

METRO

Monthly Board Report

Operating • Capital • Service • Performance

July 2007

# July 2007 MONTHLY BOARD REPORT

## INDEX

<b>Section A</b>	<b>Operating Budget</b> July 2007 / budget vs. actual Year-to-date FY2007 / budget vs. actual
<b>Section B</b>	<b>Ridership Comparison</b> July 2006 vs. July 2007 Year to date FY2006 vs. year to date FY2007 12 month rolling average <ol style="list-style-type: none"><li>1. Local &amp; Express Bus</li><li>2. Park &amp; Ride Bus</li><li>3. METRORail</li><li>4. METROLift</li><li>5. METROVan</li><li>6. HOV Car &amp; Van Pools &amp; Non-METRO Buses</li></ol> <b>Ridership Summary</b> <b>Ridership by Service Category</b>
<b>Section C</b>	<b>Sales Tax &amp; Fare Revenues</b>
<b>Section D</b>	<b>Operating Ratio Statistics</b>
<b>Section E</b>	<b>Service Performance Statistics</b>
<b>Section F</b>	<b>Capital Budget</b>
<b>Section G</b>	<b>General Mobility Budget</b>

**A. OPERATING BUDGET**

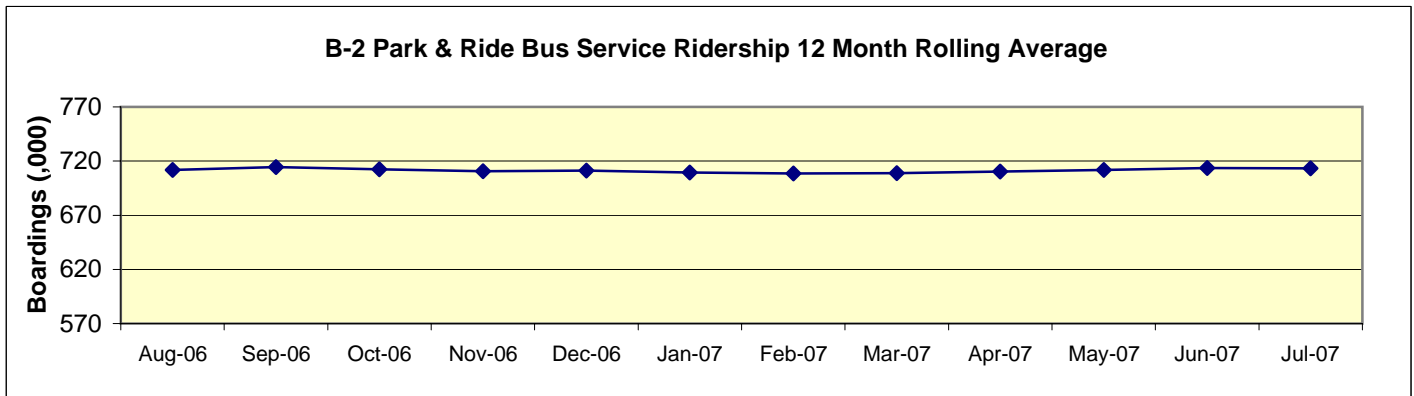
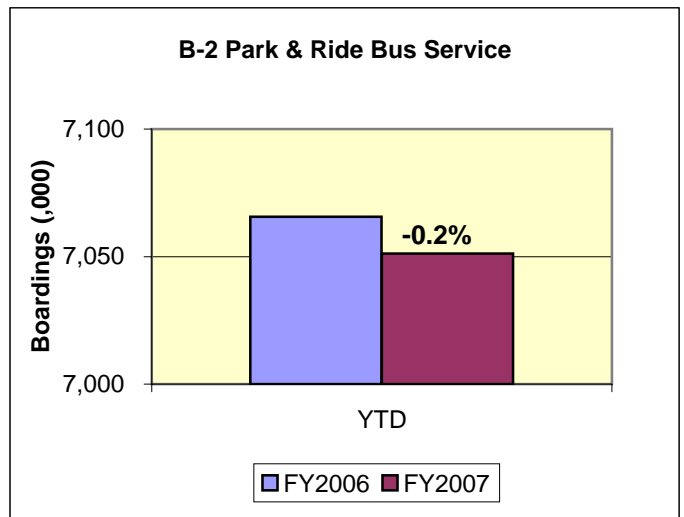
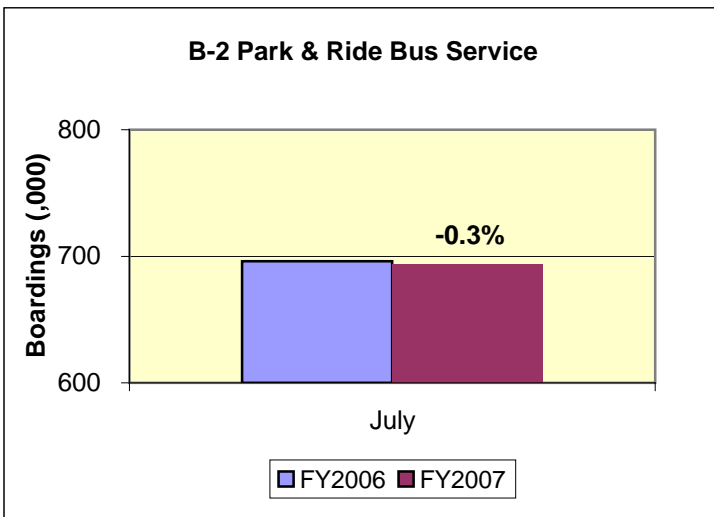
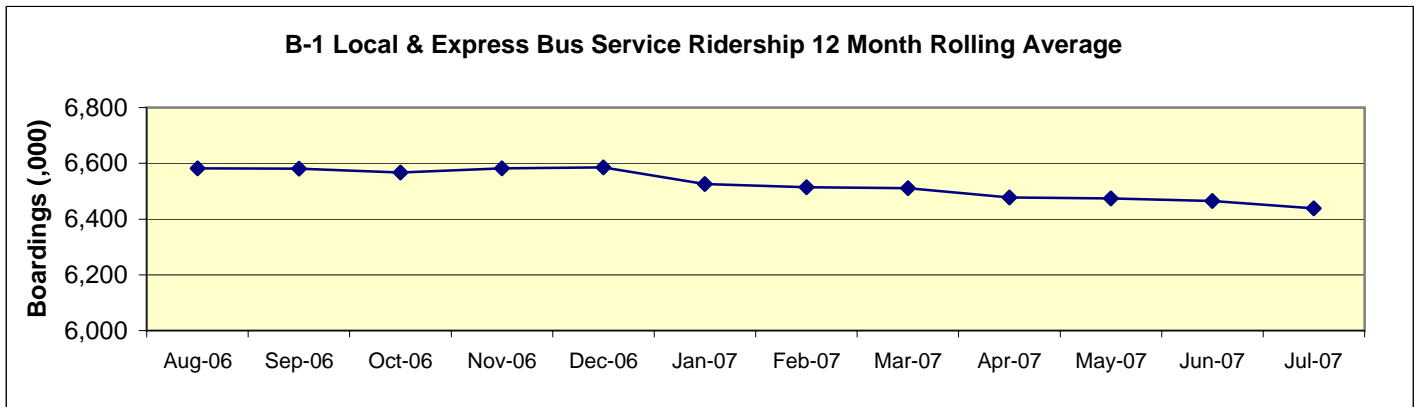
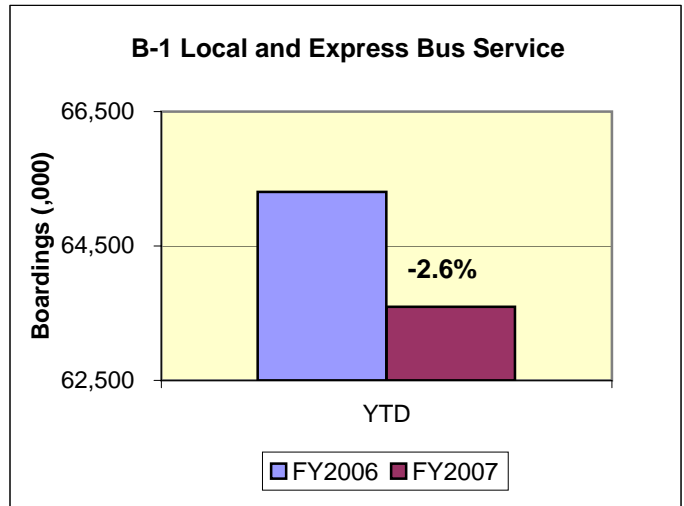
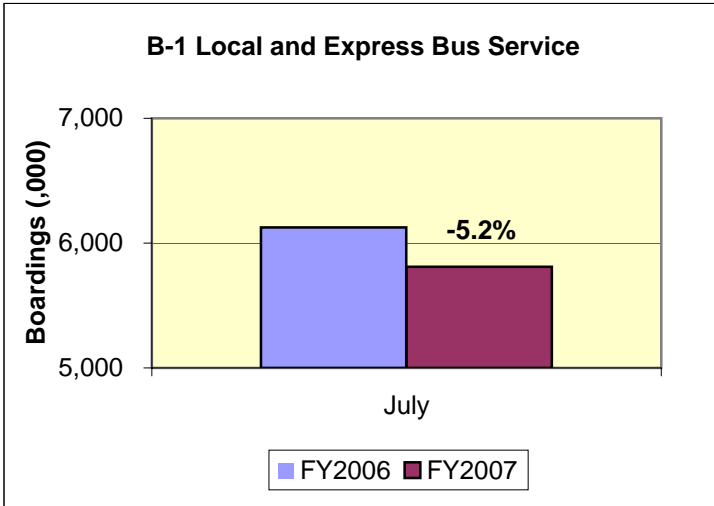
**A-1. Comparison of Budget to Actual for the Month (July 2007)**

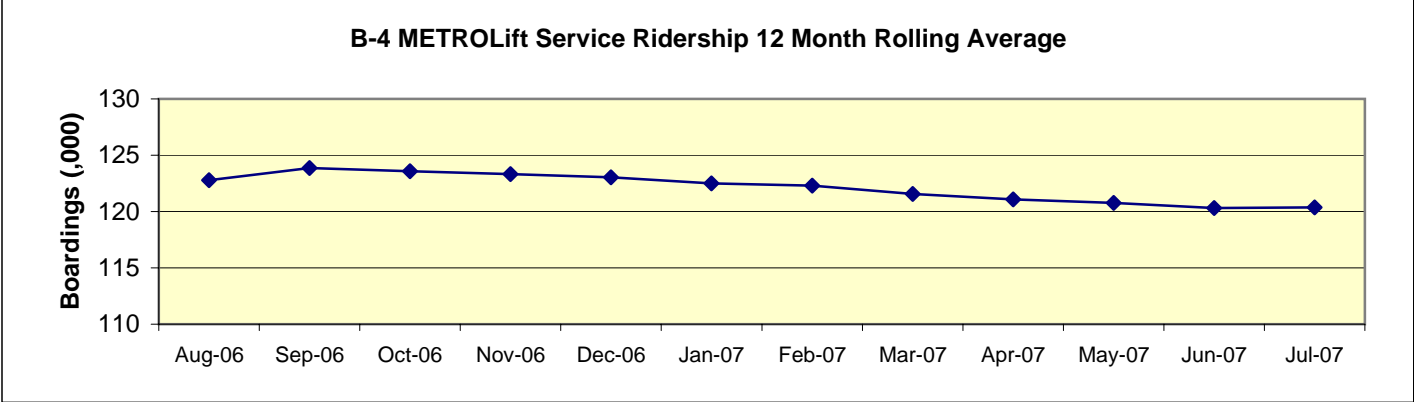
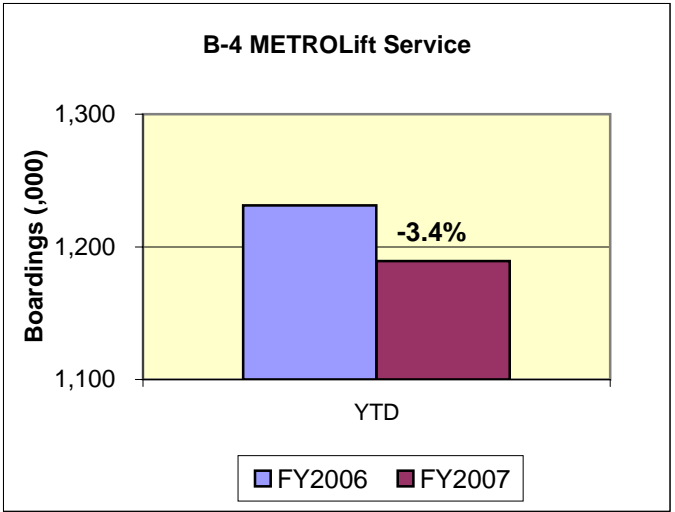
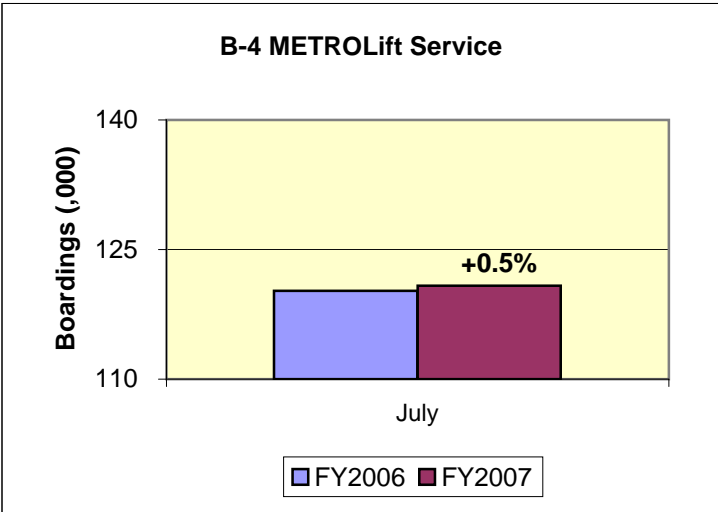
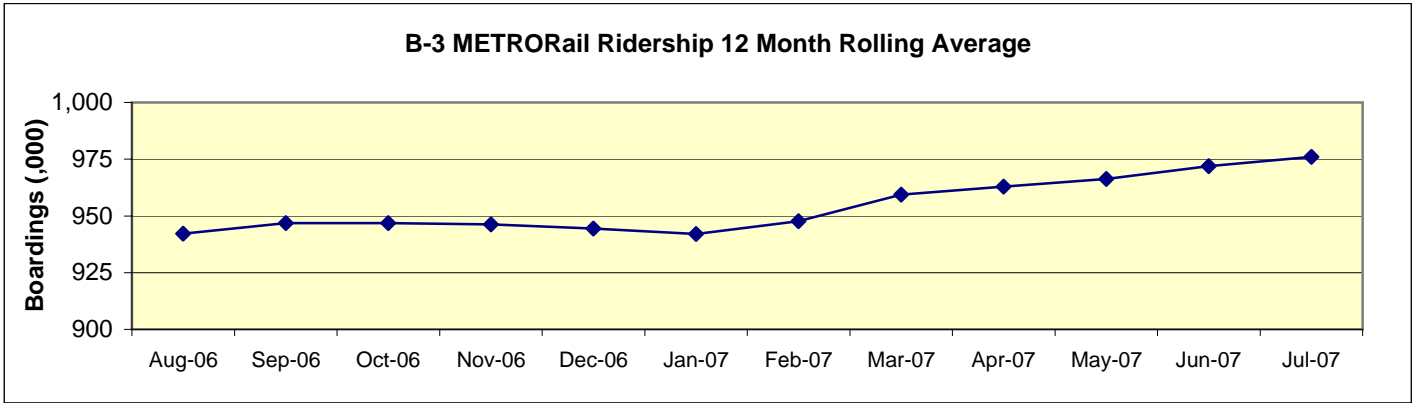
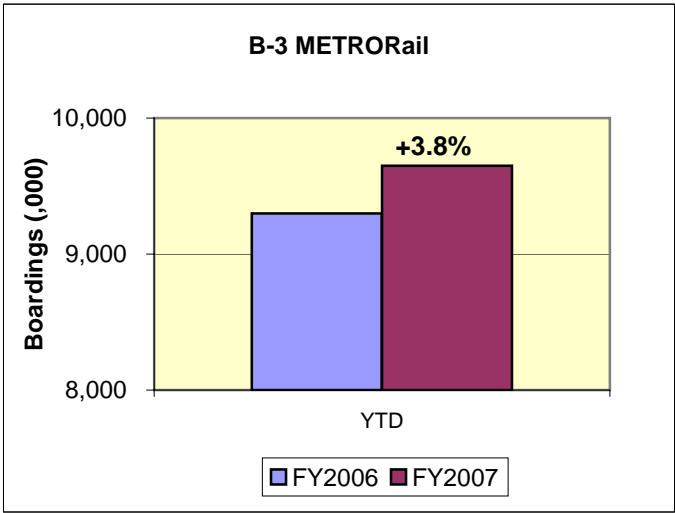
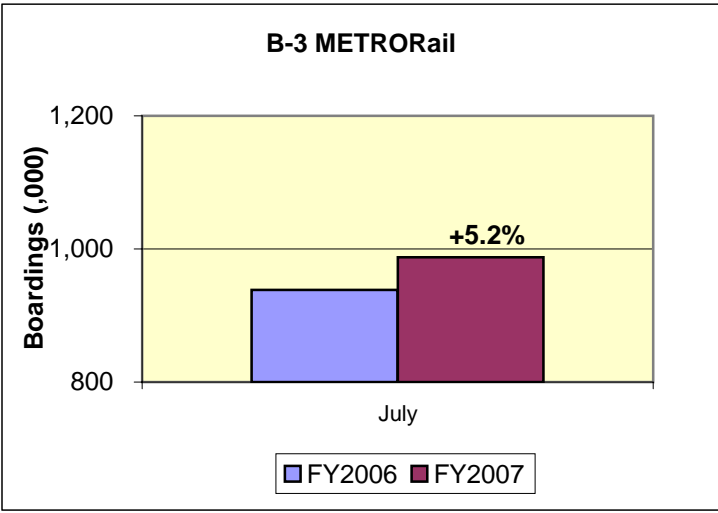
	<b>FY2007 July Budget</b>	<b>FY2007 July Actual</b>	<b>\$ Variance</b>	<b>Variance %</b>
<b>Labor &amp; Fringe Benefits</b>	19,147,363	18,850,769	(296,594)	-1.55%
<b>Materials and Services</b>	12,437,446	12,038,214	(399,232)	-3.21%
<b>Total Operating Expenses</b>	31,584,809	30,888,983	(695,826)	-2.20%
<b>Reimbursements</b>	(7,633,370)	(7,550,480)	82,890	-1.09%
<b>Operating Budget</b>	<b>23,951,439</b>	<b>23,338,503</b>	<b>(612,936)</b>	<b>-2.56%</b>

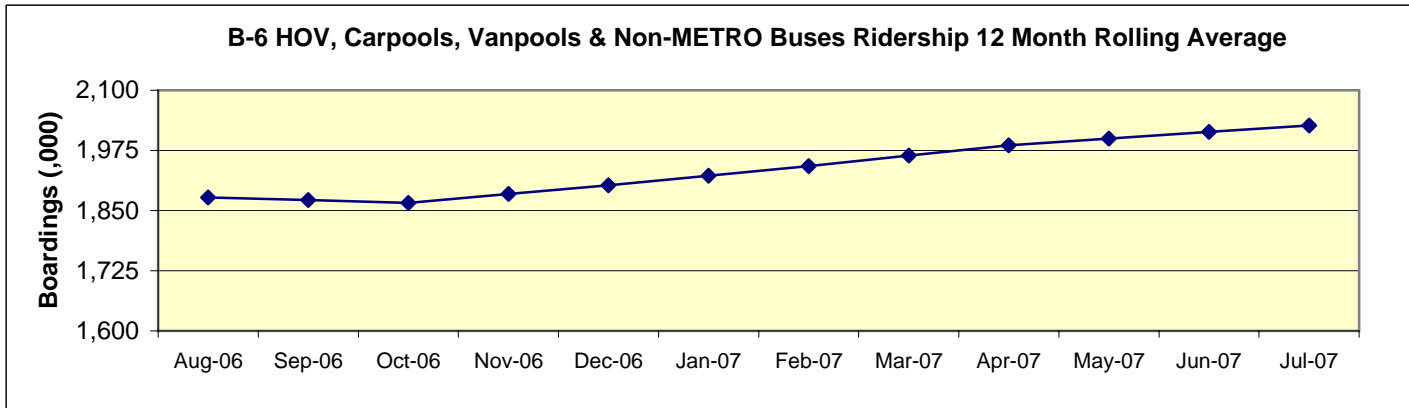
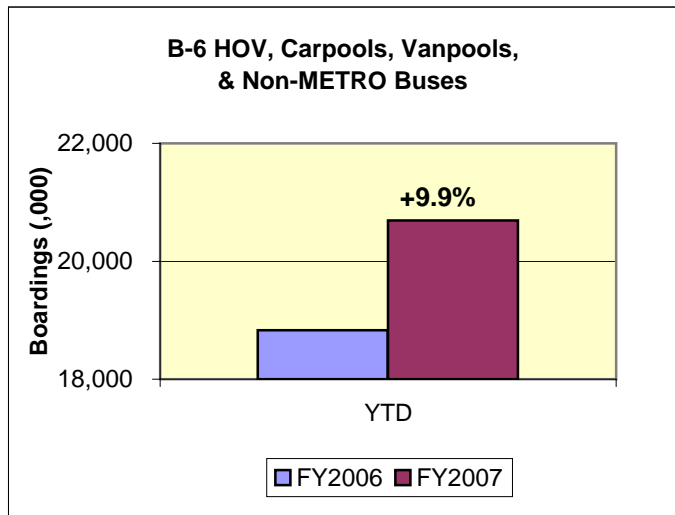
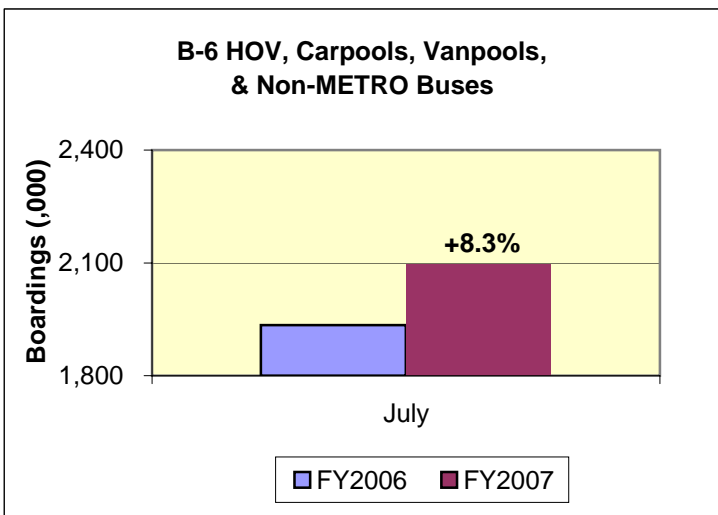
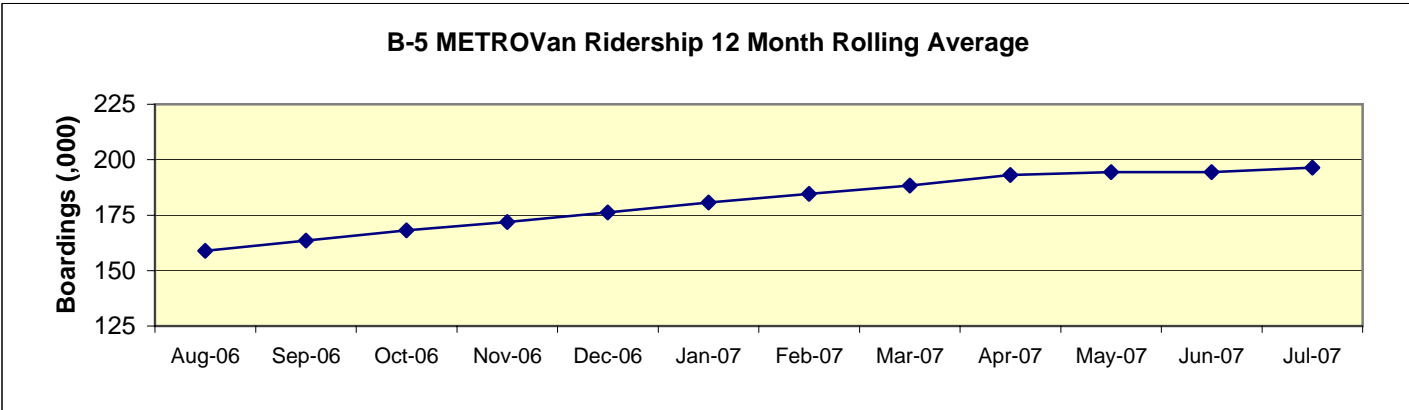
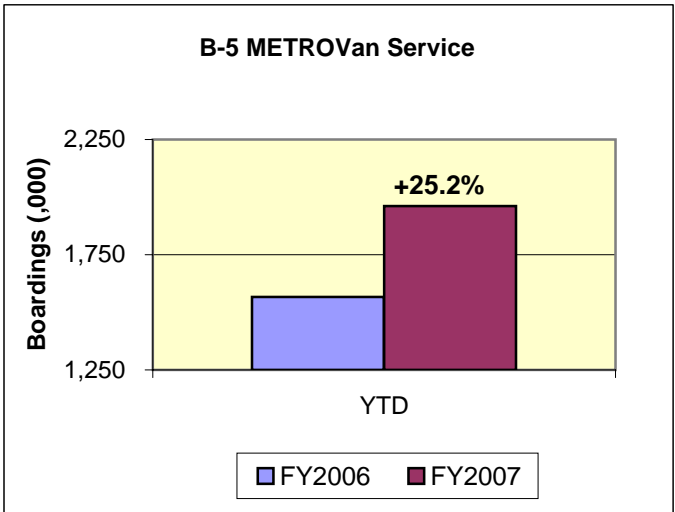
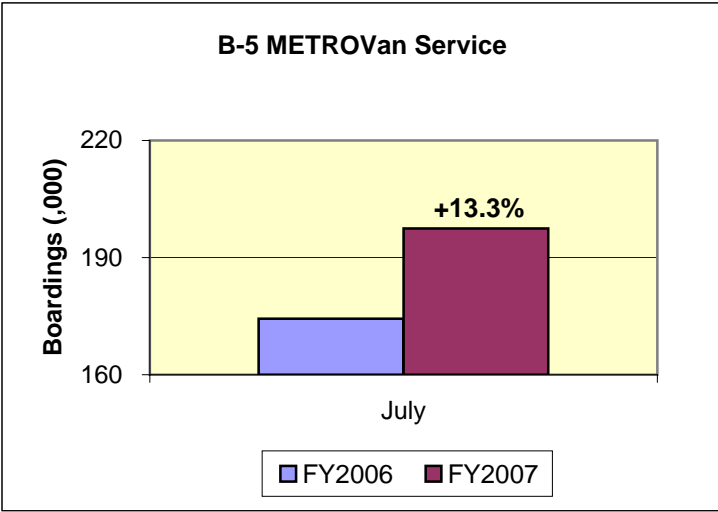
**A-2. Comparison of Budget to Actual Year-to-Date (10 Months)**

	<b>FY2007 Year-to-date Budget</b>	<b>FY2007 Year-to-date Actual</b>	<b>\$ Variance</b>	<b>Variance %</b>
<b>Labor &amp; Fringe Benefits</b>	191,019,496	188,331,690	(2,687,806)	-1.41%
<b>Materials and Services</b>	124,669,008	117,890,354	(6,778,654)	-5.44%
<b>Total Operating Expenses</b>	315,688,504	306,222,044	(9,466,460)	-3.00%
<b>Reimbursements</b>	(80,896,531)	(78,675,816)	2,220,715	-2.75%
<b>Operating Budget</b>	<b>234,791,973</b>	<b>227,546,228</b>	<b>(7,245,745)</b>	<b>-3.09%</b>

## B. RIDERSHIP







## **B-7. Ridership Summary**

<b>Boardings in Millions</b>		
	<b>Total Fixed Route (1)</b>	<b>Total System (2)</b>
<b>July 2006</b>	7.760	9.990
<b>July 2007</b>	7.490	9.905
<b>Change</b>	-3.5%	-0.9%
<b>YTD FY2006</b>	81.671	104.152
<b>YTD FY2007</b>	80.296	104.851
<b>Change</b>	-1.7%	0.7%

### Notes

FY2006 boarding data has been calendar adjusted to give meaningful comparison to FY2007.

(1) Includes METRORail (local route) and the following bus services: local, express and Park & Ride.

(2) Includes all bus and rail services plus HOV carpools, vanpools, and non-METRO buses.

**B-8. Ridership By Service Category**

<b>MONTHLY AND YEAR-TO-DATE BOARDINGS</b>				
	<b>July 2007 Boardings</b>	<b>% Change July '06 Adj. vs July '07</b>	<b>FY2007 YTD Boardings</b>	<b>% Chg YTD FY2006 Adj. vs. FY2007</b>
<b>Fixed Route Bus Services</b>				
Local & Express	5,809,214	-5.2%	63,596,462	-2.6%
Park & Ride	693,852	-0.3%	7,051,222	-0.2%
<b>Total Fixed Route Bus Services</b>	<b>6,503,066</b>	<b>-4.7%</b>	<b>70,647,684</b>	<b>-2.4%</b>
METRO Rail	987,388	5.2%	9,648,642	3.8%
<b>Total Fixed Route Services</b>	<b>7,490,454</b>	<b>-3.5%</b>	<b>80,296,326</b>	<b>-1.7%</b>
<b>Special Bus Services</b>				
METROLift	120,799	0.5%	1,189,331	-3.4%
METROVan	197,480	13.3%	1,961,790	25.2%
Special Events and Charter	0	-100.0%	713,157	-16.4%
<b>Total Special Bus Services</b>	<b>318,279</b>	<b>8.0%</b>	<b>3,864,278</b>	<b>5.8%</b>
<b>Total Bus and Rail Services</b>	<b>7,808,733</b>	<b>-3.1%</b>	<b>84,160,604</b>	<b>-1.4%</b>
HOV Carpools, Vanpools, and Non-METRO Buses	2,095,843	8.3%	20,690,728	9.9%
<b>TOTAL SYSTEM RIDERSHIP</b>	<b>9,904,576</b>	<b>-0.9%</b>	<b>104,851,332</b>	<b>0.7%</b>

FY2006 boarding data has been calendar adjusted to give meaningful comparison to FY2007.



## C. SALES TAX & FARE REVENUES

### C-1. Comparison of Budget to Actual for the Month (July 2007)

	Dollars in Millions			
	FY2007	FY2007	\$ Variance	% Variance
	July	July		
	Budget	Actuals		
Fares	4.827	4.008	-0.819	-17.0%
Sales tax income (cash basis)	29.731	37.623	7.892	26.5%

### C-2. Comparison of Budget to Actual Year-to-Date (10 Months)

	Dollars in Millions			
	FY2007	FY2007	\$ Variance	% Variance
	YTD	YTD		
	Budget	Actuals		
Fares	45.696	40.418	-5.278	-11.5%
Sales tax income (cash basis)	329.168	392.748	63.580	19.3%

### C-2. Comparison of FY06 to FY07 for the Month (July 2007)

	Dollars in Millions			
	FY2006	FY2007	\$ Variance	% Variance
	July	July		
	Actuals	Actuals		
Fares	4.090	4.008	-0.083	-2.0%
Sales tax income (cash basis)	36.171	37.623	1.452	4.0%

### C-4. Comparison of FY06 to FY07 Year-to-Date (10 Months)

	Dollars in Millions			
	FY2006	FY2007	\$ Variance	% Variance
	YTD	YTD		
	Actuals	Actuals		
Fares	41.989	40.418	-1.571	-3.7%
Sales tax income (cash basis)	377.350	392.748	15.399	4.1%

**D. OPERATING RATIO STATISTICS**

<b>COST EFFECTIVENESS PERFORMANCE GOALS</b>					
<b>July 2007</b>					
	<b>Annual FY2006</b>	<b>THIS MONTH</b>	<b>FY2007 YTD</b>	<b>FY2007 GOAL</b>	<b>YTD % VARIANCE FROM GOAL</b>
Operating Ratio	17.5%	16.4%	18.1%	19.0%	-4.7%

Beginning in FY2006, a revised formula is being used to calculate the operating ratio. The revised formula more accurately states the revenues and cost relationships and is more comparable to published industry data.

$$\frac{\text{Total Fares plus Cost Recovery}}{\text{Total Transit Cost}}$$

## E. SERVICE PERFORMANCE STATISTICS

<b>SYSTEM QUALITY PERFORMANCE GOALS</b>
<b>July 2007</b>

	THIS MONTH	FY2007 YTD	FY2007 GOAL	YTD % VARIANCE
On-Time Performance <sup>(1)</sup>				
Mean Distance Between Mechanical Failures (All buses) <sup>(2)</sup>	6,147	6,620	5,000	32.4%

<sup>(1)</sup> The Operations Department is currently updating the On-time Performance methodology.

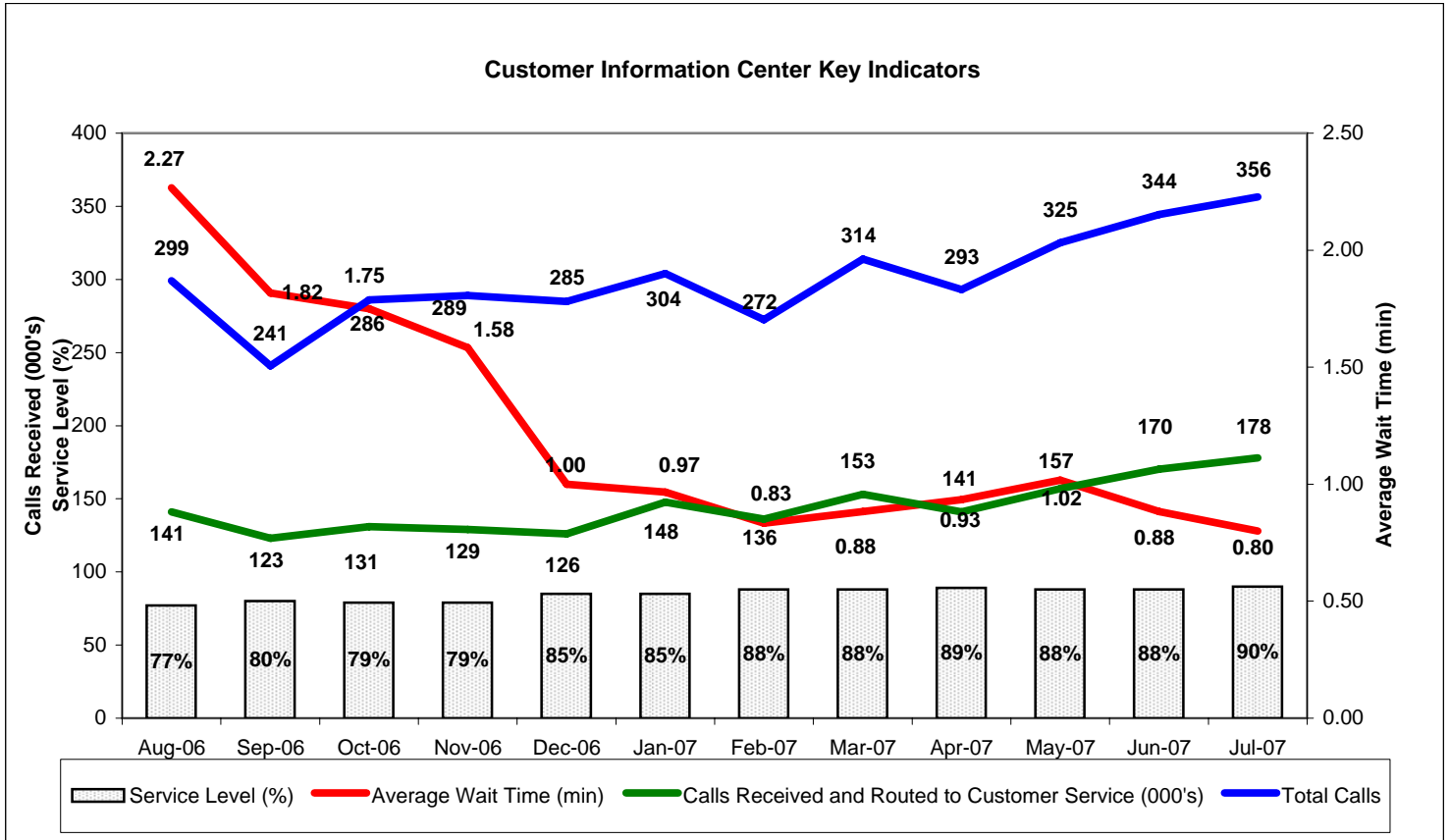
<sup>(2)</sup> Effective October 2006, MDBF Mechanical roadcalls are defined as any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude farebox, accidents and bus recalls. This indicator is for the bus system but excludes METROLift.

	THIS MONTH	FY2007 YTD	YTD FY2007 GOAL	YTD % VARIANCE <small>eg=Better Than Goal</small>
Bus Accidents - absolute number <sup>(3)</sup>	53	431	800	-46.1%
- per 100,000 vehicle miles	0.98	0.81	1.50	
Rail Accidents - absolute number	2	27	40	-32.5%
- per 100,000 vehicle miles	2.65	3.51	6.00	
Complaints - absolute number	2,429	22,023	64,000	-65.6%
- as a % of boardings	0.0311	0.0262	0.0801	
Major Security Incidents <sup>(4)</sup> - absolute number	38	417	550	-24.2%
- per 100,000 boardings	0.49	0.50	0.69	

<sup>(3)</sup> This indicator is for the bus system and includes METROLift.

<sup>(4)</sup> The definition of "Major Security Incident" is based on two industry standards: The FBI Uniform Crime Report and the National Transit Database Report issued by the Federal Transit Administration. The 8 categories included are: homicide, forcible rape, robbery, aggravated assault, burglary, larceny and theft, motor vehicle theft and arson.

## E. SERVICE PERFORMANCE STATISTICS



IVR and Web Trip Planner Implemented September 30, 2005

Total Calls includes total calls routed to agents plus total number of automated schedule lookups.

Service Level = Calls answered by Trip Planners/Calls Offered to Trip Planners.

**F. CAPITAL BUDGET**

	<b>July FY2007 Budget</b>	<b>July FY2007 Actuals</b>	<b>YTD FY2007 Budget</b>	<b>YTD FY2007 Actuals</b>	<b>YTD FY2007 Variance</b>	
<b>Total Capital Budget</b>	<b>26,013</b>	<b>14,098</b>	<b>259,465</b>	<b>176,060</b>	<b>(83,405)</b>	<b>-32.1%</b>

**G. GENERAL MOBILITY PROGRAM**

	<b>July FY2007 Budget</b>	<b>July FY2007 Actuals</b>	<b>YTD FY2007 Budget</b>	<b>YTD FY2007 Actuals</b>	<b>YTD FY2007 Variance</b>	
<b>Total General Mobility</b>	<b>1,247</b>	<b>2,242</b>	<b>77,283</b>	<b>85,319</b>	<b>8,036</b>	<b>10.4%</b>