

METRO

Fiscal Year 2010 Monthly Board Report

Operating • Capital • Service • Performance

October 2009

**October 2009
MONTHLY BOARD REPORT**

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A. OPERATING BUDGET

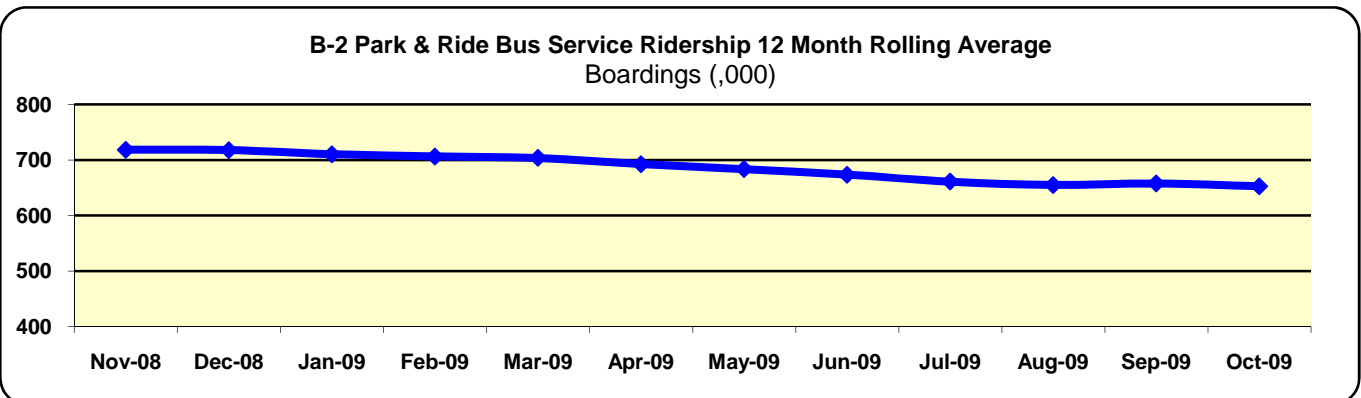
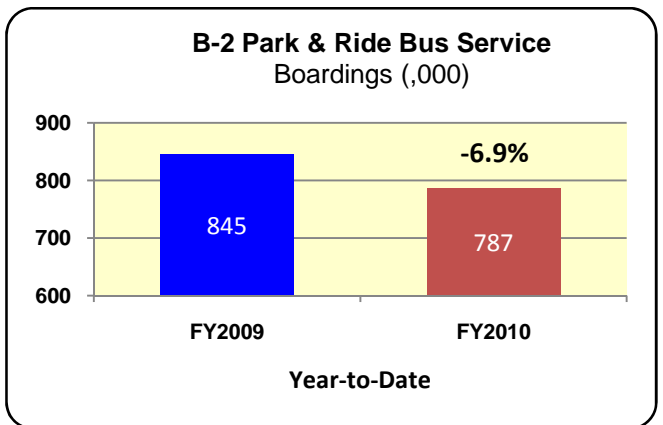
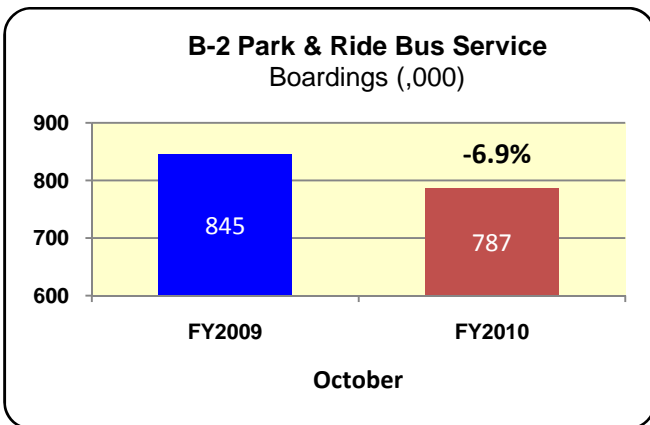
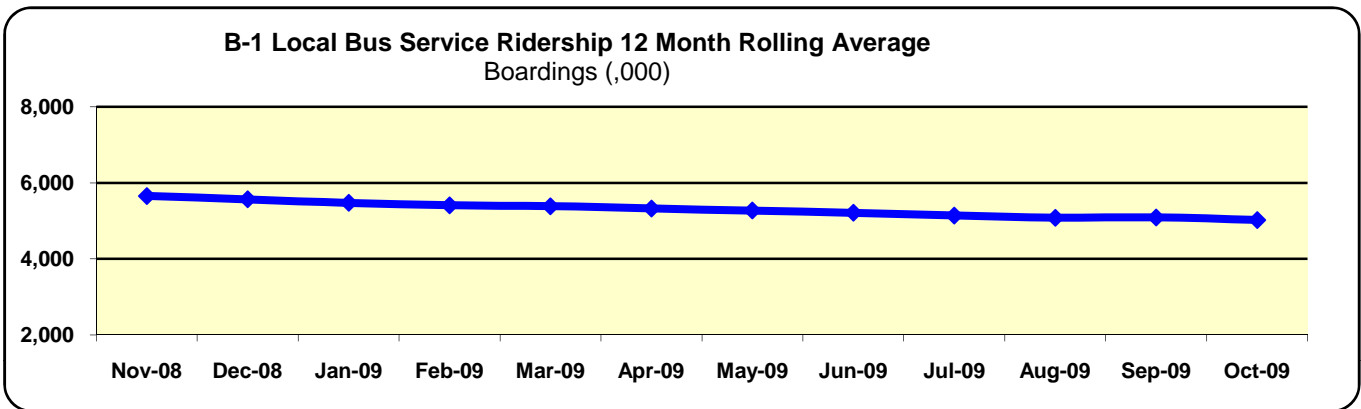
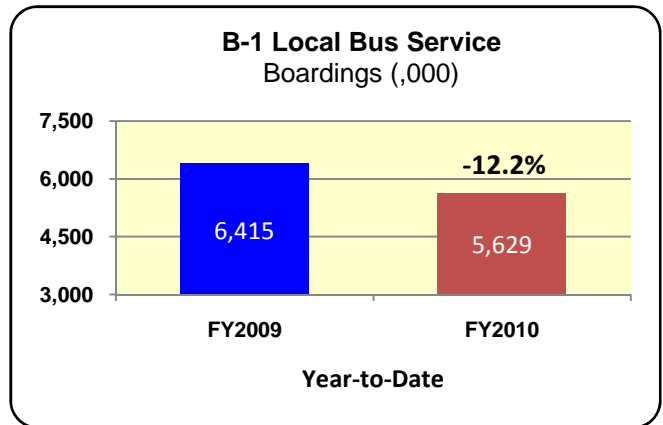
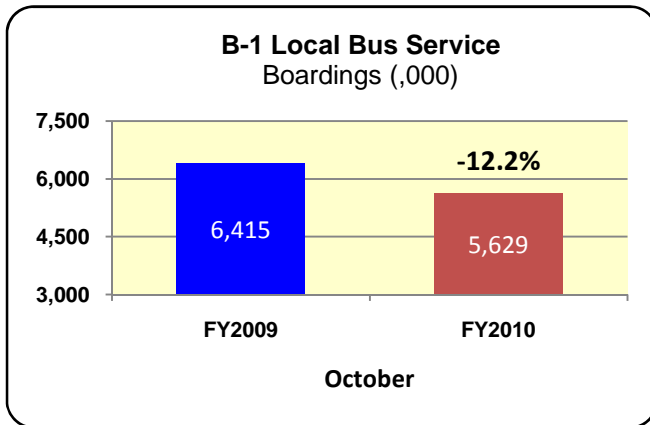
A-1. Comparison of Budget to Actual for the Month (October 2009)

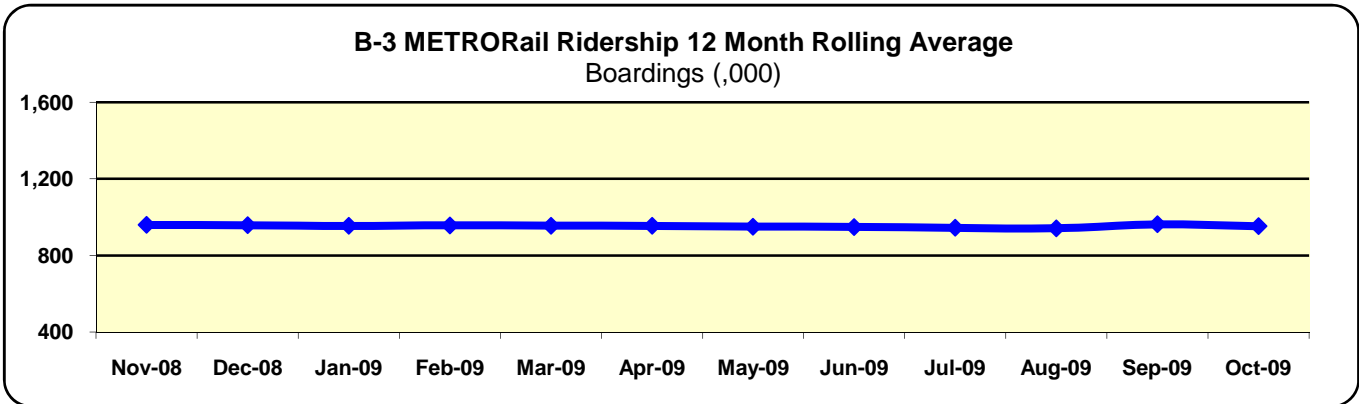
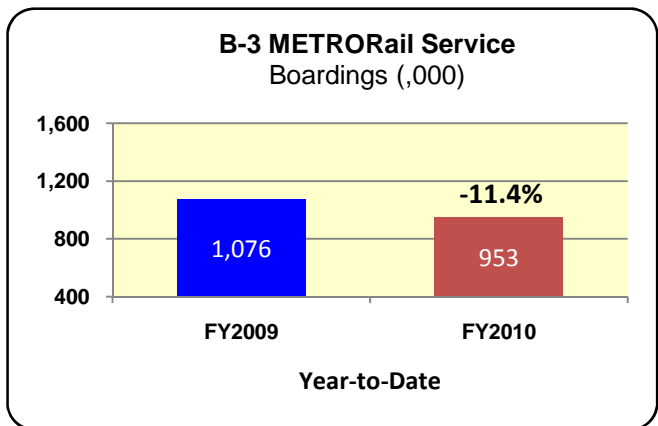
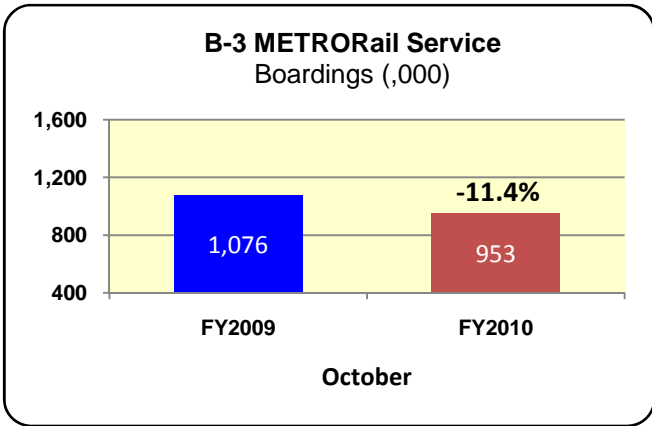
	FY2010 October Budget	FY2010 October Actual	\$ Variance (favorable)/unfavorable	Variance %
Labor & Fringe Benefits	21,630,798	21,471,131	(159,667)	-0.74%
Materials and Services	14,234,898	12,697,948	(1,536,950)	-10.80%
Total Operating Expenses	35,865,696	34,169,079	(1,696,617)	-4.73%
Reimbursements	(8,527,913)	(8,346,037)	181,876	2.13%
Operating Budget	27,337,783	25,823,042	(1,514,741)	-5.54%

A-2. Comparison of Budget to Actual Year-to-Date (1 Month)

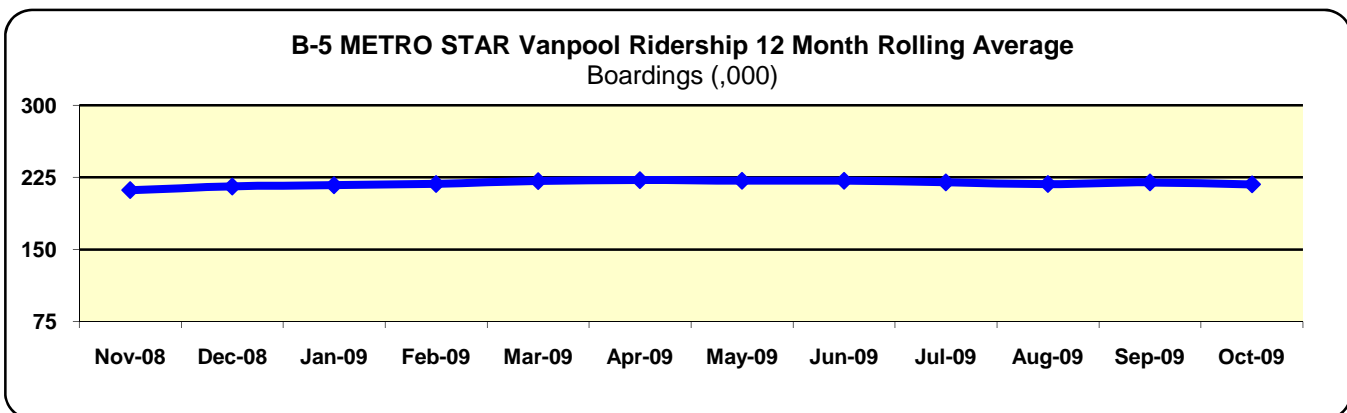
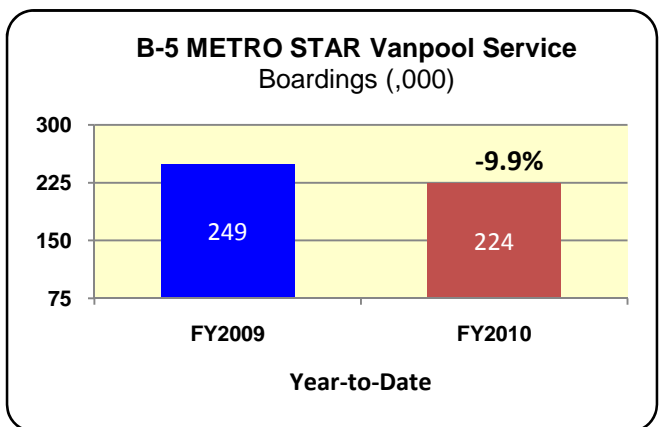
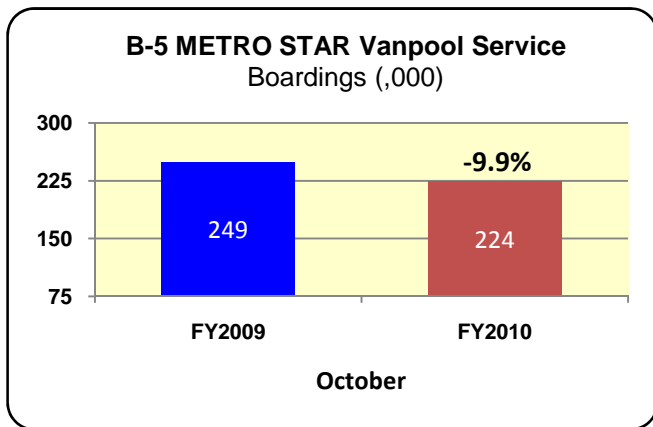
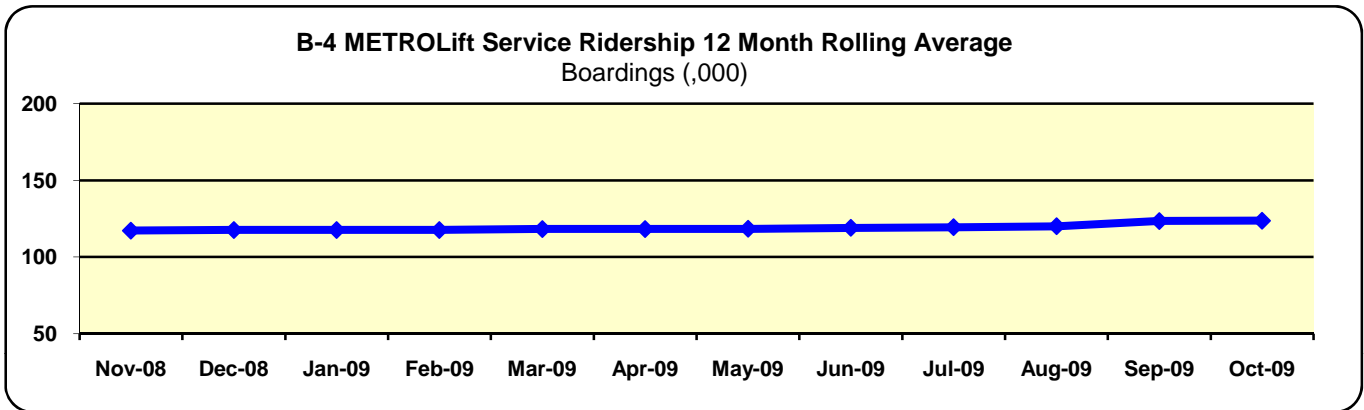
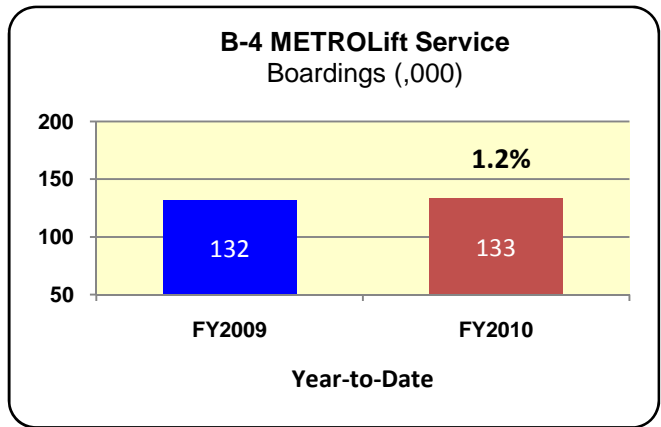
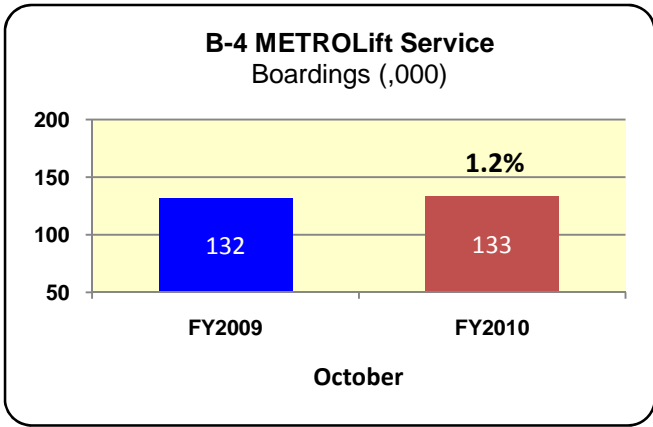
	FY2010 Year-to-date Budget	FY2010 Year-to-date Actual	\$ Variance (favorable)/unfavorable	Variance %
Labor & Fringe Benefits	21,630,798	21,471,131	(159,667)	-0.74%
Materials and Services	14,234,898	12,697,948	(1,536,950)	-10.80%
Total Operating Expenses	35,865,696	34,169,079	(1,696,617)	-4.73%
Reimbursements	(8,527,913)	(8,346,037)	181,876	2.13%
Operating Budget	27,337,783	25,823,042	(1,514,741)	-5.54%

B. RIDERSHIP

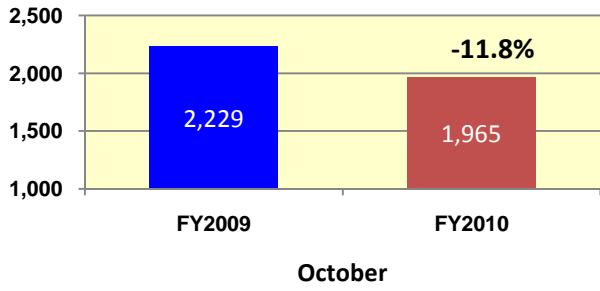




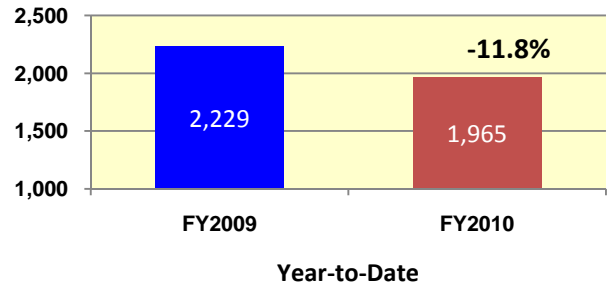
Note: Fixed route ridership data reported are the unadjusted and unedited Automatic Passenger Counter (APC) registrations.



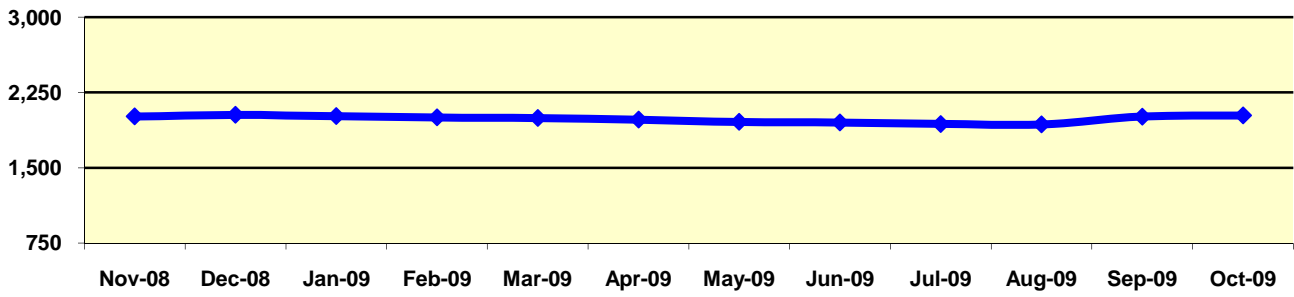
B-6 HOV Service
Boardings (,000)



B-6 HOV Service
Boardings (,000)



B-6 HOV, Carpools, Vanpools & Non-METRO Buses Ridership 12 Month Rolling Average - Boardings (,000)



B-7. RIDERSHIP BY SERVICE CATEGORY

RIDERSHIP DATA				
<i>(Fixed Route Boardings are the unadjusted and unedited APC registrations)</i>				
	October-09 Estimated Boardings	% Change October-09 vs. October-08	October-09 YTD Boardings	YTD % Change October-09 vs. October-08
Fixed Route Bus Services				
Local	5,629,459	-12.2%	5,629,459	-12.2%
Park & Ride	786,766	-6.9%	786,766	-6.9%
Total Fixed Route Bus Services	6,416,225	-11.6%	6,416,225	-11.6%
METRORail	952,782	-11.4%	952,782	-11.4%
Total Fixed Route Services	7,369,007	-11.6%	7,369,007	-11.6%
Special Bus Services				
METROLift	133,311	1.2%	133,311	1.2%
METRO STAR Vanpool	224,356	-9.9%	224,356	-9.9%
Internal Service	1,000	57.7%	1,000	57.7%
Total Special Bus Services	358,667	-5.9%	358,667	-5.9%
Total Bus and Rail Services	7,727,674	-11.3%	7,727,674	-11.3%
HOV Carpools, Vanpools, and Non-METRO Buses *	1,965,348	-11.8%	1,965,348	-11.8%
TOTAL SYSTEM RIDERSHIP	9,693,022	-11.4%	9,693,022	-11.4%

* In the comparison of October 2009 to October 2008, the data for October 2008 has been adjusted to counter the effect of closure of theHOV in October 2008 for serval days during conversion to toll lanes.

C. SALES TAX & FARE REVENUES

Sales Tax Revenue vs. Budget (\$ millions)						
	Month			Year-to-Date		
	Budget Oct-09	Actual Oct-09	Variance	YTD Budget Oct-09	YTD Actual Oct-09	Variance
October Sales Tax (Cash Basis)	34.749	35.124	1.1%	34.749	35.124	1.1%
November	Budget Nov-09	Actual Nov-09	Variance	YTD Budget Nov-09	YTD Actual Nov-09	Variance
Sales Tax (Cash Basis) *	40.405	42.224	4.5%	75.154	77.348	2.9%

Sales Tax Revenue vs. Prior Year (\$ millions)						
	Month			Year-to-Date		
	Actual Oct-08	Actual Oct-09	Variance	YTD Actual Oct-08	YTD Actual Oct-09	Variance
October Sales Tax (Cash Basis)	37.783	35.124	-7.0%	37.783	35.124	-7.0%
November	Actual Nov-08	Actual Nov-09	Variance	YTD Actual Nov-08	YTD Actual Nov-09	Variance
Sales Tax (Cash Basis) *	45.112	42.224	-6.4%	82.895	77.348	-6.7%

* November sales tax revenue per November sales tax report.

Fares vs. Budget (\$ millions)						
	Month			Year-to-Date		
	Budget Oct-09	Actual Oct-09	Variance	YTD Budget Oct-09	YTD Actual Oct-09	Variance
October Fares	5.653	5.745	1.6%	5.653	5.745	1.6%

Fares vs. Prior Year (\$ millions)						
	Month			Year-to-Date		
	Actual Oct-08	Actual Oct-09	Variance	YTD Actual Oct-08	YTD Actual Oct-09	Variance
October Fares **	5.653	5.745	1.6%	5.653	5.745	1.6%

** Fares in October 2008 are before the fare increase and fares in October 2009 are after the fare increase of November 2008.

D. OPERATING RATIO STATISTICS

COST EFFECTIVENESS PERFORMANCE GOALS					
October 2009					
	Annual FY2009	THIS MONTH	FY2010 YTD	FY2010 GOAL	YTD % VARIANCE FROM GOAL
Operating Ratio	20%	21%	21%	21%	0%

Beginning in FY2006, a revised formula is being used to calculate the operating ratio. The revised formula more accurately states the revenues and cost relationships and is more comparable to published industry data.

$$\frac{\text{Total Fares plus Cost Recovery}}{\text{Total Transit Cost}}$$

E. SERVICE PERFORMANCE STATISTICS

SYSTEM QUALITY PERFORMANCE GOALS October 2009

	THIS MONTH	FY2010 YTD	FY2010 GOAL	YTD % VARIANCE (Green = Better Than Goal)
On-Time Performance ⁽¹⁾				
Local	66%	66.0%	66%	0.0%
Park & Ride	78%	78.0%	70%	11.4%
Weighted Average	69%	69.0%	67%	3.0%
Mean Distance Between Mechanical Failures (All buses) ⁽²⁾	6,419	6,419	6,350	1.1%

⁽¹⁾ A local or express bus is considered on-time if it does not leave early and is less than 5 minutes late. A Park & Ride bus is considered on-time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is less than 5 minutes late - measurements are for peak hours. OTP is measured by IVOMS which calculates data to the second. Beginning in FY2009, the 5 minute window is defined as anything less than 6 minutes.

⁽²⁾ Effective October 2006, MDBF Mechanical roadcalls are defined as any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude accidents. This indicator is for the bus system but excludes METROLift.

	THIS MONTH	FY2010 YTD	YTD FY2010 GOAL	YTD % VARIANCE (Green = Better Than Goal)
Bus Accidents - absolute number ⁽³⁾	49	49	46	6.5%
- per 100,000 vehicle miles	0.84	0.84	0.84	
Rail Accidents - absolute number ⁽⁴⁾	1	1	3	-66.7%
- per 100,000 vehicle miles	1.24	1.24	5.35	
Complaint Calls - absolute number	1,544	1,544	1,674	-7.8%
- as a % of boardings	0.0200	0.0200	0.0221	
Major Security Incidents - total ⁽⁵⁾	33	33	50	-34.0%
- per 100,000 boardings	0.427	0.427	0.659	
Major Security Incidents - METRO properties ⁽⁶⁾	21	21	32	-34.4%
- per 100,000 boardings	0.272	0.272	0.422	

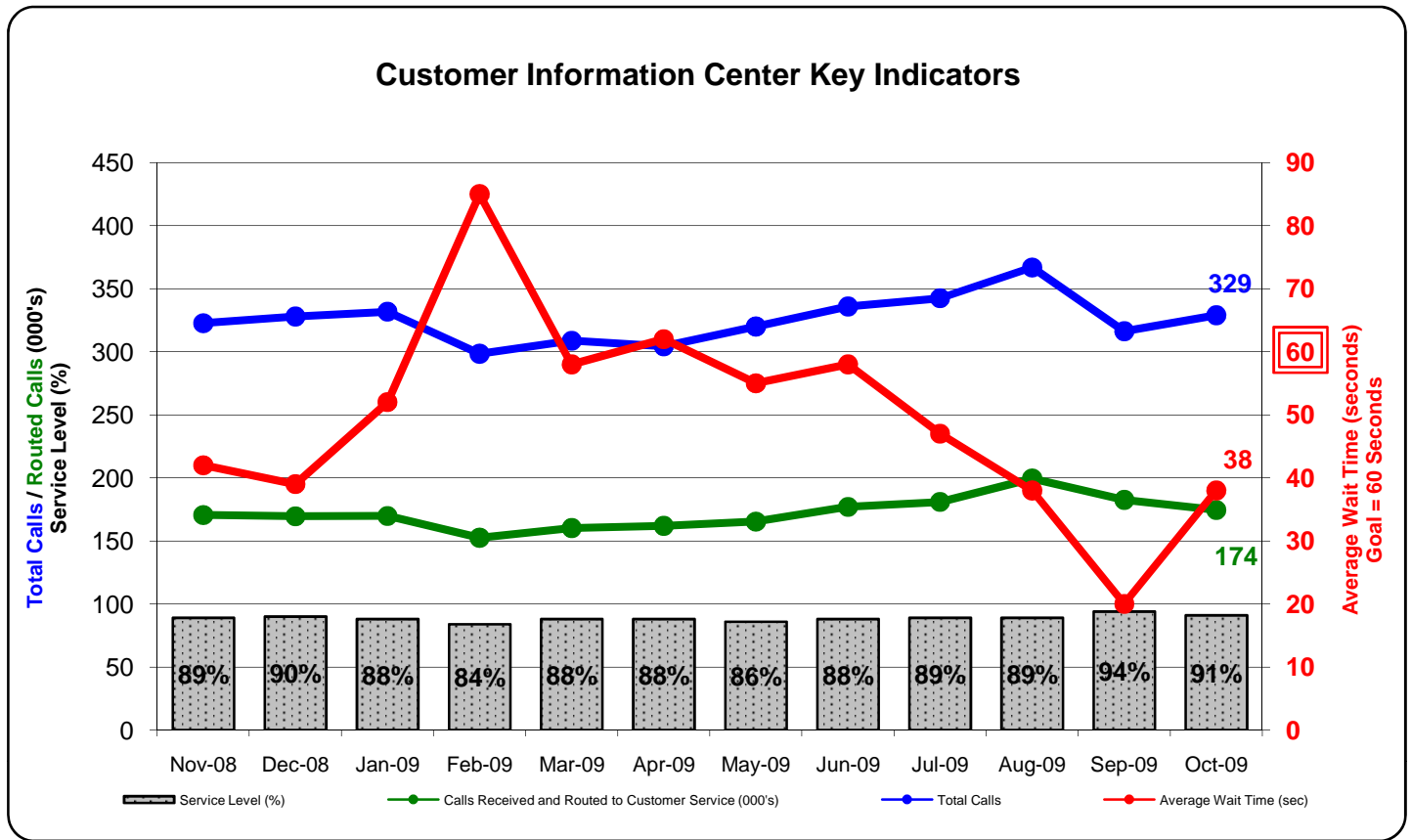
⁽³⁾ This indicator is for the bus system and includes METROLift.

⁽⁴⁾ Rail Accidents reflect collisions between METRORail and vehicles

⁽⁵⁾ Total Major Security Incidents are based on two industry standards: The FBI Uniform Crime Report and the National Transit Database Report issued by the Federal Transit Administration. The 8 categories included are: homicide, forcible rape, robbery, aggravated assault, burglary, larceny and theft, motor vehicle theft and arson.

⁽⁶⁾ Major Security Incidents at METRO controlled properties is defined as incidents that occur at park and ride lots, transit centers, on board buses & trains and on LRV platforms.

E. SERVICE PERFORMANCE STATISTICS



IVR and Web Trip Planner Implemented September 30, 2005

Total Calls includes total calls routed to agents plus total number of automated schedule lookups.

Service Level = Calls answered by Customer Information Specialists (CIS)/Calls Offered to CIS.

F. CAPITAL BUDGET

	October FY2010 Budget	October FY2010 Actuals	YTD FY2010 Budget	YTD FY2010 Actuals	YTD FY2010 Variance	
Total Capital Budget (\$ millions)	18,817	15,610	18,817	15,610	(3,207)	-17.0%

G. GENERAL MOBILITY PROGRAM

	October FY2010 Budget	October FY2010 Actuals	YTD FY2010 Budget	YTD FY2010 Actuals	YTD FY2010 Variance	
Total General Mobility (\$ millions)	4,171	3,084	4,171	3,084	(1,087)	-26.1%

H. DEBT SERVICE

	October FY2010 Budget	October FY2009 Actuals	YTD FY2010 Budget	YTD FY2010 Actuals	YTD FY2010 Variance	
Total Debt Service (\$ millions)	473	473	473	473	(0)	0.0%