

# METRO

## Monthly Board Report

Operating • Capital • Service • Performance

September 2007

This report is based on a preliminary closing of the year-end financials for FY2007

# September 2007 MONTHLY BOARD REPORT

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**A. OPERATING BUDGET**

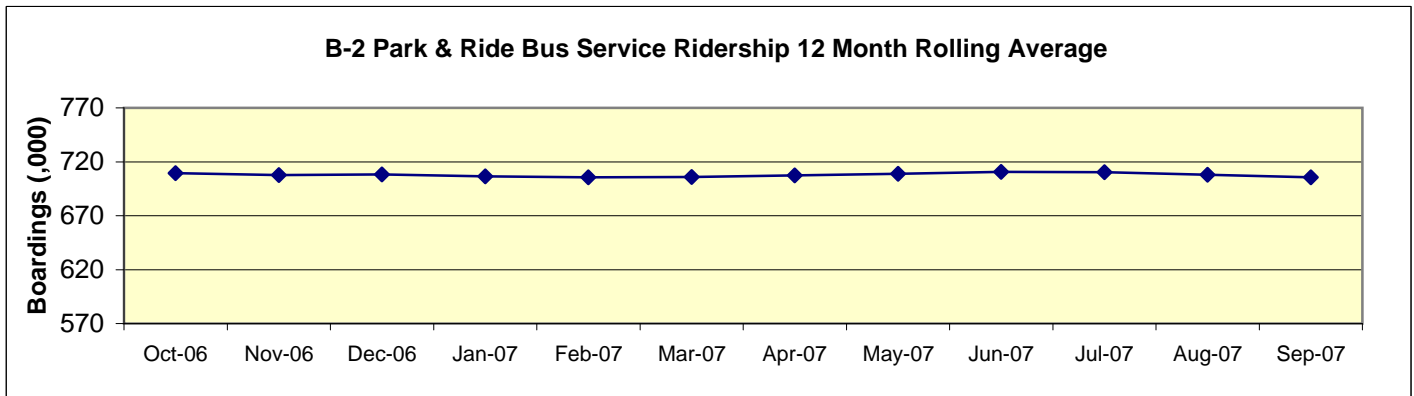
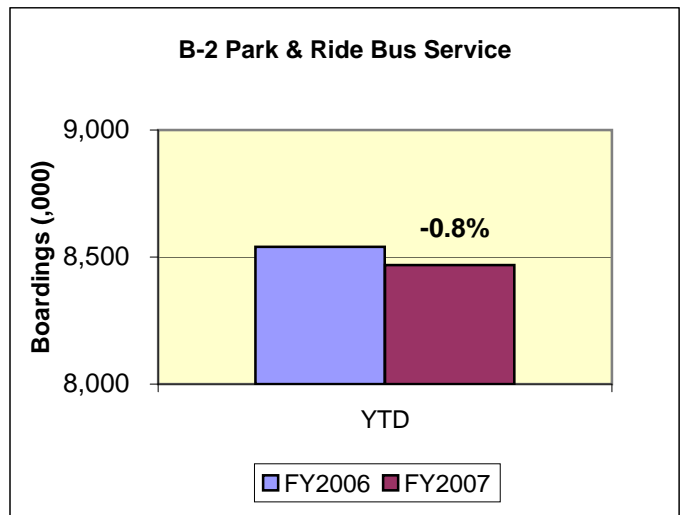
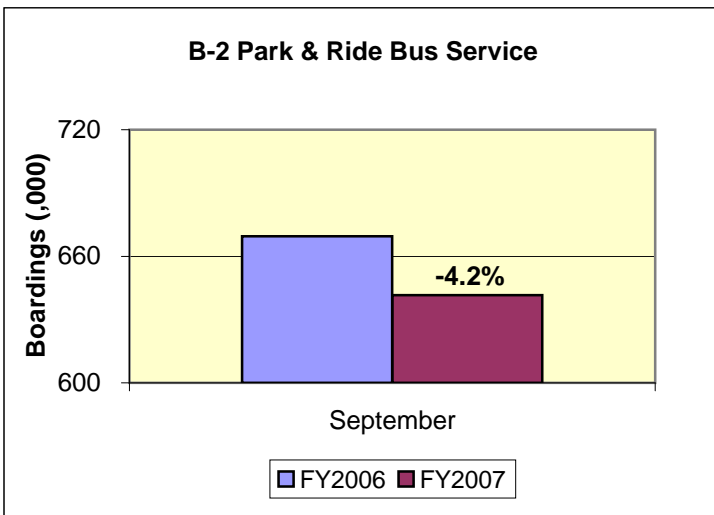
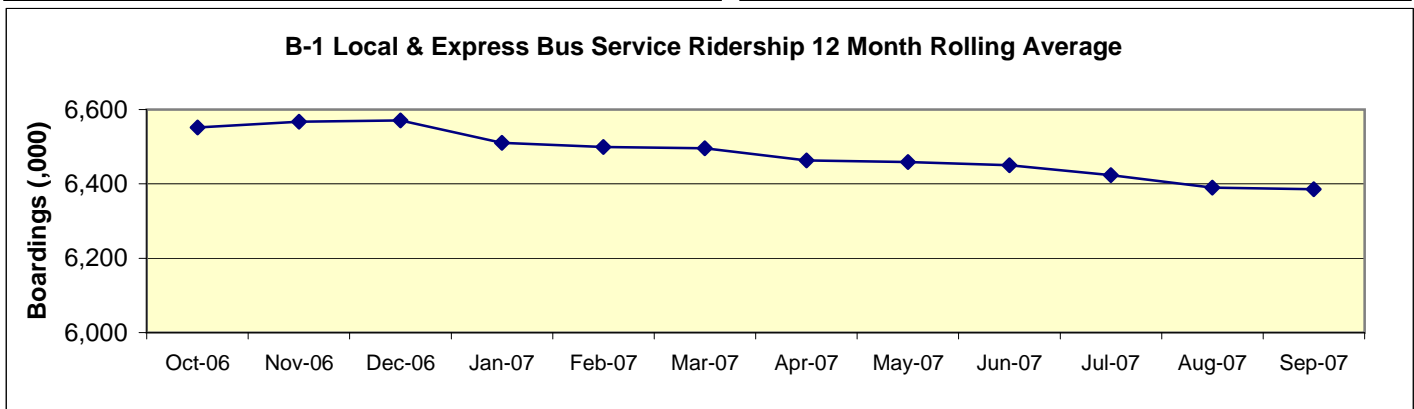
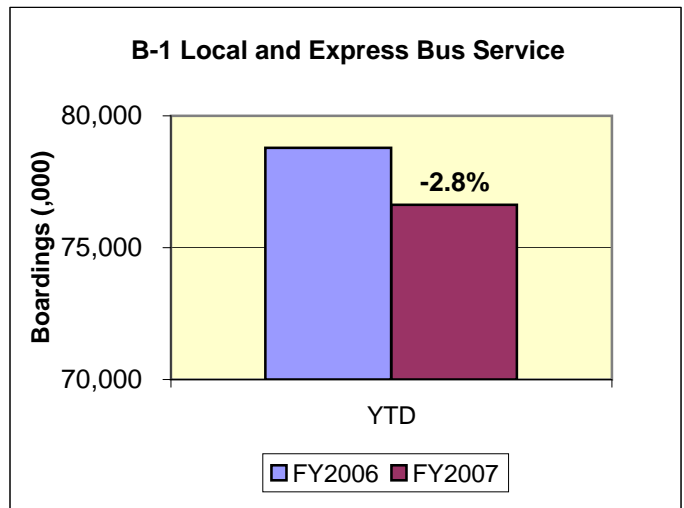
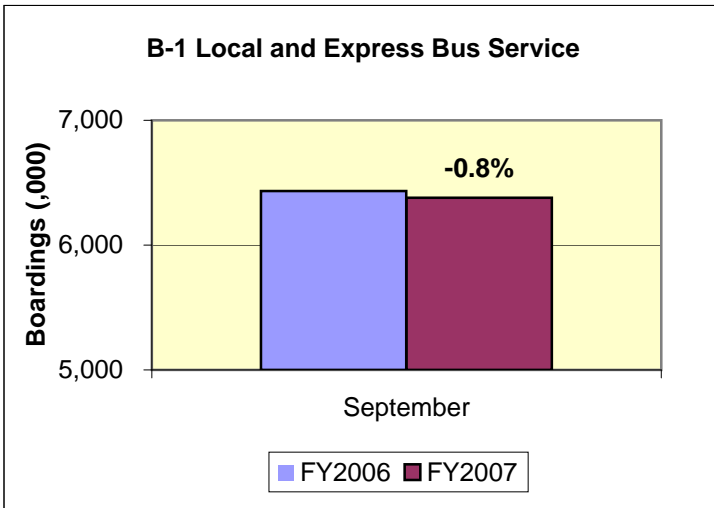
**A-1. Comparison of Budget to Actual for the Month (September 2007)**

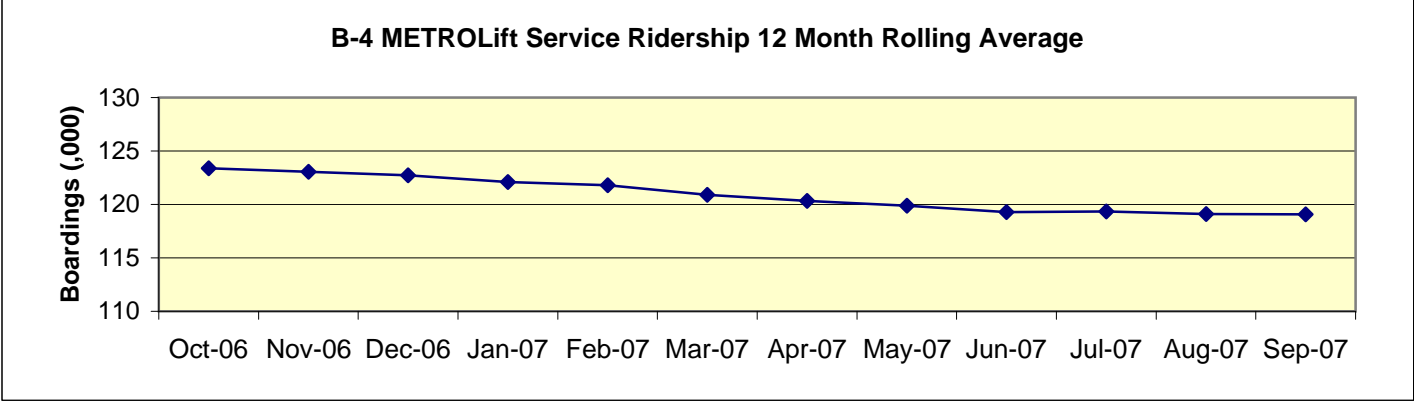
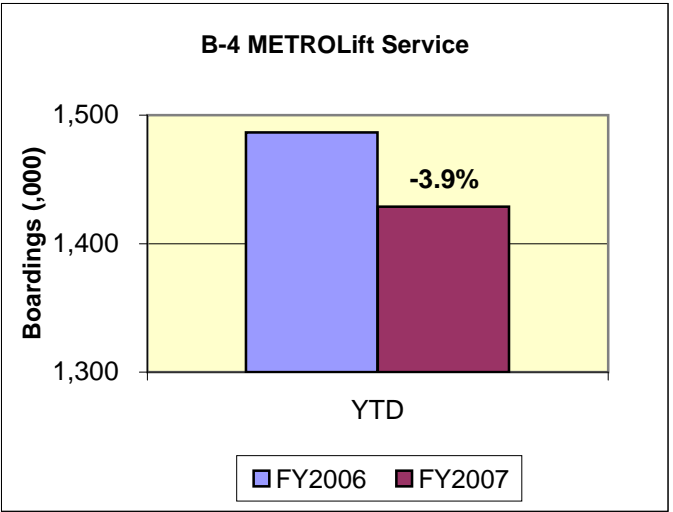
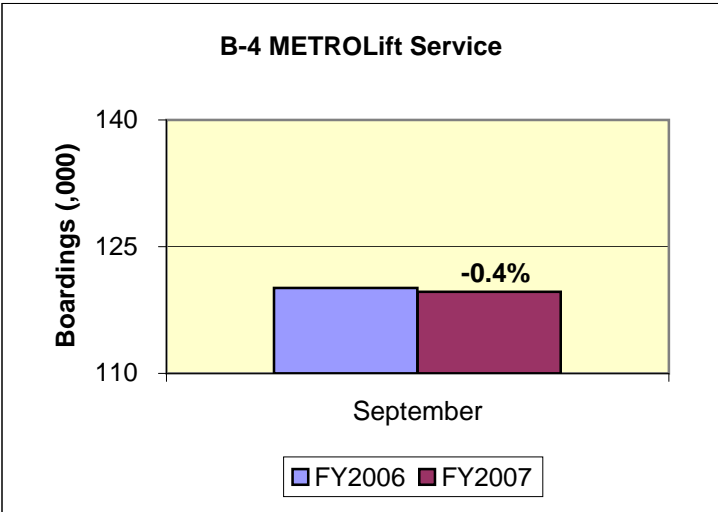
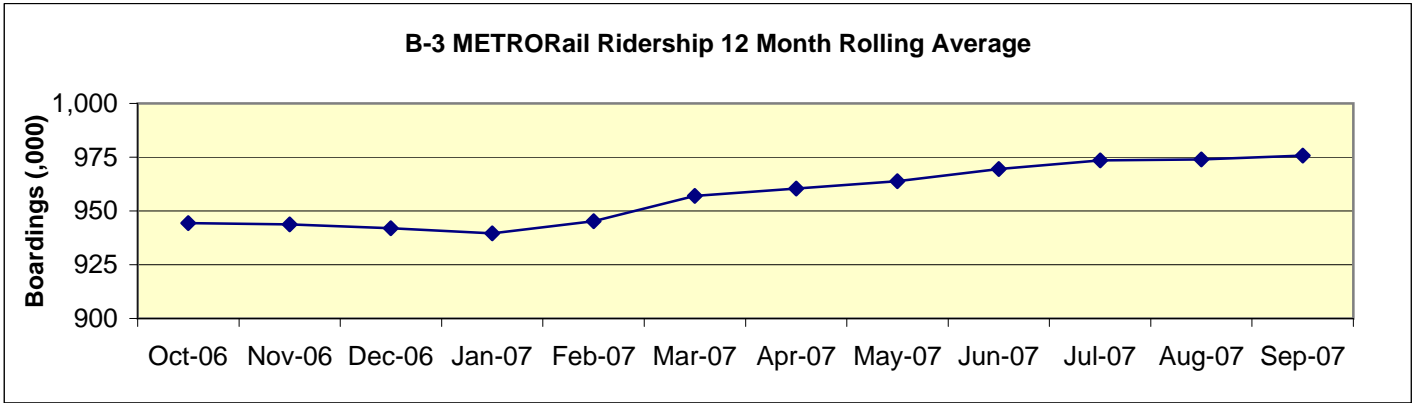
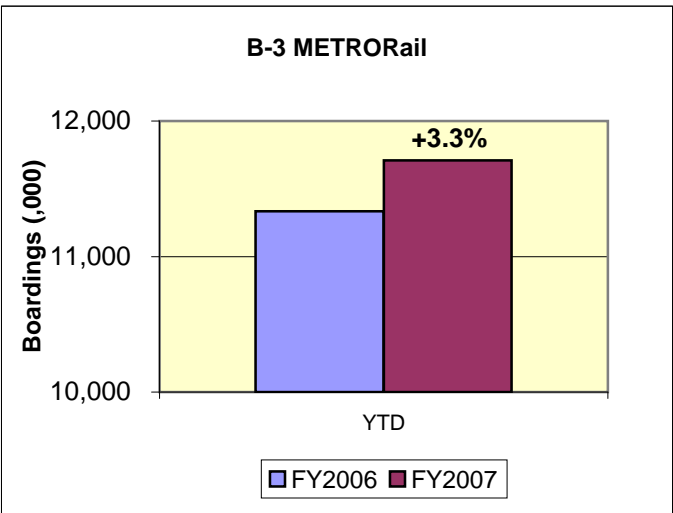
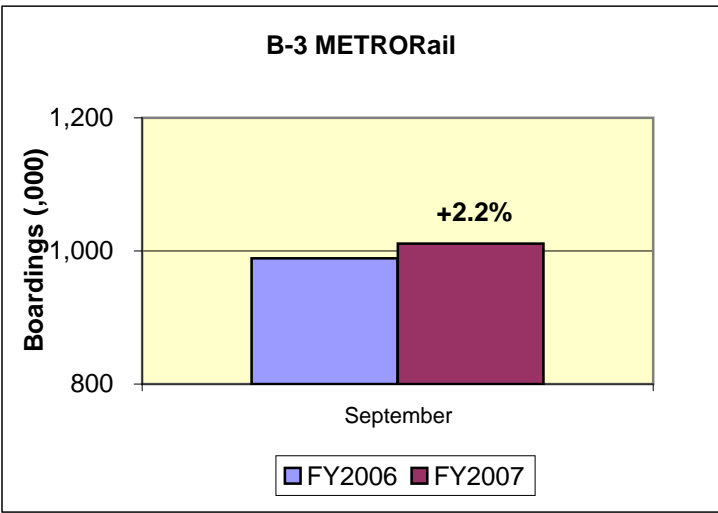
	<b>FY2007 September Budget</b>	<b>FY2007 September Actual</b>	<b>\$ Variance</b>	<b>Variance %</b>
<b>Labor &amp; Fringe Benefits</b>	19,472,151	18,265,135	(1,207,016)	-6.20%
<b>Materials and Services</b>	20,179,642	14,509,039	(5,670,603)	-28.10%
<b>Total Operating Expenses</b>	39,651,793	32,774,174	(6,877,619)	-17.35%
<b>Reimbursements</b>	(11,858,964)	(11,647,524)	211,440	-1.78%
<b>Operating Budget</b>	<b>27,792,829</b>	<b>21,126,650</b>	<b>(6,666,179)</b>	<b>-23.99%</b>

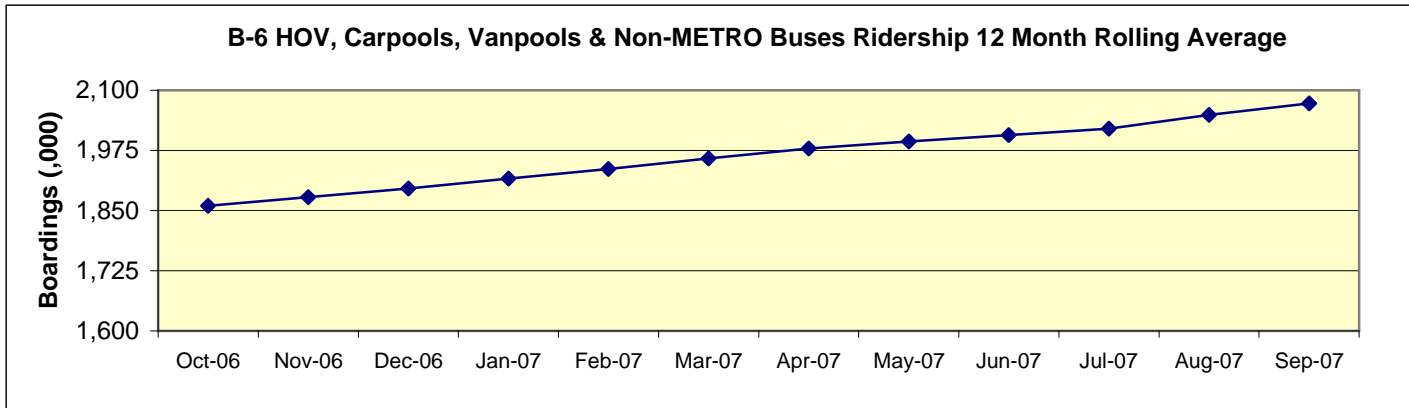
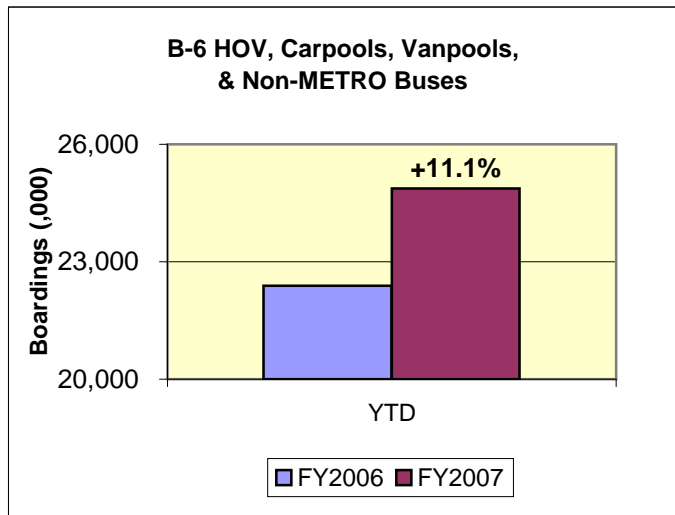
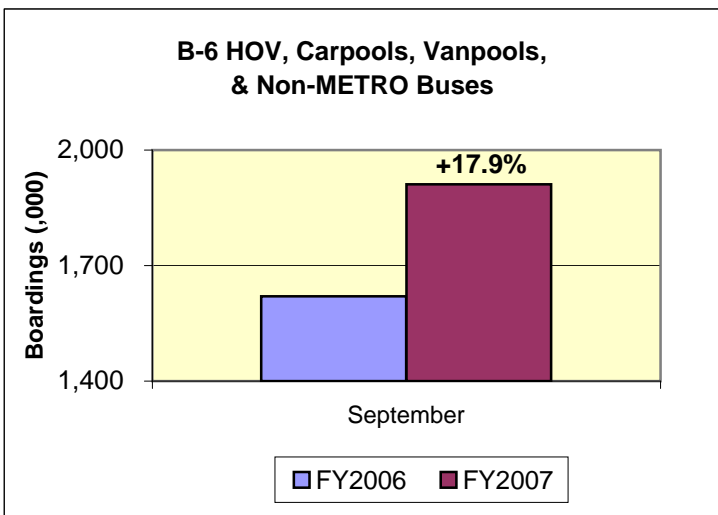
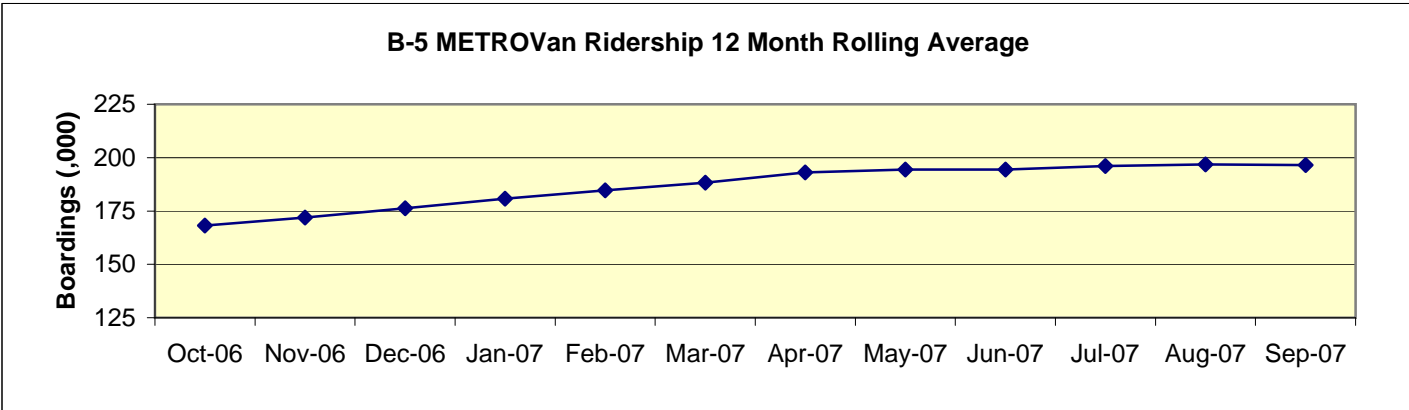
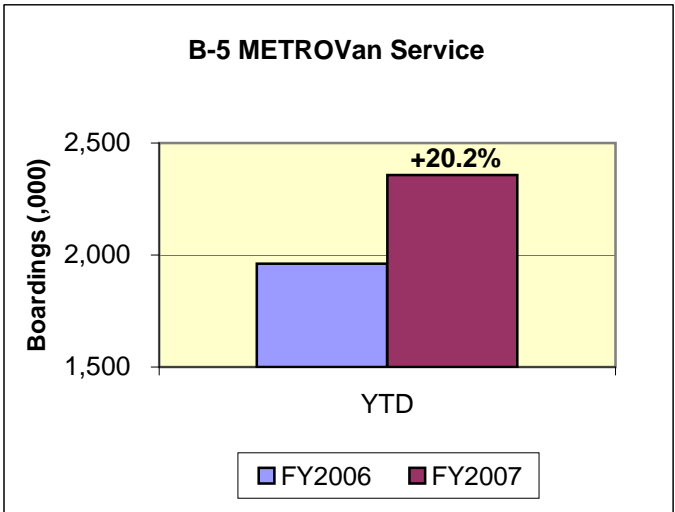
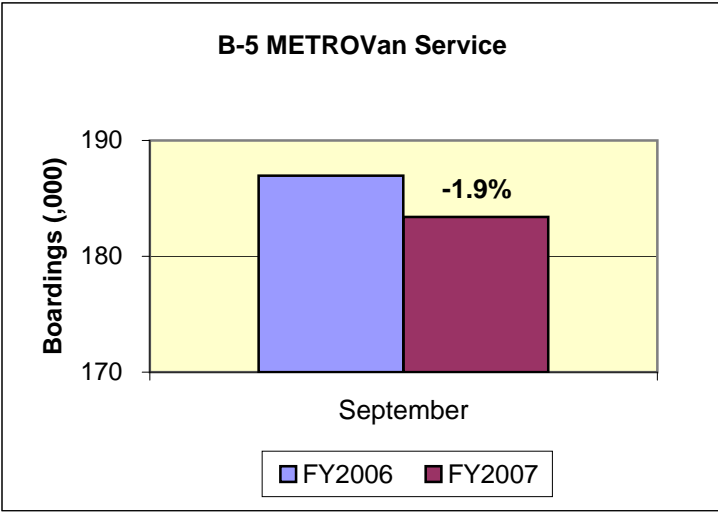
**A-2. Comparison of Budget to Actual Year-to-Date (12 Months)**

	<b>FY2007 Year-to-date Budget</b>	<b>FY2007 Year-to-date Actual</b>	<b>\$ Variance</b>	<b>Variance %</b>
<b>Labor &amp; Fringe Benefits</b>	231,050,992	227,659,872	(3,391,120)	-1.47%
<b>Materials and Services</b>	157,905,811	145,253,863	(12,651,948)	-8.01%
<b>Total Operating Expenses</b>	388,956,803	372,913,735	(16,043,068)	-4.12%
<b>Reimbursements</b>	(100,839,803)	(98,231,469)	2,608,334	-2.59%
<b>Operating Budget</b>	<b>288,117,000</b>	<b>274,682,266</b>	<b>(13,434,734)</b>	<b>-4.66%</b>

## B. RIDERSHIP







## **B-7. Ridership Summary**

<b>Boardings in Millions</b>		
	<b>Total Fixed Route (1)</b>	<b>Total System (2)</b>
<b>September 2006</b>	8.091	10.027
<b>September 2007</b>	8.032	10.247
<b>Change</b>	-0.7%	2.2%
<b>YTD FY2006</b>	98.665	125.360
<b>YTD FY2007</b>	96.801	126.186
<b>Change</b>	-1.9%	0.7%

### Notes

FY2006 boarding data has been calendar adjusted to give meaningful comparison to FY2007.

(1) Includes METRORail (local route) and the following bus services: local, express and Park & Ride.

(2) Includes all bus and rail services plus HOV carpools, vanpools, and non-METRO buses.

**B-8. Ridership By Service Category**

<b>MONTHLY AND YEAR-TO-DATE BOARDINGS</b>				
	<b>September 2007 Boardings</b>	<b>% Change September '06 Adj. vs September '07</b>	<b>FY2007 YTD Boardings</b>	<b>% Chg YTD FY2006 Adj. vs. FY2007</b>
<b>Fixed Route Bus Services</b>				
Local & Express	6,379,210	-0.8%	76,623,630	-2.8%
Park & Ride	641,618	-4.2%	8,468,766	-0.8%
<b>Total Fixed Route Bus Services</b>	<b>7,020,828</b>	<b>-1.1%</b>	<b>85,092,396</b>	<b>-2.6%</b>
METRO Rail	1,011,179	2.2%	11,708,959	3.3%
<b>Total Fixed Route Services</b>	<b>8,032,007</b>	<b>-0.7%</b>	<b>96,801,355</b>	<b>-1.9%</b>
<b>Special Bus Services</b>				
METROLift	119,643	-0.4%	1,428,784	-3.9%
METROVan	183,409	-1.9%	2,357,533	20.2%
Special Events and Charter	237	-97.0%	722,681	-16.1%
<b>Total Special Bus Services</b>	<b>303,289</b>	<b>-3.7%</b>	<b>4,508,998</b>	<b>4.6%</b>
<b>Total Bus and Rail Services</b>	<b>8,335,296</b>	<b>-0.8%</b>	<b>101,310,353</b>	<b>-1.6%</b>
HOV Carpools, Vanpools, and Non-METRO Buses	1,911,478	17.9%	24,875,224	11.1%
<b>TOTAL SYSTEM RIDERSHIP</b>	<b>10,246,774</b>	<b>2.2%</b>	<b>126,185,577</b>	<b>0.7%</b>

FY2006 boarding data has been calendar adjusted to give meaningful comparison to FY2007.



## C. SALES TAX & FARE REVENUES

### C-1. Comparison of Budget to Actual for the Month (September 2007)

	Dollars in Millions			
	FY2007	FY2007	\$ Variance	% Variance
	September Budget	September Actuals		
Fares	4.807	4.227	-0.580	-12.1%
Sales tax income (cash basis)	30.817	39.057	8.240	26.7%

### C-2. Comparison of Budget to Actual Year-to-Date (12 Months)

	Dollars in Millions			
	FY2007	FY2007	\$ Variance	% Variance
	YTD Budget	YTD Actuals		
Fares	56.038	49.020	-7.018	-12.5%
Sales tax income (cash basis)	400.000	477.991	77.991	19.5%

### C-2. Comparison of FY06 to FY07 for the Month (September 2007)

	Dollars in Millions			
	FY2006	FY2007	\$ Variance	% Variance
	September Actuals	September Actuals		
Fares	4.316	4.227	-0.089	-2.1%
Sales tax income (cash basis)	34.507	39.057	4.550	13.2%

### C-4. Comparison of FY06 to FY07 Year-to-Date (12 Months)

	Dollars in Millions			
	FY2006	FY2007	\$ Variance	% Variance
	YTD Actuals	YTD Actuals		
Fares	50.533	49.020	-1.513	-3.0%
Sales tax income (cash basis)	456.628	477.991	21.363	4.7%

**D. OPERATING RATIO STATISTICS**

<b>COST EFFECTIVENESS PERFORMANCE GOALS</b>					
<b>September 2007</b>					
	<b>Annual FY2006</b>	<b>THIS MONTH</b>	<b>FY2007 YTD</b>	<b>FY2007 GOAL</b>	<b>YTD % VARIANCE FROM GOAL</b>
Operating Ratio	17.5%	17.1%	17.9%	19.0%	-5.8%

Beginning in FY2006, a revised formula is being used to calculate the operating ratio. The revised formula more accurately states the revenues and cost relationships and is more comparable to published industry data.

$$\frac{\text{Total Fares plus Cost Recovery}}{\text{Total Transit Cost}}$$

## E. SERVICE PERFORMANCE STATISTICS

<b>SYSTEM QUALITY PERFORMANCE GOALS</b>				
<b>September 2007</b>				

	THIS MONTH	FY2007 YTD	FY2007 GOAL	YTD % VARIANCE
On-Time Performance <sup>(1)</sup>				
Mean Distance Between Mechanical Failures (All buses) <sup>(2)</sup>	6,425	6,550	5,000	31.0%

<sup>(1)</sup> The Operations Department is currently updating the On-time Performance methodology.

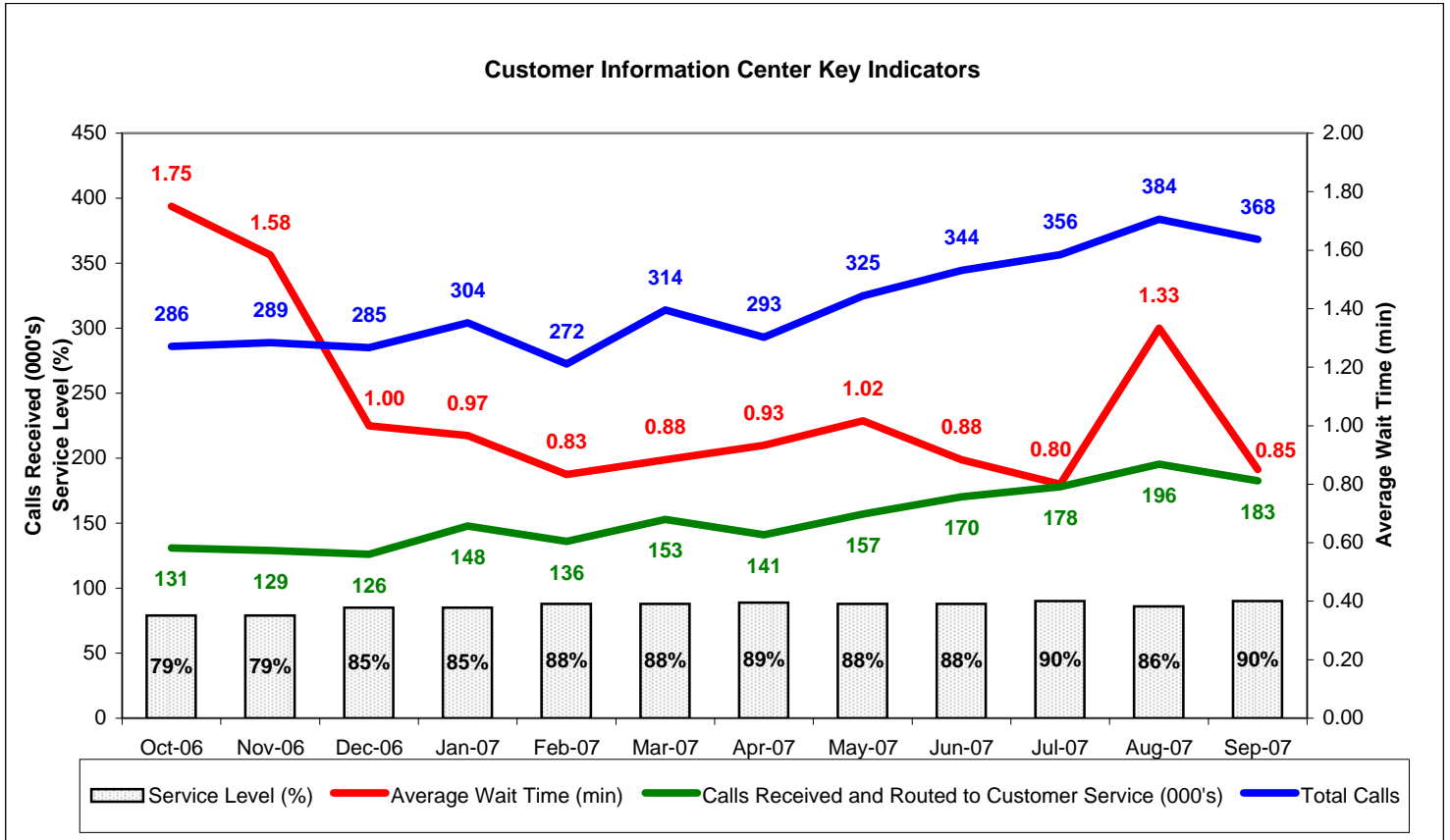
<sup>(2)</sup> Effective October 2006, MDBF Mechanical roadcalls are defined as any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude farebox, accidents and bus recalls. This indicator is for the bus system but excludes METROLift.

	THIS MONTH	FY2007 YTD	YTD FY2007 GOAL	YTD % VARIANCE <small>(Neg=Better Than Goal)</small>
Bus Accidents - absolute number <sup>(3)</sup>	44	534	960	-44.4%
- per 100,000 vehicle miles	0.84	0.83	1.50	
Rail Accidents - absolute number	2	37	48	-22.9%
- per 100,000 vehicle miles	2.69	4.00	6.00	
Complaints - absolute number	3,299	28,046	76,800	-63.5%
- as a % of boardings	0.0396	0.0277	0.0801	
Major Security Incidents <sup>(4)</sup> - absolute number	40	492	660	-25.5%
- per 100,000 boardings	0.48	0.49	0.69	

<sup>(3)</sup> This indicator is for the bus system and includes METROLift.

<sup>(4)</sup> The definition of "Major Security Incident" is based on two industry standards: The FBI Uniform Crime Report and the National Transit Database Report issued by the Federal Transit Administration. The 8 categories included are: homicide, forcible rape, robbery, aggravated assault, burglary, larceny and theft, motor vehicle theft and arson.

## E. SERVICE PERFORMANCE STATISTICS



IVR and Web Trip Planner Implemented September 30, 2005

Total Calls includes total calls routed to agents plus total number of automated schedule lookups.

Service Level = Calls answered by Trip Planners/Calls Offered to Trip Planners.

**F. CAPITAL BUDGET**

	September FY2007 Budget	September FY2007 Actuals	YTD FY2007 Budget	YTD FY2007 Actuals	YTD FY2007 Variance	
<b>Total Capital Budget</b>	<b>73,361</b>	<b>57,565</b>	<b>363,330</b>	<b>262,802</b>	<b>(100,528)</b>	<b>-27.7%</b>

**G. GENERAL MOBILITY PROGRAM**

	September FY2007 Budget	September FY2007 Actuals	YTD FY2007 Budget	YTD FY2007 Actuals	YTD FY2007 Variance	
<b>Total General Mobility</b>	<b>34,034</b>	<b>2,616</b>	<b>112,507</b>	<b>106,835</b>	<b>(5,672)</b>	<b>-5.0%</b>