

METRO

Fiscal Year 2019

Monthly Performance Report

Revenue • Expense • Ridership • Performance

September 2019

(Fiscal Year-End)

This report is based on a preliminary closing of the year-end financials for FY2019



MONTHLY PERFORMANCE REPORT

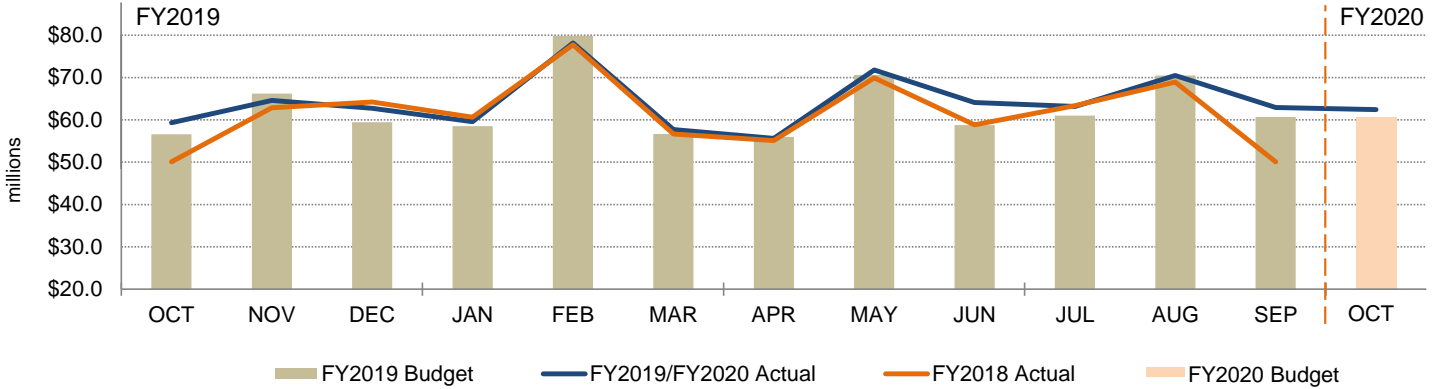
September 2019

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MONTHLY PERFORMANCE REPORT

October 2019 Sales Tax Revenue



Total FY2019 Sales Tax budget is \$754.7 million

Budget to Actual FY2019

(\$ millions)

	Budget	Actual	Variance	%
October	56.6	59.3	2.7	4.8%
November	66.2	64.6	(1.6)	(2.5%)
December	59.4	62.8	3.3	5.6%
January	58.5	59.6	1.1	1.8%
February	79.9	78.2	(1.7)	(2.1%)
March	56.6	57.7	1.1	1.9%
April	56.0	55.6	(0.4)	(0.7%)
May	70.6	71.8	1.2	1.6%
June	58.7	64.1	5.4	9.2%
July	61.0	63.2	2.2	3.6%
August	70.5	70.5	0.0	0.1%
September	60.7	62.9	2.3	3.8%
FY2019	\$ 754.7	\$ 770.2	\$ 15.5	2.1%

October 2019 (FY2020)	60.7	62.4	1.7	2.8%
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Prior Year vs. Current Year

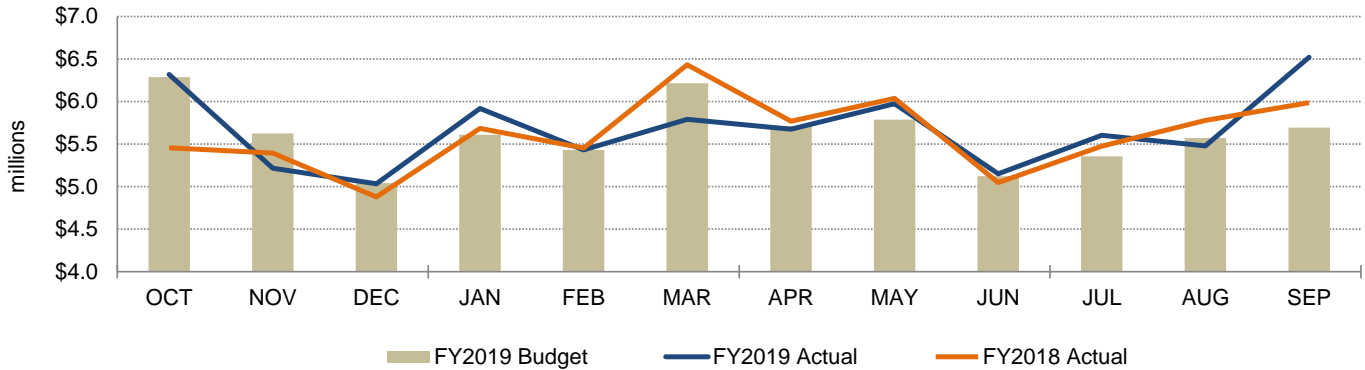
(\$ millions)

	Prior Year	Current Year	Variance	%
October	50.1	59.3	9.2	18.4%
November	62.9	64.6	1.7	2.7%
December	64.2	62.8	(1.5)	(2.3%)
January	60.6	59.6	(1.1)	(1.8%)
February	77.7	78.2	0.4	0.5%
March	56.7	57.7	1.0	1.8%
April	55.1	55.6	0.5	0.9%
May	69.9	71.8	1.8	2.6%
June	58.9	64.1	5.3	9.0%
July	63.4	63.2	(0.2)	(0.3%)
August	69.0	70.5	1.5	2.2%
September	60.5	62.9	2.5	4.1%
FY2019	\$ 749.0	\$ 770.2	\$ 21.2	2.8%

October 2019 (FY2020)	59.3	62.4	3.1	5.2%
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Sales Tax revenue for the month of October 2019 of \$62.4 million is \$1.8 million or 3.0% over estimates.

MONTHLY PERFORMANCE REPORT
September 2019
Fare Revenue



Note: September 2019 Fare Revenue includes reimbursement from the City of Conroe for service provided from April through September 2019

Total FY2019 Fare Revenue budget is \$67.5 million

Budget to Actual FY2019

(\$ millions)

	Budget	Actual	Variance	%
October	6.3	6.3	0.0	0.0%
November	5.6	5.2	(0.4)	(7.1%)
December	5.0	5.0	(0.0)	(0.0%)
January	5.6	5.9	0.3	5.4%
February	5.4	5.4	0.0	0.0%
March	6.2	5.8	(0.4)	(6.5%)
April	5.7	5.7	(0.0)	0.0%
May	5.8	6.0	0.2	3.4%
June	5.1	5.2	0.1	2.0%
July	5.4	5.6	0.2	3.7%
August	5.6	5.5	(0.1)	(1.8%)
September	5.7	6.5	0.8	14.0%
FY2019	\$ 67.5	\$ 68.1	\$ 0.6	0.9%

Prior Year vs. Current Year

(\$ millions)

	Prior Year	Current Year	Variance	%
October	5.5	6.3	0.8	14.5%
November	5.4	5.2	(0.2)	(3.7%)
December	4.9	5.0	0.1	2.0%
January	5.7	5.9	0.2	3.5%
February	5.5	5.4	(0.1)	(1.8%)
March	6.4	5.8	(0.6)	(9.4%)
April	5.8	5.7	(0.1)	(1.7%)
May	6.0	6.0	0.0	0.0%
June	5.0	5.2	0.2	4.0%
July	5.5	5.6	0.1	1.8%
August	5.8	5.5	(0.3)	(5.9%)
September	6.0	6.5	0.5	8.3%
FY2019	\$ 67.4	\$ 68.1	\$ 0.7	1.0%

Fare Revenue for the month of September 2019 of \$6.5 million is \$0.8 million or 14.0% over budget.

Fare Revenue for Fiscal Year 2019 of \$68.1 million is \$0.6 million or 0.9% over budget.

**MONTHLY PERFORMANCE REPORT
September 2019**

**Service Related Grant Revenue
Total FY2019 Service Related Grant budget is \$75.1 million**

	(\$ millions)			
	Budget	Actual	Variance	%
October	0.3	0.7	0.4	133.3%
November	3.6	0.3	(3.3)	(91.7%)
December	0.3	0.2	(0.1)	(33.3%)
January	0.3	0.1	(0.2)	(66.7%)
February	0.3	0.2	(0.1)	(33.3%)
March	0.3	0.0	(0.3)	(100.0%)
April	0.3	0.0	(0.3)	(100.0%)
May	0.3	0.2	(0.1)	(33.0%)
June	0.3	9.0	8.7	2900.0%
July	51.0	0.0	(51.0)	(100.0%)
August	9.3	56.3	47.0	505.4%
September	8.6	5.8	(2.8)	(32.6%)
FY2019	\$ 75.1	\$ 72.8	\$ (2.3)	(3.1%)

Service Related Grant Revenue for the month of September 2019 of \$5.8 million is \$2.8 million or 32.6% under budget.

Service Related Grant Revenue for Fiscal Year 2019 of \$72.8 million is \$2.3 million or 3.1% under budget.

**Capital Grant Revenue
Total FY2019 Capital Grant budget is \$94.4 million**

	(\$ millions)			
	Budget	Actual	Variance	%
October	4.8	2.1	(2.7)	(56.3%)
November	4.8	(1.1)	(5.9)	(122.9%)
December	4.8	(0.6)	(5.4)	(112.5%)
January	4.8	0.7	(4.1)	(85.4%)
February	4.8	0.7	(4.1)	(85.4%)
March	4.8	12.3	7.5	156.3%
April	4.8	6.1	1.3	27.1%
May	4.8	0.2	(4.6)	(95.8%)
June	4.8	0.6	(4.2)	(87.5%)
July	4.8	0.2	(4.6)	(95.8%)
August	4.8	2.4	(2.4)	(50.0%)
September	41.9	14.4	(27.5)	(65.6%)
FY2019	\$ 94.4	\$ 38.1	\$ (56.3)	(59.6%)

Capital Grant Revenue for the year-to-date through September 2019 of \$38.1 million is \$56.3 million under budget.

The Capital Grant budget is allocated equally by month for the first eleven months of the fiscal year, using only the capital grants that are available at the start of the year to reimburse capital expenses. However, as the fiscal year continues, additional grants will be made available as the funds are allocated. The September 2019 budget includes the value of those additional funds.

**MONTHLY PERFORMANCE REPORT
September 2019**

Interest & Miscellaneous Revenue

Total FY2019 Interest & Miscellaneous Revenue budget is \$17.5 million

(\$ millions)

	Budget	Actual	Variance	%
October	1.3	2.1	0.8	61.5%
November	1.3	2.0	0.7	53.8%
December	1.2	1.8	0.6	50.0%
January	1.3	1.6	0.3	23.1%
February	1.2	2.0	0.8	66.7%
March	1.7	2.7	1.0	55.6%
April	2.2	1.3	(0.9)	(40.9%)
May	1.3	2.1	0.8	61.5%
June	1.2	1.8	0.6	50.0%
July	1.3	1.8	0.5	38.5%
August	1.3	1.9	0.6	46.2%
September	2.2	4.2	2.0	90.9%
FY2019	\$ 17.5	\$ 25.2	\$ 7.7	44.0%

Composition of Interest & Miscellaneous Revenue

	<u>Year-to-Date Actual</u>		<u>Current Month Actual</u>	
	<u>\$ millions</u>	<u>% of Total</u>	<u>\$ millions</u>	<u>% of Total</u>
Interest Income	10.9	43.4%	0.8	20.3%
HOT Lanes Revenue	7.5	29.6%	0.6	14.6%
Inter Government Revenue	1.7	6.7%	0.7	17.8%
Other	5.1	20.3%	2.0	47.3%
Total	\$ 25.2	100.0%	\$ 4.2	100.0%

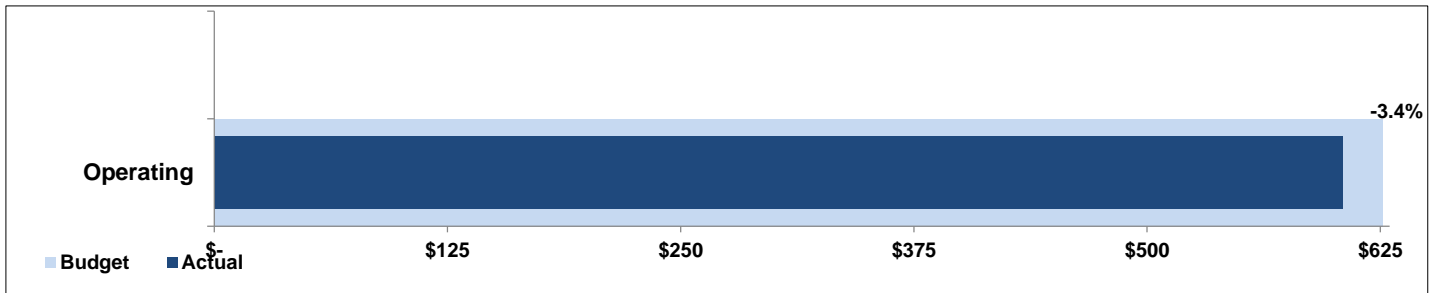
Interest & Misc. Revenue for Fiscal Year 2019 of \$25.2 million is \$7.7 million or 44.0% over budget.

MONTHLY PERFORMANCE REPORT

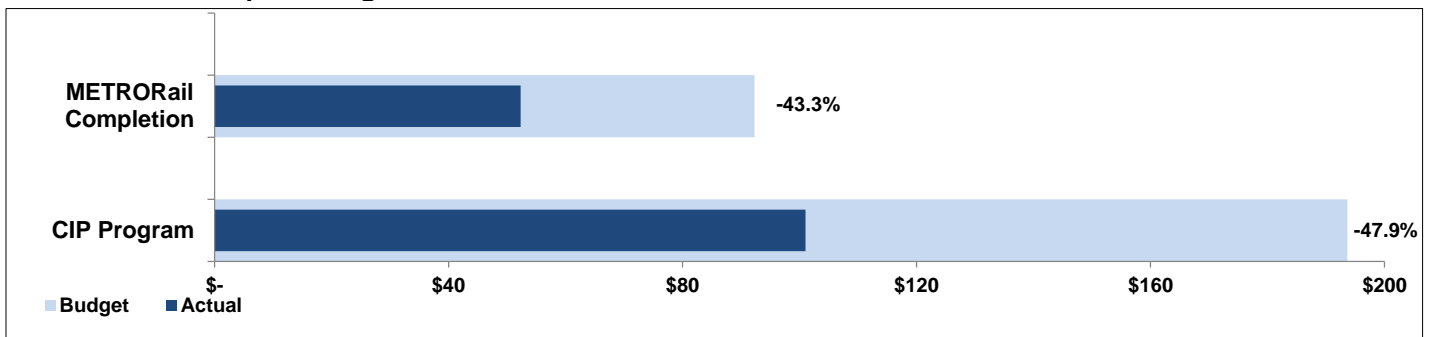
September 2019

Budget Summary (\$ millions)

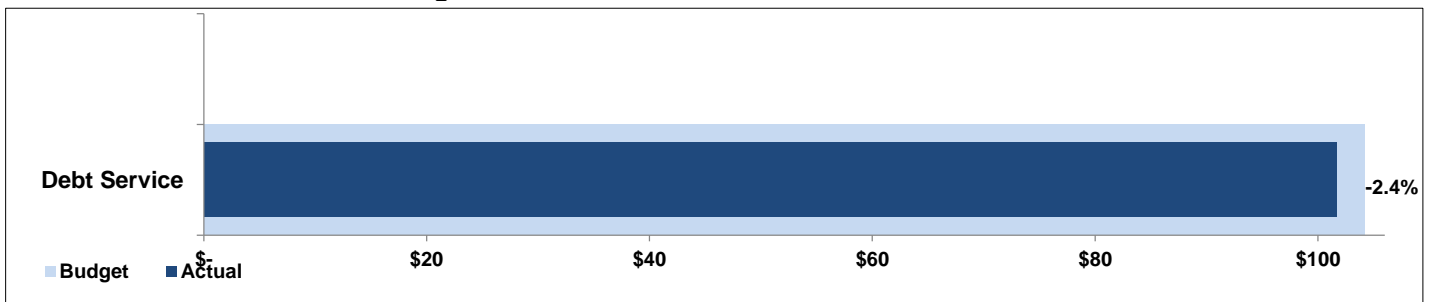
FY2019 Annual Operating Budget \$ 626.2



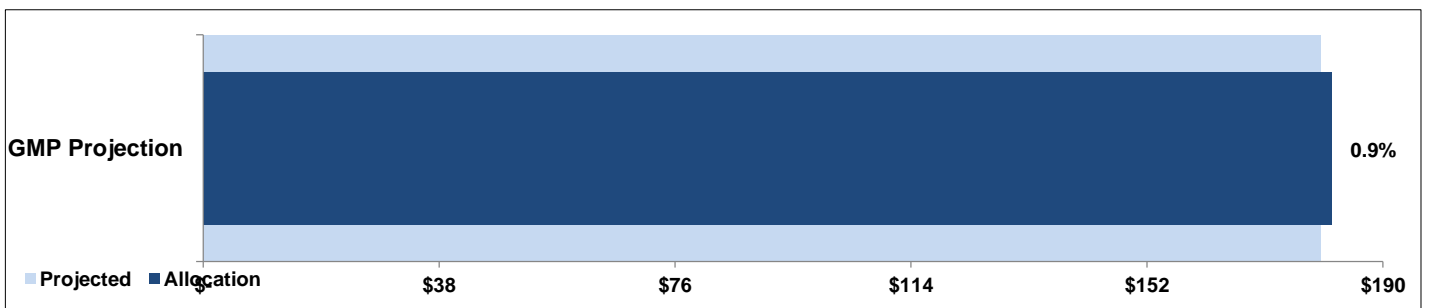
FY2019 Annual Capital Budget \$ 286.0



FY2019 Annual Debt Service Budget \$ 104.2



FY2019 Annual GMP Projected Allocation \$ 180.0



MONTHLY PERFORMANCE REPORT

September 2019

Operating Expenses

Comparison of Budget to Actual for the Month (September 2019)					
	FY2019 Annual Budget	September Budget	September Actual	\$ Variance (favorable)/unfavorable	% Variance
Labor & Fringe Benefits	\$ 369,742,004	\$ 32,001,511	\$ 29,850,444	\$ (2,151,068)	(6.7%)
Non-Labor	254,623,971	\$ 28,671,762	\$ 28,883,027	211,265	0.7%
Subtotal Labor & Non-Labor	624,365,975	60,673,273	58,733,471	(1,939,802)	(3.2%)
Contingency	1,844,025	1,844,025	-	(1,844,025)	(100.0%)
Total Operating Budget	\$ 626,210,000	\$ 62,517,298	\$ 58,733,471	\$ (3,783,827)	(6.1%)

Comparison of Budget to Actual Fiscal Year 2019 (12 months)					
	FY2019 Annual Budget	FY2019 Budget	FY2019 Actual	\$ Variance (favorable)/unfavorable	% Variance
Payroll & Benefits					
Wages	\$ 145,469,381	\$ 145,469,381	\$ 145,844,104	\$ 374,724	0.3%
Union Fringe Benefits	80,985,364	80,985,364	84,811,112	3,825,748	4.7%
Subtotal Union Labor	226,454,745	226,454,745	230,655,217	4,200,472	1.9%
Salaries and Non-Union Wages	108,038,439	108,038,439	103,859,183	(4,179,256)	(3.9%)
Non-Union Fringe Benefits	45,517,228	45,517,228	39,149,973	(6,367,255)	(14.0%)
Subtotal Non-Union Labor	153,555,667	153,555,667	143,009,156	(10,546,510)	(6.9%)
Allocation to Capital & GMP	(10,268,408)	(10,268,408)	(9,205,732)	1,062,676	10.3%
Subtotal Labor and Fringe Benefits	369,742,004	369,742,004	364,458,641	(5,283,363)	(1.4%)
Total Materials & Supplies					
Services	61,810,511	61,810,511	54,429,455	(7,381,057)	(11.9%)
Materials and Supplies	33,056,390	33,056,390	32,550,961	(505,430)	(1.5%)
Fuel and Utilities	38,868,173	38,868,173	37,179,974	(1,688,199)	(4.3%)
	133,735,074	133,735,074	124,160,389	(9,574,685)	(7.2%)
Administration					
Casualty and Liability	5,359,774	5,359,774	2,967,630	(2,392,144)	(44.6%)
Purchased Transportation	103,079,017	103,079,017	103,860,527	781,510	0.8%
Leases, Rentals and Misc.	13,317,225	13,317,225	10,813,251	(2,503,974)	(18.8%)
Allocation to Capital & GMP - Non-Labor	(867,119)	(867,119)	(1,136,384)	(269,265)	31.1%
	120,888,897	120,888,897	116,505,024	(4,383,873)	(3.6%)
Subtotal Non-Labor	254,623,971	254,623,971	240,665,413	(13,958,558)	(5.5%)
Subtotal Labor and Non-Labor	624,365,975	624,365,975	605,124,054	(19,241,921)	(3.1%)
Contingency	1,844,025	1,844,025	-	(1,844,025)	(100.0%)
Subtotal Contingency	1,844,025	1,844,025	-	(1,844,025)	0.0%
Total Operating Budget	\$ 626,210,000	\$ 626,210,000	\$ 605,124,054	\$ (21,085,946)	(3.4%)
Non-Budgeted Expense					
Gain/ Loss Disposal	-	-	(1,470,503)	(1,470,503)	0.0%
Grand Total	\$ 626,210,000	\$ 626,210,000	\$ 603,653,551	\$ (22,556,449)	(3.6%)

Operating Expenses for the month of September 2019 of \$58.7 million are \$3.8 million or 6.1% under budget.

Operating Expenses for Fiscal Year 2019 of \$605.1 million are \$21.1 million or 3.4% under budget.

MONTHLY PERFORMANCE REPORT
September 2019
Major Operating Budget Variance Items - Categories with major variances

<u>Expense Type</u>	<u>FY2019 Budget</u>	<u>FY2019 Actual</u>	<u>Fiscal Year 2019 \$ Variance (under budget) / over budget</u>
<u>Payroll & Benefits</u>			
Union Labor	226,454,745	230,655,217	\$ 4,200,472
Wages & Fringe Benefits - savings from bus operator vacancies			(6,240,000)
Wages & Fringe Benefits - savings from primarily mechanic, technician, cleaners			(4,029,000)
Underrun in Benefit Trust Contribution			(1,891,000)
Union Vacancies - Fringes driven by underrun in Uniform & Tool Allowance			(802,000)
Longevity Pay			(124,000)
 <u>Offset by</u>			
Pension Union-Defined Contribution			433,000
Vacation Buyback			444,000
Pension Union-Defined Benefit			1,623,000
Workers Comp			4,587,000
Overtime primarily in METRO rail, bus maintenance & public facilities			4,724,000
Overtime in bus transportation to cover routine vacancies			5,320,000
 Non-Union Labor	 153,555,667	 143,009,156	 \$ (10,546,510)
Savings in healthcare due to vacancies			(7,475,000)
Savings in base salaries due to vacancies			(6,250,000)
 <u>Offset by</u>			
Retiree Health Benefits			124,000
Pension Non-Union-Defined Benefit			1,173,000
Salaried overtime mainly driven by vacancies			1,917,000
 <u>Total Materials & Supplies</u>	 133,735,074	 124,160,389	 \$ (9,574,685)
Services			
<u>Communications</u> due to underspending in advertising (-\$1.4 million) and printing fees (-\$1.1 million).			(2,449,000)
<u>Facility Maintenance</u> due to underspending in BOF maintenance (-\$670,000), building & grounds maintenance (-\$333,000) and custodial services (-\$283,000).			(1,178,000)
<u>Operations</u> mainly due to underrun in building & grounds maintenance.			(428,000)
 <u>General underspending in other areas Authority wide not mentioned above</u>			
Underspending in Contract Management throughout the Authority.			(1,960,000)
Underrun in support & other services.			(858,000)
Underrun in equipment repairs & maintenance.			(546,000)
Underspending in education and training throughout the Authority			(339,000)
 <u>Offset by</u>			
<u>Legal</u> mainly due to overrun in legal fees.			716,000

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MONTHLY PERFORMANCE REPORT
September 2019
Major Operating Budget Variance Items - Categories with major variances

<u>Expense Type</u>	<u>FY2019 Budget</u>	<u>FY2019 Actual</u>	<u>Fiscal Year 2019 \$ Variance (under budget) / over budget</u>
Materials and Supplies			
<u>Underruns in -</u>			
Material prices variances on Production/refurbished orders and inventory revaluations mostly for unit overhauls			(5,217,000)
Postage			(939,000)
Tires & Tubes			(729,000)
Special Office Supplies			(484,000)
Radio Equipment			(278,000)
Tech Equip			(128,000)
<u>Offset by miscellaneous overruns in -</u>			
Engine Cooling System			118,000
Cleaning Materials			119,000
Parts - Exterior Body and Windows			161,000
Maintenance Supplies			189,000
Exhaust System Parts			246,000
Transmission			488,000
Chassis			507,000
Bus Parts - Brakes			551,000
Bus Batteries - mostly in Unit Overhaul			772,000
Parts			1,085,000
Bus Engines - mostly in Unit Overhaul			3,013,000
Fuel and Utilities			
Underrun in Diesel Fuel (including taxes) mainly due to lower prices per gallon on unhedged fuel			(837,000)
Lower than expected charges for routine Telephone Services			(709,000)
Propulsion Power			(181,000)
Underrun in Compressed Natural Gas			(181,000)
<u>Offset by overruns in -</u>			
Water and Sewerage			139,000
Gasoline			269,000
<u>Administration</u>	120,888,897	116,505,024	\$ (4,383,873)
Casualty & Liability			
Higher than expected subrogation			(1,039,000)
Lower than expected vehicle liability			(972,000)
Lower than expected premiums			(381,000)
Purchased Transportation			
Northwest Contract			(409,000)
Regional Vanpool			(251,000)
Vanpool Leases			(125,000)
METROLIFT			1,566,000
Leases, Rentals, & Miscellaneous			
Underspending in discretionary (travel, memberships, etc.) and other miscellaneous items			(1,601,000)
Lower than expected IT Rent Software Payments			(859,000)

MONTHLY PERFORMANCE REPORT
September 2019
Total Net Operating Budget / Expenses by Department

<u>Authorized</u> <u>EOY</u> <u>Headcount</u>	<u>Department</u>	<u>Annual Budget</u>	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Variance</u>
		----- Fiscal Year 2019 -----			--Current Month--	
3,604	Oper, Public Safety, & Cust Service	474,945,183	474,945,183	471,904,106	(3,041,077)	1,405,894
9	EVP Oper Pub Safety & Cust Service	1,237,660	1,237,660	1,206,656	(31,004)	(36,752)
3,144	Operations	431,628,499	431,628,499	433,210,375	1,581,876	2,811,825
335	METRO Police	27,076,644	27,076,644	24,442,230	(2,634,413)	(1,211,998)
46	Safety	9,912,445	9,912,445	9,078,476	(833,969)	242,473
70	Customer Services	5,089,934	5,089,934	3,966,368	(1,123,567)	(399,654)
246	Administration	59,099,421	59,099,421	54,748,316	(4,351,105)	(1,594,613)
2	EVP, Administration	463,827	463,827	439,062	(24,766)	(21,258)
74	IT	23,873,068	23,873,068	21,688,535	(2,184,533)	(924,742)
45	Human Resources	22,426,271	22,426,271	21,256,775	(1,169,496)	(60,455)
120	Procurement & Materials	11,597,764	11,597,764	10,773,068	(824,696)	(563,064)
5	State of Good Repair	738,492	738,492	590,877	(147,615)	(25,093)
245	Planning, Engineer, & Construction	42,562,343	42,562,343	38,862,198	(3,700,144)	827,843
2	EVP PE&C	83,257	83,257	(4,408)	(87,664)	(11,747)
179	Facilities Maint	33,270,202	33,270,202	31,186,916	(2,083,285)	559,418
37	Planning	8,152,163	8,152,163	7,309,586	(842,578)	382,096
27	Engineering & Cap Project	1,056,721	1,056,721	370,104	(686,617)	(101,924)
80	Finance	11,115,716	11,115,716	9,817,962	(1,297,753)	(217,842)
4	CFO	982,561	982,561	536,848	(445,713)	(107,733)
76	Finance	10,133,155	10,133,155	9,281,114	(852,041)	(110,110)
22	Govt & Public Affairs	4,718,543	4,718,543	4,313,577	(404,967)	(119,579)
2	Deputy CEO	506,579	506,579	596,239	89,660	(26,858)
10	Public Engagement	1,655,214	1,655,214	1,488,147	(167,067)	(25,523)
6	Ridership & Client Services	1,025,664	1,025,664	945,933	(79,732)	1,373
3	Gov't Affairs	1,339,785	1,339,785	1,152,618	(187,166)	(50,161)
1	Urban Design	191,301	191,301	130,640	(60,661)	(18,409)
19	Legal	4,641,159	4,641,159	5,191,619	550,460	1,216,090
40	Communications	21,239,458	21,239,458	16,470,868	(4,768,590)	(1,966,862)
3	EVP, Communications	454,937	454,937	441,230	(13,707)	(8,794)
7	Press Office	724,985	724,985	645,440	(79,545)	(24,893)
29	Marketing & Corporate Communication	19,632,322	19,632,322	14,972,233	(4,660,090)	(2,022,502)
1	Partnership Promotions	427,214	427,214	411,965	(15,249)	89,327
9	Executive and Board	2,171,299	2,171,299	1,851,598	(319,701)	(72,526)
11	Audit	1,535,794	1,535,794	1,246,030	(289,764)	(61,993)
4	Office of Innovation	1,020,364	1,020,364	717,780	(302,583)	(39,473)
	Non Departmental	1,316,698	1,316,698	-	(1,316,698)	(1,316,698)
	President & CEO Contingency	1,844,025	1,844,025	-	(1,844,025)	(1,844,025)
	Other (MTA Revenue/Expense)	-	-	-	-	(43)
4,280	Total Operating Budget	626,210,000	626,210,000	605,124,054	(21,085,946)	(3,783,827)

MONTHLY PERFORMANCE REPORT
September 2019
Total Net Operating Budget / Expenses by Department
Fiscal Year 2019 vs. Fiscal Year 2018

<u>Department</u>	<u>Fiscal Year 2019</u>			<u>Fiscal Year 2018</u>		
	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>
Operations, Public Safety and Customer Service	474,945,183	471,904,106	(3,041,077)	459,229,140	448,919,287	(10,309,853)
EVP Oper Pub Safety & Cust Serv	1,237,660	1,206,656	(31,004)	1,240,327	1,193,074	(47,252)
Operations	431,628,499	433,210,375	1,581,876	418,255,997	412,527,551	(5,728,446)
METRO Police	27,076,644	24,442,230	(2,634,413)	26,362,579	22,958,317	(3,404,262)
Safety	9,912,445	9,078,476	(833,969)	8,690,303	8,152,721	(537,582)
Customer Service	5,089,934	3,966,368	(1,123,567)	4,679,935	4,087,624	(592,310)
Administration	59,099,421	54,748,316	(4,351,105)	57,124,869	55,158,878	(1,965,991)
EVP, Administration	463,827	439,062	(24,766)	942,415	952,348	9,932
IT	23,873,068	21,688,535	(2,184,533)	23,452,942	21,898,529	(1,554,413)
Human Resources	22,426,271	21,256,775	(1,169,496)	21,611,236	21,696,245	85,009
Procurement & Materials	11,597,764	10,773,068	(824,696)	11,118,276	10,611,756	(506,519)
State of Good Repair	738,492	590,877	(147,615)	N/A	N/A	N/A
Planning, Engineering and Construction	42,562,343	38,862,198	(3,700,144)	42,421,654	37,969,992	(4,451,662)
EVP PE&C	83,257	(4,408)	(87,664)	141,730	(18,307)	(160,037)
Engineering & Cap Project	33,270,202	31,186,916	(2,083,285)	1,193,758	1,273,613	79,855
Planning	8,152,163	7,309,586	(842,578)	8,320,336	6,798,970	(1,521,366)
Facilities Maintenance	1,056,721	370,104	(686,617)	32,765,829	29,915,715	(2,850,114)
Finance	11,115,716	9,817,962	(1,297,753)	10,853,517	9,705,073	(1,148,444)
CFO	982,561	536,848	(445,713)	960,205	616,718	(343,487)
Finance	10,133,155	9,281,114	(852,041)	9,893,311	9,088,355	(804,957)
Gov't & Public Affairs	4,718,543	4,313,577	(404,967)	3,212,781	2,589,022	(623,760)
Deputy CEO	506,579	596,239	89,660	N/A	N/A	N/A
Public Engagement	1,655,214	1,488,147	(167,067)	1,732,244	1,349,639	(382,605)
Ridership & Client Services	1,025,664	945,933	(79,732)	1,010,884	803,854	(207,030)
Gov't Affairs	1,339,785	1,152,618	(187,166)	469,654	435,528	(34,125)
Urban Design	191,301	130,640	(60,661)	N/A	N/A	N/A
Legal	4,641,159	5,191,619	550,460	5,557,433	4,508,858	(1,048,575)
Communications	21,239,458	16,470,868	(4,768,590)	18,963,520	8,748,047	(10,215,472)
EVP, Communications	454,937	441,230	(13,707)	350,173	276,749	(73,424)
Press Office	724,985	645,440	(79,545)	698,882	672,287	(26,596)
Marketing & Corporate Communication	19,632,322	14,972,233	(4,660,090)	17,914,464	7,799,012	(10,115,452)
Partnership Promotions	427,214	411,965	(15,249)	N/A	N/A	N/A
Executive & Board	2,171,299	1,851,598	(319,701)	2,793,507	2,572,489	(221,018)
Audit	1,535,794	1,246,030	(289,764)	1,573,529	1,281,333	(292,196)
Office of Innovation	1,020,364	717,780	(302,583)	903,302	390,496	(512,806)
Non-Departmental	1,316,698	-	(1,316,698)	4,929,749	-	(4,929,749)
Contingency	1,844,025	-	(1,844,025)	12,500,000	-	(12,500,000)
Other MTA Revenue / Expense	-	-	-	-	(4,224)	(4,224)
TOTAL OPERATING BUDGET	\$ 626,210,000	\$ 605,124,054	\$ (21,085,946)	\$ 620,063,000	\$ 571,839,251	\$ (48,223,749)

MONTHLY PERFORMANCE REPORT
September 2019
Capital, and Debt Service Expenses
Budget vs. Actual - Month and Fiscal Year
(\$ millions)

Capital Budget

	FY2019		Month of September 2019				Fiscal Year 2019							
	Annual		Budget		Actual		Variance		Budget		Actual		Variance	
	Budget		Budget	Actual	\$	%	Budget	Actual	\$	%				
METRO Rail Completion	\$ 92.3	\$	18.2	\$ 18.9	\$ 0.7	3.8%	\$ 92.3	\$ 52.3	\$ (40.0)	(43.3%)				
Capital Improvement Program	\$ 193.7	\$	48.3	\$ 28.7	\$ (19.6)	(40.6%)	\$ 193.7	\$ 101.0	\$ (92.7)	(47.9%)				
Total Capital	\$ 286.0	\$	66.5	\$ 47.6	\$ (18.9)	(28.4%)	\$ 286.0	\$ 153.3	\$ (132.7)	(46.4%)				

METRO Rail Completion expenses for Fiscal Year 2019 of \$52.3 million are \$40.0 million or 43.3% under budget.

Other Capital Improvement Program expenses for Fiscal Year 2019 of \$101.0 million are \$92.7 million or 47.9% under budget.

Debt Service Budget

	FY2019		Month of September 2019				Fiscal Year 2019							
	Annual		Budget		Actual		Variance		Budget		Actual		Variance	
	Budget		Budget	Actual	\$	%	Budget	Actual	\$	%				
Debt Service	\$ 104.2	\$	9.3	\$ 9.5	\$ 0.2	2.2%	\$ 104.2	\$ 101.7	\$ (2.5)	(2.4%)				

Debt Service expenses for Fiscal Year 2019 of \$101.7 million are \$2.5 million under budget.

General Mobility Transfers

General Mobility Program Projections
Projected Funding vs. Actual Allocation - Month and Fiscal Year-to-Date
(\$ millions)

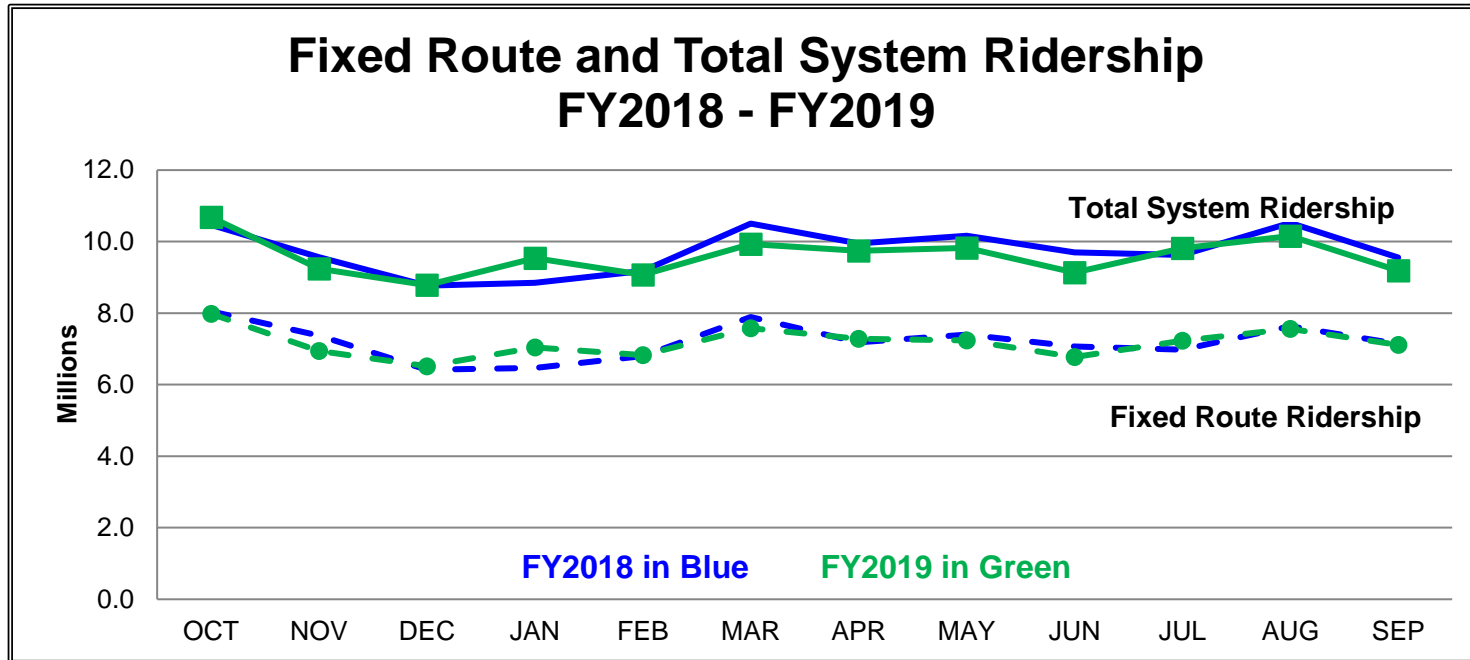
	FY2019		Month of September 2019				Fiscal Year 2019							
	Annual		Projection		Allocation		Variance		Projection		Allocation		Variance	
	Projection		Projection	Allocation	\$	%	Projection	Allocation	\$	%				
General Mobility	\$ 180.0	\$	14.6	\$ 14.9	\$ 0.3	2.1%	\$ 180.0	\$ 181.7	\$ 1.7	0.9%				

Funds allocated to the General Mobility Fund totaling \$181.7 million for Fiscal Year 2019 are \$1.7 million or 0.9% more than the amount projected.

MONTHLY PERFORMANCE REPORT
September 2019
Ridership by Service Category

Service Category	Sep-18 Boardings	Sep-19 Boardings	Sep-19 vs. Sep-18	FY2018 Boardings	FY2019 Boardings	YTD % Change
						FY2019 vs. FY2018
Fixed Route Services						
<u>Local Network</u>						
Local Bus	4,946,901	4,925,719	(0.4%)	59,489,578	59,433,282	(0.1%)
<u>METRORail</u>						
Red (North) Line	1,262,136	1,202,115	(4.8%)	15,578,707	15,127,002	(2.9%)
Green (East) Line	132,499	134,907	1.8%	1,569,101	1,572,329	0.2%
Purple (Southeast) Line	186,678	180,214	(3.5%)	1,832,448	1,857,260	1.4%
METRORail (all lines)	1,581,313	1,517,236	(4.1%)	18,980,256	18,556,591	(2.2%)
METRORail-Bus Bridge	0	1,077	0.0%	29,220	40,323	38.0%
METRORail total	1,581,313	1,518,313	(4.0%)	19,009,476	18,596,914	(2.2%)
Subtotal Local Network	6,528,214	6,444,032	(1.3%)	78,499,054	78,030,196	(0.6%)
<u>Commuter</u>						
Park & Ride	610,131	665,382	9.1%	7,691,394	7,837,047	1.9%
Subtotal Fixed Route Service	7,138,345	7,109,414	(0.4%)	86,190,448	85,867,243	(0.4%)
Special Events	47	671	1327.7%	227,231	219,229	(3.5%)
Total Fixed Route	7,138,392	7,110,085	(0.4%)	86,417,679	86,086,472	(0.4%)
Customized Bus Services						
METROLift	184,745	167,458	(9.4%)	2,020,865	2,087,305	3.3%
METRO STAR Vanpool	144,988	143,458	(1.1%)	1,912,525	1,809,528	(5.4%)
Internal Service	0	0	0.0%	248	570	0.0%
Subtotal Customized Bus	329,733	310,916	(5.7%)	3,933,638	3,897,403	(0.9%)
HOV/HOT Carpools, Vanpools, and Non-METRO Buses	2,085,535	1,770,140	(15.1%)	26,494,184	25,132,988	(5.1%)
Total System	9,553,660	9,191,141	(3.8%)	116,845,501	115,116,863	(1.5%)

MONTHLY PERFORMANCE REPORT
September 2019
Ridership by Service Category



Fixed Route ridership is reported on the same basis as in the National Transit Database

The Special Events category of ridership reflects customer service oriented short-term additional motor bus service provided for events at Reliant Park such as football games and RODEO Houston.

Total fixed route ridership, excluding special events, for the month of September 2019 of 7.1 million is 0.0 million or 0.4% less than last year.

Total fixed route ridership, excluding special events, for Fiscal Year 2019 of 85.9 million is 0.3 million or 0.4% less than Fiscal Year 2018.

METRORail ridership for the month of September 2019 of 1.5 million is 4.0% less than last year.

METRORail ridership for Fiscal Year 2019 of 18.6 million is 2.2% less than Fiscal Year 2018.

MONTHLY PERFORMANCE REPORT
September 2019
Performance Statistics

Benchmark Met
Benchmark Missed

Fiscal Year 2019

SAFETY & SECURITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2019 Actual	FY2019 GOAL
	Bus Accidents (Includes METROLift) Bus Accidents per 100,000 vehicle miles	48 0.74	45 0.75	40 0.66	46 0.73	43 0.74	57 0.88	45 0.71	64 1.00	55 0.91	52 0.81	45 0.69	47 0.77	≤ 49 ≤ 1.11	587 0.78
Rail Accidents Rail Accidents per 100,000 vehicle miles	3 0.97	6 1.90	9 2.91	2 0.66	8 2.91	7 2.08	11 3.77	10 3.60	11 3.75	9 2.93	10 3.20	8 2.83	≤ 8 ≤ 2.75	94 2.60	≤ 99 ≤ 2.75
Major Security Incidents - total Major Security Incidents per 100,000 boardings	26 0.243	31 0.335	33 0.376	32 0.335	41 0.452	39 0.393	33 0.339	44 0.448	40 0.438	40 0.407	50 0.493	41 0.446	≤ 70 ≤ 0.98	450 0.391	≤ 840 ≤ 0.98
Major Security Incidents - METRO properties Major Security Incidents per 100,000 boardings	13 0.122	22 0.238	18 0.205	28 0.294	26 0.286	30 0.302	23 0.236	23 0.234	21 0.230	26 0.265	36 0.355	27 0.294	≤ 35 ≤ 0.40	293 0.255	≤ 420 ≤ 0.40
CUSTOMER SERVICE	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2019 Actual	FY2019 GOAL
Complaint Contacts per 100,000 Boardings	18.17	17.06	16.40	14.63	17.30	16.20	16.10	16.88	16.01	17.25	16.51	21.34	< 19.00	16.98	< 19.00
Commendations	440	333	287	370	387	421	433	430	406	433	470	386	≥ 250	4,796	≥ 3000
Average Call Center Answer Delay (Sec.)	119	72	140	119	108	75	62	60	48	62	78	101	< 105	87	< 105

Safety & Security

- The number of bus accidents met the safety goal for both the month and the fiscal year.
- The number of rail accidents met the safety goal for both the month and the fiscal year.
- Total major security incidents met the benchmark for both the month and the fiscal year.
- Total major security incidents on METRO properties met the benchmark for both the month and the fiscal year.

Customer Service

- Complaint contacts per 100,000 boardings did not meet the goal for the month but did for the fiscal year.
- The number of commendations met the goal for both the month and the fiscal year.
- The average call center answer delay met the goal for the both the month and the fiscal year.

MONTHLY PERFORMANCE REPORT

September 2019

Performance Statistics

Benchmark Met

Benchmark Missed

Fiscal Year 2019

SERVICE & RELIABILITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2019 Actual	FY2019 GOAL
On-Time Performance															
Bus - Local	74.8%	74.6%	75.3%	76.1%	75.7%	76.6%	76.1%	75.7%	76.6%	77.5%	76.3%	75.0%	≥ 75%	75.9%	≥ 75%
Bus - Park & Ride	77.6%	76.9%	77.1%	78.7%	77.4%	78.7%	78.4%	77.8%	77.6%	77.6%	75.1%	75.9%	≥ 76%	77.4%	≥ 76%
Bus - Weighted Average	75.9%	75.6%	76.0%	77.1%	76.4%	77.4%	77.0%	76.5%	77.0%	77.5%	75.9%	75.4%	≥ 75%	76.6%	≥ 75%
METROLift	89.0%	90.8%	91.5%	93.1%	90.3%	89.3%	90.1%	90.5%	91.5%	92.2%	89.3%	87.3%	≥ 90%	90.4%	≥ 90%
Rail - Red Line	91.9%	93.3%	91.7%	92.7%	92.6%	84.6%	92.4%	92.3%	93.3%	93.6%	93.3%	92.7%	≥ 93%	92.0%	≥ 93.0%
Rail - South East Purple Line	98.4%	98.3%	98.9%	94.6%	95.5%	95.1%	94.5%	93.6%	95.4%	95.4%	95.4%	95.5%	≥ 95%	96.0%	≥ 95.0%
Rail - East End Green Line	98.7%	98.7%	98.9%	98.1%	97.3%	97.9%	97.9%	97.4%	97.7%	97.3%	97.8%	97.3%	≥ 95%	98.0%	≥ 95.0%
MDBF (Mean Distance Between Mechanical Failures) - All Buses	10,186	11,246	10,785	11,398	10,610	11,694	10,947	10,170	7,704	8,654	7,702	7,822	≥ 7,750	9,684	≥ 8,875
MDBF (Mean Distance Between Mechanical Failures) - METROLift	25,095	23,585	27,069	24,057	31,558	28,011	30,503	27,794	22,369	22,014	19,201	22,657	≥ 20,000	24,775	≥ 20,000
MDBSI (Mean Distance Between Service Interruptions) - METRORail	17,119	18,610	14,059	15,837	18,331	30,544	9,727	17,339	14,683	14,637	15,626	12,868	≥ 18,000	15,634	≥ 16,000
Average Peak HOT Lanes Speed (miles per hour)															
I-45 North HOV	52	53	54	54	52	55	55	56	57	59	57	52	≥ 45	55	≥ 45
I-45 South HOV	52	52	52	52	53	55	55	55	56	57	56	54	≥ 45	54	≥ 45
US-290 HOV	57	57	57	58	59	59	58	58	56	68	67	60	≥ 45	60	≥ 45
US-59 North HOV	61	61	60	61	58	61	61	61	60	62	61	56	≥ 45	60	≥ 45
US-59 South HOV	51	51	52	50	50	52	52	52	53	53	52	46	≥ 45	51	≥ 45

On-Time Performance

- On-time performance for Local Bus routes met the minimum performance standard for both the month and the fiscal year.
- On-time performance for Park & Ride routes did not meet the minimum performance standard for the month but did for the fiscal year.
- On-time performance for METROLift did not meet the minimum performance standard for the month but did for the fiscal year.

METRORail On-Time Performance

- Rail (Red Line) did not meet the benchmark for the month or the fiscal year.
- Rail (Purple Line) met the benchmark for both the month and the fiscal year.
- Rail (Green Line) met the benchmark for both the month and the fiscal year.

Service Reliability

- The Mean Distance Between Mechanical Failures (MDBF) for All Buses met the minimum performance standard for both the month and the fiscal year.
- The Mean Distance Between Mechanical Failures (MDBF) for METROLift met the minimum performance standard for both the month and the fiscal year.
- The Mean Distance Between Service Interruptions (MDBSI) for METRORail did not meet the minimum performance standard for both the month and the fiscal year.

HOT Lane Average Speed

- The average peak speed for all HOT Lanes met the monthly and fiscal year goals.

MONTHLY PERFORMANCE REPORT
September 2019
Performance Statistic Definitions

Bus and Rail Accidents - An accident is a transit incident with passenger injuries that require immediate medical treatment away from the scene or a collision between a revenue vehicle and an object such that the amount of damage exceeds \$1,000. Bus accidents (which include METROLift) and rail accidents are reported separately and in terms of the absolute number of accidents and the relative number of accidents per 100,000 vehicle miles. Rail accidents reflect collisions between METRORail and other vehicles, pedestrians, or bicyclists. This definition has been revised beginning in FY2011 to include pedestrian accidents.

Major Security Incidents - The total Major Security Incidents is based on two industry standards: the FBI Uniform Crime Report and the National Transit Database (NTD) Report issued by the Federal Transit Administration (FTA). The eight (8) categories included are: homicide, (aggravated) sexual assault, (aggravated) robbery, aggravated assault, burglary, larceny/theft/motor vehicle theft and arson. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

Major Security Incidents - METRO Properties - The total Major Security Incidents - METRO Properties is the number of incidents that occur at Park & Ride lots, Transit Centers, on-board buses and trains and on Light Rail Vehicle (LRV) platforms. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

Complaint Contacts - Patrons may contact METRO's Customer Care Center to express dissatisfaction with METRO Operations. Contacts made via telephone and over the internet which result in a complaint record being generated in the Public Comment System are reported as the number of contacts per 100,000 boardings.

Commendations - Patrons may contact METRO's Customer Care Center to recognize, compliment or praise a METRO employee or the METRO organization for exemplary work or performance. Contacts made via telephone, internet, email or mail which result in a commendation record being generated in the Public Comment System are reported as the absolute number of contacts received.

Average Call Center Answer Delay - METRO is committed to providing customers with accurate, customer-friendly bus and service information in a timely manner. Customers may obtain bus information over METRO's website and by telephone using an interactive voice response system without speaking to a representative and with no customer wait time. For those customers who prefer to speak with a representative, METRO's goal is to answer their calls in 105 seconds or less.

On-Time Performance (OTP) - A local bus is considered on-time if it does not leave early and is within a five (5) minute window after the scheduled departure time. A Park & Ride bus is considered on-time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is within a five (5) minute window after the scheduled departure time, with measurements during peak hours. OTP is measured by the IVOMS system which calculates data to the second, and the five (5) minute window is defined as anything less than six (6) minutes. For METRORail, a train departing from the beginning of the line or arriving at the end of the line less than five (5) minutes after the scheduled time is considered on-time. For METROLift, a trip is considered on-time if the vehicle arrives within 30 minutes of the scheduled pick-up time and no later than the appointment time.

Mean Distance Between Mechanical Failures (MDBF) - MDBF reflects any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude accidents.

Mean Distance Between Service Interruptions (MDBSI) - Measures total revenue service miles traveled by Light Rail Vehicles (LRVs) between service interruptions that delay LRVs for one minute or more due to mechanical failures.

Average Peak HOT Lane Speed - HOT Lane speed is based on an average of measurements conducted during the AM and PM high-volume commuter periods. METRO's 45 mph benchmark is based on Federal statute 23 USC 166: HOV facilities, which sets 45 mph as a minimal acceptable rate of speed.

MONTHLY PERFORMANCE REPORT
September 2019
Balance Sheet

	September 30, 2018 (\$)	September 30, 2019 (\$)	Change (\$)
Assets			
Cash	(9,985,770)	(8,339,115)	1,646,655
Receivables	138,965,057	141,022,487	2,057,430
Inventory	35,057,240	35,929,351	872,112
Investments	448,538,046	510,295,712	61,757,665
Other Assets	3,509,785	5,641,114	2,131,329
Land & Improvements	364,794,033	358,545,646	(6,248,387)
Capital Assets, Net of Depreciation	2,496,552,599	2,447,268,915	(49,283,684)
Total Assets	3,477,430,989	3,490,364,110	12,933,121
Deferred Outflow of Resources ¹	96,623,911	116,130,375 ²	19,506,464
	3,574,054,901	3,606,494,485	32,439,584
Liabilities			
Trade Payables	88,717,041	70,091,266	(18,625,775)
Accrued Payroll	30,946,114	27,209,703	(3,736,411)
Debt Payable	1,236,332,657	1,313,641,217	77,308,559
Debt Interest Payable	20,095,912	19,356,209	(739,703)
Pension and OPEB Liabilities	534,867,678	841,093,721	306,226,043 ³
Other Liabilities	48,281,087	134,010,711	85,729,624
Total Liabilities	1,959,240,490	2,405,402,828	446,162,337
Net Assets - Retained Earnings	1,614,814,410	1,201,091,657	(413,722,753)
Total Liabilities and Net Assets	3,574,054,901	3,606,494,485	32,439,584

Notes:

- 1 A deferred outflow of resources is defined by the Governmental Accountability Standards Board as "a consumption of net assets by the government that is applicable to a future reporting period," and a deferred inflow of resources is defined as "an acquisition of net assets by the government that is applicable to a future reporting period."
- 2 The deferred outflow for FY2019 includes [1] Mark-to-Market (MTM) values of outstanding diesel fuel SWAP agreements at the fiscal year end (\$7,344,809), [2] Non Union Pension Plan (\$32,426,362), [3] Union Pension Plan (\$51,041,671), [4] Bonds (\$13,766,874), [5] Non Union OPEB (2,189,277) and [6] Union OPEB (\$9,361,382). These items will be recognized as expenses in future periods to which they relate.
- 3 As part of the FY2018 year end adjustments, METRO will implement GASB 75 Accounting for Other Post-Employment Benefits (OPEB) cost which will reduce METRO's beginning FY2018 net asset position by approximately \$271 million with an increase in the OPEB liability of \$282 million and deferred outflows of \$11 million. Net assets will change from \$1,673 million to \$1,402 million.

MONTHLY PERFORMANCE REPORT
Budget Change Request Report
Operating Budget - \$626.2 million
Fourth Quarter - Fiscal Year 2019

Date	Type	Description	Amount
July-19	Budget	Reallocation of Engineering & Capital Projects funds to cover the cost of the Annual Stray Current and Corrosion Control	61,000
July-19	Technical / Administrative	Reallocation of Operating Facilities funds to cover the Coolant Spill Cleanup Project	10,120
July-19	Budget	Reallocation of Legal funds to cover the purchase of furniture	3,573
July-19	Technical / Administrative	Reallocation of Bus Facilities funds to cover repairs to Grand Parkway, Cypress and Burnett	7,246
July-19	Budget	Reallocation of Authority Contingency funds to Office of Innovation to assist with a Mircotransit on Demand Service pilot project	25,000
July-19	Budget	Reallocation of Authority Compliance funds to cover new memberships	1,500
July-19	Budget	Reallocation of Office of Management and Budget funds to cover the replacement of a high-tech computer system, transferred from State of Good Repair when an employee transferred	5,587
July-19	Technical / Administrative	Reallocation of Human Resources funds to cover shortage in the Staffing Physical/Medical Exams account	66,354
July-19	Technical / Administrative	Reallocation of Public Facilities funds to cover Eastwood Transit Center Rehab	26,540
July-19	Technical / Administrative	Reallocation of Maintenance of Way funds to cover S&C Training and Traction Power Toughbooks	19,000
July-19	Budget	Reallocation of State of Good Repair funds to Organizational Development to cover the second FY2019 METRO Summer Intern	1,800
July-19	Budget	Reallocation of Urban Design funds to Organizational Development to cover the second FY2019 METRO Summer Intern	1,800
July-19	Technical / Administrative	Reallocation of Support Facilities funds to cover the PAK project	72,836
July-19	Budget	Reallocation of Facilities Maintenance HQ funds to cover mitigation project in the Data Center at the Administrative Office Building	38,000
July-19	Budget	Reallocation of Facilitates Maintenance Rail funds to fund the fire extinguisher replacement project	8,250
July-19	Budget	Funds salary upgrade of the Ridership Development Officer position in Ridership & Client Services	7,866
July-19	Budget	Funds market rate salary adjustments for Customer Care Representatives in Customer Service	257,967
July-19	Technical / Administrative	Reallocation of Operational Training Division funds to cover the purchase of tablets for Line Instructors	35,000
July-19	Technical / Administrative	Reallocation of President & CEO Contingency funds to Planning, Government & Public Affairs, Legal and Marketing to fund fourth quarter METRONext activity	9,049,438
August-19	Technical / Administrative	Reallocation of Public Facilities funds to cover a pending shopping cart	3,000
August-19	Technical / Administrative	Reallocation of METRORail funds to cover the purchase of radios for new and current personnel	49,000
August-19	Budget	Reallocation of Service Planning & Development funds to cover the purchase of chairs	3,000
August-19	Budget	Reallocation of Government Affairs funds to cover the purchase of promotional items	4,250
August-19	Technical / Administrative	Reallocation of Facilities Maintenance funds to cover a range of pending shopping carts to finalize year end projects	49,070
August-19	Technical / Administrative	Reallocation of Public Facilities funds to cover a pending shopping cart for the Kingsland Lighting Project	12,000
August-19	Technical / Administrative	Reallocation of Operating Facilities funds to cover the payment of environmental projects completed at Kashmere, Hiram Clarke and Fallbrook	77,000
August-19	Budget	Reallocation of Urban Design funds to Organizational Development to cover the second FY2019 METRO Summer Intern	1,800
Fourth Quarter Total			\$ 9,897,997

Notes:

Tech/Admin changes are changes within the original scope of the budgets and do not represent a change in the Authority's work plan or priorities.

MONTHLY PERFORMANCE REPORT
Budget Change Request Report
Capital Budget - \$286.0 million
Fourth Quarter - Fiscal Year 2019

Date	Type	Description	Amount
July-19	Budget	Transfer budget from the Non-Obligated Capital Project Fund for the Canopy and Artwork Glass Replacement project.	125,000
August-19	Budget	Transfer budget from Bus Hybrid Batteries for the purchase of 4 SUVs	160,000
August-19	Budget	Transfer budget from ROC Tools & Equipment for the purchase of Air Brake Board, TK HVAC Simulators and Segways	95,000
August-19	Budget	Transfer budget from the Rail Simulator Project for the purchase of mail room scanner.	45,000
September-19	Budget	Transfer budget from the Non-Obligated Capital Project Fund for the NHHIP (No. Hou Highway Improvement Project)	400,000
September-19	Budget	Transfer budget from the Rail Simulator Project for the MPD Taser and Camera for Police Officers project.	443,000
September-19	Budget	Transfer budget from the Non-Obligated Capital Project Fund for the Fannin So. Fence	118,000
Fourth Quarter Total			\$ 1,386,000

Notes:

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