

METRO

Monthly Board Report

Operating • Capital • Service • Performance

July 2008

# July 2008 MONTHLY BOARD REPORT

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## A. OPERATING BUDGET

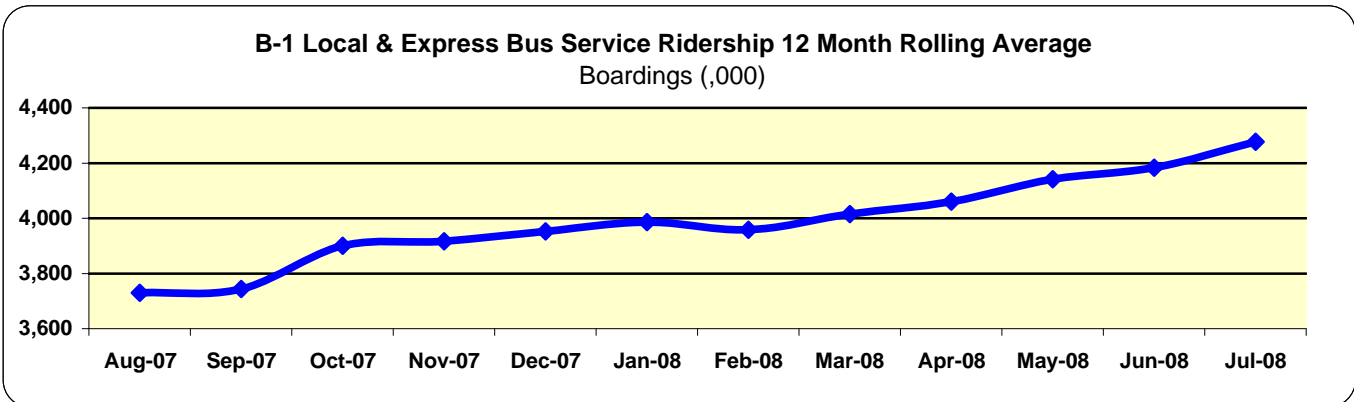
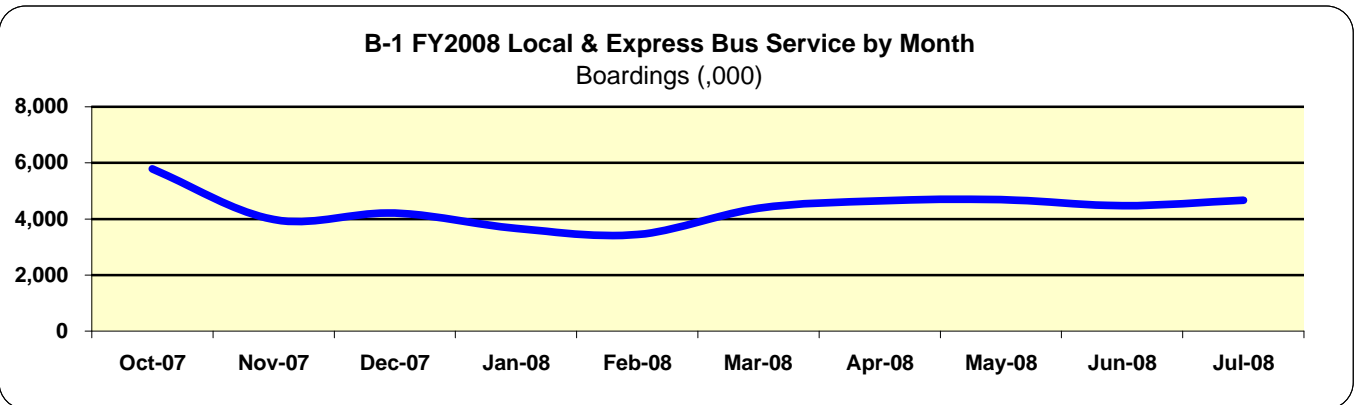
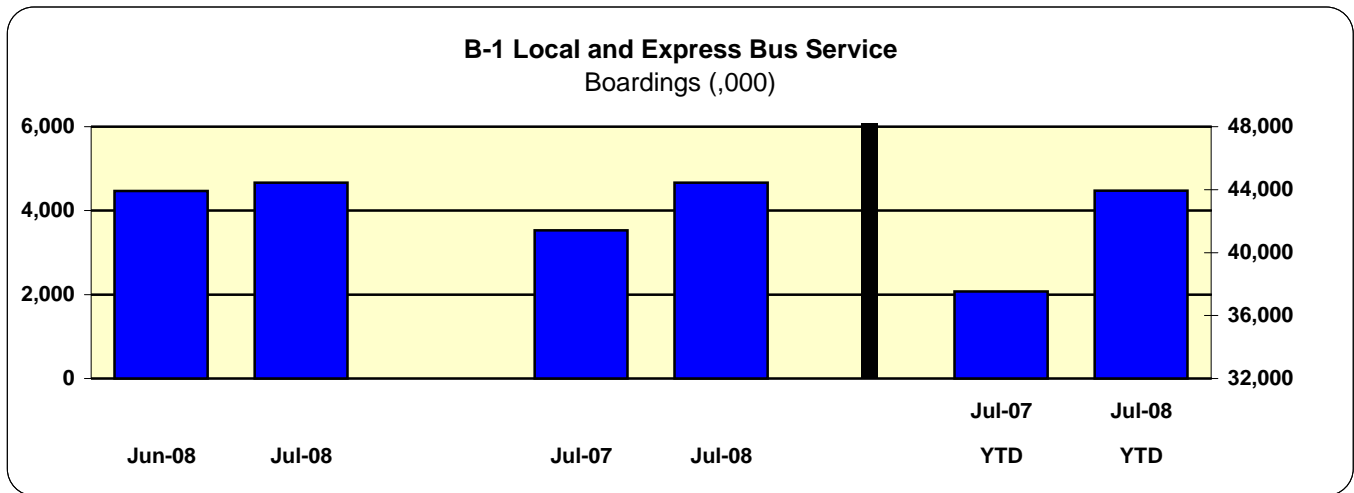
### A-1. Comparison of Budget to Actual for the Month (July 2008)

	<b>FY2008 July Budget</b>	<b>FY2008 July Actual</b>	<b>\$ Variance</b>	<b>Variance %</b>
<b>Labor &amp; Fringe Benefits</b>	20,748,134	20,485,894	(262,240)	-1.26%
<b>Materials and Services</b>	13,091,785	13,276,293	184,508	1.41%
<b>Total Operating Expenses</b>	33,839,919	33,762,187	(77,732)	-0.23%
<b>Reimbursements</b>	(6,412,065)	(6,036,718)	375,347	-5.85%
<b>Operating Budget</b>	<b>27,427,854</b>	<b>27,725,469</b>	<b>297,615</b>	<b>1.09%</b>

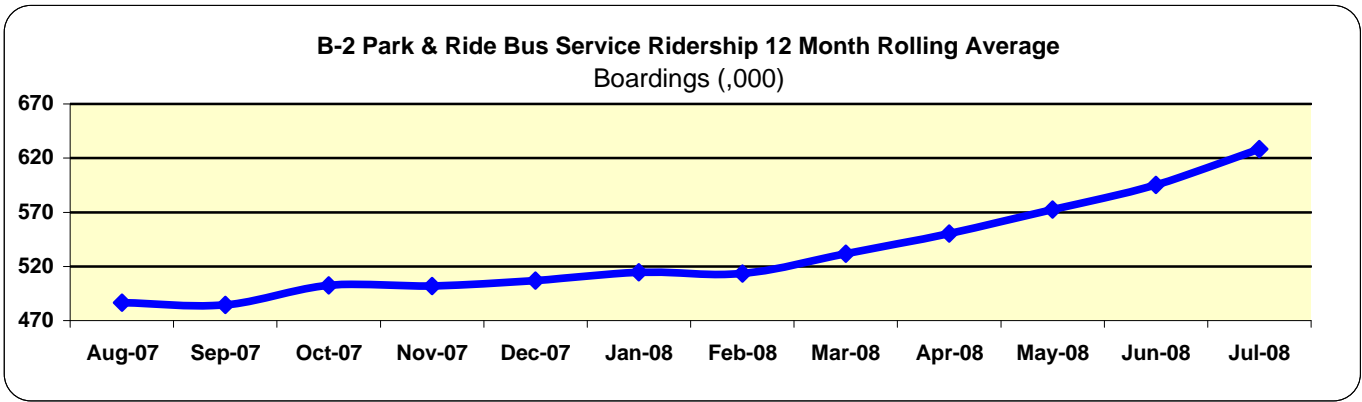
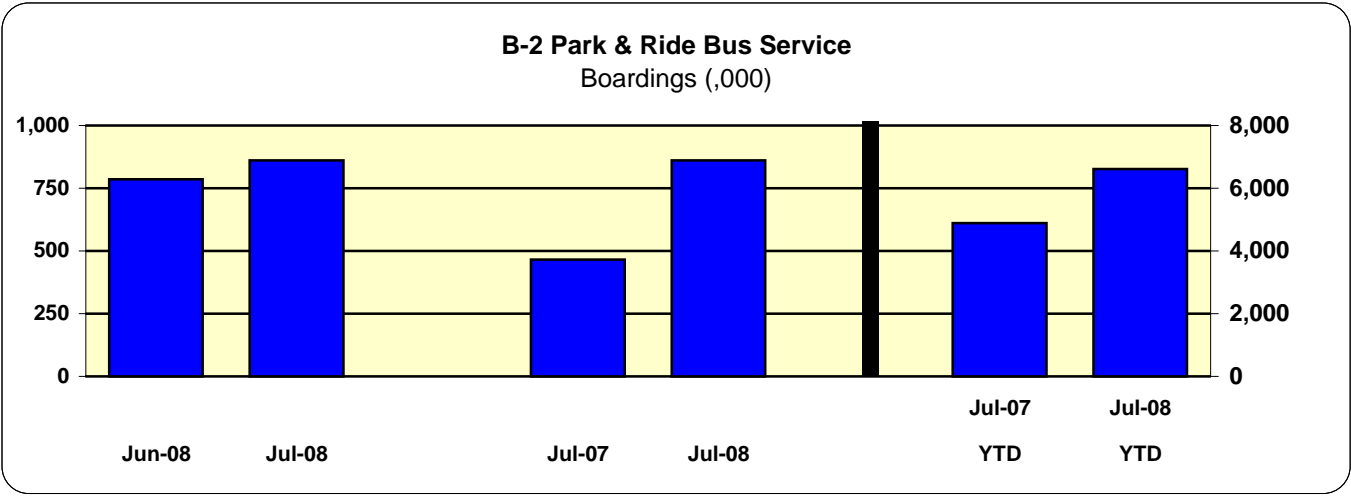
### A-2. Comparison of Budget to Actual Year-to-Date (10 Months)

	<b>FY2008 Year-to-date Budget</b>	<b>FY2008 Year-to-date Actual</b>	<b>\$ Variance</b>	<b>Variance %</b>
<b>Labor &amp; Fringe Benefits</b>	201,588,868	198,365,535	(3,223,333)	-1.60%
<b>Materials and Services</b>	125,378,821	115,743,821	(9,635,000)	-7.68%
<b>Total Operating Expenses</b>	326,967,689	314,109,356	(12,858,333)	-3.93%
<b>Reimbursements</b>	(83,331,707)	(81,486,579)	1,845,128	-2.21%
<b>Operating Budget</b>	<b>243,635,982</b>	<b>232,622,777</b>	<b>(11,013,205)</b>	<b>-4.52%</b>

## B. RIDERSHIP



*Note: Fixed Route Bus and Rail Ridership is now based on unadjusted Automatic Passenger Counter (APC) information. In FY2007, APC was not fully calibrated and therefore understated ridership.*



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**B-3. Fixed Route Bus Month to Month and Year to Year Ridership Comparisons**

June 2008 - July 2008 Comparison				
Adjusted Boardings		Service Type	Unadjusted APC Boardings	
Current Month Total	Change from Previous Month		Current Month Total	Change from Previous Month
6,242,297	122,918	<b>Local &amp; Express</b>	4,665,081	196,106
908,518	45,359	<b>Park &amp; Ride</b>	861,120	74,993
<b>7,150,815</b>	<b>168,277</b>	<b>Total Fixed Route Bus</b>	<b>5,526,201</b>	<b>271,099</b>

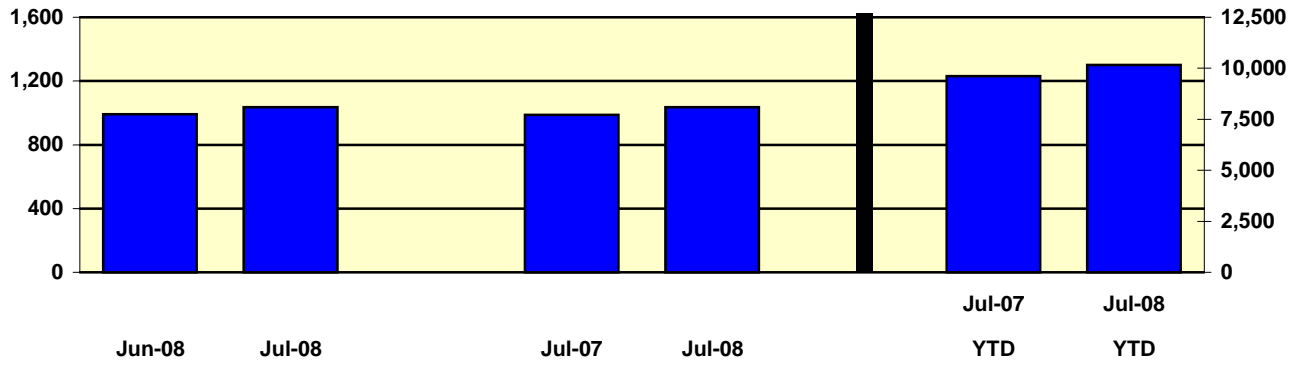
**Fixed Route Bus Month to Month Ridership Variance (Adjusted)**

168,000 Adjusted Boardings Variance  
 (289,000) Subtract 1 Weekday  
 (74,000) Subtract 1 Holiday  
 \_\_\_\_\_ 80,000 Add back 1 Sunday  
 (115,000)

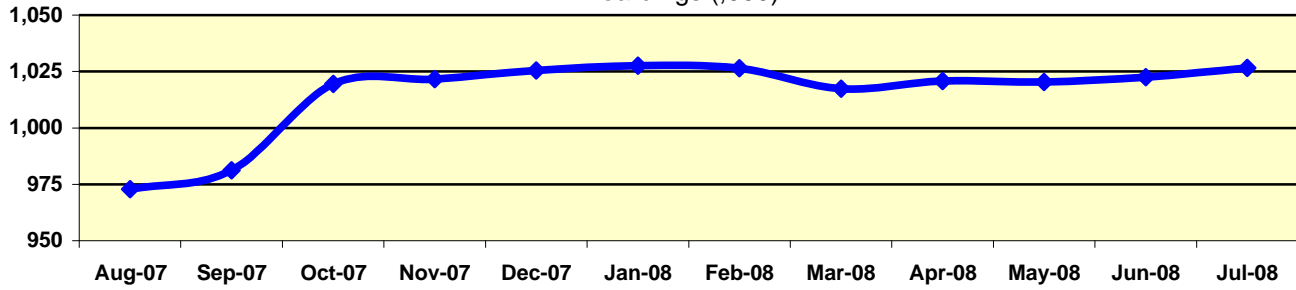
July Year to Year Comparison - Unadjusted APC Boardings				
July		Service Type	July Year to Date	
Current Year	Previous Year		Current Year	Previous Year
4,665,081	3,533,343	<b>Local &amp; Express</b>	43,939,332	37,535,033
861,120	465,648	<b>Park &amp; Ride</b>	6,610,578	4,884,669
<b>5,526,201</b>	<b>3,998,991</b>	<b>Total Fixed Route Bus</b>	<b>50,549,910</b>	<b>42,419,702</b>

*Note: In FY2007, APC was not fully calibrated and therefore understated ridership.*

**B-4 METRORail Service**  
Boardings (,000)

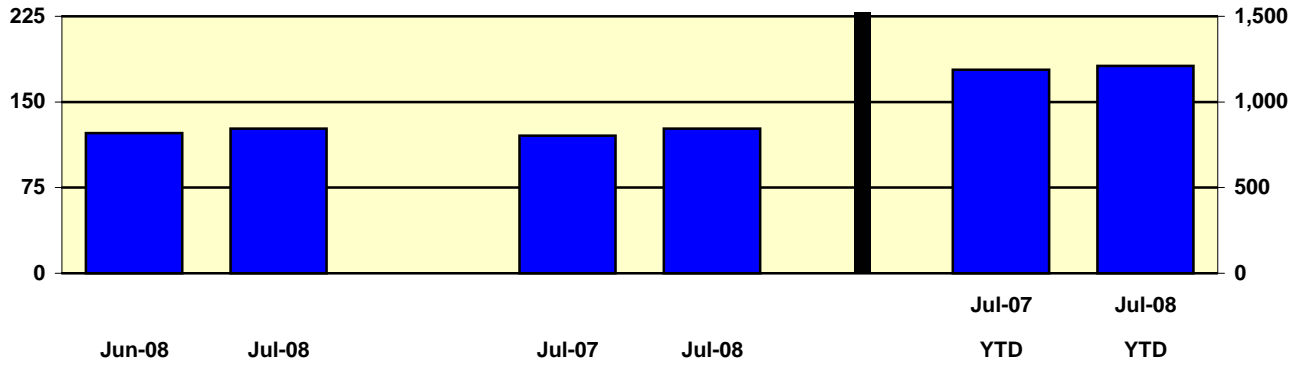


**B-4 METRORail Ridership 12 Month Rolling Average**  
Boardings (,000)

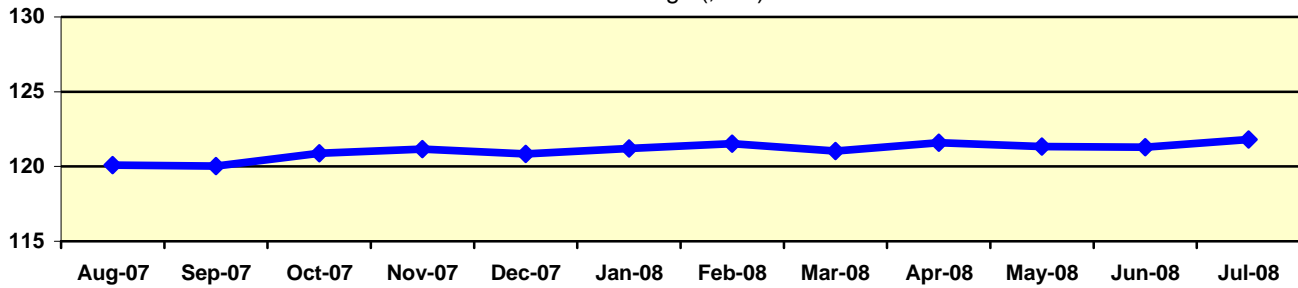


*Note: Fixed Route Bus and Rail Ridership is now based on unadjusted Automatic Passenger Counter (APC) information. In FY2007, APC was not fully calibrated and therefore understated ridership.*

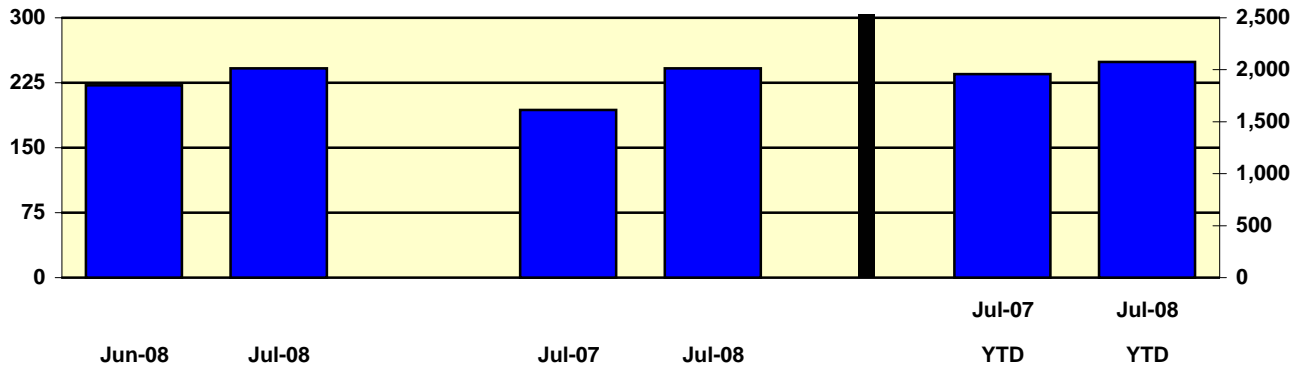
**B-5 METROLift Service**  
Boardings (,000)



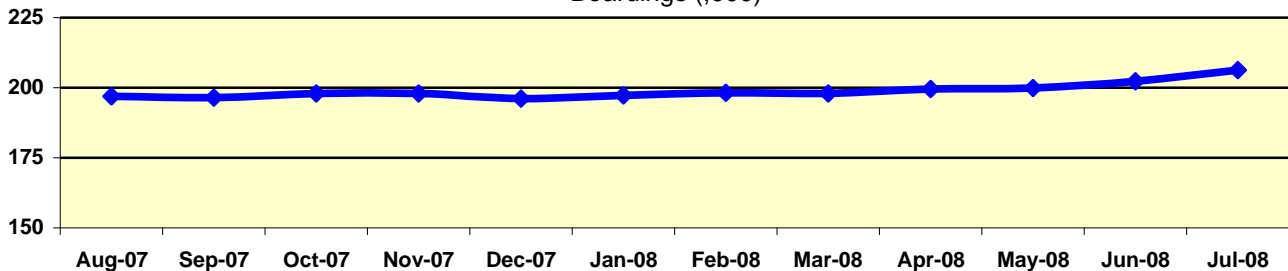
**B-5 METROLift Service Ridership 12 Month Rolling Average**  
Boardings (,000)



**B-6 Star Vanpool Service**  
Boardings (,000)



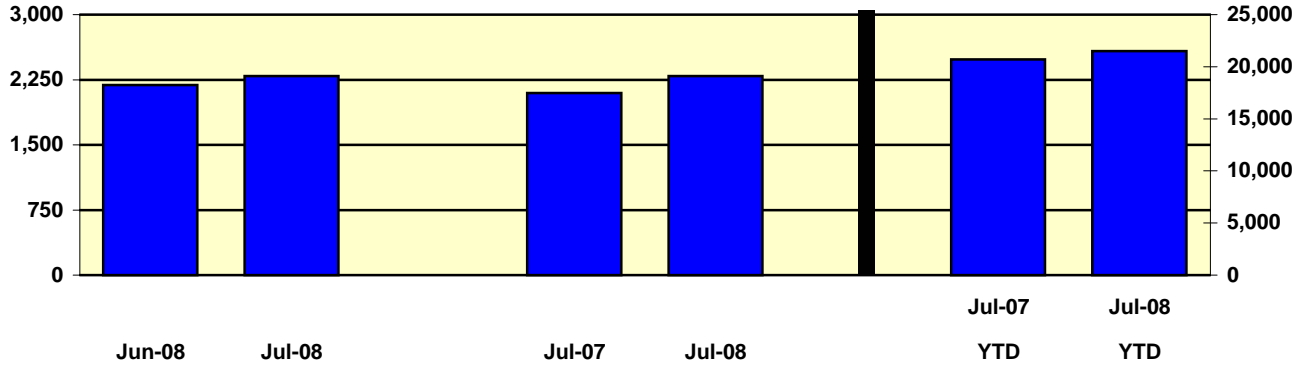
**B-6 Star Vanpool Ridership 12 Month Rolling Average**  
Boardings (,000)



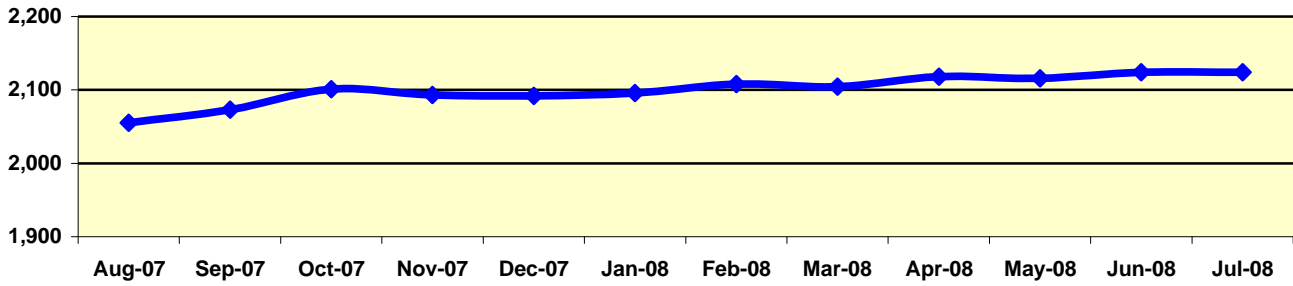
Note: METRO's vanpool service was renamed "Star" in April 2008.



**B-7 HOV, Carpools, Vanpools & Non-METRO Buses**  
Boardings (,000)



**B-7 HOV, Carpools, Vanpools & Non-METRO Buses Ridership 12 Month Rolling**  
Average - Boardings (,000)



## C. SALES TAX & FARE REVENUES

### C-1. Comparison of Budget to Actual for the Month (July 2008)

	Dollars in Millions			
	FY2008	FY2008	\$ Variance	% Variance
	July	July		
	<b>Budget</b>	<b>Actuals</b>		
Fares	4.708	5.024	0.316	6.7%
Sales tax income (cash basis)	34.468	41.386	6.917	20.1%

### C-2. Comparison of Budget to Actual Year-to-Date (10 Months)

	Dollars in Millions			
	FY2008	FY2008	\$ Variance	% Variance
	YTD	YTD		
	<b>Budget</b>	<b>Actuals</b>		
	42.480	44.502	2.022	4.8%
Sales tax income (cash basis)	370.730	424.896	54.166	14.6%

### C-3. Comparison of FY2007 to FY2008 for the Month (July 2008)

	Dollars in Millions			
	FY2007	FY2008	\$ Variance	% Variance
	July	July		
	<b>Actuals</b>	<b>Actuals</b>		
Fares	4.008	5.024	1.016	25.4%
Sales tax income (cash basis)	37.623	41.386	3.763	10.0%

### C-4. Comparison of FY2007 to FY2008 Year-to-Date (10 Months)

	Dollars in Millions			
	FY2007	FY2008	\$ Variance	% Variance
	YTD	YTD		
	<b>Actuals</b>	<b>Actuals</b>		
Fares	40.418	44.502	4.084	10.1%
Sales tax income (cash basis)	392.748	424.896	32.147	8.2%

## D. OPERATING RATIO STATISTICS

<b>COST EFFECTIVENESS PERFORMANCE GOALS</b>					
<b>July 2008</b>					
	<b>Annual FY2007</b>	<b>THIS MONTH</b>	<b>FY2008 YTD</b>	<b>FY2008 GOAL</b>	<b>YTD % VARIANCE FROM GOAL</b>
Operating Ratio	17.9%	18.6%	18.4%	19.0%	-3.2%

Beginning in FY2006, a revised formula is being used to calculate the operating ratio. The revised formula more accurately states the revenues and cost relationships and is more comparable to published industry data.

$$\frac{\text{Total Fares plus Cost Recovery}}{\text{Total Transit Cost}}$$

## E. SERVICE PERFORMANCE STATISTICS

### SYSTEM QUALITY PERFORMANCE GOALS July 2008

	THIS MONTH	FY2008 YTD	FY2008 GOAL	YTD % VARIANCE
On-Time Performance <sup>(1)</sup>				
Local	59%	55%	61%	-10.0%
Park & Ride	72%	69%	70%	-0.9%
Weighted Average	62%	59%	64%	-8.0%
Mean Distance Between Mechanical Failures (All buses) <sup>(2)</sup>	6,341	7,202	5,250	37.2%

<sup>(1)</sup> A local or express bus is considered on time if it does not leave early and is less than 5 minutes late. A Park & Ride bus is considered on time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is less than 5 minutes late - measurements are for peak hours. Delays of 20 minutes or more are considered anomalous and will be excluded.

<sup>(2)</sup> Effective October 2006, MDBF Mechanical roadcalls are defined as any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude farebox, accidents and bus recalls. This indicator is for the bus system but excludes METROLift.

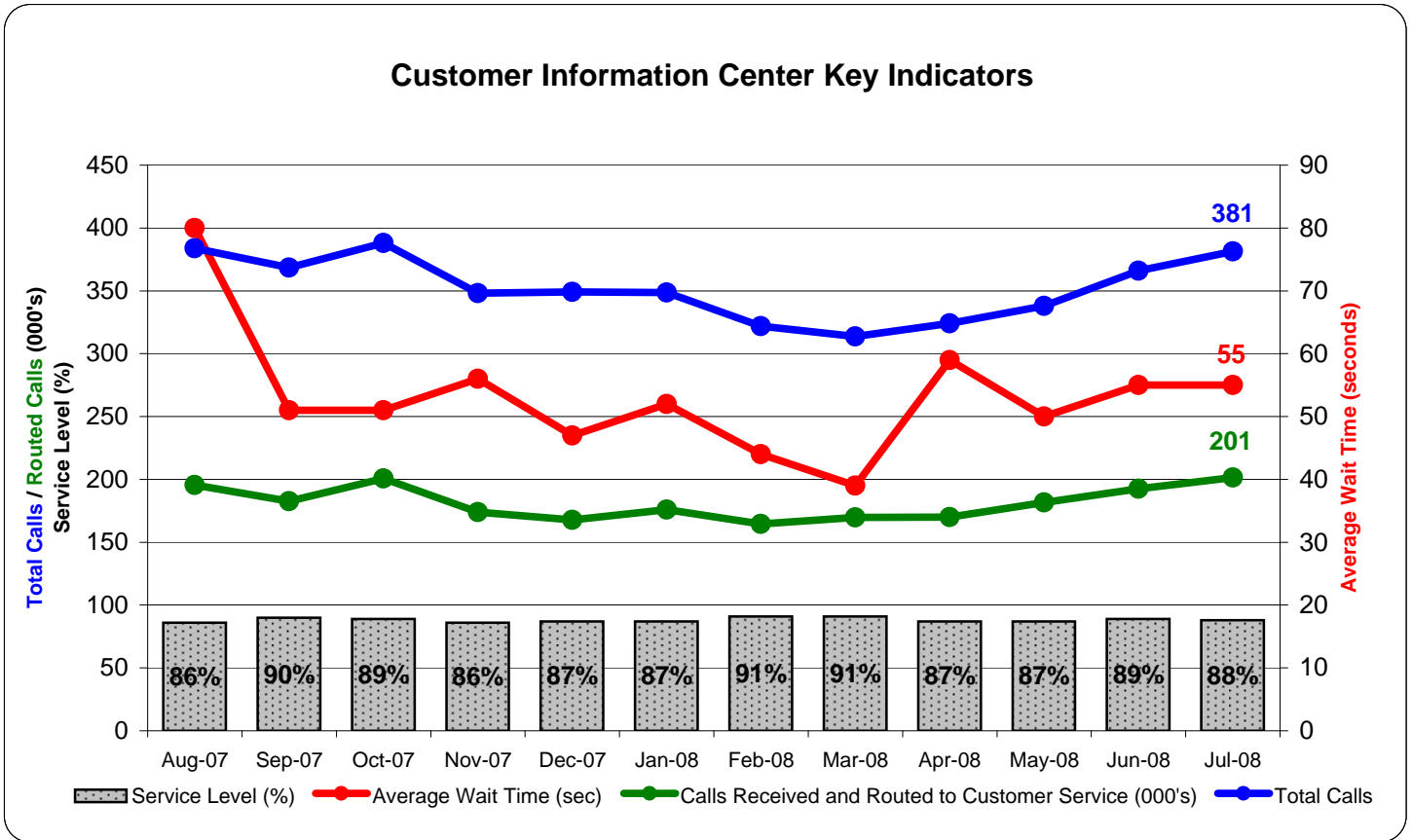
	THIS MONTH	FY2008 YTD	YTD FY2008 GOAL	YTD % VARIANCE (Neg=Better Than Goal)
Bus Accidents - absolute number <sup>(3)</sup>	47	439	538	-18.4%
- per 100,000 vehicle miles	0.84	0.81	1.00	
Rail Accidents - absolute number	5	44	30	46.7%
- per 100,000 vehicle miles	6.27	5.58	4.50	
Complaint Calls - absolute number	1,683	19,700	32,000	-38.4%
- as a % of boardings	0.0197	0.0230	0.0422	
Major Security Incidents - total <sup>(4)</sup>	40	376	500	-24.8%
- per 100,000 boardings	0.468	0.440	0.659	
	17	158	320	-50.6%
- per 100,000 boardings	0.199	0.185	0.422	

<sup>(3)</sup> This indicator is for the bus system and includes METROLift.

<sup>(4)</sup> The total "Major Security Incidents" is based on two industry standards: The FBI Uniform Crime Report and the National Transit Database Report issued by the Federal Transit Administration. The 8 categories included are: homicide, forcible rape, robbery, aggravated assault, burglary, larceny and theft, motor vehicle theft and arson.

<sup>(5)</sup> Major Security Incidents at METRO controlled properties is defined as incidents that occur at park and ride lots, transit centers, on board buses & trains and on LRV platforms.

## E. SERVICE PERFORMANCE STATISTICS



IVR and Web Trip Planner Implemented September 30, 2005

Total Calls includes total calls routed to agents plus total number of automated schedule lookups.

Service Level = Calls answered by Customer Information Specialists (CIS)/Calls Offered to CIS.

**F. CAPITAL BUDGET**

	July FY2008 Budget	July FY2008 Actuals	YTD FY2008 Budget	YTD FY2008 Actuals	YTD FY2008 Variance	
<b>Total Capital Budget</b>	38,787	33,760	248,778	191,844	(56,934)	-22.9%

**G. GENERAL MOBILITY PROGRAM**

	July FY2008 Budget	July FY2008 Actuals	YTD FY2008 Budget	YTD FY2008 Actuals	YTD FY2008 Variance	
<b>Total General Mobility</b>	2,636	2,931	139,865	134,425	(5,440)	-3.9%