

METRO

Fiscal Year 2019

Monthly Performance Report

Revenue • Expense • Ridership • Performance

August 2019



MONTHLY PERFORMANCE REPORT

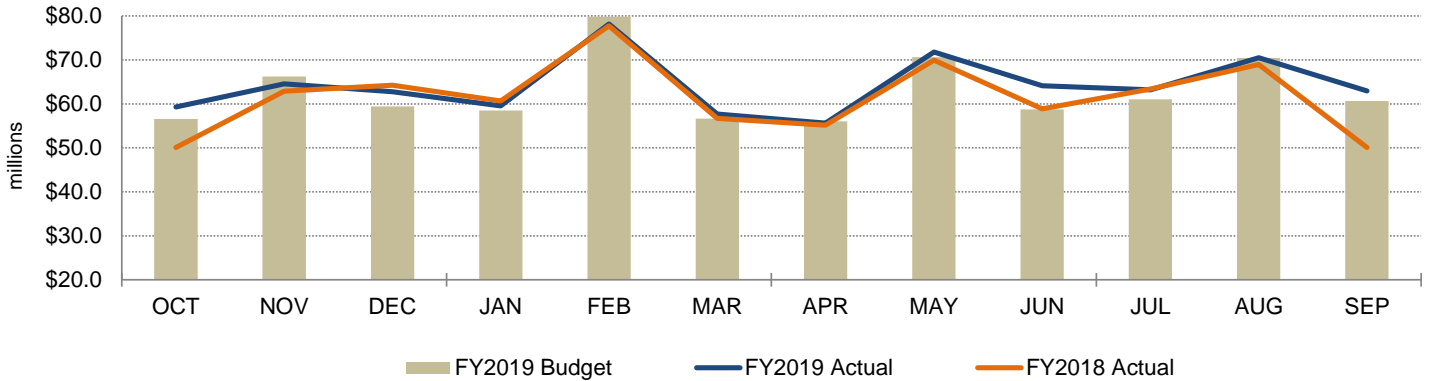
August 2019

Table of Contents

Section A	Sales Tax Revenue
Section B	Fare Revenue
Section C	Grant and Interest & Miscellaneous Revenue
Section D	Budget and Expense Summary
Section E	Operating Expenses August 2019 Budget vs. Actual FY2019 YTD Budget vs. Actual FY2019 YTD Major Variance Items FY2019 YTD Operating Budget/Expenses by Department
Section F	Capital and Debt Service Expenditures General Mobility Transfers
Section G	Ridership by Service Category
Section H	Performance Statistics Performance Statistics Notes
Section I	Balance Sheet

MONTHLY PERFORMANCE REPORT

September 2019 Sales Tax Revenue



Total FY2019 Sales Tax budget is \$754.7 million

Budget to Actual FY2019

(\$ millions)

	Budget	Actual	Variance	%
October	56.6	59.3	2.7	4.8%
November	66.2	64.6	(1.6)	(2.5%)
December	59.4	62.8	3.3	5.6%
January	58.5	59.6	1.1	1.8%
February	79.9	78.2	(1.7)	(2.1%)
March	56.6	57.7	1.1	1.9%
April	56.0	55.6	(0.4)	(0.7%)
May	70.6	71.8	1.2	1.6%
June	58.7	64.1	5.4	9.2%
July	61.0	63.2	2.2	3.6%
August	70.5	70.5	0.0	0.1%
September	60.7	62.9	2.3	3.8%
FY2019 YTD	\$ 754.7	\$ 770.2	\$ 15.5	2.1%

Prior Year vs. Current Year

(\$ millions)

	Prior Year	Current Year	Variance	%
October	50.1	59.3	9.2	18.4%
November	62.9	64.6	1.7	2.7%
December	64.2	62.8	(1.5)	(2.3%)
January	60.6	59.6	(1.1)	(1.8%)
February	77.7	78.2	0.4	0.5%
March	56.7	57.7	1.0	1.8%
April	55.1	55.6	0.5	0.9%
May	69.9	71.8	1.8	2.6%
June	58.9	64.1	5.3	9.0%
July	63.4	63.2	(0.2)	(0.3%)
August	69.0	70.5	1.5	2.2%
September	60.5	62.9	2.5	4.1%
FY2019 YTD	\$ 749.0	\$ 770.2	\$ 21.2	2.8%

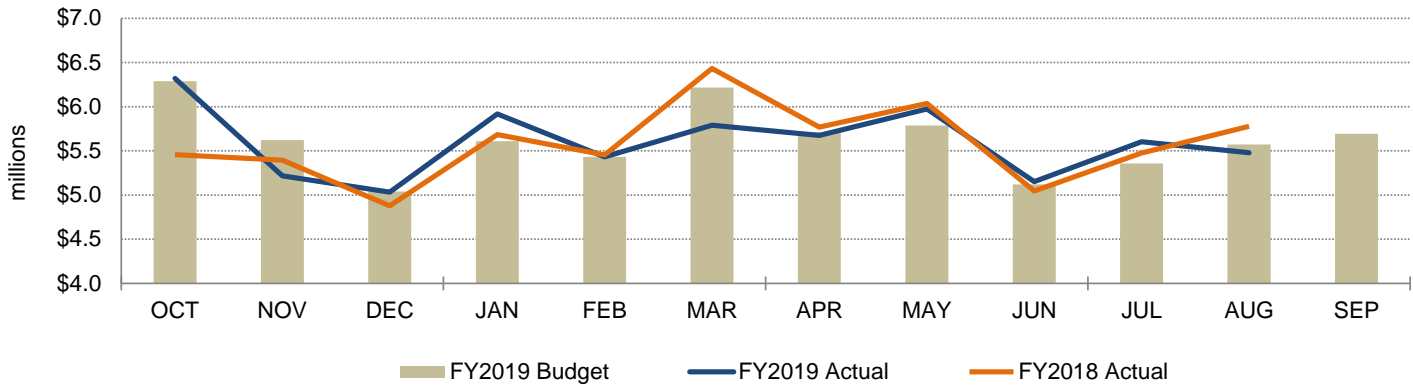
Sales Tax revenue for the month of September 2019 of \$62.9 million is \$2.3 million or 3.8% over estimates.

Sales Tax revenue for the year-to-date through September 2019 of \$770.2 million is \$15.5 million or 2.1% over estimates.

MONTHLY PERFORMANCE REPORT

August 2019

Fare Revenue



Total FY2019 Fare Revenue budget is \$67.5 million

Budget to Actual FY2019

(\$ millions)

	Budget	Actual	Variance	%
October	6.3	6.3	0.0	0.0%
November	5.6	5.2	(0.4)	(7.1%)
December	5.0	5.0	(0.0)	(0.0%)
January	5.6	5.9	0.3	5.4%
February	5.4	5.4	0.0	0.0%
March	6.2	5.8	(0.4)	(6.5%)
April	5.7	5.7	(0.0)	0.0%
May	5.8	6.0	0.2	3.4%
June	5.1	5.2	0.1	2.0%
July	5.4	5.6	0.2	3.7%
August	5.6	5.5	(0.1)	(1.8%)
September	-	-	-	0.0%
FY2019 YTD	\$ 61.8	\$ 61.6	\$ (0.2)	(0.4%)

Prior Year vs. Current Year

(\$ millions)

	Prior Year	Current Year	Variance	%
October	5.5	6.3	0.8	14.5%
November	5.4	5.2	(0.2)	(3.7%)
December	4.9	5.0	0.1	2.0%
January	5.7	5.9	0.2	3.5%
February	5.5	5.4	(0.1)	(1.8%)
March	6.4	5.8	(0.6)	(9.4%)
April	5.8	5.7	(0.1)	(1.7%)
May	6.0	6.0	0.0	0.0%
June	5.0	5.2	0.2	4.0%
July	5.5	5.6	0.1	1.8%
August	5.8	5.5	(0.3)	(5.9%)
September	-	-	-	0.0%
FY2019 YTD	\$ 61.4	\$ 61.6	\$ 0.2	0.4%

Fare Revenue for the month of August 2019 of \$5.5 million is \$0.1 million or 1.8% under budget.

Fare Revenue for the year-to-date through August 2019 of \$61.6 million is \$0.2 million or 0.4% under budget.

MONTHLY PERFORMANCE REPORT

August 2019

Service Related Grant Revenue

Total FY2019 Service Related Grant budget is \$75.1 million

	(\$ millions)			
	Budget	Actual	Variance	%
October	0.3	0.7	0.4	133.3%
November	3.6	0.3	(3.3)	(91.7%)
December	0.3	0.2	(0.1)	(33.3%)
January	0.3	0.1	(0.2)	(66.7%)
February	0.3	0.2	(0.1)	(33.3%)
March	0.3	0.0	(0.3)	(100.0%)
April	0.3	0.0	(0.3)	(100.0%)
May	0.3	0.2	(0.1)	(33.0%)
June	0.3	9.0	8.7	2900.0%
July	51.0	0.0	(51.0)	(100.0%)
August	9.3	56.3	47.0	505.4%
September	-	-	-	0.0%
FY2019 YTD	\$ 66.5	\$ 67.0	\$ 0.5	0.8%

Service Related Grant Revenue for the month of August 2019 of \$56.3 million is \$47.0 million or 505.4% over budget.

Service Related Grant Revenue for the year-to-date through August 2019 of \$67.0 million is \$0.5 million or 0.8% over budget.

Capital Grant Revenue

Total FY2019 Capital Grant budget is \$94.4 million

	(\$ millions)			
	Budget	Actual	Variance	%
October	4.8	2.1	(2.7)	(56.3%)
November	4.8	(1.1)	(5.9)	(122.9%)
December	4.8	(0.6)	(5.4)	(112.5%)
January	4.8	0.7	(4.1)	(85.4%)
February	4.8	0.7	(4.1)	(85.4%)
March	4.8	12.3	7.5	156.3%
April	4.8	6.1	1.3	27.1%
May	4.8	0.2	(4.6)	(95.8%)
June	4.8	0.6	(4.2)	(87.5%)
July	4.8	0.2	(4.6)	(95.8%)
August	4.8	2.4	(2.4)	(50.0%)
September	-	-	-	0.0%
FY2019 YTD	\$ 52.5	\$ 23.6	\$ (28.9)	(55.0%)

Capital Grant Revenue for the year-to-date through August 2019 of \$23.6 million is \$28.9 million under budget.

MONTHLY PERFORMANCE REPORT
August 2019

Interest & Miscellaneous Revenue

Total FY2019 Interest & Miscellaneous Revenue budget is \$17.5 million

(\$ millions)

	Budget	Actual	Variance	%
October	1.3	2.1	0.8	61.5%
November	1.3	2.0	0.7	53.8%
December	1.2	1.8	0.6	50.0%
January	1.3	1.6	0.3	23.1%
February	1.2	2.0	0.8	66.7%
March	1.7	2.7	1.0	55.6%
April	2.2	1.3	(0.9)	(40.9%)
May	1.3	2.1	0.8	61.5%
June	1.2	1.8	0.6	50.0%
July	1.3	1.8	0.5	38.5%
August	1.3	1.9	0.6	46.2%
September	-	-	0.0	0.0%
FY2019 YTD	\$ 15.3	\$ 21.0	\$ 5.7	37.3%

Composition of Interest & Miscellaneous Revenue

	<u>Year-to-Date Actual</u>		<u>Current Month Actual</u>	
	<u>\$ millions</u>	<u>% of Total</u>	<u>\$ millions</u>	<u>% of Total</u>
Interest Income	10.1	47.9%	0.8	44.8%
HOT Lanes Revenue	6.9	32.6%	0.7	37.9%
Inter Government Revenue	0.9	4.4%	0.0	0.0%
Other	3.1	15.0%	0.3	17.3%
Total	\$ 21.0	100.0%	\$ 1.9	100.0%

Interest & Misc. Revenue for the year-to-date of \$21.0 million through August 2019 is \$5.7 million or 37.3% over budget.

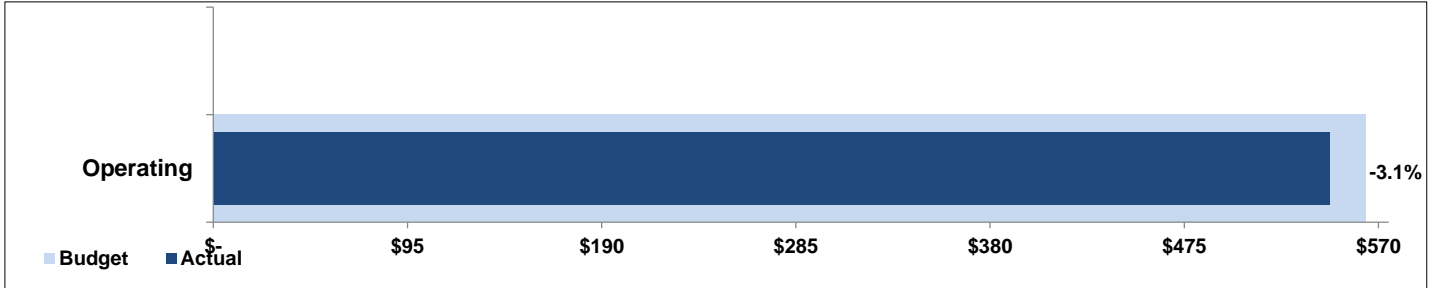
MONTHLY PERFORMANCE REPORT

August 2019

Budget Summary (\$ millions)

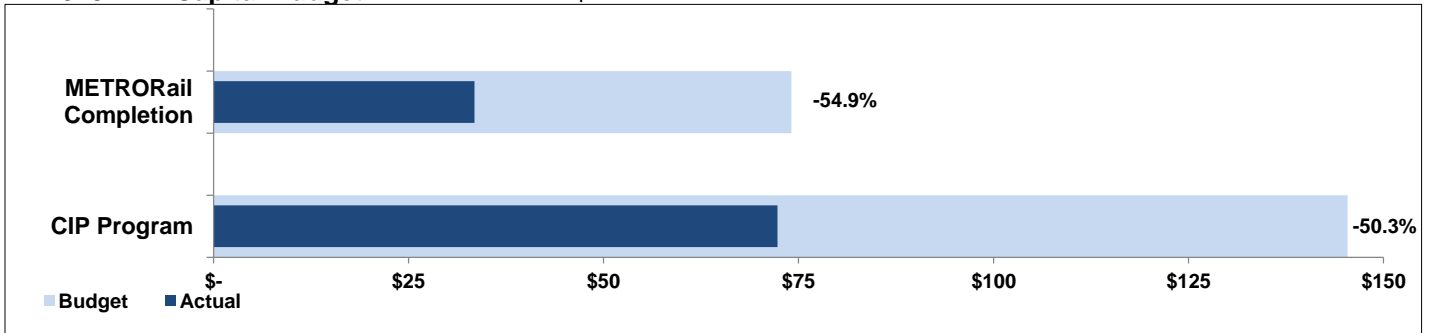
FY2019 Annual Operating Budget \$ 626.2

FY2019 YTD Operating Budget \$ 563.7



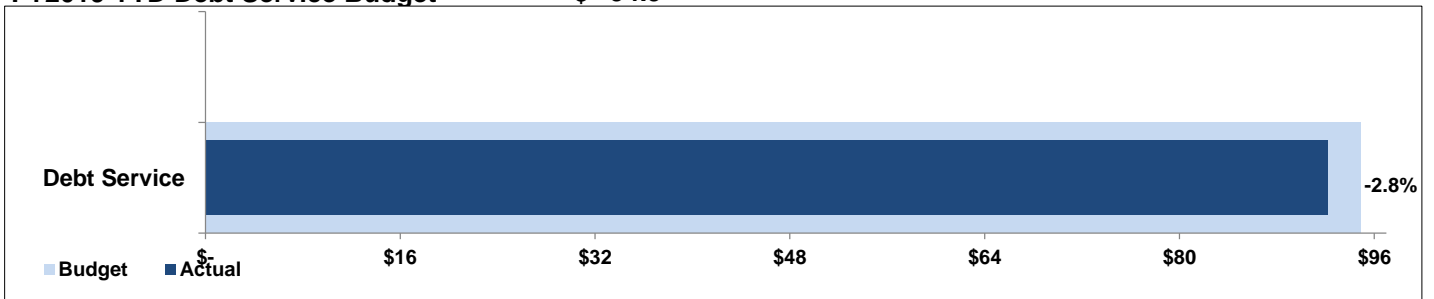
FY2019 Annual Capital Budget \$ 286.0

FY2019 YTD Capital Budget \$ 219.5



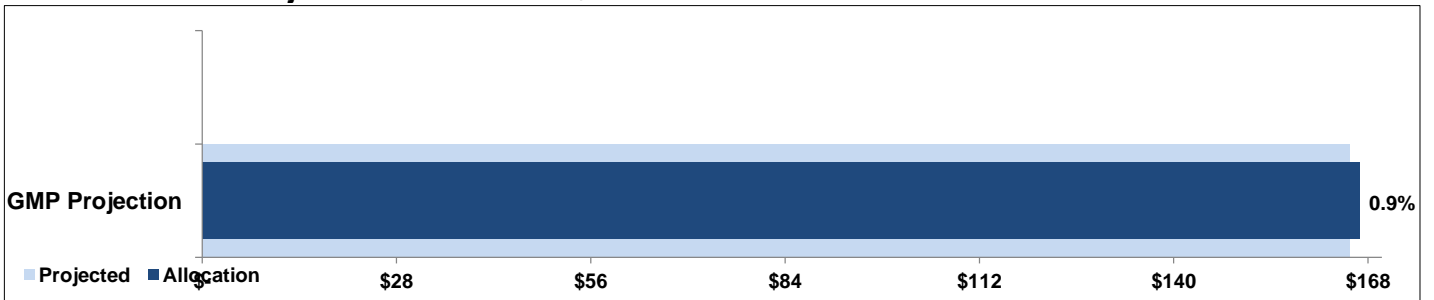
FY2019 Annual Debt Service Budget \$ 104.2

FY2019 YTD Debt Service Budget \$ 94.9



FY2019 Annual GMP Projected Allocation \$ 180.0

FY2019 YTD GMP Projected Allocation \$ 165.4



MONTHLY PERFORMANCE REPORT

August 2019

Operating Expenses

Comparison of Budget to Actual for the Month (August 2018)						
	FY19 Annual Budget	August Budget	August Actual	\$ Variance (favorable)/unfavorable	% Variance	
Labor & Fringe Benefits	\$ 369,742,004	\$ 31,203,582	\$ 33,734,203	\$ 2,530,621	8.1%	
Non-Labor	254,623,971	\$ 21,249,079	\$ 22,618,558	1,369,479	6.4%	
Subtotal Labor & Non-Labor	624,365,975	52,452,661	56,352,761	3,900,100	7.4%	
Contingency	1,844,025	-	-	-	0.0%	
Total Operating Budget	\$ 626,210,000	\$ 52,452,661	\$ 56,352,761	\$ 3,900,100	7.4%	

Comparison of Budget to Actual Year-to-Date August 2019 (11 months)						
	FY19 Annual Budget	Year-to-Date Budget	Year-to-Date Actual	\$ Variance (favorable)/unfavorable	% Variance	
Payroll & Benefits						
Wages	\$ 145,469,381	\$ 133,318,542	\$ 133,337,606	\$ 19,063	0.0%	
Union Fringe Benefits	80,985,364	73,598,408	72,865,492	(732,916)	(1.0%)	
Subtotal Union Labor	226,454,745	206,916,951	206,203,097	(713,853)	(0.3%)	
Salaries and Non-Union Wages	108,038,439	98,532,422	94,944,153	(3,588,269)	(3.6%)	
Non-Union Fringe Benefits	45,517,228	41,701,091	41,503,446	(197,646)	(0.5%)	
Subtotal Non-Union Labor	153,555,667	140,233,513	136,447,599	(3,785,914)	(2.7%)	
Allocation to Capital & GMP	(10,268,408)	(9,409,971)	(8,042,498)	1,367,472	14.5%	
Subtotal Labor and Fringe Benefits	369,742,004	337,740,493	334,608,197	(3,132,295)	(0.9%)	
Total Materials & Supplies						
Services	61,810,511	52,009,546	41,696,618	(10,312,928)	(19.8%)	
Materials and Supplies	33,056,390	29,354,523	28,721,909	(632,614)	(2.2%)	
Fuel and Utilities	38,868,173	35,488,698	33,714,438	(1,774,260)	(5.0%)	
	133,735,074	116,852,766	104,132,964	(12,719,802)	(10.9%)	
Administration						
Casualty and Liability	5,359,774	4,955,653	3,737,948	(1,217,705)	(24.6%)	
Purchased Transportation	103,079,017	94,229,649	94,918,213	688,564	0.7%	
Leases, Rentals and Misc.	13,317,225	10,776,890	9,765,364	(1,011,527)	(9.4%)	
Allocation to Capital & GMP - Non-Labor	(867,119)	(862,749)	(772,104)	90,645	(10.5%)	
	120,888,897	109,099,443	107,649,421	(1,450,022)	(1.3%)	
Subtotal Non-Labor	254,623,971	225,952,209	211,782,386	(14,169,824)	(6.3%)	
Subtotal Labor and Non-Labor	624,365,975	563,692,702	546,390,583	(17,302,119)	(3.1%)	
Contingency	1,844,025	-	-	-	0.0%	
Subtotal Contingency	1,844,025	-	-	-	0.0%	
Total Operating Budget	\$ 626,210,000	\$ 563,692,702	\$ 546,390,583	\$ (17,302,119)	(3.1%)	
Non-Budgeted Expense						
Gain/ Loss Disposal	-	-	(1,457,751)	(1,457,751)	0.0%	
Grand Total	\$ 626,210,000	\$ 563,692,702	\$ 544,932,832	\$ (18,759,870)	(3.3%)	

Operating Expenses for the month of August 2019 of \$56.4 million are \$3.9 million or 7.4% over budget.

Operating Expenses year-to-date through August 2019 of \$546.4 million are \$17.3 million or 3.1% under budget.

MONTHLY PERFORMANCE REPORT
August 2019
Major Operating Budget Variance Items - Categories with major variances

<u>Expense Type</u>	<u>FY2019 Budget</u>	<u>FY2019 Actual</u>	<u>Fiscal Year 2019 \$ Variance (under budget) / over budget</u>
<u>Payroll & Benefits</u>			
Union Labor	206,916,951	206,203,097	\$ (713,853)
Wages & Fringe Benefits - savings from bus operator vacancies			(5,688,000)
Wages & Fringe Benefits - savings from primarily mechanic, technician, cleaners			(3,660,000)
Underrun in Benefit Trust Contribution			(1,757,000)
Union Vacancies - Fringes driven by underrun in Uniform & Tool Allowance			(902,000)
 <u>Offset by</u>			
Workers Comp			110,000
Pension Union-Defined Contribution			378,000
Vacation Buyback			439,000
Pension Union-Defined Benefit - one time true-up adjustment for FY2019			1,443,000
Overtime primarily in METRO rail, bus maintenance & public facilities			4,175,000
Overtime in bus transportation to cover routine vacancies			4,580,000
 Non-Union Labor	 140,233,513	 136,447,599	 \$ (3,785,914)
Savings in base salaries due to vacancies			(4,411,000)
Savings in healthcare due to vacancies			(1,082,000)
 <u>Offset by</u>			
Salaried overtime mainly driven by vacancies			1,701,000
 <u>Total Materials & Supplies</u>	 116,852,766	 104,132,964	 \$ (12,719,802)
Services			
<u>Communications</u> due to underrun in advertising.			(2,109,000)
<u>Facility Maintenance</u> due to underspending in BOF maintenance cost (-\$719,000), building & grounds maintenance (-\$491,000), custodial services (-\$282,000)			(1,787,000)
<u>Planning</u> due to underrun in METRONext within contract management.			(752,000)
<u>Operations</u> mainly due to underrun in building & grounds maintenance.			(544,000)
<u>Legal</u> mainly due to underrun in legal fees.			(505,000)
 <u>General underspending in other areas Authority wide not mentioned above</u>			
Underspending in Contract Management throughout the Authority.			(3,372,000)
Underrun in support & other services.			(687,000)
Underrun in equipment repairs & maintenance.			(610,000)
Underspending in education and training throughout the Authority			(475,000)
Promotions (Authority wide)			(167,000)

Continued on Next Page

MONTHLY PERFORMANCE REPORT
August 2019
Major Operating Budget Variance Items - Categories with major variances

<u>Expense Type</u>	<u>FY2019 Budget</u>	<u>FY2019 Actual</u>	<u>Fiscal Year 2019 \$ Variance (under budget) / over budget</u>
Materials and Supplies			
<u>Underruns in -</u>			
Material prices variances on Production/refurbished orders and inventory revaluations mostly for unit overhauls			(4,767,000)
Tires & Tubes			(679,000)
Special office supplies			(608,000)
Tech Equip			(284,000)
Radio Equipment			(278,000)
Minor Tools			(210,000)
Parts - Exterior Body and Windows			(188,000)
<u>Offset by miscellaneous overruns in -</u>			
Exhaust System Parts			204,000
Postage			251,000
Transmission			418,000
Chassis			466,000
Bus Parts - brakes			507,000
Parts			910,000
Bus Batteries - mostly in Unit Overhaul			761,000
Bus Engines - mostly in Unit Overhaul			2,713,000
Fuel and Utilities			
Underrun in Diesel Fuel (including taxes) mainly due to lower prices per gallon on unhedged fuel			(802,000)
Lower than expected charges for routine Telephone Services			(788,000)
Propulsion Power			(171,000)
Underrun in compressed natural gas			(113,000)
<u>Offset by overruns in -</u>			
Water and Sewerage			103,000
Gasoline			233,000
<u>Administration</u>	109,099,443	107,649,421	\$ (1,450,022)
Casualty & Liability			
Higher than expected subrogation			(1,109,000)
Lower than expected premiums			(326,000)
Higher than expected vehicle liability			217,000
Purchased Transportation			
Northwest Contract			(250,000)
Regional Vanpool			(223,000)
METROLIFT			1,243,000
Leases, Rentals, & Miscellaneous			
Underspending in discretionary (travel, memberships, etc.) and other miscellaneous items			(639,000)
Lower than expected IT Rent Software Payments			(240,000)

MONTHLY PERFORMANCE REPORT
August 2019
Total Net Operating Budget / Expenses by Department

<u>Authorized</u> <u>EOY</u> <u>Headcount</u>	<u>Department</u>	<u>Annual Budget</u>	-----Year-to-Date-----			--Current Month--
			<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Variance</u>
3,604	Oper, Public Safety, & Cust Service	474,945,183	434,565,532	430,118,561	(4,446,971)	4,111,386
9	EVP Oper Pub Safety & Cust Service	1,237,660	1,133,769	1,139,517	5,748	17,237
3,144	Operations	431,628,499	395,117,915	393,887,965	(1,229,949)	3,341,571
335	METRO Police	27,076,644	24,749,223	23,326,808	(1,422,415)	700,501
46	Safety	9,912,445	9,107,643	8,031,202	(1,076,442)	91,277
70	Customer Services	5,089,934	4,456,982	3,733,069	(723,912)	(39,199)
246	Administration	59,099,421	53,241,885	50,485,393	(2,756,492)	464,931
2	EVP, Administration	463,827	422,525	419,017	(3,508)	16,234
74	IT	23,873,068	21,365,260	20,105,470	(1,259,791)	423,695
45	Human Resources	22,426,271	20,467,754	19,358,713	(1,109,040)	(42,257)
120	Procurement & Materials	11,597,764	10,327,950	10,066,319	(261,632)	75,438
5	State of Good Repair	738,492	658,397	535,875	(122,521)	(8,179)
245	Planning, Engineer, & Construction	42,562,343	38,403,771	33,875,783	(4,527,988)	(77,785)
2	EVP PE&C	83,257	75,850	(68)	(75,918)	(10,898)
179	Facilities Maint	33,270,202	30,161,553	27,518,850	(2,642,704)	444,243
37	Planning	8,152,163	7,298,873	6,074,200	(1,224,673)	(374,687)
27	Engineering & Cap Project	1,056,721	867,494	282,801	(584,693)	(136,443)
80	Finance	11,115,716	10,067,745	8,987,834	(1,079,911)	4,686
4	CFO	982,561	849,606	511,626	(337,980)	(11,595)
76	Finance	10,133,155	9,218,139	8,476,208	(741,931)	16,281
22	Govt & Public Affairs	4,718,543	4,289,582	4,004,194	(285,388)	(44,127)
2	Deputy CEO	506,579	453,216	569,734	116,518	11,332
10	Public Engagement	1,655,214	1,506,459	1,364,915	(141,544)	(33,206)
6	Ridership & Client Services	1,025,664	939,947	858,842	(81,105)	9,966
3	Gov't Affairs	1,339,785	1,223,401	1,086,396	(137,005)	(30,897)
1	Urban Design	191,301	166,559	124,307	(42,252)	(1,321)
19	Legal	4,641,159	4,166,574	3,500,945	(665,630)	(176,206)
40	Communications	21,239,458	14,740,639	11,938,912	(2,801,728)	(346,400)
3	EVP, Communications	427,214	407,601	303,025	(104,576)	6,863
7	Press Office	724,985	661,321	606,670	(54,651)	(3,317)
29	Marketing & Corporate Communication	19,632,322	13,257,347	10,550,105	(2,707,242)	(416,241)
1	Partnership Promotions	454,937	414,370	479,111	64,741	66,296
9	Executive and Board	2,171,299	1,977,493	1,730,318	(247,175)	21,806
11	Audit	1,535,794	1,397,485	1,169,715	(227,770)	(18,027)
4	Office of Innovation	1,020,364	841,995	578,885	(263,110)	(40,166)
	Non Departmental	1,316,698	-	-	-	-
	President & CEO Contingency	1,844,025	-	-	-	-
	Other (MTA Revenue/Expense)	-	-	43	43	-
4,280	Total Operating Budget	626,210,000	563,692,702	546,390,583	(17,302,119)	3,900,100

MONTHLY PERFORMANCE REPORT
August 2019
Total Net Operating Budget / Expenses by Department
as of the end of August 2019 vs. August 2018

<u>Department</u>	<u>August 2019</u>			<u>August 2018</u>		
	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>
Operations, Public Safety and Customer Service	434,565,532	430,118,561	(4,446,971)	417,598,078	407,967,371	(9,630,708)
EVP Oper Pub Safety & Cust Serv	1,133,769	1,139,517	5,748	1,142,705	1,080,113	(62,592)
Operations	395,117,915	393,887,965	(1,229,949)	379,928,945	374,662,996	(5,265,948)
METRO Police	24,749,223	23,326,808	(1,422,415)	24,243,442	21,209,307	(3,034,136)
Safety	9,107,643	8,031,202	(1,076,442)	7,987,894	7,335,808	(652,087)
Customer Service	4,456,982	3,733,069	(723,912)	4,295,092	3,679,147	(615,945)
Administration	53,241,885	50,485,393	(2,756,492)	51,432,340	48,476,294	(2,956,046)
EVP, Administration	422,525	419,017	(3,508)	850,332	831,514	(18,819)
IT	21,365,260	20,105,470	(1,259,791)	20,779,355	18,595,379	(2,183,975)
Human Resources	20,467,754	19,358,713	(1,109,040)	19,654,828	19,426,573	(228,255)
Procurement & Materials	10,327,950	10,066,319	(261,632)	10,147,825	9,622,829	(524,996)
State of Good Repair	658,397	535,875	(122,521)	N/A	N/A	N/A
Planning, Engineering and Construction	38,403,771	33,875,783	(4,527,988)	38,169,893	33,387,365	(4,782,529)
EVP PE&C	75,850	(68)	(75,918)	130,457	(11,282)	(141,739)
Engineering & Cap Project	30,161,553	27,518,850	(2,642,704)	1,099,608	960,404	(139,204)
Planning	7,298,873	6,074,200	(1,224,673)	7,801,312	6,212,981	(1,588,331)
Facilities Maintenance	867,494	282,801	(584,693)	29,138,515	26,225,261	(2,913,254)
Finance	10,067,745	8,987,834	(1,079,911)	9,918,887	8,796,140	(1,122,747)
CFO	849,606	511,626	(337,980)	840,091	521,549	(318,542)
Finance	9,218,139	8,476,208	(741,931)	9,078,796	8,274,591	(804,205)
Gov't & Public Affairs	4,289,582	4,004,194	(285,388)	3,002,906	2,291,543	(711,362)
Deputy CEO	453,216	569,734	116,518	N/A	N/A	N/A
Public Engagement	1,506,459	1,364,915	(141,544)	1,621,150	1,211,355	(409,795)
Ridership & Client Services	939,947	858,842	(81,105)	944,230	717,416	(226,814)
Gov't Affairs	1,223,401	1,086,396	(137,005)	437,525	362,772	(74,754)
Urban Design	166,559	124,307	(42,252)	N/A	N/A	N/A
Legal	4,166,574	3,500,945	(665,630)	5,111,391	3,710,442	(1,400,949)
Communications	14,740,639	11,938,912	(2,801,728)	13,693,971	6,998,240	(6,695,731)
EVP, Communications	407,601	303,025	(104,576)	302,086	246,741	(55,344)
Press Office	661,321	606,670	(54,651)	643,304	605,172	(38,132)
Marketing & Corporate Communication	13,257,347	10,550,105	(2,707,242)	12,748,581	6,146,326	(6,602,254)
Partnership Promotions	414,370	479,111	64,741	N/A	N/A	N/A
Executive & Board	1,977,493	1,730,318	(247,175)	2,576,320	2,320,744	(255,575)
Audit	1,397,485	1,169,715	(227,770)	1,383,633	1,178,773	(204,860)
Office of Innovation	841,995	578,885	(263,110)	784,051	336,887	(447,164)
Non-Departmental	-	-	-	(5,957)	-	5,957
Contingency	-	-	-	-	-	-
Other MTA Revenue / Expense	-	43	43	-	951	951
TOTAL OPERATING BUDGET	\$ 563,692,702	\$ 546,390,583	\$ (17,302,119)	\$ 543,665,512	\$ 515,464,750	\$ (28,200,762)

MONTHLY PERFORMANCE REPORT
August 2019
Capital, and Debt Service Expenses
Budget vs. Actual - Month and Fiscal Year-to-Date
(\$ millions)

Capital Budget

	FY2019		Month of August 2019				Fiscal Year to Date							
	Annual		Budget		Actual		Variance		Budget		Actual		Variance	
	Budget		Budget	Actual	\$	%	Budget	Actual	\$	%				
METRORail Completion	\$ 92.3	\$ 10.6	\$ 6.2	\$ (4.4)	(41.5%)	\$ 74.1	\$ 33.4	\$ (40.7)	(54.9%)					
Capital Improvement Program	\$ 193.7	\$ 18.9	\$ 1.7	\$ (17.2)	(91.0%)	\$ 145.4	\$ 72.3	\$ (73.1)	(50.3%)					
Total Capital	\$ 286.0	\$ 29.5	\$ 7.9	\$ (21.6)	(73.2%)	\$ 219.5	\$ 105.8	\$ (113.7)	(51.8%)					

METRORail Completion expenses for the year-to-date through August 2019 of \$33.4 million are \$40.7 million or 54.9% under budget.

Other Capital Improvement Program expenses for the year-to-date through August 2019 of \$72.3 million are \$73.1 million or 50.3% under budget.

Debt Service Budget

	FY2019		Month of August 2019				Fiscal Year to Date							
	Annual		Budget		Actual		Variance		Budget		Actual		Variance	
	Budget		Budget	Actual	\$	%	Budget	Actual	\$	%				
Debt Service	\$ 104.2	\$ 9.0	\$ 9.0	\$ (0.0)	(0.0%)	\$ 94.9	\$ 92.2	\$ (2.7)	(2.8%)					

Debt Service expenses for the year-to-date through August 2019 of \$92.2 million are \$2.7 million under budget.

General Mobility Transfers

General Mobility Program Projections
Projected Funding vs. Actual Allocation - Month and Fiscal Year-to-Date
(\$ millions)

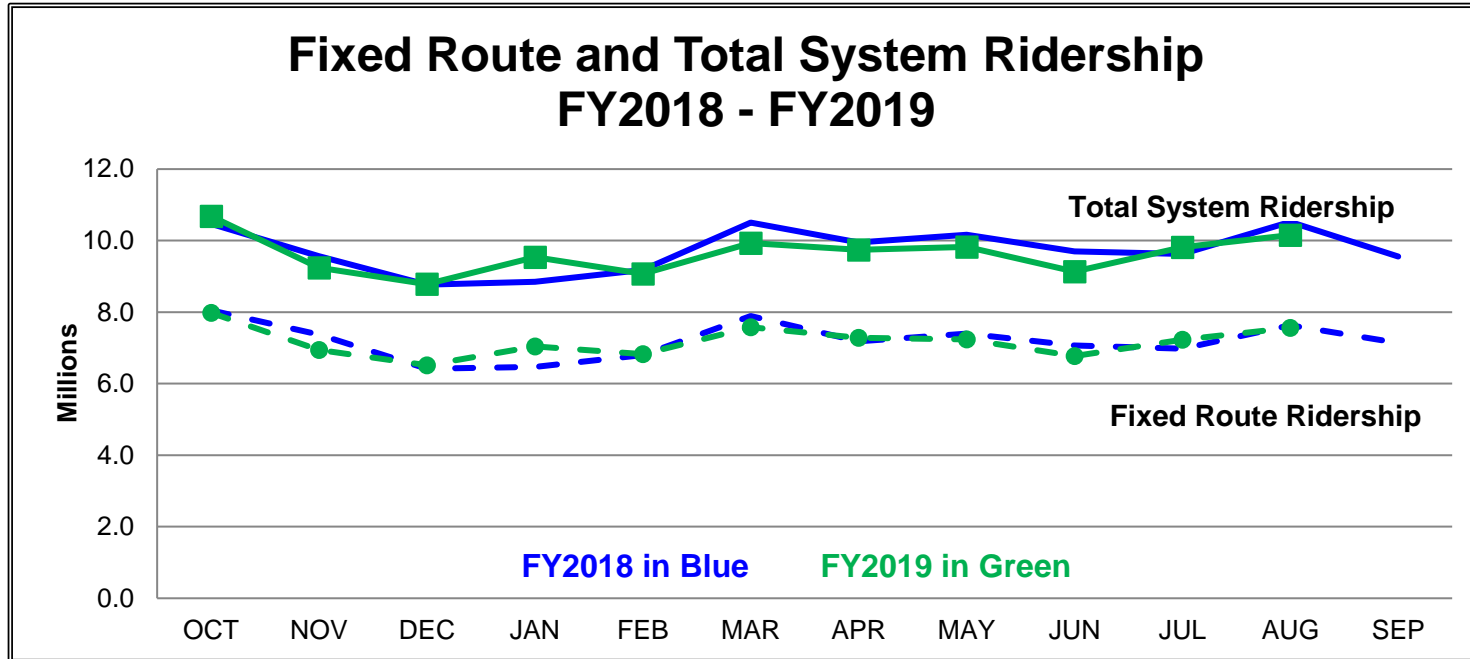
	FY2019		Month of August 2019				Fiscal Year to Date							
	Annual		Projection		Allocation		Variance		Projection		Allocation		Variance	
	Projection		Projection	Allocation	\$	%	Projection	Allocation	\$	%				
General Mobility	\$ 180.0	\$ 16.6	\$ 16.6	\$ (0.0)	(0.0%)	\$ 165.4	\$ 166.8	\$ 1.4	0.9%					

Funds allocated to the General Mobility Fund totaling \$166.8 million for the year-to-date through August 2019 are \$1.4 million or 0.9% more than the amount projected.

MONTHLY PERFORMANCE REPORT
August 2019
Ridership by Service Category

Service Category	YTD % Change					
	Aug-18 Boardings	Aug-19 Boardings	Aug-19 vs. Aug-18	Aug-18 YTD Boardings	Aug-19 YTD Boardings	Aug-19 vs. Aug-18
Fixed Route Services						
<u>Local Network</u>						
Local Bus	5,272,861	5,209,760	(1.2%)	54,542,677	54,507,563	(0.1%)
<u>METRORail</u>						
Red (North) Line	1,329,099	1,312,141	(1.3%)	14,316,571	13,924,887	(2.7%)
Green (East) Line	143,132	148,012	3.4%	1,436,602	1,437,422	0.1%
Purple (Southeast) Line	163,723	167,450	2.3%	1,645,770	1,677,046	1.9%
METRORail (all lines)	1,635,954	1,627,603	(0.5%)	17,398,943	17,039,355	(2.1%)
METRORail-Bus Bridge	10,403	0	0.0%	29,220	39,246	34.3%
METRORail total	1,646,357	1,627,603	(1.1%)	17,428,163	17,078,601	(2.0%)
Subtotal Local Network	6,919,218	6,837,363	(1.2%)	71,970,840	71,586,164	(0.5%)
<u>Commuter</u>						
Park & Ride	714,777	723,098	1.2%	7,081,263	7,171,665	1.3%
Subtotal Fixed Route Service	7,633,995	7,560,461	(1.0%)	79,052,103	78,757,829	(0.4%)
Special Events	1,110	1,636	47.4%	227,184	218,558	(3.8%)
Total Fixed Route	7,635,105	7,562,097	(1.0%)	79,279,287	78,976,387	(0.4%)
Customized Bus Services						
METROLift	191,169	185,939	(2.7%)	1,836,120	1,918,448	4.5%
METRO STAR Vanpool	172,487	151,955	(11.9%)	1,767,537	1,666,070	(5.7%)
Internal Service	164	198	0.0%	248	570	0.0%
Subtotal Customized Bus	363,820	338,092	(7.1%)	3,603,905	3,585,088	(0.5%)
HOV/HOT Carpools, Vanpools, and Non-METRO Buses	2,524,595	2,251,832	(10.8%)	24,408,649	23,362,848	(4.3%)
Total System	10,523,520	10,152,021	(3.5%)	107,291,841	105,924,323	(1.3%)

MONTHLY PERFORMANCE REPORT
August 2019
Ridership by Service Category



Fixed Route ridership is reported on the same basis as in the National Transit Database

The Special Events category of ridership reflects customer service oriented short-term additional motor bus service provided for events at Reliant Park such as football games and RODEO Houston.

Total fixed route ridership, excluding special events, for the month of August 2019 of 7.6 million is 0.1 million or 1.0% less than last year.

Total fixed route ridership, excluding special events, for the year-to-date through August 2019 of 78.8 million is 0.3 million or 0.4% less than last year.

METRORail ridership for the month of August 2019 of 1.6 million is 1.1% less than last year.

METRORail ridership year-to-date through August 2019 of 17.1 million is 2.0% less than last year.

MONTHLY PERFORMANCE REPORT
August 2019
Performance Statistics

Benchmark Met
Benchmark Missed

Fiscal Year 2019

SAFETY & SECURITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2019 YTD Actual	FY2019 YTD GOAL
	Bus Accidents (Includes METROLift) Bus Accidents per 100,000 vehicle miles	48 0.74	45 0.75	40 0.66	46 0.73	43 0.74	57 0.88	45 0.71	64 1.00	55 0.91	52 0.81	45 0.69		≤ 49 ≤ 1.11	540 0.78
Rail Accidents Rail Accidents per 100,000 vehicle miles	3 0.97	6 1.90	9 2.91	2 0.66	8 2.91	7 2.08	11 3.77	10 3.60	11 3.75	9 2.93	10 3.20		≤ 8 ≤ 2.75	86 2.58	≤ 91 ≤ 2.75
Major Security Incidents - total Major Security Incidents per 100,000 boardings	26 0.243	31 0.335	33 0.376	32 0.335	41 0.452	39 0.393	33 0.339	44 0.448	40 0.438	40 0.407	50 0.493		≤ 70 ≤ 0.98	409 0.386	≤ 770 ≤ 0.98
Major Security Incidents - METRO properties Major Security Incidents per 100,000 boardings	13 0.122	22 0.238	18 0.205	28 0.294	26 0.286	30 0.302	23 0.236	23 0.234	21 0.230	26 0.265	36 0.355		≤ 35 ≤ 0.40	266 0.251	≤ 385 ≤ 0.40
CUSTOMER SERVICE	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2019 YTD Actual	FY2019 YTD GOAL
Complaint Contacts per 100,000 Boardings	18.17	17.06	16.40	14.63	17.30	16.20	16.10	16.88	16.01	17.25	16.51		< 19.00	16.61	< 19.00
Commendations	440	333	287	370	387	421	433	430	406	433	470		≥ 250	4,410	≥ 2750
Average Call Center Answer Delay (Sec.)	119	72	140	119	108	75	62	60	48	62	78		< 105	86	< 105

Safety & Security

- The number of bus accidents met the safety goal for both the month and the year-to-date.
- The number of rail accidents did not meet the safety goal for the month but did for the year-to-date.
- Total major security incidents met the benchmark for both the month and the year-to-date.
- Total major security incidents on METRO properties did not meet the benchmark for the month but did for the year-to-date.

Customer Service

- Complaint contacts per 100,000 boardings met the goal for both the month and the year-to-date.
- The number of commendations met the goal for both the month and the year-to-date.
- The average call center answer delay met the goal for the both the month and the year-to-date.

MONTHLY PERFORMANCE REPORT

August 2019

Performance Statistics

Benchmark Met

Benchmark Missed

Fiscal Year 2019													Current Month Target	FY2019 YTD Actual	FY2019 YTD GOAL	
SERVICE & RELIABILITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP				
On-Time Performance																
Bus - Local	74.8%	74.6%	75.3%	76.1%	75.7%	76.6%	76.1%	75.7%	76.6%	77.5%	76.3%		≥ 75%	75.9%	≥ 75%	
Bus - Park & Ride	77.6%	76.9%	77.1%	78.7%	77.4%	78.7%	78.4%	77.8%	77.6%	77.6%	75.1%		≥ 76%	77.5%	≥ 76%	
Bus - Weighted Average	75.9%	75.6%	76.0%	77.1%	76.4%	77.4%	77.0%	76.5%	77.0%	77.5%	75.9%		≥ 75%	76.7%	≥ 75%	
METROLift	89.0%	90.8%	91.5%	93.1%	90.3%	89.3%	90.1%	90.5%	91.5%	92.2%	89.3%		≥ 90%	90.7%	≥ 90%	
Rail																
Rail - Red Line	91.9%	93.3%	91.7%	92.7%	92.6%	84.6%	92.4%	92.3%	93.3%	93.6%	93.3%		≥ 93%	91.9%	≥ 93.0%	
Rail - South East Purple Line	98.4%	98.3%	98.9%	94.6%	95.5%	95.1%	94.5%	93.6%	95.4%	95.4%	95.4%		≥ 95%	96.1%	≥ 95.0%	
Rail - East End Green Line	98.7%	98.7%	98.9%	98.1%	97.3%	97.9%	97.9%	97.4%	97.7%	97.3%	97.8%		≥ 95%	98.0%	≥ 95.0%	
MDBF (Mean Distance Between Mechanical Failures) - All Buses																
MDBF (Mean Distance Between Mechanical Failures) - All Buses	10,186	11,246	10,785	11,398	10,610	11,694	10,947	10,170	7,704	8,654	7,702		≥ 7,750	9,889	≥ 8,977	
MDBF (Mean Distance Between Mechanical Failures) - METROLift																
MDBF (Mean Distance Between Mechanical Failures) - METROLift	25,095	23,585	27,069	24,057	31,558	28,011	30,503	27,794	22,140	22,014	19,303		≥ 20,000	24,977	≥ 20,000	
MDBSI (Mean Distance Between Service Interruptions) - METRORail																
MDBSI (Mean Distance Between Service Interruptions) - METRORail	17,119	18,610	14,059	15,837	18,331	30,544	9,727	17,339	14,683	14,637	15,626		≥ 18,000	15,926	≥ 15,818	
Average Peak HOT Lanes Speed (miles per hour)																
I-45 North HOV	52	53	54	54	52	55	55	56	57	59	57		≥ 45	55	≥ 45	
I-45 South HOV	52	52	52	52	53	55	55	55	56	57	56		≥ 45	54	≥ 45	
US-290 HOV	57	57	57	58	59	59	58	58	56	68	67		≥ 45	59	≥ 45	
US-59 North HOV	61	61	60	61	58	61	61	61	60	62	61		≥ 45	61	≥ 45	
US-59 South HOV	51	51	52	50	50	52	52	52	53	53	52		≥ 45	52	≥ 45	

On-Time Performance

- On-time performance for Local Bus routes met the minimum performance standard for both the month and the year-to-date.
- On-time performance for Park & Ride routes did not meet the minimum performance standard for the month but did for the year-to-date.
- On-time performance for METROLift did not meet the minimum performance standard for the month but did for the year-to-date.

METRORail On-Time Performance

- Rail (Red Line) met the benchmark for the month but did not for the year-to-date.
- Rail (Purple Line) met the benchmark for both the month and the year-to-date.
- Rail (Green Line) met the benchmark for both the month and the year-to-date.

Service Reliability

- The Mean Distance Between Mechanical Failures (MDBF) for All Buses did not meet the minimum performance standard for the month but did for the year-to-date.
- The Mean Distance Between Mechanical Failures (MDBF) for METROLift did not meet the minimum performance standard for the month but did for the year-to-date.
- The Mean Distance Between Service Interruptions (MDBSI) for METRORail did not meet the minimum performance standard for the month but did for the year-to-date.

HOT Lane Average Speed

- The average peak speed for all HOT Lanes met the monthly and year-to-date goals.

MONTHLY PERFORMANCE REPORT
August 2019
Performance Statistic Definitions

Bus and Rail Accidents - An accident is a transit incident with passenger injuries that require immediate medical treatment away from the scene or a collision between a revenue vehicle and an object such that the amount of damage exceeds \$1,000. Bus accidents (which include METROLift) and rail accidents are reported separately and in terms of the absolute number of accidents and the relative number of accidents per 100,000 vehicle miles. Rail accidents reflect collisions between METRORail and other vehicles, pedestrians, or bicyclists. This definition has been revised beginning in FY2011 to include pedestrian accidents.

Major Security Incidents - The total Major Security Incidents is based on two industry standards: the FBI Uniform Crime Report and the National Transit Database (NTD) Report issued by the Federal Transit Administration (FTA). The eight (8) categories included are: homicide, (aggravated) sexual assault, (aggravated) robbery, aggravated assault, burglary, larceny/theft/motor vehicle theft and arson. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

Major Security Incidents - METRO Properties - The total Major Security Incidents - METRO Properties is the number of incidents that occur at Park & Ride lots, Transit Centers, on-board buses and trains and on Light Rail Vehicle (LRV) platforms. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

Complaint Contacts - Patrons may contact METRO's Customer Care Center to express dissatisfaction with METRO Operations. Contacts made via telephone and over the internet which result in a complaint record being generated in the Public Comment System are reported as the number of contacts per 100,000 boardings.

Commendations - Patrons may contact METRO's Customer Care Center to recognize, compliment or praise a METRO employee or the METRO organization for exemplary work or performance. Contacts made via telephone, internet, email or mail which result in a commendation record being generated in the Public Comment System are reported as the absolute number of contacts received.

Average Call Center Answer Delay - METRO is committed to providing customers with accurate, customer-friendly bus and service information in a timely manner. Customers may obtain bus information over METRO's website and by telephone using an interactive voice response system without speaking to a representative and with no customer wait time. For those customers who prefer to speak with a representative, METRO's goal is to answer their calls in 105 seconds or less.

On-Time Performance (OTP) - A local bus is considered on-time if it does not leave early and is within a five (5) minute window after the scheduled departure time. A Park & Ride bus is considered on-time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is within a five (5) minute window after the scheduled departure time, with measurements during peak hours. OTP is measured by the IVOMS system which calculates data to the second, and the five (5) minute window is defined as anything less than six (6) minutes. For METRORail, a train departing from the beginning of the line or arriving at the end of the line less than five (5) minutes after the scheduled time is considered on-time. For METROLift, a trip is considered on-time if the vehicle arrives within 30 minutes of the scheduled pick-up time and no later than the appointment time.

Mean Distance Between Mechanical Failures (MDBF) - MDBF reflects any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude accidents.

Mean Distance Between Service Interruptions (MDBSI) - Measures total revenue service miles traveled by Light Rail Vehicles (LRVs) between service interruptions that delay LRVs for one minute or more due to mechanical failures.

Average Peak HOT Lane Speed - HOT Lane speed is based on an average of measurements conducted during the AM and PM high-volume commuter periods. METRO's 45 mph benchmark is based on Federal statute 23 USC 166: HOV facilities, which sets 45 mph as a minimal acceptable rate of speed.

MONTHLY PERFORMANCE REPORT
August 2019
Balance Sheet

	August 31, 2018 (\$)	August 31, 2019 (\$)	Change (\$)
Assets			
Cash	5,025,065	(6,803,649)	(11,828,714)
Receivables	127,895,050	134,034,745	6,139,695
Inventory	35,240,522	36,148,023	907,501
Investments	429,436,272	514,009,360	84,573,088
Other Assets	5,895,320	6,187,015	291,695
Land & Improvements	358,567,056	358,433,906	(133,150)
Capital Assets, Net of Depreciation	2,503,794,388	2,401,729,515	(102,064,872)
Total Assets	3,465,853,674	3,443,738,915	(22,114,759)
Deferred Outflow of Resources ¹	94,282,269	68,050,683 ²	(26,231,586)
	3,560,135,943	3,511,789,598	(48,346,345)
Liabilities			
Trade Payables	60,944,149	34,640,009	(26,304,140)
Accrued Payroll	31,985,746	31,775,319	(210,428)
Debt Payable	1,247,465,920	1,324,307,336	76,841,416
Debt Interest Payable	-	-	-
Pension and OPEB Liabilities	534,867,678	804,029,222	269,161,544 ³
Other Liabilities	47,966,827	71,741,890	23,775,063
Total Liabilities	1,923,230,322	2,266,493,776	343,263,454
Net Assets - Retained Earnings	1,636,905,621	1,245,295,822	(391,609,799)
Total Liabilities and Net Assets	3,560,135,943	3,511,789,598	(48,346,345)

Notes:

- 1 A deferred outflow of resources is defined by the Governmental Accountability Standards Board as "a consumption of net assets by the government that is applicable to a future reporting period," and a deferred inflow of resources is defined as "an acquisition of net assets by the government that is applicable to a future reporting period."
- 2 The deferred outflow for FY2019 includes [1] Mark-to-Market (MTM) values of outstanding diesel fuel SWAP agreements at the fiscal year end (\$7,344,809), [2] Non Union Pension Plan (\$17,733,648), [3] Union Pension Plan (\$20,456,681), [4] Bonds (\$10,284,073), [5] Non Union OPEB (3,118,608) and [6] Union OPEB (\$9,112,864). These items will be recognized as expenses in future periods to which they relate.
- 3 As part of the FY2018 year end adjustments, METRO will implement GASB 75 Accounting for Other Post-Employment Benefits (OPEB) cost which will reduce METRO's beginning FY2018 net asset position by approximately \$271 million with an increase in the OPEB liability of \$282 million and deferred outflows of \$11 million. Net assets will change from \$1,673 million to \$1,402 million.