

METRO

Monthly Board Report

Operating • Capital • Service • Performance

August 2007

August 2007 MONTHLY BOARD REPORT

INDEX

Section A	Operating Budget August 2007 / budget vs. actual Year-to-date FY2007 / budget vs. actual
Section B	Ridership Comparison August 2006 vs. August 2007 Year to date FY2006 vs. year to date FY2007 12 month rolling average <ol style="list-style-type: none">1. Local & Express Bus2. Park & Ride Bus3. METRORail4. METROLift5. METROVan6. HOV Car & Van Pools & Non-METRO Buses Ridership Summary Ridership by Service Category
Section C	Sales Tax & Fare Revenues
Section D	Operating Ratio Statistics
Section E	Service Performance Statistics
Section F	Capital Budget
Section G	General Mobility Budget

A. OPERATING BUDGET

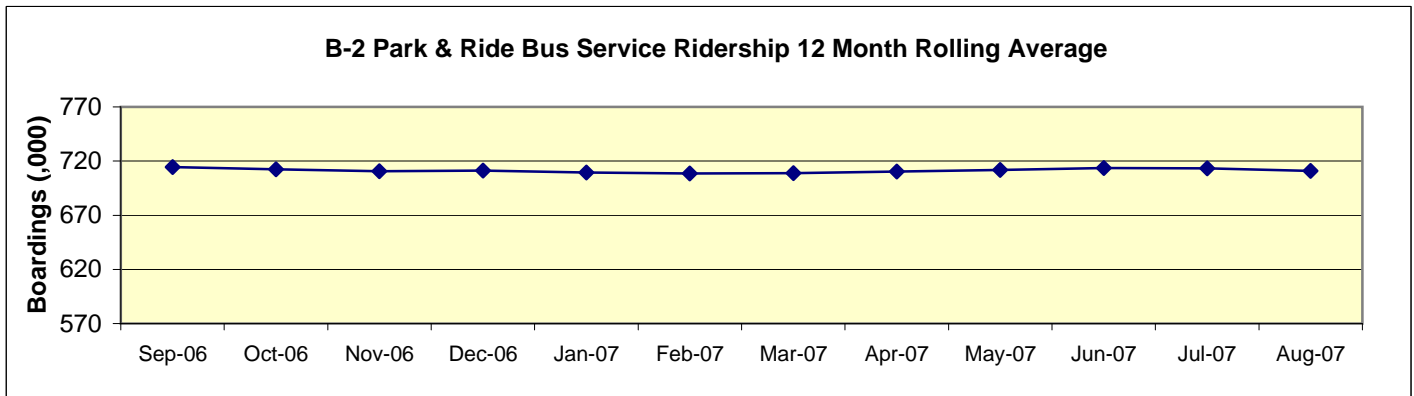
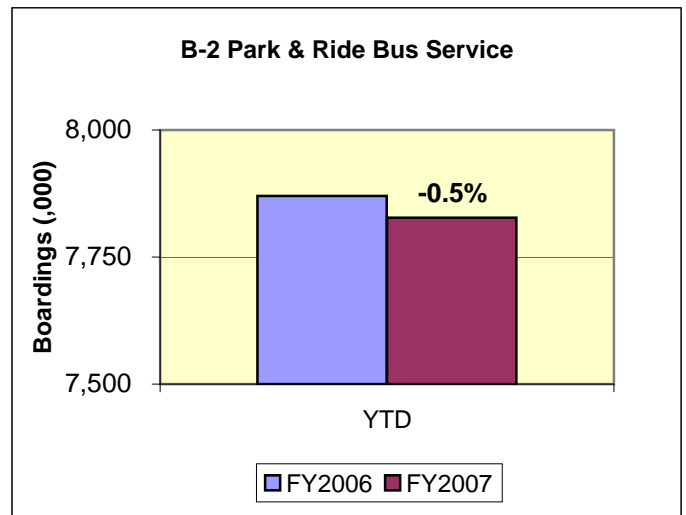
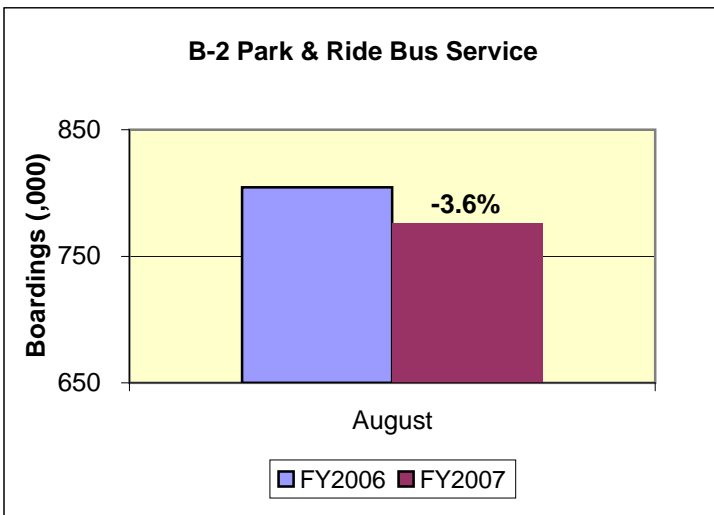
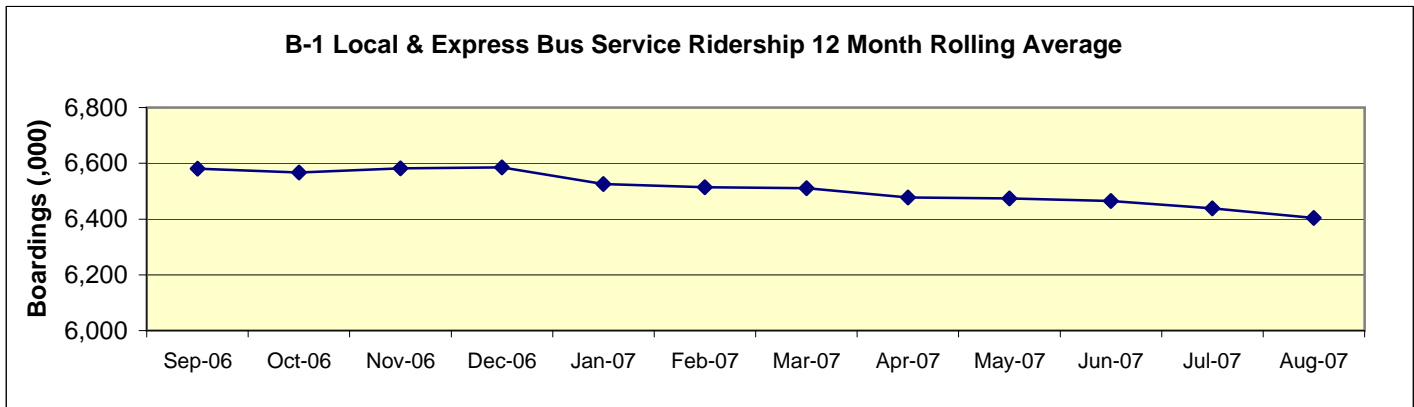
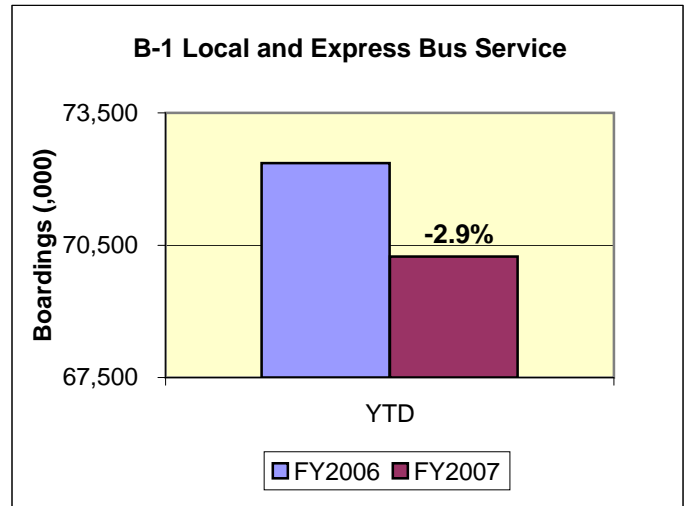
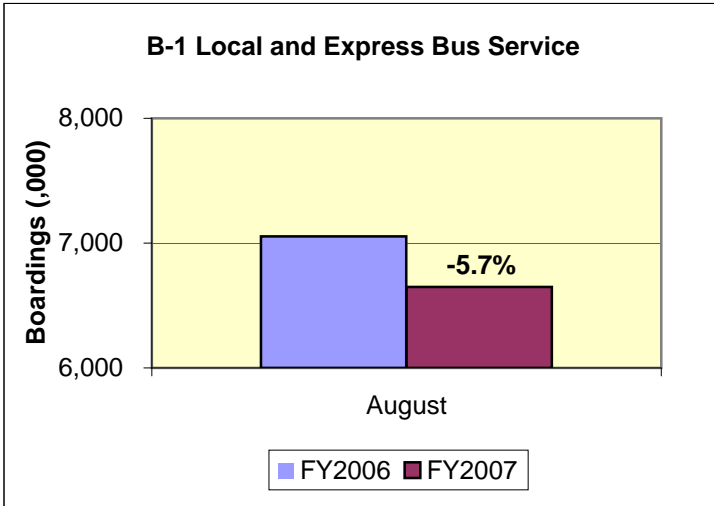
A-1. Comparison of Budget to Actual for the Month (August 2007)

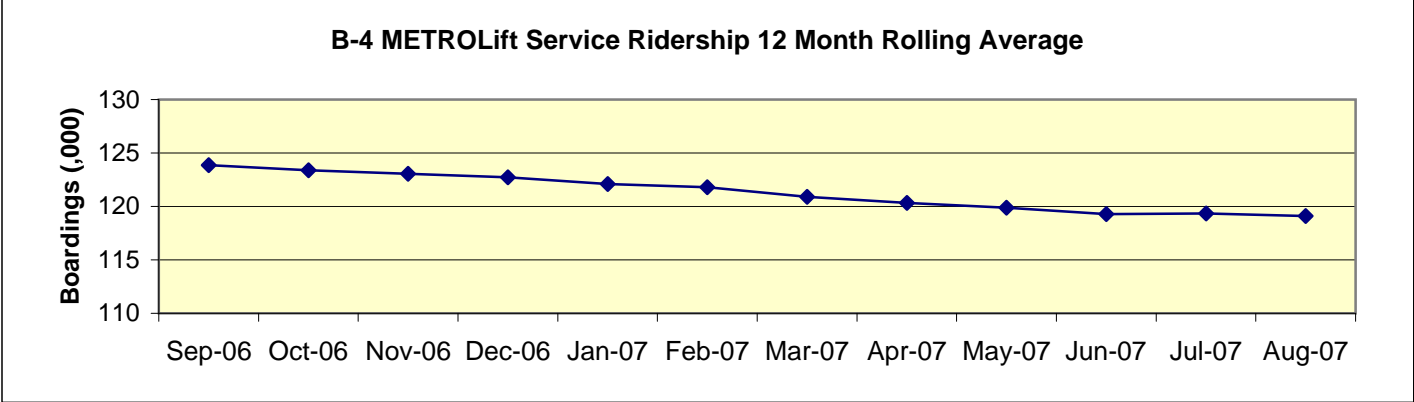
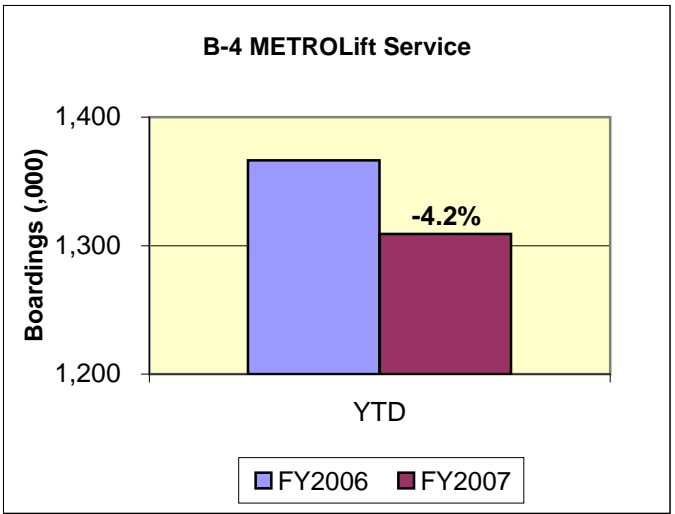
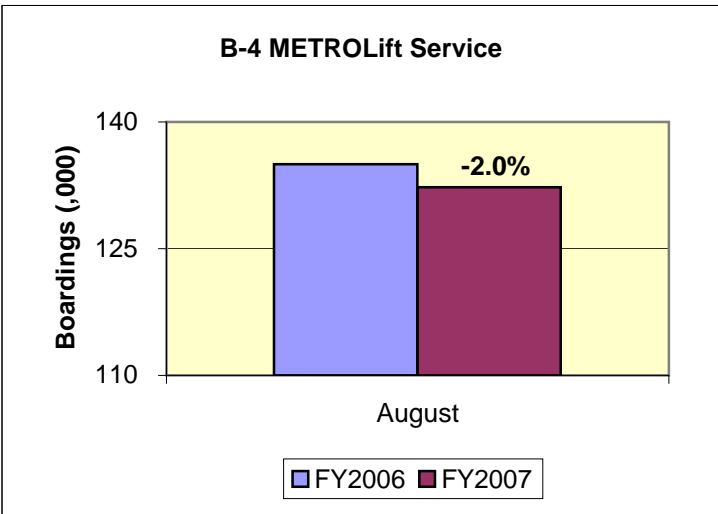
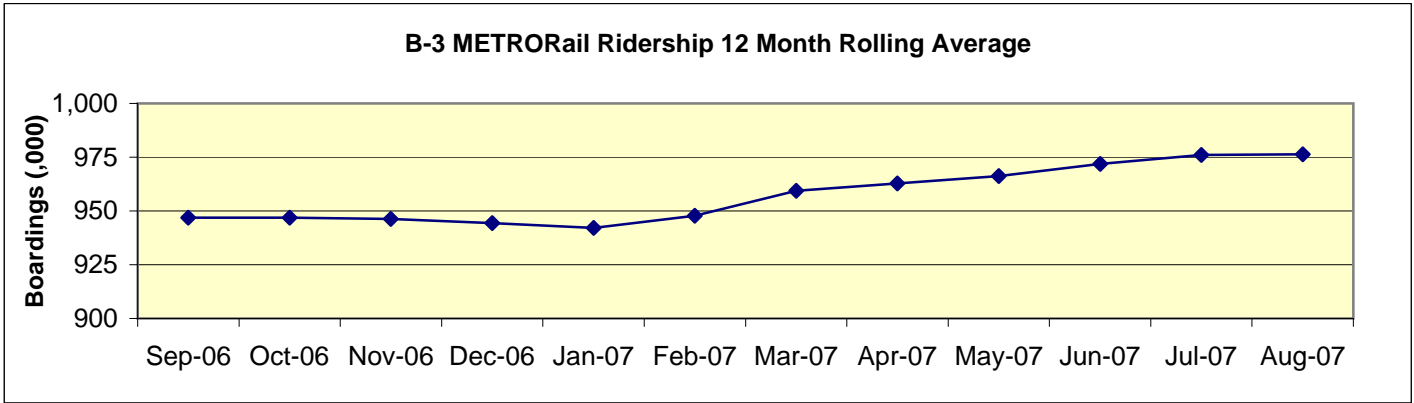
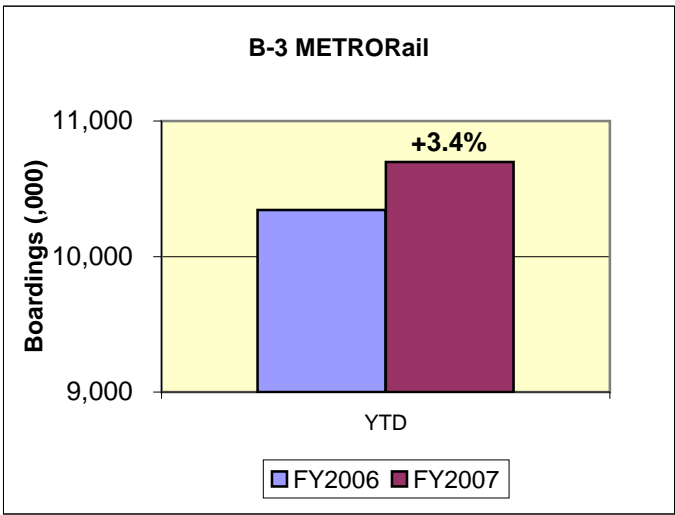
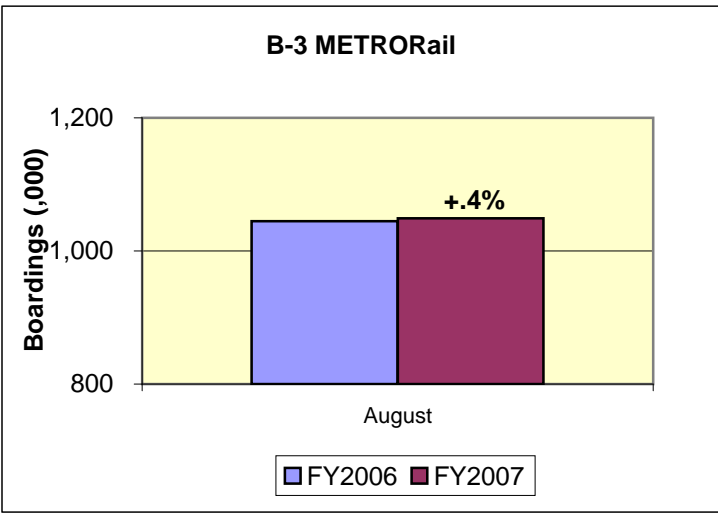
	FY2007 August Budget	FY2007 August Actual	\$ Variance	Variance %
Labor & Fringe Benefits	20,559,345	21,063,046	503,701	2.45%
Materials and Services	13,057,161	12,854,471	(202,690)	-1.55%
Total Operating Expenses	33,616,506	33,917,517	301,011	0.90%
Reimbursements	(8,084,308)	(7,908,128)	176,180	-2.18%
Operating Budget	25,532,198	26,009,389	477,191	1.87%

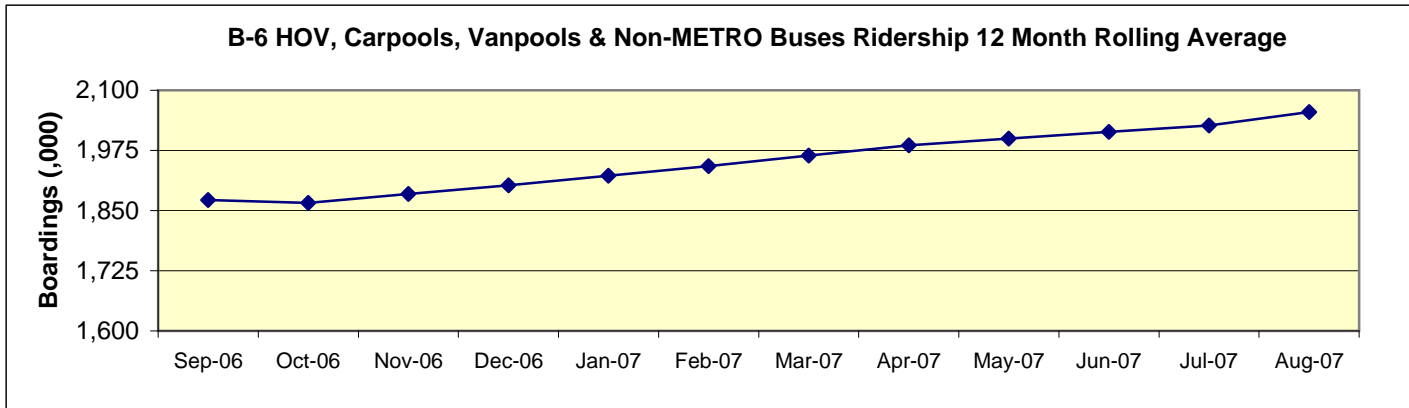
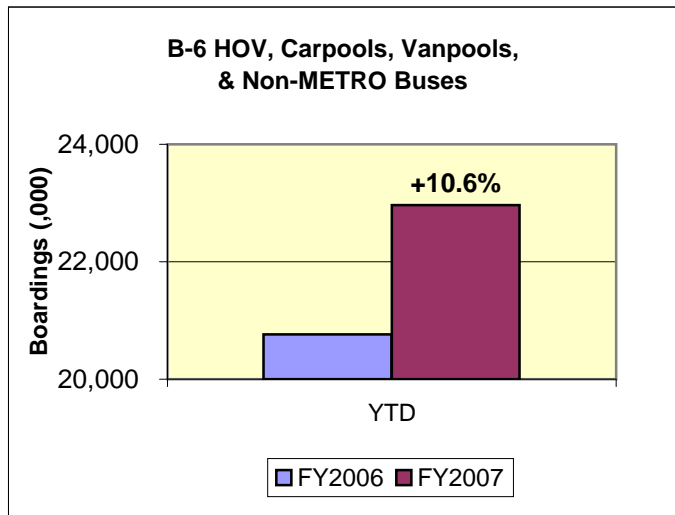
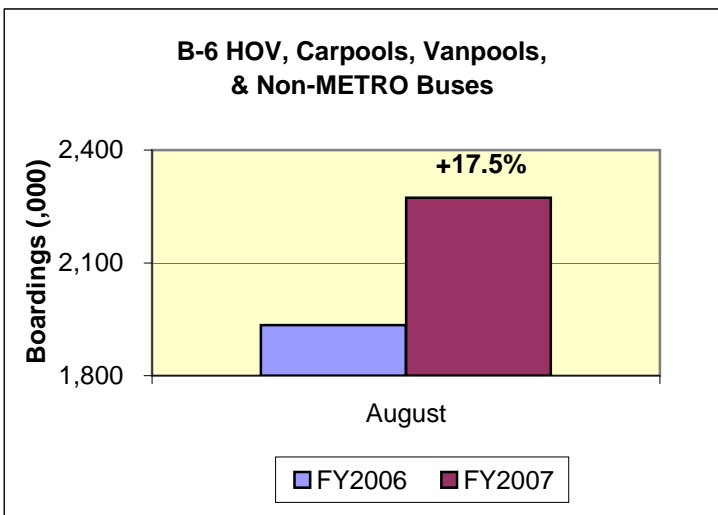
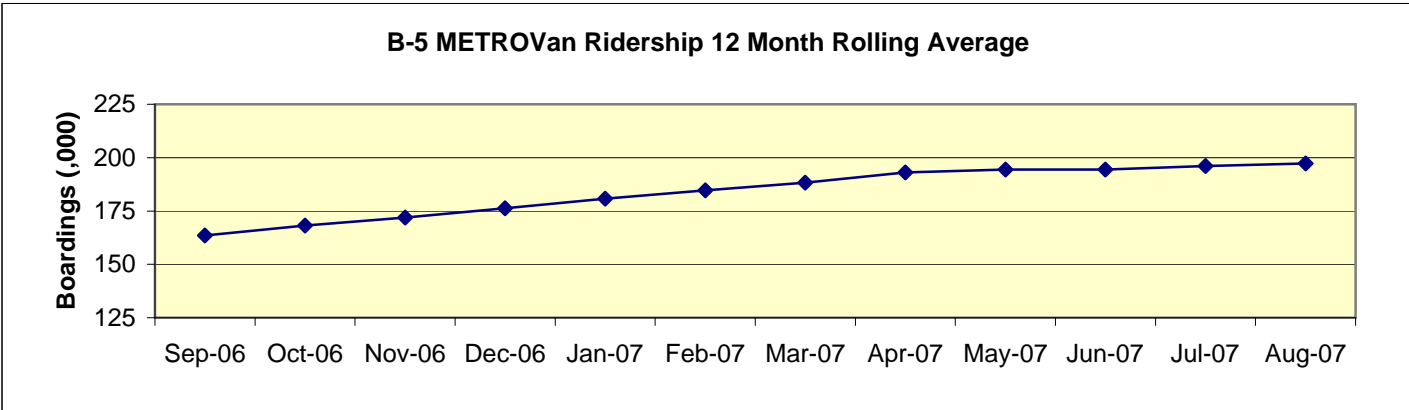
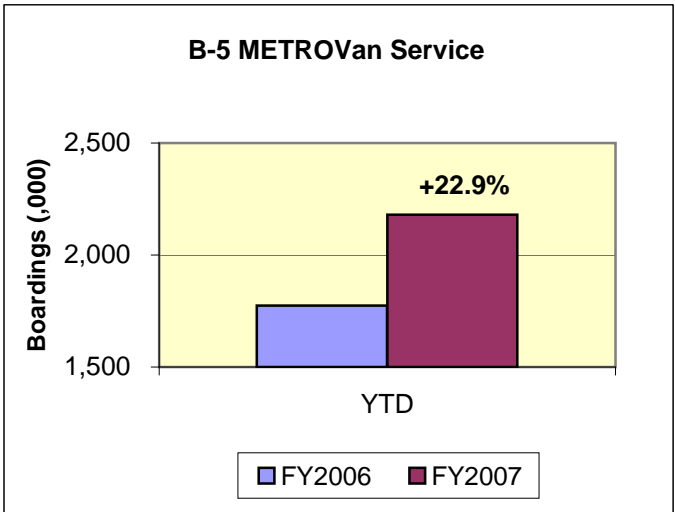
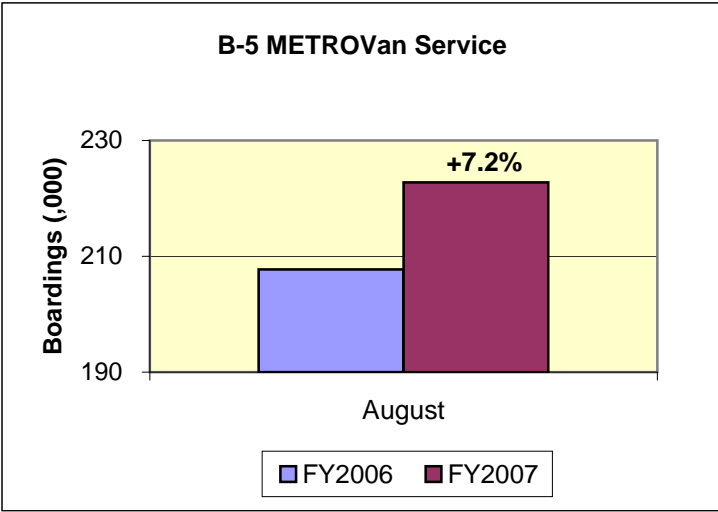
A-2. Comparison of Budget to Actual Year-to-Date (11 Months)

	FY2007 Year-to-date Budget	FY2007 Year-to-date Actual	\$ Variance	Variance %
Labor & Fringe Benefits	211,578,841	209,394,737	(2,184,104)	-1.03%
Materials and Services	137,726,169	130,744,824	(6,981,345)	-5.07%
Total Operating Expenses	349,305,010	340,139,561	(9,165,449)	-2.62%
Reimbursements	(88,980,839)	(86,583,944)	2,396,895	-2.69%
Operating Budget	260,324,171	253,555,617	(6,768,554)	-2.60%

B. RIDERSHIP







B-7. Ridership Summary

Boardings in Millions		
	Total Fixed Route (1)	Total System (2)
August 2006	8.903	11.181
August 2007	8.473	11.110
Change	-4.8%	-0.6%
YTD FY2006	90.574	115.333
YTD FY2007	88.769	115.945
Change	-2.0%	0.5%

Notes

FY2006 boarding data has been calendar adjusted to give meaningful comparison to FY2007.

(1) Includes METRORail (local route) and the following bus services: local, express and Park & Ride.

(2) Includes all bus and rail services plus HOV carpools, vanpools, and non-METRO buses.

B-8. Ridership By Service Category

MONTHLY AND YEAR-TO-DATE BOARDINGS				
	August 2007 Boardings	% Change August '06 Adj. vs August '07	FY2007 YTD Boardings	% Chg YTD FY2006 Adj. vs. FY2007
Fixed Route Bus Services				
Local & Express	6,647,958	-5.7%	70,244,420	-2.9%
Park & Ride	775,926	-3.6%	7,827,148	-0.5%
Total Fixed Route Bus Services	7,423,884	-5.5%	78,071,568	-2.7%
METRO Rail	1,049,138	0.4%	10,697,780	3.4%
Total Fixed Route Services	8,473,022	-4.8%	88,769,348	-2.0%
Special Bus Services				
METROLift	132,264	-2.0%	1,309,141	-4.2%
METROVan	222,776	7.2%	2,180,578	22.9%
Special Events and Charter	9,287	2838.9%	722,444	-15.4%
Total Special Bus Services	364,327	6.2%	4,212,163	5.4%
Total Bus and Rail Services	8,837,349	-4.4%	92,981,511	-1.7%
HOV Carpools, Vanpools, and Non-METRO Buses	2,273,018	17.5%	22,963,746	10.6%
TOTAL SYSTEM RIDERSHIP	11,110,367	-0.6%	115,945,257	0.5%

FY2006 boarding data has been calendar adjusted to give meaningful comparison to FY2007.

C. SALES TAX & FARE REVENUES

C-1. Comparison of Budget to Actual for the Month (August 2007)

	Dollars in Millions			
	FY2007 August Budget	FY2007 August Actuals	\$ Variance	% Variance
Fares	5.535	4.374	-1.161	-21.0%
Sales tax income (cash basis)	40.015	46.186	6.172	15.4%

C-2. Comparison of Budget to Actual Year-to-Date (11 Months)

	Dollars in Millions			
	FY2007 YTD Budget	FY2007 YTD Actuals	\$ Variance	% Variance
Fares	51.231	44.793	-6.438	-12.6%
Sales tax income (cash basis)	369.183	438.934	69.751	18.9%

C-2. Comparison of FY06 to FY07 for the Month (August 2007)

	Dollars in Millions			
	FY2006 August Actuals	FY2007 August Actuals	\$ Variance	% Variance
Fares	4.227	4.374	0.147	3.5%
Sales tax income (cash basis)	44.771	46.186	1.415	3.2%

C-4. Comparison of FY06 to FY07 Year-to-Date (11 Months)

	Dollars in Millions			
	FY2006 YTD Actuals	FY2007 YTD Actuals	\$ Variance	% Variance
Fares	46.217	44.793	-1.424	-3.1%
Sales tax income (cash basis)	422.121	438.934	16.814	4.0%

D. OPERATING RATIO STATISTICS

COST EFFECTIVENESS PERFORMANCE GOALS					
August 2007					
	Annual FY2006	THIS MONTH	FY2007 YTD	FY2007 GOAL	YTD % VARIANCE FROM GOAL
Operating Ratio	17.5%	16.7%	17.9%	19.0%	-5.8%

Beginning in FY2006, a revised formula is being used to calculate the operating ratio. The revised formula more accurately states the revenues and cost relationships and is more comparable to published industry data.

$$\frac{\text{Total Fares plus Cost Recovery}}{\text{Total Transit Cost}}$$

E. SERVICE PERFORMANCE STATISTICS

SYSTEM QUALITY PERFORMANCE GOALS
August 2007

	THIS MONTH	FY2007 YTD	FY2007 GOAL	YTD % VARIANCE
On-Time Performance ⁽¹⁾				
Mean Distance Between Mechanical Failures (All buses) ⁽²⁾	5,793	6,530	5,000	30.6%

⁽¹⁾ The Operations Department is currently updating the On-time Performance methodology.

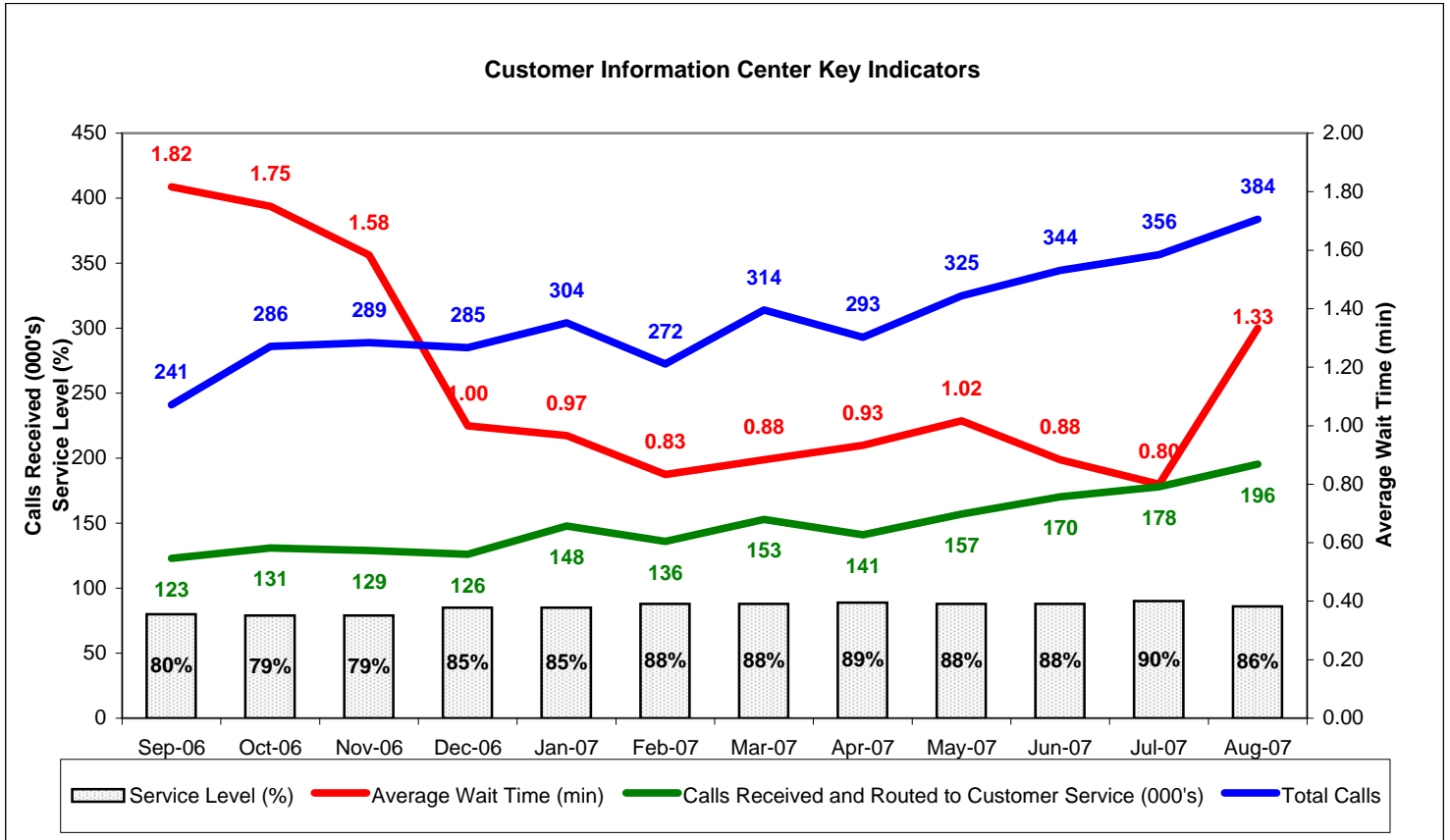
⁽²⁾ Effective October 2006, MDBF Mechanical roadcalls are defined as any mechanical issue encountered during operation of the vehicle in revenue service that requires a maintenance action resulting from a mechanical failure. Mechanical failures include warranty and fleet defects but exclude farebox, accidents and bus recalls. This indicator is for the bus system but excludes METROLift.

	THIS MONTH	FY2007 YTD	YTD FY2007 GOAL	YTD % VARIANCE <small>(Neg=Better Than Goal)</small>
Bus Accidents - absolute number ⁽³⁾	58	489	880	-44.4%
- per 100,000 vehicle miles	1.02	0.83	1.50	
Rail Accidents - absolute number	7	34	44	-22.7%
- per 100,000 vehicle miles	8.78	4.00	6.00	
Complaints - absolute number	2,726	24,749	70,400	-64.8%
- as a % of boardings	0.0308	0.0266	0.0801	
Major Security Incidents ⁽⁴⁾ - absolute number	35	452	605	-25.3%
- per 100,000 boardings	0.40	0.49	0.69	

⁽³⁾ This indicator is for the bus system and includes METROLift.

⁽⁴⁾ The definition of "Major Security Incident" is based on two industry standards: The FBI Uniform Crime Report and the National Transit Database Report issued by the Federal Transit Administration. The 8 categories included are: homicide, forcible rape, robbery, aggravated assault, burglary, larceny and theft, motor vehicle theft and arson.

E. SERVICE PERFORMANCE STATISTICS



IVR and Web Trip Planner Implemented September 30, 2005

Total Calls includes total calls routed to agents plus total number of automated schedule lookups.

Service Level = Calls answered by Trip Planners/Calls Offered to Trip Planners.

F. CAPITAL BUDGET

	August FY2007 Budget	August FY2007 Actuals	YTD FY2007 Budget	YTD FY2007 Actuals	YTD FY2007 Variance	
Total Capital Budget	30,504	29,178	289,969	205,237	(84,732)	-29.2%

G. GENERAL MOBILITY PROGRAM

	August FY2007 Budget	August FY2007 Actuals	YTD FY2007 Budget	YTD FY2007 Actuals	YTD FY2007 Variance	
Total General Mobility	1,190	18,899	78,473	104,219	25,746	32.8%