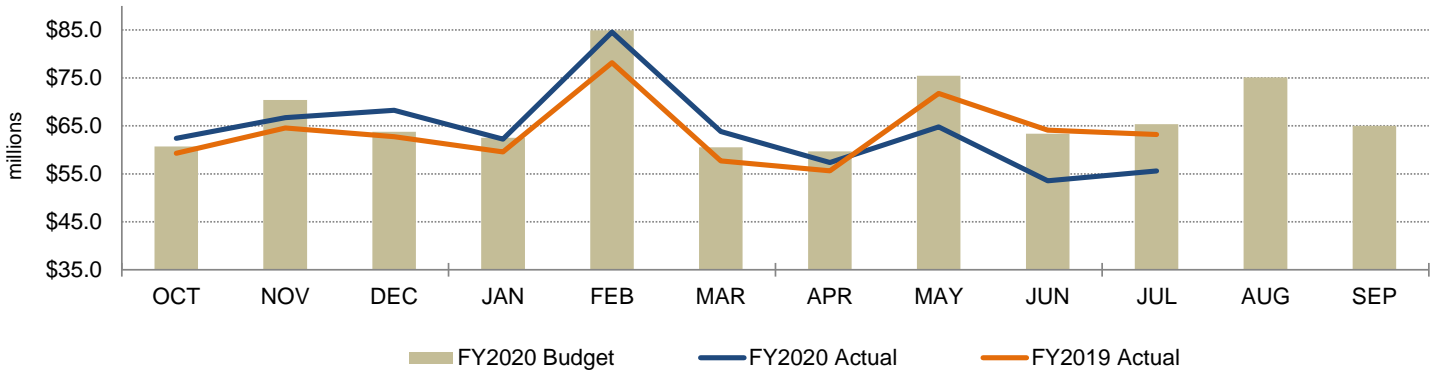
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MONTHLY PERFORMANCE REPORT

July 2020

Sales Tax Revenue



Total FY2020 Sales Tax budget is \$806.8 million

Budget to Actual FY2020

(\$ millions)

	Budget	Actual	Variance	%
October	60.7	62.4	1.7	2.8%
November	70.4	66.7	(3.7)	(5.2%)
December	63.8	68.2	4.5	7.0%
January	62.5	62.2	(0.3)	(0.5%)
February	84.9	84.5	(0.4)	(0.4%)
March	60.5	63.8	3.3	5.5%
April	59.7	57.3	(2.3)	(3.9%)
May	75.5	64.8	(10.7)	(14.1%)
June	63.3	53.5	(9.8)	(15.5%)
July	65.3	55.6	(9.7)	(14.9%)
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2020 YTD	\$ 666.6	\$ 639.2	\$ (27.4)	(4.1%)

Prior Year vs. Current Year

(\$ millions)

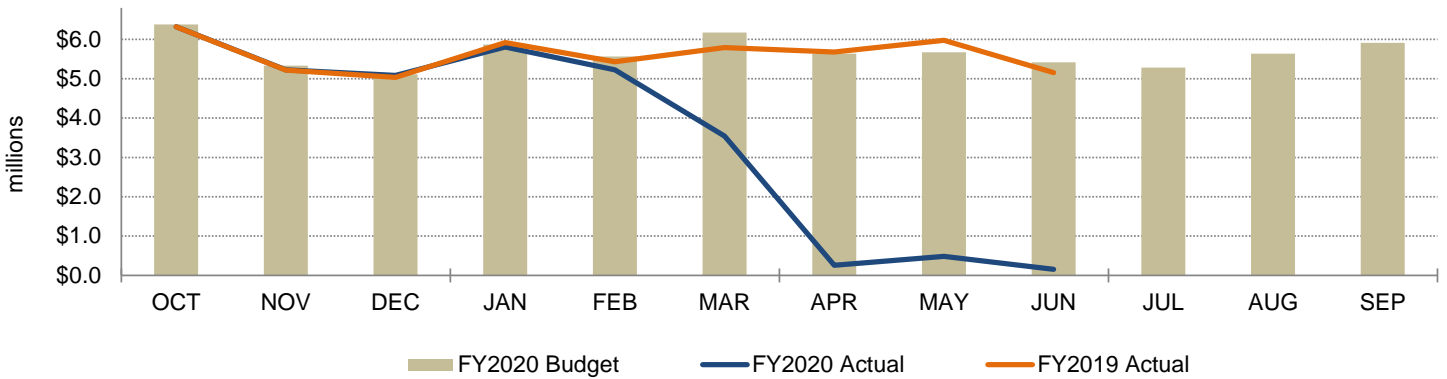
	Prior Year	Current Year	Variance	%
October	59.3	62.4	3.1	5.2%
November	64.6	66.7	2.1	3.3%
December	62.8	68.2	5.5	8.7%
January	59.6	62.2	2.7	4.5%
February	78.2	84.5	6.4	8.2%
March	57.7	63.8	6.1	10.7%
April	55.6	57.3	1.7	3.1%
May	71.8	64.8	(7.0)	(9.7%)
June	64.1	53.5	(10.6)	(16.5%)
July	63.2	55.6	(7.6)	(12.0%)
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2020 YTD	\$ 636.8	\$ 639.2	\$ 2.4	0.4%

Sales Tax revenue for the month of July 2020 of \$55.6 million is \$9.7 million or 14.9% under estimates.

Sales Tax revenue for the year-to-date through July 2020 of \$639.2 million is \$27.4 million or 4.1% under estimates.

MONTHLY PERFORMANCE REPORT

June 2020
Fare Revenue



Total FY2020 Fare Revenue budget is \$68.0 million

Budget to Actual FY2020

(\$ millions)

	Budget	Actual	Variance	%
October	6.4	6.3	(0.1)	(1.6%)
November	5.3	5.2	(0.1)	(1.9%)
December	5.1	5.1	(0.0)	0.0%
January	5.9	5.8	(0.1)	(1.7%)
February	5.6	5.2	(0.4)	(7.1%)
March	6.2	3.5	(2.7)	(43.5%)
April	5.6	0.3	(5.3)	(94.6%)
May	5.7	0.5	(5.2)	(91.2%)
June	5.4	0.2	(5.2)	(96.3%)
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2020 YTD	\$ 51.2	\$ 32.1	\$ (19.1)	(37.3%)

Prior Year vs. Current Year

(\$ millions)

	Prior Year	Current Year	Variance	%
October	6.3	6.3	0.0	0.0%
November	5.2	5.2	0.0	0.0%
December	5.0	5.1	0.1	2.0%
January	5.9	5.8	(0.1)	(1.7%)
February	5.4	5.2	(0.2)	(3.7%)
March	5.8	3.5	(2.3)	(39.7%)
April	5.7	0.3	(5.4)	(94.7%)
May	6.0	0.5	(5.5)	(91.9%)
June	5.2	0.2	(5.0)	(96.2%)
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2020 YTD	\$ 50.4	\$ 32.1	\$ (18.3)	(36.3%)

Fare Revenue for the month of June 2020 of \$0.2 million is \$5.2 million or 96.3% under budget.

Fare Revenue for the year-to-date through June 2020 of \$32.1 million is \$19.1 million or 37.3% under budget.

MONTHLY PERFORMANCE REPORT

June 2020

Service Related Grant Revenue

Total FY2020 Service Related Grant budget is \$90.0 million

	(\$ millions)			
	Budget	Actual	Variance	%
October	2.1	2.1	0.0	(0.0%)
November	0.3	5.7	5.4	1800.0%
December	0.3	4.3	4.0	1333.3%
January	0.3	4.1	3.8	1266.7%
February	0.3	3.9	3.6	1200.0%
March	0.3	0.1	(0.2)	(66.7%)
April	0.3	4.4	4.1	1366.7%
May	0.3	160.7	160.4	53466.7%
June	0.3	46.8	46.5	15500.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2020 YTD	\$ 4.2	\$ 232.0	\$ 227.8	5423.8%

Service Related Grant Revenue for the month of June 2020 of \$46.8 million is \$46.5 million or 15500.0% over budget.

Service Related Grant Revenue for the year-to-date through June 2020 of \$232.0 million is \$227.8 million or 5423.8% over budget.

Capital Grant Revenue

Total FY2020 Capital Grant budget is \$72.1 million

	(\$ millions)			
	Budget	Actual	Variance	%
October	2.9	(0.5)	(3.4)	(117.2%)
November	2.9	(0.6)	(3.5)	(120.7%)
December	2.9	2.5	(0.4)	(13.8%)
January	2.9	2.0	(0.9)	(31.0%)
February	2.9	2.3	(0.6)	(20.7%)
March	2.9	-	(2.9)	(100.0%)
April	2.9	5.0	2.1	72.4%
May	2.9	1.1	(1.8)	(62.1%)
June	2.9	4.6	1.7	58.6%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2020 YTD	\$ 26.5	\$ 16.4	\$ (10.1)	(38.1%)

Capital Grant Revenue for the year-to-date through June 2020 of \$16.4 million is \$10.1 million under budget.

MONTHLY PERFORMANCE REPORT

June 2020

Interest & Miscellaneous Revenue

Total FY2020 Interest & Miscellaneous Revenue budget is \$13.8 million

(\$ millions)

	Budget	Actual	Variance	%
October	1.2	2.3	1.1	91.7%
November	1.1	1.4	0.3	27.3%
December	1.0	1.6	0.6	60.0%
January	1.1	1.4	0.3	27.3%
February	1.1	1.6	0.5	45.5%
March	1.7	1.7	(0.0)	(0.0%)
April	1.1	0.7	(0.4)	(36.4%)
May	1.2	0.5	(0.7)	(58.3%)
June	1.1	0.5	(0.6)	(54.5%)
July	-	-	0.0	0.0%
August	-	-	0.0	0.0%
September	-	-	0.0	0.0%
FY2020 YTD	\$ 10.5	\$ 11.6	\$ 1.1	10.5%

Composition of Interest & Miscellaneous Revenue

	<u>Year-to-Date Actual</u>		<u>Current Month Actual</u>	
	<u>\$ millions</u>	<u>% of Total</u>	<u>\$ millions</u>	<u>% of Total</u>
Interest Income	6.2	53.3%	0.3	60.3%
HOT Lanes Revenue	3.5	30.5%	0.1	27.0%
Inter Government Revenue	-	0.0%	-	0.0%
Other	1.9	16.2%	0.1	12.7%
Total	\$ 11.6	100.0%	\$ 0.5	100.0%

Interest & Misc. Revenue for the year-to-date of \$11.6 million through June 2020 is \$1.1 million or 10.5% over budget.

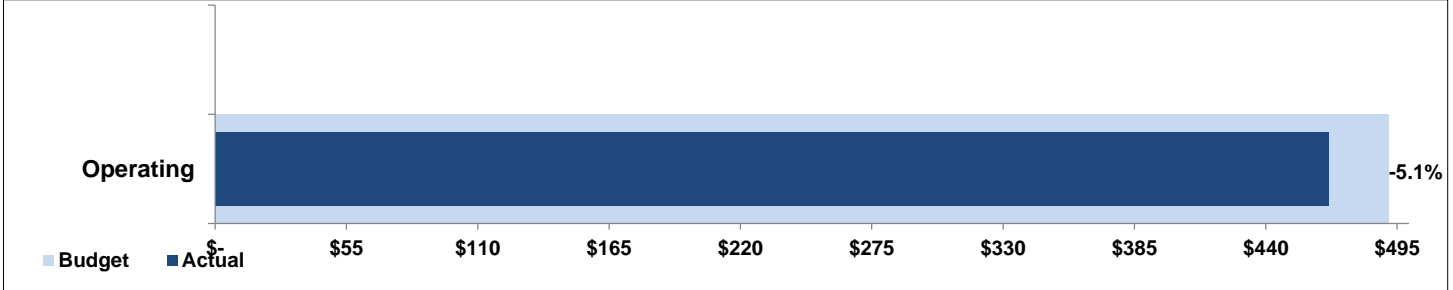
MONTHLY PERFORMANCE REPORT

June 2020

Budget Summary (\$ millions)

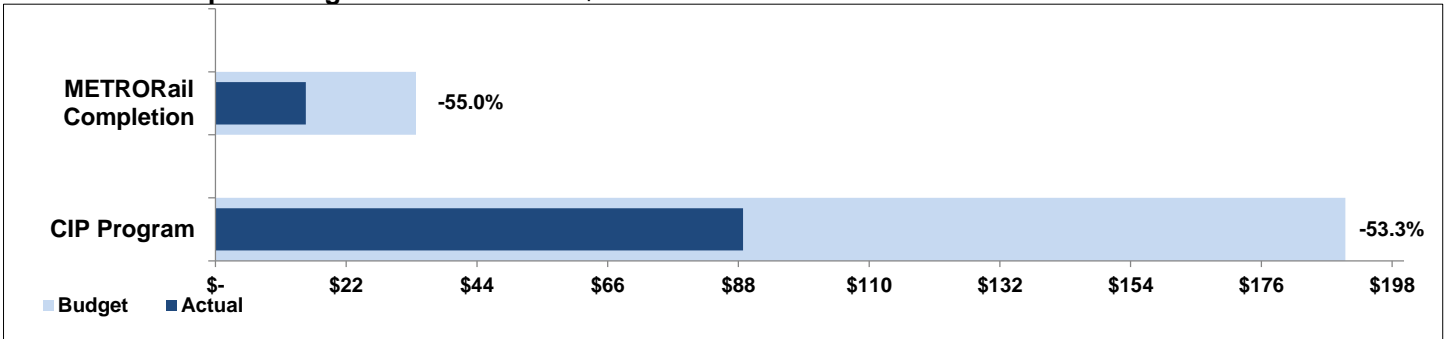
FY2020 Annual Operating Budget **\$ 684.0**

FY2020 YTD Operating Budget **\$ 491.6**



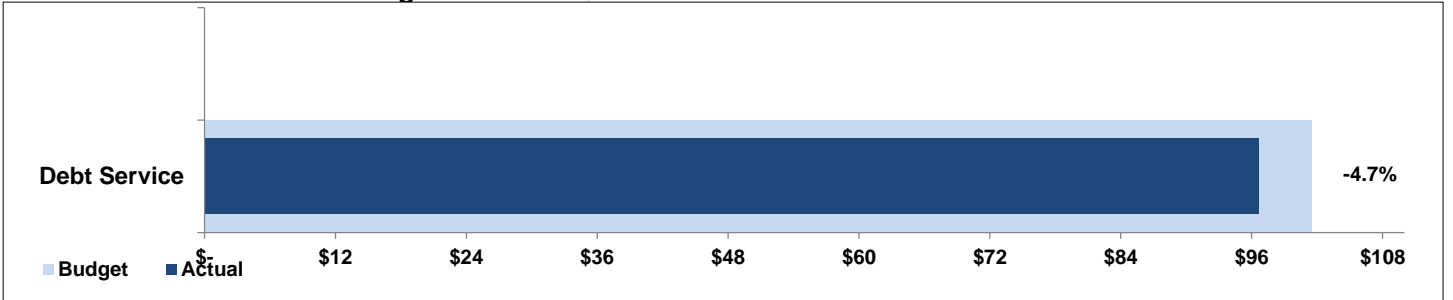
FY2020 Annual Capital Budget **\$ 330.5**

FY2020 YTD Capital Budget **\$ 223.9**



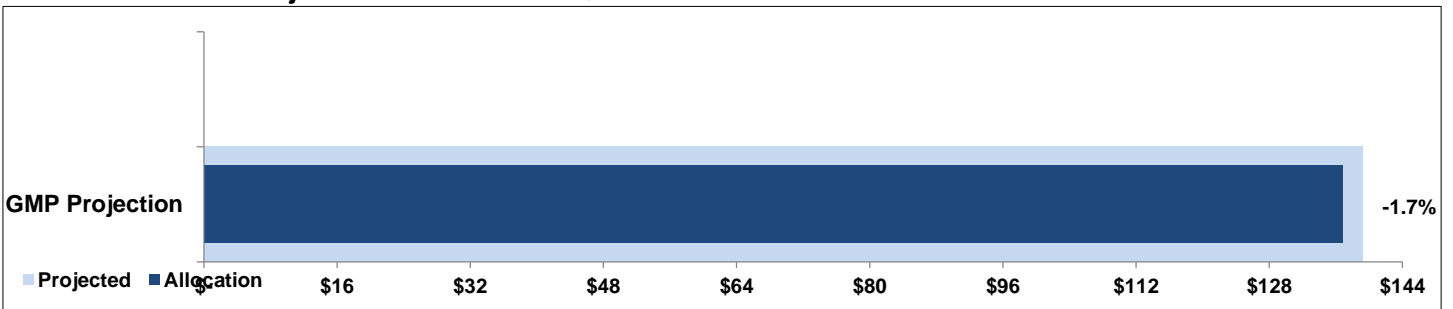
FY2020 Annual Debt Service Budget **\$ 131.5**

FY2020 YTD Debt Service Budget **\$ 101.5**



FY2020 Annual GMP Projected Allocation **\$ 186.5**

FY2020 YTD GMP Projected Allocation **\$ 139.2**



MONTHLY PERFORMANCE REPORT
June 2020
Operating Expenses

Comparison of Budget to Actual for the Month (June 2020)					
	FY20 Annual Budget	June Budget	June Actual	\$ Variance (favorable)/unfavorable	% Variance
Labor & Fringe Benefits	\$ 407,094,378	\$ 33,125,882	\$ 30,256,996	\$ (2,868,886)	(8.7%)
Non-Labor	274,405,622	\$ 22,253,645	\$ 19,999,342	(2,254,303)	(10.1%)
Subtotal Labor & Non-Labor	681,500,000	55,379,527	50,256,338	(5,123,189)	(9.3%)
Contingency	2,500,000	-	-	-	0.0%
Total Operating Budget	\$ 684,000,000	\$ 55,379,527	\$ 50,256,338	\$ (5,123,189)	(9.3%)

Comparison of Budget to Actual Year-to-Date June 2020 (9 months)					
	FY20 Annual Budget	Year-to-Date Budget	Year-to-Date Actual	\$ Variance (favorable)/unfavorable	% Variance
Payroll & Benefits					
Wages	\$ 161,296,028	\$ 113,833,369	\$ 112,662,838	\$ (1,170,531)	(1.0%)
Union Fringe Benefits	87,537,777	64,933,985	62,475,073	(2,458,912)	(3.8%)
Subtotal Union Labor	248,833,805	178,767,354	175,137,910	(3,629,443)	(2.0%)
Salaries and Non-Union Wages	119,479,095	88,054,970	84,387,783	(3,667,187)	(4.2%)
Non-Union Fringe Benefits	50,621,273	37,608,576	35,124,930	(2,483,645)	(6.6%)
Subtotal Non-Union Labor	170,100,368	125,663,545	119,512,713	(6,150,832)	(4.9%)
Allocation to Capital & GMP	(11,839,795)	(8,830,959)	(7,893,066)	937,893	(10.6%)
Subtotal Labor and Fringe Benefits	407,094,378	295,599,940	286,757,558	(8,842,382)	(3.0%)
Total Materials & Supplies					
Services	65,107,629	46,395,203	36,687,998	(9,707,205)	(20.9%)
Materials and Supplies	33,100,294	24,852,354	23,534,379	(1,317,974)	(5.3%)
Fuel and Utilities	41,268,972	30,321,303	27,468,064	(2,853,239)	(9.4%)
	139,476,894	101,568,860	87,690,441	(13,878,418)	(13.7%)
Administration					
Casualty and Liability	5,827,894	4,302,623	4,185,028	(117,595)	(2.7%)
Purchased Transportation	107,992,292	80,082,304	79,166,639	(915,665)	(1.1%)
Leases, Rentals and Misc.	22,149,535	10,856,687	9,278,730	(1,577,957)	(14.5%)
Allocation to Capital & GMP - Non-Labor	(1,040,994)	(783,988)	(692,894)	91,094	(11.6%)
	134,928,728	94,457,626	91,937,503	(2,520,123)	(2.7%)
Subtotal Non-Labor	274,405,622	196,026,486	179,627,944	(16,398,541)	(8.4%)
Subtotal Labor and Non-Labor	681,500,000	491,626,426	466,385,502	(25,240,923)	(5.1%)
Contingency	2,500,000	-	-	-	0.0%
Subtotal Contingency	2,500,000	-	-	-	0.0%
Total Operating Budget	\$ 684,000,000	\$ 491,626,426	\$ 466,385,502	\$ (25,240,923)	(5.1%)
Non-Budgeted Expense					
Gain/ Loss Disposal	-	-	(1,318,154)	(1,318,154)	0.0%
Grand Total	\$ 684,000,000	\$ 491,626,426	\$ 465,067,348	\$ (26,559,077)	(5.4%)

Operating Expenses for the month of June 2020 of \$50.3 million are \$5.1 million or 9.3% under budget.

Operating Expenses year-to-date through June 2020 of \$466.4 million are \$25.2 million or 5.1% under budget.

**MONTHLY PERFORMANCE REPORT
June 2020**

Major Operating Budget Variance Items - Categories with major variances

<u>Expense Type</u>	<u>FY2020 Budget</u>	<u>FY2020 Actual</u>	<u>Fiscal Year 2020 \$ Variance (under budget) / over budget</u>
<u>Payroll & Benefits</u>			
Union Labor	178,767,354	175,137,910	\$ (3,629,443)
Union Vacancies - Wages - Bus Operator vacancies			(5,141,000)
Benefit Trust Contribution			(2,062,000)
Union Vacancies - Wages - Bus Maintenance vacancies			(1,746,000)
Union Vacancies - Fringes - Savings driven by vacancies			(517,000)
Union Vacancies - Wages - METRORail areas			(411,000)
Union Vacancies - Wages - Facilities Maintenance			(356,000)
Union Vacancies - Fringes - Uniform & Tool Allowance			(295,000)
Union Vacancies - Wages - Operations Training Division			(127,000)
<u>Offset by</u>			
Pension Union-Defined Contribution			142,000
Workers Comp			274,000
Union Vacancies - Vacation Buyback			281,000
Overtime in Facilities Maintenance			336,000
Overtime in METRORail			974,000
Overtime in Bus Maintenance			1,600,000
Overtime in Bus Transportation			3,412,000
Non-Union Labor	125,663,545	119,512,713	\$ (6,150,832)
Savings in base salaries due to vacancies			(5,207,000)
Savings in healthcare due to vacancies			(1,583,000)
Savings in retiree health benefits			(158,000)
<u>Offset by</u>			
Salaried overtime driven by vacancies			799,000
<u>Total Materials & Supplies</u>	101,568,860	87,690,441	\$ (13,878,418)
<u>Services</u>			
<u>Communications</u> - due to underruns in Advertising (-\$2.0 million), Support Services (-\$222,000) and Promotion (-\$102,000)			(2,355,000)
<u>Facilities Maintenance</u> - due to underruns in Building & Grounds Maintenance (-\$561,000), Custodial Services (-\$444,000), BOF Maintenance (-\$434,000), Equipment Repairs & Maintenance (-\$142,000) and an overrun in Temp Help (+\$112,000)			(1,469,000)
<u>Legal</u> - due to underruns in Legal Fees (-\$966,000) and Support Services (-\$125,000)			(1,091,000)
<u>Operations</u> - due to underruns in Support and Other Services (-\$498,000), Education & Training (-\$354,000), Contract Management (-\$97,000) and Building & Grounds Maintenance (-\$94,000)			(1,043,000)
<u>Safety</u> - due to underruns in Contract Management			(633,000)
<u>Capital & Environmental Planning</u> - due to underrun in Contract Management			(519,000)
<u>Finance</u> - due to underruns in Contract Management (-\$249,000), Support Services (-\$155,000) and Equipment Repairs & Maintenance			(510,000)
<u>Information Technology</u> - due to underrun in Contract Management (-\$349,000) and Equipment Repairs & Maintenance (-\$95,000)			(444,000)
<u>Procurement</u> - due to underrun in Contract Management			(207,000)
<u>Client & Vanpool Ridership Services</u> - due to underrun in Contract Management			(143,000)
<u>Urban Design</u> - due to underrun in Contract Management			(123,000)
<u>Human Resources</u> - due to underrun in Education & Training			(115,000)
<u>Service Planning & Scheduling</u> - due to underrun in Contract Management			(103,000)
<u>Engineering & Capital Project</u> - due to overrun in Contract Management			(92,000)
<u>EVP PE&C</u> - due to overruns in Custodial Services (\$98,000) and BOF Maintenance Costs (\$142,000)			240,000
<u>General underspending in other areas Authority wide not mentioned above</u>			
Underspending in Education and Training throughout the Authority			(281,000)
Underspending in Support & Other Services throughout the Authority			(236,000)
Underspending in Contract Management throughout the Authority			(217,000)
Underspending in Advertising throughout the Authority			(150,000)
Underspending in Equipment Repairs & Maintenance throughout the Authority			(94,000)

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**MONTHLY PERFORMANCE REPORT
June 2020**

Major Operating Budget Variance Items - Categories with major variances

<u>Expense Type</u>	<u>FY2020 Budget</u>	<u>FY2020 Actual</u>	<u>Fiscal Year 2020 \$ Variance (under budget) / over budget</u>
Materials and Supplies			
<u>Underruns in -</u>			
Material prices variances on Production/refurbished orders and inventory revaluations and disposals			(3,397,000)
Tires & Tubes			(619,000)
Tech Equipment			(449,000)
Other Supplies			(313,000)
Supplies - EDP			(133,000)
Interior Body & Floor			(106,000)
 <u>Offset by miscellaneous overruns in -</u>			
Bus Batteries			158,000
Cleaning Materials			171,000
Transmission			510,000
Parts			644,000
Minor Tools			699,000
Bus Engines - mostly in Unit Overhaul			1,720,000
Fuel and Utilities			
<u>Underruns in -</u>			
Diesel Fuel and related taxes			(1,227,000)
Gasoline			(1,164,000)
Compressed Natural Gas			(451,000)
Power			(202,000)
 <u>Offset by miscellaneous overruns in -</u>			
Telephone			208,000
Administration	94,457,626	91,937,503	\$ (2,520,123)
Casualty & Liability			
Higher than expected subrogation			(145,000)
Higher than expected vehicle liability			96,000
Purchased Transportation			
Regional Vanpool			(1,355,000)
Northwest Contract			(112,000)
Community Connector			164,000
METROLift			387,000
Leases, Rentals, & Miscellaneous			
Lower than expected Information Technology Rent Software Payments			(989,000)
Discretionary Items			(552,000)
Other Miscellaneous Expenses			191,000

MONTHLY PERFORMANCE REPORT
June 2020
Total Net Operating Budget / Expenses by Department

<u>Authorized</u> <u>EOY</u> <u>Headcount</u>	<u>Department</u>	<u>Annual Budget</u>	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Variance</u>
			-----Year-to-Date-----		--Current Month--	
3,818	Oper, Public Safety, & Cust Service	496,736,596	369,982,217	359,576,666	(10,405,551)	(2,779,968)
9	EVP Oper Pub Safety & Cust Service	1,330,270	994,044	906,420	(87,623)	(26,409)
3,262	Operations	444,672,596	331,670,489	326,458,446	(5,212,043)	(2,052,046)
427	METRO Police	34,604,200	25,184,299	21,916,922	(3,267,378)	(720,958)
46	Safety	10,789,859	8,133,337	7,053,609	(1,079,728)	101,676
74	Customer Service	5,339,671	4,000,048	3,241,269	(758,779)	(82,231)
255	Administration	62,845,143	47,703,045	44,258,664	(3,444,382)	(452,729)
2	EVP, Administration	500,161	374,069	338,879	(35,190)	(3,049)
74	IT	24,344,981	19,020,189	18,143,511	(876,678)	(87,466)
54	Human Resources	24,735,309	18,460,482	16,599,123	(1,861,359)	(275,649)
120	Procurement & Materials	12,382,466	9,205,002	8,617,184	(587,818)	(69,280)
5	State of Good Repair	882,226	643,303	559,966	(83,338)	(17,285)
251	Planning, Engineer, & Construction	46,694,810	33,944,008	30,527,297	(3,416,710)	(410,868)
2	EVP PE&C	130,278	95,470	378,629	283,159	204,159
185	Facilities Maint	37,420,404	28,322,238	26,139,844	(2,182,395)	(157,754)
21	Service Planning & Scheduling	2,624,140	1,871,336	1,588,357	(282,979)	(46,787)
16	Capital & Environmental Planning	4,665,831	2,716,004	2,064,030	(651,974)	(270,168)
19	Engineering & Capital Project	1,589,392	740,309	352,290	(388,019)	(121,765)
8	Construction	264,765	198,650	4,148	(194,502)	(18,553)
80	Finance	11,471,656	8,482,031	7,624,723	(857,308)	25,429
4	CFO	964,214	640,381	520,974	(119,407)	81,189
76	Finance	10,507,442	7,841,650	7,103,749	(737,901)	(55,760)
22	Govt & Public Affairs	16,198,786	11,889,270	9,704,733	(2,184,537)	(609,968)
2	Deputy CEO	565,981	426,479	407,059	(19,420)	(8,986)
10	Public Engagement	1,694,016	1,283,101	1,148,384	(134,717)	(18,935)
6	Client & Vanpool Ridership Services	12,506,176	9,160,694	7,341,676	(1,819,018)	(554,587)
3	Gov't Affairs	919,981	673,203	663,127	(10,076)	2,504
1	Urban Design	512,632	345,793	144,487	(201,307)	(29,965)
19	Legal	4,821,476	3,615,051	2,485,510	(1,129,541)	(256,670)
40	Communications	18,755,831	12,053,404	8,934,671	(3,118,733)	(493,326)
3	EVP, Communications	497,538	369,638	374,291	4,653	(1,403)
7	Press Office	745,816	555,544	502,323	(53,220)	(232)
29	Marketing & Corporate Communication	17,040,089	10,779,750	7,798,276	(2,981,474)	(443,319)
1	Partnership Promotions	472,388	348,472	259,780	(88,692)	(48,373)
9	Executive and Board	2,347,600	1,699,382	1,528,438	(170,945)	(6,095)
11	Audit	1,546,869	1,135,252	770,013	(365,240)	(48,156)
5	Office of Innovation	1,396,229	1,100,935	974,609	(126,327)	(90,837)
	Non Departmental	18,685,004	21,829	-	(21,829)	-
	President & CEO Contingency	2,500,000	-	-	-	-
	Other (MTA Revenue/Expense)	-	-	180	180	(0)
4,510	Total Operating Budget	684,000,000	491,626,426	466,385,502	(25,240,923)	(5,123,189)

MONTHLY PERFORMANCE REPORT
June 2020
Total Net Operating Budget / Expenses by Department
as of the end of June 2020 vs. June 2019

<u>Department</u>	June 2020 -----Year-to-Date-----			June 2019 -----Year-to-Date-----		
	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>
Operations, Public Safety and Customer Service	369,982,217	359,576,666	(10,405,551)	346,878,830	338,003,630	(8,875,200)
EVP Oper Pub Safety & Cust Serv	994,044	906,420	(87,623)	916,648	913,483	(3,165)
Operations	331,670,489	326,458,446	(5,212,043)	314,741,375	309,407,980	(5,333,395)
METRO Police	25,184,299	21,916,922	(3,267,378)	20,189,517	18,237,677	(1,951,840)
Safety	8,133,337	7,053,609	(1,079,728)	7,408,266	6,420,636	(987,631)
Customer Service	4,000,048	3,241,269	(758,779)	3,623,023	3,023,854	(599,169)
Administration	47,703,045	44,258,664	(3,444,382)	44,724,452	41,027,435	(3,697,018)
EVP, Administration	374,069	338,879	(35,190)	346,635	336,640	(9,995)
IT	19,020,189	18,143,511	(876,678)	18,657,379	16,492,718	(2,164,662)
Human Resources	18,460,482	16,599,123	(1,861,359)	16,752,629	15,652,612	(1,100,017)
Procurement & Materials	9,205,002	8,617,184	(587,818)	8,422,658	8,105,318	(317,340)
State of Good Repair	643,303	559,966	(83,338)	545,150	440,147	(105,004)
Planning, Engineering and Construction	33,944,008	30,527,297	(3,416,710)	31,050,327	27,262,479	(3,787,848)
EVP PE&C	95,470	378,629	283,159	60,783	(3,626)	(64,409)
Facilities Maint	28,322,238	26,139,844	(2,182,395)	24,632,467	21,780,110	(2,852,357)
Service Planning & Scheduling	1,871,336	1,588,357	(282,979)	1,842,665	1,476,075	(366,591)
Capital & Environmental Planning	2,716,004	2,064,030	(651,974)	3,939,361	3,820,894	(118,466)
Engineering & Capital Project	740,309	352,290	(388,019)	446,425	243,391	(203,034)
Construction	198,650	4,148	(194,502)	128,627	(54,365)	(182,992)
Finance	8,482,031	7,624,723	(857,308)	8,224,985	7,282,822	(942,163)
CFO	640,381	520,974	(119,407)	655,563	423,651	(231,911)
Finance	7,841,650	7,103,749	(737,901)	7,569,423	6,859,171	(710,252)
Gov't & Public Affairs	11,889,270	9,704,733	(2,184,537)	11,864,235	11,230,032	(634,203)
Deputy CEO	426,479	407,059	(19,420)	370,064	478,311	108,247
Public Engagement	1,283,101	1,148,384	(134,717)	1,214,230	1,090,157	(124,073)
Client & Vanpool Ridership Services	9,160,694	7,341,676	(1,819,018)	9,133,471	8,513,831	(619,640)
Gov't Affairs	673,203	663,127	(10,076)	1,004,823	1,049,727	44,903
Urban Design	345,793	144,487	(201,307)	141,648	98,006	(43,641)
Legal	3,615,051	2,485,510	(1,129,541)	3,356,496	2,976,020	(380,477)
Communications	12,053,404	8,934,671	(3,118,733)	10,144,988	7,702,206	(2,442,782)
EVP, Communications	369,638	374,291	4,653	330,874	328,436	(2,439)
Press Office	555,544	502,323	(53,220)	543,085	499,800	(43,285)
Marketing & Corporate Communication	10,779,750	7,798,276	(2,981,474)	8,898,769	6,613,441	(2,285,329)
Partnership Promotions	348,472	259,780	(88,692)	372,259	260,530	(111,729)
Executive & Board	1,699,382	1,528,438	(170,945)	1,556,016	1,397,129	(158,886)
Audit	1,135,252	770,013	(365,240)	1,143,399	977,842	(165,556)
Office of Innovation	1,100,935	974,609	(126,327)	658,984	432,530	(226,453)
Non-Departmental	21,829	-	(21,829)	-	-	-
Contingency	-	-	-	-	-	-
Other MTA Revenue / Expense	-	180	180	-	43	43
TOTAL OPERATING BUDGET	\$ 491,626,426	\$ 466,385,502	\$ (25,240,923)	\$ 459,602,712	\$ 438,292,168	\$ (21,310,544)

MONTHLY PERFORMANCE REPORT
June 2020
Capital, and Debt Service Expenses
Budget vs. Actual - Month and Fiscal Year-to-Date
(\$ millions)

Capital Budget

	FY2020		Month of June 2020				Fiscal Year to Date							
	Annual		Budget		Actual		Variance		Budget		Actual		Variance	
	Budget		Budget	Actual	\$	%	Budget	Actual	\$	%				
METRO Rail Completion	\$ 44.2	\$ 3.5	\$ 5.1	\$ 1.6	45.7%	\$ 33.8	\$ 15.2	\$ (18.6)	(55.0%)					
Capital Improvement Program	\$ 286.3	\$ 15.6	\$ 9.3	\$ (6.3)	(40.4%)	\$ 190.1	\$ 88.8	\$ (101.3)	(53.3%)					
Total Capital	\$ 330.5	\$ 19.1	\$ 14.4	\$ (4.7)	(24.6%)	\$ 223.9	\$ 104.0	\$ (119.9)	(53.6%)					

METRO Rail Completion expenses for the year-to-date through June 2020 of \$15.2 million are \$18.6 million or 55.0% under budget.

Other Capital Improvement Program expenses for the year-to-date through June 2020 of \$88.8 million are \$101.3 million or 53.3% under budget.

Debt Service Budget

	FY2020		Month of June 2020				Fiscal Year to Date							
	Annual		Budget		Actual		Variance		Budget		Actual		Variance	
	Budget		Budget	Actual	\$	%	Budget	Actual	\$	%				
Debt Service	\$ 131.5	\$ 11.4	\$ 11.0	\$ (0.4)	(3.5%)	\$ 101.5	\$ 96.7	\$ (4.8)	(4.7%)					

Debt Service expenses for the year-to-date through June 2020 of \$96.7 million are \$4.8 million under budget.

General Mobility Transfers

General Mobility Program Projections
Projected Funding vs. Actual Allocation - Month and Fiscal Year-to-Date
(\$ millions)

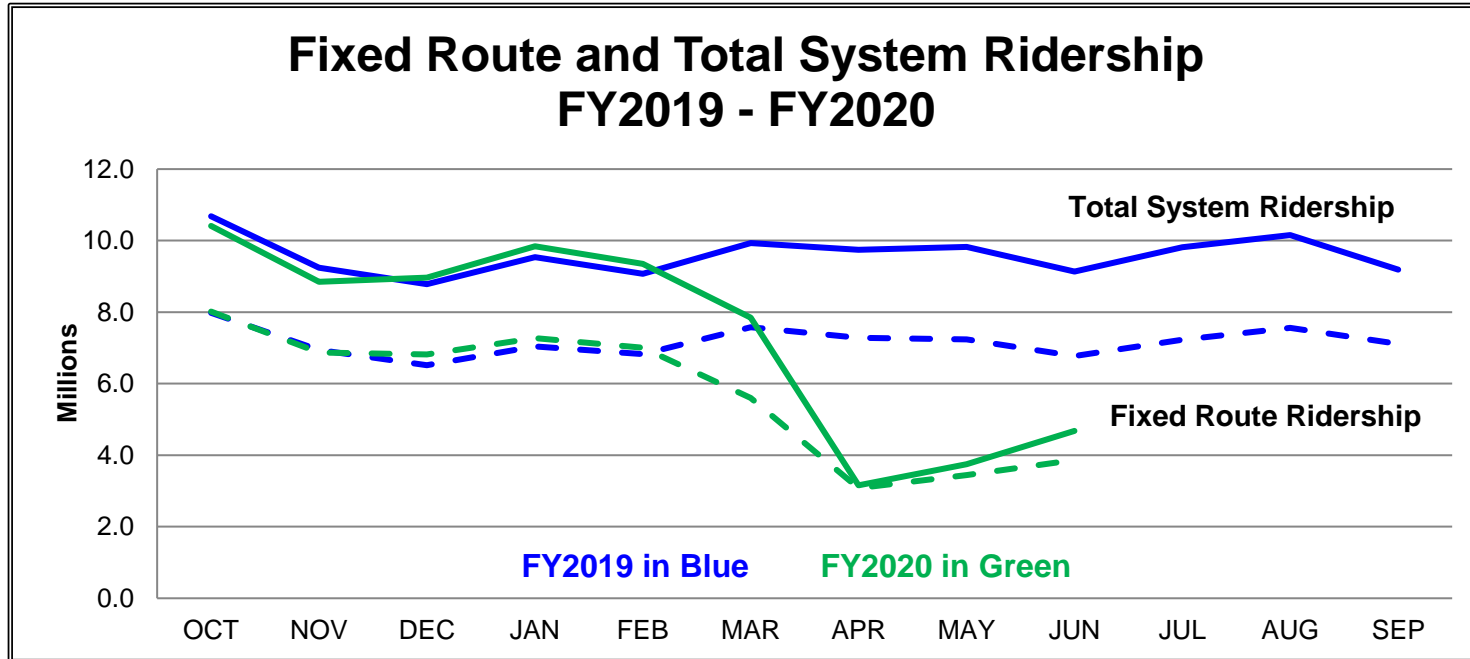
	FY2020		Month of June 2020				Fiscal Year to Date							
	Annual		Projection		Allocation		Variance		Projection		Allocation		Variance	
	Projection		Projection	Allocation	\$	%	Projection	Allocation	\$	%				
General Mobility	\$ 186.5	\$ 14.8	\$ 13.6	\$ (1.2)	(8.1%)	\$ 139.2	\$ 136.8	\$ (2.4)	(1.7%)					

Funds allocated to the General Mobility Fund totaling \$136.8 million for the year-to-date through June 2020 are \$2.4 million or 1.7% less than the amount projected.

MONTHLY PERFORMANCE REPORT
June 2020
Ridership by Service Category

Service Category			YTD % Change			
	Jun-19 Boardings	Jun-20 Boardings	Jun-20 vs. Jun-19	Jun-19 YTD Boardings	Jun-20 YTD Boardings	Jun-20 vs. Jun-19
Fixed Route Services						
<u>Local Network</u>						
Local Bus	4,696,796	3,022,063	(35.7%)	44,354,716	37,266,922	(16.0%)
<u>METRORail</u>						
Red (North) Line	1,173,802	617,582	(47.4%)	11,302,393	8,656,173	(23.4%)
Green (East) Line	132,328	70,093	(47.0%)	1,145,318	891,549	(22.2%)
Purple (Southeast) Line	136,848	59,411	(56.6%)	1,370,342	1,146,978	(16.3%)
METRORail (all lines)	1,442,978	747,086	(48.2%)	13,818,053	10,694,700	(22.6%)
METRORail-Bus Bridge	1,003	9,976	0.0%	39,246	99,187	152.7%
METRORail total	1,443,981	757,062	(47.6%)	13,857,299	10,793,887	(22.1%)
Subtotal Local Network	6,140,777	3,779,125	(38.5%)	58,212,015	48,060,809	(17.4%)
<u>Commuter</u>						
Park & Ride	632,482	79,632	(87.4%)	5,755,680	3,832,690	(33.4%)
Subtotal Fixed Route Service	6,773,259	3,858,757	(43.0%)	63,967,695	51,893,499	(18.9%)
Special Events	287	10,093	3416.7%	215,102	82,015	(61.9%)
Total Fixed Route	6,773,546	3,868,850	(42.9%)	64,182,797	51,975,514	(19.0%)
Customized Bus Services						
METROLift	173,516	93,783	(46.0%)	1,552,580	1,272,020	(18.1%)
METRO STAR Vanpool	140,160	22,585	(83.9%)	1,360,604	843,580	(38.0%)
Internal Service	56	31	0.0%	372	112	(69.9%)
Subtotal Customized Bus	313,732	116,399	(62.9%)	2,913,556	2,115,712	(27.4%)
HOV/HOT Carpools, Vanpools, and Non-METRO Buses	2,047,120	694,914	(66.1%)	18,859,184	12,764,042	(32.3%)
Total System	9,134,398	4,680,163	(48.8%)	85,955,537	66,855,268	(22.2%)

MONTHLY PERFORMANCE REPORT
June 2020
Ridership by Service Category



Fixed Route ridership is reported on the same basis as in the National Transit Database

The Special Events category of ridership reflects customer service oriented short-term additional motor bus service provided for events at Reliant Park such as football games and RODEO Houston.

Total fixed route ridership, excluding special events, for the month of June 2020 of 3.9 million is 2.9 million or 43.0% less than last year.

Total fixed route ridership, excluding special events, for the year-to-date through June 2020 of 51.9 million is 12.1 million or 18.9% less than last year.

METRORail ridership for the month of June 2020 of 0.8 million is 47.6% less than last year.

METRORail ridership year-to-date through June 2020 of 10.8 million is 22.1% less than last year.

MONTHLY PERFORMANCE REPORT
June 2020
Performance Statistics

Benchmark Met
Benchmark Missed

Fiscal Year 2020

SAFETY & SECURITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2020 YTD Actual	FY2020 YTD GOAL
	Bus Accidents (Includes METROLift) Bus Accidents per 100,000 vehicle miles	45 0.68	47 0.78	71 1.12	46 0.71	59 0.98	50 0.88	32 0.86	29 0.68	50 1.05				≤ 50 ≤ 1.11	429 0.86
Rail Accidents Rail Accidents per 100,000 vehicle miles	10 3.33	7 2.62	4 1.40	6 2.02	8 2.85	5 1.66	2 0.94	3 1.12	7 2.32				≤ 8 ≤ 2.75	52 2.07	≤ 75 ≤ 2.75
Group A Offenses Major Security Incidents per 100,000 boardings	93 0.893	113 1.277	129 1.439	116 1.178	107 1.144	93 1.185	90 2.850	150 4.001	93 1.987					984 1.472	
Group B Offenses Major Security Incidents per 100,000 boardings	11 0.106	41 0.463	37 0.413	30 0.305	35 0.374	31 0.395	15 0.475	25 0.667	21 0.449					246 0.368	
Group A & B Offenses - METRO properties Major Security Incidents per 100,000 boardings	61 0.586	97 1.096	117 1.305	100 1.016	89 0.952	76 0.968	73 2.311	121 3.228	82 1.752					816 1.221	
CUSTOMER SERVICE	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2020 YTD Actual	FY2020 YTD GOAL
Complaint Contacts per 100,000 Boardings	18.85	17.60	15.94	18.23	18.05	17.64	21.40	21.63	20.90				< 18.50	18.37	< 18.50
Commendations	294	308	294	279	288	184	70	96	139				≥ 300	1,952	≥ 2700
Average Call Center Answer Delay (Sec.)	98	55	65	57	70	75	15	11	9				< 105	51	< 105

Safety & Security

- The number of bus accidents met the safety goal for both the month and the year-to-date.
- The number of rail accidents met the safety goal for both the month and the year-to-date.

Customer Service

- Complaint contacts per 100,000 boardings did not meet the goal for the month but did for the year-to-date.
- The number of commendations did not meet the goal for both the month and the year-to-date.
- The average call center answer delay met the goal for both the month and the year-to-date.

MONTHLY PERFORMANCE REPORT

June 2020

Performance Statistics

Benchmark Met Benchmark Missed

Fiscal Year 2020

SERVICE & RELIABILITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2020 YTD Actual	FY2020 YTD GOAL
On-Time Performance															
Bus - Local	75.3%	74.3%	74.2%	75.5%	78.3%	N/A	N/A	N/A	N/A				≥ 75%	75.5%	≥ 75%
Bus - Park & Ride	76.2%	76.1%	75.5%	77.4%	80.8%	N/A	N/A	N/A	N/A				≥ 76%	77.2%	≥ 76%
Bus - Weighted Average	75.7%	75.0%	74.7%	76.2%	79.3%	N/A	N/A	N/A	N/A				≥ 75%	76.3%	≥ 75%
METROLift	89.0%	90.5%	90.8%	91.6%	89.6%	93.2%	97.0%	95.7%	96.1%				≥ 90%	92.6%	≥ 90%
Rail - Red Line	93.6%	95.2%	94.6%	93.5%	93.3%	N/A	N/A	N/A	92.5%				≥ 93%	93.8%	≥ 93.0%
Rail - South East Purple Line	95.7%	95.4%	95.5%	95.4%	96.1%	N/A	N/A	N/A	97.4%				≥ 95%	95.8%	≥ 95.0%
Rail - East End Green Line	98.7%	97.3%	97.1%	96.1%	97.4%	N/A	N/A	N/A	95.3%				≥ 95%	97.1%	≥ 95.0%
MDBF (Mean Distance Between Mechanical Failures) - All Buses	9,049	10,415	9,751	11,030	9,368	10,184	10,545	8,357	7,627				≥ 7,750	9,512	≥ 9,250
MDBF (Mean Distance Between Mechanical Failures) - METROLift	25,407	21,577	22,926	24,228	25,969	24,078	22,947	26,721	27,074				≥ 20,000	24,277	≥ 20,000
MDBSI (Mean Distance Between Service Interruptions) - METRORail	15,032	16,687	17,918	14,871	14,058	13,069	12,467	11,633	27,472				≥ 15,000	15,152	≥ 15,000
Average Peak HOT Lanes Speed (miles per hour)															
I-45 North HOV	52	53	56	53	54	60	N/A	65	64				≥ 45	57	≥ 45
I-45 South HOV	52	53	56	53	54	58	N/A	62	62				≥ 45	56	≥ 45
US-290 HOV	57	60	62	60	59	66	N/A	68	66				≥ 45	62	≥ 45
US-59 North HOV	57	59	61	59	59	64	N/A	69	68				≥ 45	62	≥ 45
US-59 South HOV	48	49	51	48	48	54	N/A	61	60				≥ 45	52	≥ 45

Bus On-Time Performance

- Note: Due to service adjustments made early March in response to COVID-19, there will be no report of Bus on-time-performance until regular service is restored.
- On-time performance for METROLift met the minimum performance standard for both the month and the year-to-date.

METRORail On-Time Performance

- Rail (Red Line) did not meet the benchmark for both the month but did for the year-to-date.
- Rail (Purple Line) met the benchmark for both the month and the year-to-date.
- Rail (Green Line) met the benchmark for both the month and the year-to-date.

Service Reliability

- The Mean Distance Between Mechanical Failures (MDBF) for All Buses did not meet the minimum performance standard for the month but did for the year-to-date.
- The Mean Distance Between Mechanical Failures (MDBF) for METROLift met the minimum performance standard for both the month and the year-to-date.
- The Mean Distance Between Service Interruptions (MDBSI) for METRORail met the minimum performance standard for both the month and the year-to-date.

HOT Lane Average Speed

- The average peak speed for all HOT Lanes met the monthly goals and year-to-date goals.

MONTHLY PERFORMANCE REPORT
June 2020
Performance Statistic Definitions

Bus and Rail Accidents - An accident is a transit incident with passenger injuries that require immediate medical treatment away from the scene or a collision between a revenue vehicle and an object such that the amount of damage exceeds \$1,000. Bus accidents (which include METROLift) and rail accidents are reported separately and in terms of the absolute number of accidents and the relative number of accidents per 100,000 vehicle miles. Rail accidents reflect collisions between METRORail and other vehicles, pedestrians, or bicyclists. This definition has been revised beginning in FY2011 to include pedestrian accidents.

Group A Offenses - The Group A Offenses are based on the National Incident-Based Report System (NIBRS). Group A offenses consist of twenty-four (24) offense categories which address fifty-two (52) specific crimes. Group A offenses are more serious in nature and tend to be against persons or property and included: animal cruelty, arson, assault offenses, bribery, burglary/breaking & entering, counterfeiting/forgery, destruction/damage/vandalism of property, drug/narcotic offenses, embezzlement, extortion/blackmail, fraud offenses, gambling offenses, homicide offenses, human trafficking, kidnapping/ abduction, larceny/theft offenses, motor vehicle theft, pornography /obscene material, prostitution offenses, robbery, run aways/persons under 18, sex offenses, stolen property offenses and weapon law violations. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

Group B Offenses - The Group B Offenses are based on the National Incident-Based Report System (NIBRS). Group B consists of ten (10) offense categories. Group B encompass all, non-traffic, offenses which are not classified as Group A. Group B offenses are less serious in nature and tend to be against society and include: bad checks, curfew/loitering/vagrancy violations, disorderly conduct, driving under the influence, drunkenness, family offenses, nonviolent, liquor law violations, peeping tom, trespass of real property and all other offenses.

Group A & B Offenses - METRO Properties - The total Group A & B Offenses - METRO Properties is the number of incidents that occur on METRO property: Park & Ride, Transit Centers, On-board Buses and On-board Light Rail Vehicles (LRVs) and on LRV Platforms. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

Complaint Contacts - Patrons may contact METRO's Customer Care Center to express dissatisfaction with METRO Operations. Contacts made via telephone and over the internet which result in a complaint record being generated in the Public Comment System are reported as the number of contacts per 100,000 boardings.

Commendations - Patrons may contact METRO's Customer Care Center to recognize, compliment or praise a METRO employee or the METRO organization for exemplary work or performance. Contacts made via telephone, internet, email or mail which result in a commendation record being generated in the Public Comment System are reported as the absolute number of contacts received.

Average Call Center Answer Delay - METRO is committed to providing customers with accurate, customer-friendly bus and service information in a timely manner. Customers may obtain bus information over METRO's website and by telephone using an interactive voice response system without speaking to a representative and with no customer wait time. For those customers who prefer to speak with a representative, METRO's goal is to answer their calls in 105 seconds or less.

On-Time Performance (OTP) - A local bus is considered on-time if it does not leave early and is within a five (5) minute window after the scheduled departure time. A Park & Ride bus is considered on-time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is within a five (5) minute window after the scheduled departure time, with measurements during peak hours. OTP is measured by the IVOMS system which calculates data to the second, and the five (5) minute window is defined as anything less than six (6) minutes. For METRORail, a train departing from the beginning of the line or arriving at the end of the line less than five (5) minutes after the scheduled time is considered on-time. For METROLift, a trip is considered on-time if the vehicle arrives within 30 minutes of the scheduled pick-up time and no later than the appointment time.

Mean Distance Between Mechanical Failures (MDBF) - MDBF reflects any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude accidents.

Mean Distance Between Service Interruptions (MDBSI) - Measures total revenue service miles traveled by Light Rail Vehicles (LRVs) between service interruptions that delay LRVs for one minute or more due to mechanical failures.

Average Peak HOT Lane Speed - HOT Lane speed is based on an average of measurements conducted during the AM and PM high-volume commuter periods. METRO's 45 mph benchmark is based on Federal statute 23 USC 166: HOV facilities, which sets 45 mph as a minimal acceptable rate of speed.

MONTHLY PERFORMANCE REPORT
June 2020
Balance Sheet

	June 30, 2019 (\$)	June 30, 2020 (\$)	Change (\$)
Assets			
Cash	4,665,237	5,794,449	1,129,213
Receivables	153,859,654	183,328,218	29,468,564
Inventory	36,408,153	38,385,183	1,977,029
Investments	501,530,283	555,378,463	53,848,180
Other Assets	4,761,405	7,704,574	2,943,169
Land & Improvements	357,176,881	360,175,544	2,998,663
Capital Assets, Net of Depreciation	2,423,007,204	2,392,562,195	(30,445,009)
Total Assets	3,481,408,817	3,543,328,626	61,919,809
Deferred Outflow of Resources ¹	68,050,683	104,564,462 ²	36,513,779
	3,549,459,500	3,647,893,089	98,433,588
Liabilities			
Trade Payables	44,459,434	25,279,518	(19,179,916)
Accrued Payroll	33,182,184	33,351,886	169,702
Debt Payable	1,352,862,336	1,292,350,179	(60,512,157)
Debt Interest Payable	-	-	-
Pension and OPEB Liabilities	804,029,222	852,841,152	48,811,930
Other Liabilities	71,654,986	118,986,907	47,331,921
Total Liabilities	2,306,188,163	2,322,809,642	16,621,480
Net Assets - Retained Earnings	1,243,271,337	1,325,083,446	81,812,109
Total Liabilities and Net Assets	3,549,459,500	3,647,893,089	98,433,588

Notes:

- 1 A deferred outflow of resources is defined by the Governmental Accountability Standards Board as "a consumption of net assets by the government that is applicable to a future reporting period," and a deferred inflow of resources is defined as "an acquisition of net assets by the government that is applicable to a future reporting period."
- 2 The deferred outflow for FY2020 includes [1] Mark-to-Market (MTM) values of outstanding diesel fuel SWAP agreements at the fiscal year end (\$908,128), [2] Non Union Pension Plan (\$32,426,362), [3] Union Pension Plan (\$51,041,671), [4] Bonds (\$8,637,643), [5] Non Union OPEB (\$2,189,277) and [6] Union OPEB (\$9,361,382). These items will be recognized as expenses in future periods to which they relate.

MONTHLY PERFORMANCE REPORT
Budget Change Request Report
Operating Budget - \$684.0 million
Third Quarter - Fiscal Year 2020

Date	Type	Description	Amount
		Reallocation of Facilities Maintenance funds to support the execution of the following projects: + Kashmere BOF - Resurface of the floor in the Major Inspection Area at the Maint Bldg. - Rehab of the Facilities Maintenance Breakroom - Rehab of a portion of second floor of Maint Bldg.	
April	Budget	+ Polk BOF - Resurface floor in the Chassis Wash Area + West BOF - Replace Automatic Gate Opener + Northwest BOF - Resurface floor in the Chassis Wash Area	238,000
April	Technical/ Administrative	Respreads Marketing advertising fees funds to better align with expected activity	1,862,000
April	Technical/ Administrative	Allocation of Allowance for METRONext Services to support the bus friendly traffic signal timing for Rapid, Boost, and AV testing	220,480
April	Technical/ Administrative	Allocation of Allowance for Community Connector Service to support the new Grocer's Connector service	92,129
April	Technical/ Administrative	Respreads Digital support services funds to better align with expected activity	93,528
May	Budget	Reallocation of Public Facilities funds to cover electrical short repair and bulb replacement at Eastex, Tidwell, Kuykendahl, Eastwood, Fuqua, & Bay Area.	200,000
May	Budget	Reallocation of Rail Inspection funds to cover purchase and installation of fans in the Heavy Repair and Body Shop areas	20,000
May	Budget	Reallocation of Operating Facilities funds to cover new purchase order for Johnson Controls	4,000
May	Budget	Reallocation of Authority Compliance funds to cover the development of Code of Ethics trainings to be released Authority wide	6,500
May	Technical/ Administrative	Respreads Transtar Control Facilities funds to better align operating contract services expense payment with expected activity	234,041
May	Technical/ Administrative	Respreads Transtar Control Facilities funds to better align GMP - non-labor expense payment with expected activity	(234,041)
May	Budget	Reallocation of Operations funds to cover the operation of three (3) routes - Cottage Grove, Acres Home & Missouri City - previously operated out of Hiram Clarke BOF, but now contracted out	345,860
May	Budget	Reallocation of METROLift Services to cover the purchase of video conferencing equipment due to COVID-19	21,000
June	Technical/ Administrative	Reallocation of Bus Maintenance funds to cover remaining FY2020 vehicle repair service balance	75,000
June	Technical/ Administrative	Reallocation of Public Facilities fund to cover purchase of lighting fixtures and contacts	18,700
June	Technical/ Administrative	Reallocation of Printing Services funds to cover purchase of banner welder	37,000
June	Technical/ Administrative	Reallocation of Operating Facilities funds to cover trench cleaning and the remediation work	9,000
June	Budget	Reallocation of Rail Transportation Training funds to cover purchase of tablets for use in the field	5,500
June	Technical/ Administrative	Reallocation of Operating funds to cover work on Polk BOF plumbing system	42,000
June	Budget	Reallocation of Facilities Maintenance Kashmere BOF funds to cover office renovations and repairs	4,600
Third Quarter Total			\$ 3,295,297

Notes:

Tech/Admin changes are changes within the original scope of the budgets and do not represent a change in the Authority's work plan or priorities.

MONTHLY PERFORMANCE REPORT
Budget Change Request Report
Capital Budget - \$330.5 million
Third Quarter - Fiscal Year 2020

Date	Type	Description	Amount
May	Budget	Transmission Replacement Project #VP.442Z06 to Central Shop Equipment VT.452194	45,000
May	Budget	Axle Counter Case HVAC RI.436M52 to Communication Case HVAC project #RI.436M53	36,000
June	Budget	From IH10 W BRT (in Katy BRT) - DT to NW Mall to cover new project for Upgrade Handhelds	98,000
June	Budget	from METRONext IH-10 W BRT – DT to the NWTC for Kashmere BOF’s Vault Room Loading Dock	145,000
July	Budget	Transfer from Axle Replacement VP.442Z08 to project Specialty Vehicle VN.443014	20,000
July	Budget	CBR #6, reallocate funds from PEC to IT for KERMIT Replacement project	660,000
July	Budget	CBR #6 reallocate funds from PEC to Printer Services for new printer and associated equipment	245,000
Third Quarter Total			\$ 1,249,000

Notes:

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