

# **METRO**

Fiscal Year 2019

Monthly Performance Report

Revenue • Expense • Ridership • Performance

May 2019



# **MONTHLY PERFORMANCE REPORT**

## **May 2019**

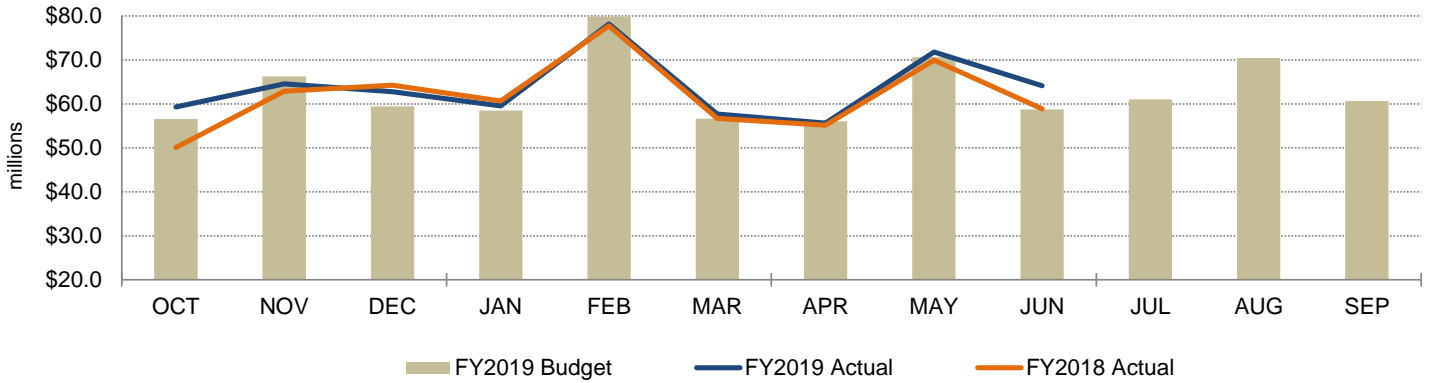
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## MONTHLY PERFORMANCE REPORT

June 2019

### Sales Tax Revenue



**Total FY2019 Sales Tax budget is \$754.7 million**

#### Budget to Actual FY2019

(\$ millions)

	Budget	Actual	Variance	%
October	56.6	59.3	2.7	4.8%
November	66.2	64.6	(1.6)	(2.5%)
December	59.4	62.8	3.3	5.6%
January	58.5	59.6	1.1	1.8%
February	79.9	78.2	(1.7)	(2.1%)
March	56.6	57.7	1.1	1.9%
April	56.0	55.6	(0.4)	(0.7%)
May	70.6	71.8	1.2	1.6%
<b>June</b>	<b>58.7</b>	<b>64.1</b>	<b>5.4</b>	<b>9.2%</b>
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
<b>FY2019 YTD</b>	<b>\$ 562.6</b>	<b>\$ 573.6</b>	<b>\$ 11.0</b>	<b>2.0%</b>

#### Prior Year vs. Current Year

(\$ millions)

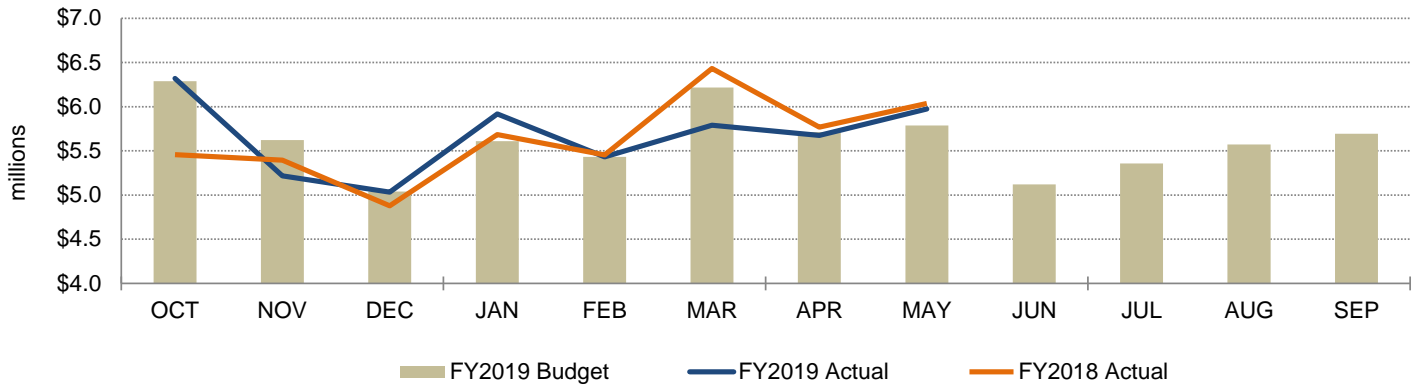
	Prior Year	Current Year	Variance	%
October	50.1	59.3	9.2	18.4%
November	62.9	64.6	1.7	2.7%
December	64.2	62.8	(1.5)	(2.3%)
January	60.6	59.6	(1.1)	(1.8%)
February	77.7	78.2	0.4	0.5%
March	56.7	57.7	1.0	1.8%
April	55.1	55.6	0.5	0.9%
May	69.9	71.8	1.8	2.6%
<b>June</b>	<b>58.9</b>	<b>64.1</b>	<b>5.3</b>	<b>9.0%</b>
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
<b>FY2019 YTD</b>	<b>\$ 556.2</b>	<b>\$ 573.6</b>	<b>\$ 17.4</b>	<b>3.1%</b>

Sales Tax revenue for the month of June 2019 of \$64.1 million is \$5.4 million or 9.2% over estimates.

Sales Tax revenue for the year-to-date through June 2019 of \$573.6 million is \$11.0 million or 2.0% over estimates.

## MONTHLY PERFORMANCE REPORT

**May 2019**  
**Fare Revenue**



**Total FY2019 Fare Revenue budget is \$67.5 million**

### Budget to Actual FY2019

(\$ millions)

	Budget	Actual	Variance	%
October	6.3	6.3	0.0	0.0%
November	5.6	5.2	(0.4)	(7.1%)
December	5.0	5.0	(0.0)	(0.0%)
January	5.6	5.9	0.3	5.4%
February	5.4	5.4	0.0	0.0%
March	6.2	5.8	(0.4)	(6.5%)
April	5.7	5.7	(0.0)	0.0%
<b>May</b>	<b>5.8</b>	<b>6.0</b>	<b>0.2</b>	<b>3.4%</b>
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
<b>FY2019 YTD</b>	<b>\$ 45.7</b>	<b>\$ 45.4</b>	<b>\$ (0.3)</b>	<b>(0.7%)</b>

### Prior Year vs. Current Year

(\$ millions)

	Prior Year	Current Year	Variance	%
October	5.5	6.3	0.8	14.5%
November	5.4	5.2	(0.2)	(3.7%)
December	4.9	5.0	0.1	2.0%
January	5.7	5.9	0.2	3.5%
February	5.5	5.4	(0.1)	(1.8%)
March	6.4	5.8	(0.6)	(9.4%)
April	5.8	5.7	(0.1)	(1.7%)
<b>May</b>	<b>6.0</b>	<b>6.0</b>	<b>0.0</b>	<b>0.0%</b>
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
<b>FY2019 YTD</b>	<b>\$ 45.1</b>	<b>\$ 45.4</b>	<b>\$ 0.3</b>	<b>0.7%</b>

Fare Revenue for the month of May 2019 of \$6.0 million is \$0.2 million or 3.4% over budget.

Fare Revenue for the year-to-date through May 2019 of \$45.4 million is \$0.3 million or 0.7% under budget.

**MONTHLY PERFORMANCE REPORT**  
**May 2019**

**Service Related Grant Revenue**  
**Total FY2019 Service Related Grant budget is \$75.1 million**

	(\$ millions)				
	Budget	Actual	Variance	%	
October	0.3	0.7	0.4	133.3%	
November	3.6	0.3	(3.3)	(91.7%)	
December	0.3	0.2	(0.1)	(33.3%)	
January	0.3	0.1	(0.2)	(66.7%)	
February	0.3	0.2	(0.1)	(33.3%)	
March	0.3	0.0	(0.3)	(100.0%)	
April	0.3	0.0	(0.3)	(100.0%)	
<b>May</b>	<b>0.3</b>	<b>0.2</b>	<b>(0.1)</b>	<b>(33.0%)</b>	
June	-	-	-	0.0%	
July	-	-	-	0.0%	
August	-	-	-	0.0%	
September	-	-	-	0.0%	
<b>FY2019 YTD</b>	<b>\$ 5.9</b>	<b>\$ 1.7</b>	<b>\$ (4.2)</b>	<b>(71.2%)</b>	

Service Related Grant Revenue for the month of May 2019 of \$0.2 million is \$0.1 million or 33.3% under budget.

Service Related Grant Revenue for the year-to-date through May 2019 of \$1.7 million is \$4.2 million or 71.2% under budget.

**Capital Grant Revenue**  
**Total FY2019 Capital Grant budget is \$94.4 million**

	(\$ millions)				
	Budget	Actual	Variance	%	
October	4.8	2.1	(2.7)	(56.3%)	
November	4.8	(1.1)	(5.9)	(122.9%)	
December	4.8	(0.6)	(5.4)	(112.5%)	
January	4.8	0.7	(4.1)	(85.4%)	
February	4.8	0.7	(4.1)	(85.4%)	
March	4.8	12.3	7.5	156.3%	
April	4.8	6.1	1.3	27.1%	
<b>May</b>	<b>4.8</b>	<b>0.2</b>	<b>(4.6)</b>	<b>(95.8%)</b>	
June	-	-	-	0.0%	
July	-	-	-	0.0%	
August	-	-	-	0.0%	
September	-	-	-	0.0%	
<b>FY2019 YTD</b>	<b>\$ 38.2</b>	<b>\$ 20.4</b>	<b>\$ (17.8)</b>	<b>(46.6%)</b>	

Capital Grant Revenue for the year-to-date through May 2019 of \$20.4 million is \$17.8 million under budget.

**MONTHLY PERFORMANCE REPORT  
May 2019**

**Interest & Miscellaneous Revenue**

**Total FY2019 Interest & Miscellaneous Revenue budget is \$17.5 million**

(\$ millions)

	Budget	Actual	Variance	%
October	1.3	2.1	0.8	61.5%
November	1.3	2.0	0.7	53.8%
December	1.2	1.8	0.6	50.0%
January	1.3	1.6	0.3	23.1%
February	1.2	2.0	0.8	66.7%
March	1.7	2.7	1.0	55.6%
April	2.2	1.3	(0.9)	(40.9%)
<b>May</b>	<b>1.3</b>	<b>2.1</b>	<b>0.8</b>	<b>61.5%</b>
June	-	-	0.0	0.0%
July	-	-	0.0	0.0%
August	-	-	0.0	0.0%
September	-	-	0.0	0.0%
<b>FY2019 YTD</b>	<b>\$ 11.6</b>	<b>\$ 15.5</b>	<b>\$ 3.9</b>	<b>33.6%</b>

**Composition of Interest & Miscellaneous Revenue**

	<u>Year-to-Date Actual</u>		<u>Current Month Actual</u>	
	<u>\$ millions</u>	<u>% of Total</u>	<u>\$ millions</u>	<u>% of Total</u>
Interest Income	7.2	46.7%	1.2	59.7%
HOT Lanes Revenue	5.0	31.9%	0.7	31.8%
Inter Government Revenue	0.9	6.0%	0.0	0.0%
Other	2.4	15.4%	0.2	8.5%
<b>Total</b>	<b>\$ 15.5</b>	<b>100.0%</b>	<b>\$ 2.1</b>	<b>100.0%</b>

Interest & Misc. Revenue for the year-to-date of \$15.5 million through May 2019 is \$3.9 million or 33.6% over budget.

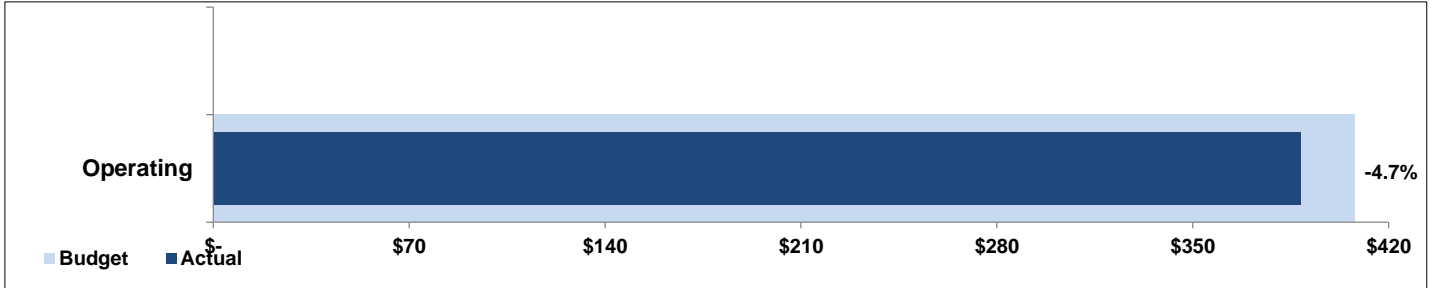
# MONTHLY PERFORMANCE REPORT

## May 2019

### Budget Summary (\$ millions)

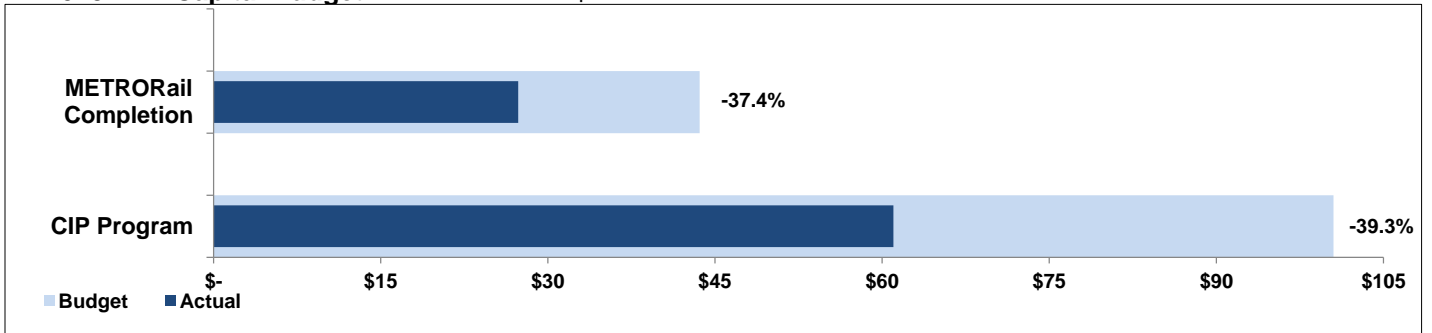
**FY2019 Annual Operating Budget**                    \$ 626.2

**FY2019 YTD Operating Budget**                    \$ 407.8



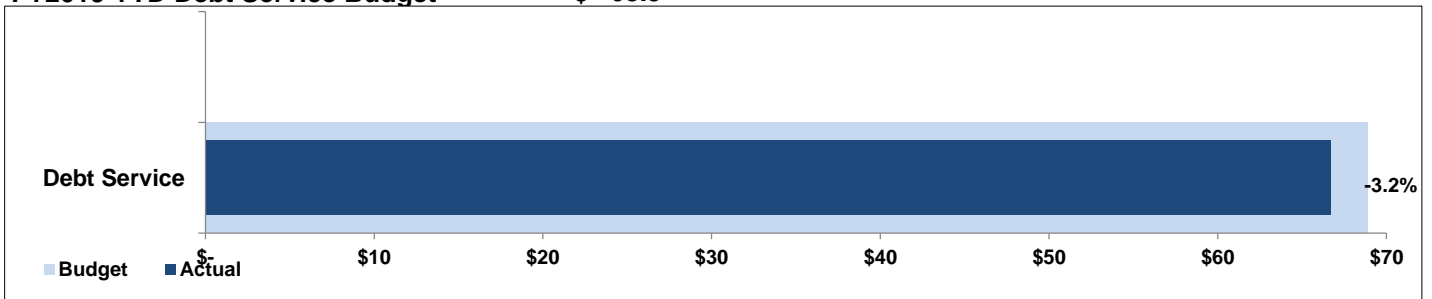
**FY2019 Annual Capital Budget**                    \$ 286.0

**FY2019 YTD Capital Budget**                    \$ 144.1



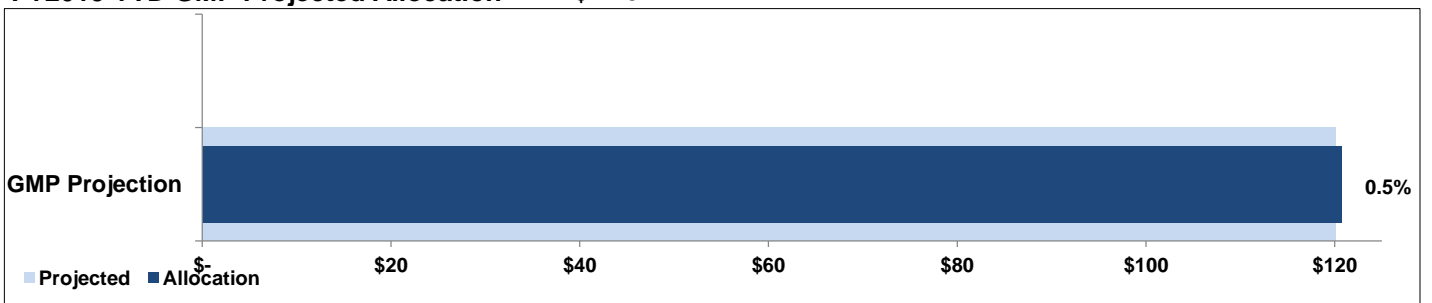
**FY2019 Annual Debt Service Budget**                    \$ 104.2

**FY2019 YTD Debt Service Budget**                    \$ 68.9



**FY2019 Annual GMP Projected Allocation**                    \$ 180.0

**FY2019 YTD GMP Projected Allocation**                    \$ 120.1



**MONTHLY PERFORMANCE REPORT**  
**May 2019**  
**Operating Expenses**

<b>Comparison of Budget to Actual for the Month (May 2018)</b>					
	<b>FY19 Annual Budget</b>	<b>May Budget</b>	<b>May Actual</b>	<b>\$ Variance (favorable)/unfavorable</b>	<b>% Variance</b>
Labor & Fringe Benefits	\$ 369,745,591	\$ 30,955,622	\$ 29,853,482	\$ (1,102,140)	(3.6%)
Non-Labor	245,570,946	\$ 20,829,636	\$ 19,712,155	(1,117,482)	(5.4%)
<b>Subtotal Labor &amp; Non-Labor</b>	<b>615,316,537</b>	<b>51,785,258</b>	<b>49,565,636</b>	<b>(2,219,622)</b>	<b>(4.3%)</b>
Contingency	10,893,463	-	-	-	0.0%
<b>Total Operating Budget</b>	<b>\$ 626,210,000</b>	<b>\$ 51,785,258</b>	<b>\$ 49,565,636</b>	<b>\$ (2,219,622)</b>	<b>(4.3%)</b>

<b>Comparison of Budget to Actual Year-to-Date May 2019 (8 months)</b>					
	<b>FY19 Annual Budget</b>	<b>Year-to-Date Budget</b>	<b>Year-to-Date Actual</b>	<b>\$ Variance (favorable)/unfavorable</b>	<b>% Variance</b>
<b>Payroll &amp; Benefits</b>					
Wages	\$ 145,469,381	\$ 96,825,291	\$ 96,661,117	\$ (164,173)	(0.2%)
Union Fringe Benefits	80,985,364	53,723,794	52,041,044	(1,682,749)	(3.1%)
<b>Subtotal Union Labor</b>	<b>226,454,745</b>	<b>150,549,084</b>	<b>148,702,162</b>	<b>(1,846,923)</b>	<b>(1.2%)</b>
Salaries and Non-Union Wages	108,038,546	70,968,803	68,750,440	(2,218,363)	(3.1%)
Non-Union Fringe Benefits	45,520,708	30,172,423	28,329,779	(1,842,644)	(6.1%)
<b>Subtotal Non-Union Labor</b>	<b>153,559,254</b>	<b>101,141,226</b>	<b>97,080,219</b>	<b>(4,061,007)</b>	<b>(4.0%)</b>
Allocation to Capital & GMP	(10,268,408)	(6,784,105)	(5,625,264)	1,158,840	17.1%
<b>Subtotal Labor and Fringe Benefits</b>	<b>369,745,591</b>	<b>244,906,206</b>	<b>240,157,117</b>	<b>(4,749,089)</b>	<b>(1.9%)</b>
<b>Total Materials &amp; Supplies</b>					
Services	53,885,160	35,370,106	26,038,295	(9,331,811)	(26.4%)
Materials and Supplies	31,725,581	20,922,423	20,024,429	(897,993)	(4.3%)
Fuel and Utilities	39,076,898	25,479,003	23,590,606	(1,888,397)	(7.4%)
	<b>124,687,639</b>	<b>81,771,532</b>	<b>69,653,331</b>	<b>(12,118,201)</b>	<b>(14.8%)</b>
<b>Administration</b>					
Casualty and Liability	5,359,774	3,583,253	3,115,318	(467,934)	(13.1%)
Purchased Transportation	103,079,017	69,245,952	68,273,484	(972,468)	(1.4%)
Leases, Rentals and Misc.	13,311,635	8,898,683	7,599,246	(1,299,437)	(14.6%)
Allocation to Capital & GMP - Non-Labor	(867,119)	(604,289)	(312,845)	291,444	(48.2%)
	<b>120,883,307</b>	<b>81,123,599</b>	<b>78,675,203</b>	<b>(2,448,396)</b>	<b>(3.0%)</b>
<b>Subtotal Non-Labor</b>	<b>245,570,946</b>	<b>162,895,131</b>	<b>148,328,534</b>	<b>(14,566,597)</b>	<b>(8.9%)</b>
<b>Subtotal Labor and Non-Labor</b>	<b>615,316,537</b>	<b>407,801,337</b>	<b>388,485,651</b>	<b>(19,315,686)</b>	<b>(4.7%)</b>
Contingency	10,893,463	-	-	-	0.0%
<b>Subtotal Contingency</b>	<b>10,893,463</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>0.0%</b>
<b>Total Operating Budget</b>	<b>\$ 626,210,000</b>	<b>\$ 407,801,337</b>	<b>\$ 388,485,651</b>	<b>\$ (19,315,686)</b>	<b>(4.7%)</b>
<b>Non-Budgeted Expense</b>					
Gain/ Loss Disposal	-	-	(1,233,278)	(1,233,278)	0.0%
<b>Grand Total</b>	<b>\$ 626,210,000</b>	<b>\$ 407,801,337</b>	<b>\$ 387,252,373</b>	<b>\$ (20,548,964)</b>	<b>(5.0%)</b>

Operating Expenses for the month of May 2019 of \$49.6 million are \$2.2 million or 4.3% under budget.

Operating Expenses year-to-date through May 2019 of \$388.5 million are \$19.3 million or 4.7% under budget.



**MONTHLY PERFORMANCE REPORT  
May 2019**

**Major Operating Budget Variance Items - Categories with major variances**

<u>Expense Type</u>	<u>FY2019 Budget</u>	<u>FY2019 Actual</u>	<u>Fiscal Year 2019 \$ Variance (under budget) / over budget</u>
<b><u>Payroll &amp; Benefits</u></b>			
<b>Union Labor</b>	<b>150,549,084</b>	<b>148,702,162</b>	<b>\$ (1,846,923)</b>
Wages & Fringe Benefits - savings from bus operator vacancies			(3,911,000)
Wages & Fringe Benefits - savings from primarily mechanic, technician, cleaners			(2,868,000)
Underrun in benefit trust contribution			(1,201,000)
Union Vacancies - Fringes driven by underrun in uniform & tool allowance			(805,000)
 <u>Offset by</u>			
Workers Comp Expense			164,000
Vacation Buyback			354,000
Overtime primarily in METRO rail, bus maintenance & public facilities			2,810,000
Overtime in bus transportation to cover routine vacancies			3,284,000
 <b>Non-Union Labor</b>	 <b>101,141,226</b>	 <b>97,080,219</b>	 <b>\$ (4,061,007)</b>
Savings in base salaries due to vacancies			(3,534,000)
Savings in healthcare due to less than expected fringe benefits salaries			(1,539,000)
 <u>Offset by</u>			
Salaried overtime mainly driven by vacancies			1,074,000
 <b><u>Total Materials &amp; Supplies</u></b>	 <b>81,771,532</b>	 <b>69,653,331</b>	 <b>\$ (12,118,201)</b>
<b>Services</b>			
<u>Communications</u> due to underrun in advertising.			(1,701,000)
<u>Facility Maintenance</u> due to underspending in BOF maintenance cost (-\$648,000), building & grounds maintenance (-\$487,000), custodial services (-\$307,000), and security services (-\$136,000).			(1,578,000)
<u>Planning</u> due to underrun in METRONext within contract management.			(484,000)
<u>Operations</u> mainly due to underrun in building & grounds maintenance.			(417,000)
<u>Legal</u> mainly due to underrun in legal fees.			(190,000)
 <u>General underspending in other areas Authority wide not mentioned above</u>			
Underspending in Contract Management throughout the Authority.			(3,176,000)
Underrun in support services & other services.			(755,000)
Underrun in equipment repairs & maintenance.			(461,000)
Underspending in education and training throughout the Authority ( <i>excludes bus operator and other Operations staff related training</i> ).			(413,000)

**MONTHLY PERFORMANCE REPORT  
May 2019**

**Major Operating Budget Variance Items - Categories with major variances**

<u>Expense Type</u>	<u>FY2019 Budget</u>	<u>FY2019 Actual</u>	<u>Fiscal Year 2019 \$ Variance (under budget) / over budget</u>
<b>Materials and Supplies</b>			
<u>Underruns in -</u>			
Material prices variances on Production/refurbished orders and inventory revaluations mostly for unit overhauls			(3,461,000)
Tires & Tubes			(568,000)
Special office supplies			(444,000)
Parts - Exterior Body and Windows			(198,000)
Tech Equip			(198,000)
Minor Tools			(174,000)
<u>Offset by miscellaneous overruns in -</u>			
Exhaust System Parts			125,000
Other Parts			125,000
Parts			154,000
Supplies - EDP			160,000
Transmission			280,000
Chassis			368,000
Bus Parts - brakes			385,000
Bus Batteries - mostly in Unit Overhaul			777,000
Bus Engines - mostly in Unit Overhaul			1,877,000
<b>Fuel and Utilities</b>			
Underrun in Diesel Fuel (including taxes) mainly due to lower prices per gallon on unhedged fuel			(933,000)
Lower than expected charges for routine Telephone Services			(554,000)
Propulsion Power			(141,000)
Underrun in compressed natural gas			(115,000)
Underrun in Power due to lower than expected usage			(108,000)
<b><u>Administration</u></b>	<b>81,123,599</b>	<b>78,675,203</b>	<b>\$ (2,448,396)</b>
<b>Casualty &amp; Liability</b>			
Higher than expected subrogation			(333,000)
Lower than expected premiums			(223,000)
<b>Purchased Transportation</b>			
METROLIFT			(424,000)
Northwest Contract			(347,000)
Regional vanpool underrun			(133,000)
<b>Leases, Rentals, &amp; Miscellaneous</b>			
Lower than expected IT Rent Software Payments			(535,000)
Underspending in discretionary items (Travel, Memberships, etc.) and other miscellaneous items			(383,000)
Other Misc expenses lower than expected			(214,000)

**MONTHLY PERFORMANCE REPORT**  
**May 2019**  
**Total Net Operating Budget / Expenses by Department**

<u>Authorized</u> <u>EOY</u> <u>Headcount</u>	<u>Department</u>	<u>Annual Budget</u>	-----Year-to-Date-----			--Current Month--
			<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Variance</u>
<b>3,604</b>	<b>Oper, Public Safety, &amp; Cust Service</b>	<b>474,687,216</b>	<b>315,963,223</b>	<b>307,697,320</b>	<b>(8,265,903)</b>	<b>(738,188)</b>
3,144	Operations	431,628,499	287,509,703	282,345,536	(5,164,166)	(203,579)
335	METRO Police	27,076,644	17,831,528	16,161,157	(1,670,371)	(297,593)
46	Safety	9,912,445	6,601,137	5,683,845	(917,291)	(136,855)
70	Customer Services	4,831,967	3,203,655	2,694,331	(509,323)	(92,867)
9	EVP Oper Pub Safety & Cust Service	1,237,660	817,201	812,450	(4,750)	(7,295)
<b>246</b>	<b>Administration</b>	<b>59,095,821</b>	<b>39,998,532</b>	<b>36,832,113</b>	<b>(3,166,418)</b>	<b>323,938</b>
74	IT	23,873,068	16,907,147	15,202,550	(1,704,597)	675,845
45	Human Resources	22,420,871	14,857,691	13,750,466	(1,107,225)	(307,713)
120	Procurement & Materials	11,597,764	7,464,830	7,189,362	(275,468)	(51,217)
2	EVP, Administration	463,827	305,566	301,633	(3,933)	(2,151)
5	State of Good Repair	740,292	463,297	388,102	(75,195)	9,174
<b>245</b>	<b>Planning, Engineer, &amp; Construction</b>	<b>41,854,082</b>	<b>27,193,777</b>	<b>23,587,823</b>	<b>(3,605,954)</b>	<b>(456,214)</b>
179	Facilities Maint	33,270,202	21,657,278	19,212,038	(2,445,240)	(337,513)
37	Planning	7,443,902	5,026,565	4,245,342	(781,223)	(69,263)
27	Engineering & Cap Project	1,056,721	455,451	130,754	(324,697)	(42,465)
2	EVP PE&C	83,257	54,483	(311)	(54,794)	(6,973)
<b>80</b>	<b>Finance</b>	<b>11,115,716</b>	<b>7,280,775</b>	<b>6,469,821</b>	<b>(810,954)</b>	<b>(220,843)</b>
76	Finance	10,133,155	6,684,427	6,113,397	(571,030)	(188,637)
4	CFO	982,561	596,349	356,424	(239,925)	(32,206)
<b>22</b>	<b>Govt &amp; Public Affairs</b>	<b>4,632,477</b>	<b>3,077,047</b>	<b>3,018,664</b>	<b>(58,383)</b>	<b>118,749</b>
2	Deputy CEO	506,579	328,589	433,316	104,727	(754)
10	Public Engagement	1,575,214	1,059,967	973,831	(86,136)	7,039
6	Ridership & Client Services	1,017,798	674,492	613,305	(61,187)	387
3	Gov't Affairs	1,339,785	893,754	913,065	19,311	112,149
1	Urban Design	193,101	120,244	85,146	(35,098)	(72)
<b>19</b>	<b>Legal</b>	<b>4,342,959</b>	<b>2,878,798</b>	<b>2,553,527</b>	<b>(325,272)</b>	<b>39,848</b>
<b>40</b>	<b>Communications</b>	<b>13,261,766</b>	<b>8,398,808</b>	<b>5,950,900</b>	<b>(2,447,908)</b>	<b>(1,162,231)</b>
3	EVP, Communications	454,937	290,334	294,475	4,141	(5,074)
7	Press Office	722,985	472,250	449,601	(22,649)	(7,143)
29	Marketing & Corporate Communication	11,656,631	7,281,328	4,962,799	(2,318,530)	(1,198,893)
1	Partnership Promotions	427,214	354,896	244,025	(110,871)	48,878
<b>9</b>	<b>Executive and Board</b>	<b>2,149,496</b>	<b>1,393,919</b>	<b>1,121,845</b>	<b>(272,075)</b>	<b>(37,615)</b>
<b>11</b>	<b>Audit</b>	<b>1,535,794</b>	<b>1,002,871</b>	<b>880,579</b>	<b>(122,291)</b>	<b>(26,675)</b>
<b>4</b>	<b>Office of Innovation</b>	<b>995,364</b>	<b>613,587</b>	<b>373,017</b>	<b>(240,570)</b>	<b>(60,201)</b>
	<b>Non Departmental</b>	<b>1,645,848</b>	-	-	-	-
	<b>President &amp; CEO Contingency</b>	<b>10,893,463</b>	-	-	-	-
	<b>Other (MTA Revenue/Expense)</b>	-	-	<b>43</b>	<b>43</b>	<b>(189)</b>
<b>4,280</b>	<b>Total Operating Budget</b>	<b>626,210,000</b>	<b>407,801,337</b>	<b>388,485,651</b>	<b>(19,315,686)</b>	<b>(2,219,622)</b>

**MONTHLY PERFORMANCE REPORT**  
**May 2019**  
**Total Net Operating Budget / Expenses by Department**  
**as of the end of May 2019 vs. May 2018**

<u>Department</u>	<u>May 2019</u>			<u>May 2018</u>		
	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>
<b>Operations, Public Safety and Customer Service</b>	<b>315,963,223</b>	<b>307,697,320</b>	<b>(8,265,903)</b>	<b>302,605,416</b>	<b>293,672,595</b>	<b>(8,932,821)</b>
Operations	287,509,703	282,345,536	(5,164,166)	275,684,418	269,984,852	(5,699,566)
EVP Oper Pub Safety & Cust Serv	817,201	812,450	(4,750)	826,588	786,168	(40,420)
METRO Police	17,831,528	16,161,157	(1,670,371)	17,274,440	15,131,829	(2,142,611)
Safety	6,601,137	5,683,845	(917,291)	5,683,701	5,088,586	(595,115)
Customer Service	3,203,655	2,694,331	(509,323)	3,136,270	2,681,160	(455,110)
<b>Administration</b>	<b>39,998,532</b>	<b>36,832,113</b>	<b>(3,166,418)</b>	<b>38,450,427</b>	<b>35,841,797</b>	<b>(2,608,630)</b>
EVP, Administration	305,566	301,633	(3,933)	613,797	586,035	(27,762)
IT	16,907,147	15,202,550	(1,704,597)	16,292,012	14,385,133	(1,906,879)
Human Resources	14,857,691	13,750,466	(1,107,225)	14,208,131	13,890,876	(317,255)
Procurement & Materials	7,464,830	7,189,362	(275,468)	7,336,488	6,979,753	(356,735)
State of Good Repair	463,297	388,102	(75,195)	N/A	N/A	N/A
<b>Planning, Engineering and Construction</b>	<b>27,193,777</b>	<b>23,587,823</b>	<b>(3,605,954)</b>	<b>27,492,478</b>	<b>23,510,299</b>	<b>(3,982,179)</b>
EVP PE&C	54,483	(311)	(54,794)	90,497	(12,297)	(102,795)
Engineering & Cap Project	455,451	130,754	(324,697)	898,572	629,705	(268,868)
Planning	5,026,565	4,245,342	(781,223)	5,645,179	4,805,337	(839,842)
Facilities Maintenance	21,657,278	19,212,038	(2,445,240)	20,858,230	18,087,555	(2,770,675)
<b>Finance</b>	<b>7,280,775</b>	<b>6,469,821</b>	<b>(810,954)</b>	<b>7,184,966</b>	<b>6,327,538</b>	<b>(857,428)</b>
Finance	6,684,427	6,113,397	(571,030)	6,588,987	5,900,173	(688,814)
CFO	596,349	356,424	(239,925)	595,979	427,365	(168,614)
<b>Gov't &amp; Public Affairs</b>	<b>3,077,047</b>	<b>3,018,664</b>	<b>(58,383)</b>	<b>2,276,681</b>	<b>1,590,504</b>	<b>(686,178)</b>
Deputy CEO	328,589	433,316	104,727	N/A	N/A	N/A
Public Engagement	1,059,967	973,831	(86,136)	1,246,346	868,527	(377,819)
Ridership & Client Services	674,492	613,305	(61,187)	701,303	464,160	(237,143)
Gov't Affairs	893,754	913,065	19,311	329,033	257,817	(71,216)
Urban Design	120,244	85,146	(35,098)	N/A	N/A	N/A
<b>Legal</b>	<b>2,878,798</b>	<b>2,553,527</b>	<b>(325,272)</b>	<b>3,739,616</b>	<b>2,754,520</b>	<b>(985,096)</b>
<b>Communications</b>	<b>8,398,808</b>	<b>5,950,900</b>	<b>(2,447,908)</b>	<b>6,342,240</b>	<b>3,810,845</b>	<b>(2,531,395)</b>
EVP, Communications	290,334	294,475	4,141	177,106	182,697	5,590
Press Office	472,250	449,601	(22,649)	438,915	440,742	1,828
Marketing & Corporate Communication	7,281,328	4,962,799	(2,318,530)	5,726,219	3,187,406	(2,538,813)
Partnership Promotions	354,896	244,025	(110,871)	N/A	N/A	N/A
<b>Executive &amp; Board</b>	<b>1,393,919</b>	<b>1,121,845</b>	<b>(272,075)</b>	<b>1,813,369</b>	<b>1,638,671</b>	<b>(174,698)</b>
<b>Audit</b>	<b>1,002,871</b>	<b>880,579</b>	<b>(122,291)</b>	<b>1,021,321</b>	<b>889,874</b>	<b>(131,447)</b>
<b>Office of Innovation</b>	<b>613,587</b>	<b>373,017</b>	<b>(240,570)</b>	<b>425,079</b>	<b>223,546</b>	<b>(201,533)</b>
<b>Contingency</b>	-	-	-	-	-	-
<b>Non-Departmental</b>	-	-	-	2,389	-	(2,389)
<b>Other MTA Revenue / Expense</b>	-	43	43	-	3,169	3,169
<b>TOTAL OPERATING BUDGET</b>	<b>\$ 407,801,337</b>	<b>\$ 388,485,651</b>	<b>\$ (19,315,686)</b>	<b>\$ 391,353,984</b>	<b>\$ 370,263,359</b>	<b>\$ (21,090,625)</b>

**MONTHLY PERFORMANCE REPORT**  
**May 2019**  
**Capital, and Debt Service Expenses**  
**Budget vs. Actual - Month and Fiscal Year-to-Date**  
(\$ millions)

**Capital Budget**

	FY2019		Month of May 2019				Fiscal Year to Date			
	Annual Budget	Budget	Budget	Actual	Variance		Budget	Actual	Variance	
	\$	\$	\$	\$	\$	%	\$	\$	\$	%
METRORail Completion	\$ 92.3	\$ 9.1	\$ 0.8	\$ (8.3)	(91.2%)		\$ 43.6	\$ 27.3	\$ (16.3)	(37.4%)
Capital Improvement Program	\$ 193.7	\$ 15.7	\$ 5.2	\$ (10.5)	(66.9%)		\$ 100.5	\$ 61.0	\$ (39.5)	(39.3%)
<b>Total Capital</b>	<b>\$ 286.0</b>	<b>\$ 24.8</b>	<b>\$ 6.0</b>	<b>\$ (18.8)</b>	<b>(75.8%)</b>		<b>\$ 144.1</b>	<b>\$ 88.4</b>	<b>\$ (55.7)</b>	<b>(38.7%)</b>

METRORail Completion expenses for the year-to-date through May 2019 of \$27.3 million are \$16.3 million or 37.4% under budget.

Other Capital Improvement Program expenses for the year-to-date through May 2019 of \$61.0 million are \$39.5 million or 39.3% under budget.

**Debt Service Budget**

	FY2019		Month of May 2019				Fiscal Year to Date			
	Annual Budget	Budget	Budget	Actual	Variance		Budget	Actual	Variance	
	\$	\$	\$	\$	\$	%	\$	\$	\$	%
<b>Debt Service</b>	<b>\$ 104.2</b>	<b>\$ 8.4</b>	<b>\$ 8.7</b>	<b>\$ 0.3</b>	<b>3.6%</b>		<b>\$ 68.9</b>	<b>\$ 66.7</b>	<b>\$ (2.2)</b>	<b>(3.2%)</b>

Debt Service expenses for the year-to-date through May 2019 of \$66.7 million are \$2.2 million under budget.

**General Mobility Transfers**

**General Mobility Program Projections**  
**Projected Funding vs. Actual Allocation - Month and Fiscal Year-to-Date**  
(\$ millions)

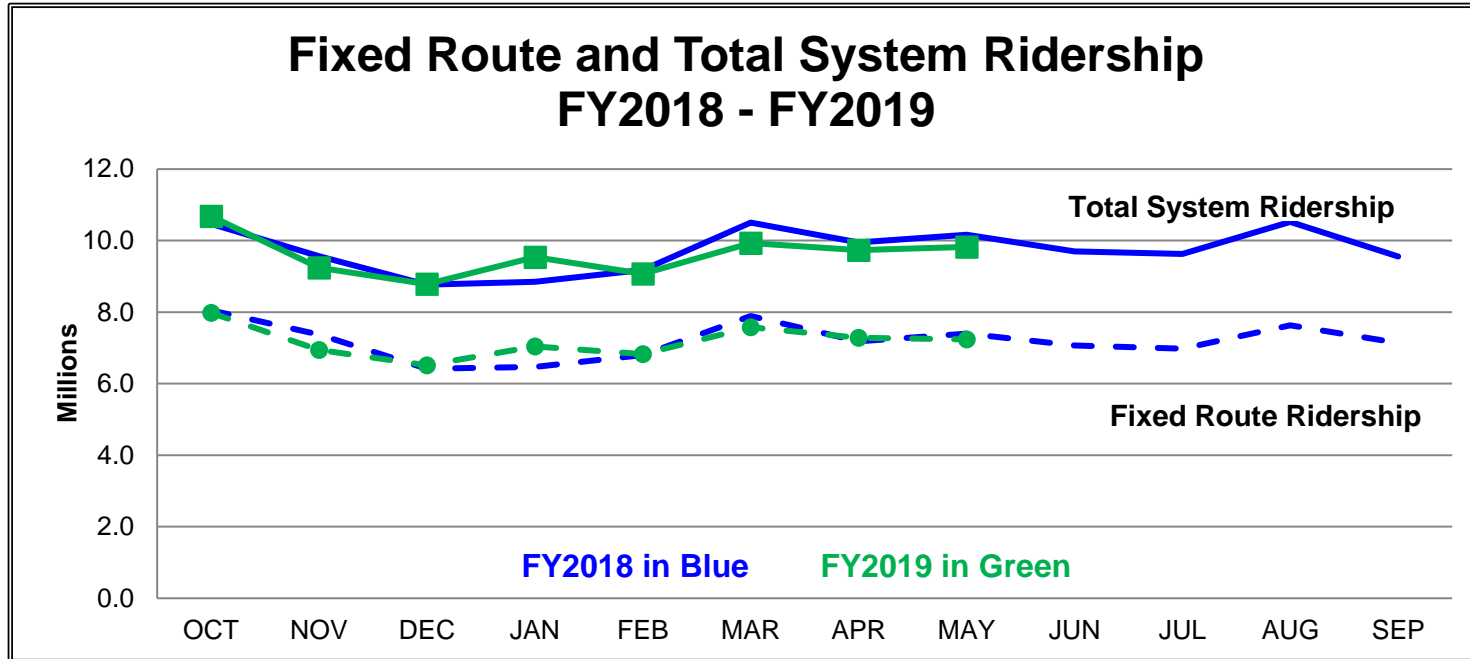
	FY2019		Month of May 2019				Fiscal Year to Date			
	Annual Projection	Projection	Allocation	Variance		Projection	Allocation	Variance		
	\$	\$	\$	\$	%	\$	\$	\$	%	
<b>General Mobility</b>	<b>\$ 180.0</b>	<b>\$ 16.6</b>	<b>\$ 16.7</b>	<b>\$ 0.1</b>	<b>0.6%</b>	<b>\$ 120.1</b>	<b>\$ 120.7</b>	<b>\$ 0.6</b>	<b>0.5%</b>	

Funds allocated to the General Mobility Fund totaling \$120.7 million for the year-to-date through May 2019 are \$0.6 million or 0.5% more than the amount projected.

**MONTHLY PERFORMANCE REPORT**  
**May 2019**  
**Ridership by Service Category**

Service Category	YTD % Change					
	May-18 Boardings	May-19 Boardings	May-19 vs. May-18	May-18 YTD Boardings	May-19 YTD Boardings	May-19 vs. May-18
<b>Fixed Route Services</b>						
<b><u>Local Network</u></b>						
Local Bus	5,152,372	5,120,813	(0.6%)	39,644,490	39,657,920	0.0%
<b><u>METRORail</u></b>						
Red (North) Line	1,290,330	1,182,238	(8.4%)	10,424,632	10,128,591	(2.8%)
Green (East) Line	136,956	120,275	(12.2%)	1,007,496	1,012,990	0.5%
Purple (Southeast) Line	136,360	108,537	(20.4%)	1,204,895	1,233,494	2.4%
METRORail (all lines)	1,563,646	1,411,050	(9.8%)	12,637,023	12,375,075	(2.1%)
METRORail-Bus Bridge	974	23,874	0.0%	18,817	38,243	103.2%
<b>METRORail total</b>	<b>1,564,620</b>	<b>1,434,924</b>	<b>(8.3%)</b>	<b>12,655,840</b>	<b>12,413,318</b>	<b>(1.9%)</b>
<b>Subtotal Local Network</b>	<b>6,716,992</b>	<b>6,555,737</b>	<b>(2.4%)</b>	<b>52,300,330</b>	<b>52,071,238</b>	<b>(0.4%)</b>
<b><u>Commuter</u></b>						
Park & Ride	685,834	680,862	(0.7%)	5,079,678	5,123,198	0.9%
<b>Subtotal Fixed Route Service</b>	<b>7,402,826</b>	<b>7,236,599</b>	<b>(2.2%)</b>	<b>57,380,008</b>	<b>57,194,436</b>	<b>(0.3%)</b>
Special Events	438	155	(64.6%)	212,605	214,815	1.0%
<b>Total Fixed Route</b>	<b>7,403,264</b>	<b>7,236,754</b>	<b>(2.2%)</b>	<b>57,592,613</b>	<b>57,409,251</b>	<b>(0.3%)</b>
<b>Customized Bus Services</b>						
METROLift	174,275	177,550	1.9%	1,296,095	1,373,729	6.0%
METRO STAR Vanpool	170,963	154,249	(9.8%)	1,282,040	1,218,056	(5.0%)
Internal Service	14	0	0.0%	82	316	0.0%
<b>Subtotal Customized Bus</b>	<b>345,252</b>	<b>331,799</b>	<b>(3.9%)</b>	<b>2,578,217</b>	<b>2,592,101</b>	<b>0.5%</b>
HOV/HOT Carpools, Vanpools, and Non-METRO Buses	2,414,830	2,251,832	(6.7%)	17,273,924	16,812,064	(2.7%)
<b>Total System</b>	<b>10,163,346</b>	<b>9,820,385</b>	<b>(3.4%)</b>	<b>77,444,754</b>	<b>76,813,416</b>	<b>(0.8%)</b>

**MONTHLY PERFORMANCE REPORT**  
**May 2019**  
**Ridership by Service Category**



*Fixed Route ridership is reported on the same basis as in the National Transit Database*

*The Special Events category of ridership reflects customer service oriented short-term additional motor bus service provided for events at Reliant Park such as football games and RODEO Houston.*

Total fixed route ridership, excluding special events, for the month of May 2019 of 7.2 million is 0.2 million or 2.2% less than last year.

Total fixed route ridership, excluding special events, for the year-to-date through May 2019 of 57.2 million is 0.2 million or 0.3% less than last year.

METRORail ridership for the month of May 2019 of 1.4 million is 8.3% less than last year.

METRORail ridership year-to-date through May 2019 of 12.4 million is 1.9% less than last year.

**MONTHLY PERFORMANCE REPORT**  
**May 2019**  
**Performance Statistics**

Benchmark Met
Benchmark Missed

**Fiscal Year 2019**

SAFETY & SECURITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2019 YTD Actual	FY2019 YTD GOAL
	<b>Bus Accidents (Includes METROLift)</b> Bus Accidents per 100,000 vehicle miles	48 0.74	45 0.75	40 0.66	46 0.73	43 0.74	57 0.88	45 0.71	64 1.00					≤ 49 ≤ 1.11	388 0.78
<b>Rail Accidents</b> Rail Accidents per 100,000 vehicle miles	3 0.97	6 1.90	9 2.91	2 0.66	8 2.91	7 2.08	11 3.77	10 3.60					≤ 8 ≤ 2.75	56 2.32	≤ 67 ≤ 2.75
<b>Major Security Incidents - total</b> Major Security Incidents per 100,000 boardings	26 0.243	31 0.335	33 0.376	32 0.335	41 0.452	39 0.393	33 0.339	44 0.448					≤ 70 ≤ 0.98	279 0.363	≤ 560 ≤ 0.98
<b>Major Security Incidents - METRO properties</b> Major Security Incidents per 100,000 boardings	13 0.122	22 0.238	18 0.205	28 0.294	26 0.286	30 0.302	23 0.236	23 0.234					≤ 35 ≤ 0.40	183 0.238	≤ 280 ≤ 0.40
CUSTOMER SERVICE	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2019 YTD Actual	FY2019 YTD GOAL
<b>Complaint Contacts per 100,000 Boardings</b>	18.17	17.06	16.40	14.63	17.30	16.20	16.10	16.88					< 19.00	16.61	< 19.00
<b>Commendations</b>	440	333	287	370	387	421	433	430					≥ 250	3,101	≥ 2000
<b>Average Call Center Answer Delay (Sec.)</b>	119	72	140	119	108	75	62	60					< 105	94	< 105

**Safety & Security**

- The number of bus accidents did not meet the safety goal for the month but did for the year-to-date.
- The number of rail accidents did not meet the safety goal for the month but did for the year-to-date.
- Total major security incidents met the benchmark for both the month and the year-to-date.
- Major security incidents on METRO properties met the benchmark for both the month and the year-to-date.

**Customer Service**

- Complaint contacts per 100,000 boardings met the goal for both the month and the year-to-date.
- The number of commendations met the goal for both the month and the year-to-date.
- The average call center answer delay met the goal for the both the month and the year-to-date.



MONTHLY PERFORMANCE REPORT

May 2019

Performance Statistics

Benchmark Met

Benchmark Missed

Fiscal Year 2019															
SERVICE & RELIABILITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2019 YTD Actual	FY2019 YTD GOAL
<b>On-Time Performance</b>															
Bus - Local	74.8%	74.6%	75.3%	76.1%	75.7%	76.6%	76.1%	75.7%					≥ 75%	75.6%	≥ 75%
Bus - Park & Ride	77.6%	76.9%	77.1%	78.7%	77.4%	78.7%	78.4%	77.8%					≥ 76%	77.8%	≥ 76%
Bus - Weighted Average	75.9%	75.6%	76.0%	77.1%	76.4%	77.4%	77.0%	76.5%					≥ 75%	76.6%	≥ 75%
METROLift	89.0%	90.8%	91.5%	93.1%	90.3%	89.3%	90.1%	90.5%					≥ 90%	90.6%	≥ 90%
Rail - Red Line	91.9%	93.3%	91.7%	92.7%	92.6%	84.6%	92.4%	92.3%					≥ 93%	91.3%	≥ 93.0%
Rail - South East Purple Line	98.4%	98.3%	98.9%	94.6%	95.5%	95.1%	94.5%	93.6%					≥ 95%	96.3%	≥ 95.0%
Rail - East End Green Line	98.7%	98.7%	98.9%	98.1%	97.3%	97.9%	97.9%	97.4%					≥ 95%	98.2%	≥ 95.0%
MDBF (Mean Distance Between Mechanical Failures) - All Buses	10,186	11,246	10,785	11,398	10,610	11,694	10,947	10,170					≥ 7,750	10,855	≥ 9,438
MDBF (Mean Distance Between Mechanical Failures) - METROLift	25,095	23,585	27,069	24,057	31,558	28,011	30,239	27,820					≥ 20,000	26,934	≥ 20,000
MDBSI (Mean Distance Between Service Interruptions) - METRORail	17,119	18,610	14,059	15,837	18,331	30,544	9,727	17,339					≥ 15,000	16,317	≥ 15,000
<b>Average Peak HOT Lanes Speed (miles per hour)</b>															
I-45 North HOV	52	53	54	54	52	55	55	56					≥ 45	54	≥ 45
I-45 South HOV	52	52	52	52	53	55	55	55					≥ 45	53	≥ 45
US-290 HOV	57	57	57	58	59	59	58	58					≥ 45	58	≥ 45
US-59 North HOV	61	61	60	61	58	61	61	61					≥ 45	61	≥ 45
US-59 South HOV	51	51	52	50	50	52	52	52					≥ 45	51	≥ 45

**On-Time Performance**

- On-time performance for Local Bus routes met the minimum performance standard for both the month and the year-to-date.
- On-time performance for Park & Ride routes met the minimum performance standard for both the month and the year-to-date.
- On-time performance for METROLift met the minimum performance standard for the both the month and the year-to-date.

**METRORail On-Time Performance**

- Rail (Red Line) did not meet the benchmark for both the month and the year-to-date.
- Rail (Purple Line) did not meet the benchmark for the month but did for the year-to-date.
- Rail (Green Line) met the benchmark for both the month and the year-to-date.

**Service Reliability**

- The Mean Distance Between Mechanical Failures (MDBF) for All Buses met the minimum performance standard for both the month and the year-to-date.
- The Mean Distance Between Mechanical Failures (MDBF) for METROLift met the minimum performance standard for both the month and the year-to-date.
- The Mean Distance Between Service Interruptions (MDBSI) for METRORail met the minimum performance standard for both the month and the year-to-date.

**HOT Lane Average Speed**

- The average peak speed for all HOT Lanes met the monthly and year-to-date goals.

**MONTHLY PERFORMANCE REPORT**  
**May 2019**  
**Performance Statistic Definitions**

**Bus and Rail Accidents** - An accident is a transit incident with passenger injuries that require immediate medical treatment away from the scene or a collision between a revenue vehicle and an object such that the amount of damage exceeds \$1,000. Bus accidents (which include METROLift) and rail accidents are reported separately and in terms of the absolute number of accidents and the relative number of accidents per 100,000 vehicle miles. Rail accidents reflect collisions between METRORail and other vehicles, pedestrians, or bicyclists. This definition has been revised beginning in FY2011 to include pedestrian accidents.

**Major Security Incidents** - The total Major Security Incidents is based on two industry standards: the FBI Uniform Crime Report and the National Transit Database (NTD) Report issued by the Federal Transit Administration (FTA). The eight (8) categories included are: homicide, (aggravated) sexual assault, (aggravated) robbery, aggravated assault, burglary, larceny/theft/motor vehicle theft and arson. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

**Major Security Incidents - METRO Properties** - The total Major Security Incidents - METRO Properties is the number of incidents that occur at Park & Ride lots, Transit Centers, on-board buses and trains and on Light Rail Vehicle (LRV) platforms. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

**Complaint Contacts** - Patrons may contact METRO's Customer Care Center to express dissatisfaction with METRO Operations. Contacts made via telephone and over the internet which result in a complaint record being generated in the Public Comment System are reported as the number of contacts per 100,000 boardings.

**Commendations** - Patrons may contact METRO's Customer Care Center to recognize, compliment or praise a METRO employee or the METRO organization for exemplary work or performance. Contacts made via telephone, internet, email or mail which result in a commendation record being generated in the Public Comment System are reported as the absolute number of contacts received.

**Average Call Center Answer Delay** - METRO is committed to providing customers with accurate, customer-friendly bus and service information in a timely manner. Customers may obtain bus information over METRO's website and by telephone using an interactive voice response system without speaking to a representative and with no customer wait time. For those customers who prefer to speak with a representative, METRO's goal is to answer their calls in 105 seconds or less.

**On-Time Performance (OTP)** - A local bus is considered on-time if it does not leave early and is within a five (5) minute window after the scheduled departure time. A Park & Ride bus is considered on-time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is within a five (5) minute window after the scheduled departure time, with measurements during peak hours. OTP is measured by the IVOMS system which calculates data to the second, and the five (5) minute window is defined as anything less than six (6) minutes. For METRORail, a train departing from the beginning of the line or arriving at the end of the line less than five (5) minutes after the scheduled time is considered on-time. For METROLift, a trip is considered on-time if the vehicle arrives within 30 minutes of the scheduled pick-up time and no later than the appointment time.

**Mean Distance Between Mechanical Failures (MDBF)** - MDBF reflects any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude accidents.

**Mean Distance Between Service Interruptions (MDBSI)** - Measures total revenue service miles traveled by Light Rail Vehicles (LRVs) between service interruptions that delay LRVs for one minute or more due to mechanical failures.

**Average Peak HOT Lane Speed** - HOT Lane speed is based on an average of measurements conducted during the AM and PM high-volume commuter periods. METRO's 45 mph benchmark is based on Federal statute 23 USC 166: HOV facilities, which sets 45 mph as a minimal acceptable rate of speed.

**MONTHLY PERFORMANCE REPORT**  
**May 2019**  
**Balance Sheet**

	May 31, 2018 (\$)	May 31, 2019 (\$)	Change (\$)
<b>Assets</b>			
Cash	(2,579,865)	4,550,332	7,130,197
Receivables	128,294,872	132,498,065	4,203,193
Inventory	35,084,115	35,965,749	881,633
Investments	378,270,475	482,181,192	103,910,717
Other Assets	7,538,031	5,247,245	(2,290,787)
Land & Improvements	360,757,418	358,560,899	(2,196,519)
Capital Assets, Net of Depreciation	2,525,816,572	2,435,068,835	(90,747,737)
<b>Total Assets</b>	<b>3,433,181,619</b>	<b>3,454,072,317</b>	<b>20,890,698</b>
Deferred Outflow of Resources <sup>1</sup>	94,282,269	68,050,683 <sup>2</sup>	(26,231,586)
	<b>3,527,463,889</b>	<b>3,522,123,000</b>	<b>(5,340,888)</b>
<b>Liabilities</b>			
Trade Payables	40,402,559	40,685,296	282,738
Accrued Payroll	32,964,030	33,617,688	653,658
Debt Payable	1,267,110,920	1,352,862,336	85,751,416
Debt Interest Payable	-	-	-
Pension and OPEB Liabilities	534,867,678	804,029,222	269,161,544 <sup>3</sup>
Other Liabilities	46,942,067	71,559,022	24,616,956
<b>Total Liabilities</b>	<b>1,922,287,254</b>	<b>2,302,753,565</b>	<b>380,466,311</b>
Net Assets - Retained Earnings	1,605,176,634	1,219,369,435	(385,807,199)
<b>Total Liabilities and Net Assets</b>	<b>3,527,463,889</b>	<b>3,522,123,000</b>	<b>(5,340,888)</b>

Notes:

- 1 A deferred outflow of resources is defined by the Governmental Accountability Standards Board as "a consumption of net assets by the government that is applicable to a future reporting period," and a deferred inflow of resources is defined as "an acquisition of net assets by the government that is applicable to a future reporting period."
- 2 The deferred outflow for FY2019 includes [1] Mark-to-Market (MTM) values of outstanding diesel fuel SWAP agreements at the fiscal year end (\$7,344,809), [2] Non Union Pension Plan (\$17,733,648), [3] Union Pension Plan (\$20,456,681), [4] Bonds (\$10,284,073), [5] Non Union OPEB (3,118,608) and [6] Union OPEB (\$9,112,864). These items will be recognized as expenses in future periods to which they relate.
- 3 As part of the FY2018 year end adjustments, METRO will implement GASB 75 Accounting for Other Post-Employment Benefits (OPEB) cost which will reduce METRO's beginning FY2018 net asset position by approximately \$271 million with an increase in the OPEB liability of \$282 million and deferred outflows of \$11 million. Net assets will change from \$1,673 million to \$1,402 million.