

METRO

Monthly Board Report

Operating • Capital • Service • Performance

November 2006

November 2006 MONTHLY BOARD REPORT

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A. OPERATING BUDGET

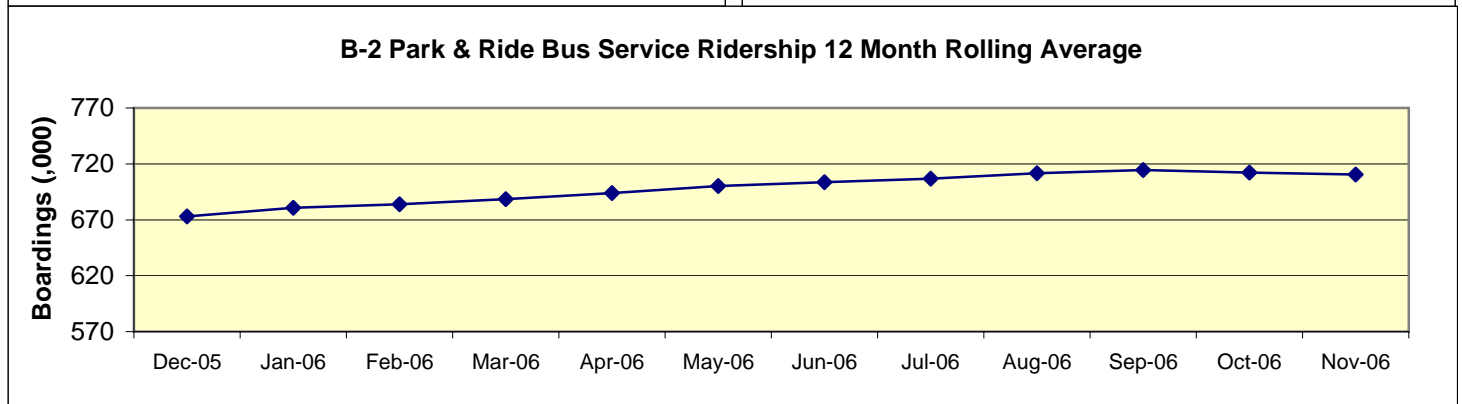
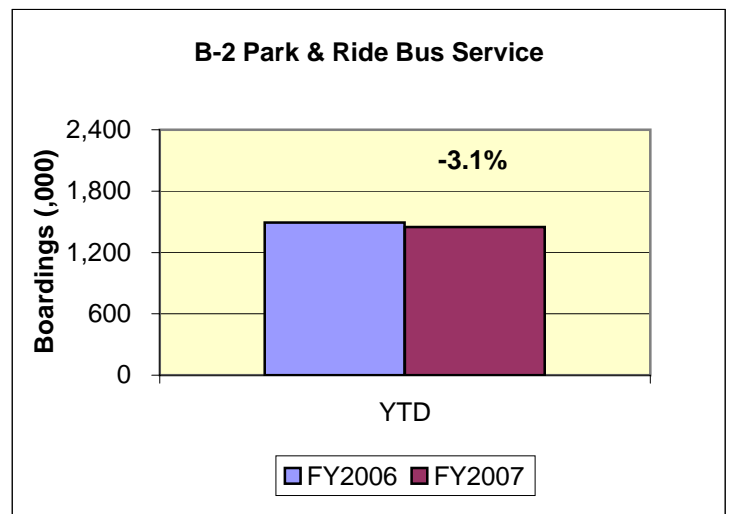
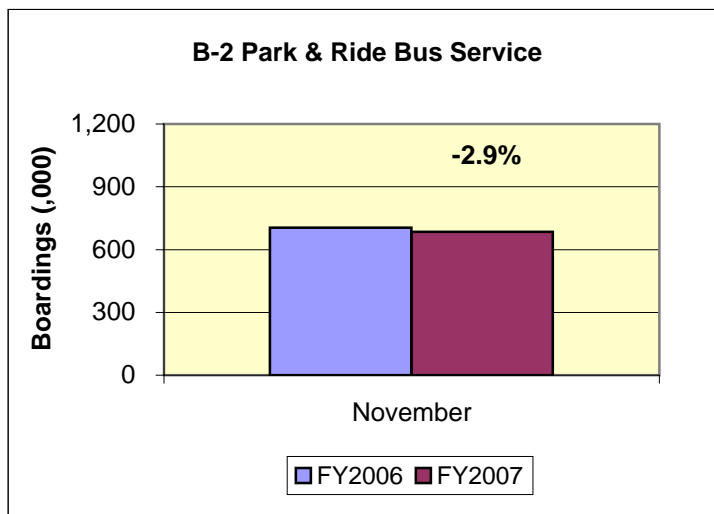
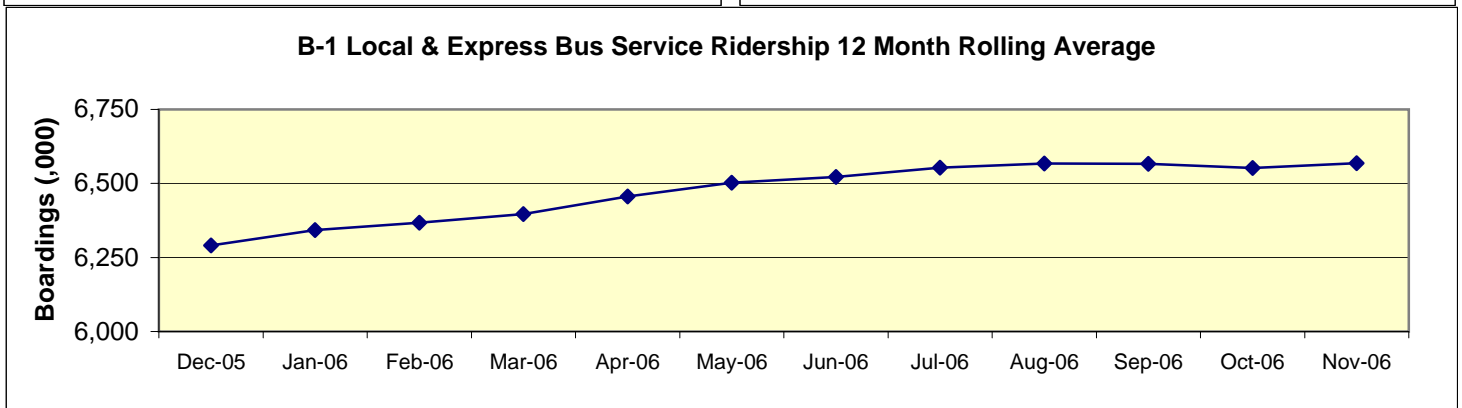
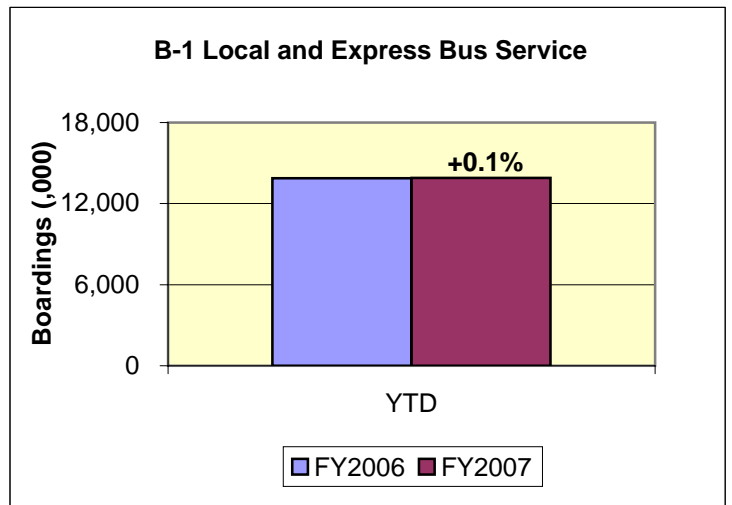
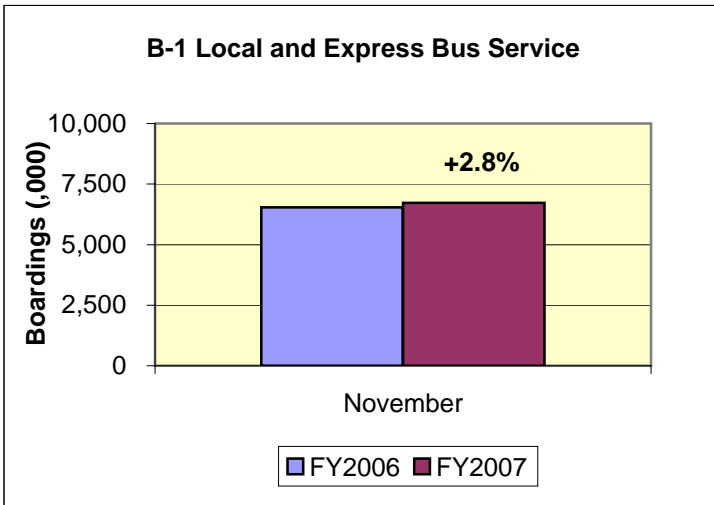
A-1. Comparison of Budget to Actual for the Month (November 2006)

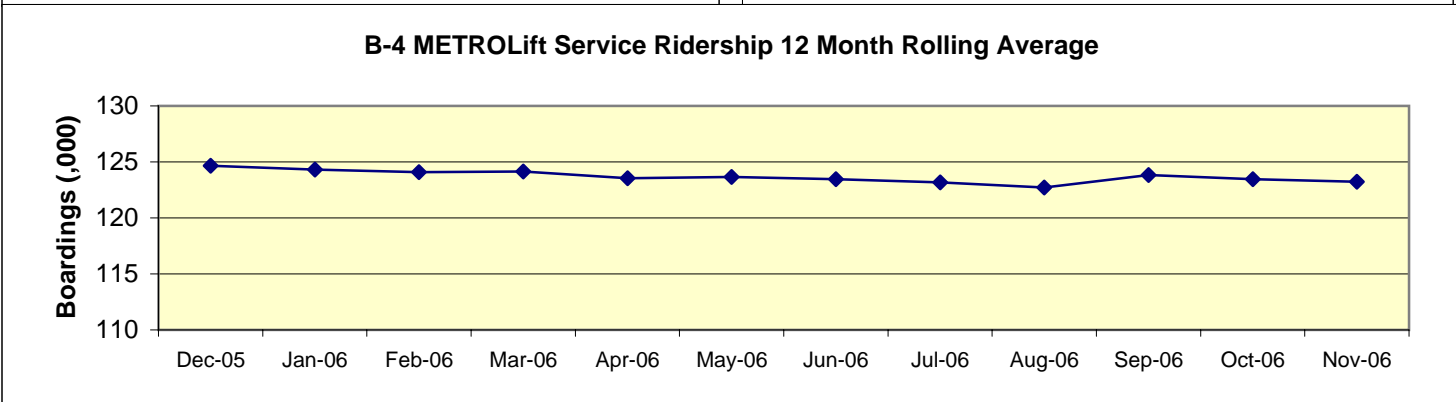
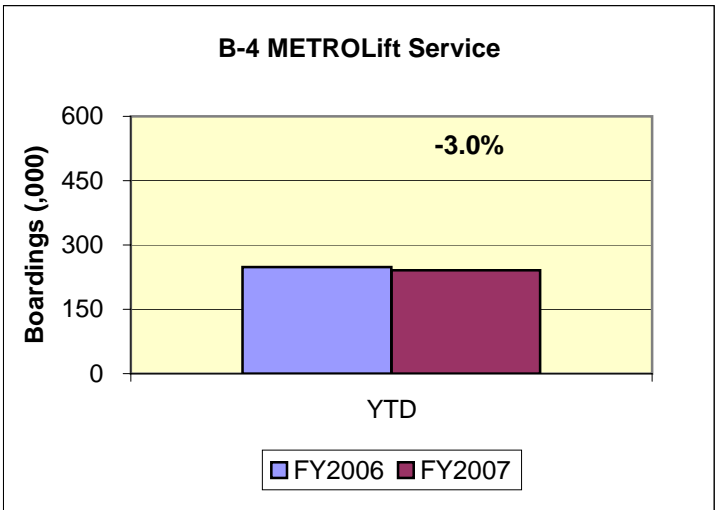
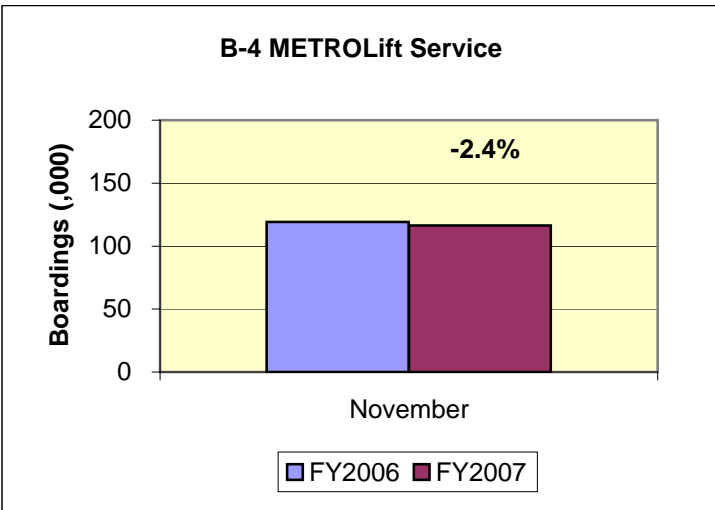
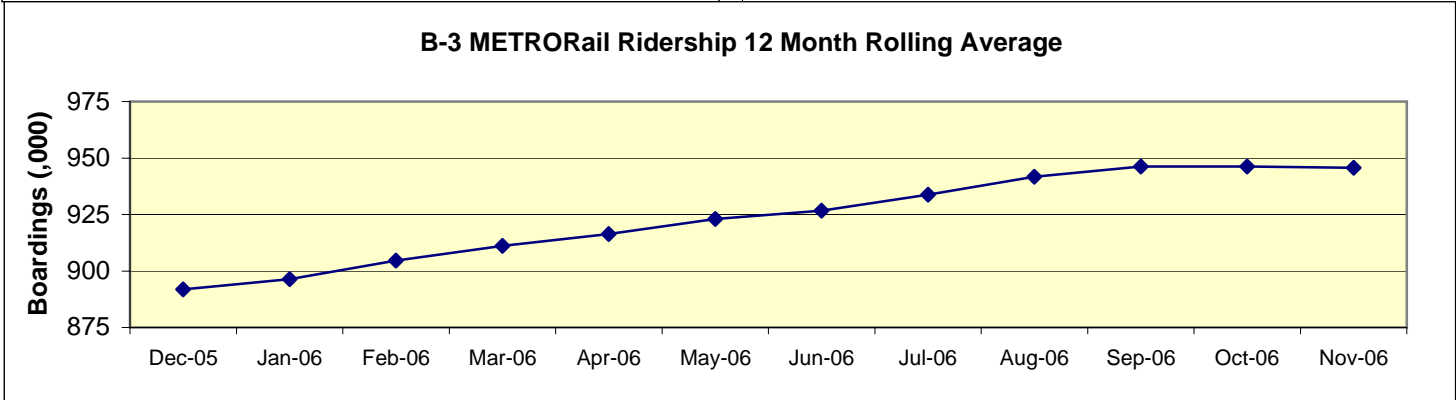
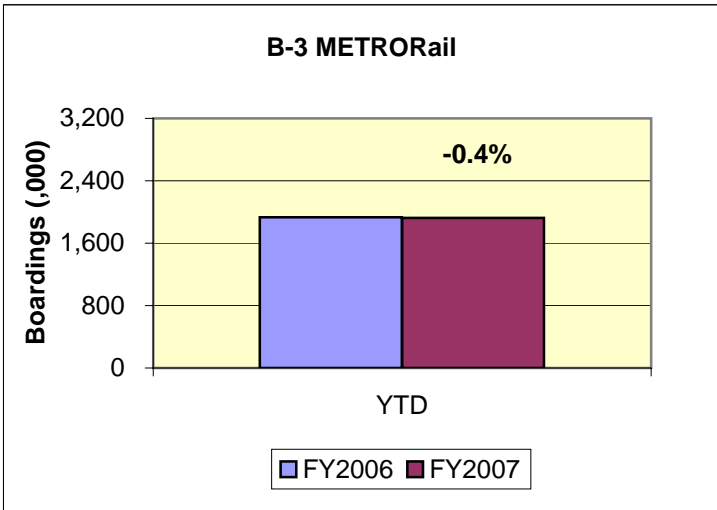
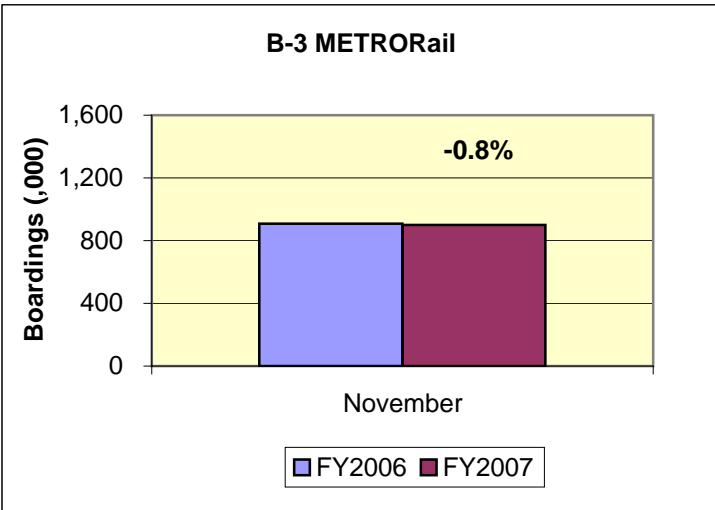
	FY2007 November Budget	FY2007 November Actual	\$ Variance	Variance %
Labor & Fringe Benefits	19,147,180	19,386,681	239,501	1.25%
Materials and Services	11,911,151	11,304,176	(606,975)	-5.10%
Total Operating Expenses	31,058,331	30,690,857	(367,474)	-1.18%
Reimbursements	(7,999,388)	(7,183,100)	816,288	-10.20%
Operating Budget	23,058,943	23,507,757	448,814	1.95%

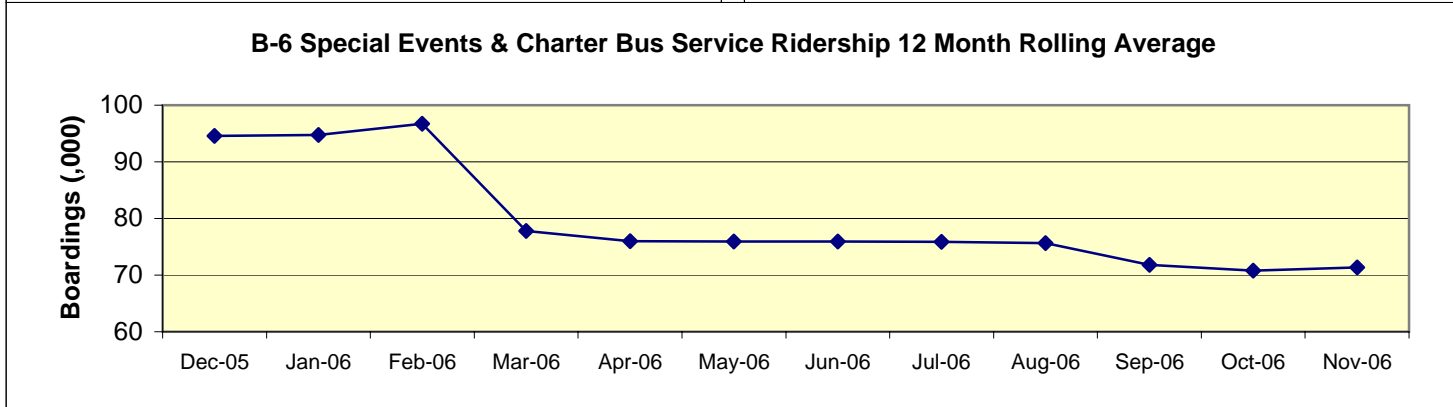
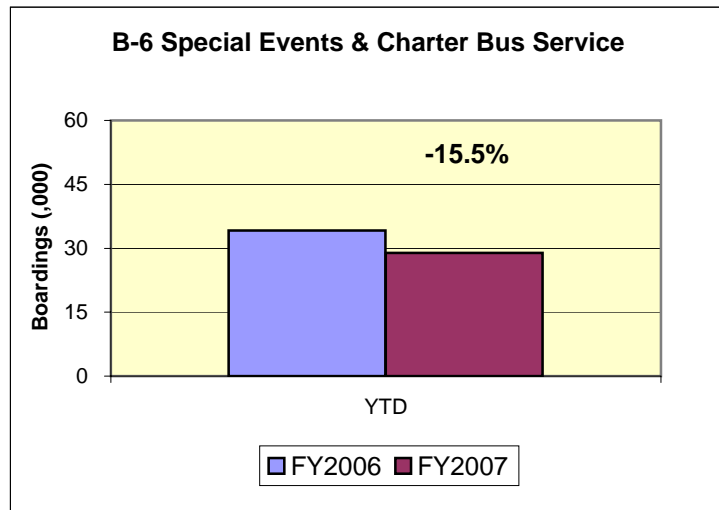
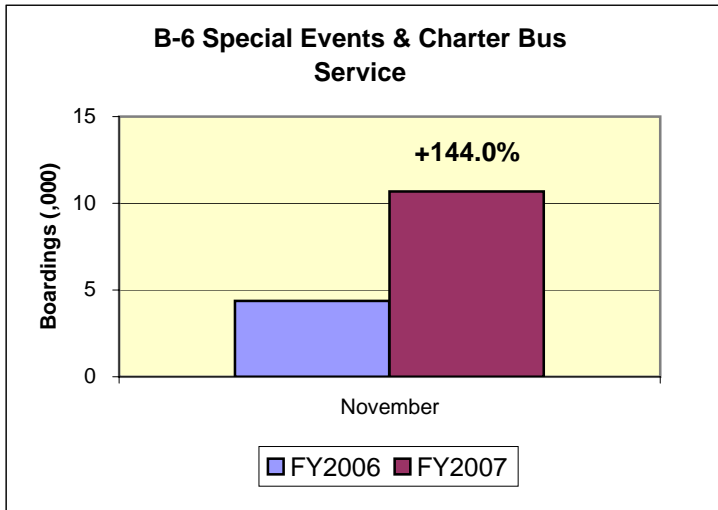
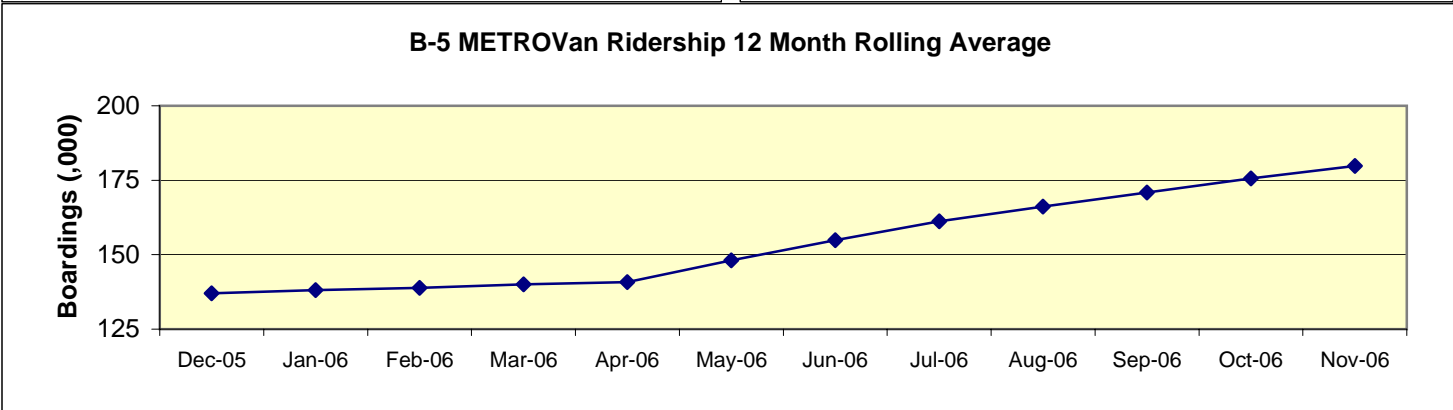
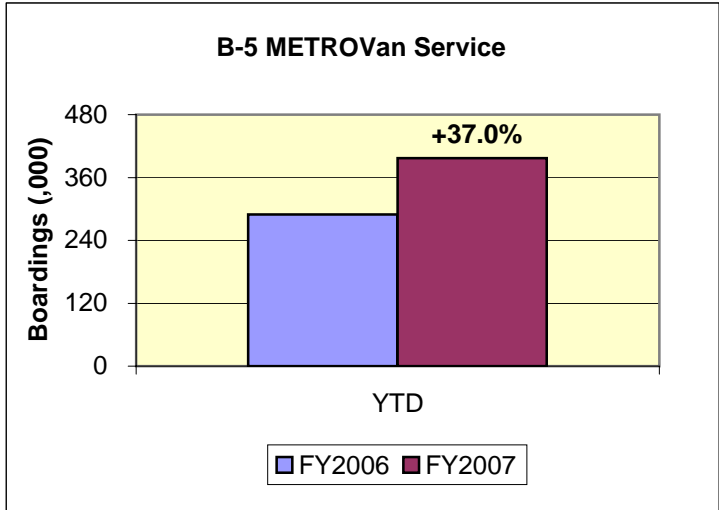
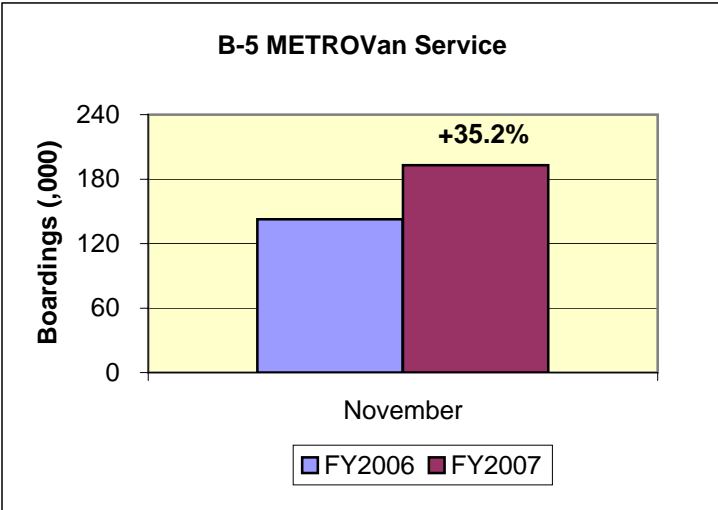
A-2. Comparison of Budget to Actual Year-to-Date (2 Months)

	FY2007 Year-to-date Budget	FY2007 Year-to-date Actual	\$ Variance	Variance %
Labor & Fringe Benefits	38,033,905	38,101,727	67,822	0.18%
Materials and Services	24,731,228	21,859,188	(2,872,040)	-11.61%
Total Operating Expenses	62,765,133	59,960,915	(2,804,218)	-4.47%
Reimbursements	(15,788,206)	(14,834,103)	954,103	-6.04%
Operating Budget	46,976,927	45,126,812	(1,850,115)	-3.94%

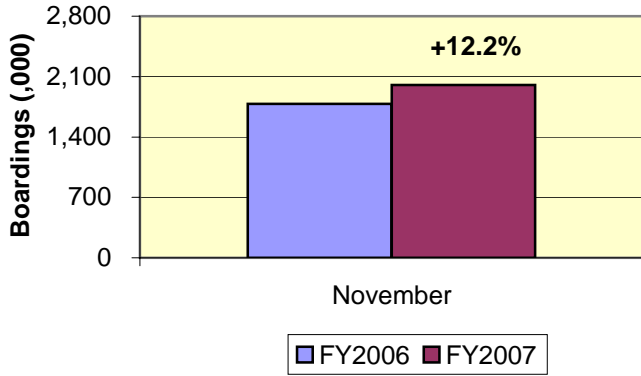
B. RIDERSHIP



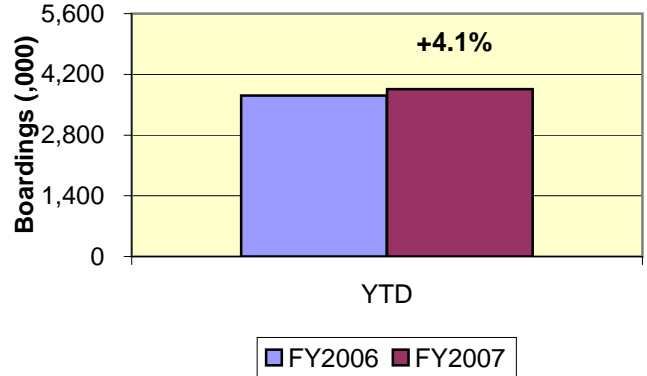




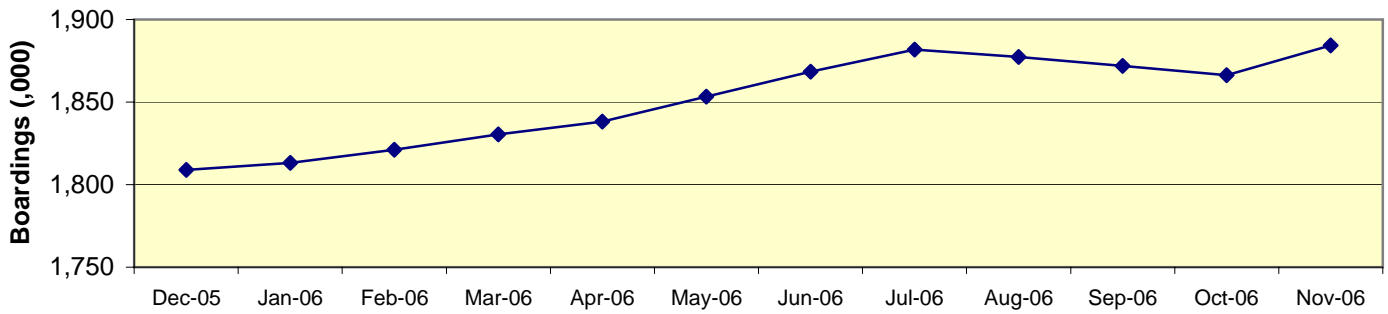
B-7 HOV, Carpools, Vanpools, & Non-METRO Buses



B-7 HOV, Carpools, Vanpools, & Non-METRO Buses



B-7 HOV, Carpools, Vanpools & Non-METRO Buses Ridership 12 Month Rolling Average



B-8. Ridership Summary

Boardings in Millions

	Total Fixed Route (1)	Total System (2)
November 2005	8.155	10.207
November 2006	8.311	10.634
Change	1.9%	4.2%
YTD FY2006	17.312	21.595
YTD FY2007	17.275	21.802
Change	-0.2%	1.0%

Notes

FY2006 boarding data has been calendar adjusted to give meaningful comparison to FY2007.

(1) Includes METRORail (local route) and the following bus services: local, express and Park & Ride. (These are transit services which run on a fixed route according to a fixed schedule.)

(2) Includes all bus and rail services plus HOV carpools, vanpools, and non-METRO buses.

B-9. Ridership By Service Category

MONTHLY AND YEAR-TO-DATE BOARDINGS				
	November 2006 Boardings	% Change November '05 Adj. vs November '06	FY2007 YTD Boardings	% Chg YTD FY2006 Adj. vs. FY2007
Fixed Route Bus Services				
Local & Express	6,726,010	2.8%	13,901,243	0.1%
Park & Ride	684,085	-2.9%	1,447,611	-3.1%
Total Fixed Route Bus Services	7,410,095	2.2%	15,348,854	-0.2%
METRO Rail	900,953	-0.8%	1,926,092	-0.4%
Total Fixed Route Services	8,311,048	1.9%	17,274,946	-0.2%
Special Bus Services				
METROLift	116,385	-2.4%	240,767	-3.0%
METROVan	192,981	35.2%	396,644	37.0%
Special Events	10,622	202.1%	27,815	9.2%
Charter	64	-92.6%	1,067	-87.7%
Total Special Bus Services	320,052	20.2%	666,293	16.5%
Total Bus and Rail Services	8,631,100	2.5%	17,941,239	0.3%
HOV Carpools, Vanpools, and Non-METRO Buses	2,003,166	12.2%	3,861,080	4.1%
TOTAL SYSTEM RIDERSHIP	10,634,266	4.2%	21,802,319	1.0%

FY2006 boarding data has been calendar adjusted to give meaningful comparison to FY2007.

C. SALES TAX & FARE REVENUES

C-1. Comparison of Budget to Actual for the Month (November 2006)

	Dollars in Millions			
	FY2007	FY2007	\$ Variance	% Variance
	November	November		
	Budget	Actuals		
Fares	3.844	4.087	0.243	6.3%
Sales tax income (cash basis)	37.023	42.461	5.438	14.7%

C-2. Comparison of Budget to Actual Year-to-Date (2 Months)

	Dollars in Millions			
	FY2007	FY2007	\$ Variance	% Variance
	YTD	YTD		
	Budget	Actuals		
Fares	8.045	8.407	0.362	4.5%
Sales tax income (cash basis)	68.237	78.152	9.915	14.5%

C-2. Comparison of FY06 to FY07 for the Month (November 2006)

	Dollars in Millions			
	FY2006	FY2007	\$ Variance	% Variance
	November	November		
	Actuals	Actuals		
Fares	4.137	4.087	-0.050	-1.2%
Sales tax income (cash basis)	36.469	42.461	5.992	16.4%

C-4. Comparison of FY06 to FY07 Year-to-Date (2 Months)

	Dollars in Millions			
	FY2006	FY2007	\$ Variance	% Variance
	YTD	YTD		
	Actuals	Actuals		
Fares	8.449	8.407	-0.042	-0.5%
Sales tax income (cash basis)	67.216	78.152	10.936	16.3%

D. OPERATING RATIO STATISTICS

COST EFFECTIVENESS PERFORMANCE GOALS					
November 2006					
	Annual FY2006	THIS MONTH	FY2007 YTD	FY2007 GOAL	YTD % VARIANCE FROM GOAL
Operating Ratio	17.5%	16.2%	17.6%	19.0%	-7.4%

Beginning in FY2006, a revised formula is being used to calculate the operating ratio. The revised formula more accurately states the revenues and cost relationships and is more comparable to published industry data.

$$\frac{\text{Total Fares plus Cost Recovery}}{\text{Total Transit Cost}}$$

E. SERVICE PERFORMANCE STATISTICS

SYSTEM QUALITY PERFORMANCE GOALS				
November 2006				

	THIS MONTH	FY2007 YTD	FY2007 GOAL	YTD % VARIANCE FROM GOAL
On-Time Performance ⁽¹⁾				

⁽¹⁾ The Operations Department is currently updating the On-time Performance methodology.

	OCT FY2007	NOV FY2007	1st QTR YTD	1st QTR FY2007 GOAL	YTD % VARIANCE FROM GOAL
Mean Distance Between Mechanical Failures (All buses) ⁽²⁾	5,477	6,248	5,808	7,336	20.8%

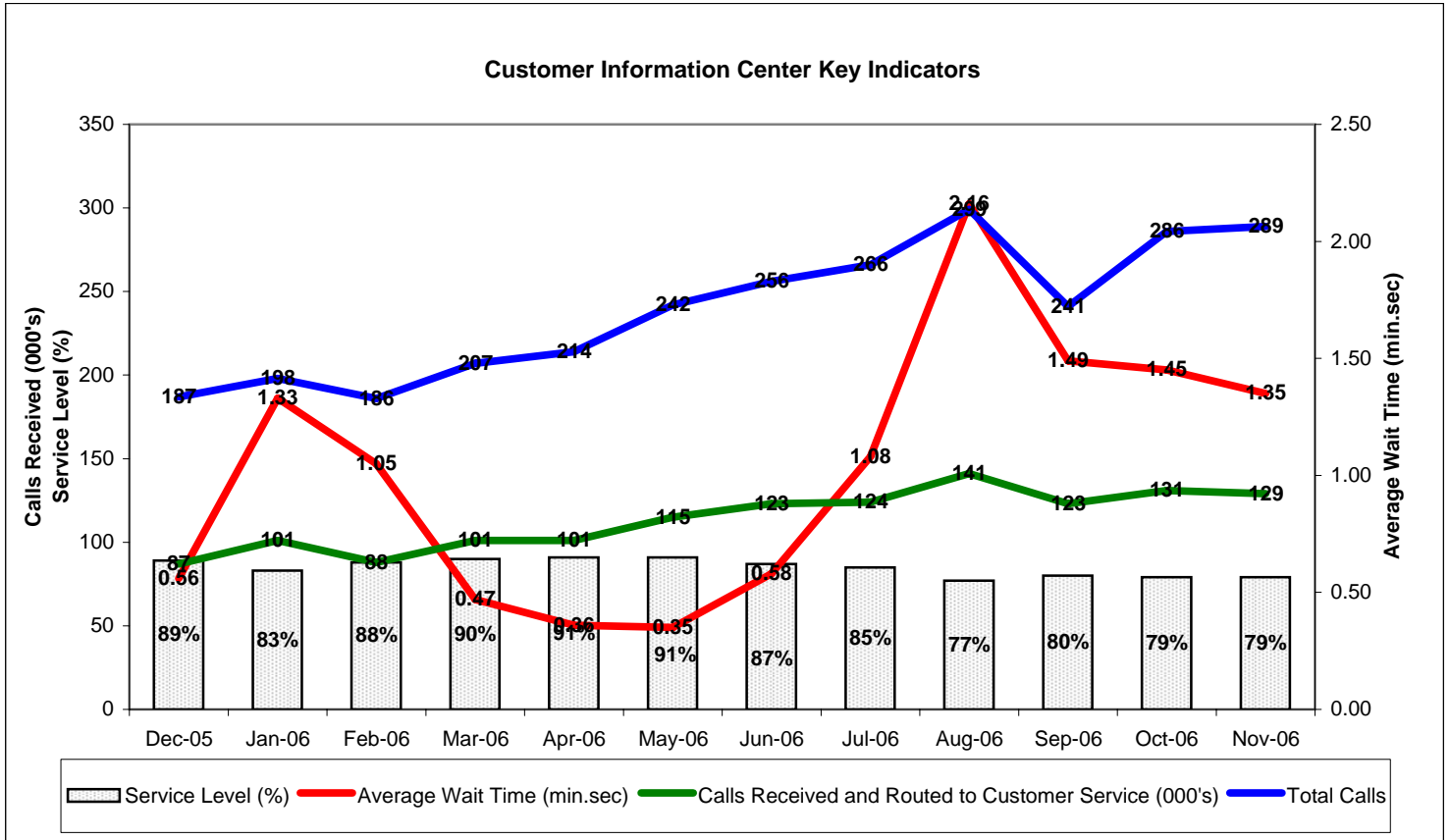
⁽²⁾ Effective October 2006, MDBF Mechanical roadcalls are defined as any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude farebox, accidents and bus recalls. This indicator is for the bus system but excludes METROLift. The FY2007 goal represents a 20% improvement from the FY2006 level.

	THIS MONTH	FY2007 YTD	YTD FY2007 GOAL	YTD % VARIANCE FROM GOAL
Bus Accidents - absolute number ⁽³⁾	35	75	160	-53.1%
- per 100,000 vehicle miles	0.67	0.70	1.50	
Rail Accidents - absolute number	2	3	8	-62.5%
- per 100,000 vehicle miles	2.72	2.00	6.00	
Complaints - absolute number	2,019	4,379	12,800	-65.8%
- as a % of boardings	0.0234	0.0244	0.0801	
Major Security Incidents ⁽⁴⁾ - absolute number	36	85	110	-22.7%
- per 100,000 boardings	0.42	0.47	0.49	

⁽³⁾ This indicator is for the bus system and includes METROLift.

⁽⁴⁾ The definition of "Major Security Incident" is based on two industry standards: The FBI Uniform Crime Report and the National Transit Database Report issued by the Federal Transit Administration. The 8 categories included are: homicide, forcible rape, robbery, aggravated assault, burglary, larceny and theft, motor vehicle theft and arson.

E. SERVICE PERFORMANCE STATISTICS



IVR and Web Trip Planner Implemented September 30, 2005

Total Calls includes total calls routed to agents plus total number of automated schedule lookups.

Service Level = Calls answered by Trip Planners/Calls Offered to Trip Planners.

F. CAPITAL BUDGET

	November FY2007 Budget	November FY2007 Actuals	YTD FY2007 Budget	YTD FY2007 Actuals	YTD FY2007 Variance	
Total Capital Budget	16,948	16,206	31,184	22,139	(9,045)	-29.0%

G. GENERAL MOBILITY PROGRAM

	November FY2007 Budget	November FY2007 Actuals	YTD FY2007 Budget	YTD FY2007 Actuals	YTD FY2007 Variance	
Total General Mobility	2,079	2,598	6,862	6,747	(115)	-1.7%