

METRO

Fiscal Year 2020

Monthly Performance Report

Revenue • Expense • Ridership • Performance

May 2020



MONTHLY PERFORMANCE REPORT

May 2020

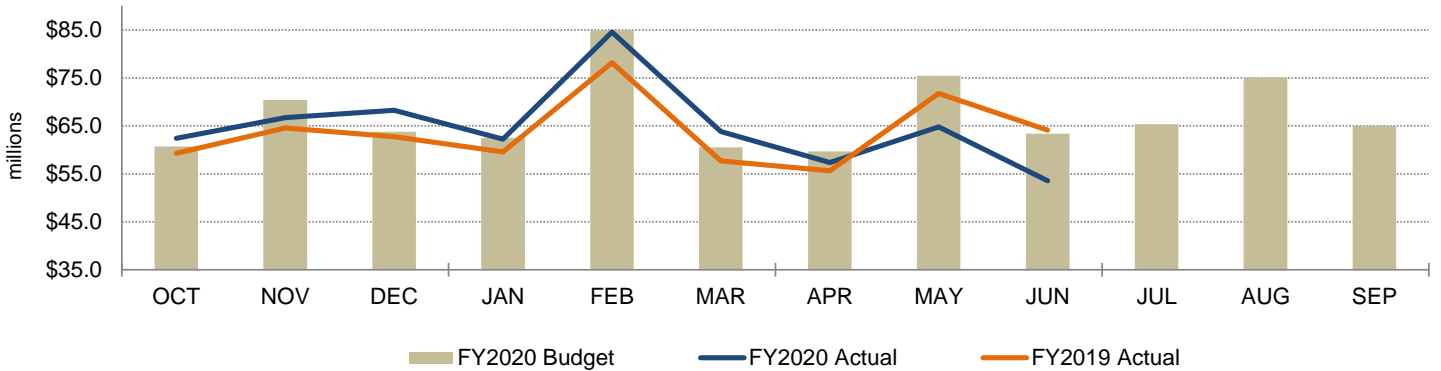
Table of Contents

Section A	Sales Tax Revenue
Section B	Fare Revenue
Section C	Grant and Interest & Miscellaneous Revenue
Section D	Budget and Expense Summary
Section E	Operating Expenses May 2020 Budget vs. Actual FY2020 YTD Budget vs. Actual FY2020 YTD Major Variance Items FY2020 YTD Operating Budget/Expenses by Department
Section F	Capital and Debt Service Expenditures General Mobility Transfers
Section G	Ridership by Service Category
Section H	Performance Statistics Performance Statistics Notes
Section I	Balance Sheet

MONTHLY PERFORMANCE REPORT

June 2020

Sales Tax Revenue



Total FY2020 Sales Tax budget is \$806.8 million

Budget to Actual FY2020

(\$ millions)

	Budget	Actual	Variance	%
October	60.7	62.4	1.7	2.8%
November	70.4	66.7	(3.7)	(5.2%)
December	63.8	68.2	4.5	7.0%
January	62.5	62.2	(0.3)	(0.5%)
February	84.9	84.5	(0.4)	(0.4%)
March	60.5	63.8	3.3	5.5%
April	59.7	57.3	(2.3)	(3.9%)
May	75.5	64.8	(10.7)	(14.1%)
June	63.3	53.5	(9.8)	(15.5%)
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2020 YTD	\$ 601.3	\$ 583.6	\$ (17.7)	(2.9%)

Prior Year vs. Current Year

(\$ millions)

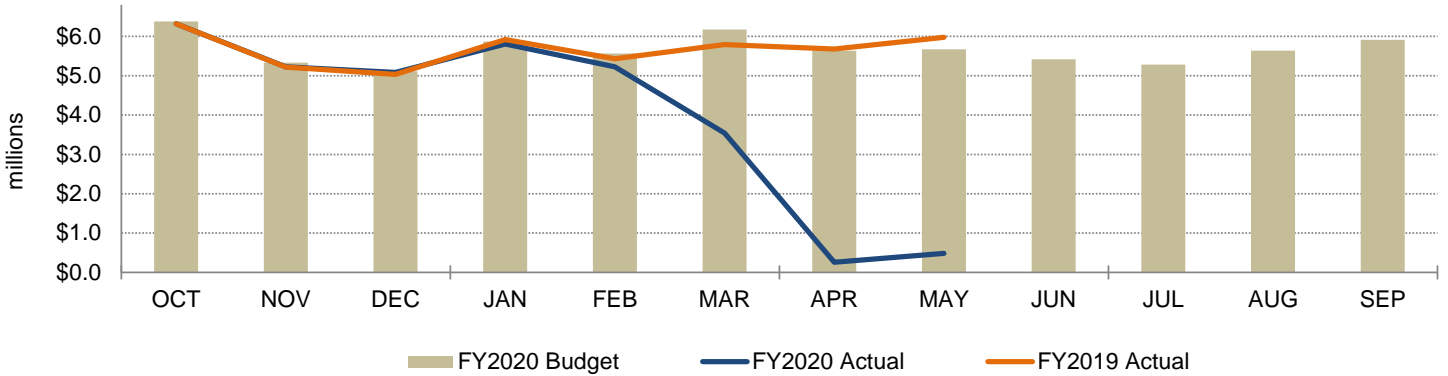
	Prior Year	Current Year	Variance	%
October	59.3	62.4	3.1	5.2%
November	64.6	66.7	2.1	3.3%
December	62.8	68.2	5.5	8.7%
January	59.6	62.2	2.7	4.5%
February	78.2	84.5	6.4	8.2%
March	57.7	63.8	6.1	10.7%
April	55.6	57.3	1.7	3.1%
May	71.8	64.8	(7.0)	(9.7%)
June	64.1	53.5	(10.6)	(16.5%)
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2020 YTD	\$ 573.6	\$ 583.6	\$ 10.0	1.8%

Sales Tax revenue for the month of June 2020 of \$53.5 million is \$9.8 million or 15.4% under estimates.

Sales Tax revenue for the year-to-date through June 2020 of \$583.6 million is \$17.7 million or 2.9% under estimates.

MONTHLY PERFORMANCE REPORT

May 2020
Fare Revenue



Total FY2020 Fare Revenue budget is \$68.0 million

Budget to Actual FY2020

(\$ millions)

	Budget	Actual	Variance	%
October	6.4	6.3	(0.1)	(1.6%)
November	5.3	5.2	(0.1)	(1.9%)
December	5.1	5.1	(0.0)	0.0%
January	5.9	5.8	(0.1)	(1.7%)
February	5.6	5.2	(0.4)	(7.1%)
March	6.2	3.5	(2.7)	(43.5%)
April	5.6	0.3	(5.3)	(94.6%)
May	5.7	0.5	(5.2)	(91.2%)
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2020 YTD	\$ 45.7	\$ 31.9	\$ (13.8)	(30.2%)

Prior Year vs. Current Year

(\$ millions)

	Prior Year	Current Year	Variance	%
October	6.3	6.3	0.0	0.0%
November	5.2	5.2	0.0	0.0%
December	5.0	5.1	0.1	2.0%
January	5.9	5.8	(0.1)	(1.7%)
February	5.4	5.2	(0.2)	(3.7%)
March	5.8	3.5	(2.3)	(39.7%)
April	5.7	0.3	(5.4)	(94.7%)
May	6.0	0.5	(5.5)	(91.9%)
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2020 YTD	\$ 45.3	\$ 31.9	\$ (13.4)	(29.6%)

Fare Revenue for the month of May 2020 of \$0.5 million is \$5.2 million or 91.2% under budget.

Fare Revenue for the year-to-date through May 2020 of \$31.9 million is \$13.8 million or 30.2% under budget.

**MONTHLY PERFORMANCE REPORT
May 2020**

**Service Related Grant Revenue
Total FY2020 Service Related Grant budget is \$90.0 million**

	(\$ millions)			
	Budget	Actual	Variance	%
October	2.1	2.1	0.0	(0.0%)
November	0.3	5.7	5.4	1800.0%
December	0.3	4.3	4.0	1333.3%
January	0.3	4.1	3.8	1266.7%
February	0.3	3.9	3.6	1200.0%
March	0.3	0.1	(0.2)	(66.7%)
April	0.3	4.4	4.1	1366.7%
May	0.3	160.7	160.4	53466.7%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2020 YTD	\$ 3.9	\$ 185.2	\$ 181.3	4648.7%

Service Related Grant Revenue for the month of May 2020 of \$160.7 million is \$160.4 million or 53466.7% over budget.

Service Related Grant Revenue for the year-to-date through May 2020 of \$185.2 million is \$181.3 million or 4648.7% over budget.

**Capital Grant Revenue
Total FY2020 Capital Grant budget is \$72.1 million**

	(\$ millions)			
	Budget	Actual	Variance	%
October	2.9	(0.5)	(3.4)	(117.2%)
November	2.9	(0.6)	(3.5)	(120.7%)
December	2.9	2.5	(0.4)	(13.8%)
January	2.9	2.0	(0.9)	(31.0%)
February	2.9	2.3	(0.6)	(20.7%)
March	2.9	-	(2.9)	(100.0%)
April	2.9	5.0	2.1	72.4%
May	2.9	1.1	(1.8)	(62.1%)
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2020 YTD	\$ 23.6	\$ 11.8	\$ (11.8)	(50.0%)

Capital Grant Revenue for the year-to-date through May 2020 of \$11.8 million is \$11.8 million under budget.

MONTHLY PERFORMANCE REPORT

May 2020

Interest & Miscellaneous Revenue

Total FY2020 Interest & Miscellaneous Revenue budget is \$13.8 million

(\$ millions)

	Budget	Actual	Variance	%
October	1.2	2.3	1.1	91.7%
November	1.1	1.4	0.3	27.3%
December	1.0	1.6	0.6	60.0%
January	1.1	1.4	0.3	27.3%
February	1.1	1.6	0.5	45.5%
March	1.7	1.7	(0.0)	(0.0%)
April	1.1	0.7	(0.4)	(36.4%)
May	1.2	0.5	(0.7)	(58.3%)
June	-	-	0.0	0.0%
July	-	-	0.0	0.0%
August	-	-	0.0	0.0%
September	-	-	0.0	0.0%
FY2020 YTD	\$ 9.4	\$ 11.1	\$ 1.6	18.1%

Composition of Interest & Miscellaneous Revenue

	<u>Year-to-Date Actual</u>		<u>Current Month Actual</u>	
	<u>\$ millions</u>	<u>% of Total</u>	<u>\$ millions</u>	<u>% of Total</u>
Interest Income	5.9	53.0%	0.3	60.1%
HOT Lanes Revenue	3.4	30.6%	0.1	14.7%
Inter Government Revenue	-	0.0%	-	0.0%
Other	1.8	16.3%	0.1	25.1%
Total	\$ 11.1	100.0%	\$ 0.5	100.0%

Interest & Misc. Revenue for the year-to-date of \$11.1 million through May 2020 is \$1.6 million or 18.1% over budget.

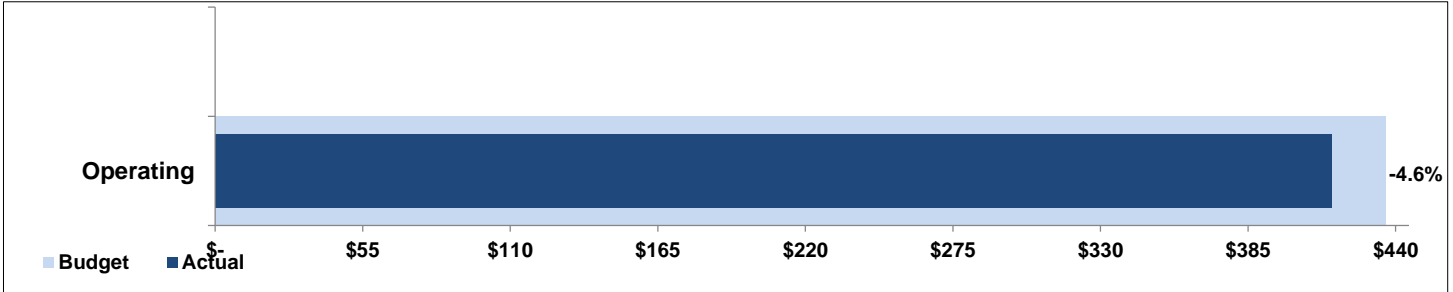
MONTHLY PERFORMANCE REPORT

May 2020

Budget Summary (\$ millions)

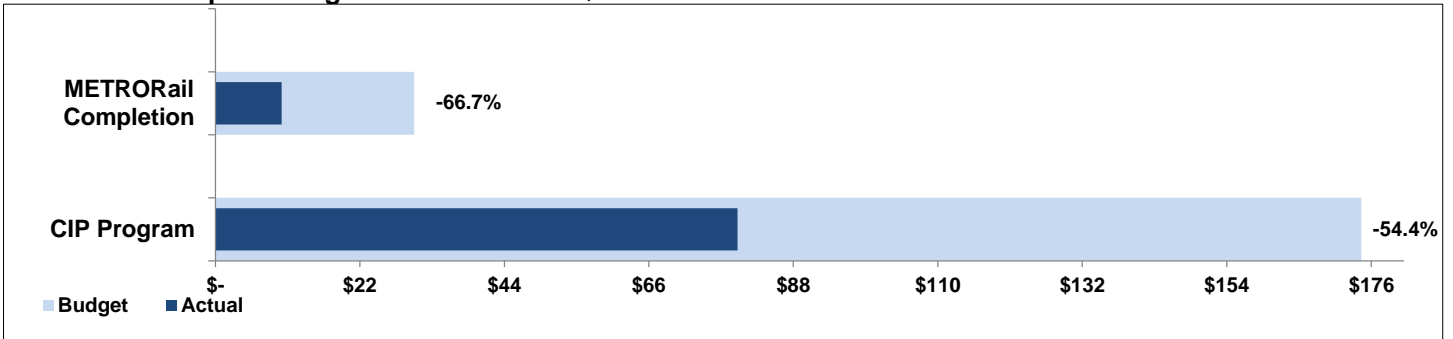
FY2020 Annual Operating Budget **\$ 684.0**

FY2020 YTD Operating Budget **\$ 436.2**



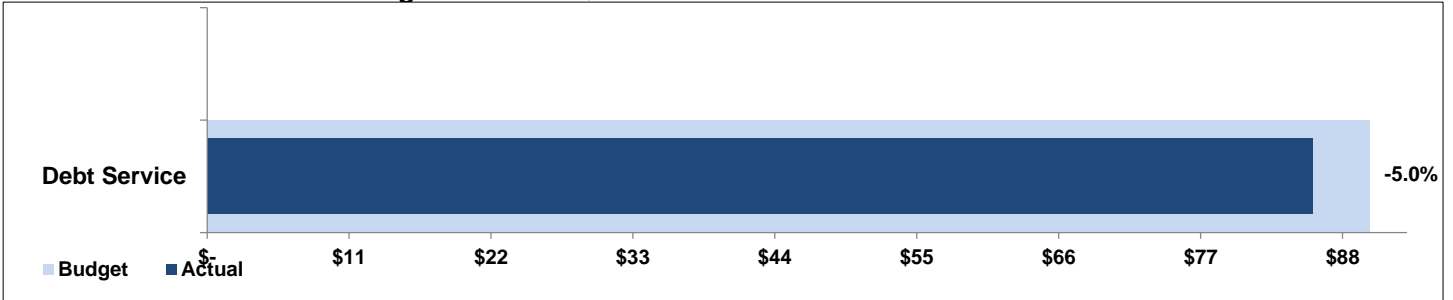
FY2020 Annual Capital Budget **\$ 330.5**

FY2020 YTD Capital Budget **\$ 204.8**



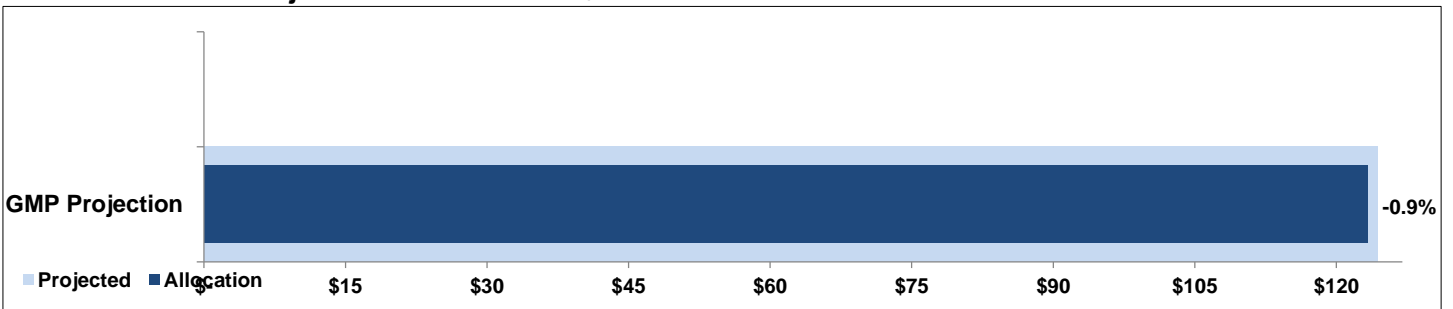
FY2020 Annual Debt Service Budget **\$ 131.5**

FY2020 YTD Debt Service Budget **\$ 90.2**



FY2020 Annual GMP Projected Allocation **\$ 186.5**

FY2020 YTD GMP Projected Allocation **\$ 124.4**



MONTHLY PERFORMANCE REPORT

May 2020

Operating Expenses

Comparison of Budget to Actual for the Month (May 2020)					
	FY20 Annual Budget	May Budget	May Actual	\$ Variance (favorable)/unfavorable	% Variance
Labor & Fringe Benefits	\$ 407,094,378	\$ 33,547,242	\$ 31,319,392	\$ (2,227,850)	(6.6%)
Non-Labor	274,405,622	\$ 21,719,578	\$ 19,384,505	(2,335,073)	(10.8%)
Subtotal Labor & Non-Labor	681,500,000	55,266,820	50,703,898	(4,562,923)	(8.3%)
Contingency	2,500,000	-	-	-	0.0%
Total Operating Budget	\$ 684,000,000	\$ 55,266,820	\$ 50,703,898	\$ (4,562,923)	(8.3%)

Comparison of Budget to Actual Year-to-Date May 2020 (8 months)					
	FY20 Annual Budget	Year-to-Date Budget	Year-to-Date Actual	\$ Variance (favorable)/unfavorable	% Variance
Payroll & Benefits					
Wages	\$ 161,296,028	\$ 101,205,524	\$ 101,523,190	\$ 317,666	0.3%
Union Fringe Benefits	87,537,777	57,675,959	55,809,100	(1,866,860)	(3.2%)
Subtotal Union Labor	248,833,805	158,881,483	157,332,290	(1,549,193)	(1.0%)
Salaries and Non-Union Wages	119,479,095	78,066,890	74,969,507	(3,097,383)	(4.0%)
Non-Union Fringe Benefits	50,621,273	33,373,270	31,135,371	(2,237,898)	(6.7%)
Subtotal Non-Union Labor	170,100,368	111,440,160	106,104,878	(5,335,282)	(4.8%)
Allocation to Capital & GMP	(11,839,795)	(7,847,585)	(6,936,605)	910,979	(11.6%)
Subtotal Labor and Fringe Benefits	407,094,378	262,474,058	256,500,562	(5,973,496)	(2.3%)
Total Materials & Supplies					
Services	65,047,129	41,141,450	32,520,513	(8,620,936)	(21.0%)
Materials and Supplies	33,160,794	21,773,311	20,449,619	(1,323,693)	(6.1%)
Fuel and Utilities	41,268,972	26,618,422	24,575,103	(2,043,319)	(7.7%)
	139,476,894	89,533,183	77,545,235	(11,987,948)	(13.4%)
Administration					
Casualty and Liability	5,827,894	3,855,862	3,680,907	(174,955)	(4.5%)
Purchased Transportation	107,992,292	71,113,936	70,638,394	(475,542)	(0.7%)
Leases, Rentals and Misc.	22,149,535	10,044,372	8,456,960	(1,587,412)	(15.8%)
Allocation to Capital & GMP - Non-Labor	(1,040,994)	(774,513)	(692,894)	81,619	(10.5%)
	134,928,728	84,239,657	82,083,367	(2,156,290)	(2.6%)
Subtotal Non-Labor	274,405,622	173,772,841	159,628,602	(14,144,239)	(8.1%)
Subtotal Labor and Non-Labor	681,500,000	436,246,899	416,129,164	(20,117,735)	(4.6%)
Contingency	2,500,000	-	-	-	0.0%
Subtotal Contingency	2,500,000	-	-	-	0.0%
Total Operating Budget	\$ 684,000,000	\$ 436,246,899	\$ 416,129,164	\$ (20,117,735)	(4.6%)
Non-Budgeted Expense					
Gain/ Loss Disposal	-	-	(1,290,204)	(1,290,204)	0.0%
Grand Total	\$ 684,000,000	\$ 436,246,899	\$ 414,838,960	\$ (21,407,939)	(4.9%)

Operating Expenses for the month of May 2020 of \$50.7 million are \$4.6 million or 8.3% under budget.

Operating Expenses year-to-date through May 2020 of \$416.1 million are \$20.1 million or 4.6% under budget.

MONTHLY PERFORMANCE REPORT
May 2020

Major Operating Budget Variance Items - Categories with major variances

<u>Expense Type</u>	<u>FY2020 Budget</u>	<u>FY2020 Actual</u>	<u>Fiscal Year 2020 \$ Variance (under budget) / over budget</u>
<u>Payroll & Benefits</u>			
Union Labor	158,881,483	157,332,290	\$ (1,549,193)
Union Vacancies - Wages - Bus Operator vacancies			(4,055,000)
Benefit Trust Contribution			(1,865,000)
Union Vacancies - Wages - Bus Maintenance vacancies			(1,425,000)
Union Vacancies - Wages - Other areas			(405,000)
Union Vacancies - Wages - METRORail areas			(349,000)
Union Vacancies - Fringes - Savings driven by vacancies			(333,000)
Union Vacancies - Fringes - Uniform & Tool Allowance			(153,000)
 <u>Offset by</u>			
Pension Union-Defined Contribution			168,000
Overtime in other areas not listed individually			146,000
Overtime in Public Facilities			242,000
Union Vacancies - Vacation Buyback			244,000
Workers Comp			317,000
Overtime in METRORail			883,000
Overtime in Bus Maintenance			1,448,000
Overtime in Bus Transportation			3,632,000
 Non-Union Labor	 111,440,160	 106,104,878	 \$ (5,335,282)
Savings in base salaries due to vacancies			(4,501,000)
Savings in healthcare due to vacancies			(1,417,000)
Savings in retiree health benefits			(190,000)
 <u>Offset by</u>			
Salaried overtime driven by vacancies			774,000
 <u>Total Materials & Supplies</u>	 89,533,183	 77,545,235	 \$ (11,987,948)
<u>Services</u>			
<u>Communications</u> - due to underruns in Advertising (-\$1.6 million) and Support Services (-\$218,000)			(1,857,000)
<u>Facilities Maintenance</u> - due to underruns in Custodial Services (-\$494,000), Building & Grounds Maintenance (-\$426,000), BOF Maintenance (-\$408,000), Equipment Repairs & Maintenance (-\$118,000), Contract Management (-\$99,000) and an overrun in Temp Help (+\$96,000)			(1,448,000)
<u>Operations</u> - due to underruns in Support and Other Services (-\$779,000), Education & Training (-\$332,000) and Building & Grounds Maintenance (-\$204,000)			(1,315,000)
<u>Legal</u> - due to underruns in Legal Fees (-\$727,000) and Support Services (-\$114,000)			(840,000)
<u>Safety</u> - due to underruns in Contract Management (-\$706,000) and Incentive Program (-\$109,000)			(815,000)
<u>Finance</u> - due to underruns in Contract Management (-\$235,000) and Support Services (-\$155,000)			(390,000)
<u>Capital & Environmental Planning</u> - due to underrun in Contract Management			(253,000)
<u>Procurement</u> - due to underrun in Contract Management			(185,000)
<u>Information Technology</u> - due to underrun in Contract Management			(150,000)
<u>Client & Vanpool Ridership Services</u> - due to underrun in Contract Management			(112,000)
<u>Urban Design</u> - due to underrun in Contract Management			(105,000)
 <u>EVP PE&C</u> - due to overrun in BOF Maintenance Costs			124,000
 <u>General underspending in other areas Authority wide not mentioned above</u>			
Underspending in Education and Training throughout the Authority			(315,000)
Underspending in Contract Management throughout the Authority			(228,000)
Underspending in Support & Other Services throughout the Authority			(223,000)
Underspending in Equipment Repairs & Maintenance throughout the Authority			(216,000)
Underspending in Advertising throughout the Authority			(138,000)
Underspending in Promotion throughout the Authority			(109,000)

Continued on Next Page

**MONTHLY PERFORMANCE REPORT
May 2020**

Major Operating Budget Variance Items - Categories with major variances

<u>Expense Type</u>	<u>FY2020 Budget</u>	<u>FY2020 Actual</u>	<u>Fiscal Year 2020 \$ Variance (under budget) / over budget</u>
Materials and Supplies			
<u>Underruns in -</u>			
Material prices variances on Production/refurbished orders and inventory revaluations and disposals			(2,848,000)
Supplies			(466,000)
Tires & Tubes			(531,000)
Tech Equipment			(355,000)
 <u>Offset by miscellaneous overruns in -</u>			
Cleaning Materials			115,000
Minor Tools			308,000
Transmission			471,000
Parts			669,000
Bus Engines - mostly in Unit Overhaul			1,456,000
Fuel and Utilities			
<u>Underruns in -</u>			
Gasoline			(955,000)
Diesel Fuel and related taxes			(740,000)
Compressed Natural Gas			(460,000)
Power			(175,000)
 <u>Offset by miscellaneous overruns in -</u>			
Drainage Fees			114,000
Telephone			175,000
<u>Administration</u>	84,239,657	82,083,367	\$ (2,156,290)
Casualty & Liability			
Higher than expected subrogation			(117,000)
Purchased Transportation			
Regional Vanpool			(867,000)
Northwest Contract			(380,000)
Community Connector			129,000
METROLift			642,000
Leases, Rentals, & Miscellaneous			
Lower than expected Information Technology Rent Software Payments			(1,151,000)
Discretionary Items			(475,000)
Other Miscellaneous Expenses			227,000

MONTHLY PERFORMANCE REPORT
May 2020
Total Net Operating Budget / Expenses by Department

<u>Authorized</u> <u>EOY</u> <u>Headcount</u>	<u>Department</u>	<u>Annual Budget</u>	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Variance</u>
			-----Year-to-Date-----		--Current Month--	
3,818	Oper, Public Safety, & Cust Service	496,736,596	328,289,180	320,663,597	(7,625,583)	(2,574,927)
9	EVP Oper Pub Safety & Cust Service	1,330,270	886,422	825,208	(61,214)	(11,021)
3,262	Operations	444,672,596	294,525,620	291,365,623	(3,159,997)	(1,550,365)
427	METRO Police	34,604,200	22,094,533	19,548,114	(2,546,419)	(590,564)
46	Safety	10,789,859	7,235,146	6,053,741	(1,181,404)	(301,309)
74	Customer Service	5,339,671	3,547,460	2,870,911	(676,548)	(121,668)
255	Administration	62,845,143	42,631,572	39,639,920	(2,991,653)	81,142
2	EVP, Administration	500,161	329,779	297,639	(32,140)	(1,512)
74	IT	24,344,981	17,222,978	16,433,766	(789,212)	418,525
54	Human Resources	24,735,309	16,362,907	14,777,197	(1,585,710)	(264,383)
120	Procurement & Materials	12,382,466	8,166,420	7,647,882	(518,538)	(63,628)
5	State of Good Repair	882,226	549,488	483,435	(66,053)	(7,860)
251	Planning, Engineer, & Construction	46,694,810	29,545,906	26,540,064	(3,005,843)	(362,308)
2	EVP PE&C	130,278	86,257	165,257	79,000	123,556
185	Facilities Maint	37,420,404	24,994,229	22,969,589	(2,024,641)	(64,622)
21	Service Planning & Scheduling	2,624,140	1,641,681	1,405,489	(236,191)	(70,915)
16	Capital & Environmental Planning	4,665,831	2,060,883	1,679,076	(381,806)	(231,435)
19	Engineering & Capital Project	1,589,392	585,434	319,179	(266,255)	(102,666)
8	Construction	264,765	177,423	1,473	(175,950)	(16,226)
80	Finance	11,471,656	7,531,426	6,648,688	(882,738)	(199,761)
4	CFO	964,214	579,010	378,414	(200,596)	(21,710)
76	Finance	10,507,442	6,952,416	6,270,275	(682,141)	(178,050)
22	Govt & Public Affairs	16,198,786	10,475,030	8,900,461	(1,574,569)	(582,414)
2	Deputy CEO	565,981	369,715	359,281	(10,434)	(972)
10	Public Engagement	1,694,016	1,120,932	1,005,150	(115,782)	(20,678)
6	Client & Vanpool Ridership Services	12,506,176	8,086,204	6,821,773	(1,264,431)	(555,662)
3	Gov't Affairs	919,981	600,147	587,568	(12,580)	14,115
1	Urban Design	512,632	298,032	126,690	(171,342)	(19,217)
19	Legal	4,821,476	3,212,502	2,339,631	(872,871)	(203,396)
40	Communications	18,755,831	11,054,767	8,429,360	(2,625,407)	(508,036)
3	EVP, Communications	497,538	328,900	334,956	6,056	610
7	Press Office	745,816	493,207	440,219	(52,989)	(4,619)
29	Marketing & Corporate Communication	17,040,089	9,954,164	7,416,008	(2,538,156)	(503,126)
1	Partnership Promotions	472,388	278,495	238,177	(40,319)	(900)
9	Executive and Board	2,347,600	1,526,769	1,361,920	(164,849)	(53,440)
11	Audit	1,546,869	999,247	682,163	(317,084)	(52,722)
5	Office of Innovation	1,396,229	958,670	923,181	(35,489)	(107,061)
	Non Departmental	18,685,004	21,829	-	(21,829)	-
	President & CEO Contingency	2,500,000	-	-	-	-
	Other (MTA Revenue/Expense)	-	-	180	180	-
4,510	Total Operating Budget	684,000,000	436,246,899	416,129,164	(20,117,735)	(4,562,923)

MONTHLY PERFORMANCE REPORT
May 2020
Total Net Operating Budget / Expenses by Department
as of the end of May 2020 vs. April 2019

<u>Department</u>	May 2020			May 2019		
	-----Year-to-Date-----			-----Year-to-Date-----		
	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>
Operations, Public Safety and Customer Service	328,289,180	320,663,597	(7,625,583)	308,576,425	300,781,979	(7,794,445)
EVP Oper Pub Safety & Cust Serv	886,422	825,208	(61,214)	817,201	812,450	(4,750)
Operations	294,525,620	291,365,623	(3,159,997)	280,122,905	275,430,196	(4,692,709)
METRO Police	22,094,533	19,548,114	(2,546,419)	17,831,528	16,161,157	(1,670,371)
Safety	7,235,146	6,053,741	(1,181,404)	6,601,137	5,683,845	(917,291)
Customer Service	3,547,460	2,870,911	(676,548)	3,203,655	2,694,331	(509,323)
Administration	42,631,572	39,639,920	(2,991,653)	39,998,532	36,832,113	(3,166,418)
EVP, Administration	329,779	297,639	(32,140)	305,566	301,633	(3,933)
IT	17,222,978	16,433,766	(789,212)	16,907,147	15,202,550	(1,704,597)
Human Resources	16,362,907	14,777,197	(1,585,710)	14,857,691	13,750,466	(1,107,225)
Procurement & Materials	8,166,420	7,647,882	(518,538)	7,464,830	7,189,362	(275,468)
State of Good Repair	549,488	483,435	(66,053)	463,297	388,102	(75,195)
Planning, Engineering and Construction	29,545,906	26,540,064	(3,005,843)	27,193,777	23,587,823	(3,605,954)
EVP PE&C	86,257	165,257	79,000	54,483	(311)	(54,794)
Facilities Maint	24,994,229	22,969,589	(2,024,641)	21,657,278	19,212,038	(2,445,240)
Service Planning & Scheduling	1,641,681	1,405,489	(236,191)	1,631,619	1,331,209	(300,410)
Capital & Environmental Planning	2,060,883	1,679,076	(381,806)	3,394,946	2,914,133	(480,813)
Engineering & Capital Project	585,434	319,179	(266,255)	341,261	190,383	(150,878)
Construction	177,423	1,473	(175,950)	114,190	(59,629)	(173,819)
Finance	7,531,426	6,648,688	(882,738)	7,280,775	6,469,821	(810,954)
CFO	579,010	378,414	(200,596)	596,349	356,424	(239,925)
Finance	6,952,416	6,270,275	(682,141)	6,684,427	6,113,397	(571,030)
Gov't & Public Affairs	10,475,030	8,900,461	(1,574,569)	10,463,845	9,934,004	(529,841)
Deputy CEO	369,715	359,281	(10,434)	328,589	433,316	104,727
Public Engagement	1,120,932	1,005,150	(115,782)	1,059,967	973,831	(86,136)
Client & Vanpool Ridership Services	8,086,204	6,821,773	(1,264,431)	8,061,290	7,528,646	(532,644)
Gov't Affairs	600,147	587,568	(12,580)	893,754	913,065	19,311
Urban Design	298,032	126,690	(171,342)	120,244	85,146	(35,098)
Legal	3,212,502	2,339,631	(872,871)	2,878,798	2,553,527	(325,272)
Communications	11,054,767	8,429,360	(2,625,407)	8,398,808	5,950,900	(2,447,908)
EVP, Communications	328,900	334,956	6,056	290,334	294,475	4,141
Press Office	493,207	440,219	(52,989)	472,250	449,601	(22,649)
Marketing & Corporate Communication	9,954,164	7,416,008	(2,538,156)	7,281,328	4,962,799	(2,318,530)
Partnership Promotions	278,495	238,177	(40,319)	354,896	244,025	(110,871)
Executive & Board	1,526,769	1,361,920	(164,849)	1,393,919	1,121,845	(272,075)
Audit	999,247	682,163	(317,084)	1,002,871	880,579	(122,291)
Office of Innovation	958,670	923,181	(35,489)	613,587	373,017	(240,570)
Non-Departmental	21,829	-	(21,829)	-	-	-
Contingency	-	-	-	-	-	-
Other MTA Revenue / Expense	-	180	180	-	43	43
TOTAL OPERATING BUDGET	\$ 436,246,899	\$ 416,129,164	\$ (20,117,735)	\$ 407,801,337	\$ 388,485,651	\$ (19,315,686)

MONTHLY PERFORMANCE REPORT
May 2020
Capital, and Debt Service Expenses
Budget vs. Actual - Month and Fiscal Year-to-Date
(\$ millions)

Capital Budget

	FY2020		Month of May 2020				Fiscal Year to Date			
	Annual Budget	Budget	Budget	Actual	Variance		Budget	Actual	Variance	
	\$	\$	\$	\$	\$	%	\$	\$	\$	%
METRO Rail Completion	\$ 44.2	\$ 3.3	\$ 1.4	\$ (1.9)	(57.6%)		\$ 30.3	\$ 10.1	\$ (20.2)	(66.7%)
Capital Improvement Program	\$ 286.3	\$ 14.9	\$ 8.2	\$ (6.7)	(45.0%)		\$ 174.5	\$ 79.5	\$ (95.0)	(54.4%)
Total Capital	\$ 330.5	\$ 18.2	\$ 9.5	\$ (8.7)	(47.8%)		\$ 204.8	\$ 89.6	\$ (115.2)	(56.3%)

METRO Rail Completion expenses for the year-to-date through May 2020 of \$10.1 million are \$20.2 million or 66.7% under budget.

Other Capital Improvement Program expenses for the year-to-date through May 2020 of \$79.5 million are \$95.0 million or 54.4% under budget.

Debt Service Budget

	FY2020		Month of May 2020				Fiscal Year to Date			
	Annual Budget	Budget	Budget	Actual	Variance		Budget	Actual	Variance	
	\$	\$	\$	\$	\$	%	\$	\$	\$	%
Debt Service	\$ 131.5	\$ 11.4	\$ 10.7	\$ (0.7)	(6.1%)		\$ 90.2	\$ 85.7	\$ (4.5)	(5.0%)

Debt Service expenses for the year-to-date through May 2020 of \$85.7 million are \$4.5 million under budget.

General Mobility Transfers

General Mobility Program Projections
Projected Funding vs. Actual Allocation - Month and Fiscal Year-to-Date
(\$ millions)

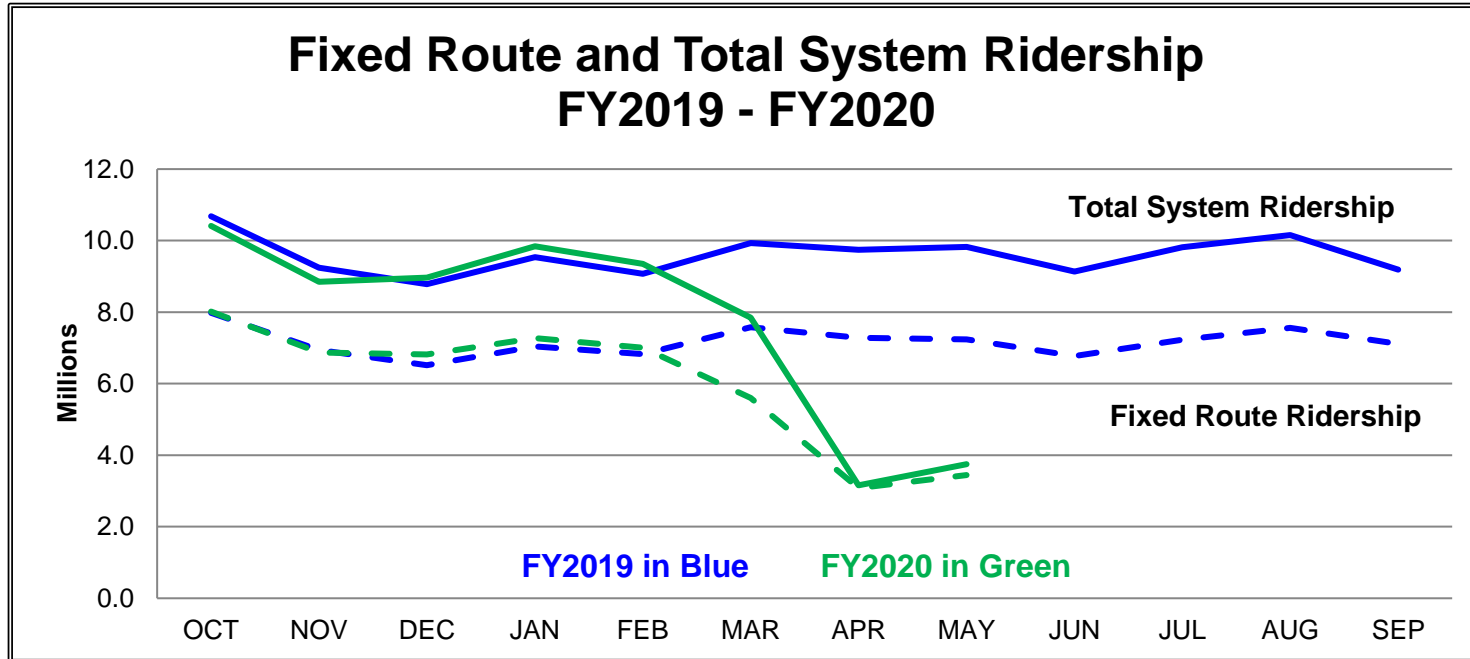
	FY2020		Month of May 2020				Fiscal Year to Date			
	Annual Projection	Projection	Allocation	Allocation	Variance		Projection	Allocation	Variance	
	\$	\$	\$	\$	\$	%	\$	\$	\$	%
General Mobility	\$ 186.5	\$ 17.2	\$ 15.9	\$ (1.3)	(7.6%)		\$ 124.4	\$ 123.3	\$ (1.1)	(0.9%)

Funds allocated to the General Mobility Fund totaling \$123.3 million for the year-to-date through May 2020 are \$1.1 million or 0.9% less than the amount projected.

MONTHLY PERFORMANCE REPORT
May 2020
Ridership by Service Category

Service Category	May-19 Boardings	May-20 Boardings	May-20 vs. May-19	May-19 YTD Boardings	YTD % Change	
					May-20 YTD Boardings	May-20 vs. May-19
Fixed Route Services						
<u>Local Network</u>						
Local Bus	5,120,813	2,707,818	(47.1%)	39,657,920	34,244,859	(13.6%)
<u>METRORail</u>						
Red (North) Line	1,182,238	575,756	(51.3%)	10,128,591	8,038,591	(20.6%)
Green (East) Line	120,275	57,262	(52.4%)	1,012,990	821,456	(18.9%)
Purple (Southeast) Line	108,537	58,759	(45.9%)	1,233,494	1,087,567	(11.8%)
METRORail (all lines)	1,411,050	691,777	(51.0%)	12,375,075	9,947,614	(19.6%)
METRORail-Bus Bridge	23,874	10	0.0%	38,243	89,211	133.3%
METRORail total	1,434,924	691,787	(51.8%)	12,413,318	10,036,825	(19.1%)
Subtotal Local Network	6,555,737	3,399,605	(48.1%)	52,071,238	44,281,684	(15.0%)
<u>Commuter</u>						
Park & Ride	680,862	37,456	(94.5%)	5,123,198	3,753,058	(26.7%)
Subtotal Fixed Route Service	7,236,599	3,437,061	(52.5%)	57,194,436	48,034,742	(16.0%)
Special Events	155	6,668	4201.9%	214,815	71,922	(66.5%)
Total Fixed Route	7,236,754	3,443,729	(52.4%)	57,409,251	48,106,664	(16.2%)
Customized Bus Services						
METROLift	179,395	88,650	(50.6%)	1,379,064	1,181,458	(14.3%)
METRO STAR Vanpool	156,637	17,282	(89.0%)	1,220,444	820,200	(32.8%)
Internal Service	0	0	0.0%	316	81	(74.4%)
Subtotal Customized Bus	336,032	105,932	(68.5%)	2,599,824	2,001,739	(23.0%)
HOV/HOT Carpools, Vanpools, and Non-METRO Buses	2,251,832	201,737	(91.0%)	16,812,064	12,069,128	(28.2%)
Total System	9,824,618	3,751,398	(61.8%)	76,821,139	62,177,531	(19.1%)

MONTHLY PERFORMANCE REPORT
May 2020
Ridership by Service Category



Fixed Route ridership is reported on the same basis as in the National Transit Database

The Special Events category of ridership reflects customer service oriented short-term additional motor bus service provided for events at Reliant Park such as football games and RODEO Houston.

Total fixed route ridership, excluding special events, for the month of May 2020 of 3.4 million is 3.8 million or 52.5% less than last year.

Total fixed route ridership, excluding special events, for the year-to-date through May 2020 of 48.0 million is 9.2 million or 16.0% less than last year.

METRORail ridership for the month of May 2020 of 0.7 million is 51.8% less than last year.

METRORail ridership year-to-date through May 2020 of 10.0 million is 19.1% less than last year.

MONTHLY PERFORMANCE REPORT
May 2020
Performance Statistics

Benchmark Met
Benchmark Missed

Fiscal Year 2020													Current Month Target	FY2020 YTD Actual	FY2020 YTD GOAL
SAFETY & SECURITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP			
Bus Accidents (Includes METROLift) Bus Accidents per 100,000 vehicle miles	45 0.68	47 0.78	71 1.12	46 0.71	59 0.98	50 0.88	32 0.86	29 0.68					≤ 49 ≤ 1.11	379 0.84	≤ 397 ≤ 1.11
Rail Accidents Rail Accidents per 100,000 vehicle miles	10 3.33	7 2.62	4 1.40	6 2.02	8 2.85	5 1.66	2 0.94	3 1.12					≤ 8 ≤ 2.75	45 2.03	≤ 67 ≤ 2.75
Group A Offenses Major Security Incidents per 100,000 boardings	93 0.893	113 1.277	129 1.439	116 1.178	107 1.144	93 1.185	90 2.850	150 3.999						891 1.433	
Group B Offenses Major Security Incidents per 100,000 boardings	11 0.106	41 0.463	37 0.413	30 0.305	35 0.374	31 0.395	15 0.475	25 0.666						225 0.362	
Group A & B Offenses - METRO properties Major Security Incidents per 100,000 boardings	61 0.586	97 1.096	117 1.305	100 1.016	89 0.952	76 0.968	73 2.311	121 3.225						734 1.180	
CUSTOMER SERVICE	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2020 YTD Actual	FY2020 YTD GOAL
Complaint Contacts per 100,000 Boardings	18.85	17.60	15.94	18.23	18.05	17.64	21.40	21.62					< 18.50	18.18	< 18.50
Commendations	294	308	294	279	288	184	70	96					≥ 300	1,813	≥ 2400
Average Call Center Answer Delay (Sec.)	98	55	65	57	70	75	15	11					< 105	56	< 105

Safety & Security

- The number of bus accidents met the safety goal for both the month and the year-to-date.
- The number of rail accidents met the safety goal for both the month and the year-to-date.

Customer Service

- Complaint contacts per 100,000 boardings did not meet the goal for the month but did for the year-to-date.
- The number of commendations did not meet the goal for both the month and the year-to-date.
- The average call center answer delay met the goal for both the month and the year-to-date.

MONTHLY PERFORMANCE REPORT

May 2020

Performance Statistics

Benchmark Met

Benchmark Missed

Fiscal Year 2020													Current Month Target	FY2020 YTD Actual	FY2020 YTD GOAL	
SERVICE & RELIABILITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP				
On-Time Performance																
Bus - Local	75.3%	74.3%	74.2%	75.5%	78.3%	N/A	N/A	N/A					≥ 75%	75.5%	≥ 75%	
Bus - Park & Ride	76.2%	76.1%	75.5%	77.4%	80.8%	N/A	N/A	N/A					≥ 76%	77.2%	≥ 76%	
Bus - Weighted Average	75.7%	75.0%	74.7%	76.2%	79.3%	N/A	N/A	N/A					≥ 75%	76.3%	≥ 75%	
METROLift	89.0%	90.5%	90.8%	91.6%	89.6%	93.2%	97.0%	95.7%					≥ 90%	92.2%	≥ 90%	
Rail - Red Line	93.6%	95.2%	94.6%	93.5%	93.3%	N/A	N/A	N/A					≥ 93%	94.0%	≥ 93.0%	
Rail - South East Purple Line	95.7%	95.4%	95.5%	95.4%	96.1%	N/A	N/A	N/A					≥ 95%	95.6%	≥ 95.0%	
Rail - East End Green Line	98.7%	97.3%	97.1%	96.1%	97.4%	N/A	N/A	N/A					≥ 95%	97.3%	≥ 95.0%	
MDBF (Mean Distance Between Mechanical Failures) - All Buses	9,049	10,415	9,751	11,030	9,368	10,184	10,545	8,357					≥ 7,750	9,786	≥ 9,438	
MDBF (Mean Distance Between Mechanical Failures) - METROLift	25,407	21,577	22,926	24,228	25,969	24,078	22,947	26,821					≥ 20,000	24,083	≥ 20,000	
MDBSI (Mean Distance Between Service Interruptions) - METRORail	15,032	16,687	17,918	14,871	14,058	13,069	12,467	11,633					≥ 15,000	14,277	≥ 15,000	
Average Peak HOT Lanes Speed (miles per hour)																
I-45 North HOV	52	53	56	53	54	60	N/A	65					≥ 45	56	≥ 45	
I-45 South HOV	52	53	56	53	54	58	N/A	62					≥ 45	55	≥ 45	
US-290 HOV	57	60	62	60	59	66	N/A	68					≥ 45	62	≥ 45	
US-59 North HOV	57	59	61	59	59	64	N/A	69					≥ 45	61	≥ 45	
US-59 South HOV	48	49	51	48	48	54	N/A	61					≥ 45	51	≥ 45	

Bus On-Time Performance

- Note: Due to service adjustments made early March in response to COVID-19, there will be no report of Bus on-time-performance until regular service is restored.
- On-time performance for METROLift met the minimum performance standard for both the month and the year-to-date.

METRORail On-Time Performance

- Note: Due to service adjustments made early March in response to COVID-19, there will be no report of METRORail on-time-performance until regular service is restored.

Service Reliability

- The Mean Distance Between Mechanical Failures (MDBF) for All Buses met the minimum performance standard for both the month and the year-to-date.
- The Mean Distance Between Mechanical Failures (MDBF) for METROLift met the minimum performance standard for both the month and the year-to-date.
- The Mean Distance Between Service Interruptions (MDBSI) for METRORail did not meet the minimum performance standard for both the month and the year-to-date.

HOT Lane Average Speed

- The average peak speed for all HOT Lanes met the monthly goals and year-to-date goals.
- Note: Following HOT Lane closures in response to COVID-19, HOT Lanes reopened on May 11, 2020

MONTHLY PERFORMANCE REPORT
May 2020
Performance Statistic Definitions

Bus and Rail Accidents - An accident is a transit incident with passenger injuries that require immediate medical treatment away from the scene or a collision between a revenue vehicle and an object such that the amount of damage exceeds \$1,000. Bus accidents (which include METROLift) and rail accidents are reported separately and in terms of the absolute number of accidents and the relative number of accidents per 100,000 vehicle miles. Rail accidents reflect collisions between METRORail and other vehicles, pedestrians, or bicyclists. This definition has been revised beginning in FY2011 to include pedestrian accidents.

Group A Offenses - The Group A Offenses are based on the National Incident-Based Report System (NIBRS). Group A offenses consist of twenty-four (24) offense categories which address fifty-two (52) specific crimes. Group A offenses are more serious in nature and tend to be against persons or property and included: animal cruelty, arson, assault offenses, bribery, burglary/breaking & entering, counterfeiting/forgery, destruction/damage/vandalism of property, drug/narcotic offenses, embezzlement, extortion/blackmail, fraud offenses, gambling offenses, homicide offenses, human trafficking, kidnapping/ abduction, larceny/theft offenses, motor vehicle theft, pornography /obscene material, prostitution offenses, robbery, run aways/persons under 18, sex offenses, stolen property offenses and weapon law violations. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

Group B Offenses - The Group B Offenses are based on the National Incident-Based Report System (NIBRS). Group B consists of ten (10) offense categories. Group B encompass all, non-traffic, offenses which are not classified as Group A. Group B offenses are less serious in nature and tend to be against society and include: bad checks, curfew/loitering/vagrancy violations, disorderly conduct, driving under the influence, drunkenness, family offenses, nonviolent, liquor law violations, peeping tom, trespass of real property and all other offenses.

Group A & B Offenses - METRO Properties - The total Group A & B Offenses - METRO Properties is the number of incidents that occur on METRO property: Park & Ride, Transit Centers, On-board Buses and On-board Light Rail Vehicles (LRVs) and on LRV Platforms. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

Complaint Contacts - Patrons may contact METRO's Customer Care Center to express dissatisfaction with METRO Operations. Contacts made via telephone and over the internet which result in a complaint record being generated in the Public Comment System are reported as the number of contacts per 100,000 boardings.

Commendations - Patrons may contact METRO's Customer Care Center to recognize, compliment or praise a METRO employee or the METRO organization for exemplary work or performance. Contacts made via telephone, internet, email or mail which result in a commendation record being generated in the Public Comment System are reported as the absolute number of contacts received.

Average Call Center Answer Delay - METRO is committed to providing customers with accurate, customer-friendly bus and service information in a timely manner. Customers may obtain bus information over METRO's website and by telephone using an interactive voice response system without speaking to a representative and with no customer wait time. For those customers who prefer to speak with a representative, METRO's goal is to answer their calls in 105 seconds or less.

On-Time Performance (OTP) - A local bus is considered on-time if it does not leave early and is within a five (5) minute window after the scheduled departure time. A Park & Ride bus is considered on-time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is within a five (5) minute window after the scheduled departure time, with measurements during peak hours. OTP is measured by the IVOMS system which calculates data to the second, and the five (5) minute window is defined as anything less than six (6) minutes. For METRORail, a train departing from the beginning of the line or arriving at the end of the line less than five (5) minutes after the scheduled time is considered on-time. For METROLift, a trip is considered on-time if the vehicle arrives within 30 minutes of the scheduled pick-up time and no later than the appointment time.

Mean Distance Between Mechanical Failures (MDBF) - MDBF reflects any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude accidents.

Mean Distance Between Service Interruptions (MDBSI) - Measures total revenue service miles traveled by Light Rail Vehicles (LRVs) between service interruptions that delay LRVs for one minute or more due to mechanical failures.

Average Peak HOT Lane Speed - HOT Lane speed is based on an average of measurements conducted during the AM and PM high-volume commuter periods. METRO's 45 mph benchmark is based on Federal statute 23 USC 166: HOV facilities, which sets 45 mph as a minimal acceptable rate of speed.

MONTHLY PERFORMANCE REPORT

May 2020 Balance Sheet

	May 31, 2019 (\$)	May 31, 2020 (\$)	Change (\$)
Assets			
Cash	4,550,332	6,570,959	2,020,627
Receivables	132,498,065	139,231,085	6,733,020
Inventory	35,964,515	38,214,172	2,249,658
Investments	482,181,192	570,654,117	88,472,925
Other Assets	5,247,245	8,204,162	2,956,917
Land & Improvements	358,560,899	360,929,951	2,369,052
Capital Assets, Net of Depreciation	2,435,068,835	2,393,166,966	(41,901,869)
Total Assets	3,454,071,083	3,516,971,412	62,900,329
Deferred Outflow of Resources ¹	68,050,683	104,564,462 ²	36,513,779
	3,522,121,766	3,621,535,874	99,414,108
Liabilities			
Trade Payables	40,685,296	34,760,973	(5,924,324)
Accrued Payroll	33,617,688	31,140,545	(2,477,143)
Debt Payable	1,352,862,336	1,292,350,179	(60,512,157)
Debt Interest Payable	-	-	-
Pension and OPEB Liabilities	804,029,222	852,841,152	48,811,930
Other Liabilities	71,559,022	118,857,354	47,298,331
Total Liabilities	2,302,753,565	2,329,950,202	27,196,637
Net Assets - Retained Earnings	1,219,368,201	1,291,585,672	72,217,471
Total Liabilities and Net Assets	3,522,121,766	3,621,535,874	99,414,108

Notes:

- 1 A deferred outflow of resources is defined by the Governmental Accountability Standards Board as "a consumption of net assets by the government that is applicable to a future reporting period," and a deferred inflow of resources is defined as "an acquisition of net assets by the government that is applicable to a future reporting period."
- 2 The deferred outflow for FY2020 includes [1] Mark-to-Market (MTM) values of outstanding diesel fuel SWAP agreements at the fiscal year end (\$908,128), [2] Non Union Pension Plan (\$32,426,362), [3] Union Pension Plan (\$51,041,671), [4] Bonds (\$8,637,643), [5] Non Union OPEB (\$2,189,277) and [6] Union OPEB (\$9,361,382). These items will be recognized as expenses in future periods to which they relate.