

METRO

Fiscal Year 2019

Monthly Performance Report

Revenue • Expense • Ridership • Performance

April 2019



MONTHLY PERFORMANCE REPORT

April 2019

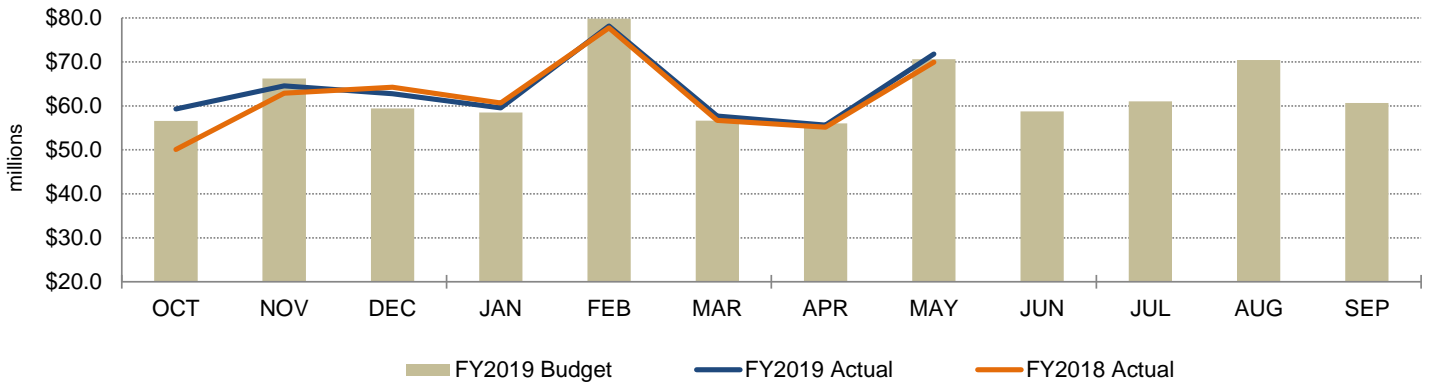
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MONTHLY PERFORMANCE REPORT

May 2019

Sales Tax Revenue



Total FY2019 Sales Tax budget is \$754.7 million

Budget to Actual FY2019

(\$ millions)

	Budget	Actual	Variance	%
October	56.6	59.3	2.7	4.8%
November	66.2	64.6	(1.6)	(2.5%)
December	59.4	62.8	3.3	5.6%
January	58.5	59.6	1.1	1.8%
February	79.9	78.2	(1.7)	(2.1%)
March	56.6	57.7	1.1	1.9%
April	56.0	55.6	(0.4)	(0.7%)
May	70.6	71.8	1.2	1.6%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2019 YTD	\$ 503.8	\$ 509.5	\$ 5.6	1.1%

Prior Year vs. Current Year

(\$ millions)

	Prior Year	Current Year	Variance	%
October	50.1	59.3	9.2	18.4%
November	62.9	64.6	1.7	2.7%
December	64.2	62.8	(1.5)	(2.3%)
January	60.6	59.6	(1.1)	(1.8%)
February	77.7	78.2	0.4	0.5%
March	56.7	57.7	1.0	1.8%
April	55.1	55.6	0.5	0.9%
May	69.9	71.8	1.8	2.6%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2019 YTD	\$ 497.3	\$ 509.5	\$ 12.1	2.4%

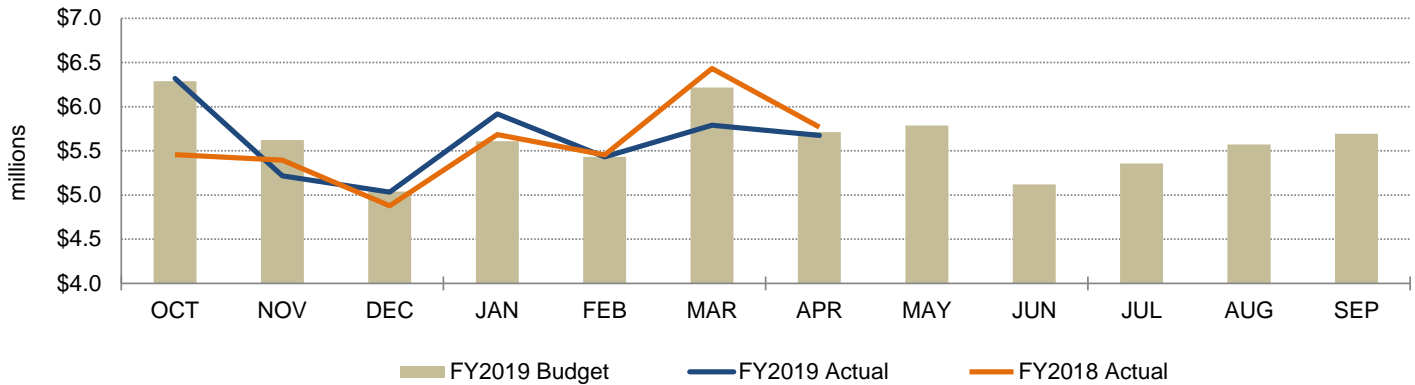
Sales Tax revenue for the month of May 2019 of \$71.8 million is \$1.2 million or 1.6% over estimates.

Sales Tax revenue for the year-to-date through May 2019 of \$509.5 million is \$5.6 million or 1.1% over estimates.

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April 2019

Fare Revenue



Total FY2019 Fare Revenue budget is \$67.5 million

Budget to Actual FY2019

(\$ millions)

	Budget	Actual	Variance	%
October	6.3	6.3	0.0	0.0%
November	5.6	5.2	(0.4)	(7.1%)
December	5.0	5.0	(0.0)	(0.0%)
January	5.6	5.9	0.3	5.4%
February	5.4	5.4	0.0	0.0%
March	6.2	5.8	(0.4)	(6.5%)
April	5.7	5.7	(0.0)	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2019 YTD	\$ 39.9	\$ 39.4	\$ (0.5)	(1.3%)

Prior Year vs. Current Year

(\$ millions)

	Prior Year	Current Year	Variance	%
October	5.5	6.3	0.8	14.5%
November	5.4	5.2	(0.2)	(3.7%)
December	4.9	5.0	0.1	2.0%
January	5.7	5.9	0.2	3.5%
February	5.5	5.4	(0.1)	(1.8%)
March	6.4	5.8	(0.6)	(9.4%)
April	5.8	5.7	(0.1)	(1.7%)
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2019 YTD	\$ 39.1	\$ 39.4	\$ 0.3	0.8%

Fare Revenue for the month of April 2019 of \$5.7 million is on budget.

Fare Revenue for the year-to-date through April 2019 of \$39.4 million is \$0.5 million or 1.3% under budget.

MONTHLY PERFORMANCE REPORT

April 2019

Service Related Grant Revenue

Total FY2019 Service Related Grant budget is \$75.1 million

	(\$ millions)			
	Budget	Actual	Variance	%
October	0.3	0.7	0.4	133.3%
November	3.6	0.3	(3.3)	(91.7%)
December	0.3	0.2	(0.1)	(33.3%)
January	0.3	0.1	(0.2)	(66.7%)
February	0.3	0.2	(0.1)	(33.3%)
March	0.3	0.0	(0.3)	(100.0%)
April	0.3	0.0	(0.3)	(100.0%)
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2019 YTD	\$ 5.6	\$ 1.5	\$ (4.1)	(73.2%)

Service Related Grant Revenue for the month of April 2019 of \$0.0 million is \$0.3 million or 100.0% under budget.

Service Related Grant Revenue for the year-to-date through April 2019 of \$1.5 million is \$4.1 million or 73.2% under budget.

Capital Grant Revenue

Total FY2019 Capital Grant budget is \$94.4 million

	(\$ millions)			
	Budget	Actual	Variance	%
October	4.8	2.1	(2.7)	(56.3%)
November	4.8	(1.1)	(5.9)	(122.9%)
December	4.8	(0.6)	(5.4)	(112.5%)
January	4.8	0.7	(4.1)	(85.4%)
February	4.8	0.7	(4.1)	(85.4%)
March	4.8	12.3	7.5	156.3%
April	4.8	6.1	1.3	27.1%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2019 YTD	\$ 33.4	\$ 20.2	\$ (13.2)	(39.5%)

Capital Grant Revenue for the year-to-date through April 2019 of \$20.2 million is \$13.2 million under budget.

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April 2019

Interest & Miscellaneous Revenue

Total FY2019 Interest & Miscellaneous Revenue budget is \$17.5 million

(\$ millions)

	Budget	Actual	Variance	%
October	1.3	2.1	0.8	61.5%
November	1.3	2.0	0.7	53.8%
December	1.2	1.8	0.6	50.0%
January	1.3	1.6	0.3	23.1%
February	1.2	2.0	0.8	66.7%
March	1.7	2.7	1.0	55.6%
April	2.2	1.3	(0.9)	(40.9%)
May	-	-	0.0	0.0%
June	-	-	0.0	0.0%
July	-	-	0.0	0.0%
August	-	-	0.0	0.0%
September	-	-	0.0	0.0%
FY2019 YTD	\$ 10.3	\$ 13.4	\$ 3.1	30.1%

Composition of Interest & Miscellaneous Revenue

	<u>Year-to-Date Actual</u>		<u>Current Month Actual</u>	
	<u>\$ millions</u>	<u>% of Total</u>	<u>\$ millions</u>	<u>% of Total</u>
Interest Income	6.0	44.7%	(0.5)	-37.0%
HOT Lanes Revenue	4.3	32.0%	0.7	52.0%
Inter Government Revenue	0.9	6.9%	0.9	71.5%
Other	2.2	16.4%	0.2	13.5%
Total	\$ 13.4	100.0%	\$ 1.3	100.0%

Interest & Misc. Revenue for the year-to-date of \$13.4 million through April 2019 is \$3.1 million or 30.1% over budget.

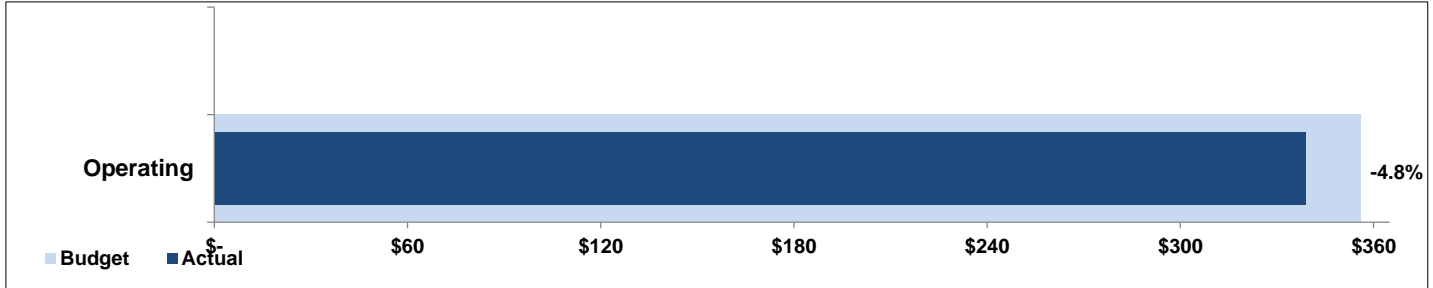
MONTHLY PERFORMANCE REPORT

April 2019

Budget Summary (\$ millions)

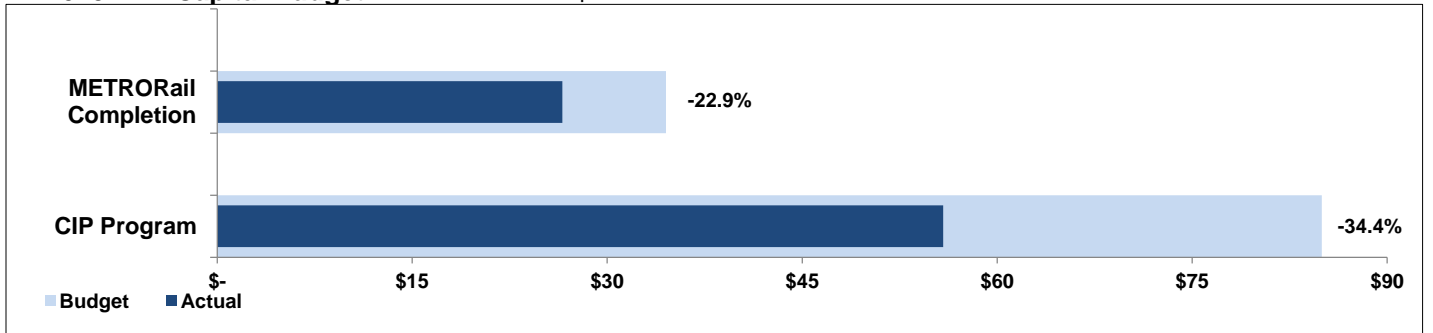
FY2019 Annual Operating Budget \$ 626.2

FY2019 YTD Operating Budget \$ 356.0



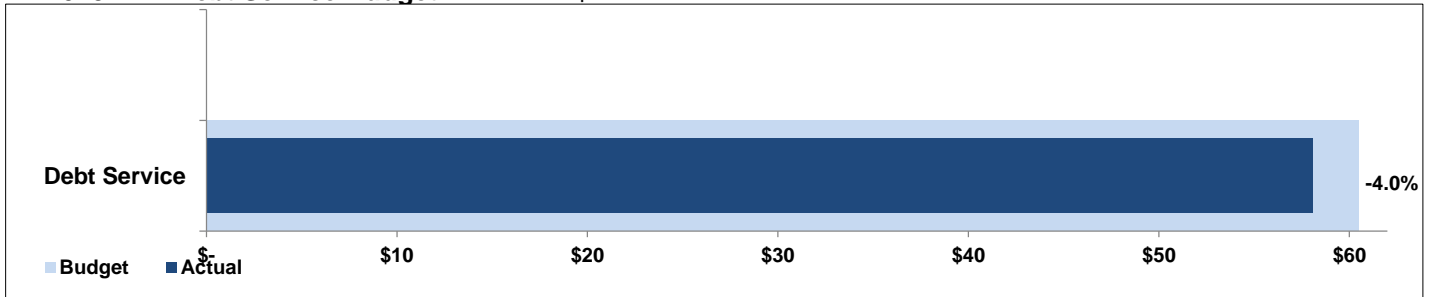
FY2019 Annual Capital Budget \$ 286.0

FY2019 YTD Capital Budget \$ 119.5



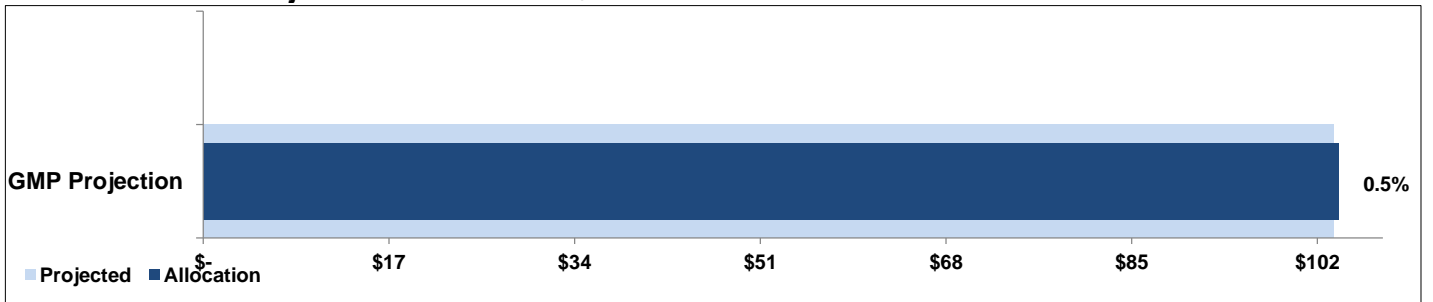
FY2019 Annual Debt Service Budget \$ 104.2

FY2019 YTD Debt Service Budget \$ 60.5



FY2019 Annual GMP Projected Allocation \$ 180.0

FY2019 YTD GMP Projected Allocation \$ 103.5



MONTHLY PERFORMANCE REPORT

April 2019

Operating Expenses

Comparison of Budget to Actual for the Month (April 2018)						
	FY19 Annual Budget	April Budget	April Actual	\$ Variance (favorable)/unfavorable	% Variance	
Labor & Fringe Benefits	\$ 369,745,591	\$ 30,613,956	\$ 29,564,862	\$ (1,049,094)	(3.4%)	
Non-Labor	242,888,937	\$ 20,545,961	\$ 18,937,683	(1,608,278)	(7.8%)	
Subtotal Labor & Non-Labor	612,634,528	51,159,917	48,502,545	(2,657,372)	(5.2%)	
Contingency	13,575,472	-	-	-	0.0%	
Total Operating Budget	\$ 626,210,000	\$ 51,159,917	\$ 48,502,545	\$ (2,657,372)	(5.2%)	

Comparison of Budget to Actual Year-to-Date April 2019 (7 months)						
	FY19 Annual Budget	Year-to-Date Budget	Year-to-Date Actual	\$ Variance (favorable)/unfavorable	% Variance	
Payroll & Benefits						
Wages	\$ 145,469,381	\$ 84,604,567	\$ 84,412,400	\$ (192,167)	(0.2%)	
Union Fringe Benefits	80,985,364	47,205,161	45,362,048	(1,843,114)	(3.9%)	
Subtotal Union Labor	226,454,745	131,809,728	129,774,447	(2,035,281)	(1.5%)	
Salaries and Non-Union Wages	108,038,546	61,729,386	59,880,220	(1,849,166)	(3.0%)	
Non-Union Fringe Benefits	45,520,708	26,311,766	25,561,057	(750,709)	(2.9%)	
Subtotal Non-Union Labor	153,559,254	88,041,153	85,441,278	(2,599,875)	(3.0%)	
Allocation to Capital & GMP	(10,268,408)	(5,900,297)	(4,912,090)	988,207	16.7%	
Subtotal Labor and Fringe Benefits	369,745,591	213,950,584	210,303,635	(3,646,949)	(1.7%)	
Total Materials & Supplies						
Services	51,219,289	30,259,162	22,617,003	(7,642,159)	(25.3%)	
Materials and Supplies	31,736,756	18,243,960	17,281,575	(962,386)	(5.3%)	
Fuel and Utilities	39,076,898	22,217,558	20,500,828	(1,716,731)	(7.7%)	
	122,032,942	70,720,681	60,399,406	(10,321,275)	(14.6%)	
Administration						
Casualty and Liability	5,359,774	3,099,119	2,851,874	(247,246)	(8.0%)	
Purchased Transportation	103,079,017	60,198,674	59,273,179	(925,495)	(1.5%)	
Leases, Rentals and Misc.	13,284,323	8,403,115	6,401,737	(2,001,378)	(23.8%)	
Allocation to Capital & GMP - Non-Labor	(867,119)	(356,094)	(309,816)	46,278	(13.0%)	
	120,855,995	71,344,814	68,216,974	(3,127,840)	(4.4%)	
Subtotal Non-Labor	242,888,937	142,065,495	128,616,380	(13,449,116)	(9.5%)	
Subtotal Labor and Non-Labor	612,634,528	356,016,079	338,920,015	(17,096,064)	(4.8%)	
Contingency	13,575,472	-	-	-	0.0%	
Subtotal Contingency	13,575,472	-	-	-	0.0%	
Total Operating Budget	\$ 626,210,000	\$ 356,016,079	\$ 338,920,015	\$ (17,096,064)	(4.8%)	
Non-Budgeted Expense						
Gain/ Loss Disposal	-	-	(584,558)	(584,558)	0.0%	
Grand Total	\$ 626,210,000	\$ 356,016,079	\$ 338,335,457	\$ (17,680,622)	(5.0%)	

Operating Expenses for the month of April 2019 of \$48.5 million are \$2.7 million or 5.2% under budget.

Operating Expenses year-to-date through April 2019 of \$338.9 million are \$17.1 million or 4.8% under budget.

MONTHLY PERFORMANCE REPORT
April 2019
Major Operating Budget Variance Items - Categories with major variances

<u>Expense Type</u>	<u>FY2019 Budget</u>	<u>FY2019 Actual</u>	<u>Fiscal Year 2019 \$ Variance (under budget) / over budget</u>
<u>Payroll & Benefits</u>			
Union Labor	131,809,728	129,774,447	\$ (2,035,281)
Wages & Fringe Benefits - savings from bus operator vacancies			(3,338,000)
Wages & Fringe Benefits - savings from primarily mechanic, technician, cleaners			(2,490,000)
Underrun in benefit trust contribution			(1,027,000)
Union Vacancies - Fringes driven by underrun in uniform & tool allowance			(997,000)
Less than expected sick leave cash out			(241,000)
<u>Offset by</u>			
Vacation Buyback			333,000
Overtime primarily in METRO rail, bus maintenance & public facilities			2,538,000
Overtime in bus transportation to cover routine vacancies			2,941,000
Non-Union Labor	88,041,153	85,441,278	\$ (2,599,875)
Savings in base salaries due to vacancies			(2,737,000)
Savings in healthcare due to less than expected fringe benefits salaries			(634,000)
<u>Offset by</u>			
Salaried overtime mainly driven by vacancies			788,000
<u>Total Materials & Supplies</u>	70,720,681	60,399,406	\$ (10,321,275)
Services			
<u>Facility Maintenance</u> due to underspending in BOF maintenance cost (-\$600,000), building & grounds maintenance (-\$378,000), custodial services (-\$271,000), and security services (-\$119,000).			(1,368,000)
<u>Communications</u> due to underrun in advertising.			(591,000)
<u>Planning</u> due to underrun in METRONext within contract management.			(514,000)
<u>Operations</u> mainly due to underrun in building & grounds maintenance.			(364,000)
<u>Legal</u> mainly due to underrun in legal fees.			(237,000)
<u>General underspending in other areas Authority wide not mentioned above</u>			
Underspending in Contract Management throughout the Authority.			(2,776,000)
Underrun in support services & other services.			(656,000)
Underrun in equipment repairs & maintenance.			(441,000)
Other miscellaneous services type expenses mostly contractual and required on an as needed basis.			(145,000)
Underspending in education and training throughout the Authority (<i>excludes bus operator and other Operations staff related training</i>).			(401,000)

MONTHLY PERFORMANCE REPORT
April 2019
Major Operating Budget Variance Items - Categories with major variances

<u>Expense Type</u>	<u>FY2019 Budget</u>	<u>FY2019 Actual</u>	<u>Fiscal Year 2019 \$ Variance (under budget) / over budget</u>
Materials and Supplies			
<u>Underruns in -</u>			
Material prices variances on Production/refurbished orders and inventory revaluations mostly for unit overhauls			(3,014,000)
Tires & Tubes			(536,000)
Special office supplies			(361,000)
Parts - Exterior Body and Windows			(175,000)
Minor Tools			(172,000)
<u>Offset by miscellaneous overruns in -</u>			
Supplies - EDP			154,000
Transmission			222,000
Chassis			303,000
Bus Parts - brakes			327,000
Bus Batteries - mostly in Unit Overhaul			785,000
Bus Engines - mostly in Unit Overhaul			1,514,000
Fuel and Utilities			
Underrun in Diesel Fuel (including taxes) mainly due to lower prices per gallon on unhedged fuel			(905,000)
Lower than expected charges for routine Telephone Services			(470,000)
Propulsion Power			(131,000)
Underrun in Power due to lower than expected usage			(107,000)
<u>Administration</u>	71,344,814	68,216,974	\$ (3,127,840)
Casualty & Liability			
Higher than expected subrogation			(210,000)
Lower than expected premiums			(190,000)
Higher than expected vehicle liability			153,000
Purchased Transportation			
Northwest Contract			(407,000)
METROLIFT			(345,000)
Regional vanpool underrun			(110,000)
Leases, Rentals, & Miscellaneous			
Higher than expected IT Rent Software Payments			(1,235,000)
Underspending in discretionary items (Travel, Memberships, etc.) and other miscellaneous items			(341,000)
Other Misc expenses lower than expected			(211,000)
Rent-NRV			(110,000)

MONTHLY PERFORMANCE REPORT
April 2019
Total Net Operating Budget / Expenses by Department

<u>Authorized</u> <u>EOY</u> <u>Headcount</u>	<u>Department</u>	<u>Annual Budget</u>	-----Year-to-Date-----			--Current Month--
			<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Variance</u>
3,604	Oper, Public Safety, & Cust Service	474,687,216	275,818,899	268,291,184	(7,527,715)	(937,603)
3,144	Operations	431,628,499	251,065,554	246,104,967	(4,960,588)	(390,344)
335	METRO Police	27,076,644	15,501,942	14,129,163	(1,372,779)	(301,817)
46	Safety	9,912,445	5,735,555	4,955,119	(780,436)	(119,206)
70	Customer Services	4,831,967	2,805,659	2,389,203	(416,457)	(127,919)
9	EVP Oper Pub Safety & Cust Service	1,237,660	710,188	712,732	2,544	1,684
246	Administration	59,095,821	35,860,805	32,370,448	(3,490,356)	(916,162)
74	IT	23,873,068	15,660,696	13,280,254	(2,380,442)	(703,454)
45	Human Resources	22,420,871	12,995,920	12,196,408	(799,512)	(151,776)
120	Procurement & Materials	11,597,764	6,529,893	6,305,642	(224,251)	(42,390)
2	EVP, Administration	463,827	267,622	265,839	(1,782)	2,944
5	State of Good Repair	740,292	406,674	322,305	(84,369)	(21,486)
245	Planning, Engineer, & Construction	41,354,082	23,597,210	20,447,470	(3,149,740)	(607,349)
179	Facilities Maint	33,270,202	18,866,237	16,758,511	(2,107,726)	(512,559)
37	Planning	7,018,902	4,286,601	3,574,641	(711,960)	(46,395)
27	Engineering & Cap Project	981,721	397,372	115,140	(282,232)	(43,552)
2	EVP PE&C	83,257	46,999	(821)	(47,821)	(4,843)
80	Finance	11,115,716	6,304,698	5,714,586	(590,111)	(147,915)
76	Finance	10,133,155	5,769,485	5,387,093	(382,393)	(62,086)
4	CFO	982,561	535,212	327,494	(207,718)	(85,829)
22	Govt & Public Affairs	4,576,227	2,698,612	2,521,480	(177,132)	65,453
2	Deputy CEO	506,579	286,587	392,068	105,481	3,713
10	Public Engagement	1,523,964	921,674	828,498	(93,176)	(6,012)
6	Ridership & Client Services	1,012,798	600,676	539,102	(61,574)	(7,842)
3	Gov't Affairs	1,339,785	779,049	686,211	(92,838)	76,199
1	Urban Design	193,101	110,626	75,600	(35,026)	(604)
19	Legal	2,031,800	1,150,123	946,724	(203,399)	3,431
40	Communications	11,436,007	6,744,816	5,459,139	(1,285,677)	(15,188)
3	EVP, Communications	427,214	336,484	176,735	(159,749)	52,561
7	Press Office	722,985	411,821	396,315	(15,506)	(1,319)
29	Marketing & Corporate Communication	9,830,872	5,747,925	4,628,289	(1,119,637)	(62,358)
1	Partnership Promotions	454,937	248,586	257,801	9,215	(4,073)
9	Executive and Board	1,763,544	63,948	32,888	(31,060)	(7,186)
11	Audit	1,535,794	876,457	780,841	(95,616)	(17,650)
4	Office of Innovation	995,364	501,753	321,384	(180,369)	(23,052)
	Non Departmental	4,042,959	2,398,759	2,033,639	(365,120)	(54,151)
	President & CEO Contingency	13,575,472	-	-	-	-
	Other (MTA Revenue/Expense)	-	-	232	232	-
4,280	Total Operating Budget	626,210,000	356,016,079	338,920,015	(17,096,064)	(2,657,372)

MONTHLY PERFORMANCE REPORT
April 2019
Total Net Operating Budget / Expenses by Department
as of the end of April 2019 vs. January 2018

<u>Department</u>	<u>April 2019</u>			<u>April 2018</u>		
	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>
Operations, Public Safety and Customer Service	275,818,899	268,291,184	(7,527,715)	263,830,850	255,900,707	(7,930,144)
Operations	251,065,554	246,104,967	(4,960,588)	240,760,549	235,215,488	(5,545,061)
EVP Oper Pub Safety & Cust Serv	710,188	712,732	2,544	715,688	683,289	(32,399)
METRO Police	15,501,942	14,129,163	(1,372,779)	14,801,622	13,240,584	(1,561,038)
Safety	5,735,555	4,955,119	(780,436)	4,815,127	4,399,002	(416,125)
Customer Service	2,805,659	2,389,203	(416,457)	2,737,864	2,362,344	(375,520)
Administration	35,860,805	32,370,448	(3,490,356)	34,290,531	31,084,800	(3,205,731)
EVP, Administration	267,622	265,839	(1,782)	529,766	506,677	(23,090)
IT	15,660,696	13,280,254	(2,380,442)	14,937,550	12,339,976	(2,597,574)
Human Resources	12,995,920	12,196,408	(799,512)	12,410,814	12,143,076	(267,739)
Procurement & Materials	6,529,893	6,305,642	(224,251)	6,412,400	6,095,072	(317,328)
State of Good Repair	406,674	322,305	(84,369)	N/A	N/A	N/A
Planning, Engineering and Construction	23,597,210	20,447,470	(3,149,740)	23,903,264	20,337,722	(3,565,542)
EVP PE&C	46,999	(821)	(47,821)	78,971	(5,142)	(84,113)
Engineering & Cap Project	397,372	115,140	(282,232)	812,809	477,894	(334,915)
Planning	4,286,601	3,574,641	(711,960)	4,795,169	4,168,034	(627,135)
Facilities Maintenance	18,866,237	16,758,511	(2,107,726)	18,216,314	15,696,935	(2,519,379)
Finance	6,304,698	5,714,586	(590,111)	6,237,447	5,414,933	(822,514)
Finance	5,769,485	5,387,093	(382,393)	5,701,851	5,020,797	(681,053)
CFO	535,212	327,494	(207,718)	535,596	394,136	(141,461)
Gov't & Public Affairs	2,698,612	2,521,480	(177,132)	1,921,374	1,367,749	(553,625)
Deputy CEO	286,587	392,068	105,481	N/A	N/A	N/A
Public Engagement	921,674	828,498	(93,176)	1,011,375	751,417	(259,958)
Ridership & Client Services	600,676	539,102	(61,574)	620,570	390,254	(230,316)
Gov't Affairs	779,049	686,211	(92,838)	289,429	226,078	(63,351)
Urban Design	110,626	75,600	(35,026)	N/A	N/A	N/A
Legal	1,150,123	946,724	(203,399)	3,230,837	2,506,579	(724,258)
Communications	6,744,816	5,459,139	(1,285,677)	5,431,269	3,073,828	(2,357,441)
EVP, Communications	336,484	176,735	(159,749)	151,504	157,965	6,461
Press Office	411,821	396,315	(15,506)	381,892	377,182	(4,710)
Marketing & Corporate Communication	5,747,925	4,628,289	(1,119,637)	4,897,872	2,538,681	(2,359,191)
Partnership Promotions	248,586	257,801	9,215	N/A	N/A	N/A
Executive & Board	63,948	32,888	(31,060)	1,577,687	1,436,847	(140,840)
Audit	876,457	780,841	(95,616)	896,945	777,946	(118,999)
Office of Innovation	501,753	321,384	(180,369)	379,691	184,342	(195,349)
Contingency	-	-	-	-	-	-
Non-Departmental	2,398,759	2,033,639	(365,120)	5,171	-	(5,171)
Other MTA Revenue / Expense	-	232	232	-	-	-
TOTAL OPERATING BUDGET	\$ 356,016,079	\$ 338,920,015	\$ (17,096,064)	\$ 341,705,066	\$ 322,085,453	\$ (19,619,613)

MONTHLY PERFORMANCE REPORT
April 2019
Capital, and Debt Service Expenses
Budget vs. Actual - Month and Fiscal Year-to-Date
(\$ millions)

Capital Budget

	FY2019		Month of April 2019				Fiscal Year to Date							
	Annual		Budget		Actual		Variance		Budget		Actual		Variance	
	Budget		Budget	Actual	\$	%	Budget	Actual	\$	%				
METRO Rail Completion	\$ 92.3	\$ 8.7	\$ 0.4	\$ (8.3)	(95.4%)	\$ 34.5	\$ 26.6	\$ (7.9)	(22.9%)					
Capital Improvement Program	\$ 193.7	\$ 14.6	\$ 4.1	\$ (10.5)	(71.9%)	\$ 85.0	\$ 55.8	\$ (29.2)	(34.4%)					
Total Capital	\$ 286.0	\$ 23.3	\$ 4.5	\$ (18.8)	(80.7%)	\$ 119.5	\$ 82.4	\$ (37.1)	(31.0%)					

METRO Rail Completion expenses for the year-to-date through April 2019 of \$26.6 million are \$7.9 million or 22.9% under budget.

Other Capital Improvement Program expenses for the year-to-date through April 2019 of \$55.8 million are \$29.2 million or 34.4% under budget.

Debt Service Budget

	FY2019		Month of April 2019				Fiscal Year to Date							
	Annual		Budget		Actual		Variance		Budget		Actual		Variance	
	Budget		Budget	Actual	\$	%	Budget	Actual	\$	%				
Debt Service	\$ 104.2	\$ 8.6	\$ 8.2	\$ (0.4)	(4.7%)	\$ 60.5	\$ 58.1	\$ (2.4)	(4.0%)					

Debt Service expenses for the year-to-date through April 2019 of \$58.1 million are \$2.4 million under budget.

General Mobility Transfers

General Mobility Program Projections
Projected Funding vs. Actual Allocation - Month and Fiscal Year-to-Date
(\$ millions)

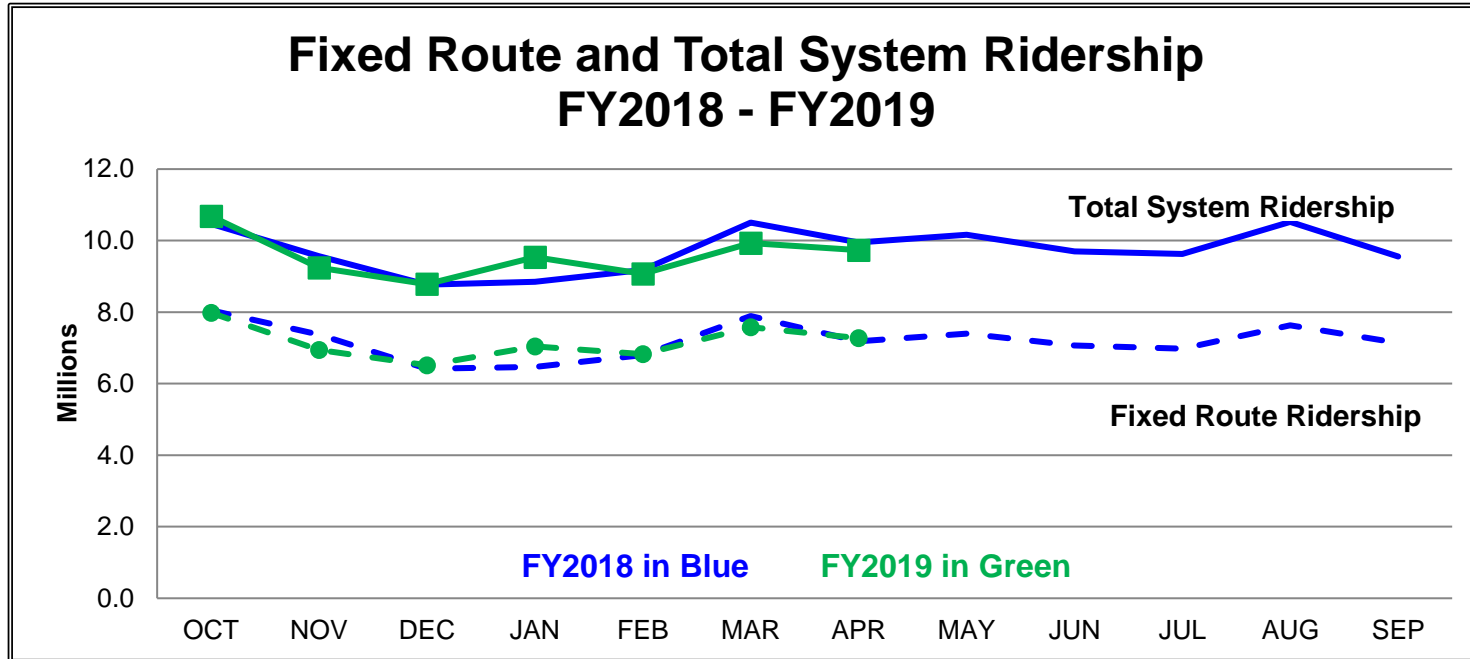
	FY2019		Month of April 2019				Fiscal Year to Date							
	Annual		Projection		Allocation		Variance		Projection		Allocation		Variance	
	Projection		Projection	Allocation	\$	%	Projection	Allocation	\$	%				
General Mobility	\$ 180.0	\$ 13.2	\$ 13.1	\$ (0.1)	(0.8%)	\$ 103.5	\$ 104.0	\$ 0.5	0.5%					

Funds allocated to the General Mobility Fund totaling \$104.0 million for the year-to-date through April 2019 are \$0.5 million or 0.5% more than the amount projected.

MONTHLY PERFORMANCE REPORT
April 2019
Ridership by Service Category

Service Category	YTD % Change					
	Apr-18 Boardings	Apr-19 Boardings	Apr-19 vs. Apr-18	Apr-18 YTD Boardings	Apr-19 YTD Boardings	Apr-19 vs. Apr-18
Fixed Route Services						
<u>Local Network</u>						
Local Bus	4,943,503	4,995,614	1.1%	34,492,118	34,524,785	0.1%
<u>METRORail</u>						
Red (North) Line	1,274,550	1,257,774	(1.3%)	9,134,302	8,946,353	(2.1%)
Green (East) Line	133,772	135,950	1.6%	870,540	892,715	2.5%
Purple (Southeast) Line	158,528	174,398	10.0%	1,068,535	1,124,957	5.3%
METRORail (all lines)	1,566,850	1,568,122	0.1%	11,073,377	10,964,025	(1.0%)
METRORail-Bus Bridge	0	0	0.0%	17,843	14,369	(19.5%)
METRORail total	1,566,850	1,568,122	0.1%	11,091,220	10,978,394	(1.0%)
Subtotal Local Network	6,510,353	6,563,736	0.8%	45,583,338	45,503,179	(0.2%)
<u>Commuter</u>						
Park & Ride	667,741	710,060	6.3%	4,393,844	4,442,336	1.1%
Subtotal Fixed Route Service	7,178,094	7,273,796	1.3%	49,977,182	49,945,515	(0.1%)
Special Events	9,286	954	(89.7%)	212,167	214,660	1.2%
Total Fixed Route	7,187,380	7,274,750	1.2%	50,189,349	50,160,175	(0.1%)
Customized Bus Services						
METROLift	166,760	176,094	5.6%	1,121,820	1,196,179	6.6%
METRO STAR Vanpool	161,874	156,267	(3.5%)	1,111,077	1,063,084	(4.3%)
Internal Service	0	32	0.0%	68	316	0.0%
Subtotal Customized Bus	328,634	332,393	1.1%	2,232,965	2,259,579	1.2%
HOV/HOT Carpools, Vanpools, and Non-METRO Buses	2,432,220	2,125,904	(12.6%)	14,859,094	14,560,232	(2.0%)
Total System	9,948,234	9,733,047	(2.2%)	67,281,408	66,979,986	(0.4%)

MONTHLY PERFORMANCE REPORT
April 2019
Ridership by Service Category



Fixed Route ridership is reported on the same basis as in the National Transit Database

The Special Events category of ridership reflects customer service oriented short-term additional motor bus service provided for events at Reliant Park such as football games and RODEO Houston.

Total fixed route ridership, excluding special events, for the month of April 2019 of 7.3 million is 0.1 million or 1.3% greater than last year.

Total fixed route ridership, excluding special events, for the year-to-date through April 2019 of 49.9 million is 0.03 million or 0.1% less than last year.

METRORail ridership for the month of April 2019 of 1.6 million is 0.1% greater than last year.

METRORail ridership year-to-date through April 2019 of 11.0 million is 1.0% less than last year.

MONTHLY PERFORMANCE REPORT
April 2019
Performance Statistics

Benchmark Met
Benchmark Missed

Fiscal Year 2019

SAFETY & SECURITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2019 YTD Actual	FY2019 YTD GOAL
	Bus Accidents (Includes METROLift) Bus Accidents per 100,000 vehicle miles	48 0.74	45 0.75	40 0.66	46 0.73	43 0.73	57 0.88	45 0.71						≤ 50 ≤ 1.11	324 0.75
Rail Accidents Rail Accidents per 100,000 vehicle miles	3 0.97	6 1.90	9 2.91	2 0.66	8 2.91	7 2.08	11 3.77						≤ 8 ≤ 2.75	46 2.15	≤ 59 ≤ 2.75
Major Security Incidents - total Major Security Incidents per 100,000 boardings	26 0.243	31 0.335	33 0.376	32 0.335	41 0.452	39 0.393	33 0.339						≤ 70 ≤ 0.98	235 0.351	≤ 490 ≤ 0.98
Major Security Incidents - METRO properties Major Security Incidents per 100,000 boardings	13 0.122	22 0.238	18 0.205	28 0.294	26 0.287	30 0.302	23 0.236						≤ 35 ≤ 0.40	160 0.239	≤ 245 ≤ 0.40
CUSTOMER SERVICE	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2019 YTD Actual	FY2019 YTD GOAL
Complaint Contacts per 100,000 Boardings	18.17	17.06	16.40	14.63	17.30	16.21	16.11						< 19.00	16.57	< 19.00
Commendations	440	333	287	370	387	421	433						≥ 250	2,671	≥ 1750
Average Call Center Answer Delay (Sec.)	119	72	140	119	108	75	62						< 105	99	< 105

Safety & Security

- The number of bus accidents met the safety goal for both the month and the year-to-date.
- The number of rail accidents did not meet the safety goal for the month but did for the year-to-date.
- Total major security incidents met the benchmark for both the month and the year-to-date.
- Major security incidents on METRO properties met the benchmark for both the month and the year-to-date.

Customer Service

- Complaint contacts per 100,000 boardings met the goal for both the month and the year-to-date.
- The number of commendations met the goal for both the month and the year-to-date.
- The average call center answer delay met the goal for the both the month and the year-to-date.

MONTHLY PERFORMANCE REPORT

April 2019

Performance Statistics

Benchmark Met

Benchmark Missed

Fiscal Year 2019													Current Month Target	FY2019 YTD Actual	FY2019 YTD GOAL		
SERVICE & RELIABILITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP					
On-Time Performance																	
Bus - Local	74.8%	74.6%	75.3%	76.1%	75.7%	76.6%	76.1%						≥	75%	75.6%	≥	75%
Bus - Park & Ride	77.6%	76.9%	77.1%	78.7%	77.4%	78.7%	78.4%						≥	76%	77.8%	≥	76%
Bus - Weighted Average	75.9%	75.6%	76.0%	77.1%	76.4%	77.4%	77.0%						≥	75%	76.6%	≥	75%
METROLift	89.0%	90.8%	91.5%	93.1%	90.3%	89.3%	90.1%						≥	90%	90.6%	≥	90%
Rail - Red Line	91.9%	93.3%	91.7%	92.7%	92.6%	84.6%	92.4%						≥	93%	91.3%	≥	93.0%
Rail - South East Purple Line	98.4%	98.3%	98.9%	94.6%	95.5%	95.1%	94.5%						≥	95%	96.5%	≥	95.0%
Rail - East End Green Line	98.7%	98.7%	98.9%	98.1%	97.3%	97.9%	97.9%						≥	95%	98.2%	≥	95.0%
MDBF (Mean Distance Between Mechanical Failures) - All Buses	10,186	11,246	10,785	11,398	10,610	11,694	10,947						≥	10,000	10,964	≥	9,679
MDBF (Mean Distance Between Mechanical Failures) - METROLift	25,095	23,585	27,069	24,057	32,101	27,683	30,371						≥	20,000	26,840	≥	20,000
MDBSI (Mean Distance Between Service Interruptions) - METRORail	17,119	18,610	14,059	15,837	18,331	30,544	9,727						≥	15,000	16,193	≥	15,000
Average Peak HOT Lanes Speed (miles per hour)																	
I-45 North HOV	52	53	54	54	52	55	55						≥	45	54	≥	45
I-45 South HOV	52	52	52	52	53	55	55						≥	45	53	≥	45
US-290 HOV	57	57	57	58	59	59	58						≥	45	58	≥	45
US-59 North HOV	61	61	60	61	58	61	61						≥	45	60	≥	45
US-59 South HOV	51	51	52	50	50	52	52						≥	45	51	≥	45

On-Time Performance

- On-time performance for Local Bus routes met the minimum performance standard for both the month and the year-to-date.
- On-time performance for Park & Ride routes met the minimum performance standard for both the month and the year-to-date.
- On-time performance for METROLift met the minimum performance standard for the both the month and the year-to-date.

METRORail On-Time Performance

- Rail (Red Line) did not meet the benchmark for both the month and the year-to-date.
- Rail (Purple Line) met the benchmark for both the month and the year-to-date.
- Rail (Green Line) met the benchmark for both the month and the year-to-date.

Service Reliability

- The Mean Distance Between Mechanical Failures (MDBF) for All Buses met the minimum performance standard for both the month and the year-to-date.
- The Mean Distance Between Mechanical Failures (MDBF) for METROLift met the minimum performance standard for both the month and the year-to-date.
- The Mean Distance Between Service Interruptions (MDBSI) for METRORail did not meet the minimum performance standard for the month but did for the year-to-date.

HOT Lane Average Speed

- The average peak speed for all HOT Lanes met the monthly and year-to-date goals.

MONTHLY PERFORMANCE REPORT

April 2019

Performance Statistic Definitions

Bus and Rail Accidents - An accident is a transit incident with passenger injuries that require immediate medical treatment away from the scene or a collision between a revenue vehicle and an object such that the amount of damage exceeds \$1,000. Bus accidents (which include METROLift) and rail accidents are reported separately and in terms of the absolute number of accidents and the relative number of accidents per 100,000 vehicle miles. Rail accidents reflect collisions between METRORail and other vehicles, pedestrians, or bicyclists. This definition has been revised beginning in FY2011 to include pedestrian accidents.

Major Security Incidents - The total Major Security Incidents is based on two industry standards: the FBI Uniform Crime Report and the National Transit Database (NTD) Report issued by the Federal Transit Administration (FTA). The eight (8) categories included are: homicide, (aggravated) sexual assault, (aggravated) robbery, aggravated assault, burglary, larceny/theft/motor vehicle theft and arson. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

Major Security Incidents - METRO Properties - The total Major Security Incidents - METRO Properties is the number of incidents that occur at Park & Ride lots, Transit Centers, on-board buses and trains and on Light Rail Vehicle (LRV) platforms. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

Complaint Contacts - Patrons may contact METRO's Customer Care Center to express dissatisfaction with METRO Operations. Contacts made via telephone and over the internet which result in a complaint record being generated in the Public Comment System are reported as the number of contacts per 100,000 boardings.

Commendations - Patrons may contact METRO's Customer Care Center to recognize, compliment or praise a METRO employee or the METRO organization for exemplary work or performance. Contacts made via telephone, internet, email or mail which result in a commendation record being generated in the Public Comment System are reported as the absolute number of contacts received.

Average Call Center Answer Delay - METRO is committed to providing customers with accurate, customer-friendly bus and service information in a timely manner. Customers may obtain bus information over METRO's website and by telephone using an interactive voice response system without speaking to a representative and with no customer wait time. For those customers who prefer to speak with a representative, METRO's goal is to answer their calls in 105 seconds or less.

On-Time Performance (OTP) - A local bus is considered on-time if it does not leave early and is within a five (5) minute window after the scheduled departure time. A Park & Ride bus is considered on-time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is within a five (5) minute window after the scheduled departure time, with measurements during peak hours. OTP is measured by the IVOMS system which calculates data to the second, and the five (5) minute window is defined as anything less than six (6) minutes. For METRORail, a train departing from the beginning of the line or arriving at the end of the line less than five (5) minutes after the scheduled time is considered on-time. For METROLift, a trip is considered on-time if the vehicle arrives within 30 minutes of the scheduled pick-up time and no later than the appointment time.

Mean Distance Between Mechanical Failures (MDBF) - MDBF reflects any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude accidents.

Mean Distance Between Service Interruptions (MDBSI) - Measures total revenue service miles traveled by Light Rail Vehicles (LRVs) between service interruptions that delay LRVs for one minute or more due to mechanical failures.

Average Peak HOT Lane Speed - HOT Lane speed is based on an average of measurements conducted during the AM and PM high-volume commuter periods. METRO's 45 mph benchmark is based on Federal statute 23 USC 166: HOV facilities, which sets 45 mph as a minimal acceptable rate of speed.

MONTHLY PERFORMANCE REPORT
April 2019
Balance Sheet

	April 30, 2018 (\$)	April 30, 2019 (\$)	Change (\$)
Assets			
Cash	(1,334,745)	1,530,884	2,865,630
Receivables	139,601,083	143,771,084	4,170,001
Inventory	35,910,781	35,474,380	(436,401)
Investments	379,972,976	514,166,211	134,193,235
Other Assets	8,109,196	5,806,470	(2,302,726)
Land & Improvements	361,489,693	359,273,443	(2,216,251)
Capital Assets, Net of Depreciation	2,535,830,973	2,443,723,019	(92,107,954)
Total Assets	3,459,579,956	3,503,745,491	44,165,534
Deferred Outflow of Resources ¹	94,282,269	68,050,683 ²	(26,231,586)
	3,553,862,226	3,571,796,174	17,933,948
Liabilities			
Trade Payables	43,758,653	39,697,826	(4,060,827)
Accrued Payroll	30,459,850	33,283,646	2,823,796
Debt Payable	1,267,110,920	1,352,862,336	85,751,416
Debt Interest Payable	-	-	-
Pension and OPEB Liabilities	534,867,678	804,029,222	269,161,544 ³
Other Liabilities	46,577,190	71,405,870	24,828,680
Total Liabilities	1,922,774,292	2,301,278,900	378,504,608
Net Assets - Retained Earnings	1,631,087,934	1,270,517,274	(360,570,660)
Total Liabilities and Net Assets	3,553,862,226	3,571,796,174	17,933,948

Notes:

- 1 A deferred outflow of resources is defined by the Governmental Accountability Standards Board as "a consumption of net assets by the government that is applicable to a future reporting period," and a deferred inflow of resources is defined as "an acquisition of net assets by the government that is applicable to a future reporting period."
- 2 The deferred outflow for FY2019 includes [1] Mark-to-Market (MTM) values of outstanding diesel fuel SWAP agreements at the fiscal year end (\$7,344,809), [2] Non Union Pension Plan (\$17,733,648), [3] Union Pension Plan (\$20,456,681), [4] Bonds (\$10,284,073), [5] Non Union OPEB (3,118,608) and [6] Union OPEB (\$9,112,864). These items will be recognized as expenses in future periods to which they relate.
- 3 As part of the FY2018 year end adjustments, METRO will implement GASB 75 Accounting for Other Post-Employment Benefits (OPEB) cost which will reduce METRO's beginning FY2018 net asset position by approximately \$271 million with an increase in the OPEB liability of \$282 million and deferred outflows of \$11 million. Net assets will change from \$1,673 million to \$1,402 million.