

METRO

Monthly Board Report

Operating • Capital • Service • Performance

November 2007

# November 2007 MONTHLY BOARD REPORT

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## A. OPERATING BUDGET

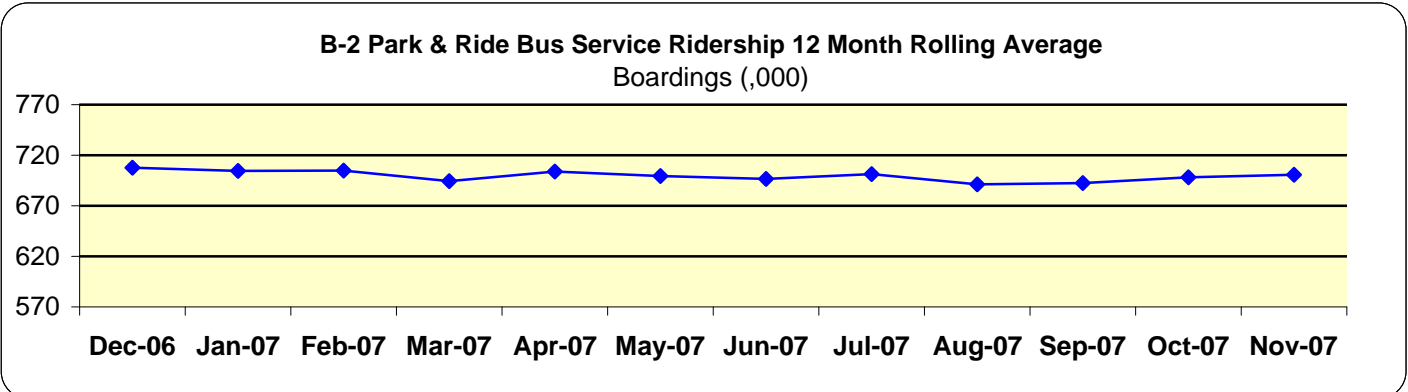
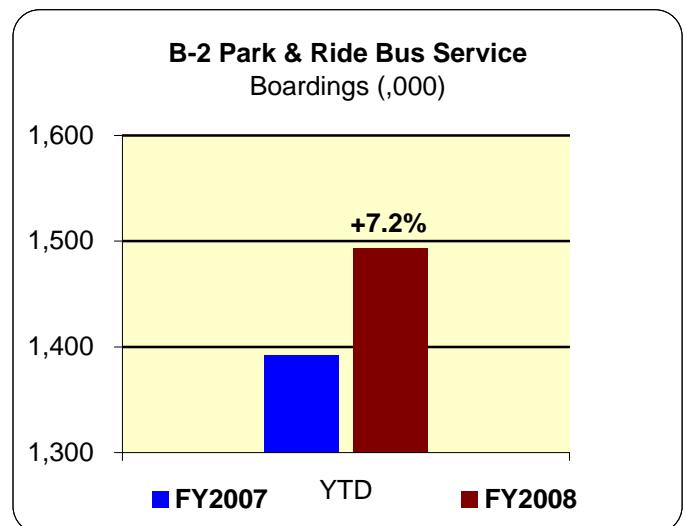
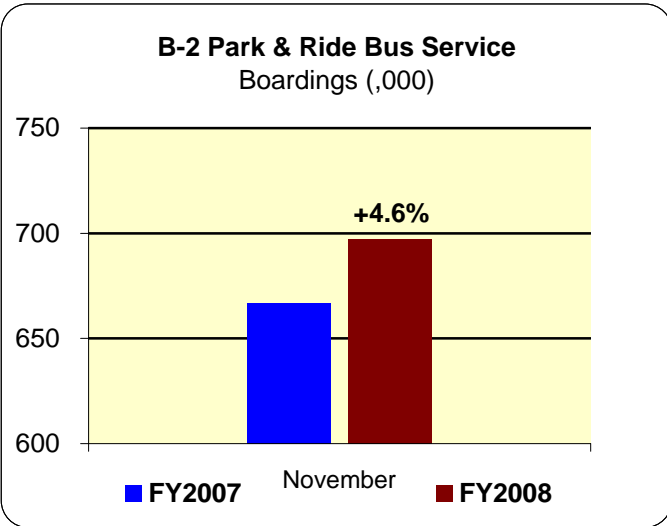
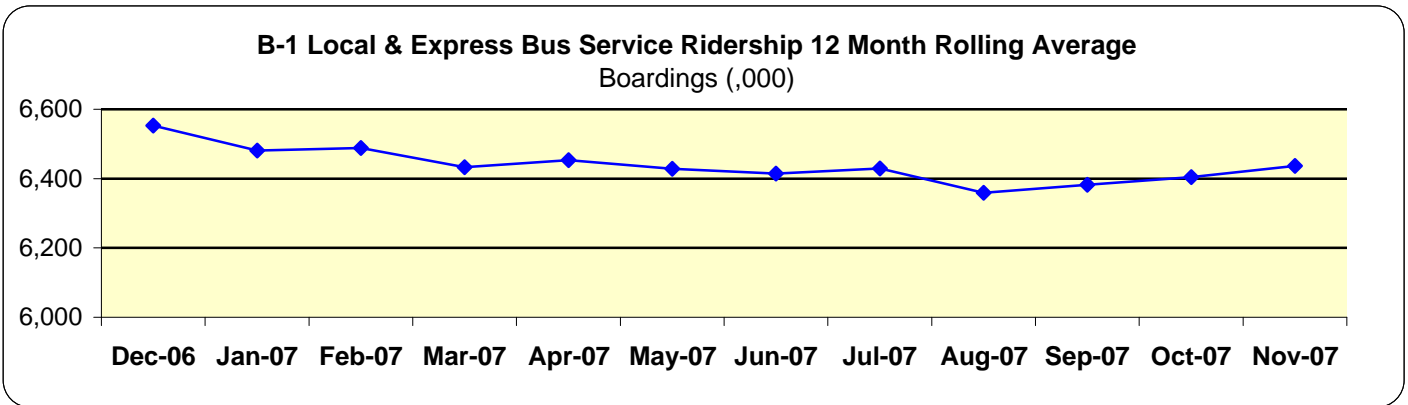
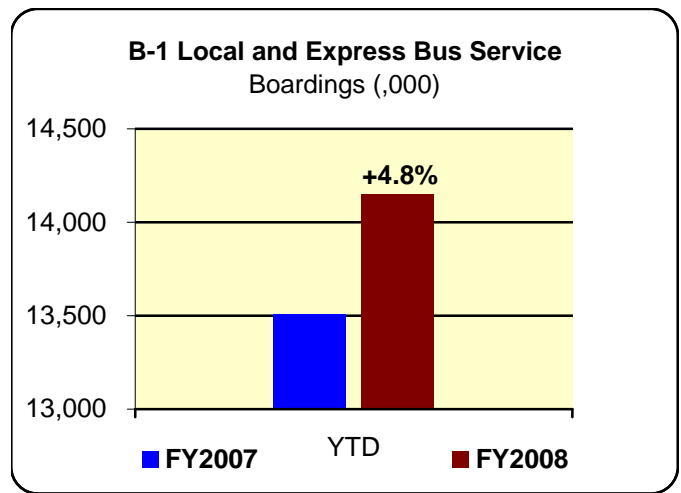
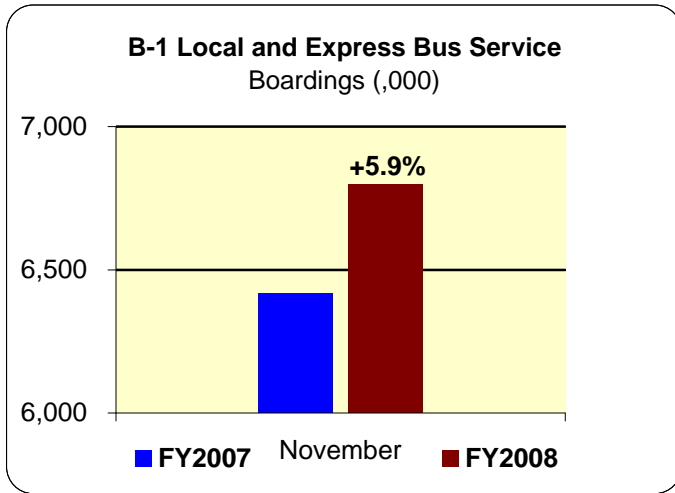
### A-1. Comparison of Budget to Actual for the Month (November 2007)

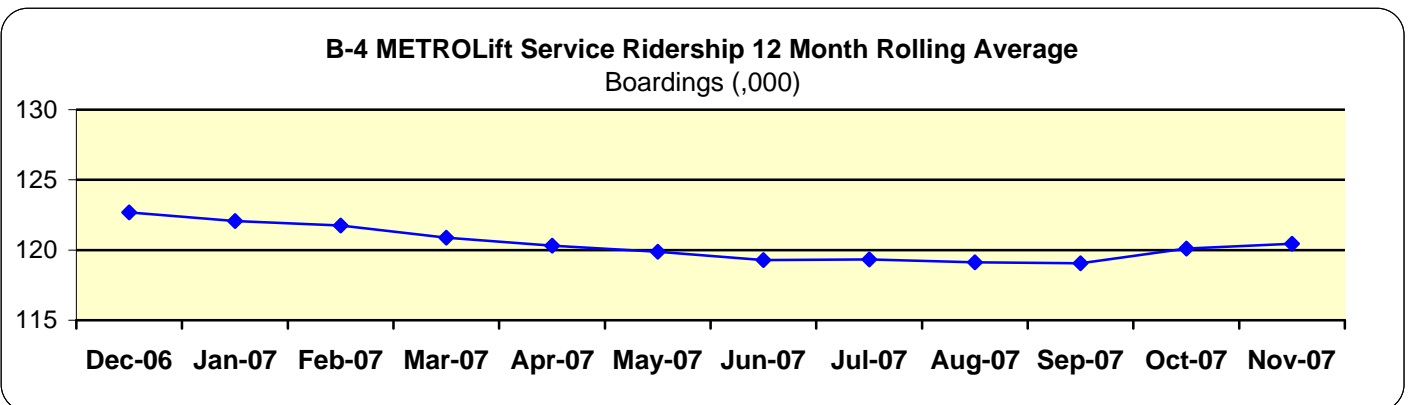
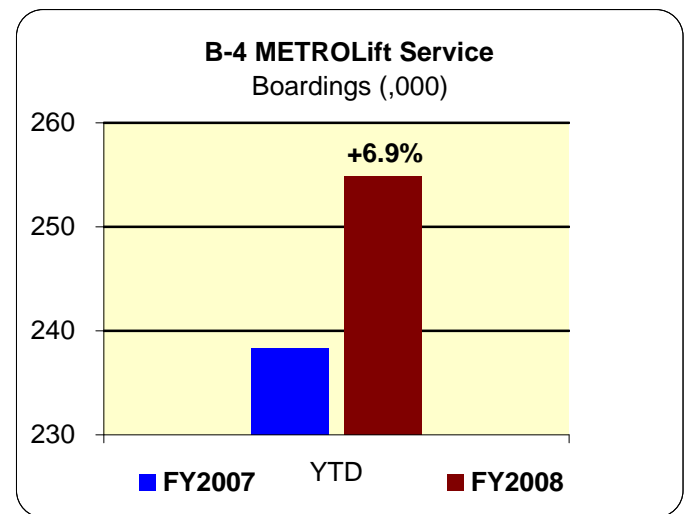
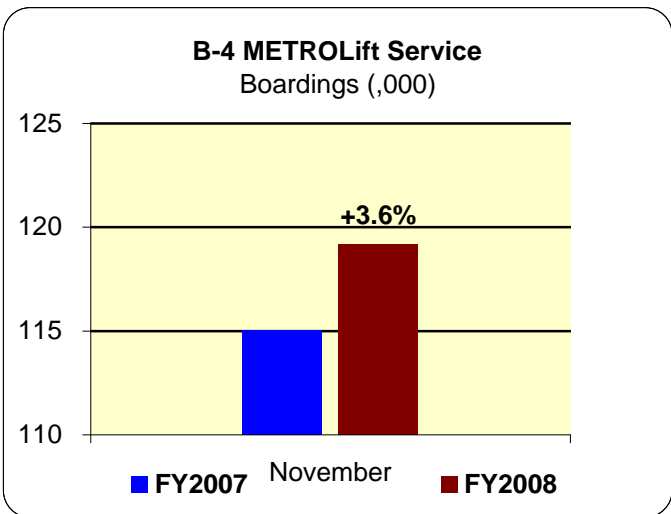
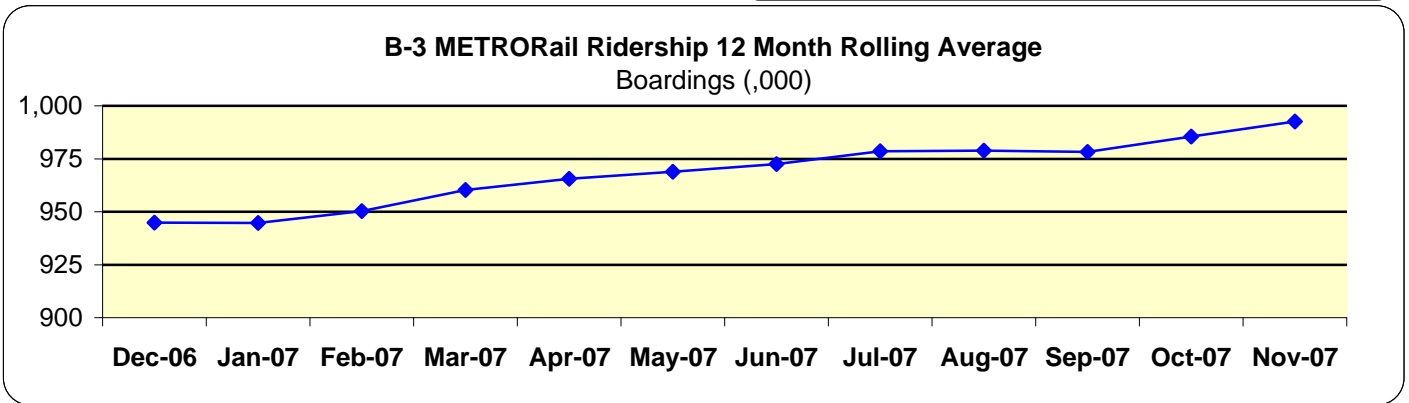
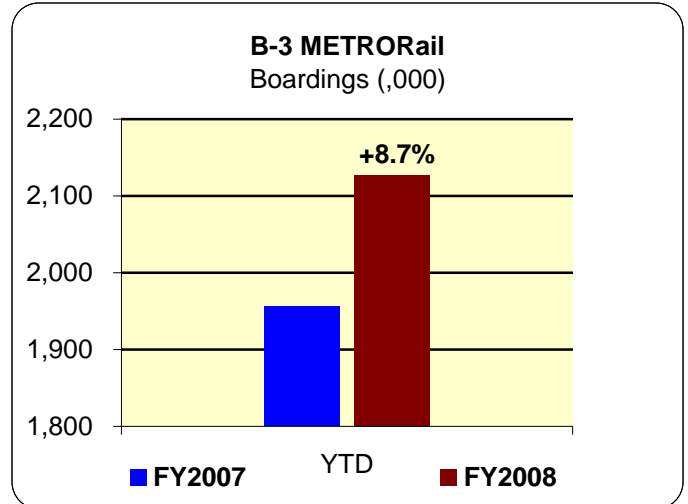
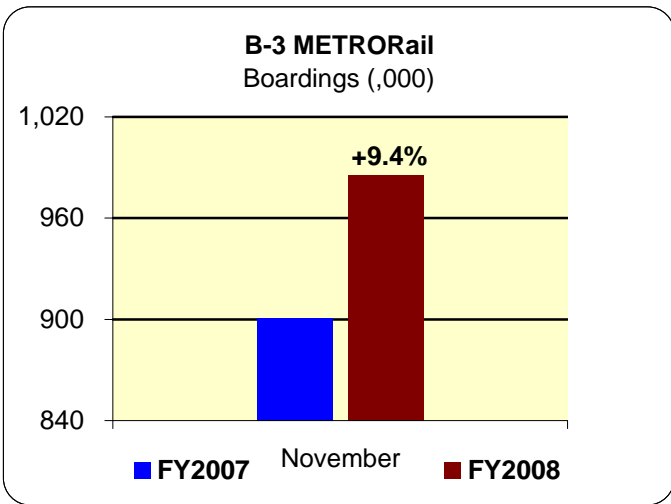
	<b>FY2008 November Budget</b>	<b>FY2008 November Actual</b>	<b>\$ Variance</b>	<b>Variance %</b>
<b>Labor &amp; Fringe Benefits</b>	19,692,250	19,991,940	299,690	1.52%
<b>Materials and Services</b>	11,880,719	10,915,236	(965,483)	-8.13%
<b>Total Operating Expenses</b>	31,572,969	30,907,176	(665,793)	-2.11%
<b>Reimbursements</b>	(8,223,798)	(8,371,594)	(147,796)	1.80%
<b>Operating Budget</b>	<b>23,349,171</b>	<b>22,535,582</b>	<b>(813,589)</b>	<b>-3.48%</b>

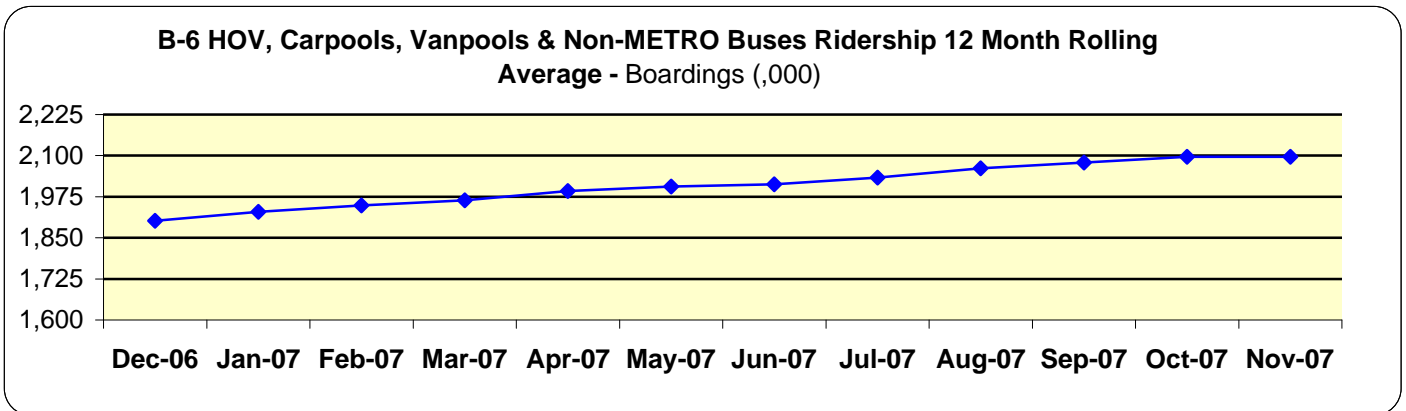
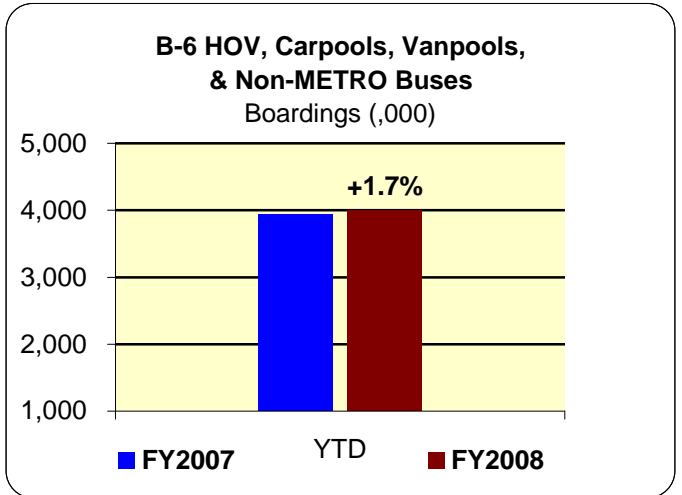
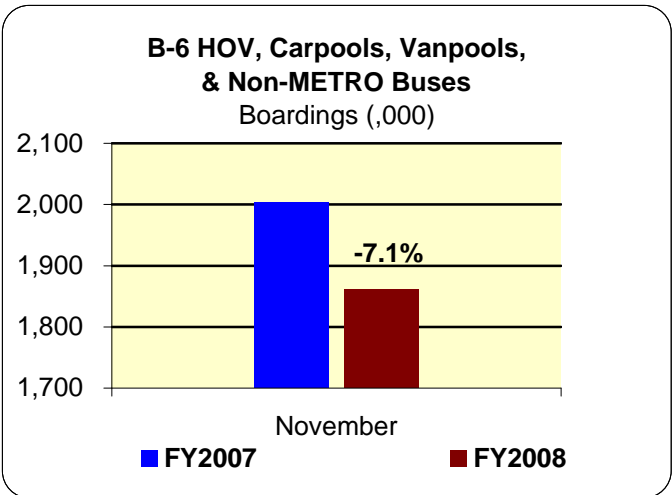
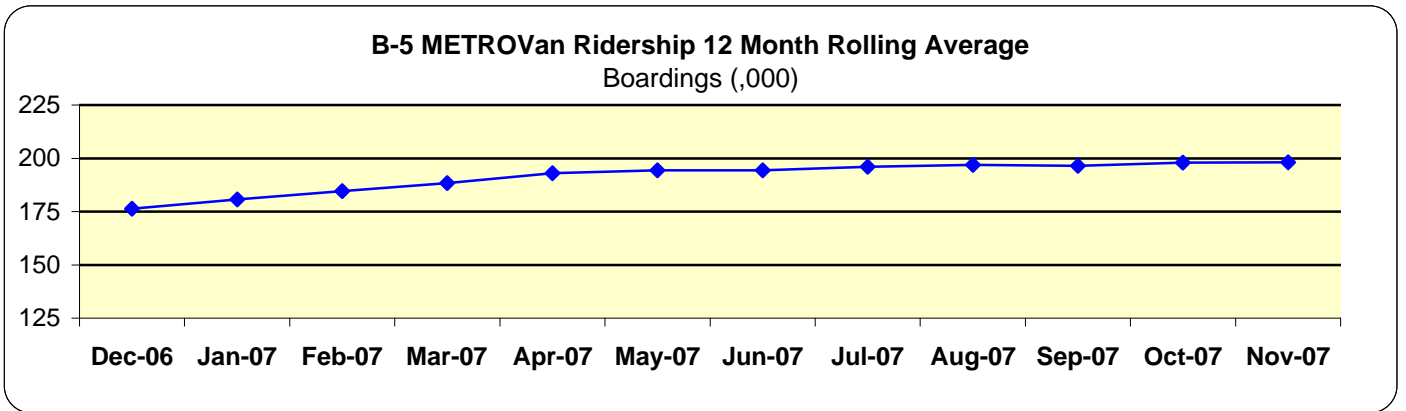
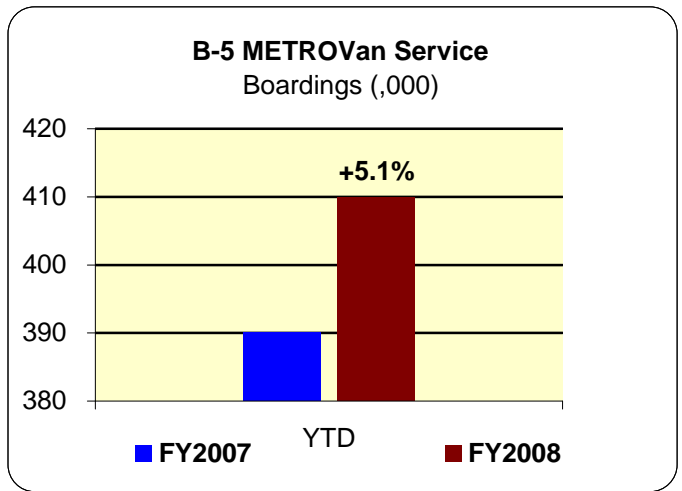
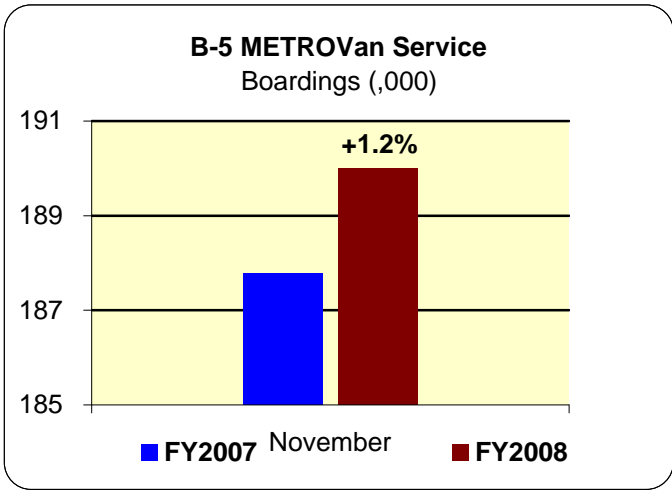
### A-2. Comparison of Budget to Actual Year-to-Date (2 Months)

	<b>FY2008 Year-to-date Budget</b>	<b>FY2008 Year-to-date Actual</b>	<b>\$ Variance</b>	<b>Variance %</b>
<b>Labor &amp; Fringe Benefits</b>	40,377,457	39,964,215	(413,242)	-1.02%
<b>Materials and Services</b>	24,459,439	22,334,658	(2,124,781)	-8.69%
<b>Total Operating Expenses</b>	64,836,896	62,298,873	(2,538,023)	-3.91%
<b>Reimbursements</b>	(16,934,276)	(16,537,857)	396,419	-2.34%
<b>Operating Budget</b>	<b>47,902,620</b>	<b>45,761,016</b>	<b>(2,141,604)</b>	<b>-4.47%</b>

## B. RIDERSHIP







## **B-7. Ridership Summary**

	<b>Boardings in Millions</b>	
	<b>Total Fixed Route (1)</b>	<b>Total System (2)</b>
<b>November 2006</b>	7.983	10.301
<b>November 2007</b>	8.479	10.660
<b>Change</b>	6.2%	3.5%
<b>YTD FY2007</b>	16.855	21.450
<b>YTD FY2008</b>	17.770	22.468
<b>Change</b>	5.4%	4.7%

### Notes

FY2007 boarding data has been calendar adjusted to give meaningful comparison to FY2008.

(1) Includes METRORail (local route) and the following bus services: local, express and Park & Ride. (These are transit services which run on a fixed route according to a fixed schedule.)

(2) Includes all bus and rail services plus HOV carpools, vanpools, and non-METRO buses.

**B-8. Ridership By Service Category**

<b>MONTHLY AND YEAR-TO-DATE BOARDINGS</b>				
	<b>November 2007 Boardings</b>	<b>% Change November '06 Adj. vs November '07</b>	<b>FY2008 YTD Boardings</b>	<b>% Change YTD FY2007 Adj. vs. FY2008</b>
<b>Fixed Route Bus Services</b>				
Local & Express	6,796,560	5.9%	14,149,798	4.8%
Park & Ride	697,340	4.6%	1,493,112	7.2%
<b>Total Fixed Route Bus Services</b>	<b>7,493,900</b>	<b>5.8%</b>	<b>15,642,910</b>	<b>5.0%</b>
METRORail	985,302	9.4%	2,127,510	8.7%
<b>Total Fixed Route Services</b>	<b>8,479,202</b>	<b>6.2%</b>	<b>17,770,420</b>	<b>5.4%</b>
<b>Special Bus Services</b>				
METROLift	119,186	3.6%	254,825	6.9%
METROVan	190,000	1.2%	409,859	5.1%
Special Events and Charter	9,655	-16.8%	29,718	-0.3%
<b>Total Special Bus Services</b>	<b>318,841</b>	<b>1.4%</b>	<b>694,402</b>	<b>5.5%</b>
<b>Total Bus and Rail Services</b>	<b>8,798,043</b>	<b>6.0%</b>	<b>18,464,822</b>	<b>5.4%</b>
HOV Carpools, Vanpools, and Non-METRO Buses	1,861,720	-7.1%	4,002,698	1.7%
<b>TOTAL SYSTEM RIDERSHIP</b>	<b>10,659,763</b>	<b>3.5%</b>	<b>22,467,520</b>	<b>4.7%</b>

FY2007 boarding data has been calendar adjusted to give meaningful comparison to FY2008.



## C. SALES TAX & FARE REVENUES

### C-1. Comparison of Budget to Actual for the Month (November 2007)

	Dollars in Millions			
	FY2008 November Budget	FY2008 November Actuals	\$ Variance	% Variance
Fares	3.634	4.285	0.651	17.9%
Sales tax income (cash basis)	42.312	44.380	2.069	4.9%

### C-2. Comparison of Budget to Actual Year-to-Date (2 Months)

	Dollars in Millions			
	FY2008 YTD Budget	FY2008 YTD Actuals	\$ Variance	% Variance
Fares	7.717	8.997	1.280	16.6%
Sales tax income (cash basis)	77.021	81.883	4.861	6.3%

### C-2. Comparison of FY2007 to FY2008 for the Month (November 2007)

	Dollars in Millions			
	FY2007 November Actuals	FY2008 November Actuals	\$ Variance	% Variance
Fares	4.087	4.285	0.198	4.8%
Sales tax income (cash basis)	42.461	44.380	1.919	4.5%

### C-4. Comparison of FY2007 to FY2008 Year-to-Date (2 Months)

	Dollars in Millions			
	FY2007 YTD Actuals	FY2008 YTD Actuals	\$ Variance	% Variance
Fares	8.407	8.997	0.589	7.0%
Sales tax income (cash basis)	78.152	81.883	3.730	4.8%

**D. OPERATING RATIO STATISTICS**

<b>COST EFFECTIVENESS PERFORMANCE GOALS</b>					
<b>November 2007</b>					
	<b>Annual FY2007</b>	<b>THIS MONTH</b>	<b>FY2008 YTD</b>	<b>FY2008 GOAL</b>	<b>YTD % VARIANCE FROM GOAL</b>
Operating Ratio	17.9%	18.7%	18.9%	19.0%	-0.5%

Beginning in FY2006, a revised formula is being used to calculate the operating ratio. The revised formula more accurately states the revenues and cost relationships and is more comparable to published industry data.

$$\frac{\text{Total Fares plus Cost Recovery}}{\text{Total Transit Cost}}$$

## E. SERVICE PERFORMANCE STATISTICS

### SYSTEM QUALITY PERFORMANCE GOALS November 2007

	THIS MONTH	FY2008 YTD	FY2008 GOAL	YTD % VARIANCE
On-Time Performance <sup>(1)</sup>				
Local	51%	54%	61%	-11.5%
Park & Ride	67%	67%	70%	-4.3%
Weighted Average	55%	58%	64%	-10.2%
Mean Distance Between Mechanical Failures (All buses) <sup>(2)</sup>	7,833	7,414	5,250	41.2%

<sup>(1)</sup> A local or express bus is considered on time if it does not leave early and is less than 5 minutes late. A Park & Ride bus is considered on time if it does not depart early (except in the morning when a bus can leave from a Park & Ride lot when full) and is less than 5 minutes late - measurements are for peak hours. Delays of 20 minutes or more are considered anomalous and will be excluded.

<sup>(2)</sup> Effective October 2006, MDBF Mechanical roadcalls are defined as any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude farebox, accidents and bus recalls. This indicator is for the bus system but excludes METROLift.

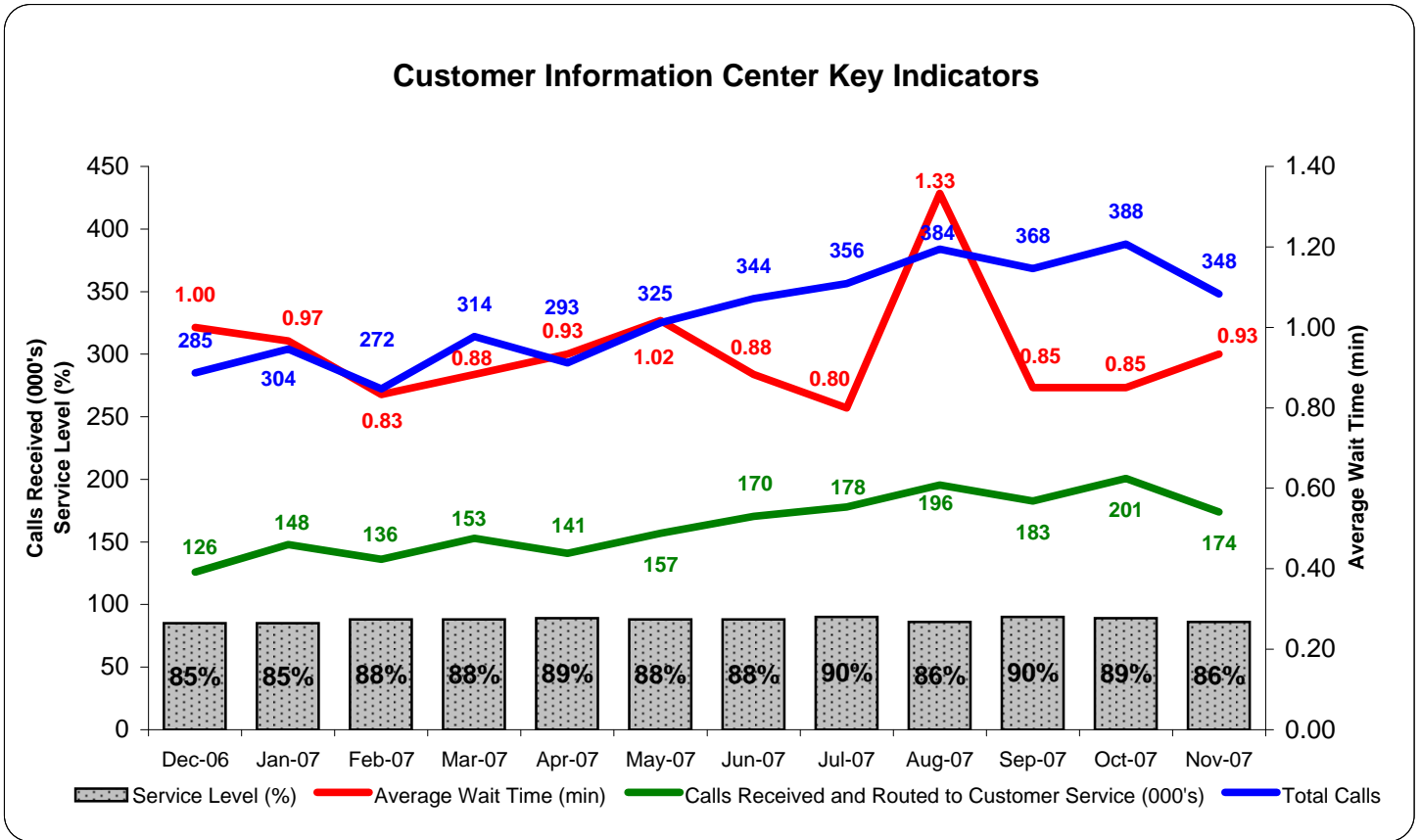
	THIS MONTH	FY2008 YTD	YTD FY2008 GOAL	YTD % VARIANCE (Neg=Better Than Goal)
Bus Accidents - absolute number <sup>(3)</sup>	42	96	108	-11.1%
- per 100,000 vehicle miles	0.80	0.87	1.00	
Rail Accidents - absolute number	1	3	6	-50.0%
- per 100,000 vehicle miles	1.31	1.94	4.50	
Complaints Calls	2,099	4,770	6,400	-25.5%
- as a % of boardings	0.0239	0.0258	0.0422	
Major Security Incidents - total <sup>(4)</sup>	43	102	100	2.0%
- per 100,000 boardings	0.489	0.552	0.659	
Major Security Incidents - METRO properties <sup>(5)</sup>	18	51	64	-20.3%
- per 100,000 boardings	0.205	0.276	0.422	

<sup>(3)</sup> This indicator is for the bus system and includes METROLift.

<sup>(4)</sup> The total "Major Security Incidents" is based on two industry standards: The FBI Uniform Crime Report and the National Transit Database Report issued by the Federal Transit Administration. The 8 categories included are: homicide, forcible rape, robbery, aggravated assault, burglary, larceny and theft, motor vehicle theft and arson.

<sup>(5)</sup> Major Security Incidents at METRO controlled properties is defined as incidents that occur at park and ride lots, transit centers, on board buses & trains and on LRV platforms.

## E. SERVICE PERFORMANCE STATISTICS



IVR and Web Trip Planner Implemented September 30, 2005

Total Calls includes total calls routed to agents plus total number of automated schedule lookups.

Service Level = Calls answered by Trip Planners/Calls Offered to Trip Planners.

**F. CAPITAL BUDGET**

	<b>November FY2008 Budget</b>	<b>November FY2008 Actuals</b>	<b>YTD FY2008 Budget</b>	<b>YTD FY2008 Actuals</b>	<b>YTD FY2008 Variance</b>	
<b>Total Capital Budget</b>	<b>17,279</b>	<b>9,397</b>	<b>37,709</b>	<b>29,243</b>	<b>(8,466)</b>	<b>-22.5%</b>

**G. GENERAL MOBILITY PROGRAM**

	<b>November FY2008 Budget</b>	<b>November FY2008 Actuals</b>	<b>YTD FY2008 Budget</b>	<b>YTD FY2008 Actuals</b>	<b>YTD FY2008 Variance</b>	
<b>Total General Mobility</b>	<b>48,486</b>	<b>18,427</b>	<b>55,651</b>	<b>25,528</b>	<b>(30,123)</b>	<b>-54.1%</b>