

# **METRO**

Fiscal Year 2017 Monthly Performance Report

Revenue • Expense • Ridership • Performance

May 2017



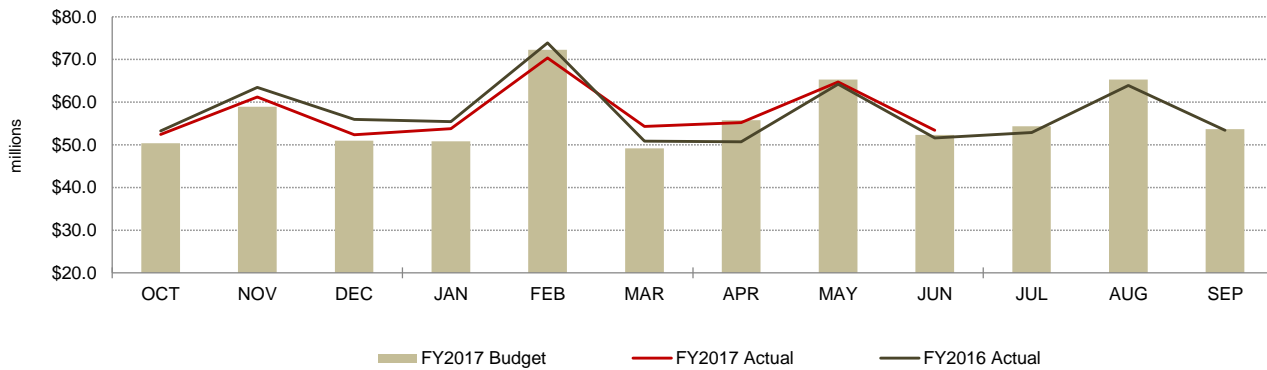
# **MONTHLY PERFORMANCE REPORT**

## **May 2017**

### **Table of Contents**

<b>Section A</b>	<b>Sales Tax Revenue</b>
<b>Section B</b>	<b>Fare Revenue</b>
<b>Section C</b>	<b>Grant and Interest &amp; Miscellaneous Revenue</b>
<b>Section D</b>	<b>Budget and Expense Summary</b>
<b>Section E</b>	<b>Operating Expenses</b> May 2017 Budget vs. Actual FY2017 YTD Budget vs. Actual FY2017 YTD Major Variance Items FY2017 YTD Operating Budget/Expenses by Department
<b>Section F</b>	<b>Capital and Debt Service Expenditures</b> <b>General Mobility Transfers</b>
<b>Section G</b>	<b>Ridership by Service Category</b>
<b>Section H</b>	<b>Performance Statistics</b> Performance Statistics Notes
<b>Section I</b>	<b>Balance Sheet</b>

**MONTHLY PERFORMANCE REPORT**  
**Sales Tax Revenue thru June 2017**



**Total FY2017 Sales Tax budget is \$679.4 million**

**Budget to Actual FY2017**

(\$ millions)

	Budget	Actual	Variance	%
October	50.4	52.4	2.0	4.0%
November	58.9	61.2	2.3	3.9%
December	51.0	52.3	1.3	2.5%
January	50.8	53.8	3.0	5.9%
February	72.2	70.4	(1.9)	(2.5%)
March	49.2	54.3	5.1	10.4%
April	55.8	55.2	(0.6)	(1.1%)
May	65.3	64.7	(0.6)	(0.9%)
<b>June</b>	<b>52.3</b>	<b>53.4</b>	<b>1.1</b>	<b>2.1%</b>
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
<b>FY 2017 YTD</b>	<b>\$ 506.0</b>	<b>\$ 517.8</b>	<b>\$ 11.8</b>	<b>2.3%</b>

**Prior Year vs. Current Year**

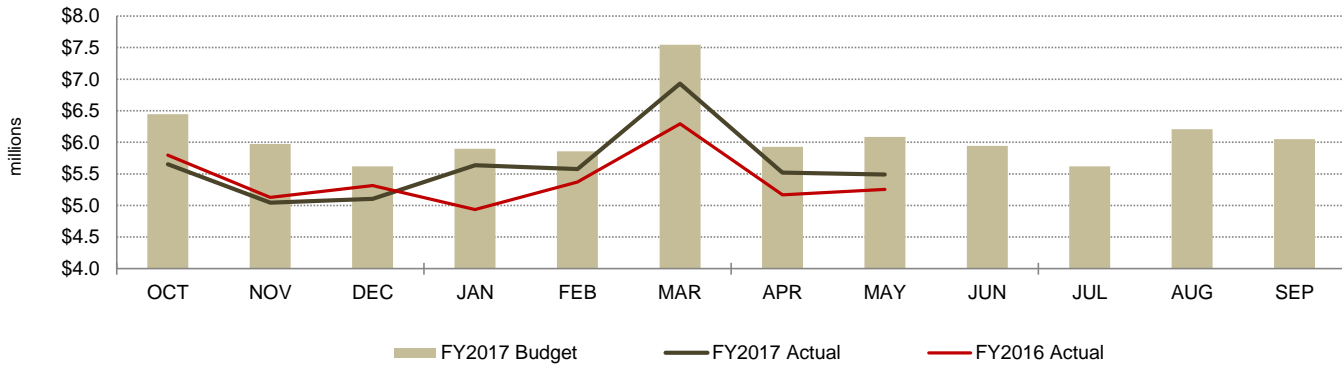
(\$ millions)

	Prior Year	Current Year	Variance	%
October	53.2	52.4	(0.8)	(1.5%)
November	63.5	61.2	(2.3)	(3.6%)
December	56.0	52.3	(3.7)	(6.6%)
January	55.4	53.8	(1.6)	(2.9%)
February	73.9	70.4	(3.5)	(4.7%)
March	50.9	54.3	3.4	6.7%
April	50.7	55.2	4.5	8.9%
May	64.2	64.7	0.5	0.8%
<b>June</b>	<b>51.6</b>	<b>53.4</b>	<b>1.8</b>	<b>3.5%</b>
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
<b>FY 2017 YTD</b>	<b>\$ 519.4</b>	<b>\$ 517.8</b>	<b>\$ (1.6)</b>	<b>(0.3%)</b>

Sales Tax revenue for the month of June 2017 is \$1.1 million or 2.1% over estimates.

Year-to-date Sales Tax revenue of \$517.8 million through June 2017 is \$11.8 million or 2.3% over estimates.

**MONTHLY PERFORMANCE REPORT**  
**May 2017**  
**Fare Revenue**



**Total FY2017 Fare Revenue budget is \$73.2 million**

**Budget to Actual FY2017**

(\$ millions)

	Budget	Actual	Variance	%
October	6.4	5.7	(0.8)	(12.4%)
November	6.0	5.0	(0.9)	(15.6%)
December	5.6	5.1	(0.5)	(9.2%)
January	5.9	5.6	(0.3)	(4.5%)
February	5.9	5.6	(0.3)	(4.8%)
March	7.5	6.9	(0.6)	(8.1%)
April	5.9	5.5	(0.4)	(6.9%)
<b>May</b>	<b>6.1</b>	<b>5.5</b>	<b>(0.6)</b>	<b>(9.8%)</b>
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
<b>FY 2017 YTD</b>	<b>\$ 49.4</b>	<b>\$ 45.0</b>	<b>\$ (4.4)</b>	<b>(8.9%)</b>

**Prior Year vs. Current Year**

(\$ millions)

	Prior Year	Current Year	Variance	%
October	5.8	5.7	(0.1)	(1.7%)
November	5.1	5.0	(0.1)	(2.0%)
December	5.3	5.1	(0.2)	(3.8%)
January	4.9	5.6	0.7	14.3%
February	5.4	5.6	0.2	3.7%
March	6.3	6.9	0.6	9.5%
April	5.2	5.5	0.3	5.8%
<b>May</b>	<b>5.3</b>	<b>5.5</b>	<b>0.2</b>	<b>4.4%</b>
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
<b>FY 2017 YTD</b>	<b>\$ 43.3</b>	<b>\$ 45.0</b>	<b>\$ 1.7</b>	<b>3.9%</b>

Fare Revenue for the month of May 2017 of \$5.5 million is \$0.6 million or 9.8% under budget.  
 Fare Revenue of \$45.0 million through May 2017 year-to-date is \$4.4 million or 8.9% under budget.

**MONTHLY PERFORMANCE REPORT**  
**May 2017**

**Service Related Grant Revenue**  
**Total FY2017 Service Related Grant budget is \$69.5 million**

	(\$ millions)			
	Budget	Actual	Variance	%
October	5.8	0.9	(4.9)	(84.5%)
November	5.8	5.2	(0.6)	(10.3%)
December	5.8	0.4	(5.4)	(93.1%)
January	5.8	18.5	12.7	219.0%
February	5.8	12.8	7.0	120.7%
March	5.8	4.4	(1.4)	(24.1%)
April	5.8	3.5	(2.3)	(39.7%)
<b>May</b>	<b>5.8</b>	<b>3.7</b>	<b>(2.1)</b>	<b>(36.2%)</b>
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
<b>FY 2017 YTD</b>	<b>\$ 46.3</b>	<b>\$ 49.4</b>	<b>\$ 3.1</b>	<b>6.7%</b>

Service Related Grant Revenue for the month of May 2017 of \$3.7 million is \$2.1 million or 36.2% under budget.

Service Related Grant Revenue for the year-to-date of \$49.4 million through May 2017 is \$3.1 million or 6.7% over budget.

**Capital Grant Revenue**  
**Total FY2017 Capital Grant budget is \$55.8 million**

	(\$ millions)			
	Budget	Actual	Variance	%
October	3.1	0.4	(2.7)	(87.1%)
November	3.4	0.7	(2.6)	(79.4%)
December	3.4	6.3	2.9	85.3%
January	3.4	1.3	(2.1)	(61.8%)
February	3.4	(0.2)	(3.5)	(105.9%)
March	3.4	5.6	2.2	64.7%
April	3.4	1.5	(1.9)	(55.9%)
<b>May</b>	<b>3.4</b>	<b>2.5</b>	<b>(0.9)</b>	<b>(26.0%)</b>
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
<b>FY 2017 YTD</b>	<b>\$ 26.9</b>	<b>\$ 18.3</b>	<b>\$ (8.6)</b>	<b>(31.8%)</b>

Capital Grant Revenue for the year-to-date of \$18.3 million through May 2017 is \$8.6 million under budget.

## MONTHLY PERFORMANCE REPORT

May 2017

### Interest & Miscellaneous Revenue

**Total FY2017 Interest & Miscellaneous Revenue budget is \$15.9 million**

(\$ millions)

	Budget	Actual	Variance	%
October	1.2	0.9	(0.3)	(25.0%)
November	1.1	1.2	0.1	9.1%
December	1.0	1.0	0.0	0.0%
January	1.1	1.1	0.0	0.0%
February	1.2	1.2	(0.0)	0.0%
March	1.6	1.8	0.2	12.5%
April	2.0	1.0	(1.0)	(50.0%)
<b>May</b>	<b>1.2</b>	<b>2.3</b>	<b>1.1</b>	<b>89.3%</b>
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
<b>FY 2017 YTD</b>	<b>\$ 10.5</b>	<b>\$ 10.6</b>	<b>\$ 0.1</b>	<b>1.1%</b>

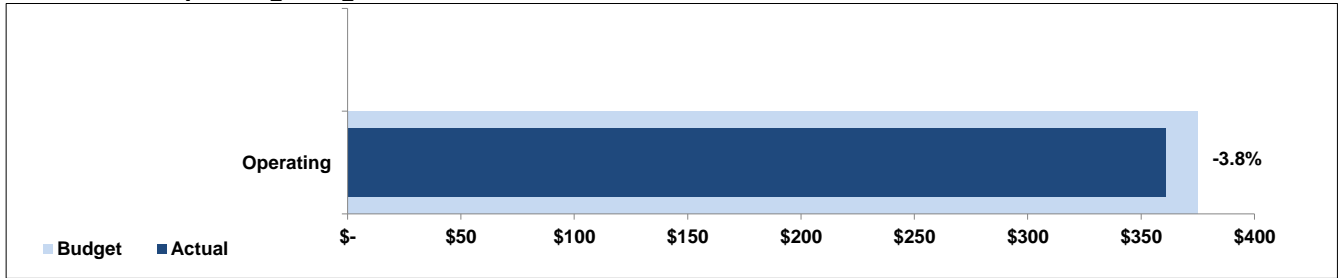
### Composition of Interest & Miscellaneous Revenue

	<u>Year-to-Date Actual</u>		<u>Current Month Actual</u>	
	<u>\$ millions</u>	<u>% of Total</u>	<u>\$ millions</u>	<u>% of Total</u>
Interest Income	2.1	19.4%	0.4	16.2%
HOT Lanes Revenue	5.0	47.4%	0.6	28.2%
Inter Government Revenue	0.9	8.7%	0.9	40.1%
Other	2.6	24.5%	0.4	15.5%
<b>Total</b>	<b>\$ 10.6</b>	<b>100.0%</b>	<b>\$ 2.3</b>	<b>100.0%</b>

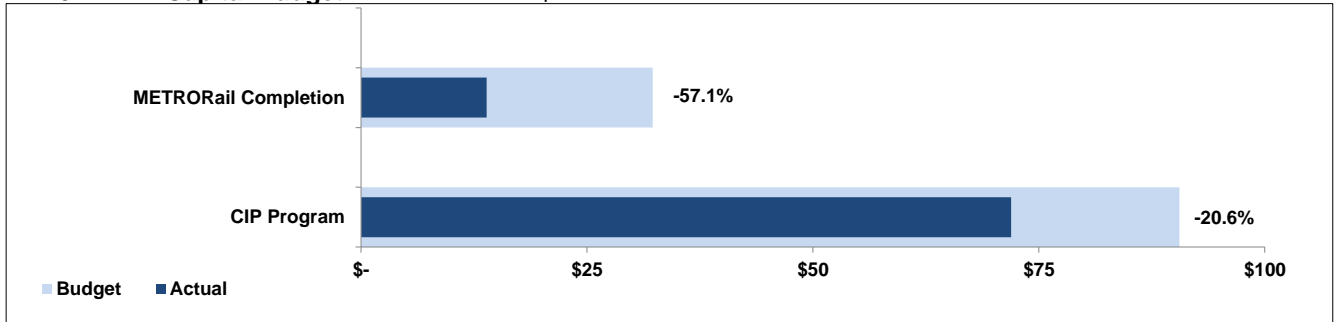
Interest & Misc. Revenue year-to-date of \$10.6 million through May 2017 is \$0.1 million or 1.1% over budget.

**MONTHLY PERFORMANCE REPORT**  
**May 2017**  
**Budget Summary**  
(in millions)

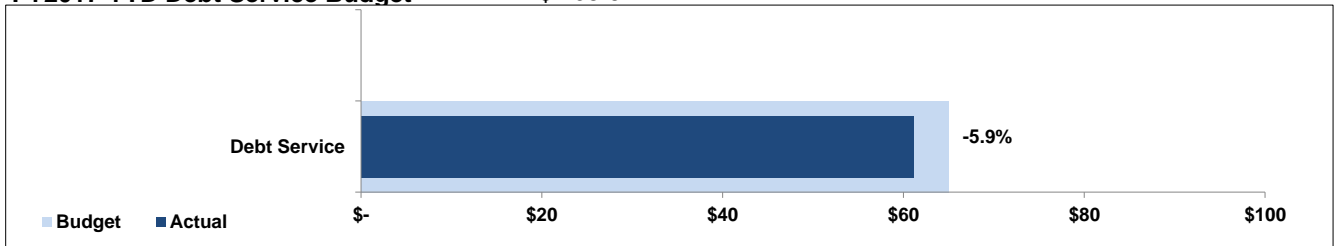
**FY2017 Annual Operating Budget**           **\$ 568.1**  
**FY2017 YTD Operating Budget**       **\$ 374.9**



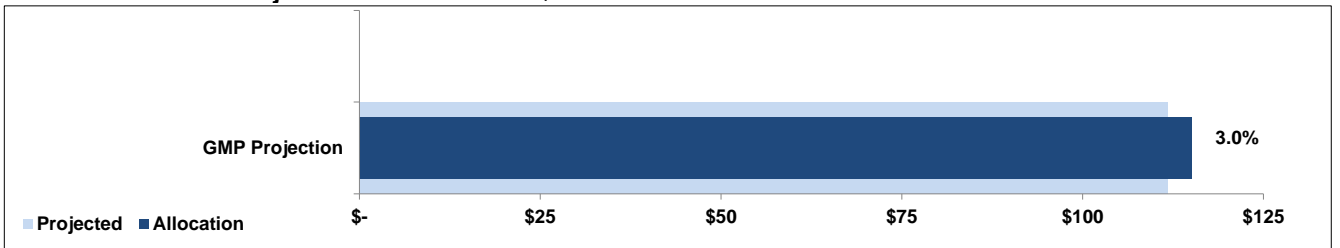
**FY2017 Annual Capital Budget**           **\$ 178.2**  
**FY2017 YTD Capital Budget**           **\$ 122.8**



**FY2017 Annual Debt Service Budget**       **\$ 99.3**  
**FY2017 YTD Debt Service Budget**       **\$ 65.0**



**FY2017 Annual GMP Projected Allocation**   **\$ 169.8**  
**FY2017 YTD GMP Projected Allocation**   **\$ 111.8**



**MONTHLY PERFORMANCE REPORT**

May 2017

**Operating Expenses**

<b>Comparison of Budget to Actual for the Month (May 2017)</b>					
	<b>FY17 Annual Budget</b>	<b>May Budget</b>	<b>May Actual</b>	<b>\$ Variance (favorable)/unfavorable</b>	<b>% Variance</b>
Labor & Fringe Benefits	\$ 335,867,905	\$ 27,487,642	\$ 27,502,616	\$ 14,974	0.1%
Non-Labor	229,703,095	\$ 18,940,120	\$ 18,796,299	(143,821)	(0.8%)
<b>Subtotal Labor &amp; Non-Labor</b>	<b>565,571,000</b>	<b>46,427,762</b>	<b>46,298,915</b>	<b>(128,847)</b>	<b>(0.3%)</b>
Contingency	2,500,000	\$ -	\$ -	-	0.0%
<b>Total Operating Budget</b>	<b>\$ 568,071,000</b>	<b>\$ 46,427,762</b>	<b>\$ 46,298,915</b>	<b>\$ (128,847)</b>	<b>(0.3%)</b>

<b>Comparison of Budget to Actual Year-to-Date May 2017 (8 months)</b>					
	<b>FY17 Annual Budget</b>	<b>Year-to-Date Budget</b>	<b>Year-to-Date Actual</b>	<b>\$ Variance (favorable)/unfavorable</b>	<b>% Variance</b>
<b>Payroll &amp; Benefits</b>					
Wages	\$ 135,271,695	\$ 90,360,230	\$ 88,656,027	\$ (1,704,203)	(1.9%)
Union Fringe Benefits	75,395,966	48,965,918	48,812,182	(153,737)	(0.3%)
<b>Subtotal Union Labor</b>	<b>210,667,661</b>	<b>139,326,148</b>	<b>137,468,208</b>	<b>(1,857,940)</b>	<b>(1.3%)</b>
Salaries and Non-Union Wages	95,179,864	62,798,023	62,592,782	(205,241)	(0.3%)
Non-Union Fringe Benefits	41,162,657	27,344,637	28,027,425	682,788	2.5%
<b>Subtotal Non-Union Labor</b>	<b>136,342,521</b>	<b>90,142,660</b>	<b>90,620,207</b>	<b>477,547</b>	<b>0.5%</b>
Allocation to Capital & GMP	(11,142,278)	(7,400,807)	(6,221,670)	1,179,136	15.9%
<b>Subtotal Labor and Fringe Benefits</b>	<b>335,867,905</b>	<b>222,068,002</b>	<b>221,866,745</b>	<b>(201,257)</b>	<b>(0.1%)</b>
<b>Materials &amp; Supplies</b>					
Services	45,152,020	29,970,862	23,400,206	(6,570,656)	(21.9%)
Materials and Supplies	26,785,886	17,813,831	17,756,966	(56,865)	(0.3%)
Fuel and Utilities	42,333,501	28,086,314	24,954,118	(3,132,196)	(11.2%)
	<b>114,271,408</b>	<b>75,871,006</b>	<b>66,111,291</b>	<b>(9,759,715)</b>	<b>(12.9%)</b>
<b>Administration</b>					
Casualty and Liability	4,260,078	2,998,566	2,866,746	(131,820)	(4.4%)
Purchased Transportation	101,346,504	66,941,921	64,241,797	(2,700,124)	(4.0%)
Leases, Rentals and Misc.	9,891,890	7,097,907	5,622,449	(1,475,457)	(20.8%)
Allocation to Capital & GMP - Non-Labor	(66,785)	(47,380)	-	47,380	100.0%
	<b>115,431,687</b>	<b>76,991,014</b>	<b>72,730,992</b>	<b>(4,260,022)</b>	<b>(5.5%)</b>
<b>Subtotal Non-Labor</b>	<b>229,703,095</b>	<b>152,862,020</b>	<b>138,842,285</b>	<b>(14,019,735)</b>	<b>(9.2%)</b>
<b>Subtotal Labor and Non-Labor</b>	<b>565,571,000</b>	<b>374,930,023</b>	<b>360,709,028</b>	<b>(14,220,995)</b>	<b>(3.8%)</b>
Contingency	2,500,000	-	-	-	0.0%
<b>Subtotal Contingency</b>	<b>2,500,000</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>0.0%</b>
<b>Total Operating Budget</b>	<b>\$ 568,071,000</b>	<b>\$ 374,930,023</b>	<b>\$ 360,709,028</b>	<b>\$ (14,220,995)</b>	<b>(3.8%)</b>
<b>Non-Budgeted Expense</b>					
Gain/ Loss Disposal	-	-	(224,407)	(224,407)	0.0%
<b>Grand Total</b>	<b>\$ 568,071,000</b>	<b>\$ 374,930,023</b>	<b>\$ 360,484,621</b>	<b>\$ (14,445,402)</b>	<b>(3.9%)</b>

Operating Expenses for the month of May 2017 of \$46.3 million is \$0.1 million or 0.3% under budget.

Operating Expenses year-to-date of \$360.7 million through May 2017 is \$14.2 million or 3.8% under budget.



**MONTHLY PERFORMANCE REPORT**

May 2017

**Major Operating Budget Variance Items - Categories with major variances**

<u>Expense Type</u>	<u>YTD Budget</u>	<u>YTD Actual</u>	<u>May 2017 Year-to-Date \$ Variance (under budget) / over budget</u>
<b><u>Payroll &amp; Benefits</u></b>			
<b>Union Labor</b>	<b>139,326,148</b>	<b>137,468,208</b>	<b>\$ (1,857,940)</b>
Wages & Fringe Benefits - savings from bus operator vacancies offset by operators overtime			(2,123,000)
Wages & Fringe Benefits - primarily mechanic, technician, cleaners			(1,830,000)
<u>Offset by</u>			
Overtime in facility maintenance			61,000
Overrun in Pension Union (Defined Contribution) due to employee contributions being higher than anticipated			136,000
Overtime mainly related to rail operator vacancies, axle counter implementation activity and rodeo			610,000
Overtime wages in bus maintenance mainly to support vacancies			1,202,000
<b>Non-Union Labor</b>	<b>90,142,660</b>	<b>90,620,207</b>	<b>477,547</b>
Savings in base salaries			(1,480,000)
<u>Offset by</u>			
Timing of healthcare deductions			337,000
Salaried overtime mainly driven by vacancies, axle counter implementation, and additional HOV/HOT Lane enforcement and unbudgeted termination payments			1,680,000
<b><u>Materials &amp; Supplies</u></b>	<b>75,871,006</b>	<b>66,111,291</b>	<b>(9,759,715)</b>
<b><u>Services</u></b>			
<u>Government &amp; Public Affairs</u> due to timing in the recording of marketing advertising fees and related printing, support and contract services			(1,573,000)
<u>Facility Maintenance</u> due to underspending and timing in building grounds maintenance expense (-\$547,000), BOF maintenance costs (-\$580,000), custodial services (-\$243,000) and equipment repairs and maintenance (-\$100,000)			(1,470,000)
<u>Operations</u> due to timing of HOT Lane invoice charges (-\$422,000), underspending in several areas including building and grounds maintenance (-\$302,000), less than anticipated warranty expense (-\$203,000), bus operator training (-\$171,000) and other operations staff related training (-\$81,000), and other services and contracted vehicle repairs (-\$110,000)			(1,289,000)
<u>Information Technology</u> Timing of contractual support services (-\$308,000), and other support services (-\$191,000)			(499,000)
<u>Human Resources</u> largely due to timing delays contracts related to employment services (-\$201,000) and both contract management and contracted HR services (-\$186,000)			(443,000)
<u>Finance</u> due to timing and less than expected contract services and contractual services (-\$149,000), equipment repair and maintenance (-\$152,000) and support services (-\$128,000)			(429,000)
<u>Planning</u> largely due to timing delays in both system development (-\$128,000) and system planning activity (-\$179,000)			(307,000)
<u>Legal</u> due to higher than expected legal fees offset by less than expected legislation coordination activity year to date			298,000
<u>General underspending in other areas Authority wide not mentioned above</u>			
Support services in various other areas			(342,000)
Timing delay in education and training throughout the Authority ( <i>excludes bus operator and other Operations staff related training</i> )			(232,000)
Other miscellaneous services type expenses mostly contractual and required on an as needed basis			(399,000)

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**MONTHLY PERFORMANCE REPORT**

**May 2017**

**Major Operating Budget Variance Items - Categories with major variances**

**Materials and Supplies**

Timing delays in

Special office supplies	(259,000)
Maintenance supplies	(142,000)
Exhaust system parts	(136,000)
Propulsion parts	(129,000)
Higher than anticipated level of warranty credits	(126,000)
Other supplies	(101,000)
Minor tools	(96,000)

Offset by miscellaneous overruns in -

Interior Body & Floor	98,000
Signals	102,000
Engine cooling systems	117,000
EDP Supplies	126,000
Electrical Parts	140,000
Transmissions	148,000
Non-revenue vehicle and off-road vehicle parts, sign equipment, wheelchair lifts and fare boxes	150,000
Exterior body and windows	160,000
A/C and Heat	179,000
Bus Brakes	226,000
Air system parts	255,000
Chassis	296,000
Several miscellaneous net overruns throughout the Agency	311,000
Bus engines - Unit overhaul	1,115,000
Bus batteries - mostly in Unit overhaul	1,758,000
Material prices variances on Production/refurbished orders and inventory revaluations mostly for unit overhauls	(4,249,000)

**Fuel and Utilities**

Underrun in Diesel Fuel (including taxes) mainly due to lower prices per gallon on fuel	(1,466,000)
Invoice processing delays of the Authority routing telephone charges	(975,000)
Underrun in Gasoline due to lower than expected consumption	(374,000)
Lower than expected usage and lower prices for natural gas	(114,000)
Underrun in Power due to lower than expected usage	(112,000)
Lower usage of fuel related lubricants and anti-freeze (ATF)	(97,000)

**Administration**

**76,991,014      72,730,992      \$      (4,260,022)**

**Casualty & Liability**

Higher than expected subrogation recovery and lower than expected premiums offset by higher than expected vehicle liability expenses	(132,000)
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**Purchased Transportation**

METROLIFT - Actual year to date ridership is lower than budget	(1,104,000)
Delay in the assumption of vanpool leases	(1,122,000)
Lower number of vanpool leases than projected in the service plan	(342,000)
Northwest - First Transit under budget largely due to an over accrued prior year performance bonus	(133,000)

**Leases, Rentals, & Miscellaneous**

Timing of IT Rent Software Payments	(1,114,000)
Underspending in discretionary items (Travel, Memberships, Subscriptions, etc.)	(357,000)

**MONTHLY PERFORMANCE REPORT**  
**May 2017**  
**Total Net Operating Budget / Expenses by Department**

<u>Authorized</u> <u>EOY</u> <u>Headcount</u>	<u>Department</u>	<u>Annual Budget</u>	-----Year-to-Date-----			<u>--Current Month--</u>
			<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Variance</u>
<b>3,414</b>	<b>Oper, Public Safety, &amp; Cust Service</b>	<b>443,873,903</b>	<b>294,188,383</b>	<b>288,946,092</b>	<b>(5,242,291)</b>	<b>(117,391)</b>
3,022	Operations	407,461,024	270,113,890	264,781,647	(5,332,243)	(161,443)
9	EVP Oper Pub Safety & Cust Serv	1,164,345	767,449	782,021	14,573	4,751
270	METRO Police	22,530,733	14,922,763	15,692,748	769,985	247,398
43	Safety	8,338,200	5,458,882	4,994,683	(464,199)	(170,482)
70	Customer & Ridership SVCs	4,379,601	2,925,401	2,694,993	(230,408)	(37,615)
<b>233</b>	<b>Administration</b>	<b>54,535,714</b>	<b>36,589,308</b>	<b>32,669,204</b>	<b>(3,920,104)</b>	<b>(260,780)</b>
3	EVP, Administration	632,328	419,999	326,914	(93,085)	(11,086)
70	IT	21,690,013	14,865,581	12,857,698	(2,007,882)	(49,886)
41	Human Resources	21,531,535	14,299,498	12,775,587	(1,523,911)	(179,905)
119	Procurement & Materials	10,681,839	7,004,230	6,709,005	(295,225)	(19,904)
<b>242</b>	<b>Planning, Engineer, &amp; Construct</b>	<b>36,330,269</b>	<b>23,913,087</b>	<b>21,768,914</b>	<b>(2,144,173)</b>	<b>342,485</b>
2	EVP PE&C	49,951	28,079	38,688	10,608	(1,126)
28	Engineering & Cap Project	488,020	39,609	316,062	276,453	16,261
34	Planning	6,743,079	4,350,230	3,662,231	(687,999)	324,753
178	Facilities Maint	29,049,220	19,495,169	17,751,932	(1,743,237)	2,596
<b>80</b>	<b>Finance</b>	<b>10,447,228</b>	<b>7,006,964</b>	<b>6,212,095</b>	<b>(794,871)</b>	<b>(24,740)</b>
77	Finance	9,721,051	6,560,977	5,945,067	(615,910)	(12,355)
3	CFO	726,177	445,987	267,027	(178,961)	(12,385)
<b>41</b>	<b>Govt &amp; Public Affairs</b>	<b>10,372,418</b>	<b>7,055,651</b>	<b>5,069,532</b>	<b>(1,986,119)</b>	<b>(113,049)</b>
24	Marketing	7,961,802	5,445,340	3,611,392	(1,833,948)	(121,070)
10	Community Outreach	1,342,815	903,603	787,521	(116,082)	4,728
4	Ridership & Client Services	602,926	378,181	402,146	23,965	1,336
3	Gov't Affairs	464,876	328,527	268,473	(60,054)	1,957
<b>17</b>	<b>Legal</b>	<b>4,224,297</b>	<b>2,803,068</b>	<b>3,058,379</b>	<b>255,311</b>	<b>73,087</b>
<b>16</b>	<b>Executive and Board</b>	<b>2,888,450</b>	<b>1,903,054</b>	<b>1,697,801</b>	<b>(205,252)</b>	<b>(13,990)</b>
<b>11</b>	<b>Audit</b>	<b>1,556,351</b>	<b>1,030,072</b>	<b>912,635</b>	<b>(117,437)</b>	<b>3,574</b>
<b>3</b>	<b>Office of Innovation</b>	<b>642,149</b>	<b>440,436</b>	<b>352,578</b>	<b>(87,858)</b>	<b>(2,425)</b>
<b>25</b>	<b>Non Departmental</b>	<b>700,221</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
	<b>President &amp; CEO Contingency</b>	<b>2,500,000</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
	<b>Other (MTA Revenue/Expense)</b>	<b>-</b>	<b>-</b>	<b>(202,607)</b>	<b>(202,607)</b>	<b>(430,578)</b>
<b>4,082</b>	<b>Grand Total</b>	<b>568,071,000</b>	<b>374,930,023</b>	<b>360,484,621</b>	<b>(14,445,402)</b>	<b>(543,809)</b>

**MONTHLY PERFORMANCE REPORT**  
**May 2017**  
**Total Net Operating Budget / Expenses by Department**  
**as of the end of May 2017 vs. May 2016**

<u>Department</u>	<u>May 2017</u>			<u>May 2016</u>		
	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>
<b>Operations, Public Safety and Customer Service</b>	<b>294,188,383</b>	<b>288,946,092</b>	<b>(5,242,291)</b>	<b>287,075,570</b>	<b>275,572,646</b>	<b>(11,502,924)</b>
Operations	270,113,890	264,781,647	(5,332,243)	264,240,888	253,880,155	(10,360,733)
EVP Oper Pub Safety & Cust Serv	767,449	782,021	14,572	764,196	730,260	(33,936)
METRO Police	14,922,763	15,692,748	769,985	8,420,211	8,100,899	(319,312)
Safety	5,458,882	4,994,683	(464,199)	10,314,795	9,933,617	(381,178)
Customer & Ridership SVCs	2,925,401	2,694,993	(230,408)	3,335,480	2,927,715	(407,765)
<b>Administration</b>	<b>36,589,308</b>	<b>32,669,204</b>	<b>(3,920,104)</b>	<b>31,863,521</b>	<b>30,948,513</b>	<b>(915,008)</b>
EVP, Administration	419,999	326,914	(93,085)	505,719	277,330	(228,389)
IT	14,865,581	12,857,698	(2,007,883)	11,719,083	11,403,296	(315,787)
Human Resources	14,299,498	12,775,587	(1,523,911)	12,913,128	12,943,677	30,549
Procurement & Materials	7,004,230	6,709,005	(295,225)	6,725,591	6,324,210	(401,381)
<b>Planning, Engineering and Construction</b>	<b>23,913,087</b>	<b>21,768,914</b>	<b>(2,144,173)</b>	<b>23,857,712</b>	<b>20,787,138</b>	<b>(3,070,574)</b>
EVP PE&C	28,079	38,688	10,609	(18,500)	(10,481)	8,019
Engineering & Cap Project	39,609	316,062	276,453	(206,816)	110,886	317,702
Planning	4,350,230	3,662,231	(687,999)	4,483,686	3,519,682	(964,004)
Facilities Maintenance	19,495,169	17,751,932	(1,743,237)	19,599,342	17,167,050	(2,432,292)
<b>Finance</b>	<b>7,006,964</b>	<b>6,212,095</b>	<b>(794,870)</b>	<b>6,233,076</b>	<b>5,603,559</b>	<b>(629,517)</b>
Finance	6,560,977	5,945,067	(615,910)	6,233,076	5,603,559	(629,517)
CFO	445,987	267,027	(178,960)	N/A	N/A	N/A
<b>Gov't &amp; Public Affairs</b>	<b>7,055,651</b>	<b>5,069,532</b>	<b>(1,986,119)</b>	<b>6,021,566</b>	<b>4,064,041</b>	<b>(1,957,525)</b>
Marketing	5,445,340	3,611,392	(1,833,948)	4,812,708	3,093,880	(1,718,828)
Community Outreach	903,603	787,521	(116,082)	753,182	630,231	(122,951)
Ridership & Client Services	378,181	402,146	23,965	N/A	N/A	N/A
Gov't Affairs	328,527	268,473	(60,054)	455,676	339,930	(115,746)
<b>Legal</b>	<b>2,803,068</b>	<b>3,058,379</b>	<b>255,311</b>	<b>2,541,658</b>	<b>1,854,736</b>	<b>(686,922)</b>
Legal	2,803,068	3,058,379	255,311	2,334,115	1,693,748	(640,367)
Records Management	N/A	N/A	N/A	207,543	160,988	(46,555)
<b>Executive &amp; Board</b>	<b>1,903,054</b>	<b>1,697,801</b>	<b>(205,253)</b>	<b>1,650,869</b>	<b>1,699,397</b>	<b>48,528</b>
<b>Audit</b>	<b>1,030,072</b>	<b>912,635</b>	<b>(117,437)</b>	<b>997,255</b>	<b>803,715</b>	<b>(193,540)</b>
<b>Office of Innovation</b>	<b>440,436</b>	<b>352,578</b>	<b>(87,858)</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>
<b>Contingency</b>	-	-	-	-	-	-
<b>Non-Departmental</b>	-	-	-	-	-	-
<b>Other MTA Revenue / Expense</b>	-	<b>(202,607)</b>	<b>(202,607)</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>
<b>TOTAL NET OPERATING</b>	<b>\$ 374,930,024</b>	<b>\$ 360,484,621</b>	<b>\$ (14,445,402)</b>	<b>\$ 360,241,227</b>	<b>\$ 341,333,745</b>	<b>\$ (18,907,482)</b>

**MONTHLY PERFORMANCE REPORT**  
**May 2017**  
**Capital, and Debt Service Expenses**  
**Budget vs. Actual - Month and Fiscal Year-to-Date**  
(\$ millions)

**Capital Budget**

	FY2017		Month of May 2017				Fiscal Year to Date			
	Annual		Budget	Actual	Variance		Budget	Actual	Variance	
	Budget				\$	%			\$	%
METRORail Completion	\$ 47.2	\$ 2.9	\$ 2.1	\$ (0.8)	(28.2%)	\$ 32.3	\$ 13.9	\$ (18.4)	(57.1%)	
Capital Improvement Program	\$ 131.0	\$ 5.2	\$ 3.3	\$ (1.8)	(35.4%)	\$ 90.5	\$ 71.9	\$ (18.6)	(20.6%)	
<b>Total Capital</b>	<b>\$ 178.2</b>	<b>\$ 8.0</b>	<b>\$ 5.4</b>	<b>\$ (2.6)</b>	<b>(32.9%)</b>	<b>\$ 122.8</b>	<b>\$ 85.9</b>	<b>\$ (36.9)</b>	<b>(30.1%)</b>	

METRORail Completion expenses year-to-date of \$13.9 million through May 2017 are \$18.4 million or 57.1% under budget.

Other Capital Improvement Program expenses year-to-date of \$71.9 million through May 2017 are \$18.6 million or 20.6% under budget.

**Debt Service Budget**

	FY2017		Month of May 2017				Fiscal Year to Date			
	Annual		Budget	Actual	Variance		Budget	Actual	Variance	
	Budget				\$	%			\$	%
<b>Debt Service</b>	<b>\$ 99.3</b>	<b>\$ 8.0</b>	<b>\$ 8.0</b>	<b>\$ (0.0)</b>	<b>(0.7%)</b>	<b>\$ 65.0</b>	<b>\$ 61.1</b>	<b>\$ (3.8)</b>	<b>(5.9%)</b>	

Debt Service expenses of \$61.1 million through May 2017 year-to-date is \$3.8 million under budget.

**General Mobility Transfers**

**General Mobility Program Projections**  
**Projected Funding vs. Actual Allocation - Month and Fiscal Year-to-Date**  
(\$ millions)

	FY2017		Month of May 2017				Fiscal Year to Date			
	Annual		Projection	Allocation	Variance		Projection	Allocation	Variance	
	Projection				\$	%			\$	%
<b>General Mobility</b>	<b>\$ 169.8</b>	<b>\$ 13.3</b>	<b>\$ 15.9</b>	<b>\$ 2.6</b>	<b>19.5%</b>	<b>\$ 111.8</b>	<b>\$ 115.1</b>	<b>\$ 3.3</b>	<b>3.0%</b>	

Funds allocated to the General Mobility Fund totaled \$115.1 million for the year-to-date through May 2017 are \$3.3 million or 3.0% more than the amount projected.

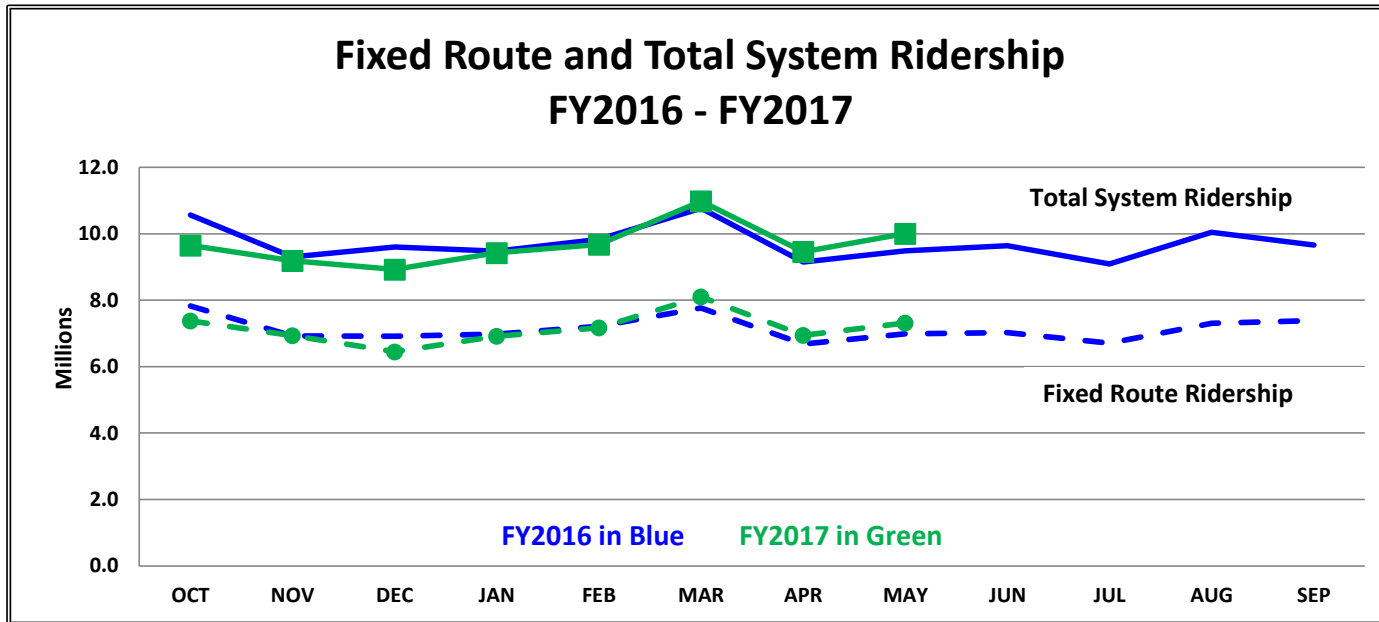
# MONTHLY PERFORMANCE REPORT

May 2017

## Ridership by Service Category

Service Category	May-16 Boardings	May-17 Boardings	May-17 vs. May-16	May-16 YTD Boardings	May-17 YTD Boardings	YTD % Change
						May-17 vs. May-16
<b>Fixed Route Services</b>						
<b><u>Local Network</u></b>						
<b>Local Bus</b>	<b>4,832,062</b>	<b>5,052,635</b>	<b>4.6%</b>	<b>39,203,433</b>	<b>39,341,352</b>	<b>0.4%</b>
<b><u>METRORail</u></b>						
Red (North) Line	1,286,864	1,311,263	1.9%	11,088,347	10,676,660	(3.7%)
Green (East) Line	77,009	125,564	63.1%	589,088	815,696	38.5%
Purple (Southeast) Line	97,752	127,977	30.9%	844,689	1,016,679	20.4%
METRORail (all lines)	1,461,625	1,564,804	7.1%	12,522,124	12,509,035	(0.1%)
METRORail-Bus Bridge	309	1,146	0.0%	5,221	76,051	1356.6%
<b>METRORail total</b>	<b>1,461,934</b>	<b>1,565,950</b>	<b>7.1%</b>	<b>12,527,345</b>	<b>12,585,086</b>	<b>0.5%</b>
<b>Subtotal Local Network</b>	<b>6,293,996</b>	<b>6,618,585</b>	<b>5.2%</b>	<b>51,730,778</b>	<b>51,926,438</b>	<b>0.4%</b>
<b><u>Commuter</u></b>						
Park & Ride	690,964	698,121	1.0%	5,490,239	5,057,204	(7.9%)
<b>Subtotal Fixed Route Service</b>	<b>6,984,960</b>	<b>7,316,706</b>	<b>4.7%</b>	<b>57,221,017</b>	<b>56,983,642</b>	<b>(0.4%)</b>
Special Events	81	391	382.7%	198,971	225,323	13.2%
<b>Total Fixed Route</b>	<b>6,985,041</b>	<b>7,317,097</b>	<b>4.8%</b>	<b>57,419,988</b>	<b>57,208,965</b>	<b>(0.4%)</b>
<b>Customized Bus Services</b>						
METROLift	157,425	166,889	6.0%	1,271,051	1,279,088	0.6%
METRO STAR Vanpool	183,996	181,861	(1.2%)	1,515,096	1,365,668	(9.9%)
Internal Service	6	0	0.0%	68	195	0.0%
<b>Subtotal Customized Bus</b>	<b>341,427</b>	<b>348,750</b>	<b>2.1%</b>	<b>2,786,215</b>	<b>2,644,951</b>	<b>(5.1%)</b>
HOV/HOT Carpools, Vanpools, and Non-METRO Buses	2,161,446	2,335,328	8.0%	17,897,889	17,450,162	(2.5%)
<b>Total System</b>	<b>9,487,914</b>	<b>10,001,175</b>	<b>5.4%</b>	<b>78,104,092</b>	<b>77,304,078</b>	<b>(1.0%)</b>

**MONTHLY PERFORMANCE REPORT**  
**May 2017**  
**Ridership by Service Category**



*Fixed Route ridership is reported on the same basis as in the National Transit Database*

*The Special Events category of ridership reflects customer service oriented short-term additional motor bus service provided for events at Reliant Park such as football games and RODEO Houston.*

Total fixed route ridership, excluding special events, for the month of May 2017 of 7.3 million is 332,000 or 4.7% greater than last year.

Total fixed route ridership, excluding special events, for the year-to-date is 57.0 million through May 2017 which is 0.2 million or 0.4% less than last year.

METRORail ridership for the month of May 2017 of 1.6 million is 7.1% greater than last year.

METRORail ridership year-to-date of 12.6 million through May 2017 is 0.5% greater than last year.

**MONTHLY PERFORMANCE REPORT**  
**May 2017**  
**Performance Statistics**

Benchmark Met      Benchmark Missed

<b>Fiscal Year 2017</b>															
<b>SAFETY &amp; SECURITY</b>	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2017 YTD Actual	FY2017 YTD GOAL
<b>Bus Accidents</b> (Includes METROLift)	53	60	45	53	55	55	51	35					≤ 53	407	≤ 430
Bus Accidents per 100,000 vehicle miles	0.88	1.04	0.76	0.89	0.98	0.85	0.88	0.57					≤ 0.72	0.63	≤ 0.89
<b>Rail Accidents</b>	11	8	7	17	6	7	6	6					≤ 9	68	≤ 74
Rail Accidents per 100,000 vehicle miles	3.64	2.88	2.41	5.86	1.90	2.19	1.99	1.96					≤ 6.58	2.83	≤ 6.58
<b>Major Security Incidents - total</b>	37	27	50	37	39	40	32	51					≤ 70	313	≤ 560
Major Security Incidents per 100,000 boardings	0.383	0.294	0.560	0.393	0.403	0.364	0.338	0.510					≤ 0.920	0.405	≤ 0.920
<b>Major Security Incidents - METRO properties</b>	25	15	29	16	21	19	14	34					≤ 30	173	≤ 240
Major Security Incidents per 100,000 boardings	0.259	0.163	0.325	0.170	0.217	0.173	0.148	0.340					≤ 0.400	0.224	≤ 0.400
<b>CUSTOMER SERVICE</b>	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2016 YTD Actual	FY2016 YTD GOAL
<b>Complaint Contacts per 100,000 Boardings</b>	16.47	15.49	14.55	12.80	15.62	15.11	14.98	16.55					≤ 22.00	15.21	≤ 22.19
<b>Commendations</b>	347	360	372	317	319	367	313	375					≥ 300	2,770	≥ 2400
<b>Average Call Center Answer Delay (Sec.)</b>	74	69	51	99	118	113	86	103					≤ 135	89	≤ 135

**Safety & Security**

- The number of bus accidents met the safety goal for the month and for the year-to-date.
- The number of rail accidents met the safety goal for the month and the year-to-date.
- Total major security incidents met the benchmark for both the month and the year-to-date.
- Major security incidents on METRO properties did not meet the benchmark for the month but did meet the benchmark for year-to-date.

**Customer Service**

- Complaint contacts per 100,000 boardings met the goal for the month and for the year-to-date.
- The number of commendations exceeded the goal for the month and for the year-to-date.
- The average call center answer delay met the goals for the month and for the year-to-date.



**MONTHLY PERFORMANCE REPORT**  
**May 2017**  
**Performance Statistics**

Benchmark Met    Benchmark Missed

Fiscal Year 2017															
SERVICE & RELIABILITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2017 YTD Actual	FY2017 YTD GOAL
<b>On-Time Performance</b>															
Local Bus	74.6%	74.6%	74.7%	74.1%	74.1%	74.8%	74.9%	75.3%					75%	74.6%	75%
Park & Ride	77.7%	84.0%	76.8%	77.4%	83.6%	77.3%	82.4%	83.5%					75%	80.3%	75%
Weighted Average Bus	75.8%	78.3%	75.5%	75.4%	77.9%	75.8%	77.9%	78.6%					75%	76.9%	75%
METROLift	91.3%	92.0%	93.0%	92.6%	92.1%	91.5%	91.6%	91.7%					90%	92.0%	90%
Rail - Red Line OTP	80.2%	85.3%	87.8%	92.6%	93.4%	84.8%	94.2%	94.6%					90%	89.1%	90.0%
Rail - South East Purple Line OTP	90.0%	86.9%	95.9%	96.0%	98.1%	98.1%	98.4%	97.3%					90%	95.1%	90.0%
Rail - East End Green Line OTP	91.7%	94.9%	97.2%	95.1%	95.3%	97.5%	98.4%	96.7%					90%	95.9%	90.0%
MDBF (Mean Distance Between Mechanical Failures) - All Buses	9,765	11,479	10,643	10,161	11,542	11,422	10,314	10,831					7,750	10,591	9,063
MDBF (Mean Distance Between Mechanical Failures) - METROLift	20,217	18,933	23,283	22,354	32,626	22,543	18,731	22,622					19,000	22,045	19,000
MDBSI (Mean Distance Between Service Interruptions) - METRORail	30,228	39,664	29,070	17,068	17,509	21,287	20,106	21,874					12,000	22,670	12,000
<b>Average Peak HOT Lanes Speed (mile per hour)</b>															
I-45 North HOV	53	52	55	53	54	55	54	56					45	54	45
I-45 South HOV	50	50	53	53	52	53	52	51					45	52	45
US-290 HOV	56	55	56	56	56	56	55	55					45	56	45
US-59 North HOV	61	61	62	61	62	62	61	61					45	61	45
US-59 South HOV	48	49	53	51	50	51	50	53					45	51	45

**On-Time Performance**

- On-time performance for Local Bus routes met the minimum performance standards for the month but not for year-to-date.
- On-time performance for Park & Ride routes met the minimum performance standards for the month and for the year-to-date.
- METROLift met the on-time performance goals for the month and the year-to-date.

**METRORail On-Time Performance**

- Rail (red line) met the on-time performance goal for the month but not the year-to-date.
- Rail (purple line) met the benchmark for both the month and the year-to-date.
- Rail (green line) met the benchmark for the month and for the year-to-date.

**Service Reliability**

- The Mean Distance Between Mechanical Failures (MDBF) for all buses met the performance goals for the month and for the year-to-date.
- MDBF for METROLift did not meet the minimum performance standard for both the month and the year-to-date goal.
- Mean Distance Between Service Interruptions for METRORail met minimum standards for the month and the year-to-date.

**HOT Lane Average Speed**

- The average peak speed for all HOT Lanes met the monthly and year-to-date goals.

**MONTHLY PERFORMANCE REPORT**  
**May 2017**  
**Performance Statistic Definitions**

**Bus and Rail Accidents** - An accident is a transit incident with passenger injuries that require immediate medical treatment away from the scene or a collision between a revenue vehicle and an object such that the amount of damage exceeds \$1,000. Bus accidents (which include METROLift) and rail accidents are reported separately and in terms of the absolute number of accidents and the relative number of accidents per 100,000 vehicle miles. Rail accidents reflect collisions between METRORail and other vehicles, pedestrians, or bicyclists. This definition has been revised beginning in FY2011 to include pedestrian accidents.

**Major Security Incidents** - The total Major Security Incidents is based on two industry standards: the FBI Uniform Crime Report and the National Transit Database (NTD) Report issued by the Federal Transit Administration (FTA). The eight (8) categories included are: homicide, forcible rape, robbery, aggravated assault, burglary, larceny and theft, motor vehicle theft and arson. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

**Major Security Incidents - METRO Properties** - The total Major Security Incidents - METRO Properties is the number of incidents that occur at Park & Ride lots, Transit Centers, on-board buses and trains and on Light Rail Vehicle (LRV) platforms. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

**Complaint Contacts** - Patrons may contact METRO's Customer Care Center to express dissatisfaction with METRO Operations. Contacts made via telephone and over the internet which result in a complaint record being generated in the Public Comment System are reported as the number of contacts per 100,000 boardings.

**Commendations** - Patrons may contact METRO's Customer Care Center to recognize, compliment or praise a METRO employee or the METRO organization for exemplary work or performance. Contacts made via telephone, internet, email or mail which result in a commendation record being generated in the Public Comment System are reported only on the basis of the absolute number of contacts received.

**Average Call Center Answer Delay** - METRO is committed to providing customers with accurate, customer-friendly bus and service information in a timely manner. Customers may obtain bus information over METRO's website and by telephone using an interactive voice response system without speaking to a representative and with no customer wait time. For those customers who prefer to speak with a representative, METRO's goal is to answer their calls in 120 seconds or less.

**On-Time Performance (OTP)** - A local bus is considered on-time if it does not leave early and is within a five (5) minute window after the scheduled departure time. A Park & Ride bus is considered on-time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is within a five (5) minute window after the scheduled departure time, with measurements during peak hours. OTP is measured by the IVOMS system which calculates data to the second, and the five (5) minute window is defined as anything less than six (6) minutes. For METRORail, a train departing from the beginning of the line or arriving at the end of the line less than five (5) minutes after the scheduled time is considered on-time. For METROLift, a trip is considered on-time if the vehicle arrives within 30 minutes of the scheduled pick-up time and no later than the appointment time.

**Mean Distance Between Mechanical Failures (MDBF)** - MDBF reflects any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude accidents.

**Mean Distance Between Service Interruptions (MDBSI)** - Measures total revenue service miles traveled by Light Rail Vehicles (LRVs) between service interruptions that delay LRVs for one minute or more due to mechanical failures.

**Average Peak HOT Lane Speed** - HOT Lane speed is based on an average of measurements conducted during the AM and PM high-volume commuter periods. METRO's 45 mph benchmark is based on Federal statute 23 USC 166: HOV facilities, which sets 45 mph as a minimal acceptable rate of speed.

**MONTHLY PERFORMANCE REPORT**  
**May 2017**  
**Balance Sheet**

	May 31, 2016 (\$)	May 31, 2017 (\$)	Change (\$)
<b>Assets</b>			
Cash	5,608,780	12,079,372	6,470,592
Receivables	119,909,026	122,884,425	2,975,399
Inventory	31,867,199	34,381,207	2,514,008
Investments	377,964,988	373,151,044	(4,813,944)
Other Assets	12,764,461	10,240,785	(2,523,676)
Land & Improvements	377,475,380	441,834,198	64,358,818
Capital Assets, Net of Depreciation	2,689,275,369	2,548,253,033	(141,022,336)
<b>Total Assets</b>	<b>3,614,865,203</b>	<b>3,542,824,066</b>	<b>(72,041,137)</b>
Deferred Outflow of Resources	47,425,703	110,710,438	63,284,735
	<b>3,662,290,906</b>	<b>3,653,534,504</b>	<b>(8,756,402)</b>
<b>Liabilities</b>			
Trade Payables	99,984,452	40,064,405	(59,920,048)
Accrued Payroll	29,783,667	30,528,186	744,518
Commercial Paper	117,400,000	116,400,000	(1,000,000)
Debt Payable	1,058,832,615	1,132,925,925	74,093,310
Debt Interest Payable	-	-	-
Pension and OPEB Liabilities	408,196,766	512,821,185	104,624,419
Other Liabilities	104,513,138	31,496,988	(73,016,150)
<b>Total Liabilities</b>	<b>1,818,710,639</b>	<b>1,864,236,688</b>	<b>45,526,049</b>
Deferred Inflow of Resources	-	-	-
Net Assets - Retained Earnings	1,843,580,269	1,789,297,815	(54,282,452)
<b>Total Liabilities and Net Assets</b>	<b>3,662,290,908</b>	<b>3,653,534,504</b>	<b>(8,756,404)</b>

*Note:*

\* A deferred outflow of resources is defined by the Governmental Accountability Standards Board as "a consumption of net assets by the government that is applicable to a future reporting period," and a deferred inflow of resources is defined as "an acquisition of net assets by the government that is applicable to a future reporting period."

The deferred outflow for FY2017 includes [1] Mark-to-Market (MTM) values of outstanding diesel fuel SWAP agreements at the fiscal year end (\$1,394,262), [2] defined benefit pension plan contributions (\$37,803,664), [3] the net difference between the defeased liabilities, related investment issuance costs and new liabilities (\$16,991,634), and [4] Union Pension Plan (\$54,520,877). These items will be recognized as expenses in future periods to which they relate.