

METRO

Fiscal Year 2010 Monthly Board Report

Operating • Capital • Service • Performance

January 2010

January 2010 MONTHLY BOARD REPORT

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A. OPERATING BUDGET

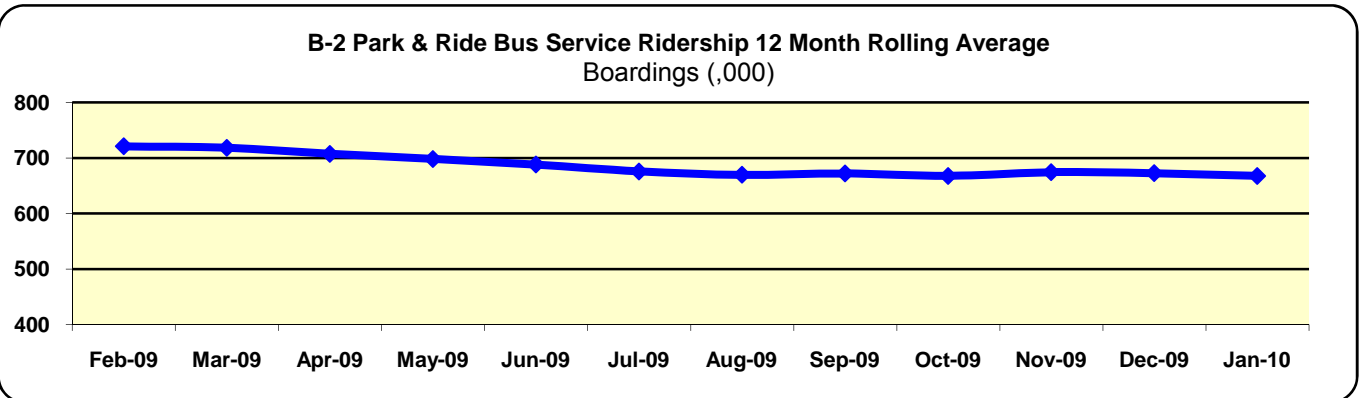
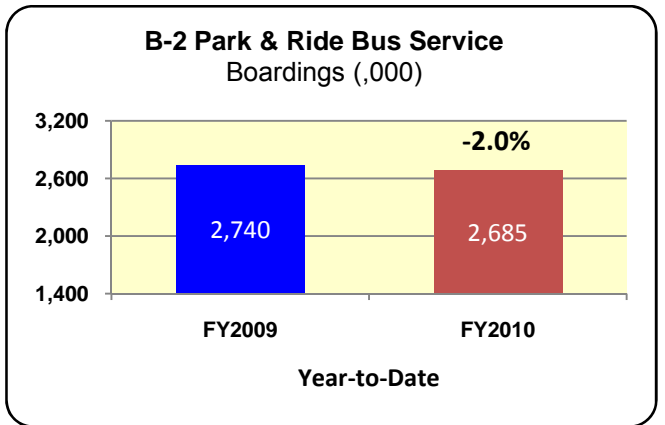
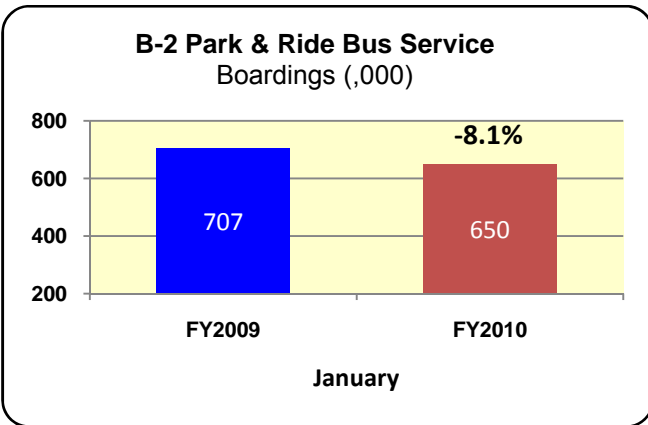
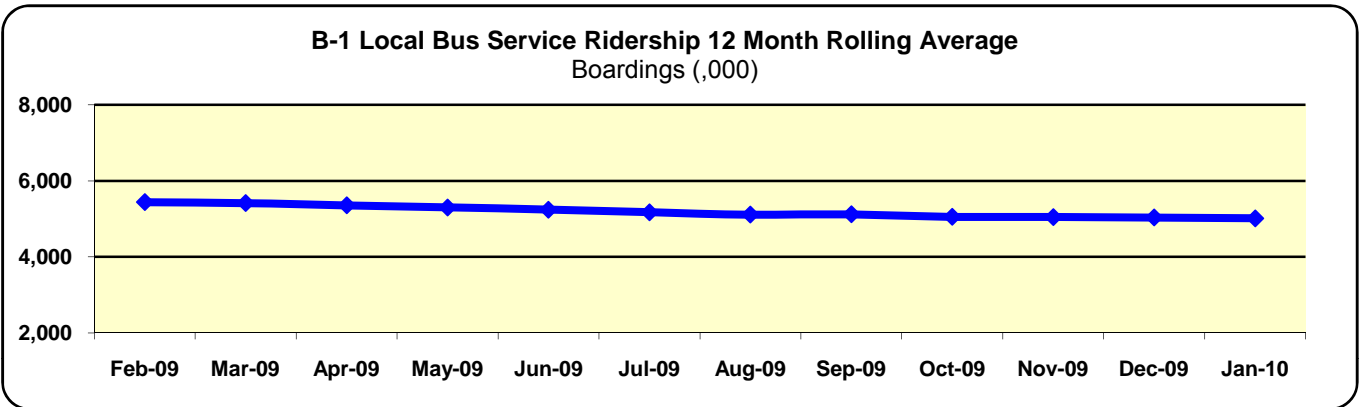
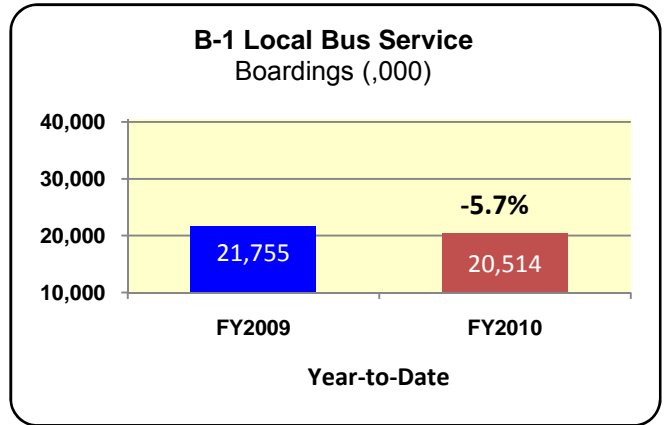
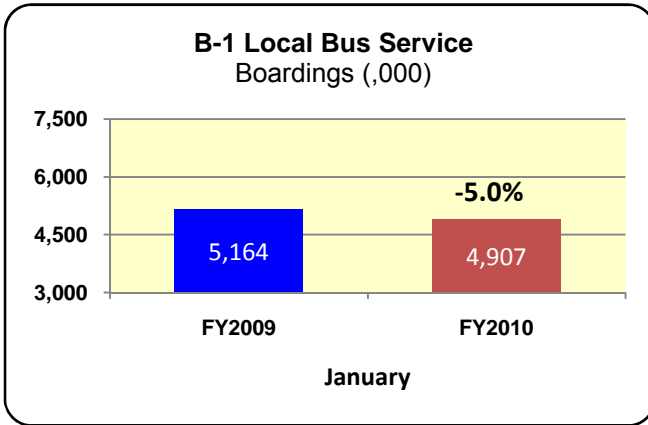
A-1. Comparison of Budget to Actual for the Month (January 2010)

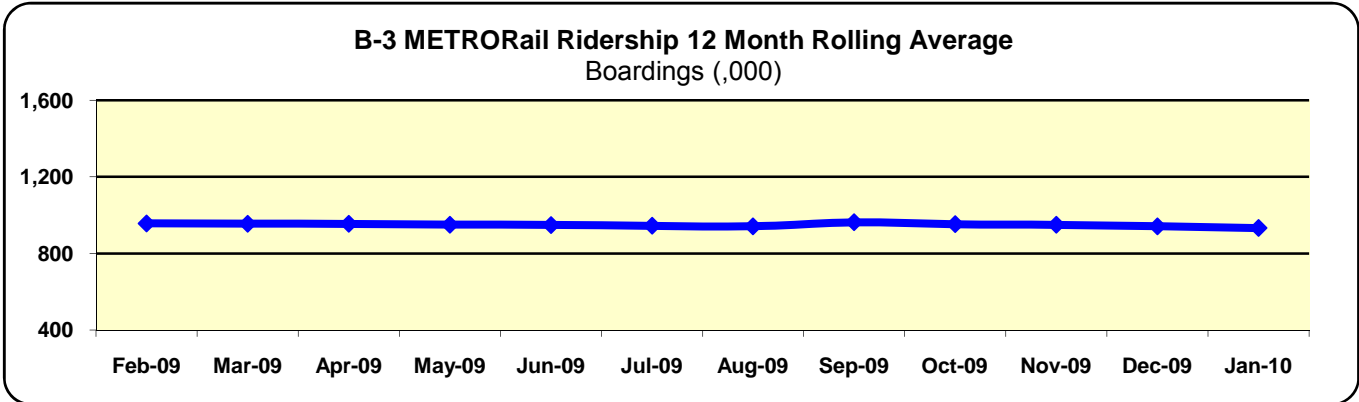
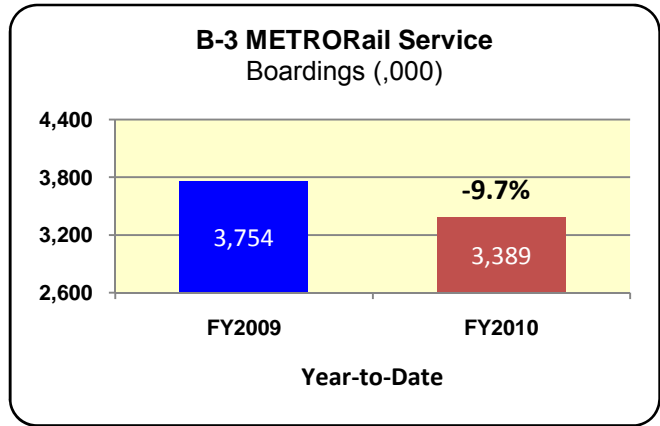
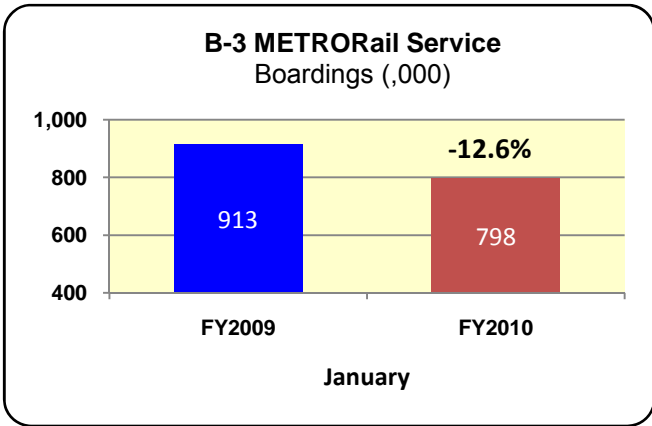
	FY2010 January Budget	FY2010 January Actual	\$ Variance (favorable)/unfavorable	Variance %
Labor & Fringe Benefits	21,574,672	20,305,011	(1,269,661)	-5.88%
Materials and Services	14,056,395	13,419,303	(637,092)	-4.53%
Total Operating Expenses	35,631,067	33,724,314	(1,906,753)	-5.35%
Reimbursements	(8,367,061)	(7,889,666)	477,395	5.71%
Operating Budget	27,264,006	25,834,648	(1,429,358)	-5.24%

A-2. Comparison of Budget to Actual Year-to-Date (4 Months)

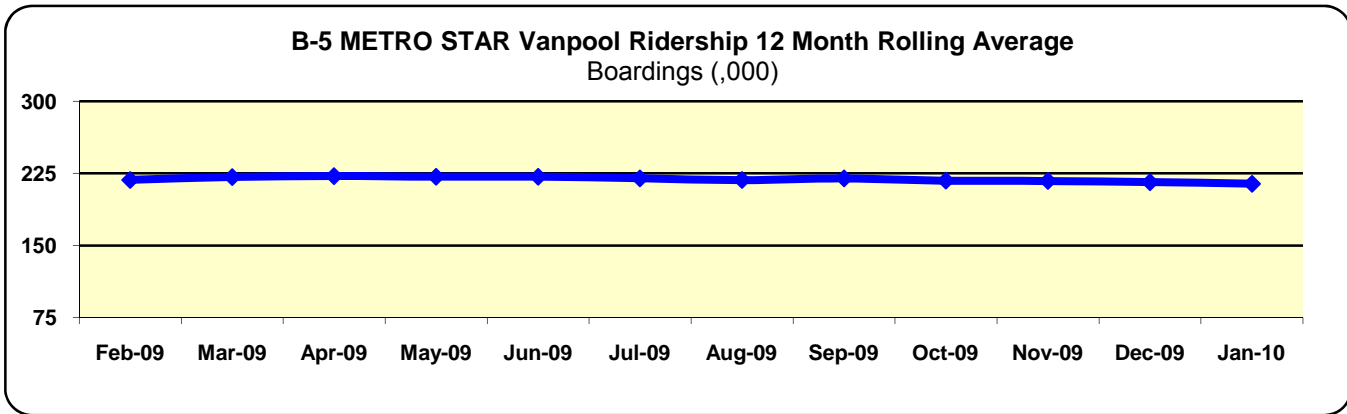
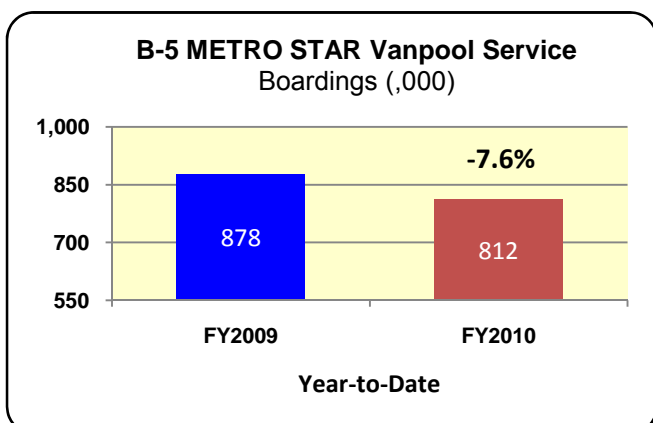
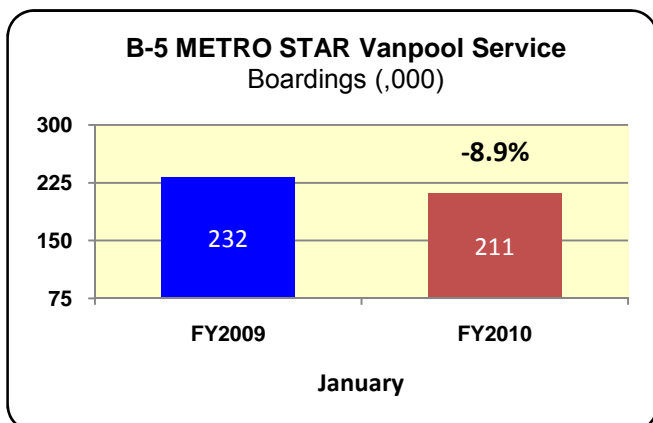
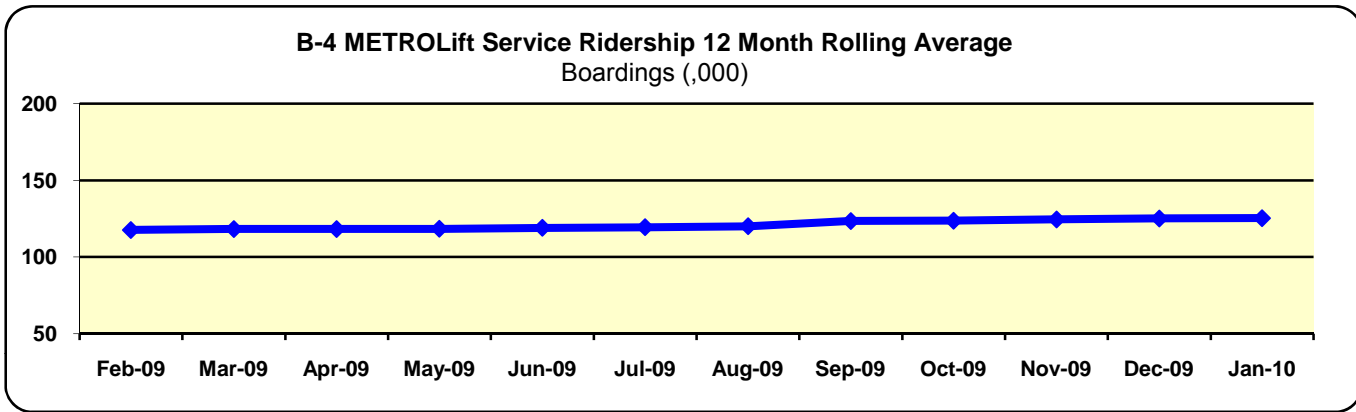
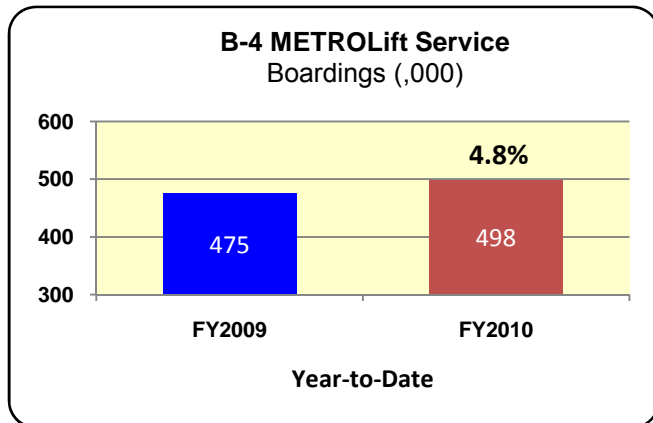
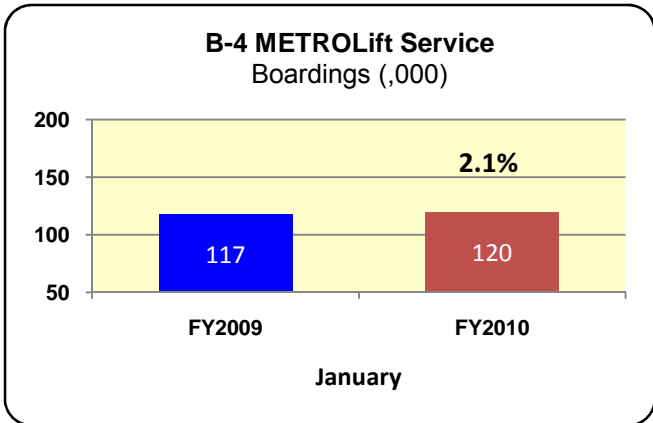
	FY2010 Year-to-date Budget	FY2010 Year-to-date Actual	\$ Variance (favorable)/unfavorable	Variance %
Labor & Fringe Benefits	86,564,131	84,399,077	(2,165,054)	-2.50%
Materials and Services	54,510,706	50,069,630	(4,441,076)	-8.15%
Total Operating Expenses	141,074,837	134,468,707	(6,606,130)	-4.68%
Reimbursements	(33,868,468)	(33,163,004)	705,464	2.08%
Operating Budget	107,206,369	101,305,703	(5,900,666)	-5.50%

B. RIDERSHIP

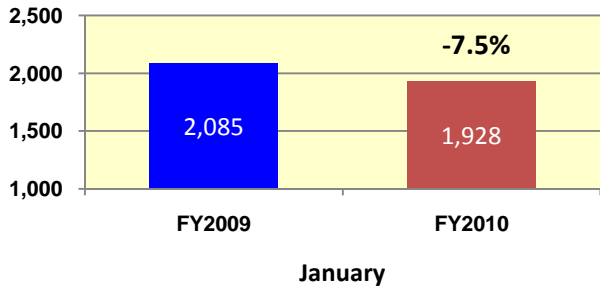




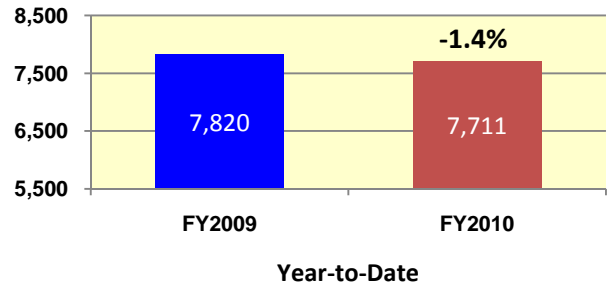
Note: Fixed route ridership data reported are the unadjusted and unedited Automatic Passenger Counter (APC) registrations.



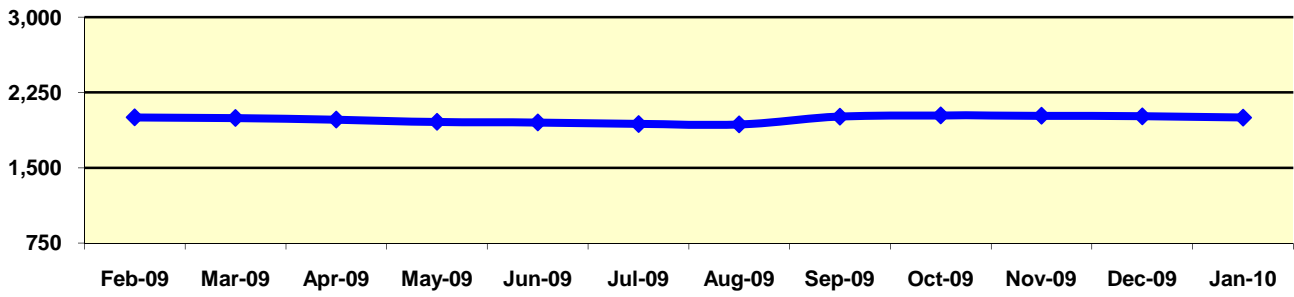
B-6 HOV Service
Boardings (,000)



B-6 HOV Service
Boardings (,000)



B-6 HOV, Carpools, Vanpools & Non-METRO Buses Ridership 12 Month Rolling Average - Boardings (,000)



B-7. RIDERSHIP BY SERVICE CATEGORY

RIDERSHIP DATA				
<i>(Fixed Route Boardings are the unadjusted and unedited APC registrations)</i>				
	January-10 Estimated Boardings	% Change January-10 vs. January-09	January-10 YTD Boardings	YTD % Change January-10 vs. January-09
Fixed Route Bus Services				
Local	4,906,833	-5.0%	20,513,644	-5.7%
Park & Ride	649,601	-8.1%	2,685,415	-2.0%
Total Fixed Route Bus Services	5,556,434	-5.4%	23,199,059	-5.3%
METRORail	798,229	-12.6%	3,389,184	-9.7%
Total Fixed Route Services	6,354,663	-6.3%	26,588,243	-5.9%
Special Bus Services				
METROLift	119,829	2.1%	497,992	4.8%
METRO STAR Vanpool	211,383	-8.9%	811,934	-7.6%
Internal Service	111	158.1%	2,161	73.9%
Total Special Bus Services	331,323	-5.2%	1,312,087	-3.2%
Total Bus and Rail Services	6,685,986	-6.3%	27,900,330	-5.8%
HOV Carpools, Vanpools, and Non-METRO Buses	1,927,760	-7.5%	7,710,990	-1.4%
TOTAL SYSTEM RIDERSHIP	8,613,746	-6.6%	35,611,320	-4.8%

C. SALES TAX & FARE REVENUES

Sales Tax Revenue vs. Budget (\$ millions)						
	Month			Year-to-Date		
	Budget Jan-10	Actual Jan-10	Variance	YTD Budget Jan-10	YTD Actual Jan-10	Variance
January Sales Tax (Cash Basis)	36.723	34.679	-5.6%	149.541	149.336	-0.1%
	Budget Feb-10	Actual Feb-10	Variance	YTD Budget Feb-10	YTD Actual Feb-10	Variance
February Sales Tax (Cash Basis) *	52.790	54.184	2.6%	202.331	203.520	0.6%

Sales Tax Revenue vs. Prior Year (\$ millions)						
	Month			Year-to-Date		
	Actual Jan-09	Actual Jan-10	Variance	YTD Actual Jan-09	YTD Actual Jan-10	Variance
January Sales Tax (Cash Basis)	43.353	34.679	-20.0%	171.965	149.336	-13.2%
	Actual Feb-09	Actual Feb-10	Variance	YTD Actual Feb-09	YTD Actual Feb-10	Variance
February Sales Tax (Cash Basis) *	63.590	54.184	-14.8%	235.554	203.520	-13.6%

* February sales tax revenue per February sales tax report.

Fares vs. Budget (\$ millions)						
	Month			Year-to-Date		
	Budget Jan-10	Actual Jan-10	Variance	YTD Budget Jan-10	YTD Actual Jan-10	Variance
January Fares	5.786	4.937	-14.7%	22.221	20.359	-8.4%

Fares vs. Prior Year (\$ millions)						
	Month			Year-to-Date		
	Actual Jan-09	Actual Jan-10	Variance	YTD Actual Jan-09	YTD Actual Jan-10	Variance
January Fares	5.438	4.937	-9.2%	22.126	20.359	-8.0%

D. OPERATING RATIO STATISTICS

COST EFFECTIVENESS PERFORMANCE GOALS					
January 2010					
	Annual FY2009	THIS MONTH	FY2010 YTD	FY2010 GOAL	YTD % VARIANCE FROM GOAL
Operating Ratio	20%	19%	19%	21%	-9%

Total Fares plus Cost Recovery
 Total Transit Cost

E. SERVICE PERFORMANCE STATISTICS

SYSTEM QUALITY PERFORMANCE GOALS				
January 2010				
	THIS MONTH	FY2010 YTD	FY2010 GOAL	YTD % VARIANCE <small>(Green = Better Than Goal)</small>
Bus On-Time Performance ⁽¹⁾				
Local	68%	66.8%	66%	1.1%
Park & Ride	78%	77.3%	70%	10.4%
Weighted Average	70%	69.3%	67%	3.4%
Rail On-Time Performance ⁽¹⁾	98.0%	97.4%	96%	1.4%
Mean Distance Between Mechanical Failures (All buses) ⁽²⁾	7,958	6,890	6,350	8.5%
Additional information on MDBF:				
Buses Age 0 - 3 Years	10,535	11,155	6,350	75.7%
Buses Age 4 - 8 Years	9,538	8,996	6,350	41.7%
Buses Age 9 - 12 Years (≈ 500 buses)	5,830	5,392	6,350	-15.1%

⁽¹⁾ A local or express bus is considered on-time if it does not leave early and is less than 5 minutes late. A Park & Ride bus is considered on-time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is less than 5 minutes late - measurements are for peak hours. OTP is measured by IVOMS which calculates data to the second. Beginning in FY2009, the 5 minute window is defined as anything less than 6 minutes. Rail OTP is based on automated actual arrival and departure times at the terminal stations. A train is considered on-time if it departs a terminal station less than 5 minutes late or arrives at a terminal station less than 5 minutes past the scheduled arrival time.

⁽²⁾ Effective October 2006, MDBF Mechanical roadcalls are defined as any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude accidents. This indicator is for the bus system but excludes METROLift.

	THIS MONTH	FY2010 YTD	YTD FY2010 GOAL	YTD % VARIANCE <small>(Green = Better Than Goal)</small>
Bus Accidents - absolute number ⁽³⁾	33	159	184	-13.6%
- per 100,000 vehicle miles	0.60	0.72	0.84	
Rail Accidents - absolute number ⁽⁴⁾	5	12	13	-7.7%
- per 100,000 vehicle miles	6.40	3.88	5.35	
Complaint Calls - absolute number	1,117	5,284	6,696	-21.1%
- as a % of boardings	0.0167	0.0189	0.0221	
Major Security Incidents - total ⁽⁵⁾	28	138	200	-31.0%
- per 100,000 boardings	0.419	0.495	0.659	
Major Security Incidents - METRO properties ⁽⁶⁾	14	78	128	-39.1%
- per 100,000 boardings	0.209	0.280	0.422	

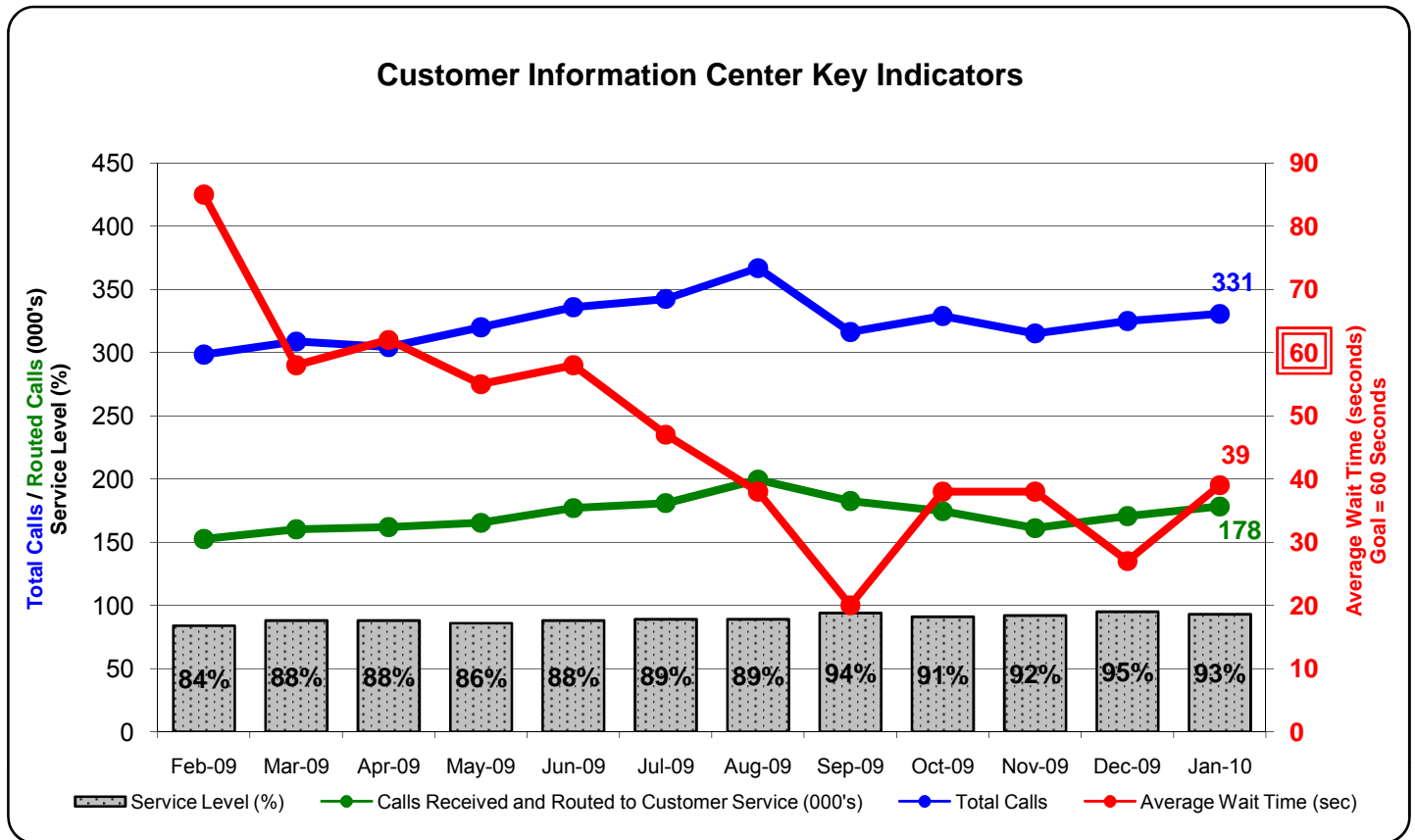
⁽³⁾ This indicator is for the bus system and includes METROLift.

⁽⁴⁾ Rail Accidents reflect collisions between METRORail and vehicles

⁽⁵⁾ Total Major Security Incidents are based on two industry standards: The FBI Uniform Crime Report and the National Transit Database Report issued by the Federal Transit Administration. The 8 categories included are: homicide, forcible rape, robbery, aggravated assault, burglary, larceny and theft, motor vehicle theft and arson.

⁽⁶⁾ Major Security Incidents at METRO controlled properties is defined as incidents that occur at park and ride lots, transit centers, on board buses & trains and on LRV platforms.

E. SERVICE PERFORMANCE STATISTICS



IVR and Web Trip Planner Implemented September 30, 2005

Total Calls includes total calls routed to agents plus total number of automated schedule lookups.

Service Level = Calls answered by Customer Information Specialists (CIS)/Calls Offered to CIS.

F. CAPITAL BUDGET

	January FY2010 Budget	January FY2010 Actuals	YTD FY2010 Budget	YTD FY2010 Actuals	YTD FY2010 Variance	
Total Capital Budget (\$ millions)	41.979	7.110	152.743	65.063	(87.680)	-57.4%

G. GENERAL MOBILITY PROGRAM

	January FY2010 Budget	January FY2010 Actuals	YTD FY2010 Budget	YTD FY2010 Actuals	YTD FY2010 Variance	
Total General Mobility (\$ millions)	4.451	1.242	44.940	10.690	(34.250)	-76.2%

H. DEBT SERVICE

	January FY2010 Budget	January FY2009 Actuals	YTD FY2010 Budget	YTD FY2010 Actuals	YTD FY2010 Variance	
Total Debt Service (\$ millions)	2.142	0.295	29.420	8.036	(21.384)	-72.7%

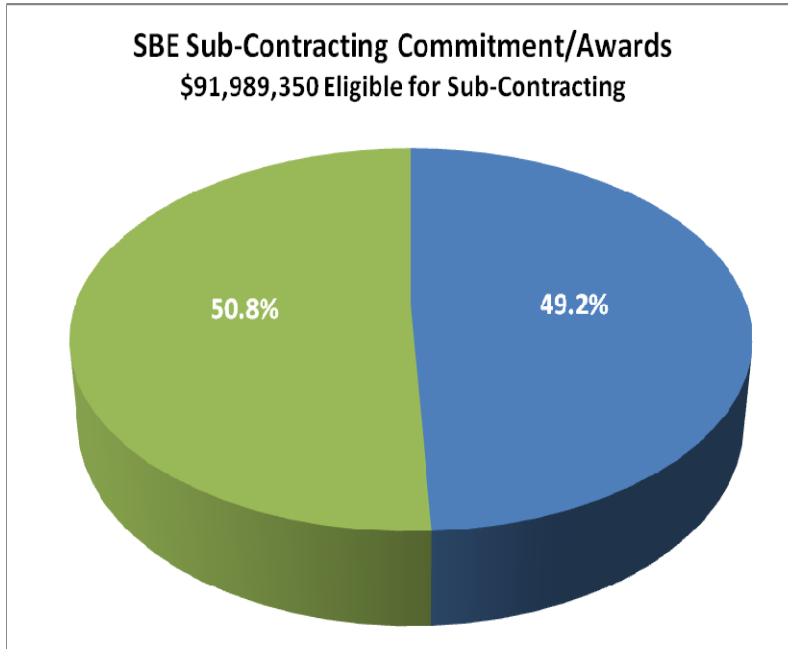
Note: Beginning in December 2009, Debt Service is reported on an accrual basis.

I-1. PROGRAM RELATED

Small Business – Light Rail Construction Project

HRT Contracting Activity – through January 31, 2010

- Eligible for sub-contracting amount of \$91.9M is based on an initial notice-to-proceed amount of \$217.6M
- The HRT Contract contains an overall base SBE/DBE goal of \$335M.



HRT SBE Sub-Contracting Commitment/Awards		
Eligible for Sub-Contracting Amount	\$ 91,989,350	
→ Committed/Awarded to SBE/DBE	\$ 45,249,821	49.2%

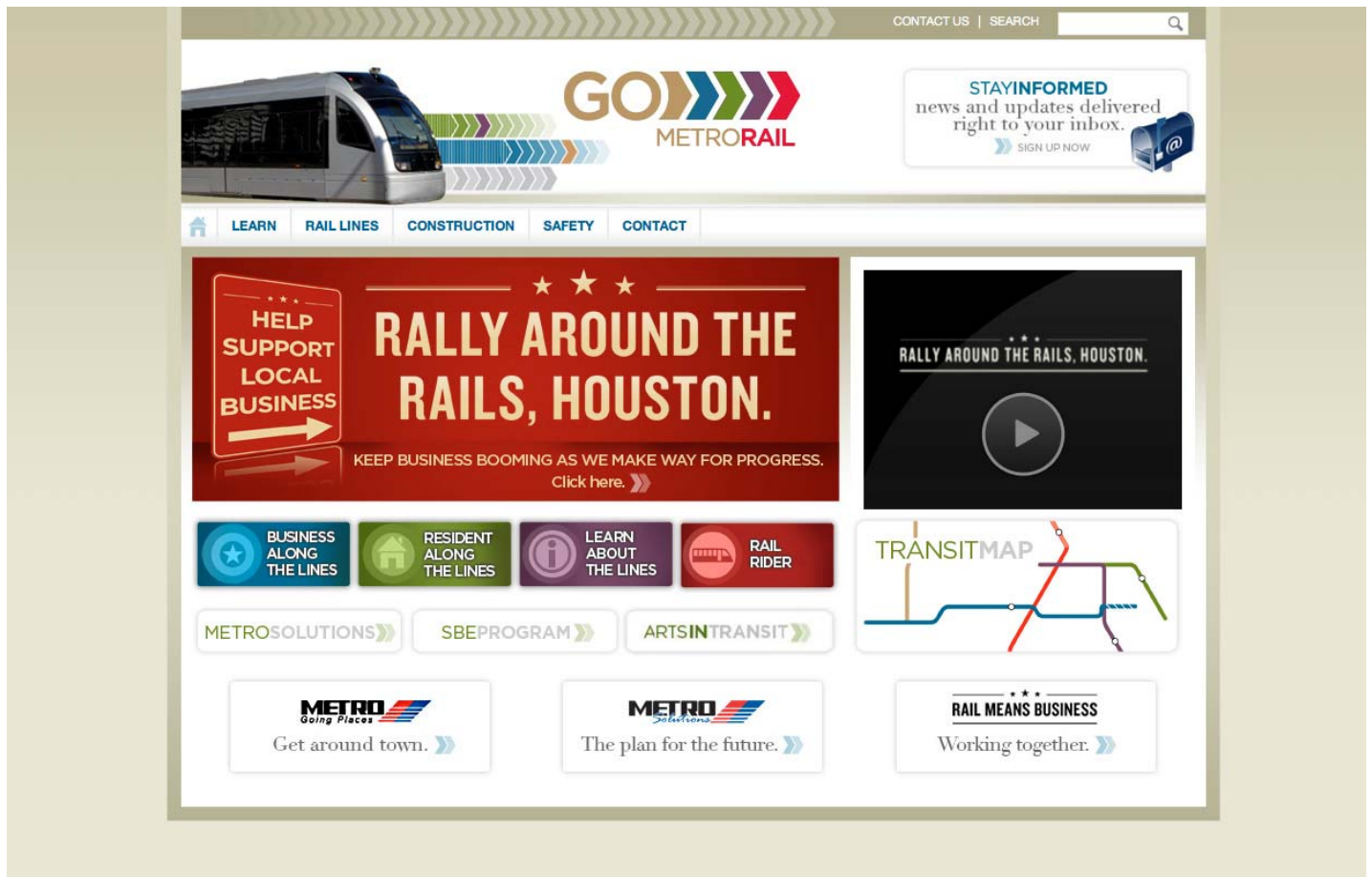
I-2. COMMUNITY OUTREACH

GoMETRORail Construction Website:

On Monday, January 18, 2010, the GoMETRORail construction web site went live to the public.

From construction updates to long-range plans, online business directories for each new rail line and corridor-specific newsletters, the new site is designed to be the single source for all information related to the METRORail expansion project.

The website address is www.gometrorail.org.



Houston City Council Authorizes Signage:

On Wednesday, January 27, 2010, Houston City Council authorized signage for businesses along the light rail corridor projects. METRO will pay for all costs associated with the banner. The banners are being designed, created and installed at no cost to the business.



Construction Related Issues Received for January 2010:


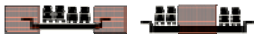

	Total Issues Received	Closed within 48 hours or Mitigation Plan in Place	Closed after 48 hours	Open Issues
North Line	20	20	0	0
Southeast Line	17	17	0	0
East End Line	12	12	0	0
Uptown Line	0	0	0	0
Total	49	49	0	0

Note: The total numbers for January 2010 are only construction related issues.

I-3. PROGRESS REPORTS

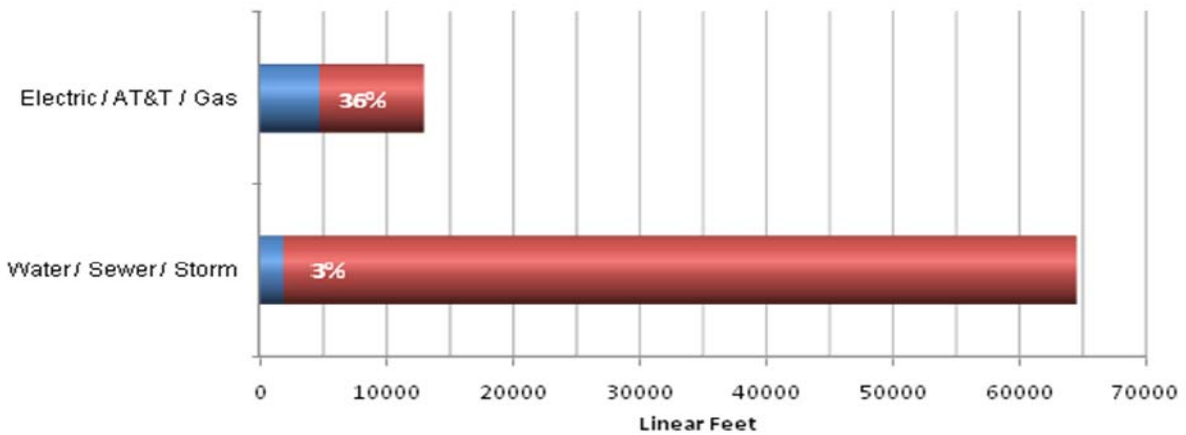
NORTH LINE

DESIGN

North Corridor Design Progress	Current Design Percent Complete	Estimated Design Completion
Utility Packages 	95%	August 2010
Roadway / Guideway Packages 	95%	August 2010
Station Packages 	60%	August 2010

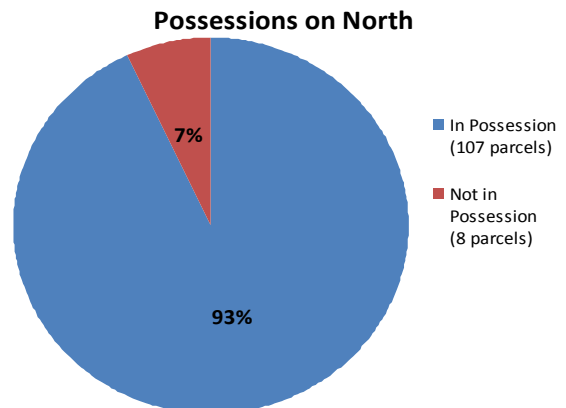
CONSTRUCTION

- Utility construction is underway on 3 out of 8 total segments.




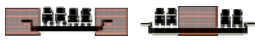

REAL ESTATE

- The North Line has a total of 115 required parcels.



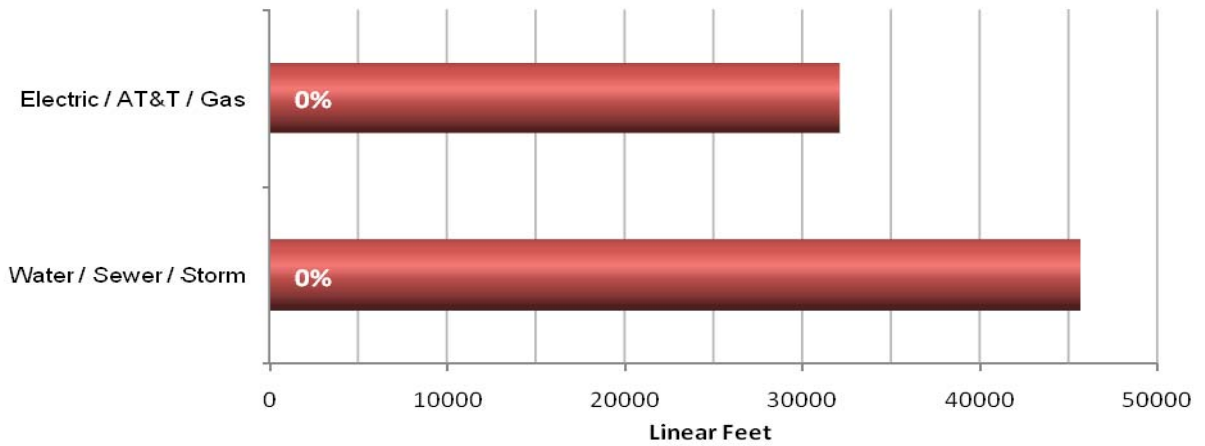
SOUTHEAST LINE

DESIGN

Southeast Corridor Design Progress	Current Design Percent Complete	Estimated Design Completion
Utility Packages 	85%	June 2010
Roadway / Guideway Package 	85%	September 2010
Station Packages 	60%	September 2010

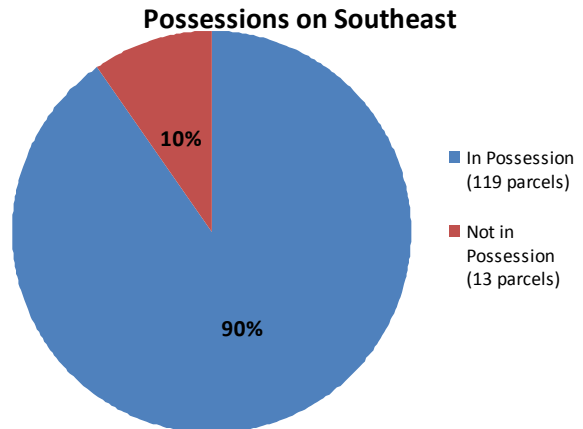
CONSTRUCTION

- Pre-utility construction activities are underway on 1 out of 13 total segments.






REAL ESTATE

- The Southeast Line has a total of 132 required parcels.



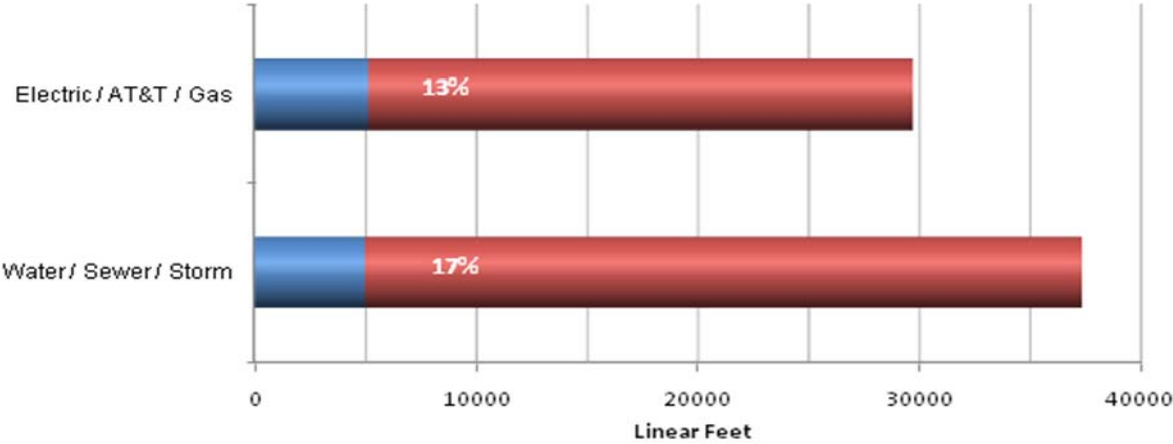
EAST END LINE

DESIGN

East End Corridor Design Progress	Current Design Percent Complete	Estimated Design Completion
Utility Packages 	90%	June 2010
Roadway / Guideway Package 	90%	June 2010
Station Packages 	60%	June 2010

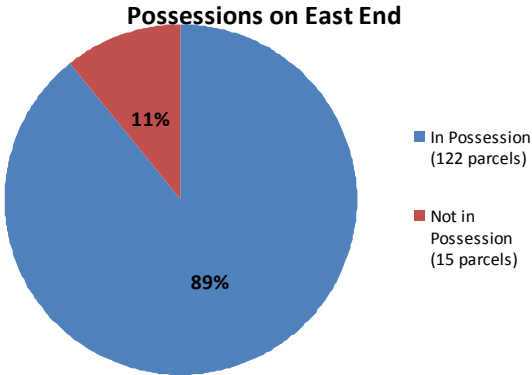
CONSTRUCTION

- Utility construction is underway on 4 out of 6 total segments.




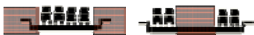

REAL ESTATE

- The East End Line has a total of 137 required parcels.



UPTOWN LINE

HRT DESIGN PROGRESS

Uptown Corridor Design Progress	Current Design Percent Complete	Estimated Design Completion
Utility Packages 	60%	Design Progress Is Pending
Roadway / Guideway Package 	60%	
Station Packages 	30%	

CONSTRUCTION

- Utility construction is pending.

REAL ESTATE

- The Uptown Line has a total of 31 required parcels. Currently the acquisition process is pending on the Uptown Line.