

METRO

Fiscal Year 2010 Monthly Board Report

Operating • Capital • Service • Performance

February 2010

February 2010 MONTHLY BOARD REPORT

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A. OPERATING BUDGET

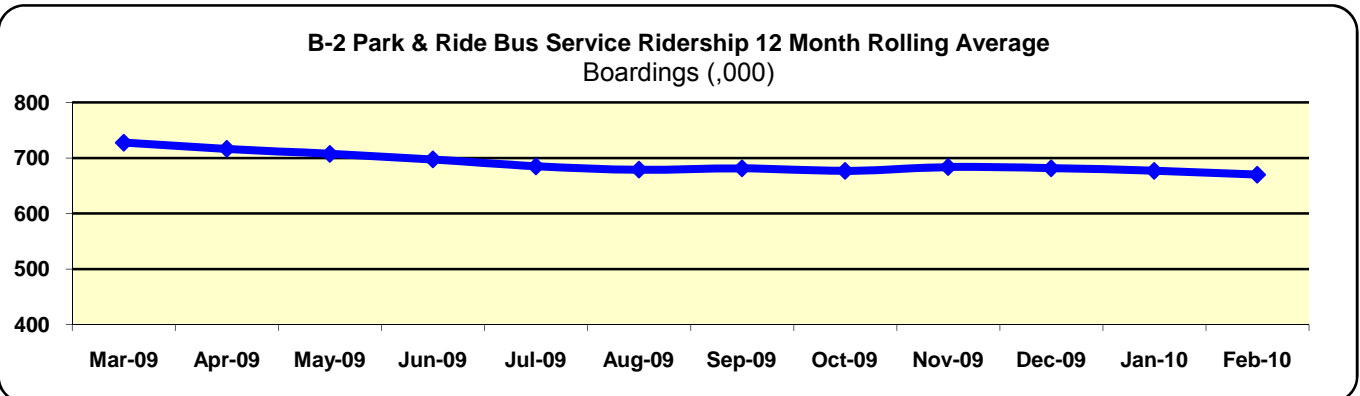
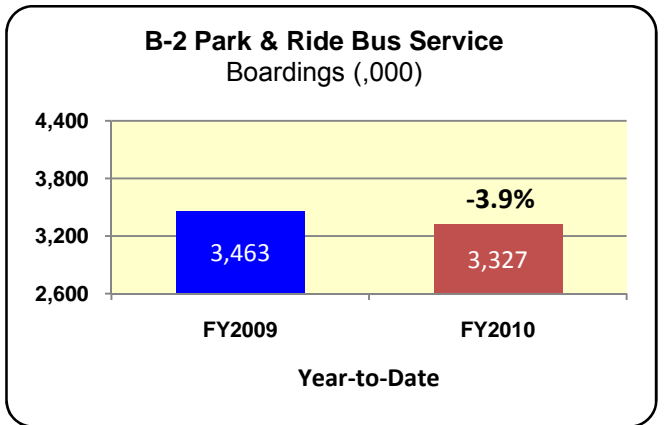
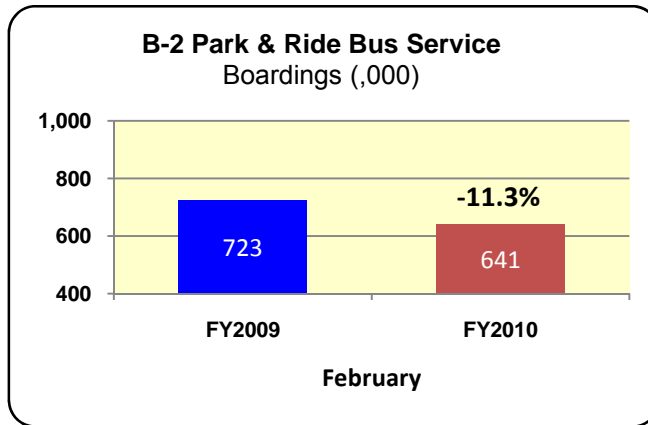
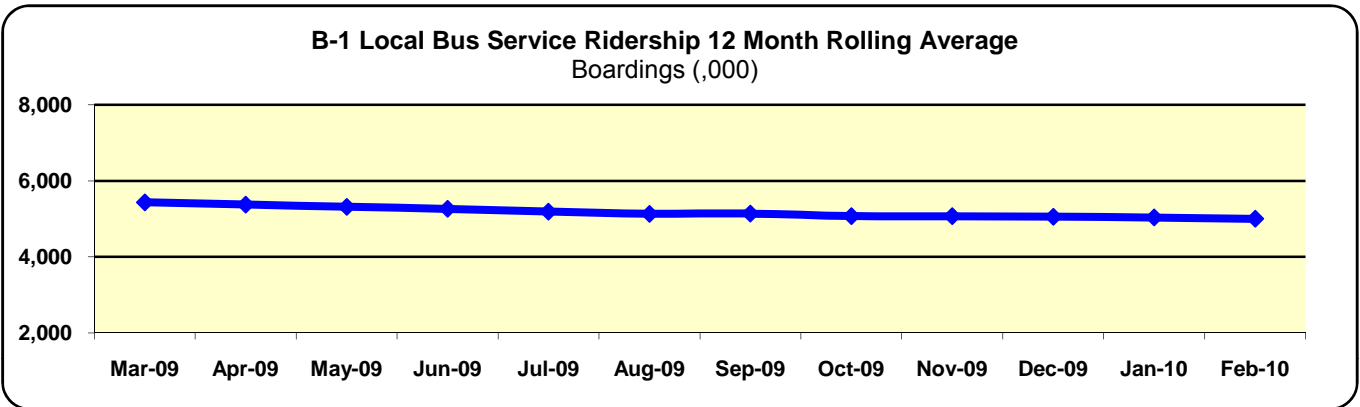
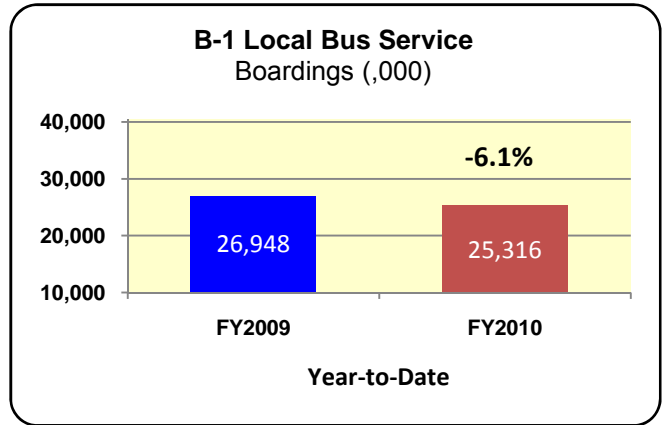
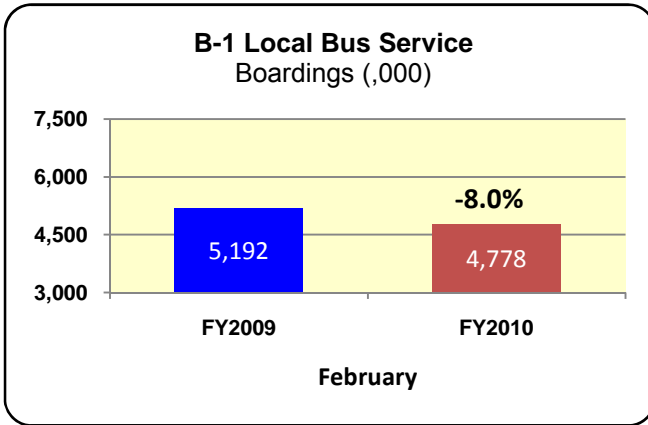
A-1. Comparison of Budget to Actual for the Month (February 2010)

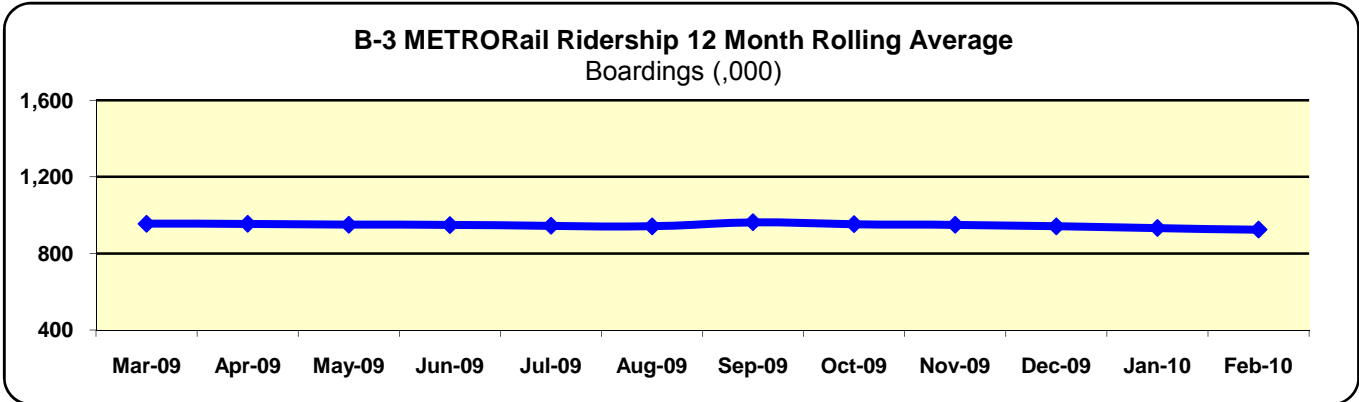
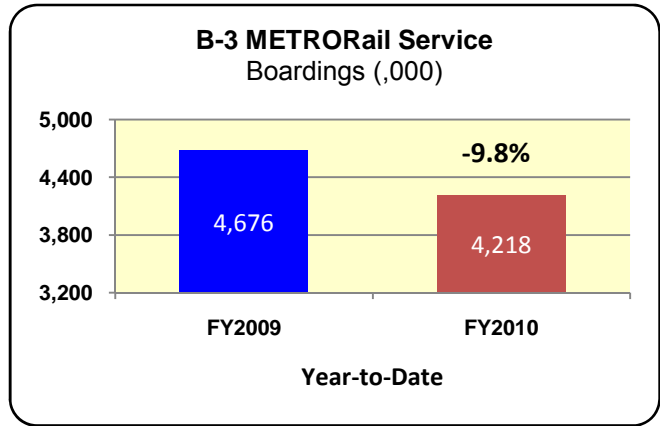
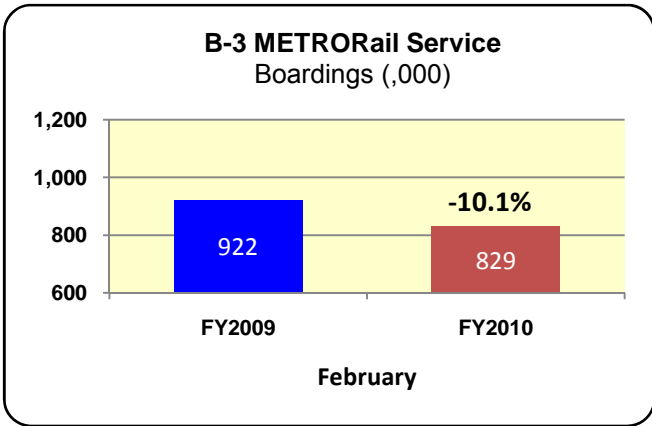
	FY2010 February Budget	FY2010 February Actual	\$ Variance (favorable)/unfavorable	Variance %
Labor & Fringe Benefits	20,346,318	19,845,640	(500,678)	-2.46%
Materials and Services	12,990,258	11,712,049	(1,278,209)	-9.84%
Total Operating Expenses	33,336,576	31,557,689	(1,778,887)	-5.34%
Reimbursements	(8,354,554)	(8,370,925)	(16,371)	-0.20%
Operating Budget	24,982,022	23,186,764	(1,795,258)	-7.19%

A-2. Comparison of Budget to Actual Year-to-Date (5 Months)

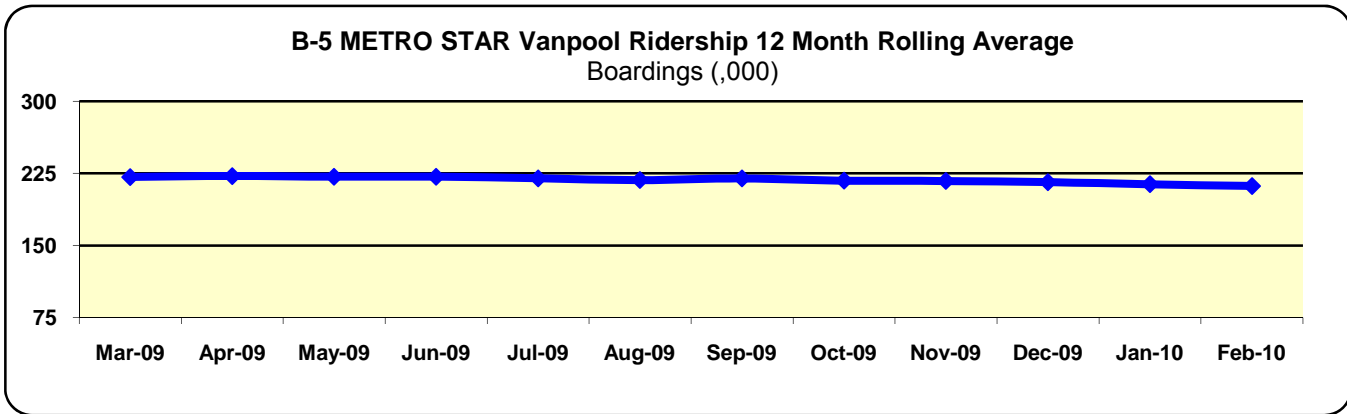
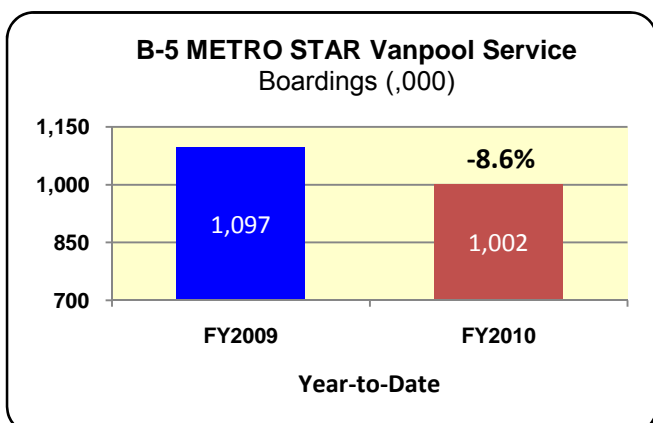
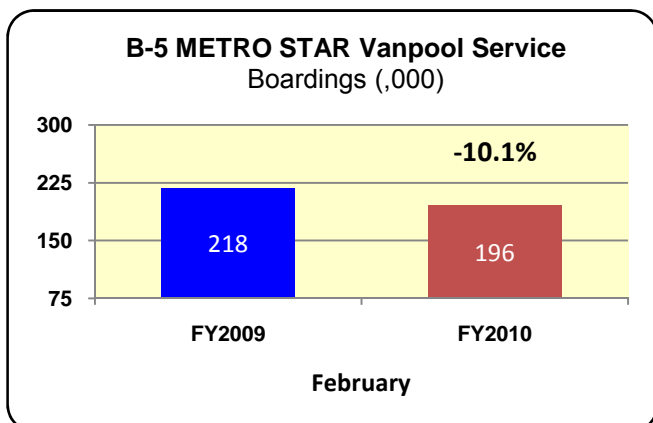
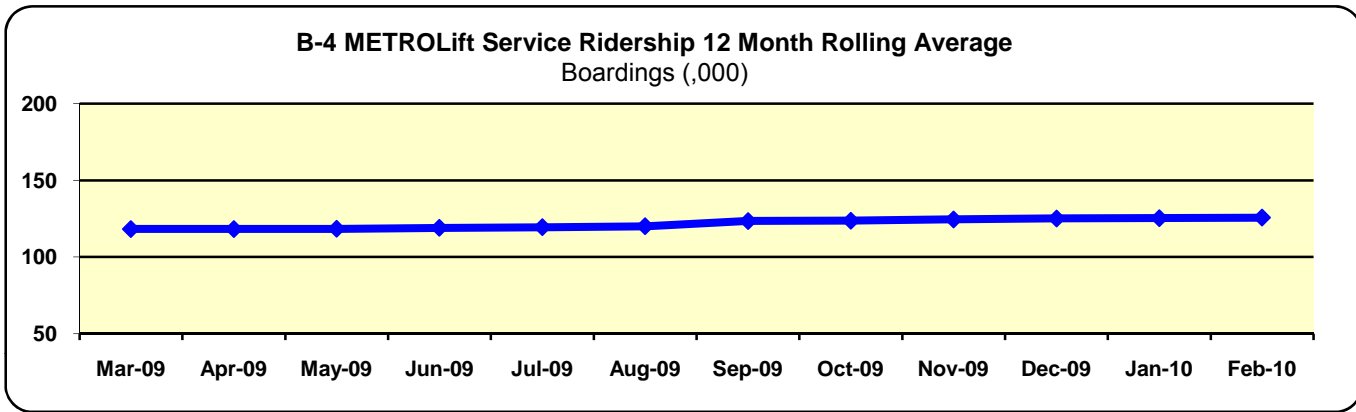
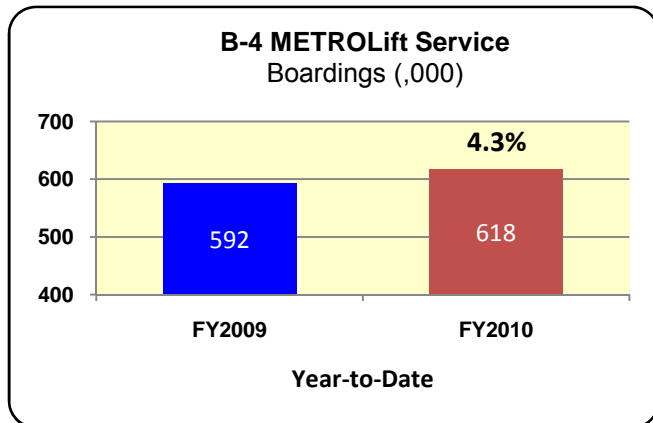
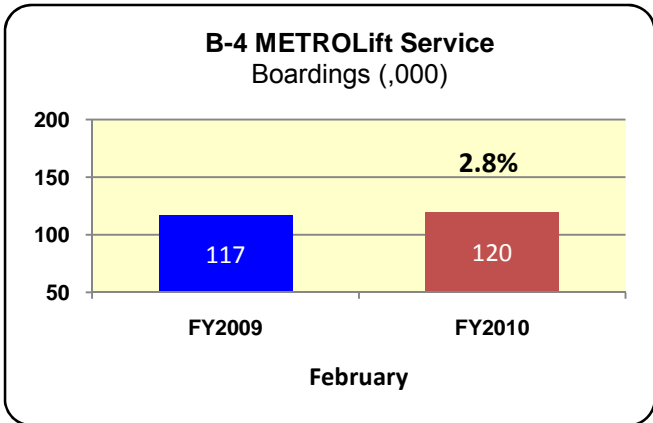
	FY2010 Year-to-date Budget	FY2010 Year-to-date Actual	\$ Variance (favorable)/unfavorable	Variance %
Labor & Fringe Benefits	106,910,449	104,244,717	(2,665,732)	-2.49%
Materials and Services	67,500,964	61,781,679	(5,719,285)	-8.47%
Total Operating Expenses	174,411,413	166,026,396	(8,385,017)	-4.81%
Reimbursements	(42,223,022)	(41,533,929)	689,093	1.63%
Operating Budget	132,188,391	124,492,467	(7,695,924)	-5.82%

B. RIDERSHIP

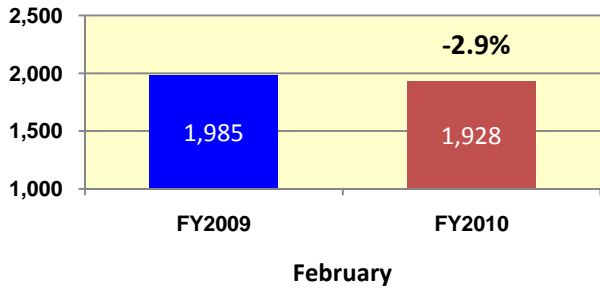




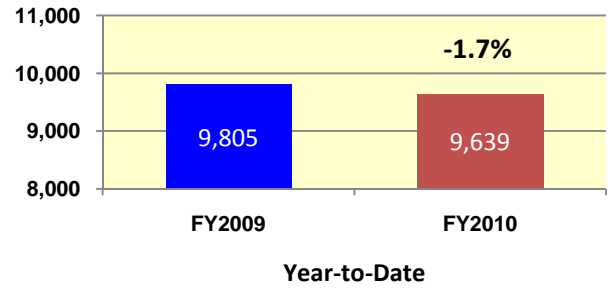
Note: Fixed route ridership data reported are the Automatic Passenger Counter (APC) registrations.



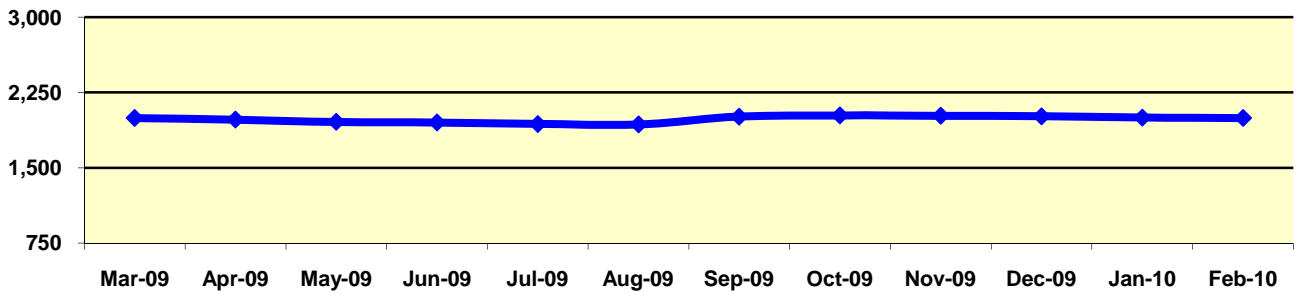
B-6 HOV Service
Boardings (,000)



B-6 HOV Service
Boardings (,000)



B-6 HOV, Carpools, Vanpools & Non-METRO Buses Ridership 12 Month Rolling Average - Boardings (,000)



B-7. RIDERSHIP BY SERVICE CATEGORY

RIDERSHIP DATA				
<i>(Fixed Route Boardings are the unadjusted and unedited APC registrations)</i>				
	February-10 Estimated Boardings	% Change February-10 vs. February-09	February-10 YTD Boardings	YTD % Change February-10 vs. February-09
Fixed Route Bus Services				
Local	4,777,626	-8.0%	25,316,022	-6.1%
Park & Ride	640,926	-11.3%	3,326,967	-3.9%
Total Fixed Route Bus Services	5,418,552	-8.4%	28,642,989	-5.8%
METRORail	829,167	-10.1%	4,218,351	-9.8%
Total Fixed Route Services	6,247,719	-8.6%	32,861,340	-6.3%
Special Bus Services				
METROLift	120,133	2.8%	617,763	4.3%
METRO STAR Vanpool	196,062	-10.1%	1,002,450	-8.6%
Internal Service	105	-39.3%	2,266	60.0%
Total Special Bus Services	316,300	-5.6%	1,622,479	-4.0%
Total Bus and Rail Services	6,564,019	-8.5%	34,483,819	-6.2%
HOV Carpools, Vanpools, and Non-METRO Buses	1,927,760	-2.9%	9,638,750	-1.7%
TOTAL SYSTEM RIDERSHIP	8,491,779	-7.3%	44,122,569	-5.3%

C. SALES TAX & FARE REVENUES

Sales Tax Revenue vs. Budget (\$ millions)						
	Month			Year-to-Date		
	Budget Feb-10	Actual Feb-10	Variance	YTD Budget Feb-10	YTD Actual Feb-10	Variance
February Sales Tax (Cash Basis)	52.790	54.184	2.6%	202.331	203.520	0.6%
March Sales Tax (Cash Basis) *	34.968	35.606	1.8%	237.300	239.127	0.8%

Sales Tax Revenue vs. Prior Year (\$ millions)						
	Month			Year-to-Date		
	Actual Feb-09	Actual Feb-10	Variance	YTD Actual Feb-09	YTD Actual Feb-10	Variance
February Sales Tax (Cash Basis)	63.590	54.184	-14.8%	235.554	203.520	-13.6%
March Sales Tax (Cash Basis) *	40.369	35.606	-11.8%	275.924	239.127	-13.3%

* March sales tax revenue per March sales tax report.

Fares vs. Budget (\$ millions)						
	Month			Year-to-Date		
	Budget Feb-10	Actual Feb-10	Variance	YTD Budget Feb-10	YTD Actual Feb-10	Variance
February Fares	5.652	4.824	-14.6%	27.873	25.183	-9.7%

Fares vs. Prior Year (\$ millions)						
	Month			Year-to-Date		
	Actual Feb-09	Actual Feb-10	Variance	YTD Actual Feb-09	YTD Actual Feb-10	Variance
February Fares	5.352	4.824	-9.9%	27.478	25.183	-8.4%

D. OPERATING RATIO STATISTICS

COST EFFECTIVENESS PERFORMANCE GOALS					
February 2010					
	Annual FY2009	THIS MONTH	FY2010 YTD	FY2010 GOAL	YTD % VARIANCE FROM GOAL
Operating Ratio	20%	20%	19%	21%	-9%

Total Fares plus Cost Recovery
Total Transit Cost

E. SERVICE PERFORMANCE STATISTICS

SYSTEM QUALITY PERFORMANCE GOALS				
February 2010				
	THIS MONTH	FY2010 YTD	FY2010 GOAL	YTD % VARIANCE <small>(Green = Better Than Goal)</small>
Bus On-Time Performance ⁽¹⁾				
Local	68%	67.0%	66%	1.5%
Park & Ride	78%	77.4%	70%	10.6%
Weighted Average	71%	69.6%	67%	3.9%
Rail On-Time Performance ⁽¹⁾	96.3%	97.2%	96%	1.2%
Mean Distance Between Mechanical Failures (All buses) ⁽²⁾	9,205	7,767	6,350	22.3%
Additional information on MDBF:				
Buses Age 0 - 3 Years	12,208	11,381	6,350	79.2%
Buses Age 4 - 8 Years	9,748	9,183	6,350	44.6%
Buses Age 9 - 12 Years (≈ 500 buses)	7,366	5,673	6,350	-10.7%

⁽¹⁾ A local or express bus is considered on-time if it does not leave early and is less than 5 minutes late. A Park & Ride bus is considered on-time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is less than 5 minutes late - measurements are for peak hours. OTP is measured by IVOMS which calculates data to the second. Beginning in FY2009, the 5 minute window is defined as anything less than 6 minutes. Rail OTP is based on automated actual arrival and departure times at the terminal stations. A train is considered on-time if it departs a terminal station less than 5 minutes late or arrives at a terminal station less than 5 minutes past the scheduled arrival time.

⁽²⁾ Effective October 2006, MDBF Mechanical roadcalls are defined as any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude accidents. This indicator is for the bus system but excludes METROLift.

	THIS MONTH	FY2010 YTD	YTD FY2010 GOAL	YTD % VARIANCE <small>(Green = Better Than Goal)</small>
Bus Accidents - absolute number ⁽³⁾	44	204	230	-11.3%
- per 100,000 vehicle miles	0.83	0.74	0.84	
Rail Accidents - absolute number ⁽⁴⁾	4	16	17	-5.9%
- per 100,000 vehicle miles	5.57	4.20	5.35	
Complaint Calls - absolute number	1,322	6,605	8,370	-21.1%
- as a % of boardings	0.0201	0.0192	0.0221	
Major Security Incidents - total ⁽⁵⁾	34	170	250	-32.0%
- per 100,000 boardings	0.518	0.493	0.659	
Major Security Incidents - METRO properties ⁽⁶⁾	17	94	160	-41.3%
- per 100,000 boardings	0.259	0.273	0.422	

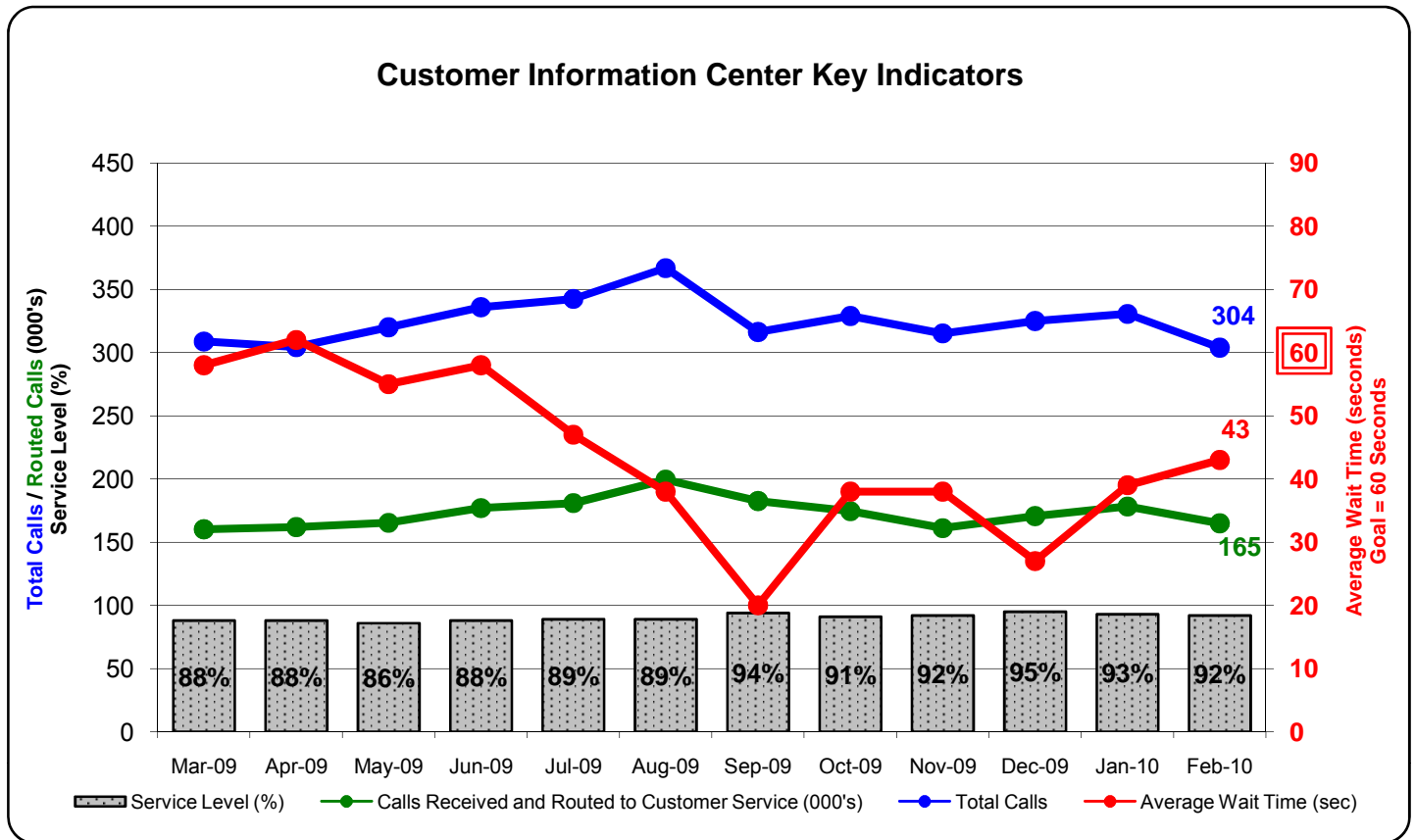
⁽³⁾ This indicator is for the bus system and includes METROLift.

⁽⁴⁾ Rail Accidents reflect collisions between METRORail and vehicles

⁽⁵⁾ Total Major Security Incidents are based on two industry standards: The FBI Uniform Crime Report and the National Transit Database Report issued by the Federal Transit Administration. The 8 categories included are: homicide, forcible rape, robbery, aggravated assault, burglary, larceny and theft, motor vehicle theft and arson.

⁽⁶⁾ Major Security Incidents at METRO controlled properties is defined as incidents that occur at park and ride lots, transit centers, on board buses & trains and on LRV platforms.

E. SERVICE PERFORMANCE STATISTICS



IVR and Web Trip Planner Implemented September 30, 2005

Total Calls includes total calls routed to agents plus total number of automated schedule lookups.

Service Level = Calls answered by Customer Information Specialists (CIS)/Calls Offered to CIS.

F. CAPITAL BUDGET

	February FY2010 Budget	February FY2010 Actuals	YTD FY2010 Budget	YTD FY2010 Actuals	YTD FY2010 Variance	
Total Capital Budget (\$ millions)	30.972	42.567	183.715	107.630	(76.085)	-41.4%

G. GENERAL MOBILITY PROGRAM

	February FY2010 Budget	February FY2010 Actuals	YTD FY2010 Budget	YTD FY2010 Actuals	YTD FY2010 Variance	
Total General Mobility (\$ millions)	25.622	26.991	70.562	37.682	(32.880)	-46.6%

H. DEBT SERVICE

	February FY2010 Budget	February FY2009 Actuals	YTD FY2010 Budget	YTD FY2010 Actuals	YTD FY2010 Variance	
Total Debt Service (\$ millions)	1.132	1.650	30.552	9.686	(20.866)	-68.3%

Note: Beginning in December 2009, Debt Service is reported on an accrual basis.