

METRO

Fiscal Year 2020

Monthly Performance Report

Revenue • Expense • Ridership • Performance

February 2020



MONTHLY PERFORMANCE REPORT

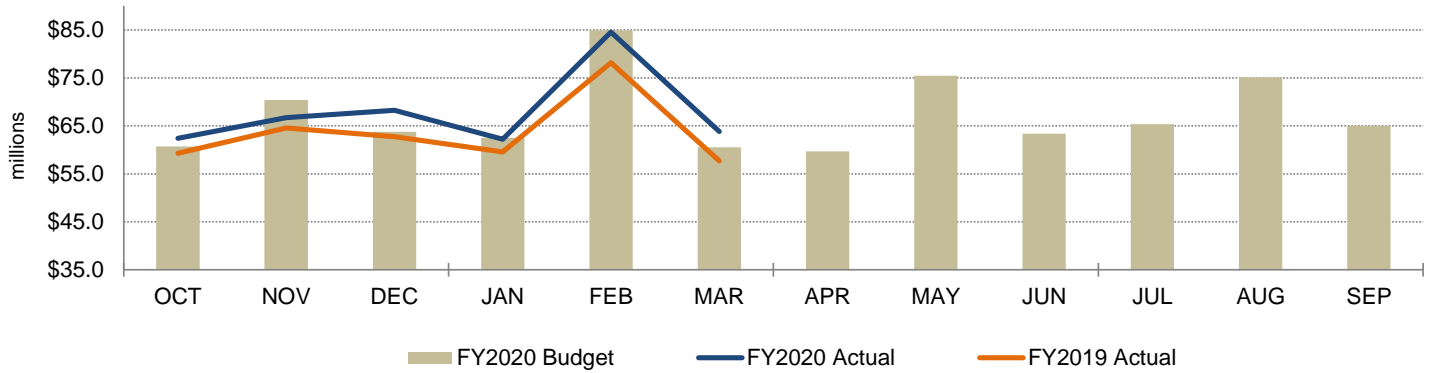
February 2020

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MONTHLY PERFORMANCE REPORT

March 2020
Sales Tax Revenue



Total FY2020 Sales Tax budget is \$806.8 million

Budget to Actual FY2020

(\$ millions)

	Budget	Actual	Variance	%
October	60.7	62.4	1.7	2.8%
November	70.4	66.7	(3.7)	(5.2%)
December	63.8	68.2	4.5	7.0%
January	62.5	62.2	(0.3)	(0.5%)
February	84.9	84.5	(0.4)	(0.4%)
March	60.5	63.8	3.3	5.5%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2020 YTD	\$ 402.8	\$ 408.0	\$ 5.1	1.3%

Prior Year vs. Current Year

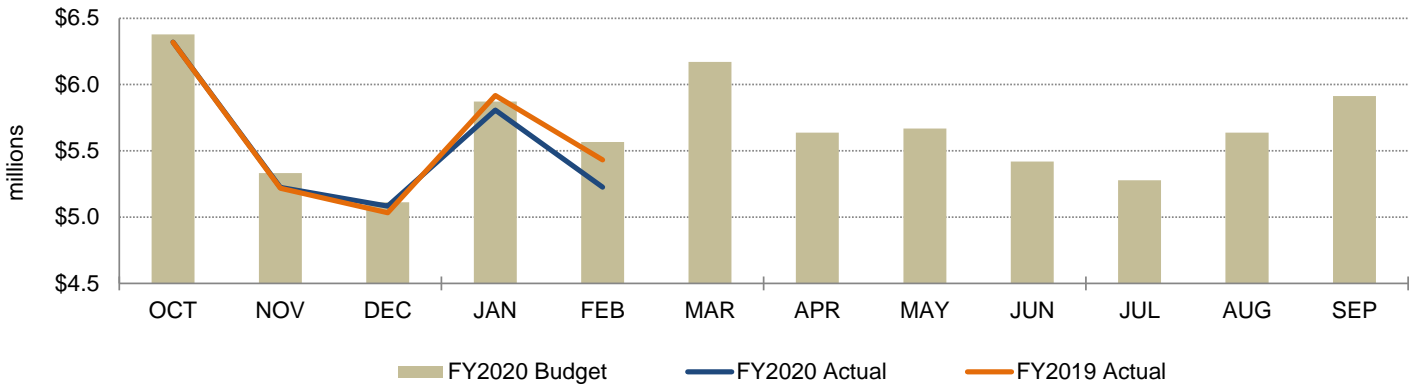
(\$ millions)

	Prior Year	Current Year	Variance	%
October	59.3	62.4	3.1	5.2%
November	64.6	66.7	2.1	3.3%
December	62.8	68.2	5.5	8.7%
January	59.6	62.2	2.7	4.5%
February	78.2	84.5	6.4	8.2%
March	57.7	63.8	6.1	10.7%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2020 YTD	\$ 382.1	\$ 408.0	\$ 25.9	6.8%

Sales Tax revenue for the month of March 2020 of \$63.8 million is \$3.3 million or 5.5% over estimates.

Sales Tax revenue for the year-to-date through March 2020 of \$408.0 million is \$5.1 million or 1.3% over estimates.

MONTHLY PERFORMANCE REPORT
February 2020
Fare Revenue



Total FY2020 Fare Revenue budget is \$68.0 million

Budget to Actual FY2020

(\$ millions)

	Budget	Actual	Variance	%
October	6.4	6.3	(0.1)	(1.6%)
November	5.3	5.2	(0.1)	(1.9%)
December	5.1	5.1	(0.0)	0.0%
January	5.9	5.8	(0.1)	(1.7%)
February	5.6	5.2	(0.4)	(7.1%)
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2020 YTD	\$ 28.3	\$ 27.7	\$ (0.6)	(2.1%)

Prior Year vs. Current Year

(\$ millions)

	Prior Year	Current Year	Variance	%
October	6.3	6.3	0.0	0.0%
November	5.2	5.2	0.0	0.0%
December	5.0	5.1	0.1	2.0%
January	5.9	5.8	(0.1)	(1.7%)
February	5.4	5.2	(0.2)	(3.7%)
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2020 YTD	\$ 27.8	\$ 27.7	\$ (0.1)	(0.4%)

Fare Revenue for the month of February 2020 of \$5.2 million is \$0.4 million or 7.1% under budget.

Fare Revenue for the year-to-date through February 2020 of \$27.7 million is \$0.6 million or 2.1% under budget.

**MONTHLY PERFORMANCE REPORT
February 2020**

**Service Related Grant Revenue
Total FY2020 Service Related Grant budget is \$90.0 million**

	(\$ millions)				
	Budget	Actual	Variance	%	
October	2.1	2.1	0.0	(0.0%)	
November	0.3	5.7	5.4	1800.0%	
December	0.3	4.3	4.0	1333.3%	
January	0.3	4.1	3.8	1266.7%	
February	0.3	3.9	3.6	1200.0%	
March	-	-	-	0.0%	
April	-	-	-	0.0%	
May	-	-	-	0.0%	
June	-	-	-	0.0%	
July	-	-	-	0.0%	
August	-	-	-	0.0%	
September	-	-	-	0.0%	
FY2020 YTD	\$ 3.1	\$ 20.1	\$ 17.0	548.4%	

Service Related Grant Revenue for the month of February 2020 of \$3.9 million is \$3.6 million or 1200.0% over budget.

Service Related Grant Revenue for the year-to-date through February 2020 of \$20.1 million is \$17.0 million or 548.4% over budget.

**Capital Grant Revenue
Total FY2020 Capital Grant budget is \$72.1 million**

	(\$ millions)				
	Budget	Actual	Variance	%	
October	2.9	(0.5)	(3.4)	(117.2%)	
November	2.9	(0.6)	(3.5)	(120.7%)	
December	2.9	2.5	(0.4)	(13.8%)	
January	2.9	2.0	(0.9)	(31.0%)	
February	2.9	2.3	(0.6)	(20.7%)	
March	-	-	-	0.0%	
April	-	-	-	0.0%	
May	-	-	-	0.0%	
June	-	-	-	0.0%	
July	-	-	-	0.0%	
August	-	-	-	0.0%	
September	-	-	-	0.0%	
FY2020 YTD	\$ 14.7	\$ 5.7	\$ (9.0)	(61.2%)	

Capital Grant Revenue for the year-to-date through February 2020 of \$5.7 million is \$9.0 million under budget.

MONTHLY PERFORMANCE REPORT
February 2020

Interest & Miscellaneous Revenue

Total FY2020 Interest & Miscellaneous Revenue budget is \$13.8 million

(\$ millions)

	Budget	Actual	Variance	%
October	1.2	2.3	1.1	91.7%
November	1.1	1.4	0.3	27.3%
December	1.0	1.6	0.6	60.0%
January	1.1	1.4	0.3	27.3%
February	1.1	1.6	0.5	45.5%
March	-	-	0.0	0.0%
April	-	-	0.0	0.0%
May	-	-	0.0	0.0%
June	-	-	0.0	0.0%
July	-	-	0.0	0.0%
August	-	-	0.0	0.0%
September	-	-	0.0	0.0%
FY2020 YTD	\$ 5.4	\$ 8.2	\$ 2.9	51.9%

Composition of Interest & Miscellaneous Revenue

	<u>Year-to-Date Actual</u>		<u>Current Month Actual</u>	
	<u>\$ millions</u>	<u>% of Total</u>	<u>\$ millions</u>	<u>% of Total</u>
Interest Income	4.1	49.5%	0.6	40.0%
HOT Lanes Revenue	2.9	35.6%	0.7	41.8%
Inter Government Revenue	-	0.0%	-	0.0%
Other	1.2	14.9%	0.3	18.2%
Total	\$ 8.2	100.0%	\$ 1.6	100.0%

Interest & Misc. Revenue for the year-to-date of \$8.2 million through February 2020 is \$2.9 million or 51.9% over budget.

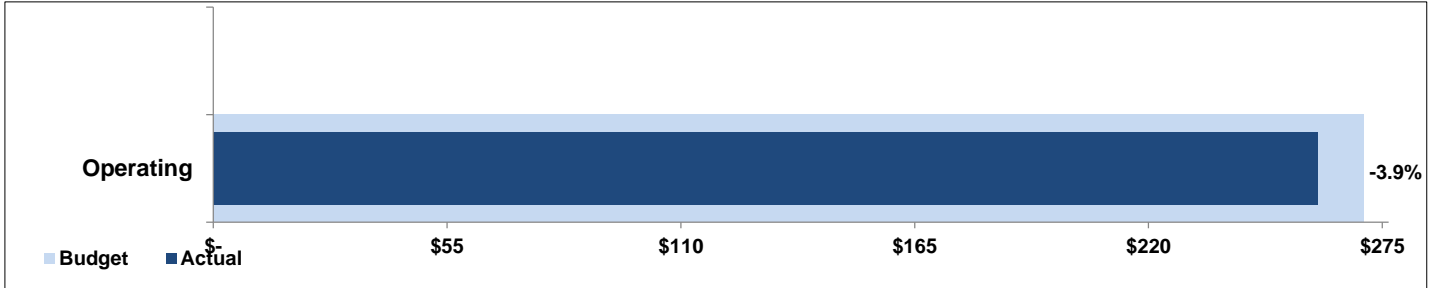
MONTHLY PERFORMANCE REPORT

February 2020

Budget Summary (\$ millions)

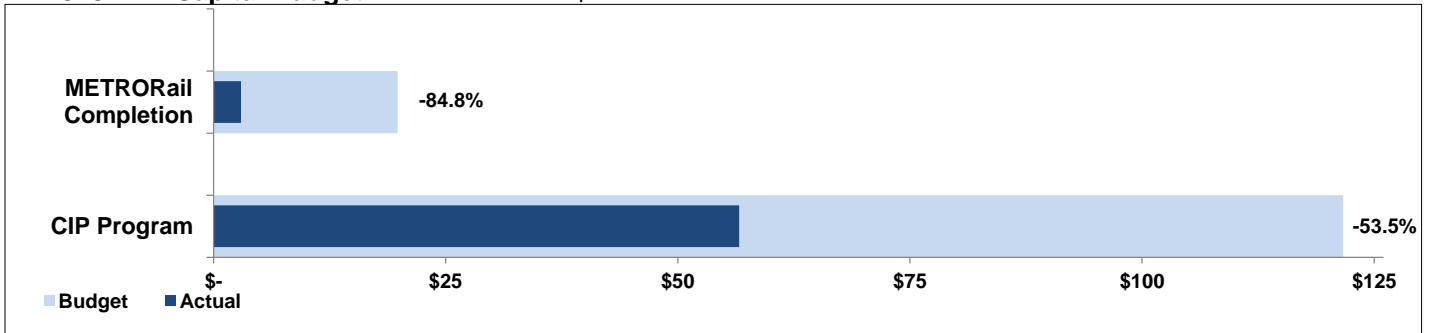
FY2020 Annual Operating Budget \$ 684.0

FY2020 YTD Operating Budget \$ 270.6



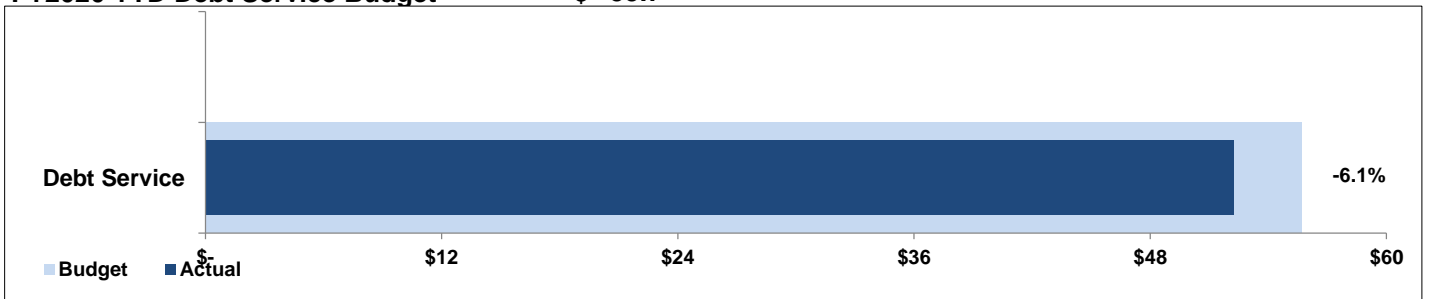
FY2020 Annual Capital Budget \$ 330.5

FY2020 YTD Capital Budget \$ 141.5



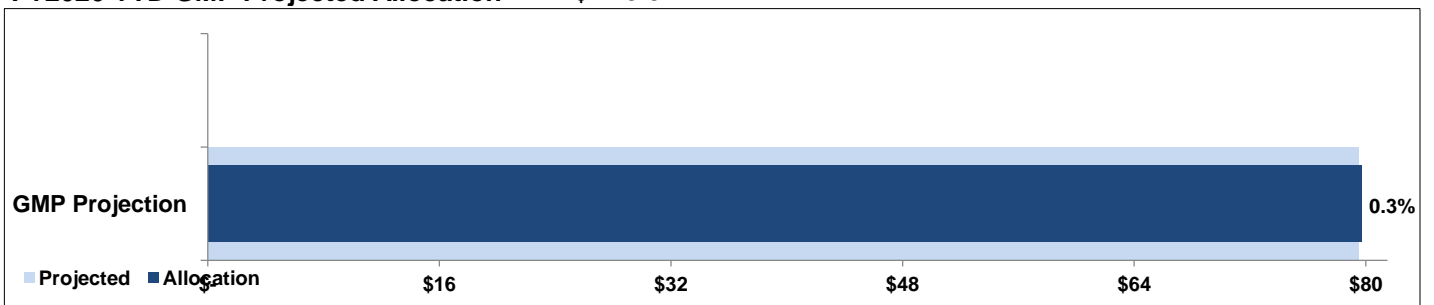
FY2020 Annual Debt Service Budget \$ 131.5

FY2020 YTD Debt Service Budget \$ 55.7



FY2020 Annual GMP Projected Allocation \$ 186.5

FY2020 YTD GMP Projected Allocation \$ 79.5



MONTHLY PERFORMANCE REPORT
February 2020
Operating Expenses

Comparison of Budget to Actual for the Month (February 2018)					
	FY20 Annual Budget	February Budget	February Actual	\$ Variance (favorable)/unfavorable	% Variance
Labor & Fringe Benefits	\$ 407,272,656	\$ 32,144,205	\$ 32,208,634	\$ 64,430	0.2%
Non-Labor	274,227,344	\$ 19,058,123	\$ 19,102,233	44,110	0.2%
Subtotal Labor & Non-Labor	681,500,000	51,202,328	51,310,867	108,540	0.2%
Contingency	2,500,000	-	-	-	0.0%
Total Operating Budget	\$ 684,000,000	\$ 51,202,328	\$ 51,310,867	\$ 108,540	0.2%

Comparison of Budget to Actual Year-to-Date February 2020 (5 months)					
	FY20 Annual Budget	Year-to-Date Budget	Year-to-Date Actual	\$ Variance (favorable)/unfavorable	% Variance
Payroll & Benefits					
Wages	\$ 161,542,389	\$ 63,104,452	\$ 63,391,048	\$ 286,596	0.5%
Union Fringe Benefits	87,654,869	36,061,933	34,708,514	(1,353,419)	(3.8%)
Subtotal Union Labor	249,197,258	99,166,385	98,099,562	(1,066,823)	(1.1%)
Salaries and Non-Union Wages	119,307,079	47,401,866	45,998,400	(1,403,465)	(3.0%)
Non-Union Fringe Benefits	50,608,114	20,549,796	20,040,649	(509,147)	(2.5%)
Subtotal Non-Union Labor	169,915,193	67,951,662	66,039,049	(1,912,613)	(2.8%)
Allocation to Capital & GMP	(11,839,795)	(4,838,962)	(4,421,586)	417,376	8.6%
Subtotal Labor and Fringe Benefits	407,272,656	162,279,085	159,717,024	(2,562,060)	(1.6%)
Total Materials & Supplies					
Services	64,900,949	26,042,401	20,361,042	(5,681,359)	(21.8%)
Materials and Supplies	33,046,521	13,142,199	12,367,394	(774,805)	(5.9%)
Fuel and Utilities	41,397,781	16,017,000	16,058,675	41,675	0.3%
	139,345,251	55,201,601	48,787,112	(6,414,489)	(11.6%)
Administration					
Casualty and Liability	5,827,894	2,349,522	1,948,272	(401,250)	(17.1%)
Purchased Transportation	107,554,303	43,874,766	44,746,402	871,636	2.0%
Leases, Rentals and Misc.	22,540,890	7,183,822	4,970,824	(2,212,997)	(30.8%)
Allocation to Capital & GMP - Non-Labor	(1,040,994)	(275,116)	(237,484)	37,632	(13.7%)
	134,882,093	53,132,993	51,428,014	(1,704,979)	(3.2%)
Subtotal Non-Labor	274,227,344	108,334,594	100,215,126	(8,119,468)	(7.5%)
Subtotal Labor and Non-Labor	681,500,000	270,613,679	259,932,151	(10,681,528)	(3.9%)
Contingency	2,500,000	-	-	-	0.0%
Subtotal Contingency	2,500,000	-	-	-	0.0%
Total Operating Budget	\$ 684,000,000	\$ 270,613,679	\$ 259,932,151	\$ (10,681,528)	(3.9%)
Non-Budgeted Expense					
Gain/ Loss Disposal	-	-	(1,103,456)	(1,103,456)	0.0%
Grand Total	\$ 684,000,000	\$ 270,613,679	\$ 258,828,695	\$ (11,784,984)	(4.4%)

Operating Expenses for the month of February 2020 of \$51.3 million are \$0.1 million or 0.2% over budget.

Operating Expenses year-to-date through February 2020 of \$259.9 million are \$10.7 million or 3.9% under budget.

MONTHLY PERFORMANCE REPORT
February 2020
Major Operating Budget Variance Items - Categories with major variances

<u>Expense Type</u>	<u>FY2020 Budget</u>	<u>FY2020 Actual</u>	<u>Fiscal Year 2020 \$ Variance (under budget) / over budget</u>
<u>Payroll & Benefits</u>			
Union Labor	99,166,385	98,099,562	\$ (1,066,823)
Union Vacancies - Wages - Bus Operator vacancies			(2,725,000)
Benefit Trust Contribution			(1,125,000)
Union Vacancies - Wages - Bus Maintenance vacancies			(1,001,000)
Union Vacancies - Wages - Other areas			(609,000)
Union Vacancies - Fringes - Uniform & Tool Allowance			(248,000)
Union Vacancies - Fringes - Savings driven by vacancies			(169,000)
Sick Leave Cash Out			(114,000)
 <u>Offset by</u>			
Pension Union-Defined Contribution			109,000
Union Vacancies - Vacation Buyback			161,000
Overtime - excludes divisions individually listed below			164,000
Overtime in METRORail			562,000
Overtime in Bus Maintenance			643,000
Overtime in Bus Transportation to cover routine vacancies			3,206,000
 Non-Union Labor	 67,951,662	 66,039,049	 \$ (1,912,613)
Savings in base salaries due to vacancies			(2,228,000)
Savings in healthcare due to vacancies			(168,322)
Savings in retiree health benefits			(157,000)
 <u>Offset by</u>			
Salaried overtime driven by vacancies			640,000
 <u>Total Materials & Supplies</u>	 55,201,601	 48,787,112	 \$ (6,414,489)
<u>Services</u>			
<u>Communications</u> - due to underrun in Advertising (-\$1.4 million) and Support Services (-\$102,000)			(1,495,000)
<u>Operations</u> - due to underrun in Support and Other Services (-\$729,000), Contract Management (-\$422,000) and Education & Training (-\$226,000)			(1,378,000)
<u>Information Technology</u> - due to underrun in Contract Management (-\$453,000) and Equipment Repairs and Maintenance (-\$211,000)			(664,000)
<u>Facilities Maintenance</u> - due to underrun in Custodial Services (-\$210,000), BOF Maintenance Costs (-\$186,000) and Contract Management (-\$120,000)			(515,000)
<u>Safety</u> - due to underrun in Contract Management			(399,000)
<u>Legal</u> - due to underrun in Legal Fees			(385,000)
<u>Procurement</u> - due to underrun in Contract Management			(142,000)
<u>Government & Public Affairs</u> - due to underrun in Contract Management			(117,000)
 <u>Engineering & Capital Project</u> - due to overrun in Contract Management			161,000
 <u>General underspending in other areas Authority wide not mentioned above</u>			
Underrun in Support & Other Services throughout the Authority			(278,000)
Underspending in Education and Training throughout the Authority			(165,000)
Underspending in Equipment Repairs & Maintenance throughout the Authority			(123,000)

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MONTHLY PERFORMANCE REPORT
February 2020
Major Operating Budget Variance Items - Categories with major variances

<u>Expense Type</u>	<u>FY2020 Budget</u>	<u>FY2020 Actual</u>	<u>Fiscal Year 2020 \$ Variance (under budget) / over budget</u>
Materials and Supplies			
<u>Underruns in -</u>			
Material prices variances on Production/refurbished orders and inventory revaluations			(1,659,000)
Supplies			(368,000)
Tires & Tubes			(221,000)
Tech Equipment			(192,000)
Minor Tools			(183,000)
<u>Offset by miscellaneous overruns in -</u>			
Supplies - EDP			142,000
Transmission			248,000
Parts			495,000
Bus Engines - mostly in Unit Overhaul			998,000
Fuel and Utilities			
<u>Underruns in -</u>			
Power			(128,000)
Gasoline			(128,000)
Compressed Natural Gas			(102,000)
<u>Offset by miscellaneous overruns in -</u>			
Drainage Fees			114,000
Diesel Fuel and related taxes			265,000
<u>Administration</u>	53,132,993	51,428,014	\$ (1,704,979)
Casualty & Liability			
Lower than expected vehicle liability			(191,000)
Higher than expected subrogation			(178,000)
Purchased Transportation			
Northwest Contract			(244,000)
METROLift			1,099,000
Leases, Rentals, & Miscellaneous			
Lower than expected Information Technology Rent Software Payments			(1,823,000)
Underspending in discretionary (travel, memberships, etc.) and other miscellaneous items			(159,000)

MONTHLY PERFORMANCE REPORT
February 2020
Total Net Operating Budget / Expenses by Department

<u>Authorized</u> <u>EOY</u> <u>Headcount</u>	<u>Department</u>	<u>Annual Budget</u>	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Variance</u>
					-----Year-to-Date-----	--Current Month--
3,818	Oper, Public Safety, & Cust Service	496,423,987	202,567,975	199,844,107	(2,723,868)	163,226
9	EVP Oper Pub Safety & Cust Service	1,330,270	545,046	505,096	(39,949)	(1,540)
3,262	Operations	444,359,987	182,551,529	181,701,325	(850,204)	352,177
427	METRO Police	34,604,200	13,038,188	12,139,693	(898,495)	(91,238)
46	Safety	10,789,859	4,323,393	3,709,181	(614,212)	(49,845)
74	Customer Service	5,339,671	2,109,819	1,788,811	(321,008)	(46,328)
255	Administration	62,659,968	27,870,490	24,448,845	(3,421,645)	382,254
2	EVP, Administration	500,161	203,710	173,509	(30,202)	12,830
74	IT	24,344,981	12,109,256	9,949,934	(2,159,322)	513,617
54	Human Resources	24,735,309	10,144,740	9,348,474	(796,266)	(125,962)
120	Procurement & Materials	12,290,954	5,101,743	4,708,133	(393,610)	(20,541)
5	State of Good Repair	788,563	311,041	268,795	(42,246)	2,310
251	Planning, Engineer, & Construction	46,694,810	16,837,320	15,844,292	(993,028)	(169,863)
2	EVP PE&C	130,278	54,332	6,701	(47,631)	(19,654)
185	Facilities Maint	37,420,404	14,716,571	13,939,874	(776,697)	5,939
21	Service Planning & Scheduling	2,624,140	945,165	886,564	(58,600)	(17,055)
16	Capital & Environmental Planning	4,665,831	754,196	778,947	24,751	(51,173)
19	Engineering & Capital Project	1,589,392	256,509	247,160	(9,349)	(48,301)
8	Construction	264,765	110,548	(14,953)	(125,501)	(39,619)
80	Finance	11,471,656	4,524,879	4,152,354	(372,525)	66,786
4	CFO	964,214	327,055	245,279	(81,776)	737
76	Finance	10,507,442	4,197,824	3,907,075	(290,749)	66,049
22	Govt & Public Affairs	16,198,786	6,456,913	5,934,035	(522,878)	(114,373)
2	Deputy CEO	565,981	230,246	219,749	(10,497)	706
10	Public Engagement	1,694,016	706,694	625,209	(81,485)	(20,291)
6	Client & Vanpool Ridership Services	12,506,176	4,996,414	4,693,206	(303,208)	(55,853)
3	Gov't Affairs	919,981	368,674	328,864	(39,810)	148
1	Urban Design	512,632	154,885	67,008	(87,877)	(39,083)
19	Legal	4,821,476	1,994,989	1,521,670	(473,319)	9,969
40	Communications	18,755,831	8,303,680	6,419,054	(1,884,627)	(143,133)
3	EVP, Communications	497,538	204,019	204,492	473	5,193
7	Press Office	748,816	297,410	254,226	(43,183)	(2,498)
29	Marketing & Corporate Communication	17,037,089	7,636,901	5,797,524	(1,839,377)	(146,642)
1	Partnership Promotions	472,388	165,352	162,812	(2,539)	814
9	Executive and Board	2,347,600	954,448	866,413	(88,035)	724
11	Audit	1,546,869	586,655	419,654	(167,001)	(34,514)
5	Office of Innovation	1,396,229	494,500	481,310	(13,190)	(52,536)
	Non Departmental	19,182,788	21,829	-	(21,829)	-
	President & CEO Contingency	2,500,000	-	-	-	-
	Other (MTA Revenue/Expense)	-	-	416	416	-
4,510	Total Operating Budget	684,000,000	270,613,679	259,932,151	(10,681,528)	108,540

MONTHLY PERFORMANCE REPORT
February 2020
Total Net Operating Budget / Expenses by Department
as of the end of February 2020 vs. February 2019

<u>Department</u>	February 2020			February 2019		
	-----Year-to-Date-----			-----Year-to-Date-----		
	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>
Operations, Public Safety and Customer Service	202,567,975	199,844,107	(2,723,868)	190,513,464	185,608,815	(4,904,650)
EVP Oper Pub Safety & Cust Serv	545,046	505,096	(39,949)	499,446	498,136	(1,310)
Operations	182,551,529	181,701,325	(850,204)	173,525,590	170,276,455	(3,249,135)
METRO Police	13,038,188	12,139,693	(898,495)	10,748,658	9,733,868	(1,014,790)
Safety	4,323,393	3,709,181	(614,212)	3,831,885	3,470,126	(361,759)
Customer Service	2,109,819	1,788,811	(321,008)	1,907,886	1,630,230	(277,656)
Administration	27,870,490	24,448,845	(3,421,645)	26,212,767	24,137,966	(2,074,801)
EVP, Administration	203,710	173,509	(30,202)	188,398	182,699	(5,699)
IT	12,109,256	9,949,934	(2,159,322)	11,905,495	10,630,136	(1,275,359)
Human Resources	10,144,740	9,348,474	(796,266)	9,199,031	8,568,722	(630,309)
Procurement & Materials	5,101,743	4,708,133	(393,610)	4,654,473	4,508,194	(146,279)
State of Good Repair	311,041	268,795	(42,246)	265,370	248,214	(17,155)
Planning, Engineering and Construction	16,837,320	15,844,292	(993,028)	16,590,572	14,642,997	(1,947,575)
EVP PE&C	54,332	6,701	(47,631)	32,966	(10,273)	(43,239)
Facilities Maint	14,716,571	13,939,874	(776,697)	13,014,917	11,860,531	(1,154,386)
Service Planning & Scheduling	945,165	886,564	(58,600)	966,757	876,874	(89,883)
Capital & Environmental Planning	754,196	778,947	24,751	2,316,170	1,747,933	(568,237)
Engineering & Capital Project	256,509	247,160	(9,349)	192,024	147,790	(44,234)
Construction	110,548	(14,953)	(125,501)	67,738	20,142	(47,596)
Finance	4,524,879	4,152,354	(372,525)	4,331,602	3,909,528	(422,073)
CFO	327,055	245,279	(81,776)	339,012	225,103	(113,909)
Finance	4,197,824	3,907,075	(290,749)	3,992,590	3,684,426	(308,164)
Gov't & Public Affairs	6,456,913	5,934,035	(522,878)	6,467,003	5,928,112	(538,890)
Deputy CEO	230,246	219,749	(10,497)	203,111	299,871	96,760
Public Engagement	706,694	625,209	(81,485)	666,312	561,664	(104,648)
Client & Vanpool Ridership Services	4,996,414	4,693,206	(303,208)	4,969,954	4,622,873	(347,081)
Gov't Affairs	368,674	328,864	(39,810)	556,021	386,559	(169,462)
Urban Design	154,885	67,008	(87,877)	71,605	57,146	(14,459)
Legal	1,994,989	1,521,670	(473,319)	1,685,339	1,509,058	(176,281)
Communications	8,303,680	6,419,054	(1,884,627)	4,591,134	2,491,603	(2,099,531)
EVP, Communications	204,019	204,492	473	166,048	179,659	13,611
Press Office	297,410	254,226	(43,183)	290,084	279,691	(10,393)
Marketing & Corporate Communication	7,636,901	5,797,524	(1,839,377)	3,908,298	1,946,599	(1,961,699)
Partnership Promotions	165,352	162,812	(2,539)	226,704	85,654	(141,050)
Executive & Board	954,448	866,413	(88,035)	876,604	670,671	(205,933)
Audit	586,655	419,654	(167,001)	608,076	560,525	(47,551)
Office of Innovation	494,500	481,310	(13,190)	389,329	223,057	(166,272)
Non-Departmental	21,829	-	(21,829)	-	-	-
Contingency	-	-	-	-	-	-
Other MTA Revenue / Expense	-	416	416	-	43	43
TOTAL OPERATING BUDGET	\$ 270,613,679	\$ 259,932,151	\$ (10,681,528)	\$ 252,265,891	\$ 239,682,374	\$ (12,583,516)

MONTHLY PERFORMANCE REPORT
February 2020
Capital, and Debt Service Expenses
Budget vs. Actual - Month and Fiscal Year-to-Date
(\$ millions)

Capital Budget

	FY2020		<u>Month of February 2020</u>				<u>Fiscal Year to Date</u>							
	Annual		Budget		Actual		Variance		Budget		Actual		Variance	
	Budget		Budget	Actual	\$	%	Budget	Actual	\$	%				
METRO Rail Completion	\$ 44.2	\$ 4.1	\$ 0.2	\$ (3.9)	(95.1%)	\$ 19.8	\$ 3.0	\$ (16.8)	(84.8%)					
Capital Improvement Program	\$ 286.3	\$ 20.5	\$ 9.0	\$ (11.5)	(56.1%)	\$ 121.6	\$ 56.6	\$ (65.0)	(53.5%)					
Total Capital	\$ 330.5	\$ 24.6	\$ 9.2	\$ (15.4)	(62.6%)	\$ 141.5	\$ 59.6	\$ (81.9)	(57.9%)					

METRO Rail Completion expenses for the year-to-date through February 2020 of \$3.0 million are \$16.8 million or 84.8% under budget.

Other Capital Improvement Program expenses for the year-to-date through February 2020 of \$56.6 million are \$65.0 million or 53.5% under budget.

Debt Service Budget

	FY2020		<u>Month of February 2020</u>				<u>Fiscal Year to Date</u>							
	Annual		Budget		Actual		Variance		Budget		Actual		Variance	
	Budget		Budget	Actual	\$	%	Budget	Actual	\$	%				
Debt Service	\$ 131.5	\$ 11.4	\$ 10.9	\$ (0.5)	(4.4%)	\$ 55.7	\$ 52.3	\$ (3.4)	(6.1%)					

Debt Service expenses for the year-to-date through February 2020 of \$52.3 million are \$3.4 million under budget.

General Mobility Transfers

General Mobility Program Projections
Projected Funding vs. Actual Allocation - Month and Fiscal Year-to-Date
(\$ millions)

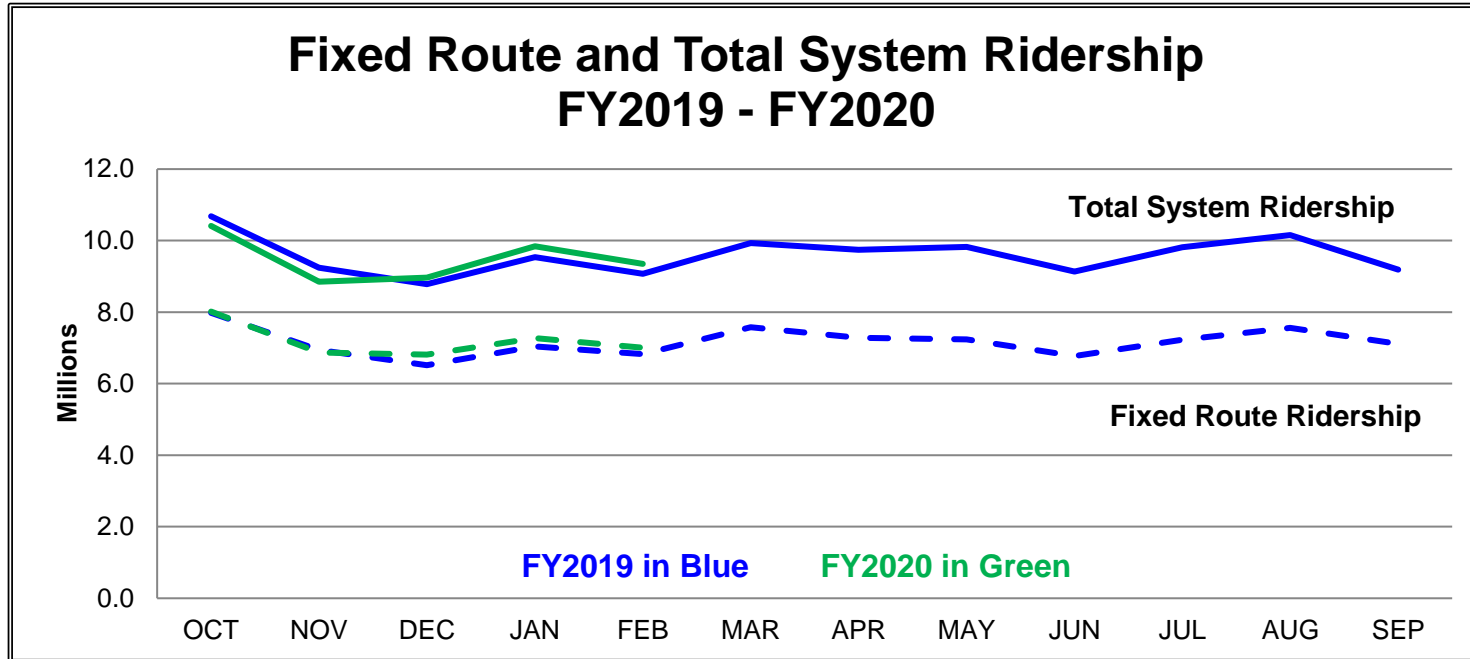
	FY2020		<u>Month of February 2020</u>				<u>Fiscal Year to Date</u>							
	Annual		Projection		Allocation		Variance		Projection		Allocation		Variance	
	Projection		Projection	Allocation	\$	%	Projection	Allocation	\$	%				
General Mobility	\$ 186.5	\$ 19.6	\$ 19.6	\$ 0.0	0.0%	\$ 79.5	\$ 79.7	\$ 0.2	0.3%					

Funds allocated to the General Mobility Fund totaling \$79.7 million for the year-to-date through February 2020 are \$0.2 million or 0.3% more than the amount projected.

MONTHLY PERFORMANCE REPORT
February 2020
Ridership by Service Category

Service Category	YTD % Change					
	Feb-19 Boardings	Feb-20 Boardings	Feb-20 vs. Feb-19	Feb-19 YTD Boardings	Feb-20 YTD Boardings	Feb-20 vs. Feb-19
Fixed Route Services						
<u>Local Network</u>						
Local Bus	4,645,463	4,801,715	3.4%	24,640,178	25,139,692	2.0%
<u>METRORail</u>						
Red (North) Line	1,232,316	1,203,406	(2.3%)	6,108,039	5,920,804	(3.1%)
Green (East) Line	115,740	128,702	11.2%	620,946	667,941	7.6%
Purple (Southeast) Line	150,548	181,675	20.7%	791,526	849,248	7.3%
METRORail (all lines)	1,498,604	1,513,783	1.0%	7,520,511	7,437,993	(1.1%)
METRORail-Bus Bridge	505	15,006	0.0%	14,369	74,993	421.9%
METRORail total	1,499,109	1,528,789	2.0%	7,534,880	7,512,986	(0.3%)
Subtotal Local Network	6,144,572	6,330,504	3.0%	32,175,058	32,652,678	1.5%
<u>Commuter</u>						
Park & Ride	645,676	658,713	2.0%	3,082,490	3,309,861	7.4%
Subtotal Fixed Route Service	6,790,248	6,989,217	2.9%	35,257,548	35,962,539	2.0%
Special Events	37,097	14,729	(60.3%)	56,052	20,633	(63.2%)
Total Fixed Route	6,827,345	7,003,946	2.6%	35,313,600	35,983,172	1.9%
Customized Bus Services						
METROLift	162,240	177,626	9.5%	845,373	898,345	6.3%
METRO STAR Vanpool	152,916	138,931	(9.1%)	757,696	700,871	(7.5%)
Internal Service	119	0	0.0%	284	74	(73.9%)
Subtotal Customized Bus	315,275	316,557	0.4%	1,603,353	1,599,290	(0.3%)
HOV/HOT Carpools, Vanpools, and Non-METRO Buses	1,932,640	2,029,500	5.0%	10,405,056	9,837,891	(5.5%)
Total System	9,075,260	9,350,003	3.0%	47,322,009	47,420,353	0.2%

MONTHLY PERFORMANCE REPORT
February 2020
Ridership by Service Category



Fixed Route ridership is reported on the same basis as in the National Transit Database

The Special Events category of ridership reflects customer service oriented short-term additional motor bus service provided for events at Reliant Park such as football games and RODEO Houston.

Total fixed route ridership, excluding special events, for the month of February 2020 of 7.0 million is 0.2 million or 2.9% greater than last year.

Total fixed route ridership, excluding special events, for the year-to-date through February 2020 of 36.0 million is 0.7 million or 2.0% greater than last year.

METRORail ridership for the month of February 2020 of 1.5 million is 2.0% greater than last year.

METRORail ridership year-to-date through February 2020 of 7.5 million is 0.3% less than last year.

MONTHLY PERFORMANCE REPORT
February 2020
Performance Statistics

Benchmark Met
Benchmark Missed

Fiscal Year 2020													Current Month Target	FY2020 YTD Actual	FY2020 YTD GOAL
SAFETY & SECURITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP			
Bus Accidents (Includes METROLift) Bus Accidents per 100,000 vehicle miles	45 0.68	47 0.78	71 1.12	46 0.71	59 0.97								≤ 52 ≤ 1.11	268 0.85	≤ 246 ≤ 1.11
Rail Accidents Rail Accidents per 100,000 vehicle miles	10 3.33	7 2.62	4 1.40	6 2.02	8 2.85								≤ 8 ≤ 2.75	35 2.44	≤ 43 ≤ 2.75
Group A Offenses Major Security Incidents per 100,000 boardings	93 0.893	113 1.277	129 1.439	116 1.178	107 1.144									558 1.177	
Group B Offenses Major Security Incidents per 100,000 boardings	11 0.106	41 0.463	37 0.413	30 0.305	35 0.374									154 0.325	
Group A & B Offenses - METRO properties Major Security Incidents per 100,000 boardings	61 0.586	97 1.096	117 1.305	100 1.016	89 0.952									464 0.978	
CUSTOMER SERVICE	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2020 YTD Actual	FY2020 YTD GOAL
Complaint Contacts per 100,000 Boardings	18.85	17.60	15.94	18.23	18.05								< 18.50	17.78	< 18.50
Commendations	294	308	294	279	288								≥ 300	1,463	≥ 1500
Average Call Center Answer Delay (Sec.)	98	55	65	57	70								< 105	69	< 105

Safety & Security

- The number of bus accidents did not meet the safety goal for both the month and the year-to-date
- The number of rail accidents met the safety goal for both the month and the year-to-date

Customer Service

- Complaint contacts per 100,000 boardings met the goal for both the month and the year-to-date.
- The number of commendations did not meet the goal for both the month and the year-to-date.
- The average call center answer delay met the goal for both the month and the year-to-date.

MONTHLY PERFORMANCE REPORT

February 2020

Performance Statistics

Benchmark Met

Benchmark Missed

Fiscal Year 2020													Current Month Target	FY2020 YTD Actual	FY2020 YTD GOAL	
SERVICE & RELIABILITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP				
On-Time Performance																
Bus - Local	75.3%	74.3%	74.2%	75.5%	78.3%								≥ 75%	75.5%	≥ 75%	
Bus - Park & Ride	76.2%	76.1%	75.5%	77.4%	80.8%								≥ 76%	77.2%	≥ 76%	
Bus - Weighted Average	75.7%	75.0%	74.7%	76.2%	79.3%								≥ 75%	76.3%	≥ 75%	
METROLift	89.0%	90.5%	90.8%	91.6%	89.6%								≥ 90%	90.3%	≥ 90%	
Rail - Red Line	93.6%	95.2%	94.6%	93.5%	93.3%								≥ 93%	94.0%	≥ 93.0%	
Rail - South East Purple Line	95.7%	95.4%	95.5%	95.4%	96.1%								≥ 95%	95.6%	≥ 95.0%	
Rail - East End Green Line	98.7%	97.3%	97.1%	96.1%	97.4%								≥ 95%	97.3%	≥ 95.0%	
MDBF (Mean Distance Between Mechanical Failures) - All Buses	9,049	10,415	9,751	11,030	9,368								≥ 10,000	9,870	≥ 9,550	
MDBF (Mean Distance Between Mechanical Failures) - METROLift	25,407	21,577	22,926	24,228	26,210								≥ 20,000	23,986	≥ 20,000	
MDBSI (Mean Distance Between Service Interruptions) - METRORail	15,032	16,687	17,918	14,871	14,058								≥ 15,000	15,575	≥ 15,000	
Average Peak HOT Lanes Speed (miles per hour)																
I-45 North HOV	52	53	56	53	54								≥ 45	54	≥ 45	
I-45 South HOV	52	53	56	53	54								≥ 45	54	≥ 45	
US-290 HOV	57	60	62	60	59								≥ 45	60	≥ 45	
US-59 North HOV	57	59	61	59	59								≥ 45	59	≥ 45	
US-59 South HOV	48	49	51	48	48								≥ 45	49	≥ 45	

On-Time Performance

- On-time performance for Local Bus routes met the minimum performance standard for both the month and the year-to-date.
- On-time performance for Park & Ride routes met the minimum performance standard for both the month and the year-to-date.
- On-time performance for METROLift did not meet the minimum performance standard for the month but did for the year-to-date.

METRORail On-Time Performance

- Rail (Red Line) met the benchmark for both the month and the year-to-date.
- Rail (Purple Line) met the benchmark for both the month and the year-to-date.
- Rail (Green Line) met the benchmark for both the month and the year-to-date.

Service Reliability

- The Mean Distance Between Mechanical Failures (MDBF) for All Buses did not meet the minimum performance standard for the month but did for the year-to-date.
- The Mean Distance Between Mechanical Failures (MDBF) for METROLift met the minimum performance standard for both the month and the year-to-date.
- The Mean Distance Between Service Interruptions (MDBSI) for METRORail met the minimum performance standard for both the month and the year-to-date.

HOT Lane Average Speed

- The average peak speed for all HOT Lanes met the monthly goals and year-to-date goals.

MONTHLY PERFORMANCE REPORT
February 2020
Performance Statistic Definitions

Bus and Rail Accidents - An accident is a transit incident with passenger injuries that require immediate medical treatment away from the scene or a collision between a revenue vehicle and an object such that the amount of damage exceeds \$1,000. Bus accidents (which include METROLift) and rail accidents are reported separately and in terms of the absolute number of accidents and the relative number of accidents per 100,000 vehicle miles. Rail accidents reflect collisions between METRORail and other vehicles, pedestrians, or bicyclists. This definition has been revised beginning in FY2011 to include pedestrian accidents.

Group A Offenses - The Group A Offenses are based on the National Incident-Based Report System (NIBRS). Group A offenses consist of twenty-four (24) offense categories which address fifty-two (52) specific crimes. Group A offenses are more serious in nature and tend to be against persons or property and included: animal cruelty, arson, assault offenses, bribery, burglary/breaking & entering, counterfeiting/forgery, destruction/damage/vandalism of property, drug/narcotic offenses, embezzlement, extortion/blackmail, fraud offenses, gambling offenses, homicide offenses, human trafficking, kidnapping/ abduction, larceny/theft offenses, motor vehicle theft, pornography /obscene material, prostitution offenses, robbery, run aways/persons under 18, sex offenses, stolen property offenses and weapon law violations. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

Group B Offenses - The Group B Offenses are based on the National Incident-Based Report System (NIBRS). Group B consists of ten (10) offense categories. Group B encompass all, non-traffic, offenses which are not classified as Group A. Group B offenses are less serious in nature and tend to be against society and include: bad checks, curfew/loitering/vagrancy violations, disorderly conduct, driving under the influence, drunkenness, family offenses, nonviolent, liquor law violations, peeping tom, trespass of real property and all other offenses.

Group A & B Offenses - METRO Properties - The total Group A & B Offenses - METRO Properties is the number of incidents that occur on METRO property: Park & Ride, Transit Centers, On-board Buses and On-board Light Rail Vehicles (LRVs) and on LRV Platforms. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

Complaint Contacts - Patrons may contact METRO's Customer Care Center to express dissatisfaction with METRO Operations. Contacts made via telephone and over the internet which result in a complaint record being generated in the Public Comment System are reported as the number of contacts per 100,000 boardings.

Commendations - Patrons may contact METRO's Customer Care Center to recognize, compliment or praise a METRO employee or the METRO organization for exemplary work or performance. Contacts made via telephone, internet, email or mail which result in a commendation record being generated in the Public Comment System are reported as the absolute number of contacts received.

Average Call Center Answer Delay - METRO is committed to providing customers with accurate, customer-friendly bus and service information in a timely manner. Customers may obtain bus information over METRO's website and by telephone using an interactive voice response system without speaking to a representative and with no customer wait time. For those customers who prefer to speak with a representative, METRO's goal is to answer their calls in 105 seconds or less.

On-Time Performance (OTP) - A local bus is considered on-time if it does not leave early and is within a five (5) minute window after the scheduled departure time. A Park & Ride bus is considered on-time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is within a five (5) minute window after the scheduled departure time, with measurements during peak hours. OTP is measured by the IVOMS system which calculates data to the second, and the five (5) minute window is defined as anything less than six (6) minutes. For METRORail, a train departing from the beginning of the line or arriving at the end of the line less than five (5) minutes after the scheduled time is considered on-time. For METROLift, a trip is considered on-time if the vehicle arrives within 30 minutes of the scheduled pick-up time and no later than the appointment time.

Mean Distance Between Mechanical Failures (MDBF) - MDBF reflects any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude accidents.

Mean Distance Between Service Interruptions (MDBSI) - Measures total revenue service miles traveled by Light Rail Vehicles (LRVs) between service interruptions that delay LRVs for one minute or more due to mechanical failures.

Average Peak HOT Lane Speed - HOT Lane speed is based on an average of measurements conducted during the AM and PM high-volume commuter periods. METRO's 45 mph benchmark is based on Federal statute 23 USC 166: HOV facilities, which sets 45 mph as a minimal acceptable rate of speed.

MONTHLY PERFORMANCE REPORT
February 2020
Balance Sheet

	February 28, 2019 (\$)	February 29, 2020 (\$)	Change (\$)
Assets			
Cash	4,090,258	2,625,507	(1,464,751)
Receivables	119,033,455	130,578,278	11,544,823
Inventory	35,363,193	37,845,249	2,482,056
Investments	568,998,760	498,959,159	(70,039,600)
Other Assets	4,139,074	6,429,662	2,290,588
Land & Improvements	361,125,262	363,220,504	2,095,243
Capital Assets, Net of Depreciation	2,433,442,773	2,406,500,792	(26,941,981)
Total Assets	3,526,192,775	3,446,159,152	(80,033,623)
Deferred Outflow of Resources ¹	68,050,683	104,564,462 ²	36,513,779
	3,594,243,458	3,550,723,614	(43,519,844)
Liabilities			
Trade Payables	45,032,940	52,944,489	7,911,549
Accrued Payroll	34,197,967	27,307,336	(6,890,632)
Debt Payable	1,352,862,336	1,292,350,179	(60,512,157)
Debt Interest Payable	-	-	-
Pension and OPEB Liabilities	804,029,222	852,841,152	48,811,930
Other Liabilities	69,546,837	119,515,794	49,968,957
Total Liabilities	2,305,669,302	2,344,958,949	39,289,647
Net Assets - Retained Earnings	1,288,574,155	1,205,764,665	(82,809,490)
Total Liabilities and Net Assets	3,594,243,458	3,550,723,614	(43,519,844)

Notes:

- 1 A deferred outflow of resources is defined by the Governmental Accountability Standards Board as "a consumption of net assets by the government that is applicable to a future reporting period," and a deferred inflow of resources is defined as "an acquisition of net assets by the government that is applicable to a future reporting period."
- 2 The deferred outflow for FY2020 includes [1] Mark-to-Market (MTM) values of outstanding diesel fuel SWAP agreements at the fiscal year end (\$908,128), [2] Non Union Pension Plan (\$32,426,362), [3] Union Pension Plan (\$51,041,671), [4] Bonds (\$8,637,643), [5] Non Union OPEB (\$2,189,277) and [6] Union OPEB (\$9,361,382). These items will be recognized as expenses in future periods to which they relate.