

METRO

Monthly Board Report

Operating • Capital • Service • Performance

June 2007

# June 2007 MONTHLY BOARD REPORT

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## A. OPERATING BUDGET

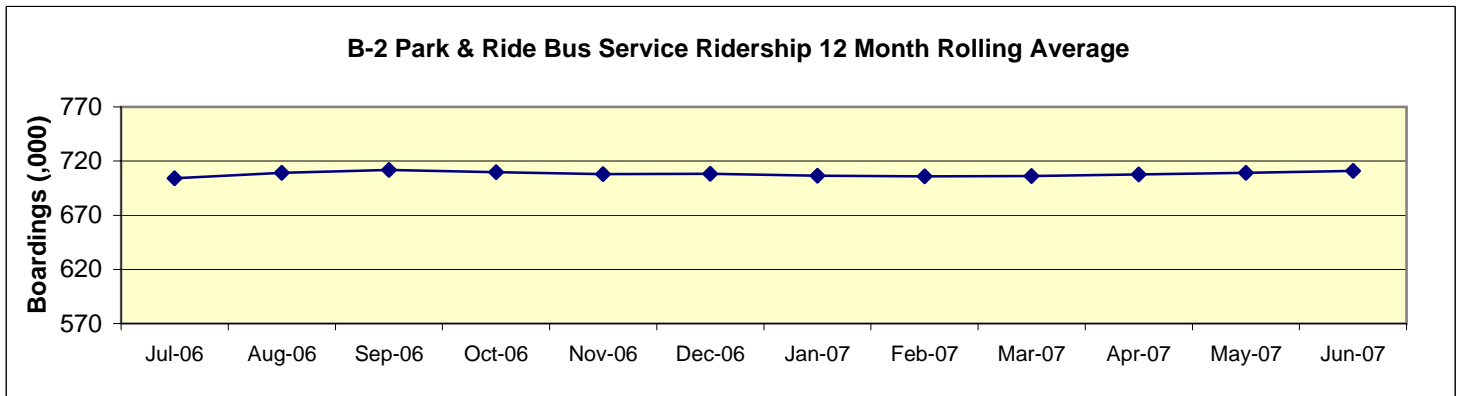
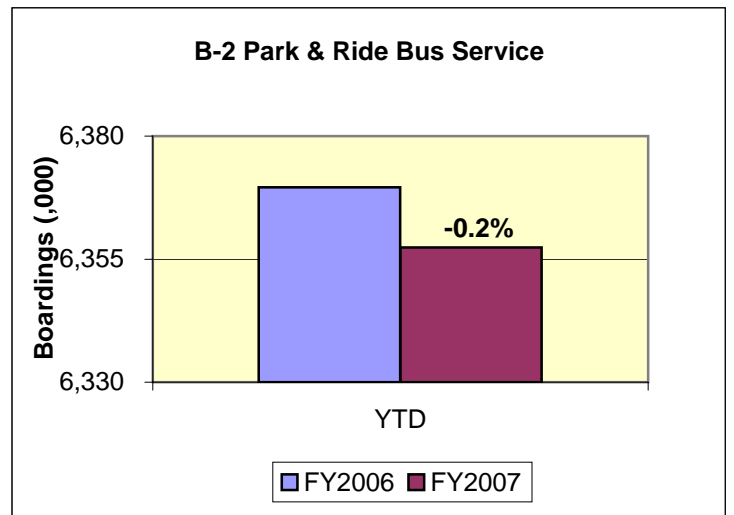
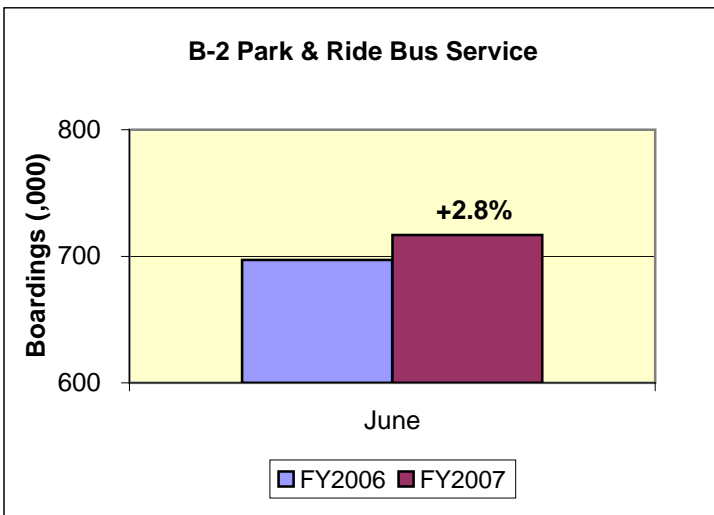
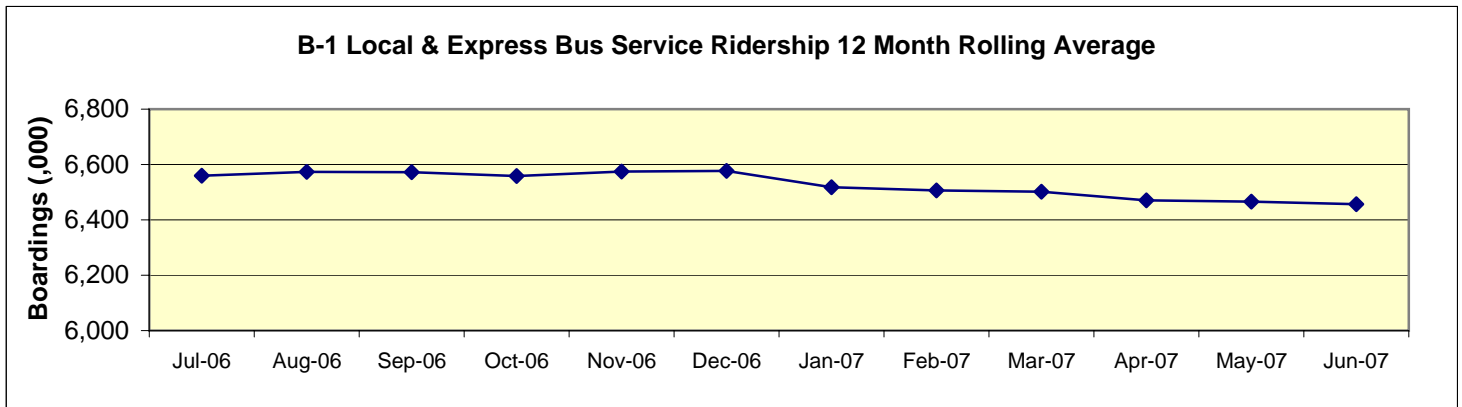
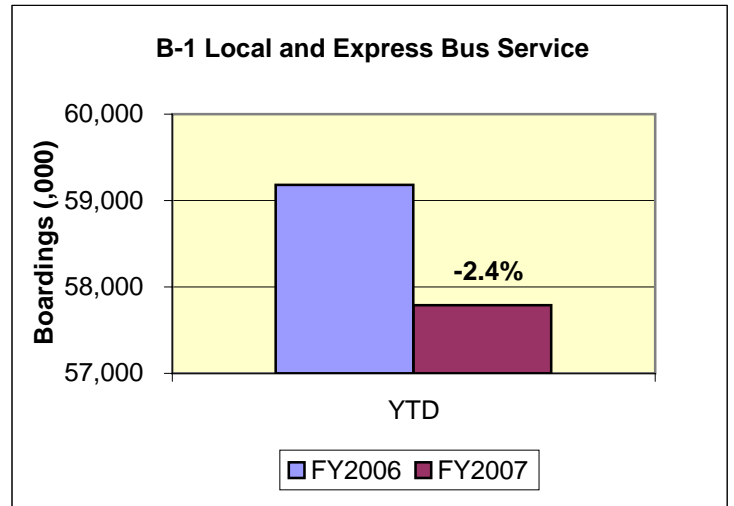
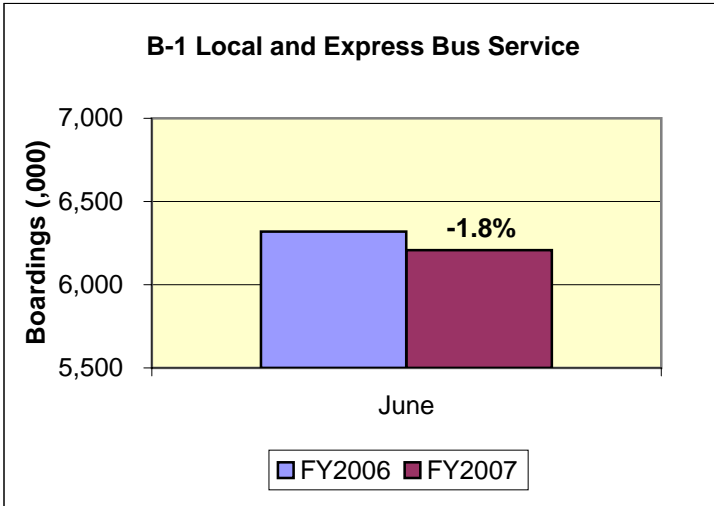
### A-1. Comparison of Budget to Actual for the Month (June 2007)

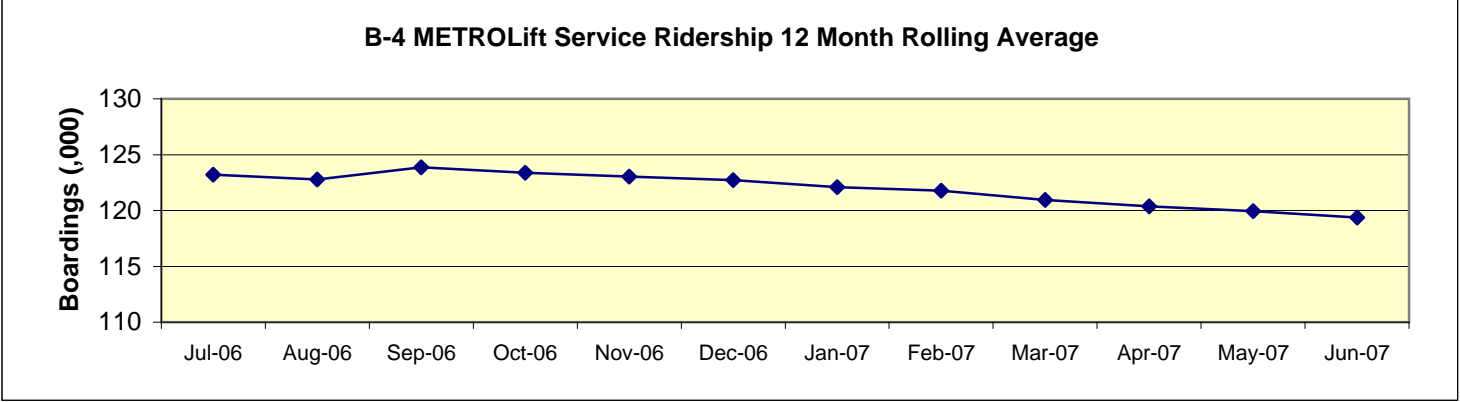
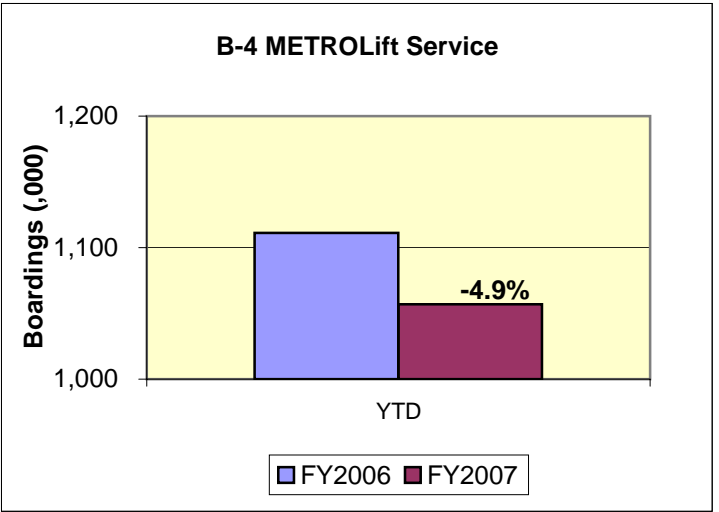
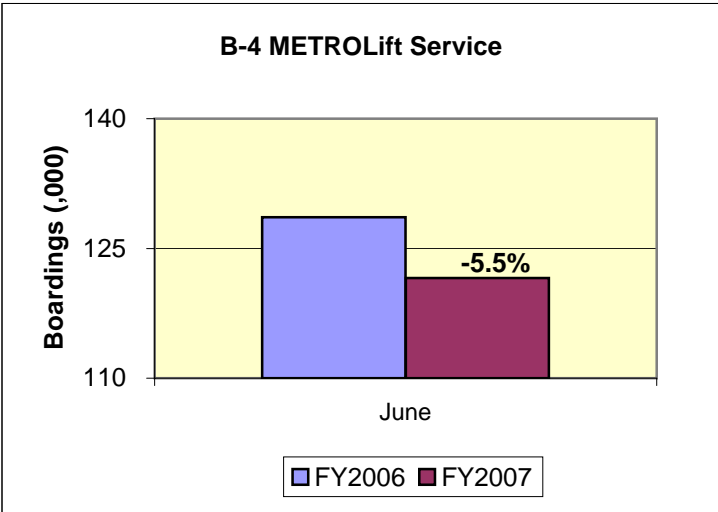
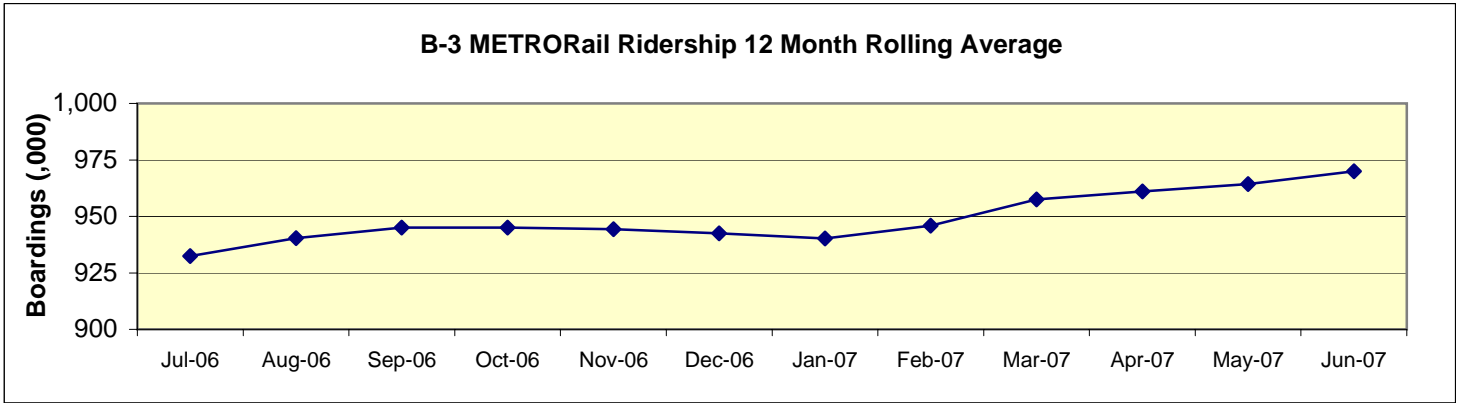
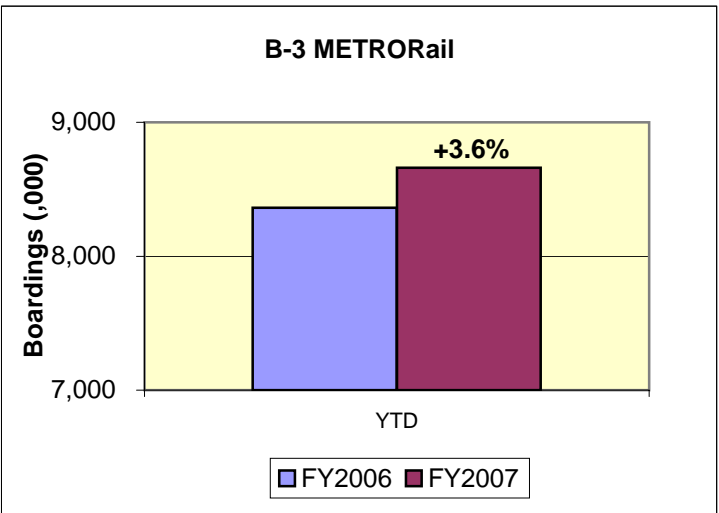
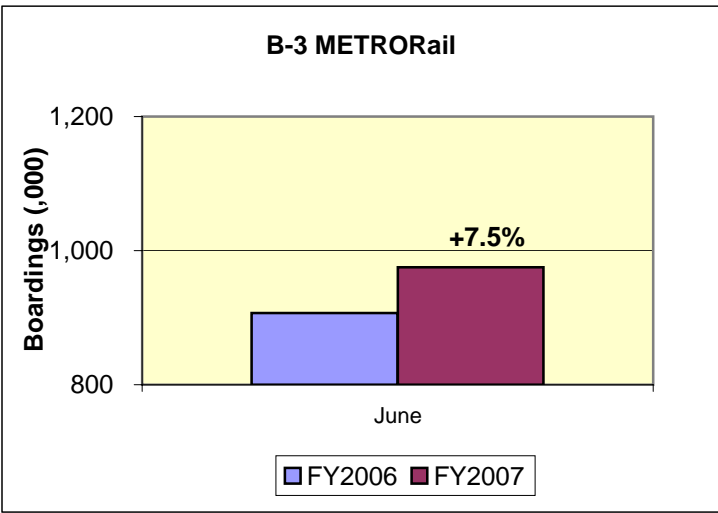
	<b>FY2007 June Budget</b>	<b>FY2007 June Actual</b>	<b>\$ Variance</b>	<b>Variance %</b>
<b>Labor &amp; Fringe Benefits</b>	18,611,459	18,207,985	(403,474)	-2.17%
<b>Materials and Services</b>	12,146,654	11,818,155	(328,499)	-2.70%
<b>Total Operating Expenses</b>	30,758,113	30,026,140	(731,973)	-2.38%
<b>Reimbursements</b>	(7,768,982)	(7,320,119)	448,863	-5.78%
<b>Operating Budget</b>	<b>22,989,131</b>	<b>22,706,021</b>	<b>(283,110)</b>	<b>-1.23%</b>

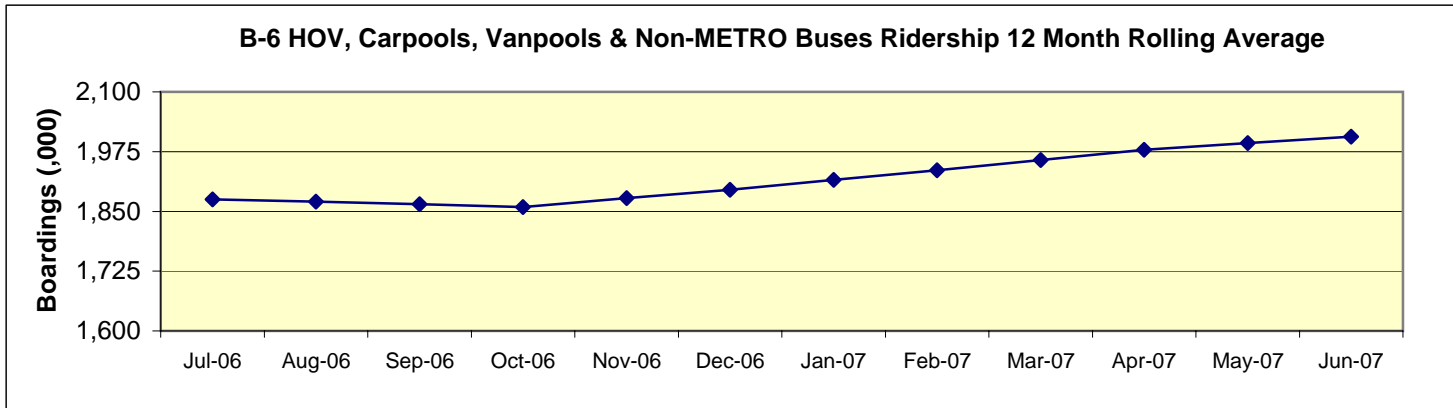
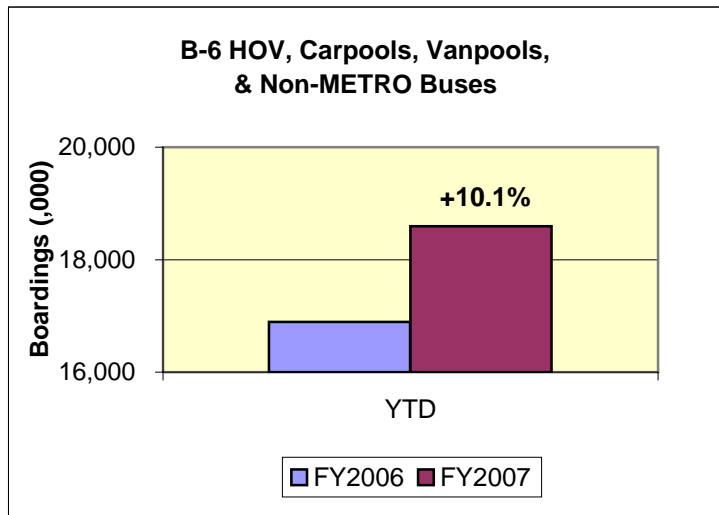
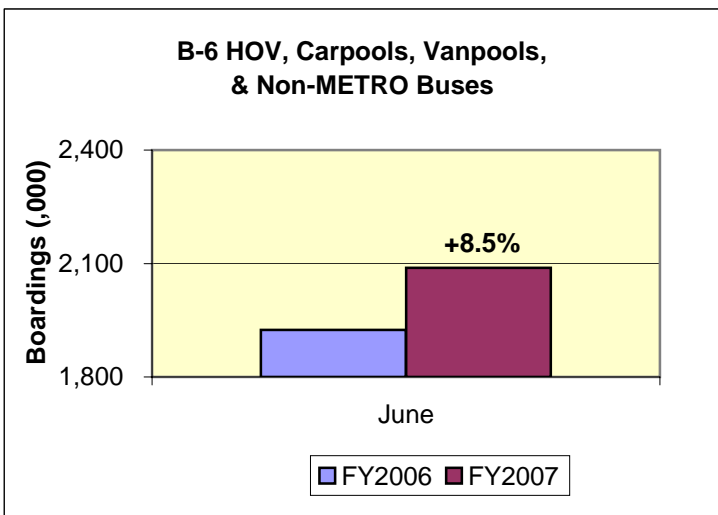
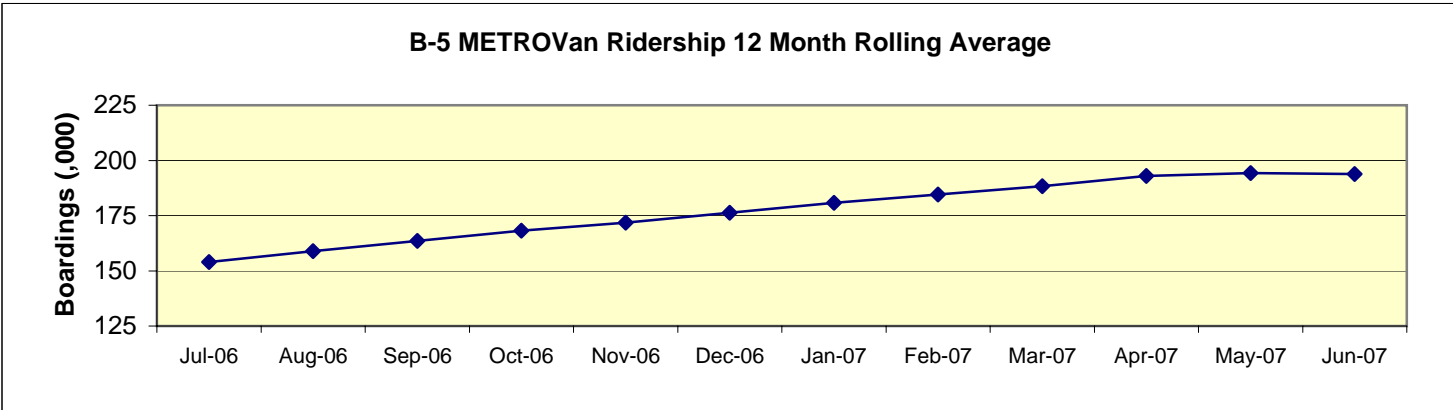
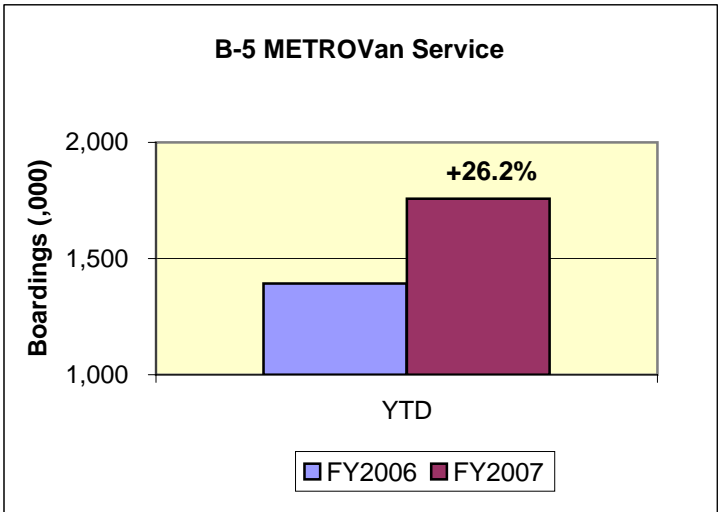
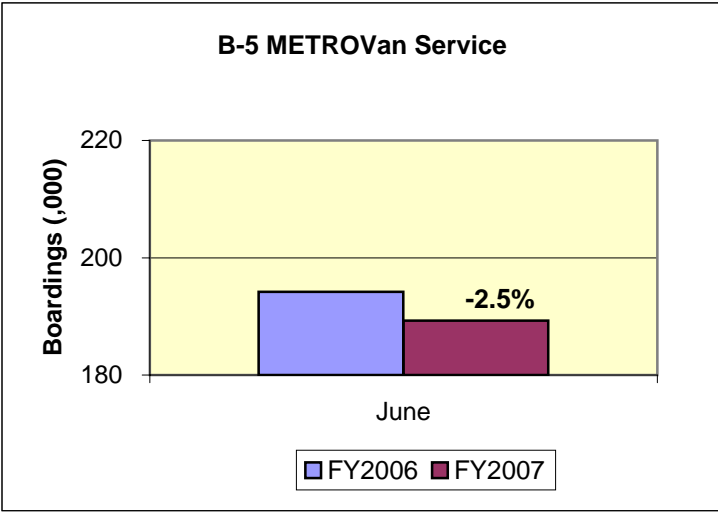
### A-2. Comparison of Budget to Actual Year-to-Date (9 Months)

	<b>FY2007 Year-to-date Budget</b>	<b>FY2007 Year-to-date Actual</b>	<b>\$ Variance</b>	<b>Variance %</b>
<b>Labor &amp; Fringe Benefits</b>	171,872,133	169,480,921	(2,391,212)	-1.39%
<b>Materials and Services</b>	112,231,562	105,852,140	(6,379,422)	-5.68%
<b>Total Operating Expenses</b>	284,103,695	275,333,061	(8,770,634)	-3.09%
<b>Reimbursements</b>	(73,263,161)	(71,125,336)	2,137,825	-2.92%
<b>Operating Budget</b>	<b>210,840,534</b>	<b>204,207,725</b>	<b>(6,632,809)</b>	<b>-3.15%</b>

## B. RIDERSHIP







## **B-7. Ridership Summary**

<b>Boardings in Millions</b>		
	<b>Total Fixed Route (1)</b>	<b>Total System (2)</b>
<b>June 2006</b>	7.924	10.172
<b>June 2007</b>	7.900	10.300
<b>Change</b>	-0.3%	1.3%
<b>YTD FY2006</b>	73.910	94.163
<b>YTD FY2007</b>	72.806	94.929
<b>Change</b>	-1.5%	0.8%

### Notes

FY2006 boarding data has been calendar adjusted to give meaningful comparison to FY2007.

(1) Includes METRORail (local route) and the following bus services: local, express and Park & Ride.

(2) Includes all bus and rail services plus HOV carpools, vanpools, and non-METRO buses.

**B-8. Ridership By Service Category**

<b>MONTHLY AND YEAR-TO-DATE BOARDINGS</b>				
	<b>June 2007 Boardings</b>	<b>% Change June '06 Adj. vs June '07</b>	<b>FY2007 YTD Boardings</b>	<b>% Chg YTD FY2006 Adj. vs. FY2007</b>
<b>Fixed Route Bus Services</b>				
Local & Express	6,208,347	-1.8%	57,787,248	-2.4%
Park & Ride	716,894	2.8%	6,357,370	-0.2%
<b>Total Fixed Route Bus Services</b>	<b>6,925,241</b>	<b>-1.3%</b>	<b>64,144,618</b>	<b>-2.1%</b>
METRO Rail	975,030	7.5%	8,661,254	3.6%
<b>Total Fixed Route Services</b>	<b>7,900,271</b>	<b>-0.3%</b>	<b>72,805,872</b>	<b>-1.5%</b>
<b>Special Bus Services</b>				
METROLift	121,575	-5.5%	1,056,954	-4.9%
METROVan	189,267	-2.5%	1,757,660	26.2%
Special Events and Charter	0	-100.0%	713,157	-16.4%
<b>Total Special Bus Services</b>	<b>310,842</b>	<b>-3.9%</b>	<b>3,527,771</b>	<b>5.1%</b>
<b>Total Bus and Rail Services</b>	<b>8,211,113</b>	<b>-0.4%</b>	<b>76,333,643</b>	<b>-1.2%</b>
HOV Carpools, Vanpools, and Non-METRO Buses	2,088,653	8.5%	18,594,885	10.1%
<b>TOTAL SYSTEM RIDERSHIP</b>	<b>10,299,766</b>	<b>1.3%</b>	<b>94,928,528</b>	<b>0.8%</b>

FY2006 boarding data has been calendar adjusted to give meaningful comparison to FY2007.



## C. SALES TAX & FARE REVENUES

### C-1. Comparison of Budget to Actual for the Month (June 2007)

	Dollars in Millions			
	FY2007	FY2007	\$ Variance	% Variance
	June	June		
	<b>Budget</b>	<b>Actuals</b>		
Fares	4.846	4.418	-0.428	-8.8%
Sales tax income (cash basis)	29.916	36.772	6.856	22.9%

### C-2. Comparison of Budget to Actual Year-to-Date (9 Months)

	Dollars in Millions			
	FY2007	FY2007	\$ Variance	% Variance
	YTD	YTD		
	<b>Budget</b>	<b>Actuals</b>		
Fares	40.869	36.411	-4.458	-10.9%
Sales tax income (cash basis)	299.436	355.126	55.689	18.6%

### C-2. Comparison of FY06 to FY07 for the Month (June 2007)

	Dollars in Millions			
	FY2006	FY2007	\$ Variance	% Variance
	June	June		
	<b>Actuals</b>	<b>Actuals</b>		
Fares	4.482	4.418	-0.064	-1.4%
Sales tax income (cash basis)	33.678	36.772	3.094	9.2%

### C-4. Comparison of FY06 to FY07 Year-to-Date (9 Months)

	Dollars in Millions			
	FY2006	FY2007	\$ Variance	% Variance
	YTD	YTD		
	<b>Actuals</b>	<b>Actuals</b>		
Fares	37.899	36.411	-1.488	-3.9%
Sales tax income (cash basis)	341.179	355.126	13.946	4.1%

#### D. OPERATING RATIO STATISTICS

<b>COST EFFECTIVENESS PERFORMANCE GOALS</b>					
<b>June 2007</b>					
	<b>Annual FY2006</b>	<b>THIS MONTH</b>	<b>FY2007 YTD</b>	<b>FY2007 GOAL</b>	<b>YTD % VARIANCE FROM GOAL</b>
Operating Ratio	17.5%	18.4%	18.3%	19.0%	-3.7%

Beginning in FY2006, a revised formula is being used to calculate the operating ratio. The revised formula more accurately states the revenues and cost relationships and is more comparable to published industry data.

$$\frac{\text{Total Fares plus Cost Recovery}}{\text{Total Transit Cost}}$$

## E. SERVICE PERFORMANCE STATISTICS

<b>SYSTEM QUALITY PERFORMANCE GOALS</b>
<b>June 2007</b>

	THIS MONTH	FY2007 YTD	FY2007 GOAL	YTD % VARIANCE
On-Time Performance <sup>(1)</sup>				
Mean Distance Between Mechanical Failures (All buses) <sup>(2)</sup>	5,851	6,677	5,000	33.5%

<sup>(1)</sup> The Operations Department is currently updating the On-time Performance methodology.

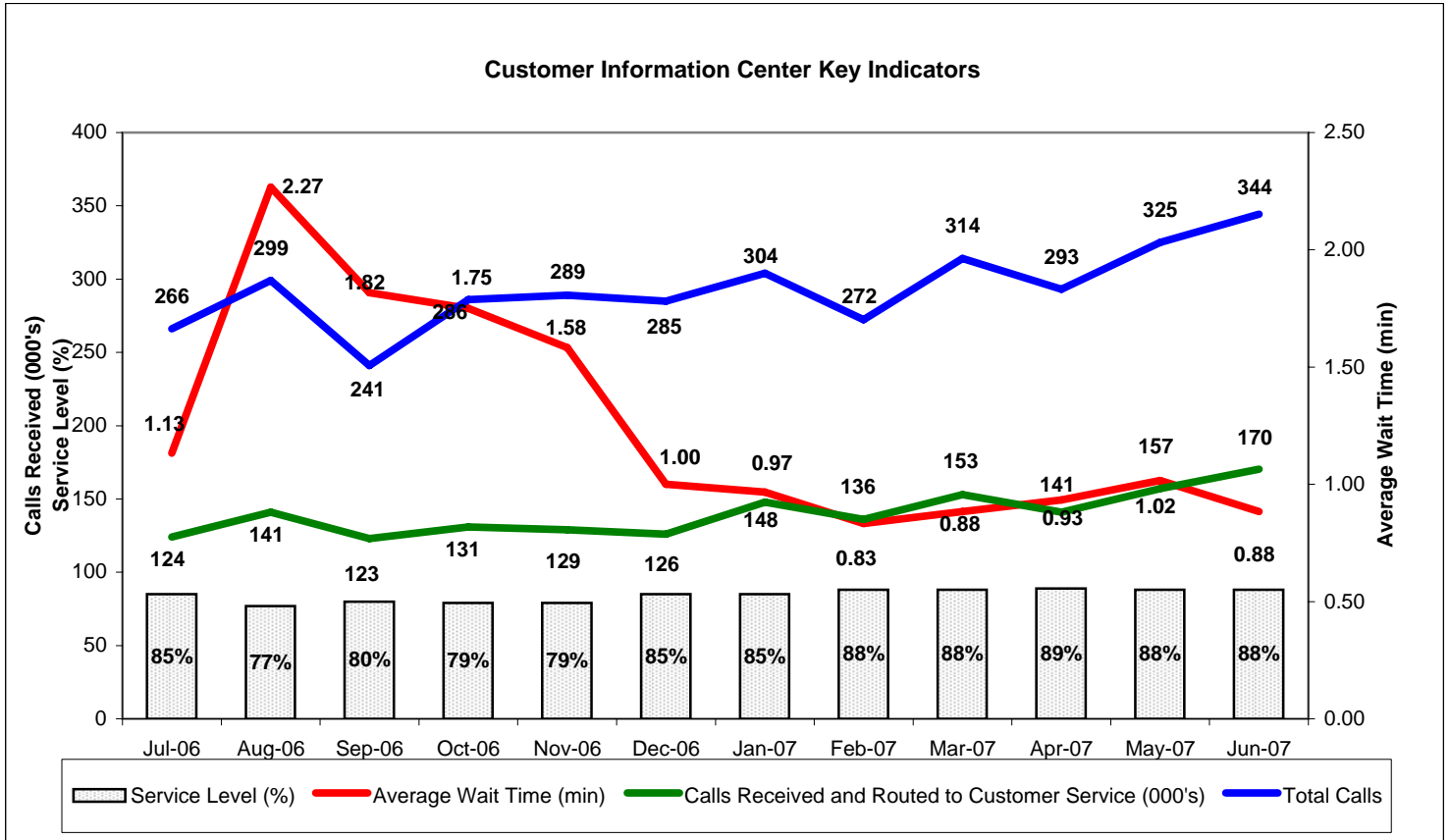
<sup>(2)</sup> Effective October 2006, MDBF Mechanical roadcalls are defined as any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude farebox, accidents and bus recalls. This indicator is for the bus system but excludes METROLift.

	THIS MONTH	FY2007 YTD	YTD FY2007 GOAL	YTD % VARIANCE <small>(Neg=Better Than Goal)</small>
Bus Accidents - absolute number <sup>(3)</sup>	53	378	720	-47.5%
- per 100,000 vehicle miles	0.99	0.79	1.50	
Rail Accidents - absolute number	4	25	36	-30.6%
- per 100,000 vehicle miles	5.24	3.60	6.00	
Complaints - absolute number	2,445	19,594	57,600	-66.0%
- as a % of boardings	0.0298	0.0257	0.0801	
Major Security Incidents <sup>(4)</sup> - absolute number	49	378	495	-23.6%
- per 100,000 boardings	0.60	0.50	0.69	

<sup>(3)</sup> This indicator is for the bus system and includes METROLift.

<sup>(4)</sup> The definition of "Major Security Incident" is based on two industry standards: The FBI Uniform Crime Report and the National Transit Database Report issued by the Federal Transit Administration. The 8 categories included are: homicide, forcible rape, robbery, aggravated assault, burglary, larceny and theft, motor vehicle theft and arson.

## E. SERVICE PERFORMANCE STATISTICS



IVR and Web Trip Planner Implemented September 30, 2005

Total Calls includes total calls routed to agents plus total number of automated schedule lookups.

Service Level = Calls answered by Trip Planners/Calls Offered to Trip Planners.

**F. CAPITAL BUDGET**

	June FY2007 Budget	June FY2007 Actuals	YTD FY2007 Budget	YTD FY2007 Actuals	YTD FY2007 Variance	
<b>Total Capital Budget</b>	43,874	23,361	233,452	161,962	(71,490)	-30.6%

**G. GENERAL MOBILITY PROGRAM**

	June FY2007 Budget	June FY2007 Actuals	YTD FY2007 Budget	YTD FY2007 Actuals	YTD FY2007 Variance	
<b>Total General Mobility</b>	20,519	27,885	76,036	83,077	7,041	9.3%