

# **METRO**

Fiscal Year 2019

Monthly Performance Report

Revenue • Expense • Ridership • Performance

October 2018



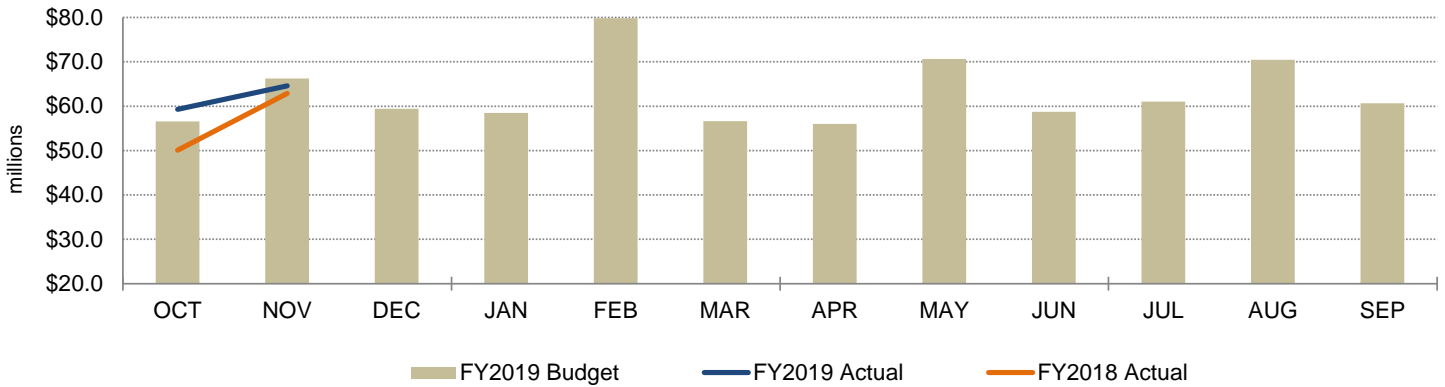
# **MONTHLY PERFORMANCE REPORT**

## **October 2018**

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**MONTHLY PERFORMANCE REPORT**  
**November 2018**  
**Sales Tax Revenue**



**Total FY2019 Sales Tax budget is \$754.7 million**

**Budget to Actual FY2019**

(\$ millions)

	Budget	Actual	Variance	%
October	56.6	59.3	2.7	4.8%
<b>November</b>	<b>66.2</b>	<b>64.6</b>	<b>(1.6)</b>	<b>(2.5%)</b>
December	-	-	-	0.0%
January	-	-	-	0.0%
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
<b>FY2019 YTD</b>	<b>\$ 122.8</b>	<b>\$ 123.9</b>	<b>\$ 1.1</b>	<b>0.9%</b>

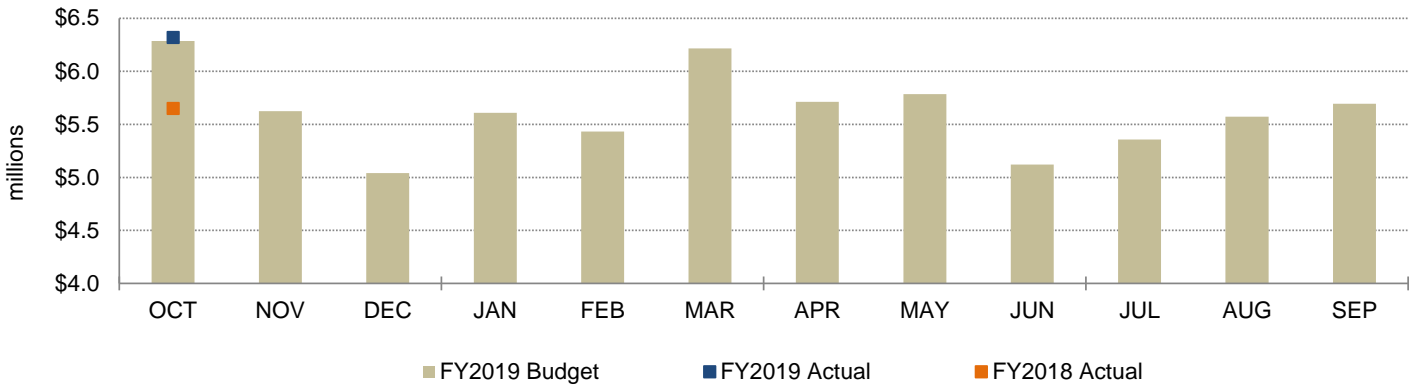
**Prior Year vs. Current Year**

(\$ millions)

	Prior Year	Current Year	Variance	%
October	50.1	59.3	9.2	18.4%
<b>November</b>	<b>62.9</b>	<b>64.6</b>	<b>1.7</b>	<b>2.7%</b>
December	-	-	-	0.0%
January	-	-	-	0.0%
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
<b>FY2019 YTD</b>	<b>\$ 113.0</b>	<b>\$ 123.9</b>	<b>\$ 10.9</b>	<b>9.7%</b>

Sales Tax revenue for the month of November 2018 is \$1.6 million or 2.5% under estimates.  
 Sales Tax revenue for the year-to-date through November 2018 of \$123.9 million is \$1.1 million or 0.9% over estimates.

**MONTHLY PERFORMANCE REPORT**  
**October 2018**  
**Fare Revenue**



**Total FY2019 Fare Revenue budget is \$67.5 million**

**Budget to Actual FY2019**

(\$ millions)

	Budget	Actual	Variance	%
<b>October</b>	<b>6.3</b>	<b>6.3</b>	<b>0.0</b>	<b>0.0%</b>
November	-	-	-	0.0%
December	-	-	-	0.0%
January	-	-	-	0.0%
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
<b>FY2019 YTD</b>	<b>\$ 6.3</b>	<b>\$ 6.3</b>	<b>\$ 0.0</b>	<b>0.0%</b>

**Prior Year vs. Current Year**

(\$ millions)

	Prior Year	Current Year	Variance	%
<b>October</b>	<b>5.7</b>	<b>6.3</b>	<b>0.6</b>	<b>10.5%</b>
November	-	-	-	0.0%
December	-	-	-	0.0%
January	-	-	-	0.0%
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
<b>FY2019 YTD</b>	<b>\$ 5.7</b>	<b>\$ 6.3</b>	<b>\$ 0.6</b>	<b>10.5%</b>

Fare Revenue for the month of October 2018 of \$6.3 million is \$0.0 million or 0.0% over budget.

Fare Revenue for the year-to-date through October 2018 of \$6.3 million is \$0.0 million or 0.0% over budget.

**MONTHLY PERFORMANCE REPORT**  
**October 2018**

**Service Related Grant Revenue**  
**Total FY2019 Service Related Grant budget is \$75.1 million**

	(\$ millions)				
	Budget	Actual	Variance	%	
<b>October</b>	<b>0.3</b>	<b>0.3</b>	<b>(0.0)</b>	<b>0.0%</b>	
November	-	-	-	0.0%	
December	-	-	-	0.0%	
January	-	-	-	0.0%	
February	-	-	-	0.0%	
March	-	-	-	0.0%	
April	-	-	-	0.0%	
May	-	-	-	0.0%	
June	-	-	-	0.0%	
July	-	-	-	0.0%	
August	-	-	-	0.0%	
September	-	-	-	0.0%	
<b>FY2019 YTD</b>	<b>\$ 0.3</b>	<b>\$ 0.3</b>	<b>\$ (0.0)</b>	<b>0.0%</b>	

Service Related Grant Revenue for the month of October 2018 of \$0.3 million is \$0.0 million or 0.0% under budget.

Service Related Grant Revenue for the year-to-date through October 2018 of \$0.3 million is \$0.0 million or 0.0% over budget.

**Capital Grant Revenue**  
**Total FY2019 Capital Grant budget is \$88.4 million**

	(\$ millions)				
	Budget	Actual	Variance	%	
<b>October</b>	<b>4.8</b>	<b>2.1</b>	<b>(2.7)</b>	<b>(56.3%)</b>	
November	-	-	-	0.0%	
December	-	-	-	0.0%	
January	-	-	-	0.0%	
February	-	-	-	0.0%	
March	-	-	-	0.0%	
April	-	-	-	0.0%	
May	-	-	-	0.0%	
June	-	-	-	0.0%	
July	-	-	-	0.0%	
August	-	-	-	0.0%	
September	-	-	-	0.0%	
<b>FY2019 YTD</b>	<b>\$ 4.8</b>	<b>\$ 2.1</b>	<b>\$ (2.7)</b>	<b>(56.3%)</b>	

Capital Grant Revenue for the year-to-date through October 2018 of \$2.1 million is \$2.7 million under budget.

## MONTHLY PERFORMANCE REPORT

October 2018

### Interest & Miscellaneous Revenue

**Total FY2019 Interest & Miscellaneous Revenue budget is \$17.5 million**

(\$ millions)

	Budget	Actual	Variance	%
<b>October</b>	<b>1.3</b>	<b>2.1</b>	<b>0.8</b>	<b>61.5%</b>
November	-	-	0.0	0.0%
December	-	-	0.0	0.0%
January	-	-	0.0	0.0%
February	-	-	0.0	0.0%
March	-	-	0.0	0.0%
April	-	-	0.0	0.0%
May	-	-	0.0	0.0%
June	-	-	0.0	0.0%
July	-	-	0.0	0.0%
August	-	-	0.0	0.0%
September	-	-	0.0	0.0%
<b>FY2019 YTD</b>	<b>\$ 1.3</b>	<b>\$ 2.1</b>	<b>\$ 0.8</b>	<b>61.5%</b>

### Composition of Interest & Miscellaneous Revenue

	<u>Year-to-Date Actual</u>		<u>Current Month Actual</u>	
	<u>\$ millions</u>	<u>% of Total</u>	<u>\$ millions</u>	<u>% of Total</u>
Interest Income	1.1	54.9%	1.1	54.9%
HOT Lanes Revenue	0.7	34.5%	0.7	34.5%
Inter Government Revenue	0.0	0.0%	0.0	0.0%
Other	0.2	10.6%	0.2	10.6%
<b>Total \$</b>	<b>2.1</b>	<b>100.0%</b>	<b>\$ 2.1</b>	<b>100.0%</b>

Interest & Misc. Revenue for the year-to-date of \$2.1 million through October 2018 is \$0.8 million or 61.5% over budget.

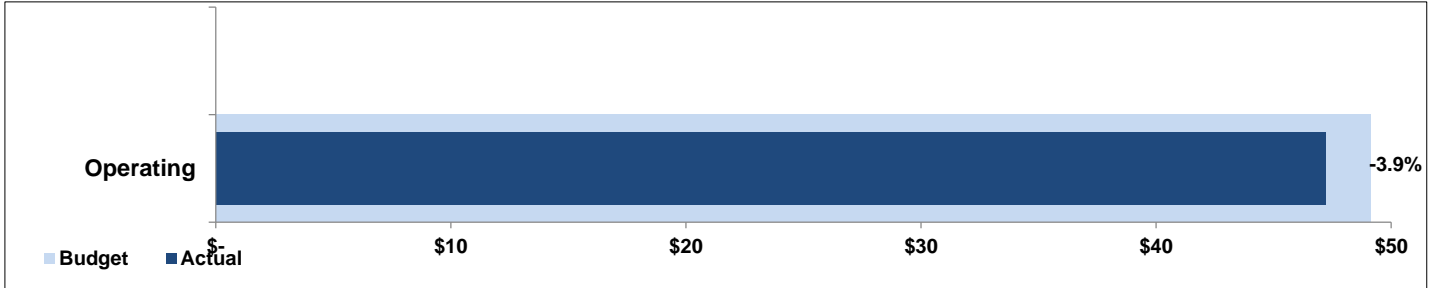
# MONTHLY PERFORMANCE REPORT

October 2018

## Budget Summary (\$ millions)

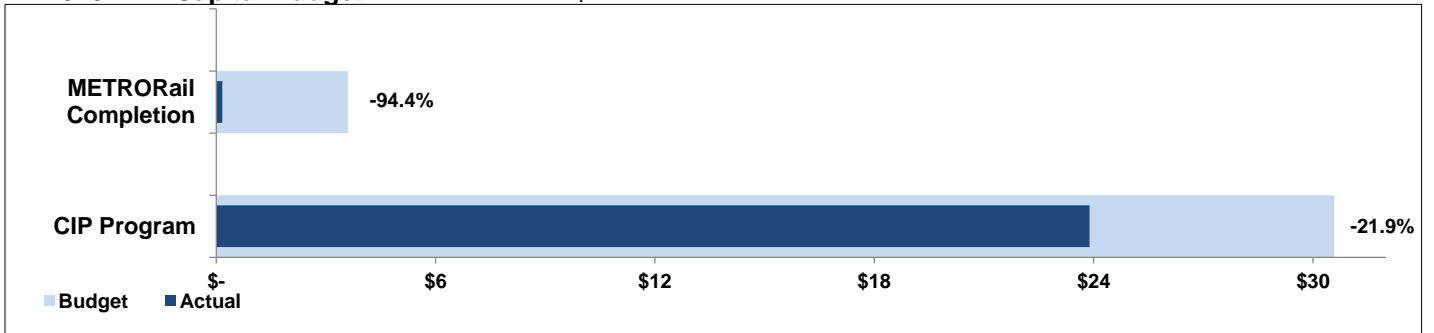
**FY2019 Annual Operating Budget**                    \$ 626.2

**FY2019 YTD Operating Budget**                    \$ 49.1



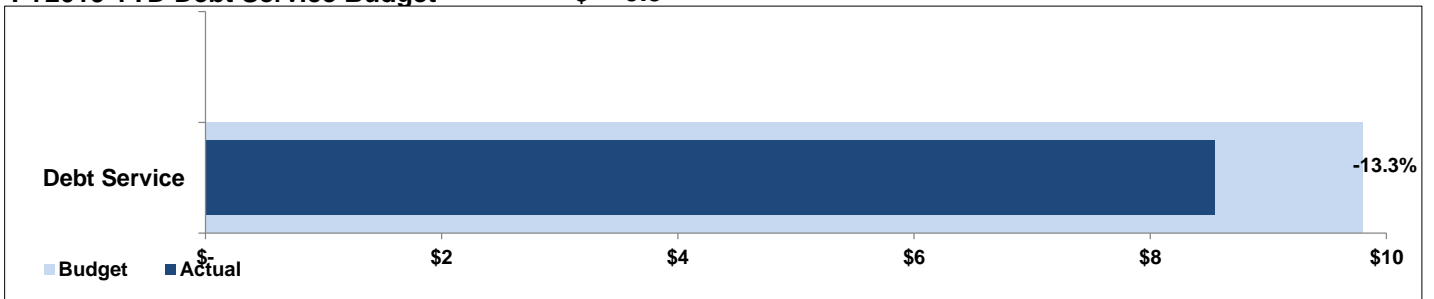
**FY2019 Annual Capital Budget**                    \$ 286.0

**FY2019 YTD Capital Budget**                    \$ 34.2



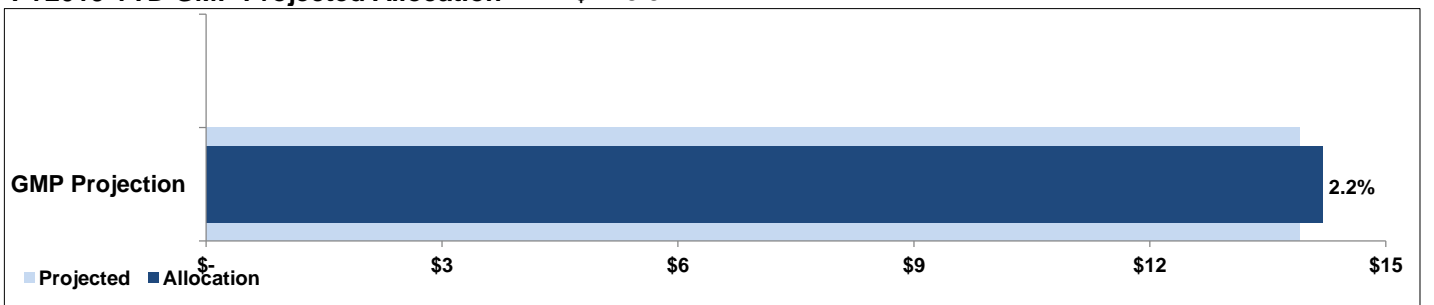
**FY2019 Annual Debt Service Budget**                    \$ 104.2

**FY2019 YTD Debt Service Budget**                    \$ 9.8



**FY2019 Annual GMP Projected Allocation**                    \$ 180.0

**FY2019 YTD GMP Projected Allocation**                    \$ 13.9



**MONTHLY PERFORMANCE REPORT**  
**October 2018**  
**Operating Expenses**

<b>Comparison of Budget to Actual for the Month (October 2018)</b>					
	<b>FY19 Annual Budget</b>	<b>October Budget</b>	<b>October Actual</b>	<b>\$ Variance (favorable)/unfavorable</b>	<b>% Variance</b>
Labor & Fringe Benefits	\$ 369,087,327	\$ 30,156,477	\$ 30,023,509	\$ (132,968)	(0.4%)
Non-Labor	240,270,873	\$ 18,957,544	\$ 17,179,164	(1,778,381)	(9.4%)
<b>Subtotal Labor &amp; Non-Labor</b>	<b>609,358,200</b>	<b>49,114,022</b>	<b>47,202,673</b>	<b>(1,911,349)</b>	<b>(3.9%)</b>
Contingency	16,851,800	-	-	-	0.0%
<b>Total Operating Budget</b>	<b>\$ 626,210,000</b>	<b>\$ 49,114,022</b>	<b>\$ 47,202,673</b>	<b>\$ (1,911,349)</b>	<b>(3.9%)</b>

<b>Comparison of Budget to Actual Year-to-Date October 2018 (1 months)</b>					
	<b>FY19 Annual Budget</b>	<b>Year-to-Date Budget</b>	<b>Year-to-Date Actual</b>	<b>\$ Variance (favorable)/unfavorable</b>	<b>% Variance</b>
<b>Payroll &amp; Benefits</b>					
Wages	\$ 144,926,849	\$ 11,674,268	\$ 11,951,963	\$ 277,695	2.4%
Union Fringe Benefits	80,864,651	7,232,559	6,498,959	(733,599)	(10.1%)
<b>Subtotal Union Labor</b>	<b>225,791,500</b>	<b>18,906,827</b>	<b>18,450,923</b>	<b>(455,904)</b>	<b>(2.4%)</b>
Salaries and Non-Union Wages	107,994,814	8,364,277	8,467,072	102,795	1.2%
Non-Union Fringe Benefits	45,569,420	3,673,924	3,733,641	59,717	1.6%
<b>Subtotal Non-Union Labor</b>	<b>153,564,234</b>	<b>12,038,201</b>	<b>12,200,713</b>	<b>162,512</b>	<b>1.3%</b>
Allocation to Capital & GMP	(10,268,408)	(788,550)	(628,127)	160,424	20.3%
<b>Subtotal Labor and Fringe Benefits</b>	<b>369,087,327</b>	<b>30,156,477</b>	<b>30,023,509</b>	<b>(132,968)</b>	<b>(0.4%)</b>
<b>Total Materials &amp; Supplies</b>					
Services	49,697,093	3,312,441	2,278,686	(1,033,756)	(31.2%)
Materials and Supplies	31,696,392	2,489,842	2,359,111	(130,731)	(5.3%)
Fuel and Utilities	38,618,907	3,253,608	3,142,060	(111,549)	(3.4%)
	<b>120,012,392</b>	<b>9,055,892</b>	<b>7,779,856</b>	<b>(1,276,036)</b>	<b>(14.1%)</b>
<b>Administration</b>					
Casualty and Liability	5,359,774	458,773	269,018	(189,755)	(41.4%)
Purchased Transportation	102,433,917	8,874,292	8,665,082	(209,210)	(2.4%)
Leases, Rentals and Misc.	13,331,910	576,747	465,207	(111,540)	(19.3%)
Allocation to Capital & GMP - Non-Labor	(867,119)	(8,160)	-	8,160	(100.0%)
	<b>120,258,482</b>	<b>9,901,652</b>	<b>9,399,307</b>	<b>(502,345)</b>	<b>(5.1%)</b>
<b>Subtotal Non-Labor</b>	<b>240,270,873</b>	<b>18,957,544</b>	<b>17,179,164</b>	<b>(1,778,381)</b>	<b>(9.4%)</b>
<b>Subtotal Labor and Non-Labor</b>	<b>609,358,200</b>	<b>49,114,022</b>	<b>47,202,673</b>	<b>(1,911,349)</b>	<b>(3.9%)</b>
Contingency	16,851,800	-	-	-	0.0%
<b>Subtotal Contingency</b>	<b>16,851,800</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>0.0%</b>
<b>Total Operating Budget</b>	<b>\$ 626,210,000</b>	<b>\$ 49,114,022</b>	<b>\$ 47,202,673</b>	<b>\$ (1,911,349)</b>	<b>(3.9%)</b>
<b>Non-Budgeted Expense</b>					
Gain/ Loss Disposal	-	-	(107,927)	(107,927)	0.0%
<b>Grand Total</b>	<b>\$ 626,210,000</b>	<b>\$ 49,114,022</b>	<b>\$ 47,094,746</b>	<b>\$ (2,019,276)</b>	<b>(4.1%)</b>

Operating Expenses for the month of October 2018 of \$47.2 million are \$1.9 million or 3.9% under budget.

Operating Expenses year-to-date through October 2018 of \$47.2 million are \$1.9 million or 3.9% under budget.



**MONTHLY PERFORMANCE REPORT**  
**October 2018**  
**Major Operating Budget Variance Items - Categories with major variances**

<u>Expense Type</u>	<u>FY2019 Budget</u>	<u>FY2019 Actual</u>	<u>Fiscal Year 2019</u> <u>\$ Variance</u> <u>(under budget) / over budget</u>
<b><u>Payroll &amp; Benefits</u></b>			
<b>Union Labor</b>	<b>18,906,827</b>	<b>18,450,923</b>	<b>\$ (455,904)</b>
Union Vacancies - Fringes driven by underrun in uniform & tool allowance			(646,000)
Wages & Fringe Benefits - savings from bus operator vacancies offset with workers comp			(302,000)
Wages & Fringe Benefits - savings from primarily mechanic, technician, cleaners			(287,000)
Underrun in health benefit due to lower than expected health care expense			(128,000)
<u>Offset by</u>			
Overtime primarily in METRO rail, bus maintenance & public facilities			306,000
Overtime in bus transportation to cover routine vacancies			534,000
<b>Non-Union Labor</b>	<b>12,038,201</b>	<b>12,200,713</b>	<b>\$ 162,512</b>
Salaried overtime mainly driven by vacancies			136,000
Overrun in healthcare due to overrun in medical insurance			117,000
<b><u>Total Materials &amp; Supplies</u></b>	<b>9,055,892</b>	<b>7,779,856</b>	<b>\$ (1,276,036)</b>
<b><u>Services</u></b>			
<u>Communications</u> due to underrun in advertising.			(454,000)
<u>Legal</u> mainly due to underrun in legal fees.			(107,000)
<u>Operations</u> mainly due to underrun in building & grounds maintenance (-\$56,000) and other services (-\$48,000)			(104,000)
<u>Planning</u> due to overrun in contract management.			279,000
<u>General underspending in other areas Authority wide not mentioned above</u>			
Underspending in Contract Management throughout the Authority (excluding Planning)			(418,000)

**MONTHLY PERFORMANCE REPORT**  
**October 2018**  
**Major Operating Budget Variance Items - Categories with major variances**

<u>Expense Type</u>	<u>FY2019 Budget</u>	<u>FY2019 Actual</u>	<u>Fiscal Year 2019</u> <u>\$ Variance</u> <u>(under budget) / over budget</u>
<b>Materials and Supplies</b>			
<u>Underruns in -</u>			
Material prices variances on Production/refurbished orders and inventory revaluations mostly for unit overhauls			(405,000)
Tires & Tubes			(129,000)
<u>Offset by miscellaneous overruns in -</u>			
Parts			176,000
Bus Engines - mostly in Unit Overhaul			242,000
<b>Fuel and Utilities</b>			
Lower than expected charges for routine Telephone Services			(67,000)
Underrun in Diesel Fuel (including taxes) mainly due to lower prices per gallon on fuel			(67,000)
<b><u>Administration</u></b>	<b>9,901,652</b>	<b>9,399,307</b>	<b>\$ (502,345)</b>
<b>Casualty &amp; Liability</b>			
Higher than expected subrogation			(87,000)
Lower than expected vehicle liability and premiums			(79,000)
<b>Purchased Transportation</b>			
Northwest Contract			(135,000)
METROLIFT			(102,000)
<b>Leases, Rentals, &amp; Miscellaneous</b>			
Lower than expected IT Rent Software Payments			(111,000)

**MONTHLY PERFORMANCE REPORT**  
**October 2018**  
**Total Net Operating Budget / Expenses by Department**

<u>Authorized</u> <u>EOY</u> <u>Headcount</u>	<u>Department</u>	<u>Annual Budget</u>	-----Year-to-Date-----			--Current Month--
			<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Variance</u>
<b>3,599</b>	<b>Oper, Public Safety, &amp; Cust Service</b>	<b>469,629,194</b>	<b>39,486,371</b>	<b>38,297,986</b>	<b>(1,188,385)</b>	<b>(1,188,385)</b>
3,139	Operations	427,252,886	36,119,083	35,350,199	(768,884)	(768,884)
335	METRO Police	26,510,838	2,205,494	1,900,027	(305,467)	(305,467)
46	Safety	9,859,436	707,837	637,073	(70,764)	(70,764)
70	Customer Services	4,782,739	353,173	311,244	(41,928)	(41,928)
9	EVP Oper Pub Safety & Cust Service	1,223,294	100,785	99,443	(1,342)	(1,342)
<b>246</b>	<b>Administration</b>	<b>58,812,673</b>	<b>4,195,524</b>	<b>3,968,302</b>	<b>(227,222)</b>	<b>(227,222)</b>
74	IT	22,365,575	1,797,852	1,758,446	(39,406)	(39,406)
45	Human Resources	23,731,284	1,368,501	1,161,438	(207,063)	(207,063)
120	Procurement & Materials	11,522,782	950,126	969,682	19,556	19,556
2	EVP, Administration	458,600	37,412	36,690	(722)	(722)
5	State of Good Repair	734,433	41,633	42,046	413	413
<b>245</b>	<b>Planning, Engineer, &amp; Construction</b>	<b>39,762,518</b>	<b>2,696,866</b>	<b>2,980,484</b>	<b>283,618</b>	<b>283,618</b>
179	Facilities Maint	33,213,446	2,356,786	2,381,322	24,536	24,536
37	Planning	5,674,405	290,148	582,977	292,829	292,829
27	Engineering & Cap Project	795,498	44,190	19,052	(25,138)	(25,138)
2	EVP PE&C	79,169	5,741	(2,867)	(8,608)	(8,608)
<b>80</b>	<b>Finance</b>	<b>11,002,000</b>	<b>829,394</b>	<b>777,284</b>	<b>(52,110)</b>	<b>(52,110)</b>
76	Finance	10,026,140	782,493	730,876	(51,617)	(51,617)
4	CFO	975,860	46,902	46,408	(493)	(493)
<b>22</b>	<b>Govt &amp; Public Affairs</b>	<b>4,460,516</b>	<b>367,994</b>	<b>238,775</b>	<b>(129,220)</b>	<b>(129,220)</b>
2	Deputy CEO	500,886	40,571	91	(40,480)	(40,480)
10	Public Engagement	1,431,677	123,747	120,724	(3,023)	(3,023)
6	Ridership & Client Services	1,001,451	82,117	83,922	1,805	1,805
3	Gov't Affairs	1,334,892	110,123	32,532	(77,590)	(77,590)
1	Urban Design	191,610	11,436	1,505	(9,931)	(9,931)
<b>19</b>	<b>Legal</b>	<b>3,868,730</b>	<b>299,280</b>	<b>181,752</b>	<b>(117,528)</b>	<b>(117,528)</b>
<b>40</b>	<b>Communications</b>	<b>11,531,912</b>	<b>924,824</b>	<b>396,045</b>	<b>(528,779)</b>	<b>(528,779)</b>
3	EVP, Communications	435,136	24,537	30,171	5,635	5,635
7	Press Office	712,950	59,310	59,127	(183)	(183)
29	Marketing & Corporate Communication	9,956,613	822,706	306,746	(515,960)	(515,960)
1	Partnership Promotions	427,214	18,271	-	(18,271)	(18,271)
<b>9</b>	<b>Executive and Board</b>	<b>2,135,119</b>	<b>157,218</b>	<b>201,475</b>	<b>44,257</b>	<b>44,257</b>
<b>11</b>	<b>Audit</b>	<b>1,523,076</b>	<b>113,218</b>	<b>118,597</b>	<b>5,379</b>	<b>5,379</b>
<b>4</b>	<b>Office of Innovation</b>	<b>901,651</b>	<b>43,334</b>	<b>41,931</b>	<b>(1,403)</b>	<b>(1,403)</b>
	<b>Non Departmental</b>	<b>5,730,812</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
	<b>President &amp; CEO Contingency</b>	<b>16,851,800</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
	<b>Other (MTA Revenue/Expense)</b>	<b>-</b>	<b>-</b>	<b>43</b>	<b>43</b>	<b>43</b>
<b>4,275</b>	<b>Total Operating Budget</b>	<b>626,210,000</b>	<b>49,114,022</b>	<b>47,202,673</b>	<b>(1,911,349)</b>	<b>(1,911,349)</b>

**MONTHLY PERFORMANCE REPORT**  
**October 2018**  
**Total Net Operating Budget / Expenses by Department**  
**as of the end of October 2018 vs. October 2017**

<u>Department</u>	<u>October 2018</u>			<u>October 2017</u>		
	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>
<b>Operations, Public Safety and Customer Service</b>	<b>39,486,371</b>	<b>38,297,986</b>	<b>(1,188,385)</b>	<b>38,318,010</b>	<b>36,066,621</b>	<b>(2,251,389)</b>
Operations	36,119,083	35,350,199	(768,884)	34,998,716	33,329,489	(1,669,228)
EVP Oper Pub Safety & Cust Serv	100,785	99,443	(1,342)	103,630	85,643	(17,987)
METRO Police	2,205,494	1,900,027	(305,467)	2,025,518	1,692,494	(333,025)
Safety	707,837	637,073	(70,764)	673,349	570,718	(102,631)
Customer Service	353,173	311,244	(41,928)	516,796	388,277	(128,519)
<b>Administration</b>	<b>4,195,524</b>	<b>3,968,302</b>	<b>(227,222)</b>	<b>4,718,795</b>	<b>3,559,620</b>	<b>(1,159,174)</b>
EVP, Administration	37,412	36,690	(722)	57,888	64,412	6,524
IT	1,797,852	1,758,446	(39,406)	2,068,802	983,678	(1,085,124)
Human Resources	1,368,501	1,161,438	(207,063)	1,704,847	1,605,874	(98,972)
Procurement & Materials	950,126	969,682	19,556	887,259	905,656	18,397
State of Good Repair	41,633	42,046	413	N/A	N/A	N/A
<b>Planning, Engineering and Construction</b>	<b>2,696,866</b>	<b>2,980,484</b>	<b>283,618</b>	<b>2,813,724</b>	<b>2,345,472</b>	<b>(468,252)</b>
EVP PE&C	5,741	(2,867)	(8,608)	10,485	449	(10,036)
Engineering & Cap Project	44,190	19,052	(25,138)	126,879	25,159	(101,720)
Planning	290,148	582,977	292,829	520,129	374,733	(145,396)
Facilities Maintenance	2,356,786	2,381,322	24,536	2,156,231	1,945,131	(211,100)
<b>Finance</b>	<b>829,394</b>	<b>777,284</b>	<b>(52,110)</b>	<b>845,932</b>	<b>686,265</b>	<b>(159,667)</b>
Finance	782,493	730,876	(51,617)	793,130	631,705	(161,425)
CFO	46,902	46,408	(493)	52,801	54,560	1,758
<b>Gov't &amp; Public Affairs</b>	<b>367,994</b>	<b>238,775</b>	<b>(129,220)</b>	<b>203,275</b>	<b>141,814</b>	<b>(61,461)</b>
Deputy CEO	40,571	91	(40,480)	N/A	N/A	N/A
Public Engagement	123,747	120,724	(3,023)	152,291	109,912	(42,379)
Ridership & Client Services	82,117	83,922	1,805	N/A	N/A	N/A
Gov't Affairs	110,123	32,532	(77,590)	50,985	31,903	(19,082)
Urban Design	11,436	1,505	(9,931)	N/A	N/A	N/A
<b>Legal</b>	<b>299,280</b>	<b>181,752</b>	<b>(117,528)</b>	<b>461,388</b>	<b>239,011</b>	<b>(222,377)</b>
<b>Communications</b>	<b>924,824</b>	<b>396,045</b>	<b>(528,779)</b>	<b>884,913</b>	<b>476,319</b>	<b>(408,593)</b>
EVP, Communications	24,537	30,171	5,635	N/A	N/A	N/A
Press Office	59,310	59,127	(183)	N/A	N/A	N/A
Marketing & Corporate Communication	822,706	306,746	(515,960)	884,913	476,319	(408,593)
Partnership Promotions	18,271	-	(18,271)	N/A	N/A	N/A
<b>Executive &amp; Board</b>	<b>157,218</b>	<b>201,475</b>	<b>44,257</b>	<b>281,521</b>	<b>278,160</b>	<b>(3,361)</b>
<b>Audit</b>	<b>113,218</b>	<b>118,597</b>	<b>5,379</b>	<b>117,105</b>	<b>117,727</b>	<b>621</b>
<b>Office of Innovation</b>	<b>43,334</b>	<b>41,931</b>	<b>(1,403)</b>	<b>102,949</b>	<b>2,310</b>	<b>(100,639)</b>
<b>Contingency</b>	-	-	-	-	-	-
<b>Non-Departmental</b>	-	-	-	<b>(2,781)</b>	-	<b>2,781</b>
<b>Other MTA Revenue / Expense</b>	-	<b>43</b>	<b>43</b>	-	<b>126</b>	<b>126</b>
<b>TOTAL OPERATING BUDGET</b>	<b>\$ 49,114,022</b>	<b>\$ 47,202,673</b>	<b>\$ (1,911,349)</b>	<b>\$ 48,744,830</b>	<b>\$ 43,913,445</b>	<b>\$ (4,831,385)</b>

**MONTHLY PERFORMANCE REPORT**  
**October 2018**  
**Capital, and Debt Service Expenses**  
**Budget vs. Actual - Month and Fiscal Year-to-Date**  
(\$ millions)

**Capital Budget**

	FY2019		<u>Month of October 2018</u>				<u>Fiscal Year to Date</u>			
	Annual Budget	Budget	Budget	Actual	Variance		Budget	Actual	Variance	
					\$	%			\$	%
METRORail Completion	\$ 93.4	\$ 3.6	\$ 0.2	\$ (3.4)	(94.4%)		\$ 3.6	\$ 0.2	\$ (3.4)	(94.4%)
Capital Improvement Program	\$ 192.6	\$ 30.6	\$ 23.9	\$ (6.7)	(21.9%)		\$ 30.6	\$ 23.9	\$ (6.7)	(21.9%)
<b>Total Capital</b>	<b>\$ 286.0</b>	<b>\$ 34.2</b>	<b>\$ 24.1</b>	<b>\$ (10.1)</b>	<b>(29.5%)</b>		<b>\$ 34.2</b>	<b>\$ 24.1</b>	<b>\$ (10.1)</b>	<b>(29.5%)</b>

METRORail Completion expenses for the year-to-date through October 2018 of \$0.2 million are \$3.4 million or 94.4% under budget.

Other Capital Improvement Program expenses for the year-to-date through October 2018 of \$23.9 million are \$6.7 million or 21.9% under budget.

**Debt Service Budget**

	FY2019		<u>Month of October 2018</u>				<u>Fiscal Year to Date</u>			
	Annual Budget	Budget	Budget	Actual	Variance		Budget	Actual	Variance	
					\$	%			\$	%
<b>Debt Service</b>	<b>\$ 104.2</b>	<b>\$ 9.8</b>	<b>\$ 8.5</b>	<b>\$ (1.3)</b>	<b>(13.3%)</b>		<b>\$ 9.8</b>	<b>\$ 8.5</b>	<b>\$ (1.3)</b>	<b>(13.3%)</b>

Debt Service expenses for the year-to-date through October 2018 of \$8.5 million are \$1.3 million under budget.

**General Mobility Transfers**

**General Mobility Program Projections**  
**Projected Funding vs. Actual Allocation - Month and Fiscal Year-to-Date**  
(\$ millions)

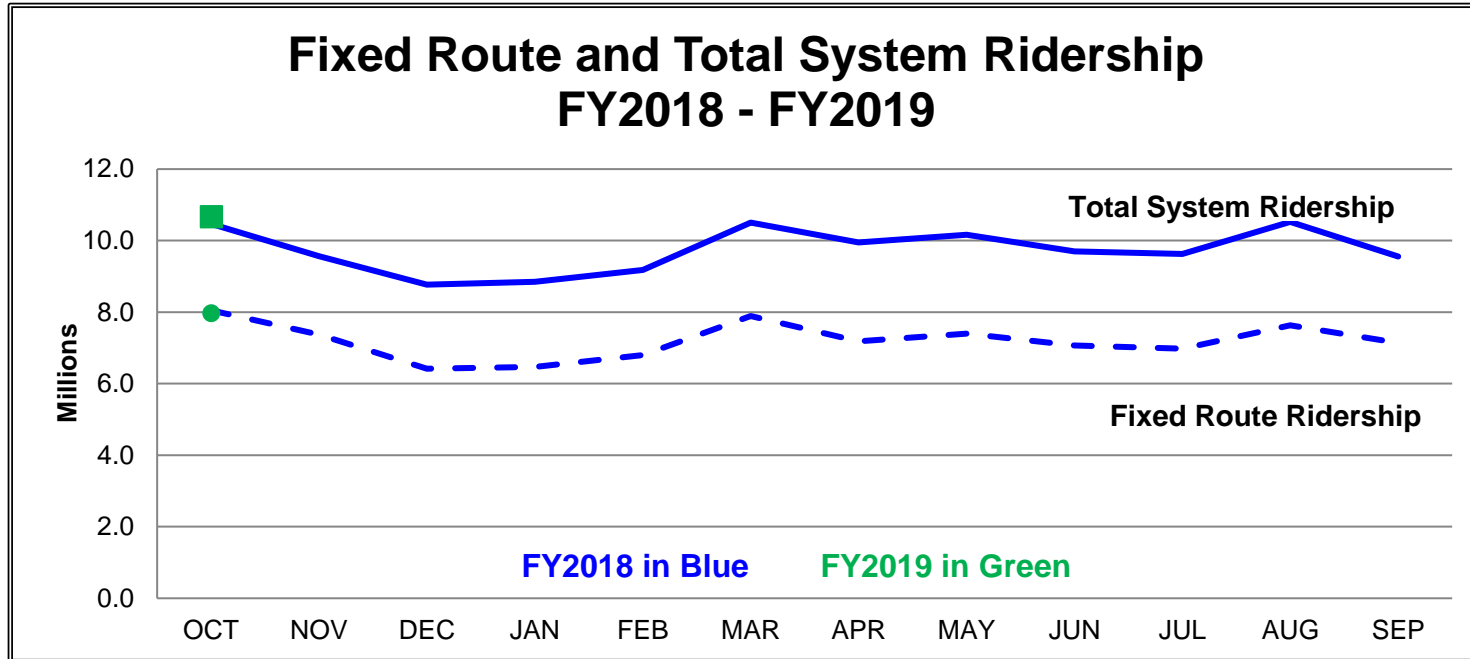
	FY2019		<u>Month of October 2018</u>				<u>Fiscal Year to Date</u>			
	Annual Projection	Projection	Allocation		Variance		Projection	Allocation	Variance	
					\$	%			\$	%
<b>General Mobility</b>	<b>\$ 180.0</b>	<b>\$ 13.9</b>	<b>\$ 14.2</b>	<b>\$ 0.3</b>	<b>2.2%</b>		<b>\$ 13.9</b>	<b>\$ 14.2</b>	<b>\$ 0.3</b>	<b>2.2%</b>

Funds allocated to the General Mobility Fund totaling \$14.2 million for the year-to-date through October 2018 are \$0.3 million or 2.2% more than the amount projected.

**MONTHLY PERFORMANCE REPORT**  
**October 2018**  
**Ridership by Service Category**

Service Category	YTD % Change					
	Oct-17 Boardings	Oct-18 Boardings	Oct-18 vs. Oct-17	Oct-17 YTD Boardings	Oct-18 YTD Boardings	Oct-18 vs. Oct-17
<b>Fixed Route Services</b>						
<u>Local Network</u>						
Local Bus	5,547,362	5,514,366	(0.6%)	5,547,362	5,514,366	(0.6%)
<u>METRORail</u>						
Red (North) Line	1,430,183	1,376,434	(3.8%)	1,430,183	1,376,434	(3.8%)
Green (East) Line	147,956	144,529	(2.3%)	147,956	144,529	(2.3%)
Purple (Southeast) Line	196,831	207,777	5.6%	196,831	207,777	5.6%
METRORail (all lines)	1,774,970	1,728,740	(2.6%)	1,774,970	1,728,740	(2.6%)
METRORail-Bus Bridge	0	9,393	0.0%	0	9,393	0.0%
<b>METRORail total</b>	<b>1,774,970</b>	<b>1,738,133</b>	<b>(2.1%)</b>	<b>1,774,970</b>	<b>1,738,133</b>	<b>(2.1%)</b>
<b>Subtotal Local Network</b>	<b>7,322,332</b>	<b>7,252,499</b>	<b>(1.0%)</b>	<b>7,322,332</b>	<b>7,252,499</b>	<b>(1.0%)</b>
<u>Commuter</u>						
Park & Ride	723,342	714,063	(1.3%)	723,342	714,063	(1.3%)
<b>Subtotal Fixed Route Service</b>	<b>8,045,674</b>	<b>7,966,562</b>	<b>(1.0%)</b>	<b>8,045,674</b>	<b>7,966,562</b>	<b>(1.0%)</b>
Special Events	4,575	3,523	(23.0%)	4,575	3,523	(23.0%)
<b>Total Fixed Route</b>	<b>8,050,249</b>	<b>7,970,085</b>	<b>(1.0%)</b>	<b>8,050,249</b>	<b>7,970,085</b>	<b>(1.0%)</b>
<b>Customized Bus Services</b>						
METROLift	171,334	195,395	14.0%	171,334	195,395	14.0%
METRO STAR Vanpool	172,076	179,134	4.1%	172,076	179,134	4.1%
Internal Service	0	102	0.0%	0	102	0.0%
<b>Subtotal Customized Bus</b>	<b>343,410</b>	<b>374,631</b>	<b>9.1%</b>	<b>343,410</b>	<b>374,631</b>	<b>9.1%</b>
HOV/HOT Carpools, Vanpools, and Non-METRO Buses	2,071,432	2,332,246	12.6%	2,071,432	2,332,246	12.6%
<b>Total System</b>	<b>10,465,091</b>	<b>10,676,962</b>	<b>2.0%</b>	<b>10,465,091</b>	<b>10,676,962</b>	<b>2.0%</b>

**MONTHLY PERFORMANCE REPORT**  
**October 2018**  
**Ridership by Service Category**



*Fixed Route ridership is reported on the same basis as in the National Transit Database*

*The Special Events category of ridership reflects customer service oriented short-term additional motor bus service provided for events at Reliant Park such as football games and RODEO Houston.*

Total fixed route ridership, excluding special events, for the month of October 2018 of 8.0 million is 0.079 million or 1.0% less than last year.

Total fixed route ridership, excluding special events, for the year-to-date through October 2018 of 8.0 million is 0.079 million or 1.0% less than last year.

METRORail ridership for the month of October 2018 of 1.7 million is 2.1% less than last year.

METRORail ridership year-to-date through October 2018 of 1.7 million is 2.1% less than last year.

**MONTHLY PERFORMANCE REPORT**  
**October 2018**  
**Performance Statistics**

Benchmark Met
Benchmark Missed

**Fiscal Year 2019**

SAFETY & SECURITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2019 YTD Actual	FY2019 YTD GOAL
	<b>Bus Accidents (Includes METROLift)</b>	49												≤ 49	49
Bus Accidents per 100,000 vehicle miles	0.75												≤ 1.11	0.75	≤ 1.11
<b>Rail Accidents</b>	3												≤ 9	3	≤ 9
Rail Accidents per 100,000 vehicle miles	0.97												≤ 2.75	0.97	≤ 2.75
<b>Major Security Incidents - total</b>	26												≤ 70	26	≤ 70
Major Security Incidents per 100,000 boardings	0.244												≤ 0.98	0.244	≤ 0.98
<b>Major Security Incidents - METRO properties</b>	13												≤ 35	13	≤ 35
Major Security Incidents per 100,000 boardings	0.122												≤ 0.40	0.122	≤ 0.40
CUSTOMER SERVICE	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2019 YTD Actual	FY2019 YTD GOAL
<b>Complaint Contacts per 100,000 Boardings</b>	18.18												< 19.00	18.18	< 19.00
Commendations	440												≥ 250	440	≥ 250
<b>Average Call Center Answer Delay (Sec.)</b>	119												< 105	119	< 105

**Safety & Security**

- The number of bus accidents met the safety goal for both the month and the year-to-date.
- The number of rail accidents met the safety goal for the month and the year-to-date.
- Total major security incidents met the benchmark for both the month and the year-to-date.
- Major security incidents on METRO properties met the benchmark for the month and the year-to-date.

**Customer Service**

- Complaint contacts per 100,000 boardings met the goal for both the month and the year-to-date.
- The number of commendations met the goal for the month and the year-to-date.
- The average call center answer delay did not meet the goal for both the month and the year-to-date.



MONTHLY PERFORMANCE REPORT  
October 2018  
Performance Statistics

Benchmark Met

Benchmark Missed

Fiscal Year 2019													Current Month Target	FY2019 YTD Actual	FY2019 YTD GOAL	
SERVICE & RELIABILITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP				
<b>On-Time Performance</b>																
Bus - Local	74.8%													≥ 75%	74.8%	≥ 75%
Bus - Park & Ride	77.6%													≥ 76%	77.6%	≥ 76%
Bus - Weighted Average	75.9%													≥ 75%	75.9%	≥ 75%
METROLift	89.0%													≥ 90%	89.0%	≥ 90%
Rail - Red Line	91.9%													≥ 93%	91.9%	≥ 93.0%
Rail - South East Purple Line	98.4%													≥ 95%	98.4%	≥ 95.0%
Rail - East End Green Line	98.7%													≥ 95%	98.7%	≥ 95.0%
MDBF (Mean Distance Between Mechanical Failures) - All Buses	10,186													≥ 7,750	10,186	≥ 7,750
MDBF (Mean Distance Between Mechanical Failures) - METROLift	25,489													≥ 20,000	25,489	≥ 20,000
MDBSI (Mean Distance Between Service Interruptions) - METRORail	17,119													≥ 15,000	17,119	≥ 15,000
<b>Average Peak HOT Lanes Speed (miles per hour)</b>																
I-45 North HOV	52													≥ 45	52	≥ 45
I-45 South HOV	52													≥ 45	52	≥ 45
US-290 HOV	57													≥ 45	57	≥ 45
US-59 North HOV	61													≥ 45	61	≥ 45
US-59 South HOV	51													≥ 45	51	≥ 45

**On-Time Performance**

- On-time performance for Local Bus routes did not meet the minimum performance standard for both the month and the year-to-date.
- On-time performance for Park & Ride routes met the minimum performance standard for both the month and the year-to-date.
- On-time performance for METROLift did not meet the minimum performance standard for both the month and the year-to-date.

**METRORail On-Time Performance**

- Rail (red line) did not meet the benchmark for both the month and the year-to-date.
- Rail (purple line) met the benchmark for both the month and the year-to-date.
- Rail (green line) met the benchmark for both the month and the year-to-date.

**Service Reliability**

- The Mean Distance Between Mechanical Failures (MDBF) for All Buses met the minimum performance standards for both the month and the year-to-date.
- The Mean Distance Between Mechanical Failures (MDBF) for METROLift met the minimum performance standard for both the month and the year-to-date.
- The Mean Distance Between Service Interruptions (MDBSI) for METRORail met the minimum performance standard for both the month and the year-to-date.

**HOT Lane Average Speed**

- The average peak speed for all HOT Lanes met the monthly and year-to-date goals.

**MONTHLY PERFORMANCE REPORT**  
**October 2018**  
**Performance Statistic Definitions**

**Bus and Rail Accidents** - An accident is a transit incident with passenger injuries that require immediate medical treatment away from the scene or a collision between a revenue vehicle and an object such that the amount of damage exceeds \$1,000. Bus accidents (which include METROLift) and rail accidents are reported separately and in terms of the absolute number of accidents and the relative number of accidents per 100,000 vehicle miles. Rail accidents reflect collisions between METRORail and other vehicles, pedestrians, or bicyclists. This definition has been revised beginning in FY2011 to include pedestrian accidents.

**Major Security Incidents** - The total Major Security Incidents is based on two industry standards: the FBI Uniform Crime Report and the National Transit Database (NTD) Report issued by the Federal Transit Administration (FTA). The eight (8) categories included are: homicide, (aggravated) sexual assault, (aggravated) robbery, aggravated assault, burglary, larceny/theft/motor vehicle theft and arson. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

**Major Security Incidents - METRO Properties** - The total Major Security Incidents - METRO Properties is the number of incidents that occur at Park & Ride lots, Transit Centers, on-board buses and trains and on Light Rail Vehicle (LRV) platforms. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

**Complaint Contacts** - Patrons may contact METRO's Customer Care Center to express dissatisfaction with METRO Operations. Contacts made via telephone and over the internet which result in a complaint record being generated in the Public Comment System are reported as the number of contacts per 100,000 boardings.

**Commendations** - Patrons may contact METRO's Customer Care Center to recognize, compliment or praise a METRO employee or the METRO organization for exemplary work or performance. Contacts made via telephone, internet, email or mail which result in a commendation record being generated in the Public Comment System are reported as the absolute number of contacts received.

**Average Call Center Answer Delay** - METRO is committed to providing customers with accurate, customer-friendly bus and service information in a timely manner. Customers may obtain bus information over METRO's website and by telephone using an interactive voice response system without speaking to a representative and with no customer wait time. For those customers who prefer to speak with a representative, METRO's goal is to answer their calls in 105 seconds or less.

**On-Time Performance (OTP)** - A local bus is considered on-time if it does not leave early and is within a five (5) minute window after the scheduled departure time. A Park & Ride bus is considered on-time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is within a five (5) minute window after the scheduled departure time, with measurements during peak hours. OTP is measured by the IVOMS system which calculates data to the second, and the five (5) minute window is defined as anything less than six (6) minutes. For METRORail, a train departing from the beginning of the line or arriving at the end of the line less than five (5) minutes after the scheduled time is considered on-time. For METROLift, a trip is considered on-time if the vehicle arrives within 30 minutes of the scheduled pick-up time and no later than the appointment time.

**Mean Distance Between Mechanical Failures (MDBF)** - MDBF reflects any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude accidents.

**Mean Distance Between Service Interruptions (MDBSI)** - Measures total revenue service miles traveled by Light Rail Vehicles (LRVs) between service interruptions that delay LRVs for one minute or more due to mechanical failures.

**Average Peak HOT Lane Speed** - HOT Lane speed is based on an average of measurements conducted during the AM and PM high-volume commuter periods. METRO's 45 mph benchmark is based on Federal statute 23 USC 166: HOV facilities, which sets 45 mph as a minimal acceptable rate of speed.

**MONTHLY PERFORMANCE REPORT**  
**October 2018**  
**Balance Sheet**

	October 31, 2017 (\$)	October 31, 2018 (\$)	Change (\$)
<b>Assets</b>			
Cash	(6,550,257)	(70,607)	6,479,651
Receivables	128,848,403	160,721,492	31,873,089
Inventory	34,647,714	35,521,071	873,357
Investments	425,751,554	443,082,526	17,330,972
Other Assets	5,231,084	3,004,583	(2,226,501)
Land & Improvements	365,928,523	364,173,800	(1,754,723)
Capital Assets, Net of Depreciation	2,557,692,549	2,482,149,588	(75,542,961)
<b>Total Assets</b>	<b>3,511,549,570</b>	<b>3,488,582,453</b>	<b>(22,967,117)</b>
Deferred Outflow of Resources <sup>1</sup>	93,639,765	81,121,650 <sup>2</sup>	(12,518,115)
	<b>3,605,189,335</b>	<b>3,569,704,103</b>	<b>(35,485,232)</b>
<b>Liabilities</b>			
Trade Payables	69,293,841	72,926,479	3,632,638
Accrued Payroll	30,986,064	32,173,905	1,187,842
Debt Payable	1,235,326,499	1,236,332,657	1,006,159
Debt Interest Payable	19,883,931	20,095,912	211,981
Pension and OPEB Liabilities	534,867,678	809,052,119	274,184,441 <sup>3</sup>
Other Liabilities	47,372,770	70,163,276	22,790,506
<b>Total Liabilities</b>	<b>1,937,730,782</b>	<b>2,240,744,349</b>	<b>303,013,567</b>
Net Assets - Retained Earnings	1,667,458,553	1,328,959,755	(338,498,799)
<b>Total Liabilities and Net Assets</b>	<b>3,605,189,335</b>	<b>3,569,704,103</b>	<b>(35,485,232)</b>

Notes:

- 1 A deferred outflow of resources is defined by the Governmental Accountability Standards Board as "a consumption of net assets by the government that is applicable to a future reporting period," and a deferred inflow of resources is defined as "an acquisition of net assets by the government that is applicable to a future reporting period."
- 2 The deferred outflow for FY2019 includes [1] Mark-to-Market (MTM) values of outstanding diesel fuel SWAP agreements at the fiscal year end (\$7,344,809), [2] Non Union Pension Plan (\$17,733,648), [3] Union Pension Plan (\$20,456,681), [4] Bonds (\$12,921,547), [5] Non Union OPEB (3,118,608) and [6] Union OPEB (\$19,546,357). These items will be recognized as expenses in future periods to which they relate.
- 3 As part of the FY2018 year end adjustments, METRO will implement GASB 75 Accounting for Other Post-Employment Benefits (OPEB) cost which will reduce METRO's beginning FY2018 net asset position by approximately \$271 million with an increase in the OPEB liability of \$282 million and deferred outflows of \$11 million. Net assets will change from \$1,673 million to \$1,402 million.