

METRO

Fiscal Year 2020

Monthly Performance Report

Revenue • Expense • Ridership • Performance

April 2020



MONTHLY PERFORMANCE REPORT

April 2020

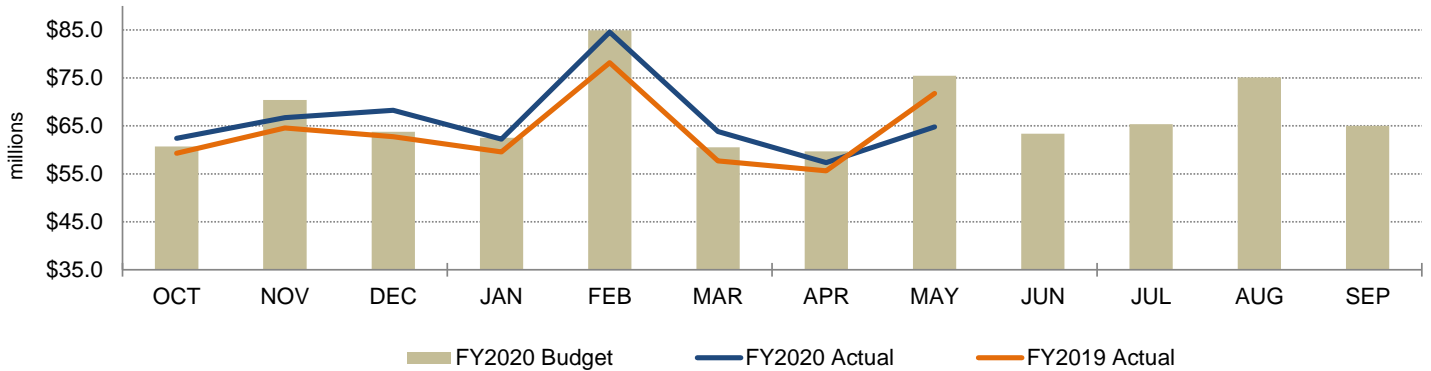
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May 2020

Sales Tax Revenue



Total FY2020 Sales Tax budget is \$806.8 million

Budget to Actual FY2020

(\$ millions)

	Budget	Actual	Variance	%
October	60.7	62.4	1.7	2.8%
November	70.4	66.7	(3.7)	(5.2%)
December	63.8	68.2	4.5	7.0%
January	62.5	62.2	(0.3)	(0.5%)
February	84.9	84.5	(0.4)	(0.4%)
March	60.5	63.8	3.3	5.5%
April	59.7	57.3	(2.3)	(3.9%)
May	75.5	64.8	(10.7)	(14.1%)
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2020 YTD	\$ 538.0	\$ 530.1	\$ (7.9)	(1.5%)

Prior Year vs. Current Year

(\$ millions)

	Prior Year	Current Year	Variance	%
October	59.3	62.4	3.1	5.2%
November	64.6	66.7	2.1	3.3%
December	62.8	68.2	5.5	8.7%
January	59.6	62.2	2.7	4.5%
February	78.2	84.5	6.4	8.2%
March	57.7	63.8	6.1	10.7%
April	55.6	57.3	1.7	3.1%
May	71.8	64.8	(7.0)	(9.7%)
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2020 YTD	\$ 509.5	\$ 530.1	\$ 20.6	4.0%

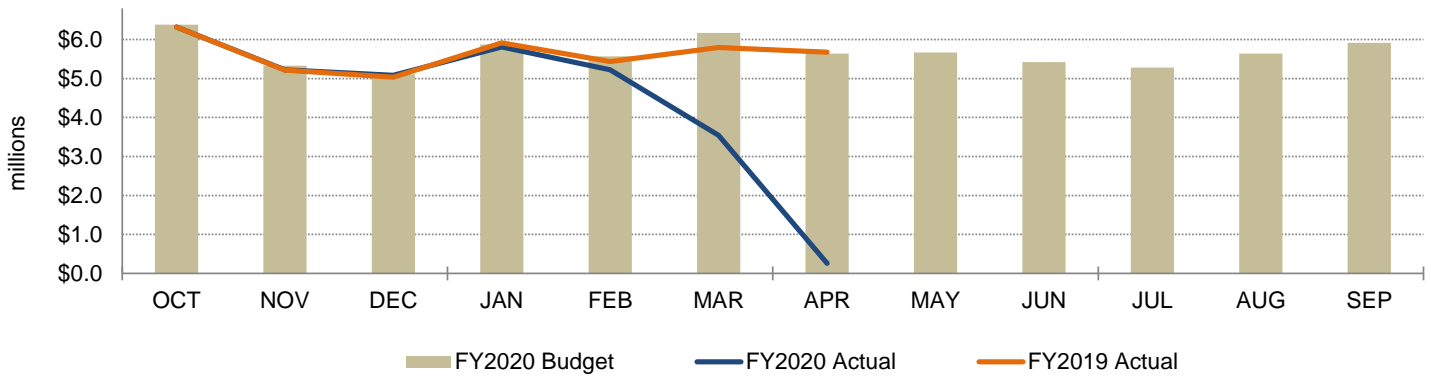
Sales Tax revenue for the month of May 2020 of \$64.8 million is \$10.7 million or 14.1% under estimates.

Sales Tax revenue for the year-to-date through May 2020 of \$530.1 million is \$7.9 million or 1.5% under estimates.

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Fare Revenue



Total FY2020 Fare Revenue budget is \$68.0 million

Budget to Actual FY2020

(\$ millions)

	Budget	Actual	Variance	%
October	6.4	6.3	(0.1)	(1.6%)
November	5.3	5.2	(0.1)	(1.9%)
December	5.1	5.1	(0.0)	0.0%
January	5.9	5.8	(0.1)	(1.7%)
February	5.6	5.2	(0.4)	(7.1%)
March	6.2	3.5	(2.7)	(43.5%)
April	5.6	0.3	(5.3)	(94.6%)
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2020 YTD	\$ 40.1	\$ 31.5	\$ (8.6)	(21.4%)

Prior Year vs. Current Year

(\$ millions)

	Prior Year	Current Year	Variance	%
October	6.3	6.3	0.0	0.0%
November	5.2	5.2	0.0	0.0%
December	5.0	5.1	0.1	2.0%
January	5.9	5.8	(0.1)	(1.7%)
February	5.4	5.2	(0.2)	(3.7%)
March	5.8	3.5	(2.3)	(39.7%)
April	5.7	0.3	(5.4)	(94.7%)
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2020 YTD	\$ 39.3	\$ 31.5	\$ (7.8)	(19.8%)

Fare Revenue for the month of April 2020 of \$0.3 million is \$5.3 million or 94.6% under budget.

Fare Revenue for the year-to-date through April 2020 of \$31.5 million is \$8.6 million or 21.4% under budget.

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Service Related Grant Revenue
Total FY2020 Service Related Grant budget is \$90.0 million

	(\$ millions)				
	Budget	Actual	Variance	%	
October	2.1	2.1	0.0	(0.0%)	
November	0.3	5.7	5.4	1800.0%	
December	0.3	4.3	4.0	1333.3%	
January	0.3	4.1	3.8	1266.7%	
February	0.3	3.9	3.6	1200.0%	
March	0.3	0.1	(0.2)	(66.7%)	
April	0.3	4.4	4.1	1366.7%	
May	-	-	-	0.0%	
June	-	-	-	0.0%	
July	-	-	-	0.0%	
August	-	-	-	0.0%	
September	-	-	-	0.0%	
FY2020 YTD	\$ 3.6	\$ 24.5	\$ 20.9	580.6%	

Service Related Grant Revenue for the month of April 2020 of \$4.4 million is \$4.1 million or 1366.7% over budget.

Service Related Grant Revenue for the year-to-date through April 2020 of \$24.5 million is \$20.9 million or 580.6% over budget.

Capital Grant Revenue
Total FY2020 Capital Grant budget is \$72.1 million

	(\$ millions)				
	Budget	Actual	Variance	%	
October	2.9	(0.5)	(3.4)	(117.2%)	
November	2.9	(0.6)	(3.5)	(120.7%)	
December	2.9	2.5	(0.4)	(13.8%)	
January	2.9	2.0	(0.9)	(31.0%)	
February	2.9	2.3	(0.6)	(20.7%)	
March	2.9	-	(2.9)	(100.0%)	
April	2.9	5.0	2.1	72.4%	
May	-	-	-	0.0%	
June	-	-	-	0.0%	
July	-	-	-	0.0%	
August	-	-	-	0.0%	
September	-	-	-	0.0%	
FY2020 YTD	\$ 20.6	\$ 10.7	\$ (9.9)	(55.9%)	

Capital Grant Revenue for the year-to-date through April 2020 of \$10.7 million is \$9.9 million under budget.

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Interest & Miscellaneous Revenue

Total FY2020 Interest & Miscellaneous Revenue budget is \$13.8 million

(\$ millions)

	Budget	Actual	Variance	%
October	1.2	2.3	1.1	91.7%
November	1.1	1.4	0.3	27.3%
December	1.0	1.6	0.6	60.0%
January	1.1	1.4	0.3	27.3%
February	1.1	1.6	0.5	45.5%
March	1.7	1.7	(0.0)	(0.0%)
April	1.1	0.7	(0.4)	(36.4%)
May	-	-	0.0	0.0%
June	-	-	0.0	0.0%
July	-	-	0.0	0.0%
August	-	-	0.0	0.0%
September	-	-	0.0	0.0%
FY2020 YTD	\$ 8.3	\$ 10.6	\$ 2.3	27.7%

Composition of Interest & Miscellaneous Revenue

	<u>Year-to-Date Actual</u>		<u>Current Month Actual</u>	
	<u>\$ millions</u>	<u>% of Total</u>	<u>\$ millions</u>	<u>% of Total</u>
Interest Income	5.6	52.7%	0.7	95.4%
HOT Lanes Revenue	3.3	31.3%	0.0	0.1%
Inter Government Revenue	-	0.0%	-	0.0%
Other	1.7	16.0%	0.0	4.5%
Total	\$ 10.6	100.0%	\$ 0.7	100.0%

Interest & Misc. Revenue for the year-to-date of \$10.6 million through April 2020 is \$2.3 million or 27.7% over budget.

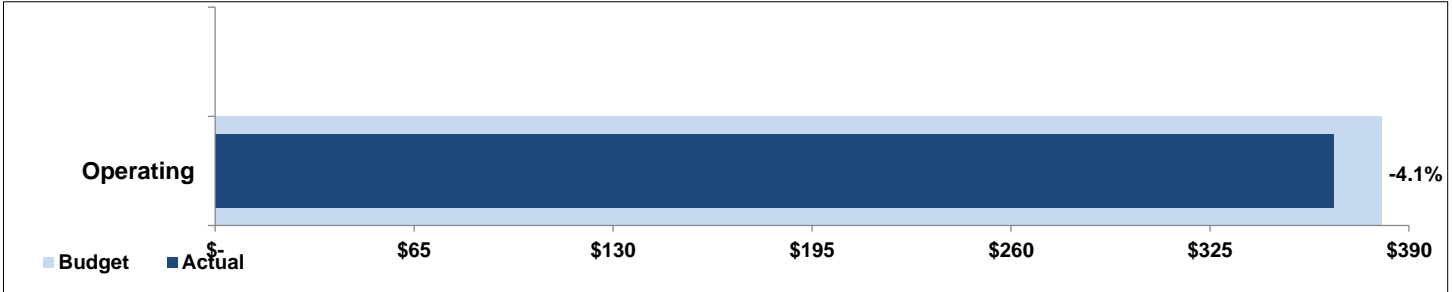
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Budget Summary (\$ millions)

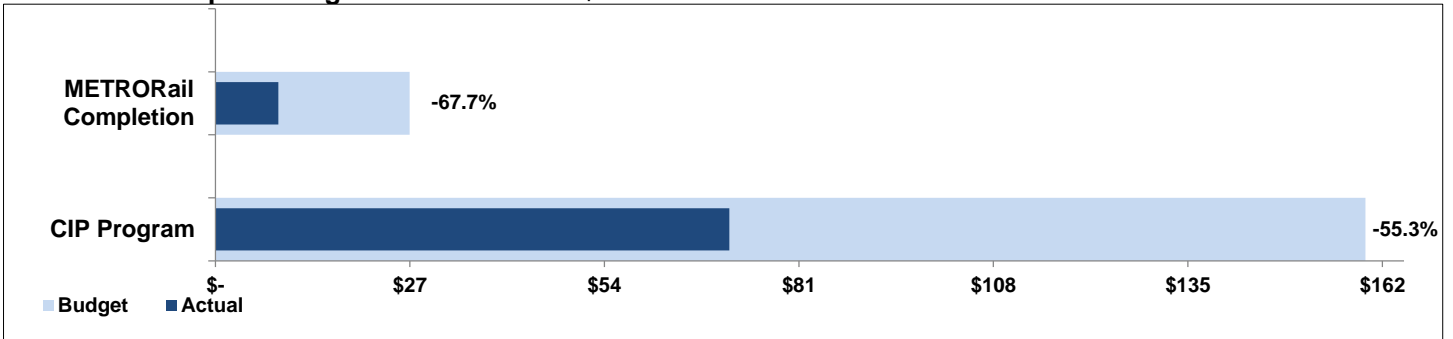
FY2020 Annual Operating Budget \$ 684.0

FY2020 YTD Operating Budget \$ 381.0



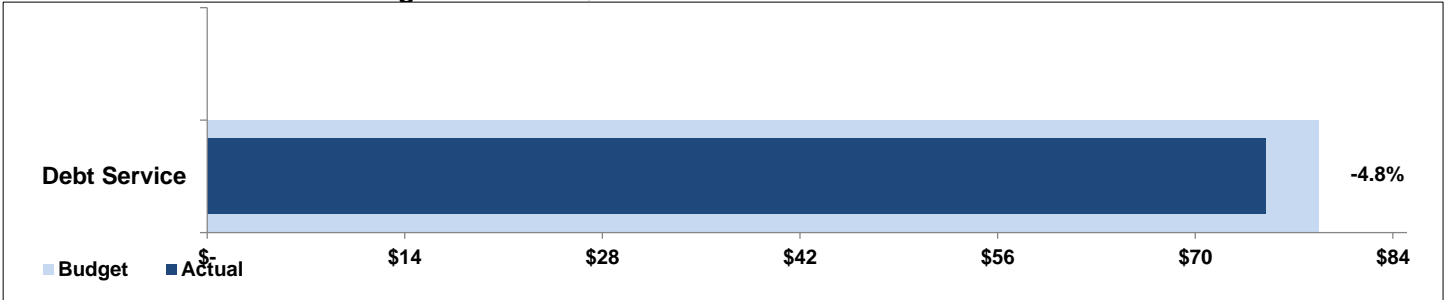
FY2020 Annual Capital Budget \$ 330.5

FY2020 YTD Capital Budget \$ 186.6



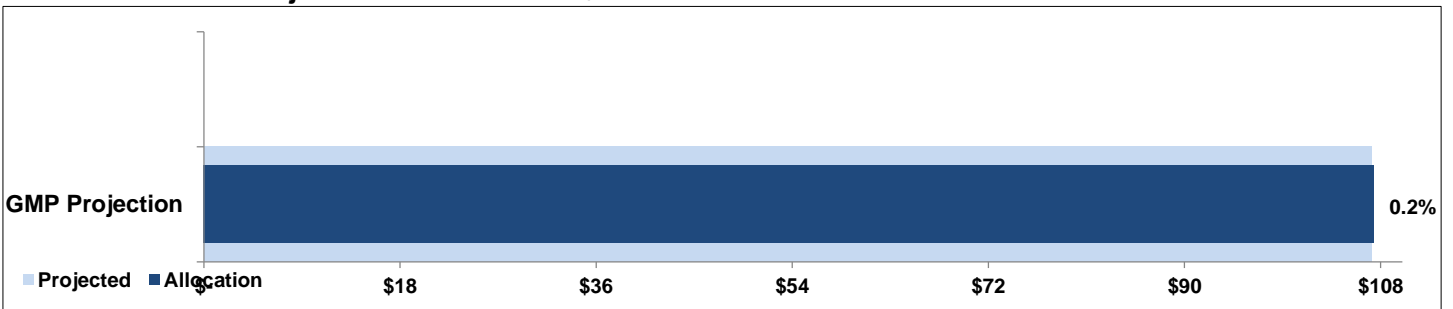
FY2020 Annual Debt Service Budget \$ 131.5

FY2020 YTD Debt Service Budget \$ 78.8



FY2020 Annual GMP Projected Allocation \$ 186.5

FY2020 YTD GMP Projected Allocation \$ 107.2



MONTHLY PERFORMANCE REPORT
April 2020
Operating Expenses

Comparison of Budget to Actual for the Month (April 2020)					
	FY20 Annual Budget	April Budget	April Actual	\$ Variance (favorable)/unfavorable	% Variance
Labor & Fringe Benefits	\$ 407,365,702	\$ 33,193,729	\$ 32,260,164	\$ (933,564)	(2.8%)
Non-Labor	274,134,298	\$ 21,167,128	\$ 18,493,203	(2,673,925)	(12.6%)
Subtotal Labor & Non-Labor	681,500,000	54,360,857	50,753,367	(3,607,489)	(6.6%)
Contingency	2,500,000	-	-	-	0.0%
Total Operating Budget	\$ 684,000,000	\$ 54,360,857	\$ 50,753,367	\$ (3,607,489)	(6.6%)

Comparison of Budget to Actual Year-to-Date April 2020 (7 months)					
	FY20 Annual Budget	Year-to-Date Budget	Year-to-Date Actual	\$ Variance (favorable)/unfavorable	% Variance
Payroll & Benefits					
Wages	\$ 161,450,260	\$ 88,385,329	\$ 88,965,386	\$ 580,057	0.7%
Union Fringe Benefits	87,654,869	50,530,712	48,896,090	(1,634,622)	(3.2%)
Subtotal Union Labor	249,105,129	138,916,041	137,861,476	(1,054,565)	(0.8%)
Salaries and Non-Union Wages	119,479,095	67,782,114	65,386,214	(2,395,900)	(3.5%)
Non-Union Fringe Benefits	50,621,273	29,063,621	28,022,129	(1,041,492)	(3.6%)
Subtotal Non-Union Labor	170,100,368	96,845,735	93,408,343	(3,437,392)	(3.5%)
Allocation to Capital & GMP	(11,839,795)	(6,834,961)	(6,088,650)	746,311	10.9%
Subtotal Labor and Fringe Benefits	407,365,702	228,926,816	225,181,170	(3,745,646)	(1.6%)
Total Materials & Supplies					
Services	65,163,629	35,859,192	27,742,524	(8,116,668)	(22.6%)
Materials and Supplies	33,042,996	18,967,339	17,913,549	(1,053,790)	(5.6%)
Fuel and Utilities	41,338,306	23,136,188	21,605,501	(1,530,687)	(6.6%)
	139,544,930	77,962,718	67,261,574	(10,701,144)	(13.7%)
Administration					
Casualty and Liability	5,827,894	3,324,494	3,051,580	(272,914)	(8.2%)
Purchased Transportation	107,646,432	61,908,776	62,343,471	434,695	0.7%
Leases, Rentals and Misc.	22,156,035	9,387,291	8,051,340	(1,335,951)	(14.2%)
Allocation to Capital & GMP - Non-Labor	(1,040,994)	(530,017)	(463,869)	66,148	(12.5%)
	134,589,368	74,090,544	72,982,523	(1,108,022)	(1.5%)
Subtotal Non-Labor	274,134,298	152,053,263	140,244,097	(11,809,166)	(7.8%)
Subtotal Labor and Non-Labor	681,500,000	380,980,078	365,425,267	(15,554,812)	(4.1%)
Contingency	2,500,000	-	-	-	0.0%
Subtotal Contingency	2,500,000	-	-	-	0.0%
Total Operating Budget	\$ 684,000,000	\$ 380,980,078	\$ 365,425,267	\$ (15,554,812)	(4.1%)
Non-Budgeted Expense					
Gain/ Loss Disposal	-	-	(1,283,374)	(1,283,374)	0.0%
Grand Total	\$ 684,000,000	\$ 380,980,078	\$ 364,141,893	\$ (16,838,186)	(4.4%)

Operating Expenses for the month of April 2020 of \$50.8 million are \$3.6 million or 6.6% under budget.

Operating Expenses year-to-date through April 2020 of \$365.4 million are \$15.6 million or 4.1% under budget.

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April 2020

Major Operating Budget Variance Items - Categories with major variances

<u>Expense Type</u>	<u>FY2020 Budget</u>	<u>FY2020 Actual</u>	<u>Fiscal Year 2020 \$ Variance (under budget) / over budget</u>
<u>Payroll & Benefits</u>			
Union Labor	138,916,041	137,861,476	\$ (1,054,565)
Union Vacancies - Wages - Bus Operator vacancies			(3,607,000)
Benefit Trust Contribution			(1,646,000)
Union Vacancies - Wages - Bus Maintenance vacancies			(1,294,000)
Union Vacancies - Wages - METRORail areas			(361,000)
Union Vacancies - Wages - Other areas			(356,000)
Union Vacancies - Fringes - Savings driven by vacancies			(281,000)
Union Vacancies - Fringes - Uniform & Tool Allowance			(235,000)
Sick Leave Cash Out			(117,000)
 <u>Offset by</u>			
Pension Union-Defined Contribution			98,000
Overtime in other areas not listed individually			110,000
Overtime in Public Facilities			207,000
Union Vacancies - Vacation Buyback			213,000
Workers Comp			430,000
Overtime in METRORail			774,000
Overtime in Bus Maintenance			1,209,000
Overtime in Bus Transportation to cover routine vacancies			3,801,000
 Non-Union Labor	 96,845,735	 93,408,343	 \$ (3,437,392)
Savings in base salaries due to vacancies			(3,542,000)
Savings in healthcare due to vacancies			(521,000)
Savings in retiree health benefits			(132,000)
 <u>Offset by</u>			
Salaried overtime driven by vacancies			761,000
 <u>Total Materials & Supplies</u>	 77,962,718	 67,261,574	 \$ (10,701,144)
<u>Services</u>			
<u>Operations</u> - due to underruns in Support and Other Services (-\$867,000), Contract Management (-\$450,000), Education & Training (-\$286,000) and Building & Grounds Maintenance (-\$201,000)			(1,804,000)
<u>Communications</u> - due to underruns in Advertising (-\$1.3 million) and Support Services (-\$222,000)			(1,506,000)
<u>Facilities Maintenance</u> - due to underruns in BOF Maintenance (-\$382,000), Building & Grounds Maintenance (-\$356,000), Custodial Services (-\$538,000) and Contract Management (-\$215,000)			(1,492,000)
<u>Legal</u> - due to underruns in Legal Fees (-\$560,000) and Support Services (-\$100,000)			(660,000)
<u>Safety</u> - due to underruns in Contract Management (-\$460,000) and Incentive Program (-\$115,000)			(575,000)
<u>Information Technology</u> - due to underrun in Contract Management			(484,000)
<u>Finance</u> - due to underruns in Contract Management (-\$163,000) and Support Services (-\$155,000)			(318,000)
<u>Procurement</u> - due to underrun in Contract Management			(184,000)
<u>Government & Public Affairs</u> - due to underrun in Contract Management			(177,000)
<u>Human Resources</u> - due to underrun in Education & Training			(107,000)
 <u>Office of Innovation</u> - due to overrun in Contract Management			139,000
 <u>General underspending in other areas Authority wide not mentioned above</u>			
Underspending in Equipment Repairs & Maintenance throughout the Authority			(279,000)
Underspending in Support & Other Services throughout the Authority			(186,000)
Underspending in Education and Training throughout the Authority			(170,000)
Underspending in Contract Management throughout the Authority			(169,000)
Underspending in Advertising throughout the Authority			(129,000)
Underspending in Promotion throughout the Authority			(105,000)

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Major Operating Budget Variance Items - Categories with major variances

<u>Expense Type</u>	<u>FY2020 Budget</u>	<u>FY2020 Actual</u>	<u>Fiscal Year 2020 \$ Variance (under budget) / over budget</u>
Materials and Supplies			
<u>Underruns in -</u>			
Material prices variances on Production/refurbished orders and inventory revaluations and disposals			(2,547,000)
Supplies			(523,000)
Tech Equipment			(358,000)
Tires & Tubes			(270,000)
Minor Tools			(243,000)
 <u>Offset by miscellaneous overruns in -</u>			
Transmission			423,000
Parts			693,000
Bus Engines - mostly in Unit Overhaul			1,322,000
Fuel and Utilities			
<u>Underruns in -</u>			
Gasoline			(687,000)
Compressed Natural Gas			(451,000)
Diesel Fuel			(246,000)
Power			(138,000)
 <u>Administration</u>	 74,090,544	 72,982,523	 \$ (1,108,022)
Casualty & Liability			
Higher than expected subrogation			(131,000)
Purchased Transportation			
Regional Vanpool			(293,000)
Northwest Contract			(266,000)
Community Connector			115,000
METROLift			945,000
Leases, Rentals, & Miscellaneous			
Lower than expected Information Technology Rent Software Payments			(1,065,000)
Discretionary Items			(343,000)
Other Miscellaneous Expenses			251,000

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Total Net Operating Budget / Expenses by Department

<u>Authorized</u> <u>EOY</u> <u>Headcount</u>	<u>Department</u>	<u>Annual Budget</u>	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Variance</u>
					-----Year-to-Date-----	--Current Month--
3,818	Oper, Public Safety, & Cust Service	496,736,596	286,161,930	281,111,273	(5,050,657)	(1,410,893)
9	EVP Oper Pub Safety & Cust Service	1,330,270	770,990	720,796	(50,193)	4,254
3,262	Operations	444,672,596	256,989,066	255,379,434	(1,609,632)	(722,658)
427	METRO Police	34,604,200	19,116,149	17,160,294	(1,955,855)	(481,520)
46	Safety	10,789,859	6,191,187	5,311,091	(880,095)	(59,758)
74	Customer Service	5,339,671	3,094,538	2,539,658	(554,880)	(151,210)
255	Administration	62,845,143	38,164,415	35,091,620	(3,072,795)	(1,002,678)
2	EVP, Administration	500,161	288,785	258,156	(30,629)	678
74	IT	24,344,981	15,920,627	14,712,890	(1,207,737)	(669,382)
54	Human Resources	24,735,309	14,327,618	13,006,291	(1,321,327)	(337,296)
120	Procurement & Materials	12,382,466	7,150,176	6,695,266	(454,910)	8,826
5	State of Good Repair	882,226	477,210	419,017	(58,193)	(5,505)
251	Planning, Engineer, & Construction	46,694,810	25,432,928	22,789,394	(2,643,534)	(270,746)
2	EVP PE&C	130,278	76,263	31,707	(44,556)	6,623
185	Facilities Maint	37,420,404	21,802,036	19,842,018	(1,960,018)	112,435
21	Service Planning & Scheduling	2,624,140	1,402,613	1,237,336	(165,276)	(58,812)
16	Capital & Environmental Planning	4,665,831	1,533,355	1,382,983	(150,372)	(195,343)
19	Engineering & Capital Project	1,589,392	463,736	300,148	(163,588)	(131,566)
8	Construction	264,765	154,924	(4,800)	(159,724)	(4,084)
80	Finance	11,471,656	6,569,133	5,886,156	(682,977)	(265,635)
4	CFO	964,214	522,143	343,257	(178,886)	(84,853)
76	Finance	10,507,442	6,046,989	5,542,898	(504,091)	(180,782)
22	Govt & Public Affairs	16,198,786	9,148,310	8,156,155	(992,155)	(321,559)
2	Deputy CEO	565,981	322,862	313,400	(9,462)	891
10	Public Engagement	1,694,016	996,654	901,551	(95,104)	(22,150)
6	Client & Vanpool Ridership Services	12,506,176	7,059,902	6,351,133	(708,769)	(267,173)
3	Gov't Affairs	919,981	517,789	491,093	(26,695)	1,128
1	Urban Design	512,632	251,103	98,978	(152,125)	(34,255)
19	Legal	4,821,476	2,803,487	2,134,012	(669,475)	(169,415)
40	Communications	18,755,831	9,696,346	7,578,975	(2,117,371)	(237,881)
3	EVP, Communications	497,538	286,878	292,324	5,446	1,754
7	Press Office	745,816	428,626	380,256	(48,369)	3,871
29	Marketing & Corporate Communication	17,040,089	8,723,928	6,688,898	(2,035,030)	(194,677)
1	Partnership Promotions	472,388	256,914	217,496	(39,418)	(48,830)
9	Executive and Board	2,347,600	1,316,942	1,205,533	(111,409)	(13,660)
11	Audit	1,546,869	862,279	597,917	(264,362)	(44,228)
5	Office of Innovation	1,396,229	802,480	874,052	71,572	129,025
	Non Departmental	18,685,004	21,829	-	(21,829)	-
	President & CEO Contingency	2,500,000	-	-	-	-
	Other (MTA Revenue/Expense)	-	-	180	180	180
4,510	Total Operating Budget	684,000,000	380,980,078	365,425,267	(15,554,812)	(3,607,489)

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April 2020
Total Net Operating Budget / Expenses by Department
as of the end of April 2020 vs. April 2019

<u>Department</u>	April 2020 -----Year-to-Date-----			April 2019 -----Year-to-Date-----		
	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>
Operations, Public Safety and Customer Service	286,161,930	281,111,273	(5,050,657)	269,389,292	262,268,141	(7,121,151)
EVP Oper Pub Safety & Cust Serv	770,990	720,796	(50,193)	710,188	712,732	2,544
Operations	256,989,066	255,379,434	(1,609,632)	244,635,948	240,081,925	(4,554,024)
METRO Police	19,116,149	17,160,294	(1,955,855)	15,501,942	14,129,163	(1,372,779)
Safety	6,191,187	5,311,091	(880,095)	5,735,555	4,955,119	(780,436)
Customer Service	3,094,538	2,539,658	(554,880)	2,805,659	2,389,203	(416,457)
Administration	38,164,415	35,091,620	(3,072,795)	35,860,805	32,370,448	(3,490,356)
EVP, Administration	288,785	258,156	(30,629)	267,622	265,839	(1,782)
IT	15,920,627	14,712,890	(1,207,737)	15,660,696	13,280,254	(2,380,442)
Human Resources	14,327,618	13,006,291	(1,321,327)	12,995,920	12,196,408	(799,512)
Procurement & Materials	7,150,176	6,695,266	(454,910)	6,529,893	6,305,642	(224,251)
State of Good Repair	477,210	419,017	(58,193)	406,674	322,305	(84,369)
Planning, Engineering and Construction	25,432,928	22,789,394	(2,643,534)	23,597,210	20,447,470	(3,149,740)
EVP PE&C	76,263	31,707	(44,556)	46,999	(821)	(47,821)
Facilities Maint	21,802,036	19,842,018	(1,960,018)	18,866,237	16,758,511	(2,107,726)
Service Planning & Scheduling	1,402,613	1,237,336	(165,276)	1,416,247	1,191,018	(225,229)
Capital & Environmental Planning	1,533,355	1,382,983	(150,372)	2,870,354	2,383,623	(486,732)
Engineering & Capital Project	463,736	300,148	(163,588)	297,655	153,189	(144,466)
Construction	154,924	(4,800)	(159,724)	99,717	(38,049)	(137,766)
Finance	6,569,133	5,886,156	(682,977)	6,304,698	5,714,586	(590,111)
CFO	522,143	343,257	(178,886)	535,212	327,494	(207,718)
Finance	6,046,989	5,542,898	(504,091)	5,769,485	5,387,093	(382,393)
Gov't & Public Affairs	9,148,310	8,156,155	(992,155)	9,128,218	8,544,522	(583,696)
Deputy CEO	322,862	313,400	(9,462)	286,587	392,068	105,481
Public Engagement	996,654	901,551	(95,104)	921,674	828,498	(93,176)
Client & Vanpool Ridership Services	7,059,902	6,351,133	(708,769)	7,030,282	6,562,144	(468,138)
Gov't Affairs	517,789	491,093	(26,695)	779,049	686,211	(92,838)
Urban Design	251,103	98,978	(152,125)	110,626	75,600	(35,026)
Legal	2,803,487	2,134,012	(669,475)	2,398,759	2,033,639	(365,120)
Communications	9,696,346	7,578,975	(2,117,371)	6,744,816	5,459,139	(1,285,677)
EVP, Communications	286,878	292,324	5,446	248,586	257,801	9,215
Press Office	428,626	380,256	(48,369)	411,821	396,315	(15,506)
Marketing & Corporate Communication	8,723,928	6,688,898	(2,035,030)	5,747,925	4,628,289	(1,119,637)
Partnership Promotions	256,914	217,496	(39,418)	336,484	176,735	(159,749)
Executive & Board	1,316,942	1,205,533	(111,409)	1,214,071	979,611	(234,459)
Audit	862,279	597,917	(264,362)	876,457	780,841	(95,616)
Office of Innovation	802,480	874,052	71,572	501,753	321,384	(180,369)
Non-Departmental	21,829	-	(21,829)	-	-	-
Contingency	-	-	-	-	-	-
Other MTA Revenue / Expense	-	180	180	-	232	232
TOTAL OPERATING BUDGET	\$ 380,980,078	\$ 365,425,267	\$ (15,554,812)	\$ 356,016,079	\$ 338,920,015	\$ (17,096,064)

MONTHLY PERFORMANCE REPORT
April 2020
Capital, and Debt Service Expenses
Budget vs. Actual - Month and Fiscal Year-to-Date
(\$ millions)

Capital Budget

	FY2020		Month of April 2020				Fiscal Year to Date			
	Annual		Variance				Variance			
	Budget	Budget	Budget	Actual	\$	%	Budget	Actual	\$	%
METRO Rail Completion	\$ 44.2	\$ 3.5	\$ 1.4	\$ (2.1)	(60.0%)	\$ 26.9	\$ 8.7	\$ (18.2)	(67.7%)	
Capital Improvement Program	\$ 286.3	\$ 16.1	\$ 7.5	\$ (8.6)	(53.4%)	\$ 159.6	\$ 71.3	\$ (88.3)	(55.3%)	
Total Capital	\$ 330.5	\$ 19.6	\$ 8.9	\$ (10.7)	(54.6%)	\$ 186.6	\$ 80.1	\$ (106.5)	(57.1%)	

METRO Rail Completion expenses for the year-to-date through April 2020 of \$8.7 million are \$18.2 million or 67.7% under budget.

Other Capital Improvement Program expenses for the year-to-date through April 2020 of \$71.3 million are \$88.3 million or 55.3% under budget.

Debt Service Budget

	FY2020		Month of April 2020				Fiscal Year to Date			
	Annual		Variance				Variance			
	Budget	Budget	Budget	Actual	\$	%	Budget	Actual	\$	%
Debt Service	\$ 131.5	\$ 11.7	\$ 10.7	\$ (1.0)	(8.5%)	\$ 78.8	\$ 75.0	\$ (3.8)	(4.8%)	

Debt Service expenses for the year-to-date through April 2020 of \$75.0 million are \$3.8 million under budget.

General Mobility Transfers

General Mobility Program Projections
Projected Funding vs. Actual Allocation - Month and Fiscal Year-to-Date
(\$ millions)

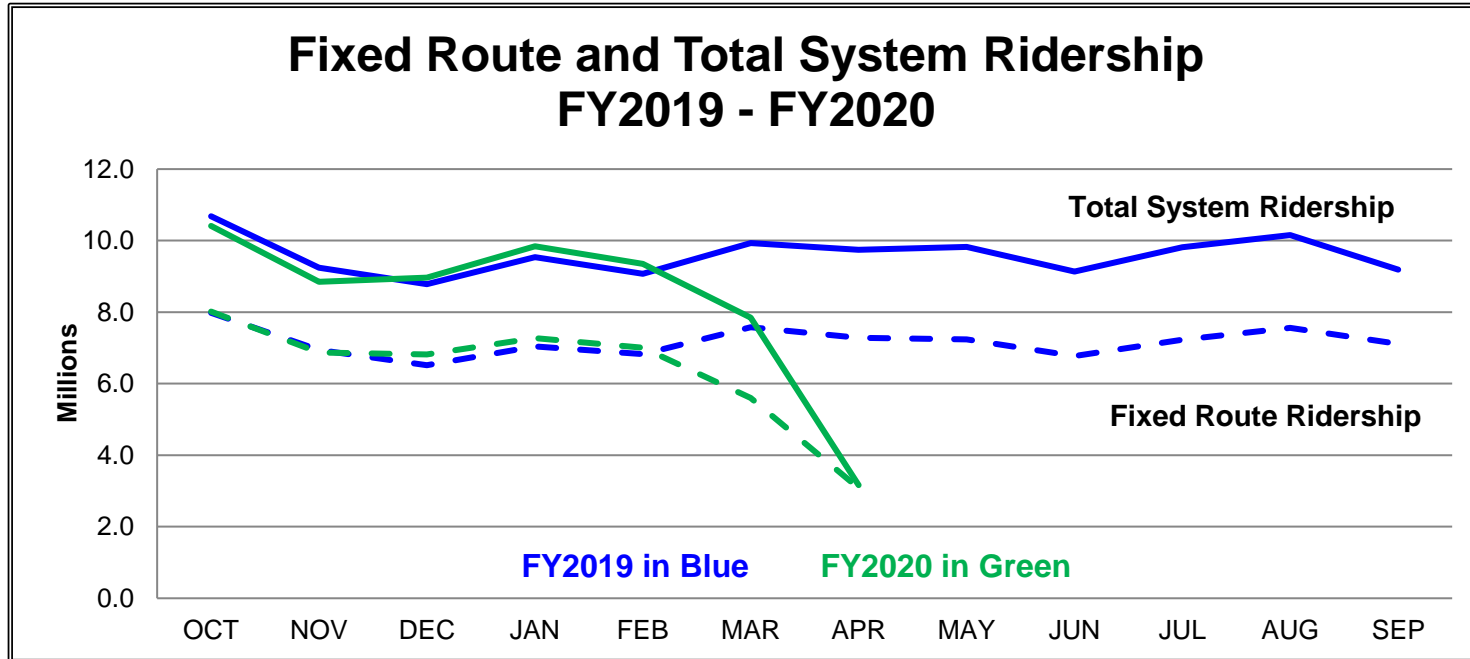
	FY2020		Month of April 2020				Fiscal Year to Date			
	Annual		Variance				Variance			
	Projection	Projection	Allocation	\$	%	Projection	Allocation	\$	%	
General Mobility	\$ 186.5	\$ 13.7	\$ 13.4	\$ (0.3)	(2.2%)	\$ 107.2	\$ 107.4	\$ 0.2	0.2%	

Funds allocated to the General Mobility Fund totaling \$107.4 million for the year-to-date through April 2020 are \$0.2 million or 0.2% more than the amount projected.

MONTHLY PERFORMANCE REPORT
April 2020
Ridership by Service Category

Service Category	YTD % Change					
	Apr-19 Boardings	Apr-20 Boardings	Apr-20 vs. Apr-19	Apr-19 YTD Boardings	Apr-20 YTD Boardings	Apr-20 vs. Apr-19
Fixed Route Services						
<u>Local Network</u>						
Local Bus	4,999,740	2,502,694	(49.9%)	34,537,107	31,537,041	(8.7%)
<u>METRORail</u>						
Red (North) Line	1,257,774	491,138	(61.0%)	8,946,353	7,462,835	(16.6%)
Green (East) Line	135,950	1,043	(99.2%)	892,715	764,194	(14.4%)
Purple (Southeast) Line	174,398	62,097	(64.4%)	1,124,957	1,028,808	(8.5%)
METRORail (all lines)	1,568,122	554,278	(64.7%)	10,964,025	9,255,837	(15.6%)
METRORail-Bus Bridge	0	0	0.0%	14,369	89,201	520.8%
METRORail total	1,568,122	554,278	(64.7%)	10,978,394	9,345,038	(14.9%)
Subtotal Local Network	6,567,862	3,056,972	(53.5%)	45,515,501	40,882,079	(10.2%)
<u>Commuter</u>						
Park & Ride	710,060	21,576	(97.0%)	4,442,336	3,715,602	(16.4%)
Subtotal Fixed Route Service	7,277,922	3,078,548	(57.7%)	49,957,837	44,597,681	(10.7%)
Special Events	954	2,130	123.3%	214,660	65,254	(69.6%)
Total Fixed Route	7,278,876	3,080,678	(57.7%)	50,172,497	44,662,935	(11.0%)
Customized Bus Services						
METROLift	178,662	66,908	(62.6%)	1,199,669	1,101,739	(8.2%)
METRO STAR Vanpool	156,990	16,167	(89.7%)	1,063,807	802,606	(24.6%)
Internal Service	32	7	0.0%	316	81	(74.4%)
Subtotal Customized Bus	335,684	83,082	(75.2%)	2,263,792	1,904,426	(15.9%)
HOV/HOT Carpools, Vanpools, and Non-METRO Buses	2,125,904	0	(100.0%)	14,560,232	11,867,391	(18.5%)
Total System	9,740,464	3,163,760	(67.5%)	66,996,521	58,434,752	(12.8%)

MONTHLY PERFORMANCE REPORT
April 2020
Ridership by Service Category



Fixed Route ridership is reported on the same basis as in the National Transit Database

The Special Events category of ridership reflects customer service oriented short-term additional motor bus service provided for events at Reliant Park such as football games and RODEO Houston.

Total fixed route ridership, excluding special events, for the month of April 2020 of 3.1 million is 4.2 million or 57.7% less than last year.

Total fixed route ridership, excluding special events, for the year-to-date through April 2020 of 44.6 million is 5.4 million or 10.7% less than last year.

METRORail ridership for the month of April 2020 of 0.6 million is 64.7% less than last year.

METRORail ridership year-to-date through April 2020 of 9.3 million is 14.9% less than last year.

MONTHLY PERFORMANCE REPORT
April 2020
Performance Statistics

Benchmark Met
Benchmark Missed

Fiscal Year 2020													Current Month Target	FY2020 YTD Actual	FY2020 YTD GOAL
SAFETY & SECURITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP			
Bus Accidents (Includes METROLift)	45	47	71	46	59	50	26						≤ 50	344	≤ 348
Bus Accidents per 100,000 vehicle miles	0.68	0.78	1.12	0.71	0.98	0.87	0.70						≤ 1.11	0.84	≤ 1.11
Rail Accidents	10	7	4	6	8	5	2						≤ 8	42	≤ 59
Rail Accidents per 100,000 vehicle miles	3.33	2.62	1.40	2.02	2.85	1.66	0.94						≤ 2.75	2.16	≤ 2.75
Group A Offenses	93	113	129	116	107	93	90							741	
Major Security Incidents per 100,000 boardings	0.893	1.277	1.439	1.178	1.144	1.185	2.845							1.268	
Group B Offenses	11	41	37	30	35	31	15							200	
Major Security Incidents per 100,000 boardings	0.106	0.463	0.413	0.305	0.374	0.395	0.474							0.342	
Group A & B Offenses - METRO properties	61	97	117	100	89	76	73							613	
Major Security Incidents per 100,000 boardings	0.586	1.096	1.305	1.016	0.952	0.968	2.307							1.049	
CUSTOMER SERVICE	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2020 YTD Actual	FY2020 YTD GOAL
Complaint Contacts per 100,000 Boardings	18.85	17.60	15.94	18.23	18.05	17.63	21.37						< 18.50	17.96	< 18.50
Commendations	294	308	294	279	288	184	70						≥ 300	1,717	≥ 2100
Average Call Center Answer Delay (Sec.)	98	55	65	57	70	75	15						< 105	62	< 105

Safety & Security

- The number of bus accidents met the safety goal for both the month and the year-to-date.
- The number of rail accidents met the safety goal for both the month and the year-to-date.

Customer Service

- Complaint contacts per 100,000 boardings did not meet the goal for the month but did for the year-to-date.
- The number of commendations did not meet the goal for both the month and the year-to-date.
- The average call center answer delay met the goal for both the month and the year-to-date.

MONTHLY PERFORMANCE REPORT

April 2020

Performance Statistics

Benchmark Met

Benchmark Missed

Fiscal Year 2020													Current Month Target	FY2020 YTD Actual	FY2020 YTD GOAL	
SERVICE & RELIABILITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP				
On-Time Performance																
Bus - Local	75.3%	74.3%	74.2%	75.5%	78.3%	N/A	N/A						≥ 75%	75.5%	≥ 75%	
Bus - Park & Ride	76.2%	76.1%	75.5%	77.4%	80.8%	N/A	N/A						≥ 76%	77.2%	≥ 76%	
Bus - Weighted Average	75.7%	75.0%	74.7%	76.2%	79.3%	N/A	N/A						≥ 75%	76.3%	≥ 75%	
METROLift	89.0%	90.5%	90.8%	91.6%	89.6%	93.2%	97.0%						≥ 90%	91.7%	≥ 90%	
Rail - Red Line	93.6%	95.2%	94.6%	93.5%	93.3%	N/A	N/A						≥ 93%	94.0%	≥ 93.0%	
Rail - South East Purple Line	95.7%	95.4%	95.5%	95.4%	96.1%	N/A	N/A						≥ 95%	95.6%	≥ 95.0%	
Rail - East End Green Line	98.7%	97.3%	97.1%	96.1%	97.4%	N/A	N/A						≥ 95%	97.3%	≥ 95.0%	
MDBF (Mean Distance Between Mechanical Failures) - All Buses	9,049	10,415	9,751	11,030	9,368	10,184	10,545						≥ 10,000	9,979	≥ 9,679	
MDBF (Mean Distance Between Mechanical Failures) - METROLift	25,407	21,577	22,926	24,228	25,969	24,475	22,973						≥ 20,000	23,941	≥ 20,000	
MDBSI (Mean Distance Between Service Interruptions) - METRORail	15,032	16,687	17,918	14,871	14,058	13,069	12,467						≥ 15,000	14,738	≥ 15,000	
Average Peak HOT Lanes Speed (miles per hour)																
I-45 North HOV	52	53	56	53	54	60	N/A						≥ 45	55	≥ 45	
I-45 South HOV	52	53	56	53	54	58	N/A						≥ 45	54	≥ 45	
US-290 HOV	57	60	62	60	59	66	N/A						≥ 45	61	≥ 45	
US-59 North HOV	57	59	61	59	59	64	N/A						≥ 45	60	≥ 45	
US-59 South HOV	48	49	51	48	48	54	N/A						≥ 45	50	≥ 45	

Bus On-Time Performance

- Note: Due to service adjustments made early March in response to COVID-19, there will be no report of Bus on-time-performance until regular service is restored.
- On-time performance for METROLift met the minimum performance standard for both the month and the year-to-date.

METRORail On-Time Performance

- Note: Due to service adjustments made early March in response to COVID-19, there will be no report of METRORail on-time-performance until regular service is restored.

Service Reliability

- The Mean Distance Between Mechanical Failures (MDBF) for All Buses met the minimum performance standard for both the month and the year-to-date.
- The Mean Distance Between Mechanical Failures (MDBF) for METROLift met the minimum performance standard for both the month and the year-to-date.
- The Mean Distance Between Service Interruptions (MDBSI) for METRORail did not meet the minimum performance standard for both the month and the year-to-date.

HOT Lane Average Speed

- Note: Due to HOT Lane closures in response to COVID-19, there will be no report of average lane speed until regular service is restored.

MONTHLY PERFORMANCE REPORT
April 2020
Performance Statistic Definitions

Bus and Rail Accidents - An accident is a transit incident with passenger injuries that require immediate medical treatment away from the scene or a collision between a revenue vehicle and an object such that the amount of damage exceeds \$1,000. Bus accidents (which include METROLift) and rail accidents are reported separately and in terms of the absolute number of accidents and the relative number of accidents per 100,000 vehicle miles. Rail accidents reflect collisions between METRORail and other vehicles, pedestrians, or bicyclists. This definition has been revised beginning in FY2011 to include pedestrian accidents.

Group A Offenses - The Group A Offenses are based on the National Incident-Based Report System (NIBRS). Group A offenses consist of twenty-four (24) offense categories which address fifty-two (52) specific crimes. Group A offenses are more serious in nature and tend to be against persons or property and included: animal cruelty, arson, assault offenses, bribery, burglary/breaking & entering, counterfeiting/forgery, destruction/damage/vandalism of property, drug/narcotic offenses, embezzlement, extortion/blackmail, fraud offenses, gambling offenses, homicide offenses, human trafficking, kidnapping/ abduction, larceny/theft offenses, motor vehicle theft, pornography /obscene material, prostitution offenses, robbery, run aways/persons under 18, sex offenses, stolen property offenses and weapon law violations. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

Group B Offenses - The Group B Offenses are based on the National Incident-Based Report System (NIBRS). Group B consists of ten (10) offense categories. Group B encompass all, non-traffic, offenses which are not classified as Group A. Group B offenses are less serious in nature and tend to be against society and include: bad checks, curfew/loitering/vagrancy violations, disorderly conduct, driving under the influence, drunkenness, family offenses, nonviolent, liquor law violations, peeping tom, trespass of real property and all other offenses.

Group A & B Offenses - METRO Properties - The total Group A & B Offenses - METRO Properties is the number of incidents that occur on METRO property: Park & Ride, Transit Centers, On-board Buses and On-board Light Rail Vehicles (LRVs) and on LRV Platforms. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

Complaint Contacts - Patrons may contact METRO's Customer Care Center to express dissatisfaction with METRO Operations. Contacts made via telephone and over the internet which result in a complaint record being generated in the Public Comment System are reported as the number of contacts per 100,000 boardings.

Commendations - Patrons may contact METRO's Customer Care Center to recognize, compliment or praise a METRO employee or the METRO organization for exemplary work or performance. Contacts made via telephone, internet, email or mail which result in a commendation record being generated in the Public Comment System are reported as the absolute number of contacts received.

Average Call Center Answer Delay - METRO is committed to providing customers with accurate, customer-friendly bus and service information in a timely manner. Customers may obtain bus information over METRO's website and by telephone using an interactive voice response system without speaking to a representative and with no customer wait time. For those customers who prefer to speak with a representative, METRO's goal is to answer their calls in 105 seconds or less.

On-Time Performance (OTP) - A local bus is considered on-time if it does not leave early and is within a five (5) minute window after the scheduled departure time. A Park & Ride bus is considered on-time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is within a five (5) minute window after the scheduled departure time, with measurements during peak hours. OTP is measured by the IVOMS system which calculates data to the second, and the five (5) minute window is defined as anything less than six (6) minutes. For METRORail, a train departing from the beginning of the line or arriving at the end of the line less than five (5) minutes after the scheduled time is considered on-time. For METROLift, a trip is considered on-time if the vehicle arrives within 30 minutes of the scheduled pick-up time and no later than the appointment time.

Mean Distance Between Mechanical Failures (MDBF) - MDBF reflects any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude accidents.

Mean Distance Between Service Interruptions (MDBSI) - Measures total revenue service miles traveled by Light Rail Vehicles (LRVs) between service interruptions that delay LRVs for one minute or more due to mechanical failures.

Average Peak HOT Lane Speed - HOT Lane speed is based on an average of measurements conducted during the AM and PM high-volume commuter periods. METRO's 45 mph benchmark is based on Federal statute 23 USC 166: HOV facilities, which sets 45 mph as a minimal acceptable rate of speed.

MONTHLY PERFORMANCE REPORT
April 2020
Balance Sheet

	April 30, 2019 (\$)	April 30, 2020 (\$)	Change (\$)
Assets			
Cash	1,530,884	4,872,239	3,341,355
Receivables	143,771,084	152,993,153	9,222,068
Inventory	35,473,145	38,074,238	2,601,093
Investments	514,166,211	422,530,736	(91,635,475)
Other Assets	5,806,470	10,751,813	4,945,343
Land & Improvements	359,273,443	361,691,785	2,418,343
Capital Assets, Net of Depreciation	2,443,723,019	2,397,995,465	(45,727,554)
Total Assets	3,503,744,257	3,388,909,429	(114,834,828)
Deferred Outflow of Resources ¹	68,050,683	104,564,462 ²	36,513,779
	3,571,794,940	3,493,473,891	(78,321,049)
Liabilities			
Trade Payables	39,697,826	32,683,162	(7,014,664)
Accrued Payroll	33,283,646	31,931,293	(1,352,353)
Debt Payable	1,352,862,336	1,292,350,179	(60,512,157)
Debt Interest Payable	-	-	-
Pension and OPEB Liabilities	804,029,222	852,841,152	48,811,930
Other Liabilities	71,405,870	118,880,669	47,474,799
Total Liabilities	2,301,278,900	2,328,686,455	27,407,555
Net Assets - Retained Earnings	1,270,516,040	1,164,787,436	(105,728,604)
Total Liabilities and Net Assets	3,571,794,940	3,493,473,891	(78,321,049)

Notes:

- A deferred outflow of resources is defined by the Governmental Accountability Standards Board as "a consumption of net assets by the government that is applicable to a future reporting period," and a deferred inflow of resources is defined as "an acquisition of net assets by the government that is applicable to a future reporting period."*
- The deferred outflow for FY2020 includes [1] Mark-to-Market (MTM) values of outstanding diesel fuel SWAP agreements at the fiscal year end (\$908,128), [2] Non Union Pension Plan (\$32,426,362), [3] Union Pension Plan (\$51,041,671), [4] Bonds (\$8,637,643), [5] Non Union OPEB (\$2,189,277) and [6] Union OPEB (\$9,361,382). These items will be recognized as expenses in future periods to which they relate.*