

METRO

Monthly Board Report

Operating • Capital • Service • Performance

June 2008

# June 2008 MONTHLY BOARD REPORT

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## A. OPERATING BUDGET

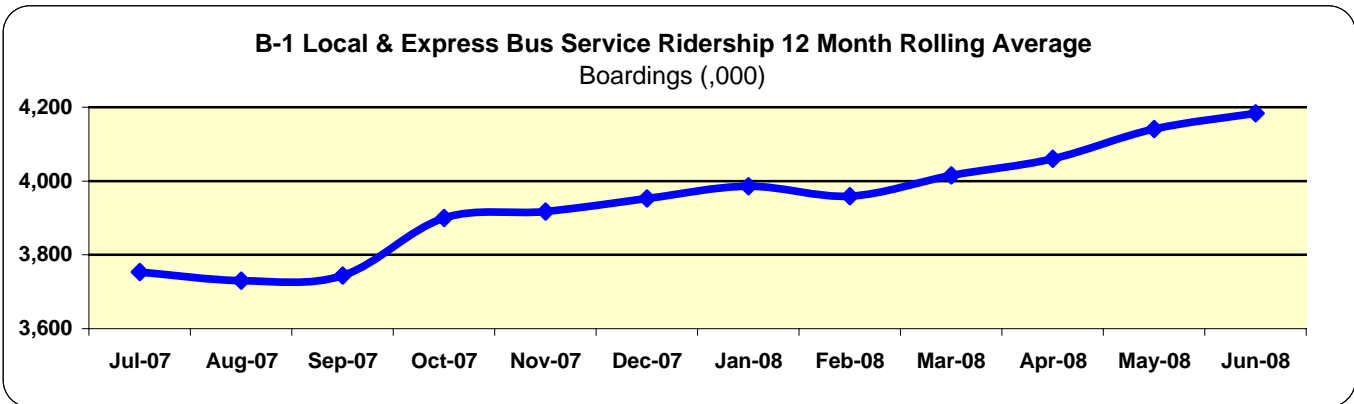
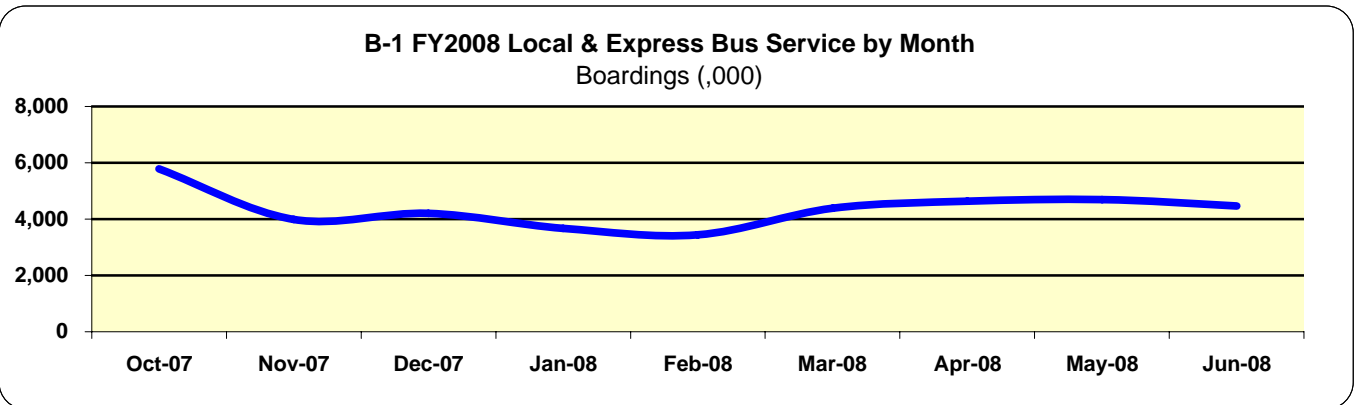
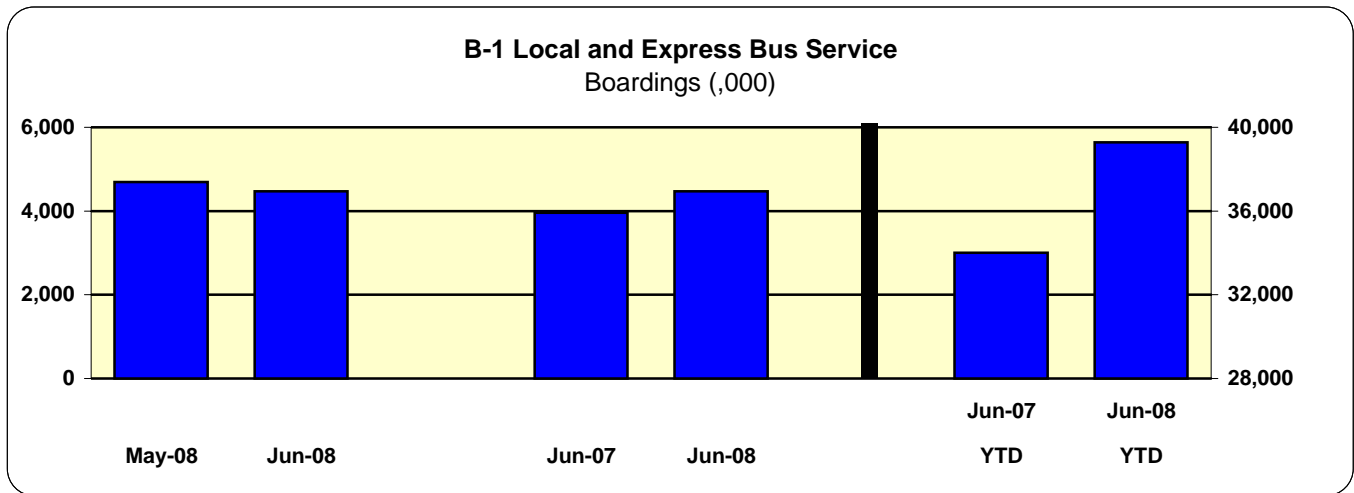
### A-1. Comparison of Budget to Actual for the Month (June 2008)

	<b>FY2008 June Budget</b>	<b>FY2008 June Actual</b>	<b>\$ Variance</b>	<b>Variance %</b>
<b>Labor &amp; Fringe Benefits</b>	19,516,675	19,592,191	75,516	0.39%
<b>Materials and Services</b>	12,892,845	11,687,109	(1,205,736)	-9.35%
<b>Total Operating Expenses</b>	32,409,520	31,279,300	(1,130,220)	-3.49%
<b>Reimbursements</b>	(8,514,037)	(8,553,591)	(39,554)	0.46%
<b>Operating Budget</b>	<b>23,895,483</b>	<b>22,725,709</b>	<b>(1,169,774)</b>	<b>-4.90%</b>

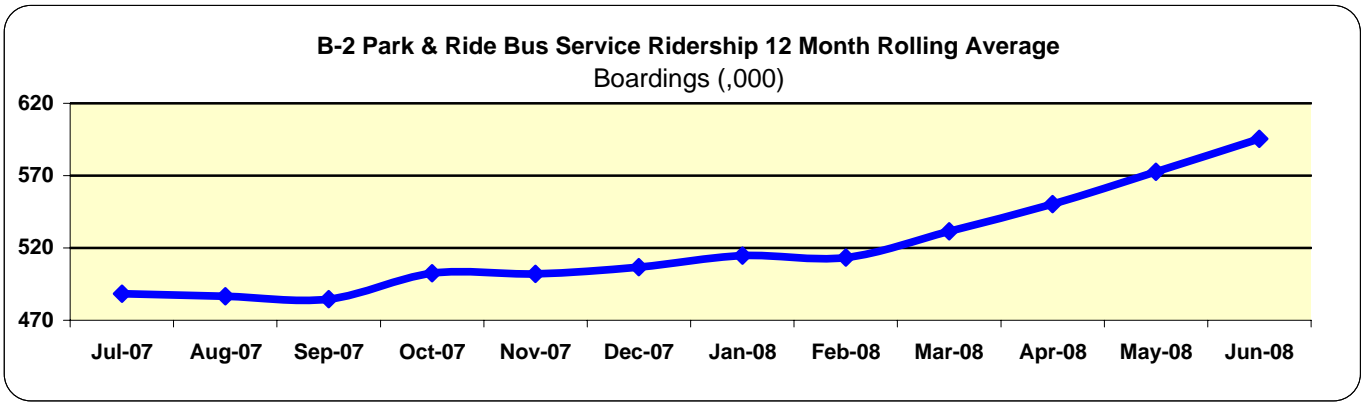
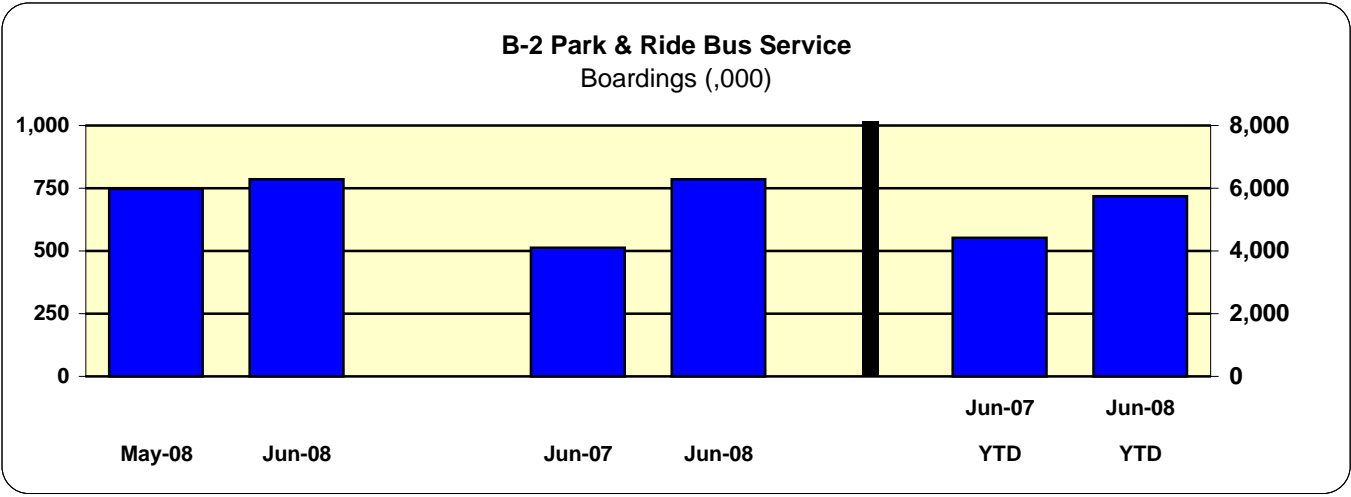
### A-2. Comparison of Budget to Actual Year-to-Date (9 Months)

	<b>FY2008 Year-to-date Budget</b>	<b>FY2008 Year-to-date Actual</b>	<b>\$ Variance</b>	<b>Variance %</b>
<b>Labor &amp; Fringe Benefits</b>	180,840,734	177,879,641	(2,961,093)	-1.64%
<b>Materials and Services</b>	112,287,036	102,467,528	(9,819,508)	-8.75%
<b>Total Operating Expenses</b>	293,127,770	280,347,169	(12,780,601)	-4.36%
<b>Reimbursements</b>	(76,919,642)	(75,449,861)	1,469,781	-1.91%
<b>Operating Budget</b>	<b>216,208,128</b>	<b>204,897,308</b>	<b>(11,310,820)</b>	<b>-5.23%</b>

## B. RIDERSHIP



*Note: Fixed Route Bus and Rail Ridership is now based on unadjusted Automatic Passenger Counter (APC) information. In FY2007, APC was not fully calibrated and therefore understated ridership.*



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**B-3. Fixed Route Bus Month to Month and Year to Year Ridership Comparisons**

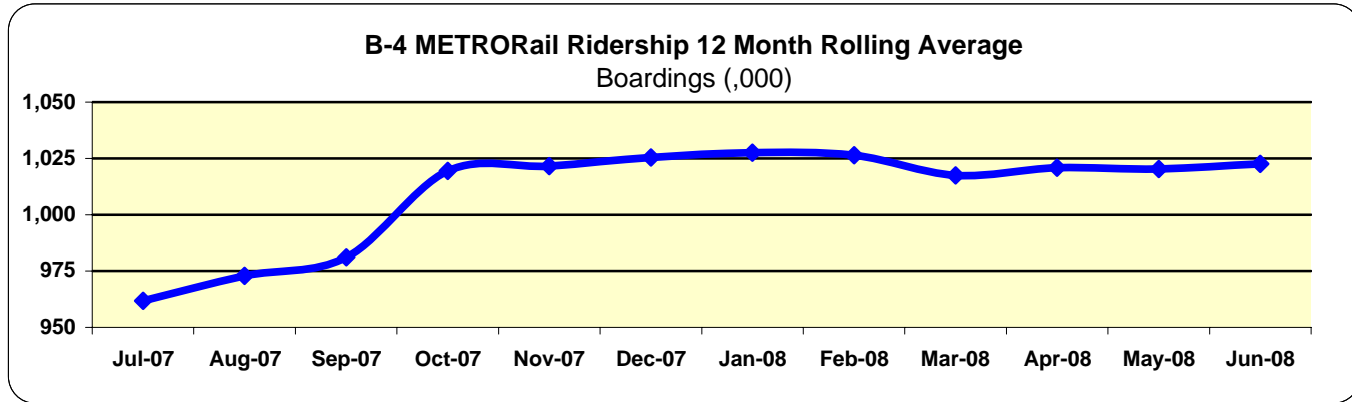
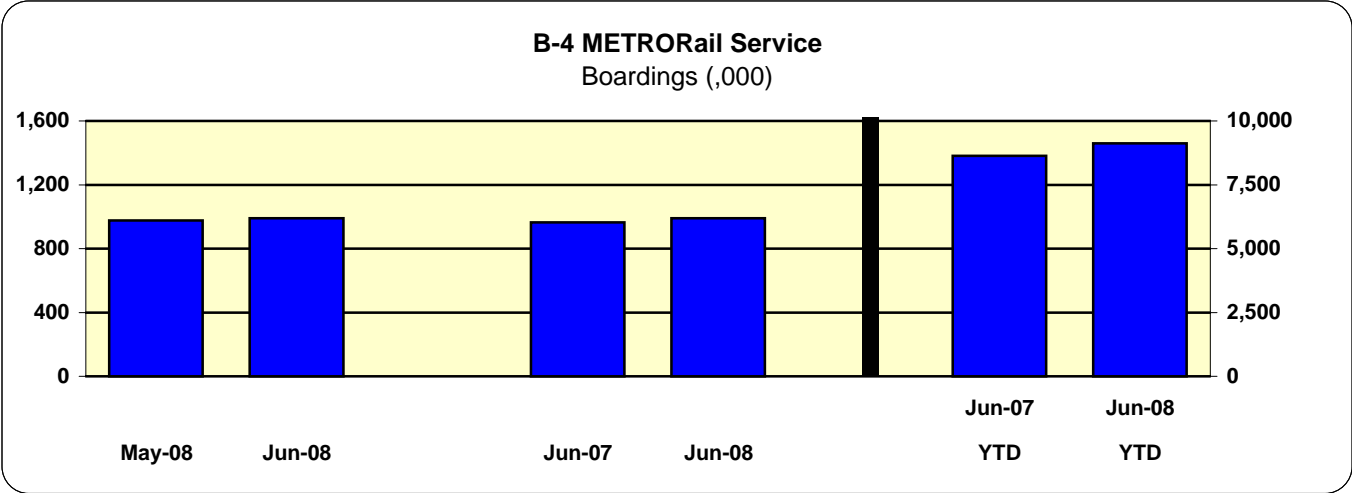
<b>May 2008 - June 2008 Comparison</b>				
<b>Adjusted Boardings</b>		<b>Service Type</b>	<b>Unadjusted APC Boardings</b>	
Current Month Total	Change from Previous Month		Current Month Total	Change from Previous Month
6,119,379	(120,088)	<b>Local &amp; Express</b>	4,468,975	(224,041)
863,159	59,469	<b>Park &amp; Ride</b>	786,127	38,236
<b>6,982,538</b>	<b>(60,619)</b>	<b>Total Fixed Route Bus</b>	<b>5,255,102</b>	<b>(185,805)</b>

**Fixed Route Bus Month to Month Ridership Variance (Adjusted)**

(60,000) Adjusted Boardings Variance  
 125,000 Add back 1 Saturday  
 75,000 Add back 1 Holiday  
(80,000) Subtract 1 Sunday  
 60,000

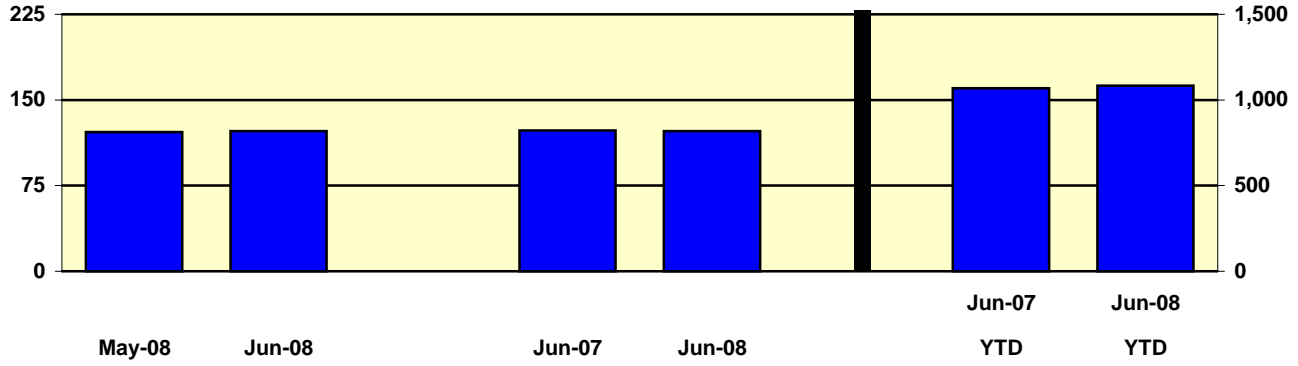
<b>June Year to Year Comparison - Unadjusted APC Boardings</b>				
<b>June</b>		<b>Service Type</b>	<b>June Year to Date</b>	
Current Year	Previous Year		Current Year	Previous Year
4,468,975	3,961,299	<b>Local &amp; Express</b>	39,274,251	34,001,690
786,127	512,332	<b>Park &amp; Ride</b>	5,749,458	4,419,021
<b>5,255,102</b>	<b>4,473,631</b>	<b>Total Fixed Route Bus</b>	<b>45,023,709</b>	<b>38,420,711</b>

*Note: In FY2007, APC was not fully calibrated and therefore understated ridership.*

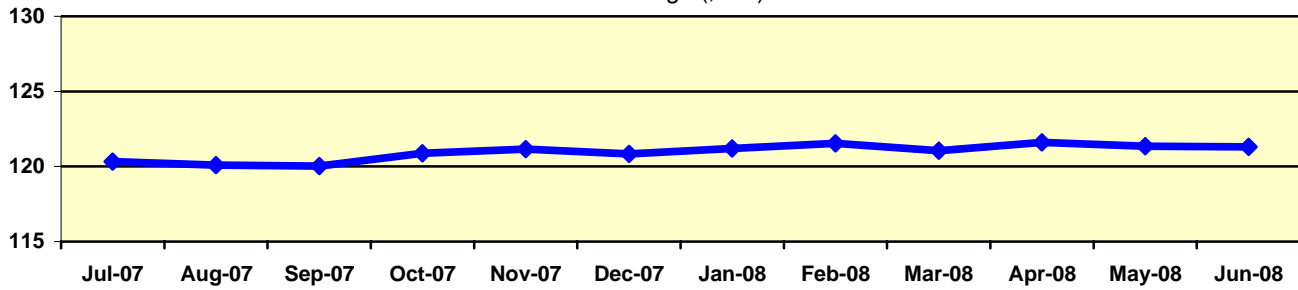


*Note: Fixed Route Bus and Rail Ridership is now based on unadjusted Automatic Passenger Counter (APC) information. In FY2007, APC was not fully calibrated and therefore understated ridership.*

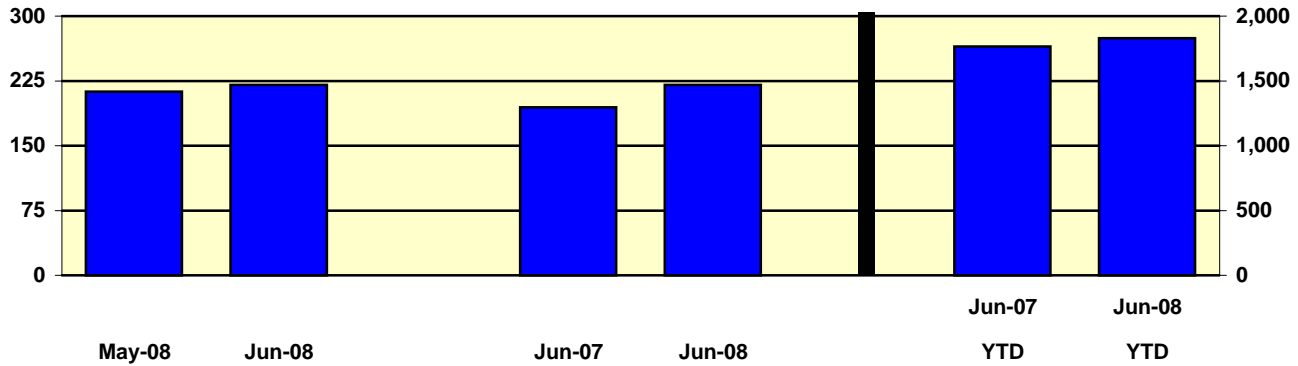
**B-5 METROLift Service**  
Boardings (,000)



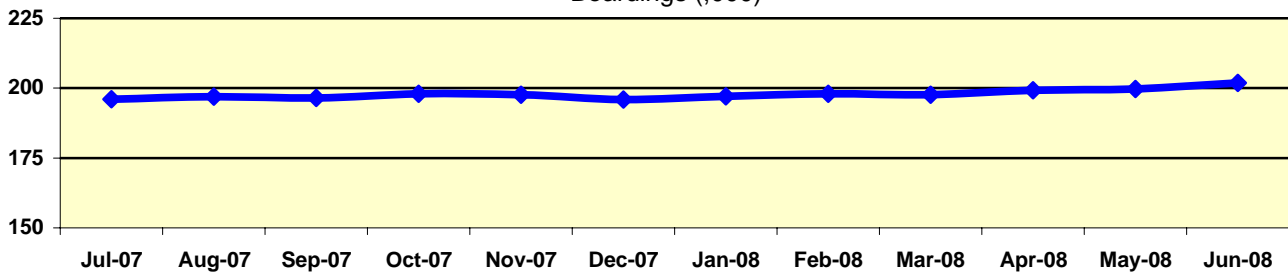
**B-5 METROLift Service Ridership 12 Month Rolling Average**  
Boardings (,000)



**B-6 Star Vanpool Service**  
Boardings (,000)



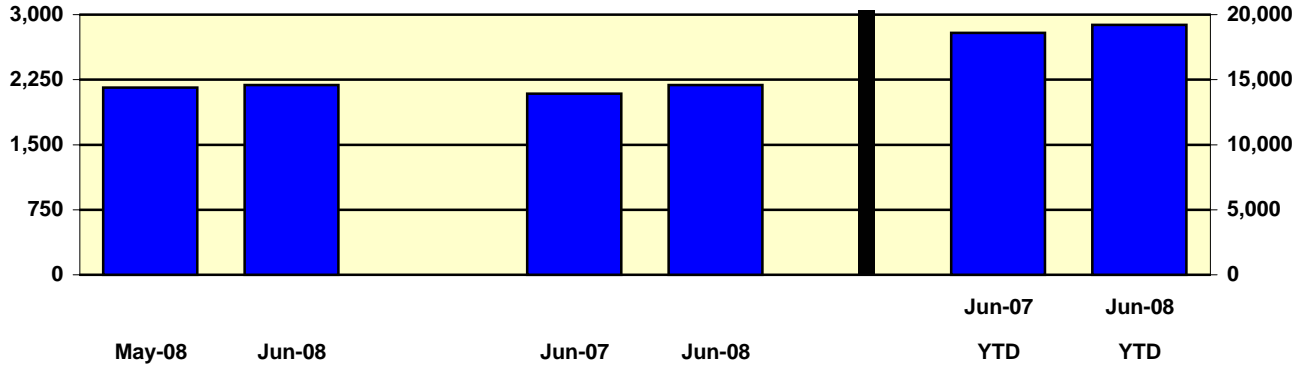
**B-6 Star Vanpool Ridership 12 Month Rolling Average**  
Boardings (,000)



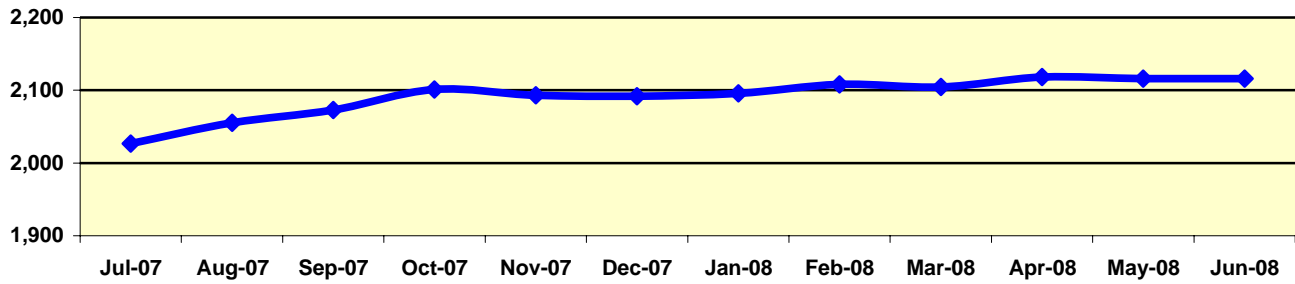
Note: METRO's vanpool service was renamed "Star" in April 2008.



**B-7 HOV, Carpools, Vanpools & Non-METRO Buses**  
Boardings (,000)



**B-7 HOV, Carpools, Vanpools & Non-METRO Buses Ridership 12 Month Rolling**  
Average - Boardings (,000)



## C. SALES TAX & FARE REVENUES

### C-1. Comparison of Budget to Actual for the Month (June 2008)

	Dollars in Millions			
	FY2008	FY2008	\$ Variance	% Variance
	June	June		
	<b>Budget</b>	<b>Actuals</b>		
Fares	4.595	4.841	0.246	5.4%
Sales tax income (cash basis)	33.675	41.387	7.712	22.9%

### C-2. Comparison of Budget to Actual Year-to-Date (9 Months)

	Dollars in Millions			
	FY2008	FY2008	\$ Variance	% Variance
	YTD	YTD		
	<b>Budget</b>	<b>Actuals</b>		
Fares	37.772	39.478	1.706	4.5%
Sales tax income (cash basis)	336.262	383.510	47.248	14.1%

### C-3. Comparison of FY2007 to FY2008 for the Month (June 2008)

	Dollars in Millions			
	FY2007	FY2008	\$ Variance	% Variance
	June	June		
	<b>Actuals</b>	<b>Actuals</b>		
Fares	4.418	4.841	0.423	9.6%
Sales tax income (cash basis)	36.772	41.387	4.615	12.6%

### C-4. Comparison of FY2007 to FY2008 Year-to-Date (9 Months)

	Dollars in Millions			
	FY2007	FY2008	\$ Variance	% Variance
	YTD	YTD		
	<b>Actuals</b>	<b>Actuals</b>		
Fares	36.411	39.478	3.067	8.4%
Sales tax income (cash basis)	355.126	383.510	28.384	8.0%

**D. OPERATING RATIO STATISTICS**

<b>COST EFFECTIVENESS PERFORMANCE GOALS</b>					
<b>June 2008</b>					
	<b>Annual FY2007</b>	<b>THIS MONTH</b>	<b>FY2008 YTD</b>	<b>FY2008 GOAL</b>	<b>YTD % VARIANCE FROM GOAL</b>
Operating Ratio	17.9%	19.9%	18.4%	19.0%	-3.2%

Beginning in FY2006, a revised formula is being used to calculate the operating ratio. The revised formula more accurately states the revenues and cost relationships and is more comparable to published industry data.

$$\frac{\text{Total Fares plus Cost Recovery}}{\text{Total Transit Cost}}$$

## E. SERVICE PERFORMANCE STATISTICS

### SYSTEM QUALITY PERFORMANCE GOALS June 2008

	THIS MONTH	FY2008 YTD	FY2008 GOAL	YTD % VARIANCE
On-Time Performance <sup>(1)</sup>				
Local	57%	54%	61%	-10.7%
Park & Ride	70%	69%	70%	-1.3%
Weighted Average	61%	59%	64%	-8.5%
Mean Distance Between Mechanical Failures (All buses) <sup>(2)</sup>	6,502	7,317	5,250	39.4%

<sup>(1)</sup> A local or express bus is considered on time if it does not leave early and is less than 5 minutes late. A Park & Ride bus is considered on time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is less than 5 minutes late - measurements are for peak hours. Delays of 20 minutes or more are considered anomalous and will be excluded.

<sup>(2)</sup> Effective October 2006, MDBF Mechanical roadcalls are defined as any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude farebox, accidents and bus recalls. This indicator is for the bus system but excludes METROLift.

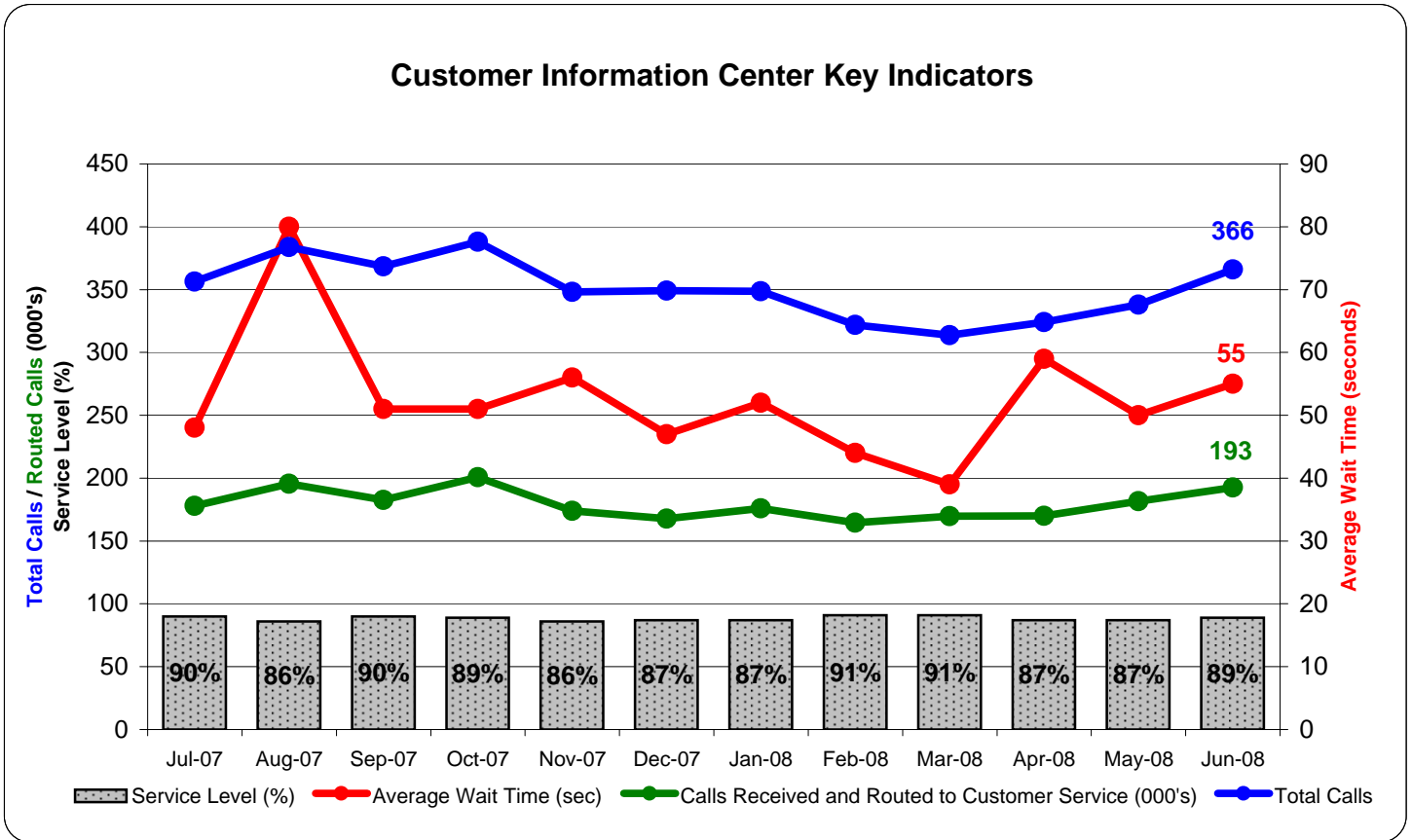
	THIS MONTH	6. S FY2008 YTD	YTD FY2008 GOAL	YTD % VARIANCE (Neg=Better Than Goal)
Bus Accidents - absolute number <sup>(3)</sup>	32	392	484	-19.0%
- per 100,000 vehicle miles	0.60	0.80	1.00	
Rail Accidents - absolute number	10	39	27	44.4%
- per 100,000 vehicle miles	13.53	5.50	4.50	
Complaint Calls - absolute number	2,117	18,049	28,800	-37.3%
- as a % of boardings	0.0255	0.0234	0.0422	
Major Security Incidents - total <sup>(4)</sup>	34	337	450	-25.1%
- per 100,000 boardings	0.409	0.438	0.659	
Major Security Incidents - METRO properties <sup>(5)</sup>	12	142	288	-50.7%
- per 100,000 boardings	0.144	0.184	0.422	

<sup>(3)</sup> This indicator is for the bus system and includes METROLift.

<sup>(4)</sup> The total "Major Security Incidents" is based on two industry standards: The FBI Uniform Crime Report and the National Transit Database Report issued by the Federal Transit Administration. The 8 categories included are: homicide, forcible rape, robbery, aggravated assault, burglary, larceny and theft, motor vehicle theft and arson.

<sup>(5)</sup> Major Security Incidents at METRO controlled properties is defined as incidents that occur at park and ride lots, transit centers, on board buses & trains and on LRV platforms.

## E. SERVICE PERFORMANCE STATISTICS



IVR and Web Trip Planner Implemented September 30, 2005

Total Calls includes total calls routed to agents plus total number of automated schedule lookups.

Service Level = Calls answered by Customer Information Specialists (CIS)/Calls Offered to CIS.

**F. CAPITAL BUDGET**

	June FY2008 Budget	June FY2008 Actuals	YTD FY2008 Budget	YTD FY2008 Actuals	YTD FY2008 Variance	
<b>Total Capital Budget</b>	28,753	22,930	209,991	158,083	(51,908)	-24.7%

**G. GENERAL MOBILITY PROGRAM**

	June FY2008 Budget	June FY2008 Actuals	YTD FY2008 Budget	YTD FY2008 Actuals	YTD FY2008 Variance	
<b>Total General Mobility</b>	4,016	20,331	137,229	131,494	(5,735)	-4.2%