

METRO

Monthly Board Report

Operating • Capital • Service • Performance

January 2007

January 2007 MONTHLY BOARD REPORT

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A. OPERATING BUDGET

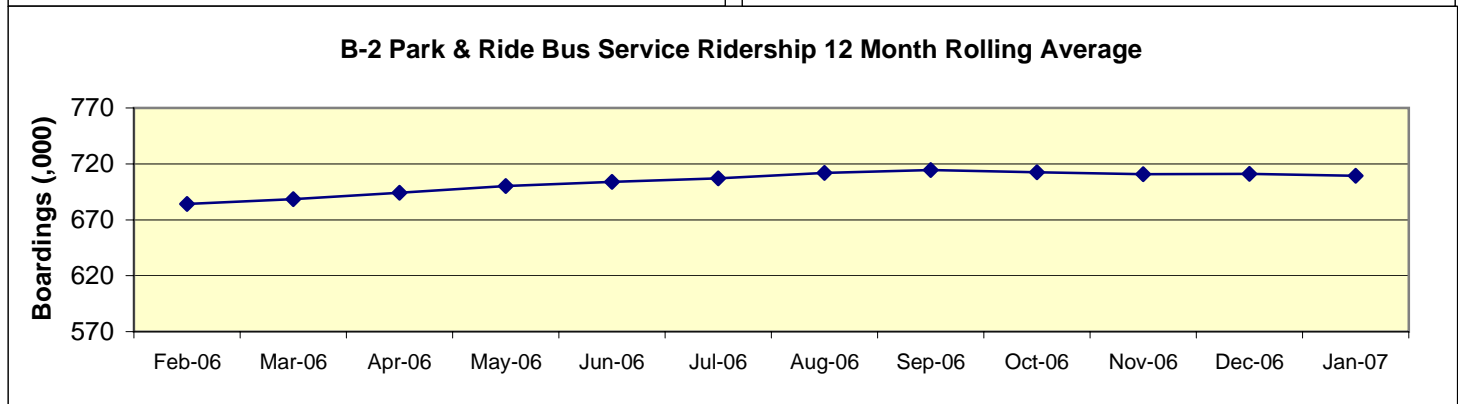
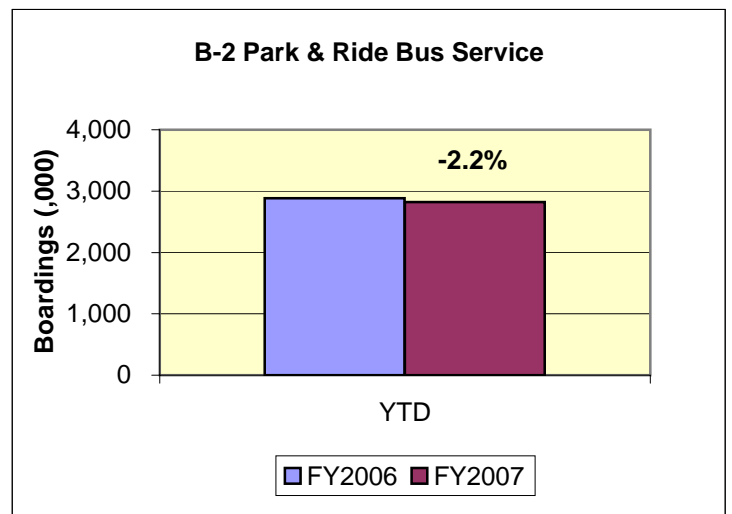
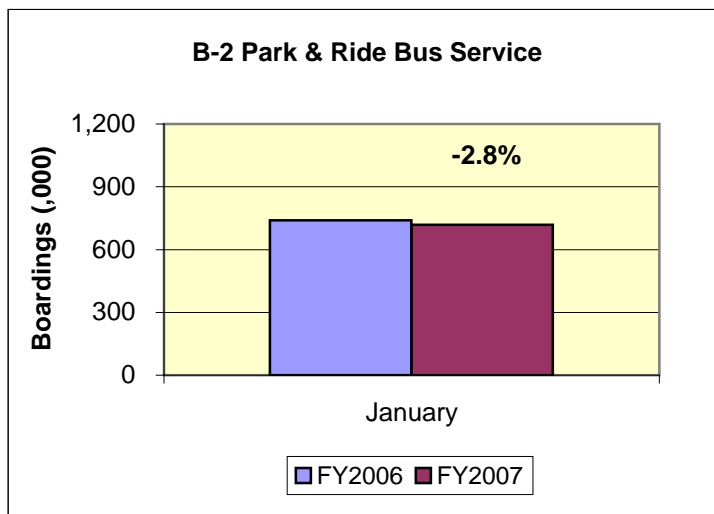
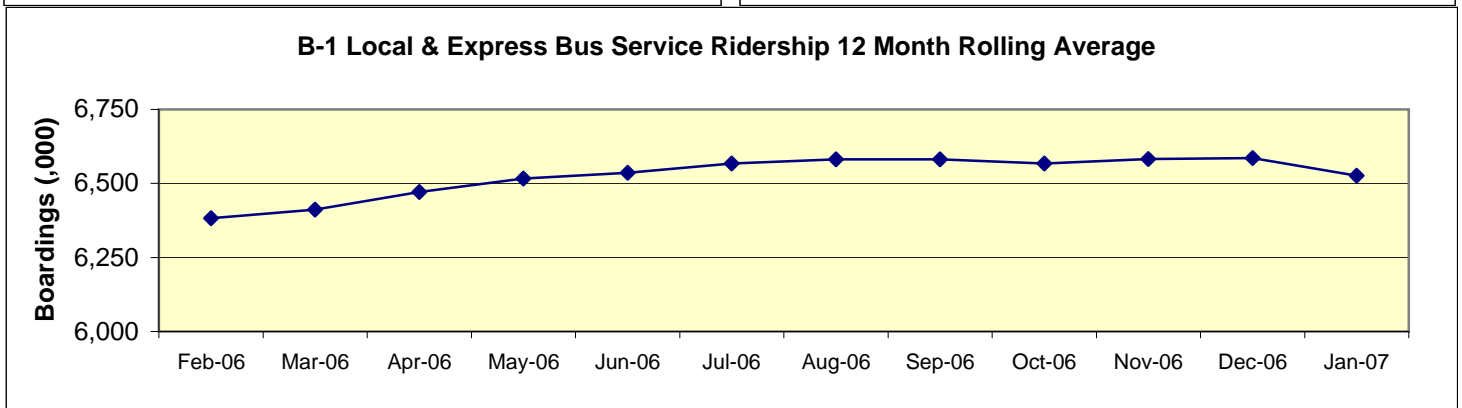
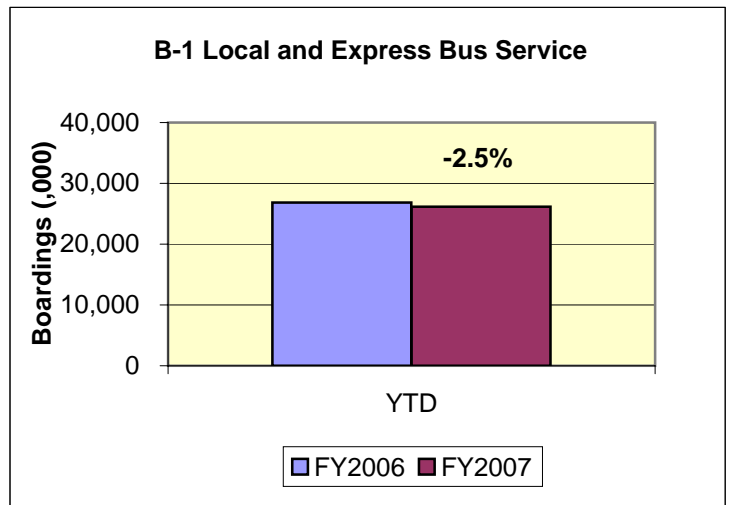
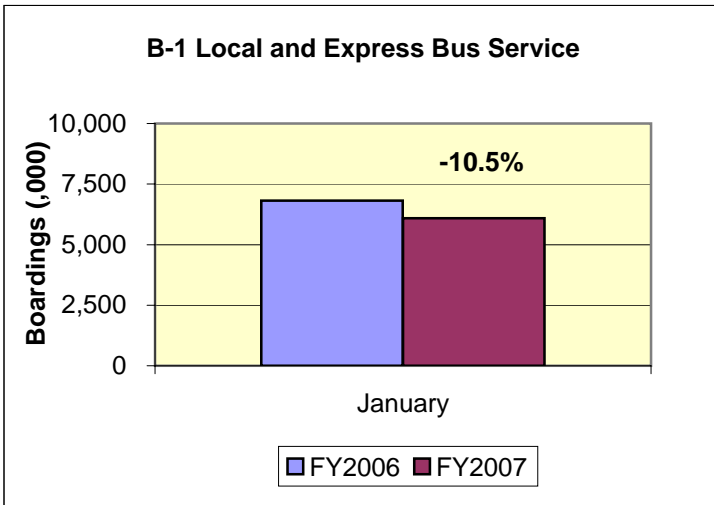
A-1. Comparison of Budget to Actual for the Month (January 2007)

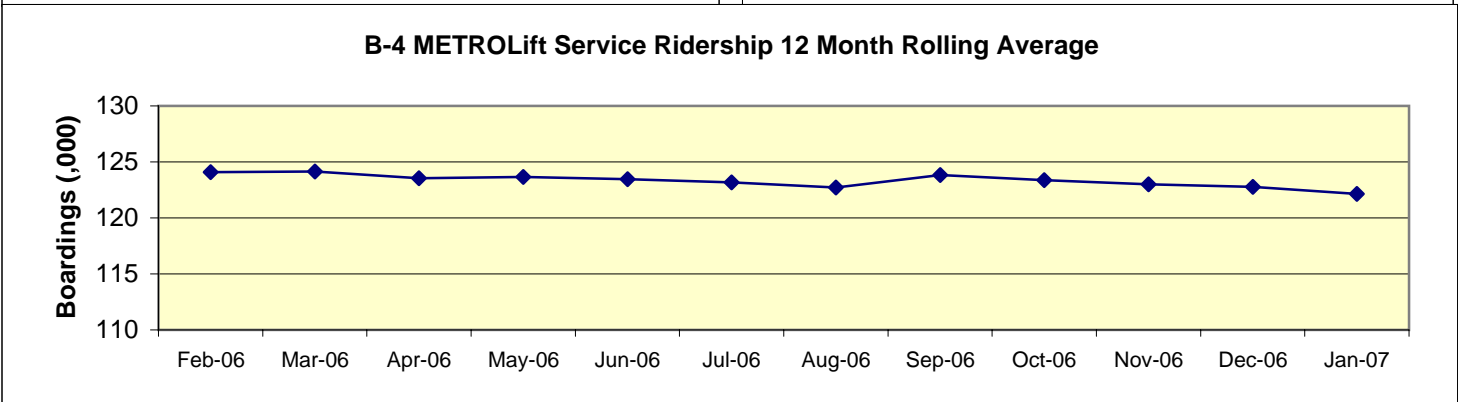
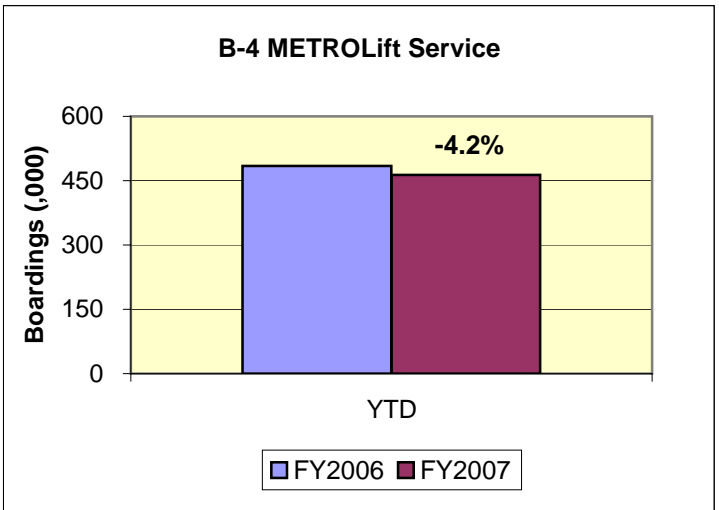
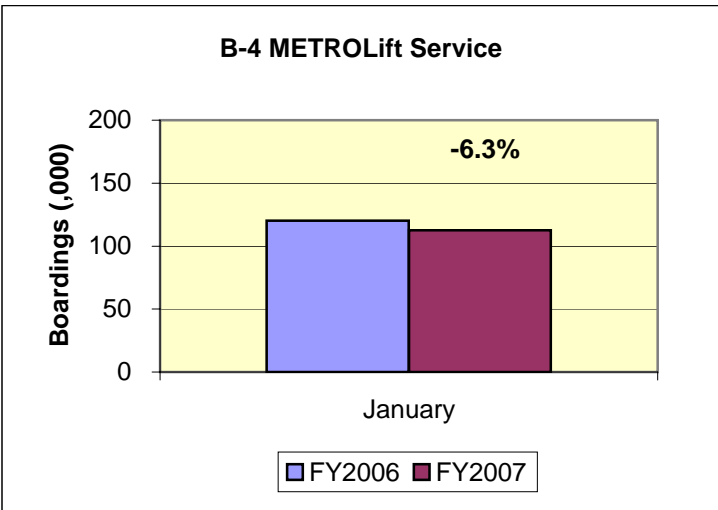
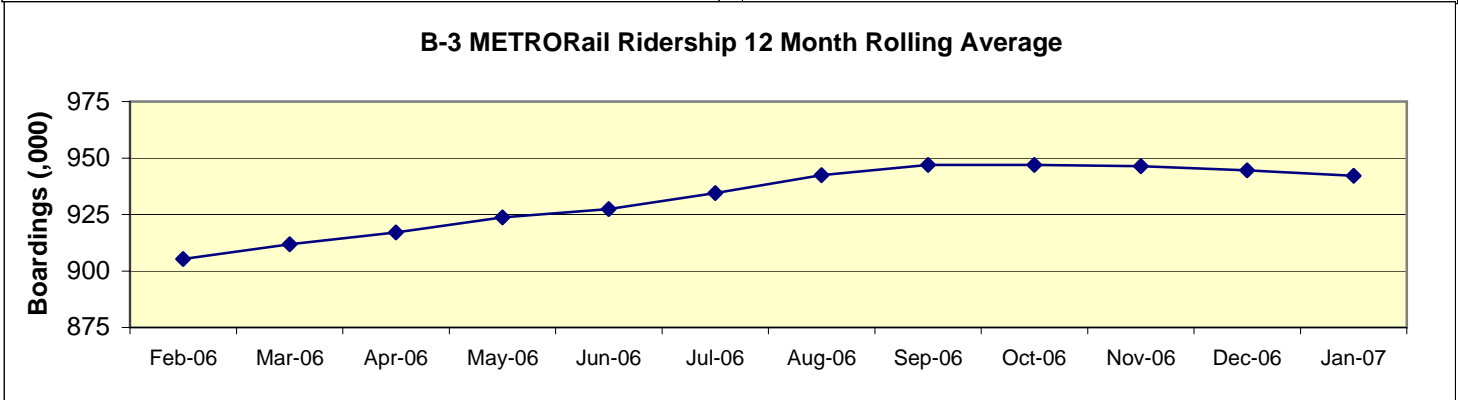
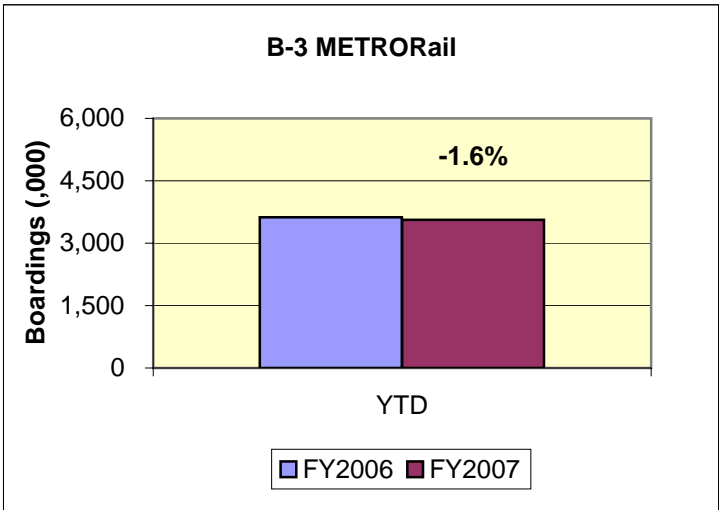
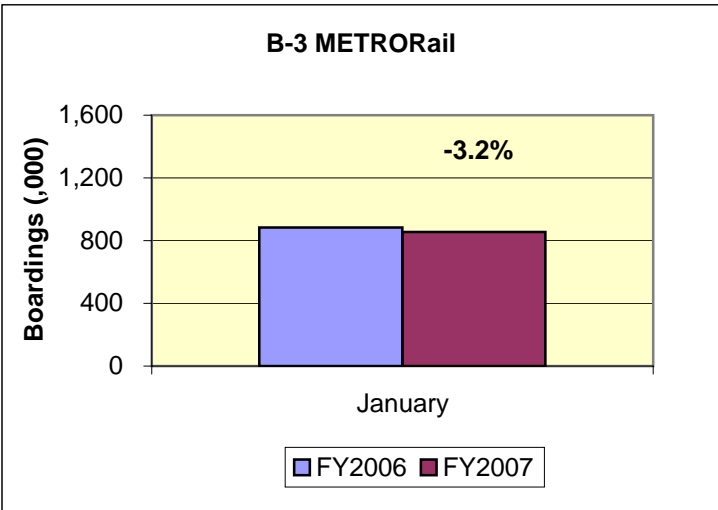
| | FY2007 January Budget | FY2007 January Actual | \$ Variance | Variance % |
|------------------------------------|--------------------------------------|--------------------------------------|--------------------|-------------------|
| Labor & Fringe Benefits | 19,752,980 | 19,764,385 | 11,405 | 0.06% |
| Materials and Services | 12,089,153 | 11,682,652 | (406,501) | -3.36% |
| Total Operating Expenses | 31,842,133 | 31,447,037 | (395,096) | -1.24% |
| Reimbursements | (7,303,187) | (7,628,355) | (325,168) | 4.45% |
| Operating Budget | 24,538,946 | 23,818,682 | (720,264) | -2.94% |

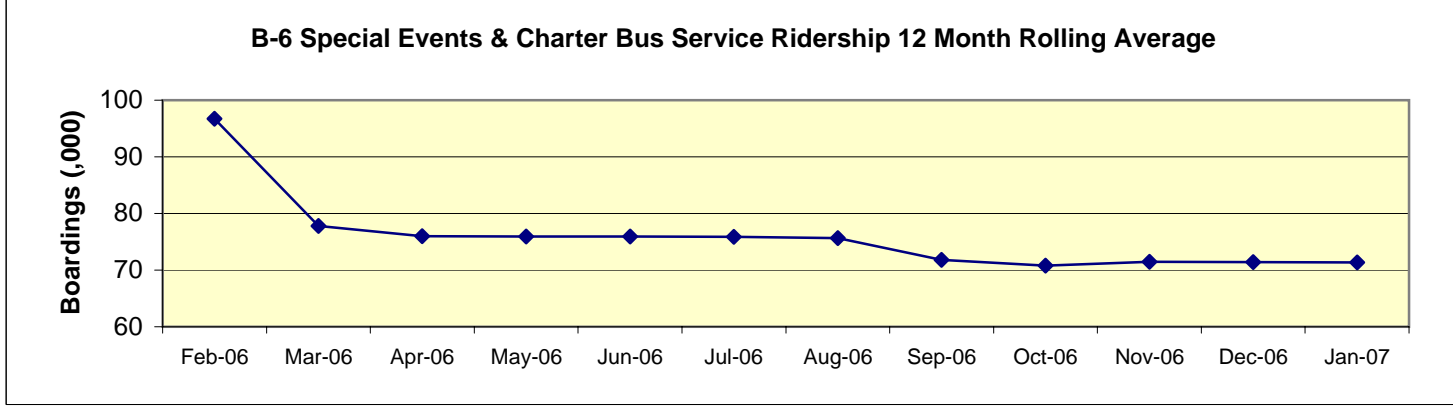
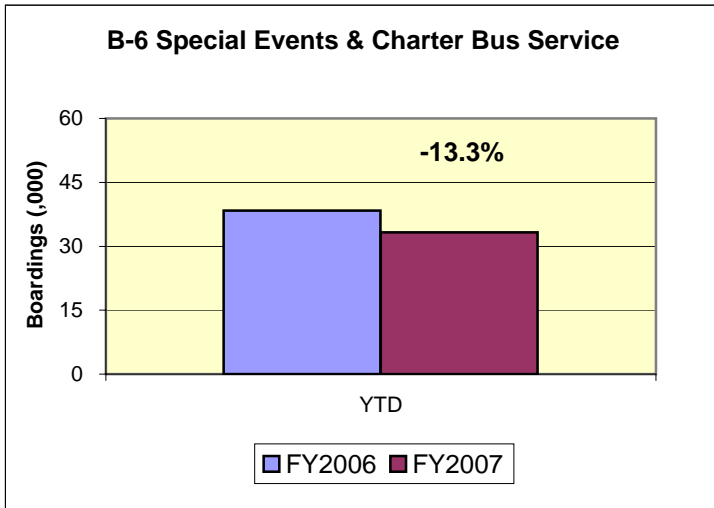
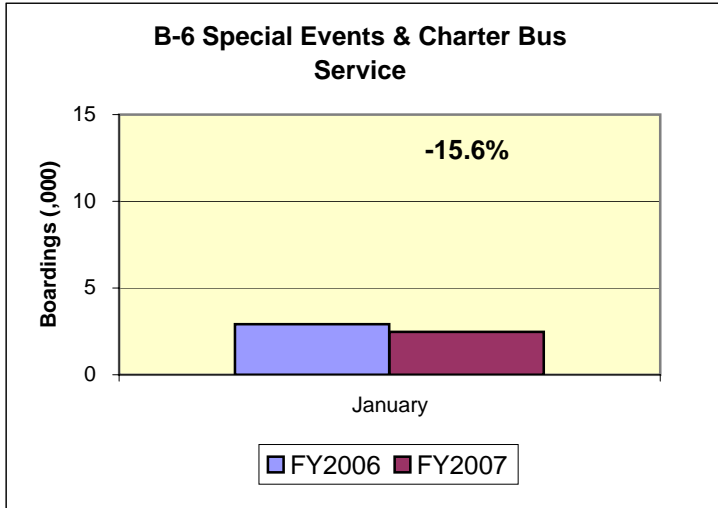
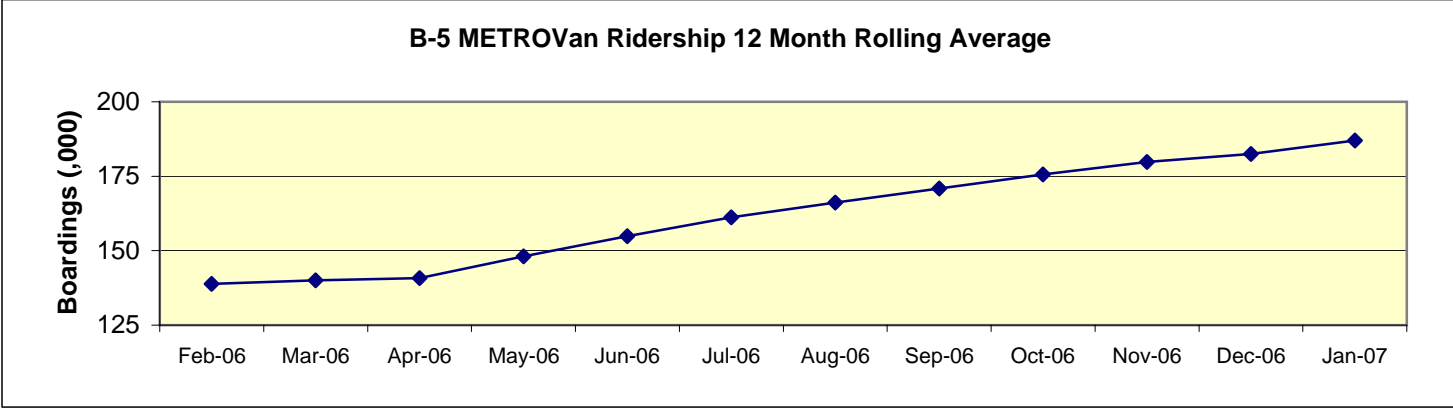
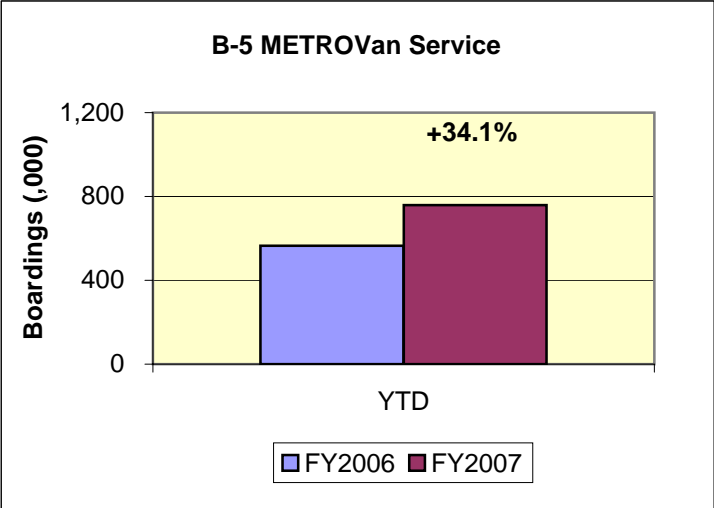
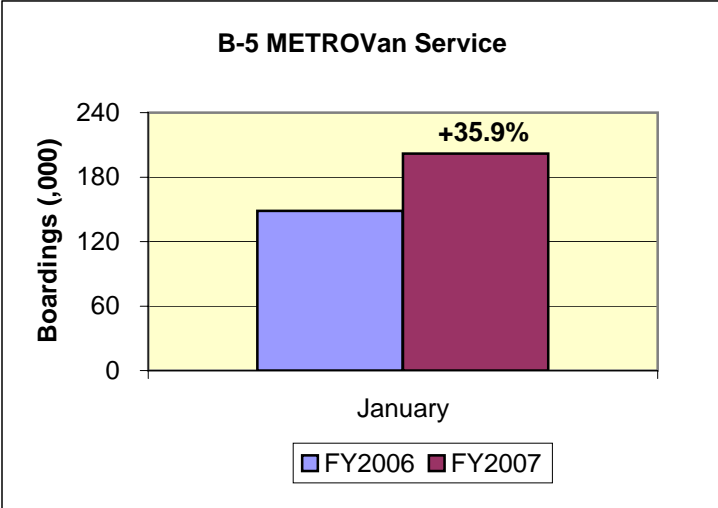
A-2. Comparison of Budget to Actual Year-to-Date (4 Months)

| | FY2007 Year-to-date Budget | FY2007 Year-to-date Actual | \$ Variance | Variance % |
|------------------------------------|---|---|--------------------|-------------------|
| Labor & Fringe Benefits | 77,460,073 | 76,419,953 | (1,040,120) | -1.34% |
| Materials and Services | 48,815,426 | 44,202,719 | (4,612,707) | -9.45% |
| Total Operating Expenses | 126,275,499 | 120,622,672 | (5,652,827) | -4.48% |
| Reimbursements | (31,336,245) | (30,016,800) | 1,319,445 | -4.21% |
| Operating Budget | 94,939,254 | 90,605,872 | (4,333,382) | -4.56% |

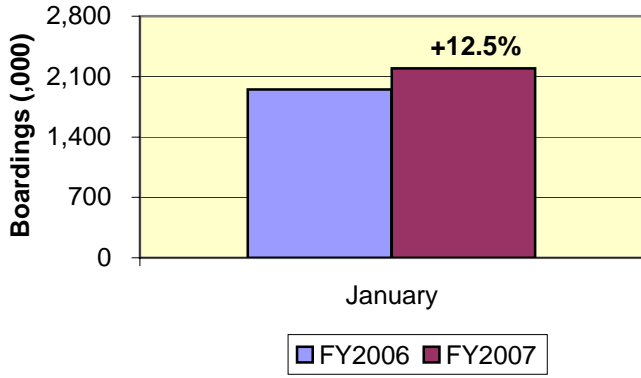
B. RIDERSHIP



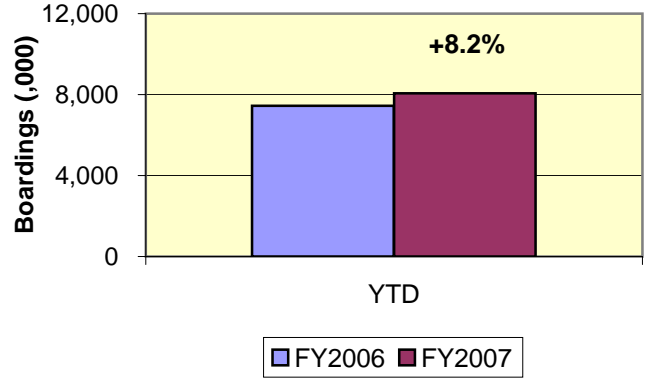




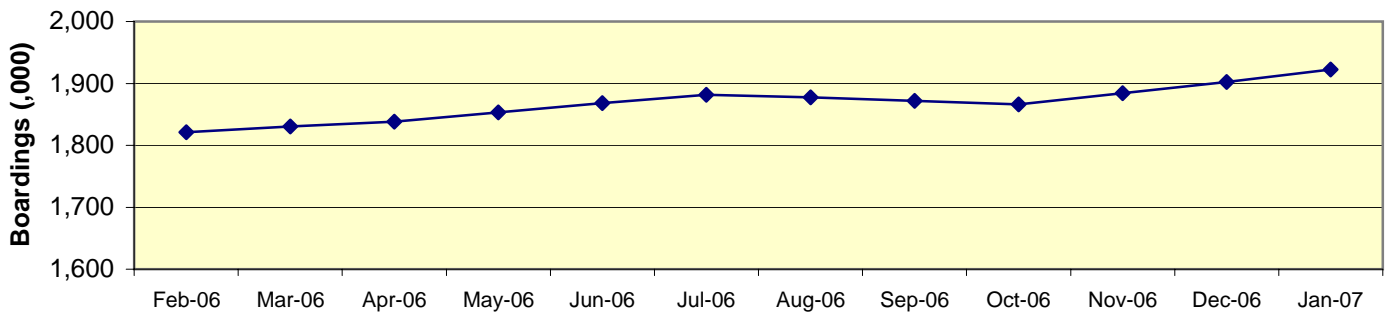
B-7 HOV, Carpools, Vanpools, & Non-METRO Buses



B-7 HOV, Carpools, Vanpools, & Non-METRO Buses



B-7 HOV, Carpools, Vanpools & Non-METRO Buses Ridership 12 Month Rolling Average



B-8. Ridership Summary

Boardings in Millions

| | Total Fixed Route (1) | Total System (2) |
|---------------------|------------------------------|-------------------------|
| January 2006 | 8.438 | 10.659 |
| January 2007 | 7.670 | 10.181 |
| Change | -9.1% | -4.5% |
| | | |
| YTD FY2006 | 33.348 | 41.890 |
| YTD FY2007 | 32.565 | 41.884 |
| Change | -2.3% | 0.0% |

Notes

FY2006 boarding data has been calendar adjusted to give meaningful comparison to FY2007.

(1) Includes METRORail (local route) and the following bus services: local, express and Park & Ride. (These are transit services which run on a fixed route according to a fixed schedule.)

(2) Includes all bus and rail services plus HOV carpools, vanpools, and non-METRO buses.

B-9. Ridership By Service Category

| MONTHLY AND YEAR-TO-DATE BOARDINGS | | | | |
|--|---------------------------------------|---|-------------------------------------|---|
| | January 2007 Boardings | % Change January '06 Adj. vs January '07 | FY2007 YTD Boardings | % Chg YTD FY2006 Adj. vs. FY2007 |
| Fixed Route Bus Services | | | | |
| Local & Express | 6,095,903 | -10.5% | 26,181,839 | -2.5% |
| Park & Ride | 718,882 | -2.8% | 2,821,383 | -2.2% |
| Total Fixed Route Bus Services | 6,814,785 | -9.8% | 29,003,222 | -2.4% |
| METRO Rail | 855,642 | -3.2% | 3,561,693 | -1.6% |
| Total Fixed Route Services | 7,670,427 | -9.1% | 32,564,915 | -2.3% |
| Special Bus Services | | | | |
| METRO Lift | 112,531 | -6.3% | 463,710 | -4.2% |
| METRO Van | 201,862 | 35.9% | 758,355 | 34.1% |
| Special Events | 0 | -100.0% | 29,671 | 11.7% |
| Charter | 2,465 | -10.1% | 3,595 | -69.5% |
| Total Special Bus Services | 316,858 | 16.7% | 1,255,331 | 15.4% |
| Total Bus and Rail Services | 7,987,285 | -8.3% | 33,820,246 | -1.8% |
| HOV Carpools, Vanpools, and Non-METRO Buses | 2,193,817 | 12.5% | 8,064,113 | 8.2% |
| TOTAL SYSTEM RIDERSHIP | 10,181,102 | -4.5% | 41,884,359 | 0.0% |

FY2006 boarding data has been calendar adjusted to give meaningful comparison to FY2007.

C. SALES TAX & FARE REVENUES

C-1. Comparison of Budget to Actual for the Month (January 2007)

| | Dollars in Millions | | | |
|-------------------------------|---------------------|----------------|-------------|------------|
| | FY2007 | FY2007 | \$ Variance | % Variance |
| | January | January | | |
| | Budget | Actuals | | |
| Fares | 4.829 | 3.869 | -0.960 | -19.9% |
| Sales tax income (cash basis) | 29.758 | 36.976 | 7.219 | 24.3% |

C-2. Comparison of Budget to Actual Year-to-Date (4 Months)

| | Dollars in Millions | | | |
|-------------------------------|---------------------|----------------|-------------|------------|
| | FY2007 | FY2007 | \$ Variance | % Variance |
| | YTD | YTD | | |
| | Budget | Actuals | | |
| Fares | 16.567 | 16.038 | -0.529 | -3.2% |
| Sales tax income (cash basis) | 126.584 | 149.655 | 23.071 | 18.2% |

C-2. Comparison of FY06 to FY07 for the Month (January 2007)

| | Dollars in Millions | | | |
|-------------------------------|---------------------|----------------|-------------|------------|
| | FY2006 | FY2007 | \$ Variance | % Variance |
| | January | January | | |
| | Actuals | Actuals | | |
| Fares | 4.769 | 3.869 | -0.901 | -18.9% |
| Sales tax income (cash basis) | 50.579 | 36.976 | -13.602 | -26.9% |

C-4. Comparison of FY06 to FY07 Year-to-Date (4 Months)

| | Dollars in Millions | | | |
|-------------------------------|---------------------|----------------|-------------|------------|
| | FY2006 | FY2007 | \$ Variance | % Variance |
| | YTD | YTD | | |
| | Actuals | Actuals | | |
| Fares | 17.185 | 16.038 | -1.148 | -6.7% |
| Sales tax income (cash basis) | 150.295 | 149.655 | -0.640 | -0.4% |

D. OPERATING RATIO STATISTICS

| COST EFFECTIVENESS PERFORMANCE GOALS | | | | | |
|---|--------------------------|-----------------------|-----------------------|------------------------|---|
| January 2007 | | | | | |
| | Annual FY2006 | THIS MONTH | FY2007 YTD | FY2007 GOAL | YTD % VARIANCE FROM GOAL |
| Operating Ratio | 17.5% | 17.3% | 17.3% | 19.0% | -8.9% |

Beginning in FY2006, a revised formula is being used to calculate the operating ratio. The revised formula more accurately states the revenues and cost relationships and is more comparable to published industry data.

$$\frac{\text{Total Fares plus Cost Recovery}}{\text{Total Transit Cost}}$$

E. SERVICE PERFORMANCE STATISTICS

| | | | | |
|---|--|--|--|--|
| SYSTEM QUALITY PERFORMANCE GOALS | | | | |
| January 2007 | | | | |

| | THIS MONTH | FY2007 YTD | FY2007 GOAL | YTD % VARIANCE FROM GOAL |
|---|---------------|---------------|----------------|--------------------------------|
| On-Time Performance ⁽¹⁾ | | | | |
| Mean Distance Between Mechanical Failures (All buses) ⁽²⁾ | 7,320 | 6,486 | 5,000 | 29.7% |

⁽¹⁾ The Operations Department is currently updating the On-time Performance methodology.

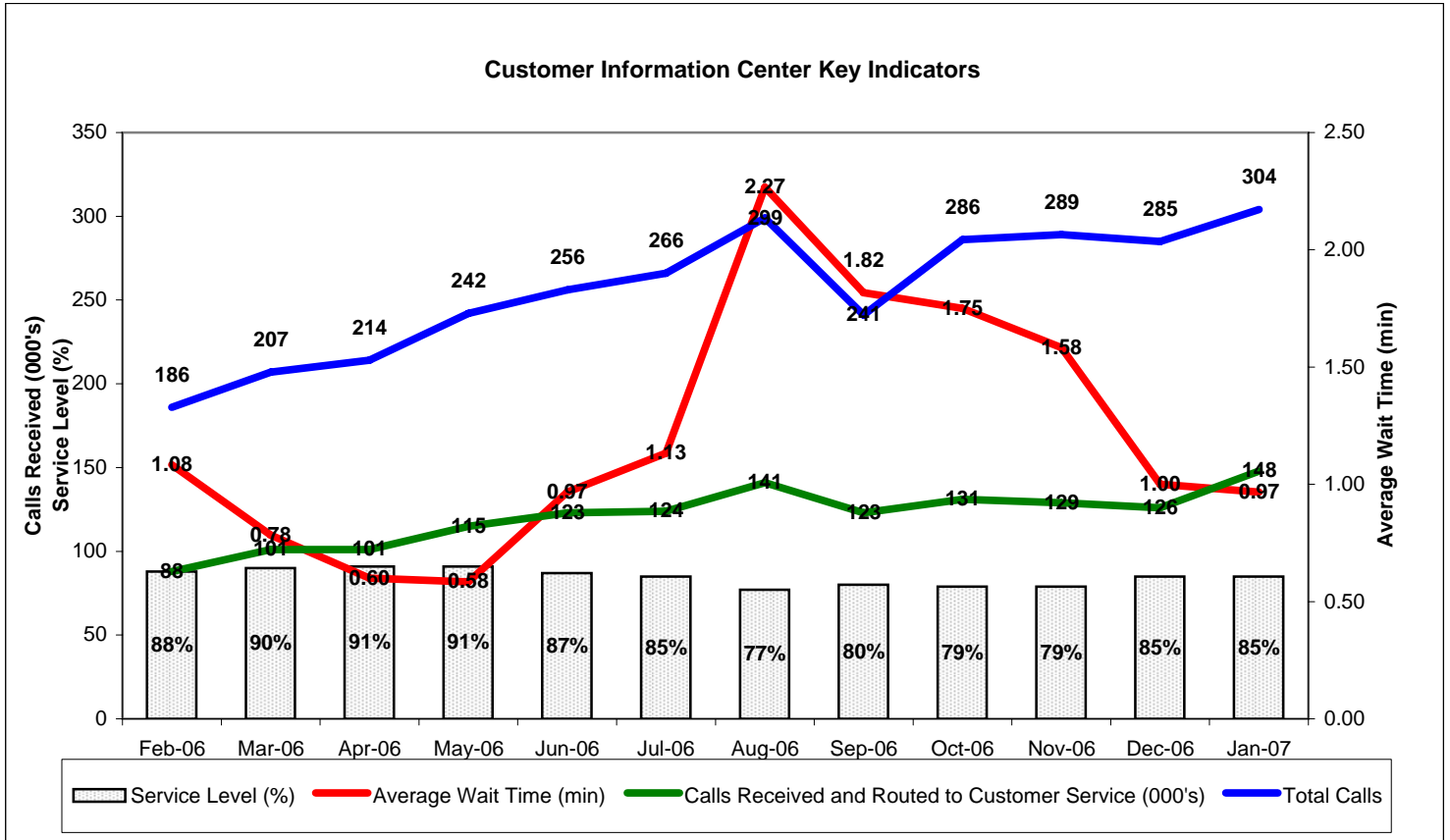
⁽²⁾ Effective October 2006, MDBF Mechanical roadcalls are defined as any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude farebox, accidents and bus recalls. This indicator is for the bus system but excludes METROLift.

| | THIS MONTH | FY2007 YTD | YTD FY2007 GOAL | YTD % VARIANCE FROM GOAL |
|---|---------------|---------------|-----------------------|--------------------------------|
| Bus Accidents - absolute number ⁽³⁾ | 39 | 154 | 320 | -51.9% |
| - per 100,000 vehicle miles | 0.72 | 0.72 | 1.50 | |
| Rail Accidents - absolute number | 4 | 10 | 16 | -37.5% |
| - per 100,000 vehicle miles | 5.15 | 3.29 | 6.00 | |
| Complaints - absolute number | 2,218 | 8,277 | 25,600 | -67.7% |
| - as a % of boardings | 0.0278 | 0.0245 | 0.0801 | |
| Major Security Incidents ⁽⁴⁾ - absolute number | 37 | 155 | 220 | -29.5% |
| - per 100,000 boardings | 0.46 | 0.46 | 0.49 | |

⁽³⁾ This indicator is for the bus system and includes METROLift.

⁽⁴⁾ The definition of "Major Security Incident" is based on two industry standards: The FBI Uniform Crime Report and the National Transit Database Report issued by the Federal Transit Administration. The 8 categories included are: homicide, forcible rape, robbery, aggravated assault, burglary, larceny and theft, motor vehicle theft and arson.

E. SERVICE PERFORMANCE STATISTICS



IVR and Web Trip Planner Implemented September 30, 2005

Total Calls includes total calls routed to agents plus total number of automated schedule lookups.

Service Level = Calls answered by Trip Planners/Calls Offered to Trip Planners.

F. CAPITAL BUDGET

| | January FY2007 Budget | January FY2007 Actuals | YTD FY2007 Budget | YTD FY2007 Actuals | YTD FY2007 Variance | |
|-----------------------------|-----------------------------|------------------------------|-------------------------|--------------------------|------------------------|--------|
| Total Capital Budget | 22,853 | 14,069 | 72,013 | 60,887 | (11,126) | -15.5% |

G. GENERAL MOBILITY PROGRAM

| | January FY2007 Budget | January FY2007 Actuals | YTD FY2007 Budget | YTD FY2007 Actuals | YTD FY2007 Variance | |
|-------------------------------|-----------------------------|------------------------------|-------------------------|--------------------------|------------------------|--------|
| Total General Mobility | 1,779 | 1,367 | 29,159 | 24,404 | (4,755) | -16.3% |