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A. OPERATING BUDGET

A-1. Comparison of Budget to Actual for the Month (February 2010)

<table>
<thead>
<tr>
<th></th>
<th>FY2010 Budget</th>
<th>FY2010 February Actual</th>
<th>$ Variance</th>
<th>Variance %</th>
</tr>
</thead>
<tbody>
<tr>
<td>Labor &amp; Fringe Benefits</td>
<td>20,346,318</td>
<td>19,845,640</td>
<td>(500,678)</td>
<td>-2.46%</td>
</tr>
<tr>
<td>Materials and Services</td>
<td>12,990,258</td>
<td>11,712,049</td>
<td>(1,278,209)</td>
<td>-9.84%</td>
</tr>
<tr>
<td>Total Operating Expenses</td>
<td>33,336,576</td>
<td>31,557,689</td>
<td>(1,778,887)</td>
<td>-5.34%</td>
</tr>
<tr>
<td>Reimbursements</td>
<td>(8,354,554)</td>
<td>(8,370,925)</td>
<td>(16,371)</td>
<td>-0.20%</td>
</tr>
<tr>
<td>Operating Budget</td>
<td>24,982,022</td>
<td>23,186,764</td>
<td>(1,795,258)</td>
<td>-7.19%</td>
</tr>
</tbody>
</table>

A-2. Comparison of Budget to Actual Year-to-Date (5 Months)

<table>
<thead>
<tr>
<th></th>
<th>FY2010 Year-to-date Budget</th>
<th>FY2010 Year-to-date Actual</th>
<th>$ Variance</th>
<th>Variance %</th>
</tr>
</thead>
<tbody>
<tr>
<td>Labor &amp; Fringe Benefits</td>
<td>106,910,449</td>
<td>104,244,717</td>
<td>(2,665,732)</td>
<td>-2.49%</td>
</tr>
<tr>
<td>Materials and Services</td>
<td>67,500,964</td>
<td>61,781,679</td>
<td>(5,719,285)</td>
<td>-8.47%</td>
</tr>
<tr>
<td>Total Operating Expenses</td>
<td>174,411,413</td>
<td>166,026,396</td>
<td>(8,385,017)</td>
<td>-4.81%</td>
</tr>
<tr>
<td>Reimbursements</td>
<td>(42,223,022)</td>
<td>(41,533,929)</td>
<td>689,093</td>
<td>1.63%</td>
</tr>
<tr>
<td>Operating Budget</td>
<td>132,188,391</td>
<td>124,492,467</td>
<td>(7,695,924)</td>
<td>-5.82%</td>
</tr>
</tbody>
</table>
B. RIDERSHIP

**B-1 Local Bus Service Ridership 12 Month Rolling Average**

<table>
<thead>
<tr>
<th></th>
<th>FY2009</th>
<th>FY2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Boardings (,000)</td>
<td>5,192</td>
<td>4,778</td>
</tr>
<tr>
<td>February</td>
<td>‐8.0%</td>
<td>‐</td>
</tr>
</tbody>
</table>

**B-1 Local Bus Service Boardings (,000)**

<table>
<thead>
<tr>
<th></th>
<th>FY2009</th>
<th>FY2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Boardings (,000)</td>
<td>26,948</td>
<td>25,316</td>
</tr>
<tr>
<td>Year-to-Date</td>
<td>‐6.1%</td>
<td>‐</td>
</tr>
</tbody>
</table>

**B-1 Local Bus Service Ridership 12 Month Rolling Average**

<table>
<thead>
<tr>
<th></th>
<th>Mar-09</th>
<th>Apr-09</th>
<th>May-09</th>
<th>Jun-09</th>
<th>Jul-09</th>
<th>Aug-09</th>
<th>Sep-09</th>
<th>Oct-09</th>
<th>Nov-09</th>
<th>Dec-09</th>
<th>Jan-10</th>
<th>Feb-10</th>
</tr>
</thead>
<tbody>
<tr>
<td>Boardings (,000)</td>
<td>400</td>
<td>500</td>
<td>600</td>
<td>700</td>
<td>800</td>
<td>900</td>
<td>1000</td>
<td>1100</td>
<td>1200</td>
<td>1300</td>
<td>1400</td>
<td>1500</td>
</tr>
</tbody>
</table>

**B-2 Park & Ride Bus Service Ridership 12 Month Rolling Average**

<table>
<thead>
<tr>
<th></th>
<th>FY2009</th>
<th>FY2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Boardings (,000)</td>
<td>723</td>
<td>641</td>
</tr>
<tr>
<td>February</td>
<td>‐11.3%</td>
<td>‐</td>
</tr>
</tbody>
</table>

**B-2 Park & Ride Bus Service Boardings (,000)**

<table>
<thead>
<tr>
<th></th>
<th>FY2009</th>
<th>FY2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Boardings (,000)</td>
<td>3,463</td>
<td>3,327</td>
</tr>
<tr>
<td>Year-to-Date</td>
<td>‐3.9%</td>
<td>‐</td>
</tr>
</tbody>
</table>

**B-2 Park & Ride Bus Service Ridership 12 Month Rolling Average**

<table>
<thead>
<tr>
<th></th>
<th>Mar-09</th>
<th>Apr-09</th>
<th>May-09</th>
<th>Jun-09</th>
<th>Jul-09</th>
<th>Aug-09</th>
<th>Sep-09</th>
<th>Oct-09</th>
<th>Nov-09</th>
<th>Dec-09</th>
<th>Jan-10</th>
<th>Feb-10</th>
</tr>
</thead>
<tbody>
<tr>
<td>Boardings (,000)</td>
<td>400</td>
<td>500</td>
<td>600</td>
<td>700</td>
<td>800</td>
<td>900</td>
<td>1000</td>
<td>1100</td>
<td>1200</td>
<td>1300</td>
<td>1400</td>
<td>1500</td>
</tr>
</tbody>
</table>
Note: Fixed route ridership data reported are the Automatic Passenger Counter (APC) registrations.
## B-7. RIDERSHIP BY SERVICE CATEGORY

### RIDERSHIP DATA

*(Fixed Route Boardings are the unadjusted and unedited APC registrations)*

<table>
<thead>
<tr>
<th>Service Category</th>
<th>February-10 Estimated Boardings</th>
<th>% Change February-10 vs. February-09</th>
<th>February-10 YTD Boardings</th>
<th>YTD % Change February-10 vs. February-09</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Fixed Route Bus Services</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Local</td>
<td>4,777,626</td>
<td>-8.0%</td>
<td>25,316,022</td>
<td>-6.1%</td>
</tr>
<tr>
<td>Park &amp; Ride</td>
<td>640,926</td>
<td>-11.3%</td>
<td>3,326,967</td>
<td>-3.9%</td>
</tr>
<tr>
<td><strong>Total Fixed Route Bus Services</strong></td>
<td>5,418,552</td>
<td>-8.4%</td>
<td>28,642,989</td>
<td>-5.8%</td>
</tr>
<tr>
<td>METRORail</td>
<td>829,167</td>
<td>-10.1%</td>
<td>4,218,351</td>
<td>-9.8%</td>
</tr>
<tr>
<td><strong>Total Fixed Route Services</strong></td>
<td>6,247,719</td>
<td>-8.6%</td>
<td>32,861,340</td>
<td>-6.3%</td>
</tr>
<tr>
<td><strong>Special Bus Services</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>METROLift</td>
<td>120,133</td>
<td>2.8%</td>
<td>617,763</td>
<td>4.3%</td>
</tr>
<tr>
<td>METRO STAR Vanpool</td>
<td>196,062</td>
<td>-10.1%</td>
<td>1,002,450</td>
<td>-8.6%</td>
</tr>
<tr>
<td>Internal Service</td>
<td>105</td>
<td>-39.3%</td>
<td>2,266</td>
<td>60.0%</td>
</tr>
<tr>
<td><strong>Total Special Bus Services</strong></td>
<td>316,300</td>
<td>-5.6%</td>
<td>1,622,479</td>
<td>-4.0%</td>
</tr>
<tr>
<td><strong>Total Bus and Rail Services</strong></td>
<td>6,564,019</td>
<td>-8.5%</td>
<td>34,483,819</td>
<td>-6.2%</td>
</tr>
<tr>
<td>HOV Carpools, Vanpools, and Non-METRO Buses</td>
<td>1,927,760</td>
<td>-2.9%</td>
<td>9,638,750</td>
<td>-1.7%</td>
</tr>
<tr>
<td><strong>TOTAL SYSTEM RIDERSHIP</strong></td>
<td>8,491,779</td>
<td>-7.3%</td>
<td>44,122,569</td>
<td>-5.3%</td>
</tr>
</tbody>
</table>
# C. SALES TAX & FARE REVENUES

## Sales Tax Revenue vs. Budget

<table>
<thead>
<tr>
<th>Month</th>
<th>Budget Feb-10</th>
<th>Actual Feb-10</th>
<th>Variance</th>
<th>Year-to-Date Budget Feb-10</th>
<th>YTD Actual Feb-10</th>
<th>Variance</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>February</strong></td>
<td>52.790</td>
<td>54.184</td>
<td>2.6%</td>
<td>202.331</td>
<td>203.520</td>
<td>0.6%</td>
</tr>
<tr>
<td><strong>March</strong></td>
<td>34.968</td>
<td>35.606</td>
<td>1.8%</td>
<td>237.300</td>
<td>239.127</td>
<td>0.8%</td>
</tr>
</tbody>
</table>

*March sales tax revenue per March sales tax report.*

## Sales Tax Revenue vs. Prior Year

<table>
<thead>
<tr>
<th>Month</th>
<th>Actual Feb-09</th>
<th>Actual Feb-10</th>
<th>Variance</th>
<th>Year-to-Date Actual Feb-09</th>
<th>YTD Actual Feb-10</th>
<th>Variance</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>February</strong></td>
<td>63.590</td>
<td>54.184</td>
<td>-14.8%</td>
<td>235.554</td>
<td>203.520</td>
<td>-13.6%</td>
</tr>
<tr>
<td><strong>March</strong></td>
<td>40.369</td>
<td>35.606</td>
<td>-11.8%</td>
<td>275.924</td>
<td>239.127</td>
<td>-13.3%</td>
</tr>
</tbody>
</table>

## Fares vs. Budget

<table>
<thead>
<tr>
<th>Month</th>
<th>Budget Feb-10</th>
<th>Actual Feb-10</th>
<th>Variance</th>
<th>Year-to-Date Budget Feb-10</th>
<th>YTD Actual Feb-10</th>
<th>Variance</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>February</strong></td>
<td>5.652</td>
<td>4.824</td>
<td>-14.6%</td>
<td>27.873</td>
<td>25.183</td>
<td>-9.7%</td>
</tr>
</tbody>
</table>

## Fares vs. Prior Year

<table>
<thead>
<tr>
<th>Month</th>
<th>Actual Feb-09</th>
<th>Actual Feb-10</th>
<th>Variance</th>
<th>Year-to-Date Actual Feb-09</th>
<th>YTD Actual Feb-10</th>
<th>Variance</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>February</strong></td>
<td>5.352</td>
<td>4.824</td>
<td>-9.9%</td>
<td>27.478</td>
<td>25.183</td>
<td>-8.4%</td>
</tr>
</tbody>
</table>
### D. OPERATING RATIO STATISTICS

<table>
<thead>
<tr>
<th></th>
<th>Annual FY2009</th>
<th>THIS MONTH</th>
<th>FY2010 YTD</th>
<th>FY2010 GOAL</th>
<th>YTD % VARIANCE FROM GOAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating Ratio</td>
<td>20%</td>
<td>20%</td>
<td>19%</td>
<td>21%</td>
<td>-9%</td>
</tr>
</tbody>
</table>

**Total Fares plus Cost Recovery**

**Total Transit Cost**
## E. SERVICE PERFORMANCE STATISTICS

### SYSTEM QUALITY PERFORMANCE GOALS

**February 2010**

<table>
<thead>
<tr>
<th></th>
<th>THIS MONTH</th>
<th>FY2010 YTD</th>
<th>FY2010 GOAL</th>
<th>YTD % VARIANCE</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Bus On-Time Performance (1)</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Local</td>
<td>68%</td>
<td>67.0%</td>
<td>66%</td>
<td>1.5%</td>
</tr>
<tr>
<td>Park &amp; Ride</td>
<td>78%</td>
<td>77.4%</td>
<td>70%</td>
<td>10.6%</td>
</tr>
<tr>
<td>Weighted Average</td>
<td>71%</td>
<td>69.6%</td>
<td>67%</td>
<td>3.9%</td>
</tr>
<tr>
<td><strong>Rail On-Time Performance (1)</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>96.3%</td>
<td>97.2%</td>
<td>96%</td>
<td>1.2%</td>
</tr>
<tr>
<td><strong>Mean Distance Between Mechanical Failures (All buses) (2)</strong></td>
<td>9,205</td>
<td>7,767</td>
<td>6,350</td>
<td>22.3%</td>
</tr>
<tr>
<td><strong>Additional information on MDBF:</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Buses Age 0 - 3 Years</td>
<td>12,208</td>
<td>11,381</td>
<td>6,350</td>
<td>79.2%</td>
</tr>
<tr>
<td>Buses Age 4 - 8 Years</td>
<td>9,748</td>
<td>9,183</td>
<td>6,350</td>
<td>44.6%</td>
</tr>
<tr>
<td>Buses Age 9 - 12 Years (≈ 500 buses)</td>
<td>7,366</td>
<td>5,673</td>
<td>6,350</td>
<td>-10.7%</td>
</tr>
</tbody>
</table>

### Notes:

1. A local or express bus is considered on-time if it does not leave early and is less than 5 minutes late. A Park & Ride bus is considered on-time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is less than 5 minutes late - measurements are for peak hours. OTP is measured by IVOMS which calculates data to the second. Beginning in FY2009, the 5 minute window is defined as anything less than 6 minutes. Rail OTP is based on automated actual arrival and departure times at the terminal stations. A train is considered on-time if it departs a terminal station less than 5 minutes late or arrives at a terminal station less than 5 minutes past the scheduled arrival time.

2. Effective October 2006, MDBF Mechanical roadcalls are defined as any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude accidents. This indicator is for the bus system but excludes METROLift.

### Additional Statistics:

<table>
<thead>
<tr>
<th></th>
<th>THIS MONTH</th>
<th>FY2010 YTD</th>
<th>FY2010 GOAL</th>
<th>YTD % VARIANCE</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Bus Accidents - absolute number (3)</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- per 100,000 vehicle miles</td>
<td>44</td>
<td>204</td>
<td>230</td>
<td>-11.3%</td>
</tr>
<tr>
<td>- per 100,000 vehicle miles</td>
<td>0.83</td>
<td>0.74</td>
<td>0.84</td>
<td></td>
</tr>
<tr>
<td><strong>Rail Accidents - absolute number (4)</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- per 100,000 vehicle miles</td>
<td>4</td>
<td>16</td>
<td>17</td>
<td>-5.9%</td>
</tr>
<tr>
<td>- per 100,000 vehicle miles</td>
<td>5.57</td>
<td>4.20</td>
<td>5.35</td>
<td></td>
</tr>
<tr>
<td><strong>Complaint Calls - absolute number</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- as a % of boardings</td>
<td>1,322</td>
<td>6,605</td>
<td>8,370</td>
<td>-21.1%</td>
</tr>
<tr>
<td>- as a % of boardings</td>
<td>0.0201</td>
<td>0.0192</td>
<td>0.0221</td>
<td></td>
</tr>
<tr>
<td><strong>Major Security Incidents - total (5)</strong></td>
<td>34</td>
<td>170</td>
<td>250</td>
<td>-32.0%</td>
</tr>
<tr>
<td>- per 100,000 boardings</td>
<td>0.518</td>
<td>0.493</td>
<td>0.659</td>
<td></td>
</tr>
<tr>
<td><strong>Major Security Incidents - METRO properties (6)</strong></td>
<td>17</td>
<td>94</td>
<td>160</td>
<td>-41.3%</td>
</tr>
<tr>
<td>- per 100,000 boardings</td>
<td>0.259</td>
<td>0.273</td>
<td>0.422</td>
<td></td>
</tr>
</tbody>
</table>

### Notes:

3. This indicator is for the bus system and includes METROLift.

4. Rail Accidents reflect collisions between METRORail and vehicles.

5. Total Major Security Incidents are based on two industry standards: The FBI Uniform Crime Report and the National Transit Database Report issued by the Federal Transit Administration. The 8 categories included are: homicide, forcible rape, robbery, aggravated assault, burglary, larceny and theft, motor vehicle theft and arson.

6. Major Security Incidents at METRO controlled properties is defined as incidents that occur at on and ride lots, transit centers, on board buses & trains and on LRV platforms.
IVR and Web Trip Planner Implemented September 30, 2005

Total Calls includes total calls routed to agents plus total number of automated schedule lookups.

Service Level = Calls answered by Customer Information Specialists (CIS)/Calls Offered to CIS.
## F. CAPITAL BUDGET

<table>
<thead>
<tr>
<th></th>
<th>February FY2010 Budget</th>
<th>February FY2010 Actuals</th>
<th>YTD FY2010 Budget</th>
<th>YTD FY2010 Actuals</th>
<th>YTD FY2010 Variance</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total Capital Budget</strong> ($ millions)</td>
<td>30.972</td>
<td>42.567</td>
<td>183.715</td>
<td>107.630</td>
<td>(76.085)</td>
</tr>
</tbody>
</table>

## G. GENERAL MOBILITY PROGRAM

<table>
<thead>
<tr>
<th></th>
<th>February FY2010 Budget</th>
<th>February FY2010 Actuals</th>
<th>YTD FY2010 Budget</th>
<th>YTD FY2010 Actuals</th>
<th>YTD FY2010 Variance</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total General Mobility</strong> ($ millions)</td>
<td>25.622</td>
<td>26.991</td>
<td>70.562</td>
<td>37.682</td>
<td>(32.880)</td>
</tr>
</tbody>
</table>

## H. DEBT SERVICE

<table>
<thead>
<tr>
<th></th>
<th>February FY2010 Budget</th>
<th>February FY2009 Actuals</th>
<th>YTD FY2010 Budget</th>
<th>YTD FY2010 Actuals</th>
<th>YTD FY2010 Variance</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total Debt Service</strong> ($ millions)</td>
<td>1.132</td>
<td>1.650</td>
<td>30.552</td>
<td>9.686</td>
<td>(20.866)</td>
</tr>
</tbody>
</table>

*Note: Beginning in December 2009, Debt Service is reported on an accrual basis.*