

METRO

Fiscal Year 2018

Monthly Performance Report

Revenue • Expense • Ridership • Performance

July 2018



MONTHLY PERFORMANCE REPORT

July 2018

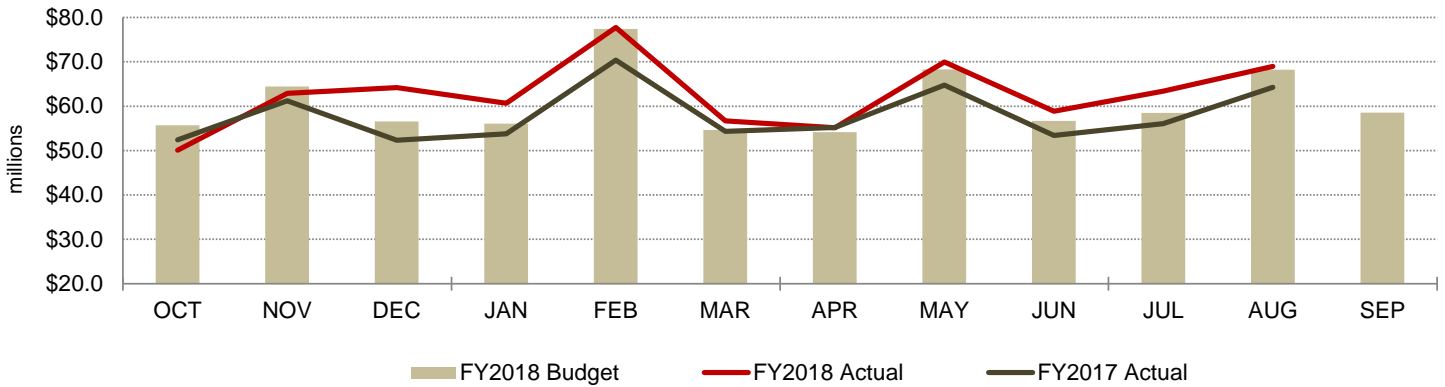
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MONTHLY PERFORMANCE REPORT

August 2018

Sales Tax Revenue



Total FY2018 Sales Tax budget is \$729.2 million

Budget to Actual FY2018

(\$ millions)

	Budget	Actual	Variance	%
October	55.7	50.1	(5.6)	(10.0%)
November	64.4	62.9	(1.6)	(2.4%)
December	56.6	64.2	7.7	13.6%
January	56.1	60.6	4.6	8.1%
February	77.4	77.7	0.4	0.5%
March	54.6	56.7	2.1	3.8%
April	54.2	55.1	1.0	1.8%
May	68.3	69.9	1.7	2.5%
June	56.7	58.9	2.2	3.9%
July	58.5	63.4	4.9	8.4%
August	68.2	69.0	0.7	1.1%
September	-	-	-	0.0%
FY2018 YTD	\$ 670.6	\$ 688.5	\$ 17.9	2.7%

Prior Year vs. Current Year

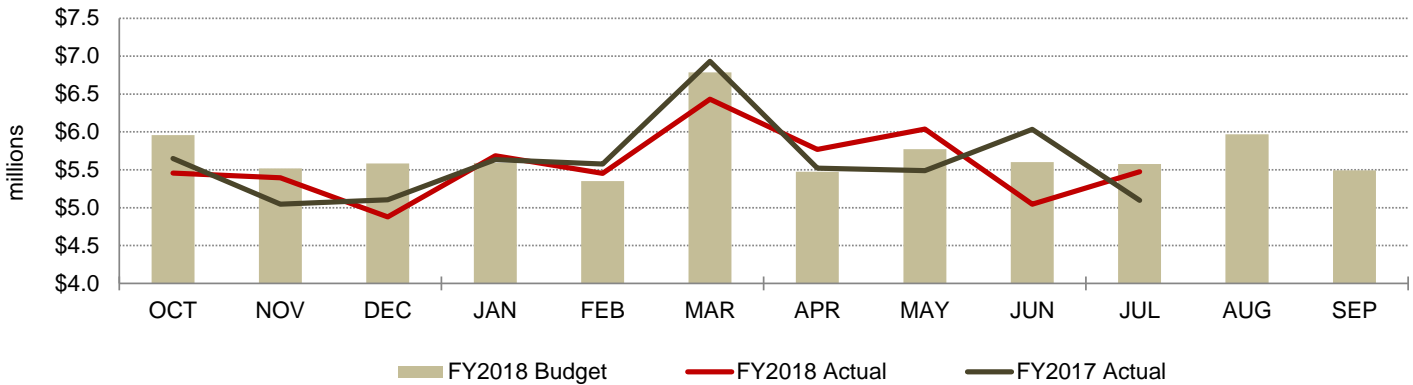
(\$ millions)

	Prior Year	Current Year	Variance	%
October	52.4	50.1	(2.3)	(4.4%)
November	61.2	62.9	1.6	2.7%
December	52.3	64.2	11.9	22.7%
January	53.8	60.6	6.9	12.8%
February	70.4	77.7	7.4	10.5%
March	54.3	56.7	2.4	4.3%
April	55.2	55.1	(0.0)	(0.1%)
May	64.7	69.9	5.2	8.1%
June	53.4	58.9	5.4	10.2%
July	56.1	63.4	7.3	13.0%
August	64.3	69.0	4.7	7.3%
September	-	-	-	0.0%
FY2018 YTD	\$ 638.2	\$ 688.5	\$ 50.4	7.9%

Sales Tax revenue for the month of August 2018 is \$0.7 million or 1.1% over estimates.

Sales Tax revenue for the year-to-date through August 2018 of \$688.5 million is \$17.9 million or 2.7% over estimates.

MONTHLY PERFORMANCE REPORT
July 2018
Fare Revenue



Total FY2018 Fare Revenue budget is \$68.7 million

Budget to Actual FY2018

(\$ millions)

	Budget	Actual	Variance	%
October	6.0	5.5	(0.5)	(8.3%)
November	5.5	5.4	(0.1)	(1.8%)
December	5.6	4.9	(0.7)	(12.5%)
January	5.6	5.7	0.1	1.8%
February	5.4	5.5	0.1	1.9%
March	6.8	6.4	(0.4)	(5.9%)
April	5.5	5.8	0.3	5.5%
May	5.8	6.0	0.2	3.4%
June	5.6	5.0	(0.6)	(10.7%)
July	5.6	5.5	(0.1)	(1.8%)
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2018 YTD	\$ 57.2	\$ 55.6	\$ (1.6)	(2.8%)

Prior Year vs. Current Year

(\$ millions)

	Prior Year	Current Year	Variance	%
October	5.7	5.5	(0.2)	(3.5%)
November	5.0	5.4	0.4	8.0%
December	5.1	4.9	(0.2)	(3.9%)
January	5.6	5.7	0.1	1.8%
February	5.6	5.5	(0.1)	(1.8%)
March	6.9	6.4	(0.5)	(7.2%)
April	5.5	5.8	0.3	5.5%
May	5.5	6.0	0.5	9.1%
June	6.0	5.0	(1.0)	(16.7%)
July	5.1	5.5	0.4	7.8%
August	-	-	-	0.0%
September	-	-	-	0.0%
FY2018 YTD	\$ 56.1	\$ 55.6	\$ (0.5)	(0.9%)

Fare Revenue for the month of July 2018 of \$5.5 million is \$0.1 million or 1.8% under budget.

Fare Revenue for the year-to-date through July 2018 of \$55.6 million is \$1.6 million or 2.8% under budget.

MONTHLY PERFORMANCE REPORT

July 2018

Service Related Grant Revenue

Total FY2018 Service Related Grant budget is \$76.1 million

	(\$ millions)				
	Budget	Actual	Variance	%	
October	6.3	2.8	(3.5)	(55.6%)	
November	6.3	0.8	(5.5)	(87.3%)	
December	6.3	0.4	(5.9)	(93.7%)	
January	6.3	0.4	(5.9)	(93.7%)	
February	6.3	0.4	(5.9)	(93.7%)	
March	6.3	0.5	(5.8)	(92.1%)	
April	6.3	0.6	(5.7)	(90.5%)	
May	6.3	0.5	(5.8)	(92.1%)	
June	6.3	0.4	(5.9)	(93.7%)	
July	6.3	39.2	32.9	522.2%	
August	-	-	-	0.0%	
September	-	-	-	0.0%	
FY2018 YTD	\$ 63.4	\$ 46.2	\$ (17.2)	(27.1%)	

Service Related Grant Revenue for the month of July 2018 of \$39.2 million is \$32.9 million or 522.2% over budget.

Service Related Grant Revenue for the year-to-date through July 2018 of \$46.2 million is \$17.2 million or 27.1% under budget.

Capital Grant Revenue

Total FY2018 Capital Grant budget is \$52.2 million

	(\$ millions)				
	Budget	Actual	Variance	%	
October	3.4	0.2	(3.2)	(94.1%)	
November	3.4	1.1	(2.3)	(67.6%)	
December	3.4	0.9	(2.5)	(73.5%)	
January	3.4	0.3	(3.1)	(91.2%)	
February	3.4	0.3	(3.1)	(91.2%)	
March	3.4	0.6	(2.8)	(82.4%)	
April	3.4	(1.7)	(5.1)	(150.0%)	
May	3.4	0.9	(2.5)	(73.5%)	
June	3.4	0.9	(2.5)	(73.5%)	
July	3.4	0.5	(2.9)	(85.3%)	
August	-	-	-	0.0%	
September	-	-	-	0.0%	
FY2018 YTD	\$ 34.2	\$ 4.1	\$ (30.1)	(88.0%)	

Capital Grant Revenue for the year-to-date through July 2018 of \$4.1 million is \$30.1 million under budget.

**MONTHLY PERFORMANCE REPORT
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Interest & Miscellaneous Revenue

Total FY2018 Interest & Miscellaneous Revenue budget is \$19.2 million

(\$ millions)

	Budget	Actual	Variance	%
October	1.2	1.1	(0.1)	(8.3%)
November	1.1	1.4	0.3	27.3%
December	1.0	1.6	0.6	60.0%
January	1.1	1.0	(0.1)	(9.1%)
February	1.2	1.2	0.0	0.0%
March	1.7	2.0	0.3	17.6%
April	2.0	2.5	0.5	25.0%
May	1.2	1.4	0.2	16.7%
June	1.0	1.4	0.4	40.0%
July	1.2	1.4	0.2	16.7%
August	-	-	0.0	0.0%
September	-	-	0.0	0.0%
FY2018 YTD	\$ 12.9	\$ 15.3	\$ 2.4	18.6%

Composition of Interest & Miscellaneous Revenue

	<u>Year-to-Date Actual</u>		<u>Current Month Actual</u>	
	<u>\$ millions</u>	<u>% of Total</u>	<u>\$ millions</u>	<u>% of Total</u>
Interest Income	5.7	37.4%	0.6	44.7%
HOT Lanes Revenue	6.1	39.8%	0.5	39.0%
Inter Government Revenue	0.9	6.1%	0.0	0.0%
Other	2.6	16.7%	0.2	16.3%
Total	\$ 15.3	100.0%	\$ 1.4	100.0%

Interest & Misc. Revenue for the year-to-date of \$15.3 million through July 2018 is \$2.4 million or 18.6% over budget.

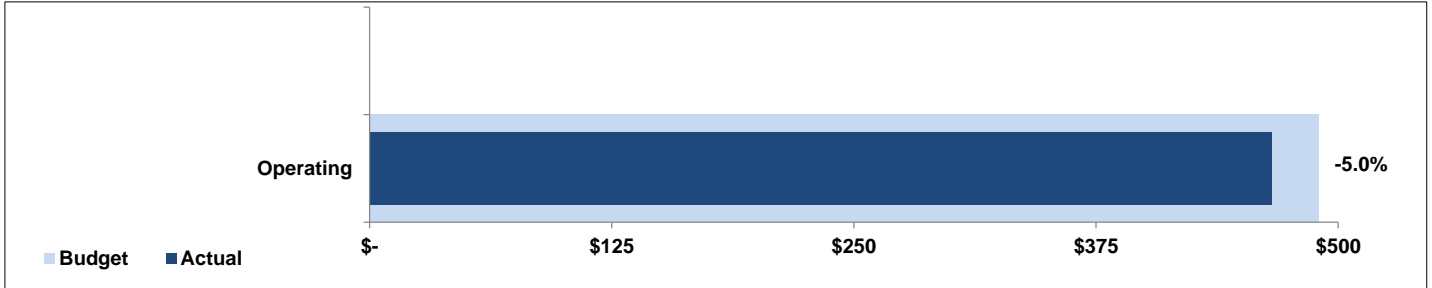
MONTHLY PERFORMANCE REPORT

July 2018

Budget Summary (\$ millions)

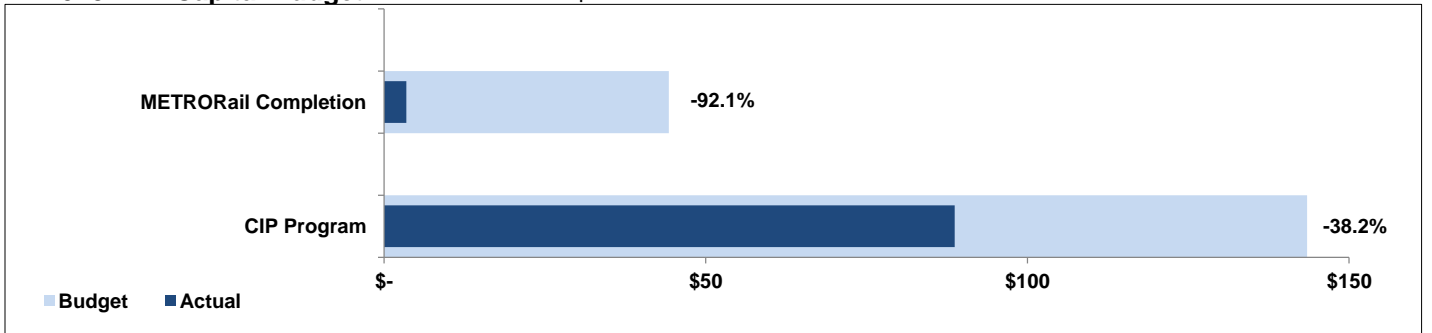
FY2018 Annual Operating Budget \$ 620.1

FY2018 YTD Operating Budget \$ 489.9



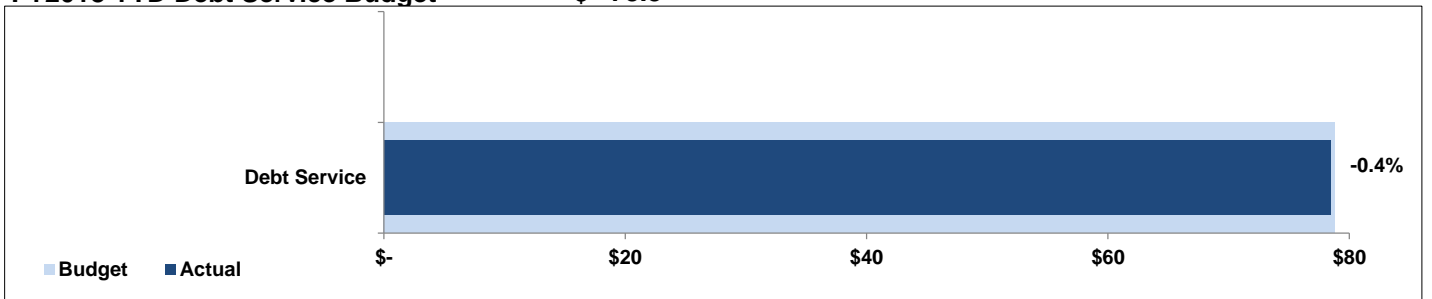
FY2018 Annual Capital Budget \$ 217.7

FY2018 YTD Capital Budget \$ 187.7



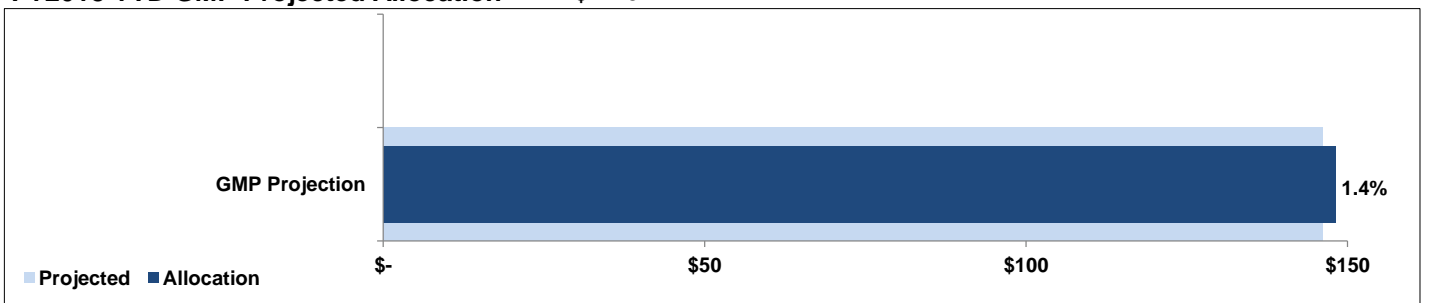
FY2018 Annual Debt Service Budget \$ 97.0

FY2018 YTD Debt Service Budget \$ 78.8



FY2018 Annual GMP Projected Allocation \$ 176.8

FY2018 YTD GMP Projected Allocation \$ 146.1



MONTHLY PERFORMANCE REPORT

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Operating Expenses

Comparison of Budget to Actual for the Month (July 2018)

	FY18 Annual Budget	July Budget	July Actual	\$ Variance (favorable)/unfavorable	% Variance
Labor & Fringe Benefits	\$ 359,548,035	\$ 29,637,382	\$ 29,740,934	\$ 103,552	0.3%
Non-Labor	248,014,965	\$ 19,874,948	\$ 18,761,971	(1,112,977)	(5.6%)
Subtotal Labor & Non-Labor	607,563,000	49,512,329	48,502,905	(1,009,425)	(2.0%)
Contingency	12,500,000	-	-	-	0.0%
Total Operating Budget	\$ 620,063,000	\$ 49,512,329	\$ 48,502,905	\$ (1,009,425)	(2.0%)

Comparison of Budget to Actual Year-to-Date July 2018 (10 months)

	FY18 Annual Budget	Year-to-Date Budget	Year-to-Date Actual	\$ Variance (favorable)/unfavorable	% Variance
Payroll & Benefits					
Wages	\$ 139,513,082	\$ 116,074,640	\$ 115,634,427	\$ (440,213)	(0.4%)
Union Fringe Benefits	81,746,506	63,213,352	62,095,336	(1,118,016)	(1.8%)
Subtotal Union Labor	221,259,589	179,287,992	177,729,764	(1,558,228)	(0.9%)
Salaries and Non-Union Wages	104,052,017	86,134,854	80,393,413	(5,741,441)	(6.7%)
Non-Union Fringe Benefits	44,865,100	37,226,412	34,862,655	(2,363,757)	(6.3%)
Subtotal Non-Union Labor	148,917,117	123,361,266	115,256,068	(8,105,198)	(6.6%)
Allocation to Capital & GMP	(10,628,670)	(8,870,509)	(7,042,956)	1,827,553	20.6%
Subtotal Labor and Fringe Benefits	359,548,035	293,778,749	285,942,876	(7,835,873)	(2.7%)
Total Materials & Supplies					
Services	62,072,724	45,100,899	32,665,129	(12,435,770)	(27.6%)
Materials and Supplies	31,083,551	25,399,365	25,219,063	(180,302)	(0.7%)
Fuel and Utilities	34,896,436	28,458,612	27,570,186	(888,426)	(3.1%)
	128,052,710	98,958,876	85,454,378	(13,504,498)	(13.6%)
Administration					
Casualty and Liability	4,354,609	3,683,588	3,599,069	(84,519)	(2.3%)
Purchased Transportation	101,982,281	84,518,653	82,622,379	(1,896,274)	(2.2%)
Leases, Rentals and Misc.	14,255,448	9,428,704	8,012,342	(1,416,361)	(15.0%)
Allocation to Capital & GMP - Non-Labor	(630,084)	(472,563)	-	472,563	(100.0%)
	119,962,255	97,158,382	94,233,791	(2,924,591)	(3.0%)
Subtotal Non-Labor	248,014,965	196,117,258	179,688,168	(16,429,089)	(8.4%)
Subtotal Labor and Non-Labor	607,563,000	489,896,007	465,631,044	(24,264,963)	(5.0%)
Contingency	12,500,000	-	-	-	0.0%
Subtotal Contingency	12,500,000	-	-	-	0.0%
Total Operating Budget	\$ 620,063,000	\$ 489,896,007	\$ 465,631,044	\$ (24,264,963)	(5.0%)
Non-Budgeted Expense					
Gain/ Loss Disposal	-	-	(339,396)	(339,396)	0.0%
Grand Total	\$ 620,063,000	\$ 489,896,007	\$ 465,291,648	\$ (24,604,359)	(5.0%)

Operating Expenses for the month of July 2018 of \$48.5 million are \$1.0 million or 2.0% under budget.

Operating Expenses year-to-date of \$465.6 million through July 2018 are \$24.3 million or 5.0% under budget.

MONTHLY PERFORMANCE REPORT
July 2018

Major Operating Budget Variance Items - Categories with major variances

<u>Expense Type</u>	<u>FY2018 Budget</u>	<u>FY2018 Actual</u>	<u>Fiscal Year 2018 \$ Variance (under budget) / over budget</u>
<u>Payroll & Benefits</u>			
Union Labor	179,287,992	177,729,764	\$ (1,558,228)
Wages & Fringe Benefits - savings from bus operator vacancies offset with workers comp			(4,635,000)
Wages & Fringe Benefits - savings from primarily mechanic, technician, cleaners			(2,800,000)
Underrun in health benefit due to lower than expected health care expense			(1,128,000)
Union Vacancies - Fringes driven by underrun in FICA wages			(537,000)
<u>Offset by</u>			
Union Vacancies - Vacation Buyback			258,000
Sick Leave Cash-out			275,000
Pension Union - DC			465,000
Overtime primarily in METRO rail, bus maintenance & public facilities			2,893,000
Overtime in bus transportation to cover routine vacancies			3,570,000
Non-Union Labor	123,361,266	115,256,068	\$ (8,105,198)
Savings in base salaries			(7,287,000)
Savings in healthcare			(1,832,000)
<u>Offset by</u>			
Salaried overtime mainly driven by vacancies			960,000
<u>Total Materials & Supplies</u>	98,958,876	85,454,378	\$ (13,504,498)
Services			
<u>Facility Maintenance</u> due to underspending in building & grounds maintenance (-\$685,000), BOF maintenance cost (-\$549,000), custodial services (-\$324,000) and security services (-\$170,000).			(1,728,000)
<u>Communications</u> due to underrun in advertising.			(2,904,000)
<u>Legal</u> mainly due to lower than expected legal fees (-\$541,000) and legislative coordination (-\$330,000).			(871,000)
<u>Information Technology</u> mainly due to underrun in equipment repairs & maintenance.			(417,000)
<u>Operations</u> mainly due to underrun in building & grounds maintenance.			(423,000)
<u>Finance</u> mainly due to underspending in equipment repairs & maintenance.			(169,000)
<u>General underspending in other areas Authority wide not mentioned above</u>			
Underspending in Contract Management throughout the Authority			(3,354,000)
Underrun in Support services			(1,204,000)
Underspending in education and training throughout the Authority (<i>excludes bus operator and other Operations staff related training</i>)			(556,000)
Authoritywide promotion			(274,000)

**MONTHLY PERFORMANCE REPORT
July 2018**

Major Operating Budget Variance Items - Categories with major variances

<u>Expense Type</u>	<u>FY2018 Budget</u>	<u>FY2018 Actual</u>	<u>Fiscal Year 2018 \$ Variance (under budget) / over budget</u>
Materials and Supplies			
<u>Underruns in -</u>			
Material prices variances on Production/refurbished orders and inventory revaluations mostly for unit overhauls			(4,384,000)
Minor Tools			(374,000)
Postage			(281,000)
Supplies - EDP in IT			(259,000)
Special office supplies			(213,000)
Tires & Tubes			(208,000)
Tech Equip			(200,000)
Warranty Credits			(171,000)
Prod/Refurb O settle			(159,000)
<u>Offset by miscellaneous overruns in -</u>			
Engine Cooling System			133,000
Transmission			134,000
Chassis			237,000
Bus Parts - Brakes			299,000
Propulsion			339,000
Parts - Exterior Body and Windows			400,000
Parts			1,243,000
Bus Engines - mostly in Unit Overhaul			1,531,000
Bus Batteries - mostly in Unit Overhaul			1,760,000
Fuel and Utilities			
Lower than expected charges for routine Telephone Services			(639,000)
Underrun in Diesel Fuel (including taxes) mainly due to lower prices per gallon on fuel			(350,000)
Other Misc expenses lower than expected			(258,000)
Underrun in Natural Gas			(174,000)
<u>Offset by overruns in -</u>			
Gasoline			647,000
<u>Administration</u>	97,158,382	94,233,791	\$ (2,924,591)
Casualty & Liability			
Higher than expected subrogation			342,000
Lower than expected vehicle liability and premiums			(427,000)
Purchased Transportation			
Northwest Contract			(1,049,000)
Vanpool leases underrun due to fuel card transition delay and Harvey impacts			(491,000)
Regional vanpool underrun			(282,000)
Leases, Rentals, & Miscellaneous			
Lower than expected IT Rent Software Payments			(491,000)
Other Misc expenses lower than expected			(470,000)
Underspending in discretionary items (Travel, Memberships, etc.) and other miscellaneous items			(368,000)

MONTHLY PERFORMANCE REPORT
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Total Net Operating Budget / Expenses by Department

<u>Authorized</u> <u>EOY</u> <u>Headcount</u>	<u>Department</u>	<u>Annual Budget</u>	-----Year-to-Date-----			--Current Month--
			<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Variance</u>
3,568	Oper, Public Safety, & Cust Service	455,904,140	378,214,910	368,805,277	(9,409,634)	291,637
3,120	Operations	414,930,997	344,196,537	339,045,759	(5,150,779)	666,279
328	METRO Police	26,362,579	21,842,284	18,846,023	(2,996,261)	(362,498)
42	Safety	8,690,303	7,241,344	6,637,321	(604,023)	48,243
69	Customer Services	4,679,935	3,898,480	3,299,530	(598,951)	(53,604)
9	EVP Oper Pub Safety & Cust Service	1,240,327	1,036,265	976,645	(59,620)	(6,782)
240	Administration	57,099,869	47,287,149	44,010,950	(3,276,199)	263,406
74	IT	23,452,942	19,445,202	16,999,767	(2,445,435)	135,050
42	Human Resources	21,611,236	17,879,825	17,528,798	(351,027)	132,387
119	Procurement & Materials	11,093,276	9,186,288	8,727,817	(458,470)	(10,989)
5	EVP, Administration	942,415	775,834	754,568	(21,267)	6,958
242	Planning, Engineer, & Construction	42,171,654	34,307,076	30,224,580	(4,082,496)	300,493
176	Facilities Maint	32,515,829	26,030,145	23,610,160	(2,419,984)	427,146
37	Planning	8,320,336	7,083,841	5,755,284	(1,328,558)	(104,765)
27	Engineering & Cap Project	1,193,758	1,074,559	861,817	(212,742)	(6,242)
2	EVP PE&C	141,730	118,531	(2,681)	(121,212)	(15,646)
80	Finance	10,853,517	9,014,421	8,060,712	(953,709)	(38,788)
76	Finance	9,893,311	8,230,234	7,586,290	(643,944)	95,716
4	CFO	960,205	784,188	474,423	(309,765)	(134,504)
18	Govt & Public Affairs	3,212,781	2,763,851	2,021,124	(742,728)	(33,913)
10	Public Engagement	1,732,244	1,498,434	1,088,430	(410,004)	(22,299)
5	Ridership & Client Services	1,010,884	864,497	603,923	(260,574)	(5,742)
3	Gov't Affairs	469,654	400,921	328,771	(72,150)	(5,872)
18	Legal	5,557,433	4,647,118	3,448,407	(1,198,711)	(247,473)
35	Communications	18,963,520	9,401,920	5,574,823	(3,827,097)	(1,316,149)
3	EVP, Communications	350,173	250,823	219,781	(31,042)	(33,821)
7	Press Office	698,882	583,922	549,540	(34,381)	(1,956)
25	Marketing & Corporate Communication	17,914,464	8,567,175	4,805,502	(3,761,674)	(1,280,372)
13	Executive and Board	2,793,507	2,347,561	2,114,495	(233,066)	(118,047)
11	Audit	1,573,529	1,259,256	1,077,418	(181,839)	(21,452)
4	Office of Innovation	903,302	655,918	293,258	(362,660)	(91,921)
	Non Departmental	8,529,749	(3,175)	-	3,175	2,782
	President & CEO Contingency	12,500,000	-	-	-	-
	Other (MTA Revenue/Expense)	-	-	-	-	-
4,229	Total Operating Budget	620,063,000	489,896,007	465,631,044	(24,264,963)	(1,009,425)

MONTHLY PERFORMANCE REPORT
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Total Net Operating Budget / Expenses by Department
as of the end of July 2018 vs. June 2017

<u>Department</u>	July 2018			July 2017		
	-----Year-to-Date-----			-----Year-to-Date-----		
	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>
Operations, Public Safety and Customer Service	378,214,910	368,805,277	(9,409,634)	368,808,888	361,951,051	(6,857,837)
Operations	344,196,537	339,045,759	(5,150,779)	338,248,844	331,983,253	(6,265,591)
EVP Oper Pub Safety & Cust Serv	1,036,265	976,645	(59,620)	968,522	973,459	4,937
METRO Police	21,842,284	18,846,023	(2,996,261)	19,019,432	19,187,207	167,775
Safety	7,241,344	6,637,321	(604,023)	6,924,065	6,445,443	(478,622)
Customer Service	3,898,480	3,299,530	(598,951)	3,648,025	3,361,690	(286,335)
Administration	47,287,149	44,010,950	(3,276,199)	45,463,918	40,923,701	(4,540,217)
EVP, Administration	775,834	754,568	(21,267)	527,289	397,484	(129,804)
IT	19,445,202	16,999,767	(2,445,435)	18,218,854	16,044,069	(2,174,785)
Human Resources	17,879,825	17,528,798	(351,027)	17,933,294	16,094,879	(1,838,416)
Procurement & Materials	9,186,288	8,727,817	(458,470)	8,784,481	8,387,269	(397,212)
Planning, Engineering and Construction	34,307,076	30,224,580	(4,082,496)	30,037,421	27,959,199	(2,078,222)
EVP PE&C	118,531	(2,681)	(121,212)	42,483	62,893	20,411
Engineering & Cap Project	1,074,559	861,817	(212,742)	374,889	546,342	171,454
Planning	7,083,841	5,755,284	(1,328,558)	5,563,033	4,955,754	(607,278)
Facilities Maintenance	26,030,145	23,610,160	(2,419,984)	24,057,017	22,394,209	(1,662,808)
Finance	9,014,421	8,060,712	(953,709)	8,718,805	7,718,867	(999,938)
Finance	8,230,234	7,586,290	(643,944)	8,133,591	7,364,134	(769,457)
CFO	784,188	474,423	(309,765)	585,214	354,733	(230,481)
Gov't & Public Affairs	2,763,851	2,021,124	(742,728)	1,997,076	1,853,878	(143,198)
Public Engagement	1,498,434	1,088,430	(410,004)	1,123,796	1,029,629	(94,167)
Ridership & Client Services	864,497	603,923	(260,574)	474,076	494,511	20,434
Gov't Affairs	400,921	328,771	(72,150)	399,203	329,738	(69,465)
Legal	4,647,118	3,448,407	(1,198,711)	3,516,724	3,853,062	336,339
Communications	9,401,920	5,574,823	(3,827,097)	6,399,039	4,651,186	(1,747,853)
EVP, Communications	250,823	219,781	(31,042)	N/A	N/A	N/A
Press Office	583,922	549,540	(34,381)	N/A	N/A	N/A
Marketing & Corporate Communication	8,567,175	4,805,502	(3,761,674)	6,399,039	4,651,186	(1,747,853)
Executive & Board	2,347,561	2,114,495	(233,066)	2,400,040	2,183,223	(216,816)
Audit	1,259,256	1,077,418	(181,839)	1,286,245	1,127,914	(158,331)
Office of Innovation	655,918	293,258	(362,660)	553,125	533,136	(19,989)
Contingency	-	-	-	-	-	-
Non-Departmental	(3,175)	-	3,175	-	-	-
Other MTA Revenue / Expense	-	-	-	-	1,462	1,462
TOTAL OPERATING BUDGET	\$ 489,896,007	\$ 465,631,044	\$ (24,264,963)	\$ 469,181,280	\$ 452,756,678	\$ (16,424,601)

MONTHLY PERFORMANCE REPORT
July 2018
Capital, and Debt Service Expenses
Budget vs. Actual - Month and Fiscal Year-to-Date
(\$ millions)

Capital Budget

	FY2018		Month of July 2018				Fiscal Year to Date			
	Annual Budget	Budget	Budget	Actual	Variance		Budget	Actual	Variance	
	\$	\$	\$	\$	\$	%	\$	\$	\$	%
METRO Rail Completion	\$ 53.3	\$ 4.6	\$ 0.4	\$ (4.2)	(91.3%)		\$ 44.3	\$ 3.5	\$ (40.8)	(92.1%)
Capital Improvement Program	\$ 164.4	\$ 10.0	\$ 2.1	\$ (7.9)	(79.0%)		\$ 143.5	\$ 88.7	\$ (54.8)	(38.2%)
Total Capital	\$ 217.7	\$ 14.6	\$ 2.4	\$ (12.2)	(83.6%)		\$ 187.7	\$ 92.2	\$ (95.5)	(50.9%)

METRO Rail Completion expenses for the year-to-date through July 2018 of \$3.5 million are \$40.8 million or 92.1% under budget.

Other Capital Improvement Program expenses for the year-to-date through July 2018 of \$88.7 million are \$54.8 million or 38.2% under budget.

Debt Service Budget

	FY2018		Month of July 2018				Fiscal Year to Date			
	Annual Budget	Budget	Budget	Actual	Variance		Budget	Actual	Variance	
	\$	\$	\$	\$	\$	%	\$	\$	\$	%
Debt Service	\$ 97.0	\$ 8.2	\$ 7.9	\$ (0.3)	(3.7%)		\$ 78.8	\$ 78.5	\$ (0.3)	(0.4%)

Debt Service expenses for the year-to-date through July 2018 of \$78.5 million is \$0.3 million under budget.

General Mobility Transfers

General Mobility Program Projections
Projected Funding vs. Actual Allocation - Month and Fiscal Year-to-Date
(\$ millions)

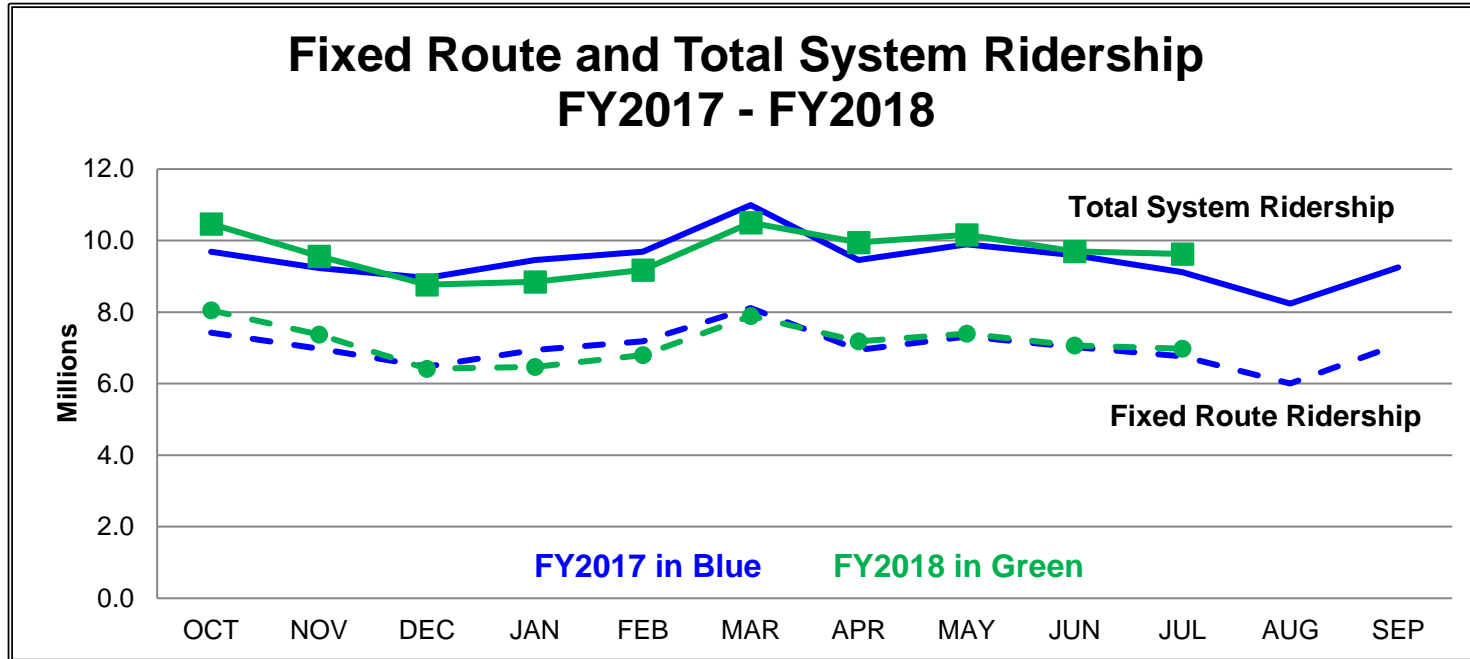
	FY2018		Month of July 2018				Fiscal Year to Date			
	Annual Projection	Projection	Allocation	Variance		Projection	Allocation	Variance		
	\$	\$	\$	\$	%	\$	\$	\$	%	
General Mobility	\$ 176.8	\$ 14.1	\$ 14.7	\$ 0.6	4.3%	\$ 146.1	\$ 148.1	\$ 2.0	1.4%	

Funds allocated to the General Mobility Fund totaling \$148.1 million for the year-to-date through July 2018 are \$2.0 million or 1.4% more than the amount projected.

MONTHLY PERFORMANCE REPORT
July 2018
Ridership by Service Category

Service Category	Jul-17 Boardings	Jul-18 Boardings	Jul-18 vs. Jul-17	Jul-17 YTD Boardings	Jul-18 YTD Boardings	YTD % Change
						Jul-18 vs. Jul-17
Fixed Route Services						
<u>Local Network</u>						
Local Bus	4,660,848	4,803,569	3.1%	48,811,709	49,269,816	0.9%
<u>METRORail</u>						
Red (North) Line	1,257,918	1,256,031	(0.2%)	13,209,021	12,987,472	(1.7%)
Green (East) Line	124,300	144,432	16.2%	1,059,658	1,293,470	22.1%
Purple (Southeast) Line	120,970	138,361	14.4%	1,260,138	1,482,047	17.6%
METRORail (all lines)	1,503,188	1,538,824	2.4%	15,528,817	15,762,989	1.5%
METRORail-Bus Bridge	1,397	0	0.0%	90,163	18,817	(79.1%)
METRORail total	1,504,585	1,538,824	2.3%	15,618,980	15,781,806	1.0%
Subtotal Local Network	6,165,433	6,342,393	2.9%	64,430,689	65,051,622	1.0%
<u>Commuter</u>						
Park & Ride	593,630	637,496	7.4%	6,512,235	6,366,486	(2.2%)
Subtotal Fixed Route Service	6,759,063	6,979,889	3.3%	70,942,924	71,418,108	0.7%
Special Events	1,885	2,835	50.4%	227,263	226,074	(0.5%)
Total Fixed Route	6,760,948	6,982,724	3.3%	71,170,187	71,644,182	0.7%
Customized Bus Services						
METROLift	167,006	183,243	9.7%	1,608,503	1,649,909	2.6%
METRO STAR Vanpool	154,648	155,609	0.6%	1,692,705	1,594,672	(5.8%)
Internal Service	0	2	0.0%	201	84	0.0%
Subtotal Customized Bus	321,654	338,854	5.3%	3,301,409	3,244,665	(1.7%)
HOV/HOT Carpools, Vanpools, and Non-METRO Buses	2,030,720	2,305,065	13.5%	21,613,138	21,884,054	1.3%
Total System	9,113,322	9,626,643	5.6%	96,084,734	96,772,901	0.7%

MONTHLY PERFORMANCE REPORT
July 2018
Ridership by Service Category



Fixed Route ridership is reported on the same basis as in the National Transit Database

The Special Events category of ridership reflects customer service oriented short-term additional motor bus service provided for events at Reliant Park such as football games and RODEO Houston.

Total fixed route ridership, excluding special events, for the month of July 2018 of 7.0 million is 0.2 million or 3.3% greater than last year.

Total fixed route ridership, excluding special events, for the year-to-date through July 2018 of 71.4 million is 0.5 million or 0.7% greater than last year.

METRORail ridership for the month of July 2018 of 1.5 million is 2.3% greater than last year.

METRORail ridership year-to-date through July 2018 of 15.8 million is 1.0% greater than last year.

MONTHLY PERFORMANCE REPORT
July 2018
Performance Statistics

Benchmark Met
Benchmark Missed

Fiscal Year 2018

SAFETY & SECURITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2018 YTD Actual	FY2018 YTD GOAL
	Bus Accidents (Includes METROLift) Bus Accidents per 100,000 vehicle miles	48 0.76	30 0.51	49 0.82	43 0.73	54 0.94	53 0.82	43 0.70	58 0.92	53 0.88	51 0.83			≤ 51 ≤ 1.20	482 0.79
Rail Accidents Rail Accidents per 100,000 vehicle miles	9 2.92	15 4.86	8 2.60	11 3.72	6 2.13	12 3.67	7 2.46	10 3.23	5 1.65	16 5.35			≤ 8 ≤ 2.80	99 3.27	≤ 83 ≤ 2.80
Major Security Incidents - total Major Security Incidents per 100,000 boardings	76 0.726	44 0.460	36 0.411	39 0.441	25 0.272	43 0.410	30 0.302	37 0.364	47 0.484	41 0.426			≤ 70 ≤ 0.98	418 0.432	≤ 700 ≤ 0.98
Major Security Incidents - METRO properties Major Security Incidents per 100,000 boardings	51 0.487	14 0.146	25 0.285	31 0.350	19 0.207	32 0.305	21 0.211	25 0.246	30 0.309	29 0.301			≤ 28 ≤ 0.40	277 0.286	≤ 275 ≤ 0.40
CUSTOMER SERVICE	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2018 YTD Actual	FY2018 YTD GOAL
Complaint Contacts per 100,000 Boardings	17.28	15.45	18.42	15.82	16.77	15.50	16.67	17.82	17.31	16.21			< 20.00	16.72	< 20.00
Commendations	375	281	274	279	294	276	247	243	252	328			≥ 309	2,849	≥ 3082
Average Call Center Answer Delay (Sec.)	108	140	73	103	68	58	46	60	86	138			< 105	88	< 105

Safety & Security

- The number of bus accidents met the safety goal for both the month and the year-to-date.
- The number of rail accidents did not meet the safety goal for the month or the year-to-date.
- Total major security incidents met the benchmark for both the month and the year-to-date.
- Major security incidents on METRO properties did not meet the benchmark for the month or the year-to-date.

Customer Service

- Complaint contacts per 100,000 boardings met the goal for both the month and the year-to-date.
- The number of commendations met the goal for the month but not the year-to-date.
- The average call center answer delay did not meet the goal for the month but not the year-to-date.

MONTHLY PERFORMANCE REPORT
July 2018
Performance Statistics

Benchmark Met Benchmark Missed

Fiscal Year 2018													Current Month Target	FY2018 YTD Actual	FY2018 YTD GOAL	
SERVICE & RELIABILITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP				
On-Time Performance																
Local Bus	73.7%	73.7%	74.1%	75.1%	75.4%	74.9%	75.1%	75.1%	76.7%	76.7%			≥ 75%	75.1%	≥ 75%	
Park & Ride	76.9%	76.4%	75.4%	76.4%	77.1%	76.1%	76.4%	75.7%	77.6%	78.0%			≥ 75%	76.6%	≥ 75%	
Weighted Average Bus	75.0%	74.8%	74.6%	75.6%	76.1%	75.4%	75.6%	75.3%	77.1%	77.2%			≥ 75%	75.7%	≥ 75%	
METROLift	88.8%	90.9%	91.7%	92.6%	90.9%	89.9%	89.4%	90.9%	91.6%	92.0%			≥ 90%	90.9%	≥ 90%	
Rail - Red Line OTP	78.8%	79.0%	74.6%	87.1%	90.8%	80.3%	92.5%	93.1%	94.4%	93.1%			≥ 90%	86.9%	≥ 90.0%	
Rail - South East Purple Line OTP	96.6%	98.0%	98.8%	96.9%	98.3%	98.8%	98.1%	97.8%	98.5%	98.1%			≥ 95%	97.9%	≥ 95.0%	
Rail - East End Green Line OTP	96.3%	97.8%	98.2%	98.4%	98.9%	99.0%	98.3%	97.8%	98.3%	98.8%			≥ 95%	98.1%	≥ 95.0%	
MDBF (Mean Distance Between Mechanical Failures) - All Buses	10,065	12,490	13,045	12,968	12,651	13,157	13,336	10,187	9,767	8,992			≥ 7,750	11,414	≥ 8,920	
MDBF (Mean Distance Between Mechanical Failures) - METROLift	22,705	28,567	34,535	15,784	24,212	27,678	22,542	20,858	19,977	21,724			≥ 20,000	22,937	≥ 20,000	
MDBSI (Mean Distance Between Service Interruptions) - METRORail	38,547	22,053	18,075	15,575	16,573	19,257	18,946	19,355	18,897	12,453			≥ 15,000	18,555	≥ 15,000	
Average Peak HOT Lanes Speed (miles per hour)																
I-45 North HOV	53	54	54	54	53	54	54	54	58	59			≥ 45	55	≥ 45	
I-45 South HOV	63	52	53	53	52	54	52	51	56	58			≥ 45	54	≥ 45	
US-290 HOV	56	56	55	55	56	58	57	57	57	60			≥ 45	57	≥ 45	
US-59 North HOV	60	62	61	62	61	62	61	60	62	64			≥ 45	62	≥ 45	
US-59 South HOV	49	50	53	51	49	52	51	51	54	56			≥ 45	52	≥ 45	

On-Time Performance

- On-time performance for Local Bus routes met the minimum performance standard for both the month and the year-to-date.
- On-time performance for Park & Ride routes met the minimum performance standard for both the month and the year-to-date.
- On-time performance for METROLift met the minimum performance standard for both the month and the year-to-date.

METRORail On-Time Performance

- Rail (red line) met the benchmark for the month but not the year-to-date.
- Rail (purple line) met the benchmark for both the month and the year-to-date.
- Rail (green line) met the benchmark for both the month and the year-to-date.

Service Reliability

- The Mean Distance Between Mechanical Failures (MDBF) for All Buses met the minimum performance standards for both the month and the year-to-date.
- The Mean Distance Between Mechanical Failures (MDBF) for METROLift met the minimum performance standard for both the month and the year-to-date.
- The Mean Distance Between Service Interruptions (MDBSI) for METRORail did not meet the minimum performance standard for the month but did for the year-to-date.

HOT Lane Average Speed

- The average peak speed for all HOT Lanes met the monthly and year-to-date goals.

MONTHLY PERFORMANCE REPORT

July 2018

Performance Statistic Definitions

Bus and Rail Accidents - An accident is a transit incident with passenger injuries that require immediate medical treatment away from the scene or a collision between a revenue vehicle and an object such that the amount of damage exceeds \$1,000. Bus accidents (which include METROLift) and rail accidents are reported separately and in terms of the absolute number of accidents and the relative number of accidents per 100,000 vehicle miles. Rail accidents reflect collisions between METRORail and other vehicles, pedestrians, or bicyclists. This definition has been revised beginning in FY2011 to include pedestrian accidents.

Major Security Incidents - The total Major Security Incidents is based on two industry standards: the FBI Uniform Crime Report and the National Transit Database (NTD) Report issued by the Federal Transit Administration (FTA). The eight (8) categories included are: homicide, forcible rape, robbery, aggravated assault, burglary, larceny and theft, motor vehicle theft and arson. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

Major Security Incidents - METRO Properties - The total Major Security Incidents - METRO Properties is the number of incidents that occur at Park & Ride lots, Transit Centers, on-board buses and trains and on Light Rail Vehicle (LRV) platforms. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

Complaint Contacts - Patrons may contact METRO's Customer Care Center to express dissatisfaction with METRO Operations. Contacts made via telephone and over the internet which result in a complaint record being generated in the Public Comment System are reported as the number of contacts per 100,000 boardings.

Commendations - Patrons may contact METRO's Customer Care Center to recognize, compliment or praise a METRO employee or the METRO organization for exemplary work or performance. Contacts made via telephone, internet, email or mail which result in a commendation record being generated in the Public Comment System are reported only on the basis of the absolute number of contacts received.

Average Call Center Answer Delay - METRO is committed to providing customers with accurate, customer-friendly bus and service information in a timely manner. Customers may obtain bus information over METRO's website and by telephone using an interactive voice response system without speaking to a representative and with no customer wait time. For those customers who prefer to speak with a representative, METRO's goal is to answer their calls in 105 seconds or less.

On-Time Performance (OTP) - A local bus is considered on-time if it does not leave early and is within a five (5) minute window after the scheduled departure time. A Park & Ride bus is considered on-time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is within a five (5) minute window after the scheduled departure time, with measurements during peak hours. OTP is measured by the IVOMS system which calculates data to the second, and the five (5) minute window is defined as anything less than six (6) minutes. For METRORail, a train departing from the beginning of the line or arriving at the end of the line less than five (5) minutes after the scheduled time is considered on-time. For METROLift, a trip is considered on-time if the vehicle arrives within 30 minutes of the scheduled pick-up time and no later than the appointment time.

Mean Distance Between Mechanical Failures (MDBF) - MDBF reflects any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude accidents.

Mean Distance Between Service Interruptions (MDBSI) - Measures total revenue service miles traveled by Light Rail Vehicles (LRVs) between service interruptions that delay LRVs for one minute or more due to mechanical failures.

Average Peak HOT Lane Speed - HOT Lane speed is based on an average of measurements conducted during the AM and PM high-volume commuter periods. METRO's 45 mph benchmark is based on Federal statute 23 USC 166: HOV facilities, which sets 45 mph as a minimal acceptable rate of speed.

MONTHLY PERFORMANCE REPORT
July 2018
Balance Sheet

	July 31, 2017 (\$)	July 31, 2018 (\$)	Change (\$)
Assets			
Cash	2,613,652	3,017,666	404,014
Receivables	139,378,076	148,877,998	9,499,922
Inventory	33,619,804	35,448,148	1,828,344
Investments	403,830,912	412,692,525	8,861,613
Other Assets	9,003,596	6,595,874	(2,407,721)
Land & Improvements	352,355,739	359,292,868	6,937,129
Capital Assets, Net of Depreciation	2,611,662,787	2,497,555,134	(114,107,653)
Total Assets	3,552,464,565	3,463,480,213	(88,984,351)
Deferred Outflow of Resources	110,710,438	94,282,269	(16,428,168)
	3,663,175,002	3,557,762,483	(105,412,520)
Liabilities			
Trade Payables	41,533,731	40,899,184	(634,547)
Accrued Payroll	30,626,122	30,786,166	160,044
Commercial Paper	-	-	-
Debt Payable	1,249,325,925	1,267,110,920	17,784,995
Debt Interest Payable	-	-	-
Pension and OPEB Liabilities	512,821,185	534,867,678	22,046,494
Other Liabilities	31,801,400	48,554,482	16,753,082
Total Liabilities	1,866,108,364	1,922,218,431	56,110,067
Deferred Inflow of Resources	-	-	-
Net Assets - Retained Earnings	1,797,066,638	1,635,544,051	(161,522,587)
Total Liabilities and Net Assets	3,663,175,002	3,557,762,483	(105,412,520)

Note:

* A deferred outflow of resources is defined by the Governmental Accountability Standards Board as "a consumption of net assets by the government that is applicable to a future reporting period," and a deferred inflow of resources is defined as "an acquisition of net assets by the government that is applicable to a future reporting period."

The deferred outflow for FY2018 includes [1] Mark-to-Market (MTM) values of outstanding diesel fuel SWAP agreements at the fiscal year end (\$3,805,801), [2] Non Union Pension Plan (\$37,419,380), [3] Union Pension Plan (\$40,135,541), and [4] Bonds (\$12,921,547). These items will be recognized as expenses in future periods to which they relate.