

METRO

Fiscal Year 2020

Monthly Performance Report

Revenue • Expense • Ridership • Performance

January 2020



MONTHLY PERFORMANCE REPORT

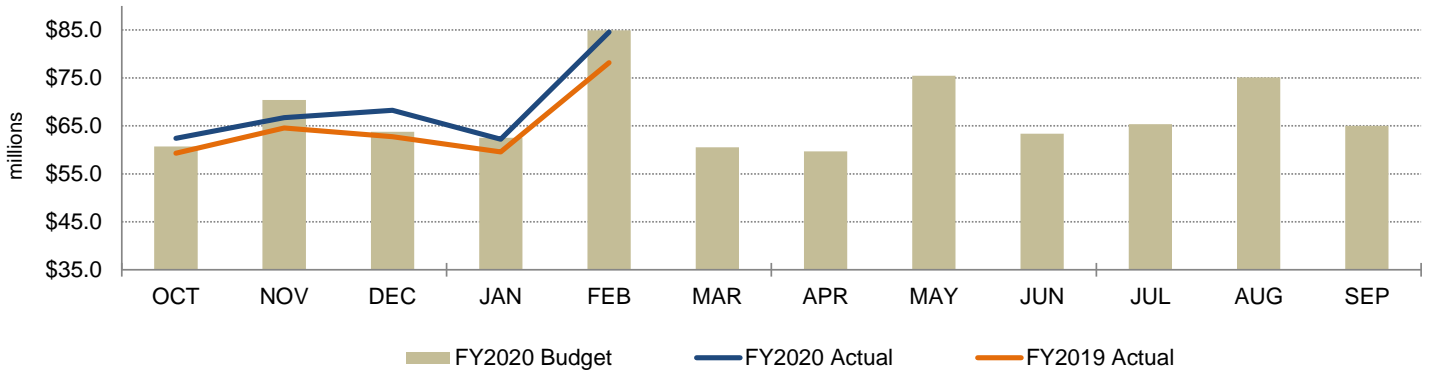
January 2020

Table of Contents

Section A	Sales Tax Revenue
Section B	Fare Revenue
Section C	Grant and Interest & Miscellaneous Revenue
Section D	Budget and Expense Summary
Section E	Operating Expenses January 2020 Budget vs. Actual FY2020 YTD Budget vs. Actual FY2020 YTD Major Variance Items FY2020 YTD Operating Budget/Expenses by Department
Section F	Capital and Debt Service Expenditures General Mobility Transfers
Section G	Ridership by Service Category
Section H	Performance Statistics Performance Statistics Notes
Section I	Balance Sheet
Section J	Quarterly Budget Change Requests

MONTHLY PERFORMANCE REPORT

February 2020 Sales Tax Revenue



Total FY2020 Sales Tax budget is \$806.8 million

Budget to Actual FY2020

(\$ millions)

	Budget	Actual	Variance	%
October	60.7	62.4	1.7	2.8%
November	70.4	66.7	(3.7)	(5.2%)
December	63.8	68.2	4.5	7.0%
January	62.5	62.2	(0.3)	(0.5%)
February	84.9	84.5	(0.4)	(0.4%)
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2020 YTD	\$ 342.3	\$ 344.1	\$ 1.8	0.5%

Prior Year vs. Current Year

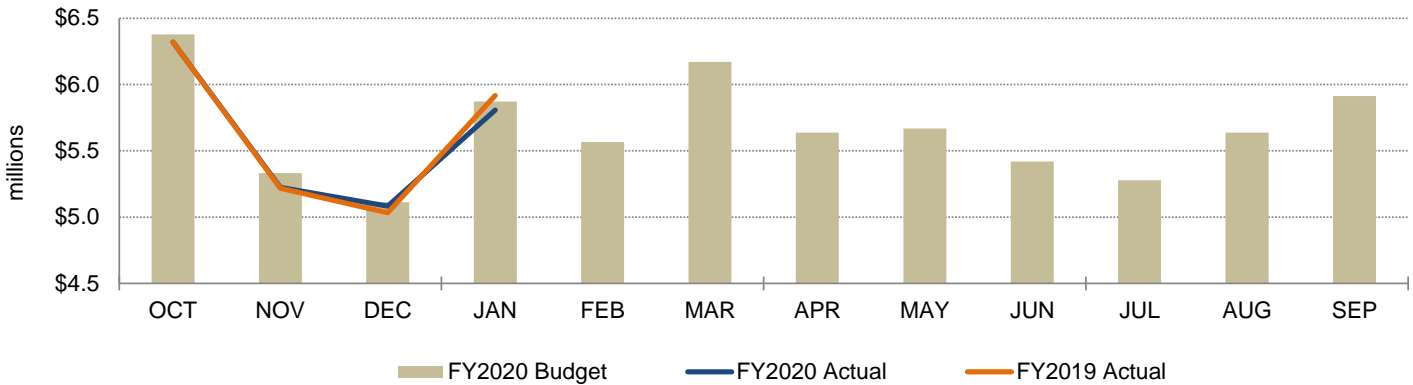
(\$ millions)

	Prior Year	Current Year	Variance	%
October	59.3	62.4	3.1	5.2%
November	64.6	66.7	2.1	3.3%
December	62.8	68.2	5.5	8.7%
January	59.6	62.2	2.7	4.5%
February	78.2	84.5	6.4	8.2%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2020 YTD	\$ 324.4	\$ 344.1	\$ 19.7	6.1%

Sales Tax revenue for the month of February 2020 of \$84.5 million is \$0.4 million or 0.4% under estimates.

Sales Tax revenue for the year-to-date through February 2020 of \$344.1 million is \$1.8 million or 0.5% over estimates.

MONTHLY PERFORMANCE REPORT
January 2020
Fare Revenue



Total FY2020 Fare Revenue budget is \$68.0 million

Budget to Actual FY2020

(\$ millions)

	Budget	Actual	Variance	%
October	6.4	6.3	(0.1)	(1.6%)
November	5.3	5.2	(0.1)	(1.9%)
December	5.1	5.1	(0.0)	0.0%
January	5.9	5.8	(0.1)	(1.7%)
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2020 YTD	\$ 22.7	\$ 22.4	\$ (0.3)	(1.3%)

Prior Year vs. Current Year

(\$ millions)

	Prior Year	Current Year	Variance	%
October	6.3	6.3	0.0	0.0%
November	5.2	5.2	0.0	0.0%
December	5.0	5.1	0.1	2.0%
January	5.9	5.8	(0.1)	(1.7%)
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2020 YTD	\$ 22.4	\$ 22.4	\$ 0.0	0.5%

Fare Revenue for the month of January 2020 of \$5.8 million is \$0.1 million or 1.7% under budget.

Fare Revenue for the year-to-date through January 2020 of \$22.4 million is \$0.3 million or 1.3% under budget.

MONTHLY PERFORMANCE REPORT
January 2020

Service Related Grant Revenue
Total FY2020 Service Related Grant budget is \$90.0 million

	(\$ millions)			
	Budget	Actual	Variance	%
October	2.1	2.1	0.0	(0.0%)
November	0.3	5.7	5.4	1800.0%
December	0.3	4.3	4.0	1333.3%
January	0.3	4.1	3.8	1266.7%
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2020 YTD	\$ 2.9	\$ 16.2	\$ 13.2	458.6%

Service Related Grant Revenue for the month of January 2020 of \$4.1 million is \$3.8 million or 1266.7% over budget.

Service Related Grant Revenue for the year-to-date through January 2020 of \$16.2 million is \$13.2 million or 458.6% over budget.

Capital Grant Revenue
Total FY2020 Capital Grant budget is \$72.1 million

	(\$ millions)			
	Budget	Actual	Variance	%
October	2.9	(0.5)	(3.4)	(117.2%)
November	2.9	(0.6)	(3.5)	(120.7%)
December	2.9	2.5	(0.4)	(13.8%)
January	2.9	2.0	(0.9)	(31.0%)
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2020 YTD	\$ 11.8	\$ 3.4	\$ (8.4)	(71.2%)

Capital Grant Revenue for the year-to-date through January 2020 of \$3.4 million is \$8.4 million under budget.

MONTHLY PERFORMANCE REPORT
January 2020

Interest & Miscellaneous Revenue

Total FY2020 Interest & Miscellaneous Revenue budget is \$13.8 million

(\$ millions)

	Budget	Actual	Variance	%
October	1.2	2.3	1.1	91.7%
November	1.1	1.4	0.3	27.3%
December	1.0	1.6	0.6	60.0%
January	1.1	1.4	0.3	27.3%
February	-	-	0.0	0.0%
March	-	-	0.0	0.0%
April	-	-	0.0	0.0%
May	-	-	0.0	0.0%
June	-	-	0.0	0.0%
July	-	-	0.0	0.0%
August	-	-	0.0	0.0%
September	-	-	0.0	0.0%
FY2020 YTD	\$ 4.3	\$ 6.7	\$ 2.4	55.8%

Composition of Interest & Miscellaneous Revenue

	<u>Year-to-Date Actual</u>		<u>Current Month Actual</u>	
	<u>\$ millions</u>	<u>% of Total</u>	<u>\$ millions</u>	<u>% of Total</u>
Interest Income	3.5	51.8%	0.6	46.9%
HOT Lanes Revenue	2.3	34.2%	0.6	42.5%
Inter Government Revenue	-	0.0%	-	0.0%
Other	0.9	14.1%	0.1	10.6%
Total	\$ 6.7	100.0%	\$ 1.4	100.0%

Interest & Misc. Revenue for the year-to-date of \$6.7 million through January 2020 is \$2.4 million or 55.8% over budget.

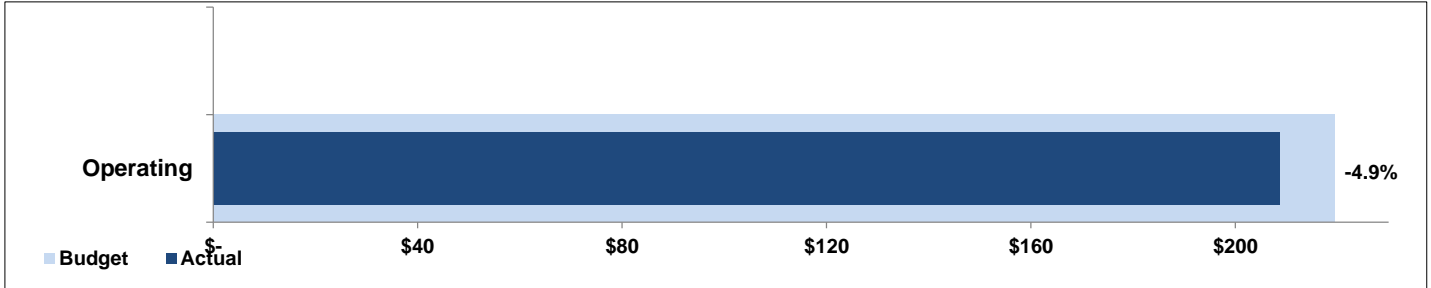
MONTHLY PERFORMANCE REPORT

January 2020

Budget Summary (\$ millions)

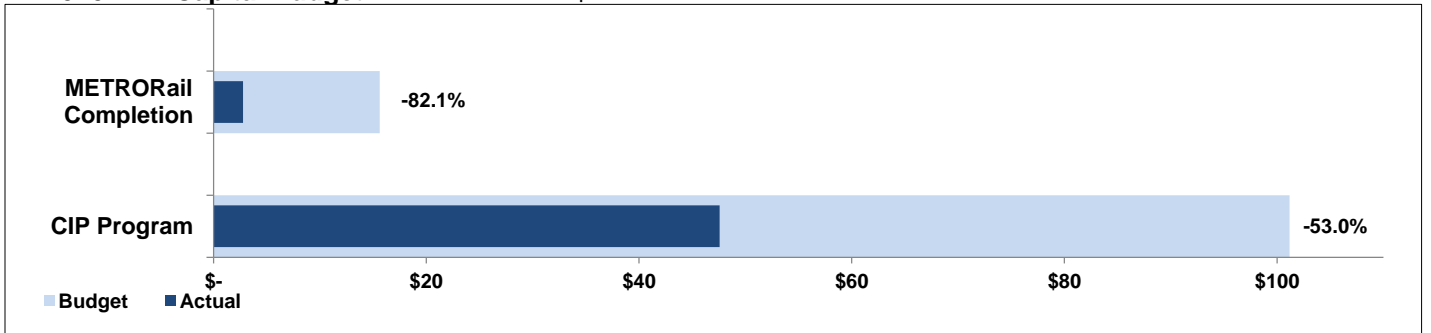
FY2020 Annual Operating Budget \$ 684.0

FY2020 YTD Operating Budget \$ 219.4



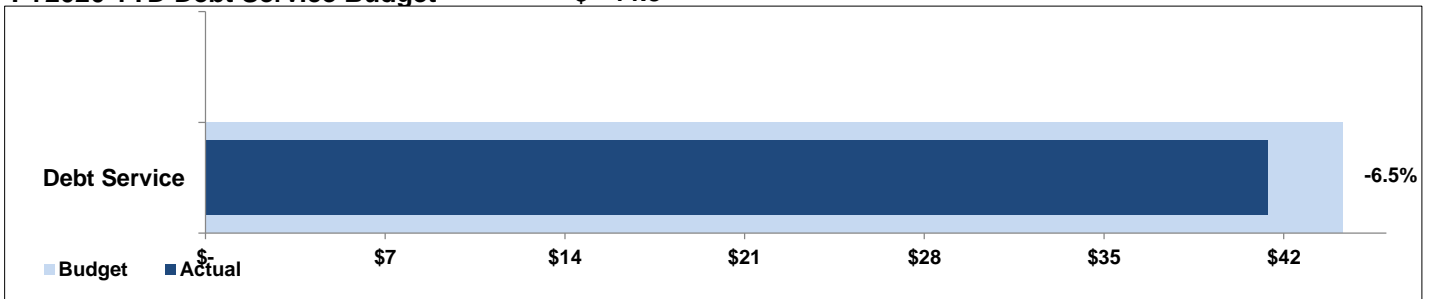
FY2020 Annual Capital Budget \$ 330.5

FY2020 YTD Capital Budget \$ 116.8



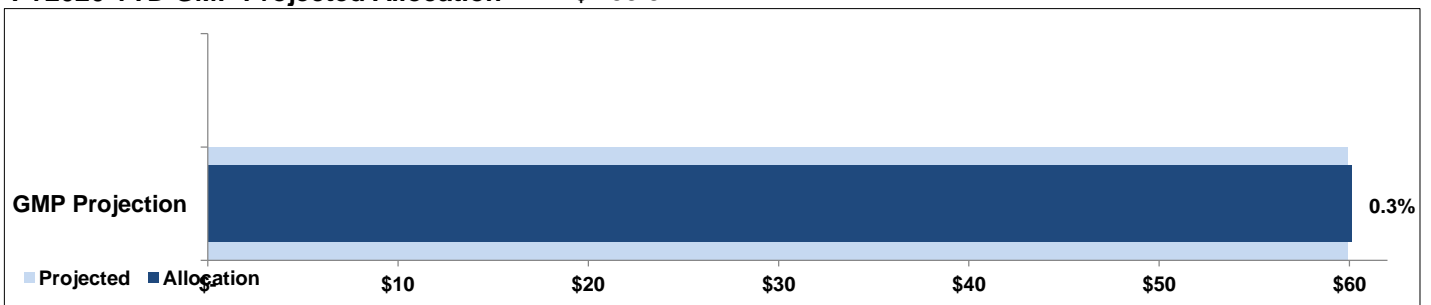
FY2020 Annual Debt Service Budget \$ 131.5

FY2020 YTD Debt Service Budget \$ 44.3



FY2020 Annual GMP Projected Allocation \$ 186.5

FY2020 YTD GMP Projected Allocation \$ 59.9



MONTHLY PERFORMANCE REPORT
January 2020
Operating Expenses

Comparison of Budget to Actual for the Month (January 2018)						
	FY20 Annual Budget	January Budget	January Actual	\$ Variance (favorable)/unfavorable	% Variance	
Labor & Fringe Benefits	\$ 407,272,656	\$ 33,225,813	\$ 32,797,249	\$ (428,565)	(1.3%)	
Non-Labor	274,227,344	\$ 21,163,258	\$ 21,868,597	705,339	3.3%	
Subtotal Labor & Non-Labor	681,500,000	54,389,071	54,665,845	276,774	0.5%	
Contingency	2,500,000	-	-	-	0.0%	
Total Operating Budget	\$ 684,000,000	\$ 54,389,071	\$ 54,665,845	\$ 276,774	0.5%	

Comparison of Budget to Actual Year-to-Date January 2020 (4 months)						
	FY20 Annual Budget	Year-to-Date Budget	Year-to-Date Actual	\$ Variance (favorable)/unfavorable	% Variance	
Payroll & Benefits						
Wages	\$ 161,542,389	\$ 50,503,714	\$ 51,438,920	\$ 935,206	1.9%	
Union Fringe Benefits	87,654,869	28,922,833	27,537,043	(1,385,790)	(4.8%)	
Subtotal Union Labor	249,197,258	79,426,547	78,975,963	(450,585)	(0.6%)	
Salaries and Non-Union Wages	119,307,079	38,134,347	36,534,208	(1,600,139)	(4.2%)	
Non-Union Fringe Benefits	50,608,114	16,488,071	15,109,222	(1,378,849)	(8.4%)	
Subtotal Non-Union Labor	169,915,193	54,622,419	51,643,430	(2,978,989)	(5.5%)	
Allocation to Capital & GMP	(11,839,795)	(3,914,086)	(3,112,485)	801,601	20.5%	
Subtotal Labor and Fringe Benefits	407,272,656	130,134,880	127,506,907	(2,627,973)	(2.0%)	
Total Materials & Supplies						
Services	64,503,050	21,967,897	16,809,476	(5,158,421)	(23.5%)	
Materials and Supplies	33,057,521	10,560,741	9,933,042	(627,699)	(5.9%)	
Fuel and Utilities	41,397,781	12,913,968	12,915,484	1,516	0.0%	
	138,958,352	45,442,606	39,658,003	(5,784,604)	(12.7%)	
Administration						
Casualty and Liability	5,827,894	1,862,224	1,531,922	(330,302)	(17.7%)	
Purchased Transportation	107,554,303	35,612,626	35,926,928	314,302	0.9%	
Leases, Rentals and Misc.	22,927,789	6,627,575	4,222,275	(2,405,300)	(36.3%)	
Allocation to Capital & GMP - Non-Labor	(1,040,994)	(268,561)	(226,235)	42,326	(15.8%)	
	135,268,992	43,833,865	41,454,890	(2,378,975)	(5.4%)	
Subtotal Non-Labor	274,227,344	89,276,471	81,112,893	(8,163,578)	(9.1%)	
Subtotal Labor and Non-Labor	681,500,000	219,411,351	208,619,800	(10,791,551)	(4.9%)	
Contingency	2,500,000	-	-	-	0.0%	
Subtotal Contingency	2,500,000	-	-	-	0.0%	
Total Operating Budget	\$ 684,000,000	\$ 219,411,351	\$ 208,619,800	\$ (10,791,551)	(4.9%)	
Non-Budgeted Expense						
Gain/ Loss Disposal	-	-	(1,112,616)	(1,112,616)	0.0%	
Grand Total	\$ 684,000,000	\$ 219,411,351	\$ 207,507,184	\$ (11,904,167)	(5.4%)	

Operating Expenses for the month of January 2020 of \$54.7 million are \$0.3 million or 0.5% over budget.

Operating Expenses year-to-date through January 2020 of \$208.6 million are \$10.8 million or 4.9% under budget.

MONTHLY PERFORMANCE REPORT
January 2020
Major Operating Budget Variance Items - Categories with major variances

<u>Expense Type</u>	<u>FY2020 Budget</u>	<u>FY2020 Actual</u>	<u>Fiscal Year 2020 \$ Variance (under budget) / over budget</u>
<u>Payroll & Benefits</u>			
Union Labor	79,426,547	78,975,963	\$ (450,585)
Union Vacancies - Wages - Bus Operator vacancies			(1,901,000)
Union Vacancies - Wages - Primarily Mechanic, Technician, Cleaners vacancies			(1,137,000)
Benefit Trust Contribution			(858,000)
Union Vacancies - Fringes - Uniform & Tool Allowance			(553,000)
Union Vacancies - Fringes - Savings driven by vacancies			(125,000)
Sick Leave Cash Out			(114,000)
<u>Offset by</u>			
Workers Comp			95,000
Union Vacancies - Vacation Buyback			121,000
Overtime - excludes divisions individually listed below			122,000
Overtime in METRORail			481,000
Overtime in Bus Maintenance			568,000
Overtime in Bus Transportation to cover routine vacancies			2,795,000
Non-Union Labor	54,622,419	51,643,430	\$ (2,978,989)
Savings in base salaries due to vacancies			(2,597,000)
Savings in healthcare due to vacancies			(804,000)
Savings in retiree health benefits			(102,000)
<u>Offset by</u>			
Salaried overtime driven by vacancies			522,000
<u>Total Materials & Supplies</u>	45,442,606	39,658,003	\$ (5,784,604)
<u>Services</u>			
<u>Communications</u> - due to underrun in Advertising (-\$1.4 million) and Support Services (-\$101,000)			(1,501,000)
<u>Operations</u> - due to underrun in Support and Other Services (-\$821,000), Contract Management (-\$379,000) and Education & Training (-\$182,000)			(1,382,000)
<u>Information Technology</u> - due to underrun in Contract Management (-\$416,000) and Equipment Repairs and Maintenance (-\$345,000)			(761,000)
<u>Facilities Maintenance</u> - due to underrun in Contract Management (-\$265,000) and BOF Maintenance Costs (-\$127,000)			(392,000)
<u>Legal</u> - due to underrun in Legal Fees			(384,000)
<u>Safety</u> - due to underrun in Contract Management			(341,000)
<u>Procurement</u> - due to underrun in Contract Management			(141,000)
<u>General underspending in other areas Authority wide not mentioned above</u>			
Underrun in Contract Management throughout the Authority			(273,000)
Underrun in Support & Other Services throughout the Authority			(252,000)
Underspending in Education and Training throughout the Authority			(142,000)

Continued on Next Page

MONTHLY PERFORMANCE REPORT
January 2020
Major Operating Budget Variance Items - Categories with major variances

<u>Expense Type</u>	<u>FY2020 Budget</u>	<u>FY2020 Actual</u>	<u>Fiscal Year 2020 \$ Variance (under budget) / over budget</u>
Materials and Supplies			
<u>Underruns in -</u>			
Material prices variances on Production/refurbished orders and inventory revaluations			(1,321,000)
Supplies			(299,000)
Tires & Tubes			(197,000)
Minor Tools			(196,000)
Tech Equipment			(183,000)
<u>Offset by miscellaneous overruns in -</u>			
Supplies - EDP			141,000
Transmission			193,000
Parts			451,000
Bus Engines - mostly in Unit Overhaul			831,000
Fuel and Utilities			
<u>Administration</u>			
	43,833,865	41,454,890	\$ (2,378,975)
Casualty & Liability			
Higher than expected subrogation			(213,000)
Lower than expected vehicle liability			(91,000)
Purchased Transportation			
Northwest Contract			(240,000)
METROLift			520,000
Leases, Rentals, & Miscellaneous			
Lower than expected Information Technology Rent Software Payments			(2,033,000)
Underspending in discretionary (travel, memberships, etc.) and other miscellaneous items			(236,000)

MONTHLY PERFORMANCE REPORT
January 2020
Total Net Operating Budget / Expenses by Department

<u>Authorized</u> <u>EOY</u> <u>Headcount</u>	<u>Department</u>	<u>Annual Budget</u>	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Variance</u>
					-----Year-to-Date-----	--Current Month--
3,818	Oper, Public Safety, & Cust Service	507,807,978	166,406,895	163,338,383	(3,068,513)	145,947
9	EVP Oper Pub Safety & Cust Service	1,330,270	445,594	407,184	(38,410)	(14,915)
3,262	Operations	455,772,389	150,381,220	148,997,420	(1,383,800)	719,959
427	METRO Police	34,604,200	10,361,827	9,554,570	(807,257)	(466,686)
46	Safety	10,761,448	3,535,444	2,971,077	(564,366)	1,984
74	Customer Service	5,339,671	1,682,810	1,408,130	(274,680)	(94,395)
255	Administration	62,659,968	23,655,786	19,851,886	(3,803,899)	1,622,830
2	EVP, Administration	500,161	166,410	123,379	(43,031)	(10,714)
74	IT	24,344,981	10,940,563	8,267,625	(2,672,939)	1,676,218
54	Human Resources	24,735,309	8,150,900	7,480,595	(670,305)	73,465
120	Procurement & Materials	12,290,954	4,140,855	3,767,786	(373,069)	(118,103)
5	State of Good Repair	788,563	257,058	212,502	(44,556)	1,964
251	Planning, Engineer, & Construction	46,694,810	13,171,268	12,348,103	(823,165)	(150,433)
2	EVP PE&C	130,278	43,880	15,902	(27,977)	2,008
185	Facilities Maint	37,420,404	11,659,890	10,877,254	(782,636)	(279,367)
21	Service Planning & Scheduling	2,624,140	736,965	695,419	(41,546)	(23,726)
16	Capital & Environmental Planning	4,665,831	430,658	506,582	75,924	71,307
19	Engineering & Capital Project	1,589,392	210,032	248,984	38,952	90,196
8	Construction	264,765	89,843	3,961	(85,882)	(10,850)
80	Finance	11,471,656	3,668,094	3,228,783	(439,311)	(219,585)
4	CFO	964,214	276,389	193,877	(82,513)	(191,079)
76	Finance	10,507,442	3,391,704	3,034,906	(356,798)	(28,506)
22	Govt & Public Affairs	4,786,384	1,524,979	1,296,409	(228,569)	(129,325)
2	Deputy CEO	565,981	187,374	176,171	(11,203)	(8,325)
10	Public Engagement	1,694,016	556,572	495,378	(61,194)	(63,635)
6	Ridership & Client Services	1,093,774	386,880	319,460	(67,420)	(19,928)
3	Gov't Affairs	919,981	296,907	256,949	(39,958)	(8,576)
1	Urban Design	512,632	97,245	48,451	(48,794)	(28,861)
19	Legal	4,821,476	1,608,920	1,125,632	(483,288)	(55,657)
40	Communications	18,755,831	7,769,186	6,027,693	(1,741,493)	(878,220)
3	EVP, Communications	497,538	165,848	161,128	(4,720)	(3,672)
7	Press Office	748,816	240,072	199,386	(40,685)	(14,548)
29	Marketing & Corporate Communication	17,037,089	7,218,397	5,525,663	(1,692,735)	(860,487)
1	Partnership Promotions	472,388	144,869	141,516	(3,353)	488
9	Executive and Board	2,347,600	783,114	694,355	(88,759)	(23,398)
11	Audit	1,546,869	459,774	327,287	(132,487)	(53,151)
5	Office of Innovation	1,087,530	341,507	380,853	39,346	17,767
	Non Departmental	19,519,898	21,829	-	(21,829)	-
	President & CEO Contingency	2,500,000	-	-	-	-
	Other (MTA Revenue/Expense)	-	-	416	416	-
4,510	Total Operating Budget	684,000,000	219,411,351	208,619,800	(10,791,551)	276,774

MONTHLY PERFORMANCE REPORT
January 2020
Total Net Operating Budget / Expenses by Department
as of the end of January 2020 vs. January 2019

<u>Department</u>	<u>January 2020</u>			<u>January 2019</u>		
	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>
Operations, Public Safety and Customer Service	166,406,895	163,338,383	(3,068,513)	157,438,795	153,227,272	(4,211,523)
EVP Oper Pub Safety & Cust Serv	445,594	407,184	(38,410)	405,911	399,261	(6,650)
Operations	150,381,220	148,997,420	(1,383,800)	143,691,690	140,827,732	(2,863,959)
METRO Police	10,361,827	9,554,570	(807,257)	8,769,635	7,943,667	(825,968)
Safety	3,535,444	2,971,077	(564,366)	3,039,495	2,754,927	(284,568)
Customer Service	1,682,810	1,408,130	(274,680)	1,532,063	1,301,684	(230,379)
Administration	23,655,786	19,851,886	(3,803,899)	22,287,738	20,576,679	(1,711,059)
EVP, Administration	166,410	123,379	(43,031)	153,854	145,078	(8,776)
IT	10,940,563	8,267,625	(2,672,939)	10,763,084	9,592,127	(1,170,957)
Human Resources	8,150,900	7,480,595	(670,305)	7,398,159	6,952,201	(445,958)
Procurement & Materials	4,140,855	3,767,786	(373,069)	3,761,784	3,677,073	(84,711)
State of Good Repair	257,058	212,502	(44,556)	210,856	210,200	(657)
Planning, Engineering and Construction	13,171,268	12,348,103	(823,165)	13,623,325	11,489,004	(2,134,321)
EVP PE&C	43,880	15,902	(27,977)	26,230	(5,687)	(31,917)
Facilities Maint	11,659,890	10,877,254	(782,636)	10,562,361	9,457,584	(1,104,777)
Service Planning & Scheduling	736,965	695,419	(41,546)	776,273	695,011	(81,262)
Capital & Environmental Planning	430,658	506,582	75,924	2,051,002	1,189,592	(861,410)
Engineering & Capital Project	210,032	248,984	38,952	154,137	128,717	(25,420)
Construction	89,843	3,961	(85,882)	53,322	23,787	(29,535)
Finance	3,668,094	3,228,783	(439,311)	3,514,834	2,967,391	(547,444)
CFO	276,389	193,877	(82,513)	3,227,623	2,790,756	(436,868)
Finance	3,391,704	3,034,906	(356,798)	287,211	176,635	(110,576)
Gov't & Public Affairs	1,524,979	1,296,409	(228,569)	1,514,589	1,277,852	(236,737)
Deputy CEO	187,374	176,171	(11,203)	165,488	266,962	101,473
Public Engagement	556,572	495,378	(61,194)	485,090	445,045	(40,045)
Ridership & Client Services	386,880	319,460	(67,420)	353,204	306,850	(46,355)
Gov't Affairs	296,907	256,949	(39,958)	447,578	221,193	(226,386)
Urban Design	97,245	48,451	(48,794)	63,229	37,804	(25,425)
Legal	1,608,920	1,125,632	(483,288)	1,319,511	981,586	(337,925)
Communications	7,769,186	6,027,693	(1,741,493)	3,736,480	1,812,356	(1,924,125)
EVP, Communications	165,848	161,128	(4,720)	210,722	1,554	(209,168)
Press Office	240,072	199,386	(40,685)	236,516	225,127	(11,389)
Marketing & Corporate Communication	7,218,397	5,525,663	(1,692,735)	3,161,320	1,452,653	(1,708,667)
Partnership Promotions	144,869	141,516	(3,353)	127,922	133,022	5,099
Executive & Board	783,114	694,355	(88,759)	714,467	537,780	(176,687)
Audit	459,774	327,287	(132,487)	491,461	459,218	(32,243)
Office of Innovation	341,507	380,853	39,346	271,577	180,163	(91,414)
Non-Departmental	21,829	-	(21,829)	-	-	-
Contingency	-	-	-	-	-	-
Other MTA Revenue / Expense	-	416	416	-	920	920
TOTAL OPERATING BUDGET	\$ 219,411,351	\$ 208,619,800	\$ (10,791,551)	\$ 204,912,778	\$ 193,510,221	\$ (11,402,557)

MONTHLY PERFORMANCE REPORT
January 2020
Capital, and Debt Service Expenses
Budget vs. Actual - Month and Fiscal Year-to-Date
(\$ millions)

Capital Budget

	FY2020		<u>Month of January 2020</u>				<u>Fiscal Year to Date</u>			
	Annual Budget	Budget	Budget	Actual	Variance		Budget	Actual	Variance	
	\$	\$	\$	\$	\$	%	\$	\$	\$	%
METRO Rail Completion	\$ 44.2	\$ 3.9	\$ 0.2	\$ (3.7)	(94.9%)		\$ 15.6	\$ 2.8	\$ (12.8)	(82.1%)
Capital Improvement Program	\$ 286.3	\$ 23.6	\$ 9.4	\$ (14.2)	(60.2%)		\$ 101.2	\$ 47.6	\$ (53.6)	(53.0%)
Total Capital	\$ 330.5	\$ 27.5	\$ 9.6	\$ (17.9)	(65.1%)		\$ 116.8	\$ 50.3	\$ (66.5)	(56.9%)

METRO Rail Completion expenses for the year-to-date through January 2020 of \$2.8 million are \$12.8 million or 82.1% under budget.

Other Capital Improvement Program expenses for the year-to-date through January 2020 of \$47.6 million are \$53.6 million or 53.0% under budget.

Debt Service Budget

	FY2020		<u>Month of January 2020</u>				<u>Fiscal Year to Date</u>			
	Annual Budget	Budget	Budget	Actual	Variance		Budget	Actual	Variance	
	\$	\$	\$	\$	\$	%	\$	\$	\$	%
Debt Service	\$ 131.5	\$ 11.7	\$ 10.9	\$ (0.8)	(6.8%)		\$ 44.3	\$ 41.4	\$ (2.9)	(6.5%)

Debt Service expenses for the year-to-date through January 2020 of \$41.4 million are \$2.9 million under budget.

General Mobility Transfers

General Mobility Program Projections
Projected Funding vs. Actual Allocation - Month and Fiscal Year-to-Date
(\$ millions)

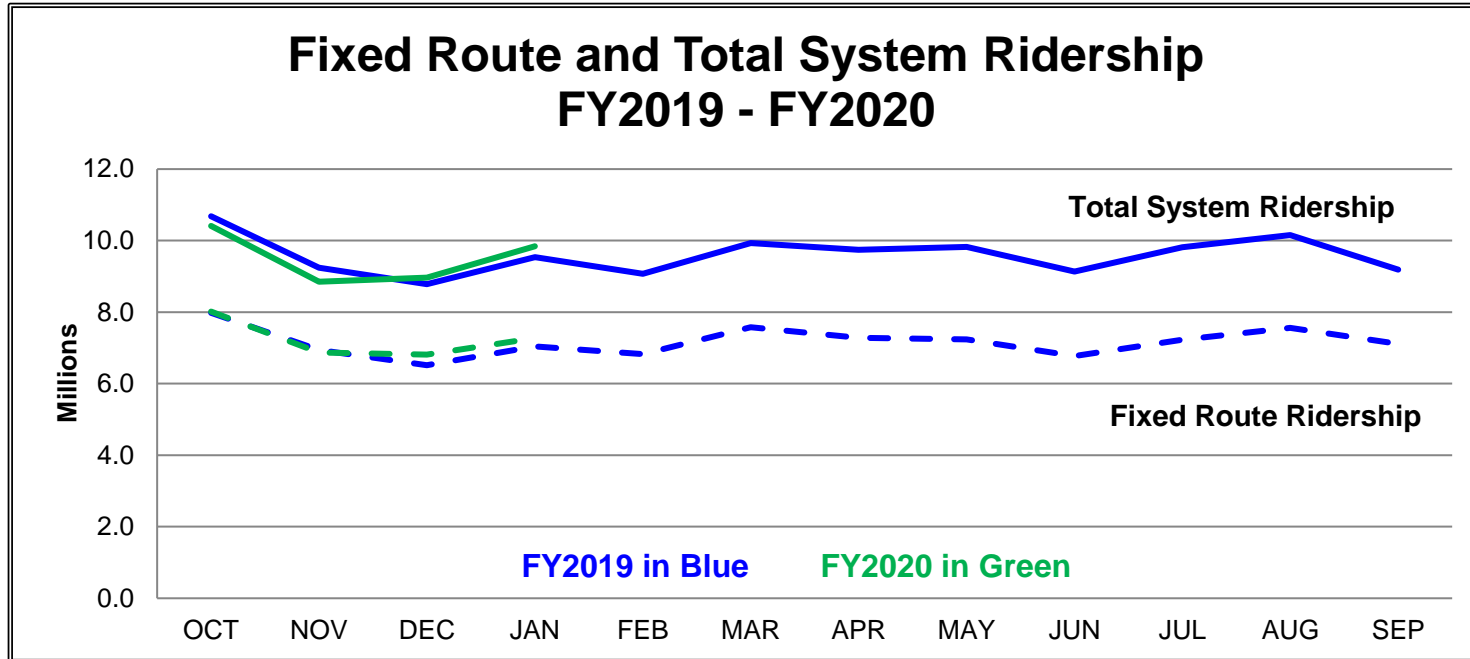
	FY2020		<u>Month of January 2020</u>				<u>Fiscal Year to Date</u>			
	Annual Projection	Projection	Allocation	Allocation	Variance		Projection	Allocation	Variance	
	\$	\$	\$	\$	\$	%	\$	\$	\$	%
General Mobility	\$ 186.5	\$ 14.2	\$ 14.2	\$ 0.0	0.0%		\$ 59.9	\$ 60.1	\$ 0.2	0.3%

Funds allocated to the General Mobility Fund totaling \$60.1 million for the year-to-date through January 2020 are \$0.2 million or 0.3% more than the amount projected.

MONTHLY PERFORMANCE REPORT
January 2020
Ridership by Service Category

Service Category	YTD % Change					
	Jan-19 Boardings	Jan-20 Boardings	Jan-20 vs. Jan-19	Jan-19 YTD Boardings	Jan-20 YTD Boardings	Jan-20 vs. Jan-19
Fixed Route Services						
<u>Local Network</u>						
Local Bus	4,908,975	5,047,218	2.8%	19,994,715	20,337,977	1.7%
<u>METRORail</u>						
Red (North) Line	1,206,566	1,232,699	2.2%	4,875,723	4,717,398	(3.2%)
Green (East) Line	120,115	127,657	6.3%	505,206	539,239	6.7%
Purple (Southeast) Line	146,287	162,454	11.1%	640,978	667,573	4.1%
METRORail (all lines)	1,472,968	1,522,810	3.4%	6,021,907	5,924,210	(1.6%)
METRORail-Bus Bridge	0	0	0.0%	13,864	59,987	332.7%
METRORail total	1,472,968	1,522,810	3.4%	6,035,771	5,984,197	(0.9%)
Subtotal Local Network	6,381,943	6,570,028	2.9%	26,030,486	26,322,174	1.1%
<u>Commuter</u>						
Park & Ride	658,856	708,016	7.5%	2,436,814	2,651,148	8.8%
Subtotal Fixed Route Service	7,040,799	7,278,044	3.4%	28,467,300	28,973,322	1.8%
Special Events	742	387	(47.8%)	18,955	5,904	(68.9%)
Total Fixed Route	7,041,541	7,278,431	3.4%	28,486,255	28,979,226	1.7%
Customized Bus Services						
METROLift	169,499	179,904	6.1%	683,133	718,112	5.1%
METRO STAR Vanpool	148,411	150,729	1.6%	604,780	561,513	(7.2%)
Internal Service	9	0	0.0%	165	74	(55.2%)
Subtotal Customized Bus	317,919	330,633	4.0%	1,288,078	1,279,699	(0.7%)
HOV/HOT Carpools, Vanpools, and Non-METRO Buses	2,178,770	2,232,450	2.5%	8,472,416	7,808,391	(7.8%)
Total System	9,538,230	9,841,514	3.2%	38,246,749	38,067,316	(0.5%)

MONTHLY PERFORMANCE REPORT
January 2020
Ridership by Service Category



Fixed Route ridership is reported on the same basis as in the National Transit Database

The Special Events category of ridership reflects customer service oriented short-term additional motor bus service provided for events at Reliant Park such as football games and RODEO Houston.

Total fixed route ridership, excluding special events, for the month of January 2020 of 7.3 million is 0.2 million or 3.4% greater than last year.

Total fixed route ridership, excluding special events, for the year-to-date through January 2020 of 29.0 million is 0.5 million or 1.8% greater than last year.

METRORail ridership for the month of January 2020 of 1.5 million is 3.4% greater than last year.

METRORail ridership year-to-date through January 2020 of 6.0 million is 0.9% less than last year.

MONTHLY PERFORMANCE REPORT
January 2020
Performance Statistics

Benchmark Met
Benchmark Missed

Fiscal Year 2020													Current Month Target	FY2020 YTD Actual	FY2020 YTD GOAL
SAFETY & SECURITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP			
Bus Accidents (Includes METROLift)	45	46	71	46									≤ 49	208	≤ 194
Bus Accidents per 100,000 vehicle miles	0.68	0.76	1.12	0.71									≤ 1.11	0.82	≤ 1.11
Rail Accidents	10	7	4	6									≤ 8	27	≤ 35
Rail Accidents per 100,000 vehicle miles	3.33	2.62	1.40	2.02									≤ 2.75	2.34	≤ 2.75
Group A Offenses	93	113	129	116										451	
Major Security Incidents per 100,000 boardings	0.893	1.277	1.439	1.179										1.185	
Group B Offenses	11	41	37	30										119	
Major Security Incidents per 100,000 boardings	0.106	0.463	0.413	0.305										0.313	
Group A & B Offenses - METRO properties	61	97	117	100										375	
Major Security Incidents per 100,000 boardings	0.586	1.096	1.305	1.016										0.985	
CUSTOMER SERVICE	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP			
Complaint Contacts per 100,000 Boardings	18.85	17.60	15.94	18.24									< 18.50	17.72	< 18.50
Commendations	294	308	294	279									≥ 300	1,175	≥ 1200
Average Call Center Answer Delay (Sec.)	98	55	65	57									< 105	69	< 105

Safety & Security

- The number of bus accidents met the safety goal for the month but not the year-to-date
- The number of rail accidents met the safety goal for both the month and the year-to-date

Customer Service

- Complaint contacts per 100,000 boardings met the goal for both the month and the year-to-date.
- The number of commendations did not meet the goal for both the month and the year-to-date.
- The average call center answer delay met the goal for both the month and the year-to-date.

MONTHLY PERFORMANCE REPORT
January 2020
Performance Statistics

Benchmark Met Benchmark Missed

Fiscal Year 2020													Current Month Target	FY2020 YTD Actual	FY2020 YTD GOAL
SERVICE & RELIABILITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP			
On-Time Performance															
Bus - Local	75.3%	74.3%	74.2%	75.5%									≥ 75%	74.8%	≥ 75%
Bus - Park & Ride	76.2%	76.1%	75.5%	77.4%									≥ 76%	76.3%	≥ 76%
Bus - Weighted Average	75.7%	75.0%	74.7%	76.2%									≥ 75%	75.5%	≥ 75%
METROLift	89.0%	90.5%	90.8%	91.6%									≥ 90%	90.5%	≥ 90%
Rail - Red Line	93.6%	95.2%	94.6%	93.5%									≥ 93%	94.2%	≥ 93.0%
Rail - South East Purple Line	95.7%	95.4%	95.5%	95.4%									≥ 95%	95.5%	≥ 95.0%
Rail - East End Green Line	98.7%	97.3%	97.1%	96.1%									≥ 95%	97.3%	≥ 95.0%
MDBF (Mean Distance Between Mechanical Failures) - All Buses	9,049	10,415	9,751	11,030									≥ 10,000	9,997	≥ 9,438
MDBF (Mean Distance Between Mechanical Failures) - METROLift	25,407	21,577	23,028	24,349									≥ 20,000	23,543	≥ 20,000
MDBSI (Mean Distance Between Service Interruptions) - METRORail	15,032	16,687	17,918	14,871									≥ 15,000	15,997	≥ 15,000
Average Peak HOT Lanes Speed (miles per hour)															
I-45 North HOV	52	53	56	53									≥ 45	54	≥ 45
I-45 South HOV	52	53	56	53									≥ 45	54	≥ 45
US-290 HOV	57	60	62	60									≥ 45	60	≥ 45
US-59 North HOV	57	59	61	59									≥ 45	59	≥ 45
US-59 South HOV	48	49	51	48									≥ 45	49	≥ 45

On-Time Performance

- On-time performance for Local Bus routes met the minimum performance standard for the month but not the year-to-date.
- On-time performance for Park & Ride routes met the minimum performance standard for both the month and the year-to-date.
- On-time performance for METROLift met the minimum performance standard for both the month and the year-to-date.

METRORail On-Time Performance

- Rail (Red Line) met the benchmark for both the month and the year-to-date.
- Rail (Purple Line) met the benchmark for both the month and the year-to-date.
- Rail (Green Line) met the benchmark for both the month and the year-to-date.

Service Reliability

- The Mean Distance Between Mechanical Failures (MDBF) for All Buses met the minimum performance standard for both the month and the year-to-date.
- The Mean Distance Between Mechanical Failures (MDBF) for METROLift met the minimum performance standard for both the month and the year-to-date.
- The Mean Distance Between Service Interruptions (MDBSI) for METRORail met the minimum performance standard for both the month and the year-to-date.

HOT Lane Average Speed

- The average peak speed for all HOT Lanes met the monthly goals and year-to-date goals.

MONTHLY PERFORMANCE REPORT
January 2020
Performance Statistic Definitions

Bus and Rail Accidents - An accident is a transit incident with passenger injuries that require immediate medical treatment away from the scene or a collision between a revenue vehicle and an object such that the amount of damage exceeds \$1,000. Bus accidents (which include METROLift) and rail accidents are reported separately and in terms of the absolute number of accidents and the relative number of accidents per 100,000 vehicle miles. Rail accidents reflect collisions between METRORail and other vehicles, pedestrians, or bicyclists. This definition has been revised beginning in FY2011 to include pedestrian accidents.

Group A Offenses - The Group A Offenses are based on the National Incident-Based Report System (NIBRS). Group A offenses consist of twenty-four (24) offense categories which address fifty-two (52) specific crimes. Group A offenses are more serious in nature and tend to be against persons or property and included: animal cruelty, arson, assault offenses, bribery, burglary/breaking & entering, counterfeiting/forgery, destruction/damage/vandalism of property, drug/narcotic offenses, embezzlement, extortion/blackmail, fraud offenses, gambling offenses, homicide offenses, human trafficking, kidnapping/ abduction, larceny/theft offenses, motor vehicle theft, pornography /obscene material, prostitution offenses, robbery, run aways/persons under 18, sex offenses, stolen property offenses and weapon law violations. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

Group B Offenses - The Group B Offenses are based on the National Incident-Based Report System (NIBRS). Group B consists of ten (10) offense categories. Group B encompass all, non-traffic, offenses which are not classified as Group A. Group B offenses are less serious in nature and tend to be against society and include: bad checks, curfew/loitering/vagrancy violations, disorderly conduct, driving under the influence, drunkenness, family offenses, nonviolent, liquor law violations, peeping tom, trespass of real property and all other offenses.

Group A & B Offenses - METRO Properties - The total Group A & B Offenses - METRO Properties is the number of incidents that occur on METRO property: Park & Ride, Transit Centers, On-board Buses and On-board Light Rail Vehicles (LRVs) and on LRV Platforms. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

Complaint Contacts - Patrons may contact METRO's Customer Care Center to express dissatisfaction with METRO Operations. Contacts made via telephone and over the internet which result in a complaint record being generated in the Public Comment System are reported as the number of contacts per 100,000 boardings.

Commendations - Patrons may contact METRO's Customer Care Center to recognize, compliment or praise a METRO employee or the METRO organization for exemplary work or performance. Contacts made via telephone, internet, email or mail which result in a commendation record being generated in the Public Comment System are reported as the absolute number of contacts received.

Average Call Center Answer Delay - METRO is committed to providing customers with accurate, customer-friendly bus and service information in a timely manner. Customers may obtain bus information over METRO's website and by telephone using an interactive voice response system without speaking to a representative and with no customer wait time. For those customers who prefer to speak with a representative, METRO's goal is to answer their calls in 105 seconds or less.

On-Time Performance (OTP) - A local bus is considered on-time if it does not leave early and is within a five (5) minute window after the scheduled departure time. A Park & Ride bus is considered on-time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is within a five (5) minute window after the scheduled departure time, with measurements during peak hours. OTP is measured by the IVOMS system which calculates data to the second, and the five (5) minute window is defined as anything less than six (6) minutes. For METRORail, a train departing from the beginning of the line or arriving at the end of the line less than five (5) minutes after the scheduled time is considered on-time. For METROLift, a trip is considered on-time if the vehicle arrives within 30 minutes of the scheduled pick-up time and no later than the appointment time.

Mean Distance Between Mechanical Failures (MDBF) - MDBF reflects any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude accidents.

Mean Distance Between Service Interruptions (MDBSI) - Measures total revenue service miles traveled by Light Rail Vehicles (LRVs) between service interruptions that delay LRVs for one minute or more due to mechanical failures.

Average Peak HOT Lane Speed - HOT Lane speed is based on an average of measurements conducted during the AM and PM high-volume commuter periods. METRO's 45 mph benchmark is based on Federal statute 23 USC 166: HOV facilities, which sets 45 mph as a minimal acceptable rate of speed.

MONTHLY PERFORMANCE REPORT
January 2020
Balance Sheet

	January 31, 2019 (\$)	January 31, 2020 (\$)	Change (\$)
Assets			
Cash	7,803,999	3,233,096	(4,570,903)
Receivables	149,043,464	154,222,224	5,178,760
Inventory	35,448,842	38,013,340	2,564,498
Investments	533,441,361	486,283,257	(47,158,105)
Other Assets	4,690,065	6,977,776	2,287,711
Land & Improvements	361,886,649	363,984,863	2,098,215
Capital Assets, Net of Depreciation	2,445,367,578	2,412,328,081	(33,039,497)
Total Assets	3,537,681,958	3,465,042,638	(72,639,320)
Deferred Outflow of Resources ¹	68,050,683	104,564,462 ²	36,513,779
	3,605,732,641	3,569,607,100	(36,125,541)
Liabilities			
Trade Payables	47,048,207	49,738,658	2,690,451
Accrued Payroll	33,448,934	29,899,071	(3,549,863)
Debt Payable	1,352,862,336	1,298,581,217	(54,281,119)
Debt Interest Payable	364,760	228,253	(136,507)
Pension and OPEB Liabilities	804,029,222	852,841,152	48,811,930
Other Liabilities	70,688,865	118,587,649	47,898,784
Total Liabilities	2,308,442,324	2,349,876,000	41,433,676
Net Assets - Retained Earnings	1,297,290,317	1,219,731,100	(77,559,217)
Total Liabilities and Net Assets	3,605,732,641	3,569,607,100	(36,125,541)

Notes:

- 1 A deferred outflow of resources is defined by the Governmental Accountability Standards Board as "a consumption of net assets by the government that is applicable to a future reporting period," and a deferred inflow of resources is defined as "an acquisition of net assets by the government that is applicable to a future reporting period."
- 2 The deferred outflow for FY2020 includes [1] Mark-to-Market (MTM) values of outstanding diesel fuel SWAP agreements at the fiscal year end (\$908,128), [2] Non Union Pension Plan (\$32,426,362), [3] Union Pension Plan (\$51,041,671), [4] Bonds (\$8,637,643), [5] Non Union OPEB (\$2,189,277) and [6] Union OPEB (\$9,361,382). These items will be recognized as expenses in future periods to which they relate.