

METRO

Monthly Board Report

Operating • Capital • Service • Performance

March 2009

**March 2009
MONTHLY BOARD REPORT**

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A. OPERATING BUDGET

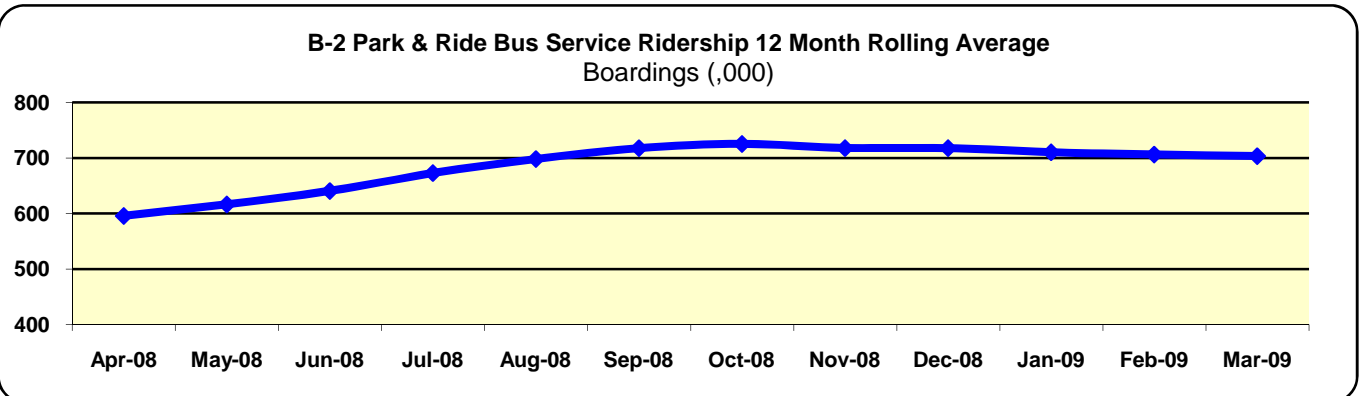
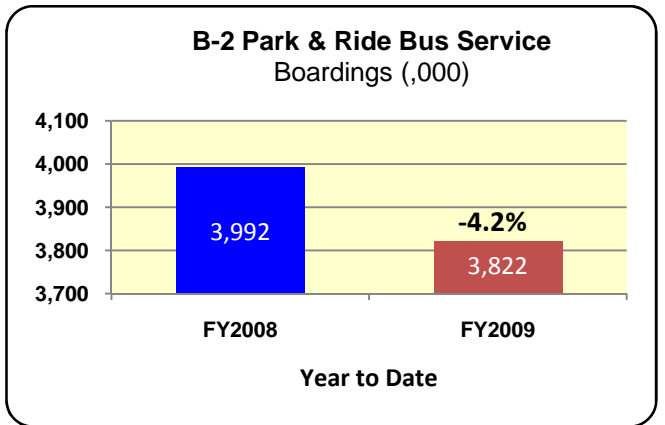
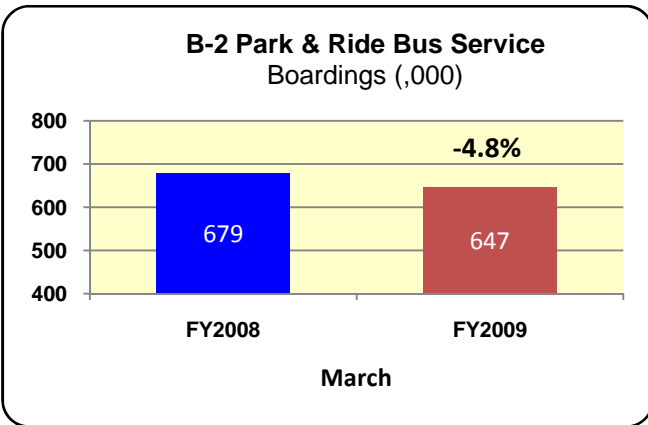
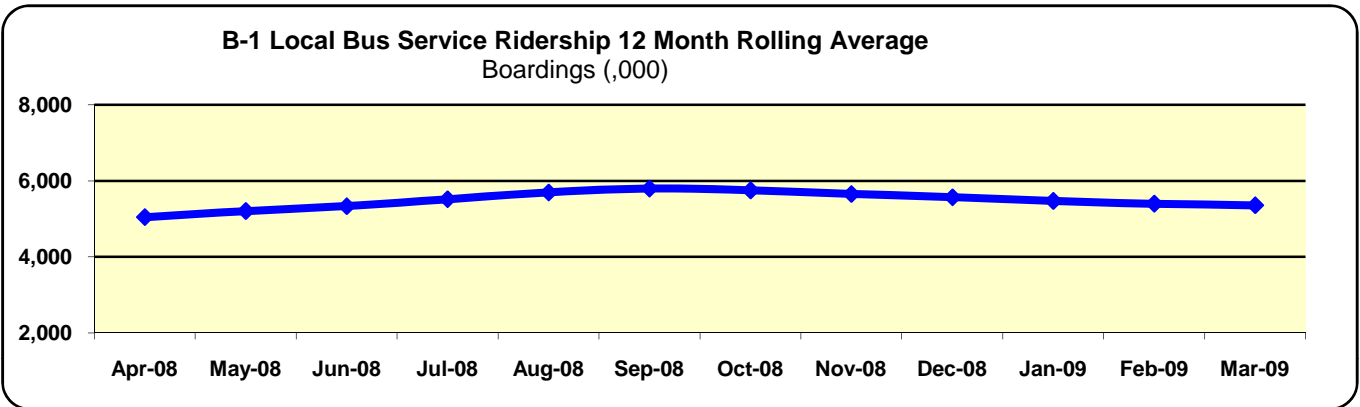
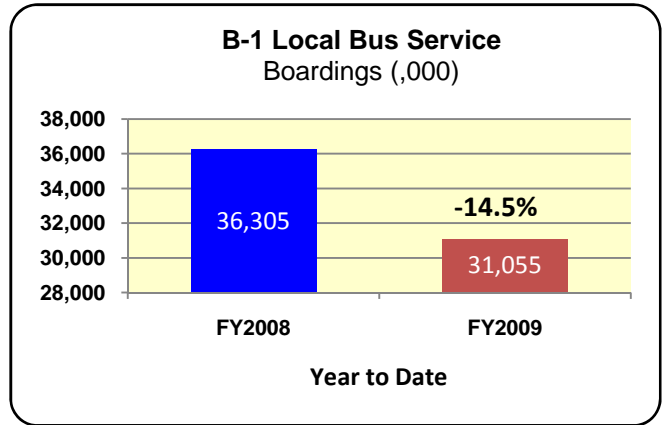
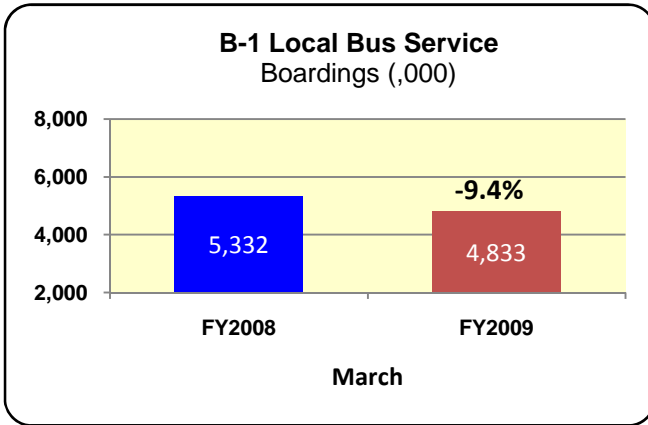
A-1. Comparison of Budget to Actual for the Month (March 2009)

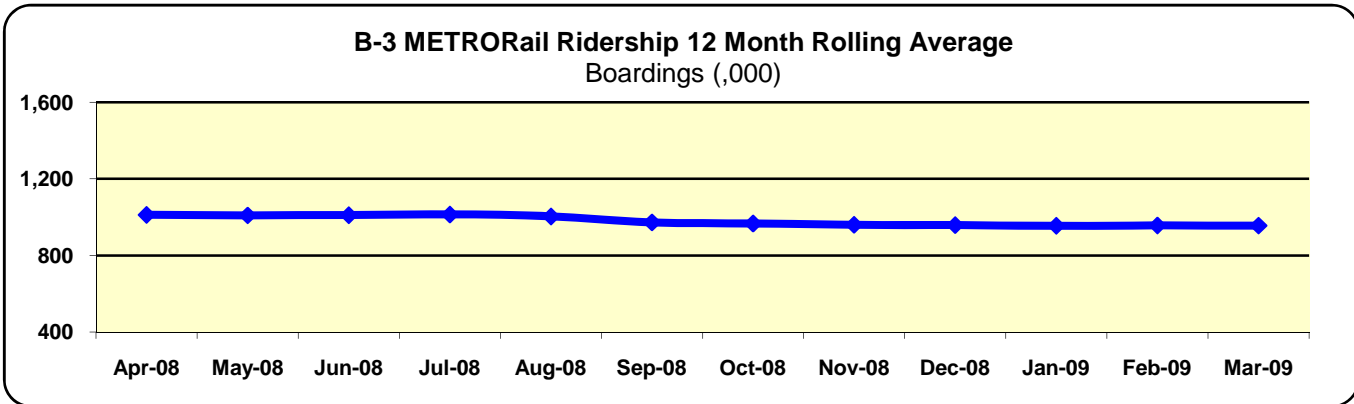
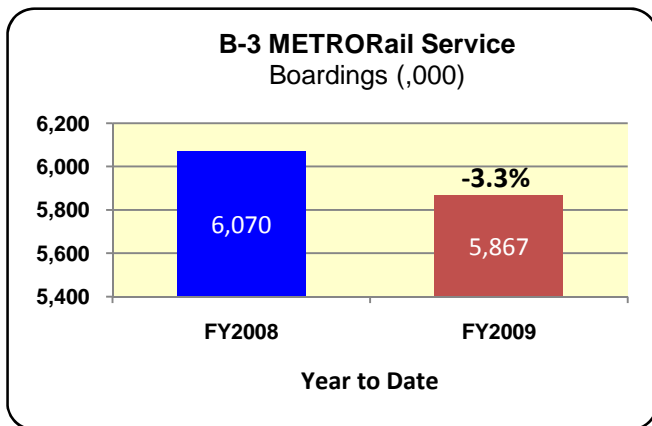
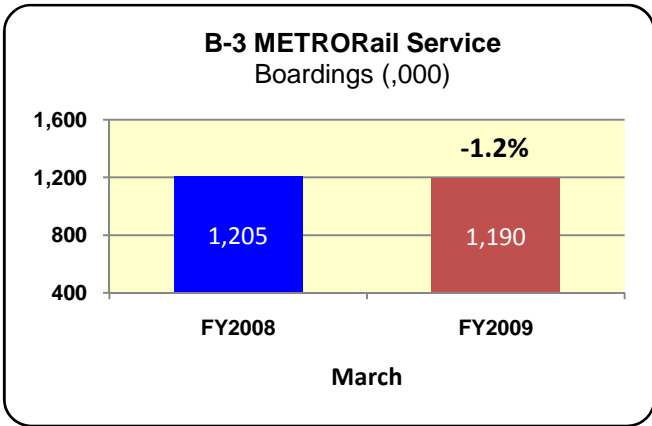
	FY2009 March Budget	FY2009 March Actual	\$ Variance (favorable)/unfavorable	Variance %
Labor & Fringe Benefits	20,674,535	20,631,942	(42,593)	-0.21%
Materials and Services	15,302,101	14,046,060	(1,256,041)	-8.21%
Total Operating Expenses	35,976,636	34,678,002	(1,298,634)	-3.61%
Reimbursements	(8,684,080)	(8,670,068)	14,012	0.16%
Operating Budget	27,292,556	26,007,934	(1,284,622)	-4.71%

A-2. Comparison of Budget to Actual Year-to-Date (6 Months)

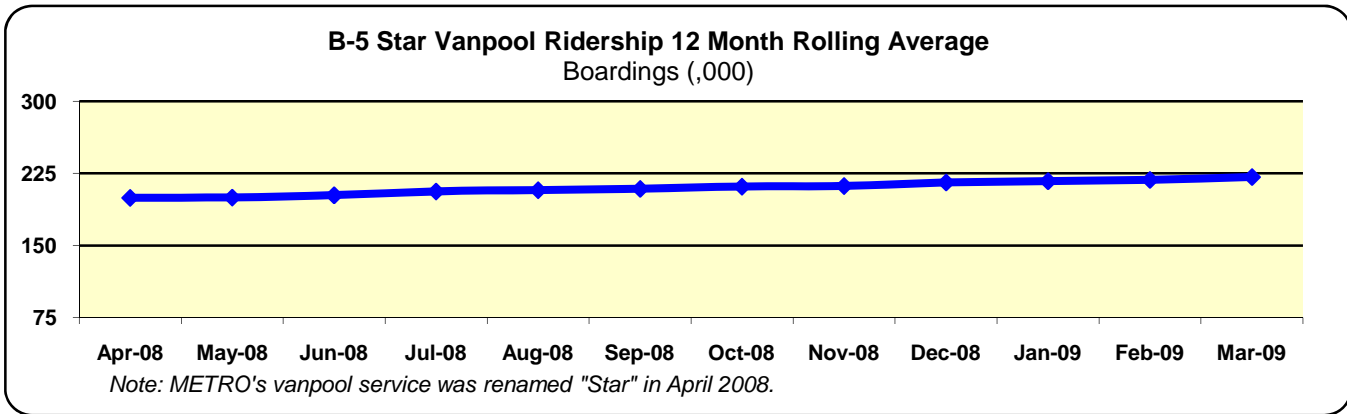
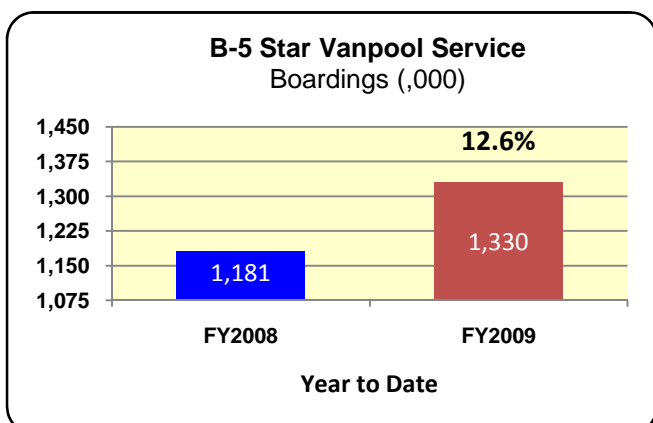
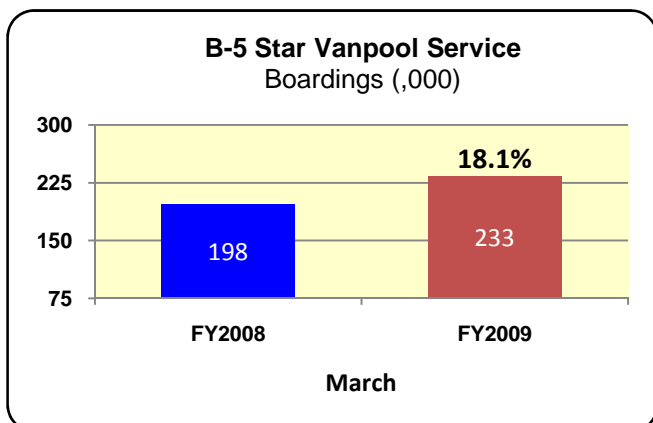
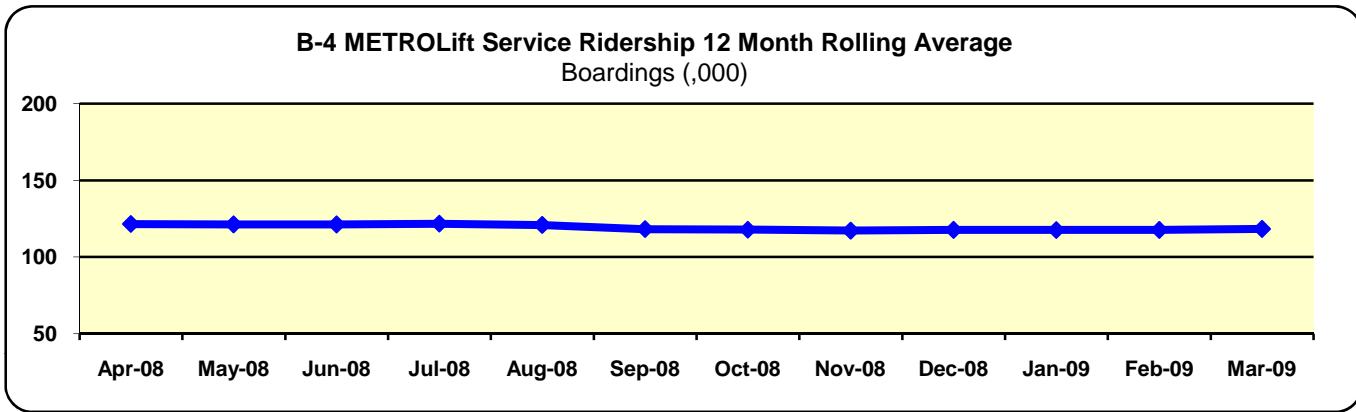
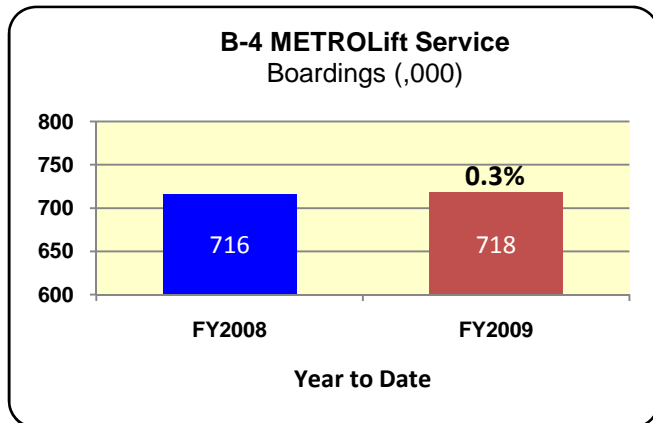
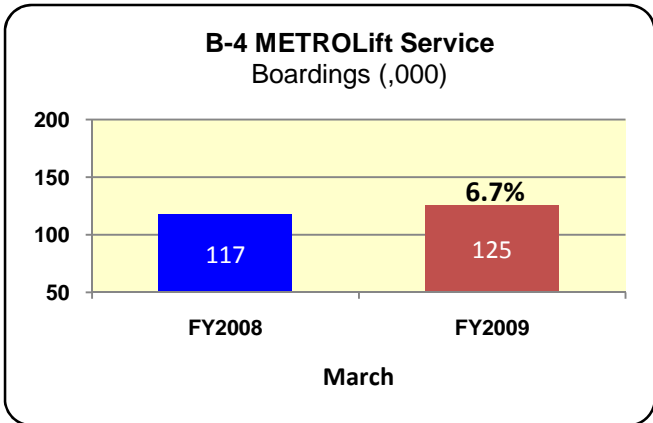
	FY2009 Year-to-date Budget	FY2009 Year-to-date Actual	\$ Variance (favorable)/unfavorable	Variance %
Labor & Fringe Benefits	123,099,647	118,770,902	(4,328,745)	-3.52%
Materials and Services	87,829,047	79,945,439	(7,883,608)	-8.98%
Total Operating Expenses	210,928,694	198,716,341	(12,212,353)	-5.79%
Reimbursements	(51,802,680)	(49,711,064)	2,091,616	4.04%
Operating Budget	159,126,014	149,005,277	(10,120,737)	-6.36%

B. RIDERSHIP

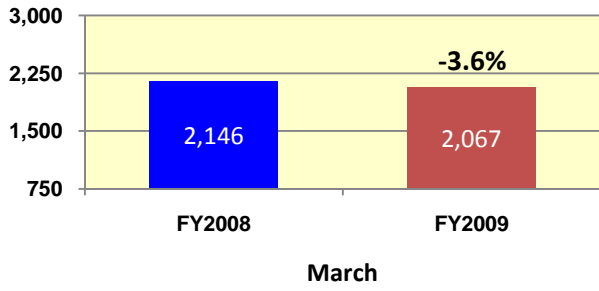




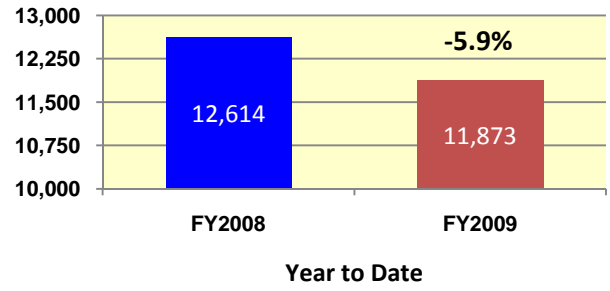
Note: Beginning in July 2008, fixed route ridership data reported are the unadjusted and unedited Automatic Passenger Counter (APC) registrations. Prior to July 2008, APC data was incomplete and have been adjusted to the same basis as the data after July 2008.



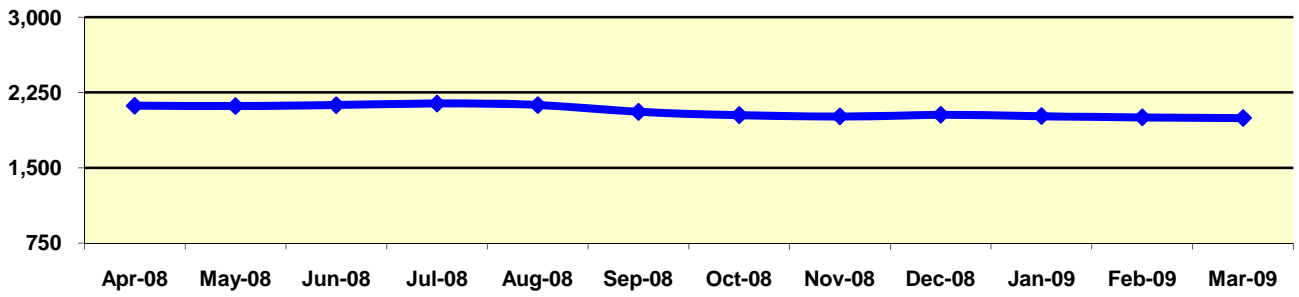
B-6 HOV Service
Boardings (,000)



B-6 HOV Service
Boardings (,000)



B-6 HOV, Carpools, Vanpools & Non-METRO Buses Ridership 12 Month Rolling Average - Boardings (,000)



B-7. Ridership By Service Category

RIDERSHIP DATA				
<i>(Fixed Route Boardings are the unadjusted and unedited APC registrations)</i>				
	March-09 Estimated Boardings	% Change March-09 vs. March-08	March-09 YTD Boardings	YTD % Change March-09 vs. March-08
Fixed Route Bus Services				
Local	4,832,939	-9.4%	31,054,803	-14.5%
Park & Ride	646,596	-4.8%	3,822,393	-4.2%
Total Fixed Route Bus Services	5,479,535	-8.8%	34,877,196	-13.5%
METRO Rail	1,190,455	-1.2%	5,866,881	-3.3%
Total Fixed Route Services	6,669,990	-7.6%	40,744,077	-12.1%
Special Bus Services				
METROLift	125,331	6.7%	717,715	0.3%
Star Vanpool	233,400	18.1%	1,329,984	12.6%
Special Events and Charter	500	-98.8%	1,916	-97.5%
Total Special Bus Services	359,231	0.5%	2,049,615	3.9%
Total Bus and Rail Services	7,029,221	-7.2%	42,793,692	-11.5%
HOV Carpools, Vanpools, and Non-METRO Buses	2,067,384	-3.6%	11,872,775	-5.9%
TOTAL SYSTEM RIDERSHIP	9,096,605	-6.4%	54,666,467	-10.3%

C. SALES TAX & FARE REVENUES

C-1. Comparison of Budget to Actual for the Month (March 2009)

	Dollars in Millions			
	FY2009	FY2009	\$ Variance	% Variance
	March Budget	March Actuals		
Fares	5.700	5.716	0.016	0.3%
Sales tax income (cash basis)	39.681	40.369	0.688	1.7%

C-2. Comparison of Budget to Actual Year-to-Date (6 Months)

	Dollars in Millions			
	FY2009	FY2009	\$ Variance	% Variance
	YTD Budget	YTD Actuals		
Fares	31.389	33.194	1.805	5.8%
Sales tax income (cash basis)	236.917	275.924	39.007	16.5%

C-3. Comparison of FY2008 to FY2009 for the Month (March 2009)

	Dollars in Millions			
	FY2008	FY2009	\$ Variance	% Variance
	March Actuals	March Actuals		
Fares	4.476	5.716	1.240	27.7%
Sales tax income (cash basis)	38.889	40.369	1.480	3.8%

C-4. Comparison of FY2008 to FY2009 Year-to-Date (6 Months)

	Dollars in Millions			
	FY2008	FY2009	\$ Variance	% Variance
	YTD Actuals	YTD Actuals		
Fares	25.280	33.194	7.914	31.3%
Sales tax income (cash basis)	256.877	275.924	19.046	7.4%

D. OPERATING RATIO STATISTICS

COST EFFECTIVENESS PERFORMANCE GOALS					
March 2009					
	Annual FY2008	THIS MONTH	FY2009 YTD	FY2009 GOAL	YTD % VARIANCE FROM GOAL
Operating Ratio	18%	21%	21%	19%	12%

Beginning in FY2006, a revised formula is being used to calculate the operating ratio. The revised formula more accurately states the revenues and cost relationships and is more comparable to published industry data.

$$\frac{\text{Total Fares plus Cost Recovery}}{\text{Total Transit Cost}}$$

E. SERVICE PERFORMANCE STATISTICS

SYSTEM QUALITY PERFORMANCE GOALS March 2009

	THIS MONTH	FY2009 YTD	FY2009 GOAL	YTD % VARIANCE
On-Time Performance ⁽¹⁾				
Local	65%	65%	61%	6.6%
Park & Ride	78%	74%	74%	0.0%
Weighted Average	69%	67%	65%	3.1%
Mean Distance Between Mechanical Failures (All buses) ⁽²⁾	8,328	8,070	6,000	34.5%

⁽¹⁾ A local or express bus is considered on time if it does not leave early and is less than 5 minutes late. A Park & Ride bus is considered on time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is less than 5 minutes late - measurements are for peak hours. OTP is measured by IVOMS which calculates data to the second. Beginning in FY2009, the 5 minute window is defined as anything less than 6 minutes.

⁽²⁾ Effective October 2006, MDBF Mechanical roadcalls are defined as any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude accidents. This indicator is for the bus system but excludes METROLift.

	THIS MONTH	FY2009 YTD	YTD FY2009 GOAL	YTD % VARIANCE (Neg=Better Than Goal)
Bus Accidents - absolute number ⁽³⁾	41	231	306	-24.5%
- per 100,000 vehicle miles	0.72	0.71	0.94	
Rail Accidents - absolute number ⁽⁴⁾	6	19	21	-9.5%
- per 100,000 vehicle miles	6.62	3.80	5.40	
Complaint Calls - absolute number	1,339	8,432	11,820	-28.7%
- as a % of boardings	0.0190	0.0197	0.0243	
Major Security Incidents - total ⁽⁵⁾	37	210	300	-30.0%
- per 100,000 boardings	0.526	0.491	0.616	
Major Security Incidents - METRO properties ⁽⁶⁾	23	100	192	-47.9%
- per 100,000 boardings	0.327	0.234	0.395	

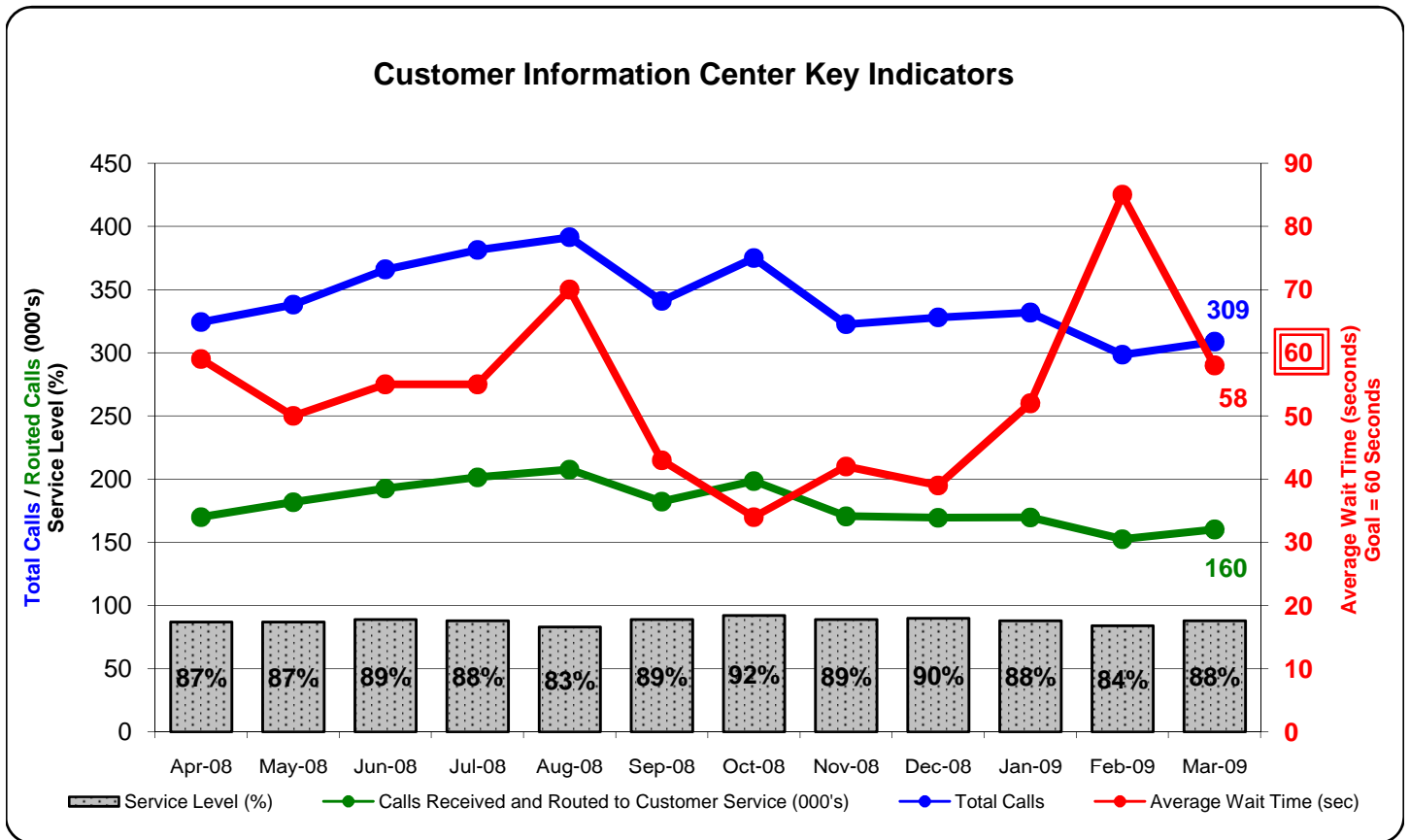
⁽³⁾ This indicator is for the bus system and includes METROLift.

⁽⁴⁾ Rail Accidents reflect collisions between METRORail and vehicles

⁽⁵⁾ Total Major Security Incidents are based on two industry standards: The FBI Uniform Crime Report and the National Transit Database Report issued by the Federal Transit Administration. The 8 categories included are: homicide, forcible rape, robbery, aggravated assault, burglary, larceny and theft, motor vehicle theft and arson.

⁽⁶⁾ Major Security Incidents at METRO controlled properties is defined as incidents that occur at park and ride lots, transit centers, on board buses & trains and on LRV platforms.

E. SERVICE PERFORMANCE STATISTICS



IVR and Web Trip Planner Implemented September 30, 2005

Total Calls includes total calls routed to agents plus total number of automated schedule lookups.

Service Level = Calls answered by Customer Information Specialists (CIS)/Calls Offered to CIS.

F. CAPITAL BUDGET

	March FY2009 Budget	March FY2009 Actuals	YTD FY2009 Budget	YTD FY2009 Actuals	YTD FY2009 Variance	
Total Capital Budget	52,536	17,967	213,274	79,456	(133,818)	-62.7%

G. GENERAL MOBILITY PROGRAM

	March FY2009 Budget	March FY2009 Actuals	YTD FY2009 Budget	YTD FY2009 Actuals	YTD FY2009 Variance	
Total General Mobility	10,230	22,023	71,309	41,743	(29,566)	-41.5%

H. DEBT SERVICE

	March FY2009 Budget	March FY2009 Actuals	YTD FY2009 Budget	YTD FY2009 Actuals	YTD FY2009 Variance	
Total Debt Service	312	37	2,181	680	(1,501)	-68.8%