

METRO

Fiscal Year 2015 Monthly Board Report

Revenue • Expense • Ridership • Performance

September 2015

(Fourth Quarter Fiscal Year-to-Date)

This report is based on a preliminary closing of the year-end financials for FY2015



MONTHLY BOARD REPORT

September 2015

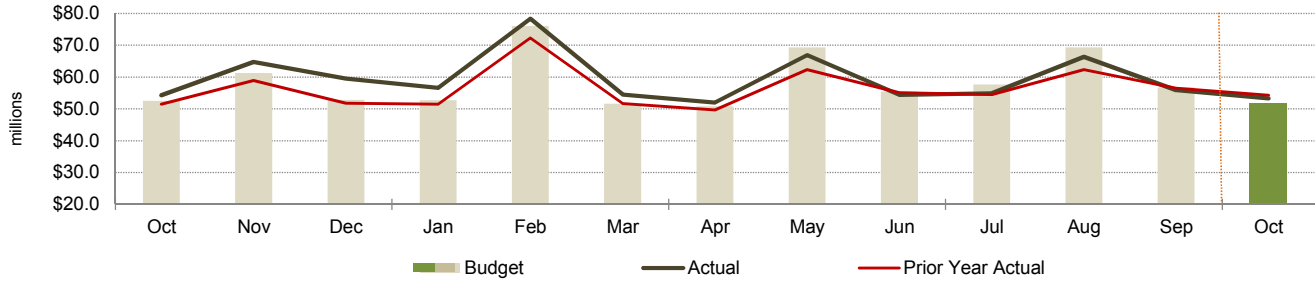
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MONTHLY BOARD REPORT
September 2015
Summary

- FY2015 Sales Tax revenue through October 2015 is \$53.2 million and \$1.4 million or 2.7% over estimates.
- Fare revenue of \$67.0 million through September 2015 year-to-date is \$5.2 million or 7.2% under budget. September 2015 revenue of \$6.2 million is \$0.7 million or 9.8% under budget.
- Service Related Grant Revenue year-to-date of \$42.3 million through September 2015 is \$33.5 million or 44.2% under budget. September 2015 revenue of \$1.0 million is \$37.0 million or 97.4% under budget.
- Capital Grant revenue year-to-date of \$45.1 million through September 2015 is \$75.5 million under budget.
- Interest & Miscellaneous revenue year-to-date of \$18.8 million through September 2015 is \$8.1 million or 75.0% over budget. September 2015 revenue of \$1.8 million is \$0.1 million or 3.2% over budget.
- Operating expenses year-to-date of \$493.3 million through September 2015 are \$21.7 million or 4.2% under budget. September 2015 expenses of \$54.4 million are \$0.2 million or 0.4% over budget.
- METRORail Expansion expenses year-to-date of \$121.2 million through September 2015 are \$57.5 million or 32.2% under budget. September 2015 expenses of \$29.1 million are \$9.6 million or 24.9% under budget.
- Other Capital Improvement Program expenses year-to-date of \$115.6 million through September 2015 are \$65.2 million or 36.1% under budget. September 2015 expenses of \$12.5 million are \$22.8 million or 64.6% under budget.
- General Mobility Program expenses year-to-date of \$149.4 million through September 2015 are \$23.7 million or 13.7% under budget. September 2015 expenses of \$25.8 million are \$9.8 million or 61.1% over budget.
- Debt Service expenses of \$87.9 million through September 2015 year-to-date are slightly under budget.
- METROBus ridership (fixed route) year-to-date of 66.3 million through September 2015 is 1,922,000 or 2.8% under last year. September 2015 ridership of 5.8 million is 233,000 or 3.9% under compared to last year.
- METRORail ridership year-to-date of 15.3 million through September 2015 is 2,488,000 or 19.5% over last year. September 2015 ridership of 1.6 million is 456,000 or 39.0% over last year.
- Performance Indicator Summary:
 - Safety & Security Bus Accidents met the benchmark for both the month and year-to-date. Rail Accidents missed the goal for the month, but met the year-to-date goal. Total Major Security Incidents met the goal for the month, but missed the year-to-date goal. Major Security Incidents on METRO properties met the benchmark for both the month and the year-to-date.
 - Service Reliability On-Time Performance for Local Bus routes met the minimum performance standards for the month and for the year-to-date. On-Time Performance for Park & Ride routes met the minimum performance standards for the month and for the year-to-date. On-Time Performance for METROLift missed the minimum performance goal for the month and the year-to-date. On-Time Performance for Rail (red line) missed the benchmark for both the month and year to date. The Mean Distance Between Mechanical Failures (MDBF) for all buses met the minimum standards for the month and for the year-to-date. MDBF for METROLift met the minimum standards for the month and for the year-to-date.
 - Customer Service Complaint Contacts missed the goal for the month, but met the year-to-date goal. The number of Commendations met the goal for the month and for the year-to-date. The Average Call Center Answer Delay did not meet the goals for the month and for the year-to-date.

MONTHLY BOARD REPORT
September 2015
Sales Tax Revenue thru October 2015



Total FY2015 Sales Tax budget is \$706.2 million

Budget to Actual FY2015

	(\$ millions)			
	Budget	Actual	Variance	%
October	\$ 52.5	\$ 54.3	1.8	3.4%
November	61.3	64.8	3.5	5.7%
December	52.9	59.5	6.6	12.5%
January	52.7	56.6	3.9	7.3%
February	76.0	78.3	2.3	3.0%
March	51.6	54.4	2.8	5.5%
April	50.8	52.0	1.1	2.3%
May	69.3	66.9	(2.4)	(3.5%)
June	55.4	54.4	(1.0)	(1.8%)
July	57.6	54.8	(2.8)	(4.8%)
August	69.3	66.4	(2.9)	(4.2%)
September	56.7	55.9	(0.9)	(1.5%)
FY 2015 YTD	\$ 706.2	\$ 718.4	\$ 12.1	1.7%
October 2015	51.8	53.2	1.4	2.7%

Prior Year vs. Current Year

	(\$ millions)			
	Prior Year	Current Year	Variance	%
October	\$ 51.4	\$ 54.3	2.9	5.6%
November	58.9	64.8	5.9	10.1%
December	51.8	59.5	7.7	14.9%
January	51.4	56.6	5.1	10.0%
February	72.3	78.3	6.1	8.4%
March	51.7	54.4	2.8	5.4%
April	49.7	52.0	2.3	4.6%
May	62.3	66.9	4.6	7.4%
June	55.1	54.4	(0.7)	(1.3%)
July	54.5	54.8	0.3	0.6%
August	62.3	66.4	4.1	6.6%
September	56.5	55.9	(0.6)	(1.1%)
FY 2015 YTD	\$ 677.9	\$ 718.4	\$ 40.5	6.0%
October 2015	54.3	53.2	(1.1)	-2.0%

MONTHLY BOARD REPORT
September 2015
Fare Revenue

Total FY2015 Fare Revenue budget is \$72.2 million

Budget to Actual FY2015

(\$ millions)

	Budget	Actual	Variance	%
October	\$ 6.6	\$ 6.4	\$ (0.2)	(2.9%)
November	5.5	5.1	(0.4)	(7.3%)
December	5.3	5.3	0.0	0.7%
January	5.6	5.6	(0.1)	(1.6%)
February	5.7	5.3	(0.4)	(6.8%)
March	6.4	6.4	(0.1)	(1.2%)
April	6.2	5.8	(0.4)	(6.9%)
May	5.8	5.1	(0.8)	(13.1%)
June	6.0	5.2	(0.8)	(13.0%)
July	6.0	5.8	(0.2)	(3.1%)
August	6.0	4.8	(1.3)	(21.0%)
September	6.9	6.2	(0.7)	(9.8%)
FY 2015 YTD	\$ 72.2	\$ 67.0	\$ (5.2)	(7.2%)

Prior Year vs. Current Year

(\$ millions)

	Prior Year	Current Year	Variance	%
October	\$ 6.5	\$ 6.4	\$ (0.1)	(1.1%)
November	5.3	5.1	(0.1)	(2.4%)
December	5.0	5.3	0.3	5.9%
January	5.5	5.6	0.1	1.1%
February	5.5	5.3	(0.2)	(4.3%)
March	6.2	6.4	0.2	3.1%
April	6.0	5.8	(0.2)	(4.0%)
May	5.6	5.1	(0.6)	(9.8%)
June	5.8	5.2	(0.6)	(9.8%)
July	5.7	5.8	0.0	0.5%
August	5.8	4.8	(1.0)	(18.0%)
September	6.7	6.2	(0.4)	(6.4%)
FY 2015 YTD	\$ 69.7	\$ 67.0	\$ (2.7)	(3.9%)

MONTHLY BOARD REPORT
September 2015
Service Related Grant Revenue

Total FY2015 Service Related Grant budget is \$75.8 million

Budget to Actual FY2015

	(\$ millions)				
	Budget	Actual		Variance	%
October	\$ 0.7	\$ 0.4	\$	(0.3)	(38.4%)
November	0.6	0.5		(0.1)	(21.6%)
December	0.5	0.6		0.0	5.8%
January	1.1	0.3		(0.9)	(77.7%)
February	24.5	13.6		(10.9)	(44.6%)
March	1.1	12.4		11.3	995.7%
April	1.3	0.4		(1.0)	(73.4%)
May	1.4	6.8		5.4	392.7%
June	1.3	4.3		3.0	241.5%
July	1.3	2.0		0.7	54.3%
August	3.9	0.2		(3.7)	(96.1%)
September	38.1	1.0		(37.0)	(97.4%)
FY 2015 YTD	\$ 75.8	\$ 42.3	\$	(33.5)	(44.2%)

Capital Grant Revenue

Year-to-date Capital Grant revenue is \$45.1 million versus \$120.6 million budgeted

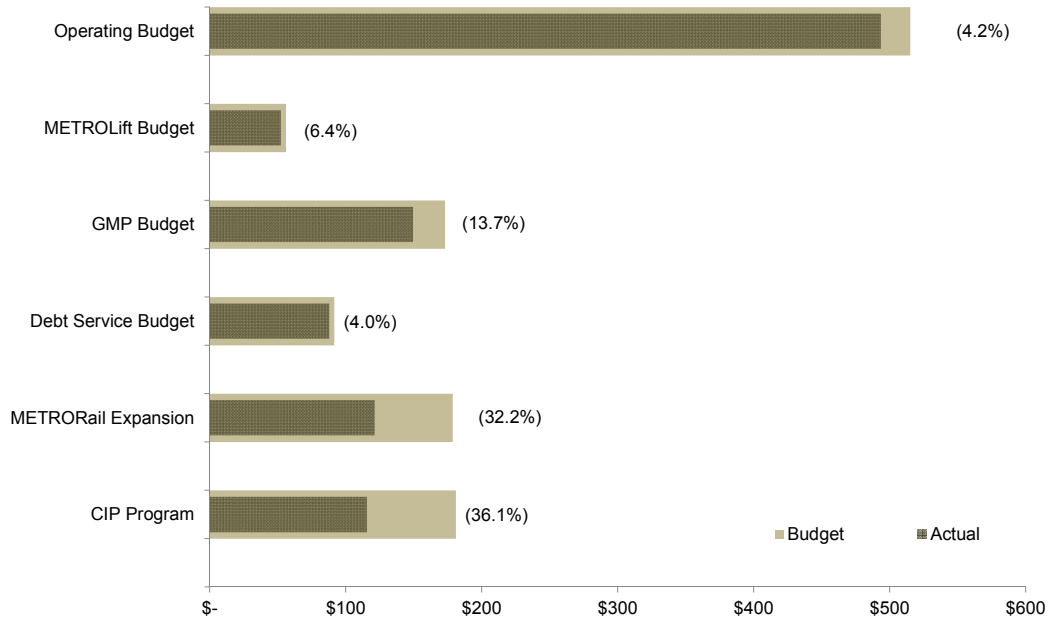
Interest & Miscellaneous Revenue

Total FY2015 Interest & Miscellaneous Revenue budget is \$10.8 million

Budget to Actual FY2015

	(\$ millions)				
	Budget	Actual		Variance	%
October	\$ 0.8	\$ 1.0	\$	0.2	28.0%
November	0.7	0.8		0.1	9.6%
December	0.6	0.8		0.2	24.0%
January	0.6	1.0		0.4	66.6%
February	0.7	1.0		0.3	44.5%
March	1.0	1.3		0.3	34.8%
April	1.8	1.7		(0.1)	(3.1%)
May	0.8	1.0		0.2	23.6%
June	0.7	0.7		(0.0)	(0.8%)
July	0.7	1.0		0.4	54.4%
August	0.7	6.8		6.0	810.8%
September	1.7	1.8		0.1	3.2%
FY 2015 YTD	\$ 10.8	\$ 18.8	\$	8.1	75.0%

MONTHLY BOARD REPORT
September 2015
Budget and Expense Summary
(in \$ millions)



MONTHLY BOARD REPORT

September 2015

Operating Expenses

Comparison of Budget to Actual for the Month (September 2015)

	FY15 Annual Budget	September Budget	September Actual	\$ Variance (favorable)/unfavorable	% Variance
Labor and Fringe Benefits	\$ 301,590,090	\$ 26,043,935	\$ 29,269,724	\$ 3,225,789	12.4%
Non-Labor	221,035,377	19,442,603	26,825,260	7,382,657	38.0%
Subtotal Labor & Non-Labor	522,625,467	45,486,538	56,094,984	10,608,446	23.3%
Contingency	10,000,000	10,000,000	-	(10,000,000)	(100.0%)
Cost Reimbursement (Cost Recovery)	-	-	(38,796)	(38,796)	N/A
Allocation to Capital and GMP	(17,633,767)	(1,300,502)	(1,641,887)	(341,385)	(26.3%)
Total Operating Budget	\$ 514,991,700	\$ 54,186,036	\$ 54,414,301	\$ 228,265	0.4%

Comparison of Budget to Actual Year-to-Date September 2015 (12 months)

<u>Expense Category</u>	FY15 Annual Budget	Year-to-Date Budget	Year-to-Date Actual	\$ Variance (favorable)/unfavorable	% Variance
Wages	\$ 116,070,301	\$ 116,070,301	\$ 118,184,425	\$ 2,114,124	1.8%
Union Fringe Benefits	\$ 60,485,951	60,485,951	62,900,687	2,414,736	4.0%
Subtotal Union Labor	176,556,252	176,556,252	181,085,112	4,528,860	2.6%
Salaries and Non-Union Wages	86,438,576	86,372,586	84,329,873	(2,042,713)	(2.4%)
Non-Union Fringe Benefits	38,595,262	38,616,252	36,100,265	(2,515,987)	(6.5%)
Subtotal Non-Union Labor	125,033,838	124,988,838	120,430,138	(4,558,700)	(3.6%)
Subtotal Labor and Fringe Benefits	301,590,090	301,545,090	301,515,250	(29,840)	(0.0%)
Services	41,306,291	41,331,291	36,985,292	(4,345,999)	(10.5%)
Materials and Supplies	21,657,314	21,667,314	24,149,529	2,482,215	11.5%
Fuel and Utilities	51,998,864	51,998,864	50,130,030	(1,868,834)	(3.6%)
Casualty and Liability	4,516,671	4,516,671	4,604,524	87,853	1.9%
Purchased Transportation	93,342,065	93,342,065	90,538,726	(2,803,339)	(3.0%)
Leases, Rentals and Misc.	8,214,172	8,224,172	7,050,129	(1,174,043)	(14.3%)
Subtotal Non-Labor	221,035,377	221,080,377	213,458,231	(7,622,146)	(3.4%)
Subtotal Labor and Non-Labor	522,625,467	522,625,467	514,973,481	(7,651,986)	(1.5%)
Contingency	10,000,000	10,000,000	-	(10,000,000)	(100.0%)
Cost Reimbursement (Cost Recovery)	-	-	(38,796)	(38,796)	N/A
Allocation to Capital and GMP	(17,633,767)	(17,633,767)	(21,638,020)	(4,004,253)	(22.7%)
Subtotal Contingency / Allocations	(7,633,767)	(7,633,767)	(21,676,816)	(14,043,049)	(184.0%)
Total Operating Budget	\$ 514,991,700	514,991,700	493,296,665	(21,695,034)	(4.2%)

MONTHLY BOARD REPORT
September 2015

Major Operating Budget Variance Items - Categories with major variances

<u>Expense Type</u>	<u>YTD Budget</u>	<u>YTD Actual</u>	<u>September 2015 Year-to-Date \$ Variance (favorable) / unfavorable</u>
Union Labor	176,556,252	\$ 181,085,112	\$ 4,528,860
Wages & Fringe Benefits - primarily mechanic, technician, cleaner, and operator vacancies, additional pension expense due to new GASB rules, increased workers compensation expense due to increased reserves required for AON Report			\$ (6,815,917)
Benefit Trust savings resulting from union vacancies earlier in year			(1,073,000)
Additional payment made to Benefit Trust to cover some of the Health and Welfare Trust (HWT) shortfall			1,600,000
Overtime wages mostly due to vacancies in bus operator positions, additional hours related to 'burn-in' and pre revenue testing of rail cars, and the implementation of the New Bus Network			10,818,000
Non-Union Labor	124,988,838	120,430,138	(4,558,700)
Salaries and fringes primarily related to vacancies			(4,954,000)
Lower than expected healthcare expenses resulting from vacancies and the effect of different employee healthcare election options than planned			(2,139,000)
Savings in overtime in MPD			(272,000)
<u>Offset by</u>			
Timing of employee use of time related to sick, vacation, and other paid absences			772,000
Unbudgeted vacation buyback activity			623,000
Rail related overtime mostly in the control center, signal communications maintenance, inspections and track maintenance			442,000
Overtime in Bus Maintenance			358,000
Overtime in Bus Dispatch and Street Supervision			278,000
Overtime in METROLift operations			233,000
Customer Care PSA costs budgeted in Other Services			184,000
Unbudgeted severance payments			180,000
Overtime in other areas of the Authority including Facility Maintenance and Marketing			78,000
Services	41,331,291	36,985,292	(4,345,999)
<u>Underspending in</u>			
Savings largely due to delay of system planning project starts and delay in accessing contract resources for New Bus Network. Includes unrelated identified savings of \$695,000 in contract service cost			(1,603,000)
Savings and unused budgets IT contract management services, software license payments resulting from services being ordered on as needed basis, projects completed at lower costs, projects cancellations and offsite storage options hence no need to incur costs to destroy data			(587,000)
Advertising fees resulting from a delay in the East End and Southeast rail launch events			(490,000)
IT equipment repairs and maintenance			(469,000)
Contractual support services within Finance-mostly Advisory services			(345,000)
Facility Maintenance building operating facility costs and custodial services			(334,000)
Purchasing of ticket and fare collection equipment and the repair and maintenance of existing equipment			(332,000)
Customer services PSA costs budgeted in Other services			(231,000)
Support services mostly within Operations, Stakeholder affairs and Marketing			(221,000)
Contractual services within METROLift - mostly eligibility contract which had a delayed start - June 2015			(205,000)
Education and Training within Operations mostly within Quality Assurance and Bus Transportation			(167,000)
Operations equipment repairs and maintenance in support vehicles			(163,000)
Real estate broker fees			(158,000)
Facility maintenance - rail equipment repairs and maintenance			(130,000)
Operations building and grounds maintenance specifically radio, track and electronic maintenance			(121,000)
Other services within Operations including METROLift in-house maintenance			(71,000)
<u>Underutilization in other areas throughout the Authority - mostly in:</u>			
- Education and training			(278,000)
Other miscellaneous services spread across the Authority			(61,000)
<u>Categorization</u>			
Customer Call Center budget for PSA services booked under Services while the actual expenses offset of (\$246,000) is booked to Non Union Labor. Actual year to date PSA costs is \$184,000			(231,000)
<u>Offset by</u>			
Legal fees related to unanticipated internal matters			945,000
Increase in contractual services within HOT Lane Operations due to the extended hours and weekend in 90 day test (August and September) and costs incurred to clean up lanes from storm			424,000
Facility Maintenance overruns in Building & Grounds maintenance			356,000
Contracted HR services			138,000

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MONTHLY BOARD REPORT
September 2015
Major Operating Budget Variance Items - Categories with major variances

<u>Expense Type</u>	<u>YTD Budget</u>	<u>YTD Actual</u>	<u>September 2015 Year-to-Date \$ Variance (favorable) / unfavorable</u>
Materials & Supplies	21,667,314	24,149,529	2,482,215
Rail parts mainly in Inspections and S & I rail inspections and signal communications due to some of the vehicles no longer being under warranty			1,573,000
Accounting reporting change of bus engine tune-up costs			857,000
Bus parts for exterior body and windows due to increased vandalism rate			247,000
Minor tools in bus maintenance			187,000
Bus exhaust system parts			185,000
Overruns in maintenance supplies mostly in Facility Maintenance			132,000
Cleaning materials within bus maintenance			94,000
Print shop supplies costs for NBN including vinyl graphics, trim/fold bus schedules, map guides etc			124,000
Other print shop supplies for NBN and Railfest - mainly graphics for buses			107,000
Higher than anticipated spending in rail parts for exterior body and windows due to collisions			74,000
<u>Offset by underruns in</u>			
Fare media supply orders not required in the current fiscal year			(614,000)
Warranty credits for rail signal communication maintenance			(211,000)
Timing delays in bus batteries			(167,000)
Warranty credits for Bus equipment			(99,000)
Fuel & Utilities	51,998,864	50,130,030	(1,868,834)
Lower than expected gasoline cost			(1,152,000)
Savings in diesel fuel due to lower than expected consumption and favorable price variances			(779,000)
Lower than planned consumption of natural gas			(163,000)
Lower than planned consumption of propulsion power due to delay in rail lines opening			(247,000)
Timing delay in the recording of the telephone expense for METROLift operations			(113,000)
Savings in diesel and gasoline taxes resulting mainly from lower than planned consumption			(111,000)
Savings in Compressed Natural Gas due to a delay of CNG buses in service			(363,000)
Lower facility maintenance Water and Sewerage expense			(110,000)
Lower than anticipated expenses in drainage fees, Lubricants and bulk fluids			(178,000)
<u>Offset by</u>			
Timing variance resulting from transition of services from AT&T to Verizon and higher than expected routine telephone related expenditures			1,385,000
Casualty and Liability	4,516,671	4,604,524	87,853
Subrogation recovery is higher than anticipated largely due to mediation settlement of FY10 rail car accident (-\$810,000)			(1,115,000)
Realized savings in premiums			(213,000)
<u>Offset by</u>			
Higher than expected vehicle liability costs mainly due to increased reserves required for AON report			1,416,000
Purchased Transportation	93,342,065	90,538,726	(2,803,339)
METROLift - An over accrual in performance bonuses for van and sedan (-\$393,000) and lower ridership than budgeted (-\$402,000) offset by a discount, service mix productivity variance (\$47,000).			(748,000)
Northwest First Transit - over accrual of the performance bonus (-\$756,000) for First Transit, operated with less hours than expected (-\$363,000), under budget Rodeo (-\$145,000), discount savings in March invoice (-\$50,000) and lower than expected utility costs (-\$71,000), liquidated damage savings (-\$57,000) offset by unbudgeted NBN driver training cost (\$14,000).			(1,428,000)
Largely due to the processing of fare credits and timing of subcontractor transactions within Vanpool Operations			(543,000)
Reduction of ARBOC hours with the New Bus Network starting in August offset by Community Connector route started in March 2015 billed at a higher rate than anticipated			(84,000)
Leases, Rentals and Miscellaneous	8,224,172	7,050,129	(1,174,043)
Savings resulting from favorable negotiated contract positions, non renewal of certain contracts, and project cancellations			(805,000)
Underspending in discretionary items (Travel, Memberships, Subscriptions, etc.)			(218,000)
Underspending in other miscellaneous expenses within IT			(105,000)
Allocation to Capital and GMP	(7,633,767)	(21,676,816)	(4,004,253)
Heavy activity in rail operations mostly related to pre revenue testing and rail vehicle 'burn in'			(3,663,000)
Higher than expected capital related activity within Bus Maintenance			(659,000)
Advanced capital activity within Engineering and Construction			(367,000)
Delay in the execution of IT related capital projects			
Delay in the execution of Facility Maintenance related capital projects			270,000

MONTHLY BOARD REPORT
September 2015
Total Net Operating Budget / Expenses by Department

<u>Authorized</u> <u>EOY</u> <u>Headcount</u>	<u>Department</u>	<u>Annual Budget</u>	-----Year-to-Date-----		--Current Month--	
		<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Variance</u>	
3,096	Operations, Public Safety and Customer Service	\$ 398,965,401	\$ 398,965,401	\$ 394,821,271	\$ (4,144,130)	\$ 7,028,512
74	Customer Service	4,782,931	4,782,931	4,443,921	(339,010)	19,284
2,714	Operations	363,255,318	363,255,318	361,874,131	(1,381,187)	6,093,509
298	Public Safety	29,655,329	29,655,329	27,346,540	(2,308,789)	936,106
10	EVP Operations, Public Safety & Customer Service	1,271,823	1,271,823	1,156,678	(115,145)	(20,388)
297	Finance & Administration	55,713,901	55,713,901	51,697,743	(4,016,158)	(501,690)
75	Finance	9,666,886	9,666,886	7,698,072	(1,968,814)	(23,854)
38	Human Resources	18,683,324	18,683,324	17,134,777	(1,548,547)	229,366
68	Information Technology	17,523,560	17,523,560	17,446,694	(76,866)	(748,580)
114	Procurement & Materials	9,466,377	9,466,377	9,131,293	(335,084)	41,476
2	EVP Finance & Administration	373,754	373,754	286,907	(86,847)	(98)
260	Planning, Engineering and Construction	34,587,599	34,587,599	30,942,573	(3,645,026)	1,434,395
35	Engineering and Construction	174,321	174,321	47,394	(126,927)	68,584
184	Facility Maintenance	25,983,489	25,983,489	24,976,876	(1,006,613)	795,808
39	Planning	8,414,918	8,414,918	5,918,302	(2,496,616)	571,149
2	EVP Planning, Engineering and Construction	14,871	14,871	0	(14,871)	(1,146)
40	Gov't & Public Affairs	8,322,105	8,322,105	7,667,406	(654,699)	1,946,509
3	Government Affairs	572,113	572,113	503,604	(68,509)	(5,998)
24	Mktg & Corporate Communications	6,904,216	6,904,216	6,453,653	(450,563)	1,934,320
7	Public Engagement	712,733	712,733	604,255	(108,478)	15,116
6	Stakeholder Affairs	133,043	133,043	105,895	(27,148)	3,070
17	Legal	3,705,237	3,705,237	4,679,986	974,749	588,650
14	Legal	3,372,096	3,372,096	4,359,968	987,872	581,605
3	Records Management	333,141	333,141	320,019	(13,122)	7,045
13	Executive & Board	2,266,636	2,266,636	2,180,652	(85,984)	(149,132)
11	Audit	1,309,692	1,309,692	1,307,035	(2,657)	2,152
	Contingency	10,000,000	10,000,000	-	(10,000,000)	(10,000,000)
	Non Departmental	121,129.00	121,129.00	-	(121,129.00)	(121,129.00)
3,734	TOTAL NET OPERATING	\$ 514,991,700	\$ 514,991,700	\$ 493,296,666	\$ (21,695,034)	\$ 228,266

MONTHLY BOARD REPORT
September 2015
Total Net Operating Budget / Expenses by Department
as of the end of September FY2015 vs. September FY2014

<u>Department</u>	<u>September FY2015</u>			<u>September FY2014</u>		
	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>	<u>Budget</u>	<u>Expense</u>	<u>Variance</u>
Operations, Public Safety and Customer Service	\$ 398,965,401	\$ 394,821,271	\$ (4,144,130)	\$ 375,177,198	\$ 362,217,998	\$ (12,959,200)
EVP Operations, Public Safety and Customer Service	1,271,823	1,156,678	(115,145)	N/A	N/A	N/A
Customer Service	4,782,931	4,443,921	(339,010)	4,426,841	4,222,434	(204,407)
Operations	363,255,318	361,874,131	(1,381,187)	344,074,337	333,396,741	(10,677,596)
Public Safety	29,655,329	27,346,540	(2,308,789)	26,676,020	24,598,823	(2,077,197)
Finance & Administration	55,713,901	51,697,743	(4,016,158)	54,072,492	48,719,954	(5,352,538)
EVP Finance & Administration	373,754	286,907	(86,847)	N/A	N/A	N/A
Finance	9,666,886	7,698,072	(1,968,814)	11,129,489	8,322,913	(2,806,576)
Human Resources	18,683,324	17,134,777	(1,548,547)	17,505,372	15,736,918	(1,768,454)
Information Technology	17,523,560	17,446,694	(76,866)	16,445,735	15,846,417	(599,318)
Procurement & Materials	9,466,377	9,131,293	(335,084)	8,991,896	8,813,706	(178,190)
Planning, Engineering and Construction	34,587,599	30,942,573	(3,645,026)	33,258,173	27,885,299	(5,372,874)
EVP Planning, Engineering & Construction	14,871	0	(14,871)	N/A	N/A	N/A
Engineering and Construction	174,321	47,394	(126,927)	546,028	318,774	(227,254)
Facility Maintenance	25,983,489	24,976,876	(1,006,613)	25,308,839	22,056,532	(3,252,307)
Planning	8,414,918	5,918,302	(2,496,616)	7,403,306	5,509,993	(1,893,313)
Gov't & Public Affairs	8,322,105	7,667,406	(654,699)	8,099,726	4,316,447	(3,783,279)
Government Affairs	572,113	503,604	(68,509)	550,131	395,549	(154,582)
Mktg & Corporate Communications	6,904,216	6,453,653	(450,563)	6,797,507	3,355,452	(3,442,055)
Public Engagement	712,733	604,255	(108,478)	750,053	549,214	(200,839)
Stakeholder Affairs	133,043	105,895	(27,148)	2,035	16,232	14,197
Legal	3,705,237	4,679,986	974,749	3,311,441	2,865,776	(445,665)
Legal	3,372,096	4,359,968	987,872	2,883,547	2,488,258	(395,289)
Records Management	333,141	320,019	(13,122)	427,894	377,518	(50,376)
Executive & Board	2,266,636	2,180,652	(85,984)	2,012,043	1,592,617	(419,426)
Audit	1,309,692	1,307,035	(2,657)	1,312,114	1,236,394	(75,720)
Non-Departmental	121,129	-	(121,129)	150,000	1,572	(148,428)
Contingency	10,000,000	-	(10,000,000)	10,000,000	-	(10,000,000)
TOTAL NET OPERATING	\$ 514,991,700	\$ 493,296,666	\$ (21,695,034)	\$ 487,393,187	\$ 448,836,058	\$ (38,557,129)

MONTHLY BOARD REPORT
September 2015
Capital, General Mobility and Debt Service Expenses
Budget vs. Actual - Month and Fiscal Year-to-Date
(\$ millions)

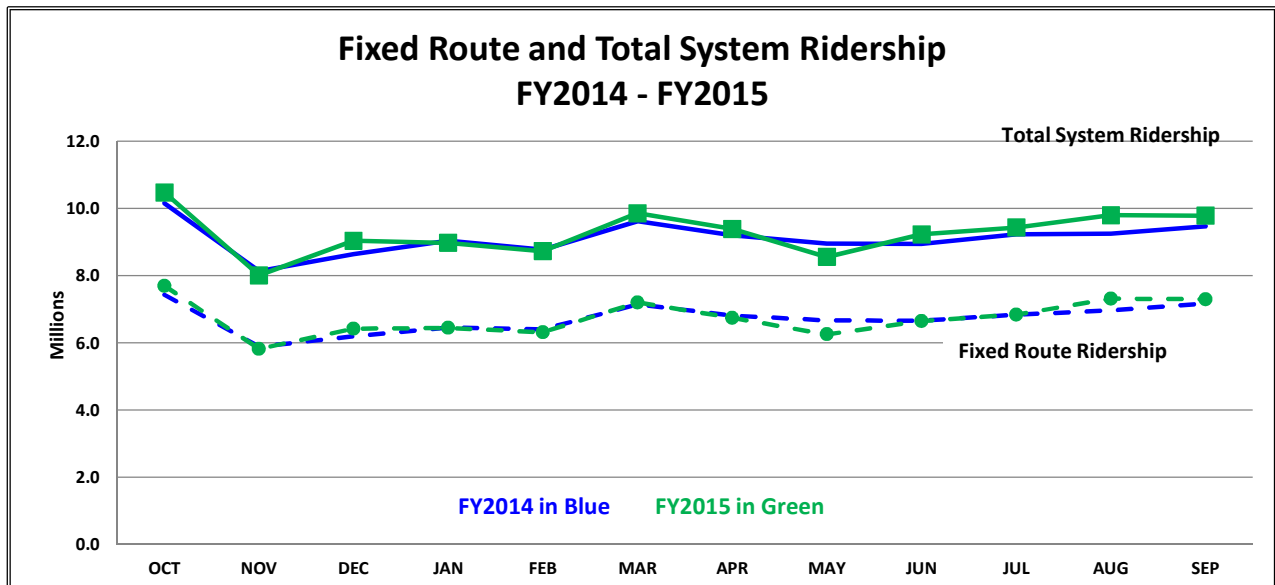
	FY2015 Annual Budget	Month of September 2015				Fiscal YTD September 2015			
		Budget	Actual	Variance		Budget	Actual	Variance	
				\$	%			\$	%
METRORail Expansion	\$ 172.7	\$ 38.7	\$ 29.1	\$ (9.6)	(24.9%)	\$ 178.7	\$ 121.2	\$ (57.5)	(32.2%)
Capital Improvement Program	186.8	35.3	12.5	(22.8)	(64.6%)	180.8	115.6	(65.2)	(36.1%)
Total Capital	\$ 359.5	74.0	41.5	(32.4)	(43.8%)	359.5	236.8	(122.7)	(34.1%)
General Mobility	\$ 173.0	16.0	25.8	9.8	61.1%	173.0	149.4	(23.7)	(13.7%)
Debt Service	\$ 91.5	\$ 10.5	\$ 7.0	\$ (3.5)	(33.5%)	\$ 91.5	\$ 87.9	\$ (3.6)	(4.0%)

MONTHLY BOARD REPORT
September 2015
Ridership by Service Category

Service Category	Sep-14 Boardings	Sep-15 Boardings	Sep-15 vs. Sep-14	Sep-14 YTD Boardings	Sep-15 YTD Boardings	YTD % Change Sep-15 vs. Sep-14
Fixed Route Bus						
Local	5,230,384	5,024,940	(3.9%)	59,842,456	57,872,142	(3.3%)
Park & Ride	768,033	740,475	(3.6%)	8,347,835	8,395,814	0.6%
Subtotal Fixed Route Bus	5,998,417	5,765,415	(3.9%)	68,190,291	66,267,956	(2.8%)
Red Line	1,159,620	1,430,784	23.4%	12,701,039	14,633,109	15.2%
Green/Purple Trunk	0	100,109	n/a	0	335,243	n/a
Green Line (East)	0	31,118	n/a	0	95,534	n/a
Purple Line (Southeast)	0	62,644	n/a	0	187,526	n/a
METRO Rail (all lines)	1,159,620	1,624,655	40.1%	12,701,039	15,251,412	20.1%
METRO Rail-Bus Bridge	9,530	632	n/a	91,114	28,899	N/A
METRO Rail	1,169,150	1,625,287	39.0%	12,792,153	15,280,311	19.5%
Subtotal Fixed Route	7,167,567	7,390,702	3.1%	80,982,444	81,548,267	0.7%
Special Events *	2,229	2,552	n/a	98,593	212,265	115.3%
Total Fixed Route	7,169,796	7,393,254	3.1%	81,081,037	81,760,532	0.8%
Customized Bus Services						
METROLift	163,971	164,947	0.6%	1,865,187	1,901,731	2.0%
METRO STAR Vanpool	214,214	209,864	(2.0%)	2,458,030	2,479,392	0.9%
Internal Service	0	0	100.0%	246	829	237.0%
Subtotal Customized Bus	378,185	374,811	(0.9%)	4,323,463	4,381,952	1.4%
Subtotal Bus and Rail	7,547,981	7,768,065	2.9%	85,404,500	86,142,484	0.9%
HOV/HOT Carpools, Vanpools, and Non-METRO Buses	2,466,704	2,115,288	(14.2%)	24,448,935	25,903,688	6.0%
Total System	10,014,685	9,883,353	(1.3%)	109,853,435	112,046,172	2.0%

Fixed route ridership is reported on the same basis as in the National Transit Database

** The Special Events category of ridership reflects customer service oriented short-term additional motor bus service provided for events at Reliant Park such as football games and RODEO Houston.*



MONTHLY BOARD REPORT
September 2015
Performance Statistics

Benchmark Met Benchmark Missed

Fiscal Year 2015

SAFETY & SECURITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Monthly Target	FY2015 YTD	FY2015 YTD	YTD % Change
	GOAL	GOAL	GOAL	GOAL	GOAL	GOAL	GOAL	GOAL	GOAL	GOAL	GOAL	GOAL		GOAL	GOAL	GOAL
Bus Accidents (Includes METROLift)	32	40	38	33	48	53	43	41	51	44	48	45	≤ 48	≤ 560	516	7.9%
Bus Accidents per 100,000 vehicle miles	0.53	0.77	0.65	0.59	0.90	0.89	0.74	0.76	0.88	0.74	0.82	0.78	≤ 0.72	≤ 0.72	0.75	4.5%
Rail Accidents	7	3	4	4	8	6	4	6	17	9	11	8	≤ 7	≤ 96	87	9.4%
Rail Accidents per 100,000 vehicle miles	4.24	1.93	2.52	2.51	4.97	2.98	2.10	2.43	6.32	3.16	3.80	2.75	≤ 6.58	≤ 6.58	3.38	48.6%
Major Security Incidents - total	45	46	43	50	42	50	61	50	65	69	47	28	≤ 45	≤ 540	596	10.4%
Major Security Incidents per 100,000 boardings	0.430	0.544	0.476	0.557	0.481	0.507	0.650	0.583	0.700	0.726	0.476	0.283	≤ 0.620	≤ 0.620	0.532	14.2%
Major Security Incidents - METRO properties	12	10	18	17	15	21	29	19	25	19	11	20	≤ 30	≤ 336	216	35.7%
Major Security Incidents per 100,000 boardings	0.115	0.118	0.199	0.189	0.172	0.213	0.309	0.221	0.269	0.200	0.111	0.202	≤ 0.410	≤ 0.410	0.193	53.0%
SERVICE & RELIABILITY	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Monthly Target	FY2015 YTD	FY2015 YTD	YTD % Change
GOAL	GOAL	GOAL	GOAL	GOAL	GOAL	GOAL	GOAL	GOAL	GOAL	GOAL	GOAL	GOAL		GOAL	GOAL	GOAL
Local Bus OTP	68.5%	68.6%	68.8%	70.4%	70.1%	69.3%	68.9%	68.1%	68.5%	68.8%	73.1%	73.1%	≥ 70%	≥ 70%	69.7%	0.3%
Park & Ride Bus OTP	77.0%	76.5%	75.9%	75.0%	73.7%	75.7%	73.9%	81.2%	77.2%	74.9%	76.3%	76.8%	≥ 75%	≥ 75%	76.2%	1.6%
Weighted Average Bus OTP	70.7%	70.5%	70.7%	71.6%	71.0%	70.9%	70.2%	71.4%	70.7%	70.4%	73.9%	74.0%	≥ 72%	≥ 71%	71.3%	0.1%
METROLift OTP	85.8%	87.6%	88.1%	89.4%	87.3%	87.3%	88.2%	87.4%	90.4%	91.8%	90.5%	89.4%	≥ 90%	≥ 89%	88.6%	0.1%
Rail On-Time Performance-Red Line	85.7%	92.3%	91.5%	75.2%	75.2%	79.2%	81.6%	84.3%	84.5%	86.3%	91.6%	88.9%	≥ 95%	≥ 95%	84.8%	10.7%
MDBF (Mean Distance Between Mechanical Failures) - All Buses	11,027	11,033	10,905	9,601	11,187	9,350	10,050	8,852	8,386	8,612	8,026	9,389	≥ 7,750	≥ 8,875	9,568	7.8%
MDBF (Mean Distance Between Mechanical Failures) - METROLift	29,327	32,918	27,761	27,981	37,481	35,140	27,073	17,145	17,679	16,580	17,252	16,926	≥ 13,000	≥ 13,000	22,889	76.1%
CUSTOMER SERVICE	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Monthly Target	FY2015 YTD	FY2015 YTD	YTD % Change
GOAL	GOAL	GOAL	GOAL	GOAL	GOAL	GOAL	GOAL	GOAL	GOAL	GOAL	GOAL	GOAL		GOAL	GOAL	GOAL
*Complaint Contacts per 100,000 boardings	21.20	20.24	19.73	20.64	23.95	21.55	21.61	19.82	18.86	20.96	19.71	25.72	≤ 21.50	≤ 23.13	21.13	8.6%
Commendations	320	240	328	326	328	365	393	316	448	491	463	436	≥ 250	≥ 3000	4,454	48.5%
Average Call Center Answer Delay (Sec.)	128	90	104	112	115	109	120	190	197	127	223	152	≤ 120	≤ 120	139	15.8%

MONTHLY BOARD REPORT
September 2015
Performance Statistic Definitions

Bus and Rail Accidents - An accident is a transit incident with passenger injuries that require immediate medical treatment away from the scene or a collision between a revenue vehicle and an object such that the amount of damage exceeds \$1,000. Bus accidents (which include METROLift) and rail accidents are reported separately and in terms of the absolute number of accidents and the relative number of accidents per 100,000 vehicle miles. Rail accidents reflect collisions between METRORail and other vehicles, pedestrians, or bicyclists. This definition has been revised beginning in FY2011 to include pedestrian accidents.

Major Security Incidents - The total Major Security Incidents is based on two industry standards: the FBI Uniform Crime Report and the National Transit Database (NTD) Report issued by the Federal Transit Administration (FTA). The eight (8) categories included are: homicide, forcible rape, robbery, aggravated assault, burglary, larceny and theft, motor vehicle theft and arson. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

Major Security Incidents - METRO Properties - The total Major Security Incidents - METRO Properties is the number of incidents that occur at Park & Ride lots, Transit Centers, on-board buses and trains and on Light Rail Vehicle (LRV) platforms. This metric is reported both in terms of the absolute number of incidents and the number of incidents per 100,000 boardings.

On-Time Performance (OTP) - A local bus is considered on-time if it does not leave early and is within a five (5) minute window after the scheduled departure time. A Park & Ride bus is considered on-time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is within a five (5) minute window after the scheduled departure time, with measurements during peak hours. OTP is measured by the IVOMS system which calculates data to the second, and the five (5) minute window is defined as anything less than six (6) minutes. For METRORail, a train departing from the beginning of the line or arriving at the end of the line less than five (5) minutes after the scheduled time is considered on-time. For METROLift, a trip is considered on-time if the vehicle arrives within 30 minutes of the scheduled pick-up time and no later than the appointment time.

Mean Distance Between Mechanical Failures (MDBF) - MDBF reflects any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude accidents.

Complaint Contacts - Patrons may contact METRO's Customer Care Center to express dissatisfaction with METRO Operations. Contacts made via telephone and over the internet which result in a complaint record being generated in the Public Comment System are reported as the number of contacts per 100,000 boardings.

Commendations - Patrons may contact METRO's Customer Care Center to recognize, compliment or praise a METRO employee or the METRO organization for exemplary work or performance. Contacts made via telephone, internet, email or mail which result in a commendation record being generated in the Public Comment System are reported only on the basis of the absolute number of contacts received.

Average Call Center Answer Delay - METRO is committed to providing customers with accurate, customer-friendly bus and service information in a timely manner. Customers may obtain bus information over METRO's website and by telephone using an interactive voice response system without speaking to a representative and with no customer wait time. For those customers who prefer to speak with a representative, METRO's goal is to answer their calls in 120 seconds or less.

MONTHLY BOARD REPORT
September 2015
Balance Sheet

	Sept. 31, 2014 (\$)	Sept. 31, 2015 (\$)	Change (\$)
Cash	\$ 3,671,108	\$ 5,532,765	\$ 1,861,657
Receivables	155,479,851	136,928,395	(18,551,456)
Inventory	24,749,710	29,029,249	4,279,539
Investments	415,020,565	506,532,512	91,511,947
Other Assets	39,676,687	45,794,060	6,117,373
Property Net of Depreciation	2,689,744,296	2,779,602,710	89,858,414
Land & Improvements	391,642,269	372,609,587	(19,032,682)
Deferred Outflow of Resources	1,899,588	1,899,588	0
Total Assets and Other	3,721,884,074	3,877,928,866	156,044,792
Liabilities			
Trade Payables	83,276,299	113,990,409	30,714,110
Accrued Payroll	26,922,386	30,140,189	3,217,803
Commercial Paper	183,400,000	121,300,000	(62,100,000)
Long-Term Liabilities	1,249,064,475	1,337,056,477	87,992,002
Other Liabilities	52,250,283	78,487,691	26,237,408
Total Liabilities	1,594,913,443	1,680,974,766	86,061,323
Deferred Inflow of Resources	0	-	0
Net Assets - Retained	2,126,970,631	2,196,954,100	69,983,469
Total Liabilities and Net Assets	\$ 3,721,884,074	\$ 3,877,928,866	\$ 156,044,792