

# **METRO**

Fiscal Year 2017 Monthly Performance Report

Revenue • Expense • Ridership • Performance

January 2017



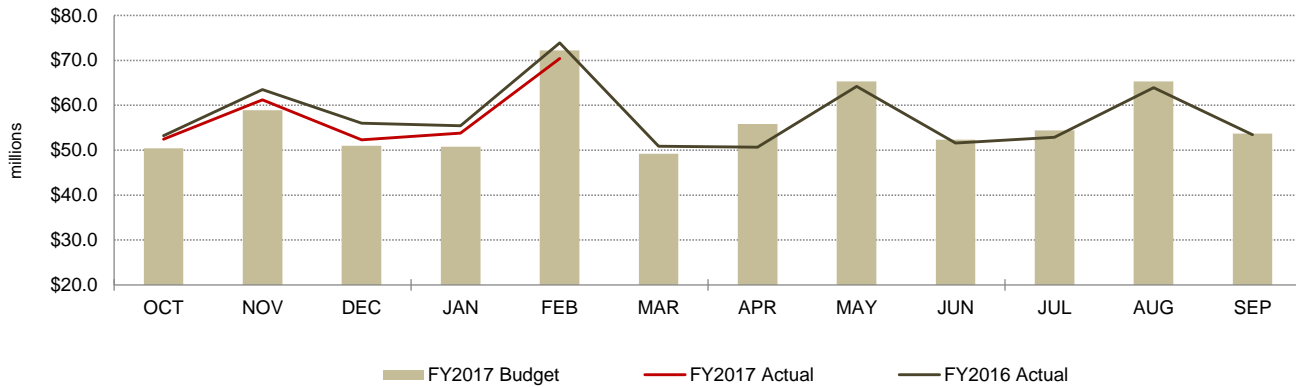
# **MONTHLY PERFORMANCE REPORT**

## **January 2017**

### **Table of Contents**

<b>Section A</b>	<b>Sales Tax Revenue</b>
<b>Section B</b>	<b>Fare Revenue</b>
<b>Section C</b>	<b>Grant and Interest &amp; Miscellaneous Revenue</b>
<b>Section D</b>	<b>Budget and Expense Summary</b>
<b>Section E</b>	<b>Operating Expenses</b> January 2017 Budget vs. Actual FY2017 YTD Budget vs. Actual FY2017 YTD Major Variance Items FY2017 YTD Operating Budget/Expenses by Department
<b>Section F</b>	<b>Capital and Debt Service Expenditures</b> <b>General Mobility Transfers</b>
<b>Section G</b>	<b>Ridership by Service Category</b>
<b>Section H</b>	<b>Performance Statistics</b> Performance Statistics Notes
<b>Section I</b>	<b>Balance Sheet</b>

**MONTHLY PERFORMANCE REPORT**  
**January 2017**  
**Sales Tax Revenue thru February 2017**



**Total FY2017 Sales Tax budget is \$679.4 million**

**Budget to Actual FY2017**

(\$ millions)

	Budget	Actual	Variance	%
October	50.4	52.4	2.0	4.0%
November	58.9	61.2	2.3	4.0%
December	51.0	52.3	1.3	2.6%
January	50.8	53.8	3.0	5.9%
<b>February</b>	<b>72.2</b>	<b>70.4</b>	<b>(1.8)</b>	<b>(2.5%)</b>
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
<b>FY 2017 YTD</b>	<b>\$ 283.3</b>	<b>\$ 290.1</b>	<b>\$ 6.8</b>	<b>2.4%</b>

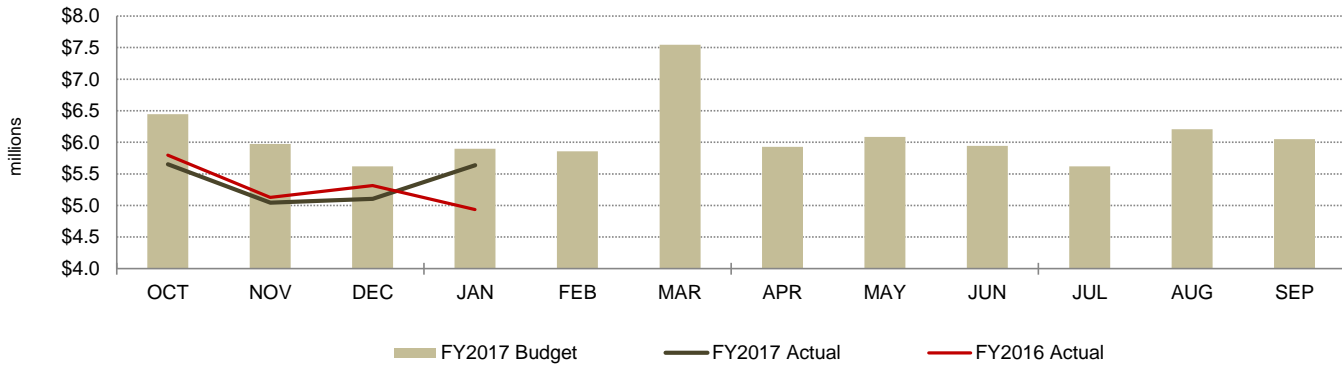
**Prior Year vs. Current Year**

(\$ millions)

	Prior Year	Current Year	Variance	%
October	53.2	52.4	(0.8)	(1.5%)
November	63.5	61.2	(2.3)	(3.5%)
December	56.0	52.3	(3.7)	(6.6%)
January	55.4	53.8	(1.6)	(2.9%)
<b>February</b>	<b>73.9</b>	<b>70.4</b>	<b>(3.5)</b>	<b>(4.7%)</b>
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
<b>FY 2017 YTD</b>	<b>\$ 302.0</b>	<b>\$ 290.1</b>	<b>\$ (11.9)</b>	<b>(3.9%)</b>

Year-to-date Sales Tax revenue of \$290.1 million through February 2017 is \$6.8 million or 2.4% over estimates.  
 Sales Tax revenue for the month of February 2017 is \$1.8 million or 2.5% under estimates.

**MONTHLY PERFORMANCE REPORT**  
**January 2017**  
**Fare Revenue**



**Total FY2017 Fare Revenue budget is \$73.2 million**

**Budget to Actual FY2017**

(\$ millions)

	Budget	Actual	Variance	%
October	6.4	5.7	(0.7)	(11.1%)
November	6.0	5.0	(0.9)	(15.4%)
December	5.6	5.1	(0.5)	(8.9%)
<b>January</b>	<b>5.9</b>	<b>5.6</b>	<b>(0.3)</b>	<b>(5.1%)</b>
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
<b>FY 2017 YTD</b>	<b>\$ 23.9</b>	<b>\$ 21.4</b>	<b>\$ (2.5)</b>	<b>(10.5%)</b>

**Prior Year vs. Current Year**

(\$ millions)

	Prior Year	Current Year	Variance	%
October	5.8	5.7	(0.1)	(1.9%)
November	5.1	5.0	(0.1)	(1.7%)
December	5.3	5.1	(0.2)	(3.8%)
<b>January</b>	<b>4.9</b>	<b>5.6</b>	<b>0.7</b>	<b>14.3%</b>
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
<b>FY 2017 YTD</b>	<b>\$ 21.2</b>	<b>\$ 21.4</b>	<b>\$ 0.2</b>	<b>0.9%</b>

Fare revenue of \$21.4 million through January 2017 year-to-date is \$2.5 million or 10.5% under budget.

Fare revenue for the month of January 2017 of \$5.6 million is \$0.3 million or 5.1% under budget.

**MONTHLY PERFORMANCE REPORT**  
**January 2017**

**Service Related Grant Revenue**  
**Total FY2017 Service Related Grant budget is \$69.5 million**

	(\$ millions)			
	Budget	Actual	Variance	%
October	5.8	0.9	(4.9)	(84.5%)
November	5.8	5.2	(0.6)	(10.3%)
December	5.8	0.4	(5.4)	(93.1%)
<b>January</b>	<b>5.8</b>	<b>18.5</b>	<b>12.7</b>	<b>219.0%</b>
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
<b>FY 2017 YTD</b>	<b>\$ 23.2</b>	<b>\$ 25.0</b>	<b>\$ 1.8</b>	<b>7.8%</b>

Service related grant revenue for the year-to-date of \$25.0 million through January 2017 is \$1.8 million or 7.8% over budget.

Service related grant revenue for the month of January 2017 of \$18.5 million is \$12.7 million or 219.0% over budget.

**Capital Grant Revenue**  
**Total FY2017 Capital Grant budget is \$55.8 million**

	(\$ millions)			
	Budget	Actual	Variance	%
October	4.6	0.4	(4.3)	(92.7%)
November	4.6	0.7	(4.0)	(84.2%)
December	4.6	6.3	1.7	35.5%
<b>January</b>	<b>3.4</b>	<b>1.3</b>	<b>(2.1)</b>	<b>(61.8%)</b>
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
<b>FY 2017 YTD</b>	<b>\$ 17.2</b>	<b>\$ 8.8</b>	<b>\$ (8.4)</b>	<b>(48.8%)</b>

Capital Grant revenue for the year-to-date of \$8.8 million through January 2017 is \$8.4 million under budget.

**MONTHLY PERFORMANCE REPORT**  
**January 2017**

**Interest & Miscellaneous Revenue**  
**Total FY2017 Interest & Miscellaneous Revenue budget is \$15.9 million**

(\$ millions)

	Budget	Actual	Variance	%
October	1.2	0.9	(0.3)	(23.8%)
November	1.1	1.2	0.1	11.2%
December	1.0	1.0	0.0	2.3%
<b>January</b>	<b>1.1</b>	<b>1.1</b>	<b>0.0</b>	<b>(0.0%)</b>
February	-	-	-	0.0%
March	-	-	-	0.0%
April	-	-	-	0.0%
May	-	-	-	0.0%
June	-	-	-	0.0%
July	-	-	-	0.0%
August	-	-	-	0.0%
September	-	-	-	0.0%
<b>FY 2017 YTD</b>	<b>\$ 4.5</b>	<b>\$ 4.3</b>	<b>(0.2)</b>	<b>(4.4%)</b>

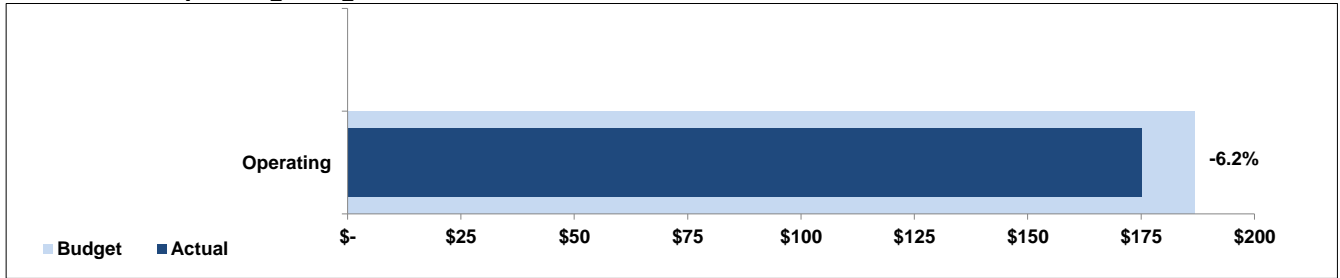
**Composition of Interest and Miscellaneous Revenue**

	<u>Year-to-date Actual</u>		<u>Current Month Actual</u>	
	<u>\$ millions</u>	<u>% of Total</u>	<u>\$ millions</u>	<u>% of Total</u>
Interest Income	0.9	21.3%	0.2	21.2%
HOT Lanes Revenue	2.4	56.3%	0.6	50.1%
Inter Government Revenue	-	0.0%	-	0.0%
Other	1.0	22.4%	0.3	28.7%
<b>Total</b>	<b>\$ 4.3</b>	<b>100.0%</b>	<b>\$ 1.1</b>	<b>100.0%</b>

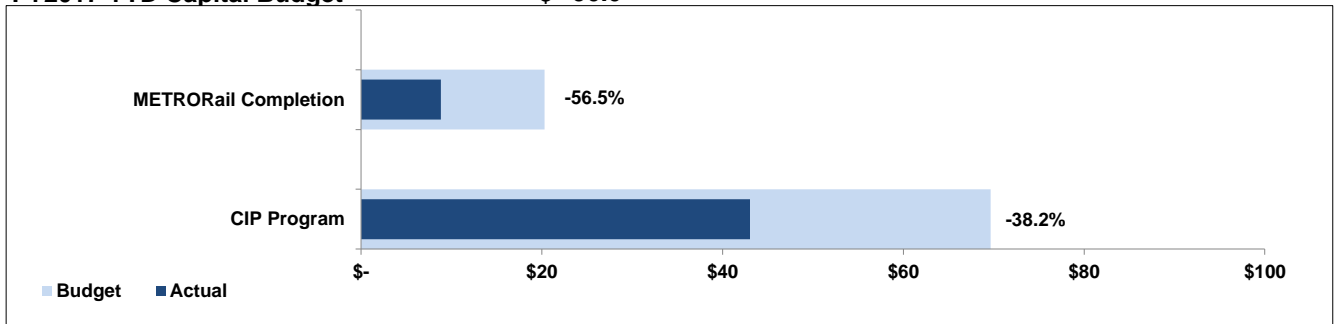
Interest & Misc. revenue year-to-date of \$4.3 million through January 2017 is \$0.2 million or 4.4% under budget.

**MONTHLY PERFORMANCE REPORT**  
**January 2017**  
**Budget Summary**  
(in millions)

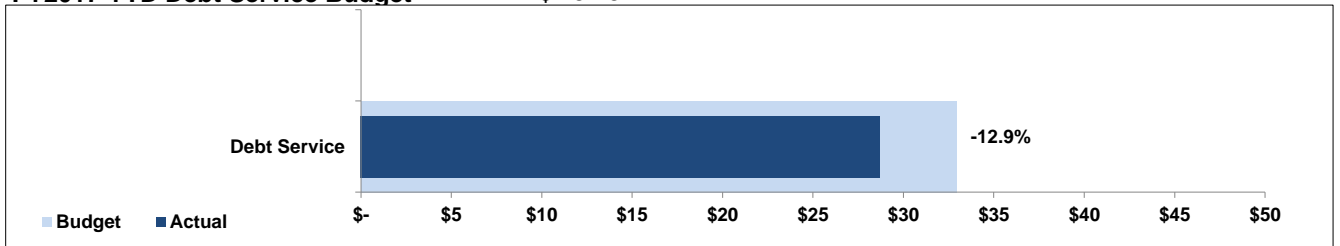
**FY2017 Annual Operating Budget           \$ 568.1**  
**FY2017 YTD Operating Budget         \$ 186.8**



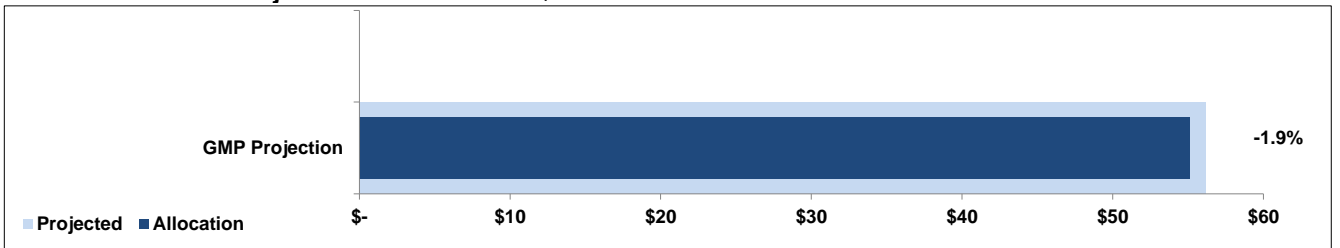
**FY2017 Annual Capital Budget           \$ 178.2**  
**FY2017 YTD Capital Budget           \$ 90.0**



**FY2017 Annual Debt Service Budget     \$ 99.3**  
**FY2017 YTD Debt Service Budget     \$ 32.9**



**FY2017 Annual GMP Projected Allocation   \$ 169.8**  
**FY2017 YTD GMP Projected Allocation   \$ 56.2**



**MONTHLY PERFORMANCE REPORT**

January 2017

**Operating Expenses**

<b>Comparison of Budget to Actual for the Month (January 2017)</b>					
	<b>FY17 Annual Budget</b>	<b>January Budget</b>	<b>January Actual</b>	<b>\$ Variance (favorable)/unfavorable</b>	<b>% Variance</b>
Labor & Fringe Benefits	\$ 336,258,502	\$ 27,422,165	\$ 28,760,668	\$ 1,338,503	4.9%
Non-Labor	229,312,499	\$ 19,274,762	\$ 16,760,072	(2,514,690)	(13.0%)
<b>Subtotal Labor &amp; Non-Labor</b>	<b>565,571,001</b>	<b>46,696,927</b>	<b>45,520,740</b>	<b>(1,176,187)</b>	<b>(2.5%)</b>
Contingency	2,500,000	\$ -	\$ -	-	0.0%
<b>Total Operating Budget</b>	<b>\$ 568,071,001</b>	<b>\$ 46,696,927</b>	<b>\$ 45,520,740</b>	<b>\$ (1,176,187)</b>	<b>(2.5%)</b>

<b>Comparison of Budget to Actual Year-to-Date January 2017 (4 months)</b>					
	<b>FY17 Annual Budget</b>	<b>Year-to-Date Budget</b>	<b>Year-to-Date Actual</b>	<b>\$ Variance (favorable)/unfavorable</b>	<b>% Variance</b>
<b>Payroll &amp; Benefits</b>					
Wages	\$ 135,671,695	\$ 45,568,568	\$ 44,995,932	\$ (572,635)	(1.3%)
Union Fringe Benefits	75,395,966	24,565,217	24,522,607	(42,610)	(0.2%)
<b>Subtotal Union Labor</b>	<b>211,067,661</b>	<b>70,133,785</b>	<b>69,518,539</b>	<b>(615,245)</b>	<b>(0.9%)</b>
Salaries and Non-Union Wages	95,171,128	31,203,955	30,937,616	(266,338)	(0.9%)
Non-Union Fringe Benefits	41,161,989	13,683,606	13,374,909	(308,697)	(2.3%)
<b>Subtotal Non-Union Labor</b>	<b>136,333,117</b>	<b>44,887,561</b>	<b>44,312,525</b>	<b>(575,036)</b>	<b>(1.3%)</b>
Capital & GMP	(11,142,278)	(3,700,403)	(2,762,737)	937,666	25.3%
<b>Subtotal Labor and Fringe Benefits</b>	<b>336,258,501</b>	<b>111,320,942</b>	<b>111,068,328</b>	<b>(252,614)</b>	<b>(0.2%)</b>
<b>Materials &amp; Supplies</b>					
Services	45,222,170	14,248,030	8,552,528	(5,695,501)	(40.0%)
Materials and Supplies	26,325,290	8,757,804	8,155,710	(602,094)	(6.9%)
Fuel and Utilities	42,333,501	14,156,336	12,294,711	(1,861,625)	(13.2%)
Miscellaneous	-	-	-	-	0.0%
	<b>113,880,962</b>	<b>37,162,170</b>	<b>29,002,949</b>	<b>(8,159,221)</b>	<b>(22.0%)</b>
<b>Administration</b>					
Casualty and Liability	4,260,078	1,535,356	1,292,475	(242,881)	(15.8%)
Purchased Transportation	101,346,504	33,735,258	31,821,722	(1,913,535)	(5.7%)
Leases, Rentals and Misc.	9,891,740	3,021,480	1,895,842	(1,125,638)	(37.3%)
Capital & GMP	(66,785)	(23,948)	-	23,948	100.0%
	<b>115,431,537</b>	<b>38,268,145</b>	<b>35,010,040</b>	<b>(3,258,105)</b>	<b>(8.5%)</b>
<b>Subtotal Non-Labor</b>	<b>229,312,499</b>	<b>75,430,315</b>	<b>64,012,989</b>	<b>(11,417,326)</b>	<b>(15.1%)</b>
<b>Subtotal Labor and Non-Labor</b>	<b>565,571,000</b>	<b>186,751,257</b>	<b>175,081,317</b>	<b>(11,669,941)</b>	<b>(6.2%)</b>
Contingency	2,500,000	-	-	-	0.0%
<b>Subtotal Contingency</b>	<b>2,500,000</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>0.0%</b>
<b>Total Operating Budget</b>	<b>\$ 568,071,000</b>	<b>\$ 186,751,257</b>	<b>\$ 175,081,321</b>	<b>\$ (11,669,937)</b>	<b>(6.2%)</b>
<b>Non-Budgeted Expense</b>					
Gain/ Loss Disposal	-	-	325,325	325,325	0.0%
Asset Disposal	-	-	(117,970)	(117,970)	0.0%
<b>Grand Total</b>	<b>\$ 568,071,000</b>	<b>\$ 186,751,257</b>	<b>\$ 175,288,676</b>	<b>\$ (11,462,582)</b>	<b>(6.1%)</b>

Operating expenses year-to-date of \$175.1 million through January 2017 is \$11.7 million or 6.2% under budget.

Operating expenses for the month of January 2017 of \$45.5 million is \$1.2 million or 2.5% under budget.



**MONTHLY PERFORMANCE REPORT**  
**January 2017**  
**Major Operating Budget Variance Items - Categories with major variances**

<u>Expense Type</u>	<u>YTD Budget</u>	<u>YTD Actual</u>	<u>January 2017 Year-to-Date \$ Variance (underbudget) / overbudget</u>
<b><u>Payroll &amp; Benefits</u></b>			
<b>Union Labor</b>	<b>70,133,785</b>	<b>69,518,539</b>	<b>\$ (615,245)</b>
Wages & Fringe Benefits - bus operator vacancies offset by operators overtime			(959,000)
Wages & Fringe Benefits - primarily mechanic, technician, cleaners			(656,000)
Lower than expected sick leave cash out payment			(103,000)
<u>Offset by</u>			
Overtime in facility maintenance			86,000
Overrun in Pension Union (Defined Contribution) due to employee contributions being higher than anticipated			148,000
Overtime mainly related to rail operator vacancies and axle counter implementation activity			309,000
Overtime wages in bus maintenance			519,000
<b>Non-Union Labor</b>	<b>44,887,561</b>	<b>44,312,525</b>	<b>(575,036)</b>
Savings in salaries and fringes related to vacancies			(1,079,000)
Underrun in retiree health benefits due to lower than expected enrollment			(113,000)
<u>Offset by</u>			
Salaried overtime mainly due to vacancies, axle counter implementation, additional HOV/HOT Lane enforcement and authoritywide superbowl preparation activity			602,000
<b><u>Materials &amp; Supplies</u></b>	<b>37,162,170</b>	<b>29,002,949</b>	<b>(8,159,221)</b>
<b><u>Services</u></b>			
<u>Information Technology</u> Timing of IT equipment maintenance (-\$482,000), contract services (-\$272,000) and other support services (-\$140,000)			(895,000)
<u>Facility Maintenance</u> due to underspending and timing in building grounds and maintenance expense (-\$422,000) and BOF maintenance costs (-\$243,000) and custodial services- bus stops (-\$182,000)			(852,000)
<u>Marketing &amp; Corporate Communications</u> due to timing in the recording of advertising fees and related printing and support services			(681,000)
<u>Planning</u> largely due to timing delays in both system development (\$597,000) and planning activity (-\$88,000)			(685,000)
<u>Operations</u> due to underspending in several areas including building and grounds maintenance (-\$218,000), less than anticipated warranty expenses (-\$203,000) and timing of HOT Lane invoice charges (-\$211,000)			(632,000)
<u>Human Resources</u> largely due to a pending budget reallocation transfer of the Union benefits plan consulting contract inadvertently budgeted in its entirety in October (-\$100,000), and timing delays in both contract services including contract employment, advertising and contracted HR services spread across various areas within the division (-\$388,000)			(488,000)
<u>Legal</u> due to less than expected legislation coordination activity year to date (-\$237,000) offset by higher than expected legal fees (\$85,000)			(152,000)
<u>Finance</u> due to less than expected ticket and fare collection equipment repair and maintenance which are required on an as-needed basis			(155,000)
<u>General underspending in other areas Authoritywide not mentioned above</u>			
Timing delay in education and training throughout the Authority mostly in Operations			(324,000)
Support services in various other areas			(239,000)
Other services in Operations			(90,000)
Other miscellaneous services type expenses mostly contractual and required on an as needed basis			(502,000)

*Continued on Next Page*

**MONTHLY PERFORMANCE REPORT**

January 2017

**Major Operating Budget Variance Items - Categories with major variances**

**Materials and Supplies**

Timing delays in

Maintenance supplies (383,000)

Minor tools (204,000)

Special office supplies (148,000)

Offset by overruns in

Propulsion parts 100,000

Exterior body and windows 101,000

Air system parts 116,000

EDP Supplies 145,000

Chassis 150,000

Bus engines - Unit overhaul 562,000

Bus batteries - mostly in Unit overhaul 918,000

Overruns in several miscellaneous material and supplies categories 267,000

Material prices variances on Production/refurbished orders and inventory revaluations mostly for unit overhauls (2,218,000)

**Fuel and Utilities**

Underrun in Diesel Fuel (including taxes) mainly due to lower prices per gallon (1,020,000)

Invoice processing delays of the Authority routing telephone charges (501,000)

Slight underrun in Gasoline due to lower than expected consumption (217,000)

Lower than expected usage and lower prices for natural gas (111,000)

**Administration**

**38,268,145**

**35,010,040**

**\$**

**(3,258,105)**

**Casualty & Liability**

Higher than expected subrogation recovery and lower than expected premiums offset by higher than expected vehicle liability expenses (243,000.00)

**Purchased Transportation**

METROLIFT - Actual year to date ridership is lower than budget (788,000)

Delay in implementing fuel program plus some lower vanpool leases than projected in the service plan (515,000)

Northwest - First Transit under budget largely due to an over accrued prior year performance bonus and a -\$270K entry to be booked in the upcoming month (578,000)

**Leases, Rentals, & Miscellaneous**

Timing of IT Rent Software Payments (559,000)

Underspending in discretionary items (Travel, Memberships, Subscriptions, etc.) (301,000)

Underspending in various miscellaneous expenses across the authority (266,000)

**MONTHLY PERFORMANCE REPORT**  
**January 2017**  
**Total Net Operating Budget / Expenses by Department**

<u>Authorized</u> <u>EOY</u> <u>Headcount</u>	<u>Department</u>	<u>Annual Budget</u>	-----Year-to-Date-----			<u>--Current Month--</u>
			<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Variance</u>
<b>3,442</b>	<b>Oper, Public Safety, &amp; Cust Service</b>	<b>444,341,628</b>	<b>147,894,296</b>	<b>143,297,748</b>	<b>(4,596,548)</b>	<b>117,003</b>
3,047	Operations	407,461,024	135,726,402	131,405,642	(4,320,760)	(46,557)
9	EVP Oper Pub Safety & Cust Serv	1,164,345	381,089	378,587	(2,503)	9,579
270	METRO Police	22,530,733	7,520,139	7,667,960	147,821	199,638
43	Safety	8,338,200	2,667,762	2,422,141	(245,621)	(2,475)
73	Customer & Ridership SVCs	4,847,326	1,598,904	1,423,418	(175,485)	(43,182)
<b>233</b>	<b>Administration</b>	<b>54,535,715</b>	<b>17,948,835</b>	<b>14,963,658</b>	<b>(2,985,177)</b>	<b>(279,518)</b>
3	EVP, Administration	632,328	211,103	162,772	(48,332)	(17,998)
70	IT	21,690,013	6,917,364	5,371,990	(1,545,373)	32,411
41	Human Resources	21,531,535	7,301,344	6,068,537	(1,232,808)	(308,119)
119	Procurement & Materials	10,681,839	3,519,024	3,360,359	(158,666)	14,187
<b>322</b>	<b>Planning, Engineer, &amp; Construct</b>	<b>36,330,269</b>	<b>11,633,934</b>	<b>9,651,735</b>	<b>(1,982,199)</b>	<b>(499,058)</b>
2	EVP PE&C	49,951	13,267	38,851	25,584	10,082
30	Enginer & Cap Project	488,020	(10,923)	200,123	211,046	87,792
32	Planning	6,743,079	1,902,338	961,821	(940,517)	(248,183)
178	Facilities Maint	29,049,219	9,729,252	8,450,939	(1,278,313)	(348,750)
<b>80</b>	<b>Finance</b>	<b>10,447,228</b>	<b>3,341,517</b>	<b>2,786,700</b>	<b>(554,818)</b>	<b>(290,519)</b>
2	Finance	9,721,051	3,121,611	2,651,448	(470,163)	(230,165)
78	CFO	726,177	219,906	135,251	(84,655)	(60,354)
<b>37</b>	<b>Govt &amp; Public Affairs</b>	<b>9,769,493</b>	<b>2,800,652</b>	<b>1,675,782</b>	<b>(1,124,870)</b>	<b>(275,366)</b>
24	Marketing	7,961,802	2,164,984	1,196,609	(968,375)	(243,202)
11	Community Outreach	1,342,815	453,779	353,445	(100,334)	(19,459)
2	Gov't Affairs	464,876	181,889	125,728	(56,161)	(12,705)
<b>17</b>	<b>Legal</b>	<b>4,224,297</b>	<b>1,399,589</b>	<b>1,205,503</b>	<b>(194,086)</b>	<b>(103,814)</b>
<b>17</b>	<b>Executive and Board</b>	<b>3,023,650</b>	<b>978,032</b>	<b>852,578</b>	<b>(125,454)</b>	<b>(10,327)</b>
<b>11</b>	<b>Audit</b>	<b>1,556,351</b>	<b>513,205</b>	<b>458,441</b>	<b>(54,764)</b>	<b>(22,882)</b>
<b>3</b>	<b>Office of Innovation</b>	<b>642,149</b>	<b>241,194</b>	<b>173,147</b>	<b>(68,047)</b>	<b>(23,203)</b>
	<b>Non Departmental</b>	<b>700,221</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>31,191</b>
	<b>President &amp; CEO Contingency</b>	<b>2,500,000</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
	<b>Other (MTA Revenue/Expense)</b>	<b>-</b>	<b>-</b>	<b>223,383</b>	<b>223,383</b>	<b>180,307</b>
<b>4,162</b>	<b>Grand Total</b>	<b>568,071,000</b>	<b>186,751,257</b>	<b>175,288,676</b>	<b>(11,462,582)</b>	<b>(1,176,187)</b>

**MONTHLY PERFORMANCE REPORT**  
**January 2017**  
**Total Net Operating Budget / Expenses by Department**  
**as of the end of January 2017 vs. January 2016**

<u>Department</u>	<u>January 2017</u>			<u>January 2016</u>		
	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>
<b>Operations, Public Safety and Customer Service</b>	<b>147,894,296</b>	<b>143,297,748</b>	<b>(4,596,548)</b>	<b>143,075,159</b>	<b>137,786,752</b>	<b>(5,288,407)</b>
Operations	135,726,402	131,405,642	(4,320,760)	131,733,480	127,055,772	(4,677,708)
EVP Oper Pub Safety & Cust Serv	381,089	378,587	(2,502)	381,191	352,050	(29,141)
METRO Police	7,520,139	7,667,960	147,821	4,210,539	4,035,793	(174,746)
Safety	2,667,762	2,422,141	(245,621)	5,053,544	4,897,156	(156,388)
Customer & Ridership SVCs	1,598,904	1,423,418	(175,486)	1,696,405	1,445,981	(250,424)
<b>Administration</b>	<b>17,948,836</b>	<b>14,963,658</b>	<b>(2,985,178)</b>	<b>17,515,153</b>	<b>16,903,316</b>	<b>(611,837)</b>
EVP, Administration	211,103	162,772	(48,331)	251,493	126,630	(124,863)
IT	6,917,364	5,371,990	(1,545,374)	7,403,485	7,177,129	(226,356)
Human Resources	7,301,344	6,068,537	(1,232,807)	6,460,878	6,445,349	(15,529)
Procurement & Materials	3,519,024	3,360,359	(158,665)	3,399,297	3,154,208	(245,089)
<b>Planning, Engineering and Construction</b>	<b>11,633,934</b>	<b>9,651,735</b>	<b>(1,982,199)</b>	<b>11,630,156</b>	<b>9,462,392</b>	<b>(2,167,764)</b>
EVP PE&C	13,267	38,851	25,584	(9,812)	(13,607)	(3,795)
Engineering & Cap Project	(10,923)	200,123	211,046	(169,411)	19,786	(3,795)
Planning	1,902,338	961,821	(940,517)	2,115,450	1,181,401	(934,049)
Facilities Maintenance	9,729,252	8,450,939	(1,278,313)	9,693,929	8,274,812	(1,419,117)
<b>Finance</b>	<b>3,341,517</b>	<b>2,786,700</b>	<b>(554,818)</b>	<b>2,792,763</b>	<b>2,601,404</b>	<b>(191,359)</b>
Finance	3,121,611	2,651,448	(470,163)	2,792,763	2,601,404	(191,359)
CFO	219,906	135,251	(84,655)	N/A	N/A	N/A
<b>Gov't &amp; Public Affairs</b>	<b>2,800,652</b>	<b>1,675,782</b>	<b>(1,124,870)</b>	<b>2,705,633</b>	<b>1,888,215</b>	<b>(817,418)</b>
Marketing	2,164,984	1,196,609	(968,375)	2,092,039	1,429,963	(662,076)
Community Outreach	453,779	353,445	(100,334)	379,843	311,577	(68,266)
Gov't Affairs	181,889	125,728	(56,161)	233,751	146,675	(87,076)
<b>Legal</b>	<b>1,399,589</b>	<b>1,205,503</b>	<b>(194,086)</b>	<b>1,269,944</b>	<b>782,887</b>	<b>(487,057)</b>
Legal	1,399,589	1,205,503	(194,086)	1,168,410	708,181	(460,229)
Records Management	N/A	N/A	N/A	101,534	74,706	(26,828)
<b>Executive &amp; Board</b>	<b>978,032</b>	<b>852,578</b>	<b>(125,454)</b>	<b>834,386</b>	<b>857,494</b>	<b>23,108</b>
<b>Audit</b>	<b>513,205</b>	<b>458,441</b>	<b>(54,764)</b>	<b>493,859</b>	<b>422,287</b>	<b>(71,572)</b>
<b>Office of Innovation</b>	<b>241,194</b>	<b>173,147</b>	<b>(68,047)</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>
<b>Contingency</b>	-	-	-	-	-	-
<b>Non-Departmental</b>	-	-	-	-	-	-
<b>Other MTA Revenue / Expense</b>	-	<b>223,383</b>	<b>223,383</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>
<b>TOTAL NET OPERATING</b>	<b>\$ 186,751,257</b>	<b>\$ 175,288,676</b>	<b>\$ (11,462,582)</b>	<b>\$ 180,317,053</b>	<b>\$ 170,704,747</b>	<b>\$ (9,612,306)</b>

**MONTHLY PERFORMANCE REPORT**  
**January 2017**  
**Capital, and Debt Service Expenses**  
**Budget vs. Actual - Month and Fiscal Year-to-Date**  
(\$ millions)

**Capital Budget**

	FY2017		Month of January 2017				Fiscal Year to Date			
	Annual		Budget		Actual		Budget		Actual	
	Budget		Budget	Actual	\$	%	Budget	Actual	\$	%
METRORail Completion	\$ 47.2	\$ 3.4	\$ 0.2	\$ (3.2)	(94.6%)	\$ 20.3	\$ 8.8	\$ (11.5)	(56.5%)	
Capital Improvement Program	\$ 131.0	\$ 4.4	\$ 12.6	\$ 8.2	188.7%	\$ 69.7	\$ 43.0	\$ (26.6)	(38.2%)	
<b>Total Capital</b>	<b>\$ 178.2</b>	<b>\$ 7.7</b>	<b>\$ 12.8</b>	<b>\$ 4.9</b>	<b>63.9%</b>	<b>\$ 90.0</b>	<b>\$ 51.9</b>	<b>\$ (38.1)</b>	<b>(42.4%)</b>	

METRORail Completion expenses year-to-date of \$8.8 million through January 2017 are \$11.5 million or 56.5% under budget.

Other Capital Improvement Program expenses year-to-date of \$43.0 million through January 2017 are \$26.6 million or 38.2% under budget.

**Debt Service Budget**

	FY2017		Month of January 2017				Fiscal Year to Date			
	Annual		Budget		Actual		Budget		Actual	
	Budget		Budget	Actual	\$	%	Budget	Actual	\$	%
<b>Debt Service</b>	<b>\$ 99.3</b>	<b>\$ 7.9</b>	<b>\$ 8.1</b>	<b>\$ 0.1</b>	<b>1.5%</b>	<b>\$ 32.9</b>	<b>\$ 28.7</b>	<b>\$ (4.3)</b>	<b>(12.9%)</b>	

Debt Service expenses of \$28.7 million through January 2017 year-to-date is under budget by \$4.3 million.

**General Mobility Transfers**

**General Mobility Program Projections**  
**Projected Funding vs. Actual Allocation - Month and Fiscal Year-to-Date**  
(\$ millions)

	FY2017		Month of January 2017				Fiscal Year to Date			
	Annual		Projection		Allocation		Projection		Allocation	
	Projection		Projection	Allocation	\$	%	Projection	Allocation	\$	%
<b>General Mobility</b>	<b>\$ 169.8</b>	<b>\$ 15.8</b>	<b>\$ 13.1</b>	<b>\$ (2.6)</b>	<b>(17.0%)</b>	<b>\$ 56.2</b>	<b>\$ 55.1</b>	<b>\$ (1.1)</b>	<b>(1.9%)</b>	

Funds allocated to the General Mobility Fund totaled \$55.1 million for the year-to-date through January 2017, \$1.1 million or 1.9% less than the amount projected.

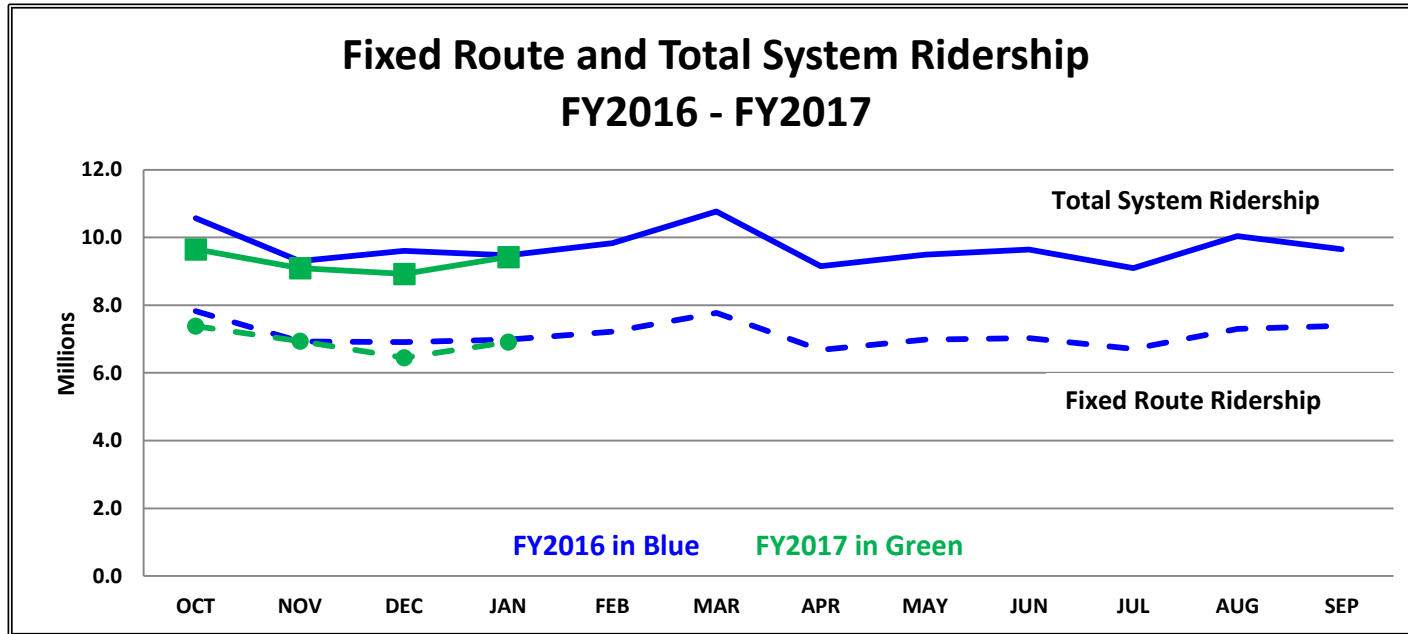
# MONTHLY PERFORMANCE REPORT

January 2017

## Ridership by Service Category

Service Category	Jan-16 Boardings	Jan-17 Boardings	Jan-17 vs. Jan-16	Jan-16 YTD Boardings	Jan-17 YTD Boardings	YTD % Change
						Jan-17 vs. Jan-16
<b>Fixed Route Services</b>						
<b><u>Local Network</u></b>						
<b>Local Bus</b>	<b>4,842,142</b>	<b>4,857,963</b>	<b>0.3%</b>	<b>19,937,827</b>	<b>19,601,947</b>	<b>(1.7%)</b>
<b><u>METRORail</u></b>						
Red (North) Line	1,295,345	1,164,704	(10.1%)	5,296,365	4,868,733	(8.1%)
Green (East) Line	73,298	103,965	41.8%	292,104	304,138	4.1%
Purple (Southeast) Line	100,925	122,676	21.6%	419,384	452,648	7.9%
METRORail (all lines)	1,469,568	1,391,345	(5.3%)	6,007,853	5,625,519	(6.4%)
METRORail-Bus Bridge	0	29,329	0.0%	3,106	74,905	2311.6%
<b>METRORail total</b>	<b>1,469,568</b>	<b>1,420,674</b>	<b>(3.3%)</b>	<b>6,010,959</b>	<b>5,700,424</b>	<b>(5.2%)</b>
<b>Subtotal Local Network</b>	<b>6,311,710</b>	<b>6,278,637</b>	<b>(0.5%)</b>	<b>25,948,786</b>	<b>25,302,371</b>	<b>(2.5%)</b>
<b><u>Commuter</u></b>						
Park & Ride	670,412	631,625	(5.8%)	2,697,247	2,369,591	(12.1%)
<b>Subtotal Fixed Route Service</b>	<b>6,982,122</b>	<b>6,910,262</b>	<b>(1.0%)</b>	<b>28,646,033</b>	<b>27,671,962</b>	<b>(3.4%)</b>
Special Events	55	3,526	0.0%	981	5,464	457.0%
<b>Total Fixed Route</b>	<b>6,982,177</b>	<b>6,913,788</b>	<b>(1.0%)</b>	<b>28,647,014</b>	<b>27,677,426</b>	<b>(3.4%)</b>
<b>Customized Bus Services</b>						
METROLift	155,081	154,689	(0.3%)	639,737	632,086	(1.2%)
METRO STAR Vanpool	190,657	179,879	(5.7%)	755,391	668,945	(11.4%)
Internal Service	0	0	0.0%	0	135	0.0%
<b>Subtotal Customized Bus</b>	<b>345,738</b>	<b>334,568</b>	<b>(3.2%)</b>	<b>1,395,128</b>	<b>1,301,166</b>	<b>(6.7%)</b>
HOV/HOT Carpools, Vanpools, and Non-METRO Buses	2,143,860	2,177,658	1.6%	8,897,019	8,117,763	(8.8%)
<b>Total System</b>	<b>9,471,775</b>	<b>9,426,014</b>	<b>(0.5%)</b>	<b>38,939,161</b>	<b>37,096,355</b>	<b>(4.7%)</b>

**MONTHLY PERFORMANCE REPORT**  
**January 2017**  
**Ridership by Service Category**



*Fixed route ridership is reported on the same basis as in the National Transit Database*

*The Special Events category of ridership reflects customer service oriented short-term additional motor bus service provided for events at Reliant Park such as football games and RODEO Houston.*

Total fixed route ridership, excluding special events, for the year-to-date is 27.7 million through January 2017 which is 1.0 million or 3.4% less than last year.

Total fixed route ridership for the month of January 2017 of 6.9 million is 68,000 or 1.0% less than last year.

METRORail ridership year-to-date of 5.7 million through January 2017 is 0.3 million or 5.2% less than last year.

METRORail ridership for the month of January 2017 of 1.4 million is 49,000 or 3.3% less than last year.

**MONTHLY PERFORMANCE REPORT**  
**January 2017**  
**Performance Statistics**

Benchmark Met

Benchmark Missed

<b>Fiscal Year 2017</b>															
<b>SAFETY &amp; SECURITY</b>	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2017 YTD Actual	FY2017 YTD GOAL
	<b>Bus Accidents</b> (Includes METROLift)	53	60	45	53									≤ 53	211
Bus Accidents per 100,000 vehicle miles	0.88	1.04	0.76	0.88									≤ 0.72	0.89	≤ 0.89
<b>Rail Accidents</b>	11	8	7	17									≤ 10	43	≤ 37
Rail Accidents per 100,000 vehicle miles	3.64	2.88	2.41	5.86									≤ 6.58	3.70	≤ 6.58
<b>Major Security Incidents - total</b>	37	27	50	37									≤ 70	151	≤ 280
Major Security Incidents per 100,000 boardings	0.383	0.297	0.560	0.392									≤ 0.920	0.407	≤ 0.920
<b>Major Security Incidents - METRO properties</b>	25	15	29	16									≤ 30	85	≤ 120
Major Security Incidents per 100,000 boardings	0.259	0.165	0.325	0.170									≤ 0.400	0.229	≤ 0.400
<b>CUSTOMER SERVICE</b>															
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Current Month Target	FY2016 YTD Actual	FY2016 YTD GOAL
<b>Complaint Contacts per 100,000 Boardings</b>	16.47	15.63	14.54	12.81									≤ 22.00	14.87	≤ 22.38
<b>Commendations</b>	347	360	372	317									≥ 300	1,396	≥ 1200
<b>Average Call Center Answer Delay (Sec.)</b>	74	69	51	99									≤ 135	73	≤ 135

**Safety & Security**

- The number of bus accidents met the safety goal for the month but not for the year-to-date.
- The number of rail accidents did not meet the benchmark for the month or the year-to-date.
- Total major security incidents met the benchmark for both the month and the year-to-date.
- Major security incidents on METRO properties met the benchmark for both the month and the year-to-date.

**Customer Service**

- Complaint contacts per 100,000 boardings met the goal for the month and for the year-to-date.
- The number of commendations exceeded the goal for the month and for the year-to-date.
- The average call center answer delay met the goals for the month and for the year-to-date.



**MONTHLY PERFORMANCE REPORT**  
**January 2017**  
**Performance Statistics**

Benchmark Met
Benchmark Missed

<b>Fiscal Year 2017</b>													<b>Current Month Target</b>	<b>FY2017 YTD Actual</b>	<b>FY2017 YTD GOAL</b>		
<b>SERVICE &amp; RELIABILITY</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>JUL</b>	<b>AUG</b>	<b>SEP</b>					
<b>On-Time Performance</b>																	
Local Bus	74.6%	74.6%	74.7%	74.1%									≥	75%	74.5%	≥	75%
Park & Ride	77.7%	84.0%	76.8%	77.4%									≥	75%	79.0%	≥	75%
Weighted Average Bus	75.8%	78.3%	75.5%	75.4%									≥	75%	76.2%	≥	75%
METROLift	91.3%	92.0%	93.0%	92.6%									≥	90%	92.2%	≥	90%
<b>Rail - Red Line OTP</b>	80.2%	85.3%	87.8%	92.6%									≥	90%	86.3%	≥	90.0%
<b>Rail - South East Purple Line OTP</b>	90.0%	86.9%	95.9%	96.0%									≥	90%	92.0%	≥	90.0%
<b>Rail - East End Green Line OTP</b>	91.7%	94.9%	97.2%	95.1%									≥	90%	94.7%	≥	90.0%
<b>MDBF (Mean Distance Between Mechanical Failures) - All Buses</b>	9,765	11,479	10,643	10,161									≥	9,500	10,466	≥	9,063
<b>MDBF (Mean Distance Between Mechanical Failures) - METROLift</b>	20,217	19,021	22,575	23,163									≥	19,000	21,106	≥	19,000
<b>MDBSI (Mean Distance Between Service Interruptions) - METRORail</b>	30,228	39,664	29,070	17,068									≥	12,000	26,381	≥	12,000
<b>Average Peak HOT Lanes Speed (mile per hour)</b>																	
I-45 North HOV	53	52	55	53									≥	45	53	≥	45
I-45 South HOV	50	50	53	53									≥	45	52	≥	45
US-290 HOV	56	55	56	56									≥	45	56	≥	45
US-59 North HOV	61	61	62	61									≥	45	61	≥	45
US-59 South HOV	48	49	53	51									≥	45	50	≥	45

**On-Time Performance**

- On-time performance for Local Bus routes did not meet the minimum performance standards for the month or the year-to-date.
- On-time performance for Park & Ride routes met the minimum performance standards for the month and for the year-to-date.
- METROLift met the on-time performance goals for the month and the year-to-date goal.

**METRORail On-Time Performance**

- Rail (red line) met the benchmark for the month, but not the year-to-date.
- Rail (purple line) met the benchmark for both the month and the year-to-date.
- Rail (green line) met the benchmark for the month and for the year-to-date.

**Service Reliability**

- The Mean Distance Between Mechanical Failures (MDBF) for all buses met the performance goals for the month and for the year-to-date.
- MDBF for METROLift met the minimum performance standards for the month and for the year-to-date.
- Mean Distance Between Service Interruptions for METRORail met minimum standards for the month and the year-to-date.

**HOT Lane Average Speed**

- The average peak speed for all HOT Lanes met the monthly and year-to-date goals.

**MONTHLY PERFORMANCE REPORT**  
**January 2017**  
**Performance Statistic Definitions**

**Bus and Rail Accidents** - An accident is a transit incident with passenger injuries that require immediate medical treatment away from the scene or a collision between a revenue vehicle and an object such that the amount of damage exceeds \$1,000. Bus accidents (which include METROLift) and rail accidents are reported separately and in terms of the absolute number of accidents and the relative number of accidents per 100,000 vehicle miles. Rail accidents reflect collisions between METRORail and other vehicles, pedestrians, or bicyclists. This definition has been revised beginning in FY2011 to include pedestrian accidents.

**Major Security Incidents** - The total Major Security Incidents is based on two industry standards: the FBI Uniform Crime Report and the National Transit Database (NTD) Report issued by the Federal Transit Administration (FTA). The eight (8) categories included are: homicide, forcible rape, robbery, aggravated assault, burglary, larceny and theft, motor vehicle theft and arson. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

**Major Security Incidents - METRO Properties** - The total Major Security Incidents - METRO Properties is the number of incidents that occur at Park & Ride lots, Transit Centers, on-board buses and trains and on Light Rail Vehicle (LRV) platforms. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

**Complaint Contacts** - Patrons may contact METRO's Customer Care Center to express dissatisfaction with METRO Operations. Contacts made via telephone and over the internet which result in a complaint record being generated in the Public Comment System are reported as the number of contacts per 100,000 boardings.

**Commendations** - Patrons may contact METRO's Customer Care Center to recognize, compliment or praise a METRO employee or the METRO organization for exemplary work or performance. Contacts made via telephone, internet, email or mail which result in a commendation record being generated in the Public Comment System are reported only on the basis of the absolute number of contacts received.

**Average Call Center Answer Delay** - METRO is committed to providing customers with accurate, customer-friendly bus and service information in a timely manner. Customers may obtain bus information over METRO's website and by telephone using an interactive voice response system without speaking to a representative and with no customer wait time. For those customers who prefer to speak with a representative, METRO's goal is to answer their calls in 120 seconds or less.

**On-Time Performance (OTP)** - A local bus is considered on-time if it does not leave early and is within a five (5) minute window after the scheduled departure time. A Park & Ride bus is considered on-time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is within a five (5) minute window after the scheduled departure time, with measurements during peak hours. OTP is measured by the IVOMS system which calculates data to the second, and the five (5) minute window is defined as anything less than six (6) minutes. For METRORail, a train departing from the beginning of the line or arriving at the end of the line less than five (5) minutes after the scheduled time is considered on-time. For METROLift, a trip is considered on-time if the vehicle arrives within 30 minutes of the scheduled pick-up time and no later than the appointment time.

**Mean Distance Between Mechanical Failures (MDBF)** - MDBF reflects any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude accidents.

**Mean Distance Between Service Interruptions (MDBSI)** - Measures total revenue service miles traveled by Light Rail Vehicles (LRVs) between service interruptions that delay LRVs for one minute or more due to mechanical failures.

**Average Peak HOT Lane Speed** - HOT Lane speed is based on an average of measurements conducted during the AM and PM high-volume commuter periods. METRO's 45 mph benchmark is based on Federal statute 23 USC 166: HOV facilities, which sets 45 mph as a minimal acceptable rate of speed.

**MONTHLY PERFORMANCE REPORT**  
**January 2017**  
**Balance Sheet**

	January 31, 2016 (\$)	January 31, 2017 (\$)	Change (\$)
<b>Assets</b>			
Cash	5,888,933	15,999,019	10,110,086
Receivables	144,362,378	142,252,004	(2,110,374)
Inventory	30,242,860	33,136,438	2,893,578
Investments	416,799,261	355,576,454	(61,222,807)
Other Assets	12,409,153	18,076,249	5,667,096
Land & Improvements	378,051,370	432,201,100	54,149,730
Capital Assets, Net of Depreciation	2,723,234,543	2,600,559,975	(122,674,568)
<b>Total Assets</b>	<b>3,710,988,498</b>	<b>3,597,801,239</b>	<b>(45,099,927)</b>
Deferred Outflow of Resources	47,425,703	115,513,035	68,087,332
	<b>3,758,414,201</b>	<b>3,713,314,274</b>	<b>22,987,404</b>
<b>Liabilities</b>			
Trade Payables	71,664,481	71,092,573	(571,908)
Accrued Payroll	28,695,262	28,245,920	(449,342)
Commercial Paper	117,400,000	116,400,000	(1,000,000)
Debt Payable	1,275,942,484	1,134,264,274	(141,678,210)
Debt Interest Payable	-	396,145	396,145
Pension and OPEB Liabilities	230,234,947	484,783,690	254,548,743
Other Liabilities	65,007,464	34,939,811	(30,067,653)
<b>Total Liabilities</b>	<b>1,788,944,638</b>	<b>1,870,122,413</b>	<b>81,177,775</b>
Deferred Inflow of Resources	-	-	-
Net Assets - Retained Earnings	1,969,469,563	1,843,191,861	(58,190,371)
<b>Total Liabilities and Net Assets</b>	<b>3,758,414,201</b>	<b>3,713,314,274</b>	<b>(45,099,927)</b>

*Note:*

\* A deferred outflow of resources is defined by the Governmental Accountability Standards Board as "a consumption of net assets by the government that is applicable to a future reporting period," and a deferred inflow of resources is defined as "an acquisition of net assets by the government that is applicable to a future reporting period."

The deferred outflow for FY2017 includes [1] Mark-to-Market (MTM) values of outstanding diesel fuel SWAP agreements at the fiscal year end (\$1,394,262), [2] defined benefit pension plan contributions made between January and September (\$57,467,835), [3] the net difference between the defeased liabilities, related investment issuance costs and new liabilities (\$21,794,232), and [4] Union Pension Plan (\$34,856,706). These items will be recognized as expenses in future periods to which they relate.